DURABRAND

13 MEMORY JUMBO DISPLAY CALLER ID SPEAKERPHONE

MODEL PH-5562 OPERATING INSTRUCTIONS



- CALLER ID SHOWS YOU CALLER'S NAME & NUMBER
- 81 NAME & NUMBER CALLER ID MEMORY
- HANDS-FREE SPEAKERPHONE WITH LED INDICATOR
- INCOMING CALL INDICATOR
- TONE/PULSE SWITCHABLE DIALING
- AUTOMATIC TIME & DATE DISPLAY
- ONE-TOUCH CALLER ID CALL BACK
- 13 MEMORY TELEPHONE (3 ONE-TOUCH & 10 TWO-TOUCH)
- WALL/DESK USABLE
- REQUIRES 4 SIZE "AA" BATTERIES (NOT INCLUDED)

TO USE THE CALLER ID FEATURE OF THIS PHONE, YOU MUST SUBSCRIBE TO CALLER ID SERVICE FROM YOUR PHONE COMPANY, AND REMEMBER TO INSTALL BATTERIES

NOTE: READ AND FOLLOW THESE INSTRUCTIONS BEFORE USING YOUR TELEPHONE IB-PH5562-WM-E-010807

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury, including the following:

- 1. Read and follow all instructions and warnings.
- 2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a slightly dampened cloth only.
- 3. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- 4. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the phone.
- 5. Slots and openings in back or bottom of the phone are for ventilation, and should not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator, heat register or a built-in installation such as a bookcase or cabinet unless proper ventilation is provided.
- 6. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind on the product.
- 7. To reduce the risk of electric shock, do not take this telephone apart. When service or repair work is required, take it to a qualified service representative, opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 8. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. When the cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinct change in performance.
- 9. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 10. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 11. Do not allow anything to rest on the telephone cord. Do not locate this product where the cord will be damaged by persons walking on it.
- 12. Never install telephone wiring during a lightning storm.
- 13. Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
- 14. Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- 15. Be careful when installing or modifying telephone lines.

CAUTION: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND PERSONAL INJURY, DO NOT OPEN CABINET.

BATTERY SAFETY INSTRUCTIONS

CAUTION: TO REDUCE THE RISK OF FIRE OR PERSONAL INJURY, READ AND FOLLOW THESE INSTRUCTIONS.

- 1. Use only the following type and size of batteries: 4 size "AA" alkaline batteries (not included).
- 2. Do not dispose of the batteries into a fire. The cells may explode. Check with local codes for possible special disposal instructions.
- 3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- 4. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conductor may over heat and cause burns.
- 5. Do not attempt to recharge the batteries that are used with this product. The batteries may leak corrosive electrolyte or explode.
- 6. Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may cause burns or irritation to eyes or skin.
- 7. All batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the batteries.
- 8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries may result in leakage or explosion.
- Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak, damaging the product.
- 10. Discard weak or dead batteries as soon as possible since they are more likely to leak in the product. Batteries should be replaced when the display gets dim or if the Low Battery Indicator appears in the display.
- 11. Do not store this product in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.
- 12. If this product does not operate normally, see TROUBLE SHOOTING on pages 9 and 10. If you cannot resolve the problem, or if the product is damaged, refer to the LENOXX WARRANTY INFORMATION on the last page. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 13. Installation of batteries should only be done by an adult for safety.

SAVE THESE INSTRUCTIONS

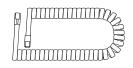
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CHECKING THE PACKAGE CONTENTS

As you unpack this set, make sure you have the following items in the package.







COILED HANDSET CORD

HANDSET

TELEPHONE BASE



WALL MOUNT ADAPTOR (attach to the back of the base for both desk use and wall mounting)

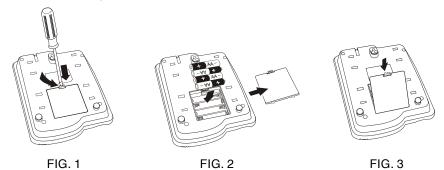
POWERING THE PHONE

STRAIGHT TELE-

PHONE LINE CORD

Before you connect the phone cords, follow these steps to install the batteries:

- 1. Insert a flat blade screwdriver or coin like a quarter into the slot and pry out (lift) the battery door (FIG. 1).
- 2. Insert 4 size "AA" alkaline batteries as shown inside the battery compartment (FIG. 2).
- 3. Replace the battery door and snap it shut (FIG. 3).



