User Guide 65" LED TV



NS-65D550NA15

Before using your new product, please read these instructions to prevent any damage.



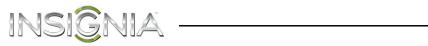
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CHILD SAFETY

PROPER TELEVISION PLACEMENT MATTERS



THE CONSUMER ELECTRONICS INDUSTRY CARES

- Manufacturers, retailers and the rest of the consumer electronics industry are committed to making home entertainment safe and enjoyable.
- As you enjoy your television, please note that all televisions new and old- must be supported on proper stands or installed according to the manufacturer's recommendations. Televisions that are inappropriately situated on dressers, bookcases, shelves, desks, speakers, chests, carts, etc., may fall over, resulting in injury.



TUNE IN TO SAFETY

- ALWAYS follow the manufacturer's recommendations for the safe installation of your television.
- **ALWAYS** read and follow all instructions for proper use of your television.
- **NEVER** allow children to climb on or play on the television or the furniture on which the television is placed.
- **NEVER** place the television on furniture that can easily be used as steps, such as a chest of drawers.
- ALWAYS install the television where it cannot be pushed, pulled over or knocked down.
- **ALWAYS** route cords and cables connected to the television so that they cannot be tripped over, pulled or grabbed.



WALL OR CEILING MOUNT YOUR TELEVISION

- ALWAYS contact your retailer about professional installation if you have any doubts about your ability to safely mount your television.
- **ALWAYS** use a mount that has been recommended by the television manufacturer and has a safety certification by an independent laboratory (such as UL, CSA, ETL).
- ALWAYS follow all instructions supplied by the television and mount manufacturers.
- **ALWAYS** make sure that the wall or ceiling where you are mounting the television is appropriate. Some mounts are not designed to be mounted to walls and ceilings with steel studs or cinder block construction. If you are unsure, contact a professional installer.
- Televisions can be heavy. A minimum of two people is required for a wall or ceiling mount installation.



MOVING AN OLDER TELEVISION TO A NEW PLACE IN YOUR HOME

- Many new television buyers move their older CRT televisions into a secondary room
 after the purchase of a flat-panel television. Special care should be made in the
 placement of older CRT televisions.
- **ALWAYS** place your older CRT television on furniture that is sturdy and appropriate for its size and weight.
- NEVER place your older CRT television on a dresser where children may be tempted to use the drawers to climb.
- ALWAYS make sure your older CRT television does not hang over the edge of your furniture.





Important Safety Instructions



CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN





This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your TV. This label is located on the back of your TV.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your TV.

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- **5** Do not use this apparatus near water.
- 6 Clean only with dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- **8** Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11 Only use attachments/accessories specified by the manufacturer.
- 12 Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



13 Unplug this apparatus during lightning storms or when unused for long periods of time.

- 14 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- **15** The *wall plug* is the disconnecting device. The plug must remain readily operable.
- **16** Remote control batteries should not be exposed to excessive heat such as sunshine, fire, or the like.
- 17 The apparatus should not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, should be placed on the apparatus.

WARNING

Electric shock hazard

To reduce the risk of fire or electric shock, do not remove any cover or expose the device to rain or moisture. No user-serviceable parts are inside. Refer servicing to qualified service technicians.

Lightning

For added protection for your device receiver during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the power outlet and disconnect any antenna or cable system. This helps prevent property damage and personal injury from lightning and power line surges.

Power lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, take extreme care to keep from touching such power lines or circuits as contact with them might be fatal.

Handling the LCD panel

- Your TV's screen is made of glass. Do not drop your TV or hit, jolt, or press hard against the LCD panel. If the screen breaks, be careful of broken glass.
- If the LCD panel is broken, make absolutely sure that you do not touch the liquid in the panel. This may cause skin inflammation.
- If the liquid gets in your mouth, immediately gargle, rinse, and consult with your doctor. Also, if the liquid gets in your eyes or touches your skin, consult with your doctor after rinsing for at least 15 minutes or longer in clean water.

Replacement parts

When replacement parts are required, make sure that the service technician uses replacement parts specified by the manufacturer that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, personal injury, or other hazards.



Safety check

After completing any service or repair to this device, ask the service technician to perform routine safety checks to determine that your TV is in correct operating condition.

Power source

Operate your TV only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult an electrician or your local power company.

Servicing

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

CAUTION

Damage requiring service

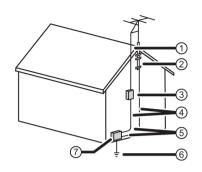
Unplug this TV from the power outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged or
- If liquid has been spilled or objects have fallen into your TV.
- If your TV has been exposed to rain or water.
- If your TV does not operate normally by following the operating instructions. Adjust only those controls covered by the operating instructions because incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore your TV to its normal operation.
- If your TV has been dropped or damaged in any
- When your TV exhibits a distinct change in performance.

Outdoor antenna aroundina

If an outside antenna or cable system is connected to your TV, make sure that the antenna or cable system is grounded to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code, ANSI/NFPA No. 70, provides information with respect to correct grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of the antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.





- Antenna lead-in wire
- Grounding clamp
- Antenna discharge (3) unit
- **Grounding conductors**
- **Ground clamps** (5)
- Power service grounding electrode system
- Electric service equipment

Note to CATV system installer

Article 820 of the National Electrical Code, ANSI/NFPA No. 40 provides guidance for correct grounding. Specifically, it states that the cable ground must be connected to the grounding system of the building as close to the point of cable entry as practical.

Condensation

Moisture will form on the TV if the TV is brought from cool surroundings into a warm room or if the temperature of the room rises suddenly. When this happens, the TV's performance may be impaired. To prevent this, let the TV stand in its new surroundings for about an hour before switching it on, or make sure that the room temperature rises gradually.

Condensation may also form during the summer if the TV is exposed to the breeze from an air conditioner. In such cases, change the location of the TV.

Mobile telephone warning

To avoid interference with your TV picture and sound, operating problems, or even damage, keep your cordless and cellular telephones away from the TV.

End of life directives

Your TV may contain materials that are regulated for environmental reasons. Your TV also contains materials that can be recycled and reused. To help protect the environment, contact your local authorities for information about disposal or recycling and about finding a recycler in your area before you dispose of your TV.

Non-active pixels

The LCD panel contains almost 3 million thin film transistors, which provide exceptionally sharp video quality. Occasionally, a few non-active pixels may appear on the screen as a fixed blue, green, or red point. These non-active pixels do not adversely affect the performance of your TV, and are not considered defects.



Insignia 65" LED TV

Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-65D550NA15 represents the ideal balance of quality and value in LED TV design, and is manufactured for reliable, trouble-free performance.

MHL™

Connect your MHL-enabled device, such as a cell phone or Roku Streaming Stick™, and view your device's screen on your TV. Supports 1080p HD video and 5.1 digital surround sound playback from your mobile device. (Requires an MHL-enabled phone or tablet and an MHL cable.) (See page 24 for connection instructions.)

Roku Ready®

Your Insignia TV is certified to work with the Roku Streaming Stick® (sold separately) to instantly stream 1000+ entertainment channels, including Netflix, M-GO, HBO GO, Hulu Plus, WatchESPN, Vudu, Amazon Instant Video, Pandora, PBS, and many more. Operate the Streaming Stick with your TV remote or a mobile device —it's that simple! Just plug the Streaming Stick into the purple MHL port on your TV and enjoy. Roku requires high-speed Internet and WiFi. (See page 23 for connection instructions.)

INlink

Enjoy the benefit of having HDMI CEC compatible products plug and play! No setup is needed! CEC technology lets different devices discover and communicate with each other. (See page 46 for instructions on how to use INlink.)

Insignia Motion 120Hz

With a 120Hz screen refresh rate twice the rate of a 60Hz screen, a screen with 1,080 lines of resolution (up from 720 lines in the last generation of HDTVs), and special motion-detection technology, you will experience a picture with clearer detail and brightness, smoother transitions, and reduced motion blurring, particularly when watching fast-motion sports and action scenes. (See the **Insignia Motion 120Hz** option in "Adjusting the TV picture" on page 52 for instructions on how to adjust the TV picture.)

DTS Sound™

DTS Sound delivers clear, crisp, and natural sound while providing deep enveloping bass.

Game mode

Video games generally require adjustments to the television picture settings to get the maximum experience. By simply pressing a button on your remote control, your television settings will automatically adjust for video games. It couldn't be easier. (See the **Game** option in "Adjusting the TV picture" on page 52 for instruction on how to select Game mode.)



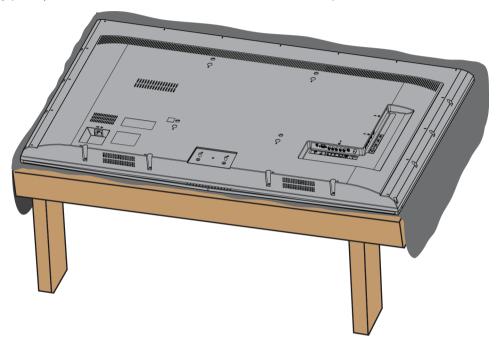
Installing the stand or wall-mount bracket

Notes

- If you plan to wall-mount your TV, do not install the stand.
- Store the stand and stand screws in case you decide to use the stand in the future.

Installing the stand

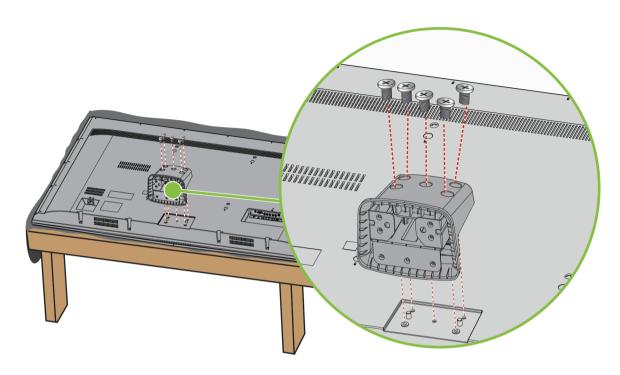
1 Carefully place your TV face-down on a cushioned, clean surface to protect the screen from damages and scratches.





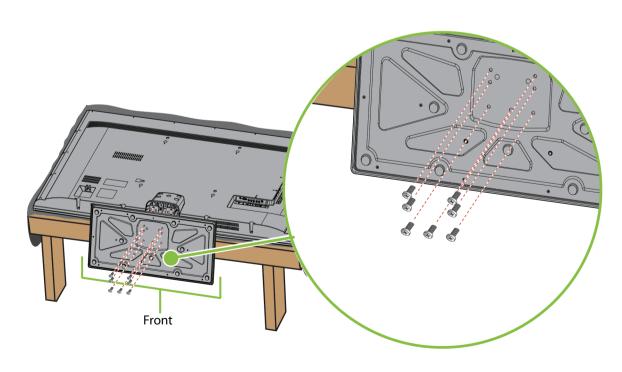
2 Secure the stand column to the TV using five of the provided screws.

Screw type	Screw length	# of screws
M6	16 mm	5



3 Find the front of the TV stand. Secure the TV stand with seven of the provided screws.

Screw type	Screw length	# of screws
M6	16 mm	7



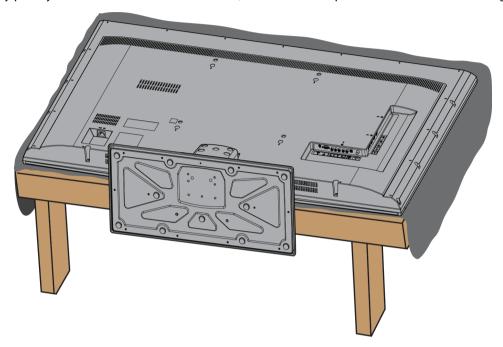


Installing a wall-mount bracket

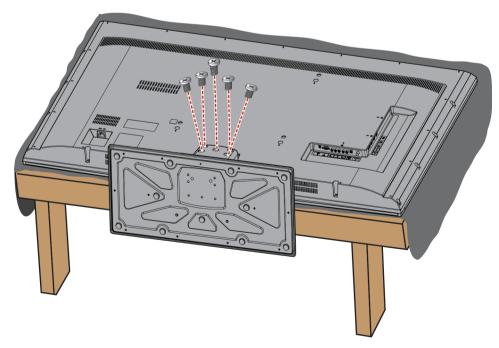
Warning

This TV is intended to be supported by a UL Listed wall mount bracket with suitable weight/load. (See "Miscellaneous" on page 80.)

1 Carefully place your TV face-down on a cushioned, clean surface to protect the screen from damages and scratches.



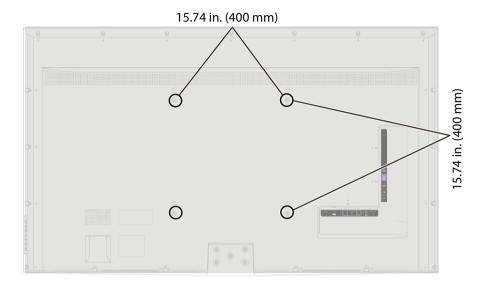
2 If the stand is attached, remove the five screws that secure the stand column to the TV, then remove the stand column.





3 Attach the wall-mount bracket to your TV using the mounting holes on the back of your TV. See the instructions that came with the wall-mount bracket for information about how to correctly hang your TV.

- The length of the wall-mount screws vary depending on the wall-mount bracket you purchased. See the instructions that came with the wall-mount bracket for screw lengths.
- The mounting holes on the back of your TV take type M6 screws.



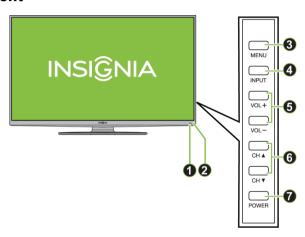


TV components

Package contents

- 65" LED TV
- Remote control and batteries (2 AAA)
- Stand column
- TV stand
- Power cord
- Screws (12)
- Quick Setup Guide
- Important Information

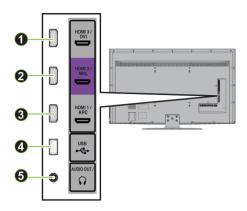
Front



#	Item	Description
1	Remote control sensor	Receives signals from the remote control. Do not block.
2	Power indicator	Turns off when your TV is on. Lights red when your TV is off (standby mode).
3	MENU	Press to open the on-screen menu. For more information, see "Navigating the menus" on page 41.
4	INPUT	Press one or more times to select the video input source you want, then wait a few seconds. Your TV switches to the source you selected. For more information, see "Selecting the video input source" on page 40. In menu mode, press to confirm selections.
5	VOL+/VOL-	Press to increase or decrease the volume.
6	CH▲/CH▼	Press to go to the next or previous channel in the channel list. For more information, see "Selecting a channel" on page 42.
5	POWER	Press to turn your TV on or off (standby mode). Warning: When your TV is off, power still flows through it. To completely disconnect power, unplug the power cord.



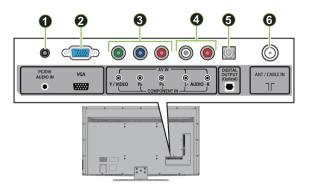
Side jacks



#	Item	Description
1	HDMI 3/DVI	Connect an HDMI device to this jack. For more information, see "HDMI (best)" on pages 14, 20, 25, or 28. OR Connect the video for a DVI device to this jack. For more information, see "DVI (same as HDMI but requires an audio connection)" on pages 15 or 29.
2	HDMI 2/MHL	Connect an HDMI device to this jack. For more information, see "HDMI (best)" on pages 14, 20, 25, or 28. OR Connect an MHL-enabled device, such as a cell phone or Roku Streaming Stick®, to this jack to view your device's screen on your TV. For more information about MHL, see "Connecting an MHL-enabled device" on page 24 and "Using an MHL-enabled device" on page 44. For more information about Roku, see "Connecting a Roku Streaming Stick" on page 23 and "Using a Roku Streaming Stick" on page 43.
3	HDMI 1/ARC	Connect an HDMI device to this jack. For more information, see "HDMI (best)" on pages 14, 20, 25, or 28. OR Connect an ARC-enabled home theater receiver to this jack.
4	USB	Connect a USB flash drive to this jack to view compatible JPEG picture files. For more information, see "Connecting a USB flash drive" on page 31 and "Using a USB flash drive" on page 49.
5	AUDIO OUT/Q	Connect headphones, a sound bar, analog speaker system, or a home theater system to this jack to listen to TV audio through external speakers. For more information, see "Analog audio" on page 34.



