

**KitchenAid**<sup>TMK</sup>

**ELECTRONIC  
EXTRA CAPACITY  
WASHER**

**MODEL KAWE900S**

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## **USE & CARE GUIDE**

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## BEFORE USING YOUR WASHER

### YOU ARE RESPONSIBLE FOR MAKING SURE THAT YOUR WASHER:

- Is installed by a qualified installer.
- Is properly maintained.
- Is properly installed and leveled on a floor that can support the weight.\*
- Is located in an area where the temperature will not fall below freezing.
- Is properly connected to the right water supply and drain.\*
- Is used only for its intended function.
- Is not used where there may be explosive fumes.
- Is not used by children or anyone unable to operate it properly.

**ALWAYS** unplug the power supply cord or turn off electrical power before attempting to service the washer.

**DO NOT** machine wash glass fiber materials. Small particles can stick to fabrics washed in subsequent loads and cause skin irritation.

**ALWAYS** read and follow instructions on packages of detergent and laundry aids – especially warnings and precautions.

\*See the **INSTALLATION INSTRUCTIONS** for complete information.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING: To reduce the risk of fire, electric shock, or injury to persons when using your washer, follow basic precautions, including the following:**

1. Read all instructions carefully for important information before using your appliance.
2. Your washer should be installed in an area protected from weather.
3. Your washer should be connected to the right kind of outlet, electrical supply and grounding. See the **INSTALLATION INSTRUCTIONS** for complete information.

4. **NEVER** wash articles in the washer that have been spotted, cleaned, washed or soaked in gasoline, wax, paint, or other flammable fluids. The fumes can create a **FIRE HAZARD** or **EXPLOSION**. **NEVER** add these materials to your washer, and **NEVER** use them near your washer. **ALWAYS** hand launder and air dry fabrics treated with flammable fluids.
5. **NEVER** allow children to play on or in the washer. Close supervision is necessary when this or any appliance is used near children.
6. Before your washer is removed for service or is discarded, **ALWAYS** remove the lid to prevent accidental entrapment.
7. **DO NOT** tamper with controls.
8. **DO NOT** reach into the washer if the agitator is moving or the basket is spinning. If the lid is opened while the basket is spinning, the basket will automatically stop in a few seconds.
9. **WARNING: If hot water system has not been used for a period of 2 weeks or more, hydrogen gas may build up in water heater and hot water pipes. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a time period, turn on all hot water faucets and let the water flow from each for several minutes before using the washer. This will allow gases to escape. DO NOT smoke or use an open flame during this procedure.**
10. **DO NOT** install or perform any servicing unless you are qualified. Improper installation, repair, or servicing may result in personal **INJURY** or **FIRE HAZARD**.

## SAVE THESE INSTRUCTIONS

### OWNERSHIP REGISTRATION

Before using your washer, please fill out and mail your ownership registration card packed with the Use & Care Guide. This card will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. **THIS CARD DOES NOT VERIFY YOUR WARRANTY.**

Keep a copy of the sale receipt showing the date of purchase. **PROOF OF PURCHASE WILL ASSURE YOU OF IN-WARRANTY SERVICE.**

Write down the following information. You will need it if your washer ever requires service.

Model Number\* \_\_\_\_\_ Serial Number\* \_\_\_\_\_

Date Purchased \_\_\_\_\_ Date Installed \_\_\_\_\_

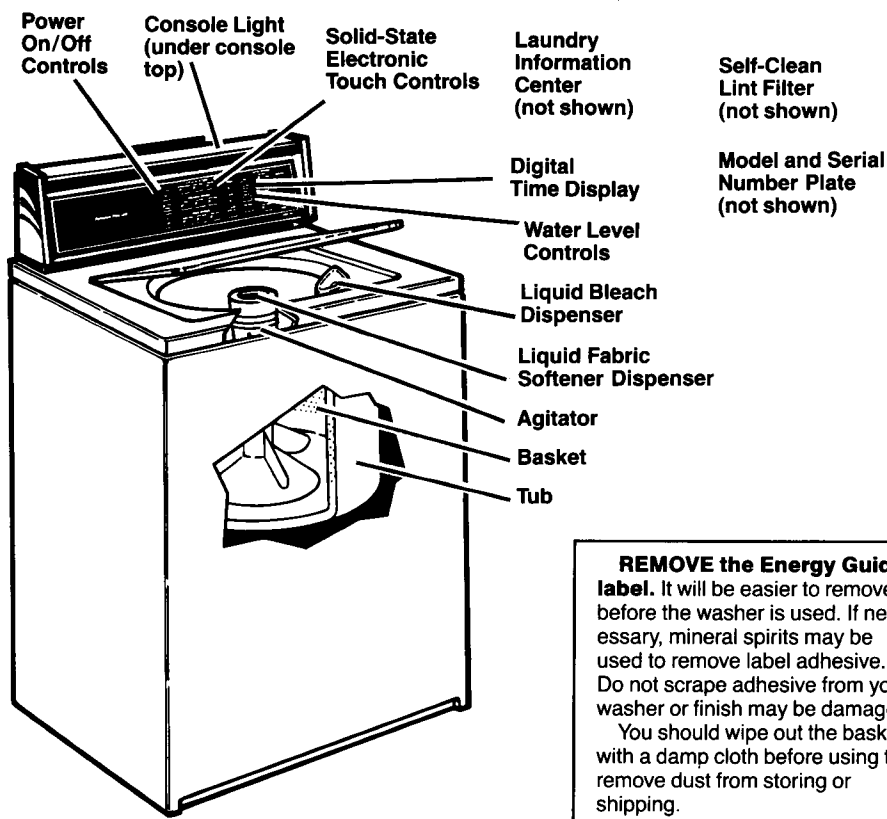
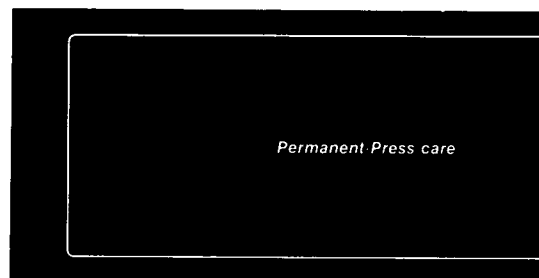
Dealer's Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