CAUTION

Replace the batteries when the low battery indicator in the display.

- When the batteries are dead, the display will not show. You can still make or receive calls, but you can't use the Caller ID or memory dialing.
- When the battery level is low, the speakerphone may not work properly, your data and settings could also be erased.

ATTACHING THE BRACKET FOR DESK USE

The plastic bracket should be installed correctly for proper desk use.

- 1. Arrange the bracket on the correct position of the bottom of the base, please note the arrow on the bracket.
- 2. Insert the two lower tabs on the bracket into the corresponding slots on the bottom of the base.
- 3. Push the two upper tabs on the bracket to insert them into the corresponding slots on the bottom of the base.
- 4. To separate the bracket from the base, push the two upper tabs on the bracket and pull the bracket out.



WALL JACK

SETTING UP LCD CONTRAST, LANGUAGE, AREA CODE, TIME AND DATE

You may need to set up the LCD contrast level, language, area code, time and date for your telephone when you power your phone for the first time or when you move to an area that has a different area code. Area code setting is necessary because the phone must distinguish local or long distance calls to properly dial calls from the Caller ID list.

Press and hold the **DELETE** button down, then press the **DOWN** button, the following will show in the display (FIG. 1). Release the DELETE button, press the UP or DOWN button to choose the LCD contrast level (1-5). Press the DELETE button to confirm and accept. In general, you can press the DISPLAY button directly to set the LCD contrast. Then the display will come to the language setting.



The default language "E" ("E" = English; "F" = French; "S" = Spanish) will flash (FIG. 2). Press the UP or DOWN button to choose your desired language (flashing). Press the DELETE button to confirm and accept.

IB-PH5562-WM-E-010807

CONNECTING THE TELEPHONE

Then the display will ask you to set your Area Code (FIG. 3): While the first digit is flashing, you should:

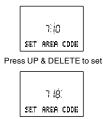
- 1. Press the UP button till the first digit of your area code is displayed (flashing).
- 2. Press the DELETE button to accept and go to the next digit.
- 3. Repeat steps 1 and 2 above to set the 2nd and 3rd digits of your area code.

You do not have to set up the Time and Date because the telephone company will automatically update this with your Caller ID when your phone rings (twice or more). To get back to the standby mode (for dialing), press the DELETE button repeatedly until the normal display shows.

AREA CODE EXAMPLE: 718



Press UP & DELETE to set



Press UP & DELETE to set

After setting the LCD contrast, language, area code, time & date, you can adjust the display to the proper position so that you can easy read the information in the display.

CHOOSING TONE OR PULSE DIALING

Select the type of dialing that your telephone system requires by setting the TONE/PULSE switch (on the rear of the telephone).

TONE - The set will operate using tone dialing.

PULSE - The set will dial using rotary dial type pulses (clicking sounds).

If you are not sure of your dialing system, make a trial call with the switch set to TONE. If the call connects, leave the switch as it is; otherwise, set it to PULSE.

NOTE: To use caller ID service, you will probably need TONE dialing.

MAKING CALLS

1. Pick up the handset or press the SPEAKERPHONE button to get a dial tone.

2. Dial your call.

3. To end the call, replace the handset on the base or press the SPEAKERPHONE button again.

ANSWERING CALLS

1. After the phone rings, the INCOMING CALL indicator will flash simultaneously, pick up the handset or press the SPEAKERPHONE button.

