



user guide

User Guide for the Strobe Phone

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Bluetooth Certification

The Kyocera K612 and Kyocera K612b phones is certified with Bluetooth SIG, Inc.

FCC/IC Notice for Kyocera K612 and Kyocera K612b

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved universal pouches: CV90-61346 or CV90-P096A.

Other accessories used with this device for bodyworn operations must not contain any metallic components and must provide at least 25 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population.

The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/ka.*

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section http://www.fcc.gov/oet/fccid after searching on the

FCC ID: OVFKWC-KX21 (for Kyocera K612) or OVFKWC-KX21-2X0 (for Kyocera K612b)

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at http://www.wow-com.com.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags

If your vehicle has an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

- 1. Remove the battery door.
- 2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1
 (Amarican N
- (American National Standards Institute, 1992)
 NCRP Report 86
- (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

F911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Battery and charger specifications

Dattery and charger specifications				
Charger	Input	Output		
CV90-G2610	120 VAC / 60 Hz	5.2 V 400 mA		
CV90-K0259	100-240 VAC / 50/60 Hz	4.5 V 1.2 A		
CV90-K0261	100-240 VAC / 50/60 Hz	4.5 V 600 mA		
Standard Battery (5 mm):				
CV90-P4200: 3.7 V / 900 mAh				
Extended Battery (10 mm):				
CV90-P3002: 3.7 V / 1600 mAh				

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Installing the battery

Your **Strobe** phone comes with a removable lithium ion (LI Ion) battery. **Fully charge the battery before using the phone**.

To install the battery:

- Hold the phone face down
- 2. Locate the groove on the left side of the phone. Unsnap the hooks and remove the back cover.
- Place the battery in the phone casing with the metal contacts of the battery touching the metal contacts of the phone.
- Replace the back panel by sliding the notches into the openings on the left side.
- **5.** Snap the back panel into place.



Charging the battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

- Connect the AC adapter to the jack on the bottom of the phone. Do not force the AC adapter into the jack. Make sure the arrow is face up as shown.
- 2. Plug the adapter into a wall outlet.

The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged
- Fully charged

Note: The battery will not charge if you use the phone while it is connected to an AC adapter.

Note: You must use a Kyocera-authenticated battery in your phone. If you attempt to use a battery that has not been authenticated you will receive a security warning.

Contact your service provider to obtain a Kyocera-authenticated battery.

Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Note: Before removing the battery, make sure the phone is powered off.

Caring for the battery

General safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire.
 It could explode.

Common causes of battery drain

- · Playing games or using the Web.
- · Keeping backlighting on.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- · High earpiece and ringer volume settings.
- · Repeating sound, vibration, or lighted alerts.
- Extensive use of flashlight option.

Accessing keypad shortcuts

Navigation key (shortcuts

From the main screen, press and hold to access the following shortcuts:

Up: Access custom menu Down: Access recent calls Left: Launch browser Right: Record voice memo

Purchasing accessories

To purchase accessories for your new phone, such as a hands-free headset, carrying case, or car power adapter, please contact your service provider.

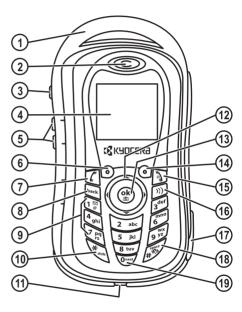
Getting to know your phone

Your phone has two keypads—the number keypad and QWERTY keypad.

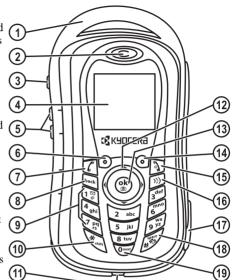
Number keypad

When the flip is closed, use the number keypad to enter numbers, letters and symbols.

- 1 Antenna.
- (2) External earpiece.
- (3) External camera key activates Picture mode.
- (4) External screen.
- **(5)** Volume keys to raise or lower speaker volume.
- 6 Left softkey accesses menus and functions.
- (7) Send/Talk key starts or answers a call. Press once to activate voice dialing, twice to display the Recent calls list, and three times to redial the last number dialed
- 8 Back key erases characters in text entry and returns you to the previous screen.
- **9 Number keys** for entering numbers, letters, or symbols.
- * Shift key changes the text case in text entry mode.
- (11) Jack for AC adapter (included).



- (12) Navigation key scrolls through lists and text entry fields and accesses shortcuts from the main screen.
- (13) **OK key** selects a menu item or option.
- (14) Right softkey accesses the Contacts directory and other menu options.
- (15) End/Power key turns the phone on or off, ends a call or browser session, and returns you to the main screen.
- (6) Speakerphone key activates or deactivates the speakerphone and answers incoming calls
- Jack for hands-free headset (sold separately).
- (8) # Space key enters a space during text entry. Press and hold to enter Silent mode.
- ① Next key cycles through word choices during text entry in eZi mode.

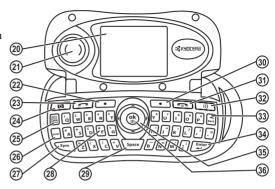


QWERTY Keypad

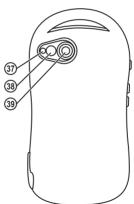
When the flip is open, use the QWERTY keypad to enter numbers, letters and symbols.

- (20) Internal screen.
- (21) Internal speaker.
- **22 Left softkey** accesses menus and functions.
- Send/Talk key starts or answers a call. Press once to activate voice dialing, twice to display the Recent calls list, and three times to redial the last number dialed.
- **24** Internal camera key activates Picture mode.
- (25) Custom Menu key accesses a custom menu. See "Creating a custom menu" on page 44 for details
- (20) O**⊈**KYOCERi 30) (21) (31) (22) (32) (23) (33) (24) (34) 25) Z X C V Space (35) 26) (36) (29) (27) (28)
- **26**) Shift key changes the text case.
- (27) Symbol key to type symbol characters.
- **QWERTY keys** for entering numbers, letters, or symbols.
- **29** Space key to enter a space.
- (30) Right softkey accesses the Contacts directory and other menu options.
- 31 End/Power key turns the phone on or off, ends a call or browser session, and returns you to the main screen.
- (32) Speakerphone key activates or deactivates the speakerphone and answers incoming calls.
- (33) Back key returns to the previous screen and erases characters in text entry.

- (34) Enter key for hard returns.
- 35 Navigation key scrolls through lists and text entry fields and accesses shortcuts from the main screen.
- **36 OK key** selects a menu item or option.



- (37) Camera flash.
- **38** Mirror for a self-portrait.
- (39) Camera lens.



Using menus

The contents of the main menu are as follows*:

Recent calls	Messages	Camera	Tools & Games	Phone Info
All Calls	New Text Msg	Launches the	Brick Attack	Displays information
Incoming Calls	New Picture Msg	camera.	Race 21	regarding your
Outgoing Calls	Voicemail	Media Gallery	Voice Memo	phone software.
Missed Calls	Browser Alerts	Camera Pictures	Scheduler	Brew Apps
Erase Call Lists	Sent	Images	Alarm Clock	Connect and
All Calls Timer	OutBox	Sounds	Tip Calculator	purchase your
Home Calls Timer	Saved	Settings	Calculator	service provider's
Roam Calls Timer	Drafts	Silent Mode	Timer	brew applications.
Contacts	Msg Settings	Keyguard	Stopwatch	
View All	Group Lists	Sounds	Flashlight	
Add New	Erase Messages	Display	Web Browser	
Find Name		Convenience	Connects to Internet	
View Groups		Voice Features	Bluetooth	
Speed Dial List		Messaging	On/Off	
Voice Dial List		Security	My Devices	
Messaging Groups		Network	Settings	
Information		Accessories		

^{*}Some menu items may not appear on your phone or appear under different names, check with your service provider for availability of features.

Accessing menu items

- From the home screen, press the left softkey to select Menu.
- Press the right softkey to select Contacts.
- Press left, right, up, or down to see menus and options.
- Press (s) to select a menu item.
- Press 🔂 to back up a menu level.

• Press \bigcirc to return to the home screen. In this guide, an arrow \rightarrow tells you to select an option from a menu.

For example, Menu \rightarrow Settings means select Menu, then select the Settings option.

Note: To change the way the menus appear, see "Choosing a menu style" on page 47 for details.

Performing basic functions

Note: The phone must be powered ON to perform the following functions.

Flip closed

То	From the external home screen
Turn the phone on	Press 3 and wait until the phone beeps.
Turn the phone off	Press and hold 🕥 until the phone beeps.
Make a call	Enter the number and press [].
End a call	Press 3.
Answer a call	Press [].
Adjust volume during a call	Press side volume keys up or down.
Acknowledge an alert	Press (when you see OK .
Access menus	Press the left softkey ③ once.
Scroll menus	Press 💿 up and down.
Select menus	Highlight a menu or option and press 🌑 once.
Access Recent Calls	Press down and hold.
Activate Camera mode	Press and hold the external camera key.
Take a picture	Activate camera mode and press the left softkey \odot to select Capture or $\textcircled{\$}$.
Access voicemail	Press and hold . Follow the system prompts.
Verify your phone number	Select Menu $ ightarrow$ Phone Info $ ightarrow$ Build Info.
Silence the ringer on an incoming call	Press 1 then 1 to answer.
Activate voice dialing	Press and hold \(\mathbb{I}\) to initiate voice dialing. Contact must have voice tag assigned (see page 58).

8

Flip open

То	From the internal home screen
Turn the phone on	Press and wait until the phone beeps.
Turn the phone off	Press and hold until the phone beeps.
Make a call	Enter the number and press .
End a call	Press .
Answer a call	Press .
Adjust volume during a call	Press side volume keys up or down.
Acknowledge an alert	Press when you see OK.
Access menus	Press the left softkey • once.
Scroll menus	Press up and down.
Select menus	Highlight a menu or option and press 🕲 once.
Access Recent Calls	Press down and hold.
Activate Camera mode	Press and hold the internal camera key .
Take a picture	Activate camera mode and press the left softkey or to select Capture.
Access voicemail	Press and hold . Follow the system prompts.
Verify your phone number	$\text{Select Menu} \rightarrow \text{Phone Info} \rightarrow \text{Build Info}.$
Silence the ringer on an incoming call	Press then to answer.
Activate voice dialing	Press and hold to initiate voice dialing. Contact must have voice tag assigned (see page 58).

Understanding screen icons

These icons may appear on your phone's screen.

1X	The phone is operating in IS2000
IX	(1X) digital mode.

- The phone is operating in IS95 digital mode.
- The phone is operating in Analog (FM) mode.
- The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.
- A call is in progress.
- The phone is not receiving a signal. You cannot make or receive calls.
- The phone is roaming outside of of its home service area
- You have a voicemail message.
- You have a text or multimedia message.
- The phone is in camera mode.
- Camera flash mode is ready.
- Camera timer mode is ready.
- The battery is fully charged. The more black bars, the greater the charge.
- The alarm clock is set.