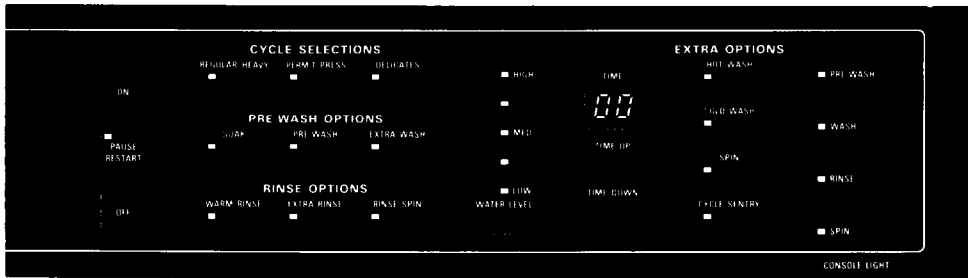
\*Model and serial numbers are located on a label underneath the lid, near the hinge.

## PARTS AND FEATURES

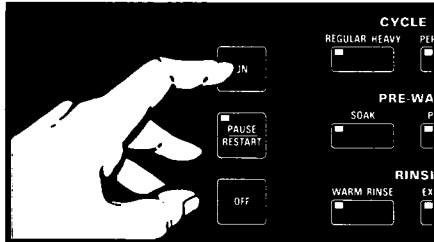


## STARTING YOUR WASHER

The automatic washer has Solid-State Electronic Controls. Read instructions carefully before setting any cycles.



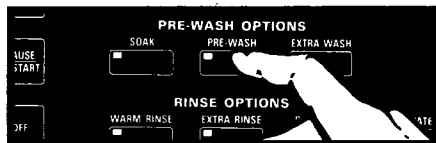
## 1. Touch ON



- The washer will power up and the Cycle Selection lights will scan. The controls are now ready for selection.

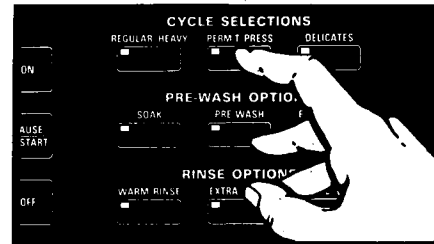
**NOTE:** You have 15 minutes to make a selection or the washer will automatically shut off.

## 2. Select a PRE-WASH Option



- If pre-washing is not needed, skip to step 3.
- A PRE-WASH Option must be selected before a CYCLE Selection or within 8 seconds after a selection.
- The washer will shut off after completing a SOAK or PRE-WASH option.
- The EXTRA WASH Option must be combined with a CYCLE Selection. See page 10.
- All options can be changed any time before they have started.

## 3. Select a CYCLE Selection

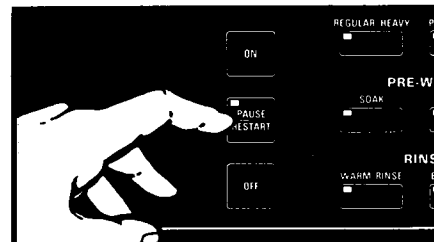


- Touch a CYCLE Selection pad that best matches the type of load being washed. See pages 11 and 12.

**NOTE:** The lights will scan until a selection has been made or until the washer shuts off.

- The washer will begin filling shortly after a CYCLE Selection is made.

## For More Selection Time



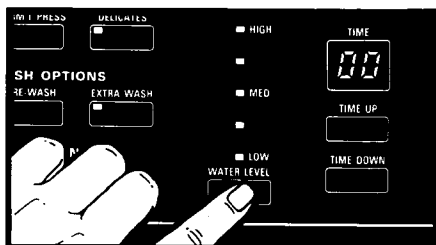
- Touch PAUSE/RESTART pad at any step if you want more time to decide on another selection.
- PAUSE/RESTART will stop the washer for up to 15 minutes. **To restart the washer**, touch the blinking PAUSE/RESTART pad.

Permanent-Press care

### Changing a Selection

- CYCLE Selections may only be changed up to the start of the first FILL, about 9 seconds after a selection has been made.
- If the washer has completed the first FILL, touch OFF, then start over with step 1.
- The indicator lights will stay on and one beep will sound when a selection has been made.

### 4. Select a WATER LEVEL



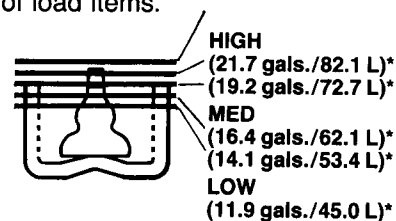
- The washer will automatically fill to the water level between MED and HIGH. If more or less water is needed, **touch the WATER LEVEL pad**. The non-blinking light shows the selected water level. The blinking light shows the actual water level.
- Select the setting that fits the size of load you are washing.

