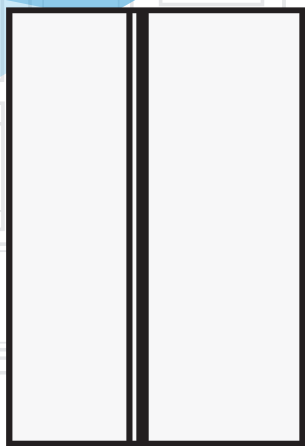


# Refrigerator

User manual



ASGP342X  
ASGP342B  
ASGN542B  
ASGN542X

ASGN542S  
ASGL142X  
RASGL142B  
RASGL142PX

RASFLE72B  
RASFLE72PX  
RASGD242PX

EN

**beko**

## **Please read these instructions first before using your appliance**

Thank you for choosing a Beko appliance.

Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.

Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference.

This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our contact centre or find help and information online at [www.beko.co.uk](http://www.beko.co.uk)

### **Symbols and their descriptions**

This instruction manual contains the following symbols:



Important information or useful usage tips.



Warning against dangerous conditions for life and property.



Warning against electric voltage.

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## 1. Safety and environment instructions

This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

### Intended use

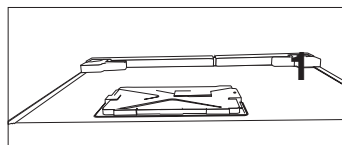
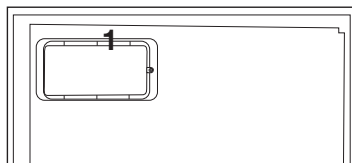
	<b>WARNING:</b> Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
	<b>WARNING:</b> Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
	<b>WARNING:</b> Do not damage the refrigerant circuit.
	<b>WARNING:</b> Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

### 1.1. General safety

- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



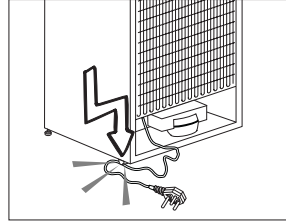
- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause

# Safety and environment instructions

short circuit or electric shock!

- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorised service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorised service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may explode.
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.
- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.

- Take care not to trap the power cable.



## 1.1.1 HC warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

## 1.1.2 For models with water dispenser

- Pressure for cold water inlet shall be maximum 90 psi (620 kPa). If your water pressure exceeds 80 psi (550 kPa), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against of the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.

# Safety and environment instructions

- Use drinking water only.

## 1.2. Intended use

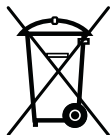
- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- Original spare parts will be provided for 10 years, following the product purchasing date.

## 1.3. Child safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

## 1.4. Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

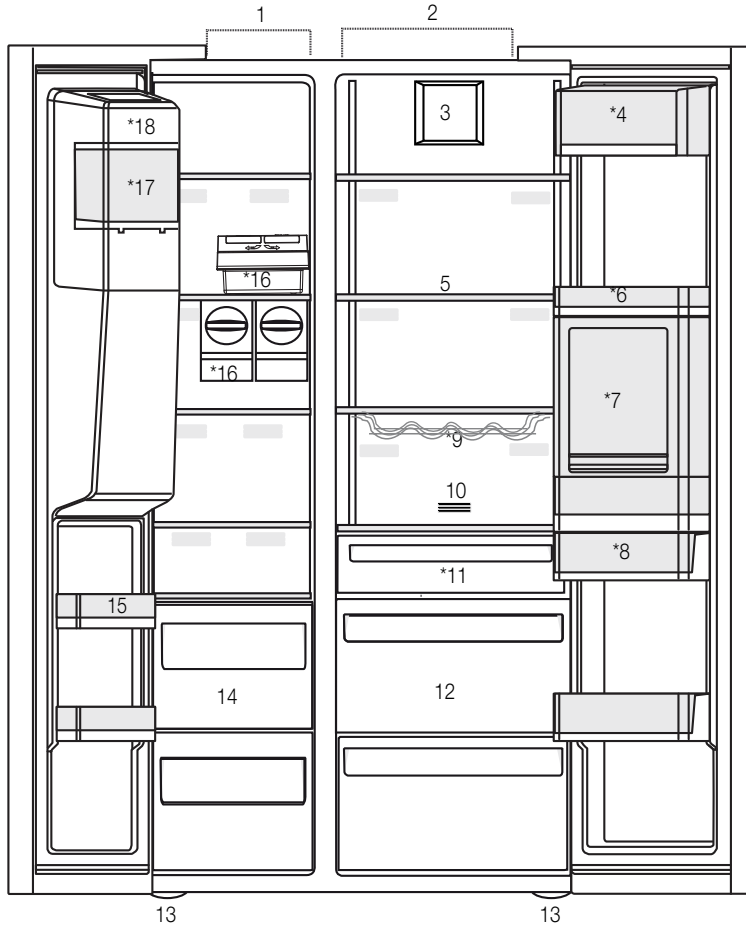
## 1.5. Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

## 1.6. Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## 2 Refrigerator



- 1- Freezer compartment
  - 2- Cooler compartment
  - 3- Fan
  - 4- Butter-cheese compartment
  - 5- Glass shelves
  - 6- Cooler compartment door shelves
  - 7- Minibar accessory
  - 8- Water tank
  - 9- Wine rack
  - 10- Odour filter
  - 11- Zero degree compartment
  - 12- Vegetable bins
  - 13- Adjustable stands
  - 14- Frozen food storing compartments
  - 15- Freezer compartment door shelves
  - 16- Icematics
  - 17- Ice storage box
  - 18- Ice-maker decorative lid
- \*Optional



\*Optional: Figures in this user guide are schematic and may not be exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## 3 Installation

### 3.1. Right place for installation

To ready the product for installation, see the information in the user guide and make sure the electric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.



**WARNING:** The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.



**WARNING:** The product's power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!



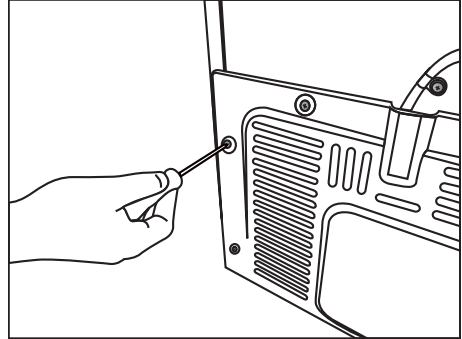
**WARNING:** : If the door span is too narrow for the product to pass, remove the door and turn the product sideways.

- Place the product on a flat surface to avoid vibration.
- Place the product at least 30 cm away from the heater, stove and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep in damp environments.
- The product requires adequate air circulation to function efficiently. If the product will be placed in an alcove, remember to leave at least 5 cm distance between the product and the ceiling and the walls.
- Do not install the product in environments with temperatures below  $-5^{\circ}\text{C}$ .

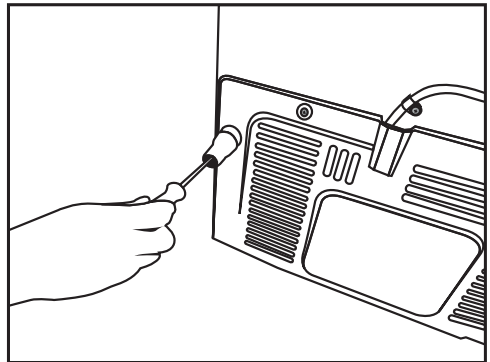
### 3.2. Attaching the plastic wedges

Use the plastic wedges in the provided with the product to provide sufficient space for air circulation between the product and the wall.

1. To attach the wedges, remove the screws on the product and use the screws provided with the wedges.



2. Attach 2 plastic wedges on the ventilation cover shown as j in the figure.

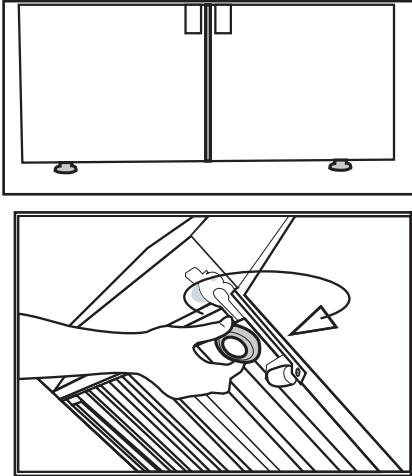




## Installation

### 3.3. Adjusting the stands

If the product is not in balanced position, adjust the front adjustable stands by rotating right or left.

