

Please read this manual and save it with your original sales receipt. Tools needed for assembly: Phillips Screwdriver, Hammer and Adjustable Wrench (all not included); Cap Nut Assembly Tool (included). Use only with a Power Wheels® 12 Volt Battery with Built-in Thermal Fuse and a Power Wheels® 12 Volt Charger (both included).

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www.powerwheels.com



Owner's Manual with Assembly Instructions

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Important Information

- Your new vehicle requires adult assembly. Please set aside at least 30 minutes for assembly.
- You must charge your battery for 18 30 hours **before** you use your vehicle for the first time. We recommend that you start charging your battery before beginning assembly. Please see Battery Charging beginning on page 6 for detailed instructions.
- Read this manual carefully for important safety information and operating instructions before using your vehicle.
- This vehicle is designed for use on: grass, asphalt and other hard surfaces; on generally level terrain; and by children 3 years of age and up.
- Use this vehicle **ONLY** outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price[®] will not be responsible for damage to floors if this vehicle is used indoors.
- Make sure children know and follow these rules for safe driving and riding:
 - always sit on the seat.
 - always wear shoes.
 - only 1 (one) rider at a time.
- To prevent damaging the motors and gears, teach your child to stop the vehicle before switching between forward and reverse. Do not tow anything behind the vehicle or overload it. Do not exceed the maximum weight capacity of 65 lbs (29.5 kg).

- For safety reasons, your vehicle has been pre-set so that it will operate at low speed. You must disconnect the high speed lock-out to allow operation of the vehicle at high speed. Please see page 15 for detailed instructions.
- If you have any questions about your Power Wheels[®] vehicle, please call our toll-free service lines at 1-800-348-0751 from 8 AM to 6 PM (EST) Monday through Friday. Trained customer service representatives are available to take your call in English or French. Habla Español? Si usted tiene alguna pregunta ó necesita asistencia llame gratis 1-800-348-0755 para los Estados Unidos. Tenemos representantes que hablan español para atender su llamada.
- For your convenience, Power Wheels[®] maintains an **independently owned and operated** Authorized Service Center Network with more than 400 authorized service centers nationwide. The authorized service centers will repair or replace parts under warranty at no extra charge, and can perform non-warranty repairs for a minimal charge. To find the authorized service center nearest to you, visit us on-line at **www.powerwheels.com** or call **1-800-348-0751**.
- If you would like to register your vehicle, please visit us on-line at **www.powerwheels.com**.



ELECTRICAL HAZARD

🆄 WARNING

• Battery can fall out and injure a child if vehicle tips over. Always use battery clamp.

• PREVENT FIRE

- Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
- Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
- Use of Power Wheels[®] components in products other than Power Wheels[®] vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.
- HOT motors. Handle carefully.

RIDING HAZARD

- Prevent Injuries and Deaths
 - Direct Adult Supervision Required
 - Keep Children Within Safe Riding Areas.

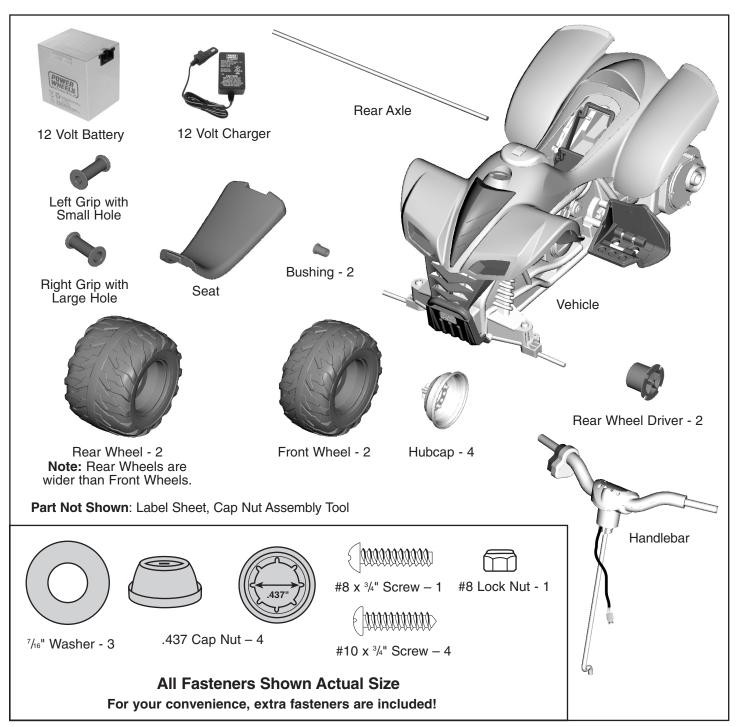
These areas must be:

- away from swimming pools and other bodies of water to prevent drownings
- generally level to prevent tipovers
- away from steps, driveways, cars, roads and alleys.

