# HP LV1561w, LV1561ws, and CQ1569 LCD Monitors User Guide



© 2009 Hewlett-Packard Development Company, L.P.

Microsoft, Windows, and Windows Vista are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries.

All other product names mentioned herein may be trademarks of their respective companies.

Hewlett-Packard Company shall not be liable for technical or editorial errors or omissions contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material. The information in this document is provided "as is" without warranty of any kind, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, and is subject to change without notice. The warranties for Hewlett-Packard products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty.

This document contains proprietary information that is protected by copyright. No part of this document may be photocopied, reproduced, or translated to another language without the prior written consent of Hewlett-Packard Company.

Second Edition (April 2009)

Document Part Number: 518115-002

#### **About This Guide**

This guide provides information on setting up the monitor, installing drivers, using the on-screen display menu, troubleshooting and technical specifications.

- ▲ WARNING! Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.
- △ CAUTION: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of information.
- NOTE: Text set off in this manner provides important supplemental information.

ENWW iii

iv About This Guide ENWW

# **Table of contents**

HP LCD Monitors	1
2 Safety and Maintenance Guidelines	
Important Safety Information	2
Maintenance Guidelines	3
Cleaning the Monitor	3
Shipping the Monitor	3
3 Setting Up the Monitor	
Installing the Monitor Base	4
Identifying Rear Components	
Connecting the Cables	
Mounting the Monitor	
Locating the Rating Labels	g
4 Operating the Monitor	
Installing the Driver	
Installing from the CD	
Downloading from the Worldwide Web	
Setting the Optimal Resolution	
Front Panel Controls	
Adjusting the Monitor Settings	
OSD Menu Selections	
Using the Auto-Adjustment Function	
Using the Auto-Adjustment Pattern Software (Select Models)	16
Appendix A Troubleshooting	
Solving Common Problems	
Using the Worldwide Web	
Preparing to Call Technical Support	
Locating the Rating Labels	
Appendix B Technical Specifications	
Recognizing Preset Display Resolutions	
Entering User Modes	
Energy Saver Feature	
Plug & Play DDC2B Feature	21

# Appendix C Agency Regulatory Notices Federal Communications Commission Notice

Federal Communications Commission Notice	22
Modifications	22
Cables	22
Declaration of Conformity for Products Marked with the FCC Logo (United States Only)	22
Canadian Notice	23
Avis Canadien	23
European Union Regulatory Notice	23
German Ergonomics Notice	24
Japanese Notice	24
Korean Notice	
Power Cord Set Requirements	24
Japanese Power Cord Requirements	24
Product Environmental Notices	
Energy Star Compliance	2
Materials Disposal	25
Disposal of Waste Equipment by Users in Private Household in the European	
Union	2
Chemical Substances	2
Restriction of Hazardous Substances (RoHS)	

**Appendix D LCD Monitor Quality and Pixel Policy** 

vi ENWW

# 1 Product Features

#### **HP LCD Monitors**

The LCD (liquid crystal display) monitors have an active matrix, thin-film transistor (TFT) panel. The monitor models and features include:

- 39.5 cm (15.6-inch) viewable area display
- 1366 x 768 resolution, plus full-screen support for lower resolutions
- Wide viewing angle to allow viewing from a sitting or standing position, or moving side-to-side
- Tilt capability
- Video signal input to support VGA analog with VGA signal cable provided
- Removable base and VESA 75mm mounting holes for flexible monitor panel mounting solutions
- Built-in stereo speakers with audio cable provided (select models)
- Plug and play capability if supported by the system
- On-Screen Display (OSD) adjustments in several languages for easy setup and screen optimization
- Software and documentation CD that includes driver and product documentation (select models)
- Energy Saver feature for Energy Star compliance
- Security lock slot
- Compliant with the following regulated specifications:
  - EPA ENERGY STAR
  - European Union CE Directives

ENWW HP LCD Monitors

# 2 Safety and Maintenance Guidelines

# **Important Safety Information**

A power cord is included with the monitor. If another cord is used, use only a power source and connection appropriate for this monitor. For information on the correct power cord set to use with the monitor, refer to the Power Cord Set Requirements on page 24 in Appendix C.

- △ WARNING! To reduce the risk of electric shock or damage to the equipment:
  - Do not disable the power cord grounding feature. The grounding plug is an important safety feature.
  - Plug the power cord in a grounded (earthed) outlet that is easily accessible at all times.
  - Disconnect power from the product by unplugging the power cord from the electrical outlet.

For your safety, do not place anything on power cords or cables. Arrange them so that no one may accidentally step on or trip over them. Do not pull on a cord or cable. When unplugging from the electrical outlet, grasp the cord by the plug.