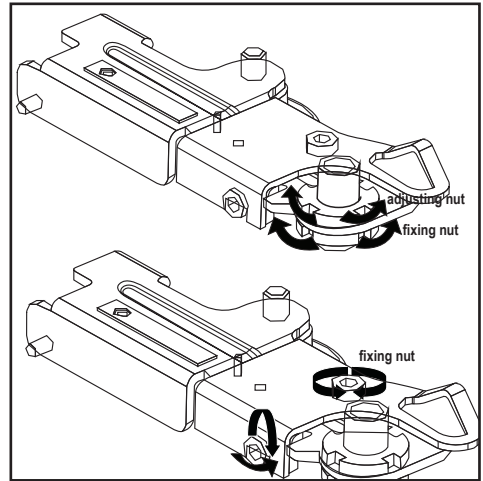


In order to adjust the doors vertically,

- Loosen the fixing nut at the bottom
- Screw adjusting nut (CW/CCW) according to the position of the door
- Tighten the fixing nut for the final position

In order to adjust the doors horizontally,

- Loosen the fixing bolt on the top
- Screw the adjusting bolt (CW/CCW) on the side according to the position of the door
- Tighten the fixing bolt on the top for the final position



### 3.4. Power connection



**WARNING:** Do not use extension or multi sockets in power connection.



**WARNING:** Damaged power cable must be replaced by Authorized Service.



When placing two coolers in adjacent position, leave at least 4 cm distance between the two units.

- Our firm will not assume responsibility for any damages due to usage without earthing and power connection in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- Do not use multi-group plug with or without extension cable between the wall socket and the refrigerator.

## Installation

### 3.5. Water connection

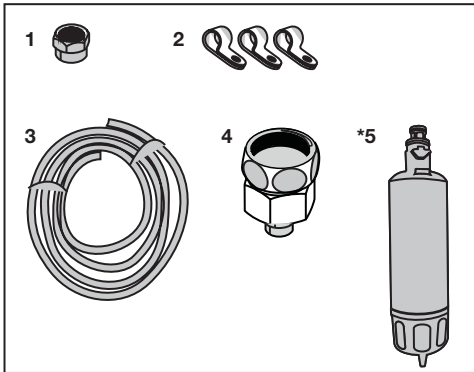
(Optional)



**WARNING:** Unplug the product and the water pump (if available) during connection.

The product can be connected to a carboy or directly to the water mains, depending on the model. To establish the connection, the water hose must first be connected to the product.

Check to see the following parts are supplied with your product's model:



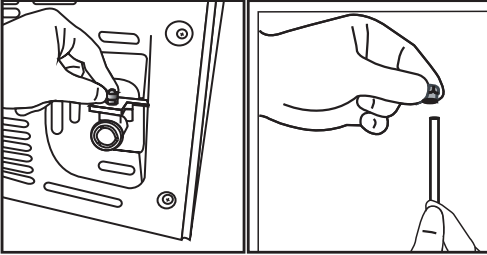
1. Connector (1 piece): Used to attach the water hose to the rear of the product.
2. Hose clip (3 pieces): Used to fix the water hose on the wall.
3. Water hose (1 piece, 5 meter diameter 1/4 inches): Used for the water connection.
4. Tap adapter (1 piece): Comprises a porous filter, used for connection to the cold water mains.
5. Water filter (1 piece \*Optional): Used to connect the mains water to the product. Water filter is not required if carboy connection is available.

## Installation

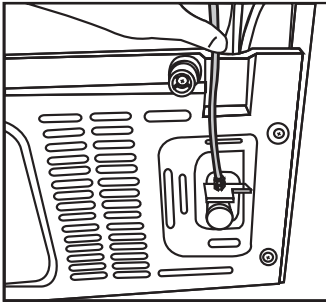
### 3.6. Connecting water hose to the product

To connect the water hose to the product, follow the instructions below.

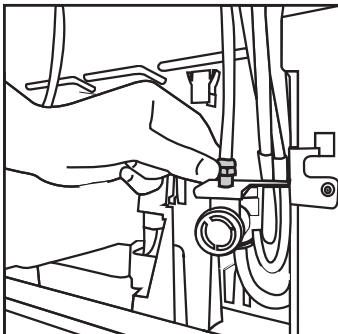
1. Remove the connector on the hose nozzle adaptor in the back of the product and run the hose through the connector.



2. Push the water hose down tightly and connect to the hose nozzle adaptor.



3. Tighten the connector manually to fix on the hose nozzle adaptor. You may also tighten the connector using a pipe wrench or pliers.

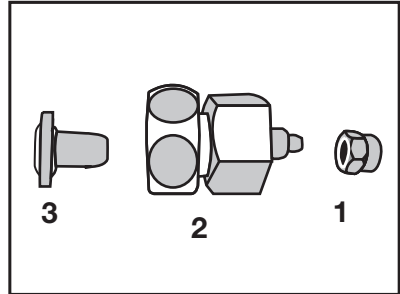


4. Connect the other end of the hose to the water mains (See Section 3.7) or, to use carboy, to the water pump (See Section 3.8).

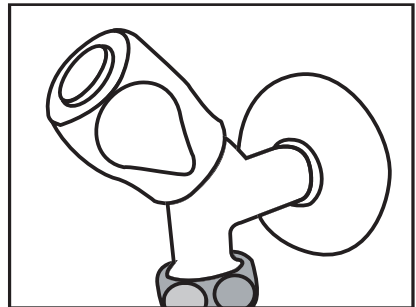
### 3.7. Connecting to water mains (Optional)

To use the product by connecting to the cold water mains, a standard 1/2" valve connector must be installed to the cold water mains in your home. If the connector is not available or if you are unsure, consult a qualified plumber.

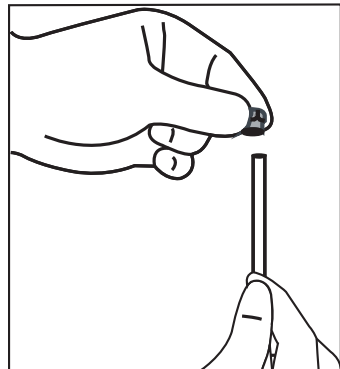
1. Detach the connector (1) from the tap adaptor (2).



2. Connect the tap adaptor to the water mains valve.

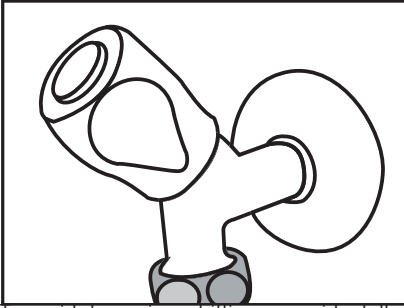


3. Attach the connector around the water hose.

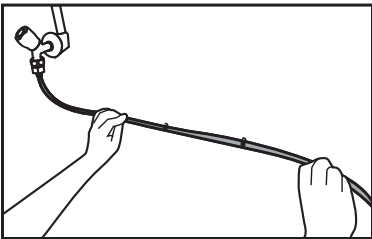


## Installation

4. Attach the connector into the tap adaptor and tighten by hand / tool.

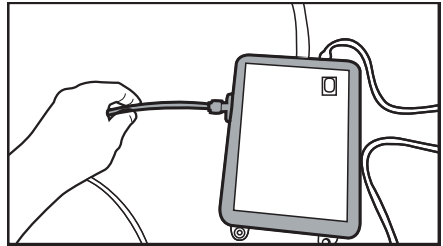


5. To avoid damaging, shifting or accidentally disconnecting the hose, use the clips provided to fix the water hose appropriately.

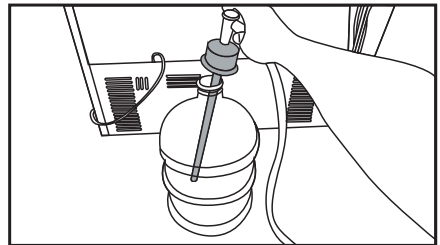


**WARNING:** After turning the tap on, make sure there is no water leak on either end of the water hose. In case of leakage, turn the valve off and tighten all connections using a pipe wrench or pliers.

2. Connect the other end of the water hose to the water pump by pushing the hose into the pump's hose inlet.



3. Place and fasten the pump hose inside the carboy.



4. Once the connection is established, plug in and start the water pump.



Please wait 2-3 minutes after starting the pump to achieve the desired efficiency.



See also the pump's user guide for water connection.

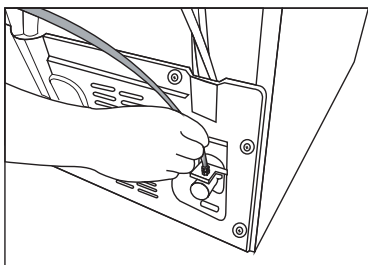


When using carboy, water filter is not required.

### 3.8. For products using water carboy (Optional)

To use a carboy for the product's water connection, the water pump recommended by the authorized service must be used.

1. Connect one end of the water hose provided with the pump to the product (see 3.6) and follow the instructions below.



### 3.9 Water filter (Optional)

The product may have internal or external filter, depending on the model. To attach the water filter, follow the instructions below.

