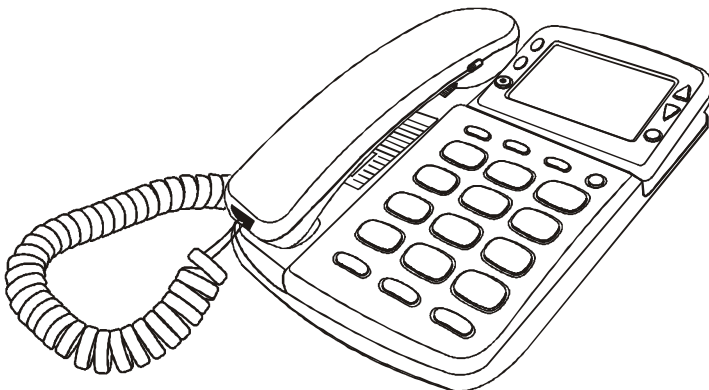# DURABRAND

13 MEMORY ADJUSTABLE JUMBO DISPLAY CALLER ID TELEPHONE

MODEL PH-5560

OPERATING INSTRUCTIONS

- CALLER ID SHOWS YOU CALLER'S NAME & NUMBER
- 81 NAME & NUMBER CALLER ID MEMORY
- TONE/PULSE SWITCHABLE DIALING
- AUTOMATIC TIME & DATE DISPLAY
- ONE-TOUCH CALLER ID CALL BACK
- 3 ONE-TOUCH SPEED DIAL BUTTONS
- 10 TWO-TOUCH SPEED DIAL MEMORY LOCATIONS
- WALL/DESK USABLE
- REQUIRES 4 "AA" BATTERIES (NOT INCLUDED)

TO USE THE CALLER ID FEATURES OF THIS PHONE, YOU MUST SUBSCRIBE TO CALLER ID SERVICE FROM YOUR PHONE COMPANY, AND REMEMBER TO INSTALL BATTERIES.

NOTE: READ AND FOLLOW THESE INSTRUCTIONS BEFORE USING YOUR TELEPHONE

IB-PH5560-WC-E-040505

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury, including the following:

1. Read and follow all instructions and warnings.
2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a slightly dampened cloth only.
3. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
4. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the phone.
5. Slots and openings in back or bottom of the phone are for ventilation, and should not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator, heat register or a built-in installation such as a bookcase or cabinet unless proper ventilation is provided.
6. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind on the product.
7. To reduce the risk of electric shock, do not take this telephone apart. When service or repair work is required, take it to a qualified service representative. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
8. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
   A. When the cord or plug is damaged or frayed.
   B. If liquid has been spilled into the product.
   C. If the product has been exposed to rain or water.
   D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
   E. If the product has been dropped or the cabinet has been damaged.
   F. If the product exhibits a distinct change in performance.
9. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
10. Do not use the telephone to report a gas leak in the vicinity of the leak.
11. Do not allow anything to rest on the telephone cord. Do not locate this product where the cord will be damaged by persons walking on it.
12. Never install telephone wiring during a lightning storm.
13. Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
14. Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
15. Be careful when installing or modifying telephone lines.
16. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

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IMPORTANT TELEPHONE COMPANY & FCC INFORMATION

CAUTION : TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND PERSONAL INJURY, DO NOT OPEN CABINET.

WE SUGGEST THAT YOU REVIEW THE FOLLOWING INFORMATION PROVIDED BY THE FCC (FEDERAL COMMUNICATIONS COMMISSION).

FCC REGISTRATION

This telephone set is registered with the FCC based upon compliance with Part 68 of its rules. Connection of this telephone to the nationwide telecommunications network must be through a standard network jack (RJ11W or RJ11C) which you can order from your telephone company, if not already installed.

NOTE : FCC registration does not constitute an expressed or implied guarantee of performance. Only the Lenoxx warranty in this booklet covers the performance of this telephone set.

