# Acer Projector Gateway

## Introduction

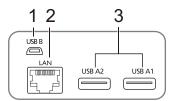
The Acer Projector Gateway (APG) is a smart, integrated system that enhances presentations via your Acer projector. The APG provides versatile source connectivity, the latest eProjection Management tools, support for video playback via the built-in decoder and more.

APG features:

- High-performance wireless projection via a built-in access point featuring a lossless CODEC or an RJ-45 port for wired connections.
- Playback of any audio content through the projector's built-in speakers for added effect.
- Visitors can easily launch Acer eProjection Management automatically by inserting the Acer Plug-and-Show token (using the Windows autorun function) into the source's USB port, or by installing the software via an Internet browser. A driver disc is not required.
- Presents a user-friendly graphic interface for simple setup and operation.
- Allows presenters to connect to the Internet or corporate Intranet to retrieve interactive content during presentations.
- Supports up to four presentations at the same time under split-screen projection mode.
- Supports remote control functions for projector operation.
- Makes wireless or wired connections via 802.11b/g, 802.11b/g/n or an Ethernet 10/100-based network.
- Acer Projector Gateway Web Management enables a web-based control of Acer projector for both Windows and Mac OS.
- Wireless network security (WEP, WPA-PSK, WPA2-PSK).
- MobiShow technology allows wireless projection from a Wi-Fi-enabled smartphone.
- Acer Multiple Projector Control Center is a PC utility which allows one PC to control all projectors that are connected to a LAN.
- Crestron compliance.
- Media playback via a USB port.

### Guide to components

This table discusses the hardware features of the APG:



#	Component	Description
1	Mini USB	Project PC screen via mini USB (USB B).
2	LAN port	Connects to an Ethernet 10/100-based network.
3	USB Type A	Connects to USB ZU(), Xf]j Y for multimedia playback. Cf WtbbYWtghc U1 G6K ]!: ]Xcb[`Yfcdh]cbU't"



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**Note**: The APG provides advanced projector functions when you enter supervisor mode. Set a supervisor password and enable full control of system settings with the convenience of remote control.



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Note: The antenna is only required for wireless models.



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**Note**: The antenna is not required when a USB Wi-Fi dongle (optional) installed.



**Important**: Acer recommends setting up the projector name (SSID) and supervisor password when using the projector for the first time.



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Note: Projector name (SSID) is only required for wireless models.

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### System Requirements

• Acer eProjection Management software installed or Acer PnS token ready.

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Note: Acer PnS token is an optional accessory.

- Computer CPU Intel Pentium III-800 MHz (or greater).
- Computer memory 256 MB of RAM required, 512 MB or more recommended.
- Hard disk 10 MB of available hard disk space.
- Display Super VGA supporting 800 x 600, 16-bit high color or higherresolution display recommended (PC and display).
- Ethernet adapter (10/100 Mb/s) for an Ethernet connection.
- Video application Upgrading to Windows Media Player (WMP) v.10 or above is recommended.

### **OS** support

- Windows Microsoft Windows 2000 with Service Pack 4 or later.
- Windows XP Home or Professional 32-bit Service Pack 3 or later.
- Windows Vista 32- and 64-bit Service Pack 2 or later.
- Macintosh OS V10.5 and above.
- Windows 7 32- and 64-bit.

#### **Browser support**

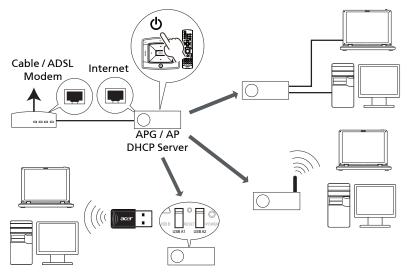
- Microsoft Internet Explorer 6.0 / 7.0 and above.
- Firefox 1.5 / 2.0 and above.
- Safari 4.0 and above.

# Connect to the projector

Before you begin projecting, you will need to do the following things:

### Turn on and connect to the network

Press the **Power button** on the bundled remote control or the device to turn on your Acer projector and enable the WLAN (only for wireless models or models a USB Wi-Fi dongle installed). Connecting the projector to the LAN for a wired connection is also recommended.



# Check the information on the splash screen

Take note of the important information on the splash screen. The splash screen displays the following items: **Projector ID (a)**, **Acer logo (b)**, **network information (c)** and **instructions (d)**.



#### Projector ID (displayed only when available)

This 4-digit number will not be displayed on the top left of the splash screen until this option is enabled by the supervisor in the **Configure** tab under Acer eProjection Management. The four digits are given randomly for projector identification. For more information, please see **General Settings on page 27**.

#### Projector Name (SSID)

The Projector Name and initial Service Set ID (SSID) can be added by the supervisor on the Configure tab of Acer eProjection Management. For more information, please see **Network Settings on page 28**.

#### Server IP

The Server IP indicates the IP address your projector uses to connect to a wired or wireless network. It will be 192.168.100.10 for general wireless and wired connections. The Server IP will be assigned by the wired network with DHCP enabled. For more information, please see **Network Settings on page 28**.

#### Security: (None, WEP, WPA-PSK, WPA2-PSK)

Wired Equivalent Privacy or Wireless Encryption Protocol (WEP) is a scheme to secure wireless networks. It is part of the IEEE 802.11 wireless networking

standard. WPA-PSK (Wi-Fi Protected Access - pre-shared key) and WPA2-PSK are other individual encryption methods with higher level security. The option is enabled by the supervisor in the **Configure** tab under Acer eProjection Management. For more information, please see **Security Settings on page 29**.