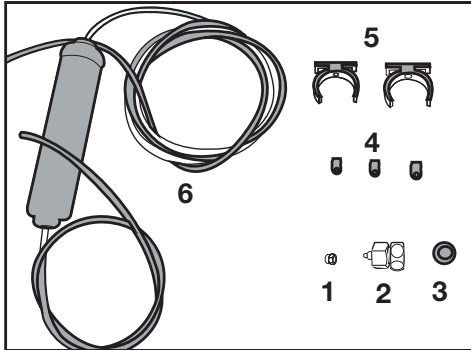
## Installation

### 3.9.1. Fixing external filter on the wall (Optional)

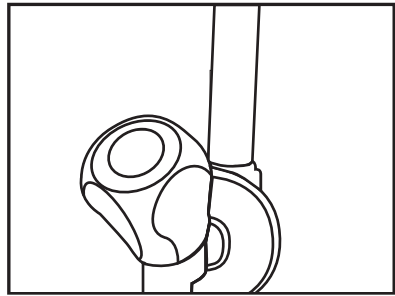


**WARNING:** Do not fix the filter on the product.

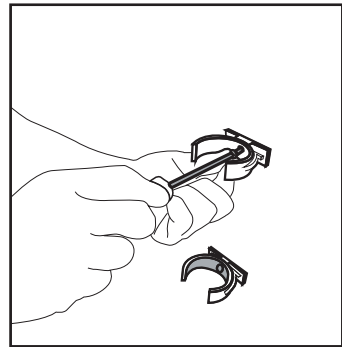
Check to see the following parts are supplied with your product's model:



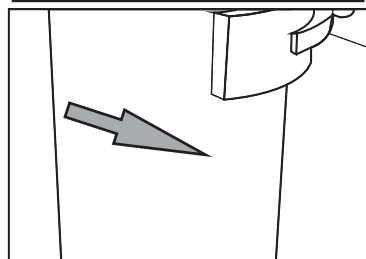
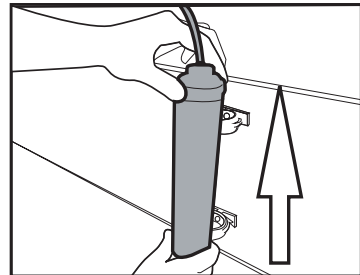
1. Connector (1 piece): Used to attach the water hose to the rear of the product.
  2. Tap adapter (1 piece): Used for connection to the cold water mains.
  3. Porous filter (1 piece)
  4. Hose clip (3 pieces): Used to fix the water hose on the wall.
  5. Filter connecting apparatus (2 pieces): Used to fix the filter on the wall.
  6. Water filter (1 piece): Used to connect the product to the water mains. Water filter is not necessary when using carboy connection.
1. Connect the tap adaptor to the water mains valve.
  2. Determine the location to fix the external filter. Fix the filter's connecting apparatus (5) on the wall.
  3. Attach the filter in upright position on the filter connecting apparatus, as indicated on the label. (6)



4. Attach the water hose extending from the top of the filter to the product's water connection adaptor, (see 3.6.)



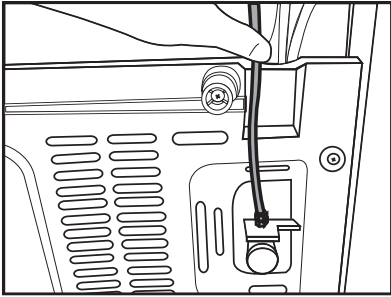
After the connection is established, it should look like the figure below.



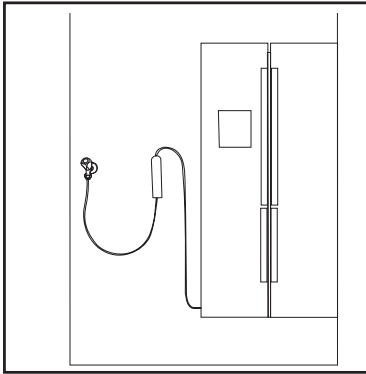
## Installation

### 3.9.2. Internal filter

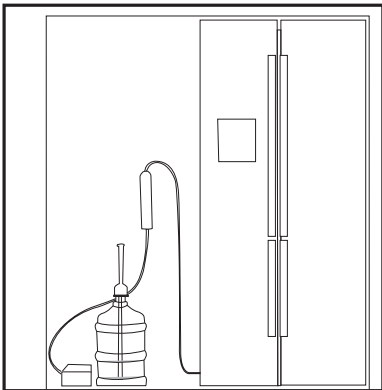
The internal filter provided with the product is not installed upon delivery; please follow the instructions below to install the filter.



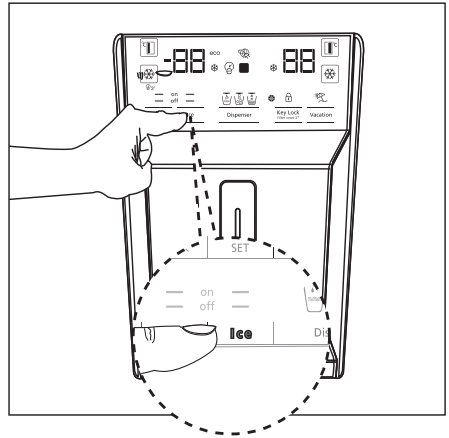
**Water line:**



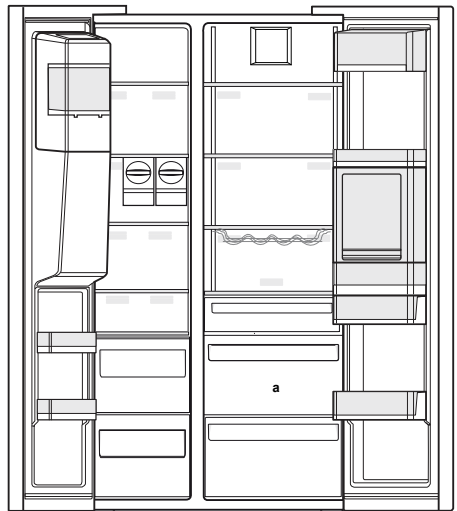
**Carboy line:**



1. “Ice Off” indicator must be active while installing the filter. Switch the **ON-OFF** indicator using the “Ice” button on the screen.



2. Remove the vegetable bin (a) to access the water filter.



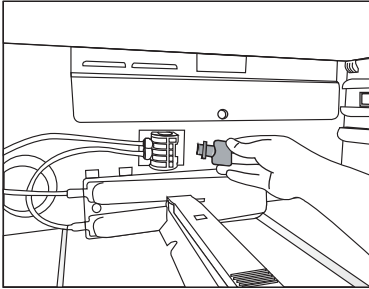
Do not use the first 10 glasses of water after connecting the filter.

## Installation

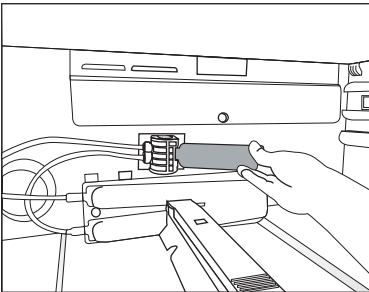
3. Remove the water filter by-pass cover by pulling.



A few drops of water may flow out after removing the cover; this is normal.



4. Place the water filter cover into the mechanism and push to lock in place.



5. Push the **“Ice”** button on the screen again to cancel the **“Ice Off”** mode.



The water filter will clear certain foreign particles in the water. It will not clear the microorganisms in the water.



See section 5.2 for activating the filter replacing period.

## 4 Preparation

### 4.1. What to do for energy saving



Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- The energy consumption value specified for the refrigerator was measured with the freezer compartment's upper shelf removed, other shelves and the lowest drawers in place and under maximum load. The top glass shelf can be used, depending on the shape and size of food to be frozen.
- Depending on the product's features; defrosting frozen foods in the cooler compartment will ensure energy saving and preserve food quality.
- The baskets/drawers that are provided with the chill compartment must always be in use for low energy consumption and for better storage conditions.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of the appliance. Thus any contact with the sensor(s) must be avoided.
- Make sure the foods are not in contact with the cooler compartment temperature sensor described below.

### 4.2. First Use

Before using your refrigerator, make sure the necessary preparations are made in line with the instructions in "Safety and environment instructions" and "Installation" sections.

- Keep the product running with no food inside for 6 hours and do not open the door, unless absolutely necessary.



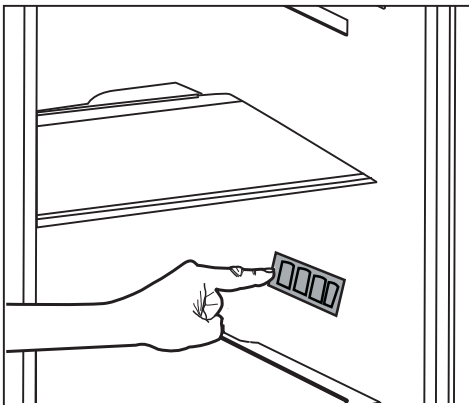
A sound will be heard when the compressor is engaged. It is normal to hear sound even when the compressor is inactive, due to the compressed liquids and gasses in the cooling system.



It is normal for the front edges of the refrigerator to be warm. These areas are designed to warm up in order to prevent condensation.



In some models, the indicator panel automatically turns off 5 minutes after the door has closed. It will be reactivated when the door has opened or pressed on any key.