2. To end the call, replace the handset on the base or press the SPEAKERPHONE button again.

VOLUME CONTROL AND RINGER SETTING

Adjust the handset volume	Slide the HANDSET VOLUME control (LOUD or NORMAL).
Adjust the speakerphone volume	Slide the SPEAKERPHONE VOLUME control (on the right side of the phone).
Adjust the ringer level	Set RINGER HI/LO/OFF switch (on the rear of the phone). HI - loud rings on incoming calls. LO - lower rings on incoming calls. OFF - no ringing on incoming calls.

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LAST NUMBER REDIALING

- 1. Pick up the HANDSET or press the SPEAKERPHONE button.
- 2. Press the REDIAL/PAUSE button. The last dialed number appears in the display and is automatically dialed.

PAUSE FUNCTION

Example: In an office where you need to dial a 9 first to get an outside line. Dial the number 9 and press **REDIAL/PAUSE** button, and then dial the phone number. You will see a " *P* " displayed for pause. You may also store this into memory.

HOLD FUNCTION

You can temporarily hold the line by pressing the HOLD button during conversation, "HOLD" will flash in the display, and you can replace the handset on the base without disconnecting the call. Picking up the handset or pressing the SPEAKERPHONE button on this phone or any phone on the same line will stop the hold function.

FLASH FUNCTION

Useful for call waiting or getting a new dial tone.

STORING PHONE NUMBERS INTO MEMORY

- 1. Press the STORE button. P_{ro} (short for programming) appears in the display.
- 2. Dial the phone number you want to store. You can store up to 22 digits (including a

TONE ($(\bigstar$) and a PAUSE (*REDIAL/PAUSE*), each of which is counted as one digit).

 3.
 For 3 one-touch dialing:

 Press one of the 3 one-touch speed dial buttons (M1 to M3).
 For 10 two-touch dialing:

 Press AUTO button, and then press one of the dialing keys (0 to 9) to store a phone number in.

4. The stored number and the location will be shown in the display.

5. Repeat steps 1 to 4 to store numbers into other memory locations.

NOTE: When the batteries are dead or removed for more than five minutes, the stored numbers may be erased.

MEMORY DIALING

1. Pick up the handset or press the SPEAKERPHONE button.

2.	For 3 one-touch dialing:	For 10 two-touch dialing:
	Press one of the 3 one-touch speed dial buttons (M1 to M3).	Press the AUTO button, and then press one of the dialing keys (0 to 9).
	speed dial buttons (M1 to M3).	the dialing keys (0 to 9).

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3. The phone will dial the numbers you stored into that memory.

CALLER ID OPERATION

Your new telephone has Caller ID feature and if you subscribe to Caller ID service, the Caller's telephone number (if available), Name, Time and Date of the call will be displayed between the first and second ring of the phone. The phone stores the data of the last 81 calls received including "UNAVAILABLE CALL" and "PRIVATE CALL". It keeps track of all calls received, even if they were not answered.

VIEWING THE CALLER ID LIST

You can look through the data (calls) in the Caller ID list to check the numbers and names of the calls received.

1. Press the DOWN button to view your calls from the newest call.

2. Press the UP button to view calls from older calls to newer ones.

NOTE: When the batteries are weak, the low battery indicator is displayed. Change the batteries as soon as possible; otherwise the Caller ID list may be erased.

CALLING BACK FROM THE CALLER ID LIST

- 1. Display the phone number you want to call back using the UP or DOWN button.
- 2. Press the CALL BACK button.
- 3. Press the CALL BACK button once or twice more to choose the number of call-back digit to be dialed out (7 digits phone number by itself, or 10 digits area code + phone number, or 11 digits 1 + area code + phone number), different parts of the country have different dialing systems even for local calls.
- 4. Pick up the HANDSET or press the SPEAKERPHONE button, the phone will dial the number displayed.

STORING THE PHONE NUMBERS FROM THE CALLER ID LIST

- 1. Display the phone number you want to store (by pressing UP or DOWN button).
- 2. Press STORE button.
- 3. Press the CALL BACK button to change the memory dial digit (7-digit, 10-digit or 11-digit).

For one-touch memory Press a one-touch speed dial button	For two-touch memory Press the AUTO button, and then press
(M1 to M3).	one of the speed dial memories (0 to 9).

