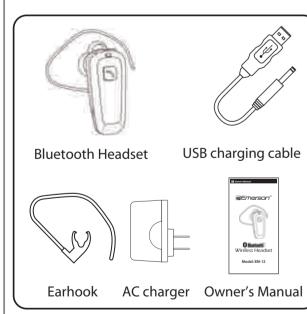


\* Bluetooth® Wireless Headset

Model: EM-12

In the box



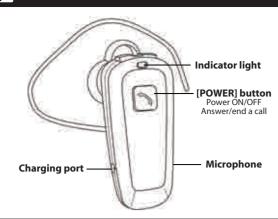
## Drive Safe

Driving while talking on your mobile phone is dangerous, and illegal in many states

Although this device enables drivers to conduct handsfree conversations, it is still dangerous to drive and use a mobile phone at the same time.

We recommend pulling over before making or answering calls, especially during adverse driving conditions. Please use your mobile phone, and our product responsibly while driving!

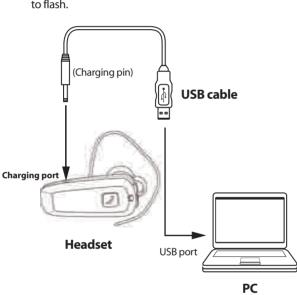
**O** Location of controls



## Charging the Bluetooth Headset

- 1. Connect the charging pin of the USB cable to the charging socket of the headset.
- 2. Connect the other end of the USB cable to the Computer's USB port
- 3. The **RED LED** indicator light turns on.
- 4. The **RED LED** indicator light shuts off when the headset is fully charged (approximately 3-4 hours).

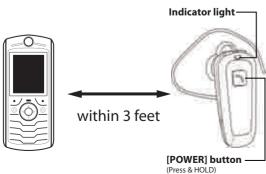
**NOTE:** When the battery is running low, the **RED** indicator light starts



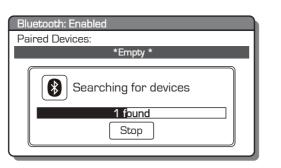
Before using your **Bluetooth Headset** for the first time, charge it for 10-12 hours.

# Pairing the headset with a Bluetooth enabled phone

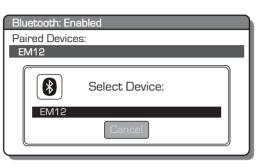
- 1. Make sure the **Bluetooth Headset** is turned off.
- 2. Keep your **Bluetooth Headset** and mobile phone within **3** feet of each other during the pairing process.
- 3. Press and **HOLD** the **[POWER]** button until the **RED** and **BLUE** lights flash alternately.



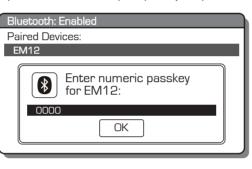
To enter the **Pairing Mode**, you must press and i HOLD the [POWER] button for approximately 10 4. Set your mobile phone to search for Bluetooth devices.



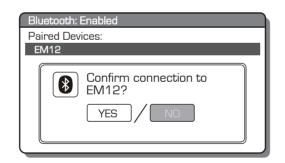
5. When the phone finds the headset, confirm by selecting EM12 from the list.



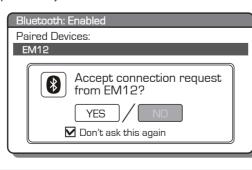
6. Enter passcode "0000" when prompted by the phone.



7. Your mobile phone will confirm that the pairing was completed, and prompt you to accept the connection. Please respond YES to connect the headset to your mobile phone. If the pairing was successful, the headset's indicator light flashes a steady blue.



8. When attempting to reconnect the headset to your mobile phone, you may see the message below, and your mobile phone will prompt you to accept the connection request to the FM12 headset, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again", your phone will automatically accept future connection requests from your Bluetooth Headset.



The screenshots above are typical of many Bluetooth enabled phones in the market today, and are used to assist in the explanation of the pairing process. Your mobile phone's interface and interaction with the Bluetooth Headset may slightly differ from the illustrations above.

## Using your Bluetooth Headset

#### Powering ON/OFF

- To turn **ON**, press and hold the [**POWER**] button until the **BLUE LED** indicator light turns on.
- To turn **OFF**, press and hold the [**POWER**] button until the **BLUE LED** indicator light changes to **RED**, and then shuts off.