To reduce the risk of serious injury, read the *Safety and Comfort Guide*. It describes proper workstation, setup, posture, and health and work habits for computer users, and provides important electrical and mechanical safety information. This guide is located on the Web at <a href="http://www.hp.com/ergo">http://www.hp.com/ergo</a> and/or on the documentation CD, if one is included with the monitor.

△ CAUTION: For the protection of the monitor, as well as the computer, connect all power cords for the computer and its peripheral devices (such as a monitor, printer, scanner) to some form of surge protection device such as a power strip or Uninterruptible Power Supply (UPS). Not all power strips provide surge protection; the power strips must be specifically labeled as having this ability. Use a power strip whose manufacturer offers a Damage Replacement Policy so you can replace the equipment, if surge protection fails.

#### **Maintenance Guidelines**

To enhance the performance and extend the life of the monitor:

- Do not open the monitor cabinet or attempt to service this product yourself. Adjust only those
  controls that are covered in the operating instructions. If the monitor is not operating properly or
  has been dropped or damaged, contact an authorized HP dealer, reseller, or service provider.
- Use only a power source and connection appropriate for this monitor, as indicated on the label/ back plate of the monitor.
- Be sure the total ampere rating of the products connected to the outlet does not exceed the current rating of the electrical outlet, and the total ampere rating of the products connected to the cord does not exceed the rating of the cord. Look on the power label to determine the ampere rating (AMPS or A) for each device.
- Install the monitor near an outlet that you can easily reach. Disconnect the monitor by grasping the plug firmly and pulling it from the outlet. Never disconnect the monitor by pulling the cord.
- Turn the monitor off when not in use. You can substantially increase the life expectancy of the monitor by using a screen saver program and turning off the monitor when not in use.
- Slots and openings in the cabinet are provided for ventilation. These openings must not be blocked or covered. Never push objects of any kind into cabinet slots or other openings.
- Do not drop the monitor or place it on an unstable surface.
- Do not allow anything to rest on the power cord. Do not walk on the cord.
- Keep the monitor in a well-ventilated area, away from excessive light, heat or moisture.
- When removing the monitor base, you must lay the monitor face down on a soft area to prevent it from getting scratched, defaced, or broken.

## **Cleaning the Monitor**

- 1. Turn off the monitor and the computer.
- 2. Unplug the monitor from the wall outlet.
- 3. Clean the monitor plastics with a clean cloth dampened with water.
- 4. Clean the monitor screen with an antistatic screen cleaner.
- △ **CAUTION**: Do not use benzene, thinner, ammonia, or any other volatile substances to clean the monitor or the screen. These chemicals may damage the cabinet finish as well as the screen.

### **Shipping the Monitor**

Keep the original packing box in a storage area. You may need it later if you move or ship the monitor.

ENWW Maintenance Guidelines

# 3 Setting Up the Monitor

To set up the monitor, ensure that the power is turned off to the monitor, computer system, and other attached devices, then follow the instructions below.

# **Installing the Monitor Base**

To install the monitor base:

- 1. Place the base on a smooth, flat surface.
- 2. Align the pedestal column on top of the base and press down to install.
- 3. Using both hands, position the monitor over the pedestal base.
- NOTE: Do not install the base if the monitor will be used on a wall, swing arm, or other mounting fixture; instead see Mounting the Monitor on page 7 in this chapter.
- Press down firmly to lock the pedestal base in place. When the base locks, it will make a clicking sound.
  - NOTE: Be sure the pedestal base is securely locked before continuing with the setup.

Figure 3-1 Inserting the Monitor into the Pedestal Base



# **Identifying Rear Components**

Figure 3-2 Rear Components



Compo	nent	Function
1	AC Power Connector	Connects the AC power cord to the monitor.
2	VGA Connector	Connects the VGA (15-pin D-Sub) cable to the monitor.
3	Audio Port (select models)	Connects the audio cable (provided with select models) to the monitor.

# **Connecting the Cables**

- 1. Place the monitor in a convenient, well-ventilated location near the computer.
- Connect the power cable to the AC power connector on the back of the monitor.
- ⚠ **WARNING!** To reduce the risk of electric shock or damage to the equipment:

Do not disable the power cord grounding plug. The grounding plug is an important safety feature.

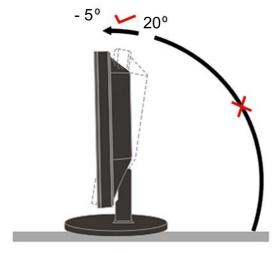
Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.

Disconnect power from the equipment by unplugging the power cord from the electrical outlet.

For your safety, do not place anything on power cords or cables. Arrange them so that no one may accidentally step on or trip over them. Do not pull on a cord or cable. When unplugging from the electrical outlet, grasp the cord by the plug.

