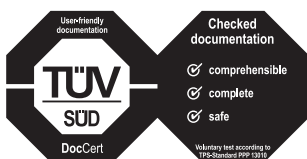




The IMPRESSA C9 Manual



The 'IMPRESSA Manual' has been awarded the seal of approval by the independent German Technical Inspection Agency, TÜV SÜD, due to its easy-to-understand style, its thoroughness and coverage of safety aspects.

Your IMPRESSA C9

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IMPORTANT SAFEGUARDS

These safeguards apply for machines with UL safety test (see rating plate and chapter 10, 'Technical data').

Follow the basic safety precautions

When using electrical appliances, basic safety precautions should always be followed, to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock and injury to persons, do not immerse cord, plugs, or body of machine in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- The use of any accessory attachment not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'OFF' then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Use extreme caution when dispensing hot steam.
- For household use only.

SAVE THESE INSTRUCTIONS

Special cord set instructions

- a. A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a long cord.
Your IMPRESSA has a 3-pin grounded plug.
- b. Longer extension cords are available and may be used if care is exercised in their use.
- c. If an extension cord is used,
 1. the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and
 2. if the appliance is of the grounded type, the extension cord should be a grounding type 3-wire cord, and
 3. the longer cord shall be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over.
 - As a safety feature, this plug will fit in a polarized outlet only one way.
 - If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician.
 - Do not modify the plug in any way or attempt to defeat this safety feature.

Warning

To reduce the risk of fire or electric shock, do not remove any service covers. No user serviceable parts inside. Repair should be done by authorized personnel only.

Caution

This appliance is for household use. Any servicing other than cleaning and user maintenance should be performed by an authorized service representative:

- Do not immerse base in water or try to disassemble.
- To reduce the risk of fire or electric shock, do not remove the base. No user serviceable parts inside. Repair should be done by authorized service personnel only.
- Check voltage to be sure that the voltage indicated on the name plate complies with your voltage.
- Never use warm or hot water to fill the water container! Use cold water only.

Important Safeguards

NEVER DO (or you will void your warranty protection):

- Keep your hands and the cord away from hot parts of the appliance during operation.
- Never clean with scouring powders or hard implements.

- Never fill instant coffee, chocolate mix etc. into the grinder or ground coffee funnel (grinder by-pass). It will damage the functioning of the brewing chamber.
- Never fill sugar coated coffee beans into the bean hopper. In case of doubt, call your dealer.
- Never fill anything other than coffee beans into the bean container (no chocolate, no rice, no nuts, no spices, nothing other than roasted coffee beans).
- Never do anything with the machine which is not described in the User's Manual. In case of doubt, call your dealer.

Control elements

Control elements

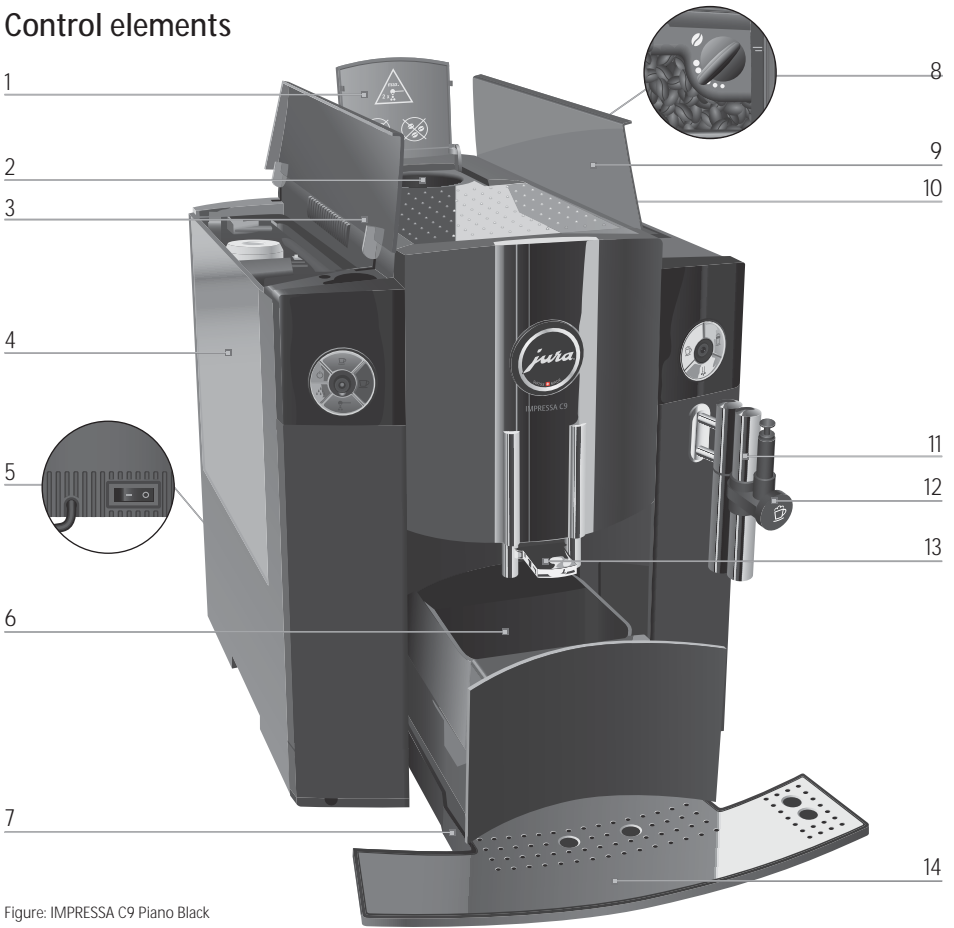


Figure: IMPRESSA C9 Piano Black

- | | | | |
|---|--|----|--|
| 1 | Cover of filler funnel for pre-ground coffee | 8 | Fineness of grind switch |
| 2 | Filler funnel for pre-ground coffee | 9 | Bean container cover |
| 3 | Water tank cover | 10 | Bean container with aroma preservation cover |
| 4 | Water tank | 11 | Connector System® for removable frothers |
| 5 | Power switch and power cable (side of machine) | 12 | Easy Cappuccino Frother |
| 6 | Coffee grounds container | 13 | Height-adjustable coffee spout |
| 7 | Drip tray | 14 | Cup platform |



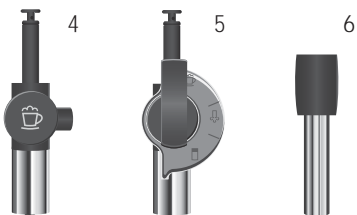
Front left:

- 1 Plain text display
- ⏻ On/off button
- ⚙ Maintenance button
- ☕ Espresso button
- ☕ Coffee button
- ☕ Pre-ground coffee button
- 2 Rotary Switch cover
- 3 Rotary Switch

Front right:

- ☕ Cappuccino button
- ☕ Milk foam button
- ⚡ Hot water button
- 4 Easy Cappuccino Frother
- 5 Professional Cappuccino Frother
- 6 Hot water nozzle

The Connector System® permits the use of different frothers. These are available from stockists.



Proper use

The machine has been designed and built for domestic use. It should only be used to prepare coffee and to heat milk and water. Use for any other purpose will be deemed improper. JURA Elektroapparate AG cannot accept any responsibility for the consequences of improper use.

Before using the machine always carefully read and comply with all these instructions. Keep this manual close to the IMPRESSA and, if appropriate, pass it on to the next user.

For your safety



Please read and note carefully the following important safety information.

By doing this, you can avoid the life-threatening danger of electric shock:

- Never use a machine which has been damaged or with a defective power cable.
- For information on what to do in case of damage, for example if there is a smell of burning, unplug the machine immediately from the mains supply and contact the JURA service centre.
- If the power cable for this machine is damaged, it must be repaired either directly by JURA or by a JURA approved service centre.
- Make sure that the IMPRESSA and the power cable are not located close to hot surfaces.
- Be careful to ensure that the power cable does not get caught and does not rub against sharp edges.
- Never open and repair the machine yourself. Do not modify the machine in any way that is not described in the IMPRESSA Manual. The machine contains live parts. If opened, there is a danger of serious injury. Repairs may only be carried out by JURA approved service centres, using original spare parts and accessories.

There is a risk of scalds or burns on the spouts or on the nozzle:

- Place the machine out of the reach of children.
- Do not touch any hot parts. Use the handles provided.
- Be careful to ensure that the appropriate nozzle is installed and clean. The nozzle or parts of the nozzle might come off if the parts are not assembled correctly or a blockage occurs.