- The phone is in privacy mode or is accessing a secure Web site.
- High-speed data service is available and active on your phone.
- (blinking) The phone is sending high-speed data.
- (blinking) The phone is receiving high-speed data.
- High-speed data service is available, but the phone is dormant.
- The phone is at the home screen.
 To access Menu, press the left
 softkey
 .
- The phone is at the home screen.
 To access **Contacts**, press the right softkey .
- The phone is set to light up instead of ring.
- The phone is set to vibrate or to vibrate and then ring.
- Position location is sent to your service provider and to emergency services.
- Position location is set to emergency services only.

Phone calls

Making a call

Make sure you are in an area where a signal can be received. Look for the Tall symbol on the home screen. The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better. When the phone has been idle for a time, it changes to power save mode. When you see your phone's screen dim, press any key to return to normal operating mode. The following instructions apply to either the number keypad (flip closed) or the QWERTY keypad (flip open), unless otherwise stated.

Entering a number

- 1. On a keypad, enter the phone number and press .
- 2. Press to end the call.

Using voice dialing

Voice dialing requires that a contact be saved with a voice tag. See page 58.

- 1. Press and hold ____ to initiate voice dialing.
- **2.** Say the name of the contact when prompted. The phone places the call.
- 3. Press to end the call.

Answering a call

When a call comes in, the phone rings, vibrates, or lights up, and an animated icon appears. The phone number of the caller also appears if it is not restricted. If the number is stored in your Contacts directory, the contact name appears.

- Press to answer the incoming call.
 -or-
- Press to answer the incoming call and turn on the speakerphone.

Adjusting the volume during a call

 To adjust the earpiece volume during a call, press the side volume keys
 up or down.

Silencing an incoming call

 Press or the left softkey to select Silence.

Note: In the absence of voicemail, this feature drops the call.

- or -
- Press then press to answer the call.

This action silences the current call only. The next call rings as normal.

Redialing a number

•	To redial a recent call, press twice to
	open your recent calls list. Highlight a phone
	number or name and press .
	Tip: To redial the last number called,
	received, or missed, press
	three times.

Calling a saved number

If you have already saved a phone number, you can use the Contacts list to find it quickly.

- From the home screen, press the right softkey

 to select Contacts.
- Scroll down the list to find the contact you want to call.
- 3. Highlight the name and press ____ to dial the number.

Using the speakerphone

Your Strobe phone has a built-in speakerphone.

- To turn on the speaker, press). If you press) during an incoming call alert, you answer the call.
 - The **◄**) icon at the top of the phone screen indicates that the speakerphone is on.
- To turn off the speakerphone, and press (3)).

Setting the phone to hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.

- Select Menu → Settings → Convenience → Hold Call → Enabled.
 - If you have not recorded a hold message, you are prompted to record one, such as "Please hold. I'll answer in a minute."
- 2. Record the message twice, as prompted.
- 3. Select Save or Options (Play, Re-Record, or Exit).

The next time a call comes in, you will have the option of placing it on hold.

Placing a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It goes to voicemail.

- When a call comes in, press the right softkey

 to select Options → Hold Call. The caller is placed on hold and hears your recorded hold message.
- 2. To speak to the caller, select Answer.

- or -

To hang up without speaking to the caller, select **End Call**.

Changing the hold message

- Select Menu → Settings → Convenience →
 Hold Call → Re-Record Msg and follow
 the prompts.
- 2. Record the message twice.
- Select Save or Options (Play, Re-Record, or Exit).

Recent Calls

Dealing with missed calls

When you have missed a call, "Missed Call" appears on your screen unless the caller leaves a voicemail.

- To clear the screen, press the left sofkey
 to select OK.
- To view details of the call, press the right softkey to select Calls then press ...
- To return the call, press the right softkey
 to select Calls then press

Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Alerts \rightarrow Missed Call Alert.
- 2. Select an option and press (*).

Viewing recent call details

Details on the last 60 calls you made, received, or missed are stored in the Recent calls list and are identified by the following icons:



Outgoing call



Incoming call



Missed call (flashing)

Viewing recent calls

- 1. Select Menu \rightarrow Recent Calls.
- 2. Select a list: All Calls, Incoming Calls, Outgoing Calls, or Missed Calls.
- 3. Select a recent call item and press the right softkey to select **Options**:
 - View shows the entry in the Contacts list.
 - Save adds the phone number to the Contacts list.
 - Send Text Msg sends a text message to the contact.
 - Send Picture Msg sends a picture message to the contact.
 - Erase erases the selected call record.

Note: If the phone number is classified as "secret," you must enter your four-digit lock code to view or edit it. For information on the lock code, see "Changing your lock code" on page 50. To classify a phone number as secret, see "Creating a new contact" on page 23.

Calling recent calls

- 1. Press odown and hold.
- 2. Highlight the number you want to call and press .

-or-

- 1. Select Menu \rightarrow Recent Calls \rightarrow Outgoing Calls.
- 2. Highlight the number you want to call and press .

Erasing recent calls

- 1. Select Menu \rightarrow Recent Calls \rightarrow Erase Call Lists.
- Select an option: All Calls, Incoming Calls, Outgoing Calls, or Missed Calls.
- **3.** Press the left softkey **•** to select **Yes**.

Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it

 To add a speed dial location to a saved or new contact, see "Customizing a phone number" on page 25.

To call a contact that has a speed dial location:

 From the home screen, enter the one- or twodigit speed dialing location and press

1-Touch dialing

1-Touch dialing is the fastest way to speed dial a contact that has a speed dial location.

Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact. See "1-Touch dialing" on this page.

Enabling 1-Touch dialing

Select Menu → Settings → Convenience →
 1-Touch Dialing → Enabled.

Using 1-Touch dialing

To call a contact that has a speed dial location:

• From the home screen, press and hold the speed dialing number. If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press briefly, then press and hold .

Voicemail

Setting up voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

- 1. From the home screen, press and hold to dial into your voicemail.
- **2.** Follow the system prompts to record a greeting and complete the system setup.

Note: If you are having trouble accessing your voicemail, contact your service provider.

Checking voicemail messages

When a voice message is received, your screen displays "New Messages" along with the symbol at the top of your screen.

If you see "New Messages"

- Press the right softkey to select Call, which initiates a call to your voicemail number
- Follow the prompts to retrieve the message.To clear the screen without checking messages:
- Press the left softkey to select Ignore.

If you see only the M symbol

- Press and hold to initiate a call to your voicemail number.
- 2. Follow the prompts to retrieve the message.
- You can set the phone to beep or vibrate every five minutes to remind you that you have voicemail. See "Setting sound alerts" on page 46.

Emergency services

Note: Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described below.

• Dial your 3-digit emergency code and press .

You can call the code even if your phone is locked or your account is restricted. When you call, your phone enters **Emergency mode**. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

Exiting Emergency mode

When you have completed the emergency call:

- 1. Press (k) to select Exit.
- 2. Press (again to confirm your choice.

Note: To determine who has access to your location, see "Setting position location" on page 52.

Tracking calls

You can track the number and duration of calls made and received on your phone.

- 1. Select Menu → Recent Calls.
- 2. Select a timer:
 - All Calls Timer tracks all calls you have made and received. This timer cannot be reset

- Home Calls Timer tracks calls you have made and received in your home network.
 To reset this timer to zero, press the right softkey • to select Reset.
- Roam Calls Timer tracks all roaming calls you have made and received. To reset this timer to zero, press the right softkey
 to select Reset.

Timing your calls

You can set your phone to beep 10 seconds before each minute passes when you are on a call.

Select Menu → Settings → Sounds →
 Minute Alert → Enabled.

Receiving data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. For more information, see page 51.

Understanding roaming Controlling network roaming

Depending on services available from your service provider, you may set the phone to either digital or analog mode. This is useful if you are in an area that borders on digital service and the automatic feature is causing the phone to keep switching between modes.

Select Menu → Settings → Network → Digital/Analog.

- 2. Select an option and press (s).
 - Automatic automatically switches the phone between digital and analog.
 - Analog only sets the phone to work in analog mode only.
 - Analog call forces a call into analog mode for the duration of the next call.
 - Digital only sets the phone to work in digital mode only.

Setting an alert for roaming

You may use this setting if you want the phone to alert you when you roam outside of your home service area

- Select Menu → Settings → Network → Roam/Svc Alert.
- 2. Select an option and press (*).
 - When no svc alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
 - On roam change alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
 - On any change alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

Setting the roam ringer

You can set a ringer to indicate when an incoming call will be subject to roaming charges.

• Select Menu \to Settings \to Sounds \to Roam Ringer \to Enabled.

Setting Call Guard

You can set the phone to warn you before you answer or place a call while roaming.

- Select Menu → Settings → Convenience →
 Call Guard → Call Prompt.
 - The phone now emits a distinctive roam ring to indicate when you are roaming during calls.
 - To accept or place a call while roaming, you must press .

Note: Call Prompt is disabled when the phone is in Emergency Mode.

Using your phone in an airplane

While in an airplane, it is normally required that you turn off your mobile phone because it emits RF signals that interfere with air traffic control.

In Airplane mode, however, your phone will not emit RF signals. You cannot make or receive calls, send text messages, or use the Web, but you can play games, use the Scheduler, set the clock, and make emergency calls to designated emergency numbers.

Please check with uniformed personnel before operating your phone in Airplane mode.

Setting Airplane mode

- 1. Select Menu \rightarrow Settings \rightarrow Convenience \rightarrow Airplane Mode.
- 2. Select **OK** after reading the message.
- 3. Select Disabled or Enabled.

3 ENTERING TEXT

You can enter letters, numbers, and symbols in contacts, text messages, and your banner with either QWERTY keypad (flip open) or the number keypad (flip closed). Read the appropriate section for details.

QWERTY keypad

Understanding screen

When the flip is open, enter text with the QWERTY keypad. The current entry mode (and capitalization setting, when applicable) are indicated by icons.



Note: Rapid Entry mode is not available with the QWERTY keypad.

Text entry modes

There are five text entry modes:

A>a Case change abc Normal alpha &?! Add Symbol Add Smiley

12@ Numbers and symbols

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 19.

12@ Entering numbers and symbols

- To enter a number while in 12@ mode, press the appropriate key once.
- To enter a letter while in 12@ mode, press
 once, then press the appropriate key.
- To change from and to 12@ mode, press twice.

abc Entering text

- To enter text while in abc mode, press the appropriate key once. If your phone is set to Spanish, accented letters are available when you press and hold a key.
- To enter a number and symbols while in abc mode, press once, then press the appropriate key.
- To change from and to abc mode, press the sym twice.

&2! Entering symbols

While entering text, you can enter many symbols with the keypad. To access extra symbols:

1. From the text entry screen, select **Options**.

- 2. Select &?! Add Symbol.
- Press the key corresponding to the symbol you want.

🕸 Entering smileys

- 1. From the text entry screen, select Options.
- 2. Select Add Smiley.
- 3. Press down to view the list of smileys.
- Press the key corresponding to the smiley you want.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in abc mode, you must change to 12@ mode, enter the numbers, and then change back to abc mode to complete the address.

