Cisco Ultra-Reliable Wireless Backhaul FM Ponte kit

Installation and Configuration Manual

Table of Contents

1. HAZARDOUS CONDITION WARNINGS

Like all other global technology vendors, Fluidmesh is required to comply with all local health and government regulations in the locations in which we operate. This includes meeting radio frequency (RF) exposure limits for our products.

Our equipment is tested in accordance with regulatory requirements as a condition to our ability to market and sell in any given jurisdiction. As an equipment manufacturer, Fluidmesh defers to expert national and international health organizations responsible for guidance on the safety of RF signals, specifically the US Food and Drug Administration (FDA), Health Canada, the World Health Organization (WHO), and other national and global health agencies.

In May 2019, the FDA stated that there is "no link between adverse health effects and exposure at or under the current RF energy exposure limit", and that the current FCC RF exposure limits are sufficient to insure the safety of users.

If any Fluidmesh hardware unit breaks down or malfunctions, emits smoke or an unusual smell, if water or other foreign matter enters the unit enclosure, or if the unit is dropped onto a hard surface or damaged in any way, power off the unit immediately and contact an authorized Fluidmesh Networks dealer for assistance.

If you are adjusting and/or controlling a Fluidmesh device using control software such as the RACER™ interface or the device's local Configurator interface, do not make configuration changes unless you know with certainty that your changes will not negatively impact people or animals in the vicinity of the device and its antennas.

1.1. Radio-frequency transmission hazard

WARNING

The system shown in this manual is designed to be installed and operated in a way that avoids contact with the antennas by human beings. The legislation quoted in this section is designed to reduce overall exposure of human beings to RF radiation.

This section gives minimum separation distances between antennas and humans. It is strongly recommended that the system be installed in a location where these minimum separation distances can be maintained at all times.

United States: This system has been evaluated for RF exposure for humans, in accordance with FCC regulation CFR 47 Part 2.1091. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. (all FM Ponte kit and x200 radio transceivers), or 21cm/8.3 in. (all FM1300 Otto and x500 radio transceivers).

Canada: This system has been evaluated for RF exposure for humans, in accordance with ISED regulation RSS-102. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. for all Fluidmesh radio transceivers.

Europe / Australia / New Zealand: This system has been evaluated for RF exposure for humans, in accordance with standard EN 62232. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. for all Fluidmesh radio transceivers.

Before activating any device capable of transmitting RF signals, make sure that all persons and animals are protected from possible RF exposure.

Make sure that all RF feeds are securely connected to an appropriate antenna. Never activate any RF-capable device that is not connected to an antenna.

2. Reporting mistakes and recommending improvements

You can help improve this manual.

If you find any mistakes, or if you know of a way to improve the procedures that are given, please let us know by E-mailing your suggestions to documentation@fluidmesh.com.

Page 8 of 132

3. Getting Started

3.1. Introduction

3.1.1. Cisco FM Ponte kit

The Cisco FM Ponte kit radio transceiver
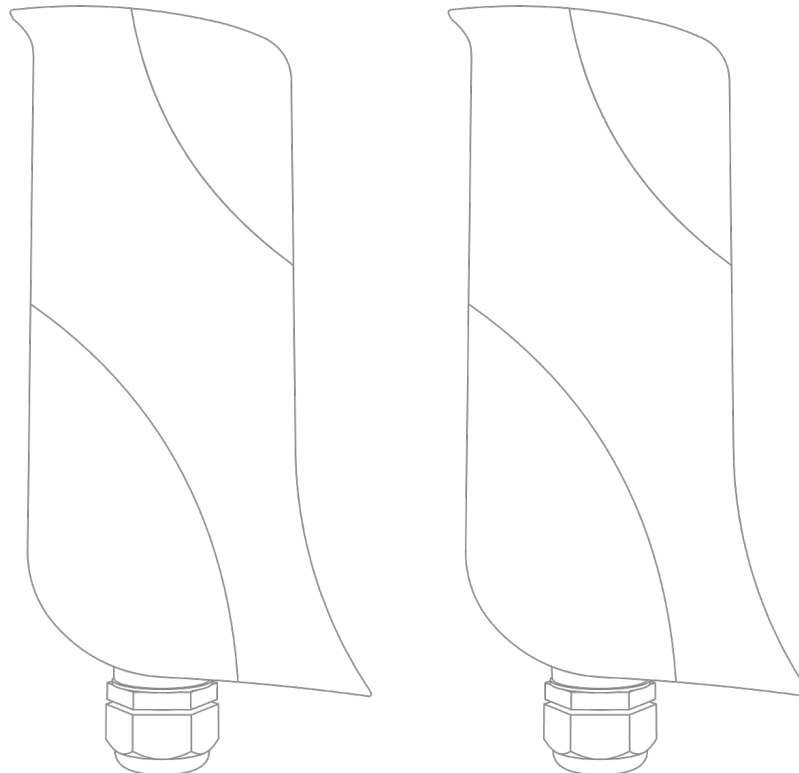
Introduction

The Cisco FM Ponte kit (model FM PONTE-50) is designed to operate in the sub-6 GHz range as a wireless data backhaul link. In non-technical terms, this means it is designed to function as an intermediate radio link between a core wired data network and a sub-network. The unit has an integrated, internally mounted 33° panel antenna capable of transmitting and receiving between 5.0 GHz and 6.0 GHz. A separate antenna cannot be installed or mounted.

> **IMPORTANT**
> Note that FM Ponte and FM1200 Volo transceivers utilize different communication protocols, and cannot communicate with each other.

Unit function and throughput speed

The unit is an entry-level networking solution consisting of two radio transceiver units. It is designed to handle video, voice, and data with extremely high reliability. It can be used to create point-to-point network links with real throughput of up to 50 Mbps (under optimal wireless link conditions), with a theoretical maximum distance between units of up to 3 miles (4.83 Km). The Cisco FM Ponte kit can be used to create parts of a wireless network architecture composed of point-to-point (P2P) links, with network activity 'transparent' to the network hosts. As a typical example, this type of operation allows two local networks to communicate with each other.

> **IMPORTANT**
>
> The Cisco FM Ponte kit cannot be switched to *Mesh Point* mode or *Mesh End* mode.

Unit configuration

The unit is programmed using a built-in Configurator interface. This is an offline interface that allows you to configure, monitor, and troubleshoot the unit.

Environmental rating

The unit is certified for outdoor usage, equipped with vibration-proof connectors, and designed for fast installation and enhanced reliability in harsh environments.

Product specifications

For detailed product specifications, refer to the product data sheet for the Cisco FM Ponte kit.

Transceiver and gateway unit power consumption

In service, Fluidmesh transceiver units and gateway units consume electrical power at the rates given in the table below.

> **IMPORTANT**
>
> In service, transceiver and gateway units will consume power at various levels between the quoted lower limit and upper limit, depending on data traffic load, signal strength, environmental conditions such as line-of-sight and atmospheric moisture, and other factors.
>
> Note that the power consumption of transceiver units tends to be affected in inverse proportion to the unit temperature (in other words, power consumption tends to rise when the temperature of the unit falls, and the other way around).

Table 1. Power consumption figures (transceiver units)

Unit series	Minimum power consumption	Nominal power consumption (typical conditions)	Maximum power consumption (realistic system-design assumption)
FM Ponte kit (Model FMPONTE-50)	4 Watts	6 to 7 Watts	10 Watts
FM1200 Volo (Model FM1200V-HW)	4 Watts	6 to 7 Watts	10 Watts
FM1300 Otto (Model FM1300T-HW)	8 Watts	10 to 12 Watts	15 Watts
FM3200-series (Models FM3200 and FM3200E-HW)	4 Watts	6 to 7 Watts	10 Watts
FM4200-series (Models FM4200F and FM4200)	4 Watts	6 to 7 Watts	10 Watts
FM3500 Endo (Model FM3500)	8 Watts	10 to 12 Watts	15 Watts
FM4500-series (Models FM4500F and FM4500)	8 Watts	10 to 12 Watts	15 Watts
FM 4800 Fiber (Model FM4800F-HW)	13 Watts	15 to 17 Watts	20 Watts

Table 2. Power consumption figures (gateway units)

Unit	Maximum power consumption (realistic system-design assumption)
FM1000 Gateway (Part number FM1000-GWY)	60 Watts
FM10000 Gateway (Gen. 1)	275 Watts (redundant AC power supply) 250 Watts (non-redundant AC power supply)
FM10000 Gateway (Gen. 2) (Part number FM10000-GWY)	300 Watts (redundant AC power supply)

3.2. Fluidmesh Architecture

3.2.1. Overview

Wireless network architectures

The Cisco FM Ponte kit can be used to create wireless network architectures consisting of Point-to-point (P2P) links.

3.2.2. Fluidmesh technologies

3.2.3. Point-to-point wireless bridge

A point-to-point wireless bridge allows two local networks to communicate with each other. A simplified example is shown in Figure 1 (page 12).

In context of the overall network architecture, the two local networks are called *network segments.*

> **! IMPORTANT**
>
> For the Cisco FM Ponte kit, usable throughput is limited to 50 Mbps with a theoretical maximum distance between units of up to 3 miles (4.83 Km) under optimal wireless link conditions.
>
> The Cisco FM Ponte kit cannot be switched to **Mesh Point** or **Mesh End** mode.
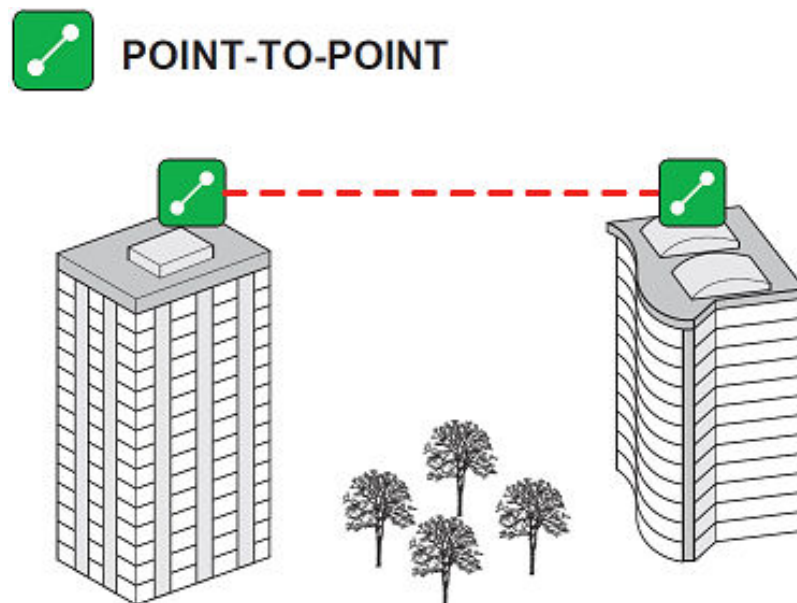
Figure 1. Point-to-point network architecture

All network activity that takes place on wireless bridges is 'transparent' to the network hosts. In other words, a wireless bridge forwards packets from one network segment to another according to a 'Forwarding table'. The forwarding table is built by learning the network topology from analysis of incoming traffic.

In this configuration, no explicit interaction takes place between the wireless bridge and the network hosts. The network segments on either side of the wireless bridge share the same IP subnet. Therefore, each network host must use a unique IP address within the subnet.

3.3. Fluidmesh network addressing

3.3.1. Bridge IP addressing

The Cisco FM Ponte kit can only be operated in *Bridge mode*, creating a single point-to-point connection between two wireless network segments. A simplified example of a Bridge mode connection is shown in Figure 2 (page 13).

As shipped from the factory, the wired ethernet ports of all Fluidmesh hardware components are assigned the same default IP address of **192.168.0.10/24**.

No default IP address is associated with the wireless interface.

192.168.0.10 is the default IP address of all Fluidmesh Radios.
It is recommended to change the iP address of both units

Figure 2. Wireless network architecture (bridge configuration)

3.3.2. Unit identification and addressing

Bridge-capable radio transceiver identification

Regardless of its configuration and operating mode, every Fluidmesh radio transceiver is shipped from the factory with a unique unit identification (ID) number. This number always takes the following form:

5.a.b.c

The triplet a.b.c uniquely identifies the individual physical hardware unit, and cannot be changed.

The unit ID number is used to identify the physical hardware units within the configurator interface that is used for configuration of the unit.

Network addressing

Fluidmesh radio transceivers

Each Fluidmesh radio transceiver unit has a factory-set IP address of **192.168.0.10**, and a Netmask of **255.255.255.0**.

NOTE

Each individual Fluidmesh radio transceiver unit has a factory-set *5.a.b.c* Mesh identification number. Each unit is shipped from the factory with the same IP address, but with a unique Mesh identification number.

IMPORTANT

IP addresses must not be duplicated within a network. If addresses are duplicated, IP address conflicts will occur.

IMPORTANT

The Cisco FM Ponte kit is designed as a *Bridge* device only. It cannot be configured as a *Mesh Point* or *Mesh End* device.

4. Installing the radio

4.1. Installing the radio using the multi-axis mounting bracket

> **IMPORTANT**
>
> The FM Ponte transceiver kit includes two multi-axis mounting brackets (Fluidmesh part number *FM-BRKT*).
>
> The FM1200 Volo transceiver kit includes a single *FM-BRKT* mounting bracket.
>
> The *FM-BRKT* mounting kits do not need to be purchased separately.

The diagram below shows the components and assembly sequence for installing the radio using the Fluidmesh multi-axis mounting bracket.
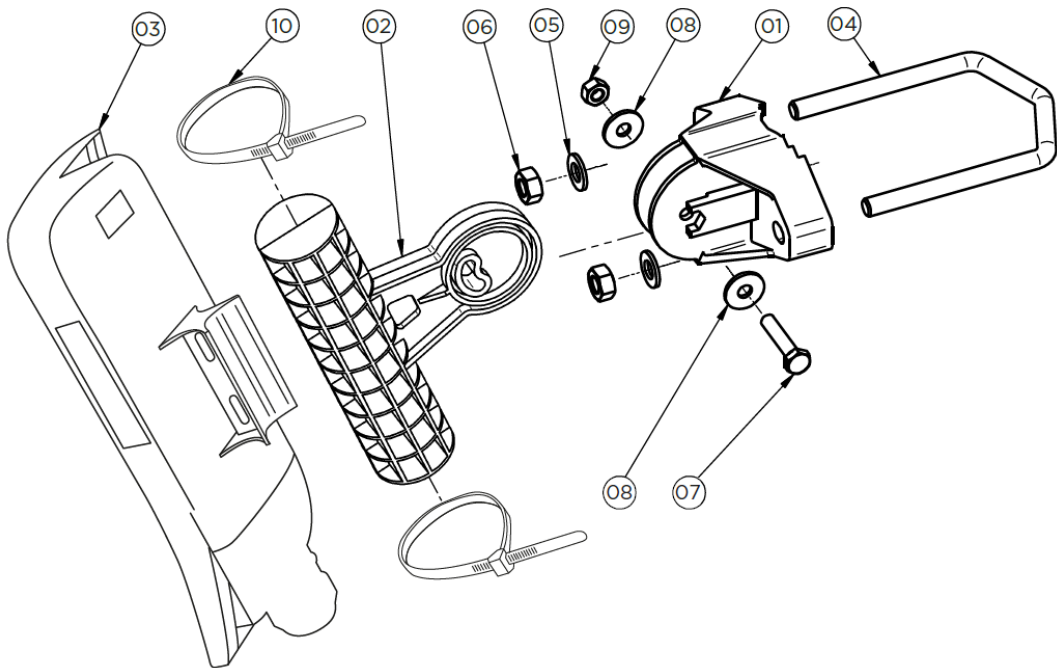
The table below shows the components and quantities of each component used in each FM-BRKT assembly:

Component number	Description	Quantity
01	Pole Mount	1
02	Swivel Rod	1
03	Radio transceiver	1
04	U-bolt	1

Component number	Description	Quantity
05	8.4mm washer	2
06	M8 nut	2
07	M6x25 screw	1
08	6.4mm washer	2
09	M6 nut	1
10	Tie wrap	2

To install the radio transceiver on a wooden or metal utility pole using the Fluidmesh multi-axis mounting bracket, do the following steps:

1. Decide where on the utility pole the unit must be mounted, taking access to the unit and antenna line-of-sight into account.

2. Place the U-bolt (04) around the utility pole at the chosen mounting point.

3. Place the Pole mount (01) over the two ends of the U-bolt, with the curved end of the mount aligned with the outer curve of the pole.

4. Place the 8.4mm flat washers (05) over the two ends of the U-bolt.

5. Screw the M8 nuts (06) onto the two ends of the U-bolt. Do not fully tighten the nuts at this time.

6. Insert the circular end of the Swivel rod (02) into the hollow part of the Pole mount (01).

7. Place a 6.4mm flat washer (08) over the shaft of the M6x25mm screw (07).

8. Push the M6x25mm screw through the securing hole of the Pole mount, making sure that the hexagonal end of the screw seats correctly on the casting of the Pole mount.

9. Place a second 6.4mm flat washer (08) over the threaded end of the M6x25mm screw (07).

10. Screw the M6 nut (09) onto the threaded end of the M6x25mm screw (07). Do not fully tighten the nut at this time.

11. Make sure that the transceiver unit faces the right way up.

12. Place the concave surface of the unit's mounting lug securely against the cylindrical end of the Swivel rod (02).

13. Route the two tie-wraps (10) through the clamp holes of the unit's mounting lug. Join the ends of the tie-wraps.

14. Securely fasten the transceiver unit to the Swivel rod by pulling the ends of the tie-wraps.

15. Aim and adjust the radio correctly. You can aim the unit in the vertical and horizontal planes.

16. Fully tighten the M6 nut and M8 nuts.

⚠️ **CAUTION**

Do not over-tighten the nuts. Doing so could damage the bracket components.

4.2. Installing the radio using tie-wraps

To install the radio transceiver on a wooden or metal utility pole using the included tie-wraps, do the following steps:

1. Decide where on the utility pole the radio must be mounted, taking access to the radio and line-of-sight into account.

2. Place the radio against the utility pole at the chosen mounting point (below).
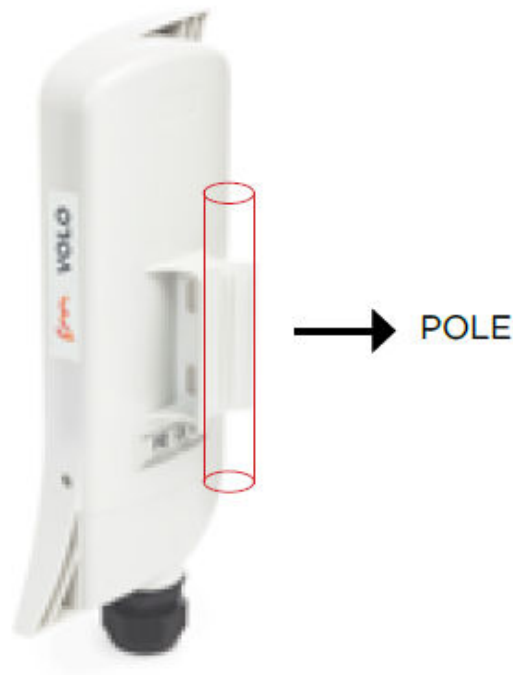
3. Route the two tie-wraps through the clamp holes of the radio's mounting lug (below).

POLE

Plastic or metal
tie wraps
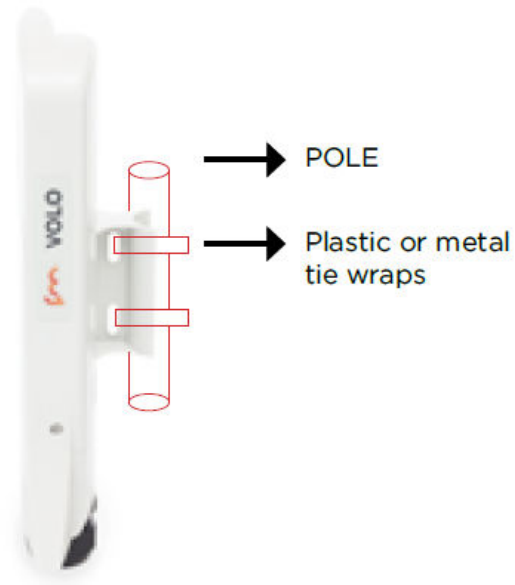
4. Join the ends of the tie-wraps. Tighten the tie-wraps just enough that the radio can be easily moved in the horizontal plane.

5. Aim and adjust the radio correctly. You can aim the unit in the horizontal plane only.

6. Pull the ends of the tie-wraps until the radio assembly is secure.

5. Hardware installation

5.1. Fluidmesh hardware installation

5.1.1. Installing the Cisco FM Ponte kit

Environmental rating and unit roles

The Cisco FM Ponte kit (part number FM PONTE-50) is a wireless radio transceiver unit.

The hardware is contained in an outdoor-rated metal enclosure that can be easily mounted on poles or walls.

The Cisco FM Ponte kit can operate in any of the following networking roles:

- As a point-to-point wireless bridge (see "Point-to-point wireless bridge" (page 12) for details).

Installation hardware

Metal clamps are supplied as part of the installation package, to allow mounting of the unit on utility poles. Refer to the Cisco FM Ponte kit installation instructions for details.

Removable bottom housing

The unit features a removable, water-tight bottom housing. The bottom housing is equipped with an NPT-1 standard-thread cable gland. The cable gland can house a dual-cable rubber seal that can accept two shielded Ethernet cables. Three different pre-cut rubber seals are provided to accept Ethernet cables of different diameter.

> ⚠️ **CAUTION**
>
> To prevent leaks and cable damage, tighten the cable gland by hand *only*. Do not use a wrench. No additional tape or sealing hardware is required.
>
> If you are running only one Ethernet cable through the rubber seal, block the second cable hole with a one-inch cable stub *only*.

5.1.2. Best practice for shielded CAT5/6 connectors

> ⚠️ **CAUTION**
>
> To avoid the possibility of damage to network components due to electrostatic discharge (ESD), it is extremely important that all shielded CAT5/6 connectors are assembled according to the standards and directives in this section.
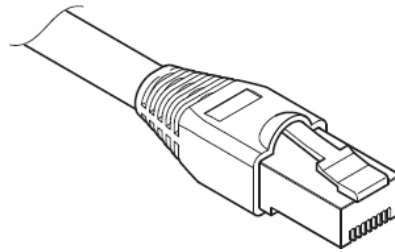
Figure 3. Shielded CAT5/6 connector

Use only professional-quality, outdoor-rated, RF-shielded cables in conjunction with Fluidmesh radio transceivers.

Assemble all shielded CAT5/6 connectors to the following standards:

- Only use shielded RJ45 Ethernet connectors.

- When inserting each connector into a shielded Ethernet port, the connector's inner jacket must form a positive contact with the Ethernet port.

- When each RJ45 connector is plugged into the correct Ethernet port of the Cisco FM Ponte kit, lock the bottom of the RJ45 connector using the side retaining screws.

- When all RJ45 connectors are connected to the unit, make sure that the bottom cover of the unit is correctly secured to the unit enclosure.

5.1.3. Cisco FM Ponte kit Status and link LEDs

Unit and link quality status

The front panel of the Cisco FM Ponte kit (as seen below) contains seven LEDs. The panel is used to check the unit status and wireless link quality status.

Figure 4. Status and link/boot LEDs

During normal operation, the seven LEDs indicate the following conditions:

- **Power:** The Cisco FM Ponte kit is receiving power.
- **LAN1:** Network activity on Ethernet port 1.
- **LAN2:** Network activity on Ethernet port 2.

- **SIGNAL STRENGTH (red):** Signal strength very poor.
- **SIGNAL STRENGTH (yellow):** Signal strength inadequate.
- **SIGNAL STRENGTH (green):** Signal strength acceptable.
- **SIGNAL STRENGTH (green):** Signal strength excellent.