A defective machine is not safe and could cause injury or fire. To avoid damage and any associated risk of injury or fire:

- Never allow the power cable to loosely hang down. The power cable can be tripped over or damaged.
- Protect your IMPRESSA from environmental influences such as rain, frost and direct sunlight.
- Do not put the IMPRESSA, cable or connections in water.
- Do not put the IMPRESSA or any individual parts in the dishwasher.
- Turn your IMPRESSA off at the power switch before starting any cleaning operation. Always wipe your IMPRESSA with a damp cloth rather than a wet one, and protect it from prolonged water splash.
- Only connect the machine to a power supply in accordance with the information on the rating plate. The rating plate is located on the underside of your IMPRESSA. Further technical data is given in Chapter 10 'Technical Data'.
- Use only original JURA care products. Use of accessories that are not explicitly recommended by JURA could damage the IMPRESSA.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Always fill the water tank with cold, fresh mains water.
- If you will be absent for an extended period, turn the machine off and unplug.

Risk to children and persons with limited capabilities in operating machines:

- The machine is not designed to be operated by children and persons with limited capabilities.
- The machine may only be used by persons who are able to operate the machine safely.

Safe handling of the CLARIS filter cartridges:

- Filter cartridges should be kept out of the reach of children.
- Store filter cartridges dry in the sealed package.
- Protect filter cartridges from heat and direct sunlight.
- Do NOT use damaged filter cartridges.
- Do NOT open filter cartridges.

The IMPRESSA C9 Manual

You are holding the manual for your IMPRESSA C9 in your hand. It will help you to familiarize yourself with your IMPRESSA safely and quickly and teach you the full range of facilities it offers.

Chapter 2, 'Preparing and using your IMPRESSA for the first time', explains step-by-step how to set up and prepare the IMPRESSA.

Chapter 3, 'Familiarising yourself with the control options' is important for you to read as you are familiarising yourself with your IMPRESSA. It invites you to actively explore all the different coffee experiences that it offers.

All the other chapters are intended to help you when you have a specific query.

If you use the IMPRESSA C9, you will become a master at preparing exciting coffee specialities, you will be a Barista!

You can download the short operating instructions for your machine from the JURA website (www.jura.com).

Symbol description

Warnings



CAUTION

Always take note of any information marked with the CAUTION or WARNING symbol. The signal word **WARNING** points out potential risk of serious injury, and the signal word **CAUTION** potential risk of slight injury.

CAUTION

The **CAUTION** symbol is used to draw attention to circumstances which could cause the machine to become damaged.

Symbols used



Information and tips to make things easier for you as you use your IMPRESSA.



References to the **online** JURA website, where you can find interesting further information: www.jura.com.



Prompt to take action. This symbol means that you are being prompted to perform some action.

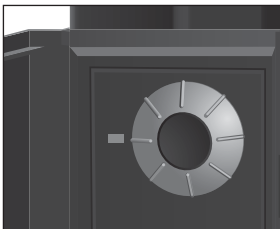
1 IMPRESSA C9

Coffee that fulfils your wildest dreams

The new entry level model in the One Touch Cappuccino league is sure to please all cappuccino fans with its simple 'touch of a button' function without having to move the cup. In elegant piano black and with a new user interface, the high-quality IMPRESSA C9 is fully in keeping with current trends and exudes an aura of superiority, durability and competence. It impressively demonstrates these attributes with each coffee speciality that you enjoy.



- **One Touch Cappuccino:** Your IMPRESSA C9 makes a cup of cappuccino at the touch of a button, without you having to move the cup. Hot milk foam, flowing into the cup and slowly starting to fill it. Steam which rises, awakening the anticipation of a delicious speciality. Aromatic coffee, blending with the milk, pushing up the milk foam topping. These are the protagonists in a sensuous drama – the drama of perfect coffee preparation.



- **Simple operation:** With the clearly arranged control elements and the easy-to-understand text and graphic display, operation of the IMPRESSA C9 is also simple for beginners. You can navigate effectively through the individual programme steps by simply turning and pressing the Rotary Switch. The focus is on your personal taste. Simply select the coffee strength, amount of water and temperature according to your individual preferences.
- **Energy-saving mode (Energy Save Mode, E.S.M.®):** The IMPRESSA C9 actively assists you in saving energy. With the energy-saving mode you can adjust the energy-saving potential to suit the way you like to enjoy your beverages. The machine can be completely disconnected from the power supply at the main switch – for instance if you are going to be absent for some time.



- **Height-adjustable coffee spout:** The height of the coffee spout, which can be adjusted within a range of 65 to 111 mm, can be adapted to all cup sizes on a continuous scale. This prevents coffee splashing on the machine and is your guarantee for a rich, thick crema.

Connector System®

The Connector System® permits the use of different cappuccino frothers:

- Professional Cappuccino Frother
 - Cappuccino, latte macchiato
 - Hot milk and milk foam
- Easy Cappuccino Frother
 - Cappuccino
 - Milk foam

JURA on the Internet

Visit us on the Internet.

- @ At www.jura.com you will find interesting and up-to-date information on your IMPRESSA and on every aspect of coffee.

Knowledge Builder

You can familiarise yourself with your IMPRESSA C9 in a fun way on the PC.

- @ The Knowledge Builder awaits you at www.jura.com. The interactive assistant, LEO, will support you and explain the benefits of and how to use your IMPRESSA.

2 Preparing and using for the first time

This chapter provides you with the information you need to use your IMPRESSA without any problems. You will prepare your IMPRESSA step-by-step for your first coffee experience.

Set up

Keep the packaging for your IMPRESSA. It should be used to protect the machine during transportation.

When setting up your IMPRESSA, please note the following:

- Set the IMPRESSA down on a horizontal surface that is not sensitive to water.
- Choose a spot for your IMPRESSA which is protected against overheating.

Filling the water tank

To enjoy perfect coffee we recommend changing the water every day.

CAUTION

Milk, mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.
-
- ▶ Remove the water tank and rinse it with cold water.
 - ▶ Fill the water tank with fresh, cold water and reinsert.

Filling the bean container

The bean container has an aroma preservation cover. This will ensure that your coffee beans retain their aroma for longer.

CAUTION

Coffee beans which have been treated with additives (e.g. sugar), pre-ground or freeze-dried coffee will damage the grinder.

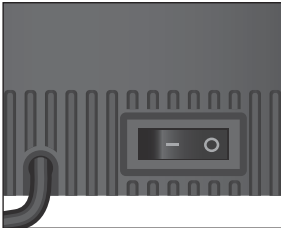
- ▶ Only use untreated coffee beans to refill the bean container.
-
- ▶ Open the cover of the bean container and remove the aroma preservation cover.
 - ▶ Remove any dirt or foreign objects inside the bean container.
 - ▶ Fill the bean container with coffee beans, then close the aroma preservation cover and the bean container cover.

First-time use





If the machine is operated with a defective power cable, there is a danger of electric shock.

- ▶ Never use a machine which has a defective power cable.



Precondition: The water tank and bean container are full.

- ▶ Insert the mains plug into a power socket.
- ▶ Switch on the IMPRESSA using the power switch on the back of the machine.
The indicator light lights up (standby).
- ▶ Press the On/Off button to switch the IMPRESSA on.
The pre-set language appears on the display.
- ▶ Open the cover of the Rotary Switch.
The Rotary Switch lights up.
- ▶ Turn the Rotary Switch until the desired language is displayed. For Example: **LANGUAGE ENGLISH**
- ▶ Press the Rotary Switch to confirm the language.
OK appears briefly on the display to confirm the setting.
PRESS RINSE, the maintenance button  lights up.
- ▶ Close the cover of the Rotary Switch.
- ▶ Place a receptacle under the frother.
- ▶ Press the maintenance button.
SYSTEM FILLING, the system fills up with water. A small amount of water flows from the frother.
This operation stops automatically, the following appears on the display: **HEATING**.
PRESS RINSE, the maintenance button  lights up.
- ▶ Place a receptacle under the coffee spout.
- ▶ Press the maintenance button.
RINSING, the machine rinses. The operation stops automatically.
READY, your IMPRESSA is ready to use.

- i** When a coffee speciality has been prepared for the first time, it is possible that **FILL BEANS** is shown on the display as the grinder has not yet been completely filled with coffee beans. In this case prepare another coffee speciality.







Using and activating filter

Your IMPRESSA no longer has to be descaled if you are using CLARIS filter cartridges.

- @ You can also try out the 'Insert filter' operation online. Visit the Knowledge Builder at www.jura.com.

- i** Perform the 'Insert filter' operation without interruptions. This will ensure that your IMPRESSA always produces at its best.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until RINSE** appears on the display.
-  ▶ Turn the Rotary Switch until **FILTER --** is displayed.
-  ▶ Press the Rotary Switch to enter the programme item.
NO --
-  ▶ Turn the Rotary Switch until **YES ✓** is displayed.
-  ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
INSERT, the maintenance button  lights up.
- ▶ Close the cover of the Rotary Switch.
- ▶ Remove the CLARIS filter cartridge from the Welcome Pack.
- ▶ Remove the water tank and empty it.
- ▶ Lift the cartridge holder and insert the filter cartridge into the water tank, applying slight pressure.
- ▶ Close the cartridge holder. It will click into place audibly.
- ▶ Fill the water tank with fresh, cold water and reinsert.