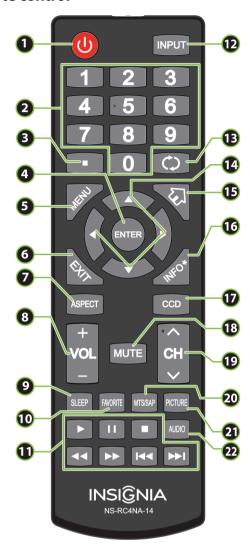
Back



#	Item	Description
1	PC/DVI AUDIO IN	Connect the audio for a computer to this jack. For more information see "VGA (good)" on page 30. OR Connect the audio for a DVI device to this jack. For more information see, "DVI (same as HDMI but requires an audio connection)" on pages 15 or 29.
2	VGA	Connect the video for a computer to this jack. For more information, see "VGA (good)" on page 30.
3	Y/VIDEO, Рв, Pr OR Y/VIDEO	The component video and AV (composite video) jacks are shared. You can connect only one component video or AV device at a time. Connect the video for a component video device to the Y/VIDEO, PB, and PR jacks. For more information, see "Component video (better)" on page 16, 21, or 26. OR Connect the video for an AV (composite video) device to the Y/VIDEO jack. For more information, see "AV (composite video) (good)" on page 17, 22, or 27.
4	L and R AUDIO	Connect the audio for a component video device to these jacks. For more information, see "Component video (better)" on page 16, 21, or 26. OR Connect the audio for an AV (composite video) device to these jacks. For more information, see "AV (composite video) (good)" on page 17, 22, or 27.
5	DIGITAL OUTPUT (Optical)	Connect a sound bar, digital speaker system, or home theater system to this jack to listen to TV audio through external speakers. For more information, see "Digital audio" on page 33.
6	ANT/CABLE IN	Connect an antenna or cable TV to this jack. For more information, see "Connecting an antenna or cable TV (no box)" on page 19.



Remote control



#	Button	Description
1	Ů (power)	Press to turn your TV on or off (standby mode). Warning: When your TV is off, power still flows through it. To disconnect power, unplug the power cord.
2	Numbers	Press to enter channel numbers and the parental control password.
3	•	Press to enter a digital sub-channel number. See "Selecting a channel" on page 42.
4	ENTER	TV menus—Press to confirm selections or changes in on-screen TV menus. ROKU —Press to confirm selections or changes on Roku screens.
5	MENU	Press to open the on-screen menu.
6	EXIT	TV—Press to close the on-screen TV menu. Roku —Press to close a Roku menu or video.
7	ASPECT	Press to change how the picture looks on the screen (aspect ratio). See the Aspect Ratio option in "Adjusting the TV picture" on page 52.

# Button Des	
Q VOL. / Duran	scription
	to increase or decrease the volume.
9 SLEEP 60 , 9	to set the sleep timer. You can select Off, 5, 10, 15, 30, 0, 120, 180, or 240 minutes. See "Setting the sleep" on page 68.
10 FAVORITE favor	to open the <i>Favorite</i> channel list. See "Setting up a te channel list" on page 59 and "Viewing a favorite nel" on page 59.
devic 11 Media Controls Rok throu	k—Press to control INlink-compatible (HDMI CEC) es. See "Using INlink" on page 46. —Press to control a movie or show that is streaming gh a connected Roku Streaming Stick. See "Using a Streaming Stick" on page 43.
12 INPUT remo	to open the <i>INPUT SOURCE</i> list, press ▲ or ▼ on the te control to select the video input source, then press R . See "Selecting the video input source" on page 40.
1 ⟨ ′ ⟩ ⟨r∆turn⟩	Press to return to the previous channel. —Press to replay the last 10 seconds of video.
14 ▲ ▼ ◄ ▶ to ad	enus —Press to navigate in on-screen TV menus and iust settings. —Press to navigate in Roku screens.
15 (home) Rok	—Press to open a connected MHL device's home menu. —Press return to a connected Roku Streaming shome screen.
16 INFO* chani sourc	Press to display TV status information, such as the nel number, channel name (if available), or signal e. See "Viewing channel information" on page 42. —Press to access special Roku options when a Roku ming Stick is plugged in.
17 CCD Off , C	to turn closed captioning on or off. You can select CC CC On, or CC On when mute . See "Turning closed oning on or off" on page 65.
18 MIITE Sound	—Press to mute the sound. Press again to restore
19 CH ∕/CH ✓ Press page	to change TV channels. See "Selecting a channel" on 42.
20 MTS/SAP	 pog programs—Press to select the audio mode. You elect: Mono—Select this option if there is noise or static on weak stereo broadcasts. Stereo—Select this option for programs broadcast in stereo. SAP—Select this option to listen to a secondary audio program, if available. al programs—Press to select the audio language for tal program, if alternate languages are available.
21 PICTURE Stan	to select the picture mode. You can select Vivid , dard , Energy Savings , Movie , Game , or Custom . ne Picture Mode option in "Adjusting the TV picture" ge 52.
22 AUDIO Thea	to select the sound mode. You can select Standard , ter, Music, News , or Custom . See the Sound Mode n in "Adjusting sound settings" on page 55.

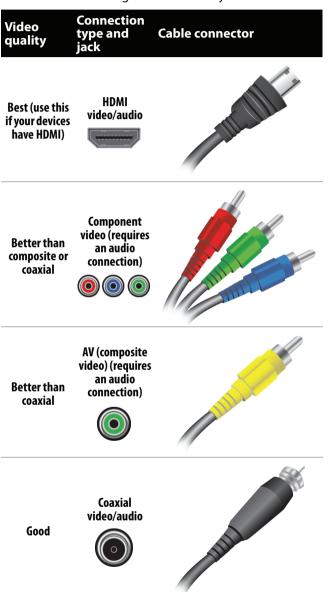


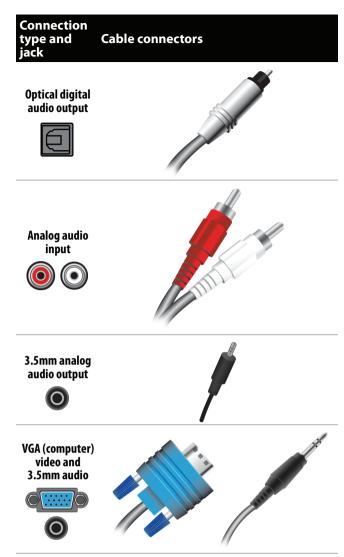
What connection should I use?

Your TV has several connection types for connecting devices to your TV.

For the best video quality, you should connect a device to the best available connection.

Use the following tables to identify cables:





You can use the **HDMI 3/DVI** jack on your TV to connect a DVI device to your TV. For more information, see "DVI (same as HDMI but requires an audio connection)" on page 15 or 29.

Cautions

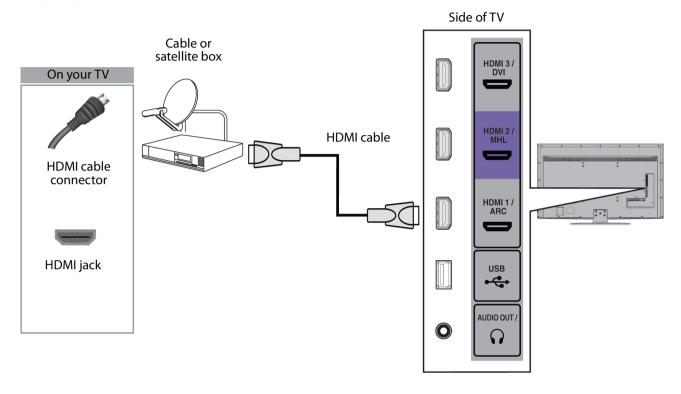
- Check the jacks for position and type before making any connections.
- Loose connections can result in image or color problems. Make sure that all connections are tight and secure.
- The external audio/video equipment shown may be different from your equipment. If you have questions, refer to the documentation that came with your equipment.
- Always unplug the power cord when connecting external equipment.



Connecting a cable or satellite box

Many cable or satellite TV boxes have more than one connection type. To get the best video, you should use the best connection type available. For more information, see "What connection should I use?" on page 13.

HDMI (best)



- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect the incoming cable from the cable wall jack to the cable-in jack on the cable or satellite box.
- 3 Connect an HDMI cable (not provided) to one of the **HDMI** jacks on the side of your TV and to the **HDMI OUT** jack on the cable or satellite box.
- 4 Plug your TV's power cord into a power outlet, turn on your TV, then turn on the cable or satellite box.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to highlight HDMI1, HDMI2, or HDMI3, then press ENTER.

Note

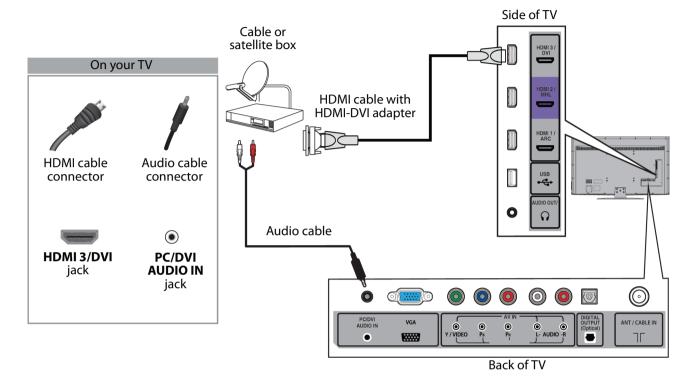
An HDMI cable carries both audio and video. You do not need to use any audio cables.



DVI (same as HDMI but requires an audio connection)

Note

You must use the **HDMI 3/DVI** jack to connect a cable or satellite box using DVI. If you use another HDMI jack, you will not hear sound from the TV speakers.



- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect the incoming cable from the cable wall jack to the cable-in jack on the cable or satellite box.
- 3 Connect an HDMI-DVI adapter (not provided) to one end of an HDMI cable (not provided), then connect the adapter to the **DVI OUT** jack on the cable or satellite box.
- 4 Connect the other end of the cable to the **HDMI 3/DVI** jack on the side of your TV.
- 5 Connect an audio cable (not provided) to the **PC/DVI AUDIO IN** jack on the back of your TV and to the **AUDIO OUT** jacks on the cable or satellite box.

Note

When you connect the audio using the **PC/DVI AUDIO IN** jack, the audio output is analog.

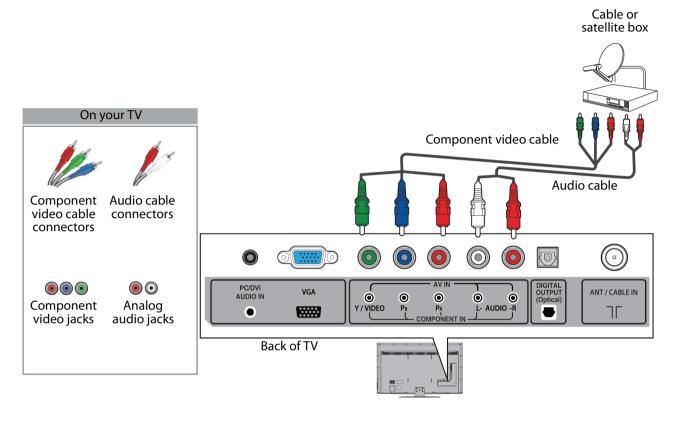
- 6 Plug your TV's power cord into a power outlet, turn on your TV, then turn on the cable or satellite box.
- 7 Press INPUT to open the INPUT SOURCE list.
- 8 Press ▲ or ▼ to highlight HDMI3, then press ENTER.



Component video (better)

Note

Cables are often color-coded to match color-coded jacks.



- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect the incoming cable from the cable wall jack to the cable-in jack on the cable or satellite box.
- 3 Connect a component video cable (not provided) to the Y/VIDEO, PB, and PR jacks on the back of your TV and the component video out jacks on the cable or satellite box.
- 4 Connect an audio cable (not provided) to the **L** and **R AUDIO** jacks on the back of your TV and to the audio out jacks on the cable or satellite TV box.

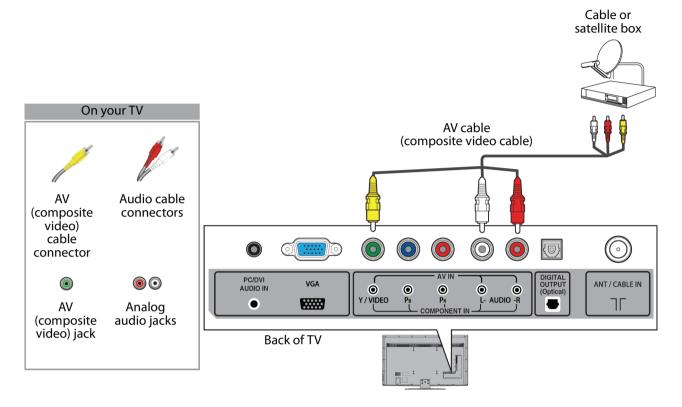
- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the **L** and **R AUDIO** jacks, the audio output is analog.
- 5 Plug your TV's power cord into a power outlet, turn on your TV, then turn on the cable or satellite box.
- 6 Press INPUT to open the INPUT SOURCE list.
- 7 Press ▲ or ▼ to highlight Component/AV, then press ENTER.



AV (composite video) (good)

Notes

- Cables are often color-coded to match color-coded jacks.
- The yellow video connector on the AV cable connects to the green Y/VIDEO jack.

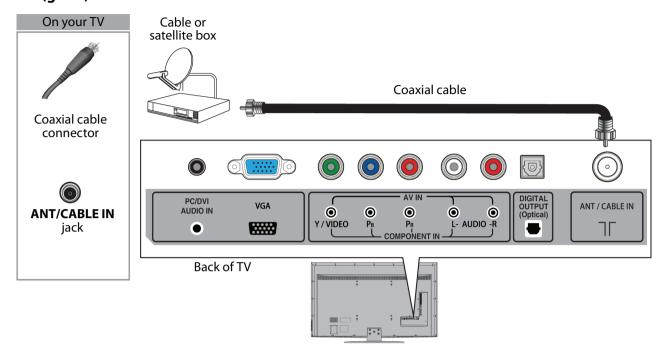


- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect the incoming cable from the cable wall jack to the cable-in jack on the cable or satellite box.
- **3** Connect an AV cable (not provided) to the green **Y/VIDEO** jack and **L** and **R** audio jacks on the back of your TV and to the AV (composite video) and audio out jacks on the cable or satellite box.

- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the **L** and **R AUDIO** jacks, the audio output is analog.
- 4 Plug your TV's power cord into a power outlet, turn on your TV, then turn on the cable or satellite box.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to highlight Component/AV, then press ENTER.



Coaxial (good)

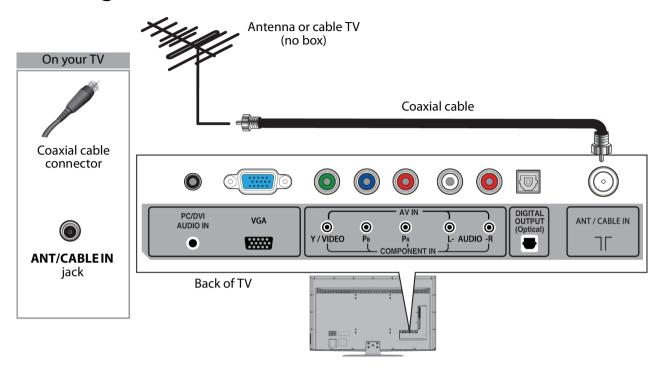


- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect the incoming cable from the cable wall jack to the cable-in jack on the cable or satellite box.
- **3** Connect a coaxial cable (not provided) to the **ANT/CABLE IN** jack on the back of your TV and to the coaxial out jack on the cable or satellite box.
- 4 Plug your TV's power cord into a power outlet, turn on your TV, then turn on the cable or satellite box.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- **6** Press **△** or **▼** to highlight **TV**, then press **ENTER**.
- 7 If you cannot tune to channels you know exist, scan for channels. See "Automatically scanning for channels" on page 57.

- Use a coaxial cable to eliminate interference and noise from radio waves
- Do not bundle the coaxial cable with the power cord or other cables.



Connecting an antenna or cable TV (no box)



- 1 Make sure that your TV's power cord is unplugged and all connected equipment is turned off.
- 2 Connect a coaxial cable (not provided) to the **ANT/CABLE IN** jack on the back of your TV and to the antenna or cable TV wall jack.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV.
- 4 Press INPUT to open the INPUT SOURCE list.
- 5 Press ▲ or ▼ to highlight TV, then press ENTER.
- **6** If you cannot tune to channels you know exist, scan for channels. See "Automatically scanning for channels" on page 57.