> **TIP**
>
> During normal operation, the readings from the four **SIGNAL STRENGTH** LEDs can be used to do radio antenna alignment (see "Antenna-alignment tools and physical statistics" (page 49) for more information).

Boot sequence

During the unit's boot sequence, the four **SIGNAL STRENGTH** LEDs light up in sequence. During the boot sequence, the LEDs indicate the following conditions:

1. **Red:** Core system boot in progress.
2. **Yellow:** Wireless system boot in progress.
3. **First green:** Routing engine boot in progress.
4. **Second green:** Unit configuration boot in progress.

If the boot sequence above stops at any LED, an error has been detected during that stage of the boot sequence.

5.1.4. Supplying power to the Cisco FM Ponte kit

> **CAUTION**
>
> When connecting the Cisco FM Ponte kit to a power supply, be sure to follow the instructions in this section at all times.
>
> Failure to follow these instructions may result in irreparable damage to the unit and/or other connected hardware, and will also invalidate the product warranty.

> **IMPORTANT**
>
> For technical data on which power sources are compatible with the Cisco FM Ponte kit, refer to "Electrical power requirements" (page 115).

The Cisco FM Ponte kit can be provided with power using the following methods:

- The included 24 Vdc passive PoE injector (90 Vac to 260 Vac, 50/60 Hz input).

- If connecting the unit to an Ethernet switch or router equipped with unmanaged PoE, an IEEE 802.3af-to-24 Vdc inline converter (Fluidmesh part number *FM-POE-INL*).

> **CAUTION**
>
> The Cisco FM Ponte kit is designed to accept power from the included 24 Vdc mode B passive PoE injector (Fluidmesh part number *FM-POE-STD*) or from an IEEE 802.3af-to-24 Vdc inline converter (Fluidmesh part number *FM-POE-INL*) only. Do not connect power supplies of any other voltage output, type or rating to the unit under any circumstances.
>
> Do not connect an unmanaged PoE switch (in other words, a PoE switch on which DC power to the RJ45 ports cannot be switched off) to the Cisco FM Ponte kit under any circumstances. Connecting an unmanaged PoE switch to the unit will result in 48 Vdc power being supplied to the unit. This will irreparably damage the unit, and will invalidate the product warranty.

When providing the power source for the Cisco FM Ponte kit, remember the following important points:

- Install the power source as close to the unit as possible to minimize voltage drop. The maximum suggested distance is 50ft (15m).
- Ensure proper grounding (earthing) and reliable connectivity by using shielded CAT5/6 cables and connectors.
- If you are connecting the Cisco FM Ponte kit directly to a power source, only use the included 24 Vdc mode B passive PoE injector(s) (Fluidmesh part number *FM-POE-STD*). If the included PoE injector(s) are non-functional, replacement injectors can be ordered from Fluidmesh.
- If you are 'daisy-chaining' (in other words, connecting the Cisco FM Ponte kit to a switch or router through a 24 Vdc mode B passive PoE injector), note the following points:
  - The unit is designed to accept 24 Vdc passive mode B PoE power only. The RJ45 terminal assignments for mode B power are as follows:
    1. **Terminal 1:** Rx +
    2. **Terminal 2:** Rx -
    3. **Terminal 3:** Tx +
    4. **Terminal 4:** DC voltage +
    5. **Terminal 5:** DC voltage +
    6. **Terminal 6:** Tx -
    7. **Terminal 7:** DC voltage -
    8. **Terminal 8:** DC voltage -

- Do not connect the unit to an IEEE 802.3af or IEEE 802.3at PoE adapter, Ethernet switch or router through a passive PoE injector. The passive PoE injector included with the unit cannot regulate excessive voltages, and the DC power feed from switches of this type cannot be turned off. This will result in a damaging over-voltage being supplied to the unit.

- If connecting the unit to a switch or router equipped with unmanaged PoE, use the 802.3af-to-24 Vdc inline converter (Fluidmesh part number *FM-POE-INL*) only (below). In this scenario, do not use the included 24 Vdc mode B passive PoE injector (Fluidmesh part number *FM-POE-STD*), as the passive PoE injector will supply a damaging over-voltage to the unit.
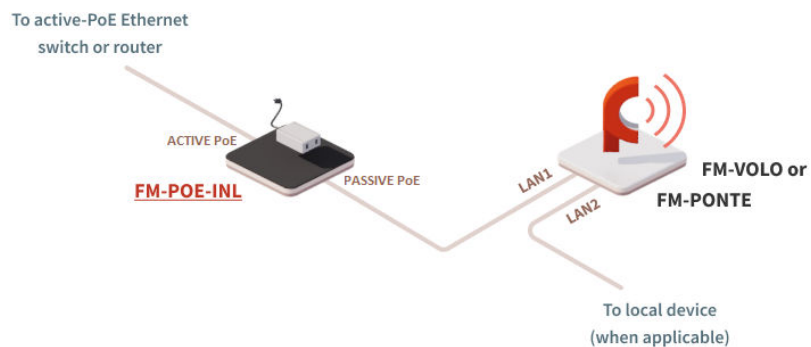
- If connecting the unit to an Ethernet switch or router equipped with power-management support, disable PoE on the RJ45 port of the Ethernet switch or router that is connected to the PoE injector (below).
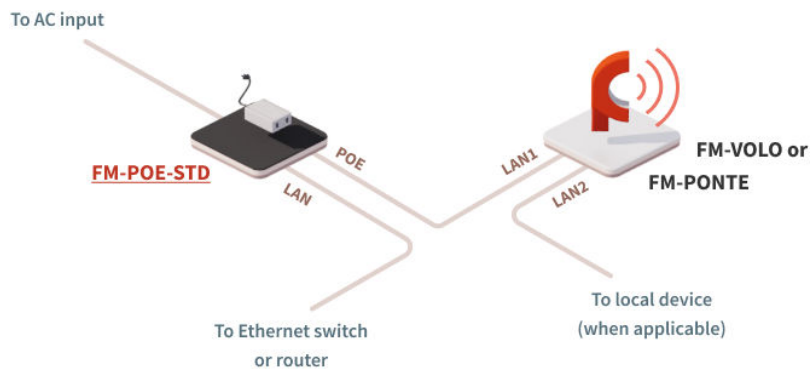
- If connecting the PoE injector to a non-PoE switch or router (above), no special precautions need to be taken.

Connecting power to the Cisco FM Ponte kit

	NOTE
	For detailed comparative information on which Fluidmesh hardware devices are capable of accepting power through IEEE 802.3at or IEEE 802.3af power sources, or through a DC IN power source, refer to "Electrical power requirements" (page 115).

Connecting power through a LAN RJ45 port

The Cisco FM Ponte kit radio transceiver unit has two Ethernet ports (Figure 5 (page 24)).
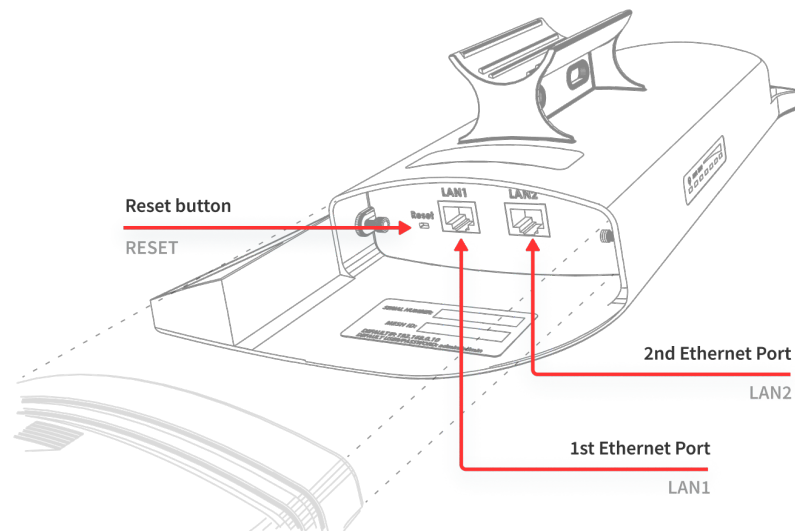
Figure 5. Device connector ports

	CAUTION
	The unit is designed to take power through 24 Vdc *Power-over-Ethernet* only, and does not have a dedicated power port. A 24 Vdc PoE injector is included with the unit. Do not connect any 48 Vdc PoE injector, and do not attempt to connect any other source of electrical power to the unit.

Connect the included 24 Vdc PoE injector to the unit by doing the following steps:

1. Only use a patch Ethernet cable to connect the PoE injector and the unit.

2. Insert the RJ45 connector leading from the PoE injector into the Ethernet port labelled *LAN1/POE*.

5.1.5. Rebooting the firmware and resetting the unit to factory defaults

The Cisco FM Ponte kit hardware can be rebooted and reset to factory default condition using the procedures in this section.

> **IMPORTANT**
>
> The following procedure shows how to do a 'hard' (device firmware) reboot. To do a 'soft' (device software) reboot, refer to "Resetting the unit to factory defaults" (page 97).

To do a 'hard' (device firmware) reboot under emergency conditions (for example, if the unit malfunctions), do the steps in the following sub-section.

Device firmware reboot

1. Remove the bottom cover from the main unit enclosure as shown in "Connecting LAN cables to the unit" (page 29).

2. Insert a long tool with a thin shaft, such as a paper clip or a thin screwdriver, into the **RESET** button port until the tool touches the bottom (Figure 6 (page 25)).
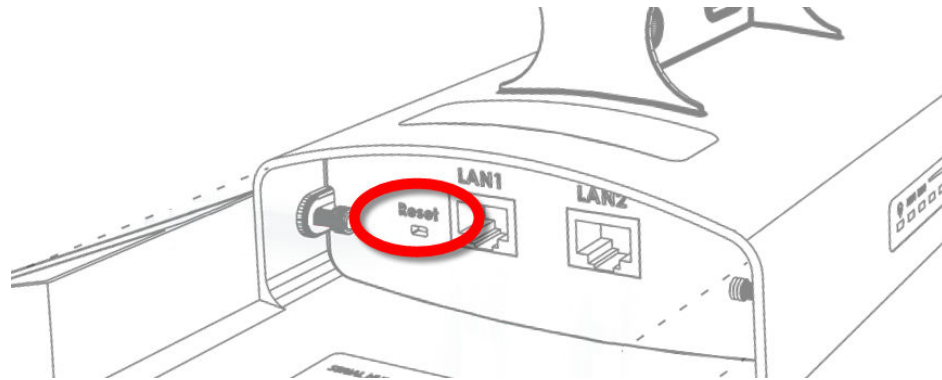
Figure 6. Cisco FM Ponte kit (Hardware RESET button port)

3. Press the **RESET** button for one second, then release the button immediately.

   • The unit will reboot.

Resetting the unit to factory settings

> ⚠️ **CAUTION**
>
> Do not do a factory reset unless the unit needs to be reconfigured using its factory configuration as a starting point.
>
> A factory reset will reset the unit's IP address and administrator password, and will disconnect the unit from the network.

The following methods are available to do a factory reset:

1. To do the reset using the offline Configurator interface, refer to "Resetting the unit to factory defaults" (page 97).

2. To do the reset by physically accessing the unit, follow the procedure below.

To reset the radio to its factory default settings, do the steps that follow:

1. Power ON the unit.

2. Wait approximately 40 seconds for the unit to boot up.

3. When the unit has completed its boot sequence, press the **RESET** button for 7 seconds.

   • The LEDs will blink.

   • The unit will be restored to factory default settings (including its default IP address of **192.168.0.10** and subnet mask of **255.255.255.0**).

   • The unit will reboot.

   • The administrator user name and password will both be reset to **admin**.

5.1.6. Suitability for outdoor installation

The Cisco FM Ponte kit was specifically designed for installation in harsh outdoor environments. Under operating conditions, the unit is completely sealed, and is capable of high-performance operation in outdoor environments, and under severe conditions such as water spray, salt, and extreme fluctuations in cold and heat.

The Cisco FM Ponte kit has an IP66 ingress protection rating.

5.2. Connecting the Cisco FM Ponte kit to networking and communications hardware

5.2.1. Terminal assignments for power and data connectors

> **ⓘ IMPORTANT**
>
> Always use outdoor-rated, RF-shielded Ethernet cables when connecting the Power and LAN ports of a Fluidmesh hardware device to external hardware.

RJ45 Ethernet

> **ⓘ IMPORTANT**
>
> Always use outdoor-rated, RF-shielded Ethernet cables, and RF-shielded RJ45 male connectors (a typical shielded connector can be seen in the image below).

The terminal assignments for male RJ45 connectors are as shown in the image below. With the connector in this orientation, the terminals are numbered 1, 2, 3, 4, 5, 6, 7 and 8 from right to left.
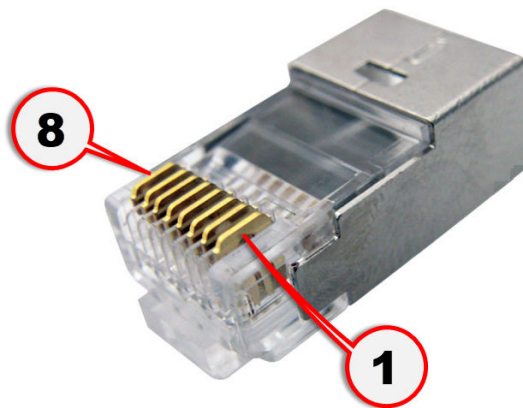
> ⚠️ **CAUTION**
> RJ45 connectors can be wired according to network cable wiring standards EIA/TIA T568A **or** EIA/TIA T568B.
>
> To prevent device and/or network malfunctions:
>
> - It is strongly recommended that wiring standard T568A **or** T568B be chosen at the network design stage, and applied to all relevant devices throughout the life of the project.
> - Always use the same wiring standard at both ends of the same patch cable (for example, if a cable's RJ45 connector is wired according to T568A, the connector at the opposite end of the cable must also be wired according to T568A).

The terminal assignments for the different network cable wire standards are as follows:

Network cable wire standard T568A

- **Terminal 1**: Green wire with white tracer
- **Terminal 2**: Green wire
- **Terminal 3**: Orange wire with white tracer
- **Terminal 4**: Blue wire
- **Terminal 5**: Blue wire with white tracer
- **Terminal 6**: Orange wire
- **Terminal 7**: Brown wire with white tracer
- **Terminal 8**: Brown wire

Network cable wire standard T568B

- **Terminal 1**: Orange wire with white tracer
- **Terminal 2**: Orange wire
- **Terminal 3**: Green wire with white tracer
- **Terminal 4**: Blue wire
- **Terminal 5**: Blue wire with white tracer
- **Terminal 6**: Green wire
- **Terminal 7**: Brown wire with white tracer
- **Terminal 8**: Brown wire

5.2.2. Connecting LAN cables to the unit

Bottom housing and RJ45 LAN cabling
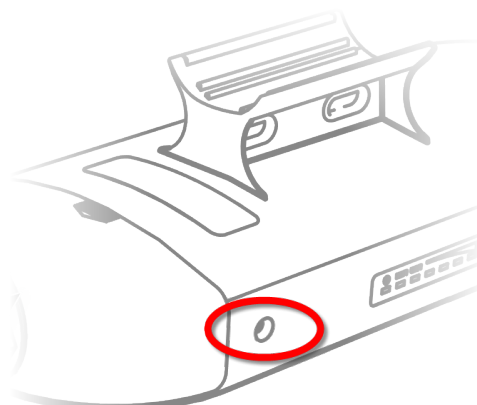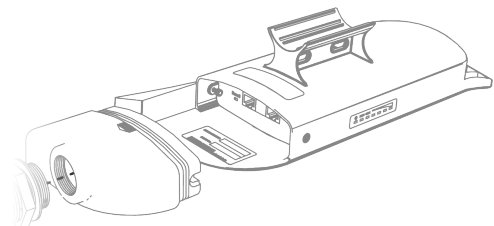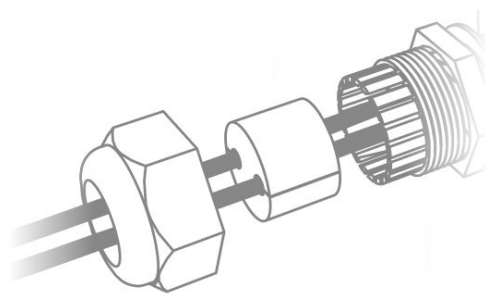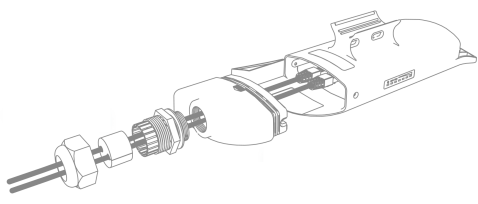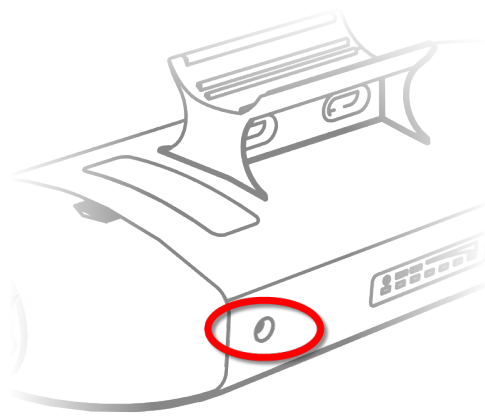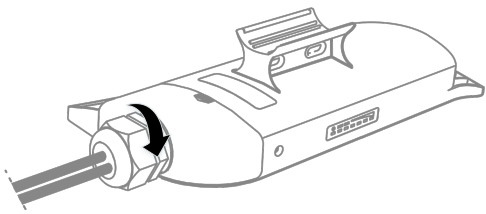
> ⚠️ **CAUTION**
>
> When loosening the screws that secure the bottom housing to the main body of the unit, do not remove the screws. Removing the screws will damage the main body.

When the Cisco FM Ponte kit is mounted in its final location, connect the unit to LAN connection(s) and a PoE power supply by doing the following steps:

1. Only use shielded CAT5/6 cables that terminate in RJ45 Ethernet connectors at both ends.

2. Make sure that the terminal pin assignments for the RJ45 plugs comply with the accepted standard for RJ45 LAN/PoE connectors.

Next, proceed to the steps in the following table:

3. Loosen the two screws that secure the bottom housing to the main housing. The location of one of the screws is shown above. The second screw is on the opposing side of the unit.	**4.** Separate the bottom housing from the main body of the unit.

5. Remove the hexagon nut and rubber seal from the cable gland.

> **IMPORTANT**
>
> The use of pre-made Ethernet cables is recommended. The rubber seal is pre-cut, allowing pre-made Ethernet cables to be used.

6. Make sure that the cable gland is securely screwed into the bottom housing.

7. Route the LAN cables through the hexagon nut, the rubber seal, and the cable gland on the bottom housing.

> **CAUTION**
>
> If you are running only one Ethernet cable through the rubber seal, block the second cable hole with a one-inch cable stub *only*.

8. Connect the RJ45 connectors to the correct LAN ports as shown in "Connecting LAN cables to the unit" (page 29).

9. Correctly align the bottom housing with the main body of the unit. Press the bottom housing into the main body.

10. Tighten the two screws that secure the bottom housing to the main housing.

11. Slide the rubber seal toward the unit until it seats inside the cable gland.

12. Tighten the hexagon nut.

6. Using the Fluidmesh Partner Portal

The Fluidmesh Partner Portal is the main web-based portal through which the following activities are done:

1. Participating in Fluidmesh E-learning

2. Using and sharing plug-in license codes for Fluidmesh devices

3. Viewing the technical documentation for your Fluidmesh devices

6.1. Accessing the Partner Portal

Access to the Partners Portal is granted only to Fluidmesh's official partners and customers, and requires registration.

To access the Fluidmesh Partner Portal, do the following steps:

1. Make sure a current web browser is installed on your computer. For detailed information on which browsers are supported, refer to Table 3 (page 31) below. If needed, upgrade your browser version.

2. Click this link.

   • The Fluidmesh Partner Portal **Sign In** dialog will be shown.

3. Register as a portal user by clicking the **Create Account** link and following the software prompts.

Table 3. Supported web browsers

	Version	Computer operating systems	Compatibility	Reason
Mozilla Firefox	32 to 38	Linux, Windows 7, 8 and 10, OS X Mavericks	Partial	Icons and fonts do not display correctly in position modality
	39	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-
	40 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-
Google Chrome	36 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Partial	Vertical scrolling in unit/template detail does not work correctly
	56 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-

	Version	Computer operating systems	Compatibility	Reason
Microsoft Internet Explorer	11 onward	Windows 7, 8 and 10	Full	-
Microsoft Edge	13 onward	Windows 7, 8 and 10	Full	-
Apple Safari	8 onward	OS X Yosemite or later	Full	-

6.2. Enabling Two-Factor Authentication for security

To enhance cyber-security on the Partner Portal, Fluidmesh uses two-factor authentication (2FA).

2FA works by providing an extra security layer that works independently of your Partner Portal login password. With 2FA activated, you will be asked to provide a secure one-time password (OTP) for each login.

To set up two-factor authentication, do the following steps:

1. Install an app capable of generating authentication codes on your mobile phone. Apps recommended for specific platforms are:
    - **Google Authenticator** or **Authy** (iPhone, Android)
    - **Microsoft Authenticator** (Windows Mobile)

2. Log into the Fluidmesh Partner Portal using your normal access password.

3. Hover the mouse cursor over the Profile icon in the upper right-hand corner of the web page (Figure 7 (page 32)). Click the **Account** option.
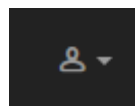
Figure 7. Partner Portal (Profile icon)

- Your portal account page will be shown.

4. Click the **Two Factor Auth.** link on the left-hand side of the web page (Figure 8 (page 33)).
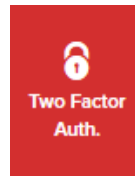
Figure 8. Partner Portal (Two Factor Auth. icon)

- The **Two Factor Authentication page** will be shown.
- The current two-factor authentication status of your portal account will be shown near the top of the page.

5. Click the **Set Up Two Factor Authentication** button.
   - A two-factor authentication dialog will ask to confirm your identity. If the name and E-mail address shown in the dialog are yours, enter your current portal password and click the **Validate identity** button.

6. An E-mail will be sent to your E-mail address with a verification code in the body of the mail. Enter the verification code in the **Verification code** field of the Two Factor Authentication web page.
   - The Two Factor Authentication web page will show a QR code.

7. Use the authentication app on your mobile phone to scan the QR code on the web page. Figure 9 (page 33) is a typical example of the QR code you will be shown.

Figure 9. Two Factor Authentication (typical QR code)

- The authenticator app will generate an authentication code. Enter this code in the **Authentication code** field of the Two Factor Authentication web page, and click the **Enable Two Factor Authentication** button.
- A list of ten *recovery codes* will be shown on the Two Factor Authentication web page. It is recommended that you save these codes in case you lose your mobile phone. Download the recovery codes as a *.TXT file by clicking

the **Download** button, or print a hard copy of the codes by clicking the **Print** button.

6.3. Administering plug-in license codes

The Partner Portal Plug-ins page can be used to do the following tasks:

- Convert plug-in License codes to Activation codes
- Deactivate active plug-in License codes
- Reactivate deactivated plug-in License codes
- Export multiple Activation codes
- Share License codes with other Fluidmesh device users
- Accept shared License codes from other Fluidmesh device users

To do the tasks above, refer to "Plug-In management" (page 89).

6.4. Viewing the technical documentation for your Fluidmesh device

All documentation relating to your Fluidmesh device (such as product brochures, technical data sheets, installation instructions and user manuals) can be found in the Documentation section of the Partner Portal.

To find documentation relating to your Fluidmesh device, do the following steps:

1. Log in to the Fluidmesh Partners Portal using your login credentials.
2. Click this link.
3. All documents are arranged by category. Browse the folders for the documentation you need.