2 Preparing and using your IMPRESSA for the first time



- ▶ Place a receptacle (at least 500 ml) under the frother.
- ⚡ ▶ Press the maintenance button.
FILTER RINSING. Water will flow out of the frother.
- i** You can interrupt rinsing of the filter at any time by pressing any button.
- i** The water may be slightly discoloured. This is not harmful to health and does not affect the taste.

Filter rinsing stops automatically after approx. 500 ml. **HEATING** appears on the display, then **READY** is displayed. The filter is now activated.

Determining water hardness and adjusting

- i** However, if you are using the CLARIS filter cartridge and have activated it, you will not be able to adjust the water hardness.

The harder the water is, the more frequently the IMPRESSA needs to be descaled. It is therefore important to adjust the water hardness.

The water hardness can be adjusted on a continuous scale between 1° dH and 30° dH. This can also be deactivated, which means that the IMPRESSA will not let you know when it has to be descaled. You can find out what the water hardness is by using the Aquadur® test strip supplied as standard.

- ▶ Hold the test strip briefly (for one second) under flowing water. Shake off the water.
- ▶ Wait for about one minute.
- ▶ You will then be able to read the degree of water hardness from the discolouration of the Aquadur® test strip and the description on the packaging.
You can now adjust the water hardness.

Example: To change the water hardness from **15° dH** to **25° dH**, proceed as follows:

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
- ⌚ ▶ Keep the Rotary Switch pressed **until RINSE** appears.

- ⦿ ▶ Turn the Rotary Switch until **HARDNESS** is displayed.
- ⦿ ▶ Press the Rotary Switch to enter the programme item.
16° 4H
- ⦿ ▶ Turn the Rotary Switch until **25° 4H** is displayed.
- ⦿ ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
- ⦿ ▶ Turn the Rotary Switch until **EXIT** is displayed.
- ⦿ ▶ Press the Rotary Switch to exit programming mode.
READY appears on the display.
- ▶ Close the cover of the Rotary Switch.

Adjusting the grinder

You can adjust the grinder continuously to suit the roast of your coffee.

CAUTION

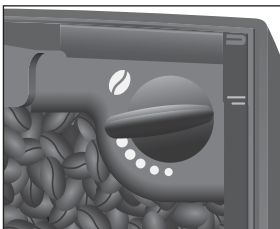
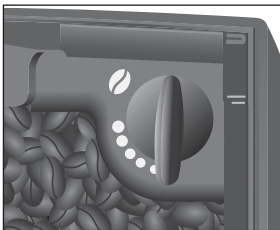
If you adjust the fineness of grind when the grinder is not operating, the grinding wheel could be damaged.

- ▶ Only adjust the fineness of grind when the grinder is running.

The fineness of grind setting is correct if the coffee flows regularly from the coffee spout. A fine, thick crema is also formed.

Our recommendations:

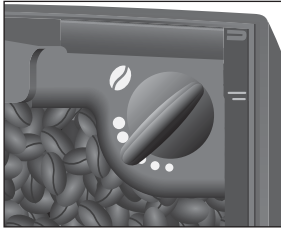
- Select a fine setting for a light roast.
 - If the fineness of grind setting is **too fine**, the coffee only drips from the coffee spout.
- Select a coarse setting for a darker roast.
 - If the fineness of grind is **too coarse** the coffee flows too quickly from the coffee spout.



Example: To change the fineness of grind **during** coffee preparation, proceed as follows:

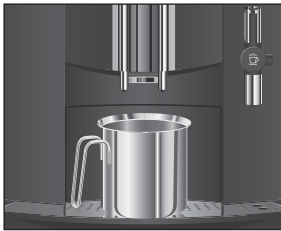
- ▶ Open the cover of the bean container.
- ▶ Remove the aroma preservation cover.
- ▶ Place a cup under the coffee spout.

2 Preparing and using your IMPRESSA for the first time



- ☪ ▶ Press the Coffee button.
The grinder starts and **i COFFEE** is displayed. After this, the coffee strength is briefly displayed.
- ▶ Turn the fineness of grind switch to the desired position **while** the grinder is running.
The coffee will be prepared and the fineness of grind is adjusted.
- ▶ Close the aroma preservation cover and the cover of the bean container.

Switching on



Precondition: Your IMPRESSA is switched on at the power switch and the indicator light is illuminated (standby).

- ⏻ ▶ Press the On/Off button to switch the IMPRESSA on.
HEATING is displayed.
PRESS RINSE, the maintenance button ☸ lights up.
- ▶ Place a receptacle under the coffee spout.
- ☸ ▶ Press the maintenance button.
RINSING, the machine rinses.
Preparation stops automatically. **READY** appears on the display.

Switching off (standby)

When you switch your IMPRESSA off, the spouts with which a coffee speciality or milk have been prepared are rinsed.

- ▶ Place a receptacle under the coffee spout and the frother.
- ⏻ ▶ Press the On/Off button.
- i** When you prepare a milk product, but have not performed cappuccino cleaning, **C-CLEANING** appears and the maintenance button ☸ lights up. For ten seconds you can start the 'Clean cappuccino frother' procedure by pressing the maintenance button.

RINSING, the coffee spout is rinsed.
RINSE RIGHT, maintenance button ☸ lights up.

- ☼ ▶ Press the maintenance button.

RINSING appears on the display, and the right coffee spout is rinsed.

CAPPUCCINO RINSING

Cappuccino rinsing starts, and then stops automatically.

The IMPRESSA is switched off (standby), and the indicator light lights up.

- i** When your IMPRESSA is switched off, a hissing noise may be audible. This is normal and does not have any effect on the machine.

3 Familiarising yourself with the control options

With the IMPRESSA, you can prepare an excellent coffee or milk speciality at the touch of a button. You also have the option of adjusting the coffee strength and temperature, as well as the amount of water to your personal taste.

This chapter will allow you to become familiar with all control options with the aid of examples. To familiarise yourself with your IMPRESSA, we recommend that you make a point of actively trying the facilities described in this chapter. You will find this is well worthwhile.

Learn how to perform the following:

- Preparation at the touch of a button
- One-off settings **before** and **while** your drink is being prepared.
- Adjusting the default amount of water to suit the cup size
- Permanent settings in programming mode

i You can stop the machine at any time while a coffee or milk speciality or hot water is being prepared. To do this, press any button.

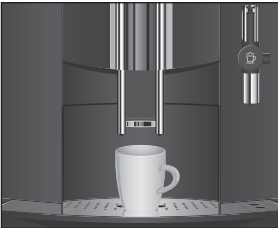
@ If you prefer to familiarise yourself with your IMPRESSA in a fun way on the computer, the interactive Knowledge Builder tutorial programme can be found on the Internet at www.jura.com.

Preparation at the touch of a button

Prepare your favourite coffee speciality at the touch of a button.

All coffee specialities are prepared following this model at the touch of a button.

Preparing a coffee speciality at the touch of a button



Example: This is how to prepare **one** espresso.

Precondition: **READY** is displayed.

- ▶ Place an espresso cup under the coffee spout.
- ☞ ▶ Press the Espresso button.
1 ESPRESSO and the coffee strength is then briefly displayed.

The pre-set amount of water flows into the cup. Preparation stops automatically. **READY** appears on the display.

Preparing two coffee specialities at the touch of one button



Example: This is how to prepare **two** espressi.

Precondition: **READY** is displayed.

- ▶ Place two espresso cups under the coffee spout.
- ☞ ▶ Press the Espresso button twice (**within two seconds**).
2 ESPRESSI appears on the display, the pre-set amount of water flows into the cups.

Preparation stops automatically. **READY** appears on the display.

One-off settings before and during preparation

The coffee strength can be changed before preparation or during the grinding operation.

The following coffee strengths can be selected for 1 espresso, 1 coffee and 1 cappuccino:

- Mild
- Normal
- Strong

i The pre-set **amount of water** can be changed during the brewing operation by turning the Rotary Switch.

One-off settings before and during coffee preparation always follow this model. These settings are not saved.

Changing the coffee strength before preparation



Example: Proceed as follows to to prepare a **strong** cup of coffee.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
- ▶ Place a cup under the coffee spout.
- ▶ Turn the Rotary Switch until **STRONG** is displayed.
- ▶ Press the Coffee button **for as long as STRONG** is displayed.

1 COFFEE / STRONG.

The pre-set amount of water flows into the cup. Preparation stops automatically. **READY** appears on the display.

- ▶ Close the cover of the Rotary Switch.

Changing the amount of water during preparation



Example: Proceed as follows to prepare a **110 ML** cup of coffee.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
 - ▶ Place a cup under the coffee spout.
 - ▶ Press the Coffee button.
- The grinding operation starts. **1 COFFEE** and the coffee strength is then briefly displayed.

- ▶ Turn the Rotary Switch **during** the brewing operation until **110 ML** is displayed.

The set amount of water flows into the cup. Preparation stops automatically. **READY** appears on the display.

- ▶ Close the cover of the Rotary Switch.