IMPORTANT FCC INFORMATION

In the event that terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped. However, where prior notice is impractical, the company may temporarily cease service providing that they:

1. Promptly notify the customer.
2. Give the customer an opportunity to correct the problem with their equipment.
3. Inform the customer of the right to bring a complaint to the Federal Communications Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The telephone company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68. If such changes can be reasonably expected to render any customer terminal equipment incompatible, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

RINGER EQUIVALENCE NO. (REN)

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

NOTE :

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, try the following:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for assistance.
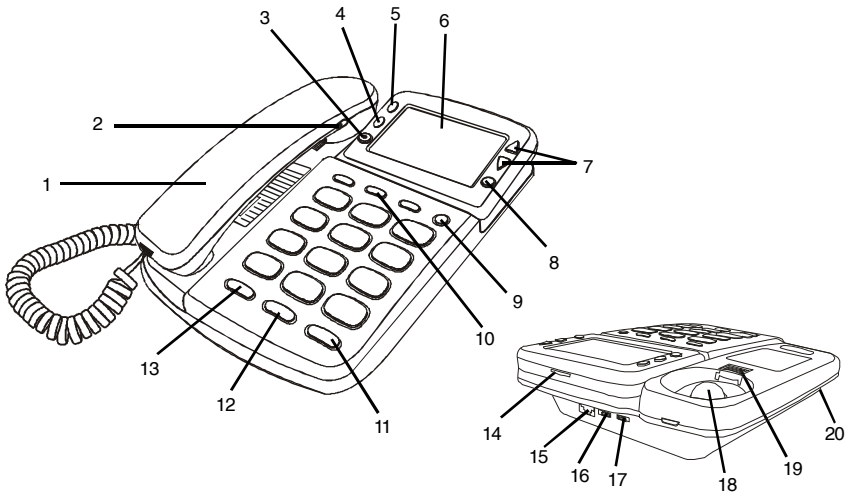
GENERAL

The FCC prohibits customer-provided terminal equipment to be connected to party lines or to be used in conjunction with coin telephone service.
This phone is hearing aid compatible.

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LOCATION OF CONTROLS

1. COMFORTABLE HANDSET - for comfortable use even during long calls.
2. HANDSET VOLUME CONTROL - adjusts the volume of handset receiver.
3. NEW CALL INDICATOR - flashes when new calls have come in.
4. CALL BACK BUTTON- used for calling back from the caller ID list.
5. DELETE BUTTON - erases an individual record or all records from the Caller ID Memory, also used to accept time, date, and area code during initial setup.
6. JUMBO CALLER ID DISPLAY - shows the caller's name, number, and calling time & date (and more).
7. UP/DOWN BUTTONS - review **all** calls received.
8. DISPLAY BUTTON- adjusts the LCD contrast level.
9. STORE BUTTON - used for storing numbers into the one-touch or two-touch Speed Dial memories.
10. ONE TOUCH SPEED DIAL BUTTONS - allow you to store numbers and quickly dial them from memory.
11. REDIAL/PAUSE BUTTON - get a new dial tone, then press this button to dial the last dialed number (also if you need a pause for PABX).
12. FLASH BUTTON - press to switch calls for call waiting or get a new dial tone.
13. AUTO BUTTON - allows you to store & dial numbers from 10 two-touch memory locations.
14. DISPLAY TAB - used to adjust the position of the display.
15. LINE CORD JACK - insert one end of the telephone line cord here when connecting the telephone.
16. RINGER HI/LOW/OFF SWITCH - adjusts the volume of the ringer or turns off ringer for undisturbed privacy.
17. TONE/PULSE SWITCH - selects the desired dialing mode.
18. HOOK SWITCH - press down to release the line, hold it down and then release it to get a new dial tone or for call waiting.
19. HANDSET CLIP - holds the Handset in place when the telephone is mounted on a wall.
20. COILED CORD JACK - Insert COILED CORD from HANDSET here.
21. BATTERY COMPARTMENT - place 4 size "AA" alkaline batteries inside according to the polarities as shown inside the battery compartment.
22. RESET SWITCH - to reset your phone by inserting a pin into the small hole on the back of the phone.
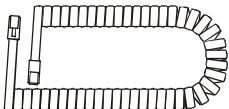
BACK OF THE PHONE

—— 3 ——

IB-PH5560-WC-E-040505
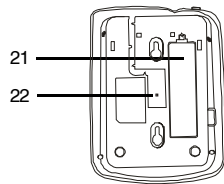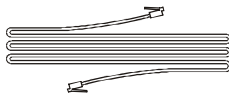
GETTING STARTED

Step 1: Checking the Package Contents

Your new PH-5560 jumbo display Caller ID telephone has all the features of a 13 memory telephone plus Caller ID display functions.