**See your WASHER GUIDE for load size suggestions.**

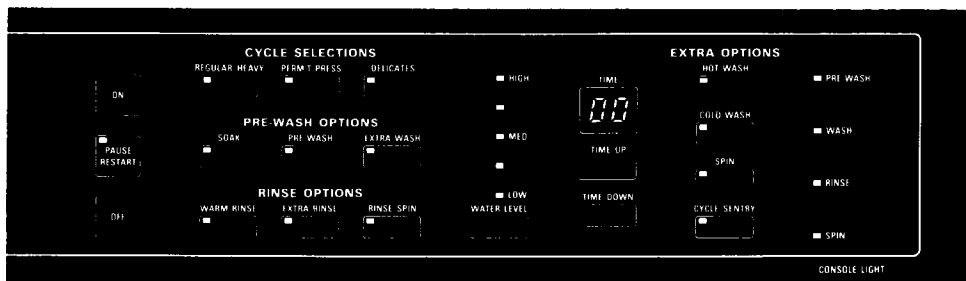
### LOAD SIZE AND WATER LEVELS

#### **CAUTION: DO NOT OVERLOAD WASHER.**

For best cleaning results, the load must be able to move freely in the water. Too big a load or too little water can cause wear or tearing of load items.



\*Approximate fill with load.

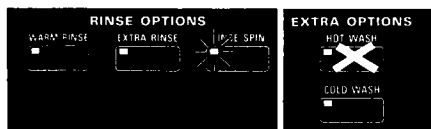


## 5. To Change WASH or RINSE Temperatures

The washer is programmed to automatically provide a **warm wash** with a **cold rinse** in every selection.



- If another Wash or Rinse temperature is wanted, touch the pad that corresponds to the temperatures wanted.
- **To protect some fabrics**, the washer will not accept certain selections.
- HOT WASH Option cannot be accepted with:
  - DELICATES Cycle Selection.
  - any PRE-WASH Option.
- WARM RINSE Option cannot be accepted with:
  - PERM'T PRESS Cycle Selection.



If You Touch DELICATES.

The HOT WASH Option Would Not Be Accepted.

- If a selection has not been accepted, the indicator light will not stay on and 3 beeps will sound.
- The indicator light will stay on and one beep will sound when a selection has been accepted.

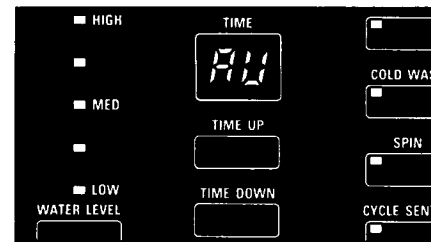
- A cycle selection must be selected before HOT WASH or COLD WASH options can be accepted.

### IMPORTANT:

**To save energy and receive the most wrinkle-free results, use a cold rinse for all fabrics.**

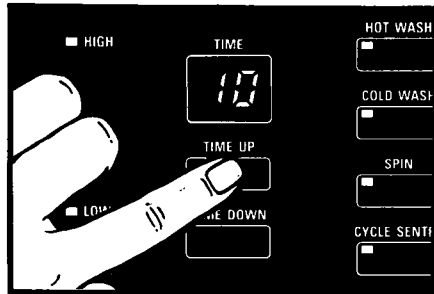
### TIME

The TIME Display shows the total amount of wash agitation time selected. When the first fill begins, the display changes to "AU," indicating automatic operation.



- Any time during wash agitation the TIME UP or TIME DOWN pad can be touched. The display will show the number of minutes left in wash agitation.
- During the **final rinse** the display changes to show the number of minutes left until the cycle is finished and the load can be removed.

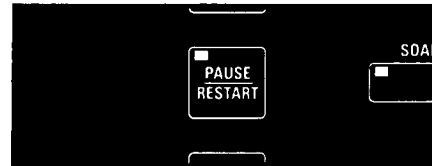
## Changing the Amount of Wash Time



When a CYCLE Selection is touched, the amount of wash agitation time will appear in the TIME Display. The wash agitation time which appears is the recommended time for that cycle (for normally soiled items). If more or less time is desired, touch the TIME UP or TIME DOWN pad until the desired amount of time is showing in the TIME Display, before the end of the first fill.

**See pages 11 and 12 for minimum and maximum wash times.**

## Restarting the Washer



The washer is designed to **remember** where it was in the cycle when PAUSE/RESTART is touched. It will not remember if there is a power interruption, such as a blown fuse.

### **If power is lost at the beginning of a wash cycle:**

1. Touch ON.
2. Touch CYCLE Selection and Options.

The washer will finish filling, if needed, and wash according to the new selections.

### **If power is lost with water remaining in the washer:**

1. Touch ON.
2. Touch SPIN to drain and spin the load.
3. After the washer stops, touch ON again.
4. Touch CYCLE Selection and Options.

The washer will wash according to the new selections.

### **If power and memory are lost at the beginning of a rinse cycle:**

1. Touch ON.
2. Touch RINSE/SPIN to finish filling and/or rinsing.



# WHAT HAPPENS IN EACH PRE-WASH OPTION



Use PRE-WASH Options to provide extra cleaning to heavily soiled or stained items. The HOT WASH Extra Option cannot be selected with any PRE-WASH Options. Hot water can set stains.

**NOTE:** When combining the EXTRA WASH Option with a CYCLE Selection, it is necessary to select the EXTRA WASH Option before the washer starts to fill.