Adjusting the default amount of water to suit the cup size

It is easy to make permanent settings for the amount of water for all coffee and milk specialities as well as hot water according to the cup size. As in the following example, adjust the amount of water once. Every time you prepare a drink in the future, this amount of water will be dispensed.

The permanent settings for adapting the amount of water to to the cup size for all coffee and milk specialities as well as hot water follow this model.

Example: To make **permanent** settings for the amount of water for an espresso, proceed as follows:

Precondition: **READY** is displayed.



- ▶ Place an espresso cup under the coffee spout.
- ☞ ▶ Press and **hold** the Espresso button.
1 ESPRESSO appears on the display.
- ☞ ▶ **Hold** the Espresso button down until ENOUGH COFFEE 7 appears.
- ☞ ▶ Release the Espresso button.
Coffee preparation will start and the espresso will flow into the cup.
- ▶ Press any button as soon as enough espresso has flowed into the cup.
Preparation stops automatically. OK appears briefly on the display. The set amount of water for an espresso will be permanently stored. READY appears on the display.
- ❗ You can alter these settings at any time by repeating the above procedure.

Permanent settings in programming mode

You can easily adjust your IMPRESSA to your personal coffee blends and specialities. You can navigate through the easy-to-understand programme steps and make permanent settings by simply turning and pressing the Rotary Switch.

You can make the following settings with the Rotary Switch:

Programme item	Sub-item	Explanation
RINSE	C-CLEANING, FILTER (only when the filter is activated), CLEAN, C-RINSE, DE-SCALE (only when the filter is not activated), CLEAN	▶ Select the desired maintenance programme. If no action is taken, programming mode is exited automatically after approx. five seconds.
BUTTONS	SELECT BUTTON	▶ Select your settings for the coffee and milk specialities and hot water.
FILTER –	YES ✓ NO –	▶ Indicate whether you operate your IMPRESSA with or without a CLARIS filter cartridge.




3 Familiarising yourself with the control options

Programme item	Sub-item	Explanation
HARDNESS (is only displayed when the filter is not activated)	INACTIVE, 1 °dH – 30 °dH	▶ Adjust the water hardness.
ENERGY	SAVE –, SAVE ✓	▶ Select an energy-saving mode.
TIME	--:--	▶ Set the time.
UNIT ON	--:--	▶ Adjust the switch-on time.
OFF AFTER	INACTIVE, 0.5 HRS – 15 HRS	▶ Set the number of hours after which the IMPRESSA should switch off automatically.
INFO		▶ Keep track of all prepared coffee and milk specialities and view the maintenance status.
DISPLAY	ML/OZ, 24H/AM PM	▶ Select the unit of the amount of water and the time format.
LANGUAGE		▶ Select your language.
EXIT		▶ Exit programming mode.

Settings in programming mode always follow the same model.

Example: To change the strength of one espresso from **STRONG** to **NORMAL**, proceed as follows:

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed until **RINSE** appears.
-  ▶ Turn the Rotary Switch until **BUTTONS** is displayed.
-  ▶ Press the Rotary Switch to enter the programme item.
SELECT BUTTON

- i** Next select the product button for which you would like to make settings. No product is prepared during this procedure.
- i** To enter a setting for the double product, press the corresponding button twice within a period of two seconds.

-  ▶ Press the Espresso button.
WATER

- ⊖ ▶ Turn the Rotary Switch until **STRENGTH** is displayed.
- ⊖ ▶ Press the Rotary Switch to enter the programme item.
STRONG
- ⊖ ▶ Turn the Rotary Switch until **NORMAL** is displayed.
- ⊖ ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
STRENGTH
- ⊖ ▶ Turn the Rotary Switch until **EXIT** is displayed.
- ⊖ ▶ Press the Rotary Switch to exit the programme item.
BUTTONS
- ⊖ ▶ Turn the Rotary Switch until **EXIT** is displayed.
- ⊖ ▶ Press the Rotary Switch to exit programming mode.
READY
- ▶ Close the cover of the Rotary Switch.

Query information and maintenance status

Under the programme item **INFO**, you can query the following information:

- Number of the prepared coffee and milk specialities and hot water
- Maintenance status and number of maintenance programmes performed (cleaning, descaling, filter change)
- Number of performed cappuccino cleaning operations


Precondition: **READY** is displayed.


- ▶ Open the cover of the Rotary Switch.
- ⊖ ▶ Press the Rotary Switch until **RINSE** appears.
- ⊖ ▶ Turn the Rotary Switch until **INFO** is displayed.
- ⊖ ▶ Press the Rotary Switch to enter the programme item.
BUTTONS
- ⊖ ▶ Press the Rotary Switch to enter the programme item.
The **total number** of the prepared coffee specialities is displayed.


i The respective number of prepared products is displayed by pressing the individual buttons.


- ⊖ ▶ Press the Rotary Switch to exit the programme item.
BUTTONS






3 Familiarising yourself with the control options

-  ▶ Turn the Rotary Switch until **CLEAN** is displayed.

-  Turn the Rotary Switch to switch to the performed descaling, filter change and cappuccino cleaning operations.

-  ▶ Press the Rotary Switch to enter the programme item.
The number of performed cleaning operations appears on the display.

-  The respective maintenance status can also be displayed in addition to the number of performed maintenance programmes. The filled out fields show the maintenance status. Once all fields are filled out, your IMPRESSA will request the respective maintenance programme.

-  ▶ Press the Rotary Switch to exit the programme item.
CLEAN
-  ▶ Turn the Rotary Switch until **EXIT** is displayed.
-  ▶ Press the Rotary Switch to exit the programme item.
INFO
-  ▶ Turn the Rotary Switch until **EXIT** is displayed.
-  ▶ Press the Rotary Switch to exit programming mode.
READY
- ▶ Close the cover of the Rotary Switch.

4 Preparation at the touch of a button

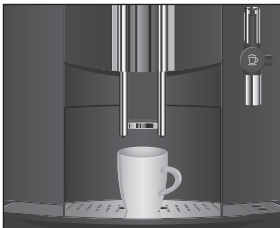
In this chapter you will find out how to prepare coffee and milk specialities and hot water without making further settings.

Chapter 3, 'Familiarising yourself with the control options', will teach you how to adjust the settings to your personal preferences. Alternatively, you can use Chapter 5, 'Permanent settings in programming mode'.

- i** You can interrupt the machine at any time while a coffee or milk speciality or hot water is being prepared. To do this, press any button.
- i** During preparation, you can change the set amount by turning the Rotary Switch.
- @** You can also try out the preparation of coffee specialities online. Visit the Knowledge Builder at www.jura.com.

Espresso

The classic coffee drink from Italy. There is a definite crema on the surface of the espresso.

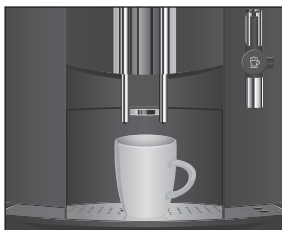


Example: This is how to prepare an espresso.

- ▶ Place an espresso cup under the coffee spout.
- ☞ ▶ Press the Espresso button.
1 ESPRESSO and the coffee strength is then briefly displayed.
 The pre-set amount of water flows into the cup. Preparation stops automatically. READY appears on the display.

To prepare two cups of espresso: Place two espresso cups under the coffee spout and press the espresso button ☞ twice (**within two seconds**).

Coffee



Example: This is how to prepare a coffee.

- ▶ Place a cup under the coffee spout.
- ☕ ▶ Press the Coffee button.

1 COFFEE is displayed. After this, the coffee strength is briefly displayed.

The pre-set amount of water flows into the cup. Preparation stops automatically. **READY** appears on the display.

To prepare two cups of coffee: Place two cups under the coffee spout and press the coffee button ☕ twice (**within two seconds**).

Cappuccino

Your IMPRESSA prepares a cappuccino at the touch of a button. It is not necessary to move the cup.

- i** The IMPRESSA C9 is equipped with a heating element for preparing coffee and steam. After preparing several cappuccinos within a short period of time, it is possible that the coffee only flows irregularly from the right-hand coffee spout. In this case allow your IMPRESSA a short break before making the next cappuccino.

Cappuccino with the Easy Cappuccino Frother



- ▶ Take the protective cover off the Easy Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end of the milk pipe into a milk carton or connect it to a milk container.



- ▶ Place a cup under the frother.
 - ☕ ▶ Press the Cappuccino button.
- CAPPUCINO**, the coffee strength is then briefly displayed.
- CAPPUCINO**, the milk foam is prepared.
- The operation stops automatically. Coffee preparation will now begin.


Preparation stops automatically after reaching the pre-set amount of water. **READY** appears on the display.

To ensure that the Easy Cappuccino Frother works perfectly, it should be rinsed and cleaned regularly (refer to Chapter 6 'Maintenance – Easy Cappuccino Frother').

Cappuccino with the Professional Cappuccino Frother



- ▶ Take the protective cover off the Professional Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end of the milk pipe into a milk carton or connect it to a milk container.