**Note:** Projector name (SSID) and security are only required for wireless models.



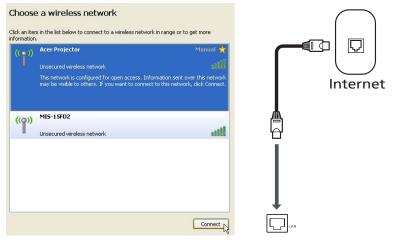
**Note:** When turning the LAN or Wi-Fi on via the projector OSD, please remember to change the projector source to "LAN/WiFi". Use the keypad or remote control to change the projector source.

# Follow the instructions on the splash screen to connect and project

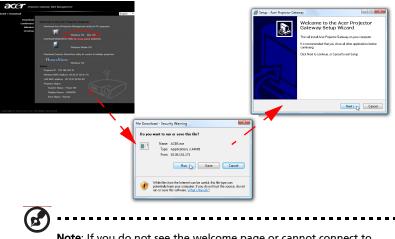
1 Make a note of the Projector ID, Projector Name (SSID), Server IP and Security option on the splash screen. A secure key needs to be used when Security is enabled.



2 Enable your WLAN and select the access point labeled **AcerProjector** or **AcerProjectorXXXX** to connect wirelessly. Connect the projector to your LAN for a wired connection.



3 Open the Internet browser (see note). Click Download Acer eProjection Management on the welcome page, and then click Run to launch the Welcome to the Acer Projector Gateway Setup Wizard. The installation will proceed automatically. Make sure the installation is complete.



**Note**: If you do not see the welcome page or cannot connect to the wired network, please enter the **Server IP** address (the second



**Note**: Ensure that you have administrator-level permission on your computer so that you can install the software.



**Note**: If you receive any security warnings, click **OK** to proceed with the installation procedure.



**Note**: The Acer eProjection Management shortcut will be created in desktop when the installation is complete.





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**Note**: Visitors can also insert the optional Acer PnS token using the Windows autorun function into a USB port of your system.



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**Note**: If your PC cannot perform the autorun function of the PnS token, please execute AcerProjectorGatewayW5.exe from the PnS token manually.





**Note:** You can make a PnS token by yourself by clicking the **Make PnS Token** button from the CD welcome page. The Acer PnS Token is a standard accessory on some projector models.

Ac	er Projector Gatew	ay
	Mar Acrobat	User's Manual
	Install Acer eProjection Management	Quick Start Guide
	Make PnS Token	Select Languages
	Install MobiShow	PIG Converter

4 Acer eProjection Management will execute automatically and search for your Acer projector.



**Note:** Make sure your personal firewall does not block the Acer eProjection Management application.

5 When the search is complete, a login dialog box will open to ask you to enter the User name and Projector ID (if needed) to log in to your Acer Projector.



6 The UI will look as it does below when your source successfully connects and begins projecting in 1024 x 768 mode.





Note: For the best projection performance, Acer recommends adjusting your resolution to 1024 x 768.

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# Acer eProjection Management

Acer eProjection Management helps you connect to, and control Acer projectors with the integrated APG. By allowing the transmission of highquality audio and video signals, the APG offers added flexibility and convenience, allowing you to use an Acer projector in almost any room or setting.

#### For first time installation

The utility can be downloaded directly from the projector using a wireless or wired network connection.

The software will be set up on any PC in just a few minutes, without needing any discs.

#### Security

Acer eProjection Management supports PIN code security, protecting the Acer projector from unauthorized access and use.

Wireless communication between the Acer projector and PC are protected using unique, image-based encryption to prevent eavesdropping or modification of the video signal.

#### Simple GUI for one-click projection

The easy-to-use GUI enables one-click usability in finding and connecting to the wireless projector, changing display settings, and controlling the projector.

It also supports up to four simultaneous presentations.

#### **Onscreen remote**

An onscreen remote utility gives any user the ability to control functions of the projector without the owner worrying about the loss of or damage to the projector's remote handset, or worn-out batteries.

## Compact user interface

The compact user interface (UI) provides a solid look and feel.

Allows you to change the projection resolution (a). To change the projection resolution, click **Resolution** to reveal a list of choices.

	Display Settings
	Drag the icons to match your monitors.  Identify Monitors
Connect to Acer Projector 99 Resolution: 1024x768 Quality: Speedy	1 Generic PnP Monitor on ATI Radeon X1270
	Image: State of the desktop onto this monitor       Image: State of the desktop onto this monitor       Resolution:       Low       1024 by 768 pixels
	How do I get the best display? Advanced Settings
l	OK Cancel Apply

• Project using split-screen or full-screen (b).

To project from multiple sources, move the cursor over the split screen icon and click to display the content in the location indicated on the split screen.



- Start or stop projecting (c)
- Switch to video (d).

13

You can also select video clips to display from the compact window by clicking the arrow on the left of the screen.

Connect to Acer Projector #3 Resolution: 1024/768 Quality: Specty Freeze Stop Project Split Screen Hide Acer eProjection Management Connect to Acer Projector #3 Resolution: 1024/768 Quality: Split				and the second			
Acer eProjection Management		-	Conn	ect to Acer P	rojector 99		
Acer eProjection Management Connect to Acer Projector 19 Resolution: 10245/38		$\checkmark$					
Acer eProjection Management Connect to Acer Projector 29 Resolution: 1024/788							<b>,</b>
Acer eProjection Management		Freeze	Stop	Project	Split Screen	Hide	
Acer eProjection Management				~			
Connect to Acer Projector 19 Resolution: 1024x768				v		/	
Connect to Acer Projector 19 Resolution: 1024x768							
	Acar of	mination Mana	aomont		_	, 	-×
	Acer ePi	rojection Mana	Con	Resolution: 10	24x768		-×

Select a video clip, and click the Play icon  $\blacksquare$  to load, and the Stop icon  $\blacksquare$  to stop the playback.



