

The Lenovo logo is displayed in a bold, italicized, black sans-serif font. It is positioned on the left side of a horizontal orange gradient bar that spans the width of the page. The background of the entire page is white, with several thin, curved lines in orange and grey that sweep across the right side, creating a dynamic, abstract design.

# Lenovo IdeaPad Y710

## User Guide v1.0

Includes:

- Important safety information
- Tips for taking care of your computer
- Function and features
- Service and troubleshooting
- Warranty information

**Note**

Before using this information and the product it supports, be sure to read the following:

- *Safety and Warranty Guide* included in the package with this publication.
- Appendix D. Notices on page 84.
- *Regulatory Notice* included in the package with this publication.
- *OneKey Recovery User Guide* included in the package with this publication.

**First Edition (November 2007)**

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# Read This First

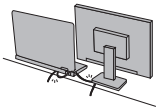


When your computer is turned on or the battery is charging, the base, the palm rest, and some other parts may become hot. Avoid keeping your hands, your lap, or any other part of your body in contact with a hot section of the computer for any extended length of time. When you use the keyboard, avoid keeping your palms on the palm rest for a prolonged period of time.

Your computer generates some heat during normal operation. The amount of heat depends on the amount of system activity and the battery charge level. Extended contact with your body, even through clothing, could cause discomfort or even a skin burn. Periodically take breaks from using the keyboard by lifting your hands from the palm rest; and be careful not to use the keyboard for any extended length of time.



When the AC adapter of your computer is connected to an electrical outlet, it generates heat. Do not place the adapter in contact with any part of your body while using it. Never use the AC adapter to warm your body. Extended contact with your body, even through clothing, may cause a skin burn.



Route the cables of an AC adapter, a mouse, a keyboard, a printer, or any other electronic device, or communication lines, so that they cannot be walked on, tripped over, pinched by your computer or other objects, or in any way subjected to treatment that could disturb the operation of your computer. Applying strong force to the cables may damage or break them.



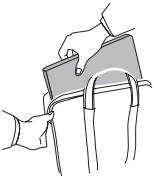


Before moving your computer, do one of the following: turn it off or press **Fn + F1** to put it in sleep mode.

Before moving the computer, make sure that the power on indicator is off. This will help to prevent damage to the hard disk drive, and possible loss of data.



Do not drop, bump, scratch, twist, hit, vibrate, push, or place heavy objects on your computer, display, or external devices.



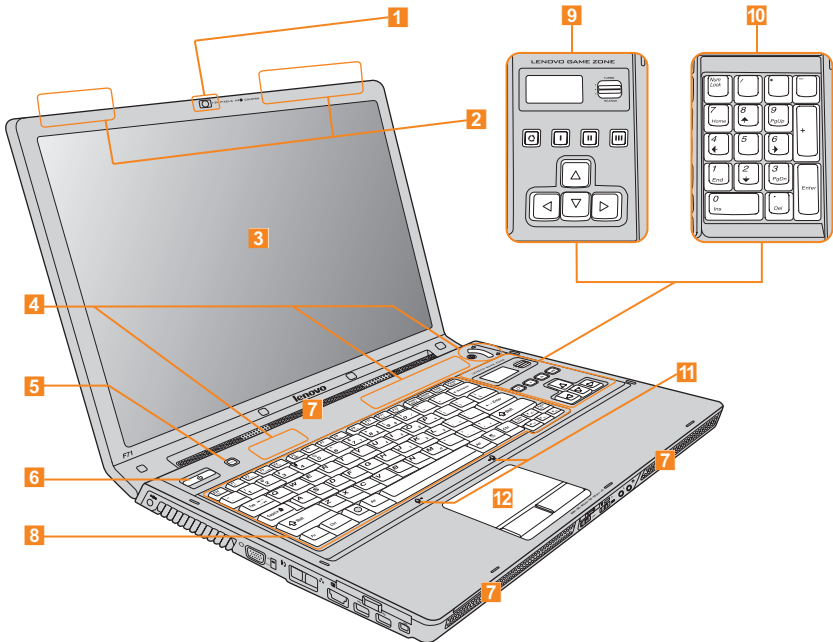
Use a quality carrying case that provides adequate cushion and protection. Do not pack your computer in a tightly packed suitcase or bag.



Place liquids away from your computer to avoid spills, and keep your computer away from water to avoid the danger of electrical shock.

# Chapter 1. Getting to Know Your Computer

## ■ ■ Top View



### 1 Integrated camera

The integrated built-in camera allows picture taking or video recording, and can be used with video conferencing and other interactive applications. For details see "Using the Integrated Camera" on page 32.

### 2 Wireless LAN antennas

A diversity antenna system is built into the display for optimal reception, enabling wireless communication wherever you are.

### 3 Computer display

The color display with TFT technology provides clear and brilliant text and graphics.

#### ❖ Note:

Polymethyl methacrylate (PMMA) film is used on specific models, which has excellent strength and transparency.

### 4 Touch inductive panel and Multi-media buttons

Control buttons integrated for convenient Multi-media playing.

For details on “Touch inductive panel and multi-media buttons”, see page 17.

### 5 Novo button

When the computer is turned off, this button functions as a OneKey Recovery key; use with caution.

For details on “Novo button”, see page 22.

### 6 Power button

Use the Power button to turn on the computer. The Power button also can be programmed to shut down the computer or put it into sleep or hibernation.

For details on “Putting your computer to Sleep or Shutting It Down”, see page 12.

### 7 Speakers

Built-in speakers for rich powerful sound.

### 8 Keyboard

The keyboard provides full-sized keys.

For details on “Using the Keyboard”, see page 15.

### 9 Lenovo game zone (Specific models only)

For details, see “Lenovo game zone” on page 19.

### 10 17 numeric keys (Specific models only)

For details, see “17 numeric keys” on page 21.

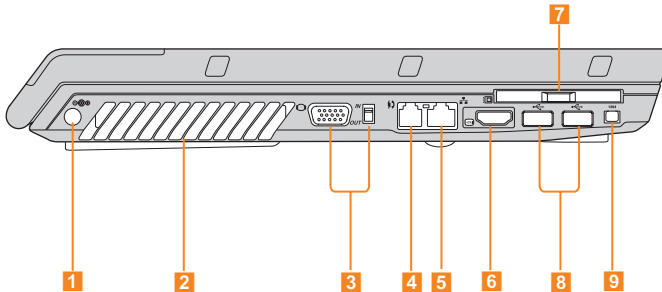
### 11 Array Microphone (built-in)

The built-in microphone (with noise reduction) can be used for video conferencing, voice narration, or simple audio recordings.

### 12 Touch pad

For details on “Using the Touch Pad”, see page 14.

## ■ ■ Left-side View



### 1 AC power adapter jack

Connect the power adapter here to supply power to the computer and charge the internal battery.

#### ❖ Note:

To prevent damage to the computer and battery pack, use the supplied AC adapter only.

### **2 Fan louvers**

The fan louvers allow warm air to exit the computer.

#### **👉 Important:**

Make sure that paper, books, clothing, cables or other objects do not block any of the fan louvers or else overheating of the computer may occur.

### **3 VGA port**

Use this port to connect external display and other computer.

For details on connecting external display, see “Connecting an external display” on page 53.

For details on connecting other computers, see “Connecting a computer” on page 54.

### **4 Modem Port**

Use this port for dial up access to an internet service provider (ISP).

For details, see “Using the Internet” on page 35.

### **5 LAN port**

Use this port to connect the computer to a high-speed DSL/cable modem connection and local network.

For details, see “Using the Internet” on page 35.

### **6 HDMI connector (Specific models only)**

Use this connector to connect HDMI devices.

For details, see “Connecting a DVI monitor” on page 54.

### **7 PCI Express card (new card) slot**

Use this slot to install a PCI Express card (new card).

For details, see “Connecting a PC card device” on page 52.

### **8 USB 2.0 port**

Use this slot to connect USB 2.0 or USB 1.1 devices, such as a keyboard, mouse, camera, hard disk drive, printer, and scanner.

For details, see “Connecting a Universal Serial Bus (USB) device” on page 50.

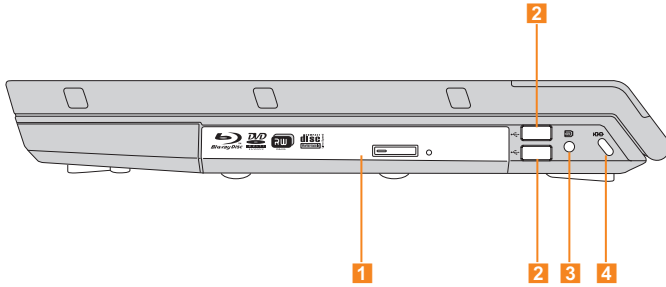
### **9 IEEE 1394 connector**

Use this slot to connect IEEE 1394 devices, such as digital video cameras and external hard disk drives.

For details, see “Connecting an IEEE 1394 device” on page 51.

## ■ ■ Right-side View

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### **1 Optical drive**

Your computer comes with an optical device, such as a DVD/CD recordable drive or a Blu-ray/DVD/CD drive.

For details, see “Using the optical drive” on page 25.

### **2 USB 2.0 port**

The Universal Serial Bus is compatible with USB 2.0 or USB 1.1 devices such as a keyboard, mouse, camera, hard disk drive, printer and scanner. USB allows devices to be connected and disconnected without rebooting the computer (hot swapping), and to allow specific classes of hardware to be used without requiring individual device drivers to be installed.

### **3 TV-in jack (Specific models only)**

Use this jack to connect with TV signal cable through the provided TV adapter (Analog input supported).

For details, see “Using the TV function (Specific models only)” on page 28.

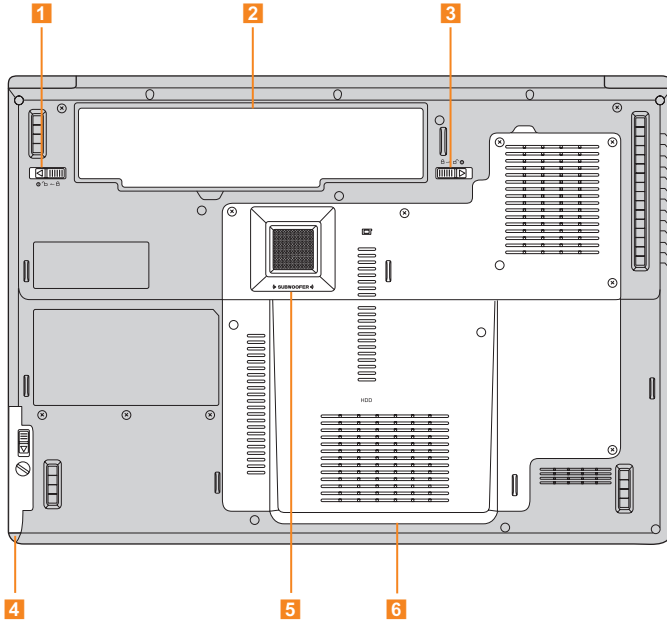
### **4 Security keyhole**

Your computer comes with a security keyhole. You can purchase a security cable and lock to fit this keyhole.

#### **❖ Note:**

Before purchasing any security product, verify that it is compatible with this type of security keyhole.

## Bottom View



**1 Battery latch - manual**

The manual battery latch is used to keep the battery pack secured. Move the manual battery latch to the unlocked position to insert or remove the battery pack. Move the manual latch to the locked position after inserting the battery pack.

**2 Battery pack**

The battery pack provides power for the computer when no AC power source is available. If the AC adapter is connected to the computer, the battery pack is automatically charged. For details on “Using battery and AC adapter”, see page 46.

**3 Battery latch - spring loaded**

The spring-loaded battery latch keeps the battery pack secured in place. When you insert a battery pack, this latch automatically secures the battery in place. To remove the battery, hold this latch in the unlocked position.



**4 2nd Hard Disk Drive**

The 2nd Hard Disk Drive are secured in a compartment. To remove the 2nd Hard Disk Drive, see “Removing 2nd Hard Disk Drive” on page 44.

**5 Subwoofer**

The multimedia subwoofer features a super bass effect while you are watching movies or enjoying music.

**6 Central Processor Unit (CPU)/ Memory (RAM)/ Wireless LAN Card Hard Disk Drive/ TV card (Specific models only) compartment**

▪ **Central Processor Unit (CPU)**

The CPU compartment provides space for the CPU and the radiator.

➤ **Important:**

Do not replace the CPU yourself! Visit an authorized service center or retailer for replacing.

▪ **Memory (RAM) compartment**

The memory compartment provides expansion capabilities for additional memory. The BIOS automatically detects the amount of memory in the system and configures CMOS accordingly during the Power-On Self-Test (POST) process. There is no hardware or software (including BIOS) setup required after the memory is installed.

❖ **Note:**

- (1) Only purchase expansion modules from authorized retailers of this computer to ensure maximum compatibility and reliability.
- (2) If you only insert one memory card in the compartment, plug it into the slot near the mainboard.

▪ **Wireless LAN Card compartment**

The Lenovo wireless network card are secured in a compartment.

▪ **Hard Disk Drive/ TV card**

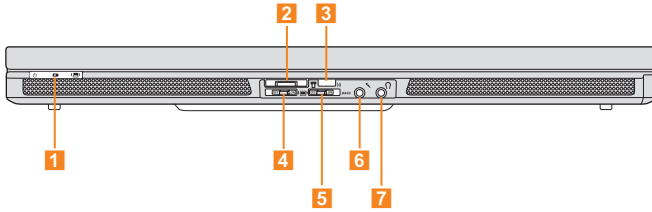
The hard disk drive and TV-card are secured in a compartment.

➤ **Important:**

Do not disassemble or replace the hard disk drive by yourself! If you do need to, ask a Lenovo authorized service center or dealer to disassemble or replace it.

## Front View

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**1 System status indicators**

For details, see “System status indicators” on page 23.

**2 Multi-media reader slot**

Use this slot to insert memory card, such as an SD Card, a Multi-media Card, a Memory Stick, an xD-Picture Card, an SD pro card or a Memory Stick Pro card.

For details, see “Using memory cards” on page 27.