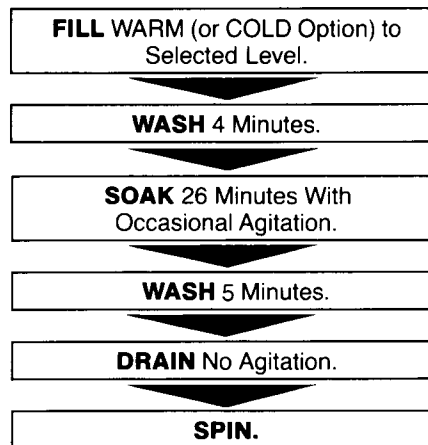
## SOAK Cycle Option

Brief periods of agitation and soak times help remove heavy soils and certain stains that need extra pre-treatment. Use recommended amount of detergent.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch SOAK.

The washer will start to fill in 8 seconds. **NOTE:** The washer will shut off after completing the SOAK Cycle Option.

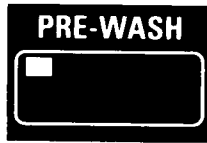


- The washer will stop after spin.
- After the SOAK Cycle Option has been completed, a CYCLE Selection can be chosen.

**NOTE:** The Soak Cycle Option automatically fills with warm water to the water level between HIGH and MED, unless a different water level and/or COLD WASH has been selected. For best results, use **warm water** for soaking stained items. **Hot water can set stains.**

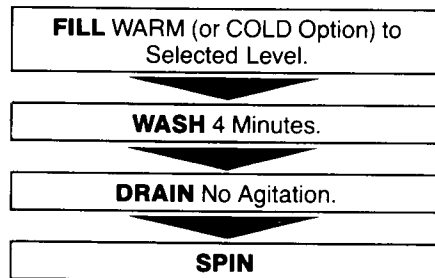
## PRE-WASH Option

Use PRE-WASH on loads that need some pretreating before a CYCLE Selection. Use recommended amount of detergent or pre-soak additive.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch PRE-WASH.

The washer will start to fill in 8 seconds. **NOTE:** The washer will shut off after completing the PRE-WASH Option.

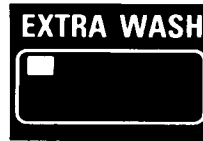


- The washer will stop after spin.
- After the PRE-WASH Option has been completed, a CYCLE Selection can be chosen.

**NOTE:** The PRE-WASH Option automatically fills with warm water to the water level between HIGH and MED, unless a different water level and/or COLD WASH has been selected. For best results, use **warm water** for pre-washing stained items. **Hot water can set stains.**

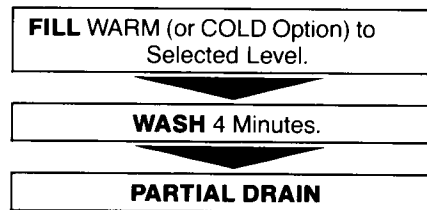
## EXTRA WASH Option

Use for washing heavily soiled loads that require maximum soil removal. **Double the recommended amount of detergent** when using this option.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch EXTRA WASH.
4. Touch a CYCLE Selection.

The washer will start to fill in 8 seconds. **NOTE:** The washer will not begin EXTRA WASH until a CYCLE Selection has been made.



After the PARTIAL DRAIN the washer refills and washes according to the CYCLE Selection and Options touched. **Be sure to use enough detergent for the double wash.**

**NOTE:** The EXTRA WASH Option automatically fills to the water level between HIGH and MED, unless a different water level has been selected.

# WHAT HAPPENS IN EACH CYCLE SELECTION



Each CYCLE Selection has pre-set agitation and spin speeds designed for different kinds of fabrics.

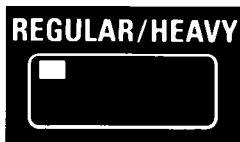
All CYCLE Selections are preset to use **warm wash water** and **cold rinse water**. These temperatures can be changed by touching the pad that corresponds to the temperature you want. These temperature options are discussed on later pages.

**IMPORTANT: The washer will pause briefly throughout each cycle. These pauses are normal. They allow for the reversing of the motor, normal washer operations, and the cool down portion of the PERM'T PRESS Cycle.**

**NOTE: ALL CYCLE SELECTIONS CAN BE CHANGED UP TO THE START OF THE FIRST FILL.**

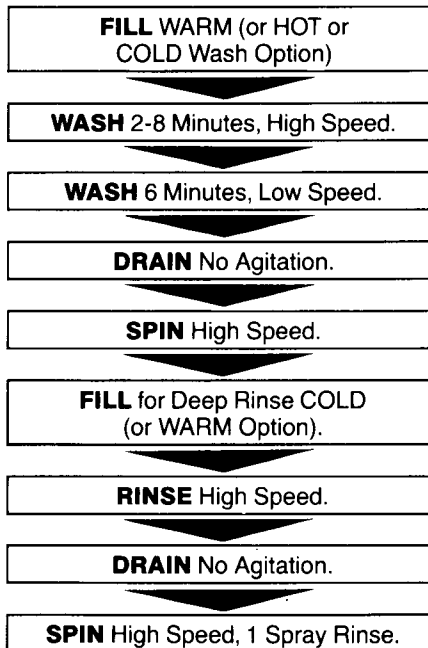
## REGULAR/HEAVY Selection

A selection for sturdily constructed fabrics that are heavily soiled.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch REGULAR/HEAVY.
4. Select a Wash Time (if different than 10 minutes). The minimum time is 8 minutes and the maximum time is 14 minutes.