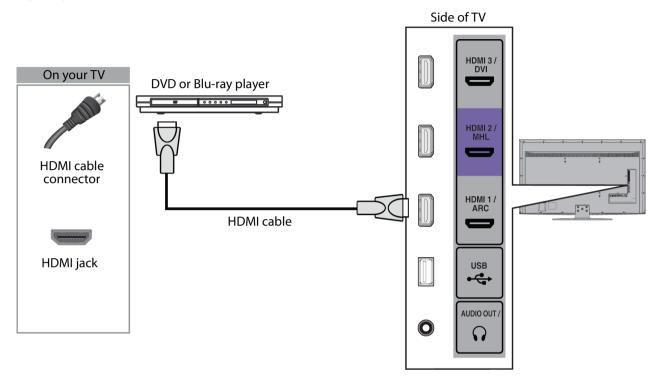
- Use a coaxial cable to eliminate interference and noise from radio
- Do not bundle the coaxial cable with the power cord or other cables.
- If the antenna is not installed correctly, contact qualified service personnel to correct the problem.
- If the signal level for a channel is weak, the picture may be distorted. Adjust the antenna or use a highly directional outdoor or set-top antenna with a built-in amplifier.
- If the picture quality is good on some channels and poor on others, the problem may be caused by a poor or weak signal from the broadcaster or cable TV provider.
- If you connect to cable TV without a set-top box and experience poor picture quality, you may need to install a set-top box to improve signal reception and picture quality. Contact your cable TV provider about upgrading to a set-top box.
- Many high-definition (HD) channels upscale standard-definition (SD) content. The picture displayed on your TV is still displayed as SD, thus the picture quality will not be as clear or crisp as it would be if the content was originally recorded in HD.



Connecting a DVD or Blu-ray player

Many DVD or Blu-ray players have more than one connection type. To get the best video, you should use the best connection type available. For more information, see "What connection should I use?" on page 13.

HDMI (best)



- 1 Make sure that your TV's power cord is unplugged and the DVD or Blu-ray player is turned off.
- 2 Connect an HDMI cable (not provided) to one of the **HDMI** jacks on the side of your TV and to the **HDMI OUT** jack on the DVD or Blu-ray player.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV and DVD or Blu-ray player.
- **4** Press **INPUT** to open the *INPUT SOURCE* list.
- 5 Press ▲ or ▼ to highlight HDMI1, HDMI2, or HDMI3, then press ENTER.

Note

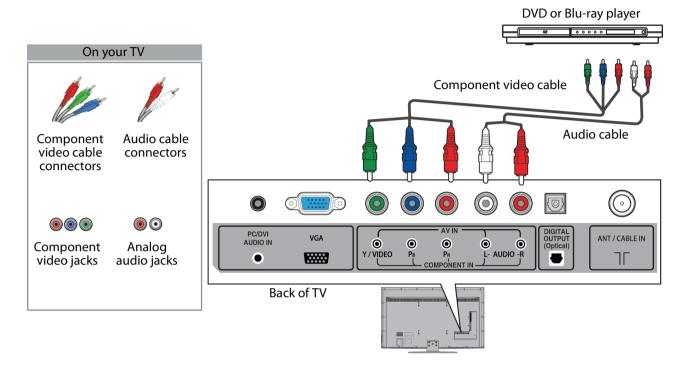
An HDMI cable carries both audio and video. You do not need to use any audio cables.



Component video (better)

Note

Cables are often color-coded to match color-coded jacks.



- 1 Make sure that your TV's power cord is unplugged and the DVD or Blu-ray player is turned off.
- 2 Connect a component video cable (not provided) to the Y/VIDEO, PB, and PR jacks on the back of your TV and to the COMPONENT OUT jacks on the DVD or Blu-ray player.
- 3 Connect an audio cable (not provided) to the **L** and **R AUDIO** jacks on the back of your TV and to the **L** and **R AUDIO OUT** jacks on the DVD or Blu-ray player.

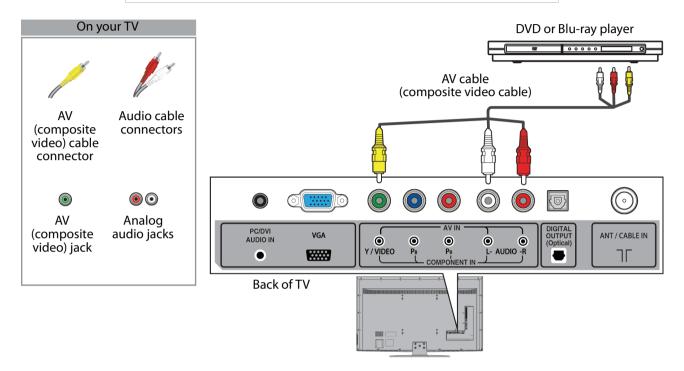
- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the **L** and **R AUDIO** jacks, the audio output is analog.
- 4 Plug your TV's power cord into a power outlet, then turn on your TV and DVD or Blu-ray player.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to select Component/AV, then press ENTER.



AV (composite video) (good)

Notes

- Cables are often color-coded to match color-coded jacks.
- The yellow video connector on the AV cable connects to the green Y/VIDEO jack.



- 1 Make sure that your TV's power cord is unplugged and the DVD or Blu-ray player is turned off.
- 2 Connect an AV cable (not provided) to the green Y/VIDEO jack and L and R AUDIO jacks on the back of your TV and to the AV OUT jacks on the DVD or Blu-ray player.

- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the **L** and **R AUDIO** jacks, the audio output is analog.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the DVD or Blu-ray player, then set it to the correct output mode. For more information, see the documentation that came with the player.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to select Component/AV, then press ENTER.

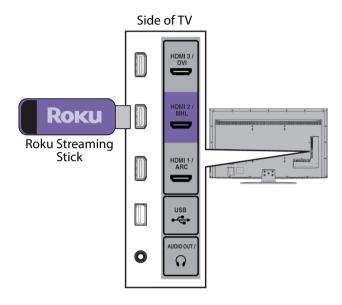


Connecting a Roku Streaming Stick

You can connect a Roku Streaming Stick® to your TV to enjoy streaming video and audio.

Note

You must use the purple **HDMI 2** (**MHL**) jack to connect a Roku Streaming Stick.



- 1 Plug the Roku Streaming Stick (not provided) into the HDMI 2 (MHL) jack on the side of your TV.
- 2 If your TV is turned on, press ENTER when a message appears. Your Roku Streaming Stick's menu opens. (The message may take about 20 seconds to appear.)
 OR

If your TV is turned off, turn on your TV. Press 🋖 (home). Your Roku Streaming Stick's menu opens.

Notes

You can also switch to Roku mode by:

- Pressing INPUT and selecting HDMI2(Roku)
- Pressing **MENU** and selecting **STREAMING**

For instructions on using your Roku Streaming Stick, see "Using a Roku Streaming Stick" on page 43.

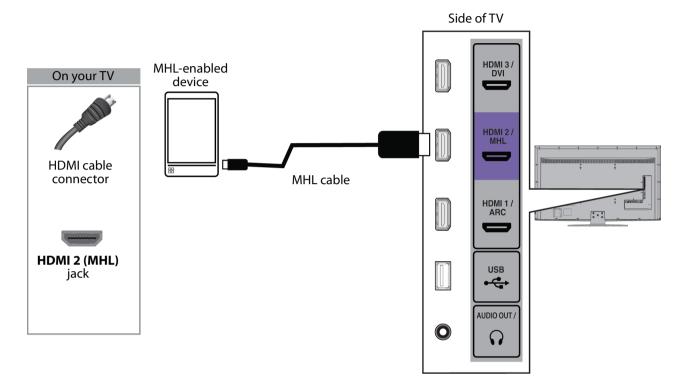


Connecting an MHL-enabled device

You can connect an MHL-enabled device, such as a cell phone, and view your device's screen on your TV.

Note

You must use the purple **HDMI 2 (MHL)** jack to connect an MHL-enabled device.



- 1 Connect the small connector on an MHL cable (not provided) to the micro USB port on the MHL-enabled device.
- 2 Connect the other end of the cable to the **HDMI 2 (MHL)** jack on the side of your TV.
- 3 Turn on the MHL-enabled device.
- 4 If your TV is turned on, press **ENTER** when a message appears. Your MHL-enabled device's menu opens.

If your TV is turned off, turn on your TV. Press 🏫 (home). Your MHL-enabled device's menu opens.

Notes

You can also switch to MHL mode by:

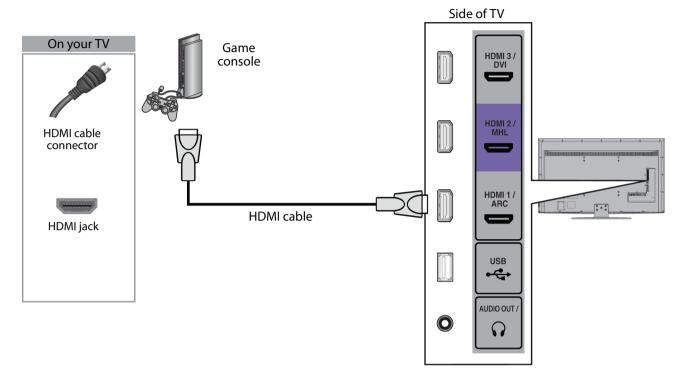
- Pressing INPUT and selecting HDMI2(MHL/ACC)
- Pressing MENU and selecting MHL/ACC

For instructions on using your MHL-enabled device, see "Using an MHL-enabled device" on page 44.



Connecting a game console

HDMI (best)



- 1 Make sure that your TV's power cord is unplugged and the game console is turned off.
- 2 Connect an HDMI cable (not provided) to one of the **HDMI** jacks on the side of your TV and to the **HDMI OUT** jack on the game console.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the game console, then set it to the correct output mode. For more information, see the documentation that came with the console.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to highlight HDMI1, HDMI2, or HDMI3, then press ENTER.

Note

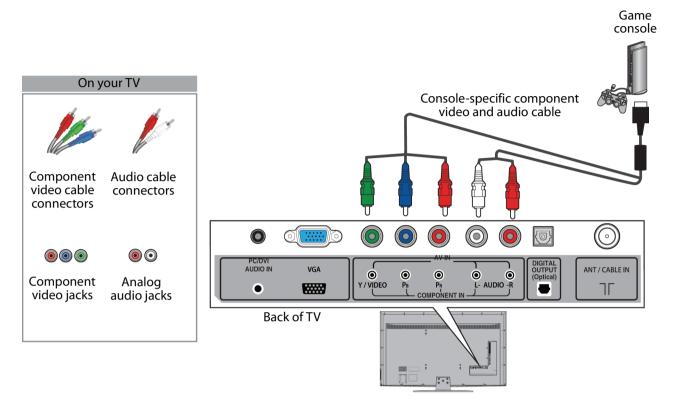
An HDMI cable carries both audio and video. You do not need to use any audio cables.



Component video (better)

Note

Cables are often color-coded to match color-coded jacks.



- 1 Make sure that your TV's power cord is unplugged and the game console is turned off.
- 2 Connect the video and audio connectors on the component video cable (not provided) to the Y/VIDEO, PB, and PR video jacks and L and R AUDIO jacks on the back of your TV and to the component jack(s) on the game console.

Note

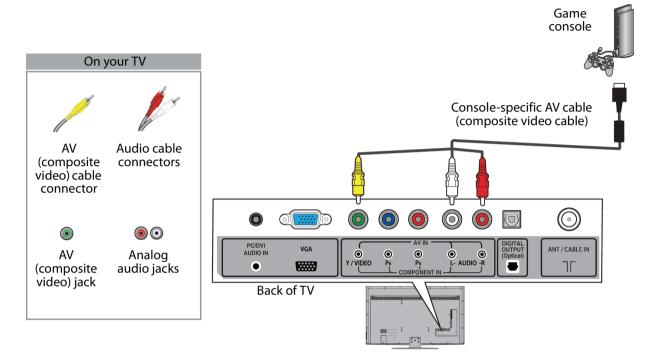
- Your game console may require a special component video cable. See the documentation that came with your game console or check the manufacturer's website.
- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the L and R AUDIO jacks, the audio output is analog.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the game console, then set it to the correct output mode. For more information, see the documentation that came with the console.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to select Component/AV, then press ENTER.



AV (composite video) (good)

Notes

- Cables are often color-coded to match color-coded jacks.
- The yellow video connector on the AV cable connects to the green Y/VIDEO jack.



- 1 Make sure that your TV's power cord is unplugged and the game console is turned off.
- 2 Connect the video and audio connectors on the game console's AV cable (not provided) to the green Y/VIDEO jack and L and R AUDIO jacks on the back of your TV and to the composite jack(s) on the game console.

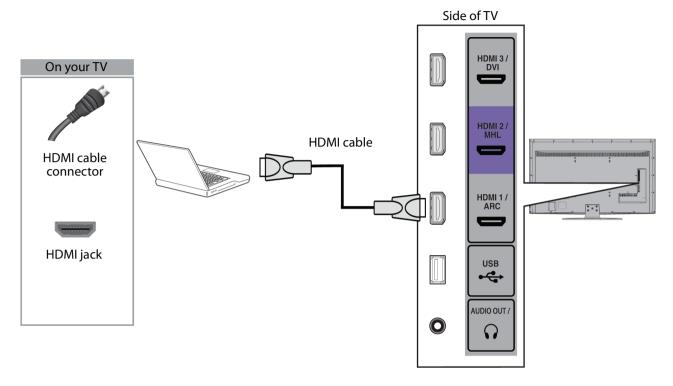
Note

- Most game consoles come with a special AV (composite video) cable.
 See the documentation that came with your game console or check the manufacturer's Web site.
- The Y/VIDEO, PB, and PR video jacks (used to connect a component device) share the L and R AUDIO jacks with the Y/VIDEO jack (used to connect an AV (composite video) device).
- When you connect the audio using the L and R AUDIO jacks, the audio output is analog.
- **3** Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the game console, then set it to the correct output mode. For more information, see the documentation that came with the console.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to select Component/AV, then press ENTER.



Connecting a computer

HDMI (best)



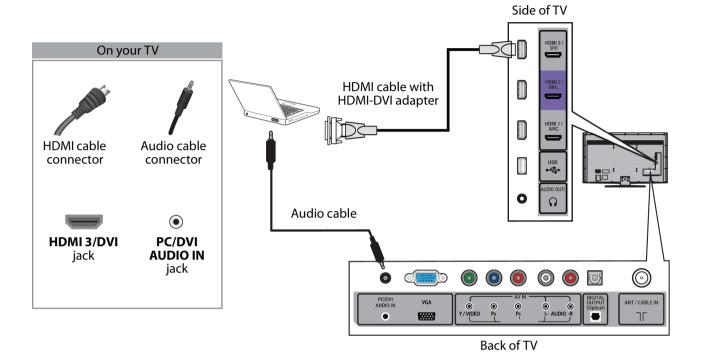
- 1 Make sure that your TV's power cord is unplugged and the computer is turned off.
- 2 Connect an HDMI cable (not provided) to one of the **HDMI** jacks on the side of your TV and to the **HDMI OUT** jack on the computer.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV and the computer.
- 4 Press **INPUT** to open the *INPUT SOURCE* list.
- 5 Press ▲ or ▼ to highlight **HDMI1**, **HDMI2**, or **HDMI3**, then press **ENTER**.
- **6** Adjust the display properties on the computer, if necessary.



DVI (same as HDMI but requires an audio connection)

Note

You must use the **HDMI 3/DVI** jack to connect a computer using DVI. If you use another HDMI jack, you will not hear sound from the TV speakers.



- 1 Make sure that your TV's power cord is unplugged and the computer is turned off.
- 2 Connect an HDMI-DVI adapter (not provided) to one end of an HDMI cable (not provided), then connect the adapter to the **DVI OUT** jack on the computer.
- 3 Connect the other end of the cable to the HDMI 3/DVI jack on the side of your TV.
- 4 Connect an audio cable (not provided) to the **PC/DVI AUDIO IN** jack on the back of your TV and to the **AUDIO OUT** (headphone) jack on the computer.

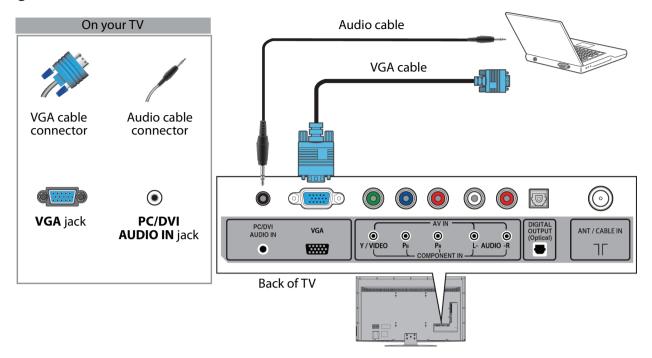
Note

When you connect the audio using the **PC/DVI AUDIO IN** jack, the audio output is analog.

