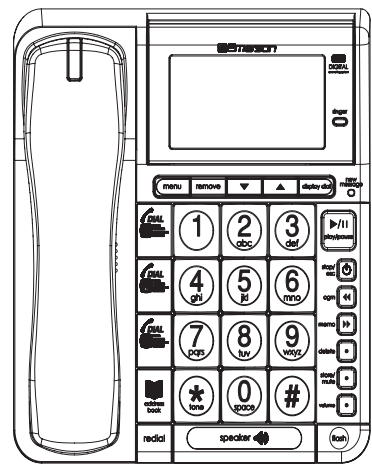




## Digital Answering Machine Speaker Phone



## EM2655

## FCC Information

Your telephone equipment is approved for connection to the Public Switch Telephone Network and is in compliance with parts 15 and 68, FCC Rule and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

**FCC Part 15**  
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient and/or relocate the receiving antenna.
- Increase the separations between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Do not attempt to repair or modify this equipment.**  
**Warning:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC Part 68 and ACTA**  
This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ#TXXX. This identifier must be provided to your local telephone company upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone company network must comply with applicable Party 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack to two lines.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03m the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment, consult your telephone company or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or it's authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment causes harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

This telephone system meets FCC Standards for Hearing Aid Compatibility.

## WARNING:

**TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**

## SAVE THESE INSTRUCTIONS

	<b>CAUTION</b> RISK OF ELECTRICAL SHOCK DO NOT OPEN	
The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.	WARNING: TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

See marking on bottom / back of product.

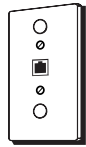
## Important safety instructions

Note: Some of the below precautions may not apply to your product. E.g.: Battery and power cord precautions.

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near bath tub, kitchen sink or swimming pool).
5. Do not place this product on an unstable surface.
6. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
7. Never push objects of any kind into the ventilation slots of this product as they may touch dangerous voltage points or create a short circuit that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
8. Use only the power cord and batteries indicated in this manual.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
10. Plug the adaptor to the socket - outlet that is closest to the equipment and which is easily accessible.
11. Do not allow anything to rest on the power cord. Do not install this product where the cord may have anyone walking on it.
12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than a specified access doors may exposed your to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the product is subsequently used.
13. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
14. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in the place if it is plugged into a ceiling or an under-the-table/cabinet outlet.
15. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled onto the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operation instructions. Adjust only those controls that are covered by the operation instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
  - E. If the product has been dropped and damaged.
  - F. If the product exhibits a distinct change in performance.
16. Avoid using a telephone (other than cordless) during an electric storm. There is a remote risk of electric shock from lightning.
17. Do not use the telephone to report a gas leak in the vicinity of the leak.
18. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

## Telephone jack requirements



To use this phone, you must have an RJ1C modular telephone jack. If you do not have a modular jack, please call your local telephone company to find out how to get one installed.

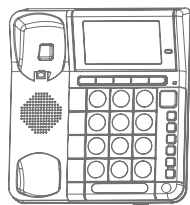
## Important installation information

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
- Temporarily disconnect any equipment connected to the phone, such as faxes, other phones, or modems.



**CAUTION: Disconnect the phone cord from the wall outlet before installing or replacing the batteries. (Only for telephones which require batteries)**

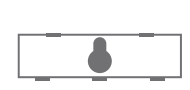
## In the box



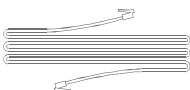
Base



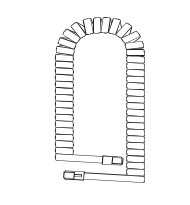
Handset



Mounting bracket



Straight line cord



Coil cord



User guide

## Connecting the telephone

This phone requires a 9V adaptor (included) to operate the Caller ID and answering machine functions.

Connect the tip of the 9V adaptor to the DC jack on the back of the telephone.

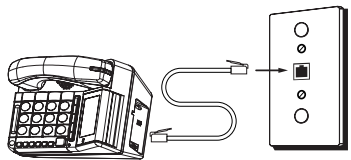
If you do not connect the adapter, the speakerphone and caller ID functions will not work (the LCD and Ringer LED will not appear), but the dial-out and dial-in function can be operated normally.

### DESK MOUNTING

1. Connect the coil cord to the handset and base as shown in the diagram below:



2. Plug one end of the straight line cord into the "TEL-LINE" jack at the back of the phone's base, and other end into a modular wall telephone jack.