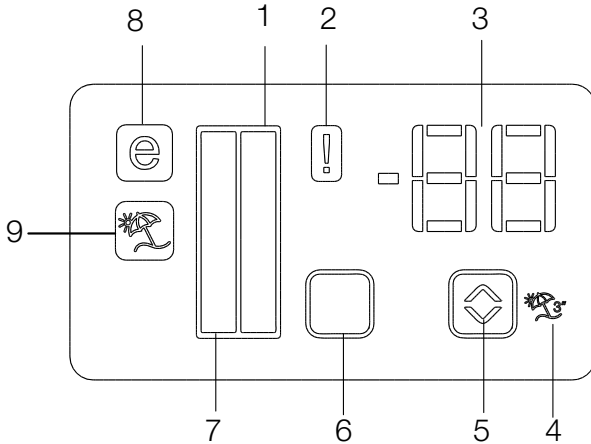


## 5 Using the product

### 5.1. Indicator panel

Indicator panels may vary depending on the model of your product.

Audial and visual functions of the indicator panel will assist in using the refrigerator.



1. Cooler compartment indicator
2. Error status indicator
3. Temperature indicator
4. Vacation function button
5. Temperature adjustment button
6. Compartment selection button
7. Freezer Compartment indicator
8. Economy mode indicator
9. Vacation function indicator

**\*optional**



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product

### 1. Cooler compartment indicator

The cooler compartment light will turn on when adjusting the cooler compartment temperature.

### 2. Error status indicator

This sensor will activate if the refrigerator is not cooling adequately or in case of sensor fault. When this indicator is active, the freezer compartment temperature indicator will display "E" and the cooler compartment temperature indicator will display "1, 2, 3..." etc. numbers. The numbers on the indicator serve to inform the service personnel about the fault.

### 3. Temperature indicator

Indicates the temperature of the freezer and cooler compartments.

### 4. Vacation function button

To activate this function, press and hold the Vacation button for 3 seconds. When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Push the Vacation button () again to cancel this function.

### 5. Temperature adjustment button

Respective compartment's temperature varies in -24°C..... -18°C and 8°C...1°C ranges.

### 6. Compartment selection button

Use the refrigerator compartment selection button to toggle between the cooler and freezer compartments.

### 7. Freezer Compartment indicator

The freezer compartment light will turn on when adjusting the cooler compartment temperature.

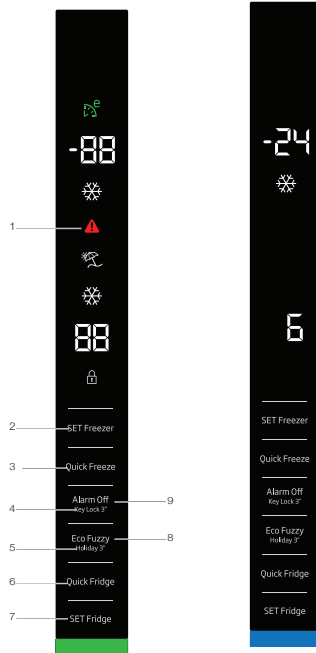
### 8. Economy mode indicator

Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the temperature in the freezer compartment is set to -18°C.

### 9. Vacation function indicator

Indicates the vacation function is active.

# Using the product



- Green: Display Off / Eco Mode
- Red: High Temperature / Door Open
- Blue: Quick Freeze / Quick Fridge
- White: interaction with product/  
Display On after any interaction with buttons
- Yellow: Vacation

- 1- Power failure/High temperature / error warning
- 2- Freezer compartment temperature setting
- 3- Quick freeze
- 4- Key lock
- 5- Vacation function
- 6- Quick Fridge
- 7- Fridge compartment temperature setting
- 8- Eco fuzzy
- 9- Alarm off warning



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product

- High temperature alarm :RED (1 Hz flash)
- Within 1 min. after the door is opened (when the door: open alarm is enabled) RED light becomes on.
- When the door is opened : WHITE
- Eco Mode : GREEN
- Quick Freeze : BLUE
- Quick Fridge : BLUE
- Vacation : YELLOW
- Display Off : GREEN

**After the door is closed, if one of the WHITE / Eco Mode, Quick Freeze, Quick Fridge, Vacation modes are active, the colour of these modes are displayed for 1 min. (The colour of the mode is more dominant than that of the display status).**

### 1. Power failure/High temperature / error warning

This indicator illuminates during power failure, high temperature failures and error warnings. During long-term power failures, the highest temperature value that the freezer compartment reaches will blink on the digital display. After checking the food located in the freezer compartment, press the alarm off button to clear the warning.

Please refer to "solutions recommended for troubleshooting" section on your manual if you observe that this indicator is illuminated.

### 2. Freezer compartment temperature setting

Temperature setting is made for freezer compartment. When this button is pressed, you can set the temperature of the freezer compartment to -18, -19, -20, -21, -22, -23 and -24.

### 3. Quick freeze

Press this button for quick freeze operation, the quick freeze indicator (❄️) will be activated. Quick freeze indicator is lit when quick freeze function is on and fridge compartment temperature indicator displays -27. To cancel this function press the quick freeze button (❄️) again. Quick freeze indicator will turn off and refrigerator will

reset to its normal settings. Quick freeze function is cancelled automatically in 24 hour if you do not cancel it. If you want to freeze large amounts of fresh food, press the quick freeze button before putting the food into the freezer compartment.

### 4. Key lock

Press and hold the alarm off button for 3 seconds. The key lock symbol will be on and key lock will be activated; When the Key Lock is on, the buttons are disabled. Press and hold the alarm off button for 3 seconds again. The key lock symbol will be off and the key lock mode will be disabled.

### 5. Vacation function

In order to activate the vacation function, press and hold the fuzzy button for 3 seconds; the vacation mode indicator (🏠) will be activated. When the vacation function is activated, "- -" is displayed on the fridge compartment temperature indicator and no active cooling operation will be performed on the fridge compartment. It is not suitable to keep the food in the fridge compartment in this function. Other compartments will continue to be cooled according to their set temperatures.

To cancel this function, press the **Vacation function** button again.

### 6.Quick fridge


Quick fridge indicator is lit (❄️) and the fridge compartment temperature indicator value is displayed as 1 when the quick fridge function is activated. To cancel this function, press the Quick fridge button again. Quick fridge indicator will be off and the refrigerator will be reset to its normal settings. Quick fridge function is cancelled automatically in 1 hour if you do not cancel it. If you want to cool large amounts of fresh food, press the Quick fridge button before putting the food into the fridge compartment.

### 7. Fridge compartment temperature setting

When this button is pressed the fridge compartment temperature can be set to 8,7,6,5,4,3,2 and 1 values.

## Using the product

### 8. Eco fuzzy

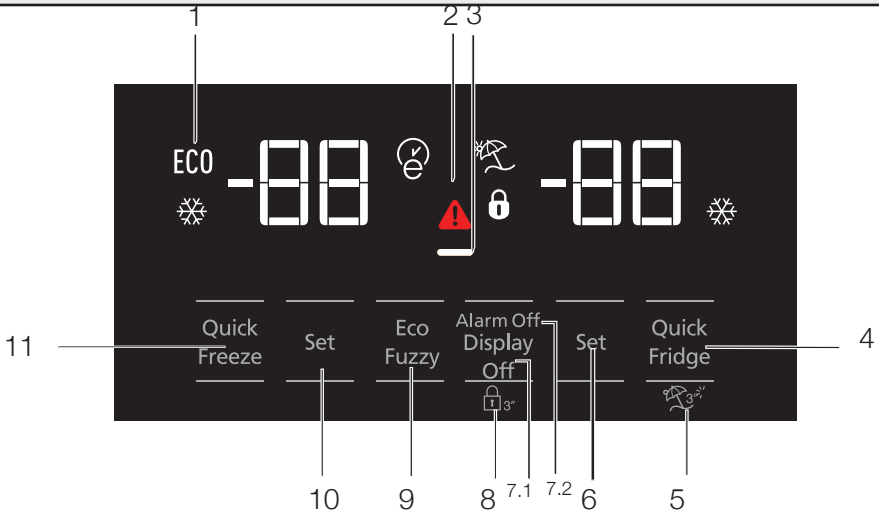
Press and hold the eco fuzzy button for 1 seconds to activate the eco fuzzy function. Refrigerator will start operating in the most economic mode at least 6 hours later and the economic usage indicator will be on (  ). Press and hold the eco fuzzy function button for 3 seconds to disable the eco fuzzy function.

This indicator will be on after 6 hours when eco fuzzy is activated.

### 9. Alarm off warning

In case of power failure/high temperature alarm, after checking the foods in the freezer compartment, press the alarm off button to clear the warning.

## Using the product



- 1- Economic use
- 2- High temperature / fault alert
- 3- Energy saving function (display off)
- 4- Rapid cooling
- 5- Vacation function
- 6- Cooler compartment temperature setting
- 7- Energy saving (display off) /Alarm off
- 8- Keypad lock
- 9- Eco-fuzzy
- 10- Freezer compartment temperature setting
- 11- Rapid freezing




**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

# Using the product

## 1. Economic use

This sign will light up when the freezer compartment is set to  $-18^{\circ}\text{C}$ , the most economical setting. (ECO) Economic use indicator will turn off when rapid cooling or rapid freezing function is selected.