7. Device configuration using the configurator interface

All Fluidmesh radio transceiver devices are shipped with IP address **192.168.0.10**, and Netmask **255.255.255.0**.

The Cisco FM Ponte kit can be configured by using:

- The on-board Configurator interface.

The *Configurator* is a localized configuration software platform that resides on the Fluidmesh device.

- Local configuration is done by connecting a computer to the device through a direct hardware connection, or through the internet.

- Using the Configurator, devices can be configured on an *Offline* basis only. A configuration (*.CONF) file can be manually applied to set the device parameters, or each device parameter can be manually set by the device user.

- Offline configuration settings for more than one Fluidmesh device type can be integrated into a single configuration file. When the configuration file is uploaded to each device, the device automatically loads the correct configuration settings for its device type.

To configure the unit using the *Configurator,* refer to the following sub-sections.

IMPORTANT

The FM Racer Radio Configuration interface and command-line interface (CLI) contain device configuration parameters that are not available in the on-board Configurator interface.

Note that some configuration features may not be applicable to your specific Fluidmesh device.

Configuration parameters and control tabs that are exclusive to FM Racer and the CLI include:

- **Project name** (The device has been assigned to the Project listed in this field.)
- **Position** (Shows the current physical location of the unit.)
- **Invoice No.** (Shows the Fluidmesh sales invoice number for the unit.)
- **Shared With** (If responsibility for the unit is shared with other users, the details of the responsible users are shown in this field.)
- **Enable RTS Protection** (FM3500 Endo and FM4500-series transceivers only - shows the unit's current IEEE 802.11 request-to-send (RTS) setting.)
- **Promisc** ('Promiscuous' Mode: Shows the unit's current setting for backwards compatibility with legacy Fluidmesh units that are no longer in production.)
- **Noise floor Calibration** (Shows the unit's current noise floorcalibration setting.)
- **MAX Transmission MCS** (Used to choose the modulation and coding scheme by which the unit automatically chooses its maximum data transmission rate.)
- **TX Power** (Controls the effective isotropic radiated power output of the unit.)
- **Automatic link distance** (Lets the system choose the maximum effective distance between the relevant wireless links.)
- **Ethernet speed** (Selects the correct data exchange speed for each Ethernet port.)
- **FLUIDMESH WI-FI** tab (Allows you to set up a second, segregated Wi-Fi interface that allows technicians access to the unit for configuration and maintenance purposes.)
- **FLUIDITY ADVANCED** tab (Allows you to adjust the load-balancing, handoff and network optimization characteristics of a transceiver unit.)
- **FLUIDITY POLE BAN** tab (Allows you to greatly reduce sudden degradations in bandwidth that happen when a mobile unit approaches, then leaves behind, a static unit.)

- **FLUIDITY FREQUENCY SCAN** tab (Used where mobile Fluidity units are configured with different frequencies.)

- **SPANNING TREE** tab (Allows you to build a logical topology for Ethernet networks, including backup links to provide fault tolerance if an active link fails.)

- **QOS** tab (Contains controls for Quality of Service and Class of Service settings.)

- **MPLS** tab (Contains controls for adjustment of the unit's multiprotocol label switching settings.)

- **FAST FAILOVER (TITAN)** tab (Contains controls to enable fast fail-over capability on networks where backup units are installed.)

- **ARP** tab (Contains controls for Address Resolution Protocol settings used for discovering MAC addresses that are associated with IP addresses.)

- **INTRA-CAR** tab (Contains controls to create and maintain a wireless backbone network throughout physically large, compartmentalized vehicles.)

For a detailed description of the configuration options featured in the FM Racer interface, refer to the *Available configuration parameters* section of the *Fluidmesh Networks FM Racer User Manual*.

7.1. Software and hardware prerequisites

To access the Configurator graphical user interface (GUI) and use the Configurator to program the Cisco FM Ponte kit, you need the following:

- A desktop, laptop or tablet computer equipped with:

  - Any current web browser. For a list of compatible web browsers, refer to the *Supported web browsers* table in "Using the Fluidmesh Partner Portal" (page 31).

  - Any Microsoft Windows, Mac OS or Linux operating system.

  - An integrated Ethernet port.

- A CAT5/6 Ethernet cable with an RJ45 connector at each end.

7.2. Accessing the Cisco FM Ponte kit for device configuration

Before the unit can be made part of a wireless network, it must be configured.

The on-board Configurator can be used to configure a Fluidmesh device in either of two ways:

- By connecting a control device directly to the Fluidmesh device using an Ethernet cable (Local access)

- By connecting a control device to the Fluidmesh device through an internet connection (Internet access)

7.2.1. Local access and login for initial configuration

> **NOTE**
>
> If your computer has a wireless WiFi card, you may have to disable the card to avoid routing issues between the computer's wired and wireless network interfaces.

To use the Configurator interface to access the Cisco FM Ponte kit directly, do the steps that follow:

1. Power ON the unit.

2. Wait approximately one minute for the boot sequence to complete.

3. Connect one end of a CAT5/6 Ethernet cable to the computer that will be used to configure the Cisco FM Ponte kit.

4. Connect the other end of the Ethernet cable to the *Console* LAN port on the Cisco FM Ponte kit.

5. Manually set the computer's IP address and Netmask to be recognizable by the Cisco FM Ponte kit. The correct settings are as follows:

    - **IP address:** 192.168.0.10 (or any other IP address belonging to subnet 192.168.0.0/255.255.255.0)

    - **Netmask:** 255.255.255.0

6. Launch the computer's web browser.

7. Enter the IP address of the Cisco FM Ponte kit in the browser's URL entry field.

    - If the Configurator interface is shown immediately, proceed to Step 9 below.

    - Alternatively, you may see the following window:
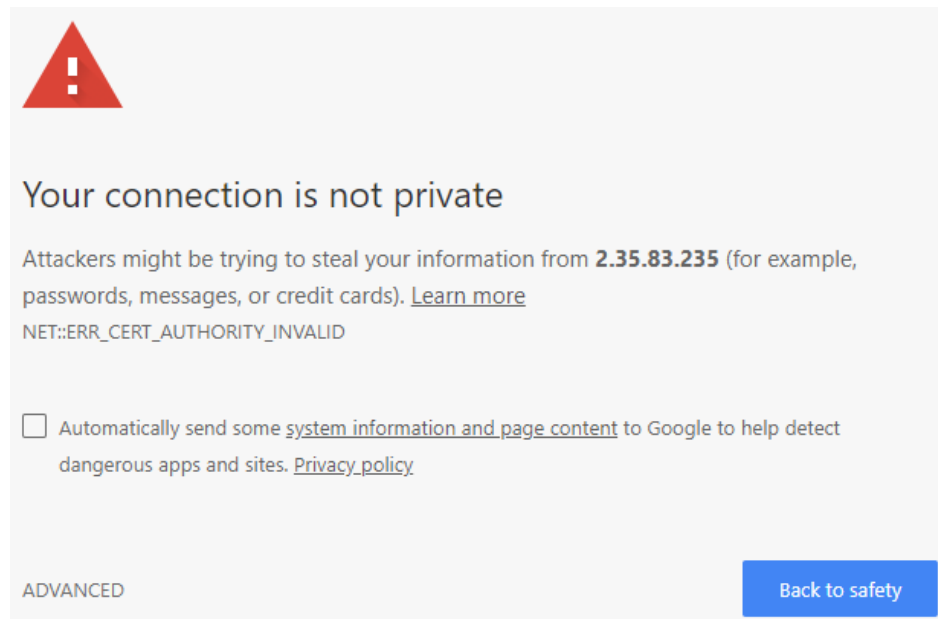
Figure 10. 'Connection Not Private' warning (Google Chrome)

> **!** **IMPORTANT**
>
> Due to rising levels of cyber crime, most modern web browsers are built to alert you to possible threats, such as hacking, spoofing and identity theft.
>
> Because the Cisco FM Ponte kit is connected to the computer using an unsecured connection (in this case, a CAT5/6 cable), the web browser may show you security warnings like the one above.
>
> This is normal and expected. During the configuration process, it is safe to ignore these warnings.

1. Click the **ADVANCED** link.

   • You will see the following window:
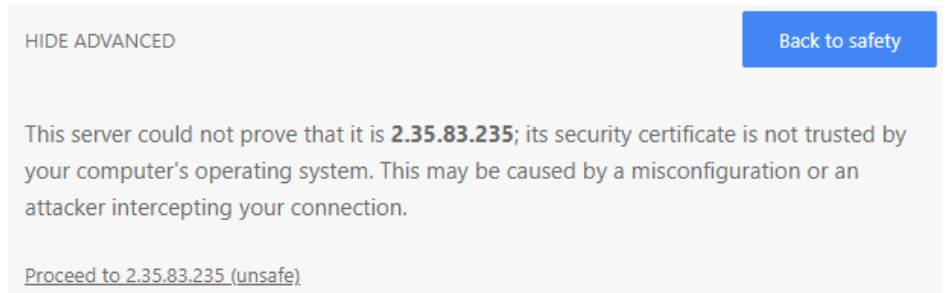
Figure 11. Security certificate warning (Google Chrome)

2. Click **Proceed to [the URL] (unsafe)**.

   • The device login window will be shown:
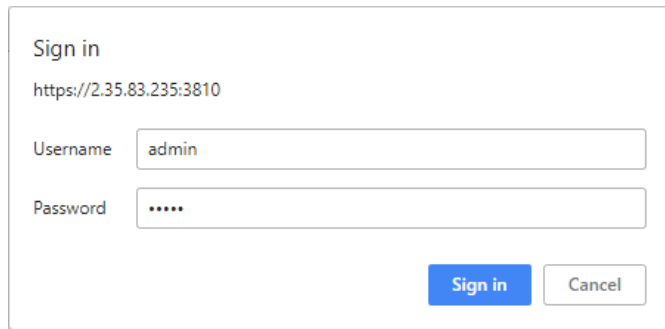
Figure 12. Fluidmesh device login window

8. The factory-set login details are as follows:

   • Username: **admin**

   • Password: **admin**

9. Enter the correct username and password. Press 'Enter'.
   If your browser shows a time-out or similar message, the computer may be trying to access the Fluidmesh device through a proxy server. To resolve the issue, do the following steps:

   1. Go to **Control Panel** > **Internet Options** > **Connections** > **LAN Settings**.
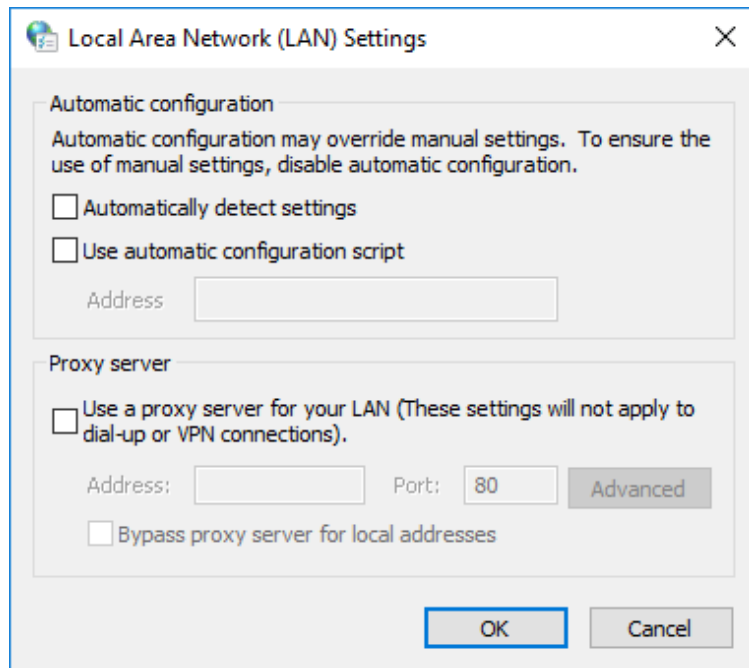
2. Disable proxy connections by un-checking the check boxes for the following options:

   - **Automatically detect settings**
   - **Use automatic configuration script**
   - **Use a proxy server for your LAN**

3. Click the **OK** button.

4. Enter your user name and password in the device login window, and press 'Enter'.

10. To ensure system security, change the default password when the installation is completed. If the **Sign in** window does not appear, refer to "Changing the Administrator username and password" (page 85).

7.3. Using the MeshWizard™ configuration wizard

The Cisco FM Ponte kit is equipped with a configuration wizard that allows fast, easy configuration of the unit.

As an alternative to full configuration, the wizard can be completed before the first time the unit is used. If needed, the wizard settings can also be modified at any time after initial unit setup.

Open the Configuration Wizard by doing the following steps:

1. Connect the computer to be used for configuration directly to the Cisco FM Ponte kit as shown in "Accessing the Cisco FM Ponte kit for device configuration" (page 37).

2. Click the **-MeshWizard™** link under **Fluidmesh PONTE** in the left-hand settings menu.

- The MeshWizard end-user license agreement dialog will be shown (Figure 13 (page 42)).
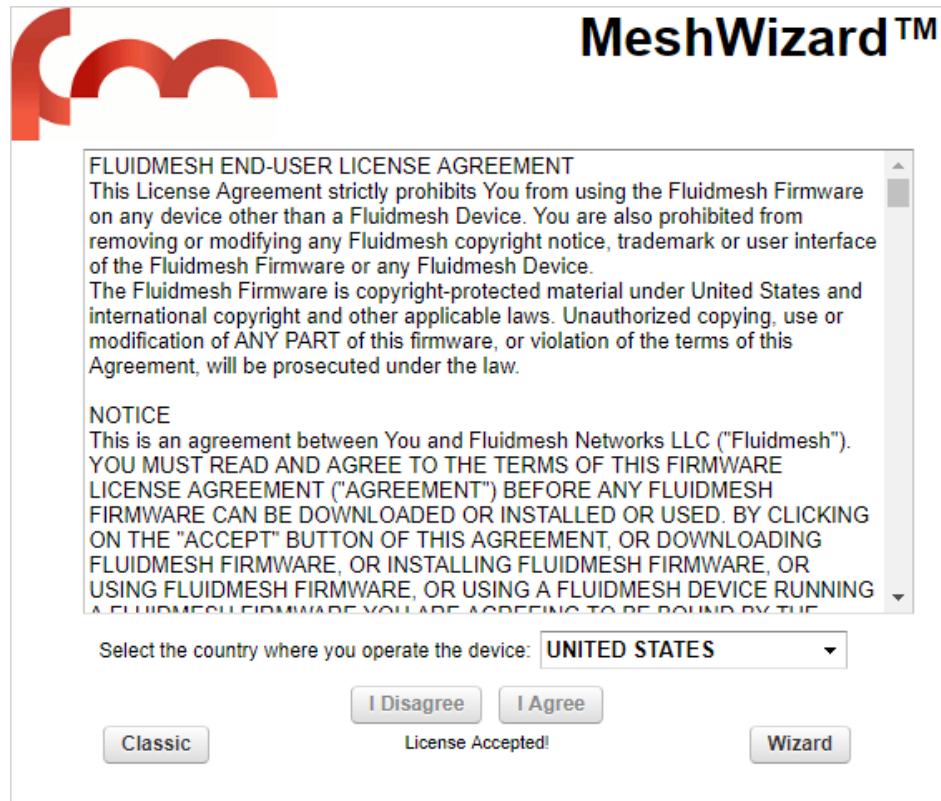
Figure 13. MeshWizard (End-user license agreement dialog)

3. Select the country in which the unit will be operated from the drop-down menu.

4. To enable operation of the Configurator interface and Cisco FM Ponte kit, you must click the **I Agree** button. Clicking this button confirms that you agree with, and consent to be bound by, the Fluidmesh terms and conditions.

- If you click the **I Agree** button, the **Classic** and **Wizard** buttons are shown on the dialog.

5. To configure the unit using the wizard, click the **Wizard** button. To configure the unit manually by using the Configurator interface, click the **Classic** button and configure the unit as shown in this manual.

6. If you clicked the **Wizard** button, the configuration wizard will proceed to the **Unit Address Configuration** window. The default IP address is **192.168.0.10** , and the default netmask is **255.255.255.0**. If needed, enter a different unit IP address,

netmask and/or default gateway in the relevant fields (Figure 14 (page 43)).
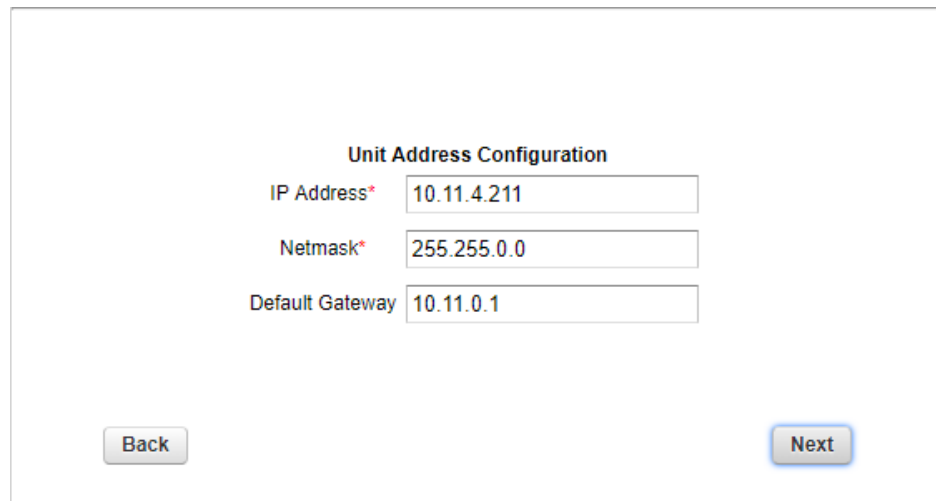
Figure 14. MeshWizard (Unit Address Configuration window)

7. Click the **Next** button.

    - The radio frequency window will be shown (Figure 15 (page 43)).
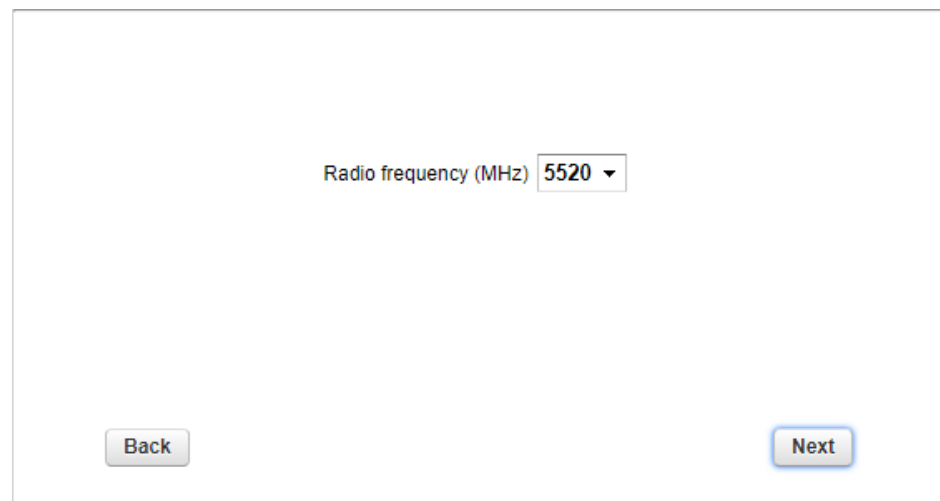
Figure 15. MeshWizard (Radio frequency window)

8. Select the frequency at which the unit must operate from the **Radio Frequency (MHz)** drop down list.

> **!** **IMPORTANT**
>
> The radio units on both sides of a point-to-point wireless link must always be set to the same radio frequency value. A frequency mismatch will result in communication failure between the units.

9. Click the **Next** button.

    • The configuration confirmation dialog will be shown (Figure 16 (page 44)).

Parameter	Value
Mode	Bridge
IP Address	10.11.4.211
Netmask	255.255.0.0
Default Gateway	10.11.0.1
Countrycode	UNITED STATES
Radio Frequency	5520

Back   Save & reboot

Figure 16. MeshWizard (confirmation dialog)

10. Confirm that the values entered using the wizard are correct. If any values need to be changed, click the **Back** button. If all values are correct, click the **Save and reboot** button.

    • If you click the **Save and reboot** button, the configuration settings will be changed, and the unit will reboot.

7.4. General settings

7.4.1. The General Mode window

The General Mode window contains controls to monitor and/or change the following settings:

    • The unit's LAN parameters.

To change the General Mode settings, do the following steps:

- Click the **-general mode** link under **GENERAL SETTINGS** in the left-hand settings menu (below).

GENERAL MODE

General Mode
The PONTE mode creates a layer 2 connection between two PONTE FM units.

LAN Parameters	
Local IP:	10.11.4.211
Local Netmask:	255.255.0.0
Default Gateway:	10.11.0.1
Local Dns 1:	8.8.8.8
Local Dns 2:	

Reset   Save

Figure 17. Configurator GUI (General Mode)

- The **GENERAL MODE** dialog will be shown (Figure 17 (page 45)).

Changing the operational mode

Operational mode settings on a bridge network-only unit

The Cisco FM Ponte kit kit contains two radio transceiver units. Both units can only be operated in *Bridge Mode*.

The Fluidmesh device ID number of the unit that forms the opposite side of the wireless bridge will be shown in the Configurator window heading block (Figure 18 (page 45)).

Fluidmesh PONTE
LOCAL UNIT ID 5.0.0.106
ASSOCIATED WITH REMOTE UNIT ID 5.0.191.178

Figure 18. Configurator window heading block

The Bridge ID of the remote unit to which the local unit must be linked is set at the factory and does not need configuration.

Changing the LAN parameters

The LAN Parameters box (below) contains the entry controls for local-address setting.

LAN Parameters	
Local IP:	10.11.80.10
Local Netmask:	255.255.0.0
Default Gateway:	10.11.0.1
Local Dns 1:	8.8.8.8
Local Dns 2:	

NOTE

When the **General Mode** window is opened for the first time, the **Local IP** and **Local Netmask** LAN parameters will be factory-set default values.

The information needed is self-explanatory. To enter a parameter, click the field and type the parameter.

If needed, enter the local primary DNS address in the **Dns 1** field, and enter the local secondary DNS address in the **Dns 2** field.

Save the LAN settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

7.4.2. Wireless settings

Modifying the wireless settings

IMPORTANT

If the Cisco FM Ponte kit was purchased in the USA or Canada, the Country selection is set to the country of purchase, and the **Country:** drop-down will be disabled.

The **WIRELESS RADIO** window contains controls to change the following settings:

- The shared network passphrase.
- The national territory in which the wireless network is installed.
- The operational radio frequency and bandwidth settings.

To change the Wireless Settings, do the following steps:

1. Click the **-wireless radio** link under **GENERAL SETTINGS** in the left-hand settings menu.

    • The **WIRELESS RADIO** dialog will be shown (Figure 19 (page 47)).

Figure 19. Configurator GUI (Wireless Radio dialog)

2. Enter a defined network passphrase in the Shared Passphrase field.

> **IMPORTANT**
>
> If a shared passphrase is defined, the same passphrase must be used for all Fluidmesh units in the same network.
>
> The shared passphrase can be composed of any ASCII characters except the following: `` `"\$= ``

3. Specify the country in which the unit is installed by selecting the correct option from the **Country** drop-down menu.

> **CAUTION**
>
> Different countries frequently have differing telecommunications regulations. If the Country listing is not set correctly, the unit may violate national telecommunications legislation.

4. Specify the unit's operating frequency by clicking the correct option in the **Frequency (MHz)** drop-down.

> ⚠️ **CAUTION**
>
> Make sure that the chosen country listing matches the country in which the unit is installed before changing the **Frequency (MHz)** value.

- You can change the frequency of each radio link in order to minimize interference with other wireless networks operating in the same area. The frequencies shown on the **Frequency (MHz)** selector are the carrier frequencies.

5. If **Advanced** configuration mode was selected, choose the required channel bandwidth from the **Channel Width (MHz)** drop-down. Note that the radio units on both sides of a wireless link must be set to the same channel width value. A channel width mismatch will result in degraded communication between the units.