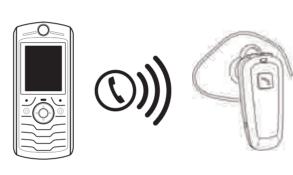
## Answering/Ending a call

- To answer a call, press and release the [POWER] button.
- To end a call, press and release the [POWER] button.



#### To make a call

Dial the number and press the send button on your mobile phone, the call is automatically transferred to the headset.

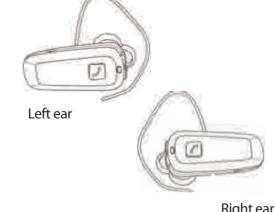


#### Adjusting the volume

Use your mobile phone's volume control buttons to decrease or increase the volume of the Bluetooth Headset.

### Wearing your Bluetooth Headset

You may wear your headset with or without the provided earhook. If you choose to wear your headset with the earhook, connect it to the headset as shown in the diagram below.



Right ear

For the best audio quality, always wear your **Bluetooth Headset** on the same side of the body as your mobile phone.

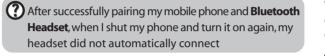
## Troubleshooting tips

# ? I cannot get the Bluetooth Headset into Pairing Mode

- Make sure the Bluetooth Headset is turned off before beginning the pairing process.
- Press and hold the [POWER] button until the RED and BLUE lights flash alternately, this will signal that the headset is in Pairing Mode, and ready to connect to your mobile phone.

# Mymobile phone is not able to pair with the **Bluetooth Headset**

- Make sure that you fully charged the headset before pairing.
- Keep your **Bluetooth Headset** and mobile phone within **3** feet of each other during the pairing process. • Check that your phone's Bluetooth feature is turned **ON**.
- Try repeating the pairing process, see "Pairing the headset
- with a Bluetooth enabled phone."



- Try turning the headset **OFF**, and then turning it **ON** again
- Many mobile phones have an auto reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you accept this option, so that your **Bluetooth Headset** automatically reconnects to your mobile phone; check the user guide of your mobile phone for more information regarding this option.
- Try unpairing the headset from your phone, and repeat the pairing



- For the best audio quality, always wear your **Bluetooth Headset** on the same side of the body as your mobile phone.
- Check that the battery is charged enough.



• Try adjusting the volume by using the [VOLUME UP] or [VOLUME DOWN] button on your mobile phone.

## Safety information

- Check local laws regarding use of a mobile handset and wireless headset while driving. If you use the **Bluetooth Headset** while driving, ensure your attention and focus remains on your driving.
- Observe all signs in the designated areas where some electronic devices or RF radio products are required to be switched off. These could include airplanes, hospitals, blasting areas, and potentially explosive atmospheres.



**CAUTION:** Although this device enables drivers to conduct handsfree conversations, it is still dangerous to drive and use a mobile phone at the same time. Always keep your full attention on your driving.

## Product maintenance

- Power off this product when not in use.
- DO NOT expose this product to water or other liquids. • DO NOT use abrasive cleaning solvents to clean the Bluetooth Headset.
- If you will not use the **Bluetooth Headset** for long periods, be sure to store it in a dry place, free from extreme temperature, humidity and dust.

## FCC and telephone company information

This equipment has been tested and found to comply with the

requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions. may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different
- from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Do not attempt to repair or modify this equipment.

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

#### Warranty information

#### **Limited Warranty**

In the unlikely event that this product is defective, or does not perform properly, you may within ninety (90) days from your original date of purchase return it to the authorized service center for repair or exchange.

#### TO OBTAIN WARRANTY SERVICE:

- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes),
- a telephone contact number, and the defective unit within
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

Southern Telecom Inc. **ATTN: Returns Department** 14-C 53rd Street Brooklyn, NY 11232

Should you have any questions or problems concerning this product, please contact our customer service department at:

( 1-877-768-8483 (Toll Free) Monday - Thursday: 9AM - 5PM (EST) Friday: 9AM - 3PM (EST)

cs@southerntelecom.com

via e-mail at

#### Warranty service not provided This warranty does not cover damage resulting from

accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

#### **Limitation of Warranty:**

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRAN-TIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SOUTHERN TELECOM INC. IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS
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