As you unpack this set, make sure you have the following items in the package.
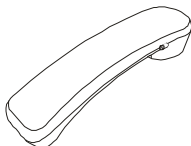
COILED HANDSET CORD

STRAIGHT TELEPHONE LINE CORD

SHORT STRAIGHT WALL CORD
(for wall mounting use)

TELEPHONE BRACKET (attach to the back of the base for desk use)

HANDSET

TELEPHONE BASE

Step 2: Powering the Phone
INSTALLING BATTERIES

Before you connect the phone cords, follow these steps to install the batteries:

1. Push down the battery door tab with a pen or other pointed object and lift the battery door out (FIG. 1).
2. Insert 4 size "AA" alkaline batteries as shown inside the battery compartment (FIG. 2). (The negative side (-) of the battery touches the battery spring.)
3. Replace the battery door and snap it shut (FIG. 3).
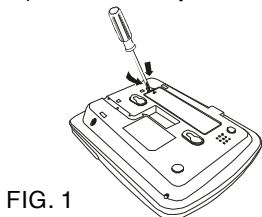
FIG. 1   FIG. 2   FIG. 3

CAUTION

Make sure that the telephone line cord is disconnected before opening the battery door. Replace the batteries when the low battery indicator ⬚ appears in the display.

- When the batteries are dead, the display will not show anything. You can still make or receive calls, but you can't use the Caller ID or memory dialing.
- When the batteries are dead, your data and settings could be erased.

—— 4 ——

GETTING STARTED

Step 3: Telephone Installation

CONNECTING THE TELEPHONE

HANDSET

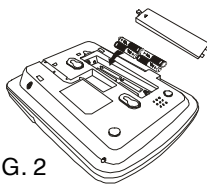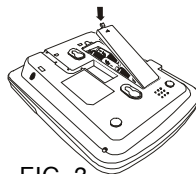**REAR OF THE TELEPHONE**

WALL JACK

1. Connect the handset coiled cord to the HANDSET and the left side of the phone.
2. Connect the straight telephone line cord to the LINE CORD jack (rear of phone) and telephone outlet on the wall.

If your telephone outlet is not modular, contact your telephone company for assistance.

(If you want to mount the telephone on the wall, see Wall Mounting on pages 11 & 12.)
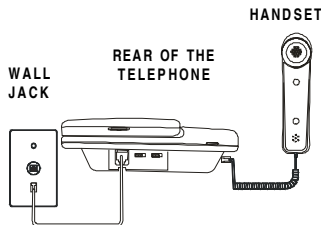
ATTACHING THE BRACKET FOR DESK USE

We recommend you to use the plastic bracket for proper desk use.

1. Push both sides of the bracket and insert the 2 wider raised tabs of the bracket into the wider slots on the back of the base according to the arrow on the bracket.
2. Press the bracket until the 2 narrow raised tabs of the bracket are inserted into the narrow slots on the back of the base.
3. To separate the bracket from the base, push both sides of the bracket and pull the bracket out.
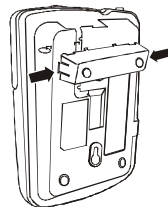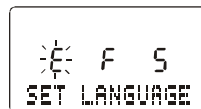
Step 4: Setting up the Telephone

SETTING UP LCD CONTRAST, LANGUAGE, AREA CODE, TIME AND DATE

You may need to set up the LCD contrast, language, area code, time and date for your telephone when you install the batteries for the first time or when you move to an area that has a different area code. This is necessary because the phone must distinguish local or long distance calls to properly dial calls from the Caller ID list.

NOTE: During setup, if you do not press the DELETE button within 10 seconds, the display will get back to normal display mode.

Press the DISPLAY button repeatedly to adjust the LCD contrast level.

Press and hold the **DELETE** button down, then press the **DOWN** button, SET LANGUAGE will show in the display. The default language "E" ("E" = English; "F" = French; "S" = Spanish) will flash. Release the DELETE button, and press the UP or DOWN button to choose your desired language (flashing). Press the DELETE button to confirm and accept.

Then the display will ask you to set your Area Code:

While the first digit is flashing, you should:

1. Press the UP button till the first digit of your area code is displayed (flashing).
2. Press the DELETE button to accept and go to the next digit.

```
E  F  S
SET LANGUAGE
```

```
-
SET AREA CODE
```

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GETTING STARTED

Step 4: Setting up the Telephone(continued)
SETTING UP LCD CONTRAST, LANGUAGE, AREA CODE, TIME AND DATE

3. Repeat steps 1 and 2 above to set the 2nd and 3rd digits of your area code.

AREA CODE EXAMPLE: 718

SET AREA CODE	SET AREA CODE	SET AREA CODE

NOTE: At any time during setup, you may just pick up the handset to dial or receive a call.