- ▶ Place a cup under the frother.
- ▶ Turn the selection lever of the frother to the milk foam position .



- ▶ Press the Cappuccino button.

CAPPUCINO, the coffee strength is then briefly displayed.

CAPPUCINO, the milk foam is prepared.

The operation stops automatically. Coffee preparation will now begin.

Preparation stops automatically after reaching the pre-set amount of water. **READY** appears on the display.

To ensure that the Professional Cappuccino Frother works perfectly, it should be rinsed and cleaned regularly (refer to Chapter 6 'Maintenance – Professional Cappuccino Frother').

Pre-ground coffee

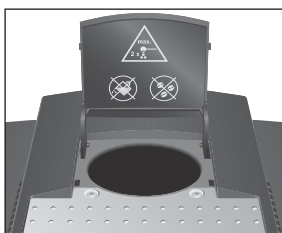
You can choose a second coffee blend with the filler funnel for pre-ground coffee.

- i** Never add more than two level measuring spoons of pre-ground coffee.
- i** Use pre-ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- i** If you did not fill the machine with a sufficient amount of pre-ground coffee, **NOT ENOUGH PRE-GROUND** is displayed and the IMPRESSA stops operation.
- i** The desired coffee speciality must be prepared within approx. one minute after filling with the pre-ground coffee. Otherwise, the IMPRESSA stops the operation and is ready to use again.

All coffee specialities with pre-ground coffee are prepared following this model.

Example: This is how to prepare a cup of coffee using pre-ground coffee.

- ▶ Place a cup under the coffee spout.
- ▶ Press the Pre-ground coffee button.
FILL PRE-GROUND, then **READY** are displayed.
- ▶ Open the cover of the filler funnel for pre-ground coffee.
- ▶ Place one level measuring spoon of pre-ground coffee into the filler funnel.
- ▶ Close the cover of the filler funnel for pre-ground coffee.
- ▶ Press the Coffee button.
1 COFFEE is displayed. After this, **PRE-GROUND** is briefly displayed.
Preparation stops automatically after reaching the pre-set amount of water.
READY



Foaming milk with the Easy Cappuccino Frother



- ▶ Take the protective cover off the Easy Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end of the milk pipe into a milk carton or connect it to a milk container.

- ▶ Place a cup under the frother.
- ▶ Press the milk foam button.
 - HEATING
 - READY appears as soon as the IMPRESSA has heated up.
- ▶ Press the milk foam button once more.
 - MILK, the milk foam is being prepared.
 - Preparation stops automatically.
 - READY

i You can prepare more milk foam within about 40 seconds.

To ensure that the Easy Cappuccino Frother works perfectly, it should be rinsed and cleaned regularly (refer to Chapter 6 'Maintenance – Easy Cappuccino Frother').


Foaming and heating milk with the Professional Cappuccino Frother




- ▶ Take the protective cover off the Professional Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end of the milk pipe into a milk carton or connect it to a milk container.

4 Preparation at the touch of a button



- ▶ Place a cup under the frother.
- ▶ Turn the selection lever of the frother to the milk foam position .

i If you want to **heat the milk**, set the selection lever of the frother to the milk position .

-  ▶ Press the milk foam button.

HEATING

READY appears as soon as the IMPRESSA has heated up.

-  ▶ Press the milk foam button once more.

MILK, the milk foam is being prepared.

Preparation stops automatically.

READY

i You can prepare more milk foam or hot milk within about 40 seconds.

To ensure that the Professional Cappuccino Frother works perfectly, it should be rinsed and cleaned regularly (refer to Chapter 6 'Maintenance – Professional Cappuccino Frother').

Hot water

Precondition: **READY** is displayed.

i Attach the hot water nozzle to the Connector System® for heating water.



CAUTION

There is a danger of scalding from hot water splashes.

- ▶ Avoid direct contact with skin.
-



- ▶ Place a cup under the nozzle.

-  ▶ Press the hot water button.

WATER, hot water flows into the cup.

Preparation stops automatically after reaching the pre-set amount of water.

READY

5 Permanent settings in programming mode

Products

With the **BUTTONS** programme item you can enter individual settings for all coffee and milk specialities as well as hot water.

The following permanent settings can be entered for coffee and milk specialities and hot water:

Product	Amount	Coffee strength	Temp.
1 espresso	25 ML – 240 ML	MILD, NORMAL, STRONG	NORMAL, HIGH
2 espressi (per cup)	25 ML – 240 ML	–	NORMAL, HIGH
1 coffees	25 ML – 240 ML	MILD, NORMAL, STRONG	NORMAL, HIGH
2 coffees (per cup)	25 ML – 240 ML	–	NORMAL, HIGH
Cappuccino	Amount of milk: 3 SEC – 120 SEC Amount of water: 25 ML – 240 ML	MILD, NORMAL, STRONG	NORMAL, HIGH
Milk foam	3 SEC – 120 SEC	–	–
Hot water	25 ML – 450 ML	–	–

















Permanent settings in programming mode always follow the same model.

Example: Proceed as follows to change the amount of milk of one cappuccino from 14 SEC to 20 SEC, the amount of water from 60 ML to 50 ML and the coffee strength from NORMAL to STRONG.

Precondition: READY is displayed.

- ▶ Open the cover of the Rotary Switch.
 - ▶ Keep the Rotary Switch pressed until RINSE appears.
 - ▶ Turn the Rotary Switch until BUTTONS is displayed.
 - ▶ Press the Rotary Switch to enter the programme item.
- SELECT BUTTON

5 Permanent settings in programming mode

- i** Next select the product button for which you would like to make settings. No product is prepared during this procedure.
 - i** To change a setting for a double product, press the corresponding button twice within a period of two seconds.
-
-  ▶ Press the Cappuccino button.
MILK
 -  ▶ Press the Rotary Switch to enter the programme item.
14 SEC
 -  ▶ Turn the Rotary Switch until **20 SEC** is displayed.
 -  ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
MILK
 -  ▶ Turn the Rotary Switch until **WATER** is displayed.
 -  ▶ Press the Rotary Switch to enter the programme item.
60 ML
 -  ▶ Turn the Rotary Switch until **60 ML** is displayed.
 -  ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display.
WATER
 -  ▶ Turn the Rotary Switch until **STRENGTH** is displayed.
 -  ▶ Press the Rotary Switch to enter the programme item.
NORMAL
 -  ▶ Turn the Rotary Switch until **STRONG** is displayed.
 -  ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display.
STRENGTH
 -  ▶ Turn the Rotary Switch until **EXIT** is displayed.
 -  ▶ Press the Rotary Switch to exit the programme item.
BUTTONS
 -  ▶ Turn the Rotary Switch until **EXIT** is displayed.
 -  ▶ Press the Rotary Switch to exit programming mode.
READY
 - ▶ Close the cover of the Rotary Switch.

Resetting the products to works settings

You can reset the values of all products individually to the works setting.

Example: Proceed as follows to reset the values of 1 espresso and 2 espressi to the works setting.

Precondition: The IMPRESSA must be switched off (standby).

- ▶ Press the Rotary Switch and the Espresso button for two seconds at the same time until **OK** appears.

The values of 1 espresso and 2 espressi are then reset to the works setting. The IMPRESSA must be switched off (standby).

Energy-saving mode

An energy-saving mode (Energy Save Mode, E.S.M.®) permanent setting can be made with the **ENERGY** programme item:



- **SAVE -**
 - All coffee products as well as hot water can be prepared without having to wait.
 - The machine heats up before preparing cappuccino or milk.
- **SAVE ✓**
 - Approx. 5 minutes after the last preparation the IMPRESSA switches to the energy-saving temperature and is not ready for use.
 - Before coffee, hot water or milk can be prepared, the machine heats up.

Example: Proceed as follows to change the energy-saving mode from **SAVE -** to **SAVE ✓**.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
- ⌚ ▶ Keep the Rotary Switch pressed until **RINSE** appears.
- ⌚ ▶ Turn the Rotary Switch until **ENERGY -** is displayed.
- ⌚ ▶ Press the Rotary Switch to enter the programme item.
SAVE -
- ⌚ ▶ Turn the Rotary Switch until **SAVE ✓** is displayed.
- ⌚ ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
ENERGY ✓










5 Permanent settings in programming mode

-  ▶ Turn the Rotary Switch until **EXIT** is displayed.
-  ▶ Press the Rotary Switch to exit programming mode.
READY
- ▶ Close the cover of the Rotary Switch.

Time

If the machine is disconnected from the mains, the time has to be reset.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until** **RINSE** appears.
-  ▶ Turn the Rotary Switch until **TIME** is displayed.
-  ▶ Press the Rotary Switch to enter the programme item.
--:--
-  ▶ Turn the Rotary Switch to set the hour.
-  ▶ Press the Rotary Switch to confirm the hour setting.
-  ▶ Turn the Rotary Switch to set the minutes.
-  ▶ Press the Rotary Switch to confirm the minute setting.
OK appears briefly on the display to confirm the setting.
TIME
-  ▶ Turn the Rotary Switch until **EXIT** is displayed.
-  ▶ Press the Rotary Switch to exit programming mode.
READY
- ▶ Close the cover of the Rotary Switch.