- Connect one end of the VGA 15-pin D-Sub cable to the back of the monitor and connect the other end to the computer's D-Sub port.
- 4. Connect the audio cable to Audio IN port (available on select models) on the back of the monitor.
- Adjust the monitor as needed for your comfort using the monitor's tilt adjustment capability.
  - For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.
  - Hold the stand so you do not topple the monitor when you change the monitor's angle.
  - You are able to adjust the monitor's angle from -5° to 20°.
- NOTE: Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.

Figure 3-3 Tilting the Monitor



**6.** Press the power switch to turn on the monitor.

△ CAUTION: Burn-in image damage may occur on monitors that display the same static image on screen for a prolonged period of time. To avoid burn-in image damage on your monitor screen, you should always activate a screen saver application or turn off the monitor when it is not in use for a prolonged period of time. Image retention is a condition that may occur on all LCD screens.

## **Mounting the Monitor**

You can remove the monitor base to mount the monitor on a wall, a swing arm, or other mounting fixture.

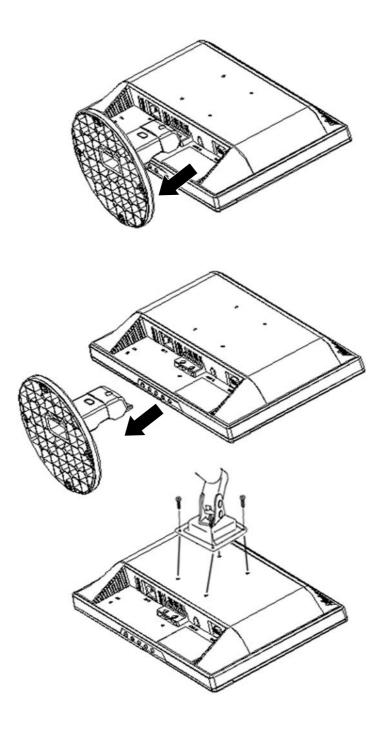
Four threaded mounting holes are provided on the monitor back panel to be used for mounting purposes. These mounting holes are 75mm apart and are compliant with the Video Electronics Standards Association (VESA) standard for mounting flat panel displays.

- △ CAUTION: This monitor supports the VESA industry standard 75 mm mounting holes. To attach a third-party mounting solution to the monitor, four 4 mm, 0.7 pitch, and 10 mm long screws are required. Longer screws should not be used because they may damage the monitor. It is important to verify that the manufacturer's mounting solution is compliant with the VESA standard and is rated to support the weight of the monitor display panel. For best performance, it is important to use the power and video cables provided with the monitor.
  - 1. Disconnect and remove the signal and power cables from the back of the monitor.
  - 2. Lay the monitor face down on a flat surface.
    - △ CAUTION: Do not remove the base from the monitor while the monitor is in the upright position. Lay the front bezel down on a soft area to prevent it from getting scratched, defaced, or broken. Ensure that the bottom of the monitor base is positioned over a table or desktop before removing the base from the monitor.
  - 3. Remove the pedestal base as shown in the following illustration.
  - Place the mounting fixture onto the back of the monitor. Line up the holes on the mounting fixture with the holes in the back of the monitor.
  - 5. Insert four screws into the holes and tighten.
  - Reconnect the cables.

ENWW Mounting the Monitor

7. Refer to the user manual that came with the optional mounting instructions.

Figure 3-4 Removing the Monitor Base



# **Locating the Rating Labels**

The rating labels on the monitor provide the spare part number, product number, and serial number. You may need these numbers when contacting HP about the monitor model.

The rating labels are located on the back of the monitor.

# 4 Operating the Monitor

# **Installing the Driver**

You can install the monitor-driver INF and ICM files from the CD (included with select models) or download from the Internet.

#### Installing from the CD

To install the .INF and .ICM files on the computer from the CD:

- 1. Insert the CD in the computer CD-ROM drive. The CD menu is displayed.
- Select the language.
- 3. View the Monitor Driver Software Readme file.
- 4. Select Install Monitor Driver Software.
- Follow the on-screen instructions.
- 6. Ensure that the proper resolution and refresh rates appear in the Windows Display control panel.
- NOTE: You may need to install the digitally signed monitor .INF and .ICM files manually from the CD in the event of an installation error. Refer to the Monitor Driver Software Readme file on the CD.

#### **Downloading from the Worldwide Web**

To download the latest version of .INF and .ICM files from the HP monitors support Web site:

- 1. Refer to <a href="http://www.hp.com/support">http://www.hp.com/support</a> and select the country region.
- Select Download Drivers and Software.
- 3. Enter the model number of the monitor. The software download pages for the monitor are displayed.
- 4. Ensure the system meets the requirements.
- 5. Download the software by following the instructions.

# **Setting the Optimal Resolution**

The recommended resolution for this monitor is 1366 x 768. To configure the monitor to this resolution, do the following.

