T··Mobile



getting started

OVERVIEW

This guide provides you with everything you need to get started. If you need additional information on features and services, please select one of these helpful options:

- Refer to your User Manual located at www.motorola.com/support/W233.
- Visit www.t-mobile.com.
- On your phone, select MENU > Help.

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Having Fun

Turn to the **Having Fun** section of this booklet to learn what else your new phone can do.

INTRODUCING YOUR PHONE

MOTO™ W233 renew



SERVICE ACTIVATION

If you are a new T-Mobile customer and your service has not been activated, simply call Customer Care at **1-800-937-8997** from your landline phone and a T-Mobile Activations representative will assist you.

You will need the following information when activating your service:

- Service Agreement and agent code on your Agreement
- Your name, home address, home phone, and billing address
 NOTE: For business and government accounts, please provide the name of your company or government agency, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see www.t-mobile.com for latest plan information)
- SIM serial number and IMEI number (located on the box bar code label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of the Terms and Conditions of the Service Agreement.

SIM CARD AND BATTERY

Your Subscriber Identity Module (SIM) card identifies you to the wireless network. Your phone will not work without the SIM card. To insert the SIM card and battery:

1. Detach your SIM card.



Remove the battery cover by pressing on the center of the battery cover and sliding the cover off. Lift and remove the battery.



- Slide the SIM card into the SIM card slot with the gold contacts facing down and the notched corner of the SIM card facing out of the slot.
- Align the gold contacts on the battery with the gold contacts in the battery compartment. Snap the battery into place and replace the battery cover.
- Plug the charger into the phone and into an electrical outlet. When charging is complete, disconnect the charger from the phone.



CALL FUNCTIONS

To make a call, dial the number and press the green **Send** key.

To answer a call, select **ANSWER** or press the green **Send** key.

To end a call, press the red **End** key.

Set up and call voicemail

To set up voicemail, press and hold the **1** key and follow the tutorial.

To reset the password to the last 4-digits of your phone number, type **#PWD#** or **#793#** and press the green **Send** key.

To call voicemail, press and hold the 1 key.

CONTACTS

Add contact using your phone

- 1. From the main screen, type the contact's phone number.
- 2. Select STORE.
- 3. Type the contact's name and select **OK**.
- 4. Select DONE.

Call contact from the phone book

- Press the **Down Navigation** key to access the phone book.
- 2. Scroll to the contact and press the green **Send** key.

my Faves SETUP

myFaves is an optional calling plan. Benefits of signing up to myFaves:

- Unlimited nationwide calling to any five U.S. numbers on any network (even landlines)*
- One-touch calling, text messaging, and photo sharing**
- No domestic roaming or domestic long-distance charges
- Personalize contacts with favorite pictures and downloadable icons**
- * Excluding 411, voicemail, toll-free, 900, calling card, customer's own numbers, numbers accessing 500 or more lines, conference bridges, and chat lines. Other restrictions and exclusions may apply.
- **Separate purchase/download charges may apply. Separate charges apply to send and receive domestic/international text/picture messages.

Subscribe to myFaves®

To subscribe, go to www.t-mobile.com. When you subscribe to myFaves you will see five circles on the main screen a few minutes after you power on your phone.



Add myFaves contact

- From the main screen, scroll to an unassigned circle and press the Center Select key.
- 2. Select one of the following:
 - Create New: Select Name. Type the contact's name and select OK. Scroll down and select Number.
 Type the contact's phone number and select OK.
 - Get from Phonebook: Scroll to the contact and press the Center Select key.
- 3. Select **SAVE** or go to **Step 4** to assign an icon and **Step 7** to assign a ringtone.





Assign icon to myFaves contact

- 4. Scroll to Change icon and press the Center Select key.
- 5. Select one of the following:
 - My Photos: Select Media Files and select a picture. Move the circle to the desired location and select Crop.
 - myFaves Icons: Scroll to and select the icon.
 - Get More Icons: Download icons from t-zones[®].
- 6. Select **SAVE** or go to **Step 7** to assign a ringtone.

Assign ringtone to myFaves contact

- 7. Scroll to **Ringtone** and press the **Center Select** key.
- Select Media Files.
- 9. Scroll to and select a ringtone.
- 10. Select SAVE.
- 11. Select YES to confirm.

An hourglass displays in the circle while the contact is being added to the phone book. You can use your phone during this time. Once the contact is added, the hourglass is replaced by your new myFaves contact and you will receive a confirmation message.

Now you are ready to call your contact. From the main screen, scroll to the contact and press the green **Send** key.

Edit myFaves contact

Names and icons: You can change names and icons at any time.