DELETING THE DATA FROM THE CALLER ID LIST To delete the Caller ID memory one by one

- 1. Display the Caller's ID you want to delete (by pressing UP or DOWN button).
- Press the DELETE button, the display will show "DELETE CALL?", press the DELETE button once more, the display changes to show the next or previous call, and the data is deleted.

To delete ALL the Caller ID memories

- 1. When the phone is not in use (the phone is in normal standby mode), press the DELETE button and hold for 3 seconds, the display shows "DELETE ALL?".
- 2. Press the DELETE button once more, the display changes to "NO CALLS" and **all** the Caller ID memories (including the new call memories) are deleted.

USING MESSAGE WAITING/MAILBOX

To use the Message Waiting indication feature, you must subscribe to this service if available from your local telephone company.

WALL MOUNTING

NOTE: For either desk use or wall mounting, you need to install the included adaptor correctly. If you do not have a modular wall phone plate installed, please consult with your phone company or installer to get one.

1. HANDSET CLIP - When the phone is mounted on the wall, the HANDSET CLIP must be adjusted so it will hold the HANDSET.



B. REVERSE

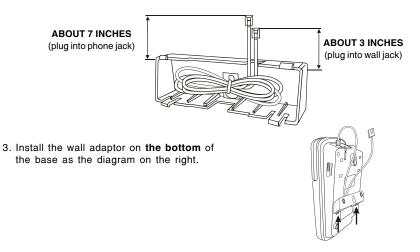
C. REPLACE INTO PHONE



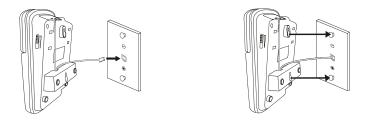




2. Put the straight telephone line cord into the wall adaptor, leave one end of the telephone line cord about 7" and the other end about 3".



- 4. Plug the longer wire about 7" into the top of the phone, plug the 3" wire into wall jack.
- 5. Put the phone over the wall plate, make sure both posts fit into slots on the back of the phone. Then slide the phone down to lock the phone onto the wall plate.



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TROUBLE SHOOTING

PROBLEMS	CHECK	
The Caller ID display does not show the caller's information.	The Caller ID unit will not function until you have subscribed the Caller ID service from your local telephone company. Call your local telephone company to have Caller ID service installed on your phone line. Check your phone line connections. Also, fresh batteries <u>MUST</u> be installed. Make sure all your phone line connections are secure and correct. If it is a private call or a blocked call, the caller's name and/or phone number will not appear in the display. (You will see time & date of call plus some dashes or the words "UNAVAILABLE" or "PRIVATE CALL".)	
No dial tone.	Is any plug disconnected from the modular phone jack? Is any jack improperly wired? Use another phone to test the jack.	
Phone does not work.	Are all cords connected properly? Are all 4 "AA" batteries installed? Make sure they are installed according to the polarity shown.	
Phone does not ring.	RINGER switch may be set to OFF? Slide the switch to HI or LO position.	
Cannot dial.	Check the TONE/PULSE switch setting. You may only have PULSE service. Set the TONE/ PULSE switch to PULSE position.	
Speakerphone does not work properly.	No batteries are installed or batteries are weak or installed up-side-down.	
Cannot store numbers into memory.		
Caller ID does not work.	Make sure the Caller ID service is active. Check if the phone is connected to a working wall jack. Check if all line cord connections are correct and secure.	
The Caller ID display gets dim or is blank.	Reset the contrast level of the LCD display. Check if batteries are properly installed. Check if you have received the first Caller ID record. If you have received the first Caller ID record, your batteries may be weak.	
Static noise on line or cannot hear calling party or calling party cannot hear you.	Make sure the handset cords connected properly. Or, replace the COILED HANDSET CORD. Any phone store has these cords in different lengths. After some time the cord may have become overstretched or damaged.	