To change text entry modes:

- Press sym twice. This switches between abc and 12@ modes.
- Select Options then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press — to choose upper or lower case while in abc Normal alpha mode. Press — once to change case of only one letter. Press — twice to switch between upper, lower or sentence case.

Number keypad

When the flip is closed, enter text with the number keypad. When you enter text with the number keypad, the current entry mode (and capitalization setting, when applicable) are indicated by icons.

Text entry modes

There are six text entry modes:

A>a Case change 123 Numbers only
abc Normal alpha eZi Rapid Entry
&?! Add Symbol 44 Add Smiley

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 20.

123 Entering numbers

- To enter a number while in 1₂3 mode, press a number key once.
- To enter a number while in a_DC or eZi mode, press and hold a number key until the number appears on the screen.

abc Entering words letter by letter

 Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish, French, or Portuguese, accented letters are available. 2. Wait for the cursor to move right and enter the next letter.

Note: To enter a space, press 🧭 .

eZi Entering words quickly

When you press a series of keys using eZi mode, eZi checks its dictionary of common words and guesses at the word you are trying to spell.

- For each letter of the word you want, press the key once. For example, to enter the word "any" press | ∑anc| → | | ∑anc| → | | | | | | | | | |
- 2. If the word doesn't match what you want, press to look at other word matches.
- 3. When you see the word you want, press 🧝 .

&?! Entering symbols

While entering text, you can enter symbols by pressing until you see the symbol you want. Using this method, you have access to the following symbols:

To access the full set of symbols:

- **1.** From the text entry screen, select **Options**.
- 2. Select &?! Add Symbol.
- 3. Press odown to view the list of symbols.
- Press the number key corresponding to the symbol you want.

Entering smileys

From the text entry screen, select Options.

- 2. Select Add Smiley.
- **3.** Press **(a)** down to view the list of smileys.
- Press the number key corresponding to the smiley you want.

Switching default text entry modes

You can change the default text entry mode when creating a text message. This setting applies only to the message body screen, not the "To" screen.

- 1. Select Menu \rightarrow Messages \rightarrow Msg Settings \rightarrow Default Text.
- 2. Select Normal Alpha or Rapid Mode.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in AbC mode, you must change to 123 mode, enter the numbers, and then change back to AbC mode to complete the address.

To change text entry modes:

- Press and hold until the icon for the mode you want appears.
- Select **Options** then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press to choose upper or lower case while in abc Normal alpha mode.

Quick reference to text entry

This table gives general instructions for entering letters, numbers, and symbols.

For QWERTY keypad			
То	Do this		
Enter a letter	Use abc mode and press a key, see page 18.		
Enter a number	Use 12@ mode and press a key. For more options, see page 18.		
Enter a symbol	Use 12@ mode and press a key. For more options, see page 18.		
Enter a smiley	Use the mode and press a key once to enter its number. For more options, see page 19.		
Enter a space	Press Space.		
Erase a character	Press 🚉 .		
Erase all characters	Press and hold		
Move the cursor right or left	Press O right or left.		
Move the cursor up or down	Press O up or down.		
Change text entry modes	Press sym twice.		
Capitalize any letter	In abc mode, press [sum]. Choose A.		
Lowercase any letter	In abc mode, press [sum]. Choose a.		
Select soft options on the screen	Press the right softkey • or left softkey •.		
Highlight an option at the bottom of the screen	Press right or left.		

For number keypad			
То	Do this		
Enter a letter	Use a _b C mode and press a key until you see the letter you want. For more information, see page 19.		
Enter a number	Use 1 ₂ 3 mode and press a key once to enter its number. For more options, see page 19.		
Enter a symbol	Press until you find the symbol you want. See page 20.		
Enter a smiley	Use 5 mode and press a key once to enter its number. For more options, see page 20.		
Enter a space	Press .		
Erase a character	Press [aca].		
Erase all characters	Press and hold 🔄 .		
Move the cursor right or left	Press right or left.		
Move the cursor up or down	Press up or down.		
Change text entry modes	Press and hold 💆 .		
Capitalize any letter	In abc mode, press 🔾 . Choose A .		
Lowercase any letter	In abc mode, press 🔾 . Choose a .		
Select soft options on the screen	Press the right softkey ① or left softkey ②.		
Highlight an option at the bottom of the screen	Press right or left.		

4 STORING CONTACTS

Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

Creating a new contact

- From the home screen, enter the phone number you want to save, including the area code.
- **2.** Press the left softkey to select **Save**.
- 3. Press (to select Save New Contact.
- 4. Enter a name for the contact.
 - If you need to learn how to enter letters, see "QWERTY keypad" on page 18.
 - To add a symbol or smiley to the contact name, or to change the text entry mode, press the right softkey • to select Options.
- Either save now or add more contact information.
 - To save now, press the left softkey •
 to select Save.
 - To enter additional phone numbers, email and Web addresses, or notes, press odwn repeatedly. For help switching between numbers and letters for email or Web addresses, see "Changing modes" on page 19.

Adding a code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing, for example, where you would wait to dial an extension

- From the home screen, enter the first portion of the phone number.
- 2. Press the right softkey to select **Options**.
- 3. Select a type of pause:
 - · 🕒 Time Pause
 - Hard Pause
- 4. Enter the remaining numbers.
- **5.** Press the left softkey to select **Save**.

Customizing your contacts

You can customize each contact in your Contacts directory by assigning ringers, pictures, and number types, or by classifying your contacts as Personal or Business.

Assigning ringers

- Press the right softkey to select Contacts.
- 2. Highlight a contact and press (*).
- Highlight the contact name and press the right softkey • to select Options.

4.	Select Ringer \rightarrow Assign Ringer.
_	Coroll down the list to bear the

Scroll down the list to hear the different ringers and press (*) to select one.

Assigning pictures

1.	Press the right softkey	to
	select Contacts.	

- 2. Highlight a contact and press (*).
- 3. Highlight the contact name and press the right softkey to select **Options**.
- Select Picture → Assign Picture →
 Camera Pictures.
- Scroll through the list to view your options and press the left softkey to assign it to your contact.

Assigning number types

When you assign a number type, an icon is placed in front of a contact number to specify the type of number, such as work, home, or mobile.

- Press the right softkey to select Contacts.
- 2. Highlight a contact and press (*).
- 3. Highlight a contact number and press the left softkey to select Edit.
- 4. Press od down once and press .

5.	Highlight an option to designate the number
	as General, Work, Home, Mobile, Pager, or
	Fax and press (a). The associated icon
	appears next to the number in your Contacts
	directory and Recent calls list.

	general	@	email address
	work	\boxtimes	street address
ê	home	٧ _٧	Web page URL
4	mobile		note
	pager	且	fax

Editing a contact

- 1. Press the right softkey to select Contacts
- 2. Highlight a contact and press (k).
- Highlight the contact name or number and press the left softkey • to select Edit.
- **4.** Enter your changes and press the left softkey **•** to select **Save**.

Erasing a contact

- Press the right softkey to select Contacts.
- 2. Highlight the contact to erase and press (%).

text messages.	speed dial location.
 Press the right softkey to select Contacts. 	 View Number to see the selected phone number. Erase Number erases the number from
 2. Highlight the contact to send as a vCard and press . 3. Press the right softkey to 	the contact. - Secret makes the number secret so that it does not appear on the screen until the
select Options. 4. Highlight Send as vCard and press . 5. Select via Text Msg or via Bluetooth and press . 6. Enter a recipient's phone number and press the right softkey . 1. To select Send.	lock code is entered. Secret numbers can be called without a lock code. (For more information, see "Connecting to a TTY/TDD device" on page 52.) Primary Number makes this number the first one that shows up when you open
Customizing a phone number 1. Press the right softkey • to	the contact. - Send as vCard allows you to send contact as a vCard. - Add to Group adds the number to a
select Contacts. 2. Highlight the contact to edit and press (*).	group. For more information, see page 58. - Add Voice Dial to record a voice tag so you
 Press to down to highlight a number. Press the right softkey to select Options. 	 can call a contact using voice recognition (VR). For more information, see page 58. Erase Voice Dial erases the voice tag associated with the number. Edit Voice Dial records a new voice tag.

5. Highlight an option and press (*):

Send Text Msg brings you to the text

- Send Picture Msg brings you to the

picture messaging screen.Add Speed Dial assigns or removes the

Call to call the contact.

messaging screen.

3. Press the right softkey • to

4. Highlight Erase Contact and press (*).

5. Press the left softkey • to confirm.

select Options.

Sending a vCard

- **6.** Enter the new information and follow the prompts.
- 7. Select Save, if necessary.

Using groups

You can create and save a list of multiple recipients. Your Strobe phone stores five group lists with up to 10 recipients per list.

Creating Groups

- Select Menu → Contacts → View Groups → New.
- **2.** Enter a name for the group. For help entering text, see page 18.
- **3.** Press the left softkey **•** to select **Next**.
- Highlight a contact and press the left softkey

 to select Add to check the box.

 Repeat for each contact you wish to add.
- **5.** Press the right softkey to select **Done**.

Customizing a group

- 1. Select Menu \rightarrow Contacts \rightarrow View Groups.
- 2. Highlight the group to message and press the right softkey to select **Options**.
- 3. Highlight an option and press (*):
 - View to see the contact in the group.
 - Edit to change the name of the group and to add and remove contacts.
 - Erase erases the group.

- Send Text Msg brings you to the text messaging screen.
- Send Pic Msg brings you to the picture messaging screen.
- **4.** Enter the new information and follow the prompts.
- 5. Select Save, if necessary.

Finding contact information

To find a phone number or contact, you can (1) check the Frequent list, (2) search the Contacts directory, or (3) use Fast Find.

Checking the Frequent List

From the home screen, select **Contacts**. The last 15 of your most frequently called contacts appear when the Frequent list is enabled. Scroll past the double line to view the All Contacts list.

To enable the Frequent List setting

 Select Menu → Settings → Convenience → Frequent List → Enabled.

Searching the Contacts directory

- Select Contacts for a list of all contacts. To quickly go through the list, enter the first letter of the contact. The menu skips to that letter of the alphabet.
 - or -Select Menu → Contacts.

- 2. Select a search method:
 - View All lists all saved contacts.
 - Find Name locates a specific name. Enter part of the contact name then select Find.
 - Speed Dial List, Voice Dial List, or Messaging Groups selects a contact from the specified list.
- 3. Highlight a contact and press (*).
 - To call the contact, highlight the number and press .

Setting Fast Find

With Fast find, you press one or two number keys to view close matches of the number you are looking for.

To enable the Fast Find setting

Select Menu → Settings → Convenience →
Fast Find → Enabled.

Using Fast Find

- From the home screen, press the number keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
- 2. Press down to scroll through matching entries.
- 3. Highlight the name you want then press to call the number.

5 TEXT MESSAGING

This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see "Voicemail" on page 14.

Important: The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

Sending text messages

You can only send text messages to phones that are capable of receiving them or to email addresses.

Creating a text message

- 1. Select Menu \rightarrow Messages \rightarrow New Text Msg.
- Enter a recipient's phone number or email address:
 - Select Options to access your Recent List, Contacts, or Group Lists and press (*).
 Select a contact and press (*).
 Highlight the number field and press (*).
 For more about group lists, see "Creating and editing prewritten messages (QuickText)" on page 34.
 - or -
 - Enter a new address manually.
 (To learn how to enter text, see Chapter 3, "OWERTY keypad".)