- 5 Plug your TV's power cord into a power outlet, then turn on your TV and the computer.
- **6** Press **INPUT** to open the *INPUT SOURCE* list.
- 7 Press ▲ or ▼ to highlight HDMI3, then press ENTER.
- **8** Adjust the display properties on the computer, if necessary.



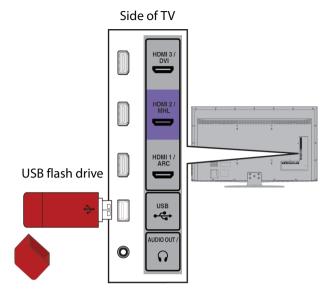
VGA (good)



- 1 Make sure that your TV's power cord is unplugged and the computer is turned off.
- 2 Connect a VGA cable (not provided) to the **VGA** jack on the back of your TV and to the **VGA** jack on the computer.
- 3 Connect an audio cable (not provided) to the **PC/DVI AUDIO IN** jack on the back of your TV and to the **AUDIO OUT** (headphone) jack on the computer.
- 4 Plug your TV's power cord into a power outlet, then turn on your TV and the computer.
- **5** Press **INPUT** to open the *INPUT SOURCE* list.
- 6 Press ▲ or ▼ to select VGA, then press ENTER.
- 7 Adjust the display properties on the computer, if necessary.



Connecting a USB flash drive



1 Plug a USB flash drive into the **USB** port on the side of your TV.

Caution

Do not remove the USB flash drive or turn off the TV while using the USB flash drive. You may lose data or damage the USB flash drive.

2 If your TV is turned on when you connect the USB flash drive, press ▲ or ▼ to select **Yes** in the message that appears. The *PHOTOS* menu opens.

OR

If you switch to a different video input source after you plug in the USB flash drive and want to switch back to the drive, press **INPUT** to open the *INPUT SOURCE* list, press ▲ or ▼ to select **USB(Photos)**, then press **ENTER**. The *PHOTOS* menu opens.

Note

The **Photos** viewer only supports JPEG format images (with "jpg" file extensions) and not all JPEG files are compatible with your TV. For more information, see "Using a USB flash drive" on page 49.

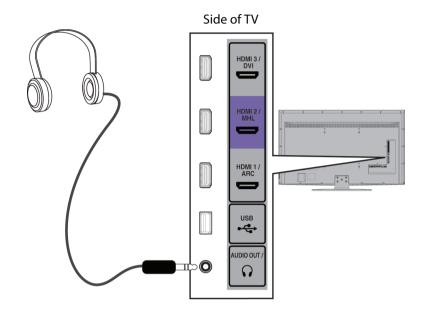


Connecting headphones

When you connect headphones, the TV speakers are muted.

Warning

Loud noise can damage your hearing. When using headphones, use the lowest volume setting on your headphones that still lets you hear the sound.



- 1 Connect the headphones to the **AUDIO OUT/** Ω jack on the side of your TV.
- 2 In the screen that opens, press ◀ or ▶ to highlight **Headphones**, then press **ENTER**. For more information, see "Selecting the audio out mode" on page 56.

Notes

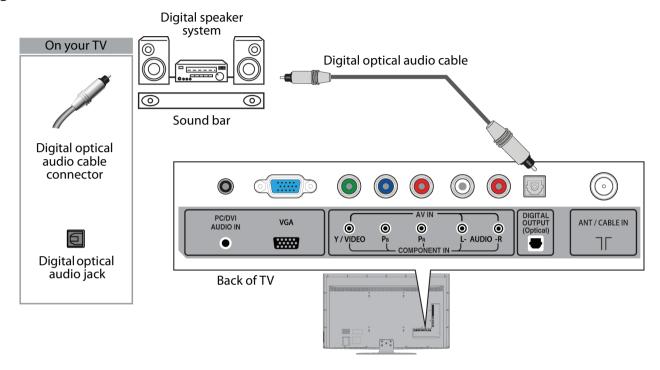
- If you connect headphones when your TV is turned off, then you turn on your TV, the TV speakers are muted and the audio plays through the headphones.
- You can also connect a home theater system, sound bar, or external speaker system to the AUDIO OUT/\(\Omega\) jack.



Connecting external speakers or a sound bar

You can connect external speakers or a sound bar to the digital audio jack.

Digital audio

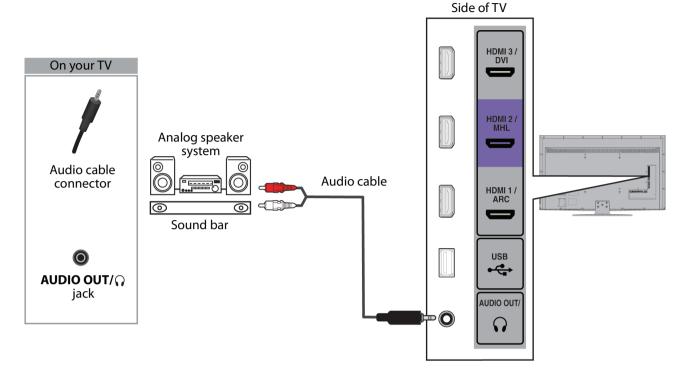


- 1 Make sure that your TV's power cord is unplugged and the digital speaker system or sound bar is turned off.
- 2 Connect a digital optical audio cable (not provided) to the **DIGITAL OUTPUT (Optical)** jack on the back of your TV and to the optical **AUDIO IN** jack on the digital speaker system or sound bar.
- 3 Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the digital speaker system or sound bar, then set it to the correct source. For more information, see the documentation that came with the digital speaker system or sound bar.
- 5 On your TV, set the **Digital Audio/SPDIF** option on the *AUDIO* menu to **PCM**. See the **Digital Audio/SPDIF** option in "Adjusting sound settings" on page 55.



Analog audio

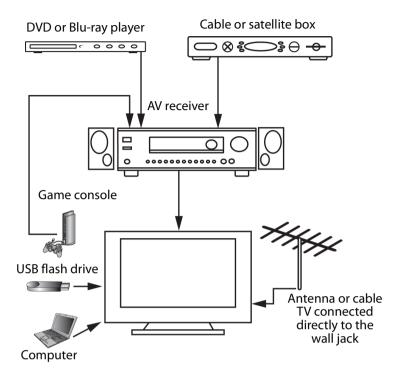
When you connect external speakers or sound bar to the **AUDIO OUT/\Omega** jack, the TV speakers are muted.



- 1 Make sure that your TV's power cord is unplugged and the analog speaker system or sound bar is turned off.
- 2 Connect an audio cable (not provided) to the **AUDIO OUT**/ Ω jack on the side of your TV and to the **AUDIO IN** jacks on the analog speaker system or sound bar.
- **3** Plug your TV's power cord into a power outlet, then turn on your TV.
- **4** Turn on the analog speaker system or sound bar, then set it to the correct source. For more information, see the documentation that came with the analog speaker system or sound bar.
- 5 On your TV, set the **Headphones/Audio Out** option on the *AUDIO* menu to **Audio Out Fixed** or **Headphones/Audio Out Variable**. See the **Headphones/Audio Out** option in "Adjusting sound settings" on page 55.



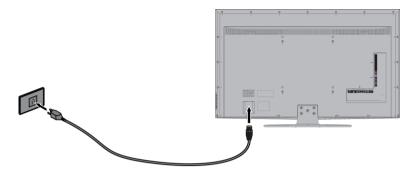
Connecting a home theater system with multiple devices



The connections you make depend on the video and audio jacks available on your devices. Refer to the documentation that came with your devices for connection information.

Just remember to use the best connection types available for the best picture and sound. For information about connection types, see "What connection should I use?" on page 13.





- 1 Connect one end of the AC power cord to the AC IN connector on the back of your TV.
- **2** Connect the other end of the cord to a power outlet.

Caution

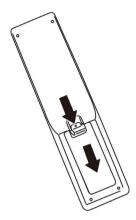
- Your TV should only be operated from the power source indicated on
- Always unplug the AC power cord from the power outlet when you will not be using your TV for an extended period of time.



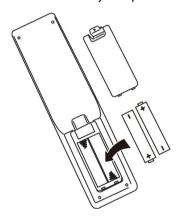
Using the remote control

Installing remote control batteries

1 While pressing the release latch on the back of the remote control, lift the battery compartment cover off the remote control.



2 Insert two AAA batteries into the battery compartment. Make sure that you match the + and – symbols on the batteries with the + and – symbols in the battery compartment.



3 Replace the battery compartment cover.

Cautions

- Batteries should not be exposed to excessive heat, such as sunshine, heat registers, or fire.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin, wash immediately.
- Make sure that batteries are disposed of correctly. Do not burn or incinerate.

Notes

- Do not mix batteries of different types.
- · Do not mix old and new batteries.
- Remove batteries when the charge is depleted.
- If the remote control is not going to be used for an extended period of time, remove the batteries.

Aiming the remote control

• Point the remote control towards the remote sensor on the front of your TV. For the location of the remote sensor, see "Front" on page 9.



Turning on your TV for the first time

The first time you turn on your TV, the TV SETUP wizard opens. The wizard guides you through setting up basic settings including the menu language, time setting, picture mode, TV signal source, and the channel list.

- 1 Make sure that you have:
 - Installed the remote control batteries. (See page 37 for details.)
 - Connected an antenna, cable TV, or satellite TV. (See page 14 through 19 for details.)
 - Connected the power cord. (See page 36 for details.)
- 2 Press () (power) to turn on your TV. The *Choose your Menu Language* screen opens.



3 Press ▲ or ▼ to highlight the language you want, then press ENTER. The time setting screen opens.



- 4 Press ▲ or ▼ to highlight Mode, then press ► to access the setting.
- 5 Press ▲ or ▼ to select Manual (to set the date and time manually) or Auto (to set the date and time automatically from a TV signal source based on the time zone you select), then press ENTER, MENU, or ◄.

Note

If you select **Auto**, the displayed time will be incorrect until your TV gets the correct time from a TV signal source.

- 6 Press ▲ or ▼ to highlight Time Zone, then press ► to access the setting.
- 7 Press ▲ or ▼ to select your time zone. You can select Eastern, Central, Mountain, Pacific, Alaska, Hawaii, Atlantic, or Newfoundland, then press ENTER or MENU.
- 8 Press ▲ or ▼ to highlight Daylight Saving, then press ▶ to access the setting.
- 9 Press ▲ or ▼ to select On (if your viewing area observes Daylight Saving Time) or Off (if your viewing area does not observe Daylight Saving Time), then press ENTER, MENU, or ◄.
- 10 If you selected Manual for Mode:
 - Press ▲ or ▼ to highlight Year, Month, or Day, then press ▶ to access the setting. Press ▲ or ▼ to adjust the setting, then press ENTER or MENU.
 - Press ▲ or ▼ to highlight Time, then press ▶ to access the setting. Press ◀ or ▶ to highlight the hour, minute, or AM/PM field, then press ▲ or ▼ to adjust the setting. When you are finished, press ENTER or MENU.
- **11** When you have finished setting the time, press **ENTER**. The *What is your viewing environment* screen opens.



12 Press ▲ or ▼ to highlight Home Use Mode or Store Display Mode, then press ENTER.

If you selected **Store Display Mode**, a message asks if you are sure you want this mode. Select **Yes** to continue using **Store Display Mode**, or select **No** to change your selection to **Home Use Mode**, then press **ENTER**. **Store Display Mode** is not an energy savings mode and will display a retail banner.

The Choose your TV Source screen opens.





- 13 Press ▲ or ▼ to highlight Antenna, Cable Service, or Satellite Service, then press ENTER.
 - A If you select Antenna, your TV scans for available channels. The scan may take several minutes.



Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.

B If you select **Cable Service**, a message asks if you have a cable box:



- Select No, then press ENTER if no cable box is connected. Your TV scans for available channels. The scan may take several minutes.
- Select Yes, then press ENTER if a cable box is connected. A message asks how you connected the cable box to your TV.



- Select HDMI, Component, or AV, then press ENTER if you connected a cable box to your TV using one of these cables. Read the message, then press ENTER to close the wizard.
- Select Coaxial, then press ENTER if you connected a cable box to your TV using a coaxial cable. Read the message, then press ENTER to start the channel scan (VHF channels only).

Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.



C If you select **Satellite Service**, a message asks how you connected the satellite box to your TV·



- Select HDMI, Component, or AV, then press ENTER if you connected a satellite box to your TV using one of these cables. Read the message, then press ENTER to close the wizard.
- Select Coaxial, then press ENTER if you connected a satellite box to your TV using a coaxial cable. Read the message, then press ENTER to start the channel scan (VHF channels only).

Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.

To watch TV, press **INPUT**, press **△** or **▼** to highlight the video input source for your TV in the *INPUT* SOURCE list, then press **ENTER**.

- If your TV is connected to an antenna, cable TV (no box), or cable or satellite TV box using a coaxial cable, select TV.
- If your TV is connected to a cable or satellite box using an HDMI cable or HDMI cable with a DVI adapter, select HDMI1, HDMI2, or HDMI3.
- If your TV is connected to a cable or satellite box using a component video cable, select Component/AV.
- If your TV is connected to a cable or satellite box using an AV (composite video) cable, select Component/AV.

Understanding the basics

Turning your TV on or off

- **1** Make sure that the power cord is connected to a power outlet.
- 2 Press () (power) to turn on your TV. The power indicator turns off.
- 3 Press () (power) again to turn off your TV. Your TV enters standby mode, and the power indicator turns red.

Warning

When your TV is in standby mode, it is still receiving power. To completely disconnect power, unplug the power cord.

Note

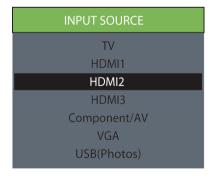
If your TV does not receive an input signal for several minutes, it automatically goes into standby mode.

Selecting the video input source

Note

Your TV automatically detects and displays which video jacks have devices connected to them when the devices are turned on. You can turn this feature off to always display all inputs. For more information, see "Turning Input Sensor on or off" on page 69.

- 1 Turn on your TV.
- 2 If you want to use a device connected to a video input (such as a DVD or Blu-ray player), turn on the device.
- **3** Press **INPUT**. The *INPUT SOURCE* list opens.



4 Press **△** or **▼** to select a video input source, then press **ENTER**.

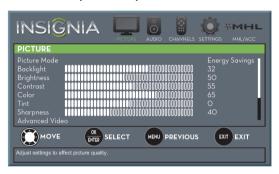


On-screen menu overview

Notes

- Depending on the signal source selected, you may see different options on your screen.
- Menu items that are not selectable are grayed out.
- The screens shown in this manual are for explanation purposes and may vary from the actual screens on your TV.

PICTURE menu (TV mode)



AUDIO menu (TV mode)



CHANNELS menu (TV mode)



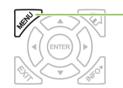
SETTINGS menu (TV mode)



PHOTOS menu (USB mode)



Navigating the menus



Press **MENU** to open the on-screen menu.



Press the right or left arrow to move the cursor on the screen or to adjust a selected item.



Press the up or down arrow to select menu options.



Press **ENTER** to confirm a selection or enter a sub-menu.



Press \boldsymbol{MENU} to return to the previous menu.

Press **EXIT** to close the menu.



Selecting a channel

- Press the number buttons to enter the channel number you want, then wait for the channel to change or press ENTER to immediately change the channel.
- To select a digital sub-channel, press the number buttons to select the main digital channel, press
 ■ (sub-channel), then press the number button for the sub-channel. Wait for the channel to change, or press ENTER to immediately change the channel. For example, to tune to channel 5.1, press 5,
 (sub-channel), then 1.

Note

Button presses must be within three seconds of each other.

- Press 🗘 (return) to go to the last viewed channel.
- Press FAVORITE to open the favorite channel list, press ▲ or ▼ to highlight a channel, then press ENTER. For information about setting up a favorite channel list, see "Setting up a favorite channel list" on page 59.

Note

If a list has more than one page, press ▲ ▼ ◀ or ▶ to scroll through the pages.

Adjusting the volume

- Press VOL+ or VOL- to increase or decrease the volume.
- Press MUTE to turn off the sound. Press MUTE again to turn the sound back on.