NOTE: If you make a mistake, you can just do it over again or call customer service for help. Your phone will now go to the Time and Date mode, press the UP and DOWN buttons to get to the correct number and the DELETE button to accept.

You do not have to set up the Time and Date because the telephone company will automatically update this with your Caller ID when your phone rings (twice or more).

To get back to the standby mode (for dialing), press the DELETE button repeatedly until the normal display shows (see below for example):

(Example: 10:53 a.m. On June 18th)

10:53ᴬᴹ   6/18
TOTAL 00 NEW 00
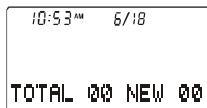
Then the display will ask you to set the LCD contrast, you can press the UP or DOWN button to adjust the LCD contrast, and press the DELETE button to confirm. In general, you can press the DISPLAY button directly to set the LCD contrast.

After setting the LCD contrast, language, area code, time & date, you can adjust the display to the proper position so that you can easy read the information in the display.

TO RESET THE PHONE
In the rare case of abnormal telephone line interference, your phone may not work properly and may need to be reset. Make sure the phone is hung up, use a pointed object like a straighted pape clip and stick it into the small hole at the back of the phone (marked RESET) for 2 second. The display will become blank for about one second, then resume to the previous display. **Note all the information in your phone (including the memory numbers you stored and caller ID list) will be lost.**

BASICS

Choosing Tone or Pulse Dialing

Select the type of dialing that you desire or that your telephone system requires by setting the TONE/PULSE switch.

TONE - The set will operate using tone dialing.

PULSE - The set will dial using rotary dial type pulses (clicking sounds).

If you are not sure of your dialing system, make a trial call with the switch set to TONE. If the call connects, leave the switch as it is; otherwise, set it to PULSE.

NOTE: To use caller ID service, you will probably need TONE dialing.

Even when your phone is set to pulse service, this phone can be switched to temporary tone for access to services that require tone signaling including Telephone Banking.

Just press the TONE ✱TONE button after dialing in pulse and your buttons can now be used for tone signaling for **this** call **only**.

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BASICS

Making and Receiving Calls
MAKING A CALL
1. Pick up the handset to get a dial tone. The hook icon 📞 will show in the display.
2. Dial the phone number. The dialed number appears in the display.
3. When you finished talking, replace the handset into the base.

RECEIVING A CALL
1. Pick up the handset when the phone rings. The hook icon 📞 will show in the display.
2. After a few seconds, the Count Up Call Timer will start.
3. When you finished talking, replace the handset into the base.

NOTE: When pick up the HANDSET, the hook icon 📞 will show in the display. If this icon shows in the display while the phone is not in use, remember to check if the HANDSET is replaced properly.

Volume Control and Ringer Setting

Adjust the handset volume	Slide the HANDSET VOLUME control (LOUD or NORMAL).
Adjust the ringer level	Set RINGER HI/LO/OFF switch. HI - loud rings on incoming calls. LO - lower rings on incoming calls. OFF - no ringing on incoming calls. NOTE: Only this phone will not ring, other phones on the same line will continue to ring normally.

If you have subscribed to the Caller ID service, the caller's number and/or name appears in the display when you received a call (see page 9).

Last Number Redialing and Pause Function
1. Pick up the HANDSET, the hook icon 📞 will show in the display.
2. Press the REDIAL/PAUSE button. The last dialed number appears in the display and is automatically dialed.

TO CHECK THE LAST PHONE NUMBER DIALED
While the phone is not in use, press the REDIAL/PAUSE button. The number appears in the display for 10 seconds.
NOTE: If the last dialed number exceeds 15 digits, only 15 digits will be displayed.

PAUSE FUNCTION
Example: In an office where you need to dial a 9 first to get an outside line.
Dial the number 9 and press REDIAL/PAUSE button, and then dial the phone number. You will see a " P " displayed for pause. You may also store this into memory.

Flash Function
Useful for call waiting or getting a new dial tone.
If you are using the telephone when a new call comes in (you will hear a beep or click), press the FLASH button on your telephone, you will put on hold the parter you are having the conversation with and you will be able to talk to the new caller, after you finish the conversation with the 2nd caller, press FLASH button to return to the 1st call.
NOTE: In order to use this function, you need to subscribe to CALL WAITING service from your telephone company.