## 2. Power failure/High temperature / error warning indicator

This indicator () will light up in case of temperature faults or fault alerts.


This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

## 3. Energy saving function (display off)


If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be cancelled and the symbols on display will return to normal.

Energy saving function is activated during delivery from factory and cannot be cancelled.


## 4. Rapid cooling

When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.




## 5. Vacation function

To activate the Vacation function, press the quick fridge button for 3 seconds; this will activate the vacation mode indicator (). When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment. Push the vacation function button again to cancel this function.

## 6. Cooler compartment temperature setting

After pressing the button, the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 respectively. ()

### 7.1 Energy saving (display off)

Pressing this button () will light up the energy-saving sign () and the Energy-saving function will activate. Activating the energy-saving function will turn off all other signs on the display. When the energy-saving function is active, pressing any button or opening the door will deactivate the energy-saving function and the display signals will return to normal. Pressing this button () again will turn off the energy-saving sign and deactivate the energy-saving function.

### 7.2 Alarm off


In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

## 8. Keypad lock

Press the display off button, simultaneously for 3 seconds. The keypad lock sign will light up and the keypad lock will be activated; the buttons will be inactive when the Keypad lock is activated. Press the Display off button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged. Press the Display off button to prevent changing the refrigerator's temperature settings.

## Using the product

### 9. Eco-fuzzy


To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When this function is active, the freezer will switch to the economic mode after at least 6 hours and the economic use indicator will light up. To deactivate the  eco-fuzzy function, press and hold the eco-fuzzy function button for 3 seconds.


The indicator will light up after 6 hours when the eco-fuzzy function is active.

### 10. Freezer compartment temperature setting

The temperature in the freezer compartment is adjustable. Pressing the button will enable the freezer compartment temperature to be set at -18, -19, -20, -21, -22, -23 and -24.

### 11. Rapid freezing

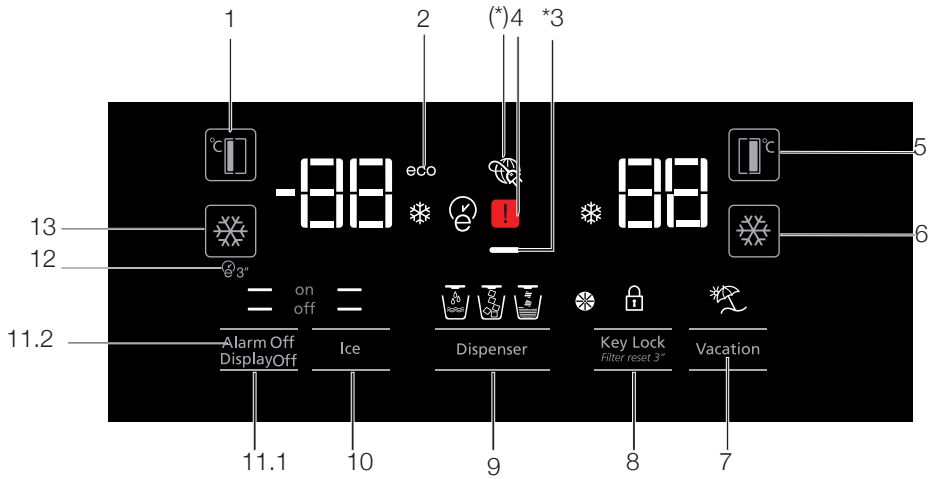
For rapid freezing, press the button ; this will activate the rapid freezing indicator (.

When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Press the Rapid freeze button () again to cancel this function. The Rapid freeze indicator will turn off and return to normal setting.

The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.



## Using the product




1. Freezer compartment temperature setting
2. Economy mode
3. Energy saving function (display off)
4. Power failure/High temperature / error warning indicator
5. Cooler compartment temperature setting
6. Rapid cooling
7. Vacation function
8. Keypad lock / filter replacing alert cancellation
9. Water, fragmented ice, ice cubes selection
10. Ice making on/off
11. Display on/off/Alarm off
12. Autoeco
13. Rapid freezing




**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product

### 1. Freezer compartment temperature setting

Pressing the button () will enable the freezer compartment temperature to be set at -18, -19, -20, -21, -22, -23, -24, -18...


### 2. Economy mode

Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the freezer compartment temperature is set at -18 or the energy-saving cooling is engaged by eco-extra function. ()


### 3. Energy saving function (display off)

If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be cancelled and the symbols on display will return to normal. Energy saving function is activated during delivery from factory and cannot be cancelled.

### 4. Power failure/High temperature / error warning indicator

This indicator () will light up in case of temperature faults or fault alerts. This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

### 5. Cooler compartment temperature setting

After pressing the button (), the cooler compartment temperature can be set to 8,7,6,5,4,3,2.. respectively.

### 6. Rapid cooling


For rapid cooling, press the button; this will activate the rapid cooling indicator ().

Press this button again to deactivate this function.

Use this function when placing fresh foods into the cooler compartment or to rapidly cool the



food items. When this function is activated, the refrigerator will be engaged for 1 hour.

### 7. Vacation function

When the Vacation function () is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Press the vacation function button again to cancel this function. ()

### 8. Keypad lock / Keypad lock / filter replacing alert cancellation

Press keypad lock button () to activate the keypad lock. You may also use this function to prevent changing the refrigerator's temperature settings. The refrigerator's filter must be replaced every 6 months. If you follow the instructions in the section 5.2, the refrigerator will automatically calculate the remaining period and the filter replacing alert indicator () will light up when filter expires.

Press and hold the button () for 3 seconds to turn off the filter alert light.



### 9. Water, fragmented ice, ice cubes selection

Navigate the water (), ice cube () and fragmented ice () selections using the button number 8. The active indicator will remain lit.

### 10. Ice making on/off

Press the button () to cancel (off ) or activate (on ) ice-making.

### 11.1 Display on/off

When you press the Display off button and when the () off function is lit, all the other icons of the display will go off and the display will enter the energy saving mode. When you press the Display off button again and when the () on function is lit, all the other icons of the display will be lit and the display will exit the energy saving mode.

## Using the product

### 11.2 Alarm off warning

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

### 12. Autoeco

Press the auto eco button (E3), for 3 seconds to activate this function. If the door remains closed for a long time when this function is activated, the cooler section will switch to economic mode. Press the button again to deactivate this function.

The indicator will light up after 6 hours when the auto eco function is active. (E)

### 13. Rapid freezing

Press the button (X) for rapid freezing. Press the button again to deactivate the function.

## 5.2. Humidity controlled crisper (FreSHelf)

### (This feature is optional)

Humidity rates of the vegetables and fruit are kept under control with the feature of humidity-controlled crisper and the food is ensured to stay fresh for longer.

We recommend you to place the leafy vegetables such as lettuce, spinach and the vegetables which are sensitive to humidity loss, in a horizontal manner as much as possible inside the crisper, not on their roots in a vertical position.

While the vegetables are being placed, specific gravity of the vegetables should be taken into consideration. Heavy and hard vegetables should be put at the bottom of the crisper and the lightweight and soft vegetables should be placed over.

Never leave the vegetables inside the crisper in their bags. If the vegetables are left inside their bags, this will cause them to decompose in a short period of time. In case contacting with other vegetables is not preferred for hygiene concerns, use a perforated paper and other similar packaging materials instead of a bag.

Do not place together the pear, apricot, peach, etc. and apple in particular which have a high level of generation of ethylene gas in the same crisper with the other vegetables and fruit. The ethylene gas which is emitted by these fruit may cause the other fruit to ripen faster and decompose in a shorter time.

## Using the product

### 5.3. Activating water filter change warning

(For products connected to the mains water line and equipped with filter)

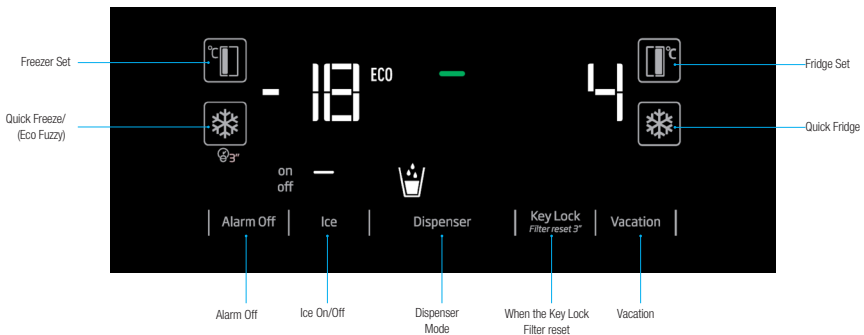
Water filter change warning is activated as follows:

Automatic filter usage time calculation is not enabled ex factory.

It must be enabled in products equipped with a filter.

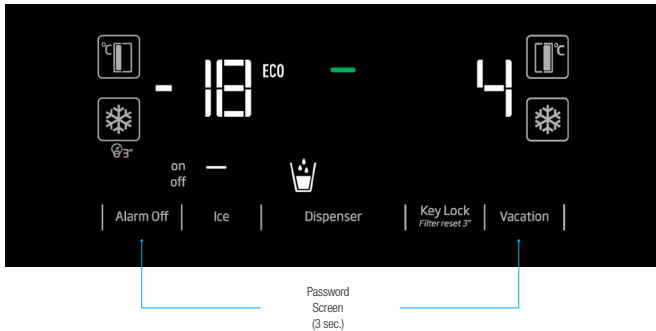
The S4 display board we use in the refrigerator has a nine-key system.