**Note:** The video formats supported are MPEG2, MPEG4 and H.264 (optional). Connect via the LAN for better performance if playing video. The full rate will be 30 fps depending on the video format.



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**Note:** Please install audio driver **VAC\_Setup.exe** from the CD to display the video clip with audio.





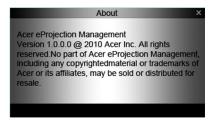
• Change to full UI (e).

### Full user interface

You can click the down arrow to reveal the full UI from the compact UI.

Acer eProj	iection Manag	gement				-×
	Ŷ		ect to Acer Pi Resolution: 102 Quality: Spe	4x768		
	Freeze	Stop	Project	Split Screen	► ▲ Hide	
			,			
Gener	ral information	n	¥			
Project Project Userna	or IP: 192.168		a)			
			Select Projector	(b)		
			Switch presenter	(C)		
			1 Install	(d)		
		Si	ave P&P Program			
			About	(f)		

The Main tab of the full UI displays Projector ID, Projector IP and User name information (a), and gives you the option to select a different wireless projector (b). Swap to another connected PC via Switch presenter (c). You may also install Acer eProjection Management via a PnS token by clicking **Install** (d) or make another token via Save P&P Program to (e). About (f) displays version information of Acer eProjection Management.



# Projecting with MobiShow

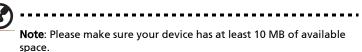
MobiShow allows content projection from a Wi-Fi-enabled smartphone or PDA running Windows Mobile 5 and higher. Any type of screen content or a PowerPoint slideshow (requires conversion with the included utility) can be projected.

## Installing MobiShow

For devices running Windows Mobile, the installation CD contains a MobiShow installation file.

1 Click Install MobiShow to download the software installer (in CAB format) to your mobile device.

- 2 Open your device's file explorer and locate the CAB file.
- 3 Double-click the CAB file to start installation.
- 4 Follow the onscreen instructions to finish installation.



### Connect to a wireless projector

Enable Wi-Fi on your mobile device and connect to the wireless projector in the same way as you would from a PC. Please refer to Connect to the projector on page 4. Refer to the IP address shown on the projected screen and the SSID displayed onscreen (default SSID is AcerProjectorGateway).



Note: MobiShow only supports wireless projectors. You may also use a USB Wi-Fi dongle plugged into a USB type A host on the projector.

# Other support

Mobishow also supports iPhone, please download the MobiShow installer from App Store.



Note: The support of Android smartphone will be available when it's released to Android Market.

## Using MobiShow

- 1 Open **Programs** on your device and find the **MobiShow** application.
- 2 Tap the **MobiShow** icon to launch the client software.
- 3 MobiShow will turn on your device's Wi-Fi and display available access points for you to choose.
- 4 The MobiShow client will automatically search for wireless projectors (SSID with prefix AcerProjectorGateway) and connect.
- 5 If more than one projector is found, the following list is displayed for you to select the one to use.



6 When a wireless projector is found, it will automatically log in and show the following main menu.





**Note**: The MobiShow Media function is optional.

English

Select which feature to use. To project your phone's screen, tap the **Screen** icon. To do a PC-less presentation using Presentation-to-Go (PtG), tap **PtG**. To play a video or MP3 from your device, tap **Media**.



#### Project the device's screen

MobiShow will project anything displayed on your screen. You may launch another application (such as PowerPoint Viewer) or open any file (such as a Word document or JPG image) and it will be displayed via the projector. Control the projection using the following commands:

lcon	ltem	Description
	Stop	Tap to stop projecting.
	Pause	Tap to pause projecting; tap again to resume.
2	Zoom	Tap to zoom the projected screen to extend the longest side of your image to fill the screen.
	Play	Tap to restart projecting if it is stopped.
ok / Back	OK/Back	Tap to return to main menu.
12	Photo	To display a photo (in JPG format) from your device, tap <b>Photo</b> .



Install the PtG converter from the installation CD on your PC; this will enable you to convert PowerPoint files to PtG format.

When you select **PtG**, the MobiShow client will automatically open Explorer for you to select a PtG file. Select the file to open for your presentation. When the file is open, the PtG slides will be projected while you will be shown controls on your device screen. The slides are projected fullscreen with all the effects of the original PowerPoint slides preserved.



lcon	ltem	Description
	Prev / Next	Tap to go to the previous or next item on the slide.
<b>+ &gt;</b>	PgUp / PgDn	Tap to go to previous or next slide.
	Stop	Tap to stop projecting the file. The icon will become <b>Play</b> if the file is not being played. Tap <b>Play</b> to restart the presentation.
	Home	Tap to go to the first slide.
	Jump	Tap and MobiShow client will show thumbnails of every slide in the PtG file. You can select any page to go to.
	Open	Tap to select another PtG file.



Note: PtG supports 800 x 600 and 1024 x 768 resolutions.

#### Photo reviewer

When you select the Photo function, MobiShow will automatically open Explorer for you to select a photo folder. Open a file (JPG format) and controls show on your device's screen.



lcon	ltem	Description
	Prev / Next	Tap to go to the previous or next photo.
	Play	Tap to restart projecting.
	Open	Tap to select another file.

#### Media

When you select the Media function, MobiShow will automatically open Explorer for you to select a media file. Select a file (videos in mpeg2, mpeg4 or H.264 format, or MP3 music files) to play. When the file is open, the media will be projected and controls shown on your device's screen.



lcon	Item	Description
<b>4</b>	Rewind / Fast Forward	Tap to seek backward or forward.
	Vol- / Vol+	Tap to adjust playback volume.
	Stop	Tap to stop playing the file. The icon will become <b>Play</b> if the file is not playing. Tap <b>Play</b> to restart playback.
	Mute	Tap to mute the audio. Tap <b>Mute</b> again to restore the volume.
	Open	Tap to select another media file.