Phone numbers: You can only change a contact's phone number once per calendar month. If a number change is not allowed, you will receive an error message explaining why.

- From the main screen, scroll to the contact and press the Center Select key.
- 2. Scroll to and select Options.
- 3. Select Edit Profile.
- 4. Edit the contact's name, number, icon, and ringtone.
- 5. Select **SAVE** when done.



For more information on how to assign icons and ringtones, refer to the instructions in the **Add myFaves contact** section of this guide.

Replace myFaves contact

- 1. From the main screen, scroll to the contact and press the **Center Select** key.
- 2. Scroll to and select **Options**.
- 3. Scroll to and select Replace Contact.
- 4. Select one of the following:
 - Create New: Select Name. Type the contact's name and select OK. Scroll down and select Number.
 Type the contact's phone number and select OK.
 - Get from Phonebook: Scroll to the contact and press the Center Select key.
- 5. Select **SAVE** when done.



Move myFaves contact to another circle

- 1. From the main screen, scroll to the contact and press the **Center Select** key.
- 2. Scroll to and select **Options**.
- 3. Scroll to and select Change Order.
- 4. Scroll to the desired location and select DONE.



Hide myFaves circles

- 1. From the main screen, select **MENU**.
- 2. Scroll to and select Settings.
- 3. Scroll to and select myFaves Settings.
- 4. Select Display.
- 5. Scroll to and select Hide.
- 6. Press the red **End** key to exit.



EMERGENCY DIALING

While all phones are equipped with 911 emergency calling, this phone may or may not permit its location to be approximated during a 911 call.*

CARING FOR YOUR PHONE

MAKING IT LAST

Your phone is a complex electronic device; think of it as a mini-computer. Here are some hints that will help you extend the life of your new phone.

Phones aren't cheap, so keep yours in a safe place. Keep the phone away from children who want to see if the phone sinks or floats, and away from dogs that find plastic-coated products to be irresistible chew toys.

Water will damage your phone and accessories. Even a small amount of water from a soda in your car cup-holder, melting snowflakes, tears of joy, squirt-gun crossfire, or steam from the kitchen or bathroom can damage your phone.

Use only batteries and accessories from the original manufacturer of your phone. Non-approved accessories can cause damage to you or your phone and shorten the phone's life. Hint: If it's being sold out of someone's car trunk, walk away.

If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to operate your phone charger if it has received a sharp blow, been dropped, thrown from a speeding motorcycle, or is otherwise damaged; doing so may damage your phone.

^{*} Availability of this feature depends on upgrades to the (a) wireless network and (b) 911 calling system that are required to be installed by the local 911 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 911 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.

TIPS FOR SAFETY

Check with your doctor if you have a pacemaker or hearing aid to ensure that cell phone usage is safe with your device. If you have questions about the interaction of cellular radio frequency and any electronic equipment, ask the manufacturer of the equipment if cell phone radio frequencies will disrupt the equipment's performance.

When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:

- Assess road conditions before answering.
 Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone before you start moving.
- Keep your phone close to you. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Program frequently used numbers into your speed dial for easy one-touch dialing.
- Remember that laws prohibiting or restricting the use of a mobile phone while driving may apply in your area.

TIPS FOR LIVING A GREENER LIFE

- Carpooling just once a week reduces your carbon emissions by 20%.
- Biking, walking, or jogging emits virtually no carbon and you will get in better shape too.
- Use the lights only when you need them. If you are using your computer, you may not need your office lights on too.
- Enable your computer's power management so your computer and monitor will shut down.
- Bring your lunch or walk to the local eatery instead of driving.
- Buy local—shipping burns fuel. A five-pound package shipped by air across the country creates 12 pounds of CO_a (3 ½ pounds if shipped by truck).

What does it mean to offset your carbon footprint?

Carbon offsets allow people to reduce the carbon emissions that they give off in their daily lives. By offsetting your carbon footprint, you have the opportunity to support greenhouse gas reduction projects like reforestation and renewable energy that accelerate the transition to a clean energy future.



Visit **www.carbonfund.org** for more information on carbon offsets and to find out what your carbon footprint is.



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Text Messaging

Your phone supports four text modes:

- TAP mode allows you to type letters by pressing a key until the correct letter displays. For example, to type the, press the 8 key once, the 4 key twice, and the 3 key twice.
- iTAP mode allows you to type words with only one keystroke per letter and the phone predicts the word you want.
 For example, to type the, press 8, 4, 3 and then press * to select the and insert a space.
- Number mode allows you to type numbers.
- Symbol mode allows you to type symbols.