> ⚠️ **CAUTION**
>
> Before finalizing the settings on the **WIRELESS RADIO** window, refer to "Important considerations for wireless settings" (page 48) below. This section contains important information that may influence your choice of wireless settings.

Important considerations for wireless settings

The following sub-sections contain important technical and regulatory information that influences the settings on the **WIRELESS RADIO** window.

- For information on how to avoid network co-location interference, refer to "Co-location considerations" (page 48).
- For information on the effects of channel width on data rate and throughput, refer to "Channel width considerations" (page 49).

Co-location considerations

To avoid radio interference caused by unit co-location, set the frequencies of co-located transceivers as far apart as practically possible.

Before a network is deployed, frequency allocations for every unit-to-unit link must be planned in advance. A safe method is to use the narrowest channel width that can realistically support the needed amount of data throughput whilst separating the individual channels as much as possible.

Even if two radios are not transmitting on the same channel, their side lobes may still cause them to interfere with each other. It is good practice to space the radios as far apart as practically possible in the vertical plane, with a minimum of 3ft/1m and an ideal distance of 5ft/1.5m between them.

Mounting radio transceiver units back-to-back or side by side may cause co-location interference that will degrade performance across your network.

Channel width considerations

Whenever practically possible, setting the unit to operate at a narrower channel width can help reduce overall network interference by increasing the number of available channels.

> **WARNING**
>
> Before changing the channel width value, make sure that the overall frequency range you will be using is legal for your territory. Changing the operating channel width may violate the local telecommunication authority's regulations, lead to illegal wireless operation, and have other harmful consequences.

The following table correlates different channel widths with their theoretical maximum data rates and achievable throughput, assuming that the unit is being used as part of a point-to-point configuration.

> **IMPORTANT**
>
> The following table shows theoretical values under ideal conditions. Actual throughput may vary depending on environmental and other conditions.
>
> The Cisco FM Ponte kit is limited to a theoretical maximum of 50 Mbps usable Ethernet throughput (under optimal wireless link conditions).

Table 4. Available Radio Channel Widths

Channel width	Max.modulation speed	Max. throughput
5 MHz	37 Mb/s	8 Mb/s
10 MHz	75 Mb/s	16 Mb/s
20 MHz	150 Mb/s	90 Mb/s
40 MHz	300 Mb/s	150 Mb/s

7.4.3. Antenna-alignment tools and physical statistics

The **ANTENNA ALIGNMENT AND STATS** window contains controls to monitor current and average radio link status during operation of the unit, allowing you to easily adjust the alignment of the unit's antennas.

The window shows a list of wireless links to other Fluidmesh units that have been detected by the local unit, and the relative strength of each wireless link in decibel-milliwatts (dBm).

To do an accurate alignment of a local antenna for a specific wireless link, do the following steps:

1. Click the **-antenna alignment and stats** link under **GENERAL SETTINGS** in the left-hand settings menu.

    *   The **ANTENNA ALIGNMENT AND STATS** window will be shown (Figure 20 (page 50)).
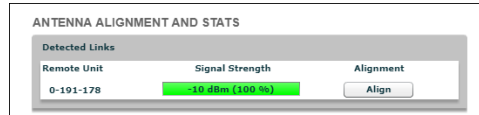
Figure 20. Configurator GUI (Antenna alignment and stats dialog)

2. More than one two-way wireless link may be shown in the **Detected Links** table. Find the two-way link for which the local antenna must be adjusted.

3. Click the **Align** button.

    *   The **ANTENNA ALIGNMENT AND STATS** tool will be shown (Figure 21 (page 50)).

> **IMPORTANT**
>
> The Fluidmesh Transmission Power Control (TPC) algorithm will be disabled during the antenna alignment process. This eliminates the possibility of false radio-transmission power readings.
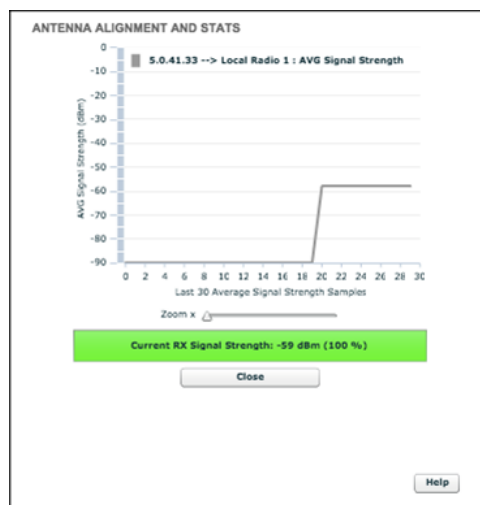
Figure 21. Antenna alignment and stats tool

4. The tool consists of:

- A graph that reports average signal strength over the last 30 strength-sampling periods.

    - A bar that reports the quality of the signal currently being detected at the local unit receiver.

5. Do the physical antenna alignment by manually adjusting the location and direction of the relevant antenna. During the alignment, use the graph and bar readings to monitor variations in signal strength.

6. To increase the readability of the average signal strength graph, click-and-drag the **Zoom x** slider.

7. When the antenna alignment is complete, click the **Close** button.

    - The antenna alignment and stats tool will be closed.

7.5. Network control

7.5.1. Ping softdog

The **PING SOFTDOG** window contains controls to set up a constant series of pings to one or more IP addresses.

If connectivity is lost between the unit and any of the saved IP addresses, an option can also be set to automatically reboot the Cisco FM Ponte kit.

> **TIP**
>
> As well as being a fail-safe mechanism to monitor network connectivity, the constant ping can also be used as a 'keep-alive' message to devices that need uninterrupted connectivity, such as VoIP telephones.

To use the constant ping and automatic reboot functions, do the following steps:

1. Click the **-ping softdog** link under **NETWORK CONTROL** in the left-hand settings menu.

    - The **PING SOFTDOG** dialog will be shown (Figure 22 (page 52)).

Figure 22. Configurator GUI (Ping Softdog dialog)

2. To set up a constant ping to one or more IP addresses, do the following steps:

   1. Enter the IP address in the field to the left of the **Add IP** button.

   2. Click the **Add IP** button.

      • The IP Address will be added to the IP list.

      • There is no limit on the number of IP addresses that can be entered.

   3. To delete an IP address from the IP list, click the red cross to the right of the IP address listing.

3. To automatically reboot the unit if connectivity is lost between the unit and any IP address, do the following steps:

   1. Check the **Reboot:** check-box.

   2. Click the **Save** button.

7.5.2. FM-QUADRO

FM-QUADRO for bridge network-capable devices

The *PONTE FMQuadro™* window () contains a dynamic information display that shows important information about the two Cisco FM Ponte kit bridge devices and the wireless link between them, and allows you to diagnose problems with the wireless link.
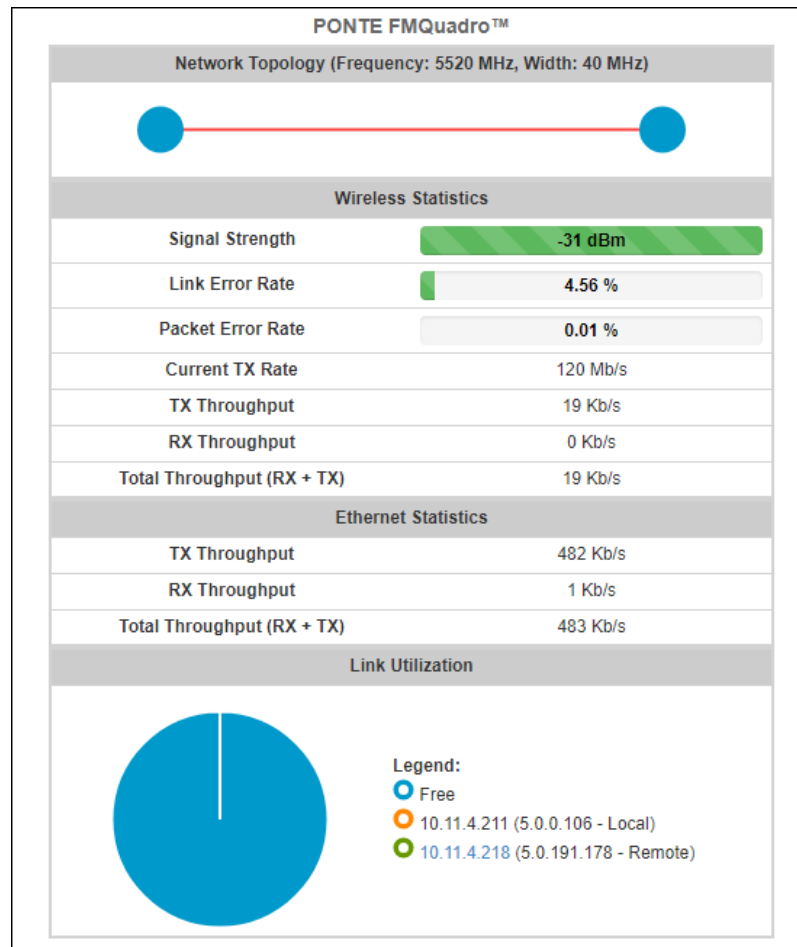
Figure 23. PONTE FMQuadro™ window

The *Network Topology* section shows:

- A stylized bridge network connection between the two Cisco FM Ponte kit units.
- The operating frequency and channel width of the two units.

The *Wireless Statistics* section shows real-time values for each of the following:

- **Signal Strength:** The current signal level being received, in dBm.
- **Link Error Rate:** The percentage of packet re-transmissions due to transmission errors.
- **Packet Error Rate:** The percentage of packets dropped due to excessive transmission errors.
- **Current TX Rate:** The current link transmission rate, in Mb/s.
- **TX Throughput:** Rate of successful message transmission by the unit over the wireless link.
- **RX Throughput:** Rate of successful message reception by the unit over the wireless link.

- **Total Throughput (RX + TX):** Rate of successful combined message delivery over the wireless link.

The *Ethernet Statistics* section shows real-time values for each of the following Ethernet-related values:

- **TX Throughput:** Rate of successful message transmission by the unit over the wireless link.

- **RX Throughput:** Rate of successful message reception by the unit over the wireless link.

- **Total Throughput (RX + TX):** Rate of successful combined message delivery over the wireless link.

The *Link Utilization* section shows a comparative graph and values for each of the following:

- *Blue:* Link bandwidth that is currently un-utilized.

- *Orange:* link bandwidth that is currently in use by the local Cisco FM Ponte kit unit.

- *Green:* link bandwidth that is currently in use by the remote Cisco FM Ponte kit unit.

Plotting and interpreting the wireless links

> **NOTE**
> The statistical information refresh period is:
> - One second for Fluidity (mobile) networks.
> - Six seconds for stationary networks.

To plot and interpret all wireless links in the current network, click the **FM QUADRO™** link in the upper left part of the settings menu (below).
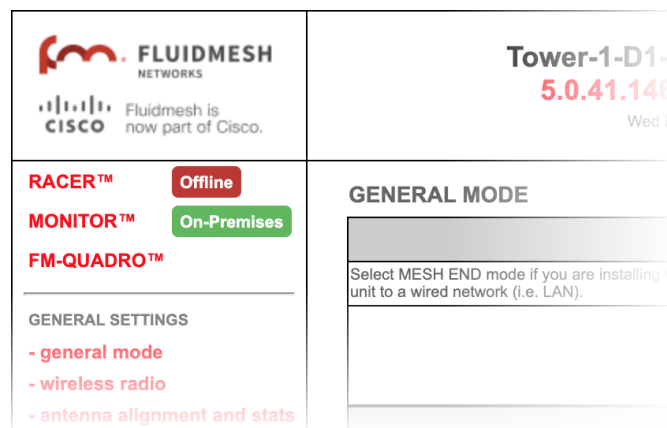
> **IMPORTANT**
>
> If you are working within a Fluidity Layer-3 network cluster, and the network cluster has more than one Mesh-end radio, access FM-QUADRO through the Configurator interface of the cluster's *Primary* Mesh-end.
>
> Find the Primary Mesh-end by comparing the Mesh ID values of the Mesh-end radios. The Primary Mesh-end will have a numerically lower Mesh ID value than the Secondary Mesh-end.
>
> If you access the FM-QUADRO interface belonging to the cluster's *Secondary* Mesh-end, the network topology view will be shown, but some statistics and configuration information may not be available for viewing.

- A graphical view of the current network topology will be shown. A typical example is shown below.
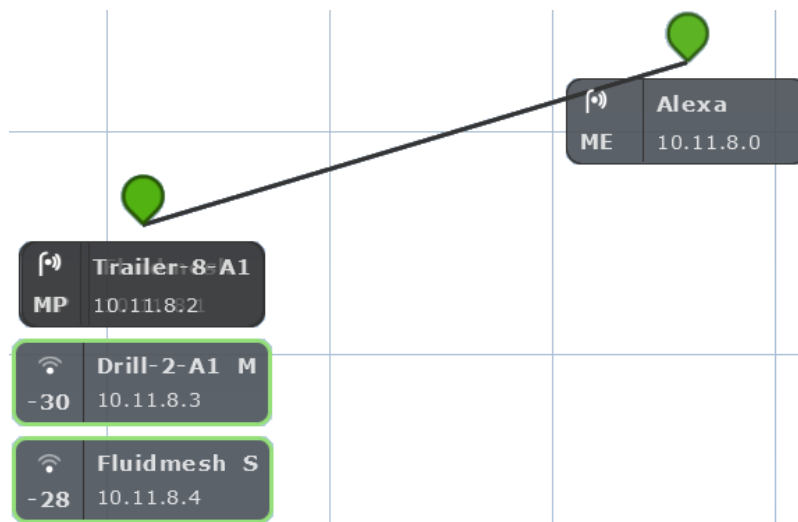
- Stationary (wayside, or infrastructure) Fluidmesh radio transceivers are shown as colored icons (below).

- Stationary radio transceiver icons are colored according to the performance of their data links relative to preset KPI thresholds:

  - If an icon is red, the performance of at least one link is below standard (red link line).

  - If an icon is orange, the performance of at least one link is acceptable, but not optimal (orange link line).

- If an icon is green, the performance of all links is optimal (green link lines).
- A tooltip is shown below each stationary transceiver icon (below).
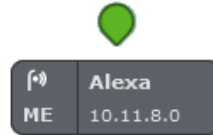
- In clockwise order, the tooltip shows the following information:
  - The device type icon. Depending on device type, any of three icons may be seen:
    - The icon below will be shown if the device is a stationary non-Fluidity device:

    - The icon below will be shown if the device is a stationary device that is part of a Fluidity network:

    - The icon below will be shown if the device is a mobile device that is part of a Fluidity network. Note the dynamic Wi-Fi reception-style symbol. This shows whether the current RSSI is weak, acceptable or strong:

  - The device label, corresponding to the device's name configuration parameter (*Alexa* in the image above).
  - If the device is a mobile radio transceiver, the device's Principal/Subordinate setting will be shown. A Principal device is marked M (for *Master*), and a Subordinate device is marked S (for *Slave*).
  - The device's IP address.
  - If the device is a stationary mesh end, it will be marked *ME*. If it is a stationary mesh point, it will be marked *MP*. If it is a mobile radio, the RSSI (in dBm) between the radio and the stationary radio to which it is connected will be shown.

- If the device does not currently have a configured IP address or device label, the device's Fluidmesh Mesh ID number will be shown.

- If the network is a Fluidity network, mobile Fluidmesh radio transceivers that are part of the network are shown as tooltips with colored borders. The tooltip representing a mobile Fluidmesh radio is always shown below the tooltip of the stationary transceiver to which it is currently connected (below).

- Mobile-radio tooltip borders are colored according to the radio's performance relative to its currently configured KPI thresholds:

  - If LER is less than or equal to 15%, PER is 0%, and RSSI is greater than or equal to -81 dBm, radio performance is optimal, and the tooltip border will be green.

  - If LER is between 15% and 30% or RSSI is between -86 dBm and -81 dBm, radio performance is acceptable, and the tooltip border will be orange.

  - If LER is greater than 30%, PER is greater than 0%, or RSSI is less than -86 dBm, radio performance is below standard, and the tooltip border will be red.

> **!** **IMPORTANT**
>
> The KPI thresholds that govern tooltip border color cannot be changed.
>
> If you need to adjust KPI thresholds to custom values, you must use FM Monitor as the primary network monitoring tool.

If a mobile radio connected to a stationary radio hands off to another stationary radio, the tooltip representing the mobile radio will move to a position underneath the connected stationary radio. If a stationary or mobile radio is disconnected from the network or cannot be reached, it will not be shown in the FM-QUADRO view.

Network connectivity links between stationary radio transceivers are shown as lines:

- A wired LAN link is shown as a solid black line (below).
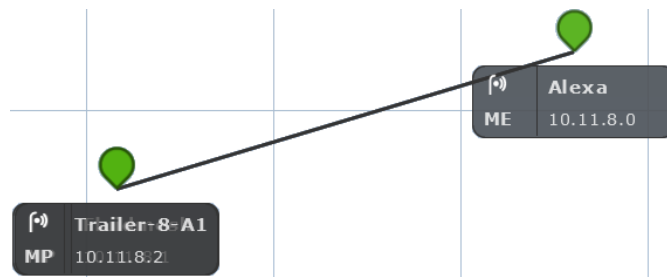
- A wireless LAN link is shown as a colored line (a typical example is shown below).
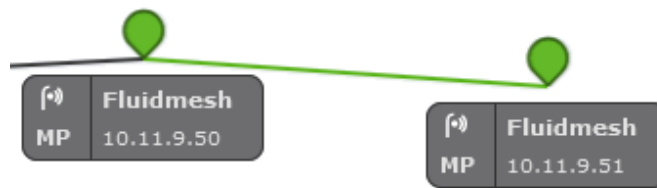
Wireless LAN link lines are colored according to the link's performance relative to its currently configured KPI thresholds:

- If LER is less than or equal to 15%, PER is 0%, and RSSI is greater than or equal to -81 dBm, link performance is optimal, and the link line will be green.

- If LER is between 15% and 30% or RSSI is between -86 dBm and -81 dBm, link performance is acceptable, and the link line will be orange.

- If LER is greater than 30%, PER is greater than 0%, or RSSI is less than -86 dBm, link performance is below standard, and the link line will be red.

> **IMPORTANT**
>
> The KPI thresholds that govern wireless link line color cannot be changed.
>
> If you need to adjust KPI thresholds to custom values, you must use FM Monitor as the primary network monitoring tool.

Viewing live data for a radio or wireless link

The device elements shown in the main view are interactive. To get additional real-time information on any Fluidmesh device or wireless link, click its icon or tooltip.

- For stationary radio transceivers, an information sidebar will be shown on the right side of the view (a typical sidebar is shown below).
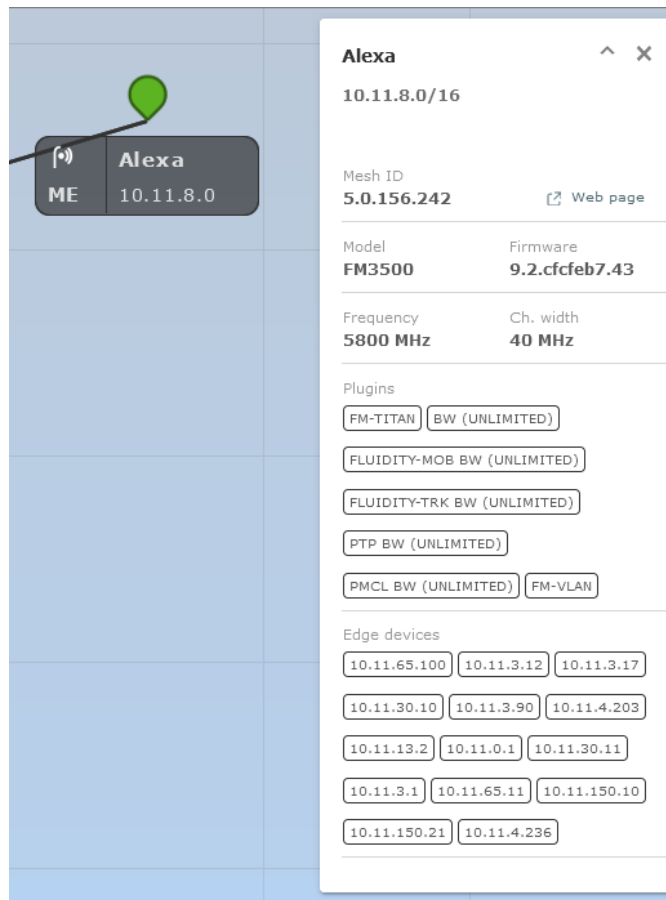
- When an information sidebar is shown for a stationary Fluidmesh radio, the sidebar shows the following information:

  - The device name label.

  - The device's IP address and netmask (a typical example might be 10.11.8.0/16).

  - The device's Mesh ID number.

  - A **Web page** link. Clicking this link will open the device's offline Configurator interface in a new window.

  - The device model name.

  - The device's current firmware version.

  - The device's operating frequency.

  - The device's operating channel width.

  - A list of the software plug-ins currently installed on the device.

  - If the device is a stationary radio, a list of IP addresses belonging to all non-Fluidmesh edge devices currently connected to the device will be shown.

> **NOTE**
> Only one radio information sidebar can be shown at any time.

- For mobile radio transceivers, the same information sidebar will be shown on the right side of the view. An information widget will also be shown on the lower left part of the view.

- For wireless links, only the information widget will be shown. A typical information widget is shown below:
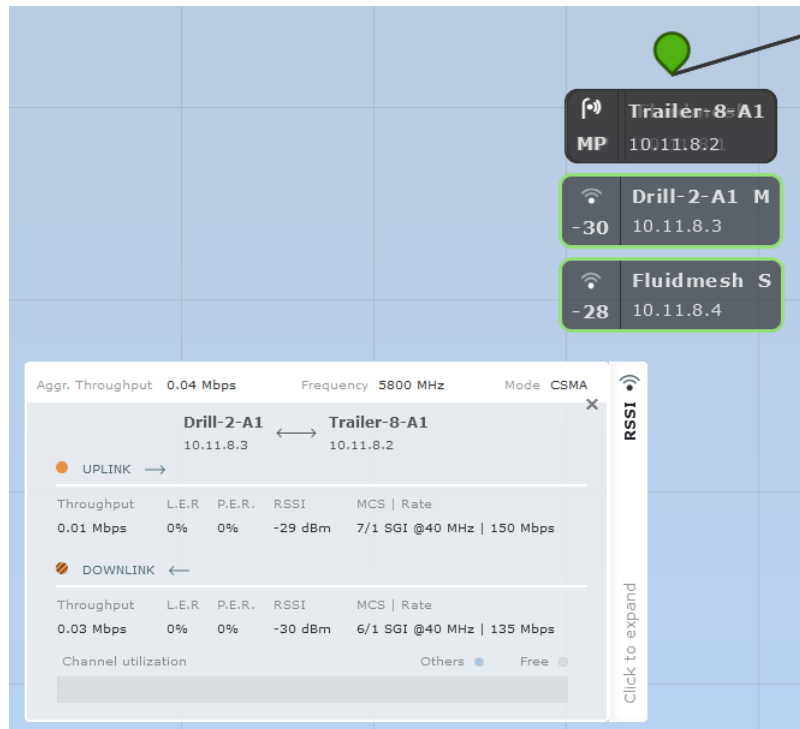
> **NOTE**
> A maximum of two radio information widgets can be shown at any time.

When an information widget is shown for a mobile radio or a wireless link, the widget shows the following information:

- The widget header shows the aggregate throughput, operating frequency, and channel-access mode of the link between the mobile transceiver and the stationary transceiver to which it is connected.

- The two radios connected by the wireless link are shown as name labels with IP addresses, connected by a double-pointed line.

- The main body of the widget contains live readings on uplink and downlink throughput, LER, PER, RSSI, MCS, and modulation rates.