When you are in the main menu, tap **OK** or **Back** to close the application.



**Note**: The Media function is optional. **Note**: Media projection is not supported on the iPhone.

#### Help

Tap **Menu** to select Help to find MobiShow information.



### Using the PtG converter

To use the Presentation-to-Go feature, you need to install the PtG Converter on your PC from the CD. Put the CD into your CD-ROM and follow the onscreen instructions to install the PtG Converter.

Open **Programs > PtG Utility > PtG Converter** from the Start menu. The following control panel is displayed on your desktop.



Click **Convert** to select a PowerPoint file and start conversion. PtG Converter will open the PowerPoint file and convert it to PtG format. You can see the conversion process on your desktop.

Click **Preview** to expand or collapse the preview pane. Click **Play** to play back the selected PtG file or click **Open** to select a different PtG file.

# Acer Projector Gateway Web Management

Open the Internet browser, you will be redirected to the Acer Projector Gateway Web Management main page. If you aren't redirected, you can enter the Server IP address. Please refer to **Connect to the projector on page 4**.

The default IP address is 192.168.100.10 for general wireless connections.

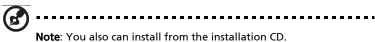
acer Project	or Galeway Web Management				
ACER > Download	English 👻				
Download Conference	Welcome to the Acer Projector Gateway.				
Advance	Download Acer eProjection Management utility for PC projection				
Crestron	Windows OS Mac OS				
	Download MobileShow Utility for smart phone projection.				
	Windows Mobile OS				
	Download Crestron RoomView utility for control of multiple projectors				
	RoomView <sup>.</sup> Windows OS				
	Status				
	Projector IP : 192.168.100.10				
	Wireless MAC Address :00:24:21:CD:41:1C				
	LAN MAC address : 00:12:5F:00:5D:A9				
	Projector Status :				
	System Status : Power ON				
	Display Source : LAN/WiFi				
	Error Status : Normal				
Copyright © 2010 Acer Inc. Al	Rights Reserved				

## Download the client software

You can download and install the program for different platforms.

- 1 Acer eProjection Management application for Windows.
- 1 MobiShow for mobile devices running Windows Mobile v5.0.
- 1 Mac Utility Client for Mac OS.
- 1 Crestron RoomView.

After the program is installed a shortcut will be placed on the desktop.





Windows Update

## **Conference projecting**

Turn Off SmartScreen Filter...

Report Unsafe Website

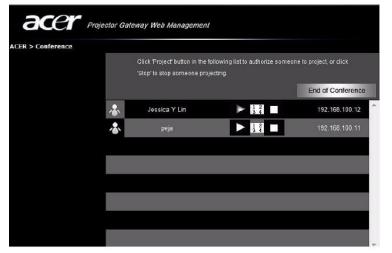
You can initiate conference projecting from the Web Management webpage.



Clicking on **Initiate Conference** gives you control over who is projecting at any time, and prevents the current presenter from being disconnected inadvertently.

Once a conference has been initiated, all the persons connected to the projector are displayed in a list. The active user is indicated by a check mark next to the

user icon where and a triangular icon . Inactive users are indicated by a square icon. To activate a user, click on the **play this user** icon next to the user's name.



Click End Conference to end the conference.



**Note**: Please remember to log out if you want to end the conference.



Note: Up to 32 users in the same conference room may connect.

## Advanced settings

The default login for the advanced settings page is *admin* with the password *123456*.

ACER > Advance						
Download Conference Advance Crestron	User Name Password	admin	Login			
Copyright © 2010 Acer Inc. All F	Rights Reserved					

### Console

The **Console** page gives you access to a variety of status and control features to adjust the projection settings. From this page, you can view projection status;

adjust brightness, contrast and aspect ratio; change the source; and adjust some advanced settings. You can also turn off the projector directly from this page.

	Gateway Web Manag	ement		
ACER > Advance > Console				
Console	Connection Status			
Configure	Projecting Status	Projecting		
Alert Setting	Total Users			
Logout	Projector Control			
Logour	Power	🗿 ON 🔘 (	OFF	
	ECO mode	💿 on 💿 (	OFF	
	Source Lock	⊙ ON ⊙ (	OFF	
	Freeze On	Freeze Off		
	Hide On	Hide Off		
	Resync	Source F	Reset	
	Projection Setting			
	Display Mode	User	•	
	Brightness		+	
	Contrast	- 49	+	
	Aspect Ratio	Auto	4:3 💿 16:9	
	Projection Mode	🗿 Front 🔵	Rear	
	Projection Location	🗿 Auto 🔘	Ceiling 💿 Desktop	
	Source	LAN/WiFi	•	
	Advance			
	ghts Reserved			

### Configure

The Configure page allows you to change a variety of settings.

Advance > Configure	
Console	General Settings
Configure	🚝 Projector ID
Alert Setting	Enter the projector ID to start projecting.
Logout	Users should enter the projector ID before projecting. The ID is displayed on the startup screen and can be only seen by those present, thus deterring people outside the room from using the projector.
	Internet Connection
	<ul> <li>Only allows the PC currently projecting to connet to the Internet.</li> <li>Other wireless connections are not allowed to connect to the world wide web.</li> </ul>
	<ul> <li>Allow projection for either wireless or Ethernet connection. During the wireless projection, the display performance may be impacted if other wireless connections is accessing the Internet simultaneously.</li> </ul>
	Apply
	✓ Network Settings
	Security Settings
	Admin Password Setup
	J Firmware Upgrade
	e miniwate opgrade

#### **General Settings**

You can check **Enter the projector ID to start projecting** to ensure that only people in the room are able to access the projector. You can also select who can connect to the Internet via the projector's WLAN router - either all the meeting attendees, or only the person currently projecting.