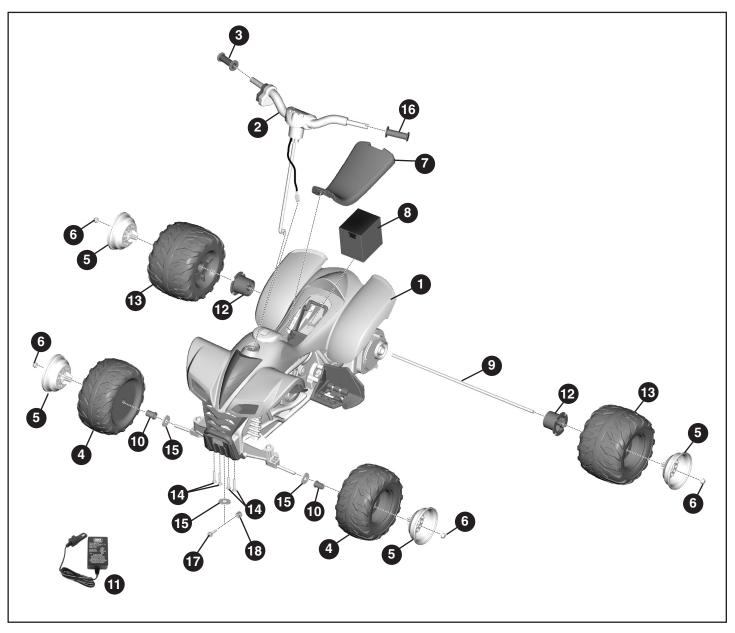
- In the unassembled state, this package contains small parts. Adult assembly is required.
- Use the charger in dry locations only.



- If you experience a problem with this product, or are missing a part, please call us at **1-800-348-0751**, rather than return this product to the store.
- Please identify all parts before assembly and save all packaging material until assembly is complete to ensure that no parts are discarded.
- Some parts were placed under the seat for shipment. Press the tab under the back of the seat and lift to access the battery compartment.
- Metal parts have been coated with a lubricant to protect them during shipment. Wipe all metal parts with a paper towel to remove any excess lubricant.







- 1. Vehicle
- 2. Handlebar
- 3. Right Grip (with Large Hole)
- 4. Front Wheel 2
- 5. Hubcap 4
- 6. Cap Nut 4
- 7. Seat

- 8. 12 Volt Battery
- 9. Rear Axle
- 10. Bushing 2
- 11. 12 Volt Charger
- 12. Rear Wheel Driver 2
- 13. Rear Wheel (Wide) 2
- 14. #10 x ³/₄" Screw 4

- 15. ⁷/₁₆" Washer 3
- 16. Left Grip (with Small Hole)
- 17. #8 x ³/₄" Screw 1
- 18. #8 Lock Nut
- Not Shown: Label Sheet and
 - Cap Nut Assembly Tool





• Battery can fall out and injure a child if vehicle tips over. Always use battery clamp.

PREVENT FIRE

- Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
- Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
- Use of Power Wheels[®] components in products other than Power Wheels[®] vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

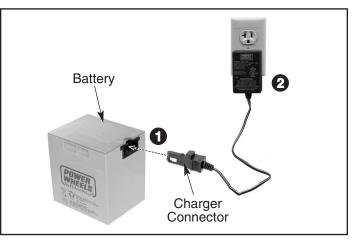
Use the charger in dry locations only.

About Thermal Fuses

Your Power Wheels[®] 12 volt battery is equipped with a built-in thermal fuse. The thermal fuse is a self-resetting safety device which automatically "trips" and shuts down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has "tripped", it will automatically reset itself after approximately 25 seconds and allow the vehicle to resume normal operations. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lbs. (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Avoid severe driving conditions, such as driving up very steep slopes or running into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. Make sure your child stops the vehicle before switching speeds or direction.

Important Notes

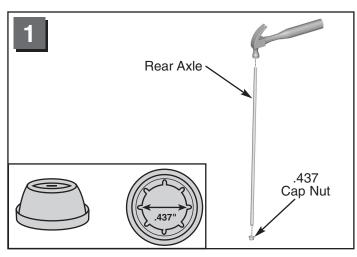
- Your new battery must be charged for at least 18 hours before you use it in your vehicle for the first time.
- We recommend that you start charging your battery before beginning assembly of your new vehicle.
- You do not need to remove the battery from your vehicle to recharge it.
- The battery must be upright while charging.
- The charger is not a toy.
- Do not short circuit the battery.
- Before charging the battery, examine the battery case for cracks and other damage which may cause sulfuric acid (electrolyte) to leak during the charging process. If damage is detected, do not charge the battery or use it in your vehicle. Battery acid is very corrosive and can cause severe damage to surfaces it contacts.
- Do not charge the battery on a surface (such as kitchen counter tops) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you charge your battery.
- Use only a Power Wheels[®] 12 volt charger with type "12V" connector (120 VAC 60 Hz 28W with an output of 12 VDC 1200mA) to charge your Power Wheels[®] rechargeable 12 volt battery.
- If your battery is old and will not accept a charge, do not leave it in the vehicle. Always remove a dead battery from the vehicle.



- Plug the charger connector into the battery 1.
- Plug the charger into a standard 120 volt wall outlet **2**. **Note:** If power flow to the wall outlet is controlled by a switch, make sure the switch is "ON".
- Before first-time use, charge the battery for **at least 18 hours.** Never charge the battery longer than 30 hours.
- Recharge the battery for at least 14 hours after each use of your vehicle. Do not charge the battery longer than 30 hours.
- Once the battery is charged, pull firmly on the charger connector to disconnect it from the battery. Unplug the charger from the wall outlet. The battery is now ready to be installed in your vehicle.