Set values are shown in the display.

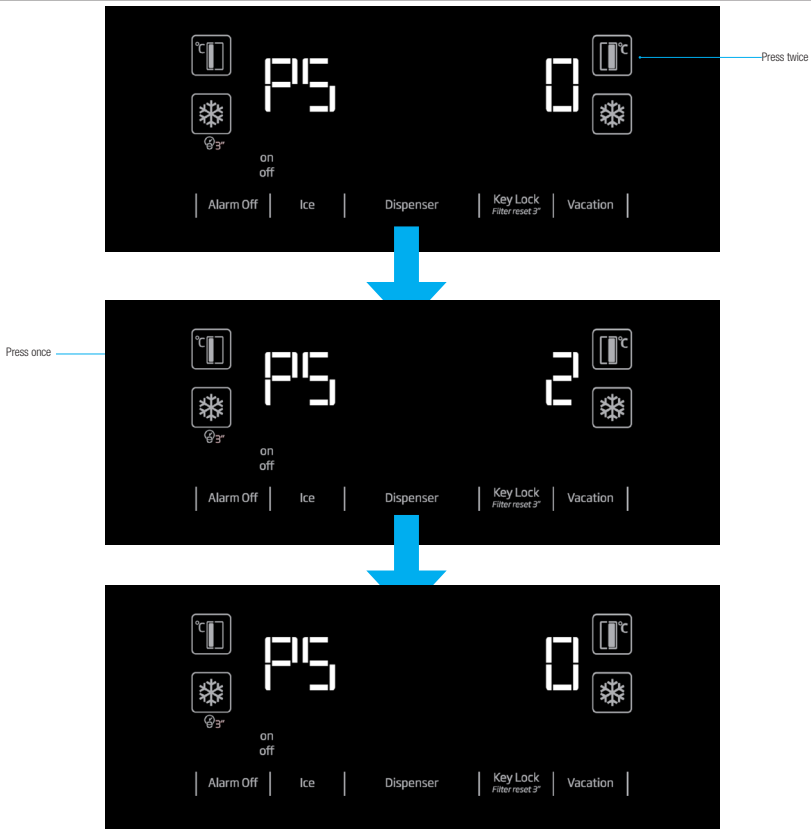


#### \*(pressing 3 seconds)

After energising, press Alarm Off and Vacation buttons for 3 seconds to enter the password entry screen.

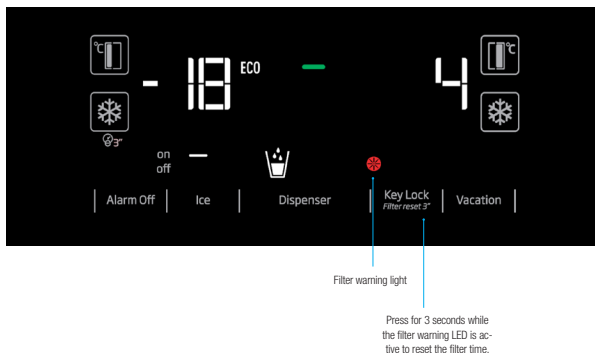


## Using the product



“Upon seeing PS 0 screen, de-energise the refrigerator and energise it again. This way, the filter counter will be activated. The filter warning LED will be active on the display in 130 days. After replacing the filter with a new one, press the Key Lock button for 3 seconds to make the filter counter to count down from 130 days.

Repeat the steps given above to cancel this function.”



## Using the product

### 5.4. Using the water fountain (for certain models)



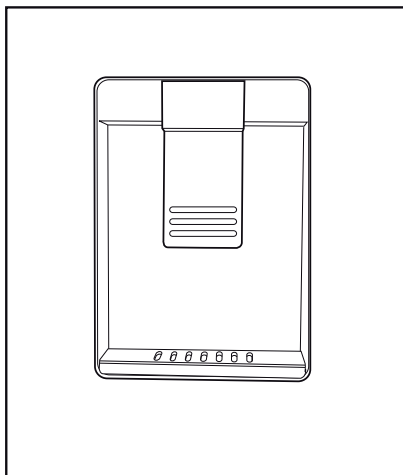
The first few glasses of water taken from the fountain will normally be warm.



If the water fountain is not used for a long time, dispose of the first few glasses of water to get clean water.

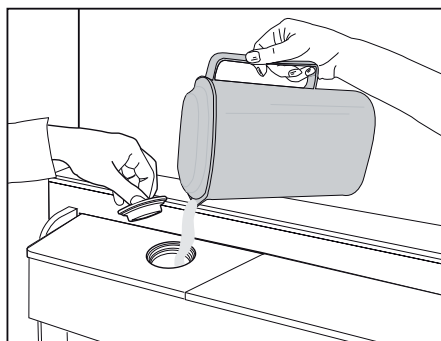
You must wait approximately 12 hours to get cold water after first operating.

Use the display to select the water option, then pull the trigger to get water. Remove the glass shortly after pulling the trigger.



### 5.5. Filling the fountain water tank

Open the water tank's lid, as shown in the figure. Fill in pure and clean drinking water. Close the lid.



## Using the product

### 5.6. Cleaning the water tank

Remove the water filling reservoir inside the door shelf.

Detach by holding both sides of the door shelf.

Hold both sides of the water tank and remove at 45° angle.

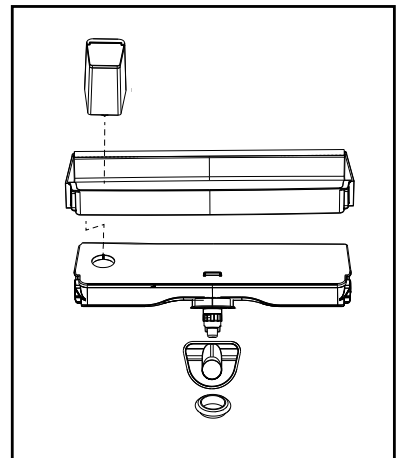
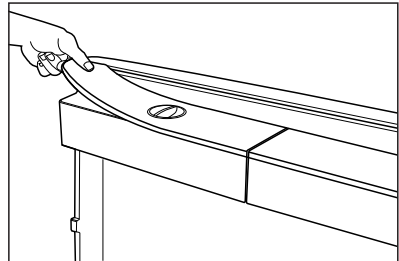
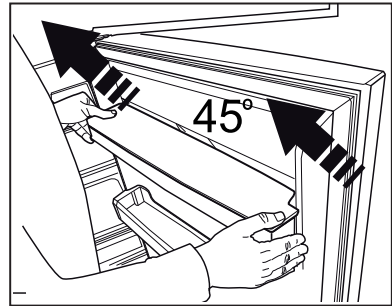
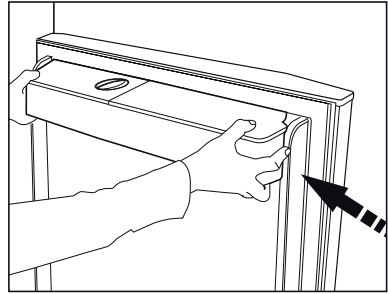
Remove and clean the water tank lid.



Do not fill the water tank with fruit juice, fizzy beverages, alcoholic beverages or any other liquids incompatible for use in the water fountain. Using such liquids will cause malfunction and irreparable damage in the water fountain. Using the fountain in this way is not within the scope of warranty. Such certain chemicals and additives in the beverages / liquids may cause material damage to the water tank.



The water tank and water fountain components cannot be washed with dishwashers.

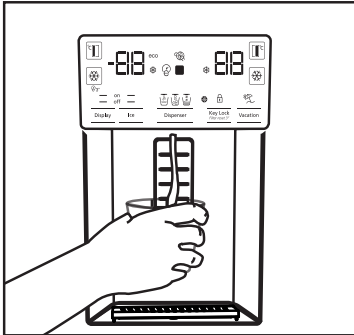


## Using the product

### 5.7. Taking ice / water

#### (Optional)

To take water (☺) / ice cube (☹) / fragmented ice (☹), use the display to select the respective option. Take water/ice by pushing the trigger on the water fountain forward. When switching between ice cube (☹) / fragmented ice (☹) options, the previous ice type may be discharged a few more times.

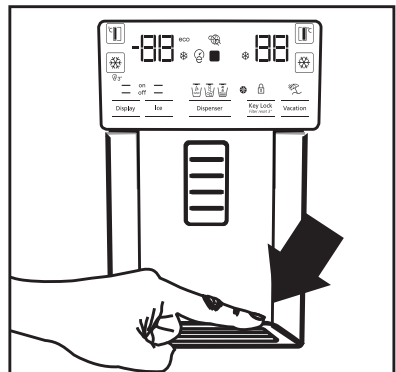


- The water may be cloudy during first use of the filter; do not consume the first 10 glasses of water.
- You must wait approximately 12 hours to get cold water after first installation.
- The product's water system is designed for clean water only. Do not use any other beverages.
- It is recommended to disconnect the water supply if the product will not be used for long periods during vacation etc.
- If the water fountain is not used for a long time, the first 1-2 glasses of water received may be warm.