**Note:** The APG needs to reboot to apply changes made in **Configure** mode. Please connect to the projector again if you want to continue to use it.

#### **Network Settings**

Click Network settings to adjust other network settings.

acer Project	tor Gateway V	Veb Management								
ACER > Advance > Configure										
Console	🛃 General Se	ttings								
Configure	Network Set	ettings								
Alert Setting	These are th	e settings for the access p	ooint :							
Logout	Projector name (SSID): AcerProjector									
	Wireless Channel: Auto 👻									
	Obtain ai	n IP address automaticall	y							
	O Use the f	following IP address:								
	Device IP	Device IP DHCP Server								
	IP Address	192 .168 .100 .10	O Auto	OFF						
	Netmask	255 . 255 . 255 . 0	Start IP	192 168 100 11						
	Gateway	192 . 168 . 100 . 10	End IP	192 168 100 254						
	DNS	192 . 168 . 100 . 10	Gateway	192 , 168 , 100 , 10						
		Nan - N		Apply						
	Security Se	ttings								
	🛃 Admin Pas	sword Setup								
	🛃 Firmware U	Ipgrade								
Copyright © 2010 Acer Inc. A	II Rights Rese	rved								



**Note**: The default Projector Name (SSID) is *AcerProjector*. This leaves 11 characters available for you to customize the name.

B	

Note: Projector name (SSID) is only required for wireless models.

#### Security Settings

If you are projecting sensitive information, you may want to set up a WEP or WPA-PSK key by clicking **Security Settings**.

acer Project	tor Gateway Web Management	acer Project	tor Gateway Web Management
ACER > Advance > Configure		ACER > Advance > Configure	
Console	General Settings	Console	E General Sottings
Configure	Network Settings	Configure	Network Settings
Alert Setting	Security Settings	Alert Setting	Security Settings
Logout	Vireless Encryption Key  Disable  WEP  WPAPSK WPA2FSK	Logout	Wireless Encryption Key  Disable  WPA-PSK  WPA2-PSK
	The exception has about 40 a work and a 0 or 11 a social durations or 10 or 21 household on the other of the other of the other of the other ot		The encouples have about the entroped 1 is 43 and internations. Applied to the second

The WEP key can support from 64- up to 128-bit encryption for wireless connections. This feature can be set and enabled by the supervisor. You must enter 5 or 13 ASCII characters, or 10 or 26 hexadecimal characters. The WPA-PSK/WPA2-PSK encryption key should be entered as 8 to 63 ASCII characters. This feature can be set and enabled by the supervisor.



**Note**: ASCII (American Standard Code for Information Interchange) is a code for representing characters as "0-9, a-z, A-Z, !, @, #, \$, %, &, \*, -, \_, +,=, /, ?"are allowed. Hexadecimal digits consist of the numbers 0-9 and the letters A-F/a-f.



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**Note**: If you are using Windows XP, you need to apply the WPA2-PSK hotfix from Microsoft.



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**Note**: Enabling WPA-PSK/WPA2-PSK increases the computing load, which may affect projection performance.



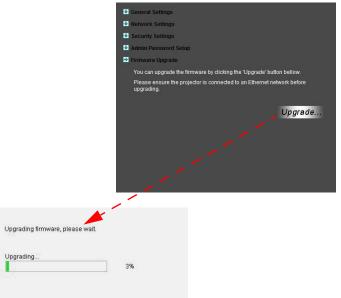
Note: Security is only required for wireless models.

#### Admin Password Setup

Change the password to log in to the **Advance** page by clicking **Admin Password Setup**. The default supervisor password is *123456*.

#### Firmware Upgrade

Ensure the projector is connected to the LAN and the Internet, then click on **Firmware upgrade** and click the **Upgrade...** button. The projector will access the Internet to automatically download and install any available upgrades.



### **Alert Setting**

acer Project	or Gateway Web Management
ACER > Advance > Alert Settin	
Console Configure Alert Setting	Alert Condition     Fan Lock     Lamp Fail
Logout	<ul> <li>Lamp Hours Running Out</li> <li>Projector Overheated</li> <li>Color Wheel Fail</li> <li>E-Mail Alert</li> <li>E-Mail Alert</li> </ul>
	To Cc From Subject
	SMTP Server Username Password Apply
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### Logout

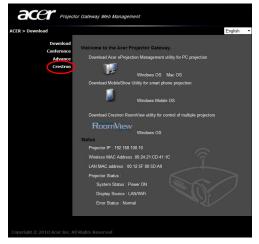
Click **Logout** to return to the download page.

## Note: If you are using Internet Explorer 8, please adjust the Compatibility view settings to make ensure correct display.

🖉 Blank Page - Windows Internet Exp	lorer		. <del>.</del> X	
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🚖 Favorites 🛛 🙀 🥵 Suggested Sites 🔹	🕖 Get More Add-ons 💌			You can add and remove websites to be displayed in Compatibility View.
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		🐫 Reopen Last Browsing Session	~	Add this website:
		Pop-up Blocker		Add
		Manage Add-ons		
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# Crestron control tool

When you open your Internet browser, you will find a Crestron link on the Acer Projector Gateway Web Management main page. Tap the link to open an interactive Flash-based webpage.



### Main page



You can control the projector from the easy-to-use interface, adjusting the volume; changing the source; and projector settings. For more information, please visit **www.crestron.com** and **www.crestron.com/getroomview**.

You can view projector IP information here, modify networking settings and set up a password if desired.