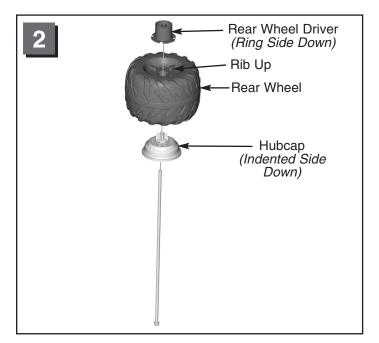


Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items. Care should be taken in unpacking and assembly of the vehicle. Children should not handle parts, including the battery, or help in assembly of the vehicle.

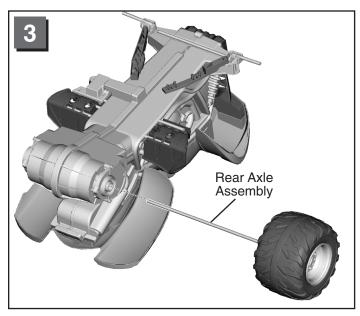


- Fit a .437 cap nut onto one end of the rear axle.
- Tap the other end of the rear axle with a hammer to secure the cap nut on the end of the rear axle.

Hint: You may want to position the cap nut on a scrap block of wood to protect the assembly surface.

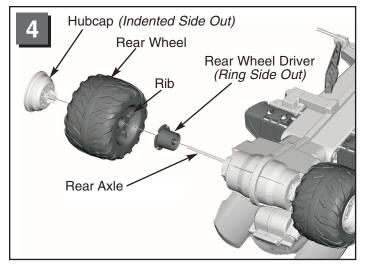


- Slide a hubcap, *indented side down,* onto the rear axle.
- Locate a rear wheel. The rear wheels are wider than the front wheels.
- Slide a rear wheel onto the rear axle. Make sure the *ribs on the wheel face up*.
- Slide a rear wheel driver, *ring side down*, onto the rear axle. Fit the grooves on the rear wheel driver onto the ribs on the rear wheel.

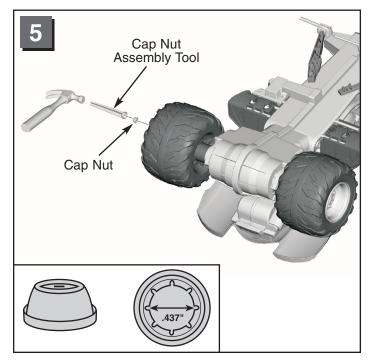


- Position the vehicle upside-down.
- Slide the rear axle assembly through the hole in the back end of the vehicle body. Make sure the rear wheel driver fits onto the pins in the motor assembly inside the vehicle.

Assembly



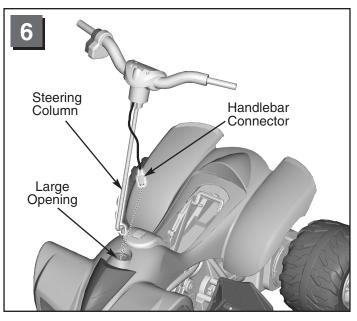
- Slide the other rear wheel driver, *ring side out,* onto the rear axle. Make sure the rear wheel driver fits onto the pins in the motor assembly inside the vehicle.
- Slide the other rear (wider) wheel onto the rear axle. Make sure the ribs on the rear wheel fit into the grooves on the rear wheel driver.
- Slide a hubcap, *indented side out*, onto the rear axle.



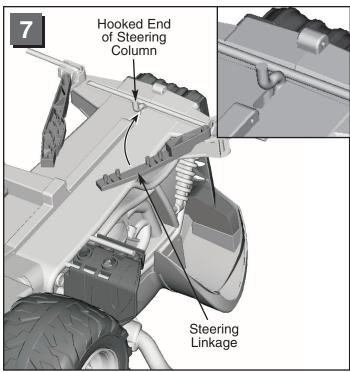
- Fit a cap nut on the end of the rear axle.
- Fit the cap nut assembly tool over the cap nut. Tap the end of the cap nut assembly tool with a hammer to secure the cap nut on the end of the rear axle. Pull on the rear wheel to be sure it is secure.

Hint: You may need the help of another adult to support the other end of the rear axle while you tap the cap nut.

• Turn the vehicle upright.



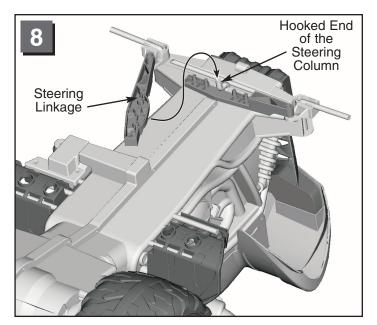
- First, fit the handlebar steering column **and the handlebar connector** down through the large opening in the front end of the vehicle.
- Now, lift the front of the vehicle slightly and push down on the handlebar assembly to "**snap**" it in place.



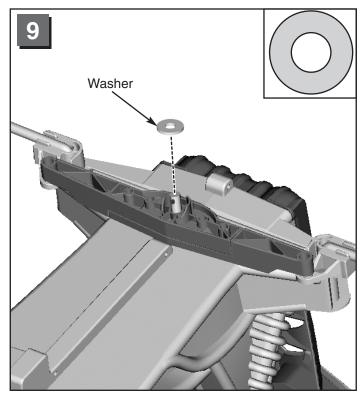
- Turn the vehicle upside-down and straighten the handlebar.
- Slide a steering linkage **under** the hooked end of the steering column.