The TIME Display will show the total High and Low Speed Wash agitation time. If a new wash time is selected in step 4, the total time will consist of 6 minutes Low Speed Wash and the remaining time High Speed Wash. See the cycle sequence below. The washer will start to fill in 8 seconds. **NOTE:** When the washer starts, the TIME Display will show "AU." See page 7.



### Options:

- More or Less Wash Time (8-14 Minutes).
- HOT WASH or COLD WASH.
- WARM RINSE
- EXTRA RINSE
- A PRE-WASH Option can be used. (See page 9.)

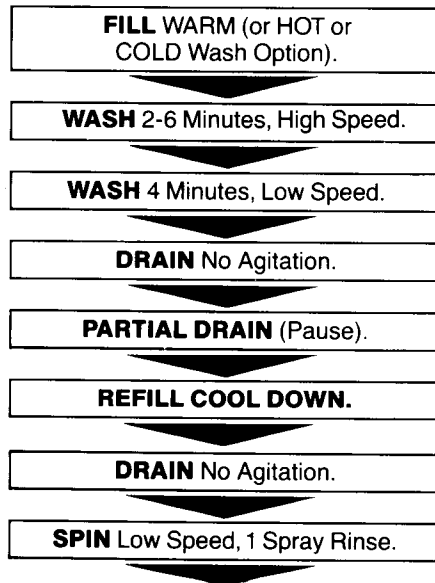
## PERM'T PRESS Selection

A special selection with **cool down** rinses which help keep wrinkles from setting into Permanent Press and some synthetic fabrics.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch PERM'T PRESS.
4. Select a Wash Time (if different than 8 minutes). The minimum time is 6 minutes and maximum time is 10 minutes.

The TIME Display will show the total High and Low Speed Wash agitation time. If a new wash time is selected in step 4, the total time will consist of 4 minutes Low Speed Wash and the remaining time High Speed Wash. See the cycle sequence below. The washer will start to fill in 8 seconds. **NOTE:** When the washer starts, the TIME Display will show "AU."



FILL for Deep Rinse COLD.

DRAIN No Agitation.

SPIN Low Speed, 1 Spray Rinse.

SPIN High Speed.

### Options:

- HOT WASH or COLD WASH.
- More or Less Time (6-10 Minutes).
- EXTRA RINSE.
- A PRE-WASH Option can be used. (See page 9.)

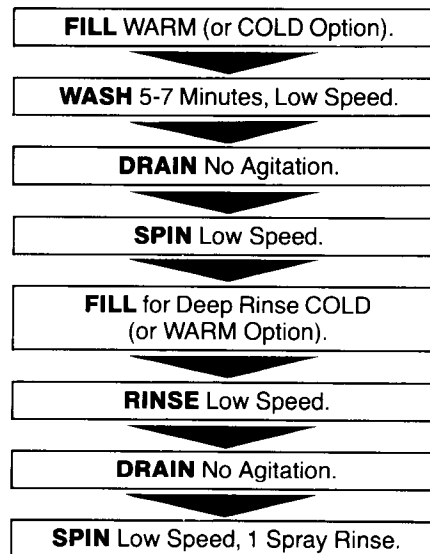
## DELICATES Selection

A selection that gently washes and spins delicate items and washable knits.



1. Touch ON.
2. Check WATER LEVEL.
3. Touch DELICATES.
4. Select a Wash Time (if different than 5 minutes). The maximum time is 7 minutes.

The TIME Display shows the total wash agitation time. The washer will start to fill in 8 seconds.



### Options:

- More or Less Wash Time (5-7 Minutes).
- COLD WASH.
- WARM RINSE.
- EXTRA RINSE.
- A PRE-WASH Option can be used. (See page 9.)

## WHAT HAPPENS IN EACH RINSE OPTION



**IMPORTANT:** The washer will pause briefly throughout each cycle. These pauses are normal. They allow for the reversing of the motor and normal washer operations.

### WARM RINSE Option

CYCLE Selections are preset for cold rinse water. To get warm rinse water in REGULAR/HEAVY or DELICATES:

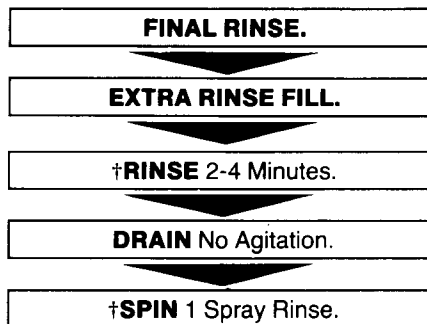


1. Touch ON.
2. Select WATER LEVEL.
3. Touch CYCLE Selection.
4. Touch WARM RINSE.

**NOTE:** The PERM'T PRESS Selection will not accept the WARM RINSE Option. This is to protect Permanent Press fabrics.

### EXTRA RINSE Option

Use EXTRA RINSE for towels, jeans or heavily soiled items that need extra detergent. The rinse temperature, agitation speed and spin speed will be the same as the first rinse.

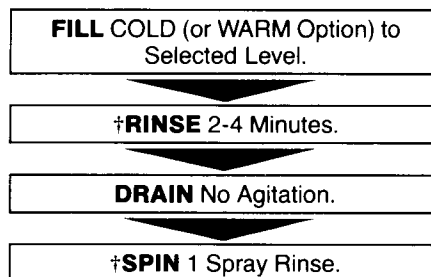


### RINSE SPIN Option

For loads needing rinse and spin only. Also useful for finishing a cycle that's been canceled by a power interruption or by turning power off.