	Crestron Control		Projector		User Password
Address	192.168.3.109	Projector Name	Acer Projector 01		Enabled
IP ID	6	Location	Meeting Room 01	New Password	
Port	13579	Assigned To		Confirm	
	Send		Send		Send
		DHCP	Enabled		
		IP Address	192.168.3.11		Admin Password
		Subnet Mask	255.255.255.0	-	Enabled
		Default Gateway	192.168.3.200	New Password	
		DNS Server	192.168.1.1	Confirm	
			Send		Send

### Info

You can find projector information easily on this page and add information to help you manage each projector.

			Projector Status
Projector Name		Power Status	
Location		Source	Network
		Display Mode	Front-Desk
irmware Version 🕅	M9	Projection	Projector Position
Mac address 00	0:12:50:00:1e:34		
Resolution 15	920 x 1200		
Lamp Hours	amp Hours	ECO Mode	Economic
Assigned To:		Error Status	1:Good

# Mac Utility for Mac OS

1 You can project a Mac screen via WPS-Pro.

🐞 Finder File Edit View Go Window Help			-9 * 🗟 • 🖷	(1:29) 星期四上午 11:39 Q
				Macintosh HD
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T DEVICES				
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- 2 Obtain the installation program from the CD or download from the main webpage. Please refer to **page 7**.
- 3 Make sure your personal firewall allows the WPS-Pro software to pass through. A WPS-Pro shortcut will be created on your desktop.

4 Enter the login code from the splash screen, please refer to **Check the information on the splash screen on page 5**, if required and click **OK** to start projecting.

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			Desktop							
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5 The UI shown below will appear when you have connected to the projector and are projecting at 1024 x 768 resolution.



## Compact and full user interface

Presentation mode



lcon	Description
	Project desktop screen to full-screen or split-screen.
	Full-screen projection.
1	Project to Split #1.
- <sup>2</sup>	Project to Split #2.
3	Project to Split #3.
4	Project to Split #4.
J.	Pause projecting.
1	Stop projecting.
2	Zoom.
5851	Projector login code.
	While projecting, this icon blinks.







Description



Start playing video.

	Stop playing video.
2	Open video file.
3	Adjust volume.
-	Volume level indicator.
ē	Video time bar.
	While playing video, this icon blinks.

#### About



lcon	Description
I	Click 🔳 to open the function menu and select <b>Web Admin</b> to open the management web page. Please refer to <b>Acer Projector Gateway Web Management on page 22</b> .
-	Minimize the program
×	Exit the program
-	

## Contact IT help

If you encounter any problems, you can use this message window in the upperright corner of the page to communicate in real time with the Helpdesk.

cer P5271i		1	Tools	Info	Contact IT He
ace	r	HELP O	ESK		X Sent
	Projector Information		Projector :	Status	
Projector Name		Power Status			
Location		Source	000000000000000000000000000000000000000		
		Display Mode	Concession of the local division of the loca		
Firmware Version		Projection	Projector Po	sition	
	00:12:5f:00:1e:34				
	1920 x 1200 Lamp Hours		Francista		
Lamp Hours	Lamp Hours	ECO Mode	Economic	_	
Assigned To:		Error Status	1:Good	_	
		-			
	1	Exit			
		12/01			
10					
CRESTRON				E	xpansion Options

# Multimedia

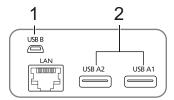
## Introduction

The Acer multimedia support offers easier projection without a PC or multimedia player connected. Through USB type A slot, you can easily access PtG (please refer to **PtG on page 42**) and JPG photo files. This function is supported through the projector source **USB A**. Use the keypad or remote control to select the source.

### **Multimedia Features**

- Fancy and stylish user interface for better experience.
- Supports USB memory stick via USB type A slot.
- Supports PowerPoint slideshow by PtG files and high resolution JPG photos playback.

### Connecting a multimedia device to the projector



#	Component	Description
1	Mini USB	Project PC screen via mini USB (USB B).
2	USB Type A	Connects to U'USB Z'Ug\ 'Xf]j Y for multimedia playback.

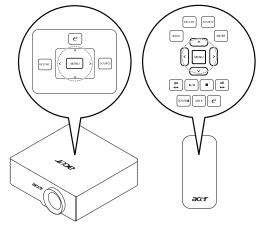


#### Note:

a. USB flash drive needs to be formatted using FAT32.

b. The USB flash drive may only have one logical partition.

### Control panel and remote control



lcon	Component	Description
	RESYNC	Back or stop function in multimedia controls.
	SOURCE	Enter or play under certain control conditions.
	Back	Up one data folder level.
	Enter	Confirms item selection.
	MENU	Goes back or stops in multimedia controls.
<^>>	Direction Keys	Press (a) or (v) to select items or control volume while playing media.
·		Press $ullet$ for Enter or play function in most multimedia controls.
		Press $ullet$ to go back in most multimedia controls.
<b>▼</b>	Pre./Rewind	Goes to previous index or page in file list view.
	Next/Fast forward	Goes to next index or page in file list view.
►/II	Play/Pause	Plays or pauses media playback.
	Stop	Stops playing media file.
	SD/USB A	Changes source to USB A (no SD function).
	USB B	Changes source to USB B (please refer to <b>Display</b> over USB on page 45).
e	Empowering Key	Enter or play under certain control conditions.

### Presentation to Go

If you sent the projector source to USB A, you will see the screen as shown below.



#### PtG

Click to access PtG files.

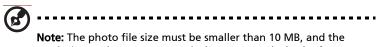
You can use PtG converter (please refer to **Using the PtG converter on page 21**) to convert files from PowerPoint format to PtG format, which allows you to project from a variety of devices while retaining all the effects of the PowerPoint file.