Programmable switch-on time

When a switch-on time has been set, the IMPRESSA switches on every day at the set time and heats up.

- i** The programmable switch-on time can only be set when the time has been set.
- i** The programmable switch-on of your IMPRESSA only works when the machine is switched on at the power switch (standby).

Example: To set the programmable switch-on time to **07:30**, proceed as follows.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until** **RINSE** appears.

- ⊖ ▶ Turn the Rotary Switch until **UNIT ON** appears.
- ⊖ ▶ Press the Rotary Switch to enter the programme item.
---:---
- ⊖ ▶ Turn the Rotary Switch until **07:00** is displayed.
- ⊖ ▶ Press the Rotary Switch to confirm the hour setting.
- ⊖ ▶ Turn the Rotary Switch until **07:30** is displayed.
- ⊖ ▶ Press the Rotary Switch to confirm the minute setting.
OK appears briefly on the display to confirm the setting.
UNIT ON
- ⊖ ▶ Turn the Rotary Switch until **EXIT** is displayed.
- ⊖ ▶ Press the Rotary Switch to exit the programme item.
READY
- ▶ Close the cover of the Rotary Switch.

Automatic switch-off

By instructing your IMPRESSA to automatically switch itself off, you can cut down your energy consumption. If this function is activated, your IMPRESSA switches off automatically after a pre-set period has elapsed following the last use of the machine.

- i** The programmable switch-off time can be adjusted between 0.5 and 15 hours or deactivated.

Example: Proceed as follows to change the automatic switch-off time from **1 HRS** to **2 HRS**.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
- ⊖ ▶ Keep the Rotary Switch pressed until **RINSE** appears.
- ⊖ ▶ Turn the Rotary Switch until **OFF AFTER** is displayed.
- ⊖ ▶ Press the Rotary Switch to enter the programme item.
1 HRS
- ⊖ ▶ Turn the Rotary Switch until **2 HRS** is displayed.
- ⊖ ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
OFF AFTER
- ⊖ ▶ Turn the Rotary Switch until **EXIT** is displayed.
- ⊖ ▶ Press the Rotary Switch to exit programming mode.
READY
- ▶ Close the cover of the Rotary Switch.

Unit amount of water / Time format

You can change the unit of the amount of water from 'ml' to 'oz' and the time format to '24 HRS' or 'AM/PM'.

Example: To change the unit for the amount of water from **ML** to **OZ**, proceed as follows.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.

 ▶ Keep the Rotary Switch pressed until **RINSE** appears.

 ▶ Turn the Rotary Switch until **DISPLAY** is displayed.

 ▶ Press the Rotary Switch to enter the programme item.

ML/OZ

i To change the time format, turn the Rotary Switch until **24H/AM PM** is displayed.

 ▶ Press the Rotary Switch to enter the programme item.

ML


 ▶ Turn the Rotary Switch until **OZ** is displayed.

 ▶ Press the Rotary Switch to confirm the setting.

OK appears briefly on the display to confirm the setting.

ML/OZ

 ▶ Turn the Rotary Switch until **EXIT** is displayed.

 ▶ Press the Rotary Switch to exit the programme item.

DISPLAY

 ▶ Turn the Rotary Switch until **EXIT** is displayed.

 ▶ Press the Rotary Switch to exit programming mode.

READY

- ▶ Close the cover of the Rotary Switch.

Language


The language of your IMPRESSA is set with this programme item.

Example: To change the language from **ENGLISH** to **DEUTSCH**, proceed as follows.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.

 ▶ Keep the Rotary Switch pressed until **RINSE** appears.

 ▶ Turn the Rotary Switch until **LANGUAGE** is displayed.

- ▶ Press the Rotary Switch to enter the programme item.
ENGLISH
- ▶ Turn the Rotary Switch until DEUTSCH is displayed.
- ▶ Press the Rotary Switch to confirm the setting.
OK appears briefly on the display to confirm the setting.
SPRACHE
- ▶ Turn the Rotary Switch until EXIT is displayed.
- ▶ Press the Rotary Switch to exit programming mode.
BEREIT
- ▶ Close the cover of the Rotary Switch.

6 Maintenance

Your IMPRESSA has the following integrated maintenance programmes:

- Rinse machine
 - Filter change
 - Clean machine
 - Descale machine
 - Rinse frother
 - Clean frother
- i** Clean or descale the machine or change the filter whenever the appropriate indicator lights up.

Maintenance tips

To ensure that you get many years of reliable service out of your IMPRESSA and to guarantee the optimum coffee quality, the machine requires daily maintenance.

You should proceed as follows:




- Empty the coffee grounds container and the drip tray. Rinse them with warm water.
- Rinse the water tank with clean water.
- Dismantle and rinse the frother (See Chapter 6 'Maintenance – Rinsing the frother').
- Wipe the surface of the machine with a damp cloth.

Rinse machine

When the IMPRESSA is switched on, a prompt to perform a rinse operation automatically appears after heating. When the IMPRESSA is switched off, each spout which was used for preparation is rinsed.

You can initiate the rinse operation manually at any time.

Precondition: **READY** is displayed.

- ▶ Place a receptacle under the coffee spout.
- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until RINSE** appears.
-  ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
-  ▶ Turn the Rotary Switch until **RINSE** is displayed.



- ▶ Press the Rotary Switch to initiate the rinse operation.
RINSING
Rinsing stops automatically and your IMPRESSA is then ready for use.
- ▶ Close the cover of the Rotary Switch.

Filter change

- i** After 50 litres of water have flowed through, or after two months, the filter will cease to work. Your IMPRESSA will automatically prompt you to change the filter.
- i** If the CLARIS filter cartridge is not activated, you will not be prompted to change the filter.

@ You can also try out 'changing the filter' online. Visit the Knowledge Builder at www.jura.com.

Change following a prompt

To change the CLARIS filter cartridge when prompted to do so by your IMPRESSA, proceed as follows:

Precondition: **READY / FILTER** is displayed and the maintenance button **⚙** lights up.

- ⚙** ▶ Press the maintenance button.
CHANGE
- ▶ Remove the water tank and empty it.
- ▶ Open up the cartridge holder and remove the old CLARIS filter cartridge.
- ▶ Insert a new CLARIS filter cartridge into the water tank, pressing it slightly.
- ▶ Close the cartridge holder. It will click into place audibly.
- ▶ Fill the water tank with fresh, cold water and reinsert.



- ▶ Place a receptacle (at least 500 ml) under the frother.
- i** If you are using the Professional Cappuccino Frother, set the selection lever of the frother to the steam position **☒**.
- ⚙** ▶ Press the maintenance button.
FILTER RINSING – Water will flow out of the frother.





- i** You can interrupt filter rinsing at any time. To do this, press any button.
- i** The water may be slightly discoloured. This is not harmful to health and does not affect the taste.

Filter rinsing stops automatically after approx. 500 ml. The IMPRESSA heats up and is once again ready to use.

Manual filter change

You can initiate the 'Changing the filter' operation manually.

Precondition: The filter is activated and **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed until **RINSE** appears.
-  ▶ Press the Rotary Switch to enter the programme item.
CLEANING
-  ▶ Turn the Rotary Switch until **FILTER** is displayed.
-  ▶ Press the Rotary Switch.
CHANGE
- ▶ Close the cover of the Rotary Switch.
- ▶ Continue with the **second** prompt to take action (indicated by a ▶), as is described under '**Change following a prompt**'.

Clean machine

After 200 coffee preparations or 80 switch-on rinses, the IMPRESSA will prompt you to clean it.

CAUTION

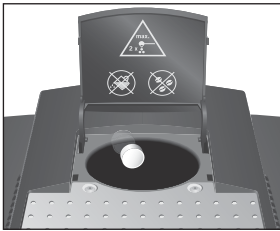
If the wrong cleaning agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.
-





- i** The cleaning programme only lasts about 20 minutes.
- i** Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.
- i** JURA cleaning tablets are available from stockists.

@ You can also try out the 'clean machine' operation online. Visit the Knowledge Builder at www.jura.com.

Cleaning following a prompt







Precondition: **READY / CLEAN** is displayed and the maintenance button  lights up.

-  ▶ Press the maintenance button.
EMPTY TRAY
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
PRESS RINSE, the maintenance button  lights up.
- ▶ Place a receptacle under the coffee spout and the frother.
-  ▶ Press the maintenance button.
CLEANING, water flows from both coffee spouts.
The process is interrupted, **ADD TABLET**.
- ▶ Open the cover of the filler funnel for pre-ground coffee.
- ▶ Insert a JURA cleaning tablet into the filler funnel.
- ▶ Close the cover of the filler funnel.
-  ▶ Press the maintenance button.
CLEANING, water flows from both coffee spouts several times.
The process is interrupted – **EMPTY TRAY**.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
The cleaning operation is now complete. The IMPRESSA is ready for use again.