**3 CIR port**

For use with a Lenovo remote control. You can use the remote control to operate Lenovo Shuttle Center.

For details, see “Using the Shuttle Center” on page 28.

**4 Wireless device switch**

Use this switch to simultaneously turn on or turn off Wireless LAN and Bluetooth devices.

**5 BASS switch**

Use this switch to boost the bass sound.

**6 Microphone jack (external)**

Use this jack to connect an external microphone for video conferencing, voice narrations, or simple audio recordings.

For details, see “Connecting an external microphone” on page 56.

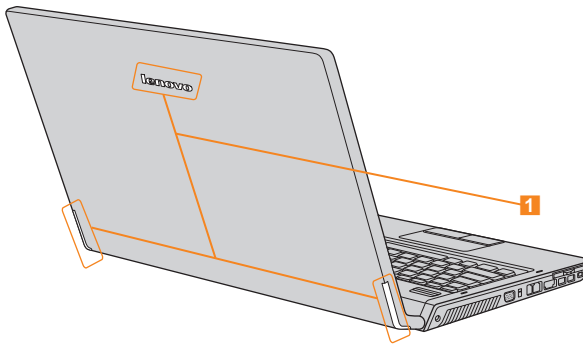
**7 Headphone/SPDIF jack (external)**

Use this jack to connect headphones or other audio devices, such as speakers and SPDIF devices.

For details, see “Connecting a headphone and audio device” on page 55.

## ■ ■ Rear View

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### 1 Background Lighting

For details, see “HaloLighting” on page 34.

# Chapter 2. Using Your Computer

## ■ ■ Putting your computer to Sleep or Shutting It Down

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When you finish working with your computer, you can put it to sleep or shut it down.

### ■ Putting your computer to Sleep

If you will be away from your computer for only a short time, put the computer to sleep. When the computer is in sleep, you can quickly wake it and bypass the startup process.

To put the computer to sleep, do one of the following.

- Click **Start** and select **Sleep** from the Start menu.
- Press **Fn + F1**.

#### ➤ **Warning:**

Wait until the power indicator light starts blinking (indicating that the computer is in sleep) before you move your computer. Moving your computer while the hard disk is spinning can damage the hard disk, causing loss of data.

To wake the computer, do one of the following.

- Press the **power** button.
- Press any key.

### ■ Shutting Down Your computer

If you are not going to use your computer for a day or two, shut it down.

To shut down your computer, click **Start** and select **Shut down** from the Start menu.

## ■ ■ Adjusting the display

---

After you begin working with your computer, you might need to adjust your display to achieve its optimum performance.

### ■ Adjusting the brightness

You can increase or decrease the brightness on your display.

To adjust the brightness on your display, press **Fn + up/down arrow**.

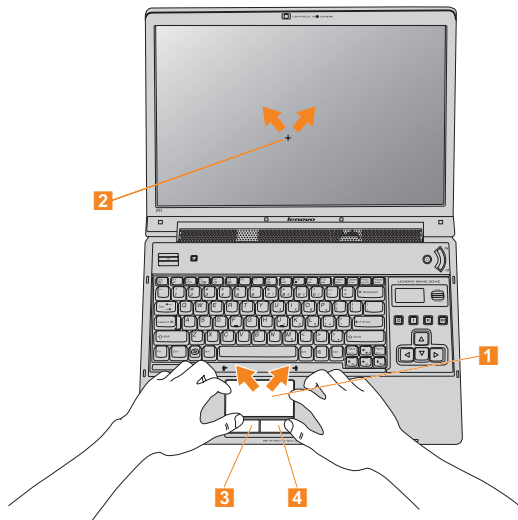
### ■ Switching between wide screen and normal screen

You can change the **aspect ratio** on your display.

To switch between wide screen and normal mode, press **Fn + F4**.

## Using the Touch Pad

The touch pad consists of a pad **1** and two click buttons at the bottom of the keyboard. To move the cursor **2** on the screen, slide your fingertip over the pad in the direction in which you want the cursor to move. The functions of the left **3** and right **4** click buttons correspond to those of the left and right mouse buttons on a conventional mouse.



❖ **Note:**

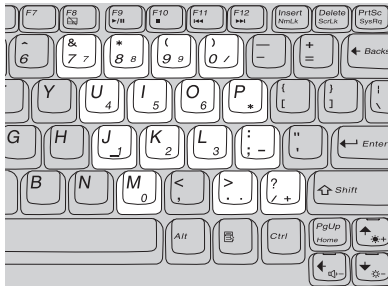
You can also attach and use a USB mouse through the USB connector. For details, see “Connecting a Universal Serial Bus (USB) device” on page 50.

## ■ Using the Keyboard

Your computer has a numeric keypad and function keys incorporated in the standard keyboard.

### ■ Numeric Keypad

The keyboard has keys that, when enabled, work as a 10-key numeric keypad. To enable or disable the numeric keypad, press **Fn+Insert/NmLk**.



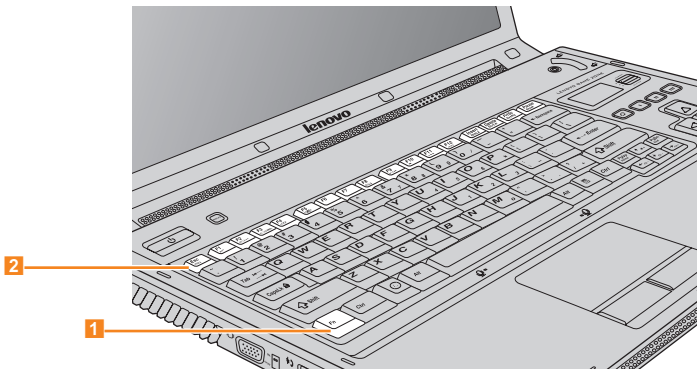
❖ **Note:**

For models with 17 numeric keys, this function is disabled. To enable this function, select **Enable** in **Internal NumLock** under **BIOS Setup Utility**.



## ■ Function Key Combinations

Through the use of the function keys, you can change operational features instantly. To use this function, press and hold the **Fn** key **1**; then press one of the function keys **2**.



The following describes the features of each function key.

**Fn + Esc:** Turn on/off the integrated camera.

**Fn + F1:** Put your computer in sleep mode.

**Fn + F2:** Turn off the LCD screen (any subsequent operation will turn the LCD screen back on).

**Fn + F3:** Shift to other connected display devices.

**Fn + F4:** Switch between wide screen and normal mode.

**Fn + F5:** Enable/disable the built-in wireless device feature.

**Fn + F8:** Enable/disable the touch pad.

**Fn + F9:** Play/pause Media Player playback.

**Fn + F10:** Stop Media Player playback.

**Fn + F11:** Skip to the previous track.

**Fn + F12:** Skip to the next track.

**Fn + Insert/NmLk:** Enable/disable the Numeric keypad.

### ❖ Note:

For models with 17 numeric keys, this function is disabled. To enable this function, select **Enable** in **Internal NumLock** under **BIOS Setup Utility**.

**Fn + Delete/ScrLk:** Enable/disable Scroll Lock.

**Fn + PrtSc/SysRq:** System request.

**Fn + Pause/Break:** Pause to view the system information during start-up.

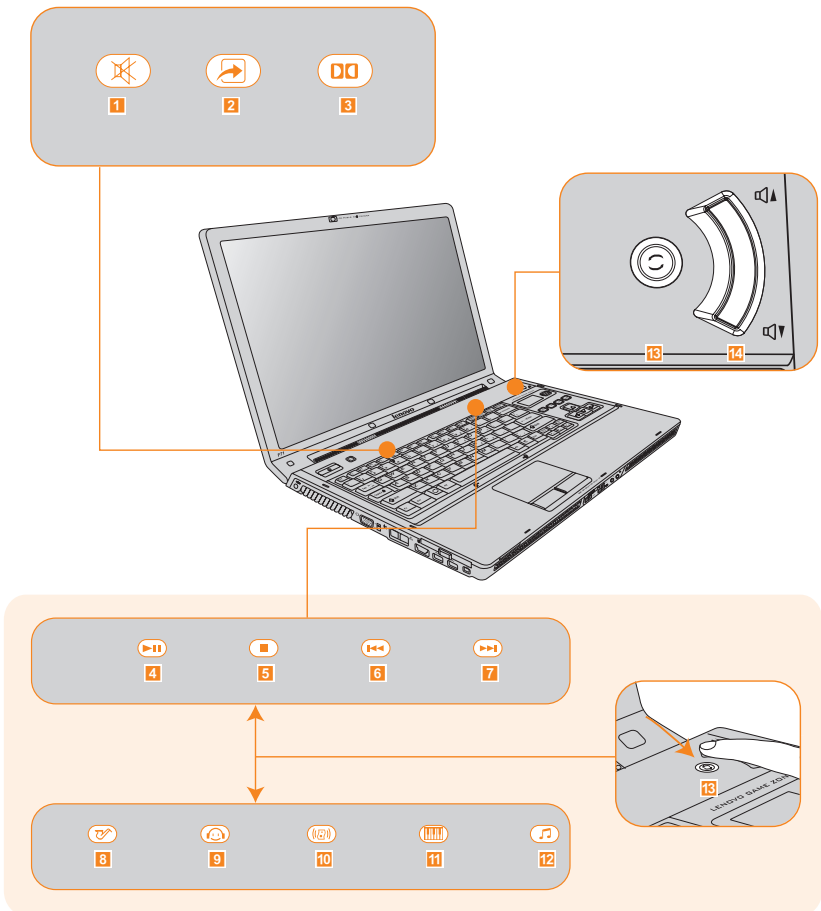
**Fn + up/down arrow:** Increase/decrease display brightness.

**Fn + right/left arrow:** Increase/decrease computer volume.

## Special keys and buttons

Your computer has several special keys and buttons.

### Touch inductive panel and multi-media buttons



**Touch inductive panel (1 ~ 12)**

- 1** Mute/unmute the sound.
- 2** Open user define utility.
- 3** Open Dolby function setup screen.

Multi-media control buttons\*

- 4** Play / Pause
- 5** Stop
- 6** Previous track
- 7** Next track

Equalizer buttons\*

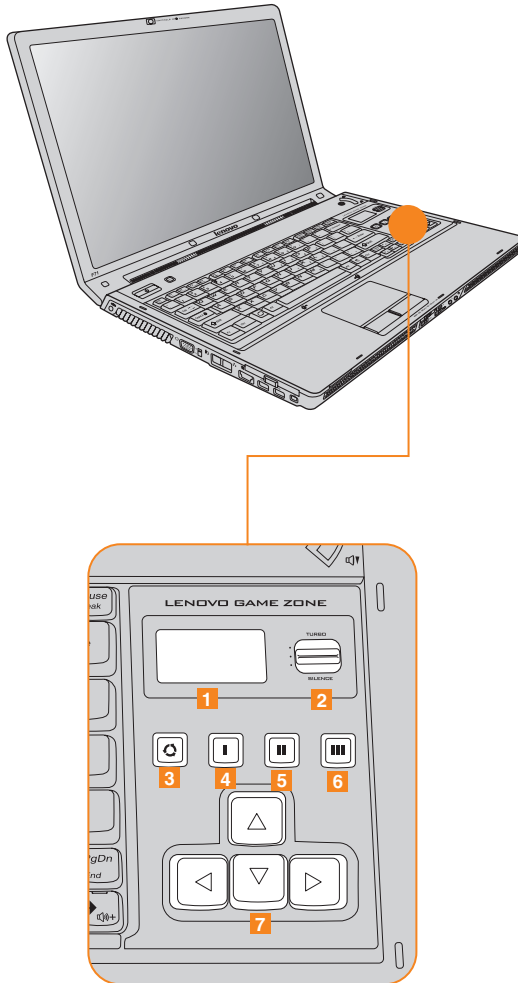
- 8** Jazz
- 9** Pop
- 10** Dance
- 11** Classical
- 12** Normal

**Multi-media buttons (13 ~ 14)**

- 13** Switch between Multi-media control buttons and Equalizer buttons.
- 14** Change volume.

\* Press the **13** to switch between Multi-media control buttons (**4 ~ 7**) and Equalizer buttons (**8 ~ 12**).

■ **Lenovo game zone (Specific models only)**



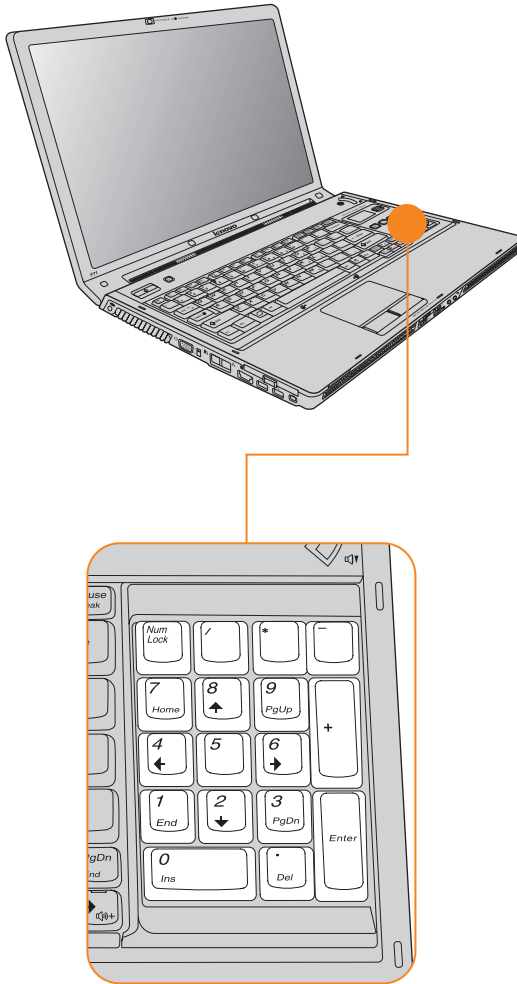
- 1 Displays system date/time/week, CPU, system temp., fan speed, battery capacity, media play EQ, and Email information.
- 2 Switches the CPU mode: SILENCE/NORMAL/TURBO.

❖ **Note:**

The CPU mode is available only for certain CPU, such as Intel Pentium Extreme Edition CPU. If your computer is equipped with a normal frequency CPU, TURBO mode will be disabled and it will work underclock in SILENCE mode.