### Photo

Click to display JPG files.

You can use the navigation keys to choose files from thumbnails or file listing. Press Enter or the Empowering Key to create a slideshow that displays photos using the full screen.





resolution under 8192 x 6144 pixels. Supports playback of JPG images with EXIF information.

### Setup

Adjust display settings.

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# **Remote Desktop**

## Introduction

Remote Desktop is a handy remote access feature which allows you to seamlessly control your computer from an Acer Projector when in the meeting room. You can operate your computer via the projector using the remote control via a standard USB keyboard and mouse.

#### Plug-and-play, supports all standard USB keyboards and mouses

It's easy to use a standard wireless or wired USB keyboard and mouse to fully control your computer from in front of the projector.

- 1 Turn on the Acer Projector.
- 2 Plug the USB keyboard/mouse receiver or wired USB keyboard or mouse into a free USB port on the Acer projector.
- 3 Connect the computer to the projector using Wireless or LAN, then execute Acer eProjection Management software to project the computer's screen.
- 4 The USB devices will be automatically detected, and you can control computer via Remote Desktop.



.....

Note: Remote Desktop is only supported for full-screen projection.

# Display over USB

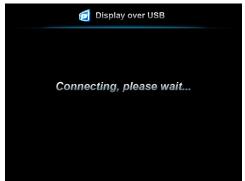
## Introduction

Display over USB (DoUSB) projection is an easy-to-use function to project a computer's screen using a single USB cable (USB type A to mini USB) without needing any drivers.

If you unplug the USB cable, the projector will stop projecting and revert to standby status.

## How to start DoUSB

1 Set the projector source to USB B. The screen below will be shown.



- 2 Connect the USB cable to the projector and computer: Plug the mini USB into the projector and type A USB into the computer.
- 3 Unplug the USB cable to stop DoUSB.



Note: Only one computer can be connected at a time

**Note**: Only one computer can be connected at a time.

### Support All PC Screen Resolutions

Through an auto-detecting and auto-adjusting/auto-stretching algorithm, all NB/PC screen resolutions can be supported and wirelessly projected.

- If the current resolution setting at the NB/PC side is smaller than the current projector resolution, APG will adjust the current NB/PC resolution to the optimum projection resolution in order to project the best image.
- If the current resolution settings of the NB/PC and projector are the same,

the same optimum projection resolution will be implemented.

• If the current resolution setting of the NB/PC is larger than the current projector resolution, APG will change the PC's resolution to match the projector for better performance.

### Operating system compatibility

The DoUSB function is compatible with Microsoft Windows XP with Service Pack 2 and above, Windows Vista 32- and 64-bit, and Windows 7 32- and 64-bit.

# Feature table

	Model name	S5201M/S5201B/S5301WM/ S5301WB	U5200/U5300W		
	WiFi		-		
	RJ45 Ethernet Jack	V	V		
	Audio Out (Mini Jack)				
	USB Type A	X2	X2		
lan/Wifi I/O	USB Type B	X1	X1		
	SD Card Slot				
	Reset Button				
	Status LED				
	Antenna Jack				
	Application (Network, PC &	Mac)			
	(1) DoLAN : Ethernet projection	V	V		
	(2) DoWiFi : WiFi projection	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)		
	(3) Quad-View (4-split screen)	V	V		
	(4) HD video playback				
	(5) SD video playback				
	(6) PtG converter & viewer	V	V		
	(7) Wireless security (WEP/ WPA/WPA2)	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)		
	(8) Remote desktop	V	V		
	(9) CD-less installation	V	V		
eatures	(10) PnS Token				
	(11) Make PnS Token via CD	V	V		
	(12) Vista OS compliant (Upto Vista SP1 and above)	V	V		
	(13) MAC OS (10.4/10.5 and above)	V	V		
	(14) Windows 7 compliant	V	V		
	Web-based Management Page (Network)				
	(1) Download page	V	V		
	(2) Conference Control	V	V		
	(3) Console (projector control & monitor)	V	V		
	(4) Network setting	V	V		
	(5) Crestron Flash link	V	V		

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	MobiShow (Network)					
	(1) Win Mobile V5 & above supported	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)			
	(2) Screen projection	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)			
	(3) Quad-View (4-split screen)	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)			
	(4) PtG function	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)			
	(5) Media sender					
	(6) Photo viewer	V	V			
	(7) iPhone supported	Yes (By USB WiFi dongle)	Yes (By USB WiFi dongle)			
	(8) Android supported	V	V			
	Crestron (Network)					
Features	(1) RoomView (App.) Control & Interactive messaging & Text broadcasting	V	V			
	(2) Flash GUI (Web) Control & Interactive	V	V			
	USB functionality					
	(1) DoUSB : projecting by USB type B	V	V			
	(2) Remote Desktop(KB/ Mouse) by USB type A	V	V			
	(3) HD video playback					
	(4) JPEG Viewer	V	V			
	(5) Presentation -to-go	V	V			
	Remote Controller	V	V			
	Wireless CD	V	V			
ccessory	Wireless QG	V	V			
y	Detachable Antenna					
	Wireless PnS(Plug and Show) Token					

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# Troubleshooting

If you experience a problem with your Acer projector, refer to the following troubleshooting guide. If the problem persists, please contact your local reseller or service center.