Manual cleaning

You can initiate the 'Cleaning the machine' operation manually.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until RINSE** appears.
-  ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
-  ▶ Turn the Rotary Switch until **CLEAN** is displayed.
-  ▶ Press the Rotary Switch.
EMPTY TRAY
- ▶ Close the cover of the Rotary Switch.
- ▶ Continue with the **second** prompt to take action (indicated by a ▶), as is described under 'Cleaning following a prompt'.

Descal machine



The IMPRESSA builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the degree of hardness of your water.

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- ▶ Avoid contact with the skin or eyes.
 - ▶ Rinse the descaling agent off with clean water. Should you get any descaling agent in your eye, see a doctor.
-

CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.
-

CAUTION

If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling program to run to the end.
-

CAUTION

If the descaling agent comes into contact with sensitive surfaces, damage cannot be ruled out.


- ▶ Clean up any splashes immediately.
-

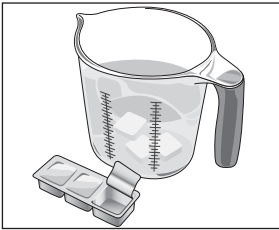
- i** The descaling programme lasts approx. 45 minutes.
- i** JURA descaling tablets are available from stockists.
- i** If you use a CLARIS filter cartridge and this is activated, you will not be prompted to change the filter.





@ You can also try out the 'Descaling the machine' operation online. Visit the Knowledge Builder at www.jura.com.

Descaling following a prompt

Precondition: **READY / DE-SCALE** is displayed and the maintenance button  lights up.

-  ▶ Press the maintenance button.
- EMPTY TRAY**
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- AGENT IN TANK**
- ▶ Remove the water tank and empty it.



- ▶ Completely dissolve the contents of one blister (3 JURA descaling tablets) in a container that holds 500 ml of water. This may take several minutes.
 - ▶ Pour the solution into the empty water tank and insert it in the machine.
- AGENT IN TANK**, the maintenance button  lights up.
- ▶ Remove the frother.
 - ▶ Place a receptacle (at least 500 ml) under the Connector System[®].
-  ▶ Press the maintenance button.
- DE-SCALING**
- This causes water to flow out of the Connector System[®] several times. The maintenance button blinks during the descaling operation.
- The operation stops automatically, **EMPTY TRAY**.
- ▶ Empty the receptacle under the Connector System[®].
 - ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- FILL WATER TANK**
- ▶ Remove the water tank and rinse it thoroughly.
 - ▶ Fill the water tank with fresh, cold mains water and reinsert.
- PRESS RINSE**, the maintenance button  lights up.
- ▶ Replace the frother.
 - ▶ Place a receptacle under the frother.
-  ▶ Press the maintenance button.
- DE-SCALING**, water flows out of the frother.
- The operation stops automatically, **EMPTY TRAY**.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- The descaling operation is now complete. Your IMPRESSA heats up and is once again ready to use.
- i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Manual descaling

You can initiate the 'Descaling the machine' operation manually.

Precondition: **READY** is displayed and the filter is not activated.

- ▶ Open the cover of the Rotary Switch.
- 🕒 ▶ Keep the Rotary Switch pressed until **RINSE** appears.
- 🕒 ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
- 🔄 ▶ Turn the Rotary Switch until **DE-SCALE** is displayed.
- 🕒 ▶ Press the Rotary Switch.
EMPTY TRAY
- ▶ Close the cover of the Rotary Switch.
- ▶ Continue with the **second** prompt to take action (indicated by a ▶), as is described under '**Descaling following a prompt**'.

Rinsing the Easy Cappuccino Frother

To ensure that the Easy Cappuccino Frother works perfectly, you should rinse it with water whenever you have prepared some milk.

Rinsing the Easy Cappuccino Frother after a prompt

Your IMPRESSA will prompt you to rinse the Easy Cappuccino Frother 10 minutes after you have prepared milk.



Precondition: **CAPPUCCINO RINSE** is displayed and the maintenance button **⚙** lights up.

- ▶ Place a receptacle under the Easy Cappuccino Frother.
- ⚙ ▶ Press the maintenance button.
CAPPUCCINO RINSING, the frother is rinsed.
Preparation stops automatically. **READY** appears on the display.

Rinsing the Easy Cappuccino Frother – starting manually



You can initiate the 'Rinsing the frother' operation manually.

Precondition: **READY** is displayed.

- ▶ Place a receptacle under the Easy Cappuccino Frother.
- ▶ Open the cover of the Rotary Switch.
- ▶ Keep the Rotary Switch pressed **until RINSE** appears.
- ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
- ▶ Turn the Rotary Switch until **C-CLEANING** is displayed.
- ▶ Press the Rotary Switch.
CAPPUCCINO RINSING, the frother is rinsed.
Preparation stops automatically. **READY** appears on the display.
- ▶ Close the cover of the Rotary Switch.

Cleaning the Easy Cappuccino Frother

CAUTION

To ensure that the Easy Cappuccino Frother works perfectly, you should clean it **daily** when you have been preparing milk.

If the wrong cleaning agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.
-

- i** The JURA Cappuccino Cleaner is available from stockists.
- i** The IMPRESSA will not prompt you to clean the frother.

- @ You can also try out the 'Cleaning the cappuccino frother' operation online. Visit the Knowledge Builder at www.jura.com.

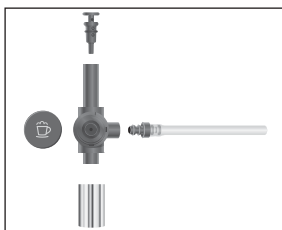
Precondition: **READY** is displayed.

- ▶ Remove the milk pipe from the milk carton/bottle or the milk container.
- ▶ Open the cover of the Rotary Switch.
- ▶ Keep the Rotary Switch pressed **until RINSE** appears.
- ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
- ▶ Press the Rotary Switch.
CAPPUCCINO CLEANER



- ▶ Pour 250 ml of fresh water into a container and add one capful (max. 15 ml) of Cappuccino Cleaner.
- ▶ Immerse the milk pipe in the receptacle.
- ▶ Place another receptacle under the frother.
- ⚡ ▶ Press the maintenance button.
CLEANING, the frother and pipe are cleaned. The operation stops automatically.
WATER FOR CAPPUCCINO
- ▶ Rinse the receptacle thoroughly, fill it with approx. 250 ml of fresh water and immerse the milk pipe in the water.
- ▶ Empty the other receptacle and place it under the frother once more.
- ⚡ ▶ Press the maintenance button.
CLEANING, the frother and pipe are rinsed with fresh water. The operation stops automatically.
READY appears on the display.
- ▶ Close the cover of the Rotary Switch.

Disassembling and rinsing the Easy Cappuccino Frother



- ▶ Carefully remove the frother from the Connector System® by twisting slightly.
 - ▶ Dismantle the frother completely.
 - ▶ Rinse all the frother parts thoroughly under running water.
 - ▶ Re-assemble the frother.
- i** Ensure that the individual parts are correctly and firmly attached to one another to ensure optimum function of the frother.
- ▶ Firmly attach the frother to the Connector System®.

Rinsing the Professional Cappuccino Frother


To ensure that the Professional Cappuccino Frother works perfectly, you should rinse it with water whenever you have prepared some milk.

Rinsing the Professional Cappuccino Frother after a prompt



Your IMPRESSA will prompt you to rinse the Professional Cappuccino Frother 10 minutes after you have prepared milk.

Precondition: **CAPPUCCINO RINSE** is displayed and the maintenance button  lights up.




- ▶ Place a receptacle under the Professional Cappuccino Frother.
-  ▶ Press the maintenance button.
CAPPUCCINO RINSING, the frother is rinsed.
Preparation stops automatically. **READY** appears on the display.

Rinsing the Professional Cappuccino Frother – starting manually



You can initiate the 'Rinsing the frother' operation manually.

Precondition: **READY** is displayed.

- ▶ Place a receptacle under the Professional Cappuccino Frother.
- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until RINSE** appears.
-  ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
- ▶ Turn the Rotary Switch until **C-CLEANING** is displayed.
-  ▶ Press the Rotary Switch.
CAPPUCCINO RINSING, the frother is rinsed with fresh water.
Preparation stops automatically. **READY** appears on the display.
- ▶ Close the cover of the Rotary Switch.

Cleaning the Professional Cappuccino Frother

CAUTION

To ensure that the Professional Cappuccino Frother works perfectly, you should clean it **daily** when you have been preparing milk.








If the wrong cleaning agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.
-

- i** The JURA Cappuccino Cleaner is available from stockists.
- i** The IMPRESSA will not prompt you to clean the frother.