- 1. Click the Windows Start button, and then select Control Panel.
- 2. Under Appearance and Personalization, select Adjust Screen Resolution.
- 3. Set the resolution slide bar to 1366 x 768.

# **Front Panel Controls**

The front panel control buttons lets you adjust the monitor's picture settings to your personal preferences.



**Table 4-1 Monitor Front Panel Controls** 

Cont	rol	Function
1	Auto/OK	When the OSD is open, press to select the menu.
		When the OSD is closed, press to activate the auto-adjustment function.
2	– (Minus)	When the OSD is closed, press to activate the volume adjustment bar.
		When the OSD is open, press – to navigate through the OSD menu or change the setting of a selected function; adjusts volume (for models with speakers).
3	+ (Plus)	When the OSD is closed, press to activate the volume adjustment bar.
		When the OSD open, press + to navigate through the OSD menu or change the setting of a selected function; adjusts volume (for models with speakers).

**Table 4-1** Monitor Front Panel Controls (continued)

Cont	rol	Function	
4	Menu	Press to open the OSD window.	
5	Power	Turns the monitor on and off.	
		LED status:	
		Full Power Mode - Green or Blue	
		Active-off Mode - Orange or Red	

## **Adjusting the Monitor Settings**

The monitor settings can be adjusted from the On-Screen Display (OSD) menu. To access the OSD and adjust screen settings base on your viewing preference, do the following:

- 1. If the monitor is not already on, press the power button to turn on the monitor. The power indicator will light up.
- To access the OSD menu, press the Menu button.
- To navigate through the Main Menu, press the or + buttons. Once the desired function is highlighted, press the **Menu** button to activate the Submenu. Press the **Menu** button to select the highlighted function.
- 4. Press the or + button to change the settings of the selected function. Press the or + button to select another function in the Submenu.
- 5. Press Auto/OK to select the highlighted function.

If you want to adjust any other function, repeat steps 3-4.

**OSD Lock Function**: This function locks the OSD in order to keep the current menu settings or prevent others from adjusting the current settings.

- To lock the OSD, press and hold the **Menu** button for 10 seconds.
- To unlock the OSD, press and hold the **Menu** button for 10 seconds.

**Power Button Lockout**: Indicates the power button is locked. If the power button is locked, the warning message **Power Button Lockout** displays.

- If the power button is locked, press and hold the power button for 10 seconds to unlock the power button function.
- If the power button is unlocked, press and hold the power button for 10 seconds to lock out the power button function.

**Volume adjustment hot key**: When the OSD window is closed, press + or – to activate the volume adjustment bar, and then press – or + to adjust the volume (only for the models with speakers).

**Auto-Adjustment hot key**: When the OSD window is closed, press the **Auto** button to activate the auto-adjustment feature to optimize the screen image.

#### **OSD Menu Selections**

The following table lists the On-Screen Display (OSD) menu selections and their functional descriptions.

Table 4-2 OSD Menu

Table 4-2	USD Wenu			
lcon	Main Menu	Submenu	Description	
<del>:</del> ;;;	Brightness	Adjustable scale	Adjusts the brightness level of the screen.	
•	Contrast	Adjustable scale	Adjusts the contrast level of the screen.	
<b>Æ</b>	Image Control		Adjusts the screen image. (VGA input only)	
Φ		Auto Adjustment	Automatically adjusts the screen image.	
⊕		Horizontal Position	Adjusts the position of the screen image left and right.	
Ф		Vertical Position	Adjusts the position of the screen image up and down.	
		Custom Scaling	Selects the method on how displayed information on the monitor will be formatted. Select:	
			<ul> <li>Fill to Screen - image fills the entire screen and may look distorted or elongated because of non-proportional scaling of height and width</li> </ul>	
			<ul> <li>Fill to Aspect Ratio - image is sized to fit the screen and maintains proportional image</li> </ul>	
(11)		Clock	Minimizes any vertical bars or strips visible on the screen background. Adjusting the Clock will also change the horizontal screen image.	
		Clock Phase	Adjusts the focus of the display. This adjustment allows you to remove any horizontal noise and clear or sharpen the image of characters.	
€	Color		Selects the screen color. The factory default is 6500K or Custom Color, depending on the model.	
		9300 K	Changes to slightly blueish white.	
		6500 K	Changes to slightly reddish white.	
<u> </u>		Custom Color	Selects and adjusts your own color scales:	
Φ <sub>ναο</sub>			R—sets your own red color levels	
			G—sets your own green color levels	
			B—sets your own blue color levels	
	QuickView		Selects viewing mode.	
		Movie	Selects the movie mode.	
		Photo	Selects the photo mode.	
		Gaming	Selects the gaming mode.	
		Text	Selects the text mode.	