Viewing channel information

- Press INFO* to view an information banner. The information banner shows the current program information such as channel number, video input source, and resolution.
 - Digital channel information—Displays the channel number, station name, channel label, broadcast program name, TV rating, signal type, audio information, resolution, current time, signal strength, day of the week, date and current program start and end times, if provided by the broadcaster.
 - Analog channel information—Displays channel number, channel label (if present), signal type, audio information, day of the week, date, and resolution, if provided by the broadcaster.



Using a Roku Streaming Stick

You can connect a Roku Streaming Stick and enjoy streaming video and audio.

You can purchase a Roku Streaming Stick at www.bestbuy.com, www.bestbuy.ca, or www.futureshop.ca. You must use the purple HDMI 2 (MHL) jack to connect a Roku Streaming Stick.

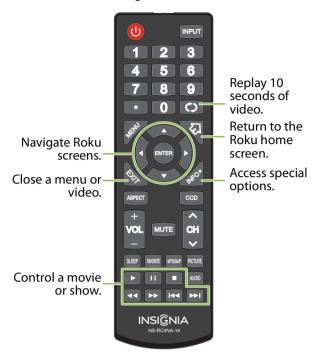
Connecting and using

- 1 Connect a Roku Streaming Stick to your TV. For connection instructions, see "Connecting a Roku Streaming Stick" on page 23. A message tells you the stick is connected.
- 2 Press **ENTER** to access your Roku Streaming Stick. Your stick's menu opens.

Note Your Roku Streaming Stick's menu will vary depending on the content you have loaded on the device.



3 Use the following buttons to navigate on your Roku Streaming Stick:



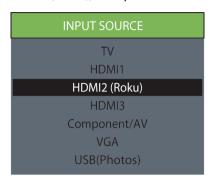


Switching back to the Roku Streaming Stick

• Press 🏚 (home).

OR

Press **INPUT**, press ▲ or ▼ to highlight **HDMI2(Roku)**, then press **ENTER**.



OR

Press **MENU**, then press **◄** or **▶** to highlight **STREAMING**, then press **ENTER**.



Your stick's menu opens.

Note

Your Roku Streaming Stick's menu will vary depending on the content you have loaded on the device.



Using an MHL-enabled device

You can connect your MHL-enabled device, such as a cell phone, and view your device's screen on your TV.

Note

You must use the purple **HDMI 2 (MHL)** jack to connect an MHL-enabled device.

Connecting and using

- 1 Connect an MHL-enabled device to your TV. For connection instructions, see "Connecting an MHL-enabled device" on page 24. A message tells you the device is connected.
- 2 Press ENTER to access your MHL-enabled device. Your device's menu opens.

Note

Your device's menu will vary depending on the device and the Apps you have loaded on the device.



3 Use ▲ ▼ ◀ ▶ and ENTER to navigate on your device.

Note

The buttons you use to navigate on your device may vary depending on the device.



Switching back to the device

1 Press INPUT, then press ▲ or ▼ to highlight HDMI2(MHL/ACC).



OR

Press **MENU**, then press **◄** or **▶** to highlight **MHL/ACC**.



2 Press ENTER to access your MHL-enabled device. Your device's menu opens.

Note

Your device's menu will vary depending on the device and the Apps you have loaded on the device.





Using INlink

INlink lets you control HDMI CEC-compatible devices connected to the HDMI jacks on your TV using the remote control that came with your TV. To use INlink, you must set the **INlink Control** setting on the *SETTINGS · INlink* menu to **On**.

Notes

- HDMI cables must be used to connect HDMI CEC-compatible devices to your TV.
- The connected device's HDMI CEC feature must be turned on.
- If you connect an HDMI device that is not HDMI CEC-compatible, none of the INlink Control features work.
- Depending on the connected HDMI device, some INlink Control features may not work.

Turning INlink on or off

- 1 Press **MENU**. The on-screen menu opens.



3 Press ▲ or ▼ to highlight INlink, then press ENTER. The SETTINGS · INlink menu opens.



- 4 Press ▲ or ▼ to highlight INlink Control, then press ENTER.
- 5 Press ▲ or ▼ to highlight **On** or **Off**, then press **ENTER**.
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.

Turning Device Auto Power Off on or off

When INlink is set to **On, Device Auto Power Off** automatically turns off HDMI CEC devices when you turn off your TV.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight INlink, then press ENTER. The SETTINGS · INlink menu opens.



- 4 Press ▲ or ▼ to highlight Device Auto Power Off, then press ENTER.
- 5 Press ▲ or ▼ to highlight On (turns off the connected devices when you turn off your TV) or Off (does not turn off the connected devices when you turn off your TV), then press ENTER.
- 6 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Turning TV Auto Power On on or off

TV Auto Power On automatically turns on your TV when an HDMI CEC device is turned on, if the device has this feature.

- 1 Press MENU. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight INlink, then press ENTER. The SETTINGS · INlink menu opens.



- 4 Press ▲ or ▼ to highlight TV Auto Power On, then press ENTER.
- 5 Press ▲ or ▼ to highlight On (turns on your TV when you turn on the connected device) or Off (does not turn on your TV when you turn on the connected device), then press ENTER.
- **6** Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Turning Audio Receiver on or off

When INlink is turned on and you have connected an HDMI CEC-compatible audio receiver to your TV, turning on **Audio Receiver** lets you use your TV's remote control to control the volume on the audio receiver.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight INlink, then press ENTER. The SETTINGS · INlink menu opens.



- 4 Press ▲ or ▼ to highlight Audio Receiver, then press ENTER.
- 5 Press ▲ or ▼ to highlight On (your TV's remote control controls the connected audio receiver's volume) or Off (your TV's remote control does not control the connected audio receiver's volume), then press ENTER.
- **6** Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Displaying a list of INlink-compatible devices

You can display a list of HDMI CEC devices that are connected to your TV.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight INlink, then press ENTER. The SETTINGS · INlink menu opens.



- 4 Press ▲ or ▼ to highlight INlink Device Lists, then press ENTER. A list of the HDMI CEC-compatible devices you have connected appears.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Selecting an INlink-compatible device

When you have more than one INlink-compatible device connected, you can select the device you want to use.

- Press INPUT, press ▲ or ▼ to highlight an HDMI input, then press ENTER.
- 2 Press MENU. The on-screen menu opens.
- 3 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



4 Press **△** or **▼** to highlight **INlink**, then press **ENTER**. The *SETTINGS · INlink* menu opens.



- 5 Press ▲ or ▼ to highlight Connect, then press ENTER. A list of HDMI CEC-compatible devices you have connected opens.
- **6** Press **△** or **▼** to highlight the device you want to connect to, then press **ENTER**.
- 7 Press MENU to return to the previous menu, or press EXIT to close the menu.



Opening an INlink-compatible device's root menu

You can open an INlink-compatible device's root menu, then use your TV's remote control to control the device, if the device has this feature.

- Press INPUT, press ▲ or ▼ to highlight the INlink-compatible device you want, then press ENTER.
- 2 Press MENU. The on-screen menu opens.
- 3 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



4 Press ▲ or ▼ to highlight **INlink**, then press **ENTER**. The *SETTINGS* · *INlink* menu opens.



- 5 Press ▲ or ▼ to highlight Root Menu, then press ENTER. The device's root menu opens, and you can use your TV's remote control to control the device.
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.

Using a USB flash drive

You can connect a USB flash drive to your TV to view compatible JPEG pictures.

Notes

- Never remove the USB flash drive or turn off your TV while viewing JPEG pictures.
- The JPEG picture viewer only supports JPEG format images (with ".jpg" file extensions) and not all JPEG files are compatible with your TV.

Switching to USB mode

- 1 Make sure that you have connected the USB flash drive to the USB port on your TV.
- 2 If your TV is turned on when you connect the USB flash drive, press ▲ or ▼ to highlight Yes in the message that appears, then press ENTER. The PHOTOS menu opens.

OR

If you connected the USB flash drive, then changed to a different video input source, press **INPUT** to open the *INPUT SOURCE* list, press ▲ or ▼ to highlight **USB(Photos)**, then press **ENTER**. The *PHOTOS* menu opens.

Note

To exit USB mode, press **INPUT** to open the *INPUT SOURCE* list, then select another input source.



Browsing photos

1 Switch to USB mode. See "Switching to USB mode" on page 49. The PHOTOS menu opens.



2 Press ▲ or ▼ to highlight Browse Photos, then press ENTER. The screen displays folder names and photo files stored on the USB flash drive in a thumbnail index with the first folder or file highlighted.

Note

Photos are shown in the order they appear on the USB flash drive. They may not be listed in file name order.



- **3** To navigate the thumbnail index screen, press:
 - ▲ ▼ ◀ or ▶ to browse through the files and folders.
 - ENTER to view a highlighted photo full-screen or open a highlighted folder.
 - FAVORITE to add or remove a photo from the favorite photo list. A heart appears on a photo that has been added to the favorite photo list.
 - Press **MENU** or **EXIT** to open the *PHOTOS* menu.

After you highlight a photo or select a folder, a control bar appears at the bottom of the screen.

When a photo is displayed full-screen, a control bar appears at the bottom of the photo. The file name, picture resolution, size, and date are displayed on the bottom of the control bar. If you do not press a button within 10 seconds, the control bar closes. Press **INFO** to open the control bar again.



- **4** To navigate on the photo screen, press:
 - ◀ to go to the previous photo.
 - ▶ to go to the next photo.
 - ENTER to rotate the photo clockwise.
 - ASPECT one or more times to enlarge the image by 2×, or 4× or to select Fill (to fill the screen).
 You can press ▲ ▼ ◄ or ▶ to pan the photo.
 - **EXIT** to return to the thumbnail index.
 - MENU to return to the PHOTOS menu.



Viewing favorite photos

After you create your favorite photo list, you can browse among your favorite photos quickly.

1 Switch to USB mode. See "Switching to USB mode" on page 49. The PHOTOS menu opens.



2 Press ▲ or ▼ to highlight Favorite Photos, then press ENTER. A thumbnail index of your favorite photos opens with a control bar at the bottom of the screen. A heart appears on a favorite photo.

Note

Photos are shown in the order they appear on the USB flash drive. They may not be listed in file name order.



You select photos and navigate on the photo screen in the same way you do when you are browsing through photos. For more information, see "Browsing photos" on page 50.

Viewing photos in a slideshow

You can view your photos in a slideshow.

- 1 Switch to USB mode. See "Switching to USB mode" on page 49. The *PHOTOS* menu opens.
- 2 If the photos you want to view are in a folder on the USB flash drive, select the folder. For information about selecting a folder, see "Browsing photos" on page 50 or "Viewing favorite photos" on page 51.
- 3 Press **MENU**. The *PHOTOS* menu opens again.



- 4 Press ▲ or ▼ to highlight View Slideshow, then press ENTER. A slideshow starts with the first photo in the current folder.
- 5 To control the slideshow:

Press	То
MENU OR ••• (home)	Press to open the <i>PHOTOS</i> menu.
ENTER	Pause the slideshow. Press again to resume the slideshow.
EXIT	Press to stop the slideshow and return to the thumbnail index.



Customizing slideshow settings

You can customize the slideshow settings, including **Repeat**, **Shuffle**, **Speed**, and **Transition**.

1 Switch to USB mode. See "Switching to USB mode" on page 49. The PHOTOS menu opens.



2 Press ▲ or ▼ to highlight **Settings**, then press **ENTER**. The *PHOTOS* · *SETTINGS* menu opens.



- 3 Press ▲ or ▼ to highlight an option, then press ENTER. You can select:
 - **Repeat**—Repeats the slideshow when it reaches the end. You can select **On** or **Off**.
 - **Shuffle**—Displays the slideshow photos in random order. You can select **On** or **Off**.
 - Speed—Sets the amount of time a photo is displayed before the slideshow moves to the next photo. You can select 4 sec, 6 sec, or 8 sec.
 - **Transition**—Selects the way photos transition when moving to the next file in the slideshow. You can select:
 - None—No transition effect.
 - Fade to Black—Fades the screen to black between photos.
 - Vertical Wipe—Wipes the screen from top to bottom between photos.
 - **Horizontal Wipe**—Wipes the screen from left to right between photos.
 - Random—Randomly selects a transition effect.
- 4 Press **EXIT** to close the menu.

Adjusting the picture

Adjusting the TV picture

You can adjust various settings to improve the quality of the TV picture. Also, you can reset all picture settings to the factory default.

1 Press **MENU**. The on-screen menu opens with the *PICTURE* menu displayed.



- 2 Press ▼ or ENTER to access the menu.
- 3 Press ▲ or ▼ to highlight an option, then press ENTER to access the option. You can select:
 - Picture Mode

 Selects the picture mode. You can select:
 - Vivid—(a bright and vivid picture).
 Significantly increases the contrast,
 brightness, and sharpness. This selection is good for video games, animation, and in bright light environments.
 - Standard—(a standard picture). Moderately increases the contrast, brightness, and sharpness. This selection is good for standard TV broadcasts.
 - Energy Savings—(the backlight brightness is decreased). Your TV has a backlight that provides light for displaying a picture. By reducing the amount of light, your TV uses less energy.
 - Movie—(a finely detailed picture). Adjusts
 the brightness and contrast and lowers the
 sharpness for a more realistic picture. This
 selection is good for watching the highest
 quality video such as Blu-ray Discs, DVDs, and
 HDTV.
 - **Game**—Adjusts the picture for the ultimate gaming experience.

Note

Game is only available when the video input is set to **HDMI**, **Component/AV**, or **VGA**.

 Custom—(customized picture). Lets you manually adjust picture settings such as brightness, contrast, and sharpness.

Note

You can also press **PICTURE** to select the picture mode.



Example

- Backlight—Sets the overall brilliance of the screen
- **Brightness**—Adjusts the brightness of the dark areas of the picture.
- **Contrast**—Adjusts the brightness of the light areas of the picture.
- Color—Adjusts the color intensity of the picture.
 A low setting may make the color look faded. A high setting may make the color look artificial.
- Tint—Adjusts the color balance of the picture.
 Use this control to make skin tones look more natural.
- **Sharpness**—Adjusts the color detail of images. If you set this control too high, dark images may appear with light or white edges.
- Advanced Video—Opens the PICTURE · ADVANCED VIDEO menu where you can adjust additional video options.



Aspect Ratio
 —Adjusts how the picture fills the screen. You can select:

Aspect ratio options

Normal:

Displays the image in the original aspect ratio. Black bars appear if the image is not in the widescreen (16:9) aspect ratio.



Expands the image to fill the screen. The top and bottom of the image may be cropped.

Wide:

Use this option to view content recorded in a 16:9 (widescreen) aspect ratio.



Example





Aspect ratio options

Cinema:

Stretches the image at the edges, but keeps a clear image in the center.



Auto:

Automatically adjusts the image based on the screen size and the TV program.

Note: Auto is only available when **Auto Aspect Ratio** in the *CHANNELS* menu is set to **On**.



Note

You can also press **ASPECT** to select the aspect ratio.

- Overscan—Extends text and images past the screen edges to hide edge artifacts. You can select On or Off.
- Dynamic Backlight (DRC)—Enhances the contrast ratio between light and dark areas of the picture. You can select Off, Low, or High.
- Insignia Motion 120Hz

 Reduces motion blur and eliminates film judder with clear detail and smooth motion. You can select:
 - Off—Turns off motion enhancements.
 - **Smooth** Sets motion enhancements to low.
 - Ultra Smooth—Sets motion enhancements to maximum to provide fluid motion effects.
 - 24p Film Mode—Adjusts the frame rate for viewing movies in the original 24-frame rate mode.
- Color Temperature—Selects the color temperature. You can select Cool (to enhance the blues), Normal, or Warm (to enhance the reds).
- Noise Reduction—Selects the noise reduction mode to reduce picture noise (snow). You can select Off, Low, Middle, or High.
- Adaptive Contrast
 —Automatically adjusts picture detail and brightness. You can select
 On or Off.
- Reset Picture Settings—Resets all picture settings to factory mode.
- 4 Press ✓ or ► to adjust the option, or press △ or ▼ to select a setting.
- 5 Press MENU to return to the previous menu, or press EXIT to close the menu.



Automatically adjusting the aspect ratio

Auto Aspect Ratio automatically changes how the picture looks on the screen (aspect ratio) based on the TV program you are viewing.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight CHANNELS, then press ▼ or ENTER. The CHANNELS menu opens.



- 3 Press ▲ or ▼ to highlight Auto Aspect Ratio, then press ENTER.
- 4 Press ▲ or ▼ to select **On** (automatically adjust the aspect ratio) or **Off** (does not automatically adjust the aspect ratio), then press **ENTER**.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Setting the power on picture mode

You can set the picture mode your TV uses when you turn it on.