- 3 Switch modes for 1.
- 4 Open user define utility.
- 5 Open user define utility.
- 6 Open user define utility.
- 7 Change directions.

■ 17 Numeric Keys (Specific models only)



## ■ Novo button

The **Novo** button functions as OneKey Recovery key; use with caution. Press the **Novo** button to enter the main interface of OneKey Recovery while the power is off.

### ➤ Important:

- Do not remove the 2nd Hard Disk Drive before or after the OneKey Recovery backup process.
- Do not exchange the master and slave HDD or perform the OneKey Recovery function after changing the master HDD as a data HDD, otherwise the system data will be erased.
- When adding 2nd Hard Disk Drive, make sure to insert the 2nd Hard Disk Drive after completing the backup process, restoration, or quick backup.

### ⦿ Attention:

When you press **NOVO** key to turn on the computer, please ensure that your computer is not connected with other peripherals (such as USB storage device, etc.), otherwise the system may not operate properly.

Once done, the system can no longer return to its previous state. All data on the primary hard disk partition (usually drive C) will subsequently be lost. Make sure all important files on the primary hard disk partition have been backed up onto another hard disk or USB hard disk drive before this operation.

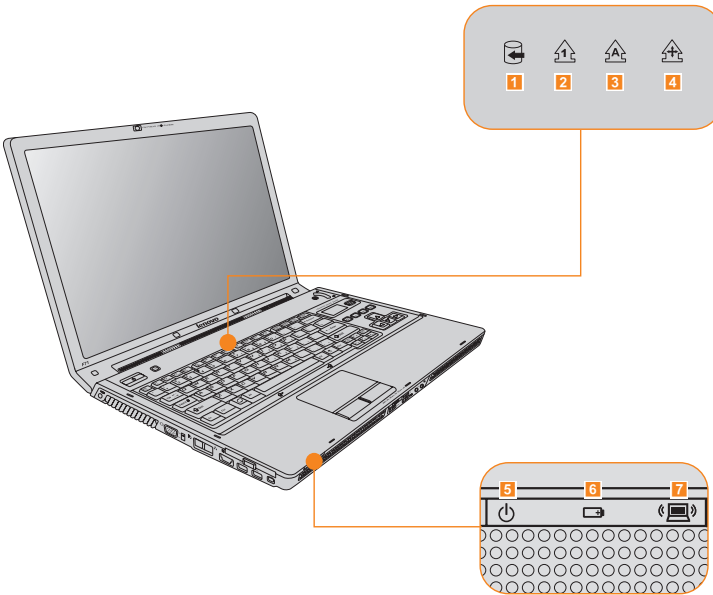
For details, see *OneKey Recovery User Guide*.

### ❖ Note:

When your computer is running Windows Vista™, and if you have the EnergyCut program installed, you can shift the power schemes by pressing the Novo button.

## System status indicators

The system status indicators show the current status of your computer. Your computer has system status indicators as follows:



### 1 Drive in use

**Blue/Flashing Blue:** Data is being read from or written to the hard disk or optical disc drive. When this indicator is on, do not put the computer into sleep mode or turn off the computer.

### 2 Num Lock

**Blue:** Number Lock function is activated. Number Lock function allows some of the keyboard letters to act as numbers for easier numeric input.

### ❖ Note:

For models with 17 numeric keys, this function is disabled. To enable this function, select **Enable** in **Internal NumLock** under **BIOS Setup Utility**.



### 3 Caps Lock

**Blue:** The Capital Lock function is activated. The Capital Lock function allows typing in all upper case letters (such as A, B, C). When the Caps Lock light is off, lower case letters are entered.

### 4 Scroll Lock

**Blue:** The Scroll Lock function is activated. The Scroll Lock function allows some of the keyboard letters to act as direction keys to allow for easier navigation when only part of the keyboard is required.

### 5 Power Indicator

- **Blue:** System is powered on.
- **Blinking Blue:** System is in sleep mode.
- **OFF:** System is powered off or in hibernation mode.

### 6 Battery Status Indicator

- **Blue:** Power is being supplied by an AC adapter and the battery is fully charged (95% or more).
- **Blinking Blue:** Battery is charging.
- **OFF:** Power is being supplied by battery, or the computer is only powered by an AC adapter and without a battery pack.
- **Blinking Amber:** Power is being supplied by battery and battery is low (8% or lower).

### 7 Wireless Device Indicator

- **Blue:** Bluetooth is enabled.
- **Amber\*:** Wireless LAN is enabled and connected.
- **Amber/Flashing Blue:** Bluetooth and Wireless LAN are both enabled.

\* Depending on the wireless LAN card, these actions may differ.

## ■ ■ Using the optical drive

---

Your computer comes with an optical device, such as a DVD/CD recordable drive or a Blu-ray/DVD/CD recordable drive. For this model, there are two kinds of optical drives: **A** Slot-in type and **B** Tray type.

### ■ Inserting a disc

#### **A** Slot-in type

Keep the disk flat, gently insert the disc into the slot. The drive will begin reading data from the disc.

#### **B** Tray type

- 1 Press the **Eject** button to open the drive tray.
- 2 Place the disc on the tray, then gently push the drive tray back in. The drive will begin reading the data from the disc.

#### ⦿ **Attention:**

- \* The slot-in type cannot read 8 cm discs. Never insert 8 cm discs into this kind of optical drive.
- \*\* It is normal to hear the CD spinning in the optical drive while data is being read.

### ■ Ejecting a disc

#### **A** Slot-in type

Press the **Eject** button. Keep the disk flat, gently remove the disc from the slot.

#### **B** Tray type

- 1 Press the **Eject** button to open the drive tray.
- 2 Remove the disc from the tray, then gently push the drive tray back in.

### ■ **Playing CDs/DVDs/Blu-ray Disc Media**

You can play your CDs/DVDs/Blu-ray Disc Media with various applications, such as Shuttle Center, Windows Media Player, or Windows Media Center, and so on.

For convenient CDs/DVDs/Blu-ray Disc Media playing, see “Touch inductive panel and multi-media buttons” on page 17.

For details on Shuttle Center, see “Using the Shuttle Center” on page 28.

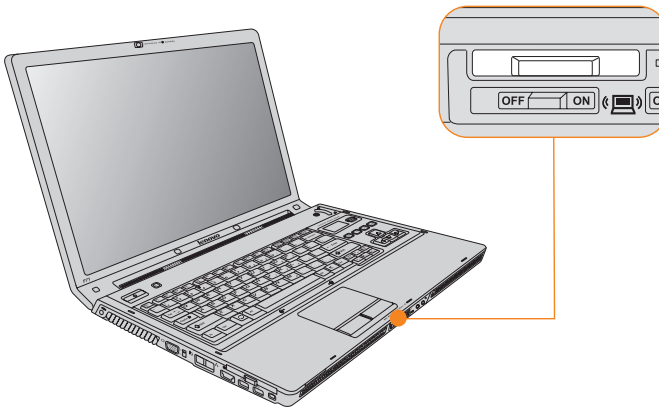
### ■ **Copying files to CDs/DVDs**

You can copy files to your CDs/DVDs with Power2Go, a software for burning data, music, videos and photos onto CDs and DVDs.

For instructions on Power2Go, see the help file on your software.

## ■ ■ Using memory cards

Your computer comes with one Multi-media Reader slot used to insert a memory card, such as a SD Card, a Multi-media Card, a Memory Stick, an xD-Picture Card, an SD pro card or a Memory Stick pro card.



❖ **Note:**

Only use the memory card listed above; for more information about the usage, read the instructions shipped with the memory card.

### ■ Inserting a memory card

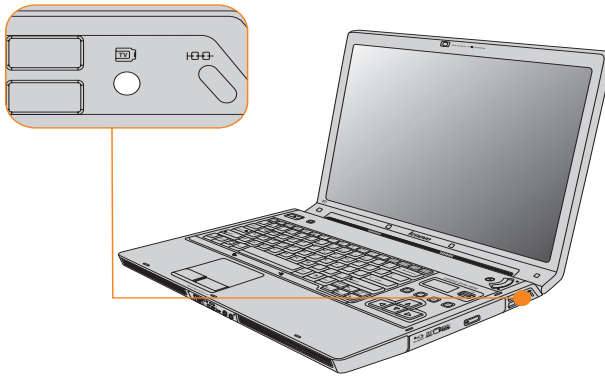
Gently slide the memory card with the arrow facing upward and pointing toward the Multi-media reader slot. Slide until it clicks into place.

### ■ Removing a memory card

- 1 Push the memory card until you hear a click.
- 2 Gently pull the memory card out of the Multi-media reader slot.

## ■ Using the TV function (Specific models only)

Your computer comes with one TV-in jack used for TV connections. You can watch TV by using Shuttle Center. For details on Shuttle Center, see “Using the Shuttle Center” on page 28.



## ■ Using the Shuttle Center

Shuttle Center is an integrated multimedia player for TV viewing (Specific models only), DVD playback, video playback, photo viewing, and music playback.

To start Shuttle Center: Click **Start** -> **All Programs** -> **Lenovo** -> **Shuttle Center**.

To exit Shuttle Center: Click the **Exit** icon.

### ■ Playing CDs

- ① Insert a CD.
- ② Select **Music** from the top menu by using the **left/right** keys and a **Enter** key.
- ③ Select **CD** icon by using the **up/down** keys and a **Enter** key.

❖ **Note:**

While listening to the music, a computer-generated visualization will be displayed. If you want to cancel the visualization, press the **ESC** key or the **Backspace** key.

### ■ **Listening to music files**

You can listen to music files, such as asf, mp3, wav and wma formats.

- ❶ Select **Music** from the top menu by using the **left/right** keys and a **Enter** key.
- ❷ Select folder/file by using the **up/down** keys and a **Enter** key.

❖ **Note:**

While listening to the music, a computer-generated visualization will be displayed. If you want to cancel the visualization, press the **ESC** key or the **Backspace** key.

### ■ **Playing Blu-ray Disc Media (Specific models only)/DVDs/VCDs/SVCDs**

You can play Blu-ray Disc Media (Specific models only), DVD, VCD, SVCD format discs.

- ❶ Insert a disc.
- ❷ Select **Movies** from the top menu by using the **left/right** keys and a **Enter** key.
- ❸ Select **Disc** icon by using the **up/down** keys and a **Enter** key.

❖ **Note:**

If you see “A critical component of the player requires periodic updates” message when playing Blu-ray Disc Media by ShuttleCenter, do the following;

Click the **YES** button or access [http://www.cyberlink.com/english/cs/support/new\\_site/support\\_index.html](http://www.cyberlink.com/english/cs/support/new_site/support_index.html) to connect to the CyberLink web site and download the updated version of the ShuttleCenter.

To use the internet and access the website, see “Using the Internet” on page 35.

## ■ Watching video files

You can watch video files, such as dat, mpg, avi, asf, mpeg, div, divx, wm, wmv, vob, dvr-ms, MPEG1 and MPEG2 formats.

### ❖ Note:

You may need to install a special decoder to view avi, divx, and dvr-ms video files.

- 1 Select **Videos** from the top menu by using the **left/right** keys and a **Enter** key.
- 2 Select folder/file by using the **up/down** keys and a **Enter** key.

## ■ Viewing photos

You can view digital picture files, such as BMP, JPEG, and PNG formats.

- 1 Select **Pictures** from the top menu by using the **left/right** keys and a **Enter** key.
- 2 Select folder/file by using the **up/down** keys and a **Enter** key.

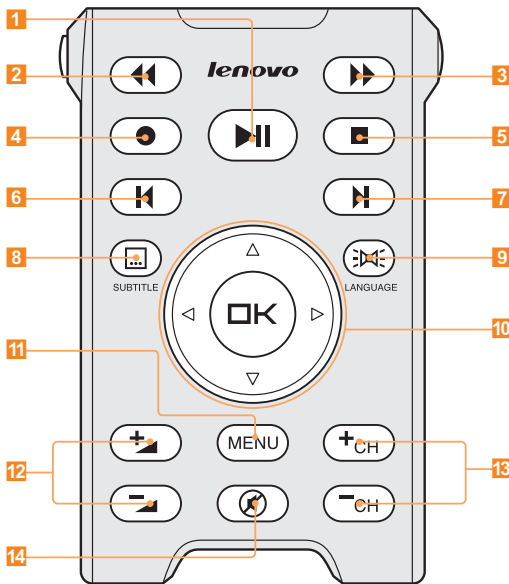
## ■ Watching TV

You can watch Digital and Analog broadcast.

- 1 Connect the antenna cable to the TV-in jack.
- 2 Select **TV** from the top menu by using the **left/right** keys and a **Enter** key.

■ **Using Lenovo Remote (Specific models only)**

You can use the remote control with Shuttle Center for convenient media enjoyment.



**1 Play/Pause**

**2 Rewind**

**3 Fast Forward**

**4 Record/Capture**

**5 Stop**

**6 Previous**

**7 Next**

**8 View DVD subtitles**

**9 Select DVD languages**

**10 Navigate ShuttleCenter menu**

**11 Start/Exit ShuttleCenter,  
Back to previous menu**

**12 Change volume**

**13 Change channel**

**14 Mute**



## ■ Using the Integrated Camera

With the built-in camera, you can take photos or movies and use with various applications, such as EasyCapture, MSN or Yahoo! Messenger, and so on.

### ❖ Note:

If you use Windows Vista, you need to install a separate third party dedicated application, because Vista does not include a program for taking pictures or movies with the integrated camera.

## ■ Using EasyCapture

EasyCapture helps you to make entertaining mug shots and videos with the integrated camera on your computer.

### ❖ Note:

\* Depending on the software version, these functions may differ.

To start EasyCapture: Click **Start -> All Programs -> Lenovo EasyCapture**.

To exit EasyCapture: Click the **exit** icon.

### To take pictures:

- ① Click the Shooting View icon.
- ② Click the Shoot icon to take pictures.

### To view your pictures:

- ① Click the arrow icon on the right side of the main program window to open the additional options window.
- ② Click the Photo Gallery tab.
- ③ Select the picture you want to view.