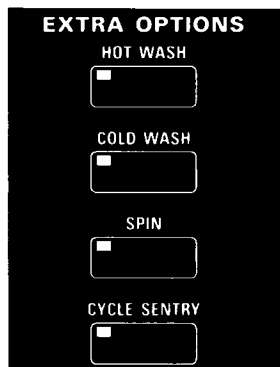
- Touch RINSE SPIN.

The washer will start to fill in 8 seconds.



†The RINSE SPIN Option is preset for a High Speed rinse and spin. For a Low Speed rinse and spin, touch DELICATES before selecting RINSE SPIN. This will also shorten the spin time by 2 minutes.

# WHAT HAPPENS IN EACH EXTRA OPTION



## HOT WASH and COLD WASH Options

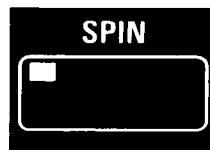


These options adjust only the wash temperature, not the rinse temperature. **CYCLE** Selections are preset for a **cold water rinse**.

- A **HOT WASH** Option will not be accepted with the **DELICATES** Cycle Selection or with any **PRE-WASH** Option.
- A **CYCLE** Selection must be chosen before **HOT WASH** or **COLD WASH** can be selected.
- The wash water temperature can be changed any time during the first fill.

## SPIN Option

The **SPIN** Option spins and drains loads or items that only need the water spun out of them. This option is also useful for loads canceled by a power interruption.



- Touch **SPIN**.

**DRAIN** No Agitation.

+**SPIN** High Speed.

**Spin cancels all other selections. The washer starts draining and spinning right away.**

†The **SPIN** Option is preset for a High Speed spin. For a Low Speed spin, touch **DELICATES** before you select **SPIN**. This will also shorten the spin time by 2 minutes.

## CYCLE SENTRY Option



The **CYCLE SENTRY** allows you to control the End of Wash Signal and the Final Rinse Signal. Both signals can be canceled by touching the **CYCLE SENTRY** pad. The Cycle Sentry Indicator Light will go off. Touch **CYCLE SENTRY** again to replace the signals and turn on the indicator light.

### End of Wash Signal

This End of Wash Signal will beep 5 times at the end of a **WASH** Cycle. This tells you the wash is done and the load can be removed.

### Final Rinse Signal

The Final Rinse Signal will beep once at the beginning of the last rinse in a cycle. This tells you the washer is filling for the final rinse.

# OTHER INSTRUCTIONS

## Proper and Improper Selections

The washer is designed to help you choose selections for the best washing results.

1. **For fabric protection**, the washer will not accept certain selections. The indicator lights **will not** stay on and 3 beeps will sound when a selection is **not accepted**.

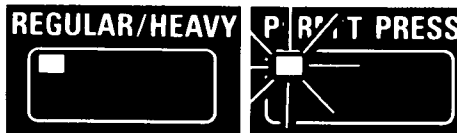
FOR EXAMPLE:



If you touch **PERM'T PRESS**, then touch **WARM RINSE**, the warm rinse will not be accepted.

2. **When a selection is accepted**, the indicator light for that selection comes on and stays on and one beep will sound. The washer will use the **CYCLE Selection** (and **Options**) you selected.
3. **When one indicator light comes on but another goes off**, this tells you the second selection has canceled the first.

FOR EXAMPLE:



If you touch **REGULAR/HEAVY**, then touch **PERM'T PRESS**, the Perm't Press Selection will cancel **REGULAR/HEAVY**.

**NOTE:** The **REGULAR/HEAVY** indicator light goes off when the **PERM'T PRESS** indicator light comes on.

4. **For best fabric care and washability**, maximum and minimum wash times are programmed into each cycle. The washer will not accept less or more time than the minimum or maximum wash times. (See pages 11 and 12 for detailed times.)

## The Indicator Lights

- PRE-WASH
- WASH
- RINSE
- SPIN

The indicator lights show what portion of the cycle the washer is in: **PRE-WASH**, **WASH**, **RINSE**, **SPIN**.

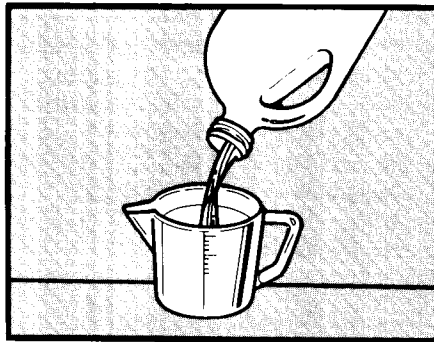
**PRE-WASH** indicates any pre-wash option.

**WASH** indicates that the washer is filling, agitating in any wash cycle or in the cool down portion of **PERM'T PRESS**.

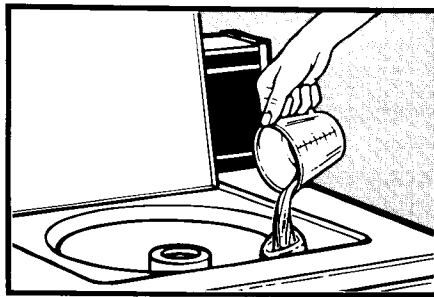
**RINSE** indicates the washer is filling, agitating or draining during the rinse portion of the cycle.

**SPIN** indicates the washer is in its final spin.

## Liquid Bleach Dispenser



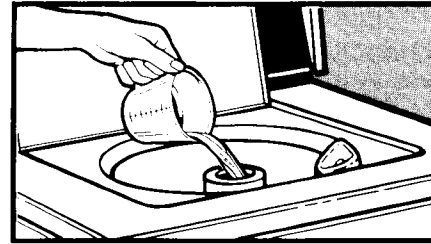
**Always measure bleach.** Do not guess. **Never use more than 1 cup (250 mL) for a full load.** Use less with lower water level settings. Follow directions on bottle for safe use. Use a cup with a pouring spout to avoid spilling.