Hint: Only one of the steering linkages will fit under the hooked end of the steering column. If the steering linkage does not fit, try the other one.

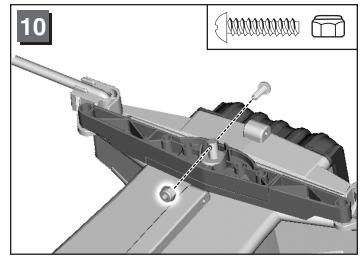
Assembly



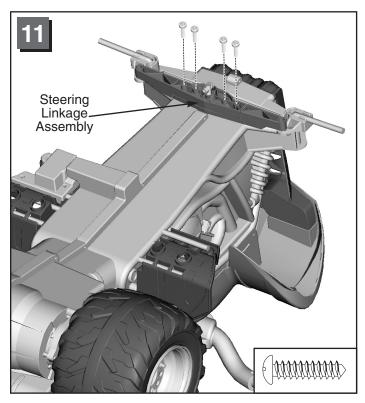
- Slide the other steering linkage over the hooked end of the steering column and the other steering linkage.
- Fit the hooked end of the steering column into the hole in the steering linkage.



• Slide a washer onto the end of the steering column.

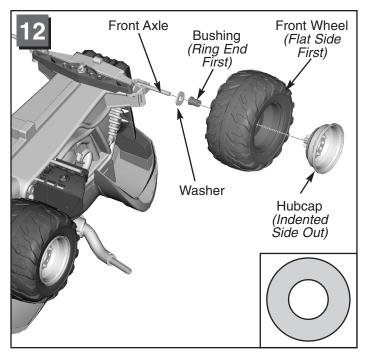


- Insert the #8 x ³/₄" screw through the hole in the end of the steering column, so that the screw head faces the front of the vehicle.
- Fit the #8 lock nut onto the end of the screw. Make sure the rounded side of the lock nut faces the rear of the vehicle.
- While holding the lock nut steady with an adjustable wrench, tighten the screw with a Phillips screwdriver. Do not over-tighten.

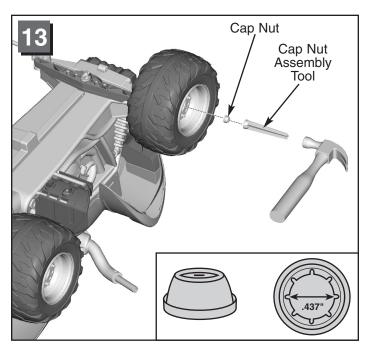


- Squeeze both steering linkages together.
- Insert four #10 x ³/₄" screws into the steering linkage assembly. Tighten the screws with a Phillips screwdriver. Do not over-tighten.

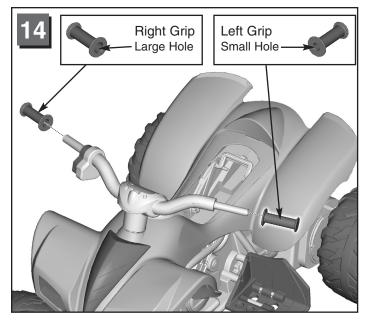
Assembly



- · Slide a washer onto a front axle.
- Slide a bushing, *ring end first*, onto the front axle.
- Slide a front wheel, *flat side first*, onto the front axle.
- Slide a hubcap, *indented side out*, onto the front axle.



- Fit a cap nut on the end of the front axle.
- Fit the cap nut assembly tool over the cap nut. Tap the end of the cap nut assembly tool with a hammer to secure the cap nut on the end of the axle. Pull on the front wheel to be sure it is secure.
- Repeat steps 11 and 12 to assemble a washer, bushing, front wheel, hubcap and cap nut to the other front axle.

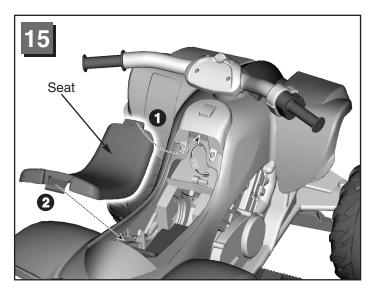


• Turn the vehicle upright.

Note: The left and right grips are not interchangeable! The hole in the left grip is smaller than the hole in the right grip.

- Fit the left grip on the end of the left handlebar.
- Fit the right grip on the end of the right handlebar.

Hint: If it is difficult to slide the grip onto the handlebar, moisten the inside of the grip with water.



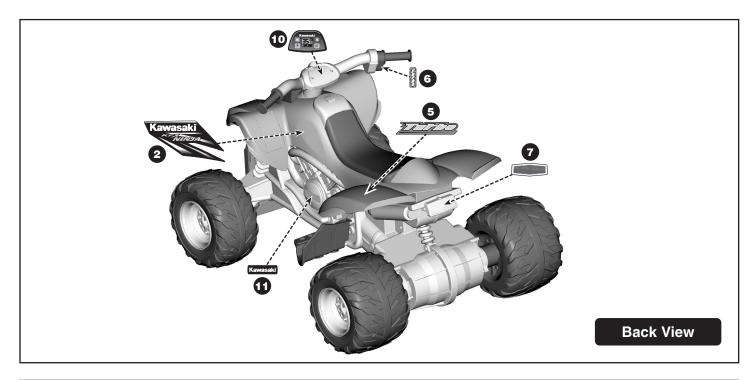
- Fit the tab at the front of the seat into the slot in the vehicle near the handlebars.
- "Snap" the tab at the back of the seat into the slot near the rear of the vehicle.