### To record a video:

- 1 Click the Recording View icon.
- 2 Click the Record icon to begin recording.

#### ❖ Note:

If you want to start recording automatically after a five-second delay, click the Self-timer icon.

- 3 Click the Stop icon to stop the recording.

### To view your videos:

- 1 Click the arrow icon on the right side of the main program window to open the additional options window.
- 2 Click the Video Gallery tab.
- 3 Select the video you want to view.

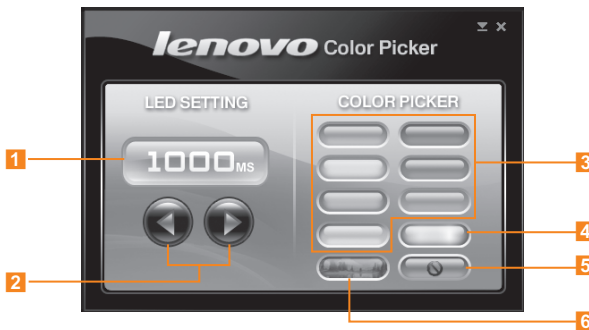
For more instructions on EasyCapture, see the help file on your software.

## Using the HaloLighting

HaloLighting is a background lighting software that gives you more dazzling external appearance.

To start HaloLighting: Click **Start** -> **All Programs** -> **Lenovo** -> **HaloLighting**.

To exit HaloLighting: Click the **Exit** icon.



### LED SETTING

Set the flicker rate:

0ms (with no flicker) / 200ms / 300ms / 400ms / 500ms / 1000ms / 2000ms.

- 1 Selected rate is displayed.
- 2 Adjust the flicker rate.

### COLOR PICKER

Set the lighting color:

Single color / all colors in random / automatically change colors according to the CPU mode (Specific models only)/ no lighting.

- 3 Single color:  
Green / red / yellow / blue / light blue / pink / multicolor.
- 4 All seven colors in random order.
- 5 No lighting color.
- 6 Automatically change the colors according to the selected CPU mode (Specific models only):  
TURBO (red) / NORMAL (green) / SILENCE (blue).

To switch CPU mode, see "Lenovo game zone (Specific models only)" on page 19.

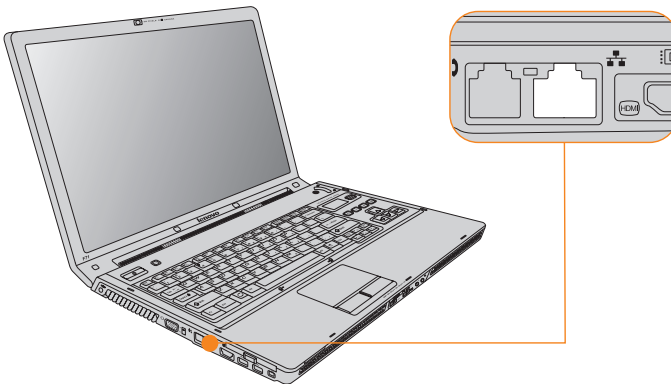
## ■ ■ Using the Internet

---

Your computer comes with LAN port for high-speed DSL/cable modem connection and local area network (LAN), wireless LAN for wireless connection, and modem port for dial-up connection.

### ■ Using LAN port

The LAN port supports a standard RJ-45 connector, and allows you to connect the computer to a high-speed DSL/cable modem connection and local area network (LAN).



#### ⦿ Attention:

As the voltage of a telephone connection is higher than that of a network, do not attempt to connect a telephone cable to the LAN port or else a short circuit of the computer might occur.

## ■ Using wireless LAN

A diversity antenna system is built into the display for optimal reception, enabling wireless connection wherever you are.

To enable wireless communications, do the following:

- 1 Slide the Wireless device switch latch to the right.
- 2 Press **Fn + F5**.
- 3 Set the Wireless to **ON**.

## ■ Using modem port

The modem port supports a standard telephone cable with one RJ-11 connector, and allows dial up access to an internet service provider (ISP).



### ⇒ Important:

Do not connect the modem port to a digital circuit cable, or else the current in the digital circuit may damage the modem.

## ■ ■ Securing your computer

---

This section provides information about how to help protect your computer from theft and unauthorized use.

### ■ **Attaching a Mechanical Lock (Optional)**

You can attach a mechanical lock to your computer to help prevent it from being removed without your permission.

Attach a mechanical lock to the keyhole of the computer; then secure the chain on the lock to a stationary object. Refer to the instructions shipped with the mechanical lock.

Refer to the “Right-side view” on page 5 for the location of the security keyhole.

#### ❖ **Note:**

You are responsible for evaluating, selecting, and implementing the locking devices and security features. Lenovo makes no comments, judgements, or warranties about the function, quality, or performance of locking devices and security features.

### ■ **Using VeriFace**

VeriFace is a face recognition software which takes a digital snapshot, extracts key features of your face, and creates a digital map that becomes the system's “password”.

#### **To register your face:**

- 1 Click **Start** -> **All Programs** -> **Lenovo VeriFace recognition** to start the registration process.
- 2 Click the **Register** button.
- 3 Read the recognition guidelines and click the **Next** button.
- 4 Enter your system password and click the **Next** button.
- 5 Click the **Start** button to begin registering your face.
- 6 When the face registration is complete, click the **OK** button.

**❖ Note:**

The face registration and verification works best in the environment with steady and even light.

For more instructions on Veriface, see the help file on your software.

**■ Using Passwords**

Using passwords helps prevent your computer from being used by others. Once you set a password and enable it, a prompt appears on the screen each time you power on the computer. Enter your password at the prompt. The computer cannot be used unless you enter the correct password.

Make sure that only authorized individuals access your computer. Establishing different kinds of passwords requires that other possible users know the proper passwords in order to access your computer or your data.

As many as three passwords might be needed for your computer: the Supervisor password, the User password, and the Hard disk drive (HDD) password. When the Supervisor password is set, only the Supervisor password entitles you full control of the computer.

**▪ Supervisor password**

With a Supervisor password, you can get full control of the computer. It also can be used as a power-on password if **Password Check** is set to **Always**. Also, when you enter the BIOS Setup Utility with a Supervisor password, you are entitled to set all of the options.

**▪ User password**

If a User password is set and **Password on boot** is set to **Enable**, a password prompt appears when you turn on the computer. Unauthorized users cannot get access to configuration data. You can also use the User password to enter the BIOS Setup Utility, but only a part of the options can be set. User password cannot be set if Supervisor password is not set.

**▪ Hard disk drive (HDD) passwords**

Once an HDD password is set, you need to enter it to get access to the hard disk. You can set the HDD password through Hard Disk Security Setting in the BIOS Setup Utility.

### ❖ Note:

If you set passwords through the BIOS Setup Utility and put your computer into sleep mode by pressing **Fn + F1**, the following describes the behavior of the computer when you bring it out of sleep mode:

- You are prompted to enter the Windows log-on password rather than the User password to resume operation.
- If an HDD password is assigned to any hard disk drive, the hard disk drive is unlocked automatically when you resume operation.

### To set a Supervisor Password:

Only a system administrator will be able to perform this procedure.

- 1 Turn on your computer. Press **F2**, while the initial screen is displayed. The BIOS Setup Utility screen opens.
- 2 Select **Security**, using the cursor directional keys.
- 3 Select **Set Supervisor Password**, and press the **Enter** key. The Set Supervisor Password window opens.
- 4 Choose your Supervisor password, which can be from one to eight alphanumeric characters in any combination. Type it in the **Enter New Password** field.
- 5 Press the **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- 6 Commit your password to memory, and press the **Enter** key.
- 7 Press **F10** to exit.
- 8 Select **OK** in the Setup Confirmation window.

### Changing or Removing the Supervisor Password

To change the password, do the following:

- 1 Select **Set Supervisor Password**, and press the **Enter** key. The Set Supervisor Password window opens.
- 2 Choose your Supervisor password, which can be from one to eight alphanumeric characters in any combination. Select **Enter Current Password** and type in the correct password. Then press **Enter** key once to move to **Enter New Password** field, type a new supervisor password in.



- 3 Press the **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- 4 Commit your password to memory, and press the **Enter** key.

To remove the password, do the following:

- 1 Select **Set Supervisor Password**, and press the **Enter** key.
- 2 Select **Enter Current Password** and type in the correct password, and press the **Enter** key third.

❖ **Note:**

Make sure the **Password on boot** is set to **Enable** if you need the password protection at power on.

**To set a User Password:**

- 1 Turn on your computer. Press **F2**, while the initial screen is displayed. The BIOS Setup Utility screen opens.
- 2 Select **Security**, using the cursor directional keys.
- 3 Select **Set User Password**, and press the **Enter** key. The Set User Password window opens.
- 4 Choose your user password, which can be from one to eight alphanumeric characters in any combination. Type it in the **Enter New Password** field.
- 5 Press the **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- 6 Commit your password to memory, and press the **Enter** key.
- 7 Press **F10** to exit.
- 8 Select **OK** in the Setup Confirmation window.

### Changing or Removing the User Password

To change the password, do the following:

- 1 Select **Set User Password**, and press the **Enter** key. The Set User Password window opens.
- 2 Choose your user password, which can be from one to eight alphanumeric characters in any combination. Type correct password in the **Enter Current Password** field. Then press **Enter** key once to move to the **Enter New Password** field, type a new user password in.
- 3 Press the **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- 4 Commit your password to memory, and press the **Enter** key.

To remove the password, do the following:

- 1 Select **Set User Password**, and press the **Enter** key.
- 2 Type correct user password in **Enter Current Password**, and press **Enter** key third.

#### ❖ **Note:**

Make sure the **Password on boot** is set to **Enable** if you need the password protection at power on.

### Hard Disk Passwords

Two types of the hard disk passwords help protect the information stored on the hard disk:

- Hard disk user password
- Hard disk master password, which requires a hard disk user password

You need to set a master password and a user password both as the Hard Disk Password. Either of the passwords can be used to get access to the Hard disk. Any change or removal to the master password deletes the user password.

**To set a hard disk password:**

Print these instructions.

- ❶ Turn on your computer. Press **F2**, while the initial screen is displayed. The BIOS Setup Utility screen opens.
- ❷ Select **Security**, using the cursor directional keys.
- ❸ Select **Set Hard Disk User Password**, and press the **Enter** key. The Set Hard Disk User Password screen opens.
- ❹ Choose your **Hard Disk User Password**, which can be from one to eight alphanumeric characters in any combination. Type it in the **Enter New Password** field.
- ❺ Press **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- ❻ Select **Set Hard Disk Master Password**, and press the **Enter** key. The Set Hard Disk Master Password screen opens.
- ❼ Choose your **Hard Disk Master Password**, which can be from one to eight alphanumeric characters in any combination. Type it in the **Enter New Password** field.
- ❽ Press **Enter** key once to move to the **Confirm New Password** field. Retype the password you just entered to verify it.
- ❾ Commit any password to memory, and press the **Enter** key.
- ❿ Press **F10** to exit.
- ⓫ Select **OK** in the Setup Confirmation window.

The next time you turn on your computer, you will have to enter the HDD user or master password to get access to your operating system.

### Changing or Removing the HDD Passwords

To change or remove the HDD password, do as follows:

- To change the HDD user password, select **Set Hard Disk User Password** and type correct HDD user password in the **Enter Current Password** field, and press **Enter** key to move to the **Enter New Password** field and type a new HDD user password in, and retype it in the **Confirm New Password** field.
- To remove the HDD user password, select **Set Hard Disk Master Password** and type correct HDD user password in the **Enter Current Password** field, and press the **Enter** key third.

❖ **Note:**

Remove the HDD user password will disable your hard disk password protection.

- To change the HDD master password, select **Set Hard Disk Master Password** and type correct HDD master password in the **Enter Current Password** field, and press **Enter** key to move to the **Enter New Password** field and type a new HDD master password in, and retype it in the **Confirm New Password** field.

❖ **Note:**

When you change the HDD master password, the HDD user password will be removed.

- To remove the HDD master password, select **Set Hard Disk Master Password** and type correct HDD master password in the **Enter Current Password** field, and press the **Enter** key third.

## ■ ■ Installing Device Drivers

---

A compatible device driver is a requirement to ensure correct operation and performance of each component in your computer. Lenovo provides all drivers that you need in a driver CD. Follow the following steps to install drivers on your computer. (Assuming the CD-ROM is "E:" Disk and current OS is Windows Vista™)

### ❖ Notes:

- Adhere to the following sequences, otherwise the system's stability and audio or video effect may be compromised, or you even have to reinstall the operating system.
- Most installations require a reboot to update the driver.
- For the detailed path of drivers, refer to the readme.txt in the supplied driver CD.

## ■ ■ Removing 2nd Hard Disk Drive

---

### ⇒ Important:

- Read *Safety and Warranty Guide* before removing the 2nd Hard Disk Drive.
- Do not remove the 2nd Hard Disk Drive before or after the OneKey Recovery backup process.

To remove the 2nd Hard Disk Drive, do the following. Be sure to take these steps in the order in which they are given here.

### ❖ Note:

Use only the Hard Disk Drive supported by your computer.

- 1 Turn off the computer. Then disconnect the AC adapter and all cables from the computer.

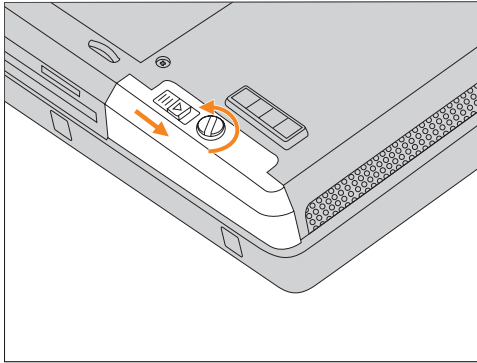
### ❖ Note:

You can also remove the 2nd Hard Disk Drive without turning off the computer. To remove the 2nd Hard Disk Drive without turning off the computer, make sure to remove the 2nd Hard Disk Drive from your desktop by using **Safely Remove Hardware**.