#### **Problems and Solution**

#	Problem	Solution
1	The projector stops responding to all controls	If possible, turn off the projector, then unplug the power cord and wait at least 30 seconds before reconnecting power.
2	Lamp burns out or makes a popping sound	When the lamp reaches the end of its useful life, it will burn out and may make a loud popping sound. If this happens, the projector will not turn on until the lamp module has been replaced. To replace the lamp, follow the procedures in the <b>Replacing the Lamp</b> section of your projector's manual.
3	Image or projector problems	Please refer to the troubleshooting section in your projector's manual.
4	Unable to read the USB device	Please make sure the USB device is in good condition and properly inserted. Remember that the projectors do not support file formats other than FAT16/32.
5	USB drive fail	USB port does not support USB hub function and which power consumption is over 500mA.
6	Media file not found or can't be opened from the file list	Files that require a CODEC that is not supported won't be shown in the file list. Please check the list of media formats supported.

# Frequently asked questions

• How do I configure the network?

Auto-Configuration Network Setup: The default setting of the APG is as a DHCP client. When the APG is connected to a LAN that already has a DHCP server present, the APG takes the IP address assigned to it by the server. When the APG is connected to a LAN that does not have a DHCP server, the APG becomes the DHCP server in the network.

• Why doesn't my device obtain an IP address automatically?

The device will ask for an IP address from your enterprise DHCP server while booting up, however, sometimes it might fail to obtain an IP address in complex network environments. The system will obtain the IP address again once there is another DHCP server detected or you can configure your device IP address via Network Setup from the web admin page.

- How do I reset the APG to the factory setting?
   Press the reset button and press the power button for 20 seconds to reset to factory settings.
- What do I do if I'm not redirected to the APG's web page automatically?

1. Make sure you have connected to the APG.

2. Make sure your IP address is configured to **Obtain an IP address automatically** or you have entered the proper IP address.

3. Turn off the your Internet browser's proxy settings.

• What do I do if I can't enter the APG web page?

1. Make sure you have connected to the APG.

2. Make sure your IP address is configured as to **Obtain an IP address** automatically or you have entered the proper IP address.

3. Turn off the your Internet browser's proxy settings.

4. Open your browser again and you will be redirected to the APG's web page automatically, or you can enter the device IP manually.

• What can I do if I can't download the APG application?

1. Make sure you have connected to the APG.

2. Make sure your IP address is configured to **Obtain an IP address automatically** or you have entered the proper IP address.

3. Turn off the your Internet browser's proxy settings.

4. Open your browser again and you will be redirected to the APG's web automatically, or you can enter the device IP manually.

5. Download the application as required.

- Should I install the application again after upgrading the firmware? Yes. Download and install the application again.
- What should I check for if I can't find the APG? Is the PC connected to the APG?

Are there any personal firewalls enabled?

Due to your network or firewall settings, the client application may not be able to connect to the projector server. Please make sure the settings allow the application to be able to communicate with the server.

To enable wireless projection, your personal firewall needs to allow the APG application to pass through.

Due to your firewall settings, the client application may not be able to establish a connection for video streaming. Please make sure the firewall settings allow the application to communicate with the server (inbound TCP port: 1041).

APG connection	System	Projector	Internet	Remark
WLAN	WLAN	V	Х	192.168.100.10
WLAN	WLAN + Wired	V	V	192.168.100.10 Please execute the application first if you need to access the Internet.
WLAN +	WLAN	V	V	By LAN DHCP address
Wired				Please enter the IP address on the welcome screen.
WLAN +	WLAN +	V	V	By LAN DHCP address
Wired	Wired			Please enter the IP address on the welcome screen.
Wired	Wired	V	V	By LAN DHCP address
				Please enter the IP address on the welcome screen.
Wired	Other access point	V	V	By LAN DHCP address
				Please enter the IP address on the welcome screen.

• What are the possible connection combinations?

- How do I register the APG on the firewall exceptions list for Windows XP SP2?
  - 1. Click Start > Control Panel.

2. Click **Security Center > Windows Firewall** when the **Control Panel** window opens.

3. Click the **Exceptions** tab and then **Add Program...** when the **Windows Firewall** window opens.

4. Click **Acer Projector Gateway** to allow connection with external devices under **Programs** when the **Add a Program** window opens.

What is the Gatekeeper?

The Gatekeeper is designed to ensure enterprise network security for the APG.

All Block blocks guest users from wireless access to the office LAN.

**Internet Only** allows guest users to use the Internet wirelessly, while restricting access to the Intranet.

• Can I use wireless and wired connections simultaneously?

If you have a wired Internet connection connected to the APG, it will obtain an IP address automatically and allow wireless connectivity simultaneously.

You have to configure the Gatekeeper setting to All Pass or Internet Only.

Why is the wireless transfer rate slow?

The transfer rate may be slower in some operating environments (depending on factors such as the location, distance or radio signals).

- Does the APG support audio projection while presenting?
   No. APG can only project your PC's screen without audio.
- What should I do if the display isn't smooth?
   Try setting the resolution to 1024 x 768 for improved performance.
- Why is my presentation sluggish while presenting with the projector?

If your PC screen resolution is different to the device resolution, stretching the screen data will require additional computing power which might cause your PC to seem a little sluggish.

- Which video formats are supported? MPEG1; MPEG2; MPEG4; WMV9; AVI; DivX 3.11, 4x, 5x; XviD; ASF; VOB (without encryption)
- Video playback is not smooth.

The wireless transfer rate may be too slow or the video resolution may be too high. Typically, the APG can support QCIF, CIF, 480P, 576P, 720P and 1080i resolution with full speed under optimum wireless environments.

- I get the error message *Cannot play this file. This file may be damaged.* This error message appears when the file cannot be played due to possible data corruption.
- Why doesn't WPA2 work even after I enter the right password?

Check your operating system. Windows Vista supports WPA2, but Windows XP doesn't support WPA2. You can solve this problem by installing the hotfix available from **support.microsoft.com/kb/893357/en-us/**, or by upgrading to Windows XP SP3 (Service pack 3).

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