- 3. To add multiple recipients:
 - Press the right softkey to select
 Options then select Recent List, Contacts,
 or Group Lists.
 - or -
 - Enter a space or comma after the first number then enter another recipient.

Note: You can send a message to up to 10 contacts at once. The messages are sent one at a time, once to each addressee.

- 4. When you are done entering addresses, press (*) twice.
- 5. Enter the message. To learn how to enter text, see "QWERTY keypad" on page 18.
 - Add QuickText, symbols, or emoticons in your message. See "Including prewritten text and symbols" for information.
- Press left softkey to select Send. See "Setting sending options" for information about how and when you want the message to be received.

Including prewritten text and symbols

During text entry, you can insert QuickText, symbols, or emotions in your message.

1. From the text entry screen, select **Options**.

- 2. Select an option and press (*):
 - Insert QuickText: Scroll through the list of options and press (*) to select one.
 - Add Symbol: Scroll through the list and press the corresponding number key or letter key to select it.
 - Add Smiley: Scroll through the list and press the corresponding number or letter key to select it.
- When you have finished your message, select Send. See "Setting sending options" for information about how and when you want the message to be received.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.

- Once you have completed the message, select Options:
 - Add Address returns to the "Send To" screen to add another recipient without losing the message. Select Options to access your Recent List, Contacts, or Group Lists and press (*). Select a contact and press (*). Highlight the number field and press (*).

- Save Message saves the message in your Drafts folder. This prevents the message from being deleted if you have activated Auto-Erase and enables you to send the message to others.
- Save QuickText saves the message you
 have just entered as a prewritten message
 then returns to the message entry screen
 so you can send the message.
- Settings allows you to choose from the following after pressing (*):
 - Request Receipt to request notification when the message has been received.
 - Set Priority labels the message as "Urgent."
 - Callback Number includes a callback number with the message to let recipients know at what number they can call you back. Select OK to include your own number or enter a different callback number then select OK.
 - Send Later schedules a time to send the message.
 - Validity Period allows you to set a time limit for the message to be valid.
- 2. When you have finished setting options, press to return to the message window.
- **3.** Press the left softkey **•** to select **Send**.

Adding a signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

To create a signature:

- 1. Select Menu \rightarrow Settings \rightarrow Messaging \rightarrow Signature.
- 2. Enter your signature in the text field.
- 3. Select **OK** to save the setting.

Note: The characters in the signature are included in the total character count of the message. See the note under step 5 in "Creating a text message" on page 28.

If you cannot send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erasing messages" on page 32.

Understanding appended messages.



If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

Important: Your service provider will charge you for each message segment.

When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0.

If you continue to enter text after this counter reaches 0, a message segment may be appended. When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

Receiving incoming calls while creating messages

- If you don't wish to answer the call, press the right softkey to select Ignore. The phone returns to the message screen.
- To answer the call, press _____. Your message is saved to the Drafts folder. To return to the message, select Menu → Messages → Drafts. Choose a message and select Resume.

Viewing your sent messages

To save your outgoing messages, you must first enable this feature.

To enable the Save to Sent setting

- Select Menu → Messages →
 Msq Settings → Save to Sent.
- 2. Select an option and press (s).
 - Enabled automatically saves all successfully sent messages in the Sent folder.
 - Prompt allows you to choose whether or not to save your message when you send it.

To view successfully sent messages:

- 1. Select Menu \rightarrow Messages \rightarrow Sent.
- Press up or down through the list of messages. One of the following symbols appears next to each message:
- The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.
- The scheduled message was sent and delivered as scheduled. You cannot cancel delivery of the message.
- The message was received.
- The message was received and opened.
 (This symbol may not be available. Check with your service provider.)
- The message was sent to more than one recipient.
- The message was never sent or not sent since it was last modified. You can cancel delivery of the message.

Viewing failed or pending messages

Failed or pending messages are stored in vour OutBox.

To view your OutBox:

- Select Menu → Messages → OutBox. A list of all failed or pending messages appears.
- 2. Scroll through the list of messages and press (x) to read one.

The message is pending and will be sent when possible. You can cancel delivery of the message.

The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.

Retrieving text messages

When a text message is received, your screen displays "New Messages" with the Symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see the "New Messages" note

- To view the message, press the left softkey

 to select InBox, highlight the message, and press the left softkey
 to select View.
- To **Ignore** the message, press the right softkey .

Note: If you receive a new message while you are reading a message, the one you are reading will be replaced by the new one. You can find the older message in the InBox:

• Select Menu \rightarrow Messages \rightarrow InBox.

If you see the ⊠ symbol

- 1. Select Menu → Messages → InBox. A list of all your received messages appears.
- Scroll through the list of messages and press
 to read one.

Reading the message

The options available to you may vary. Check with your service provider.

- 1. If the text message is long, press down to view the entire message.
- When you are finished, you can Reply to the sender, Erase the message, Save the message to your Saved folder, or set additional Options for the message:
 - Erase the message.
 - Lock Msg to protect the message from being accidentally deleted.
 - Forward the message.
 - Reply with Copy to reply to the message with a copy of the original attached.
 - Save Message to save the message.

- Save QuickText to save the text from the message as QuickText, which you can insert into other messages. Graphics and sound are not saved as part of QuickText. (For more about QuickText, see page 34.)
- View Sender information.
- Launch Browser to access a Web site.
- **3.** Press the left softkey to select **Done**.

Note: The 🔀 symbol indicates that a graphic did not come through. It may be too large or incorrectly formatted.

Setting message alerts

You can set your phone to alert you of incoming text messages or pages. For more information, see "Setting sound alerts" on page 46.

Erasing messages

It is a good idea to erase old messages to free up memory in your phone. You have the option of erasing text messages and pages as you send or read them, erasing them one at a time from the list in the OutBox or InBox, or erasing them all at once.

Erasing single messages

- Select Menu → Messages.
- Select the type of text message you want to erase and press : InBox, Sent, OutBox, Saved, or Drafts.
- 3. Highlight the message to erase and press (*).

- If you select message a from Drafts, press the right softkey • to select Erase.
- **4.** Press the right softkey to select **Options**.
- 5. Select Erase to erase the message. A notification appears: "Erase this message?"
- 6. Select Yes to erase the message.

Note: You can erase a scheduled message from the **OutBox**, but you cannot cancel delivery of the message.

Erasing all messages

- 1. Select Menu \rightarrow Messages \rightarrow Erase Messages.
- Select a folder from which to erase all messages: InBox, Sent, OutBox, Saved Folder, Drafts Folder, or All Messages. To erase messages from all folders, select All Messages.
- 3. A message appears: "Erase all messages?" Select **Yes** to erase messages or **No** to cancel.

Erasing messages automatically

Use this setting to have old messages automatically erased from the InBox when memory is low.

Select Menu → Messages →
 Msg Settings → Auto-Erase →
 Old InBox Msgs. Older messages are erased as new messages are received.

Customizing message settings

To make messaging easier, you can customize settings for sending and receiving messages.

Creating group lists

You can create and save a list of multiple recipients. Your **Strobe** phone stores five group lists with up to 10 recipients per list.

- 1. Select Menu \rightarrow Messages \rightarrow Group Lists \rightarrow Create New.
- 2. Enter a name for the list. For help entering text, see page 18.
- **3.** Press the left softkey **•** to select **Next**.
- **4.** To enter the first phone number or email address, select an option:
 - Recent List to select numbers from your Recent List.
 - New Address to enter the phone number or email address manually.
 - Contacts List to select numbers from your phone book.
- Locate the contact number and press .
- 6. Select Options \rightarrow Recent List or Contacts.
- 7. Locate the contact number and press (*).
- 8. When finished, press the left softkey

to select Done.

9. To send a message to your new group, see "Sending text messages" on page 28.

Creating and editing prewritten messages (QuickText)

Your phone comes with prewritten (QuickText) messages, such as "Please call me," which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone stores up to 40 QuickText messages, with up to 100 characters per message.

- 1. Select Menu \rightarrow Messages \rightarrow Msg Settings \rightarrow Edit QuickText.
- 2. Press the left softkey to select **Edit**.

To create a new pre-written message, press the right softkey • to select **New Msg**.

 Enter or edit the text and press the left softkey
 to select Done. For help entering text, see page 18.

Note: You can also save a message you have written or received as QuickText. See "Setting sending options" on page 29 or "Reading the message" on page 32.

6

Sending multimedia messages

You can only send multimedia messages to and from phones that are capable of receiving them or to email addresses. For details on availability, check with your service provider.

Note: Size limits may apply to multimedia message files. Contact your service provider for details

Creating a multimedia message

- Select Menu → Messages → New Picture Msq.
- Enter the recipient's phone number or email address in the To: field.
- 3. To add additional recipients:
 - Enter a space or comma after the first phone number or email address, then enter another recipient manually, or
 - Press the right softkey to select
 Options. Then select Recent List,
 Contacts or Group Lists.

Note: You can send one multimedia message to a maximum of 10 contacts.

- 4. Press down once to enter a message in the Subject: field. Choose a method:
 - Enter the subject text manually -or-

- Press the right softkey to select Options.
- 5. Press down once to enter a brief text message in the **Text**: field.
- Press down once to enter a picture and press the right softkey to select Options:

Note: You may add only one picture per multimedia message.

- Take Picture to instantly take a new photo and attach it to your message.
- Media Gallery to access all graphic files in the phone:
 - Camera Pictures displays your photos taken in a table/thumbnail view.
 - Highlight a photo to add to the multimedia message. Press the left softkey to choose Select.
 - Images displays stored images on the phone.
- Press down once to enter sound and press the right softkey to select Options:

Note: You may add only one new or stored sound per multimedia message sent.

 Record Sound to instantly record a new sound and attach it to your message.

•	Media Gallery to display a list of categories		
	that contain saved or downloaded sounds		
	and voice memos.		

-	Highlight Saved Sounds.
	Press the left softkey to
	select Open.

- Highlight a sound to add to the multimedia message. Press the left softkey • to choose Select.
- 8. Before sending your message, press the right softkey to select additional Options:
 - Preview Message plays your multimedia message prior to sending.
 - Save Message allows you to save your multimedia message to the Drafts Folder and send it later.
 - Add Address allows you to add additional addresses to your multimedia message prior to sending it.
 - Message Priority allows you to send your multimedia message with Normal or Urgent priority
- Press the left softkey to select Send. This sends your multimedia message.

Receiving multimedia messages

There are two settings for receiving a multimedia message on your phone: Auto receive (default) and Prompt.

Auto receive mode

When a multimedia message is received, it is automatically downloaded onto your phone.

The alert "New Message(s)" appears along with the text "Message Received. View now?"

- To View the multimedia message, press the left softkey •.
- To view Later, press the right softkey .

Note: If a multimedia message is received during a call, then the phone downloads the message approximately one minute after the last key is pressed.