A channel-utilization bar shows uplink and downlink utilization for the selected pair of devices, as well as link utilization by other links.

Viewing live RSSI data for a wireless link

To see an RSSI information chart for any wireless link between a stationary radio and mobile radio, click the **Click to expand** link on the mobile radio's information widget (below).

A typical RSSI information chart is shown below:
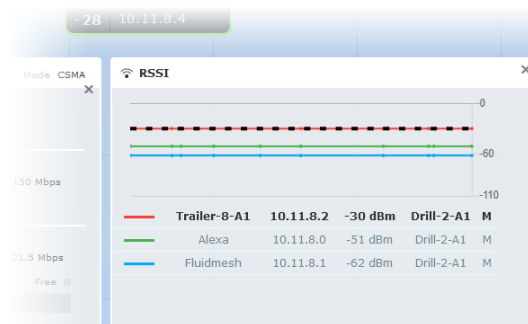
When an RSSI information chart is shown for a wireless link, the chart shows the following information:

- The bold dashed line on the upper part of the graph is the RSSI envelope for the wireless link between the relevant mobile radio and the stationary radio to which it is currently connected.

- The solid lines on the upper part of the graph are RSSI readings for other stationary and mobile radios that are part of the network.

- The table on the lower part of the information chart contains device identification and real-time RSSI readings for other stationary and mobile radios that are part of the network.

Manipulating the FM-QUADRO view

FM-QUADRO can be manipulated and edited to make any network easy to view.

To change the overall position of the network view, click any blank part of the view, and drag the view to any position on the screen.

To very quickly zoom into or out of the network view, click any blank part of the view, and scroll back and forth with the mouse wheel.

- The view will snap between four pre-determined zoom settings.

To apply fine zoom adjustment to the network view, do the steps that follow:

1. Click the *Zoom* icon on the upper right part of the FM-QUADRO view (upper icon, below).

- The Zoom slider and buttons will be shown (above).

2. Click the **+** button to zoom into the view, or click the **–** button to zoom out of the view. Alternatively, click-and-drag the zoom slider to adjust the zoom level.

Changing the relative position of device icons

All Fluidmesh devices represented by icons or tooltips can be placed in any position on the FM-QUADRO view. To move any icon or tooltip, do the steps that follow:

1. Click the *Edit Mode* icon on the upper right part of the FM-QUADRO view (below).

Alternatively, enter Edit mode by clicking the *Settings* icon on the upper right part of the FM-QUADRO view, and clicking the **Edit Mode** switch in the *Appearance / Background* dialog from **Off** to **On**.

- The *Edit mode* dialog will be shown.

2. Click the **Continue to Edit Mode** button to enable Edit Mode.

- A red *Edit Mode: ON* notification will appear in the view.

3. Click-and-drag any of the stationary device icons or tooltips to any needed position in the FM-QUADRO view.

- Note that tooltips representing mobile radios do not appear in Edit Mode.

> **TIP**
>
> If needed, you can add an aerial image to the FM-QUADRO view. This allows you to superimpose the network view over a map of the terrain on which the network has been installed.
>
> For instructions on how to add an aerial image, refer to "Adding an aerial map to the FM-QUADRO view" (page 64).

4. When all device icons and tooltips are in the correct position, click the **Save or discard** icon (below).

- The *Save new layout* dialog will be shown.

5. To save your changes, click the **Save changes** button. Alternatively, click the **Keep editing** button to return to Edit Mode, or click the **Discard** button to leave Edit Mode without saving any changes.

Showing KPI values for wireless links

To show an information ribbon containing key performance indicators next to all wireless link lines, do the steps that follow:

1. Click the *Settings* icon on the upper right part of the FM-QUADRO view (below).

- The *Appearance / Background* dialog will be shown.

2. If the *Background* settings are shown, click the **Appearance** heading.

3. Click the **KPI values on routes** switch from **Off** to **On**.

4. Click the check-boxes for each KPI you want to see for all wireless links. Available options are:
   - L.E.R. (Current link error rate, shown as a percentage)
   - P.E.R. (Current packet error rate, shown as a percentage)
   - RSSI (Current received signal strength, shown in dBm)
   - Link Utilization (shown as a percentage)

5. To save your changes, click the **Save changes** button. Alternatively, click the **Discard** button to leave the dialog without saving any changes.
   - An information ribbon containing the chosen key performance indicators will be shown next to all wireless link lines (a typical example is shown below).
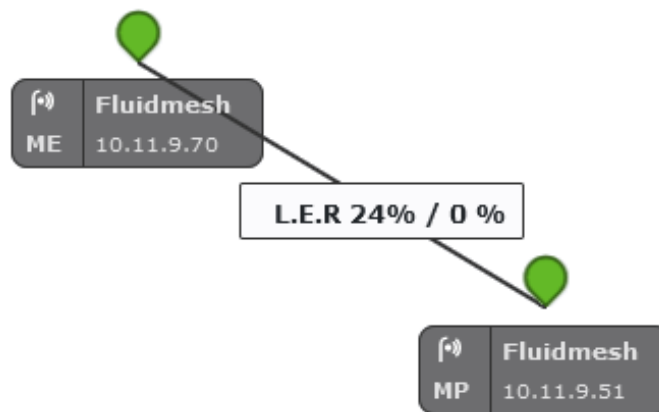
Adding an aerial map to the FM-QUADRO view

You can add an aerial image to the FM-QUADRO view. This allows you to superimpose the network map over a map of the actual terrain on which the network has been installed, making it easier to visualize component placement, line-of-sight between antennas, and other factors.

To add an aerial terrain map to the FM-QUADRO view, do the following steps:

1. Get an aerial image of the area in which the wireless network and LAN are installed. The image must conform to the following requirements:

    •   *Image formats:* *.PNG, *.JPG or *.SVG only.

    •   *File size:* Less than or equal to 150 Kilobytes.

    > **TIP**
    > Suitable aerial images can be created and downloaded using Google Earth. Basic instructions on how to use Google Earth are available here.

    •   Images can be uploaded to FM-QUADRO using Google Chrome, Firefox, Safari or Microsoft Internet Explorer. Fluidmesh recommends using the latest version of Google Chrome or Firefox.

2. Click the *Settings* icon on the upper right part of the FM-QUADRO view (below).

    •   The *Appearance / Background* dialog will be shown.

3. If the *Appearance* settings are shown, click the **Background** heading.

4. Click the **Image** radio button.

    •   **Upload your file** and **Preview** sections will be shown.

5. Use the **Upload your file** section to upload the aerial image.

6. To save your changes, click the **Save changes** button. Alternatively, click the **Discard** button to leave the dialog without saving any changes.

    •   Your chosen aerial image will be shown as a visual layer underneath the current network view.

7. If needed, move the Fluidmesh device icons and/or tooltips to suit the aerial image as shown in "Changing the relative position of device icons" (page 62).

Adjusting the transparency of the aerial map view

You can adjust the transparency level of the aerial map view. This is a useful way to increase the visual definition of device icons, tooltips and link lines against strong background colors.

To adjust the transparency of the current aerial map view, do the steps that follow:

1. Click the *Edit Mode* icon on the upper right part of the FM-QUADRO view (below).

Alternatively, enter Edit mode by clicking the *Settings* icon on the upper right part of the FM-QUADRO view, and clicking the **Edit Mode** switch in the *Appearance / Background* dialog from **Off** to **On**.

- The *Edit mode* dialog will be shown.

2. Click the **Continue to Edit Mode** button to enable Edit Mode.

- A red *Edit Mode: ON* notification will appear in the view.

- The *Devices / Background* switch control will appear in the view (below).
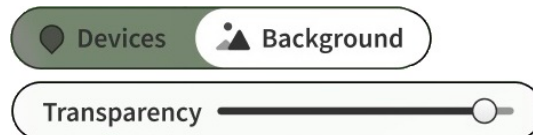
3. Click the switch to the *Background* position.

4. Click-and-drag the *Transparency* slider to the position that gives a comfortable level of visual contrast between the network representation and the uploaded map view.

5. When the visual contrast is correct, click the **Save or discard** icon (below).

- The *Save new layout* dialog will be shown.

6. To save your changes, click the **Save changes** button. Alternatively, click the **Keep editing** button to return to Edit Mode, or click the **Discard** button to leave Edit Mode without saving any changes.

Exporting a network representation file

You can export a representation file of the current network layout. This allows Fluidmesh Technical Support to visualize the network for troubleshooting purposes.

To export a representation of the current network, do the steps that follow:

1. Click the *Export as JSON* icon on the upper right part of the FM-QUADRO view (below).

- The *Export as JSON* dialog will be shown.

> **!**   **IMPORTANT**
>
> The dialog contains important information regarding confidentiality and FM-QUADRO functionality. Read and understand the dialog before clicking the **Export** button.

2. Click the **Export** button to export the network representation as a *.JSON file. Alternatively, click the **Cancel** button to leave the dialog without exporting.

   - If you clicked the **Export** button, a download dialog will be shown on your screen. Save the generated *fmquadro-topology* file to your computer.

   - The *.JSON file will be downloaded in a *.ZIP package. Open the *.ZIP package to access the *.JSON file.

3. Forward the *.JSON file, and the diagnostic file exported from the device status page, to Fluidmesh Technical Support.

7.5.3. Advanced tools

The Advanced Tools window contains tools to diagnose the condition of the wireless network.

- The Ping test tool sends pings to a user-specified IP address.
- The Bandwidth test tool tests the bandwidth capacity of the wireless link between the Fluidmesh unit and a user-specified IP address.
- The Path MTU tool tests the size of the maximum transmission unit.

To open the Advanced Tools dialog, click the **-advanced tools** link under **NETWORK CONTROL** in the left-hand settings menu.

Using the Ping test tool

The Ping test can be run while the network is under load (to test operational performance), or with the network unloaded (to test installed capacity). To use the Ping test tool, do the following steps:

1. Determine which wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.

2. Enter the IP address of the other unit in the **Ping (10 packets only)** field (Figure 24 (page 68)).
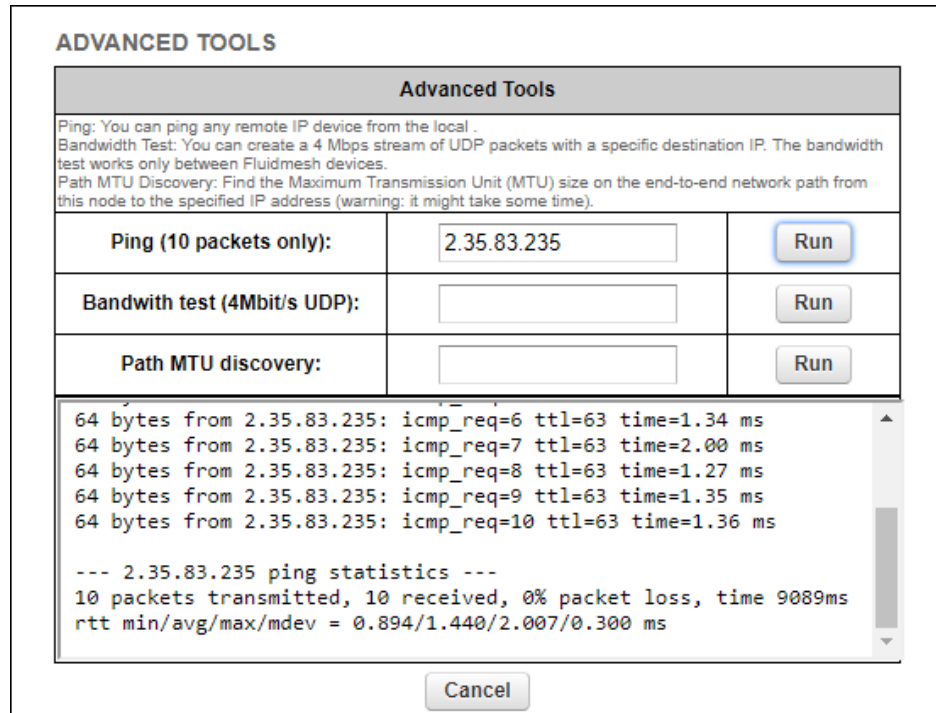
Figure 24. Advanced Tools window (Ping test tool)

3. Click the **Run** button to the right of the IP address field.

   • The ping test result will be shown below the test controls.

Using the Bandwidth Test tool

The Bandwidth test can be run with the network under load (to test operational performance), or with the network unloaded (to test installed capacity). The test tool generates a stream of packets at a rate of 4 Mbits/sec to test available network path throughput.

> **IMPORTANT**
> Bandwidth rate computation is CPU-intensive, and must be regarded as indicative only. Note that bandwidth testing tends to underestimate the actual link throughput.

To use the Bandwidth test tool, do the following steps:

1. Determine what wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.

2. Enter the IP address of the other unit in the **Bandwith test (4Mbit/s UDP):** field (Figure 25 (page 69)).
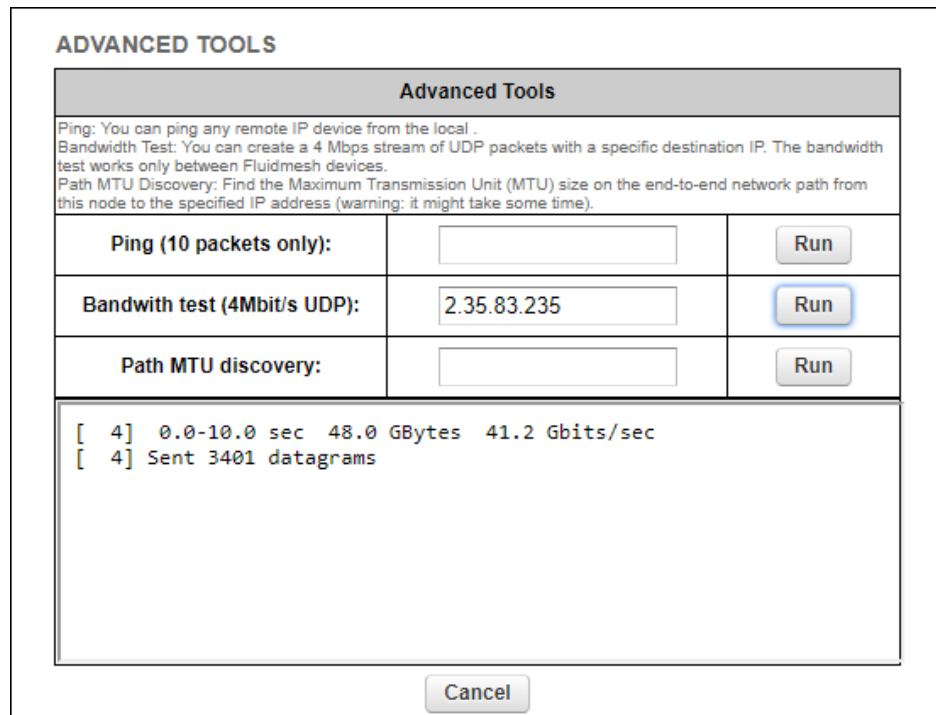
Figure 25. Advanced Tools window (Bandwidth test tool)

3. Click the **Run** button to the right of the IP address field.

- The bandwidth test result will be shown below the test controls.

Using the Path MTU discovery tool

The Path MTU discovery tool tests the size of the maximum transmission unit (in other words, the largest protocol data unit that can be communicated in a single network layer transaction).

To use the Path MTU discovery tool, do the following steps:

1. Determine what wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.

2. Enter the IP address of the second unit in the **Path MTU discovery** field (Figure 26 (page 70)).

ADVANCED TOOLS

Advanced Tools		
Ping: You can ping any remote IP device from the local . Bandwidth Test: You can create a 4 Mbps stream of UDP packets with a specific destination IP. The bandwidth test works only between Fluidmesh devices. Path MTU Discovery: Find the Maximum Transmission Unit (MTU) size on the end-to-end network path from this node to the specified IP address (warning: it might take some time).		
Ping (10 packets only):		Run
Bandwith test (4Mbit/s UDP):		Run
Path MTU discovery:	2.35.83.235	Run

```
Path MTU (PMTU) autoscan range: 1432-1530 bytes.

PMTU to 2.35.83.235 >= 1530 bytes (max ping size >= 1502)
```

Cancel

Figure 26. Advanced Tools window (Path MTU test tool)

3. Click the **Run** button to the right of the IP address field.

- The Path MTU test result will be shown below the test controls.

7.6. Advanced settings

7.6.1.

7.6.2. Ethernet settings

The Ethernet settings window contains controls to change the data exchange speeds of the unit's two RJ45 Ethernet ports.

> **IMPORTANT**
>
> By default, Ethernet speeds are set to Auto. It is strongly recommended that you do not change the Ethernet speed settings unless errors and/or unwanted behaviors are detected on the Ethernet connection.

To change the ethernet speed settings, click the **-ethernet settings** link under **ADVANCED SETTINGS** in the left-hand settings menu.

- The **Ethernet Settings** dialog will be shown (Figure 27 (page 71)).
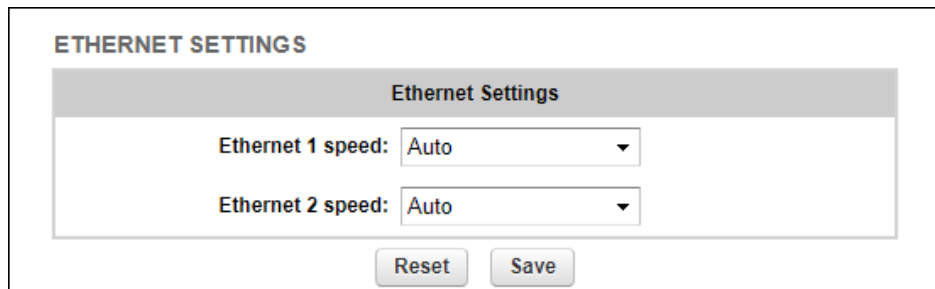
Figure 27. Configurator GUI (Ethernet settings window)

To change the ethernet settings, do the following steps:

- To choose the correct data exchange speed for each Ethernet port, click one of the following data exchange speeds:

  - **Auto** (The data exchange speed for the selected port will be chosen automatically).

  - **10 Mbit half duplex**.

  - **10 Mbit full duplex**.

  - **100 Mbit half duplex**.

  - **100 Mbit full duplex**.

7.6.3. Static routes

The Static routes window is used to set static routing rules (in other words, manually-configured routing entries, as opposed to routing instructions from a dynamic routing table) for a Fluidmesh unit.

Static routes are typically used if there is a need to do any of the following in context of the network:

- Access a remote subnet that does not belong to a local network

- Access other Fluidmesh radio units or client devices across the local network

- Reach gateways (such as Internet gateways)

- Create networks that include 'fixed' devices (such as CCTV cameras)

To change the Static Routes settings, click the **-static routes** link under **ADVANCED SETTINGS** in the left-hand settings menu.

- The **Static Routes** dialog will be shown (Figure 28 (page 72)).

Figure 28. Configurator GUI (Static Routes window)

To enter a new static route, do the following steps:

1. Enter the **Subnet**, **Netmask** and **Gateway** designators in the correct fields of the **Add new static route** section.

2. Click the **add** button.
   - If the new static route is valid, it will be added to the **Active static routes** list.

7.6.4. Multicast

Multicast management for bridge network-capable devices

Multicast is a group-communication method in which data transmissions are addressed simultaneously to more than one destination computer.

Multicast traffic can only be forwarded *through* the local Cisco FM Ponte kit unit to the remote Cisco FM Ponte kit unit, and through the remote unit to the local unit.

To enable or disable multicast traffic forwarding on a Cisco FM Ponte kit unit, do the following steps:

1. Click the **-multicast** link under **ADVANCED SETTINGS** in the left-hand settings menu.
   - The **MULTICAST** dialog will be shown ().

Figure 29. Multicast dialog

2. Click the **Multicast Forwarding** drop-down.

3. Click the **Enabled** option to enable multicast traffic forwarding, or click the **Disabled** option to disable forwarding

7.6.5. SNMP configuration

The SNMP window can be used to configure an SNMP v2c or SNMP v3 service to run on the Cisco FM Ponte kit.

Walk-throughs (no agent-to-manager notifications) and traps (agent-to-manager notifications enabled) are both supported. If SNMP traps are enabled, you can specify the server address to which monitoring information must be sent.

> **IMPORTANT**
>
> The same SNMP configuration must be set for all Fluidmesh units in the wireless network.
>
> For detailed information on Fluidmesh unit SNMP configuration, refer to the *Fluidmesh SNMP FM-MIB OID Table* and MIB configuration files. These can be downloaded from the Fluidmesh Partner Portal (**Documentation** section > **User Manuals** > **Advanced Manuals**.)

To change the SNMP settings, do the following steps:

- Click the **-snmp** mode link under **ADVANCED SETTINGS** in the left-hand settings menu.

  - The default **SNMP** dialog will be shown (Figure 30 (page 74)).

Figure 30. SNMP dialog (SNMP disabled)

> **NOTE**
> By default, Fluidmesh units are shipped from the factory with SNMP disabled.

Using SNMP v2c

To change the unit's SNMP mode to **v2c** and configure the unit accordingly, do the following steps:

1. Click the **SNMP mode** drop-down, and click the **v2c** option.
   - The **SNMP** v2c settings dialog will be shown (Figure 31 (page 74)).

Figure 31. SNMP dialog (v2c selected)

2. Enter a community identity value in the **Community ID:** field.

> **IMPORTANT**
> The same community identity value must be set for all Fluidmesh units in the wireless network.

3. SNMP traps can be enabled for significant system-related events. If needed, enable SNMP event traps by checking the **Enable SNMP event trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.

> **IMPORTANT**
> The NMS host to which traps are sent must have an SNMP agent that is configured to collect SNMP v2c traps.

4. You can also configure the unit to send SNMP traps at defined periodic intervals. If needed, enable periodic SNMP traps by checking the **Enable SNMP periodic trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.

5. Save the SNMP settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

Using SNMP v3

To change the unit's SNMP mode to **v3** and configure the unit accordingly, do the following steps:

1. Click the **SNMP mode** drop-down, and click the **v3** option.

   • The **SNMP** v3 settings dialog will be shown (Figure 32 (page 76)).

Figure 32. SNMP dialog (v3 selected)

2. Enter an SNMP v3 user name in the **SNMP v3 username:** field.

> **IMPORTANT**
> The same SNMP v3 user name must be set for all Fluidmesh units in the wireless network.

3. To change the current SNMP v3 password, enter a new password in the **SNMP v3 password:** field. The default password is *fluidmesh*. To show the password as it is being typed, check the **Show SNMP v3 password:** check-box.

4. Choose the correct authentication protocol from the **SNMP v3 authentication proto:** drop-down. The available options are **MD5** and **SHA**.

> **IMPORTANT**
> The same SNMP authentication protocol must be set for all Fluidmesh units in the wireless network.

5. If needed, choose the correct encryption protocol from the **SNMP v3 encryption:** drop-down. The available options are **No**

Encryption, **DES** (Data Encryption Standard) and **AES** (Advanced Encryption Standard).

> **IMPORTANT**
> The same encryption protocol must be set for all Fluidmesh units in the wireless network.

6. To change the current encryption passphrase, enter a new passphrase in the **SNMP v3 encryption passphrase:** field. The default encryption passphrase is *fluidmesh*. To show the passphrase as it is being typed, check the **Show SNMP v3 encryption passphrase:** check-box.

7. SNMP traps can be enabled for significant system-related events. If needed, enable SNMP event traps by checking the **Enable SNMP event trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.

> **IMPORTANT**
> The NMS host to which traps are sent must have an SNMP agent configured to collect v2c traps.

8. You can also configure the unit to send SNMP traps at defined periodic intervals. If needed, enable periodic SNMP traps by checking the **Enable SNMP periodic trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.

