



WELCOME TO VERIZON WIRELESS



QUICK REFERENCE GUIDE

ENHANCED MESSAGE SERVICE

www.verizonwireless.com



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WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the power of America's best, most reliable wireless network.* This guide will help you understand your new wireless phone and all the things you can do with it.

For more details, please refer to the User Guide. If you ever have any questions and would like to access an online Q&A, please visit us online at www.verizonwireless.com and check out How to Use Your Phone.

OUR WORRY FREE GUARANTEE® TO YOU

You'll enjoy America's best, most reliable wireless network.

You have the option to change to any qualifying calling plan or airtime promotion at any time.

You won't pay any additional fees to change to any qualifying calling plan or airtime promotion. Some calling plans require specific equipment. Calling plan changes and promotional offers will require a new 1- or 2-year customer agreement.

If you ever have a problem, it becomes our problem the first time you call.

No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we will take the responsibility to get back to you with an answer.

*Network details at www.verizonwireless.com.

Your satisfaction is guaranteed on any equipment you purchase from us.

We provide a 15-day satisfaction guarantee on any product you buy from us. You pay only for the service you've used. See Return Policy brochure for details.

You can get a free phone every two years with New Every Two®.

Sign up for and maintain two years of service on a digital plan of \$34.99 or higher to qualify for a free phone up to \$50 or \$100, depending on the monthly access of your plan. Or you can apply your New Every Two credit toward the purchase of a more expensive phone. A two-year renewal is required.

Certain conditions and restrictions apply.

HOW TO SIGN UP FOR NEW EVERY TWO

You are automatically enrolled when you sign up for a 2-year agreement on a calling plan with a monthly access of \$34.99 or higher. If you maintain service on a calling plan of \$34.99 or higher and fulfill your 2-year term, you will qualify for a free wireless device. If your calling plan monthly access is \$79.99 or higher for the entire three months prior to completing your New Every Two wireless device upgrade, you will get up to \$100 toward the purchase of that wireless device. If your calling plan monthly access was between \$34.99 and \$79.98 at any time during the three months prior to completing your New Every Two wireless device upgrade, you will get up to \$50 toward the purchase of that wireless device. When completing your New Every Two



upgrade, you will need to renew your agreement for another two years on a calling plan with a monthly access of \$34.99 or higher. If you are not currently in the program, you can enroll by agreeing to a new 2-year term on a calling plan with a monthly access of \$34.99 or higher. You will be eligible to take advantage of the wireless device offer at the end of the 2-year term.

Subject to the Customer Agreement and calling plan.

You must retain the same wireless device for 24 months in order to receive the advantages of this program. If you choose to replace your wireless device at a discounted price, you will forfeit your benefits and be automatically re-enrolled if you meet the requirements of the program. If you enrolled in the program on or after 11/25/02, you must take advantage of the New Every Two offer within six months after becoming eligible; otherwise, you may be charged full retail price to upgrade your current wireless device. Discount amount will be applied toward the 2-year Customer Agreement retail price. Secondary Family SharePlan® lines are not eligible to participate in the program.

The New Every Two discount cannot exceed the price of the wireless device after mail-in rebates. If your 2-year Customer Agreement with a digital calling plan of \$34.99 or higher began on or after 6/2/03, you were automatically enrolled in the program. Customers who began their 2-year agreements on or after 4/1/00 on a digital calling plan of \$35 or higher were also automatically enrolled in the program. If you enrolled in the program prior to 2/5/06 and continued to meet the requirements of the program, you will be eligible for a free wireless device up to \$100, or a credit of up to \$100 toward a more expensive wireless device, when you become eligible for your next New Every Two upgrade (after which time you will be enrolled in the \$50/\$100 New Every Two program described in the New Every Two brochure). New Every Two discount amounts and calling plan tiers subject to change at Verizon Wireless' sole discretion.

WIRELESS BASICS

GETTING STARTED

The following shows key components of your wireless phone.



VX3450



Keep the power flowing. Here's everything you need to know about your battery:

Installing the Battery

Insert the bottom of the battery into the opening on the back of the phone, then push the battery down until the latch clicks. Align the battery cover over the battery then slide it slightly upward until it clicks into place.

Removing the Battery

Turn the phone off. Slide the battery cover downward and remove it. Use the half-moon opening near the top of the battery to lift the battery out.

Charging the Battery

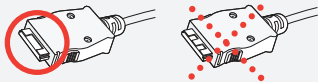
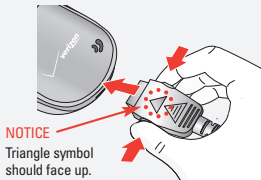
To use the charger provided with your phone:

Warning! Use only the charger provided with the VX3450 phone. Using any other charger could damage your phone or battery.

- 1.) Plug one end of the AC adapter into the phone's charger port and the other into an electrical outlet.
- 2.) Charge time varies depending upon the battery level.

NOTICE


Use an LG-approved charger or other accessories when you attach them to your phone. Incorrect and improper handling of the jack may damage your phone (See the illustration).




POWERING THE PHONE ON AND OFF

Turn your phone on and get ready to start calling.

Powering the Phone On

- 1.) Install a charged battery or connect the phone to an external power source such as a cigarette lighter charger or hands-free car kit.
- 2.) Press  for a few seconds until the LCD screen lights up.

Powering the Phone Off

- 1.) Press and hold  until the display turns off.