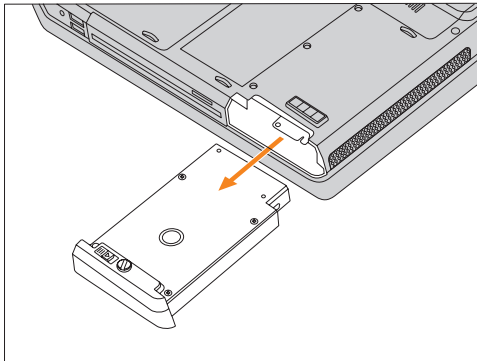
- 2 Close the computer display, and turn the computer over.

## Chapter 2. Using Your Computer

- 3 Unscrew a screw and unlock the latch by sliding it to the unlock position.



- 4 While holding the latch in the unlock position, remove the 2nd Hard Disk Drive.



## ■ ■ Using battery and AC adapter

When you need to use your computer away from electrical outlets, you depend on battery power to keep your computer running. Different computer components consume power at different rates. The more you use the power-intensive components, the faster you consume battery power.

### ■ Your Computer Batteries

Your computer batteries enable you to do more, save more, and spend more time unplugged. Mobility has revolutionized business by enabling you to take your work wherever you go. With your computer batteries, you will be able to work longer without being tied to an electrical outlet.

❖ **Note:**

The operating system may run slower when using the battery mode.

### ■ Checking Battery Status

You can determine the percentage of battery power remaining by using Windows Power options.

To display the Battery icon in the taskbar, do as follows:

- 1 Right-click the taskbar, and then select **Properties** from the pull down menu.
- 2 Click the **Notification Area** tab.
- 3 Under System icons, select the **Power** check box.

The rate at which you use battery power determines how long you can use the battery of your computer between charges. As each computer user has different habits and needs, it is difficult to predict how long a battery charge will last. There are two main factors:

- The amount of energy stored in the battery when you begin to work.
- The way you use your computer: for example, how often you access the hard disk drive and how bright you make the computer display.

### ■ Using the AC Adapter

The power to run your computer can come either from the lithium-ion (Li-ion) battery pack provided with it, or from AC power through the AC adapter. While you use AC power, the battery charges automatically.

The AC adapter that comes with your computer has two basic components:

- 1 The transformer pack that converts AC power for use with the computer.
- 2 The power cord that plugs into the AC outlet and into the transformer pack.

⦿ **Attention:**

Using an improper power cord could cause severe damage to your computer.

To use the AC adapter, do the following. Be sure to take these steps in the order in which they are given here.

- 1 Connect the power cord to the transformer pack.
- 2 Plug the power cord into an electrical outlet.
- 3 Connect the AC adapter to the AC power adapter jack of the computer.

You can check the status of your battery at any time by looking at the battery meter at the bottom of your display.

❖ **Notes:**

- When you do not use the AC adapter, disconnect it from the electrical outlet.
- Do not wrap the power cord tightly around the AC power transformer pack when it is connected to the transformer.
- You can charge the battery when the AC adapter is connected to the computer and the battery is installed. You need to charge it in any of the following conditions:
  - When you purchase a new battery
  - If the battery status indicator (amber) starts blinking
  - If the battery has not been used for a long time

Before you charge the battery, make sure that its temperature is at least 10 degrees Celsius (50 degrees Fahrenheit).



## ■ Charging the Battery

When you check the battery status and find that the battery is low, you need to charge the battery or replace it with a charged battery.

If an AC outlet is convenient, first, connect the power cord to the transformer pack; second, plug the power cord into an electrical outlet; and then connect the AC adapter to the power jack of the computer.

The charging time is affected by the physical environment.

### ❖ Note:

To increase the life of the battery, the computer does not start recharging the battery if the remaining power is no less than 95 percent.

## ■ Handling the Battery

### \* Danger:

Do not attempt to disassemble or modify the battery pack.

Attempting to do so can cause an explosion, or liquid leakage from the battery pack.

A battery pack other than the one specified by Lenovo, or a disassembled or modified battery pack is not covered by the warranty.

### \* Danger:

If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid possible injury:

- Replace only with a battery of the type recommended by Lenovo.
- Keep the battery pack away from fire.
- Do not expose the battery pack to water or rain.
- Do not attempt to disassemble the battery pack.
- Do not short-circuit the battery pack.
- Keep the battery pack away from children.

**\* Danger:**

Do not put the battery pack in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations and your company's safety standards.

**\* Danger:**

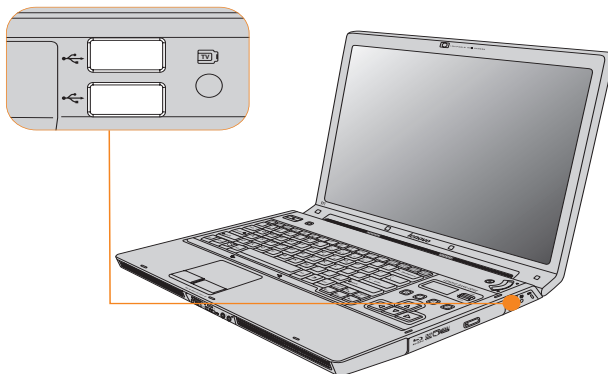
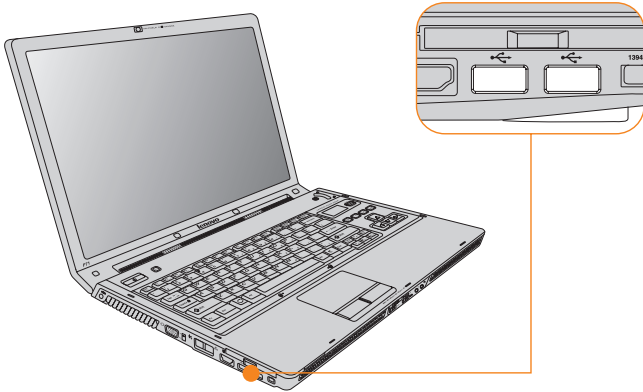
There is a danger of an explosion if the backup battery is incorrectly stored. The lithium battery contains lithium and can explode if it is not properly handled, or disposed of. Replace only with a battery of the same type. To avoid possible injury or death, ***Do not:*** (1) throw or immerse into water, (2) allow it to heat to more than 100 degrees C (212 degrees F), or (3) attempt to repair or disassemble it. Dispose of it as required by local ordinances or regulations and your company's safety standards.

# Chapter 3. Using external devices

## ■ ■ Connecting a Universal Serial Bus (USB) device

---

Your computer comes with four Universal Serial Bus compatible with USB 2.0 or USB 1.1 devices such as a keyboard, mouse, camera, hard disk drive, printer, and scanner. USB allows devices to be connected and disconnected without rebooting the computer (hot swapping), and allows specific classes of hardware to be used without requiring individual device drivers to be installed.



⦿ **Attention:**

When using high power consumption USB device such as USB ODD, use external device power adapter. Otherwise will cause system shut down.

■ ■ **Connecting an IEEE 1394 device** 

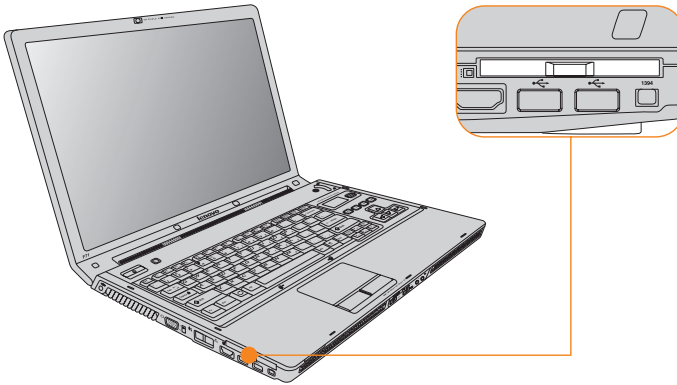
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Your computer comes with one IEEE 1394 connector used for connecting devices that are compatible with the IEEE 1394 interface, such as digital video cameras and external hard disk drives.



## ■ ■ Connecting a PC card device

Your computer comes with PCI Express card (new card) slot used for connecting PC card devices that are compatible with the PCI Express card (new card) interface.



### ■ Inserting a PCI Express card

Gently slide the PCI Express card with the front label facing upward. Slide until it clicks into place.

### ■ Removing a PCI Express card

- ➊ Push the PCI Express card until you hear a click.
- ➋ Gently pull the PCI Express card out of the PCI Express card slot.

## ■ ■ Connecting an external display

You can connect an external display to your computer, such as VGA monitor and DVI monitor (Specific models only).

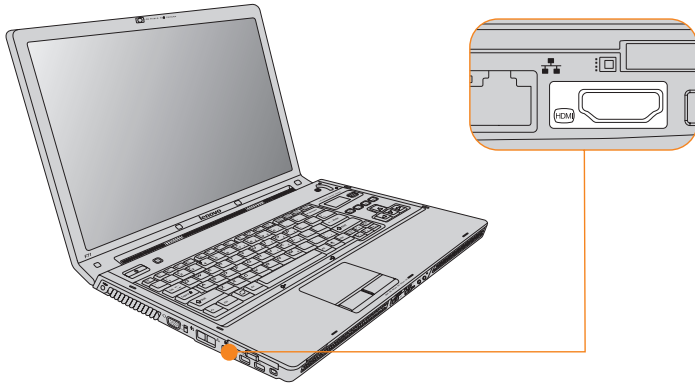
### ■ Connecting a VGA monitor

You can connect a VGA monitor by using a VGA port. To connect a VGA monitor, switch the VGA switch to **OUT** and plug the display cable to VGA port on your computer. To shift to other connected display devices, press **Fn + F3**.



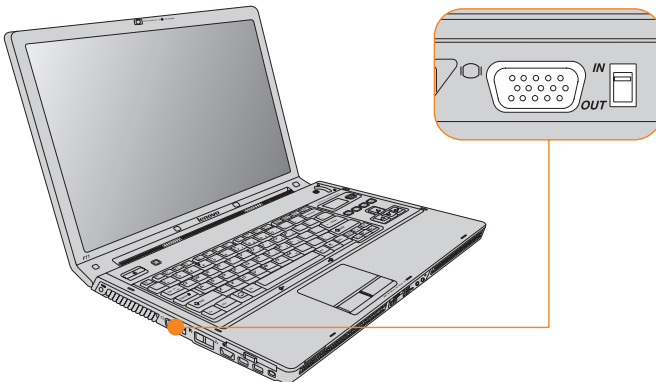
### ■ Connecting a DVI monitor (Specific models only)

You can connect a DVI monitor by using a HDMI port (Specific models only). To connect a DVI monitor, use HDMI to DVI-D cable (not supplied) to connect DVI monitor to the HDMI connector on your computer. To shift to other connected display devices, press **Fn + F3**.



### ■ Connecting a computer

You can connect another computer to display on your computer screen. To connect another computer, switch the VGA switch to **IN** and plug the display cable to VGA port on your computer.



## ■ Connecting a headphone and audio device

---

Your computer comes with one headphone/SPDIF jack used for connecting headphones, speakers, and audio devices that are compatible with the SPDIF interface.



### ■ Switch between headphone/SPDIF

- 1 Right-click the Sound icon at the bottom-right corner of the task bar and select **Playback Devices** from the pull down menu.
- 2 When all players are turned off, select **Speakers** (headphone) or **Realtek Digital Output** (SPDIF) and click **Set Default** button.
- 3 Click the **OK** button to save the settings.

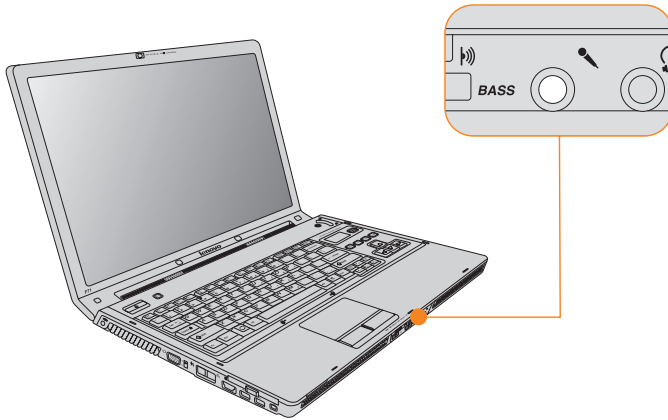
➤ **Warning:**

Listening to music at high volume over extended periods of time may damage your hearing.



## ■ ■ Connecting an external microphone

Your computer comes with one external microphone jack used for connecting external microphone.



## ■ ■ Connecting a Bluetooth device

Your computer can connect to and transfer data wirelessly to Bluetooth devices, such as computers, PDAs, and cell phones.

### ■ Enabling Bluetooth communications

- ❶ Slide the Wireless device switch latch to the right.
- ❷ Press **Fn + F5**.
- ❸ Set the Bluetooth to **ON**.

#### ❖ Note:

When you do not need to use the Bluetooth function, turn it off to save battery power.

# Chapter 4. Troubleshooting

## ■ ■ Frequently Asked Questions

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This section lists frequently asked questions and tells where you can find detailed answers. For details about each publication included in the package with your computer, see "Lenovo IdeaPad Y710 Setup Poster".

### **What safety precautions should I follow when using my computer?**

See the separate *Safety and Warranty Guide* for detailed information about safety.

### **How can I prevent problems with my computer?**

See "Read This First" on page ii, and also See "Chapter 6. Safety, Use, and Care Information" on page 68 of this guide. More tips can be found in Chapter 1 and 2.

### **What are the main hardware features of my new computer?**

More information can be found in Chapter 1 and 2.

### **Where can I find the detailed specifications for my computer?**

See <http://consumersupport.lenovo.com>.

### **I need to upgrade a device or I need to replace one of the following: the hard disk drive, memory, or the keyboard.**

See "Appendix B. Customer Replaceable Units (CRUs)" on page 80 of this guide.

### **My computer is not operating properly.**

Study the relevant information in Chapter 2.

### **Where are the recovery discs?**

Your computer did not come with a recovery disc. For an explanation of the alternative recovery methods offered by Lenovo, see *OneKey Recovery User Guide*.

### **How can I contact the Customer Support Center?**

See "Chapter 5. Getting Help and Service" on page 65 of this Guide. For the phone numbers of the Customer Support Center nearest to you, See "Lenovo Warranty Service Telephone Numbers" on page 79.