9. Save the SNMP settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

7.6.6. VLAN settings

VLAN configuration

The **VLAN SETTINGS** window contains controls to connect the Cisco FM Ponte kit to one or more virtual local area networks (VLANs) that are part of the local wireless network.

> **IMPORTANT**
> The VLAN feature must be enabled using a software plug-in (Fluidmesh part number *FM-VLAN*). Contact your Fluidmesh Networks representative for details.

The Cisco FM Ponte kit features smart self-management of integration with connected VLANs, with minimal configuration time and avoidance of potential configuration errors. This is done by A) relying on the data-processing configuration of a connected network switch, and B) obeying predefined rules for management of incoming and outgoing data packets.

> **IMPORTANT**
>
> For detailed information on the predefined rules for packet management, refer to the "Rules for packet management" (page 79) table at the bottom of this section.

To connect the unit to a VLAN that is part of the local wireless network, do the following steps:

1. Click the **-vlan** settings link under **ADVANCED SETTINGS** in the left-hand settings menu.

    - The **VLAN SETTINGS** dialog will be shown (Figure 33 (page 78)).

Figure 33. Configurator GUI (VLAN SETTINGS dialog)

2. Connect the unit to a VLAN that is part of the local wireless network by checking the **ENABLE VLANs:** check-box.

3. Enter the management identification number of the VLAN (used to communicate with the device's operating system) in the **Management VLAN ID:** field.

> **NOTE**
>
> The same Management VLAN ID number must be used on all Cisco FM Ponte kit devices that are part of the same bridge network.

4. Enter the native identification number (the VLAN ID implicitly assigned to untagged packets received on trunk ports) in the **Native VLAN ID:** field.

5. Save the VLAN settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

Rules for packet management

Parameter	Default value
Default VLAN configuration The factory-set VLAN parameters for the unit are as follows:	
Management VLAN ID (MVID)	1
Native VLAN ID (NVID)	1
Native VLAN processing	Enabled
Port mode (all Ethernet ports)	Smart
Traffic classes The system classifies incoming data packets according to the following definitions:	
Signaling	Ethernet protocol type $8847 or $09xx
User	All other traffic
Packet tagged with MVID	Packet passed
Access port rules for incoming packets (Case and Action)	
Untagged packet from Fluidmesh device	Packet passed
Untagged packet, VID not configured	Packet passed
Untagged packet, VID configured	Packet tagged with specified VID
Tagged packet with valid VID	Packet dropped
Tagged packet with null (0) VID	Packet dropped
Access port rules for outgoing packets (Case and Action)	
Tagged packet with configured and allowed VID	Packet passed
Packet from Fluidmesh device	Packet passed
Tagged packet, port VID not configured	Packet passed
Tagged packet with valid but disallowed VID	Packet dropped
Tagged packet with null (0) VID	Packet dropped
Access port rules for incoming packets with unit in Smart Mode (Case and Action)	
Untagged packet	If native VLAN = ON: Packet passed (tagged with NVID) If native VLAN = OFF: Packet dropped
Tagged packet (any VID, no checks)	Packet passed with original tag
Access port rules for outgoing packets with unit in Smart Mode (Case and Action)	
Packets originating from Fluidmesh devices (for example: FM Racer interface)	Packet implicitly tagged with MVID, next rules apply
Signalling traffic	Packet implicitly tagged with MVID, next rules apply
Tagged with valid VID (1 – 4095), not NVID	Packet passed (tagged)

Parameter	Default value
Tagged with null VID (0) or NVID	Packet passed (untagged)
Access port rules for incoming packets with unit in Bridge Mode (Case and Action) The Native VLAN enable setting is used to control whether the *Management VLAN* should be tagged or not.	
Untagged packet, to remote devices	Pass packet to remote peer
Tagged packet (any VID), to remote devices	Pass packet to remote peer with original tag
Untagged packet, to local unit kernel	If native VLAN = ON: Packet passed to kernel, tagged with NVID If native VLAN = OFF: Packet not passed to kernel
Tagged packet (any VID), to local unit kernel	If native VLAN = ON: Packet not passed to kernel If native VLAN = OFF: Packet passed to kernel if VID = NVID
Access port rules for outgoing packets with unit in Bridge Mode (Case and Action)	
Tagged packet with valid VID from remote peer	Packet passed (tagged)
Tagged packet with null (0) VID from remote peer	Packet passed (untagged)
Packet from local unit kernel	If native VLAN not equal to MVID: Packet passed, tagged with MVID If native VLAN = MVID: Packet passed, untagged

7.6.7. Miscellaneous settings

The **MISC SETTINGS** window contains controls to change the following settings:

- The device name, as used to identify the Cisco FM Ponte kit within the FMQuadro network map and to other Fluidmesh utilities.
- The operation of the physical Reset button on the unit.

To change any of the miscellaneous settings, do the following steps:

1. Click the **-misc settings** link under **ADVANCED SETTINGS** in the left-hand settings menu.

   - The **MISC SETTINGS** dialog will be shown (Figure 34 (page 81)).

Figure 34. Configurator GUI (MISC SETTINGS dialog)

2. Set the device name by typing it in the **Name:** field.

> **NOTE**
>
> It is not essential to specify the device name, but it is strongly recommended. Failure to specify the device name may make the unit difficult to recognize in situations where more than one unit is being dealt with at the same time (for example, when using utilities such as the FMQuadro network map).

3. Set the functionality of the unit's hardware **Reset** button by clicking the **Reset Button function:** drop-down and clicking the needed option as described below:

   • **Disabled:** The hardware **Reset** button will be disabled.

   > **NOTE**
   >
   > If the **Disabled** option is chosen, you can still reboot or do a hard reset of the unit using the Configurator GUI. See "Resetting the unit to factory defaults" (page 97) for more information.

   • **Enabled:** The hardware **Reset** button will be enabled.

   • **Factory:** The hardware **Reset** button functionality will be set to its factory default configuration (enabled).

4. To enable CANBUS support for the unit, make sure the FM-CANBUS plug-in is installed, then check the **Enable CANBUS:** check-box.

5. Save the miscellaneous settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

7.7. Management settings

7.7.1. View Mode settings

The View Mode window allows the system administrator to grant and prohibit access to device configuration settings by category.

> **IMPORTANT**
>
> Changing the default password to a strong password is an extremely important step in preventing security breaches.
>
> If you have logged into the configurator interface using default login credentials, you will see a notification banner at the bottom of the screen (Figure 35 (page 82)).
>
>
> You are using default viewmode credentials!   **Click to change viewmode credentials**
>
> *Figure 35. Default credentials notification banner*
>
> Click the banner to change the view mode credentials. You will be taken to the **VIEW MODE SETTINGS** section.
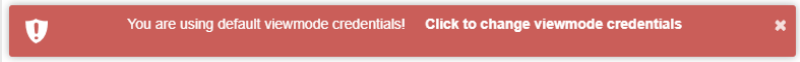
To gain editing privileges for the View Mode settings window requires the correct administrator user name and password. To change the administrator user name and password for the current user, do the following steps:

1. Click the **-view mode settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu. **VIEW MODE SETTINGS**

   • The **Viewmode Credentials** section will be shown (Figure 36 (page 83)).

Figure 36. VIEW MODE SETTINGS dialog (Viewmode Credentials section)

2. Enter the new user name in the **View Mode Username:** field.

3. The default password is *viewmode*. Enter the new password in the **View Mode User Password:** field.

> **NOTE**
> The new password must be a minimum of eight characters, and include at least one capital letter and one number.

4. To show the password as it is being typed, check the **Show Password** check-box.

5. Save the Viewmode Credentials settings by clicking the **Change** button. Alternatively, clear the settings by clicking the **Reset** button.

To change the View Mode settings, do the following steps:

1. Log in to the unit's Configurator GUI with Administrator credentials. See "Accessing the Cisco FM Ponte kit for device configuration" (page 37) for more information.

2. Click the **-view mode settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu (Figure 37 (page 84)).
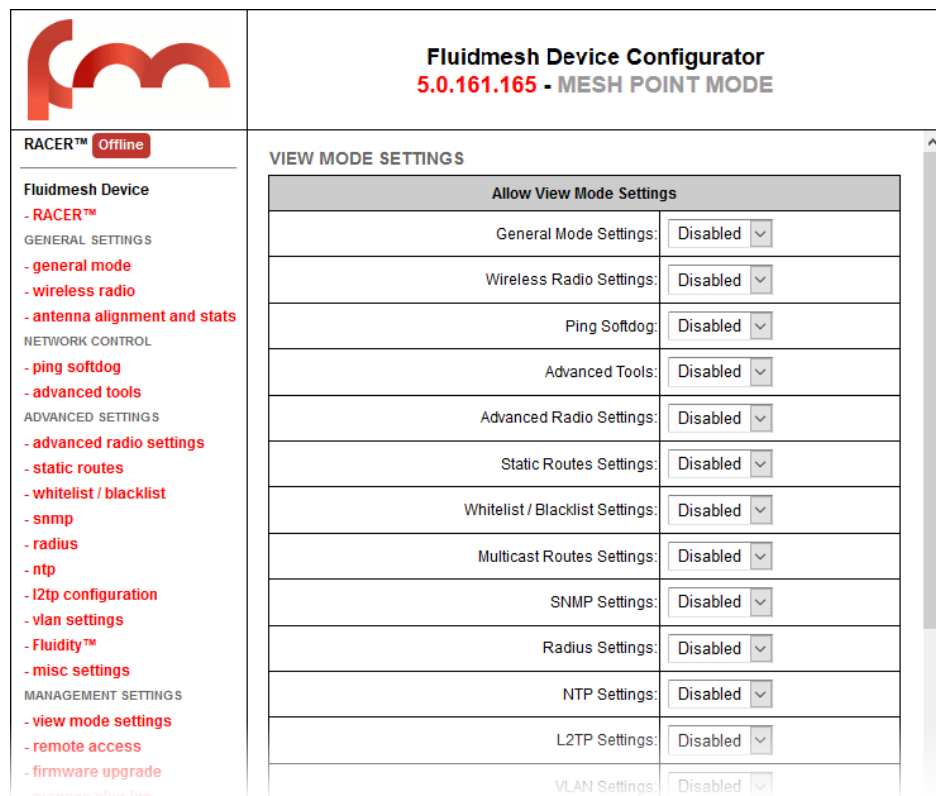
Figure 37. Configurator GUI (VIEW MODE SETTINGS dialog)

- The **VIEW MODE SETTINGS** dialog will be shown.

3. To allow or prohibit access to any device-configuration settings, click the relevant drop-down, and click the **Disabled** or **Enabled** setting:

   - If the **Disabled** option is selected for a device-configuration setting, the setting for that category will be visible but not accessible to ordinary users.

   - If the **Enabled** option is selected for a device-configuration setting, the setting can be modified by ordinary users.

   > **IMPORTANT**
   >
   > If you are logged in to the Configurator interface with Administrator credentials, you can enable or disable any device-configuration setting.
   >
   > If you are logged in to the Configurator interface as an ordinary user, you will be able to view the device-configuration settings, but cannot change the settings.

4. Save the view mode settings by clicking the **Save** button in the **Allow View Mode Settings** section. Alternatively, clear the settings by clicking the **Reset** button.

7.7.2. Changing the Administrator username and password

The **CHANGE USERNAME AND PASSWORD** section contains controls to change the Administrator's user name and password for the Fluidmesh unit.

> **IMPORTANT**
>
> Changing the default password to a strong password is an extremely important step in preventing security breaches.
>
> If you have logged into the configurator interface using default administrator's credentials, you will see a notification banner at the bottom of the screen (Figure 38 (page 85)).
>
> You are using default admin credentials!   Click to change admin credentials   ✖
>
> *Figure 38. Default admin credentials notification banner*
>
> Click the banner to change the admin credentials. You will be taken to the **CHANGE USERNAME AND PASSWORD** section.
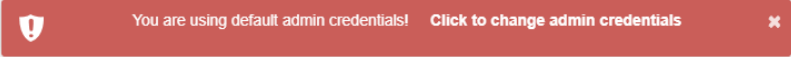
To change the Administrator's user name and password for the unit, do the following steps:

1. Click the **-remote access** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

    • The **CHANGE USERNAME AND PASSWORD** dialog will be shown (Figure 39 (page 86)).

Figure 39. Management Settings dialog (Change Username and Password)

2. Enter the new administrator user name in the **Username:** field.

3. Enter the current password in the **Old password:** field.

4. Enter the new password in the **New password:** field.

5. Confirm that the new password is correctly spelled by checking the **Show Password:** check-box to show the text of the password, then re-entering the password in the **Confirm New password:** field.

6. Save the changed password settings by clicking the **Change** button. Alternatively, revert to the old password settings by clicking the **Reset** button.

> **!** **IMPORTANT**
>
> Keep the Administrator name and password in a safe place. If the Administrator name and password are lost, the only way to log in to the unit is to do a hard reset.
>
> If you need to do a hard reset, refer to "Resetting the unit to factory defaults" (page 97) for more information.

Enabling remote access to the unit by Telnet

The **TELNET ACCESS** section contains controls to enable remote access to the unit using Telnet.

IMPORTANT

The Telnet protocol suffers from serious security weaknesses that limit its usefulness in environments where the network cannot be fully trusted.

Telnet is used at your own risk.

To enable Telnet access to the unit, do the following steps:

1. Click the **-remote access** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

    *   The **TELNET ACCESS** dialog will be shown (see in the previous section).

2. Enable Telnet access by checking the **Enable telnet access:** check-box.

3. Save the changed Telnet settings by clicking the **Change** button. Alternatively, revert to the old password settings by clicking the **Reset** button.

7.7.3. Overwriting and upgrading the unit firmware

The **FIRMWARE UPGRADE** window contains controls to overwrite the device firmware of the Cisco FM Ponte kit, or upgrade the firmware to the latest available version.

CAUTION

Overwriting the firmware of any electronic device must be done with great care, and always contains an element of risk.

It is not advisable to overwrite the firmware on a functioning Fluidmesh unit unless a specific firmware-related issue needs to be resolved.

IMPORTANT

To access firmware image files, you need an approved Fluidmesh extranet account. To create an extranet account, register for free at the Fluidmesh Partner Portal.

To download the needed firmware image file to your computer, do the following steps:

1. Navigate to the Documentation section of the Fluidmesh Partner Portal.

2. Find and open the device sub-folder for your specific Fluidmesh device in the **FIRMWARE AND TOOLS** folder.

3. Download the firmware image (*.BIN) file to your computer.

> **CAUTION**
>
> Make sure that you download the specific *.BIN file for your device type. Uploading incorrect firmware for the device type will cause the firmware overwrite to fail, and may damage the unit.

The following procedure describes how to overwrite the existing firmware on a Fluidmesh device. This procedure assumes that the wireless network is currently active.

To overwrite the existing firmware on the Fluidmesh device, do the following steps:

1. Power OFF all Fluidmesh devices connected to the wireless network.

2. Disconnect all Ethernet cables from the Fluidmesh device.

3. With the Fluidmesh device disconnected from the wireless network, power ON the device.

> **CAUTION**
>
> Do not restart or power OFF the device while firmware overwriting is in progress.
>
> Restarting or powering OFF the unit before overwriting is complete will permanently damage the unit.

4. Connect the computer containing the firmware image file directly to the Fluidmesh unit, using an Ethernet cable. For detailed information on direct connection, refer to "Accessing the Cisco FM Ponte kit for device configuration" (page 37).

5. As a precaution, save the unit's existing device configuration file to the computer. For detailed information on how to save the existing configuration file, refer to "Saving and restoring the unit settings" (page 95).

6. Click the **-firmware upgrade** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

   • The **FIRMWARE UPGRADE** dialog will be shown (Figure 40 (page 89)).

FIRMWARE UPGRADE

Firmware upgrade
Upload and upgrade the firmware using a firmware upgrade file. Firmware upgrades are available to registered users at www.fluidmesh.com. WARNING: POWERING OFF OR UNPLUGGING A FLUIDMESH UNIT DURING A FIRMWARE UPGRADE PROCEDURE WILL PERMANENTLY DAMAGE THE UNIT

Current version:	9.0.1

Select the firmware file to upload and start the upgrade:

Choose File | No file chosen

Cancel   Upgrade

Figure 40. Configurator GUI (typical FIRMWARE UPGRADE dialog)

7. Upload the firmware image file to the unit by clicking the **Choose File** button and following the software prompts.

   • The **Upgrade** button will become available.

8. Click the **Upgrade** button. Follow the software prompts until the firmware overwrite is complete.

   • When the overwrite is complete, the unit will automatically reboot.

If the previous firmware was overwritten with a newer version of firmware, check that the firmware upgraded correctly by doing the following steps:

• When the overwrite is complete, make sure that the upgraded firmware has a greater version number than the firmware that was previously installed.

   • If the firmware version has not changed, the firmware upgrade has failed. Repeat the overwrite from step Step 1 above.

7.7.4. Plug-In management

> **!**
>
> **IMPORTANT**
>
> For a complete list of software plug-ins that are currently available for the Cisco FM Ponte kit, refer to "Available plug-ins" (page 101).

The MANAGE PLUG-INS page shows which software plug-ins are currently active on the unit, and contains controls that allow you to do the following functions:

• Upload activation codes that allow the unit's accessory software plug-ins to function.

• Activate uploaded software plug-ins for use with the unit.

- Deactivate uploaded software plug-ins so they can be used on other Fluidmesh units.

- Activate a non-repeatable Demo mode that allows full 4.9 GHz, AES and unlimited plug-in functionality for an 8-hour trial period.

> **NOTE**
> 4.9 GHz functionality is not available for the Cisco FM Ponte kit.

- Show and erase the log files for plug-in installation.

To open the **MANAGE PLUG-INS** dialog, do the following steps:

- Click the **-manage plug-ins** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The **MANAGE PLUG-INS** dialog will be shown (Figure 41 (page 91)).

Figure 41. Configurator GUI (typical MANAGE PLUG-INS dialog)

To activate Plug-in Demo mode, do the following steps:

1. Click the **Demo Mode** button at the bottom of the **MANAGE PLUG-INS** dialog.

    •   The **Demo Mode** activation dialog will be shown (Figure 42 (page 92)). A countdown timer shows how much Demo time remains.

MANAGE PLUG-INS

DEMO MODE
The Demo Mode will be active for 8 hours. 8 hours remaining...
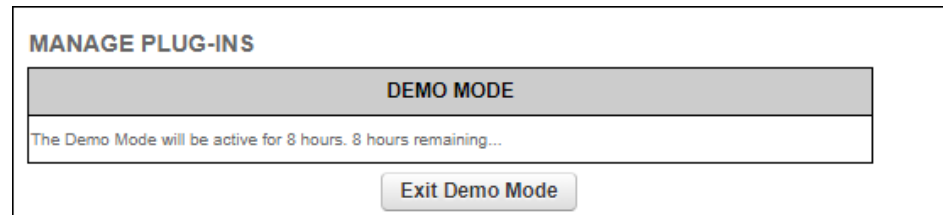
Exit Demo Mode

Figure 42. MANAGE PLUG-INS dialog (Demo Mode activated)

2. To leave Demo mode before expiry of the 8-hour trial period, click the **Exit Demo Mode** button.

    •   Demo mode will be deactivated, and the unit will reboot.

3. If the 8-hour Demo mode limit is reached, the unit will reboot and Demo mode will not be accessible again.

To upload one or more plug-in activation codes, refer to "Plug-in management procedures" (page 105).

To assign a software plug-in on the Partner Portal to the unit, do the following steps:

1. Enter the activation code for the plug-in in the **Plug-in Activation Code:** field.

2. Click the **Add** button.

    •   The plug-in will be activated, and the plug-in functionality can be used.

    •   A **REMOVE** link will be shown in red to the right of the relevant plug-in description in the **Plug-in List**.

To deactivate an uploaded software plug-in for use with another Fluidmesh unit, refer to "Plug-in management procedures" (page 105).

To show and erase the plug-in installation log files, do the following steps:

1. Click the **Show Logs** button in the **Plug-in Installation Logs:** section.

    •   The log files for plug-in installation will be shown in the **Plug-in Installation Logs**: section.

2. If needed, erase the log files for plug-in installation by clicking the **Clear Logs** button in the **Plug-in Installation Logs:** section.

7.7.5. The device status view

The device status window

The device status window contains information on basic Fluidmesh device settings (including the unit's MAC address), and controls that allow you to download diagnostic data files and view device-event logs.

To use the status window, do the following steps:

- Click the **-status** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The status dialog will be shown (below).

Device: Fluidmesh FM3500
Name: Fluidmesh2
ID: 5.0.161.165
Serial:
Operating Mode: Mesh Point
Uptime: 1 day, 4:10 (hh:mm)
Firmware version: 9.0.1

Device settings
IP: 10.11.80.10
Netmask: 255.255.0.0
MAC address: 40:36:5a:00:a1:a5
Lan 1: link:up speed:1000baseT full-duplex
Lan 2: link:down
Wireless Settings
Passphrase: test-fmcloud-x500-5.0.161.165
Country: AE
Frequency: 5180 MHz
Current tx power: 24 dBm
Channel Width: 80 MHz
Radio Mode: csma/ca
Diagnostic Tool

[Download Diagnostics]

Device Logs

[Show Logs]   [Clear Logs]

Figure 43. Configurator GUI (typical Status dialog)

```
Device: Fluidmesh 10000
Name: Fluidmesh
ID: 5.100.41.252
Operating Mode: Mesh End
Uptime: 4 days, 14:01 (hh:mm)
Firmware version: 2.0.1

Device settings
IP: 10.11.17.253
Netmask: 255.255.0.0
MAC address: 40:36:5a:64:29:fc

LAN Bridge:

0 UP    Full-duplex 1000
1 DOWN
2 DOWN
3 DOWN

MTU 1500

SFP+ Bridge:

4 DOWN
5 DOWN
6 DOWN
7 DOWN

MTU 1530

Diagnostic Tool
    [ Download Diagnostics ]

Device Logs
    [ Show Logs ]    [ Clear Logs ]
```

Figure 44. Typical Status dialog (second-generation FM1000 gateway gateway)

- Status information on the unit's basic characteristics, device settings and wireless settings is shown in the upper part of the window.

To download and forward the current diagnostic file for the unit, do the following steps:

1. Click the **Download Diagnostics** button.

2. Follow the software prompts to download the *.FM diagnostic file to your computer.

3. Log a support call with the Fluidmesh Help desk. Ask for a reference number.

4. Attach the *.FM diagnostic file to an E-mail, and enter the support call reference number in the subject line of the E-mail. Send the mail to support@fluidmesh.com.

> **IMPORTANT**
> Do not forward diagnostic files unless the Fluidmesh Help desk requests them. If diagnostic files arrive when they have not been requested, they cannot be traced to specific problems.

To show the current device log for the unit, click the **Show Logs** button.

- The current device log will be shown in the Device Logs window above the **Show Logs** button.

- The status messages shown in the log relate to possible Ethernet port flapping, and will also alert you if duplicate IP addresses are present in the LAN. Refer to the text below for a description of the log messages.

> **NOTE**
> Ethernet port flapping is an issue in which the Ethernet port goes offline and comes back online at an excessively high rate within a given time period.
>
> Some possible causes of this problem may be auto-negotiation issues, chipset incompatibility, or faulty CAT5/6 cabling.

Some status messages that may be shown in the log have the following meanings:

- *ethX phy:X is up/down:* Ethernet port X is currently online/offline.

- *chatter: VBR: duplicate IP A? MACX --> MAXY at <timestamp>:* Possible duplicate IP address 'A' has migrated from MAC address 'X' to MAC address 'Y', at the time shown.

7.7.6. Saving and restoring the unit settings

> **IMPORTANT**
> Device software configuration (*.CONF) files are not interchangeable with FM Racer configuration setup (*.FMCONF) files.

The **LOAD OR RESTORE SETTINGS** window contains controls that allow you to:

- Save the unit's existing software configuration as a configuration (*.CONF) file.

- Upload and apply a saved configuration file to the current unit.