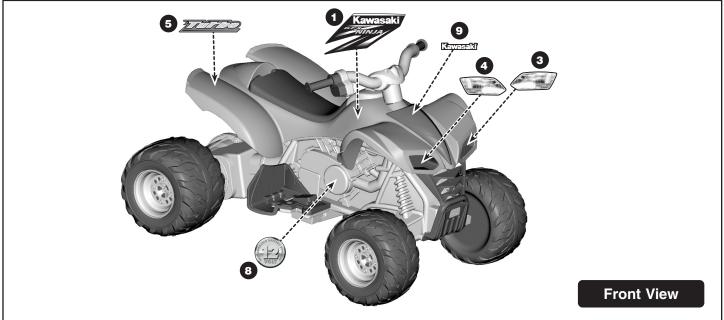
Label Decoration



Proper label application will help to keep the labels looking their best! When applying labels, keep the following guidelines in mind:

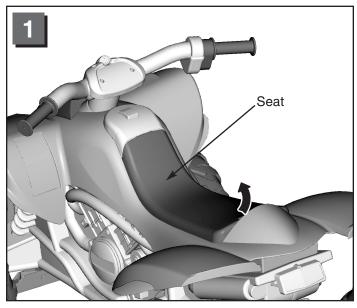
- Wash your hands before applying the labels.
- Before applying the labels, wipe the surface of the vehicle with a clean, dry cloth to remove any dust or oils.
- Place the labels exactly as shown in the illustrations.
- For best results, avoid repositioning a label once it has been applied to the vehicle.
- After applying a label, rub the label firmly with a clean, dry cloth to make sure the label is adhered to your vehicle. Start at the center of a label, and smooth towards the outer edges to remove air bubbles.



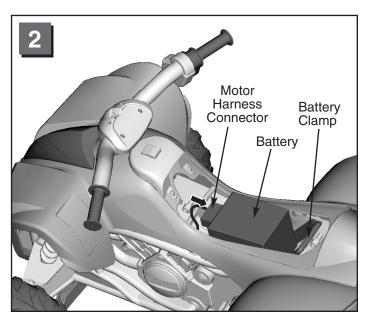




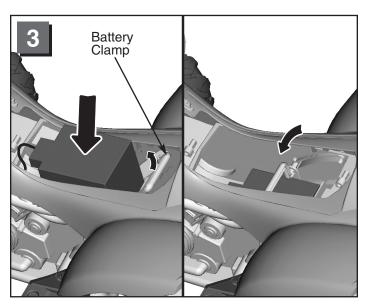
IMPORTANT! Use only a Power Wheels[®] 12 volt battery with built-in thermal fuse. Use of any other battery will damage your vehicle. Make sure that you charge the battery for at least 18 hours using the enclosed Power Wheels[®] 12 volt charger before operating your vehicle for the first time. Charge the battery for at least 14 hours after each use of the vehicle. Never charge the battery longer than 30 hours. Failure to follow these instructions may damage your battery and will void your warranty.



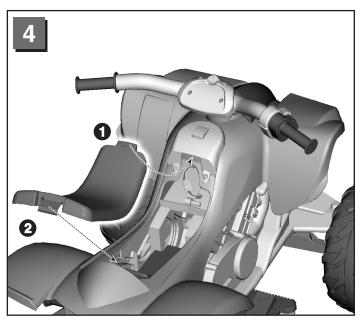
• Press the tab under the back edge of the seat and lift to remove the seat.



- Lift the battery clamp to access the battery compartment.
- Place the battery upright in the battery compartment.
- Plug the motor harness connector into the battery. Push firmly to join.



• Lift the battery clamp and slowly lower the battery into the compartment.



- Fit the tab at the front of the seat into the slot in the vehicle near the handlebars.
- "Snap" the tab at the back of the seat into the slot in the rear of the vehicle.

Battery Care and Disposal

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Care

If a battery leak develops, avoid contact with the leaking acid and place the damaged battery in a plastic bag. See information below for proper disposal.

If acid comes in contact with skin or eyes, flush with cool water for at least 15 minutes and call a physician.

If acid is internally ingested, give water, milk of magnesia or egg whites immediately. Never give emetics or induce vomiting. Call a physician.