Change text mode

While in the text entry screen, press # to cycle through the different text modes. You can also press the Center Select key, select Entry Mode, and then select Primary, Number, Symbol, or Secondary. By default, Primary is set to TAP mode and Secondary is set to iTAP mode.



Send message

- 1. From the main screen, select **MENU**.
- 2. Select Messages.
- 3. Select Create Messages.
- 4. Select Create Message.
- 5. Select New Text Msg.
- 6. Type your message and select **OK**.
- 7. Scroll to the contact in the phone book and select ADD. You can also press the Center Select key and select Enter Number to send a message to a contact who is not in your phone book. Type the phone number and select OK.

8. Select SEND.

Read and delete message

Your phone notifies you when you have a new text message. To read, select **READ**.

To access messages in your inbox:

- 1. From the main screen, select **MENU**.
- 2. Select **Messages**.
- 3. Scroll to and select Inbox.
- Scroll to the message and select READ.
 To delete, press the Center Select key and select Delete.
 Select YES.

If your myFaves contacts are hidden on the main screen, then press the **Center Select** key to open the menu.





Picture Messaging

Send pictures

- 1. From the main screen, select MENU.
- 2. Select Messages.
- 3. Select Create Messages.
- 4. Select Create Message.
- 5. Scroll to and select **New Picture Msg**.
- 6. Select INSERT.
- 7. Select Picture.
- 8. Select Media Files.
- 9. Select the picture that you want to send.
- 10. Type your message and select **OK**.
- 11. Scroll to the contact in the phone book and select **ADD**.
- 12. Select SEND.

If your myFaves contacts are hidden on the main screen, then press the **Center Select** key to open the menu.



Call myFaves contact

From the main screen, scroll to the contact and press the green **Send** key.



Send text message

- From the main screen, scroll to the contact and press the Center Select key.
- 2. Scroll to **Send Message** and press the **Center Select** key.
- 3. Select **New Text Msg**.
- 4. Type your message and select **OK**.
- 5. Select **SEND**.



Separate charges may apply to send/receive domestic/international text messages.



Send picture message

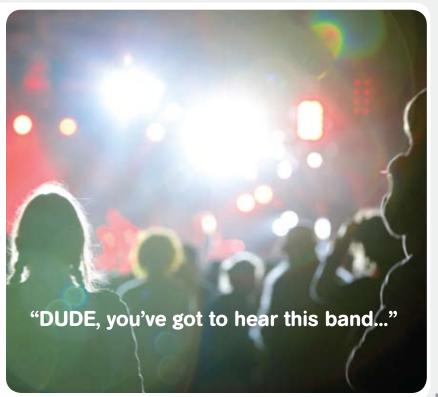
- 1. From the main screen, scroll to the contact and press the **Center Select** key.
- 2. Scroll to **Share Picture** and press the **Center Select** key.
- 3. Select one of the following:
 - My Photos: Select Media Files. Scroll to and select the picture. Type your message and select OK. Select SEND.
 - myFaves Icons: Scroll to and select the icon. Type your message and select OK. Select SEND.

Birthday...!"

Send voice note

- From the main screen, scroll to the contact and press the Center Select key.
- 2. Scroll to **Send Voice Note** and press the **Center Select** key.
- 3. Select **RECORD** and record your message.
- 4. Select **DONE** to stop recording. The voice note is automatically sent to the contact.





Fun Downloads with **②** zones

Browse t-zones® for free on your phone by selecting it from your phone's menu. At t-zones, you can download fun stuff for your phone like myFaves® icons, ringtones, and wallpaper¹.

For more information about these services, see the t-zones section of your services guide or visit t-mobile.com/shop/addons.

'Separate additional charges may apply. Not all sites are optimized for mobile browsers. Actual content available for download may vary.





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Additional Information

myFaves: not available with all rate plans. myFaves is only for direct voice communications between two people. Allows unlimited nationwide calling to any five U.S. phone numbers (exclusions include 411, voicemail, toll-free, 900, calling card, customer's own numbers, numbers accessing 500 or more lines, conference bridges, and chat lines. Other restrictions and exclusions may apply. myFaves numbers may be changed only once per calendar month. International calling, myFaves photographs/icons and other services incur separate additional charges.

Messaging Plans/Features: You will be charged for all data sent by or to you through the network, regardless of whether received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile-generated alerts or notifications. Downloads: Additional charges apply; not all downloads available on all devices. You obtain no rights in downloads; duration of use may be limited; may be stored solely for use with your device. T-Mobile is not responsible for any download lost due to your error. See Pricing, Services and Device brochures, and T-Mobile's Terms and Conditions (including arbitration provisions) at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details.

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(See inside back cover for instructions.)



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