Table 4-2 OSD Menu (continued)

lcon	Main Menu	Submenu	Description	
		Custom	Settings saved when user adjusts the Brightness, Contrast, or Color in one of the QuickView options.	
}Ø	Language		Selects the language in which the OSD menu is displayed.	
ⅎ	Management		Selects the power-management features of the monitor.	
		Volume	Adjusts the volume level.	
		OSD Control	Adjusts the position of the OSD menu screen to:	
			<ul> <li>Horizontal OSD Position-Changes the viewing position of the OSD menu to the left or right area of the screen. The factory default range is 50.</li> </ul>	
			<ul> <li>Vertical OSD Position-Changes the viewing position of the OSD menu to the top or bottom area of the screen. The factory default range is 50.</li> </ul>	
			<ul> <li>OSD Transparency-Adjust to view the background information through the OSD</li> </ul>	
			<ul> <li>OSD Timeout-Sets the time duration in seconds that the OSD is visible after the last button is pressed. The factory default is 30 seconds.</li> </ul>	
<u> </u>		Power Saver	Enables the power saving feature (see Energy Saver Feature on page 20). Select:	
			• On	
			• Off	
H뫨		Mode Display	Displays the resolution, refresh rate and frequency information on the screen each time the OSD Main Menu is accessed. Select:	
			• On	
			• Off	
•		Power-On Status Display	Displays the operating status of the monitor each time the monitor is powered on. Select the location to display the status to:	
			• Top	
			Middle	
			• Bottom	
			• Off	
DDC		DDC/CI Support	Allows the computer to control some OSD menu features such as brightness, contrast and color temperature. Set to:	
			• On	
			• Off	
júeój-		Bezel Power LED	Turns the light (LED) in the power button On and Off. When set to Off, the light will remain off at all times.	

Table 4-2 OSD Menu (continued)

Icon	Main Menu	Submenu	Description		
X		Sleep Timer	Provides the timer adjustment menu options:		
<b>ZA</b> X			Set Current Time—sets the current time in hours and minutes		
			<ul> <li>Set Sleep Time—sets the time you want to place the monitor in sleep mode</li> </ul>		
			Set on Time—sets the time you want the monitor to wake up from sleep mode		
			Timer—sets the Sleep Timer feature On or Off. The default setting is Off		
			Sleep Now—immediately sets the monitor to enter sleep mode		
<u>i+</u> )	Information		Selects and displays important information about the monitor.		
		Current Settings	Provides the current input video mode.		
		Recommended Settings	Provides the recommended resolution mode and refresh rate for the monitor.		
		Serial Number	Reports the serial number of the monitor. The serial number is needed if contacting HP technical support.		
		Version	Reports the firmware version of the monitor.		
		Backlight Hours	Reports the total hours of backlight operation.		
		Service Support	For service support, go to <a href="http://www.hp.com/support">http://www.hp.com/support</a> .		
<u> </u>	Factory Reset		Returns settings to factory defaults.		

## **Using the Auto-Adjustment Function**

You can optimize the screen performance for the VGA (analog) input by using the **Auto/OK** button on the monitor.

This procedure can correct the following image quality conditions:

- Fuzzy or unclear focus
- Ghosting, streaking or shadowing effects
- Faint vertical bars
- Thin, horizontal scrolling lines
- An off-center picture

To use the auto-adjustment feature:

- 1. Allow the monitor to warm up for 20 minutes before adjusting.
- Press the Auto/OK button on the monitor front panel. You can also press the Menu button to open the OSD window, then select the Image Control, followed by Auto-Adjustment.

## **Using the Auto-Adjustment Pattern Software (Select Models)**

If a CD is provided with your monitor, use the Auto-Adjustment Pattern software provided on the CD to improve the screen image.

- 1. Insert the CD in your computer CD drive. The CD menu is displayed.
- 2. Select the language.
- 3. Select Open Auto-Adjustment Software. The setup test pattern displays.
- 4. Press the **Auto/OK** button on the monitor front panel to produce a stable, centered image.
- **5.** Press the **ESC** key or any other key on the keyboard to exit the test pattern.

# **A** Troubleshooting

# **Solving Common Problems**

The following table lists possible problems, the possible cause of each problem, and the recommended solutions.