Prompt mode

When a multimedia message is received, your screen displays the alert "New Message(s)" along with the question "Retrieve Now?"

- To View the multimedia message, press the left softkey
- Select Erase to never download the multimedia message.
- To view Later, press the right softkey

Note: If a multimedia message is received during a call, then the phone screen displays the alert "New Message(s)" after the call ends.

To activate Prompt mode:

- 1. Select Menu \rightarrow Messages \rightarrow Msg Settings.
- 2. Highlight Auto Retrieve and press (*).

3. Press up or down through the list and highlight Disabled. Press .

Viewing multimedia messages

When you receive a multimedia message, a papears on your phone's screen and remains until all messages are viewed. The message is stored in the InBox until the full message is received, regardless of the auto receive or prompt setting.

- Press the left softkey to View the multimedia message. If the message is long, press down to view the entire multimedia message.
- Press the right softkey to select
 Options. Press down to highlight
 additional options for the
 multimedia message:

Note: The options available to you may vary. Check with your service provider.

- Message Info displays multimedia message information (priority, sender, subject, time sent and received, and message size).
- Mute silences the embedded sounds in the multimedia message.
- Sender displays sender information.
- Forward launches the message creation screen, allowing you to forward the multimedia message. The original address is not shown, nor the graphic, sound, and text fields

- Lock Msg to avoid accidentally erasing it.
- Message Info displays multimedia message information (priority, sender, subject, time sent and received, and message size).
- Play Video plays the video in the multimedia message.
- Replay plays the multimedia message again from the beginning.
- Done exits the multimedia message.
- Call initiates call to sender of multimedia message.
- Save Picture saves the currently viewed picture embedded in the multimedia message.
- Save Sound saves the current sound embedded in the multimedia message.
- Save Address extracts email addresses, phone numbers, and/or URLs from the sender information and multimedia message body.
- Save as QuickText saves the text in the multimedia message to the QuickText list.
- Save Message saves the multimedia message to the Saved Folder on the phone.
- Launch Browser to access a Web site.
- 3. When you are finished viewing the multimedia message, select **Reply** or press .

Tips before operating your camera

- You cannot activate the camera while on a call.
- Once the camera is active, the home screen acts as the viewfinder.
- If you get a "Low memory" error, check your resolution and quality compression settings.
 See "Setting up the camera" on this page.
- If there is no activity within 45 seconds after you turn your camera on, the camera quits and returns to the previous launch point.

Accessing camera mode

The camera can be used with the flip open or closed.

Flip closed

Press the external camera key until you hear one beep to activate camera mode.

Flip open

Press until you hear one beep to activate camera mode.

Camera settings

- 1. Press and hold to activate Camera mode
- **2.** Press the right softkey to select **Options** .
- 3. Press (k) to select Settings.
- 4. Highlight an option and press (*):
 - Flash options are Off, On, or Automatic.
 - Resolution options are 640 x 480, 320 x 240 (best for sending to email), and 160 x 120.
 - Low Light Mode brightens the picture for low light environments.
 - Self Timer options are Off (default) or 3,
 5, or 10 second pauses. When set, the camera beeps from 3 seconds down to the time the shutter snaps the picture automatically. Self Timer is not available when Multishot mode is activated.
 - Multishot allows you to take up to six multiple pictures while the camera key is pressed and held. A tone plays each time a picture is taken. A second tone plays when the final picture is taken.
 - Shutter Sound sets the sound used when the camera takes a picture.

- White Balance allows the camera to adjust for different lighting. Options are Automatic, Fluorescent, Incandescent, or Daylight.
- Color Tone allows you to capture pictures with different coloring. Options are Normal, Black & White, Negative, and Sepia.
- Quality sets the picture compression. The higher the compression, the better the detail of the picture (higher pixel rate).
 Options are Low, Medium, or High (default). When set to High, the picture file size is larger, using more memory.
- LED flashes a light to indicate a picture has been taken. Options are Off (default) and On.
- Viewfinder Display options are Fullscreen and Actual.

Restoring camera menu settings

The following settings **revert** to the default setting each time you enter and exit the camera application:

 Low Light Mode, Self Timer, MultiShot, Color Tone, and Viewfinder.

The following settings **remain** at the setting you selected each time you enter and exit the camera application:

 Flash, Resolution, Shutter Sound, White Balance, Quality, and LED.

Menu options for camera mode

- 1. Press o to activate Camera mode.
- 2. Select Options.
- 3. Press up or down to scroll through the options on the vertical menu bar:
 - Settings displays available camera settings you may set up prior to taking a picture.
 - Brightness allows you to adjust the brightness of the image in the home screen LCD.
 - Camera Pictures displays all pictures taken and stored.
 - Last Picture displays the most recently taken picture.
 - Frames allows you to add a frame or a stamp to your picture. A frame or stamp cannot be removed once it is used in a picture.

Note: The picture resolution changes to 160 x 120 while taking pictures with frames. The resolution returns to the original setting once Frames is disabled.

Camera mode indicators and icons

The camera mode displays the following onscreen indicators and icons:

lcon	Description	
\$	Flash on	
9	Camera mode	
Top right hand corner numbers	Number of snapshots remaining	
₽	Zoom level	
Bottom left hand numbers	Resolution setting	
8	Multishot	
9	Self Timer	

Taking a picture

- 1. Select Menu \rightarrow Camera.
- **2.** Focus on the image using the phone's display as a viewfinder.
- 3. Take the picture using one of several methods:
 - Press (k).
 - Press left softkey to select
 Capture.
 - Press .

- Press external camera key.
- Press the left softkey to select OK or the right softkey to select Erase.
- **5.** Press when finished taking pictures.

Camera key map

Key	Camera	Menu Screen
(a)	Take picture	Dismiss menu options
Left softkey	Select Capture to take picture	Select OK
Right softkey	Select Options	Cancel, dismisses menu
⊚ Up	Zoom in	Scroll menu options right
Down	Zoom out	Scrolls menu options left
(s)	Take picture	Select menu option

8 MEDIA GALLERY

The Media Gallery stores camera pictures, images, sounds, and videos in the phone and displays those files on the phone's screen.

Accessing files

- 1. Select Menu \rightarrow Media Gallery.
- 2. Select an option:
 - Camera Pictures displays thumbnails of the photos you have taken in chronological order.
 - Images displays a list of categories that contain preloaded, downloaded, saved, or created files such as wallpaper, screen savers, or caller IDs.
 - Sounds displays a list of categories that contain saved or downloaded sounds such as ringers and voice memos.

Browsing pictures

- 1. Select Menu \rightarrow Media Gallery \rightarrow Camera Pictures
- 2. Highlight a picture and press left softkey to select **View**.
- 3. Press left softkey to select **Send** and launch the multimedia messaging application.

Press the right softkey • to select Options:

- Erase the picture.
- Assign picture as a Caller ID, wallpaper, or screen saver.
- Modify allows you to change the following:
 - Rotate select 90° right, 180°, 90° left, Flip horizontal, and Flip Vertical.
 - **Resize** select 90%, 75%, 50%, and 30%.
 - Brightness press left or right to adjust.
 - Sharpness press left or right to adjust.
 - Saturation press left or right to adjust.
 - Hue press left or right to adjust.
 - Auto Adjust automatically adjusts all levels.
 - Color Tone change the picture to grayscale, negative, sepia, or emboss.
- Zoom allows you to zoom in or out on the picture.
- Take Picture to snap another photo.
- Lock to prevent accidentally erasing the photo.
- Rename the picture.
- Details of the picture.

Browsing images

The images menu allows you to assign your files to various applications.

- 1. Select Menu \rightarrow Media Gallery \rightarrow Images.
- 2. Highlight an option and press 🛞 :
 - Saved Images displays available images.
 - Wallpapers displays wallpaper selections.
 - Screen Savers displays available screensavers.
 - Caller IDs displays pictures and images saved and the text IDs you assigned them.
- 3. Press left softkey to select View. or -

Press the right softkey • to select Options (options vary according to selection):

- Send launches the messaging application so you can share the image.
- Set Default to assign the image as a wallpaper or screen saver.
- Assign to assign the image to a contact.
- Erase the image (image must not be locked).
- Details gives you the file size of the image.
- Erase All erases all images stored (images must not be locked).
- 4. Select Close or press when done.

Browsing sounds

- 1. Select Menu \rightarrow Media Gallery \rightarrow Sounds.
- 2. Highlight an option and press (*):
 - Saved Sounds contains sounds saved on vour phone.
 - Ringers contains ringers saved on your phone.
 - Voice Memos contains voice memos you made to yourself.
- 3. Press left softkey $\ \ \ \ \ \ \ \ \ \$ to select Assign.

- or -

Press the right softkey • to select Options (options vary according to selection):

- Play to review the sound.
- Record New allows you to record new sounds.
- Erase the sound.
- Lock to prevent accidentally erasing the sound.
- Rename allows you to rename the sound file.
- Details gives you the file size of the sound.
- Erase All erases all sounds stored.
- 4. Select Close when done.

9 Customizing Your Phone

The contents of the Settings menu are as follows:*

Silent Mode Display Voice Features My Banner Add Voice Dial Vibrate Only Vibe then Ring Main Menu View Erase Voice Dial Lights Only Color Themes Voice Training Normal Sounds Wallpaper Voice Wake-Up Screen Saver Voice Answer Kevguard Backlighting Expert Mode Guard on close Disabled Auto-Hyphen Messaging Language Alerts Sounds Time/Date Format Ringtone Volume Signature Contrast Edit OuickText Ringer Type Brightness **Business Ringer** Auto Retrieve Callback Number Personal Ringer Convenience Airplane Mode Text Msg Receipt Roam Ringer Flip Open Open to Answer Pict Msg Receipt Flip Closed Fast Find Save to Sent Pwr On/Off Sound Frequent List Auto-Erase Kev Volume Hold Call Default Text 1-Touch Dialing Voicemail Number Kev Length **Kev Sound** Web Prompt Security Call Guard Alerts Lock Phone Smart Sound Limit Calls Minute Alert New Lock Code DTMF Tone Erase Contacts Earpiece Volume **Emergency Numbers**

Network
Data/Fax Calls
Privacy Alert
Set Phone Line
Roam/Svc Alert
Roam Option
Digital/Analog
Location
Accessories
Pwr Backlighting
Headset Ringing
Auto-Answer
Com Port Speed

TTY Device

Spkrphone Volume

^{*}Some featurea are not available on all phones. Check with your service provider.

Creating a custom menu

You can create a custom menu that contains your favorite features with the internal keypad's custom menu key.

- 1. Press 🗟 .
- 2. Press the left softkey to select Edit.
- Scroll through the available features and press
 to select or deselect options.
 - You may select more than one feature.
 Items appear in alphabetical order.
- **4.** Press the left softkey **•** to select **Save**. You can return to edit your custom menu.

Silencing all sounds

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages). You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Setting the phone to vibrate or light up

- 1. Select Menu \rightarrow Settings \rightarrow Silent Mode.
- 2. Choose an option and press (*):
 - Vibrate Only: The phone vibrates for the duration of the incoming call or other alerts. appears.
 - Vibe then Ring: The phone vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert.
 appears.