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TELEPHONE FEATURES

Memory Dialing

You can quickly dial the numbers you stored into the 3 one-touch speed dial buttons or 10 two-touch speed dial memories.

STORING PHONE NUMBERS INTO MEMORY

1. Press the STORE button. P_{ro} (short for programming) appears in the display.

2. Dial the phone number you want to store. You can store up to 22 digits (including a

   TONE (⊛TONE) and a PAUSE (REDIAL/PAUSE), each of which is counted as one digit).

3. | **For 3 one-touch dialing:** Press one of the 3 one-touch speed dial buttons (M1 to M3). | *For 10 two-touch dialing:* Press AUTO button, and then press one of the dialing keys (0 to 9) to store a phone number in. |
   |---|---|

4. The stored number and the location will be shown in the display, press the STORE button to confirm.

5. Repeat steps 2 to 4 to store numbers into other memory locations.

6. Wait 3 seconds to resume normal display.

NOTE

When the batteries are dead or removed for more than 30 minutes, the stored numbers may be erased.

TIP 1: If you entered a wrong number, you may press the hook switch, then start from the beginning.

TIP 2: If you want to store a calling card number into one of your memories, you may do this the same way you program a phone number into memory. Also if you need a pause in the number, simply press the REDIAL/PAUSE button on your phone.

To store a number to be dialed via Private Branch Exchange (PABX)

Before entering a phone number in Step 2 in *Storing phone number into memory*, do as follows:

1. Enter the outside line access digit (e.g., 9).
2. Press REDIAL/PAUSE button (for a pause).

To check the stored number

While the phone is not in use, press the desired one-touch speed dial button, or press the AUTO button and the desired two-touch memory number (0 to 9). The stored number appears in the display for 3 seconds.

To change a stored number

Just store a new number, as described above, the old number will be erased automatically.

MAKING CALLS WITH 3 ONE-TOUCH SPEED DIALING BUTTONS

1. Pick up the handset.
2. Press one of the one-touch speed dial buttons (M1 to M3).
3. The phone will dial the numbers you stored into it.

MAKING CALLS WITH 10 TWO-TOUCH SPEED DIALING LOCATIONS

1. Pick up the handset.
2. Press the AUTO button first, then press the stored two-touch memory number (0-9).
3. The phone will dial the numbers you stored into it.

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CALLER ID FEATURES

Understanding the Caller ID Service

Caller ID allows the caller's phone number to be shown in the display between the first and the second ring of the call, also in most cases, the caller's name, and calling time and date. This information will be stored automatically.

In order to use this feature, you must first subscribe to Caller ID service.

To use the call back feature, be sure to enter your area code (see pages 5 & 6), and press the CALL BACK button for correct digits.

When You Received a Call

The phone number appears in the display with the date and time as shown in the example here.

If your Caller ID service includes the caller's name, the caller's name also appears in the display (up to 15 letters), as well as time & date of the call (this varies by region).

```
1:54PM   3/19   No.28
212-555-1234
JOHN SMITH
```
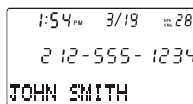
NOTE

The caller's phone number and/or name will not appear in the following cases:

- The call is made through a telephone company which does not offer Caller ID service (including international calls). The display will show " *UNAVAILABLE* " .
- The call is " blocked ". For privacy reasons, many states allow callers the option to prevent his or her telephone data from being displayed in the other party's Caller ID display. The display will show " *BLOCKED CALL* ".
- You have picked up the phone before the second ring.
- If the call is from an office which uses multiple lines, the displayed phone number may not match the number you use to call that extension.

Viewing the Caller ID List

The phone stores the data of the last 81 calls received including " *UNAVAILABLE* " and " *BLOCKED CALL* " calls. It keeps track of all calls received, even if they were not answered (for example, if you are not at home).

You can look through the data in the Caller ID list to check the numbers and names of the calls received.

1. Press the DOWN button to view your calls from the newest call.
2. Press the UP button to view calls from older calls to newer ones.
   - When you have reached the last (newest) data by pressing UP button, " *END OF LIST* " appears. If you press UP button again, the display will show the first (oldest) call.
   - When you have reached the first (oldest) data by pressing DOWN button, " *END OF LIST* " appears. If you press DOWN button again, the display will show the last (newest) call.