TROUBLE SHOOTING (continued)

PROBLEMS	CHECK
REDIAL does not work.	Check if $\not\!\!P$ shows in the display. Since the REDIAL/PAUSE button has combined function (pause function), the phone may have been paused. Just press the HOOK switch.
Feedback or squealing when using SPEAKERPHONE.	Volume is too high. Reduce the SPEAKER- PHONE VOLUME control setting.
LINE ERROR appears in the display.	You picked up the phone before the second ring, or your phone received unclear call information. Static can cause this message. If this condition persists, contact your local telephone company to ensure that there is no problem with your phone line.
Cannot erase all records in memory.	To erase ALL call records, make sure the phone is not in use, press the DELETE button and hold for 3 seconds, the display will show "DELETE ALL?", press the DELETE button again.
Caller ID displays words like CH0ISIS ZONE, CODIGO DE AREA or H0RA or APPEL.	Your language is set for French or Spanish. To reset the language, press and hold the DELETE button and press the DOWN button, the display will go to the contrast level setting, press the DELETE button again then press the DOWN button. When \mathcal{E} is flashing, press DELETE button to confirm. The language will be set to English mode.
Memory Dialing does not work.	Check if you have stored the numbers correctly by pressing that memory location button(s). Also numbers can only be stored when fresh batteries are installed correctly.
Handset falls out of phone base when wall mounted.	Handset clip was not installed properly for wall use. See page 8 for details.
Caller's information is not registered to the Caller ID memory.	The caller may have an unlisted or blocked number to prevent Caller ID identification, or it may be an overseas call or you may have noise on the line during that call.
Message Waiting does not work.	Check with your telephone company if this service is available and if you have subscribed for it.
Pressing a Memory button does not display number.	Your MEMORY button has no stored number. Please store the number again. Press the STORE button, dial the number and press the MEMORY locations you want.

IMPORTANT TELEPHONE COMPANY & FCC INFORMATION

Consumer Information:

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA (Administrative Council for Terminal Attachment). On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: 5G7TE13BPH5562. If requested, this number must be provided to the telephone company.
- b) An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
- e) If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) Should you experience trouble with this equipment, please contact our Customer Service Department at 1-800-315-5885, or visit our website: <u>http://www.lenoxx.com</u>, or e-mail to: <u>evergo@att.net</u> for repair or read the warranty information on the last page of this manual. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) NOTICE: If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- k) This equipment is hearing aid compatible.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

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IMPORTANT TELEPHONE COMPANY & FCC INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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LIMITED WARRANTY

We warrant this product to be free from defects in material and workmanship under normal use for a period of 90 days after purchase and we will repair it free of charge or replace it at no charge, should it become defective under this warranty, providing you submit proof of purchase (sales slip) with the set.

During the initial 90 day period after original purchase, we will service or exchange, at no charge, the set that is returned to LENOXX ELECTRONICS CORP. After the initial 90 day period expires, and for a period of 12 months from original purchase, we will repair the unit covering any part(s) that need to be replaced at no charge, but will charge for the cost of labor, return postage paid by Lenoxx.

This warranty does not apply to any products which have been subject to misuse, neglect or accident. This warranty does not cover broken cord or cabinet. UNDER NO CIRCUMSTANCES WILL LENOXX ELECTRONICS CORP. BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. The following charges apply to repairs beyond the warranty period: \$8.00. Be sure to pack carefully and return postage paid insured together with your money order (personal checks will not be accepted) and sales receipt to:

LENOXX ELECTRONICS CORP., 35 BRUNSWICK AVENUE, EDISON, N.J. 08817, USA

We reserve the right to make design and specification changes for product improvement. The descriptions and characteristics given in this document are given as a general indication and not as a guarantee. In order to provide the highest quality product possible, we reserve the right to make any improvement or modification without prior notice. The English version serves as the final reference on all product and operation details should any discrepancies arise in other languages.

For customer service

Dial: 1-800-315-5885 (MONDAY - THURSDAY 8:00 AM - 5:00 PM, FRIDAY 8:00 AM - 1:30 PM EST) or Visit Our Website: <u>http://www.lenoxx.com</u> or Email: <u>evergo@att.net</u>

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