- Lights Only: The phone lights up for the duration of the incoming call or other alerts. 溢 appears.
- Normal Sounds: The phone rings for the incoming call or alert (in effect, returns phone to a non-silent mode).

Note: The phone will ring when it is attached to an external power source (such as a charger), even if all sounds have been silenced.

Short cut to vibrate mode

Press and hold of to toggle to and from vibrate mode.

Using the keyguard

Locking the keyguard

The Keyguard locks the external number keypad on your phone to prevent accidental keypresses when the phone is turned on and a call is not in progress. You can still answer or silence an incoming call.

- To lock the keypad, press and hold .
- To unlock the keypad, press the left softkey
 to select Keyguard, then press (*).

Changing the keyguard setting

You can set the phone to lock the keypad automatically when the flip is closed.

1. Select Menu \rightarrow Settings \rightarrow Keyguard.

- 2. Highlight an option:
 - Guard on close
 - Disabled
- 3. Press (to save.

Choosing ringers

Your **Strobe** phone has multiple ringers you can choose to use for incoming calls.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Ringer Type.
- 2. Scroll down the list to hear the different rings and press (*) to select one.

Note: Downloaded ringers are added to the end of the standard list of ringers.

Assigning business and personal ringers

You can assign ringers for contacts in your Business or Personal groups.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds.
- Highlight Business Ringer or Personal Ringer and press (*).

Note: Select a ringer and press (%).

Setting sounds for your phone

You can set your phone to sound tones when you open and close the flip and when you turn the phone on and off. Sounds will not occur during an incoming call, if you are in a call, or if a headset or car kit is attached to your phone.

Set sound when flip opens

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Flip Open.
- 2. Scroll through the list to hear the sounds and press (to select one.

Set sound when flip closes

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Flip Closed.
- 2. Scroll through the list to hear the sounds and press (*) to select one.

Set sound when phone powers on or off

- Select Menu → Settings → Sounds → Pwr On/Off Sound → Enabled.
 - To deselect this sound, select Disabled.

Setting key sound

You can change the sound the phone makes when you press the keys.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Key Sound.
- 2. Choose Tone, Click, or Off and press (%).

Setting DTMF tone

You can turn on or off the ability for you phone to make DTMF tones.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow DTMF Tone.
- 2. Choose On or Off and press (*).

Adjusting volume

You can adjust the earpiece, speakerphone, and ringer volume as well as key tones.

Adjusting the ringer volume

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Ringer Volume.
- 2. Press or right to increase the volume, or left to decrease the volume.
- **3.** Press the left softkey **•** to select **Save**.

Adjusting key tone volume

You can change the volume of the tones the phone makes when you press the keys.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Key Volume.
- 2. Press or right to increase the volume, or left to decrease the volume.
- 3. Press the left softkey to select Save.

Setting key length

You can change the duration of the tones the phone makes when you press the keys.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Key Length.
- 2. Choose Normal or Long and press (s).

Setting sound alerts

You can choose how you want be alerted of incoming voicemail, pages, text messages or missed calls.

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Alerts.
- 2. Select the type of alert: Message Alert, Page Alert, Voicemail Alert, or Missed Call Alert
- 3. Press (k) to select an option:
 - Vibrate, Beep, Freeway, Game, Bloop,
 Winner, Zilofon sets the phone to alert you once when a new message is received.
 - Vibrate & Remind, Beep & Remind,
 Fwy & Remind, Game & Remind,
 Bloop & Remind, Winner & Remind,
 Zilofon & Remind sets the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press
 to select Ignore.
 - Disabled turns off message alerts.

Using smart sound

You can set a baseline volume that the phone uses to automatically adjust the earpiece volume when there is a change in the amount of noise around you or the caller's voice.

Select Menu → Settings → Sounds →
 Smart Sound → Enabled.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press or o up or down.

To set the earpiece volume:

- 1. Select Menu \rightarrow Settings \rightarrow Sounds \rightarrow Earpiece Volume.
- 2. Press right to increase the volume, or left to decrease the volume
- 3. Press the left softkey to select **Save**.

Adjusting speakerphone volume

- Select Menu → Settings → Sounds → Spkrphone Volume.
- Press or right to increase the volume, or left to decrease the volume.
- **3**. Press the left softkey **•** to select **Save**.

Using shortcuts

From the home screen, press
in one of four directions to access three shortcuts and one custom menu.

Up: Access your Custom Menu Down: Access Recent Calls Left: Launch Web Browser Right: Record Voice Memo

Personalizing the screen

Changing your banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. The banner can be up to 14 characters long.

1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow My Banner.

- **2.** Press the right softkey **•** to select **Edit**.
- 3. Press to clear the screen.
- 4. Enter your new text.
- 5. Press the left softkey to select Save.

Choosing a menu style

Three menu styles are available: Wheel, Graphic, and List.

- Select Menu → Settings → Display →
 Main Menu View
- 2. Select an option and press (*).
 - Graphic displays icons of each menu item, with its name at the bottom of the screen.
 - List displays a list of each menu item.
- Press to return to the home screen.
 The next time you select Menu, you see the menu style you selected.

Selecting a color theme

You can select a color theme for the display background of your phone.

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Color Themes.
- 2. Scroll through the options to view the color themes and press (**) to select one.

Selecting wallpaper

Wallpaper appears on the home screen.

1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Wallpaper.

- 2. Highlight a wallpaper design and press \$.
- Press the left softkey to assign the wallpaper.
- **4.** Press to return to the home screen.

Selecting a screen saver

Screensavers appear on the home screen when the flip is open or closed and are activated 10 seconds after the last keypress. Incoming calls and alerts override screen savers

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Screen Saver
- 2. Highlight a screen saver and press (*). The image displays.
- 3. Press the left softkey to assign the screen saver.
- Press to return to the home screen and wait 10 seconds to view the screen saver you chose.

Note: Downloaded screen savers are sadded to the end of the list

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can set the length of time that bright backlighting remains on.

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Backlighting \rightarrow Duration.
- 2. Select an option and press (*):

- 7 seconds, 15 seconds, or 30 seconds—
 (Default) Turn backlighting on for 5, 10, or 30 seconds after your last keypress.
- 7 sec. & in call, 15 sec. & in call, or
 30 sec. & in call—Turn backlighting on for the duration of a call, and for 5, 10, or
 30 seconds after your last keypress.

Note: The "in call" settings drain the battery more quickly.

Using power save mode

You can conserve battery life by activating power save mode to dim the backlight set in the procedure above. The backlighting appears for the selected duration but is less bright than with Power save off.

• Select Menu \rightarrow Settings \rightarrow Display \rightarrow Backlighting \rightarrow Pwr Save Mode \rightarrow On.

Setting power backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

Note: Power backlighting may not be available with the optional desktop charger or other accessories.

Tip: User the power backlighting as a night light when traveling.

- 1. Select Menu \rightarrow Settings \rightarrow Accessories \rightarrow Pwr backlighting.
- 2. Select Always On to keep backlighting on.

Note: The battery charges more slowly when power backlighting is on.

Setting numbers to auto-hyphenate

Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan.

For example, 1-222-333-4444.

 $\begin{array}{l} \bullet \quad \text{Select Menu} \to \mathbf{Settings} \to \mathbf{Display} \to \\ \mathbf{Auto\text{-}Hyphen} \to \mathbf{Enabled}. \end{array}$

Choosing a different language

Your phone may display alternative languages.

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Language.
- 2. Select a language and press (s).

Choosing a different time/date format

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Time/Date Format.
- 2. Highlight an option and press (*).

Changing the display contrast

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Contrast.
- 2. Press left or right to adjust the brightness and select Save.

Changing the display brightness

- 1. Select Menu \rightarrow Settings \rightarrow Display \rightarrow Brightness.
- 2. Press left or right to adjust the contrast and select Save

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

Locking your phone

When your phone is locked, you can call only emergency numbers or your service provider's customer service number. You can still receive incoming calls.

- 1. Select Menu \rightarrow Settings \rightarrow Security.
- 2. Enter your four-digit lock code.
- 3. Select Lock Phone.
- 4. Highlight an option and press (%).
 - Never does not lock the phone.
 - On power up locks the phone every time vou turn it on.
 - Now locks the phone immediately.

Unlocking the phone

- From the home screen, press the left softkey

 to select Unlock.
- 2. Enter your four-digit lock code.

Limiting calls

You can limit the calls that can be made from your phone to emergency numbers, your contacts, and your service provider's numbers.

- 1. Select Menu \rightarrow Settings \rightarrow Security.
- 2. Enter your four-digit lock code.
- 3. Select Limit Calls.
- 4. Choose an option and press (*):
 - No Limit limits no calls.
 - Limit Outgoing calls only. Incoming calls can still be received and answered.
 - Limit All calls, both incoming and outgoing.

Changing your lock code

The lock code is typically 0000 or the last 4 digits of your phone number.

- 1. Select Menu \rightarrow Settings \rightarrow Security.
- 2. Enter your four-digit lock code
- **3.** Select **New Lock Code**. A message appears: "Change Code?"
- **4.** Press the left softkey to select **Yes** and enter a new four-digit code.
- 5. Enter your new lock code again.

Erasing all contacts

You can erase all entries from your Contacts directory.

- 1. Select Menu \rightarrow Settings \rightarrow Security.
- 2. Enter your four-digit lock code.
- 3. Select Erase Contacts.
- **4.** Select **Yes** to erase all contacts. A message appears: "Erase ALL Contacts?"
- **5.** Press the left softkey to select **Yes** to erase all contacts.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

- 1. Select Menu \rightarrow Settings \rightarrow Security.
- 2. Enter your four-digit lock code.
- 3. Select Emergency Numbers.
- 4. Select an Unassigned slot.
- **5.** Enter the phone number, including the area code. Do not enter 1 before the area code.
- **6.** Press the left softkey to select **Done**.

Notes:

- You can view these numbers only when they're being entered for the first time.
- To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Network settings

Switching between phone lines

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number.

When you are using one line, you cannot receive calls from the other. It would be as if the phone were "off" for that number. Your voicemail, however, will still take messages. All contacts and settings are shared for both lines.

Note: You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection:

- Select Menu → Settings → Network → Set Phone Line.
- 2. Select one of the two lines and press (k).

Data Settings

Setting Com port speed

The Com Speed sets the data rate at which your phone connects to a laptop or PC, or at which it sends and receives over-the-air text messages.

- 1. Select Menu \rightarrow Settings \rightarrow Accessories \rightarrow Com Port Speed.
- Select the speed. The options are: 19.2 kbps, 115.2 kbps (default), 230.4 kbps, and Other.

Note: There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

Setting the phone to receive data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. You cannot receive voice calls while the phone is in data/fax mode. To receive data or faxes, you must connect the phone to a laptop or PC and switch the phone from voice mode to data/fax mode.

Note: To purchase a cable, call 800-349-4188 (U.S.A. only), 858-882-1410, or visit www.kyocera-wireless.com/store.