### **Where can I find warranty information?**

See the separate *Safety and Warranty Guide* for detailed warranty information. For the warranty applicable to your computer, including the warranty period and type of warranty service, see "Appendix A. Warranty Information" on page 77.

## ●● Troubleshooting

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If you do not find your problem here, see Chapter 2. The following section only describes problems that might prevent you from accessing the comprehensive information in Chapter 2.

### ■ Display Problems

**When I turn on the computer, nothing appears on the screen and the computer does not beep while starting up.**

❖ **Note:**

If you are not sure whether you heard any beeps, turn off the computer; then turn it on again, and listen again. If you are using an external monitor, See “Computer Screen Problems” on page 61.

- If a user password is set, enter the correct password and press **Enter**.
- If the user password prompt does not appear, the brightness level might be set to minimum brightness. Adjust the brightness level by pressing **Fn + ↑**.
- If the screen still remains blank, make sure that:
  - The battery is installed correctly.
  - The AC adapter is connected to the computer and the power cord is plugged into a working electrical outlet.
  - The computer power is on. (Press the **Power** button again for confirmation.)
- If these items are properly set, and the screen remains blank, have the computer serviced.

**When I turn on the computer, nothing appears on the screen, but I hear two or more beeps.**

Make sure that the memory card is installed correctly. If it is, but the screen is still blank, and you hear five beeps, have the computer serviced.

**When I turn on the computer, only a white cursor appears on a blank screen.**

Restore backed-up files to your Windows environment or the entire contents of your hard disk to the original factory contents using OneKey Recovery. If you still see only the cursor on the screen, have the computer serviced.

### **My screen goes blank while the computer is on.**

Your screen saver or power management may be enabled. Do one of the following to exit from the screen saver or to resume from sleep or hibernation mode:

- Touch the touch pad.
- Press any key.
- Press the **Power** button.

## ■ **A Password Problem**

### **I forgot my password.**

- If you forgot your user password, you must take your computer to a Lenovo authorized servicer or a marketing representative to have the password canceled.
- If you forgot your HDD password, Lenovo authorized servicer cannot reset your password or recover data from the hard disk. You must take your computer to a Lenovo authorized servicer or a marketing representative to have the hard disk drive replaced. Proof of purchase is required, and a fee will be charged for parts and service.
- If you forget your supervisor password, Lenovo authorized servicer cannot reset your password. You must take your computer to a Lenovo authorized servicer or a marketing representative to have the system board replaced. Proof of purchase is required, and a fee will be charged for parts and service.

## ■ **Keyboard Problems**

### **A number appears when you enter a letter.**

The numeric lock function is on. To disable it, press **Fn + Insert**.

### **All or some of the keys on the external numeric keypad do not work.**

Make sure that the external numeric keypad is correctly connected to the computer.

## ■ **Sleep or Hibernation Problems**

### **The computer enters sleep mode unexpectedly.**

If the processor overheats, the computer automatically enters sleep mode to allow the computer to cool and to protect the processor and other internal components. Check the settings for sleep mode.

**The computer enters sleep mode (the sleep indicator turns on) immediately after Power-on self-test (POST).**

Make sure that:

- The battery is charged.
- The operating temperature is within the acceptable range. See “Specifications” on page 83.

If the battery is charged and the temperature is within range, have the computer serviced.

**The critical low-battery error message appears, and the computer immediately turns off.**

The battery power is getting low. Connect the AC adapter to the computer, or replace the battery with a fully charged one.

**The computer does not return from sleep mode, or the sleep indicator stays on and the computer does not work.**

If the computer does not return from sleep mode, it may have entered sleep or hibernation mode automatically because the battery is depleted. Check the sleep indicator.

- If the sleep indicator is on, your computer is in sleep mode. Connect the AC adapter to the computer; then press any key or the **power** button.
- If the sleep indicator is off, your computer is in sleep/hibernation mode or power-off state. Connect the AC adapter to the computer; then press the **power** button to resume operation.

If the system still does not return from sleep mode, your system has stopped responding, and you cannot turn off the computer; reset the computer. Unsaved data may be lost. To reset the computer, press and hold the Power button for 4 seconds or more. If the computer is still not reset, remove the AC adapter and the battery.

## ■ Computer Screen Problems

### The screen is blank.

Do the following:

- If you are using the AC adapter, or using the battery, and the battery status indicator is on (is blue), press **Fn + ↑** to make the screen brighter.
- If the Power indicator is in blinking blue, press any key or the Power button to resume from the sleep mode.
- If you still have the problem, do the Solution in the following problem “The screen is unreadable or distorted.”

### The screen is unreadable or distorted.

Make sure that:

- The display device driver is installed correctly.
- The screen resolution and color quality are correctly set.
- The monitor type is correct.

To check these settings, do as follows:

1. Right-click on the desktop, and select **Personalize** from the pull down menu.
2. Click **Display Settings** and check whether the screen resolution and color quality are correctly set.
3. Click the **Advanced Settings** button.
4. Click the **Adapter** tab.
5. Make sure that the correct device driver name is shown in the adapter information window.

#### ❖ Note:

The device driver name depends on the video chip that has been installed on your computer.

6. Click the **Properties** button. If you are prompted for an administrator password or confirmation, enter the password or provide confirmation. Check the “Device status” box and make sure the device is working properly. If not, click the **Troubleshoot** button.
7. Click the **Monitor** tab.
8. Make sure the information is correct.
9. Click the **Properties** button or the **Troubleshoot** button.

**Incorrect characters appear on the screen.**

Did you install the operating system or application program correctly? If they are installed and configured correctly, have the computer serviced.

**Missing, discolored, or bright dots appear on the screen every time you turn on your computer.**

This is an intrinsic characteristic of the TFT technology. Your computer's display contains multiple thin-film transistors (TFTs). A small number of missing, discolored, or bright dots on the screen might exist all the time.

**A message, "Unable to create overlay window," appears when you try to start DVD playback.**

*-or-*

**You get poor or no playback while running video playback, DVD playback, or game applications.**

Do either of the following:

- If you are using 32-bit color mode, change the color depth to 16-bit mode.
- If you are using a desktop size of 1280×1024 or larger, reduce the desktop size and the color depth.

## ■ Sound Problems

**No sound can be heard from the speaker even when the volume is turned up.**

Make sure that:

- The Mute function is off.
- The headphone jack is not used.
- Speakers is selected as a playback device.

To check the settings, right-click the Sound icon at the bottom-right corner of the task bar and select **Playback** from the pull down menu.

To change the playback device settings to Speakers, do as follows:

1. When all players are turned off, select **Speakers** and click **Set Default** button.
2. Click the **OK** button to save the settings.

## ■ Battery Problems

**The battery cannot be fully charged by the power-off method in the standard charge time for your computer.**

For details, See “Checking Battery Status” in Chapter 2.

**Your computer shuts down before the battery status indicator shows empty.  
-or-**

**Your computer operates after the battery status indicator shows empty.**

Discharge and recharge the battery.

**The operating time for a fully charged battery is short.**

For details, see “Handling the Battery” in Chapter 2.

**The computer does not operate with a fully charged battery.**

The surge protector in the battery might be active. Turn off the computer for one minute to reset the protector; then turn on the computer again.

**The battery does not charge.**

For details, see “Handling the Battery” in Chapter 2.

## ■ A Hard Disk Drive Problem

**The hard disk drive does not work.**

In the Boot menu in BIOS Setup Utility, make sure that the hard disk drive is included in the Boot Sequence correctly.

## ■ A Startup Problem

**The Microsoft® Windows operating system will not start.**

Use the OneKey Recovery to help solve or identify your problem. For details about OneKey Recovery, see *OneKey Recovery User Guide*.



## ■ Other Problems

### **Your computer does not respond.**

- To turn off your computer, press and hold the **Power** button for 4 seconds or more. If the computer still does not respond, remove the AC adapter and the battery.
- Your computer might lock when it enters sleep mode during a communication operation. Disable the sleep timer when you are working on the network.

### **The computer does not start from a device you want.**

See the Boot menu of the BIOS Setup Utility. Make sure that the startup sequence in the BIOS Setup Utility is set so that the computer starts from the device you want.

Also make sure that the device from which the computer starts is enabled. In the Boot menu in the BIOS Setup Utility, make sure that the device is included in the "Boot Device Priority" list.

# Chapter 5. Getting Help and Service

## ■ ■ Getting Help and Service

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If you need help, service, technical assistance, or just want more information about Lenovo computers, you will find a wide variety of sources available from Lenovo to assist you. This section contains information about where to go for additional information about Lenovo computers, what to do if you experience a problem with your computer, and whom to call for service should it be necessary.

Microsoft Service Packs are the latest software source for Windows product updates. They are available by means of a Web download (connection charges may apply) or from a disc. For more specific information and links, go to the Microsoft Web site at <http://www.microsoft.com>. Lenovo offers Up and Running technical assistance with installation of, or questions related to, Service Packs for your Lenovo-preinstalled Microsoft Windows product.

## ■ ■ Getting Help on the Web

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The Lenovo Web site on the World Wide Web has up-to-date information about Lenovo computers and support. The address for the Lenovo home page is <http://consumersupport.lenovo.com>.

You can find support information for your Lenovo IdeaPad computer at <http://consumersupport.lenovo.com>. Research this Web site to learn how to solve problems, find new ways to use your computer, and learn about options that can make working with your Lenovo computer even easier.

## ■ ■ Calling the Customer Support Center

If you have tried to correct the problem yourself and still need help, during the warranty period, you can get help and information by telephone through the Customer Support Center. The following services are available during the warranty period:

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) available that apply to your hardware.

The following items are not covered:

- Replacement or use of parts not manufactured for or by Lenovo or non warranted parts
- Identification of software problem sources
- Configuration of BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of application programs

To determine if your Lenovo hardware product is under warranty and when the warranty expires, go to <http://consumersupport.lenovo.com>, and click **Warranty**, then follow the instructions on the screen.

Refer to your Lenovo hardware warranty for a full explanation of Lenovo warranty terms. Be sure to retain your proof of purchase to obtain warranty service.

If possible, be near your computer when you make your call in case the technical assistance representative needs to help you resolve a computer problem. Please ensure that you have downloaded the most current drivers and system updates, and recorded information before you call. When calling for technical assistance, please have the following information available:

- Machine Type and Model
- Serial numbers of your computer, monitor, and other components, or your proof of purchase

- Description of the problem
- Hardware and software configuration information for your system

The telephone numbers for your Customer Support Center location are located in “Appendix A. Warranty Information” on page 77.

❖ **Note:**

Telephone numbers are subject to change without notice. For the latest list of Customer Support Center telephone numbers and hours of operation, visit the Support Web site at <http://consumersupport.lenovo.com>. If the number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

## ■ ■ Getting Help around the World

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If you travel with your computer or relocate it to a country where your Lenovo machine type is sold, your computer might be eligible for International Warranty Service, which automatically entitles you to obtain warranty service throughout the warranty period. Service will be performed by service providers authorized to perform warranty service.

Service methods and procedures vary by country, and some services might not be available in all countries. Service centers in certain countries might not be able to service all models of a particular machine type. In some countries, fees and restrictions might apply at the time of service.

To determine whether your computer is eligible for International Warranty Service and to view a list of the countries where service is available, go to <http://consumersupport.lenovo.com>, click Warranty, and follow the instructions on the screen.

# Chapter 6. Safety, Use, and Care Information

## ■ ■ Caring Your Computer

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Though your computer is designed to function reliably in normal work environments, you need to use common sense in handling it. By following these important tips, you will get the most use and enjoyment out of your computer.

### ■ Be Careful about Where and How You Work

- Do not leave the base of your computer, or any other part that becomes hot during operation, in contact with your lap or any part of your body for an extended period when the computer is functioning or when the battery is charging. Your computer dissipates some heat during normal operation. This heat is a function of the level of system activity and battery charge level. Extended contact with your body, even through clothing, could cause discomfort or, eventually, a skin burn.
- When the AC adapter is connected to an electrical outlet and your computer, it generates heat. Do not place the adapter in contact with any part of your body while using it. Never use the AC adapter to warm your body. Extended contact with your body, even through clothing, may cause a skin burn.
- Route the cables of an AC adapter, a mouse, a keyboard, a printer, or any other electronic device, or communication lines, so that they cannot be walked on, tripped over, pinched by your computer or other objects, or in any way subjected to treatment that could disturb the operation of your computer. Applying strong force to the cables may damage or break them.
- Place liquids away from your computer to avoid spills, and keep your computer away from water (to avoid the danger of electrical shock).
- Store packing materials safely out of the reach of children to prevent the risk of suffocation from plastic bags.
- Keep your computer away from magnets, activated cellular phones, electrical appliances, or speakers (within 13 cm or 5 in).
- Avoid subjecting your computer to extreme temperatures (below 5°C/41°F or above 35°C/95°F).
- Some appliances, such as certain portable desktop fans or air purifiers, can produce negative ions. If a computer is close to such an appliance, and is exposed for an extended time to air containing negative ions, it may become electrostatically charged. Such a charge may be discharged through your hands when you touch the keyboard or other parts of the computer, or through connectors on I/O devices connected to it. Even though this kind of electrostatic discharge (ESD) is the opposite of a discharge

from your body or clothing to the computer, it poses the same risk of a computer malfunction.

Your computer is designed and manufactured to minimize any effects of electrostatic charge. An electrostatic charge above a certain limit, however, can increase the risk of ESD. Therefore, when using the computer close to an appliance that can produce negative ions, give special attention to the following:

- Avoid directly exposing your computer to the air from an appliance that can produce negative ions.
- Keep your computer and peripherals as far as possible from such an appliance.
- Wherever possible, ground your computer to facilitate safe electrostatic discharge.

❖ **Note:**

Not all such appliances cause a significant electrostatic charge.

### ■ **Be Gentle with Your Computer**

- Avoid placing any objects (including paper) between the display and the keyboard or under the keyboard.
- Do not drop, bump, scratch, twist, hit, vibrate, push, or place heavy objects on your computer, display, or external devices.