- Charge a new battery for at least 18 hours before first use. Never charge the battery longer than 30 hours. Overcharging or undercharging the battery may shorten battery life and decrease vehicle running time.
- After the first charge, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours. Charge the battery after each use, regardless of how long the vehicle was used.
- The battery must be upright while charging.
- Do not allow the battery to run down completely before charging.
- Charge the battery before storing the vehicle.
- Charge the battery at least once per month, even if the vehicle has not been used.
- Leaving the battery in a discharged condition will ruin it.
- Always remove an exhausted battery from the vehicle. Battery leakage and corrosion can damage the vehicle.
- Do not store the battery on a surface which could be damaged by the acid contained inside the battery. Take precautions to protect the surface (such as kitchen counter tops) on which you store the battery.
- \bullet Do not store the battery in temperatures above 75° F or below -10° F.
- Prevent the battery from moving freely inside the battery compartment. Always use the battery clamp to secure the battery in the battery compartment.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

Disposal 🐯 🕅

- Your Power Wheels[®] battery is a sealed lead-acid battery. It must be recycled or disposed of in an environmentally sound manner.
- Do not dispose of a lead-acid battery in your regular, household trash. The incineration, landfilling or mixing of sealed lead-acid batteries with household trash is prohibited by law in most areas.
- Do not dispose of a lead-acid battery in a fire. The battery may explode or leak.
- Return exhausted batteries to a federal or state approved lead-acid battery recycler, such as a Power Wheels® authorized service center, or a local seller of automotive batteries. For the service center location nearest you, please call 1-800-348-0751. Contact your local waste management officials for other information regarding the environmentally sound collection, recycling and disposal of lead-acid batteries. If you live in the State of Florida or Minnesota, it is prohibited by law for anyone to throw away lead-acid batteries in the municipal waste stream.



- Check all screws, cap nuts and their protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.
- During snowy or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.
- Avoid operating the vehicle in wet or snowy conditions, and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode, and could cause switch or motor failure.
- Avoid operating the vehicle on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam, and could cause switch or motor failure.
- The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.
- To ensure that your vehicle stays in good operating order, we recommend that you periodically have your vehicle checked by a Power Wheels® authorized service center. For the location of the authorized service center nearest you, please visit us on-line at **www.powerwheels.com** or call **1-800-348-0751**.



RIDING HAZARD

Prevent Injuries and Deaths

- Direct Adult Supervision Required
- Keep Children Within Safe Riding Areas These areas must be:
 - away from swimming pools and other bodies of water to prevent drownings
 - generally level to prevent tipovers
 - away from steps, driveways, cars, roads and alleys.

Teach Safety Rules to Children

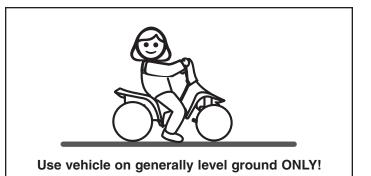
While children can quickly develop the skill necessary to drive this vehicle, it is important to remember that their judgment skills are still very immature. Unsupervised driving by children can lead to serious injury. Before children use this vehicle, an adult should carefully evaluate the driving area as well as the children's skill level and ability to drive this vehicle safely. Children are not always able to recognize or anticipate hazards, even when they have been taught about them. **THERE IS NO ACCEPTABLE SUBSTITUTE FOR DIRECT ADULT SUPERVISION.**

Teach appropriate safety rules to your child before allowing operation of this vehicle. These rules should also be reviewed with neighborhood children or other playmates who want to drive this vehicle.

Riding Rules

Make sure children know and follow these rules for safe driving:

- 1. Always sit on the seat.
- 2. Always wear shoes.
- **3.** Only 1 (one) rider at a time. A child who is not sitting on the seat or who is standing on the vehicle could fall off, cause a tip-over or block the driver's view. A child could be seriously injured.
- 4. Do not allow any child to drive the vehicle in the street or near moving (motorized) vehicles.
- Do not allow any child to drive near bodies of water (such as pools or creeks), obstructions (such as furniture, low tree limbs or play equipment), or drop-offs (such as stairs or decks).
- Do not allow any child to drive the vehicle in the dark. A child could encounter unexpected obstacles and have an accident. Operate the vehicle only in the daytime or a well-lit area.



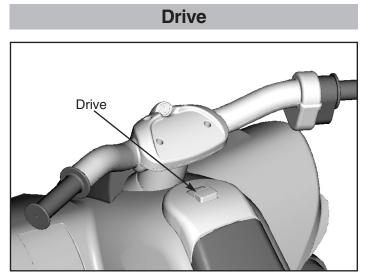
- 7. Do not allow your child to drive on sloped or inclined surfaces. Restrict your child's driving to generally level ground ONLY!
- **8.** Do not allow your child to drive down or across a steep slope.
 - The vehicle may gain unsafe speed, even if the pedal is released to stop.
 - The vehicle may tilt and tip over.
 - The wheels could lose traction, causing the vehicle to slip.
- **9.** Do not allow your child to drive up steep inclines. The motor may stop and the vehicle could roll backwards at an unsafe speed.
- **10.** Never put anything near any moving parts. Rotating parts such as motors, gear boxes and wheels can snag fingers, hair, etc., causing serious injury. Do not allow operation of the vehicle when it is on its side or in an upside-down position.
- 11. Do not operate the vehicle near flammable vapors (gasoline, paint thinner, acetone, liquid wax, etc.). The vehicle's electrical switches, like most electrical switches, emit an internal spark when first turned on or turned off. The presence of flammable liquids or vapors could cause an explosion or a fire. Keep all flammable products in tightly sealed containers and away from the vehicle.
- **12.** Do not allow a child to operate the vehicle without direct adult supervision. To prevent unsupervised use of the vehicle, disconnect the motor harness from the battery when the vehicle is not in use.