- 1. Connect the phone to the laptop or PC.
- 2. Set the Com speed.
- 3. Select Menu → Settings → Network → Data/Fax Calls
- 4. Press (*) to select an option:
 - Voice Only allows only voice calls.
 - Fax, next call or Data, next call sets the phone to fax mode or data mode for the next incoming call or the next 10 minutes.
 - Fax, until off or Data, until off forces the phone into fax mode or data mode until the phone is turned off.

Note: You cannot receive voice calls while the phone is in data/fax mode.

Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired. **Note:** Enable TTY only when using the phone with a TTY device.

- 1. Connect the TTY device to the phone.
- 2. Enter ##889 from your keypad.
- 3. Press the left softkey to select the TTY option.

Setting position location

This setting allows you to share your location information with network services other than emergency services (For example: 911, 111, 999, and 000) in markets where service is implemented.

Note: This feature works only when your phone is in digital mode. You do not have the option of turning off the locator to emergency services.

- Select Menu → Settings → Network → Location.
- 2. Select 911 Only or Location On.
 - 911 Only (default) shares your position information only with emergency services when you call your 3-digit emergency code (911, 000, 111, etc.).
 - Location On shares your position information with your service provider's network, in addition to emergency services.

10 Using Tools and Games

Games

The games in this section may not be available on your phone. Check with your service provider for availability. If you receive an incoming call alert while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.

Fick Attack

The goal of this game is to eliminate bricks arranged in levels. You send a moving ball upward using a paddle at the bottom of the screen

- 1. Select Menu \rightarrow Tools & Games \rightarrow Brick Attack
- Press to select Yes at the prompt, "Turn off backlight to conserve battery?"
- 3. Press (k) to select New.
 - To pause the game, press , then press to Resume.
 - To move the paddle, press left or right.
 - To exit the game, highlight Exit and press .

♠ Race 21

This game is a timed variation of Black Jack. Each game comprises three 90-second rounds. To score points, add cards in each of the four columns, trying to reach but not exceed 21 in each column within during the course of the game.

- 1. Select Menu \rightarrow Tools & Games \rightarrow Race 21.
- 2. Press (*) to select **Yes** at the prompt, "Turn off backlight to conserve battery?"
- 3. Select New Game. The first card to be placed is shown at the top left of the screen. Press a key to add a card to the row as follows:
- Add cards to the first row
- Add cards to the second row
- ³E Add cards to the third row
- Add cards to the fourth row

Shortcut: Press left or right to choose arrows at the bottom of the screen then press to add cards to corresponding rows.

Note: Each time you place a card, a new card appears for placement.

- 4. Continue placing cards until you are satisfied with your selections.
 - You can pause or end the game at any time by pressing .
 - You lose points each time you exceed 21 in a column.
 - Select Skip to skip one card per round.
- 5. Press (*) to select to get your score and advance to the next round.
- 6. Select an option and press (to select it.
 - New Game initiates game play. To pause the game, press [5]. From here you can choose Resume. New or Quit.
 - Resume Game returns you to the game vou were last playing.
 - Scoreboard provides you with the top five scores
 - Music plays music with this game. Select from Music Always, Sound Effects. Instructions, Credits, During Title, or No Music
- 7. Press to end all games.

Voice Memo

The Voice Memo tool allows you to record and play back audio memos.

Recording a voice memo

 Select Menu → Tools & Games → Voice Memo → Record New

- 2. Record your memo and press the left softkey • to select **Stop**.
- 3. Select **Save** to save your memo.

Note: If an incoming call is received while you're recording a memo, the memo is saved and the incoming call screen appears.

Plaving or reviewing a voice memo

- 1 Select Menu → Tools & Games → Voice Memo → Recorded Memos
- 2. Highlight the voice memo to review and select Play.
- 3. Press right and left to select a function and press (*) to perform it:

Play



Pause

Mute

Naming a saved voice memo

- 1. Select Menu → Tools & Games → Voice Memo → Recorded Memos.
- 2. Highlight the memo and select Options.
- Select Rename.
- **4.** Press and hold sto clear the default name.
- 5. Use the keypad to enter a name for the memo.
- 6. Select Save.

Erasing a saved voice memo

- 1. Select Menu \rightarrow Tools & Games \rightarrow Voice Memo \rightarrow Recorded Memos.
- 2. Highlight the memo and select Options.
- Select Erase. The prompt "Erase file?" appears.
- 4. Select Yes or No.

112 Scheduler

The Scheduler allows you to schedule events and set reminder alerts

Creating an event

- 1. Select Menu \rightarrow Tools & Games \rightarrow Scheduler \rightarrow Add New Event.
- Enter a name for the event and press odown. For help entering text, see page 18.
- Select Options and classify the type of event and press . Meeting, Phone Call, Birthday, Anniversary, Vacation, Medical, or Other.
- **4.** Press (*) to change the date of the event (the current date is the default date).
 - Press left or right to move between the month, day, and year fields.
 - Press up or down to change the month, day, or year.
 - Press (s) to save your changes.
- **5.** Press (*) to set the time of the event.
 - Press left or right to move between the hour, minute, and AM/PM fields.

- Press up or down to change the hour, minute, or AM/PM.
- Press (k) to save your changes.
- **6.** Press (*) to set the duration of the event.
 - Press left or right to move between the hour and minute fields.
 - Press up or down to change the hour and minute.
 - Press (k) to save your changes.
- 7. Press (*) to set a reminder of the event.
 - Select an option and press (*).
- **8.** Press (s) to set the reminder sound.
 - Select an option and press (*).
- 9. Press (k) to select a Silent Mode setting
 - Select No or During event and press (*).
- **10.** Press (to select whether or not this is a recurring event.
 - Select an option and press (*): No, Daily,
 Weekly, Monthly, or Annually.
- 11. Select Save.

Editing, erasing, or sending an event

- 1. Select Menu \rightarrow Tools & Games \rightarrow Scheduler \rightarrow View Month.
- 2. Press up, down, left or right to highlight the day with the event to view, edit, or erase.
- 3. Press up or down to highlight the event and press .

- **4.** Press the right softkey to select **Options**.
- 5. Select Edit, Erase, or Send and press (*).
 - For more information about editing the event, see "Scheduler" on page 55.
 - To erase the event, highlight Erase and press . Press the left softkey .
 - For more information about sending the event, see "Text Messaging" on page 28.

(L) Alarm Clock

You can set up to four alerts with your phone's three alarm clocks and one quick alarm.

Note: The alert occurs only if the phone is on.

Setting an alarm clock

- 1. Select Menu \rightarrow Tools & Games \rightarrow Alarm Clock.
- 2. Highlight one of the alarms and select Set.
- 3. Use the phone keypad to enter numbers and
 to switch between AM and PM.
 - Press left or right to move between hours, minutes, and AM/PM fields.
 - Press up or down to change the hours, minutes, and AM/PM options.
- **4.** Press (s) to set the time of the alarm.
- **5.** Select **Options** to set the alarm sound.
- Highlight an option and press .
- 7. Select **Options** to set the recurring time.

- 8. Highlight an option and press (*).
- 9. Enter a note for the alarm and press (*).
- **10.** Press the left softkey to select **Save** and set the alarm(s).
- 11. When the alarm rings, select Off to turn off the alarm or Snooze to silence the alarm for 10 minutes.

Note: Opening the flip turns off the alarm.

Setting the QuickAlarm

- 1. Select Menu ightarrow Tools & Games ightarrow Alarm Clock
- 2. Highlight QuickAlarm and select Set.
- 3. Select an option and press (**): 5 minutes, 15 minutes (default), 30 minutes, or 60 minutes. A message appears telling you the QuickAlarm is On
- 4. When the alarm rings, select **Off** to turn off the alarm or **Reset** to set the QuickAlarm again.

Tip Calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

- Select Menu → Tools & Games → Tip Calculator.
- 2. Enter the amount of your bill.
- 3. Select Next.
- 4. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press
 - (%) . Your total bill appears, including tip.

- **5.** To split the bill, right softkey to select **Split**.
- 6. Press st to clear the default of 2 guests.
- Enter the number of guests and press the left softkey to select Next. The amount each guest pays is calculated.
- 8. Select Done.

□ Calculator □

Use the calculator for basic mathematical equations.

- 1. Select Menu \rightarrow Tools & Games \rightarrow Calculator.
- 2. Use the keypad to enter numbers.
- 3. Use to select mathematical operations:

Left x (multiply) Up + (add)

Right ÷ (divide) Down - (subtract)

- Press to calculate the result.
 Example: Enter 5, press left to select X, enter 2, then press to obtain the result of 10.
- 5. Press to return to the home screen.

Press to clear the screen.

Options

- M+ Adds displayed digit to the value stored in memory.
- MR Displays currently stored value on screen
- MC Clears value currently stored in memory.

Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

- 1. Select Menu → Tools & Games → Timer.
- 2. Select Set.
 - Press to move the cursor left or right.
- Select Start to begin the countdown. Select Stop to pause the countdown. Select Reset to clear the timer.
- 4. Select **Sound**, highlight an alarm sound and press (a) to select the alarm.
- **5**. The right softkey to silence the alarm.

T Stopwatch

- 1. Select Menu \rightarrow Tools & Games \rightarrow Stopwatch.
- Select Start to begin counting. Select Stop to stop counting. Select Reset to clear the counter.

₩ Flashlight

- 1. Select Menu \rightarrow Tools & Games \rightarrow Flashlight.
- Select Turn On to turn on. Select Turn Off to turn off.

Note: Press and hold to turn on the flashlight. Once is released, the flashlight turns off.

11 Using Voice Recognition

Voice recognition allows you to make and answer calls by speaking commands into the phone's microphone.

Setting up voice dialing

To make or receive calls using voice dialing, contacts must be saved with associated voice tags.

Creating a voice tag for a contact

- Press the right softkey to select Contacts.
- 2. Highlight the contact and press .
- 3. Press down to highlight the number.
- **4.** Press the right softkey to select **Options**.
- 5. Highlight Add Voice Dial and press (*).
- **6.** Follow the voice prompts. You will need to say the name twice.

Viewing entries with voice tags

Select Menu → Contacts → Voice Dial List.
 A list of all contacts with assigned voice tags appears.

Editing a voice tag

- 1. Select Menu \rightarrow Contacts \rightarrow Voice Dial List.
- 2. Highlight the contact to edit and press (*).
- Highlight the phone number and select Options.
- 4. Select Add Voice Dial, Edit Voice Dial, or Erase Voice Dial
- 5. Follow the prompts.

Making a call using voice tags

- 1. If you haven't already done so, record a voice tag for the person you wish to call.
- 2. From the home screen, press . The phone responds: "Say a name."
- 3. Say the name of the person you want to call.
- 4. If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say No to cancel.

Note: If the phone finds multiple voice tags that sound like the name you said, you are asked to verify which name you want to call. Say Yes when you hear the correct name. Say No when you hear an incorrect name.

5. When you are finished with the call, press ...

Erasing voice tags

To erase all voice name dial recordings in your phone:

- 1. Menu ightarrow Settings ightarrow Voice Features ightarrow Erase Voice Dial.
- Select Yes.