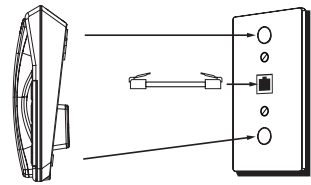


3. Pick up the handset and confirm you hear the dial tone.

### WALL MOUNTING

To mount your telephone on a wall plate (not included), follow the instructions below:

- 1) Attach the mounting bracket (included) on to the back of the phone's base.
- 2) Plug a short straight line cord (not included) into a modular wall phone jack.
- 3) Align the holes on the base with the mounting studs on the wall plate.
- 4) Pull the base down onto the studs until the telephone is secure.



## Setting up the Menu

**IMPORTANT:** Do not connect the telephone into the wall jack while setting up the Caller ID menu because an incoming call may invalidate the information saved.

After connecting the A/C adaptor, the LCD will show "INITIALIZATION", and it will automatically enter into English settings.

1. Press and hold the [MENU] button until the display shows "SET ▼ or ▲"
2. Use the [▼] or [▲] buttons to scroll through the options below, and press the [MENU] button to select the desired option you wish to set.

- SET LANGUAGE
- LOCAL AREA CODE
- SET TIME/DATE
- SET FLASH TIME
- LCD CONTRAST
- SET TONE / PULSE DIAL MODE
- MESSAGE LENGTH
- RINGS TO ANSWER
- REMOTE ACCESS (default = 321)
- TELEPHONE ANSWERING MACHINE HIGH DIGIT (ON / OFF)

Note: Please be sure the telephone lines are connected and the adapter is installed before changing any settings.

## Setting up the Phone Book

### Copying phone numbers from the Caller ID memory

- When telephone under the on-hook state, press [▼] or [▲] to review the Caller ID list and select the number to save.
- Press [ADDRESS BOOK] once, the display number will be copied to the address book, press [ADDRESS BOOK] again to confirm and input the name.
- Use the keypad to enter the name (at most 15 letters).

### Creating phone book entries

- Press [ADDRESS BOOK] and use [▼] or [▲] to choose [ADD].
- When "ADD" is flashing, press [ADDRESS BOOK] again.
- Input the number you want to store and press [ADDRESS BOOK].
- Use the keypad to input the name and press [ADDRESS BOOK] again to finish the phonebook settings.

### Editing phone book entries

- When the telephone is under the on hook state, press [ADDRESS BOOK], then use [▼] or [▲] to select "SEARCH".
- When "SEARCH" is flashing, press [ADDRESS BOOK] again to enter the search mode.
- Use [▼] or [▲] to choose which number you want to edit, and press [ADDRESS BOOK] to enter.
- Use the keypad to input a number then use [▲] to move the cursor forward (use [▼] to move the cursor backwards, and press [DELETE] to delete a current digit).
- When you are finished editing the number press [ADDRESS BOOK] to skip to the name editing.
- Use the [▲] or [▼] buttons to move the cursor and use [DELETE] to erase a digit.
- Press [ADDRESS BOOK] to again to confirm and save the editing.

### Deleting phonebook entries

- When the telephone is under the on-hook state, press [ADDRESS BOOK].
- Use [▼] or [▲] to select "SEARCH" and press [ADDRESS BOOK] again.
- Use [▼] or [▲] to choose the number you want to delete.
- When the wanted number is displayed on the LCD, press [DELETE] two times (the number will be deleted).

## Using the telephone

### Ringer Volume (HI / LO / OFF)

- Slide the [RINGER] switch located on the back of the base to the 'HI' or 'LO' position to turn the ringer on. 'HI' is for high volume and 'LO' is for low volume.

- Slide the ringer switch to the 'OFF' position to turn the [RINGER] off. You can still dial out but cannot hear the ringer sound of any incoming calls (the ringer LED will still flash to remind you there is an incoming call). Don't forget to switch the ringer back to the 'HI' or 'LO' position otherwise you cannot hear the ringer next time.

### Speakerphone volume (MIN to MAX)

- When the speakerphone is active press the volume button to cycle through speakerphone volume from minimum [ ] to maximum [ ] located on the bottom of the LCD screen.

### Receiver volume (MIN to MAX)

- Pickup the handset and press the press the volume button to cycle through receiver volume from minimum [ ] to maximum [ ] located on the bottom of the LCD screen.

### Pre-dialing

- Enter the desired phone number first (Max 15 digits).