You can view the Caller ID list during conversation also by following the steps above.

NOTE: If your telephone is powered by batteries, when the batteries are weak, the low battery indicator ▭ is displayed. Change the batteries as soon as possible; otherwise the Caller ID list may be erased.

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CALLER ID FEATURES

Calling back from the Caller ID List

A. When the Handset is on the Base.

1. Display the phone number you want to call back using the UP or DOWN button.
2. Press the CALL BACK button. the display will show "PICKUP OR ADJ".
3. If the phone number is 7-digit (local call), phone number displayed is 7-digit, if you want the phone number to be 10-digit (area code + phone number) or 11-digit (1 + area code + phone number), press the CALL BACK button once or twice more.
4. If the phone number is 10-digit, the phone number displayed is 11-digit ("1" is added automatically in front of the 10-digit phone number), if you want the phone number to be 10-digit, press the CALL BACK button once more.
5. Pick up the handset, the phone will dial the number displayed.

B. When the Handset is Picked up.

1. Display the phone number you want to call back using the UP or DOWN button.
2. Press the CALL BACK button. the display will show "DIALING OR ADJ".
3. If the phone number is 7-digit (local call), the phone number displayed is 7-digit, if you want the phone number to be 10-digit (area code + phone number) or 11-digit (1 + area code + phone number), press the CALL BACK button once or twice more.
4. If the phone number is 10-digit, the phone number displayed is 11-digit ("1" is added automatically in front of the 10-digit phone number), if you want the phone number to be 10-digit, press the CALL BACK button once more.
5. The phone will dial the number displayed.

Storing the Phone Numbers from the Caller ID List

As the phone keeps the data of up to 81 calls, if the 82nd call comes in, the phone deletes the oldest data automatically.

To prevent important data from being deleted, you can store them into the 13 speed dial memories (3 one-touch or 10 two-touch).

1. Display the phone number you want to store (by pressing UP or DOWN button).
2. Press STORE button. The display will show "STORE OR ADJ", press CALL BACK button to adjust the number. If the phone number is 10-digit, "1" is added automatically in front of the 10-digit phone number.

3.

For one-touch memory	For two-touch memory
Press a one-touch speed dial button (M1 to M3).	Press the **AUTO** button, and then one of the speed dial memories (**0 to 9**).

The phone number is now stored in that memory button (NOTE: Only the number will be stored, not the name).

NOTE:

1. Do not allow more than 3 seconds to elapse between each step of the procedure.
2. If the phone is connected to a Private Branch Exchange (PABX), you may need to add an outside line access digit or a pause, see page 8.

Deleting the Data from the Caller ID List

To delete the Caller ID memory one by one

1. Display the Caller's ID you want to delete (by pressing UP or DOWN button).
2. Press the DELETE button, the display will show "DEL CALL?", press the DELETE button once more, the display changes to show the next or previous call, and the data is deleted.

CALLER ID FEATURES

Deleting the Data from the Caller ID List (continued)

### To delete *ALL* the Caller ID memories

1. When the phone is not in use, press the DELETE button and hold for 3 seconds, the display shows "DEL ALL CALLS?"
2. Press the DELETE button once more, the display changes to " NO CALLS " and **all** the Caller ID memories (including the new call memories) are deleted.

NOTE: The new call indicator will flash when there are new calls in the caller ID memory. It will be off when all new calls are viewed or all calls are deleted.

Using Message Waiting/Mailbox

To use the Message Waiting indication feature, you must subscribe to this service if available from your local telephone company.

Your PH-5560 will only respond to FSK type of message delivery.

1. If the message is sent by the telephone company which is preceded by a ring, the display will show "MESSAGE WAITING" and the message waiting symbol � will appear in the display and flash.
2. After you have retrieved your message(s), the telephone company will send a clear signal (by a ring) to your phone. The message waiting symbol ⎽ will turn off, and display shows " MSG WAITING OFF ".
3. Sometimes the telephone company will not send a message clear signal to you, and you have to clear the message waiting record manually. Just press and hold the DELETE button down and then press the UP button, the message will be cleared. The message waiting symbol ⎽ will be off.

WALL MOUNTING

This phone can be mounted on a wall phone plate. If you do not have a modular wall phone plate installed, please consult with your phone company or installer to get one, or see next page for installation without a wall plate.