Making a call using digit dialing

When using digit dialing, you speak digits to dial a phone number.

Note: You cannot speak a string of digits. You must speak one digit at a time and wait for the prompt.

- 1. From the home screen, press . The phone responds: "Say a name or say Dial."
- 2. Say "Dial". The phone responds: "Speak a digit."
- Speak the first digit of the phone number you want to call. Once the phone repeats the digit, you can speak the next digit.

If you pause, the phone prompts you with the following five options. After the prompt, speak an option.

- Say "Clear" to erase the last digit entered.
 The phone responds: "Digit cleared."
 To clear the entire phone number, say "Clear" again. When the phone prompts you with "Clear entire phone number?", say "Yes" to clear or "No" to cancel.
- Say "Call" to dial the number.

- Say "Verify" to cause phone to repeat the set of digits that you input.
- Say "Cancel" to exit voice recognizer and return to the home screen.
- Speak a digit to enter the next digit. Once the phone repeats the digit, you can speak the next digit or pause to hear the prompt.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone only if your phone is connected to a Kyocera hands-free car kit (sold separately).

Note: The following features apply only to installed hands-free car kits unless noted.

To shop for hands-free car kits, visit www.kyocera-wireless.com/store or call 800-349-4188 (U.S.A. only) or 858-882-1410.

Waking up the phone

If your phone is connected to a Kyocera handsfree car kit, you can use the voice command to activate the phone to make a phone call.

Note: Voice Wake-up does not work with Keyguard active.

To activate the Voice Wake-up setting:

1. Select Menu \rightarrow Settings \rightarrow Voice Features \rightarrow Voice Wake-Up \rightarrow With Accessory.

2. Select Menu \rightarrow Settings \rightarrow Keyguard \rightarrow Disabled, then press (*).

To wake up the phone:

- 1. Say "Wake Up" and listen for a tone.
- 2. Say "Wake Up" again until you hear two tones. If the phone does not recognize your "Wake up" command, see "Training voice recognition" on page 60.

Answering the phone

You can set your hands-free car kit to (1) answer automatically or (2) answer using a voice command

Answering automatically

You can set your phone to answer automatically.

Note: This setting also works with the portable hands-free car kit.

 Select Menu → Settings → Accessories → Call Answer → After 5 seconds.

Answering using voice commands

If Auto-Answer is turned off, you can use a voice command to answer an incoming call using the installed hands-free car kit.

• Select Menu \rightarrow Settings \rightarrow Accessories \rightarrow Auto-Answer → Disabled

To activate the Voice Answer setting:

1. Select Menu \rightarrow Settings \rightarrow Voice Features → Voice Answer 2. Highlight Enabled and press (*).



To answer a call:

When you receive an incoming call, the phone responds: "Incoming call, answer?" If the caller is recognized as a contact entry in your phone. then the phone says "Incoming call from (Name), answer?"

• Say "Yes" or press any key except .

Ignoring an incoming call

To ignore an incoming call, do one of the following:

- Say "No" and press to silence the alert
- · Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

Training voice recognition

If your phone is having trouble recognizing your voice, you can train it with the commands Yes, No. and Wake up.

- 1. Select Menu \rightarrow Settings \rightarrow Voice Features.
- 2. Select Voice Training.
- 3. Read the message and press the left softkey • to select **OK** and continue. Cancel returns you to the previous screen.
- 4. Select Train All or the item you want to train.
- 5. Follow the prompts for each word until training is complete.

12 Connecting to the Internet

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Note: You cannot receive incoming calls while you are using Web Browser.

Launching the Web Browser

- Select Menu → Web Browser.
 A message about airtime fees appears every time you start the browser. For more
 - information about how airtime is charged, contact your service provider.
- Press the left softkey to continue.
 If this is the first time you have connected to the Internet, a message informs you that security is not yet enabled for your Web Browser.
- Press to select Yes to enable security. When you are connected, a browser home page appears. It has a list of bookmarks and some Web menu options at the bottom of the screen.
 - A appears in a secure session.
 - An underline and an arrow indicate that there is more text. Press odown to view more text. Press to return to the previous screen.

- To choose a site, highlight it and press
 to select Go.
- **4.** When you have finished using the Internet, press to exit the Web Browser.

Using the Web menu options

The following options may appear on your screen:

- Home returns you to the main Web Browser window, or home page.
- Mark Site saves the current location as a bookmark for easy access.
- Bookmarks displays a list of your saved Web sites.
- Setup gives you options for changing how information is displayed.
 - Show URL displays the entire URL.
 - About Openwave displays information about your Web Browser version.
 - Encryption should not be used unless you are instructed to do so by your service provider.
 - UP.Link selects a different browser server.
 You can use this option if you have more than one Web Browser account.
 - Restart restarts the Web Browser.

Searching for a Web site

How you search for a Web site depends on your service provider. For more information, contact your service provider.

Going to a bookmarked site

- Select Menu → Web Browser. If you see a message prompt, press (♣) to continue.
- **2.** From your Web home page, select **Bookmarks**. A list of bookmarks appears.
- 3. Enter the number corresponding to the bookmark you want and press (*).

Checking Net alerts

Alerts received from a Web site are sent to your **Browser Alerts** inbox.

- Select Menu → Messages → Browser Alerts.
 This action launches the browser inbox.
- 2. Press (to accept browser fees.
- 3. Select an alert and follow the prompts.

13 Using Bluetooth® Wireless Technology

The Bluetooth wireless technology on your **Strobe** phone enables wireless connectivity with accessories such as portable or installed handsfree car kits, headsets, handsets, computers, PC cards and adapters, PDAs, and speakers.

Note: You must use a Bluetooth wireless technology device (compatible with Class 2 Bluetooth wireless technology, version 1.2) in order to use this phone wirelessly. Bluetooth wireless technology accessories have the symbol. For additional information on carrier-supported profiles and third-party Bluetooth accessory compatibility, visit www.kyocera-wireless.com/support.

Pairing

You must first "pair" your phone with the Bluetooth wireless technology enabled device to allow your phone to communicate with it. Refer to the instructions for setting up Bluetooth wireless technology (below) in conjunction with the user guide provided with your Bluetooth wireless technology device.

Setting up Bluetooth wireless technology on your Kyocera phone

When you turn Bluetooth **On** the first time, you will be prompted to do a device search. Follow the same procedure as for **Find New**, described below

- 1. Select Menu \rightarrow Bluetooth \rightarrow ON/OFF.
- 2. Select one of the following:
 - On Invisible hides your phone for all devices except those listed in My Devices (recommended setting).
 - On Visible allows other devices to find your phone.

Note: Setting Bluetooth to Off prohibits your phone from being used with any Bluetooth wireless technology device. To prolong battery life, it is recommended to set Bluetooth to Off when you are not using it.

- Prepare the Bluetooth wireless technology device (Bluetooth accessory) for pairing as described in the other device's user guide.
- 4. Select Menu \rightarrow Bluetooth \rightarrow My Devices.
- 5. Select Find New.
- Your phone will search and detect visible Bluetooth wireless technology enabled devices in the vicinity.

- 7. Press the left softkey to select Add.
- Select the device with which you wish to pair with your Strobe phone from the menu and Press the left softkey to select Add.

Note: When pairing is initiated from another Bluetooth wireless technology device, you will see the prompt "Device <device name> requests to connect using Bluetooth. Accept/Reject?".

 Enter the password provided in the Bluetooth wireless technology device's user guide, if necessary, and press the right softkey



The phone waits for the Bluetooth wireless technology device to respond.

The Bluetooth wireless technology device is added to My Devices.

Connecting and disconnecting to a Bluetooth wireless technology device

Before you can use the Bluetooth wireless technology functions of your phone, you must set your phone to be ready to communicate with a device. This is called "connecting."

Connecting to a Bluetooth wireless technology device

To connect your phone to an audio Bluetooth wireless technology device:

- 1. Select Menu \rightarrow Bluetooth \rightarrow My Devices.
- Scroll to the device and press the right softkeyto select Connect.
- A message on the phone tells you that your device is connected. A headset icon will appear on the top row when a headset or HFK is connected.
- **4.** You are now ready to use the device with your phone.

Disconnecting from the Bluetooth wireless technology device

- 1. Select Menu \rightarrow Bluetooth \rightarrow My Devices.
- Scroll to the device and press the right softkeyto select Disconnect.

Bluetooth wireless technology settings

You can change/review the information about each device you have set up on your phone.

- 1. Select Menu \rightarrow Bluetooth \rightarrow My Devices.
- Scroll to the device and press the right softkeyto select Options.
- **3.** Use the following options to:
 - Rename the device
 - Delete the device from your phone if you are no longer going to use it
 - Services view a description of the device (such as Headset, HandsFree, Object Push, and Serial Port)

Deleting a device

You can delete a Bluetooth wireless technology device from your **Strobe** phone if you will not be using it any longer:

- 1. Select Menu \rightarrow Bluetooth \rightarrow My Devices.
- Scroll down to the device you would like to remove.
- **3.** Press the right softkey to select **Options**.
- 4. Scroll down to select **Delete** and press (*).
- 5. Press the left softkey to delete or the right softkey to cancel.

Renaming the device

You can change the name of the Bluetooth wireless technology device in your **Strobe** phone as follows:

- 1. Select Menu o Bluetooth o Settings o Mv Name.
- 2. Enter the new name in the text field and press the left softkey to Save.

Visible Duration

You can set the time that your **Strobe** remains "visible" to other Bluetooth wireless technology devices.

- Select Menu → Bluetooth → Settings → Visible Duration.
- 2. Select one of the following:
 - 1 minute: Bluetooth wireless technology will remain On Visible for 1 minute before returning to On Invisible.
 - 3 minutes: Bluetooth wireless technology will remain On Visible for 3 minutes before returning to On Invisible.
 - Always: The On/Off setting remains on or off until you change it yourself.

Services

You can view a list of the available Bluetooth wireless technology service protocols supported by your **Strobe** phone:

- 1. Select Menu o Bluetooth o Settings o Services.
- **2.** A list of supported service protocols is listed.
- 3. Press (kg) to return to the BT Settings menu.

14 GETTING HELP

Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number, such as *611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit www.kvocera-wireless.com.

For additional questions, you may contact the Kvocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: www.kyocera-wireless.com.
- Email: phone-help@kyocera-wireless.com.
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.
- Customer support phone numbers are also available in the following countries:

Argentina: 0-800-666-0052 Australia: 1-800-507-000 Brazil: 0-800-55-2362 Chile: 800-43-1212 Colombia: 01-800-700-1546 India: Toll free#: 1-600-121214

Toll#: 0124-284-5000

001-866-650-5103

Mexico:

New Zealand: 0-800-990-100 Panama: 001-800-201-1984

Pern: 0-800-51-934 Puerto Rico: 1-866-664-6443

0-800-100-2640 Venezuela:

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- · The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).
 - To locate the ESN select Menu → Phone Info → Build Info and scroll down to ESN: for the 11-digit number.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone accessories

To shop for **Strobe** phone accessories, visit **www.kyocera-wireless.com/store**. You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit beta.kyocera-wireless.com.

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