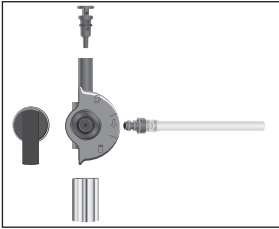
@ You can also try out the 'Cleaning the cappuccino frother' operation online. Visit the Knowledge Builder at www.jura.com.

Precondition: **READY** is displayed.

- ▶ Open the cover of the Rotary Switch.
-  ▶ Keep the Rotary Switch pressed **until RINSE** appears.
-  ▶ Press the Rotary Switch to enter the programme item.
C-CLEANING
-  ▶ Press the Rotary Switch.
CAPPUCCINO CLEANER
- ▶ Remove the milk pipe from the milk carton/bottle or the milk container.
- ▶ Pour 250 ml of fresh water into a container and add one capful (max. 15 ml) of Cappuccino Cleaner.
- ▶ Immerse the milk pipe in the receptacle.
- ▶ Turn the selection lever of the frother to the milk foam position  or milk .
- ▶ Place another receptacle under the frother.
-  ▶ Press the maintenance button.
CLEANING, the frother and pipe are cleaned. The operation stops automatically.
WATER FOR CAPPUCCINO
- ▶ Rinse the receptacle thoroughly, fill it with approx. 250 ml of fresh water and immerse the milk pipe in the water.
- ▶ Empty the other receptacle and place it under the frother once more.
-  ▶ Press the maintenance button.
CLEANING, the frother and pipe are rinsed with fresh water.
Preparation stops automatically. **READY** appears on the display.
- ▶ Close the cover of the Rotary Switch.



Disassembling and rinsing the Professional Cappuccino Frother



- ▶ Carefully remove the frother from the Connector System[®] by twisting slightly.
- ▶ Dismantle the frother completely.
- ▶ Rinse all the frother parts thoroughly under running water.
- ▶ Re-assemble the frother.

i Ensure that the individual parts are correctly and firmly attached to one another to ensure optimum function of the frother.



- ▶ Firmly attach the frother to the Connector System[®].

Cleaning the bean container



Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These residues may negatively affect the coffee results. For this reason clean the bean container from time to time.



Danger of injury to the fingers when the grinder is running.

- ▶ Switch the machine off with the on/off button  before performing any work on the grinder.
 - ▶ Switch the machine off at the power switch .
-

Precondition: **READY / FILL BEANS** is displayed.

-  ▶ Switch your machine off with the On/Off button.
-  ▶ Switch your machine off at the power switch.
 - ▶ Open the cover of the bean container and remove the aroma preservation cover.
 - ▶ Clean the bean container with a soft, dry cloth.
 - ▶ Fill the bean container with coffee beans, then close the aroma preservation cover and the bean container cover.

Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- ▶ Remove the water tank.
- ▶ If you use a CLARIS filter cartridge, remove this.
- ▶ Descale the tank with a mild, commercially available descaling agent in accordance with the instructions of the manufacturer.
- ▶ Rinse out the water tank thoroughly.
- ▶ If you use a CLARIS filter cartridge, insert this again.
- ▶ Fill the water tank with fresh, cold water and reinsert.

7 Display messages

Message	Cause/Result	Action
FILL WATER TANK	The water tank is empty. You cannot prepare any coffee or milk specialities or hot water.	► Fill the water tank (See Chapter 2, 'Preparing and using for the first time – Filling the water tank')
EMPTY GROUNDS	The coffee grounds container is full. You cannot prepare any coffee specialities, but you can prepare hot water or milk.	► Empty the coffee grounds container and the drip tray.
TRAY MISSING	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any coffee specialities or hot water or milk products.	► Insert the drip tray.
PRESS RINSE	The IMPRESSA is prompting you to rinse it.	► Press the maintenance button to start rinsing.
FILL BEANS	The bean container is empty. You cannot prepare any coffee specialities, but you can prepare hot water or milk.	► Fill the bean container (See Chapter 2, 'Preparing and using for the first time – Filling the bean container')
CAPPUCCINO RINSE	The IMPRESSA is prompting you to start cappuccino rinsing.	► Press the maintenance button to start cappuccino rinsing.
READY / CLEAN	After 200 preparations or 80 switch-on rinses, the IMPRESSA will prompt you to clean it.	► Clean the machine (See Chapter 6, 'Maintenance – Cleaning the machine')
READY / DE-SCALE	The IMPRESSA is prompting you to descale it.	► Descal the machine (See Chapter 6, 'Maintenance – Descaling the machine')
READY / FILTER	After 2 months or when 50 litres of water have flowed through the filter, its capacity is reached.	► Replace the CLARIS filter cartridge (See Chapter 6 'Maintenance – Changing the filter').

7 Display messages

Message	Cause/Result	Action
NOT ENOUGH PRE-GROUND	There is too little pre-ground coffee in the filler funnel. The IMPRESSA stops the operation.	► The next time you make coffee use more pre-ground coffee (refer to Chapter 4, 'Preparation at the touch of a button – Pre-ground coffee').
TOO HOT	The system is too hot to start a maintenance programme.	► Prepare a coffee speciality or hot water.

8 Troubleshooting

Problem	Cause/Result	Action
Grinder is making a very loud noise.	There are some foreign bodies in the grinder.	▶ Contact customer support in your country (see 'JURA contact details / Legal information').
Insufficient foam is produced when the milk is foamed or milk sprays from the cappuccino frother.	The cappuccino frother is dirty.	▶ Rinse and clean the cappuccino frother (see Chapter 6, 'Maintenance – Cappuccino frother').
Coffee only comes out in drips when it is being prepared.	Coffee or pre-ground coffee has been ground too finely and is blocking the system.	▶ Put the grinder on a coarser setting or use coarser pre-ground coffee (refer to Chapter 2, 'Preparing and using for the first time – Adjusting grinder').
Water hardness cannot be adjusted.	The CLARIS filter cartridge is activated.	▶ Deactivate the CLARIS filter cartridge.
FILL BEANS is displayed although the bean container has been filled.	The grinder is not yet completely filled with beans.	▶ Prepare a coffee speciality.
FILL WATER TANK is displayed although the water tank is full.	The water tank float is trapped.	▶ Descale the water tank (see Chapter 6, 'Maintenance – Descaling the water tank').
ERROR 2 is displayed.	If the device was exposed to the cold for a long period of time, it is disabled from heating up due to safety reasons.	▶ Warm up the device at room temperature.
Other ERROR messages are displayed.	–	▶ Turn the IMPRESSA off at the power switch. Contact customer support in your country (see 'JURA contact details / Legal information').

i If you have not been able to solve the problem, contact customer support in your country (see 'JURA contact details / Legal information').

9 Transport and environmentally neutral disposal

Transport / Empty system

Keep the packaging for your IMPRESSA. It should be used to protect the machine during transportation.

In order to protect the IMPRESSA from frost during transportation, the system must be emptied.



Precondition: **READY** is displayed.

- ▶ Carefully pull the frother off the Connector System®.
- ▶ Place a container under the Connector System®.
- ▶ Press the milk foam button.
HEATING
READY appears as soon as the IMPRESSA has heated up.
- ▶ Press the milk foam button once more.
MILK, steam is discharged from the Connector System®.
- ▶ Turn the Rotary Switch until **40 SEC** is displayed.
- ▶ Remove the water tank and empty it.
Steam is discharged until **FILL WATER TANK** appears.
- ▶ Press the On/Off button to switch the machine off.
- ▶ Turn your IMPRESSA off at the power switch.

i The next time you use the machine the system must be refilled (see Chapter 2, 'Preparing and using for the first time – First-time use').












Disposal

Please dispose of old machines in an environmentally neutral way.



Old machines contain valuable materials capable of being recycled which should be salvaged for recycling. Please therefore dispose of old machines via suitable collection systems.

10 Technical data

Voltage	 	230 V AC, 50 Hz
		120 V AC, 60 Hz
		220 – 240 V AC, 50 Hz
		220 V AC, 50 Hz
Power	1450 W	
Safety test	   	
Power consumption in standby mode	3,7 Wh	
Power consumption 	18 Wh	
Power consumption 	11 Wh	
Pump pressure	Static max. 15 bar	
Holding capacity of water tank	1,9 l	
Holding capacity of bean container	200 g	
Holding capacity of coffee grounds container	Approx. 16 servings	
Cable length	Approx. 1,1 m	
Weight	9,6 kg	
Dimensions (W x H x D)	28 x 34,5 x 43,4 cm	

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JURA contact details / Legal information

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Phone: +41 62 38 98 233

@ Contact information is available on the company website at www.jura.com.

Directives

The machine complies with the following EU directives:

- 2006/95/EC – Low Voltage Directive
- 2004/108/EC – Electromagnetic Compatibility

Technical changes

We reserve the right to make technical changes.

The illustrations used in the IMPRESSA C9 Manual show the IMPRESSA C9 Piano Black. Your IMPRESSA could incorporate minor changes.

Feedback

Your opinion is important to us!
Use the contact link at www.jura.com.

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