- 1 Press MENU. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Reset to Default, then press ENTER. The SETTINGS · RESET TO DEFAULT menu opens.



- 4 Press ▲ or ▼ to highlight Power on in Vivid Mode, then press ENTER.
- 5 Press ▲ or ▼ to highlight On (when you turn on your TV, it will be in Vivid picture mode) or Off (when you turn on your TV, it will be in the picture mode it was in before you turned it off), then press ENTER.
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.



Adjusting the computer image

When you connect a computer to your TV using the VGA jack, you may need to adjust the computer image to improve the quality.

Note

The **Computer Settings** option is only available when a computer is connected to the VGA jack on the back of your TV.

- 1 Make sure that your TV is in VGA mode. For more information, see "Selecting the video input source" on page 40.
- 2 Press **MENU**. The on-screen menu opens.
- 3 Press ◀ or ▶ to highlight **SETTINGS**, then press **ENTER**. The *SETTINGS* menu opens.



4 Press ▲ or ▼ to highlight Computer Settings, then press ENTER. The SETTINGS · COMPUTER SETTINGS menu opens.



- 5 Press ▲ or ▼ to highlight an option, then press ENTER to access the option. You can select:
 - Auto Adjust
 —Automatically adjusts the image settings such as position and phase.
 - **H. Position**—Moves the image right or left.
 - V. Position—Moves the image up or down.
 - Clock—Minimizes vertical stripes in the screen image.
 - **Phase**—Adjusts the focus of stable images.
 - Reset Computer Settings—Resets all computer settings to factory mode.
- 6 Press

 or

 to adjust the option, or press

 or

 to select a setting.
- 7 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Adjusting the sound

Adjusting sound settings

You can adjust sound settings to improve the sound quality. You also can reset all sound settings to the factory default.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press

 or

 to highlight AUDIO, then press

 or

 ENTER. The AUDIO menu opens.



- 3 Press ▲ or ▼ to highlight an option, then press ENTER to access the option. You can select:
 - **Sound Mode**—Selects the sound mode. You can select:
 - Standard—Balances treble and bass. This setting is good for watching standard TV broadcasts.
 - Theater—Enhances treble and bass for a rich sound experience. This setting is good for watching DVDs, Blu-ray discs, and HDTV.
 - **Music**—Preserves the original sound. This setting is good for listening to music.
 - News—Enhances vocals for TV audio. This setting is good for watching news broadcasts.
 - Custom—Lets you manually adjust sound settings.
 - Balance—Adjusts the balance between the left and right audio channels.
 - Bass—Adjusts the low sounds.
 - **Treble**—Adjusts the high sounds.



- TV Speakers—You can select:
 - Auto—To automatically turn off the TV speakers when an audio cable is connected to the AUDIO OUT/ jack. When you disconnect the cable, TV speakers automatically turn on.
 - **On** (default setting) to always play audio through the TV speakers.
 - Off to turn off the TV speakers.
- **Digital Audio/SPDIF**—Sends digital audio to an external audio system. You can select:
 - RAW (to pass through the original digital audio sound).
 - PCM (to output audio in 2-channel stereo).
- **Digital Audio Delay**—Fine tunes the audio when it is not in sync with the video.
- MTS/SAP—(Analog channels only) Selects the audio mode. You can select:
 - Mono—Select this option if there is noise or static on weak stereo broadcasts.
 - Stereo—Select this option for programs broadcast in stereo.
 - **SAP**—Select this option to listen to a secondary audio program, if available.

Note

You can also press **MTS/SAP** one or more times to select the audio mode.

- Audio Language
 —(Digital channels only)
 Selects an alternate audio language, if available.
- Headphones/Audio Out—You can use the AUDIO OUT/\(\hat{\Omega}\) jack on the side of your TV to connect headphones, a home theater system, a sound bar, or an external speaker system. When a device is connected to the AUDIO OUT/\(\hat{\Omega}\) jack, the TV speakers are muted. You can select:
 - Headphones/Audio Out Variable—Select this option to use the remote control that came with your TV to control the audio from headphones or the home theater system or sound bar you connected to the AUDIO OUT/ piack.
 - Audio Out Fixed—Select this option to use the remote control that came with the home theater system or sound bar you connected to the AUDIO OUT/ ∩ jack to control the audio.
- Reset Audio Settings—Reset all audio settings to factory defaults.
- **4** Press **◄** or **▶** to adjust the option, or press **▲** or **▼** to select a setting.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Selecting the audio out mode

If your TV is on when you connect a device to the **AUDIO OUT**/ ∩ jack on the side of your TV, a screen opens where you select which audio out mode you want to use.

1 Connect headphones, a home theater system, sound bar, or external speaker system to the **AUDIO OUT**/∩ jack on the side of your TV. The following screen opens.



- 2 Press ◀ or ▶ to highlight the audio out mode you want to use, then press ENTER. You can select:



Playing TV audio only

You can turn off the picture on your TV and listen to the program audio only.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **CHANNELS**, then press ▼ or **ENTER**. The *CHANNELS* menu opens.



- 3 Press ▲ or ▼ to highlight Audio Only, then press ENTER.
- 4 Press ▲ or ▼ to select On.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Notes

- The picture turns off in about five seconds.
- Audio Only works only when the input source is TV, and your TV is receiving a broadcast signal.
- To exit audio only mode, press any button. When you exit audio only mode, the **Audio Only** option is automatically reset to **Off**.

Changing channel settings

Automatically scanning for channels

When you scan for channels, your TV searches for channels with signals and stores the channel information in the channel list. When you press **CH** ∧ or **CH** ∨, your TV goes to the next or previous channel in the channel list.

If the TV signal source changes, for example you change from an outdoor antenna to cable TV (no box), you need to scan for channels.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **CHANNELS**, then press ▼ or **ENTER**. The *CHANNELS* menu opens.



3 Press ▲ or ▼ to highlight Auto Channel Search, then press ENTER. The CHANNELS · AUTO CHANNEL SEARCH screen opens.



- 4 Press ▲ or ▼ to highlight Antenna, Cable Service, or Satellite Service, then press ENTER.
 - A If you select Antenna, your TV scans for available channels. The scan may take several minutes.



Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.



B If you select **Cable Service**, a message asks if you have a cable box:



- Select No, then press ENTER if no cable box is connected. Your TV scans for available channels. The scan may take several minutes.
- Select Yes, then press ENTER if a cable box is connected. A message asks how you connected the cable box to your TV.



- Select HDMI, Component, or AV, then press ENTER if you connected a cable box to your TV using one of these cables. Read the message, then press ENTER to close the wizard.
- Select Coaxial, then press ENTER if you connected a cable box to your TV using a coaxial cable. Read the message, then press ENTER to start the channel scan (VHF channels only).

Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.

C If you select **Satellite Service**, a message asks how you connected the satellite box to your TV·



- Select HDMI, Component, or AV, then press ENTER if you connected a satellite box to your TV using one of these cables. Read the message, then press ENTER to close the wizard.
- Select Coaxial, then press ENTER if you connected a satellite box to your TV using a coaxial cable. Read the message, then press ENTER to start the channel scan (VHF channels only).

Note

You can press **EXIT** to stop the auto channel search, but you will need to run the auto channel search again to create a channel list.



Hiding channels

You can hide channels in the channel list. When you press **CH** ∧ or **CH** ∨, your TV skips the hidden channels. You can still tune to a hidden channel by pressing the number buttons for the channel.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight CHANNELS, then press ▼ or ENTER. The CHANNELS menu opens.



3 Press ▲ or ▼ to highlight Add/Skip Channels, then press ENTER. The CHANNELS · ADD/SKIP CHANNELS screen opens.



4 Press ▲ ▼ ◄ or ► to highlight the channel you want to hide, then press ENTER. The check mark disappears.

Notes

- If you highlight a channel in the list for two to four seconds, your TV displays the channel in the background.
- A channel with a check mark is not hidden. A channel with no check mark is hidden.
- If the list has more than one page, press ▲ or ▼ to scroll through the pages.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Setting up a favorite channel list

You can create a favorite channel list so you can quickly browse through your favorite channels by pressing **FAVORITE**, then selecting a channel from the favorite channel list.

- 1 Press MENU. The on-screen menu opens.
- 2 Press

 or

 to highlight CHANNELS, then press

 or ENTER. The CHANNELS menu opens.



3 Press ▲ or ▼ to highlight Favorites, then press ENTER. The CHANNELS · FAVORITES screen opens.



4 Press ▲ ▼ ◀ or ▶ to highlight the channel you want to add to the favorites list, then press ENTER. A check mark appears next to the channel.

Notes

- If you highlight a channel in the list for two to four seconds, your TV displays the channel in the background.
- To remove a channel from the favorites list, highlight the channel, then press ENTER. The check mark disappears and the channel is removed from the list.
- If the list has more than one page, press ▲ or ▼ to scroll through the pages.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Viewing a favorite channel

- 1 Press **FAVORITE**. The favorite channel list opens.
- 2 Press ▲ or ▼ to highlight a channel, then press ENTER.



Adding or changing a channel label

If a channel is not already labeled, you can label the channel to make it easier to identify. You can also relabel a channel that is already labeled.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight CHANNELS, then press ▼ or ENTER. The CHANNELS menu opens.



3 Press ▲ or ▼ to highlight Channel Labels, then press ENTER. The CHANNELS · CHANNEL LABELS screen opens.



4 Press ▲ or ▼ to select the channel you want to label, then press ▶ to move to the channel label field.



- 5 Press ▲ or ▼ to select a character, then press ◀ or ▶ to move to the previous or next character position. Repeat this step to enter additional characters. You can enter as many as 11 characters.
- **6** When you have completed the label, press **ENTER**.
- **7** Press **EXIT** to close the menu.

Checking the digital signal strength

You can check the digital signal strength to determine if you need to adjust your antenna or digital cable input. The higher the signal strength, the less likely you are to experience picture degradation.

- 1 Press MENU. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight CHANNELS, then press ▼ or ENTER. The CHANNELS menu opens.



3 Press ▲ or ▼ to highlight Channel Strength, then press ENTER. The Channel Strength screen opens showing the signal strength meter.



4 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Setting parental controls

Parental controls let you prevent your children from watching inappropriate material on TV. When set, parental controls read the rating of the program (with some exceptions, such as news and sports) and deny access to programs that exceed the ratings level you select. To watch programs that exceed the selected rating, you must enter a password.

Setting or changing the password

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.





3 Press ▲ or ▼ to highlight Parental Controls, then press ENTER. The Enter password screen opens.



4 Press the number buttons to enter the four-digit password. The default password is **0000**. You should change the password to a number you can remember. The SETTINGS · PARENTAL CONTROLS menu opens.



5 Press ▲ or ▼ to highlight Change Password, then press ENTER. The SETTINGS · PARENTAL CONTROLS · CHANGE PASSWORD screen opens.



6 Press the number buttons to enter a password, then enter the password again. A message tells you that the password has been changed.



7 Press MENU to return to the previous menu, or press EXIT to close the menu.

Locking control buttons

When the button lock is turned **On**, the buttons on the side of your TV are locked, and you can only operate your TV using the remote control.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Parental Controls, then press ENTER. The Enter password screen opens.



4 Press the number buttons to enter the four-digit password. The *SETTINGS · PARENTAL CONTROLS* menu opens.



- 5 Press ▲ or ▼ to highlight Button Lock, then press ENTER.
- 6 Press ▲ or ▼ to select On (locks the buttons) or Off (unlocks the buttons).
- 7 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Blocking unrated TV

Some TV programs, such as news and sports shows are not rated. When **Block Unrated TV** is turned on, TV programs that do not have ratings are blocked. When you try to watch a blocked program, you are prompted to enter the parental controls password.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



3 Press ▲ or ▼ to highlight Parental Controls, then press ENTER. The Enter password screen opens.



4 Press the number buttons to enter the four-digit password. The SETTINGS · PARENTAL CONTROLS menu opens.



- 5 Press ▲ or ▼ to highlight Block Unrated TV, then press ENTER.
- 6 Press ▲ or ▼ to select On (to block unrated TV) or Off (to unblock unrated TV).
- 7 Press MENU to return to the previous menu, or press EXIT to close the menu.

Setting parental control levels

You can set parental controls for the U.S. and Canada.

U.S. rating levels

U.S. TV ratings	
NONE	Not rated
TV-Y	All children
TV-Y7	Suitable for children 7 and older
TV-G	General audiences
TV-PG	Parental guidance suggested
TV-14	Parental guidance strongly suggested
TV-MA	Mature audiences only

Some of the age-based TV Parental Guidelines ratings also have content-based ratings.

U.S. TV content ratings		
All	All ratings are blocked	
FV	Fantasy violence	
L	Strong language	
S	Sexual situations	
V	Violence	
D	Suggestive dialog	

U.S. movie (MPAA) ratings		
None	Movie not rated	
G	General audiences	
PG	Parental guidance suggested	
PG-13	Suitable for children 13 and older	
R	Parental guidance suggested for children under 17	
NC-17	Not suitable for children under 17	
Х	Adults only	

Canadian rating levels

Canadian English ratings		
E	Exempt programming	
C	Suitable for all children	
C8+	Suitable for children 8 and older	
G	General audiences	
PG	Parental guidance suggested	
14+	Suitable for children 14 and older	
18+	Adult only	



Canadian French ratings

E Exempt programming

G General audiences

8 ans+ Suitable for children 8 and older

13 ans+ Suitable for children 13 and older

16 ans+ Suitable for children 16 and older

18 ans+ Adult only

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Parental Controls, then press ENTER. The Enter password screen opens.



4 Press the number buttons to enter the four-digit password. The SETTINGS · PARENTAL CONTROLS menu opens.



5 Press ▲ or ▼ to highlight USA Parental Locks, then press ENTER. (To set Canadian ratings, select Canadian Parental Locks.)

USA Parental Locks



Canadian Parental Locks



- **6** Press **◄** or **▶** to highlight:
 - Movie Ratings or TV Ratings for USA ratings.
 - Canadian English or Canadian French for Canadian ratings.
- 7 Press ▲ or ▼ to select the rating. If a rating has sub-ratings, press ◀ or ▶ to highlight a sub-rating.

Note

When you block a rating, that rating and all higher ratings are blocked.

- **8** Press **ENTER** to confirm. A lock symbol appears when a rating is blocked.
- 9 Press MENU to return to the previous menu, or press EXIT to close the menu.



Downloading rating information

If the program you are viewing has downloadable rating information, you can download the information to use when setting parental controls.

Note

If the program you are viewing does not have RRT5 rating information, RRT5 is grayed on the SETTINGS · PARENTAL CONTROLS menu and cannot be selected.

- 1 Press **MENU**. The on-screen menu opens.



3 Press ▲ or ▼ to highlight Parental Controls, then press ENTER. The Enter Password screen opens.



4 Press the number buttons to enter the four-digit password. The SETTINGS · PARENTAL CONTROLS menu opens.



- 5 Press ▲ or ▼ to highlight RRT5, then press ENTER. The SETTINGS · PARENTAL CONTROLS · RRT5 screen opens. The screen that opens may vary depending on the broadcaster.
- 6 Press ▲ ▼ ◀ or ▶ to select the program and content types you want to block, then press ENTER. The SETTINGS · PARENTAL CONTROLS menu opens.



7 To reset the RRT5 information to the factory default, press ▲ or ▼ to highlight Reset RRT5.



- 8 Press ENTER. A box opens.
- 9 Press ▲ or ▼ to highlight **Yes** or **No**, then press **ENTER**.
- 10 Press MENU to return to the previous menu, or press EXIT to close the menu.



Using closed captioning

Closed captioning displays a text version of the TV program audio or displays information provided by the broadcaster.

Turning closed captioning on or off

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Closed Caption, then press ENTER. The SETTINGS · CLOSED CAPTION menu opens.



- **4** Press **△** or **▼** to highlight **Caption Control**, then press **ENTER**. A menu opens.
- 5 Press ▲ or ▼ to select CC Off (turns off closed captioning), CC On (turns on closed captioning), or CC on when mute (turns on closed captioning when the sound is muted).
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.



Selecting the analog closed captioning mode

Analog channels usually have one or more closed captioning modes. The CC1 mode usually displays a text version of the TV program audio in a small banner. The other CC modes display information provided by the broadcaster. The Text modes display information in a box that covers half of the screen.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



3 Press ▲ or ▼ to highlight Closed Caption, then press ENTER. The SETTINGS · CLOSED CAPTION menu opens.



- **4** Press **△** or **▼** to highlight **Analog Caption**, then press **ENTER**. A menu opens.
- 5 Press ▲ or ▼ to select an analog caption setting. You can select:
 - CC1 through CC4—Closed captioning appears in a small banner across the bottom of the screen. CC1 is usually the "printed" version of the audio. CC2 through CC4 display content provided by the broadcaster.
 - Text1 through Text4—Closed captioning covers half or all of the screen. Text1 through Text4 display content provided by the broadcaster.
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.