### 5.8. Drip tray

#### (optional)

The water dripping from the water fountain accumulates on the drip tray; no water drainage is available. Pull the drip tray out or push on the edges to remove the tray. You may then discharge the water inside the drip tray.



- You must wait approximately 12 hours before taking ice from the ice / water fountain for the first time. The fountain may not discharge ice if there is insufficient ice in the ice box.
- The 30 pieces of ice cubes (3-4 Litres) taken after first operating should not be used.
- In case of power blackout or temporary malfunction, the ice may partly melt and re-freeze. This will cause the ice pieces to merge with each other. In case of extended power blackouts or malfunction, the ice may melt and leak out. If you experience this problem, remove the ice in the ice box and clean the box.



**WARNING:** The product's water system should be connected to cold water line only. Do not connect to hot water line.

- The product may not discharge water during first operation. This is caused by the air in the system. The air in the system must be discharged. To do this, push the water fountain trigger for 1-2 minutes until the fountain discharges water. The initial water flow may be irregular. The water will flow normally once the air in the system is discharged.



## Using the product

### 5.9. Zero degree compartment

#### (Optional)

Use this compartment to keep delicatessen at lower temperatures or meat products for immediate consumption. Do not place fruits and vegetables in this compartment. You can expand the product's internal volume by removing any of the zero degree compartments. To remove the compartment, simply pull forth, lift up and pull out.

### 5.10. Vegetable bin

The refrigerator's vegetable bin is designed to keep vegetables fresh by preserving humidity. For this purpose, the overall cold air circulation is intensified in the vegetable bin. Keep fruits and vegetables in this compartment. Keep the green-leaved vegetables and fruits separately to prolong their life.

### 5.11. Blue light

#### (Optional)

The product's vegetable bins comprise blue light. The vegetables in the bin will continue photosynthesize under the blue light's wavelength effect and remain fresher for longer.

### 5.12. Ionizer

#### (Optional)

The ionizer system in the cooler compartment's air duct serves to ionize the air. The negative ion emissions will eliminate bacteria and other molecules causing odour in the air.

### 5.13. Minibar

#### (Optional)

The refrigerator's minibar door shelf can be accessed without opening the door. This will allow you to easily take frequently consumed food and beverages from the refrigerator. To open the minibar cover, push with your hand and pull towards yourself.



**WARNING:** Do not sit, hang or place heavy objects on the minibar cover. This may damage the product or cause you to be injured.

To close this compartment, simply push forward from the upper section of the cover.

### 5.14. Odour filter

#### (optional)

The odour filter in the cooler compartment's air duct will prevent undesirable odour formation.

## Using the product

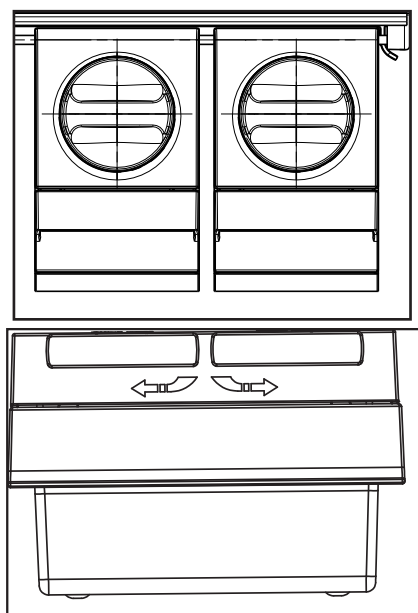
### 5.15. Icematic and ice storage box (Optional)

Fill the icematic with water and put in place. The ice will be ready after approximately two hours. Do not remove the icematic to take the ice.

Turn the buttons on the ice chambers right-hand side by 90°; the ice will fall to the ice storage box below. You may then remove the ice storage box and serve the ice.



The ice storage box is intended for storing ice only. Do not fill with water. Doing so will cause it to break.



### 5.16. Ice-maker (Optional)

Ice maker is located on the upper section of the freezer cover.

Hold the handles on the sides of the ice stock reservoir and move up to remove.

Remove the ice-maker decorative lid by moving up.

#### OPERATION

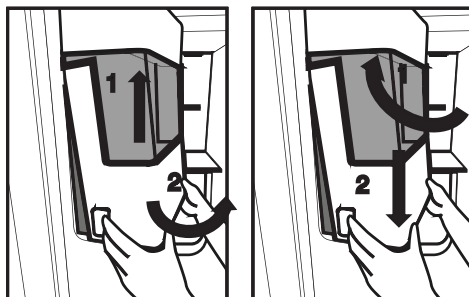
##### To remove the ice reservoir

Hold the ice stock reservoir from the handles, then move up and pull the ice stock reservoir. (Figure 1)

##### To reinstall the ice reservoir

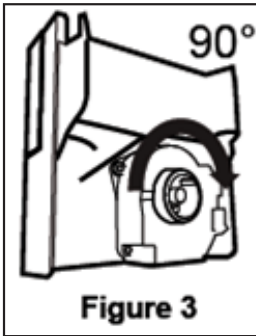
Hold the ice stock reservoir from the handles, move up with an angle to fit the sides of the reservoir to their slot and make sure that the ice selector pin is mounted properly. (Figure 2)

Push downwards firmly, until there is no space left between the reservoir and the door plastic. (Figure 2)



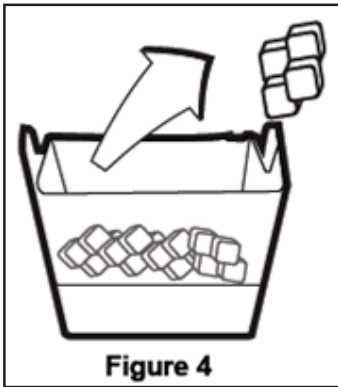
If you have difficulty in refitting the reservoir, turn the rotary gear 90° and reinstall it as shown in the figure 3. Any sound you hear when the ice drops into the reservoir is a part of normal operation.

## Using the product



### When the ice dispenser does not work properly

If you do not remove ice cubes for a long time, they will cause formation of ice chunks. In this case, please remove the ice stock reservoir in accordance with the instructions given above, separate the ice chunks, discard the inseparable ice and put the ice cubes back into the ice stock reservoir. (Figure 4)



When ice does not come out, check for any ice stuck in the canal and remove it. Regularly check the ice canal to clear the obstacles as shown in the figure 5. When using your refrigerator for the first time or when not using it for an extended period of time Ice cubes may be small due to air in the pipe after connection, any air will be purged during normal use. Discard the ice produced for approximately one day since the water pipe may contain the contaminants.



### Caution!

Do not insert the hand or any other object into the ice canal and blade since it may damage the parts or hurt the hand.

Do not let the children hang on the ice dispenser or the ice maker since it may cause an injury

To prevent dropping the ice stock reservoir use both hands when removing it.

If you close the door hard, it may cause water spilling over the ice stock reservoir.

Do not dismount the ice stock reservoir unless it is necessary.

## Using the product

### 5.17. Freezing fresh food

- To preserve food quality, the food items placed in the freezer compartment must be frozen as quickly as possible, use the rapid freezing for this.
- Freezing the food items when fresh will extend the storage time in the freezer compartment.
- Pack the food items in air-tight packs and seal tightly.
- Make sure the food items are packed before putting in the freezer. Use freezer holders, tinfoil and damp-proof paper, plastic bag or similar packaging materials instead of traditional packaging paper.
- Mark each food pack by writing the date on the package before freezing. This will allow you to determine the freshness of each pack every time the freezer is opened. Keep the earlier food items in the front to ensure they are used first.
- Frozen food items must be used immediately after defrosting and should not be frozen again.
- Do not free large quantities of food at once.

### 5.18. Recommendations for storing frozen foods

The compartment must be set to at least -18°C.

1. Place the food items in the freezer as quickly as possible to avoid defrosting.
2. Before freezing, check the “Expiry Date” on the package to make sure it is not expired.
3. Make sure the food’s packaging is not damaged.

### 5.19. Deep freezer details

As per the IEC 62552 standards, the freezer must have the capacity to freeze 4,5 kg of food items at -18°C or lower temperatures in 24 hours for each 100 litres of freezer compartment volume. Food items can only be preserved for extended periods at or below temperature of -18°C . You can keep the foods fresh for months (in deep freezer at or below temperatures of 18°C ).

The food items to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer. Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. Freezing these food items will simply reduce the nutritional value and food quality, as well as possible spoiling which is harmful to health.

Freezer Compartment Setting	Cooler Compartment Setting	Descriptions
-18°C	4°C	This is the default, recommended setting.
-20,-22 -24°C	4°C	These settings are recommended for ambient temperatures exceeding 30°C.
Rapid Freeze	4°C	Use this to freeze food items in a short time, the product will reset to previous settings when the process is completed.
-18°C or colder	2°C	Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door.