To disconnect the motor harness and battery connector:

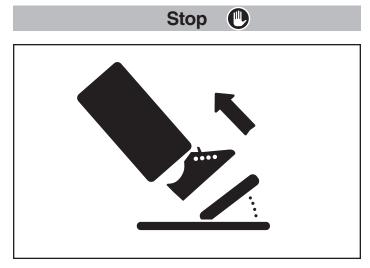
- Press the tab under the back edge of the seat and lift to remove the seat.
- Lift the battery clamp to access the battery compartment.
- Pull the motor harness connector from the battery.
- Lift the battery clamp and slowly lower the battery into the compartment.
- Replace the seat on the vehicle.

How to Operate Your Vehicle

IMPORTANT! As assembled, your vehicle is ready to roll in low speed (2¹/₂ mph, maximum). When your child is ready to drive the vehicle in high speed (5 mph, maximum), follow the instructions on this and the next page to connect the high speed hook-up and use the power boost button.



- Press the DRIVE button on the tank.
- Press the foot pedal. The vehicle drives forward at a maximum of 2¹/₂ mph.
- Help your child practice steering to learn how far and how quickly to turn the handlebar when driving forward in low speed.

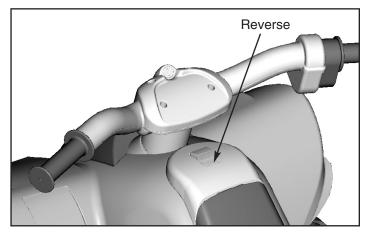


- Your vehicle has a patented, electronic braking system that automatically stops the vehicle when your child's foot is lifted from the pedal.
- Make sure your child is comfortable with steering the vehicle and automatically knows how to stop.

High Speed

Reverse

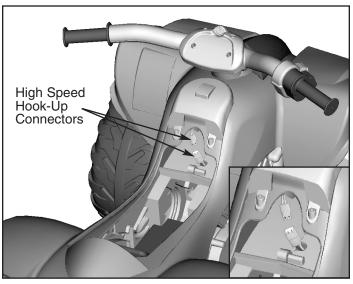
IMPORTANT! To prevent damaging the motors and gears, teach your child to **stop the vehicle before switching direction**. Never shift from drive to reverse, or from reverse to drive, without stopping.



- Press the REVERSE button on the tank.
- Press the foot pedal. The vehicle backs-up at a maximum of 2¹/₂ mph.

Note: The vehicle is designed to operate in low speed only in reverse.

• Help your child practice steering to learn how far and how quickly to turn the handlebar when driving in reverse.

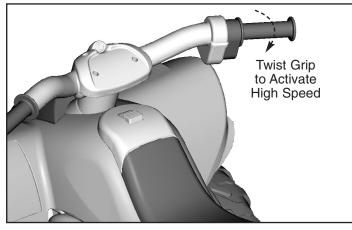


- Remove the seat to access the high speed hook-up.
- Locate the handlebar connector in the opening inside the front end of the vehicle.
- Plug the handlebar connector into the motor harness connector.
- Re-assemble the seat.
- To prevent operation of the vehicle in high-speed, simply disconnect the high speed hook-up connectors.

How to Operate Your Vehicle

High Speed

IMPORTANT! To avoid damaging the motors and gears, stop the vehicle before shifting between low and high speed.



- Turn the right grip to shift the vehicle into high speed. The vehicle drives forward at a maximum of 5 mph.
- Help your child practice steering to learn how far and how quickly to turn the handlebar when driving forward in high speed.

IMPORTANT! Use the vehicle **ONLY** outdoors. Most interior flooring can be damaged by riding the vehicle indoors. Fisher-Price[®] will not be responsible for damage to floors if vehicle is used indoors.



*One year limited warranty from the date of purchase on the Power Wheels® vehicle. Six month limited warranty on the 12 volt battery.

For the original purchaser, this one year limited warranty covers the Power Wheels® ride-on vehicle (purchased from Power Wheels®) against defects in materials and workmanship. The six month limited warranty applies only to the 12 volt battery included by Power Wheels® with the original purchase of the vehicle.

This warranty covers normal use and does not cover the Power Wheels® vehicle or battery if damaged by unreasonable use, neglect, accident, abuse, misuse, improper service or other causes not arising out of defects in materials or workmanship. Evidence of any attempt at consumer repair will void this warranty. THIS WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY LIABILITY ON THE PART OF POWER WHEELS®, WHETHER UNDER THIS WARRANTY OR IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION SO THIS LIMITATION MAY NOT APPLY TO YOU.

Should you need service or assistance with your vehicle during the warranty period, **do not return the vehicle to the store**. Power Wheels® has provided nationwide network of authorized service centers. For the location of the authorized service center nearest you, please visit us on-line at **www.powerwheels.com** or call **1-800-348-0751**. Power Wheels® is continually expanding our Authorized Service Center Network. If there is not an authorized service center in your area, please call Consumer Relations for information, **1-800-348-0751**.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE. PLEASE SAVE YOUR ORIGINAL SALES RECEIPT.



Problems and Solutions Guide

IMPORTANT! If you experience a problem with your vehicle, first check the Problems and Solutions Guide below. If you still experience a problem, please contact Power Wheels® Consumer Relations, toll-free at **1-800-348-0751** between 8 AM and 6 PM (EST) Monday through Friday. Or, contact your local Power Wheels® authorized service center. For the location nearest to you, please visit us on-line at **www.powerwheels.com** or call **1-800-348-0751**.