### ■ **Carry Your Computer Properly**

- Before moving your computer, be sure to remove any media, turn off attached devices, and disconnect cords and cables.
- Be sure your computer is in sleep or hibernation mode, or turned off, before moving it. This will prevent damage to the hard disk drive and data loss.
- When picking up your open computer, hold it by the bottom. Do not pick up or hold your computer by the display.
- Use a quality carrying case that provides adequate cushion and protection. Do not pack your computer in a tightly packed suitcase or bag.

## ■ Handle Storage Media and Drives Properly

- If your computer comes with an optical drive, do not touch the surface of a disc or the lens on the tray.
- Wait until you hear the CD or DVD click into the center pivot of an optical drive before closing the tray.
- When installing your hard disk, follow the instructions shipped with your hardware, and apply pressure only where needed on the device.

## ■ Take Care in Setting Passwords

- Remember your passwords. If you forget a supervisor or hard disk password, Lenovo authorized service providers will not reset it, and you might have to replace your system board or hard disk drive.

## ■ Other Important Tips

- Your computer modem might use only an analog telephone network, or public-switched telephone network (PSTN). Do not connect the modem to a PBX (private branch exchange) or any other digital telephone extension line because this could damage your modem. Analog phone lines are often used in homes, while digital phone lines are often used in hotels or office buildings. If you are not sure which kind of phone line you are using, contact your telephone company.
- Your computer might have both an Ethernet connector and a modem connector. If so, be sure to connect your communication cable to the correct one, so your connector is not damaged.
- Register your Lenovo products with Lenovo (refer to the Web page: <http://consumersupport.lenovo.com>). This can help authorities return your computer to you if it is lost or stolen. Registering your computer also enables Lenovo to notify you about possible technical information and upgrades.
- Only an authorized Lenovo repair technician should disassemble and repair your computer.
- Do not modify or tape the latches to keep the display open or closed.
- Take care not to turn your computer over while the AC adapter is plugged in. This could break the adapter plug.
- Turn off your computer if you are replacing a device, or else verify that the device is warm- or hot-swappable.

- Before you install any of the following devices, touch a metal table or a grounded metal object. This action reduces any static electricity from your body. The static electricity could damage the device.
  - ExpressCard
  - Memory Card, such as SD Card, Memory Stick, MultiMediaCard, xD-Picture Card, and Memory Stick Pro card.
  - Memory module
  - PCI Express Card (new card)
- When transferring data to or from a Flash Media Card, such as an SD card, do not put your computer in sleep or hibernation mode before the data transfer is complete. To do so might cause damage to your data.

### ■ **Cleaning the Cover of Your Computer**

Occasionally clean your computer as follows:

- ① Prepare a mixture of a gentle kitchen-use detergent (one that does not contain abrasive powder or strong chemicals such as acid or alkaline). Use 5 parts water to 1 part detergent.
- ② Absorb the diluted detergent into a sponge.
- ③ Squeeze excess liquid from the sponge.
- ④ Wipe the cover with the sponge, using a circular motion and taking care not to let any excess liquid drip.
- ⑤ Wipe the surface to remove the detergent.
- ⑥ Rinse the sponge with clean running water.
- ⑦ Wipe the cover with the clean sponge.
- ⑧ Wipe the surface again with a dry, soft lint-free cloth.
- ⑨ Wait for the surface to dry completely and remove any cloth fibers from the computer surface.



## ■ **Cleaning Your Computer Keyboard**

- ❶ Absorb some isopropyl rubbing alcohol on a soft, dust-free cloth.
- ❷ Wipe each keytop surface with the cloth. Wipe the keys one by one; if you wipe several keys at a time, the cloth may hook onto an adjacent key and possibly damage it. Make sure that no liquid drips onto or between the keys.
- ❸ Allow to dry.
- ❹ To remove any crumbs and dust from beneath the keys, you can use a camera blower with a brush or cool air from a hair drier.

◆ **Note:**

Avoid spraying cleaner directly on the display or the keyboard.

## ■ **Cleaning Your Computer Display**

- ❶ Gently wipe the display with a dry, soft lint-free cloth. If you see a scratchlike mark on your display, it might be a stain transferred from the keyboard when the cover was pressed from the outside.
- ❷ Wipe or dust the stain gently with a soft, dry cloth.
- ❸ If the stain remains, moisten a soft, lint-free cloth with water or a 50-50 mixture of isopropyl alcohol and water that does not contain impurities.
- ❹ Wring out as much of the liquid as you can.
- ❺ Wipe the display again; do not let any liquid drip into the computer.
- ❻ Be sure to dry the display before closing it.

## ■ ■ Accessibility and Comfort

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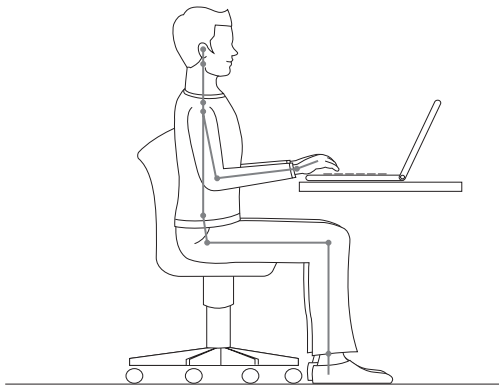
As your computer enables you to work in so many places, it is important that you remain attentive to good posture, good lighting, and proper seating. By keeping these considerations in mind, you can improve performance and achieve greater comfort. Lenovo is committed to providing the latest information and technology to our customers with disabilities.

### ■ Ergonomic Information

Working in the virtual office may mean adapting to frequent changes in your environment. Following some simple rules will make things easier and bring you the maximum benefits of your computer. Keeping in mind such basics as good lighting and proper seating, for example, can help you improve your performance and achieve greater comfort.

❖ **Note:**

This example shows someone in a conventional setting. Even if you work in a casual, less conventional setting, many of the tips in this section still apply. Develop good habits, and they will serve you well.



**General Posture:** Below are some general recommendations for assuming a healthy working posture. It is best to periodically make minor modifications in your working posture to deter the onset of discomfort caused by long periods of working in the same position. Frequent, short breaks from your work will also help to prevent any minor discomfort associated with your working posture.

**Display:** Position the display to maintain a comfortable viewing distance of 510-760 mm (20-30 inches). Avoid glare or reflections on the display from overhead lighting or outside sources of light. Keep the display screen clean and set the brightness to levels that enable you to see the screen clearly. Press **Fn + up/down arrow** to adjust display brightness.

**Head Position:** Keep your head and neck in a comfortable and neutral (vertical, or upright) position.

**Chair:** Use a chair that gives you good back support and seat height adjustment. Use chair adjustments to best suit your desired posture.

**Arm and Hand Position:** If available, utilize chair arm rests or an area on your working surface to provide weight support for your arms. Keep your forearms, wrists, and hands in a relaxed and neutral (horizontal) position. Type with a soft touch without pounding the keys.

**Leg Position:** Keep your thighs parallel to the floor and your feet flat on the floor or on a footrest.

### ■ What If You are Traveling?

It may not be possible to observe the best ergonomic practices when you are using your computer while on the move or in a casual setting. Regardless of the setting, try to observe as many of the tips as possible. Sitting properly and using adequate lighting, for example, will help you maintain desirable levels of comfort and performance.

### ■ Questions about Vision?

Your computer's visual display screen is designed to meet the highest standards and to provide you with clear, crisp images and large, bright displays that are easy to see, yet easy on the eyes. Of course, any concentrated and sustained visual activity can be tiring. If you have questions on eye fatigue or visual discomfort, consult a vision care specialist for advice.

## ■ ■ Maintenance

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An important part of owning your computer is maintenance. With proper care, you can avoid common problems. The following sections provide information that can help you to keep your computer running smoothly.

### ■ General Tips for Maintenance

- ❶ Check the capacity of your hard disk drive from time to time. If the hard disk drive gets too full, Windows® will slow down and might produce errors.

❖ **Note:**

You can check the capacity of each hard disk drive as follows.

1. Click **Start** and select **Computer** from the start menu.
  2. Right-click the hard-disk you want to check.
  3. Select **Properties** from the pull down menu.
  4. Check the capacity of the hard disk drive.
  5. Click the **OK** button to close the properties window.
- ❷ Empty your recycle bin on a regular basis.
  - ❸ Use Diskkeeper Lite or the Microsoft Disk Defragmenter on your hard disk drive on a regular basis to improve data seek and read time. To start the Disk Defragmenter, click **Start -> All Programs -> Accessories -> System Tools -> Disk Defragmenter**.

- To free up disk space, uninstall unused application programs.

❖ **Note:**

You might also want to look for application program duplication or overlapping versions.

- Clean out your Inbox, Sent, and Trash folders from your e-mail client program.
- At least once a week, make a point to back up your data. If critical data is present, it is a good idea to perform a daily backup. Lenovo has many backup options available for your computer. CD-RW drives and CD-RW/DVD drives are available for most computers and are easily installed.
- Use or schedule System Restore to take a system snapshot periodically.

❖ **Note:**

Always take a system snapshot before installing new drivers, updating software, or installing new software.

- Update device drivers and BIOS when needed.
- Profile your machine at <http://consumersupport.lenovo.com> to keep up to date with current drivers and revisions.
- Keep up to date on device drivers on other non-Lenovo hardware. You might want to read the device driver information release notes prior to updating for compatibility or known issues.
- Keep a log book. Entries might include major hardware or software changes, driver updates, minor issues you have experienced and how you resolved them.
- If you ever need to run a recovery operation on your computer to return the contents of the hard disk to the factory-installed state, the following tips might help along the way:
  - Remove all external devices such as the printer, keyboard, and so on.
  - Make sure that the battery is charged and that you have the AC power adapter connected.
  - Boot into the BIOS and load the default settings.
  - Turn off the computer and start the recovery process.
  - If your computer uses discs as the recovery media, do not remove the disc from the drive until you are prompted to do so.
- If required, you can find your country's Customer Support Center at the following Web address: <http://consumersupport.lenovo.com>.  
When calling the Customer Support Center, please make sure you have your machine type, model, and serial number available and the computer is in front of you. Also, if the machine is producing error codes, it is helpful to have the error screen on or the message written down.

Device drivers are programs that contain instructions for the operating system about how to operate or “drive” a certain piece of hardware. Each hardware component on your computer has its own specific driver. If you add a new component, the operating system needs to be instructed on how to operate that piece of hardware. After you install the driver, the operating system can recognize the hardware component and understand how to use it.

❖ **Note:**

Due to the fact that drivers are programs, like any other file on your computer, they are susceptible to corruption and might not perform properly if corruption occurs.

# Appendix A. Warranty Information

This Appendix provides information regarding the warranty period and type of warranty service applicable to your Lenovo hardware product in your country or region. For the terms and conditions of the Statement of Limited Warranty that applies to your computer, see Chapter 3, Warranty Information in the *Safety and Warranty Guide* included with your computer.

## ■ ■ Warranty Information

Product or Machine Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
Notebook: 17305	India, Indonesia, Malaysia, Singapore, Thailand, Philippines, Vietnam, China (Hong Kong S.A.R.), China (Macau S.A.R.)	Parts and Labor - 1 year Battery pack - 1 year	1, 4 1, 4
	United States of America		1, 3
	South Africa		1, 3 or 4

If required, your Service Provider will provide repair or exchange service depending on the type of warranty service specified for your product and the available service. Scheduling of service will depend upon the time of your call, parts availability, and other factors.

A warranty period of 3 years on parts and 1 year on labor means that Lenovo provides warranty service without charge for:

- a. parts and labor during the first year of the warranty period (or a longer period as required by law); and
- b. parts only, on an exchange basis, in the second and third years of the warranty period. Your Service Provider will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of warranty period.

## ■ Types of Warranty Service

### ① Customer Replaceable Unit (“CRU”) Service

Under CRU Service, your Service Provider will ship CRUs to you for you to install. Most CRUs are easy to install whereas others may require some technical skill and tools. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You may request that a Service Provider install some CRUs under one of the other types of warranty service designated for your product. Installation of external CRUs (such as mice, keyboards, or monitors) is your responsibility. Lenovo specifies in the materials shipped with a replacement CRU whether the defective CRU must be returned. When return is required, 1) return instructions, a prepaid return shipping label, and a container are included with the replacement CRU, and 2) you may be charged for the replacement CRU if your Service Provider does not receive the defective CRU within thirty (30) days of your receipt of the replacement.

### ② On-site Service

Under On-site Service, your Service Provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the Lenovo product. For some products, certain repairs may require your Service Provider to send the product to a designated service center.

### ③ Courier or Depot Service

Under Courier or Depot Service, your product will be repaired or exchanged at a designated service center, with shipping arranged by your Service Provider. You are responsible for disconnecting the product. A shipping container will be provided to you for you to return your product to a designated service center. A courier will pick up your product and deliver it to the designated service center. Following its repair or exchange, the service center will arrange the return delivery of the product to you.

### ④ Customer Carry-In or Mail-In Service

Under Customer Carry-In or Mail-In Service, your product will be repaired or exchanged at a designated service center, with delivery or shipping arranged by you. You are responsible to deliver or mail, as your Service Provider specifies, (prepaid unless specified otherwise) the product suitably packaged to a designated location. After the product has been repaired or exchanged, it will be made available for your collection. Failure to collect the product may result in your Service Provider disposing of the product as it sees fit. For Mail-in Service, the product will be returned to you at Lenovo’s expense, unless your Service Provider specifies otherwise.

## ■ ■ **Lenovo Warranty Service Telephone Numbers**

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### **Warranty Service Telephone Numbers**

The phone numbers provided below are correct as of the time of printing and are subject to change without notice. For the latest warranty service contact telephone number in a country please contact Lenovo, or your reseller in your country.

- Singapore 800 6012 047
- Malaysia 1800 18 2388
- Thailand 1800 06 0087
- Indonesia 001 803 0601 2003
- Philippines 1800 111 00724
- Vietnam 1800 1528
- India Toll free 1800 113324
  - Alternate No. 011-26388288
  - SMS 9900173324
- Hong Kong (852) 2825-6580
- Macau (853) 2871-5399
- United States 1-877-453-6686
- France 0826-536-686
- South Africa 0861-536-686

Additionally, you can find support information, and updates, including service phone numbers for unlisted countries on the Lenovo Web site located at:  
<http://consumersupport.lenovo.com>.