1. HANDSET CLIP - When the phone is mounted on the wall, the HANDSET CLIP must be adjusted so it will hold the HANDSET.

   A. SLIDE OUT   B. REVERSE   C. REPLACE INTO PHONE
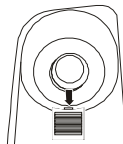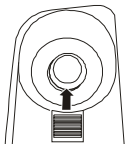
2. Use the **SHORT** STRAIGHT WALL CORD, and plug one end into the rear of the phone.

3. Plug the other end of the SHORT STRAIGHT WALL CORD into the WALL JACK.

4. Put the phone over the WALL PLATE, make sure both posts fit into slots on the back of the phone. Then slide the phone down to lock the phone onto the WALL PLATE.

—— 11 ——

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WALL MOUNTING (continued)

Wall Mounting without a Modular Wall Phone Plate

Follow these instructions to mount the phone on the wall without a wall plate:

1. Locate a wall stud. If it is possible to utilize a wall stud for mounting, dry wall expanders or a similar type fastener is recommended. Consult your local hardware stores for details.
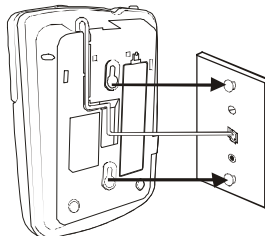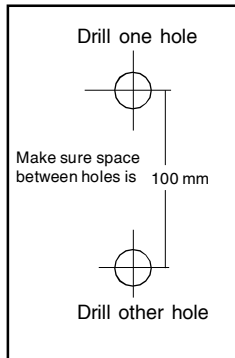2. Drill 2 holes 3 $^{15}/_{16}$" (100 mm) apart.
3. Put a screw into each hole and leave $^{3}/_{16}$" (5mm) of the head exposed to mount the phone (screws are not included).
4. Connect the straight cord to the phone and jack.
5. Place the TELEPHONE BASE on the 2 mounting screws and gently push down to lock into place.

Drill one hole

Make sure space between holes is 100 mm

Drill other hole

IMPORTANT

Before mounting the phone onto the wall, select a wall area with sufficient strength. If mounting on the wallboard or in an area of questionable strength, locate a stud for maximum support of your telephone.

Installation on Masonry

1. Use a $^{1}/_{4}$" masonry drill bit and drill the 2 holes (spaced as above).
2. Insert plastic anchors and install the 2 screws.
3. Leave $^{3}/_{16}$" (5 mm) of the screws exposed to mount the phone.
4. Place the TELEPHONE BASE on the 2 mounting screws and gently push down to lock into place (anchors and screws are not included).

MOUNTING AREA

MOUNTING SCREW

ANCHOR

3 $^{15}/_{16}$" (100 MM)

$^{3}/_{16}$" (5 MM)