- Lift the handset or press [SPEAKER], the entered number will be dialed automatically.

### Redial

To redial the last number called, use the redial feature. This feature is useful when the number you are calling is busy.

- Pickup the handset or press the [SPEAKER] button, then press [REDIAL]. The last number called is redialed.

### Flash

The flash feature is used to active calling services available through your local telephone company, such as Call Waiting and 3-Way Calling. To use the features below, you must subscribe to these services through your local telephone company.

**To answer an incoming call while having a conversation:**  
After you hear the call waiting tone, press and release the [FLASH] button. The first call is placed on hold and the second call is answered.

**To return to the first call and put the second call on hold:**  
Press and release the [FLASH] button again to return to the first call, the second call will be put on hold.

### To activate Three Way Calling

Press and release the [FLASH] button while on the first call, you will hear a dial tone. Dial a second number, and press the [FLASH] button again to connect the two calls.

### Mute

To temporarily prevent the person on the other end of the line from hearing your conversation, press the [STORE/MUTE] button. To deactivate mute, press the [STORE/MUTE] button again.

### Memory

This telephone can store up to 3 of your most frequently dialed phone numbers.

### Storing the one touch memory

- When the phone is under the on-hook state, press [STORE/MUTE], the LCD will display "STORE NUMBER", then dial the number using keypad.

- Press "DIAL 1", "DIAL 2" or "DIAL 3", and the dialed number will be stored on that spot.

### Dialing the one touch memory

Press "DIAL 1", "DIAL 2" or "DIAL 3", then pick up the handset or press [SPEAKER] to dial the number from one touch memory **OR** pick up the handset or press [SPEAKER] then press "DIAL 1", "DIAL 2" or "DIAL 3".

### Deleting a one touch memory

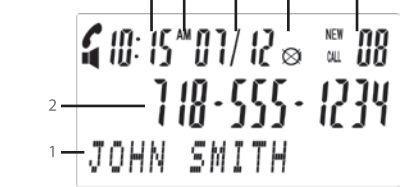
- Press the one touch memory from "DIAL 1", "DIAL 2" or "DIAL 3", that you wish to delete.

- Press [STORE / MUTE], then press [REMOVE] to delete the one touch memory.

## Caller ID

**IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call waiting. Caller ID service from your local telephone company.**

This telephone automatically displays an incoming caller's name and telephone number, as well as the date and time of the call. It can record and store the information up to 90 calls into the phone's Caller ID memory.



1. Name
2. Number
3. Time of call
4. AM/PM
5. Date of call
6. Mute
7. New call counter

### Call Waiting Caller ID

When you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call while on the phone, a beep will indicate the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the Caller ID memory.

**NOTE:** When you hear the call waiting beep, press [FLASH] to put the current call on hold and answer the incoming call. Press [FLASH] again to return to the original call.

### Receiving Caller ID information

When you receive a call, the callers information is displayed, allowing you to decide wether or not you want to answer the call. If you are away from home or unable to answer the phone, the information for up to 90 of the most recent calls will be stored into the telephones Caller ID memory. When receiving the 91st call, the oldest Caller ID record will be deleted.

### Reviewing Caller ID information

To review the information of your received calls which are stored in the phones Caller ID memory, use the [▲] or [▼] buttons.

### Deleting the Caller ID information

- Use the [▲] or [▼] buttons to select the caller information you wish to delete.

- Press the [DELETE] button.

**NOTE:** To delete all Caller ID information, press and hold the [DELETE] button until the display shows "DELETE ALL" then press the [DELETE] button again to confirm. All Caller ID records will be erased.

## Using the answering machine

### Default OGM (outgoing message)

This phone has three OGM messages.

1. OGM1 - "Please leave a message after the beep."
2. OGM2 - "Please call later"
3. OGM3 - "Memory full, please call later."

Press [STOP] to cycle through and choose OGM1 or OGM2.  
**NOTE:** OGM3 will be activated after the 59th message, and the telephone will announce "Memory Full, please call later" until you clear stored incoming messages.

## Using the answering machine (con't)

### Recording and playing OGM1

OGM1 is a pre-recorded message requesting the caller to leave a message. To record your own OGM1 follow the steps below:

- If no OGM1 has been recorded by you, the telephone will announce "Please leave a message after the beep."  
- If you want to record your own OGM1 message, press [STOP] to select "ANSWER 1" then press [OGM] for 3 full seconds. Start recording the message you want to leave and press [STOP] when finished. The recorded OGM1 message will repeat once for your review.