## Using the product

### 5.20.Placing the food

Freezer compartment shelves	Various frozen goods including meat, fish, ice cream, vegetables etc.
Cooler compartment shelves	Food items inside pots, capped plate and capped cases, eggs (in capped case)
Cooler compartment door shelves	Small and packed food or beverages
Vegetable bin	Fruits and vegetables
Fresh food compartment	Wrapped meat and fish products

### 5.21.Door open alert

#### (Optional)

An audible alert will be heard if the product's door remains open for 1 minute. The audible alert will stop when the door is closed or any button on the display (if available) is pressed.

### 5.22.Interior light

Interior light uses a LED type lamp. Contact the authorized service for any problems with this lamp. The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

## 6 Maintenance and cleaning

Cleaning your fridge at regular intervals will extend the service life of the product.



**WARNING:** Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- Dissolve one teaspoon of bi-carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.  
Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

### 6.1 Avoiding bad odours

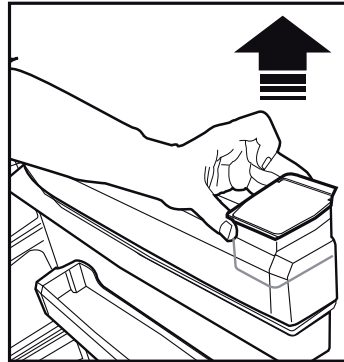
Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:

- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with bi-carbonate dissolved in water every few months. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.

- Never keep the food that have passed best before dates and spoiled in the refrigerator.

### 6.2 Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.



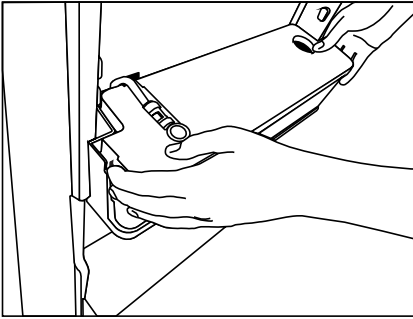
### 6.3 Cleaning of Glass Water Tank

Remove the water filling reservoir inside the door rack.

Remove the door rack by holding from both sides.

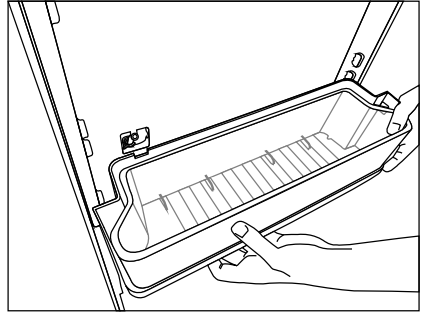
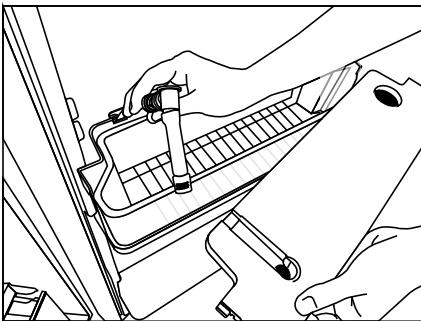
Remove the glass water tank cover by pressing both sides.

Remove the hose connecting cover.



Remove the glass water tank with its case by holding it from both sides and remove it with an angle of 45°C.

Clean the glass water tank by removing its case.



Do not let children hang on the glass water tank since it may cause injury. To prevent dropping the glass water tank handle it with caution. If you close the door hard, it may cause water spilling from the glass water tank. The glass water tank can be broken if it is dropped.

## 7. Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

### **The refrigerator is not working.**

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

### **Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).**

- The door is opened too frequently >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

### **Compressor is not working.**

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.

- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

### **The refrigerator's operating noise is increasing while in use.**

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

### **The refrigerator runs too often or for too long.**

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will



## Troubleshooting

cause the product to run longer. Do not open the doors too frequently.

- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to temperature too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

### **The freezer temperature is very low, but the cooler temperature is adequate.**

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

### **The cooler temperature is very low, but the freezer temperature is adequate.**

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

### **The food items kept in cooler compartment drawers are frozen.**

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

### **The temperature in the cooler or the freezer is too high.**

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has

an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.

- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.
- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

### **Shaking or noise.**

- The ground is not level or durable. >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.

### **The product is making noise of liquid flowing, spraying etc.**

- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

### **There is sound of wind blowing coming from the product.**

## Troubleshooting

- The product uses a fan for the cooling process. This is normal and not a malfunction.

### **There is condensation on the product's internal walls.**

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

### **There is condensation on the product's exterior or between the doors.**

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

### **The interior smells bad.**

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoiled foods from the product.

### **The door is not closing.**

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>>

Adjust the stands to balance the product.

- The ground is not level or durable. >>> Make sure the ground is level and sufficiently durable to bear the product.

### **The vegetable bin is jammed.**

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.

### **If The Surface Of The Product Is Hot.**

- High temperatures may be observed between the two doors, on the side panels and at the rear grill while the product is operating. This is normal and does not require service maintenance! Be careful when touching these areas.



### **WARNING:**

If the problem persists after following the instructions in this section, contact your vendor or an Authorised Service. Do not try to repair the product.

## BEKO UK AND IRELAND STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product, and lasts for a period of twelve (12) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.

If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our contact centre on

**0333 207 971**(UK and Northern Ireland) or **01 862 3411** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

### What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko Approved Engineer to carry out the repair.

### What is not covered?

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Beko Approved Engineer (the “Engineer”).
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

### **Important Notes**

- 1.** Your product is designed and built for domestic household use only.
- 2.** The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
- 3.** The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
- 4.** Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
- 5.** Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
- 6.** This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
- 7.** This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
- 8.** This guarantee does not apply to graded sales (where the product is purchased as a “second”).
- 9.** Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
- 10.** The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
- 11.** Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

### **Does Beko offer replacements?**

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

## **When will the repair take place?**

Our Engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

## **Will there be any charge for the repairs?**

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578

## **BEKO UK AND IRELAND BUILT-IN APPLIANCES GUARANTEE TERMS AND CONDITIONS**

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

## **This 10 year guarantee relates to Beko products that feature the ProSmart Inverter Motor.**

The ProSmart Motor guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

**In order to activate the 10 year guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by first visiting [Beko.co.uk/register](http://Beko.co.uk/register) and by following the online instructions.**

Beko Free standing appliances come with a 12 month parts and labour guarantee as standard,

Beko Built-in appliances come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration of the appliance. When you register your appliance for additional guarantee, you will automatically activate the ProSmart Motor 10 year guarantee. You do not need to register twice. ([beko.co.uk/guarantee-terms](http://beko.co.uk/guarantee-terms)).

To make a claim against your Beko ProSmart Inverter Motor Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below.

- 1.** This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances) guarantee is only effective after the expiration of the standard manufacturer's guarantee.
- 2.** It is only valid for the ProSmart Inverter motors of selected washing machines, washer-dryers, tumble dryers and dishwashers. It does not cover any labour charge or any other components of the product. In addition, it is only valid for one replacement of the ProSmart motor during the extra 9-year (for free standing appliances) or 8 year (for built-in appliances) guarantee period.
- 3.** To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date, by visiting [beko.co.uk/register](http://beko.co.uk/register).
- 4.** Customers will receive a unique reference code as proof of guarantee validation by email or post, which must be quoted at the time of a claim being made.
- 5.** Any repair/replacement of the ProSmart Inverter motor must only be carried out by an authorised Beko Service Agent (the "Service Agent").
- 6.** Labour for the repair/replacement of the ProSmart Inverter motor is not included in this guarantee and is chargeable directly by the Service Agent.
- 7.** Any additional components fitted to the product at any time will not be covered by this guarantee and will be chargeable directly by the Service Agent.
- 8.** The guarantee is not transferable and cannot be exchanged for cash.
- 9.** There are no alternative or additional offers to this Guarantee.
- 10.** The guarantee is exclusive of the manufacturer's standard guarantee
- 11.** The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.

**12.** We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at <http://www.beko.co.uk/cookie-and-privacy>.

**13.** These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

## HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. When you call us you may be required to input your serial number into your telephone keypad. For help please visit [beko.co.uk/support/model-finder](http://beko.co.uk/support/model-finder)

- The product model number is printed on the Operating Instruction Booklet / User guide
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

### For service under guarantee or for product advice please call our Contact centre

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet, as a charge may be levied where no fault is found, and even though your product may still be under guarantee.

After arranging service the area around the product must be easily accessible to the Engineer, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you may be required to input your serial number into your telephone keypad during your call.

## **UK Mainland & Northern Ireland:**

**0333 207 9710**

*Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02, and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.*

## **Republic of Ireland:**

**01 862 3411**

### **Service once the manufacturers guarantee has expired**

*If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.*

*Should you experience any difficulty in obtaining service please call us on **0333 207 9710** or **01 862 3411***

### **Contact us through our website**

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

### **Product registrations**

For UK registrations please visit [beko.co.uk/register](http://beko.co.uk/register) and for the Republic of Ireland visit [beko.ie/register](http://beko.ie/register).





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