Selecting the digital closed captioning mode

Digital channels usually have one or more closed captioning modes. The CC1 mode usually displays a text version of the TV program audio in a small banner. The other CC modes display information provided by the broadcaster. CS1 mode displays a text version of the audio in the same language as the audio.

- 1 Press MENU. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Closed Caption, then press ENTER. The SETTINGS · CLOSED CAPTION menu opens.



- **4** Press ▲ or ▼ to highlight **Digital Caption**, then press **ENTER**. A menu opens.
- 5 Press ▲ or ▼ to select a digital caption setting. You can select:
 - CS1 through CS6—CS1 is usually the "printed" version of the audio. CS2 through CS6 display content provided by the broadcaster. You can change the way digital closed captioning is displayed on the screen. For more information, see "Customizing digital closed captioning settings" on page 66.
 - CC1 through CC4—Closed captioning appears in a small banner across the bottom of the screen. CC1 is usually the "printed" version of the audio. CC2 through CC4 display content provided by the broadcaster.
- 6 Press MENU to return to the previous menu, or press EXIT to close the menu.

Customizing digital closed captioning settings

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Closed Caption, then press ENTER. The SETTINGS · CLOSED CAPTION menu opens.



4 Press ▲ or ▼ to highlight Digital CC Settings, then press ENTER. The SETTINGS · CLOSED CAPTION · DIGITAL CC SETTINGS menu opens with Style highlighted.



5 Press ENTER, then press ▲ or ▼ to select Custom.



- 6 Press ▲ or ▼ to highlight an option, then press ENTER. You can select:
 - Size—Selects the font size.
 - Font—Selects the font style.
 - Text Color—Selects the color for the words.
 - Text Opacity—Selects the opacity level for the words.
 - Background Color—Selects the color for the background.
 - **Background Opacity**—Selects the opacity level for the background.
 - Edge Effect—Selects the style of the letter edge.
 - **Edge Color**—Selects the color of the letter edge.
- 7 Press MENU to return to the previous menu, or press EXIT to close the menu.

Adjusting time settings

When you set up your TV for the first time, the clock was set up. If you move your TV to a different time zone, you need to reset the clock to the correct time.

Setting the clock

- 1 Press MENU. The on-screen menu opens.
- 2 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



3 Press ▲ or ▼ to highlight **Time**, then press **ENTER**. The *SETTINGS* · *TIME* menu opens.



4 Press ▲ or ▼ to highlight Date/Time, then press ENTER. The SETTINGS · TIME · DATE/TIME menu opens.



- 5 Press ▲ or ▼ to highlight **Mode**, then press **ENTER**. A menu opens.
- 6 Press ▲ or ▼ to highlight Manual (to set the options manually) or Auto (the options are automatically set by the TV signal source), then press ENTER.
- 7 Press ▲ or ▼ to highlight **Time Zone**, then press **ENTER**. A menu opens.
- 8 Press ▲ or ▼ to select your time zone, then press ENTER. You can select Eastern, Central, Mountain, Pacific, Alaska, Hawaii, Atlantic, or Newfoundland.
- 9 If your viewing area observes Daylight Saving Time, press ▲ or ▼ to highlight Daylight Saving, then press ENTER.
- 10 Press ▲ or ▼ to select On or Off, then press ENTER to close the menu.
- 11 If you selected Manual for Mode:
 - Press ▲ or ▼ to highlight Year, Month, or Day, then press ► to access the setting. Press ▲ or ▼ to adjust the setting, then press ENTER.
 - Press ▲ or ▼ to highlight Time, then press ▶ to access the setting. Press ◄ or ▶ to highlight the hour, minute, or AM/PM field, then press ▲ or ▼ to adjust the setting. When you are finished, press ENTER.
- 12 Press MENU to return to the previous menu, or press EXIT to close the menu.



Setting the sleep timer

You can specify the amount of time before your TV automatically turns off.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



3 Press ▲ or ▼ to highlight **Time**, then press **ENTER**. The *SETTINGS* · *TIME* menu opens.



- 4 Press ▲ or ▼ to highlight Sleep Timer, then press ENTER. A menu opens.
- 5 Press ▲ or ▼ to select the amount of time before your TV turns off automatically. You can select Off,
 5, 10, 15, 30, 60, 90, 120, 180, or 240 minutes.

To turn off the sleep timer, select Off.

6 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Adjusting menu settings

Selecting the menu language

Your TV can display the on-screen menu in English, French, or Spanish. When you set up your TV for the first time, you selected the language. You can change the menu language to a different language.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



- 3 Press ▲ or ▼ to highlight Menu Language, then press ENTER. A menu opens.
- 4 Press ▲ or ▼ to highlight a language, then press ENTER. You can select English, Français, or Español.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Labeling an input source

You can add a label to an input source to make it easier to identify.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight Input Labels, then press ENTER. The SETTINGS · INPUT LABELS screen opens with the input source field highlighted.



4 Press ▲ or ▼ to select the input source you want to label, then press ▶ to move to the label field.



- 5 Press ▲ or ▼ to select a character, then press ◀ or ▶ to move to the previous or next character position. Repeat this step to enter additional characters.
- 6 When you have completed the label, press ENTER to save your label. The next time you press INPUT, your label will appear in the INPUT SOURCE list.
- 7 Press MENU to return to the previous menu, or press EXIT to close the menu.

Turning Input Sensor on or off

When the Input Sensor feature is turned on, your TV automatically detects which video jacks have devices connected to them and turned on. Your TV uses this information to determine what options you can select on the INPUT SOURCE list when you press INPUT.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ► to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



- 3 Press ▲ or ▼ to highlight Auto Input Sensing, then press ENTER. A menu opens.
- 4 Press ▲ or ▼ to select On (turns on the input sensor) or Off (turns off the input sensor).
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.

Maintaining

- Do not use your TV in areas that are too hot or too cold, because the cabinet may warp or the screen may malfunction. Your TV works best in temperatures that are comfortable to you.
- Storage temperatures are 32° to 122°F (0° to 50°C).
- Working temperatures are 41° to 104°F (5° to 40°C).
- Do not place your TV in direct sunlight or near a heat source.

Cleaning the TV cabinet

Clean the cabinet with a soft, lint-free cloth. If the cabinet is especially dirty, moisten a soft, lint-free cloth in a weak detergent solution, squeeze the excess moisture from the cloth, then wipe the cabinet with the cloth. Use a clean cloth to dry the cabinet.

Cleaning the TV screen

Clean the screen with a soft, lint-free cloth.



Troubleshooting

Warning

Do not try to repair your TV yourself. Contact authorized service personnel.

Restoring settings to the defaults

When you restore default settings, all the settings you have customized (including parental controls) are reset.

- 1 Press **MENU**. The on-screen menu opens.



3 Press ▲ or ▼ to highlight Reset to Default, then press ENTER. The SETTINGS · RESET TO DEFAULT menu opens.



- **4** Press ▲ or ▼ to highlight **Reset to Default**, then press **ENTER**. A message asks if you want to reset all TV settings to the default settings.
- 5 Press ▲ or ▼ to select Yes (to reset) or No (to not reset), then press ENTER.
 - If you select Yes, your TV turns off, then turns on again. The *TV SETUP* wizard opens.
- **6** Go through the *TV SETUP* wizard. For more information, see "Turning on your TV for the first time" on page 38.

Viewing system information

You may need to view system information during troubleshooting.

- 1 Press **MENU**. The on-screen menu opens.
- 2 Press ◀ or ▶ to highlight **SETTINGS**, then press ▼ or **ENTER**. The *SETTINGS* menu opens.



3 Press ▲ or ▼ to highlight **System Info**, then press **ENTER**. *SETTINGS* · *SYSTEM INFO* menu opens.



- 4 Press ▲ or ▼ to highlight System Info, then press ENTER. Your TV displays information about your model and the current firmware version.
- 5 Press **MENU** to return to the previous menu, or press **EXIT** to close the menu.



Updating the TV firmware

If your TV is behaving oddly and you have tried all the solutions in the troubleshooting pages, you may need to update the TV firmware.

Cautions

- Make sure that you have tried all other solutions before you upgrade the firmware.
- While the firmware is updating, do not turn off your TV.

Note

To update the TV firmware, you need a:

- Computer with an available USB port
- High-speed Internet connection
- · USB flash drive
- 1 Go to www.insigniaproducts.com, then click Support & Service. Enter your model number in the box under Manual, Firmware, Drivers & Product Information, then click ▶.
- **2** Follow the instructions in the *Firmware Installation Guide* on the Insignia website to download the firmware update and copy it to a USB flash drive.
- 3 Plug the USB flash drive into the USB port on the side of your TV.
- 4 Press MENU. The on-screen menu opens.
- 5 Press

 or

 to highlight SETTINGS, then press

 or ENTER. The SETTINGS menu opens.



6 Press ▲ or ▼ to highlight **System Info**, then press **ENTER**. The SETTINGS · SYSTEM INFO menu opens.



- 7 Press ▲ or ▼ to highlight Update Firmware, then press ENTER. A message asks if you want to update the TV firmware.
- 8 Highlight Yes, then press ENTER.

If you have plugged in a USB flash drive with the firmware update, the firmware update starts automatically. Otherwise, a screen opens with instructions about how to download the update. Follow the instructions, then press **ENTER**.

While your TV installs the firmware update, your TV displays a status screen. **Do not turn off your TV until the update is complete.**

- **9** When the update is complete, unplug the USB flash drive, then press **ENTER**. Your TV turns off then on to complete the update.
- 10 If the channel list has been deleted, you need to scan for channels. For more information, see "Automatically scanning for channels" on page 57.

Note

- If you see a message that says the firmware file is incorrect, make sure that you have downloaded the correct file for your model.
- If you see a message that says the update failed or the TV screen is blank and the power LED is blinking red then blue, turn off your TV, turn it back on, then run the upgrade again.



Video and audio

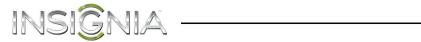
Problem	Solution
Picture does not fill the screen. There are black bars around the picture.	Change the aspect ratio. An increasing amount of digital TV and movies are presented in wide screen (16:9). See the "Aspect Ratio" option in "Adjusting the TV picture" on page 52.
No picture (screen is not lit) and no sound.	 Press () on the TV or the remote control. Make sure that the Audio Only option is set to Off. See "Playing TV audio only" on page 57. Make sure that the video cables are connected securely to your TV. Adjust the contrast and brightness. See "Adjusting the TV picture" on page 52. Make sure that the power cord is plugged in. Make sure that the correct video input source is selected. See "Selecting the video input source" on page 40. Try another channel. The station may be experiencing problems. Make sure that the incoming signal is compatible. Make sure that the antenna or cable TV is connected correctly and securely. See "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. Check the closed caption settings. Some TEXT modes can block the screen. See "Selecting the analog closed captioning mode" on page 65 or "Selecting the digital closed captioning mode" on page 66.

Problem	Solution
Dark, poor, or no picture (screen is lit), but sound is good.	 Try another channel. The station may be experiencing problems. Make sure that the antenna or cable TV is connected correctly and securely. See "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. Adjust the brightness. See "Adjusting the TV picture" on page 52. Change to a different picture mode. See "Adjusting the TV picture" on page 52. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60. If you are using an antenna and the signal strength is low, adjust the antenna or use a highly directional outdoor antenna or set-top antenna with a built-in amplifier. Make sure that the video cables are connected securely to your TV. The video cable(s) you are using may be bad. Try a new set. Try another channel. The station may be experiencing problems.
No color, dark picture, or color is not correct.	 Try another channel. The station may be experiencing problems. Adjust the color settings. See "Adjusting the TV picture" on page 52. Make sure that the video cables are connected correctly and securely to your TV. Make sure that the antenna or cable TV is connected correctly and securely. See "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60. If you are using an antenna and the signal strength is low, adjust the antenna or use a highly directional outdoor antenna or set-top antenna with a built-in amplifier.



Problem	Solution
Only snow (noise) appears on the screen.	 Try another channel. The station may be experiencing problems. Make sure that the antenna or cable TV is connected correctly and securely. See "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60. If you are using an antenna and the signal strength is low, adjust the antenna or use a highly directional outdoor antenna or set-top antenna with a built-in amplifier.
Picture quality is good on some channels and poor on others. Sound is good.	 The problem may be caused by a poor or weak signal from the broadcaster or cable TV provider. If you connect to cable without a set-top box and experience poor picture quality, you may need to install a set-top box to improve signal reception and picture quality. Contact your cable TV provider about upgrading to a set-top box.

D. a. la la ca	C.I. disc
Problem	Solution
Dotted lines or stripes appear on the screen.	 Make sure that the antenna or cable TV is connected correctly and securely. See "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60. If you are using an antenna and the signal strength is low, adjust the antenna or use a highly directional outdoor antenna or set-top antenna with a built-in amplifier. Make sure that the video cables are connected securely to your TV. The video cable(s) you are using may be bad. Try a new set. Other devices (for example, a surround sound receiver, external speakers, fans, or hair dryers) may be interfering with your TV. Try turning off one device at a time to determine which device is causing interference. After you have determined which device is causing interference, move it further from the TV to eliminate the interference.
Double images.	 Use a highly directional outdoor antenna, cable TV, or satellite TV.
The picture has a few bright or dark spots.	 A few bright or dark spots on an LCD screen is normal. It does not affect the operation of your TV.



Duablam	Calution
Problem	Solution
Good picture, but no sound.	 Increase the volume. Make sure that the sound is not muted. Make sure that you do not have headphones connected. When headphones are connected, no sound comes from the TV speakers. Change to a different audio mode. If you are using a home theater system, sound bar, or external speaker system, make sure it is turn on and is not muted. If you are using a home theater system, sound bar, or external speaker system and have connected it with a digital optical cable, set the Digital Audio/SPDIF option on the AUDIO menu to PCM. See the Digital Audio/SPDIF option in "Adjusting sound settings" on page 55. Make sure that the audio cables are connected correctly and securely to your TV. Make sure that the antenna or cable TV is connected correctly and securely to your TV. Make sure that the antenna or cable or satellite box" on page 14 or "Connecting a cable or satellite box" on page 14 or "Connecting an antenna or cable TV (no box)" on page 19. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60. The audio cables you are using
Poor picture.	 may be bad. Try a new set. Make sure that the room is not too bright. Light reflecting off the screen can make the picture difficult to see. If an S-VHS camera or a camcorder is connected while another connected device is turned on, the picture may be poor. Turn off one or more devices.
Good sound, but poor color.	Adjust the contrast, color, and brightness settings. See "Adjusting the TV picture" on page 52.

Problem	Solution
Audio noise.	Other devices (for example, a surround sound receiver, external speakers, fans, or hair dryers) may be interfering with your TV. Try turning off one device at a time to determine which device is causing interference. After you have determined which device is causing interference, move it further from the TV to eliminate the interference.
No output from one of the speakers.	 Adjust the audio balance. See "Adjusting sound settings" on page 55. Make sure that the audio cables are connected correctly and securely to your TV.
After images appear.	Do not display a still image, such as a logo, game, or computer image, for an extended period of time. This can cause a permanent after-image to be burned into the screen. This type of damage is not covered by your warranty.

Remote control

Problem	Solution
Remote control does not work.	 Make sure that the power cord is correctly connected to your TV and a power outlet. Make sure that there are no obstructions between the remote control and the remote control sensor on the front of the TV. Point the remote control directly at the remote control sensor on your TV. For the location of the remote control sensor, see "Front" on page 9. The supplied batteries are wrapped tightly in clear plastic. Make sure that you have removed this plastic from the batteries. Make sure that the batteries are installed correctly. See "Installing remote control batteries" on page 37. Replace dead batteries with new batteries. See "Installing remote control batteries" on page 37.



Problem	Solution
Trouble programming your existing universal remote control.	 See instructions and a table of common codes in "Programming universal remote controls" on page 81. Codes are subject to change. For up-to-date codes, go to www.insigniaproducts.com/remotecodes Replace dead batteries with new batteries. See "Installing remote control batteries" on page 37. Refer to the User Guide that accompanied your universal remote control and contact the manufacturer if problems persist.