Problem	Possible Cause	Solution	
Power LED is not on.	Monitor is not turned on or plugged in.	Be sure to press the power button to turn on the monitor and that the power cord is properly connected to a grounded power outlet and to the monitor.	
No Plug & Play.	Computer is not Plug & Play compatible.	In order for the Plug & Play feature of the monitor to work, you need a Plug & Play compatible computer & video card. Check with your computer manufacturer. Also check the monitor's video cable and make sure none of the pins are bent	
		Make sure the HP monitor driver is installed (HP monitor drivers are available at <a href="http://www.hp.com">http://www.hp.com</a> or on the monitor CD if one is provided).	
Picture is fuzzy and has ghosting shadowing problem.	Screen image may need adjusting.	Adjust the contrast and brightness controls. Make sure you are not using an extension cable or switch box. HP recommends plugging the monitor directly into the video card output connector on the back of the computer.	
Picture bounces, flickers or wave pattern is present in the picture.	Electrical interference.	Move electrical devices that may cause electrical interference as far away from the monitor as possible.	
		Use the maximum refresh rate your monitor is capable of at the resolution your are using.	
Monitor is stuck in active off-mode.	An external device connected	Check the following:	
	to the monitor may be loose or not connected.	The computer power switch should be in the on position.	
		<ul> <li>The computer video card should be snugly seated in its slot.</li> </ul>	
		Make sure the monitor's video cable is properly connected to the computer.	
		<ul> <li>Inspect the monitor's video cable and make sure none of the pins are bent.</li> </ul>	
		Make sure the computer is operational by pressing the Caps Lock key on the keyboard	

Problem	Possible Cause	Solution
		while observing the Caps Lock LED. The LED should either turn on or off after pressing the Caps Lock key.
Missing one of the primary colors (Red, Green, or Blue).	The video cable or video card is not properly connected.	Inspect the monitor's video cable and make sure that none of the pins are bent.
		Make sure the monitor's video cable is properly connected to the computer.
Screen image is not centered or sized properly.	Position may need adjustment.	Adjust the Horizontal Position and Vertical Position from the OSD menu or press the Auto/OK button on the front panel to adjust the screen image.
Picture has color defects (white does not look white).	Color needs adjusting.	Adjust RGB color or select Custom Color from the OSD menu.
Horizontal or vertical disturbances on the screen.	Screen image needs adjustment.	Turn off the system using the operating system's Shut Down mode. Turn on the system, then adjust the monitor's Clock and Clock Phase from the OSD menu or press the Auto/OK button on the front panel to adjust the screen image.

# **Using the Worldwide Web**

For the online access to technical support information, self-solve tools, online assistance, community forums of IT experts, broad mutlivendor knowledge base, monitoring and diagnostic tools, go to <a href="http://www.hp.com/support">http://www.hp.com/support</a>

# **Preparing to Call Technical Support**

If you cannot solve a problem using the troubleshooting tips in this section, you may need to call technical support. Have the following information available when you call:

- Monitor model number
- Monitor serial number
- Purchase date on invoice
- Conditions under which the problem occurred
- Error messages received
- Hardware configuration
- Name and version of the hardware and software you are using

## **Locating the Rating Labels**

The rating labels on the monitor provide the spare part number, product number, and serial number. You may need these numbers when contacting HP about the monitor model.

The rating labels are located on the back of the monitor.

# **B** Technical Specifications

NOTE: All performance specifications are provided by the component manufacturers. Performance specifications represent the highest specification of all HP's component manufacturers' typical level specifications for performance and actual performance may vary either higher or lower.

Display	39.5 cm	15.6 inches
Туре	TFT LCD	
Viewable Image Size	39.5 cm diagonal	15.6-inch diagona
Tilt	-5 to 20°	
Maximum Weight		
Monitor only	2.7 kg	5.9 lbs
With packaging	3.7 kg	8.15 lbs
Dimensions		
Height (with base)	304.7 mm	11.99 inches
Depth	190 mm	7.48 inches
Width	376.3 mm	14.81 inches
Maximum Preset Resolution	1366 x 768 (60 Hz)	
Optimal Preset Resolution	1366 x 768 (60 Hz)	
Pixel Clock	140 MHz	
Plug & Play	VESA DDC2B/CI	
Input Connector	D-Sub 15pin	
Input Video Signal	Analog: 0.7Vp-p (standard), 7	5 OHM, Positive
Connector Type	15-pin Mini D-Sub	
Signal Cable Type	Detachable	
Horizontal scan range	24 kHz - 83 kHz	
Horizontal scan Size (Maximum)	344.232 mm	
Vertical scan range	50 Hz - 73 Hz	
Vertical scan Size (Maximum)	193.536 mm	
Speakers (Select Models)	2 x 1W	

ENWW 19

Table B-1 HP 15.6" LCD Monitors (continued)

Environmental Requirements				
Temperature				
Operating Temperature	0° to 40° C	32° to 104° F		
Storage Temperature	-20° to 60° C	-4° to 140° F		
Relative Humidity				
Operating	10% to 85% (non-condensing)			
Non-operating	5% to 80% (non-condensing)			
Power Source	100 ~ 240 VAC, 50/60 Hz			
Altitude:				
Operating	0 ~ 3000m	0 ~ 10000 ft.		
Non-operating	0 ~ 5000m	0 ~ 15000 ft.		