> **TIP**
>
> Saved configuration files can be copied and distributed for use on more than one Fluidmesh unit of the same type, simplifying the configuration of other deployed units.
>
> Saved configuration files can also be used for configuration backup. This can greatly speed up re-deployment if a damaged unit must be replaced with a unit of the same type.

To download the unit's existing configuration settings to your computer, do the following steps:

1. Click the **-configuration settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

    - The **LOAD OR RESTORE SETTINGS** dialog will be shown (Figure 45 (page 96)).
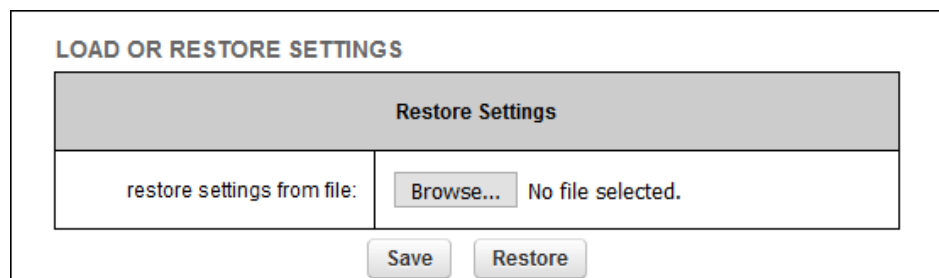
Figure 45. Configurator GUI (LOAD OR RESTORE SETTINGS dialog)

2. Download the unit's configuration (*.CONF) file to your computer by clicking the **Save** button and following the software prompts.

To upload a saved configuration file to the Fluidmesh unit, do the following steps:

1. Find the configuration (*.CONF) file that must be uploaded to the unit by clicking the **Browse...** button and following the software prompts.

    - The name of the configuration file to be uploaded will be shown to the right of the **Browse...** button.

2. Apply the configuration settings to the unit by clicking the **Restore** button.

- The configuration will be applied, and the unit will reboot.

7.7.7. Resetting the unit to factory defaults

The **reset factory default** window contains controls that allow you to restore the Cisco FM Ponte kit to its default factory settings (in other words, to do a 'hard reset').

> **IMPORTANT**
>
> Doing a hard reset will revert all unit configuration settings, including the unit's IP address and administrator password, to factory defaults.
>
> If you want to reboot the unit instead, refer to "Rebooting the unit" (page 98) below.

To reset the unit to its factory defaults, do the following steps:

1. Click the **-reset factory defaults** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

   - The unit reset dialog will be shown (Figure 46 (page 97)).

Are you sure you want to reset to factory default settings?
YES - NO
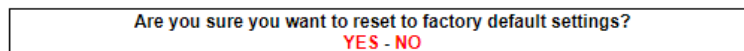
> **CAUTION**
>
> Do not do a hard reset unless the unit needs to be reconfigured using its factory configuration as a starting point.
>
> A hard reset will reset the unit's IP address and administrator password, and will disconnect the unit from the network.

Figure 46. Configurator GUI (unit reset dialog)

2. Reset the unit to its factory defaults by clicking the **YES** link. Alternatively, abort the factory reset by clicking the **NO** link.

   - If the **YES** link was clicked, the unit will do a factory reset, and will reboot.

3. If you have previously saved a device configuration file for the unit, you can restore the saved configuration settings to the unit as shown in "Saving and restoring the unit settings" (page 95).

Rebooting the unit

The **reboot** window contains controls that allow you to reboot the Cisco FM Ponte kit (in other words, to re-start the unit's operating system).

To reboot the unit, do the following steps:

1. Click the **-reboot** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

    *   The unit reboot dialog will be shown (Figure 47 (page 98)).
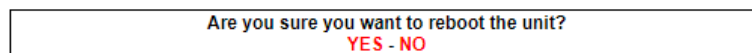
Figure 47. Configurator GUI (unit reboot dialog)

2. Reboot the unit by clicking the **YES** link. Alternatively, abort the reboot by clicking the **NO** link.

    *   If the **YES** link was clicked, the unit will reboot.

7.7.8. Logging out

If clicked, the logout option logs the current user off the unit, and out of the Configurator interface.

*   To log out, click the **-logout** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

    *   You will be logged off the unit and out of the Configurator interface with no further prompting.

    *   The web browser will show the **Authentication Required** dialog (Figure 48 (page 98)). If needed, use the dialog to log in again.
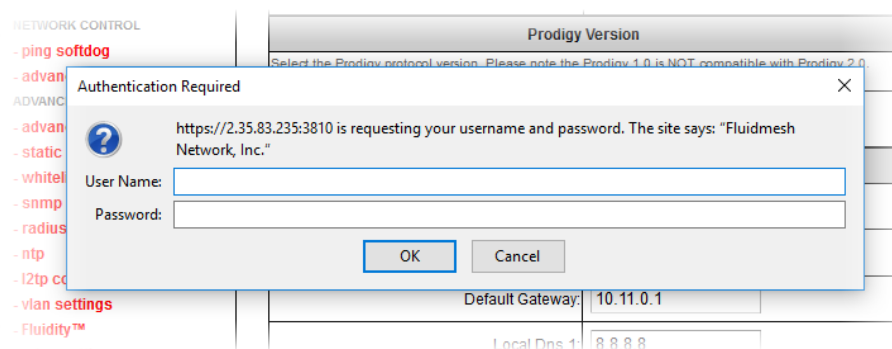
Figure 48. Web browser (Authentication Required dialog)

7.7.9. Viewing the end-user license agreement

The **License Agreement** window contains the Fluidmesh end-user license agreement for the Cisco FM Ponte kit, its firmware and control software.

To view the terms and conditions of the license agreement, click the **License Agreement** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

• The license agreement dialog will be shown (Figure 49 (page 99)).

FLUIDMESH END-USER LICENSE AGREEMENT
This License Agreement strictly prohibits You from using the Fluidmesh Firmware on any device other than a Fluidmesh Device. You are also prohibited from removing or modifying any Fluidmesh copyright notice, trademark or user interface of the Fluidmesh Firmware or any Fluidmesh Device.
The Fluidmesh Firmware is copyright-protected material under United States and international copyright and other applicable laws. Unauthorized copying, use or modification of ANY PART of this firmware, or violation of the terms of this Agreement, will be prosecuted under the law.

NOTICE
This is an agreement between You and Fluidmesh Networks LLC ("Fluidmesh"). YOU MUST READ AND AGREE TO THE TERMS OF THIS FIRMWARE LICENSE AGREEMENT ("AGREEMENT") BEFORE ANY FLUIDMESH FIRMWARE CAN BE DOWNLOADED OR INSTALLED OR USED. BY CLICKING ON THE "ACCEPT" BUTTON OF THIS AGREEMENT, OR DOWNLOADING FLUIDMESH FIRMWARE, OR INSTALLING FLUIDMESH FIRMWARE, OR USING FLUIDMESH FIRMWARE, OR USING A FLUIDMESH DEVICE RUNNING A FLUIDMESH FIRMWARE YOU ARE AGREEING TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF YOU DO NOT AGREE WITH THE TERMS AND CONDITIONS OF THIS AGREEMENT, THEN YOU SHOULD EXIT THIS PAGE AND NOT DOWNLOAD OR INSTALL OR USE ANY FLUIDMESH FIRMWARE. BY DOING SO YOU FOREGO ANY IMPLIED OR STATED RIGHTS TO DOWNLOAD OR INSTALL OR USE FLUIDMESH FIRMWARE.

DEFINITIONS
For the purpose of this Agreement, the following terms shall have the following meanings:
- "Open Source Software" means any software or software component, module or package that contains, or is derived in any manner (in whole or in part) from, any software that is distributed as free software, open source software or similar licensing or

Download the License Agreement

Figure 49. Configurator GUI (End-user license agreement)

To read the end-user license agreement as an *.HTML web page in your browser, left-click the **Download the License Agreement** link.

• The end-user license agreement will be shown under a new tab in your web browser.

To download the end-user license agreement as a standard text (*.TXT) file, do the following steps:

1. Right-click the **Download the License Agreement** link.
2. Click the **Save Link as...** option and follow the software prompts to download the agreement as a text file.

8. Software Plug-Ins

8.1. Available plug-ins

Like other Fluidmesh radio transceivers, the Cisco FM Ponte kit is able to take advantage of plug-in software upgrades that add features and enhance the performance of the unit.

The following table lists all available software plug-ins for all Fluidmesh hardware devices, their specific functions, and their plug-in part numbers.

The tables that follow this table describe which plug-ins are compatible with specified Fluidmesh devices.

Table 5. Available Fluidmesh software plug-ins

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
Bandwidth	**Yes**	A range of plug-ins are available to enable increased traffic forwarding bandwidth, up to and including the amount of bandwidth specified in the part number (including unlimited bandwidth).	FM[model number]-[bandwidth limit]
Bandwidth upgrade	**Yes**	If an existing bandwidth plug-in is installed, this plug-in allows bandwidth to be upgraded to a higher, specified value. Note that if a bandwidth upgrade plug-in is removed, the unit's bandwidth capability is not restored to the level of the previous upgrade (if any). Rather, the bandwidth capability is restored to the factory default level.	FM[model number]-UPG-[existing bandwidth limit/new bandwidth limit]

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
Fluidity-Bandwidth (Mobile)	**Yes**	Enables Fluidity capability for mobile Fluidmesh devices. Allows traffic forwarding up to and including the amount of bandwidth specified in the part number.	FM[model number]-MOB-MOB-[bandwidth limit] (FMx200 models) FM[model number]-FLU-MOB-[bandwidth limit] (FMx500 models)
Fluidity-Bandwidth (Trackside)	**Yes**	Enables Fluidity capability for static-mount Fluidmesh devices. Allows traffic forwarding up to and including the amount of bandwidth specified in the part number.	FM[model number]-MOB-TRK-[bandwidth limit] (FMx200 models) FM[model number]-FLU-TRK-[bandwidth limit] (FMx500 models)
4.9 GHz band	**Yes**	Enables operation in the 4.9 GHz emergency band. Note that the 4.9 GHz band is not available in Brazil and Canada.	FM-49
Licensed Frequencies	**Yes**	Enables the use of any operating frequency, regardless of country selection.	FM-LF
World Frequencies	No	Unlocks the country drop-down selector on units sold in territories where the selector is locked.	FM-WORLD
AES	**Yes**	Enables data exchange according to the regular Advanced Encryption Standard.	FM-AES
Fluidmesh Access Points	**Yes**	Enables WiFi access-point capability.	FM-AP
VLAN	**Yes**	Enables virtual LAN capability.	FM-VLAN
Virtual Gigabit	**Yes**	Enables Fluidmesh Virtual Gigabit capability.	FM-VGBE
L2TP	**Yes**	Enables layer 2 transfer protocol capability.	FM-L2TP

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
PROFINET	**Yes**	Enables process field net capability.	FM-PROFINET
QNET	**Yes**	Enables Neutrino Qnet capability.	FM-QNET
FIPS	Yes	Enables Federal Information Processing Standards capability.	FM-FIPS
TITAN	Yes	Enables fast fail-over capability on networks where redundant (backup) units are installed.	FM-TITAN
UNII2	No	Enables use of frequencies in the Unlicensed National Information Infrastructure (U-NII) bands. Supported bands are U-NII-2A (5.250 to 5.350 GHz) and U-NII-2C / U-NII-2E (5.470 to 5.725 GHz).	FM-UNII2

The following tables describe which plug-ins are compatible with specified Fluidmesh devices.

Table 6. Device plug-in compatibility (FM1000 Gateway to FM FM1300 Otto)

Plugin	FM1000 Gateway Gateway FM10000 Gateway Gateway	FM Ponte kit	FM FM1200 Volo	FM FM1300 Otto
Bandwidth	**Available**	Not available	**Available**	**Available**
Bandwidth upgrade	**Available**	Not available	**Available**	**Available**
Fluidity-Bandwidth (Mobile)	Not available	Not available	Not available	Not available
Fluidity-Bandwidth (Trackside)	Not available	Not available	Not available	Not available
Fluidity	***Firmware embedded***	Not available	Not available	Not available
4.9 GHz band	Not available	Not available	**Available**	Not available

Plugin	FM1000 Gateway Gateway FM10000 Gateway Gateway	FM Ponte kit	FM FM1200 Volo	FM FM1300 Otto
Licensed frequencies	Not available	Not available	**Available**	Not available
World frequencies	Not available	Not available	**Available**	Not available
AES	Not available	Not available	**Available**	**Available**
Fluidmesh Access Points	Not available	Not available	**Available**	Not available
VLAN	*Firmware embedded*	**Available**	**Available**	Not available
Virtual Gigabit	Not available	Not available	**Available**	Not available
L2TP	*Firmware embedded*	Not available	**Available**	Not available
PROFINET	*Firmware embedded*	Not available	**Available**	Not available
QNET	*Firmware embedded*	Not available	**Available**	Not available
FIPS	Not available	Not available	**Available**	Not available
TITAN	**Available**	Not available	**Available**	Not available
UNII2	Not available	Not available	**Available**	Not available

Table 7. Device plug-in compatibility (FM Cisco 3200-series to FM 4800)

Plugin	FM FM3200 Base FM FM3200 Endo	FM Cisco FM3500 Endo	FM FM4200 Fiber FM FM4200 Mobi	FM FM4500 Fiber FM FM4500 Mobi	FM 4800
Bandwidth	**Available**	**Available**	**Available**	**Available**	**Available**
Bandwidth upgrade	**Available**	**Available**	**Available**	**Available**	**Available**
Fluidity-Bandwidth (Mobile)	**Available**	**Available**	**Available**	**Available**	**Available**
Fluidity-Bandwidth (Trackside)	**Available**	**Available**	**Available**	**Available**	**Available**
Fluidity	**Available**	**Available**	**Available**	**Available**	**Available**
4.9 GHz band	**Available**	**Available**	**Available**	**Available**	Not available

Plugin	FM FM3200 Base FM FM3200 Endo	FM Cisco FM3500 Endo	FM FM4200 Fiber FM FM4200 Mobi	FM FM4500 Fiber FM FM4500 Mobi	FM 4800
Licensed frequencies	Available	Available	Available	Available	Available
World frequencies	Available	Available	Available	Available	Available
AES	Available	Available	Available	Available	Available
Fluidmesh Access Points	Available	Not available	Available	Not available	Not available
VLAN	Available	Available	Available	Available	Available
Virtual Gigabit	Not available	Not available	Not available	Not available	Not available
L2TP	Available	Available	Available	Available	Available
PROFINET	Available	Available	Available	Available	Available
QNET	Available	Available	Available	Available	Available
FIPS	Available	Available	Available	Available	Available
TITAN	Available	Available	Available	Available	Available
UNII2	Available	Available	Available	Available	Available

To purchase any of the software plug-ins, please contact your Fluidmesh Networks representative.

8.2. Plug-in management procedures

8.2.1. Plug-in activation

The Plug-in management procedure has been standardized, and is the same for all Fluidmesh hardware devices.

To obtain a plug-in activation code for a Fluidmesh device, do the following steps:

1. Contact your Fluidmesh Networks representative to purchase a generic 16-digit *License code* for plug-in activation.

2. Quote the unique mesh unit identification number (**5.a.b.c**) of the Fluidmesh hardware device.

3. Using the Fluidmesh Partner Portal, associate the *License code* with the quoted Fluidmesh device to get an *Activation code*.

4. Enter the Activation code on the **MANAGE PLUG-INS** window for the unit.

You can also deactivate a plug-in Activation code that is currently in use so it can be used with a different Fluidmesh unit. To deactivate an active plug-in, refer to The PLUGINS sub-tab.

To convert a License code into an Activation code for a Fluidmesh device, do the following steps:

1. Log on to the Fluidmesh Partner Portal.

2. Click the **Plug-ins** link.

   - When you purchase a generic 16-digit *License code*, the License code and corresponding plug-in will be listed on the Plug-ins page (Figure 50 (page 106)).
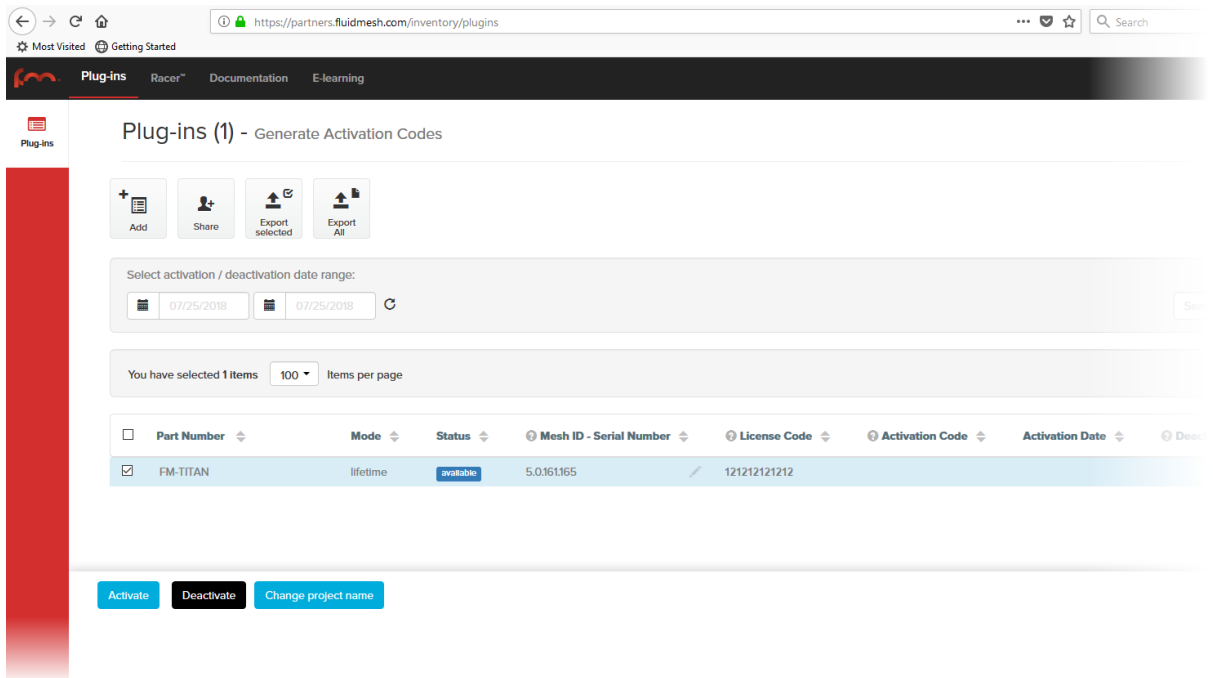
Figure 50. Partner Portal Plug-ins page (License code plug-in)

   - When the generic License code was purchased, you will have received an E-mail from *plugins@fluidmesh.com* containing the License code. If the License code and corresponding plug-in are *not* listed on the Plug-ins page, click the **Add** button in the upper left-hand corner of the Plug-ins web page, and enter the License code using the dialog.

3. Enter the unit identification number (**5.a.b.c**) *or* the unit serial number of the Fluidmesh unit in the **Mesh ID - Serial Number** field.

4. If needed, enter the name of the relevant technical project in the **Project Name** field.

> **TIP**
> If you cannot see the **Project Name** field, reduce the magnification on the Plug-ins web page until all the headings are visible.

5. Click the **Activate** button on the Plug-ins web page.

   - The **Plug-in Activation** dialog will be shown. Check that the given E-mail address is correct, and click the **Activate** button.

   - You will receive an E-mail from *plugins@fluidmesh.com* containing the Activation code.

   - The **Activation Code** and **Activation Date** will be shown in the relevant fields on the Plug-ins web page.

   - The plug-in Status will change from **available** to **active**.

6. Use the Activation code to activate the plug-in. Refer to "Plug-In management" (page 89) for details.

   - The plug-in will be activated, and the relevant functionality can be used.

8.2.2. Deactivating an active plug-in

A plug-in *Activation code* that is currently in use can be *deactivated*. This allows the corresponding *License code* to be used in a different Fluidmesh unit, or transferred to another Fluidmesh user.

To deactivate an activated License code for use with another Fluidmesh unit, do the following steps:

1. On the Configurator interface, click the **PLUGINS** sub-tab under the **SERVICES** tab (FM FM1300 Otto only) or click the **-manage plug-ins** link under **MANAGEMENT SETTINGS** in the left-hand settings menu (all other devices).

   - The **Manage Plugins** dialog will be shown (see below).

2. Click the red **REMOVE** link to the right of the correct plug-in listing.

   - The web browser will inform you that deactivating the plug-in will reboot the unit, and ask for confirmation that you want to deactivate.

3. Confirm the deactivation.

   - The unit will reboot.

   - The Deactivation code for the plug-in will be shown to the right of the plug-in listing, in the **Plug-in Deactivation Codes** section (see below).

4. Make a note of the Deactivation code.

5. Log on to the Fluidmesh Partner Portal.

6. Click the **Plug-ins** link.

    - The Plug-ins web page will be shown (Figure 51 (page 108)).
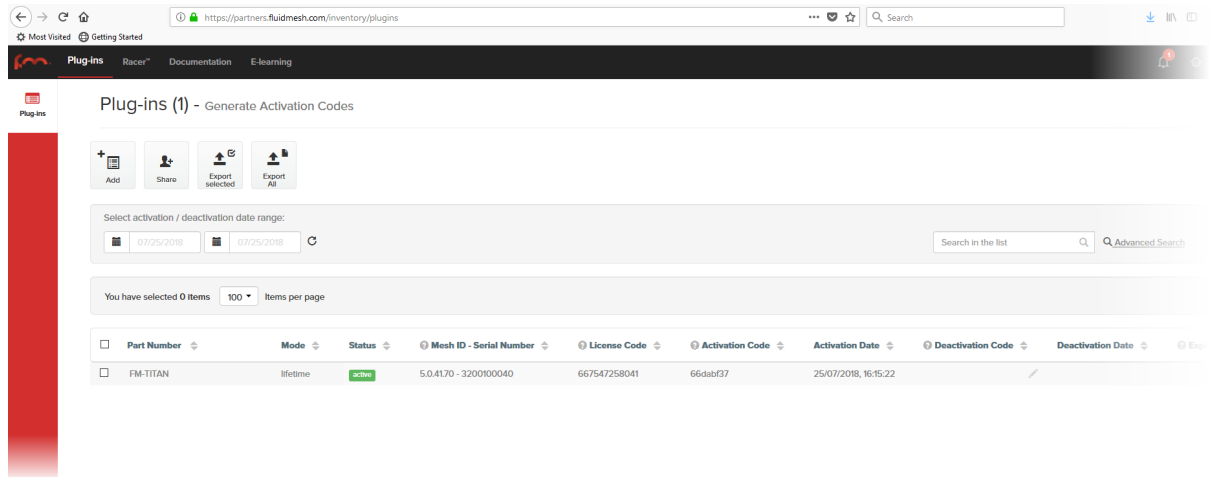
Figure 51. Partner Portal Plug-ins page (License code deactivation)

7. Check the selection check-box to the left of the relevant plug-in listing.

    - The plug-in control buttons will be shown at the bottom of the web page.