LEAVE $^{3}/_{16}$" (5 MM) SCREW EXPOSED

DRILL HOLE WITH $^{1}/_{4}$" MASONRY BIT

IB-PH5560-WC-E-040505
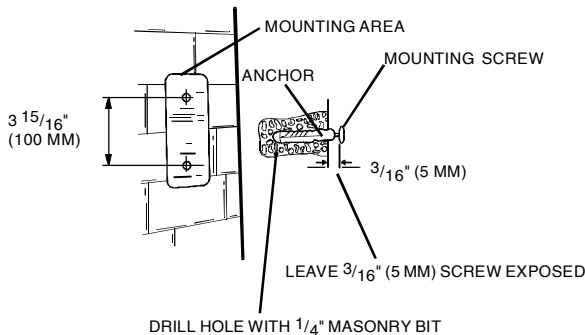
TROUBLE SHOOTING

PROBLEMS	CHECK
The Caller ID display does not show the caller's information	The Caller ID unit will not function until you have subscribed the Caller ID service from your local telephone company. Call your local telephone company to have Caller ID service installed on your phone line. Check your phone line connections. Also, fresh batteries **MUST** be installed. Make sure all your phone line connections are secure and corrected. If it is a private call or a blocked call, the caller's name and/or phone number will not appear in the display. (You will see time & date of call plus some dashes or the words " *UNAVAILABLE* " or " *BLOCKED CALL".*)
No dial tone	Is any plug disconnected from the modular phone plug? Is any jack improperly wired? Use another phone to test the jack.
Phone does not work	Are all cords connected properly? Are all 4 "AA" batteries installed? Make sure they are installed according to the polarity shown.
Phone does not ring	RINGER switch may be set to OFF? Slide the switch to HI or LO position.
Can not dial	Check the TONE/PULSE switch setting. You may only have PULSE service. Set the TONE/PULSE switch to PULSE position.
Cannot store numbers into memory	No batteries are installed or batteries are weak or installed up-side-down.
Caller ID does not work	Make sure the Caller ID service is active. Check if the phone is connected to a working wall jack. Check if all line cord connections are correct and secure.
The Caller ID display gets dim or is blank	Reset the contrast level of the LCD display. Check if batteries are properly installed. Check if you have received the first Caller ID record. If you have received the first Caller ID record, your batteries may be weak.
Static noise on line or cannot hear calling party or calling party cannot hear you	Make sure the handset cords connected properly. Or, replace the COILED HANDSET CORD. Any phone store has these cords in different lengths. After some time the cord may have become overstretched or damaged.
REDIAL does not work	Check if P shows in the display. Since the REDIAL/PAUSE button has combined function (pause function), the phone may have been paused. Just press the HOOK switch.

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TROUBLE SHOOTING (continued)

PROBLEMS	CHECK
LINE ERROR appears in the display	You picked up the phone before the second ring, or your phone received unclear call information. Static can cause this message. If this condition persists, contact your local telephone company to ensure that there is no problem with your phone line.
Cannot erase all records in memory	To erase **ALL** call records, make sure the phone is not in use, press the DELETE button and hold for 3 seconds, the display will show "DEL ALL CALLS?", press the DELETE button again.
Caller ID displays words like **CHOISIR ZONE, CODIGO DEL AREA** or **HEURE** or **APPEL** or **TIEMPO**.	Your language is set to French or Spanish. To reset the language, press and hold the DELETE button and press the DOWN button, while **E** is flashing, press DELETE button to confirm. The language will be set to English mode.
Memory Dialing does not work	Check if you have stored the numbers correctly by pressing that memory location button(s). Also numbers can only be stored when fresh batteries are installed correctly.
Handset falls out of phone base when wall mounted	Handset clip was not installed properly for wall use. See page 11 for details.
Caller's information is not registered to the Caller ID memory	The caller may have an unlisted or blocked number to prevent Caller ID identification, or it may be an overseas call or you may have noise on the line during that call.
Message Waiting does not work	Check with your telephone company if this service is available and if you have subscribed for it.
Pressing a Memory button does not display number	Your MEMORY button has no stored number. Please store the number again. Press the STORE button, dial the number and press the MEMORY locations you want.

NOTE :
1. If problems with your telephone service occur later, try to determine if the trouble is with the telephones you own or with the telephone company equipment. Unplug the telephone and try it on another jack in a different room or in a neighbor's home to see if the phone line is bad or the phone.
   If the known working phone does not operate properly on that line, contact your local telephone company for assistance.
2. If disconnection of your phone ends the problem, your phone may be the source of the trouble and it should be tested and repaired if necessary before it is reconnected.
3. There are no user maintainable parts or adjustments on this set. Should your phone require repairing, contact us for instructions (except for cords which you can buy at any phone store).

LIMITED WARRANTY

We warrant this product to be free from defects in material and workmanship under normal use for a period of 1 year after purchase, and we will repair it free of charge or replace it at no charge, should it become defective under this warranty, providing you submit proof of purchase sales slip with the set.

During the initial 1 year period after original purchase, we will service the set that is returned to LENOXX ELECTRONICS CORP., prepaid, at no charge. After the initial 1 year period expires, we will exchange, at no charge, any part that is defective, but will charge for the cost of labor, return postage paid by LENOXX.

This warranty does not apply to any products which have been subject to misuse, neglect or accident. This warranty does not cover broken cords or cabinet. UNDER NO CIRCUMSTANCES WILL LENOXX ELECTRONICS CORP. BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. The following charges apply to repairs beyond the warranty period: $8.00. Be sure to pack carefully and send postage paid and insured with your money order (personal checks will not be accepted) and proof of purchase date to:

LENOXX ELECTRONICS CORP., 2 GERMAK DRIVE, CARTERET, N.J. 07008

This Class B digital apparatus complies with Canadian ICES-003.

For customer service

Dial 1-800-315-5885 (MONDAY - THURSDAY 8:00 AM - 5:00 PM, FRIDAY 8:00 AM - 1:00 PM EST)

or Visit Our Website: http://www.lenoxx.com

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