# **Recognizing Preset Display Resolutions**

The display resolutions listed below are the most commonly used modes and are set as factory defaults. This monitor automatically recognizes these preset modes and they will appear properly sized and centered on the screen.

**Table B-2 Factory Preset Modes** 

Preset	Pixel Format	Horz Freq (kHz)	Vert Freq (Hz)
1	640 × 480	31.47	59.94
2	800 × 600	37.88	60.32
3	1024 × 768	48.36	60.00
4	1280 x 720	45.00	60.00
5	1280 x 1024	63.98	60.02
6	1366 x 768	47.712	59.79

## **Entering User Modes**

The video controller signal may occasionally call for a mode that is not preset if:

- You are not using a standard graphics adapter.
- You are not using a preset mode.

It this occurs, you may need to readjust the parameters of the monitor screen by using the on-screen display. Your changes can be made to any or all of these modes and saved in memory. The monitor automatically stores the new setting, then recognized the new mode just as it does a preset mode.

## **Energy Saver Feature**

When the monitor is in its normal operating mode, the monitor uses less than 28 watts and the Power light is green or blue.

The monitor also supports a power saver mode that is controlled by the computer. When the monitor is in the reduced-power state, the monitor screen is blank, the backlight is off, and the Power light is amber. The monitor uses minimum power. When the monitor is "awakened," a brief warm-up period occurs before the monitor returns to normal operating mode. The energy-saving reduced power state activates if the monitor does not detect either the horizontal sync signal or the vertical sync signal. The power-saver feature must be activated on your computer for this feature to work.

Refer to the computer manual for instructions on setting energy saver features (sometimes called power management features).

NOTE: The above power saver feature only works when connected to computers that have energy saver features.

By selecting the settings in the monitor's power saver feature, you can also program the monitor to enter into the reduced power state at a predetermined time. When the monitor's power saver feature causes the monitor to enter the reduced power state, the power light blinks amber.

#### Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

# **C** Agency Regulatory Notices

#### **Federal Communications Commission Notice**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

#### **Modifications**

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Hewlett Packard Company may void the user's authority to operate the equipment.

#### **Cables**

Connections to this device must be made with shielded cables with metallic RFI/EMI connector hoods to maintain compliance with FCC Rules and Regulations.

# Declaration of Conformity for Products Marked with the FCC Logo (United States Only)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

For questions regarding the product, contact:

**Hewlett Packard Company** 

P. O. Box 692000, Mail Stop 530113

Houston, Texas 77269-2000

Or, call 1-800-HP-INVENT (1-800 474-6836)

For questions regarding this FCC declaration, contact:

**Hewlett Packard Company** 

P. O. Box 692000, Mail Stop 510101

Houston, Texas 77269-2000

Or, call (281) 514-3333

To identify this product, refer to the Part, Series, or Model number found on the product.

#### **Canadian Notice**

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

#### **Avis Canadien**

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

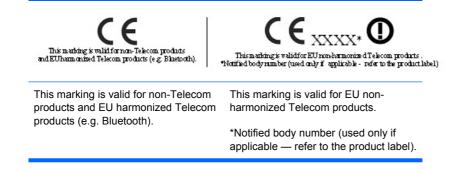
## **European Union Regulatory Notice**

This product complies with the following EU Directives:

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

Compliance with these directives implies conformity to applicable harmonized European standards (European Norms) which are listed on the EU Declaration of Conformity issued by Hewlett-Packard for this product or product family.

This compliance is indicated by the following conformity marking placed on the product:



ENWW Canadian Notice 23

## **German Ergonomics Notice**

HP products which bear the "GS" approval mark, when forming part of a system comprising HP brand computers, keyboards and monitors that bear the "GS" approval mark, meet the applicable ergonomic requirements. The installation guides included with the products provide configuration information.

## **Japanese Notice**

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

#### **Korean Notice**

B급 기기 (가정용 방송통신기기) 이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주 로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사 용할 수 있습니다.

# **Power Cord Set Requirements**

The monitor power supply is provided with Automatic Line Switching (ALS). This feature allows the monitor to operate on input voltages between 100–120V or 200–240V.

The power cord set (flexible cord or wall plug) received with the monitor meets the requirements for use in the country where you purchased the equipment.

If you need to obtain a power cord for a different country, you should purchase a power cord that is approved for use in that country.

The power cord must be rated for the product and for the voltage and current marked on the product's electrical ratings label. The voltage and current rating of the cord should be greater than the voltage and current rating marked on the product. In addition, the cross-sectional area of the wire must be a minimum of 0.75 mm<sup>2</sup> or 18 AWG, and the length of the cord must be between 6 feet (1.8 m) and 12 feet (3.6 m). If you have questions about the type of power cord to use, contact an authorized HP service provider.