8. Enter the Deactivation code for the plug-in in the Deactivation Code field (Figure 52 (page 108)).
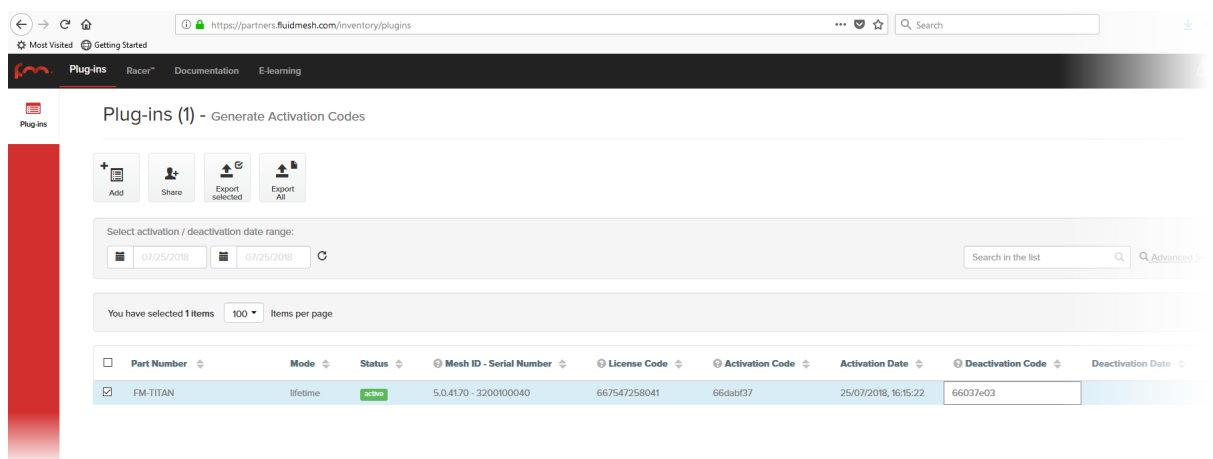
Figure 52. Partner Portal Plug-ins page (deactivation code entry)

9. Click the **Deactivate** button at the bottom of the web page.

- The **PLUG-IN DEACTIVATION** dialog will be shown.

10. To do a normal deactivation, click the **Deactivate** button. If for any reason it is not possible to retrieve the deactivation code, click the **Force Deactivation** button.

> **(!) IMPORTANT**
>
> Only click the **Force Deactivation** button if you have no way to retrieve the deactivation code (for example, if the unit's boot sequence cannot be completed, or if the unit is damaged and cannot be powered ON).

- The plug-in will be deactivated.

- The Deactivation code will be shown in the **Deactivation Code** column of the plug-in listing.

- The Deactivation code will remain on the Partner Portal, and can be used to generate a new Activation code if needed.

8.2.3. Reactivating a deactivated plug-in

To use a Deactivation code to generate an new Activation code, do the following steps:

1. Log on to the Fluidmesh Partner Portal.

2. Click the **Plug-ins** link.

   - The Plug-ins web page will be shown (Figure 53 (page 109)).

Figure 53. Partner Portal (Plug-ins web page)

3. Check the selection check-box to the left of the relevant plug-in listing.

- The plug-in control buttons will be shown at the bottom of the web page.

4. Enter the unit identification number (**5.a.b.c**) or the unit serial number of the Fluidmesh unit in the **Mesh ID - Serial Number** field.

5. Complete the plug-in activation process as shown in "Plug-in activation" (page 105).

8.2.4. Exporting and uploading multiple Activation codes

If more than one plug-in Activation code must be uploaded to a Fluidmesh radio transceiver unit at the same time, the need to upload codes one by one can be avoided by exporting multiple codes, or all codes, from the Partner Portal as a *.CSV file.

To export a collection of Activation codes from the Partner Portal as a *.CSV file, do the following steps:

1. Log on to the Fluidmesh Partner Portal.

2. Click the **Plug-ins** link.

   - The Plug-ins web page will be shown.

3. Convert all needed License codes and/or Deactivation codes to Activation codes as shown in "Plug-in activation" (page 105)

4. To export only selected Activation codes, check the selection check-boxes to the left of each plug-in that must be included in the *.CSV file, then click the **Export selected** button. Alternatively, export all Activation codes by clicking the **Export All** button (Figure 54 (page 110)).

> **!** **IMPORTANT**
>
> If all Activation codes are exported, only the Activation codes that are linked to the unit identification number (**5.a.b.c**), or the unit serial number of the target unit, will be assigned to the unit.
>
> All codes that are not relevant to the unit will remain unused.
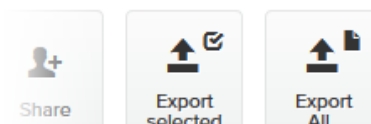
Figure 54. Plug-ins web page (code export controls)

5. Follow the software prompts to download the exported *.CSV file to your computer. Save the file in a safe place.

6. On the configurator interface, click the **-manage plug-ins** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

- The **MANAGE PLUG-INS** dialog will be shown.

7. Upload the *.CSV file to the unit by clicking the **Choose File** button in the **Upload Plug-ins CSV** section (Figure 55 (page 111)) and following the software prompts.

Upload Plug-ins CSV
Select the CSV file to upload
Choose File plugins-acti…on-codes.csv

Cancel   Upload
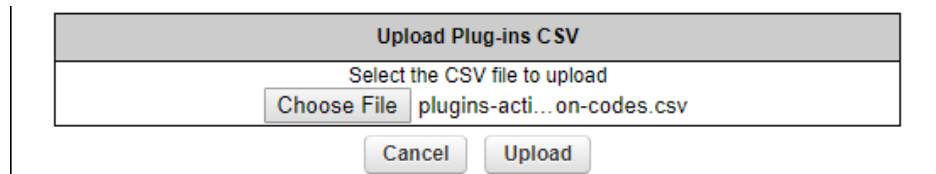
Figure 55. MANAGE PLUG-INS DIALOG (Upload Plug-ins CSV section)

- The chosen *.CSV file will be listed to the right of the **Choose File** button.

8. Click the **Upload** button.

- The plug-ins will be uploaded to the unit and activated, and the relevant functionality can be used.

8.2.5. Sharing License codes and accepting shared License codes

If needed, you can share license codes with other Fluidmesh device users, and also have other Fluidmesh device users share their license codes with you.

To share one or more license codes with another Fluidmesh device user, do the steps that follow:

1. Log on to the Fluidmesh Partner Portal.

2. Click the **Plug-ins** link.
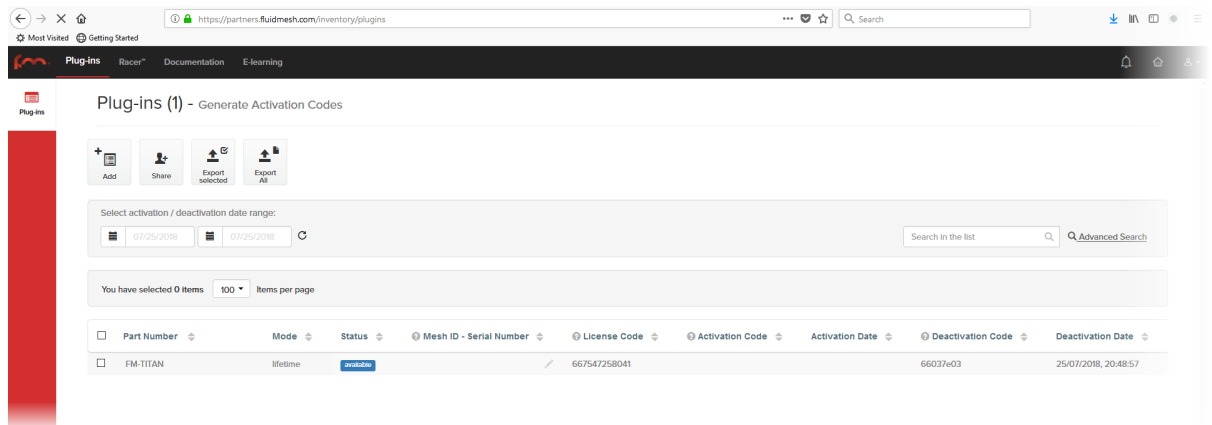
- The Plug-ins web page will be shown.

3. Check the selection check-boxes to the left of the plug-ins that must be shared.

4. Click the **Share** button in the upper left-hand corner of the **Plug-ins** web page (Figure 56 (page 112)).
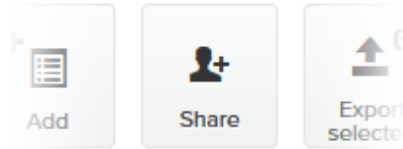
Figure 56. Plug-ins web page (Share button)

- The **Share License Codes** dialog will be shown.

5. Enter one or more E-mail addresses to which the License codes must be sent. Click the **Share** button.

- An E-mail containing the selected License codes will be sent to the specified E-mail addresses.

- The License codes contained in the E-mail can be converted to plug-in Activation codes in the normal way.

If needed, you can also ask another device user to share one or more license codes with you. If a License code is shared with you, it will be listed on your Partner Portal Plug-ins web page.

9. Troubleshooting

This section contains information that will allow you to solve common problems associated with configuration and installation of Fluidmesh products.

9.1. I cannot get the Log-in screen

If you have directly connected a Windows computer to your Fluidmesh device for device configuration, but you cannot access the log-in form on your web browser, check the following points:

Are you trying to access the unit using a valid IP address?

You must manually set the computer's IP address and Netmask to be recognizable by the Fluidmesh device. The correct settings are as follows:

- **IP address:** 192.168.0.10 (or any other IP address belonging to subnet 192.168.0.0/255.255.255.0)
- **Netmask:** 255.255.255.0

Have you disabled the 'Access the Internet using a proxy server' function?

If your browser shows a time-out or similar message, the computer may be trying to access the Fluidmesh device through a proxy server. To stop the computer from trying to access the unit through a proxy connection, refer to "Accessing the Cisco FM Ponte kit for device configuration" (page 37).

9.2. I forgot the Administrator password

If you have forgotten the Administrator user name and/or password for the Configurator interface, and you must access the unit to configure it using the Configurator interface, do the following steps:

1. Physically access the unit.
2. Use the hardware **Reset** button to reset the unit to its factory default settings. Refer to "Resetting the unit to factory defaults" (page 97) for more information.

9.3. The wireless link is poor or non-existent in Bridge mode

If the unit is set to **Bridge** mode, and is showing any or all of the following symptoms:

- There is no wireless link
- The link LED on the device enclosure shows constant red
- The wireless link is constantly below 60% signal strength

Check the following points to improve the wireless link strength:

1. **Antenna alignment:** The antennas belonging to both units forming part of the affected link must face each other as directly as possible.

2. **Line-of-sight:** The antennas belonging to both units forming part of the affected link must have clear line-of-sight (in other words, there must be no physical obstructions between the two antennas).

3. **Power:** Verify that both units forming part of the affected link are receiving enough power from their Ethernet connections or PoE injectors.

4. **Frequency value and channel width:** Both units forming part of the affected link must be set to the same frequency value, and to the same channel width.

10. Electrical power requirements

The following table describes:

- The electrical power requirements for each Fluidmesh hardware device type.
- Which Fluidmesh hardware devices are capable of receiving power through an IEEE 802.3 Ethernet port (whether from a power-supplying device like a compatible network switch, or from a power-over-Ethernet (PoE) injector), or through a DC IN power supply port, or both.
- The specific voltage-variation tolerances of each Fluidmesh radio transceiver unit type.

Table 8. Individual power requirements (FM1000 Gateway and FM10000 Gateway)

	Required input power	FM1000 Gateway (model FM1000-GWY)	FM10000 Gateway (model FM10000-GWY)
DC IN	12 Vdc (from mains AC power adapter producing a minimum of 60W (12V/5A)).	X	
First-generation FM10000 Gateway Gateway: unit may be equipped with single 250W non-redundant AC power supply unit (input power: 100 Vac to 240 Vac at 50 Hz to 60 Hz).		X	

Table 9. Individual power requirements (FM Ponte kit to FM4200 Mobi)

		FM Ponte kit (model FMPONTE-50)	FM1200 Volo (model FM1200V-HW)	FM1300 Otto (model FM1300T-HW)	FM3200 Base (model FM3200)	FM3200 Endo (model FM3200E-HW)	FM4200 Mobi (model FM4200)
PoE	24V passive PoE	X	X				
	48V passive PoE				X	X	X

	IEEE 802.3af PoE (voltage range at PD: 37V to 57V)			X	X	X	X
	IEEE 802.3at PoE (voltage range at PD: 42.5V to 57V)			X	X	X	X
DC IN	Permanent DC power, min. 24V max. 60V						X
	EN 50155 compliance at 48V						X

Table 10. Individual power requirements (FM4200 Fiber to FM4800 Fiber)

		FM4200 Fiber (model FM4200F)	FM3500 Endo (model FM3500)	FM4500 Mobi (model FM4500)	FM4500 Fiber (model FM4500F)	FM4800 Fiber (model FM4800F-HW)
PoE	24V passive PoE					
	48V passive PoE	X	X	X	X	X
	IEEE 802.3af PoE (voltage range at PD: 37V to 57V)	X				
	IEEE 802.3at PoE (voltage range at PD: 42.5V to 57V)	X	X	X	X	X

		FM4200 Fiber (model FM4200F)	FM3500 Endo (model FM3500)	FM4500 Mobi (model FM4500)	FM4500 Fiber (model FM4500F)	FM4800 Fiber (model FM4800F-HW)
DC IN	Permanent DC power, min. 24V max. 60V	X		X	X	X
	EN 50155 compliance at 48V	X		X	X	X

11. Heat radiation data

When in use, all Fluidmesh gateway units and radio transceivers generate heat as a by-product of electrical activity.

Heat radiated by a Fluidmesh device may be of concern in confined locations such as server rooms (where the cumulative heat generated by a collection of electrical and electronic devices may cause damage to sensitive electronic components) and outdoor equipment enclosures (in which electronic components may overheat if the enclosure is not properly ventilated).

> **WARNING**
>
> The outer surfaces of some Fluidmesh units may become hot during normal operation. Such units have a 'Hot Surfaces' warning triangle on their outer enclosures.
>
> During normal operation, do not touch or handle such unit enclosures without personal protective equipment.

The following table shows nominal heat-radiation figures for all Fluidmesh devices under idle conditions, and under full-load conditions.

All heat-radiation figures are given in British Thermal Units (BTU) per hour.

Device	Fiber-optic module installed	Idle @ 115 Vac / 60 Hz	Idle @ 230 Vac / 60 Hz	Full load @ 115 Vac / 60 Hz	Full load @ 230 Vac / 60 Hz
FM1000 Gateway (model FM1000-GWY)		25.590	33.780	25.250	33.100
FM10000 Gateway, first and second generations (model FM10000-GWY)		271.595	267.159	436.395	437.078
FM Ponte kit (model FMPONTE-50)		6.479	6.138	19.778	19.437
FM1200 Volo (model FM1200V-HW)		6.479	6.138	19.778	19.437
All 3200-series transceivers (models FM3200 and FM3200E-HW)		10.230	10.230	24.552	24.552
FM3500 Endo (model FM3500)		9.889	9.889	26.939	26.939
FM4200 Mobi (model FM4200)		10.230	10.230	24.552	24.552

Device	Fiber-optic module installed	Idle @ 115 Vac / 60 Hz	Idle @ 230 Vac / 60 Hz	Full load @ 115 Vac / 60 Hz	Full load @ 230 Vac / 60 Hz
FM4200 Fiber (model FM4200F)	No	12.617	12.617	26.939	26.939
	Yes	15.004	15.004	29.326	28.985
FM4500 Mobi (model FM4500)		9.889	9.889	26.939	26.939
FM4500 Fiber (model FM4500F)	No	9.889	9.889	26.598	26.257
	Yes	12.958	12.958	29.326	29.326
FM4800 Fiber (model FM4800F-HW)	No	23.529	23.529	47.399	47.058
	Yes	27.280	26.939	51.832	50.468

12. Federal Communications Commission (FCC) radio interference statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

FCC Caution: to assure continued compliance, use only shielded interface cables when connecting to computer or peripheral devices. You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

This device has been assembled using components that comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Industry Canada

The use of this device in a system operating either partially or completely outdoors may require the user to obtain a license for the system according to the Canadian regulations.

Industry Canada Statement

This device complies with RSS-247 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Avis d'industrie Canada

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisee aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et, and (2) l'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

IC RF Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

EC Declaration of Conformity

Fluidmesh Networks, Inc. declares under its sole responsibility that the Cisco FM Ponte kit is compliant with the following directives, and has been designed and manufactured to the following specifications:

EMC	EN 61000-6-1; EN 61000-6-2; EN 61000-6-3; EN 61000-6-4; EN 489-17
R&TTE	EN 300 328-1 V. 1.3.1; EN 300 328-2 V. 1.2.1; EN 301 893-1 V. 1.2.1; EN 300 440-2 V. 1.3.1
Safety	EN 60950-1:2001

Caution: This equipment is intended to be used in all EU and EFTA countries. Contact local Authority for procedure to follow.

Note:

Class A ITE is a category of all other ITE which satisfies the class A ITE but not the class B ITE limits.

Such equipment should not be restricted in its sale but the following warning shall be included in the instruction for use:

WARNING: this is a class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

For more details on legal combinations of power levels and antennas, contact Fluidmesh Networks, Inc.

Belgique

Dans le cas d'une utilisation privee, `a l'exterieur d'un batiment, au-dessus d'un espace public, aucun enregistrement n'est necessaire pour une dis-tance de moins de 300m. Pour une distance sup´erieure `a 300m un enregistrement aupr`es de l'IBPT est requise. Pour une utilisation

publque a l'exterieur de batiments, une licence de l'IBPT est requise. Pour les enregistrements et licences, veuillez contacter l'IBPT.

France

Vous pouvez contacter l'Autorite de Regulation des Telecommunications (http://www.art-telecom.fr) pour de plus amples renseignements.

13. Notices and copyright

WARNING

Installation of Fluidmesh hardware devices and their supporting infrastructure must be done by suitably qualified personnel only. In some countries, installation by a certified electrician may be required.

Fluidmesh hardware installations must comply with all applicable local legislation.

WARNING

Never disassemble a Fluidmesh hardware device to any extent that is not described in the relevant device user's manual. Fluidmesh devices contain no user-serviceable parts. Disassembling a Fluidmesh hardware device will invalidate the device warranty, and may compromise the operational integrity of the device.

On some Fluidmesh radio transceiver devices, the lower access cover must be removed to gain access to the hardware *Reset* button. Do not operate a radio transceiver device for extended periods if its lower access cover has been removed.

WARNING

To avoid danger from non-ionizing radiation and/or electric shock and/or high-intensity laser or LED light sources, be sure to install the unit only in a location with restricted access.

WARNING

To avoid danger from electric shock, do not expose the unit to water or high humidity if the unit is powered ON, or if any access covers have been removed from the unit enclosure.

Do not place liquid-filled objects on or above the unit.

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14. Fluidmesh end-user license agreement

14.1. Preamble

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The Fluidmesh Firmware is copyright-protected material under United States and international copyright and other applicable laws. Unauthorized copying, use or modification of any part of this firmware, or violation of the terms of this Agreement, will be prosecuted to the maximum extent allowable under law.

14.2. Notice

This is an agreement between you and Fluidmesh, a division of Cisco (hereafter known as 'Fluidmesh').

You must read and agree to the terms of this firmware license agreement (hereafter known as the 'agreement') before any Fluidmesh firmware can be downloaded, installed or used. By clicking the 'Accept' button on any Fluidmesh firmware download webpage, or by downloading, installing or using Fluidmesh firmware and/or by using any Fluidmesh device running Fluidmesh firmware, you are agreeing to be bound by the terms and conditions of this agreement. If you do not agree with the terms and conditions of this agreement, then you should not download, install or use any Fluidmesh firmware, and you agree to forego any implied or stated rights to download, install or use Fluidmesh firmware.

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For the purpose of this Agreement, the following terms shall have the following meanings:

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'Fluidmesh Device' means a Fluidmesh networking device that you purchase or otherwise rightfully acquire;

'Fluidmesh Firmware' means the firmware in object code form made available by Fluidmesh for Fluidmesh Devices; and

'You' and 'Your' mean the company, entity or individual who owns or otherwise rightfully acquires the Fluidmesh Device into which the Fluidmesh Firmware will be incorporated.

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Fluidmesh grants you a non-exclusive, non-transferable license to use a copy of the Fluidmesh Firmware and accompanying documentation and any updates or upgrades thereto provided by Fluidmesh according to the terms set forth below. You are authorized by this license to use the Fluidmesh Firmware in object code form only, and solely in conjunction with applicable and permitted Fluidmesh-branded products and/or services and in accordance with the applicable documentation. You are granted a limited and non-exclusive license (without the right to sub-license) to use the software solely for the Fluidmesh Devices that you own and control, and solely for use in conjunction with the Fluidmesh Firmware.

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You may:

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Fluidmesh Devices must be properly installed and they are sold for installation by a professional installer only. Fluidmesh Devices must be installed by a professional installer of wireless networking products certified by Fluidmesh, and they are not designed for installation by the general public. It is your responsibility to follow local country regulations, including operation within legal frequency channels, output power, and Dynamic Frequency Selection (DFS) requirements. You are responsible for keeping the devices working according to these rules.

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This license will continue until terminated. Unauthorized copying of the Fluidmesh Firmware or failure to comply with the above restrictions will result in automatic termination of this Agreement and will make other legal

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Furthermore, Fluidmesh may immediately terminate this Agreement if (i) you fail to cure a breach of this Agreement (other than a breach pursuant to Fluidmesh intellectual property rights) within thirty (30) calendar days after its receipt of written notice regarding such breach, or (ii) you breach any Fluidmesh intellectual property right. Upon termination of this license for any reason, you agree to destroy all copies of the Fluidmesh Firmware. Any use of the Fluidmesh Firmware after termination is unlawful.

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You acknowledge and agree that Fluidmesh may, directly or indirectly through the services of third parties, collect and store information regarding the use and performance of the Fluidmesh Firmware and Fluidmesh Devices, and about equipment through which it otherwise is accessed and used.

You further agree that Fluidmesh may use such information for any purpose related to any use of the Fluidmesh Firmware and Fluidmesh Devices by you, including, without limitation, improving the performance of the Fluidmesh Firmware or developing updates and verifying your compliance with the terms of this Agreement and enforcing Fluidmesh's rights, including all intellectual property rights in and to the Fluidmesh Firmware.

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Fluidmesh does not support, nor are the services intended to support or carry, emergency calls to any emergency services, including but not limited to 911 dialing.

Fluidmesh will not be held responsible for any liability or any losses, and you, on behalf of yourself and all persons using the services through the licensed products, hereby waive any and all such claims or causes of action for losses arising from, or relating to, any party's attempts to contact emergency service providers using the licensed products, including but not limited to calls to public safety answering points.

Fluidmesh will not be held liable for any losses, whether in contract, warranty, tort (including negligence), or any other form of liability, for any claim, damage, or loss, (and you hereby waive any and all such claims or causes of action), arising from or relating to your (i) inability to use the services to contact emergency services, or (ii) failure to make additional arrangements to access emergency services.

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You acknowledge that the Fluidmesh Devices, Fluidmesh Firmware, documents, technical data, and any other materials delivered under this Agreement are subject to U.S. export control laws, and may also be subject to export or import regulations in other countries. You agree to comply strictly with these laws and regulations and acknowledge that you have the responsibility to obtain any licenses to export, re-export, or import as may be required after delivery to you. You shall not, directly or indirectly, export, re-export or release the Fluidmesh Devices and Fluidmesh Firmware, to, or make the Fluidmesh Devices and Fluidmesh Firmware accessible from any jurisdiction or country to which export, re-export or release is prohibited by law, rule or regulation. In particular, but without limitation, the Fluidmesh Devices and Fluidmesh Firmware may not be exported or re-exported (a) into any U.S. embargoed countries or (b) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce Denied Person's List or Entity List.

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This Agreement shall not be governed by the 1980 U.N. Convention on Contracts for the International Sale of Goods. Rather, this Agreement shall be governed by the laws of the State of Illinois, including its Uniform Commercial Code, without reference to conflicts of laws principles. You agree to the exclusive jurisdiction and venue of the State and Federal courts in Illinois, United States.

This Agreement is the entire agreement between you and Fluidmesh, and supersedes any other communications or advertising with respect to the Fluidmesh Firmware and accompanying documentation. If any provision of this Agreement is held invalid or unenforceable, such provision shall be revised to the extent necessary to cure the invalidity or unenforceability, and the remainder of the Agreement shall continue in full force and effect.

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