1. Load the washer first.
2. Pour **measured** bleach carefully into dispenser. **DO NOT** let bleach splash, drip or run down into the washer basket.  
**Undiluted bleach will damage any fabric it touches.**
3. Start the washer. Bleach will be diluted automatically during the wash part of the cycle.

**For more information on bleaching, see page 11 in your WASHER GUIDE.**

## Liquid Fabric Softener Dispenser



1. Add detergent and load to basket.
2. Add liquid fabric softener to the dispenser using the amount recommended on the bottle. **(Avoid dripping or spilling any fabric softener on the load.)**
3. **IMPORTANT: Add enough hot water to fill the dispenser to the FULL mark.**
4. **Diluted** fabric softener will be added to the load when the washer stops spinning after the wash cycle. **NOTE:** Do not stop the washer during this spin. If you do, the fabric softener will be added to the remaining soapy wash water. This can cause stains.
5. Clean dispenser after each use with **warm water. Do not put detergent in dispenser, it could cause dispenser to clog.** To remove the dispenser, pull up on the top portion of the agitator. Replace after cleaning.

**For more information on fabric softener, see page 12 in your WASHER GUIDE.**

## SELF-CLEAN Lint Filter

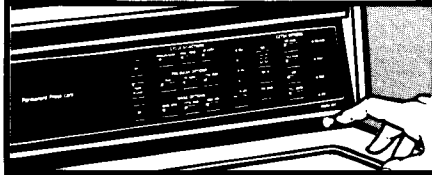
As load items are being washed, lint particles from the wash water automatically collect on the SELF-CLEAN lint filter. This filter cleans itself. As the washer drains, collected lint is carried away with the wash and rinse water.

If your washer drains into a tub, remove any lint collected in the drain or strainer.



# CARING FOR YOUR WASHER

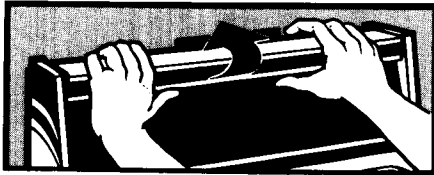
## The Console Light



The fluorescent console light is under the console top. The **Console Light** switch is on the bottom right side of the console. To turn on the light, push in the switch and hold it for one or two seconds. Push the switch again to turn the light off.

### Replacing the Console Light

**WARNING:** To avoid possible shock hazard, unplug the washer or turn off electric power at the main power supply.

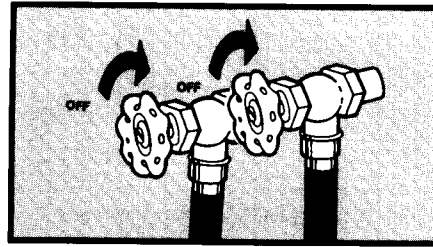


1. Flip up the console top by grasping it with both hands near each end and lifting the front edge up.

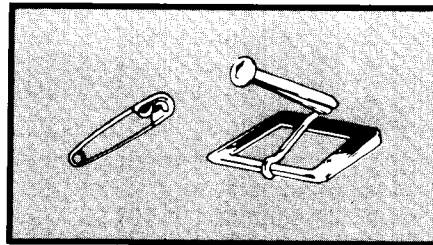


2. Remove lamp socket safety cover at each end of the fluorescent tube.
3. Grasp the fluorescent tube at both ends. Turn the tube away from you until both ends come out of the receptacles. Replace with a 15-watt cool-white (#F15T8) fluorescent tube.
4. Replace lamp socket safety covers, and close the console top.
5. Plug in washer or turn electric power back on at main power supply.

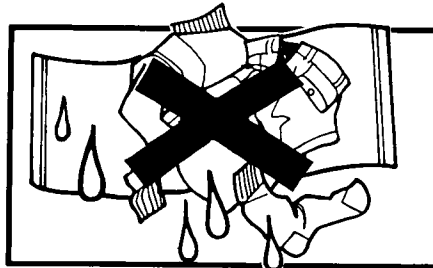
## Washer Care



**WHEN NOT WASHING**, keep both water faucets turned off. This takes the pressure off the water inlet valve and hoses.



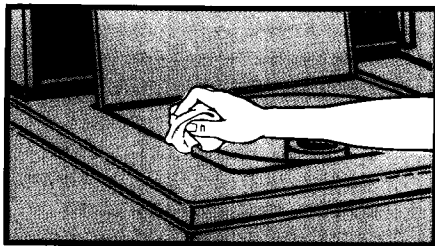
**REMOVE SHARP OBJECTS** such as pins, buckles, etc., from clothes before washing. Close metal zippers.



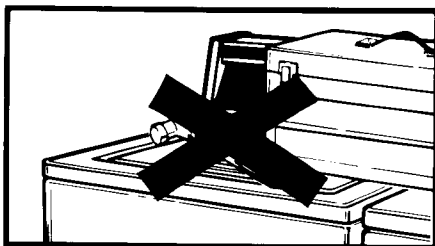
### NEVER USE THE WASHER TO:

- Store wet or dry laundry.
- Soak for more than 2 hours.
- Soak with chlorine bleach.
- Soak with vinegar or other acids.
- Soak or store urine soaked clothes.

**Any of the above uses may result in damage to clothing or the porcelain tub.**



**AFTER WASHING**, use a soft dry cloth to wipe the outside and inside dry. Leave the lid up until the basket is dry. **Wipe up spills right away.** Spills can dull or damage the finish.