A power cord should be routed so that it is not likely to be walked on or pinched by items placed upon it or against it. Particular attention should be paid to the plug, electrical outlet, and the point where the cord exits from the product.

## **Japanese Power Cord Requirements**

For use in Japan, use only the power cord received with this product.

△ CAUTION: Do not use the power cord received with this product on any other products.

#### **Product Environmental Notices**

#### **Energy Star Compliance**



Monitors that are marked with the ENERGY STAR Logo meet the requirements of the U.S. Environmental Protection Agency (EPA) ENERGY STAR program. As an ENERGY STAR Partner, Hewlett Packard Company has determined that this product meets the ENERGY STAR guidelines for energy efficiency. Specific details on using the Energy Saving features can be found in the energy saver or power management section of the computer manual.

#### **Materials Disposal**

This HP product contains mercury in the fluorescent lamp in the display LCD that might require special handling at end-of-life.

Disposal of this material can be regulated because of environmental considerations. For disposal or recycling information, contact the local authorities or the Electronic Industries Alliance (EIA) <a href="http://www.eiae.org">http://www.eiae.org</a>.

# Disposal of Waste Equipment by Users in Private Household in the European Union



This symbol on the product or on its packaging indicates that this product must not be disposed of with your household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling or waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact the local city office, the household waste disposal service or the shop where you purchased the product.

#### **Chemical Substances**

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006

of the European Parliament and Council). A chemical information report for this product can be found at <a href="http://www.hp.com/go/reach">http://www.hp.com/go/reach</a>.

#### **Restriction of Hazardous Substances (RoHS)**

A Japanese regulatory requirement, defined by specification JIS C 0950, 2005, mandates that manufacturers provide Material Content Declarations for certain categories of electronic products offered for sale after July 1, 2006. To view the JIS C 0950 material declaration for this product, visit <a href="http://www.hp.com/go/jisc0950">http://www.hp.com/go/jisc0950</a>.

2008年、日本における製品含有表示方法、JISC0950が公示されました。製造事業者は、2006年7月1日以降に販売される電気・電子機器の特定化学物質の含有につきまして情報提供を義務付けられました。製品の部材表示につきましては、www.hp.com/go/jisc0950を参照してください。

## 有毒有害物质/元素的名称及含量表

#### 根据中国 《电子信息产品污染控制管理办法》

#### 液晶显示器

部件名称	有毒有害物质和元素						
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)	
液晶显示器显示 面板	Х	Х	0	0	0	0	
机箱/其它	Х	0	0	0	0	0	

#### CRT 显示器

部件名称	有毒有害物质和元素						
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)	
阴极射线管	Х	0	0	0	0	0	
机箱/其它	х	0	0	0	0	0	

O: 表示该有毒或有害物质在该部件所有均质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。

X:表示该有毒或有害物质至少在该部件所用的某一均质材料中的含量超出 SJ/T11363-2006标准规定的限量要求。

表中标有 "X"的所有部件都符合欧盟 RoHS 法规 — "欧洲议会和欧盟理事会 2003 年 1 月 27 日关于电子电器设备中限制使用某些有害物质的 2002/95/EC 号指令"。

注:环保使用期限的参考标识取决于产品正常工作的温度和湿度等条件。

# **D** LCD Monitor Quality and Pixel Policy

The TFT monitor uses high-precision technology, manufactured according to HP standards, to guarantee trouble-free performance. Nevertheless, the display may have cosmetic imperfections that appear as small bright or dark spots. This is common to all LCD displays used in products supplied by all vendors and is not specific to the HP LCD. These imperfections are caused by one or more defective pixels or sub-pixels.

- A pixel consists of one red, one green, and one blue sub-pixel.
- A defective whole pixel is always turned on (a bright spot on a dark background), or it is always off (a dark spot on a bright background). The first is the more visible of the two.
- A defective sub-pixel (dot defect) is less visible than a defective whole pixel and is small and only visible on a specific background.

To locate defective pixels, the monitor should be viewed under normal operating conditions, in normal operating mode at a supported resolution and refresh rate, from a distance of approximately 50 cm (20 in).

HP expects that, over time, the industry will continue to improve its ability to produce LCDs with fewer cosmetic imperfections and HP will adjust guidelines as improvements are made.

ENWW 27

Free Manuals Download Website

http://myh66.com

http://usermanuals.us

http://www.somanuals.com

http://www.4manuals.cc

http://www.manual-lib.com

http://www.404manual.com

http://www.luxmanual.com

http://aubethermostatmanual.com

Golf course search by state

http://golfingnear.com

Email search by domain

http://emailbydomain.com

Auto manuals search

http://auto.somanuals.com

TV manuals search

http://tv.somanuals.com