# Appendix B. Customer Replaceable Units (CRUs)

Customer Replaceable Units (CRUs) are computer parts that can be upgraded or replaced by the customer. There are two types of CRUs: *internal* and *external*. External CRUs are easy to install, whereas internal CRUs require some technical skills and in some cases might require tools such as a screwdriver. However, both internal and external CRUs are safe for removal by the customer.

Customers are responsible for replacing all external CRUs. Internal CRUs can be removed and installed by customers or by a Lenovo service technician during the warranty period.

Your computer contains the following types of external CRUs:

- **External CRUs (pluggable):** These CRUs unplug from the computer. Examples of these types of CRUs include the AC adapter and power cord.
- **External CRUs with latches:** These CRUs include a latch to help you remove and replace the part. Examples of these types of CRUs include the notebook main battery, an optical drive, a hard-disk drive, and an extended battery.

Your computer contains the following types of internal CRUs:

- **Internal CRUs (located behind an access panel):** These CRUs are isolated parts within the computer that are concealed by an access panel that is typically secured by either one or two screws. Once the access panel is removed, only the specific CRU is visible. Examples of these types of CRUs include memory modules and hard disk drives.
- **Internal CRUs (located within the product):** These CRUs are accessible only by opening the computer's outer case. Examples of these CRUs include PCI Express Mini Cards and the integrated keyboard.

# Appendix C. Features and Specifications

## ■ ■ Features

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### Processor

- See the system properties of your computer. You can do this as follows: Click **Start**, right-click **Computer**, then from the pull down menu select **Properties**.

### Memory

- Double data rate (DDR) synchronous dynamic random access memory (DRAM) II

### Storage device

- 2.5-inch hard disk drive

### Display

- Color display with TFT technology\*:
  - \* Polymethyl methacrylate (PMMA) film is used on specific models.
- Size: 17 inch (Wide screen)
- Resolution: 1920 × 1200/1440 × 900
- PM discrete graphics card with 1920 × 1200 and 1024 × 768 resolution conversion.
- GM integrated graphics card with 1440 × 900 and 1024 × 768 resolution conversion.

### Keyboard

- Fn key function
- Touch pad
- Volume control buttons
- Touch inductive panel
- Lenovo game zone or 17 Numeric keys
- CapsLock

### Interface

- VGA connector (IN/OUT)
- Stereo Headphone/SPDIF jack
- Microphone jack
- 4 Universal Serial Bus (USB) connectors
- RJ-11 telephone connector
- RJ-45 Ethernet connector
- IEEE 1394 connector
- TV-in port (Specific models only)
- HDMI connector (Specific models only)

### ExpressCard slot

- 54 mm ExpressCard (new card)

### Optical drive

- CD-ROM, DVD-ROM, CD-RW/DVD ROM, CD-RW/DVD, or DVD-RW/DVD-ROM, HD-DVD, or Blu-ray Recordable depending on the model.

### Wireless features

- Wireless LAN
- Bluetooth (Specific models only)
- Wireless device switch
- CIR port

### Camera

- Integrated camera

### Digital media reader

- 6-in-1 (SD card, Multi-media Card, Memory Stick, xD-Picture Card, Memory Stick Pro, SD pro) digital media slot

## ■ ■ Specifications

### Size

- Width: approximate 394 mm
- Depth: approximate 285 mm
- Height: approximate 34.9 to 39.9 mm

### Environment

- Maximum altitude without pressurization: 3048 m (10000 ft)
- Temperature
  - At altitudes up to 2438 m (8000 ft)
    - Operating with no optical disc in the drive: 5° to 35°C (41° to 95°F)
    - Operating with an optical disc in the drive: 10° to 35°C (50° to 95°F)
    - Storage: 0° to 50°C (32° to 122°F)
  - At altitudes above 2438 m (8000 ft)
    - Maximum operating temperature, 31.3°C (88°F)

❖ **Note:**

When you charge the battery pack, its temperature must be at least 10°C (50°F).

- Relative humidity:
  - Operating with no optical disc in the drive: 8% to 95%
  - Operating with an optical disc in the drive: 8% to 80%

### Power source (AC adapter)

- Input rating of the AC adapter: 100-240 V ac, 50 to 60 Hz
- 90 W (with integrated graphics card)/135 W (with discrete graphics card)

### Battery pack

- Lithium-ion (Li-Ion) battery pack
  - Nominal voltage: 11.1 V dc
  - Capacity: 57 Wh

# Appendix D. Notices

## ■ ■ Notices

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Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area. Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

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*Lenovo (United States), Inc.*

*1009 Think Place - Building One*

*Morrisville, NC 27560*

*U.S.A.*

*Attention: Lenovo Director of Licensing*

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## Appendix D. Notices

The products described in this document are not intended for use in implantation or other life support applications where malfunction may result in injury or death to persons. The information contained in this document does not affect or change Lenovo product specifications or warranties. Nothing in this document shall operate as an express or implied license or indemnity under the intellectual property rights of Lenovo or third parties. All information contained in this document was obtained in specific environments and is presented as an illustration. The result obtained in other operating environments may vary.

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Any references in this publication to non-Lenovo Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this Lenovo product, and use of those Web sites is at your own risk.

Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

The software interface and hardware configuration described in all the manuals included with your computer may not match the actual configuration of the computer you purchased.

### ■ **Export classification notice**

This product is subject to the United States Export Administration Regulations (EAR) and has an Export Classification Control Number (ECCN) of 4A994.b. It can be re-exported except to any of the embargoed countries in the EAR E1 country list.

### ■ **Television output notice**

The following notice applies to models that have the factory-installed television-output feature.

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

## ■ ■ Wireless related information

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### ■ Wireless Interoperability

Wireless LAN PCI Express Mini Card is designed to be interoperable with any wireless LAN product that is based on Direct Sequence Spread Spectrum (DSSS), Complementary Code Keying (CCK), and/or Orthogonal Frequency Division Multiplexing (OFDM) radio technology, and is compliant to:

- The IEEE 802.11a/b/g/n Standard on Wireless LANs, as defined and approved by the Institute of Electrical and Electronics Engineers.
- The Wireless Fidelity (WiFi) certification as defined by the Wi-Fi Alliance.

*Bluetooth* Daughter Card is designed to be interoperable with any *Bluetooth* product that is compliant to *Bluetooth* Specification 2.0 + EDR as defined by the *Bluetooth* SIG.

Following profiles are supported by *Bluetooth* Daughter Card:

- Generic Access
- Service Discovery
- Serial Port
- Dial-up Networking
- FAX
- LAN Access using PPP
- Personal Area Network
- Generic Object Exchange
- Generic Object Push
- File Transfer
- Synchronization
- Audio Gateway
- Headset
- Printer
- Human Interface Devices (Keyboard/Mouse)
- Basic Image
- Handsfree
- AV

### ■ Usage Environment and Your Health

Wireless LAN PCI Express Mini Card and *Bluetooth* Daughter Card emit radio frequency electromagnetic energy like other radio devices. However, the level of energy emitted is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Due to the fact that Wireless LAN PCI Express Mini Card and *Bluetooth* Daughter Card operate within the guidelines found in radio frequency safety standards and recommendations, Lenovo believes the integrated wireless cards are safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situation or environment, the use of Wireless LAN PCI Express Mini Card or *Bluetooth* Daughter Card may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using the integrated wireless cards on board of airplanes, or in hospitals
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization (e.g., airport or hospital), you are encouraged to ask for authorization to use Wireless LAN PCI Express Mini Card or *Bluetooth* Daughter Card prior to turning on the computer.



## ■ ■ Electronic Emissions Notices

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The following information refers to IdeaPad Y710, machine type 17305.

### ■ Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from Lenovo authorized dealers. Lenovo is not responsible for any radio or television interference caused by using other than recommended cables or connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible party:  
Lenovo (United States) Incorporated  
1009 Think Place - Building One  
Morrisville, NC 27650  
U.S.A.  
Telephone: (919) 294-5900



### ■ **Industry Canada Class B Emission Compliance Statement**

This Class B digital apparatus complies with Canadian ICES-003.

### ■ **Avis de conformité à la réglementation d'Industrie Canada**

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### ■ **European Union EMC Directive Conformance Statement**

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-Lenovo option cards.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Properly shielded and grounded cables and connectors must be used in order to reduce the potential for causing interference to radio and TV communications and to other electrical or electronic equipment. Such cables and connectors are available from Lenovo authorized dealers. Lenovo cannot accept responsibility for any interference caused by using other than recommended cables and connectors.

## ■ Japanese VCCI Class B Statement

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って、正しい取り扱いをして下さい。

Japanese compliance for products less than or equal to 20A per phase.

高調波電流規格JIS C 61000-3-2適合品

## ■● Lenovo product service information for Taiwan

台灣 Lenovo 產品服務資訊如下：  
荷蘭商思惟個人電腦產品股份有限公司台灣分公司  
台北市信義區信義路五段七號十九樓之一  
服務電話：0800-000-700

## ■● WEEE and Recycling Statements

### ■ General Recycling Statement

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. Information on product recycling offerings can be found on Lenovo's Internet site at <http://www.pc.ibm.com/ww/lenovo/about/environment>

## ■ ■ EU WEEE Statements

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The Waste Electrical and Electronic Equipment (WEEE) mark applies only to countries within the European Union (EU) and Norway. Appliances are labeled in accordance with European Directive 2002/96/EC concerning waste electrical and electronic equipment (WEEE). The Directive determines the framework for the return and recycling of used appliances as applicable throughout the European Union. This label is applied to various products to indicate that the product is not to be thrown away, but rather reclaimed upon end of life per this Directive.

Users of electrical and electronic equipment (EEE) with the WEEE marking per Annex IV of the WEEE Directive must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to them for the return, recycle, recovery of WEEE and minimize any potential effects of EEE on the environment and human health due to the presence of hazardous substances. For additional WEEE information go to: <http://consumersupport.lenovo.com>.

## ■ ■ Japan Recycling Statements

---

### ■ Collecting and Recycling a Disused Lenovo Computer or Monitor

If you are a company employee and need to dispose of a Lenovo computer or monitor that is the property of the company, you must do so in accordance with the Law for Promotion of Effective Utilization of Resources. Computers and monitors are categorized as industrial waste and should be properly disposed of by an industrial waste disposal contractor certified by a local government. In accordance with the Law for Promotion of Effective Utilization of Resources, Lenovo Japan provides, through its PC Collecting and Recycling Services, for the collecting, reuse, and recycling of disused computers and monitors. For details, visit the Lenovo Web site at

[www.ibm.com/jp/pc/service/recycle/pcrecycle](http://www.ibm.com/jp/pc/service/recycle/pcrecycle)  
<http://www.ibm.com/jp/pc/service/recycle/pcrecycle>

Pursuant to the Law for Promotion of Effective Utilization of Resources, the collecting and recycling of home-used computers and monitors by the manufacturer was begun on October 1, 2003. This service is provided free of charge for home-used computers sold after October 1, 2003. For details, visit the Lenovo Web site at

[www.ibm.com/jp/pc/service/recycle/personal](http://www.ibm.com/jp/pc/service/recycle/personal)  
<http://www.ibm.com/jp/pc/service/recycle/personal>

## ■ Disposing of a Lenovo Computer Components

Some Lenovo computer products sold in Japan may have components that contain heavy metals or other environmental sensitive substances. To properly dispose of disused components, such as a printed circuit board or drive, use the methods described above for collecting and recycling a disused computer or monitor.

## ■ Disposing a Disused Battery Pack from Lenovo Notebook Computers

Your Lenovo notebook computer has a lithium ion battery pack or a nickel metal hydride battery pack. If you are a company employee who uses a Lenovo notebook computer and need to dispose of a battery pack, contact the proper person in Lenovo sales, service, or marketing, and follow that person's instructions. You also can refer to the instructions at

[www.ibm.com/jp/pc/environment/recycle/battery](http://www.ibm.com/jp/pc/environment/recycle/battery)

<http://www.ibm.com/jp/pc/environment/recycle/battery>

If you use a Lenovo notebook computer at home and need to dispose of a battery pack, you must comply with local ordinances and regulations. You also can refer to the instructions at

[www.ibm.com/jp/pc/environment/recycle/battery](http://www.ibm.com/jp/pc/environment/recycle/battery)

<http://www.ibm.com/jp/pc/environment/recycle/battery>

## ■ ■ Notice for Users in the U.S.A. ---

California Perchlorate Information:

Products containing CR (manganese dioxide) lithium coin cell batteries may contain perchlorate.

Perchlorate Material — special handling may apply.

See <http://www.dtsc.ca.gov/hazardouswaste/perchlorate>.

## ■ ■ Notice on Deleting Data from Your Hard Disk

---

As computers spread into every corner of life, they process more and more information. The data on your computer, some of it sensitive, is stored on a storage device called the hard disk. Before you dispose of, sell, or hand over your computer, you need to delete that data.

Handing your computer over to someone else without deleting the loaded software, such as operating systems and application software, may even violate License Agreements. You are advised to check the terms and conditions of those Agreements.

Deleting the data from the hard disk is not easy.

There are methods that seem to delete the data:

- Move the data to the recycle bin, and then choose the Empty recycle bin command.
- Use the Delete command.
- Format your hard disk, using the software for initializing it.
- Using the preinstalled recovery program, bring the hard disk back to factory-ship state.

These operations, however, only change the file allocation of the data; they do not delete the data itself. In other words, the data retrieval processing is disabled under an operating system such as Windows. The data is still there, even though it seems to be lost. Thus, it is sometimes possible to read the data by use of special software for data recovery. There is a risk that people of bad faith may read and misuse the critical data on hard disks for unexpected purposes.

To prevent the leakage of data, it becomes very important that you take responsibility for deleting all the data from the hard disk when you dispose of, sell, or hand over your computer. You can destroy the data physically by smashing the hard disk with a hammer, or magnetically by means of strong magnetic power, thus making the data unreadable. But we recommend that you make use of the software (payware) or service (pay service) specifically developed for the purpose.

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