**SHARP OR HEAVY OBJECTS** should never be put on or in the washer. Check pockets for bolts, nuts, tools, etc.

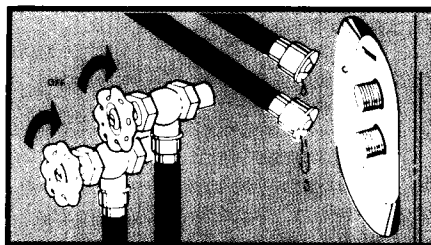


**SOME PRETREATMENT PRODUCTS** can damage washer and dryer buttons, consoles and finishes. Do not use these products on or near your washer or dryer.

**Service or performance problems caused by the use of any product not manufactured by KitchenAid, Inc. are the responsibility of the manufacturer of that product.**

## Winterizing

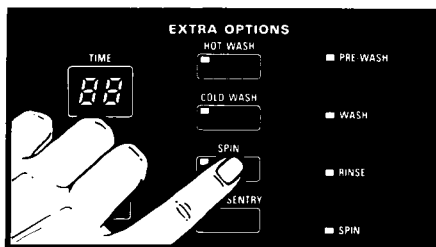
Because some water stays in the washer, freezing can cause a lot of damage. If your washer is **stored or moved** during the cold weather:



1. Shut off both water faucets. Disconnect and drain water inlet hoses.



2. Put a quart of automobile-type antifreeze in the basket.



3. Touch the SPIN Option, (see page 14). Let the washer run about 30 seconds to mix the antifreeze and water.

### To Use the Washer Again:

1. Flush the water pipes and hoses.
2. Connect hoses to the washer.
3. Turn on the water faucets.
4. Run the washer through a complete cycle with one cup of detergent to clean out the antifreeze.

# IF YOU NEED SERVICE OR ASSISTANCE

## Follow These Steps

1. If your washer should fail to operate, review the following list before calling your dealer. You could save the cost of a service call.

### If your washer does not fill:

- Is the power supply cord plugged into a live circuit with the proper voltage?
- Are both water faucets open?
- Have you checked your home's main fuses or circuit breaker box?
- Are the water supply hoses kinked?

### If your washer does not spin:

- Is the lid closed?
- Is the power supply cord plugged into a live circuit with the proper voltage?
- Have you checked your home's main fuses or circuit breaker box?

### If your washer stops during a cycle:

- Remember, the washer pauses briefly at different times in each cycle. These pauses are normal.

### Make sure the drain hose is higher than the water level in the washer.

#### If it isn't:

- The washer may seem to be draining during wash and rinse cycles.
- Water can siphon out. (See INSTALLATION INSTRUCTIONS.)

### If the Console Light does not work:

- Did you push in and hold the light switch? (see page 17.)
- Is the fluorescent tube burned out?

2. If the problem is not due to one of the above items, first call your dealer or repair service he recommends.

- All service should be handled locally by the dealer from whom you purchased the unit or an authorized KitchenAid servicer.

3. In the event you are unable to obtain the name of a local authorized KitchenAid servicer, call KitchenAid Customer Relations TOLL-FREE: 800-422-1230.

- A Customer Relations representative can recommend a qualified service company in your area.

If you must call or write, please provide: Model Number, Serial Number, Date of Purchase and complete description of the problem.

Write to:

Customer Relations Department  
KitchenAid, Inc.  
P.O. Box 558  
St. Joseph, MI 49085-0558

4. If you are not satisfied with the action taken, contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry. Contact them only when the dealer, authorized servicer or KitchenAid, Inc., have failed to resolve your problem.

Major Appliance Consumer  
Action Panel  
20 North Wacker Drive  
Chicago, Illinois 60606

MACAP will in turn inform us of your action.

# KitchenAid™

## WASHER WARRANTY

LENGTH OF WARRANTY:	KITCHENAID WILL PAY FOR:	KITCHENAID WILL NOT PAY FOR:
<b>ONE YEAR FULL WARRANTY FROM DATE OF PURCHASE.</b>	Replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized KitchenAid servicing outlet.	<p>A. Service calls to:</p> <ol style="list-style-type: none"> <li>1. Correct the installation of the washer.</li> <li>2. Instruct you how to use the washer.</li> <li>3. Replace house fuses or correct house wiring.</li> <li>4. Correct house plumbing.</li> </ol> <p>B. Repairs when washer is used in other than normal home use.</p> <p>C. Damage resulting from accident, alteration, misuse, abuse, improper installation or installation not in accordance with local electrical or plumbing codes.</p> <p>D. Any labor costs during the limited warranties.</p> <p>E. Replacement parts or repair labor costs for units operated outside the United States.</p> <p>F. Pick up and delivery. This product is designed to be repaired in the home.</p>
<b>FIVE YEAR LIMITED WARRANTY ONE YEAR FULL PLUS SECOND THROUGH FIFTH YEAR LIMITED FROM DATE OF PURCHASE.</b>	<p>Replacement parts for any part of the gearcase assembly if defective in materials or workmanship. Rust-through protection on cabinet assembly.</p> <p>Replacement parts (repair labor not included) for the solid-state controls if defective in materials or workmanship.</p>	
<b>TEN YEAR LIMITED WARRANTY ONE YEAR FULL PLUS SECOND THROUGH TENTH YEAR LIMITED FROM DATE OF PURCHASE.</b>	Replacement of the outer tub if it fails to contain water due to defective materials or workmanship.	

**KITCHENAID, INC. DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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