General

Problem	Solution
No power.	 Make sure that the power cord is correctly connected to your TV and a power outlet. Unplug the power cord, wait 60 seconds, then plug the cord back in and turn on your TV. Other devices (for example, a surround sound receiver, external speakers, fans, or hair dryers) may be interfering with your TV. Try turning off one device at a time to determine which device is causing interference. After you have determined which device is causing interference, move it further from the TV to eliminate the interference.
"No signal" error message is displayed.	 Press INPUT and make sure that you have selected the correct input for the device or service you are trying to use. If you are using a cable or satellite box, use the remote that came with that box to change channels. Make sure that you have the correct input selected to view channels from the cable or satellite box.
After Auto Channel Search, there are no channels.	 Reception can vary by channel depending on the broadcast power level of a given station. Contact your cable or satellite TV provider. Make sure that the antenna or cable/satellite TV is connected securely to your TV. Try replacing the cable between the antenna/cable or cable/satellite box and your TV.

Problem	Solution
When I press INPUT, I cannot select my device (it is grayed out).	 Turn on the device. Your TV automatically detects and displays which video jacks have devices connected to them when the devices are turned on. Turn off Auto Input Sensing. See "Turning Input Sensor on or off" on page 69.
One or more channels do not display.	 Make sure that the channels are not blocked. See "Setting parental control levels" on page 62. Make sure that the channels are not hidden. The channel may have been deleted from the channel list. You can tune to the channel by pressing the number buttons or you can add the channel back to the channel list. See "Hiding channels" on page 59. If you are using a cable or satellite box, use the remote that came with that box to change channels. Make sure that you have the correct input selected to view channels from the cable or satellite box. If you are using an antenna, the digital channel signal may be low. To check the digital channel signal strength, see "Checking the digital signal strength" on page 60.
Password is lost.	 Enter 9999 to access parental controls, then set a new password. See "Setting or changing the password" on page 60.
Some settings cannot be accessed.	 If a setting is grayed, the setting is not available in the current video input mode (for example TV mode). Change to a different video input source. See "Selecting the video input source" on page 40.
TV cabinet creaks.	When the TV is in use, the temperature rises naturally and may cause the cabinet to expand or contract which can cause a creaking noise. This is not a malfunction.



Problem	Solution
Control buttons do not work.	 Make sure that the Button Lock option is set to Off. See "Locking control buttons" on page 61. Unplug the power cord, wait a few seconds, then plug the cord back in and turn on your TV.
TV keeps turning off.	 Make sure that the sleep timer is not turned on. See "Setting the sleep timer" on page 68.
A retail banner is displayed.	You selected "Retail Mode" when you ran the TV setup wizard. Reset your TV to the factory defaults, then select Home Use Mode on the What is your viewing environment screen. See "Restoring settings to the defaults" on page 70.

Roku Streaming Stick

Problem	Solution
I cannot see a picture on my TV.	 Make sure that your TV is turned on. Make sure that the Roku Streaming Stick is securely connected to the purple HDMI 2 (MHL) jack. See "Connecting a Roku Streaming Stick" on page 23. Make sure that the you have selected HDMI 2 (Roku) as the video input source. See "Selecting the video input source" on page 40. Try adjusting the picture settings on your TV. See "Adjusting the TV picture" on page 52.

Problem	Solution
I cannot connect to my wireless network.	 Make sure that the you have selected HDMI 2 (Roku) as the video input source. See "Selecting the video input source" on page 40. If you are using external speakers, a sound bar, or a home theater system, make sure that the audio cables are connected securely. See "Connecting external speakers or a sound bar" on page 33. If you are using external speakers or a sound bar" on page 33. If you are using external speakers, a sound bar, or a home theater system, make sure that the volume is turned up and not muted. If you are using external speakers, a sound bar, or a home theater system, make sure that you have selected the correct output mode. Try adjusting the audio settings on your TV. See "Adjusting sound settings" on page 55. Make sure that there are no obstructions, like cement walls, between your Roku Streaming Stick and your wireless router. Make sure that you have selected the correct wireless router name on the "Wireless" screen. If your network requires a password, make sure that you have entered the correct password. Passwords are case sensitive. If you have turned off SSID broadcasting on your wireless router, select "My network is not shown" on the "Wireless" screen. If you are not getting three or more signal-strength bars above your wireless network, adjust the location of your wireless router.
I cannot stream Netflix movies through my Roku Streaming Stick.	Make sure that you have a Netflix unlimited streaming membership. Membership is required to instantly watch movies and TV episodes streaming from Netflix.
I cannot watch all channels through my Roku Streaming Stick.	Not all channels are available in Canada.



MHL-enabled device

Problem	Solution
The mobile device does not charge when connected to the HDMI 2 (MHL) jack.	 Make sure that the cables are securely connected. Make sure that you are using an MHL cable. An MHL cable may be difficult to identify. It may look like a micro USB-to-HDMI cable because the cable connectors are the same, but the cable itself is thinner. The cable also may not be labeled MHL.
My TV is not displaying the video or playing the audio from the connected mobile device.	 Make sure that the cable is securely connected to the purple HDMI 2 (MHL) jack. Make sure that you are using an MHL cable. An MHL cable may be difficult to identify. It may look like a micro USB-to-HDMI cable because the cable connectors are the same, but the cable itself is thinner. The cable also may not be labeled MHL. Make sure that the correct video input source is selected. See "Selecting the video input source" on page 40. Try adjusting the picture settings on your TV. Some Apps may not work on your TV, depending on how the App developer programmed the App.
MyTV is playing the audio from a connected device but is not displaying the video.	 Make sure that the cables are securely connected. Make sure that you are using an MHL cable. An MHL cable may be difficult to identify. It may look like a micro USB-to-HDMI cable because the cable connectors are the same, but the cable itself is thinner. The cable also may not be labeled MHL. Try adjusting the picture settings on your TV. Some Apps may not work on your TV, depending on how the App developer programmed the App.

Droblom	Solution
Problem	Solution
My TV is displaying the video from the connected device but is not playing the audio.	 Make sure that the volume on your mobile device is turned up and not muted. Make sure that the volume on your TV is turned up and not muted. Make sure that the cables are securely connected. Make sure that you are using an MHL cable. An MHL cable may be difficult to identify. It may look like a micro USB-to-HDMI cable because the cable connectors are the same, but the cable itself is thinner. The cable also may not be labeled MHL. Try adjusting the audio settings on your TV. Some Apps may not work on your TV, depending on how the App developer programmed the App. Make sure that you do not have headphones connected. When headphones are connected, no sound comes from the TV speakers. If you are using a home theater system or sound bar, make sure it is turn on and is not muted. If you are using a home theater system or sound bar and have connected with a digital optical cable, set the Digital Audio/SPDIF option on the AUDIO menu to PCM. See the Digital Audio/SPDIF option in "Adjusting sound settings" on page 55.



INlink (CEC-compatible) device

Duablam	Calution
Problem	Solution
My TV is not displaying the video from the connected CEC device.	 Make sure that the HDMI cable is connected securely to your TV and the device. Make sure that the device is connected to your TV with an HDMI cable. Make sure that the device is a CEC device. See the documentation that came with the device for more information. Make sure that the correct video input source is selected. See "Selecting the video input source" on page 40. Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. Try adjusting the TV picture. See "Adjusting the TV picture" on page 52. If the device is not an Insignia device, it may not be compatible with your TV.
My TV is not playing the audio from the connected CEC device.	 Make sure that the HDMI cable is connected securely to your TV and the device. Make sure that the device is connected to your TV with an HDMI cable. Make sure that the device is a CEC device. See the documentation that came with the device. Make sure that the TV volume is turned up and not muted. Try adjusting the TV sound. See "Adjusting sound settings" on page 55. Make sure that the TV speakers are turned on and not muted. See "Adjusting sound settings" on page 55. Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. If you have connected an HDMI CEC audio receiver, adjust the volume on the receiver. When your TV detects an audio receiver, the TV speakers turn off and sound plays through receiver speakers only. If the device is not an Insignia device, it may not be compatible with your TV.

Problem	Solution
My TV's remote control does not control the device.	 Make sure that there are no obstructions between the remote control and the remote control sensors on your TV and the device. Depending on the device, all the buttons may not work. Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. If you are trying to control the volume on an HDMI CEC audio receiver using your TV remote control, make sure that the TV Speakers option on the Audio menu is set to On. See "Adjusting sound settings" on page 55. If you are trying to control the volume on an HDMI CEC audio receiver using your TV remote control, make sure that the Audio Receiver option on the INlink menu is set to On. See "Turning Audio Receiver on or off" on page 47. The device may not support this feature. See the documentation that came with the device for more information.
The device does not show up in the INlink Device list.	 Make sure that the device is turned on. Make sure that the HDMI cable is connected securely to your TV and the device. Make sure that the device is connected to your TV with an HDMI cable. Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. Make sure that the device is a CEC device. See the documentation that came with the device. If the device is not an Insignia device, it may not be compatible with your TV.



Problem	Solution
My device does not turn off when I turn off my TV.	 Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. Make sure that Device Auto Power Off is set to On on the INlink menu. See "Turning Device Auto Power Off on or off" on page 46. The device may not support this feature. See the documentation that came with the device for more information.
My TV does not turn on when I turn on my device.	 Make sure that the INlink feature is turned on. See "Turning INlink on or off" on page 46. Make sure that TV Auto Power On is set to On on the INlink menu. See "Turning TV Auto Power On on or off" on page 47. The device may not support this feature. See the documentation that came with the device for more information.
The Audio Receiver setting on the INlink menu keeps turning back on after it is turned off.	• When Audio Receiver is set to Off and INlink Control is set to On and you make an adjustment to the audio receiver (for example, turn the volume knob or press a button), Audio Receiver is automatically set to On. To prevent this from happening, turn off the INlink feature. See "Turning INlink on or off" on page 46.

Problem	Solution
Two volume bars appear when adjusting the volume.	When you adjust the volume on the audio receiver or with the TV remote control, a double volume bar appears, one for the TV volume and one for the audio receiver volume.
I cannot select the Root Menu option on the <i>INlink</i> menu. OR The device's root menu does not open when I select Root Menu on the <i>INlink</i> menu.	The device may not support this feature. See the documentation that came with the device for more information.

Note

If the problem is not solved by using these troubleshooting instructions, turn off your TV, then turn it on again.



Specifications

Specifications are subject to change without notice.

Dimensions and weight

Without stand	57.7 × 34.6 × 3.5 in. (146.6 × 87.8 × 9 cm) 56.2 lbs. (25.5 kg)
With stand	57.7 × 37 × 12.6 in. (146.6 × 94.1 × 32 cm) 67.2 lbs. (30.5 kg)

Screen

Screen size measured diagonally	64.5 in.
Display type	LED
Screen refresh rate	120Hz
Display resolution	1080p
Panel resolution	1920 (H) × 1080 (V)
Aspect ratio	16:9
Contrast ratio (typical)–panel	4,000:1
Dynamic contrast ratio— list value	1,000,000:1
TV Brightness (minimum) cd/m2	240 nits
Comb filter	3d y/c digital
Response time	6.5 ms
Horizontal viewing angle	178°
Vertical viewing angle	178°

Display resolutions

HDMI suggested resolutions	1080p, 1080i, 720p, 480p, 480i
Component video suggested resolutions	1080i, 720p, 480p, 480i

Tuner

Analog	NTSC
Digital	ATSC, 8-VSB, Clear-QAM

Inputs

	3 (side)
НДМІ	E-EDID compliant
	HDCP compliant
	MHL-enabled and Roku Ready® (HDMI 2/MHL jack)
Component video	1 (back)
	1 (back)
Composite video	Shared with component Y
Shared audio (component and composite)	Yes
PC/VGA	1 (back)
3.5mm PC audio input	1 (back)
DVI (shared with HDMI)	1 (side)
	HDMI 3/DVI
USB	1 (side)
	Supports JPEG and firmware upgrade
Antenna/Cable	1 (back)

Outputs

Video	No
Analog audio/Headphone	1 (side)
Digital audio	1 (optical) (back)
WiFi	No
Ethernet	No

Audio

DTS Tuning Package	DTS Sound
Speakers	Number: 2
	Watts per channel: 8W

Power

Power consumption	On: 190W Standby: <1W
Power input	AC 120 V, 60Hz

Miscellaneous

OSD languages	English, French, Spanish
INlink	Yes
MHL-enabled and Roku Ready®	Yes HDMI 2/MHL jack
Game Mode	Yes
ENERGY STAR qualified	No
Internet connectable	No
TV base screws	M6 type (18 mm length) (12 pcs)
V-Chip (version 2.0)	Yes
Sleep timer	Yes
Channel labeling	Yes
VESA mount (mm) (horizontal × vertical)	400 × 400
VESA mount screws	M6 type

Note

The length of the wall-mount screws vary depending on the wall-mount bracket you purchased. See the instructions that came with the wall-mount bracket for screw lengths.



Programming universal remote controls

You can operate your Insignia TV with a new or existing universal remote control.

- 1 See the table in "Common universal remote control codes" on page 81 for common codes. If you have problems programming your remote or need a different remote control code:
 - Contact the universal remote control or cable/satellite company of the remote control you are trying to program
 - Visit www.insigniaproducts.com/remotecodes for the latest remote control code information.
 - Call the Insignia Customer Care Center 1-877-467-4289.
- 2 Follow your universal remote control's instructions to enter the TV code you found in Step 1.

Tips

- If your universal remote control has a code search feature, run a code search to identify a code that matches your TV. See your universal remote control's instructions for details.
- If your universal remote control has a "Learn" feature, you can manually program it using the Insignia TV remote to "teach" the commands one at a time. See your universal remote control's instructions for details.

Common universal remote control codes

The following is a list of the most common remote control codes. Codes for other remote controls are available online at:

http://www.insigniaproducts.com/remotecodes or check with your cable or satellite TV provider for the remote control code.

Insignia TV codes for universal remote controls (for all Insignia TVs manufactured after Jan. 1, 2007)

Universal remote control makes and models	
One for All	0054
Phillips	0198, 0490
RCA	135
Sony	068, 069, 078, 096, 100, 164, 168, 229, 026

Set-top box makes and models	
Cablevision	068, 069, 078, 096, 100, 164, 168, 229, 026
Charter	2002, 1204, 1423, 1517, 0171, 1963, 0463, 1463, 0842, 1326, 167, 415, 424, 450, 456, 461, 507, 523, 567, 577, 586
Comcast	10171, 11204, 11326, 11463, 11517, 11641, 11780, 11785, 11892, 11963, 12002
Сох	1326, 1463
DirectTV	10171, 11204, 11326, 11517, 11564, 11641, 11963, 12002
Dish Network	720
Time Warner	400, 450, 461, 456, 10463, 1463, 0463
TiVo	0091
Verizon	0198, 0490

zaiT

- The brand name is often visible on the front of the universal remote control, and the model number is often visible on the back.
- If your universal remote control isn't listed on the chart, refer to your universal remote control's instructions and try codes for the brands Orion, Emerson, Memorex, Sansui, Sylvania, or Zenith. You may need to try several codes before finding a match.



Legal notices

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Cables

Connections to this device must be made with shielded cables with metallic RF/EMI connector hoods to maintain compliance with FCC Rules and Regulations.

Canadian Notice

CAN ICES-3 (B)/NMB-3(B)

Standard Television Receiving Apparatus — Appareil de réception télévision ordinaire, Canada BETS-7 / NTMR-7

IC Statement

This device complies with Industry Canada licence—exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

. This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

Dolby License Notice and Trademark Acknowledgement



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HDMI



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

DTS Sound™



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MHL™ (Mobile High-Definition Link)



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Roku[®]



Roku and the Roku logo are registered trademarks of Roku, Inc. in the United States and other countries.



One-year limited warranty - Insignia Televisions

Definitions:

Insignia Products ("Insignia") warrants to you, the original purchaser of this new Insignia-branded television ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy or Future Shop authorized dealer of Insignia brand products only that are packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy or Future Shop retail store location and your television Product has a screen size of less than 42 inches, please take your original receipt and the Product to any Best Buy or Future Shop store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy or Future Shop online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain in-home warranty service for a television with a screen 42 inches or larger, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY for Future Shop call 1-800-663-2275. Call agents will diagnose and correct the issue over the phone or will have an Insignia-approved repair technician dispatched to your home.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- · Damage due to acts of God, such as power surges
- Accident(s)
- · Misuse, unintentional or intentional
- · Abuse, unintentional or intentional
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna

- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Outages, static or other problems with over-the-air reception of television broadcast signals.
- Attempted repair by any person not authorized by Insignia to service the Product
- · Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.
- Up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Problems with delay in motion or action of video images while playing first-person style video games.

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