Problem	Possible Cause	Solution
Vehicle does not run	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the battery connector is tightly plugged into the battery, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Charger is not working	There is no sure way to tell if your charger is working unless you have a volt meter. If you suspect there is a problem with your charger, contact your local Power Wheels® authorized service center. They can test your charger for you.
	Tripped thermal fuse	Each Power Wheels [®] 12 volt battery has a built-in thermal fuse. A thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels [®] authorized service center.
	Loose wire or loose connectors	Check all wires and connectors. Make sure the motor harness connector is tightly plugged into the battery and that there are no loose wires around the motors.
	Dead battery	If your battery is old or if you have not followed Battery Care instructions, your battery may be dead. If you are unsure whether or not the battery is dead, you can have it tested at your local Power Wheels® authorized service center.
	Electrical switch damage	The electrical switches can become corroded due to exposure to water or moisture, or can jam due to loose dirt, sand or gravel. Contact your local Power Wheels [®] authorized service center for diagnosis and repair.
	Motor damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.

Problems and Solutions Guide

Problem	Possible Cause	Solution
Vehicle was running but suddenly stopped	Loose wire or loose connectors	Check all wires and connectors. Make sure the motor harness connector is tightly plugged into the battery, and that there are no loose wires around the motors.
	Tripped thermal fuse	Each Power Wheels® 12 volt battery has a built-in thermal fuse. A thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
Short run time (less than 1 - 3 hours per charge)	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all wires and connectors. Make sure the charger connector is tightly plugged into the battery, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Overcharged battery	Do not charge the battery longer than 30 hours. If you suspect that your battery is damaged as a result of overcharging, contact your local Power Wheels® authorized service center. They can test the battery for you.
	Battery is old and will not accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace only with Power Wheels [®] 12 volt battery with built-in thermal fuse. Do not substitute parts.
	Tripped thermal fuse	Each Power Wheels® 12 volt battery has a built-in thermal fuse. A thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
Vehicle runs sluggishly	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the charger connector is tightly plugged into the battery, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".

Problems and Solutions Guide

Problem	Possible Cause	Solution
Vehicle runs sluggishly (cont.)	Battery needs charging	Be sure to charge the battery after each use.
	Battery is old and will not accept accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace only with Power Wheels [®] 12 volt battery with built-in thermal fuse. Do not substitute parts.
	Vehicle is overloaded	Make sure you do not overload the vehicle by allowing more than 1 rider at one time, exceeding the 65 lb. maximum weight capacity, or by towing objects behind the vehicle. If the vehicle is overloaded, the fuse in the battery may "trip", and automatically shut down operation of the vehicle for approximately 25 seconds. Adjust the driving conditions to prevent repeated automatic shutdowns.
	Driving conditions are too stressful	Use only on generally level ground.
Vehicle runs in low speed but does not run in high speed Note: The vehicle is designed to operate in low speed only in reverse.	High speed hook-up not connected	The vehicle was pre-set to operate only in low speed until you connect the high speed hook-up. Follow the instructions on page 15 to connect High Speed Hook-up. Note: The high-speed connectors must be joined to use the high speed grip.
Sometimes the vehicle doesn't run, but other times it does	Loose wire or connector	Check all wires around the motors and all connectors to make sure they are tight.
	Motor or electrical switch damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.
When the foot pedal is pressed, the vehicle won't run without a push	Loose wire or connector	Check all wires around the motors and all connectors to make sure they are tight.
	"Dead Spot" on motor	Contact your local Power Wheels® authorized service center for diagnosis and repair.
Battery's thermal fuse constantly "trips", but the vehicle is not overloaded nor the driving conditions too severe	Damaged battery	Contact your local Power Wheels® authorized service center for diagnosis and repair.
	Child is switching between FORWARD and REVERSE without stopping	Teach your child to stop the vehicle before switching direction.
Loud clacking or grinding noise from a motor-gearbox	Broken gears	Contact your local Power Wheels® authorized service center for diagnosis and repair.
Charger gets warm during use	It is normal for some chargers to get warm during use and is not reason for concern. Some chargers do not get warm during use.	No action required.
		If your charger does not get warm during use, it does not mean that it is not working properly.
Battery makes a sizzling or gurgling noise when charging	It is normal for some batteries to make noise and swell slightly while charging and is not reason for concern. Some batteries do not make noise or swell while charging.	No action required.
garging holes when charging		If your battery does not make noise or swell slightly during charging, it does not mean that it is not accepting the charge.

IMPORTANT!

DO NOT use this vehicle for the first time until you have charged the battery for 18 hours.

Remember to...

V Charge the battery immediately after each use.

Charge the battery once a month during storage, even if the vehicle has not been used.

Failure to follow these instructions will permanently damage your battery and void your warranty. Please refer to the Battery Care Section in this manual for more information. For high speed operation, please refer to the How to Operate Your Vehicle Section in this manual for more information.

DO NOT Return your Vehicle to the Store !				
Over 400 Authorized Service Centers Visit us on-line at www.powerwheels.com for the location nearest you.	If you are missing parts or need assistance, please call us toll-free: Power Wheels® Consumer Relations 1-800-348-0751 8 AM - 6 PM EST, Monday through Friday.			
Or cont	act your local, independently owned and operated Power Wheels [®] Authorized Service Center. For the location nearest you, visit us on-line at www.powerwheels.com .			

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