**NOTE:** If you want to erase the OGM1 press [OGM] then press [DELETE]. The LCD will display "DELETE?". Press [DELETE] again to erase the recorded OGM1. The default OGM1 will replace your erased recording.

### Recording and playing OGM2

OGM2 is a prerecorded message requesting the caller to call back later. It will NOT record a message from the caller. To record your own OGM2 follow the steps below:

- If no OGM2 has been recorded, the telephone will announce "Please call later". This is a default message by the telephone.  
- If you want to record your own OGM2 message, press "stop" to select "ANSWER 2", then press [OGM] for 3 full seconds. Start recording the message you want to leave and press [STOP] when finished. The recorded OGM2 message will repeat once for your review.

**NOTE:** If you want to erase the OGM2, press [OGM] then press [DELETE]. The LCD will display "DELETE?". Press [DELETE] again to erase the recorded OGM2. The default OGM2 will replace your erased recording.

### Playing the OGM message

When the phone is under the on-hook state, press the [OGM] button for 3 full seconds to play the OGM message.

**NOTE:** If you want the incoming person to be able to leave a message, you must set the phone to OGM1 (press [STOP] to cycle through OGM1 and OGM2).

### Recording ICMs (incoming messages)

- When a call is received, the telephone will play the OGM1 message to the caller after a set number of rings (the ring duration is set to default in TS (Toll Save) mode, you may refer to "Setting up the menu > Rings to answer" to reset the number of rings before the answering machine picks up.

- After playing the OGM1 there will be a long "beep" sound to let the caller know to leave a message.

- The ICM recording will stop if any of the following occurs:  
A) Record time goes over 30 seconds.  
B) Nothing is done in 8 seconds.

**NOTE:** This telephone can store up to 59 incoming messages. If there is a new ICM after the 59th message, the OGM3 will play "MEMORY FULL" and the caller cannot record a new ICM.

### Playing ICMs (incoming messages)

- If there is (are) new ICM message(s), the display shows "MESSAGES = X" to indicate that new messages have been recorded (X is the number of messages).

- Press the [PLAY/PAUSE] button, the telephone will first announce the amount of total messages then it will play the new messages.

- If there are no new messages, or all new messages have been played, the telephone will play all messages sequentially.

- After the last message has been played, the telephone will go back to the on-hook state.

- Press the [PLAY/PAUSE] button, the telephone will play or pause all of the stored messages starting from the oldest message.

**NOTE:** You can press [STOP] to stop the message at anytime or press [◀] or [▶] to repeat or skip the messages.

### Erasing a message

- When playing back messages, press the [DELETE] key twice to erase the currently playing message (the erased message cannot be recovered).

### Remote access

- When you call the phone from an outside line, the telephone will automatically play OGM1 or OGM2 then a long "beep" will indicate the OGM is complete.

- Input the security code (please refer to "Setting up the menu > Remote Access") to enter the remote access menu. The default remote access code is 321. After hearing the long "beep" tone, then you may access the following functions by pressing the appropriate key:

Remote Access Key Function and Description	
Key(s)	Function
1	To repeat message
2	To play message
3	To skip message
4	To play announce
5	To record announce
6	To stop function
7	To delete message
8	To set answer "OFF"
9	To set answer "ON"
0	To delete all message
*	To skip OGM message
#	Exit remote access

## Troubleshooting tips

### No Dial Tone

- Check all cabling and telephone jack connections.

### Phone does not ring

- Make sure the ringer switch is set to the ON position.

### No display

- Replace batteries.

- Make sure the batteries ar properly installed.

### No information is shown after the phone rings

- In order to receive Caller ID records, you must subscribe to the standard name and number caller ID service available through your local telephone company.

- Be sure to wait until the second ring before answering

### Other party can't hear you

- Check if the [MUTE] button has been accidentally pressed, if so press the [MUTE] button again to deactivate the mute function.

- Make sure the handset coil cord is properly plugged in.

- Check that extension phones are on the hook at the same time you're using the phone. It is normal for the volume to drop when additional extension phones are used at the same time.

## Product maintenance

Follow the guidelines below to properly maintain this product:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example: motors or fluorescent lamps).
- DO not expose to direct sunlight or moisture.
- Avoid dropping the unit and/or other rough treatment.
- Clean with soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in cause you need to ship it at later date.

## Limited Warranty

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