PLACING AND RECEIVING CALLS

Try out your new phone by making your first call. Here's how you do it:


Placing Calls

When you make a call, follow these simple steps:

- 1.) Make sure the phone is turned on. If not, press  for about three seconds. If necessary, enter the lock code.
- 2.) Enter the phone number.
- 3.) Press .
- 4.) Press  to end the call.

Receiving Calls

- 1.) To answer a call, open the flip or press .

Note: If you press Left Soft Key  **[Quiet]** while the phone is ringing, the ringing or vibration is muted for that call.

Note: If you press Right Soft Key  **[Ignore]** while the phone is ringing, the call will end.

- 2.) Press  to end the call.

PROGRAMMING AND USING SPEED DIAL NUMBERS






Need a number fast? Don't worry; we've got you covered with Speed Dialing.


Programming Speed Dialing Numbers






Allows you to set up your Speed Dials.

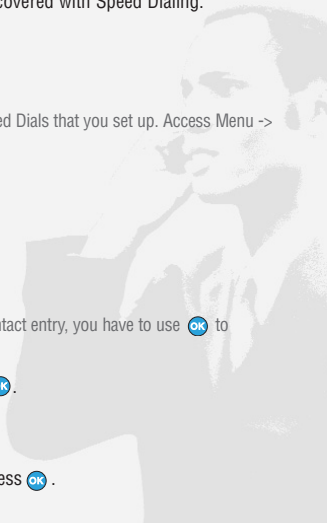
Note: One-Touch Dial must be activated to use the Speed Dials that you set up. Access Menu ->

6^{msd} -> **5**^{jd} -> **4**^{gd} -> Enable.

- 1.) Press Right Soft Key  [Contacts].
- 2.) Use  to select an entry, then press .
- 3.) Press Left Soft Key  [Edit].
- 4.) Press Right Soft Key  [Options].

Note: If you've saved more than one number in the Contact entry, you have to use  to highlight the phone number first.

- 5.) Use  to select Set Speed Dial, then press .
- 6.) Enter a Speed Dial digit.
- 7.) Use the keypad, then press .
- 8.) Use  to select the Speed Dial digit, then press .






Using Speed Dialing

Speed Dialing allows you to make phone calls quickly and easily with a few key presses. Speed Dial number 1 is set to call your Voicemail.

For Speed Dials 1 to 9 press and hold the Speed Dial number.

For Speed Dials 10 to 99 press the first digit, then press and hold the key of the last digit.







Note: Another way to Speed Dial is to enter the speed dial number(s), then press .

CHANGING RINGERS AND TONES








When your phone rings, make sure you like the way it sounds. Here's how to pick a ringtone:

Selecting a Ringer or Tone


Allows you to assign ringtones for incoming calls.

- 1.) Press , , , .
- 2.) Select **Caller ID / No Caller ID / Restrict**.
- 3.) Use  to select a ringer then press  to save the sound.


Adjusting Ringer Volume

- 1.) Press , , , , .
- 2.) Adjust the volume of the ringer with .
- 3.) Then press  to save the volume.

Setting Ringer to Vibrate

Sets the phone to vibrate instead of ring ( is displayed).

To quickly set Manner Mode press and hold .


To return to Normal Mode, press and hold .





ACCESSING YOUR VOICEMAIL

When you can't get to your phone, here's how to check your messages:

New Customer

- 1.) Press and hold **1** or dial ***86** and press  .
The phone calls voicemail.
- 2.) Follow the voice tutorial to set up your account.

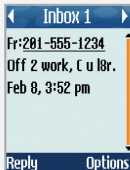
Existing Customer

- 1.) ***86** and press  .
- 2.) Input your password then press **#0** .
- 3.) Select **1** to listen to your voice messages.
- 4.) Press **7** to delete the message or press **9** to save the message.
- 5.) Press  to disconnect from your voicemail box.

OVERVIEW OF TXT MESSAGING

TXT Messaging is a fun and easy way to keep in touch. You can send and receive text messages right over your phone. And thanks to Enhanced TXT, your messages can now be up to 1,000 characters. Best of all, you choose the font size and style.

Not available everywhere. Compatible device required. TXT Messaging charges apply per your Calling Plan. Monthly plans are available. Higher rates apply for international TXT Messages. Character limits and enhanced features vary by phone model; check phone manufacturer's user guide for details. Ringtones and graphics require registration on www.vtext.com. See product brochure for coverage information and complete terms and conditions.





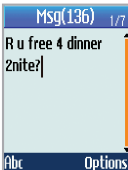
TXT COMMUNITIES

TXT Communities are a GR8 way to meet people just like you.

Start your own group or join an existing one. Feel free to invite anyone to join you.

Sign up for specific channels. Love music? Get the latest news on your favorite artists.

Receive TXT messages about movie updates and participate in polls and quizzes.









TXT ALERTS




With TXT Alerts, you'll always know what you need to know. Get the final score as soon as the game is over. Get the weather before it starts raining. Go to **www.vtext.com** to sign up.

Messages/alerts charged at Calling Plan rates or TXT Messaging Plan rates.

Sending a New TXT Message

- 1.) Press , , .
- 2.) Press  to enter the destination address.
- 3.) Enter the phone number where you want to send the message/page or the e-mail address for an e-mail message, then press .

















Note: To send a page, press Left Soft Key  [Send].

- 4.) Press  to open the message screen.
- 5.) Type your message (text or e-mail) then press .
- 6.) Press Left Soft Key  [Send].
A confirmation message is displayed.



Predictive TXT Input

Type text pressing one key per letter. Combinations are translated into common words using the letters on each key and a compressed database.

- 1.) Press Left Soft Key  to change to **[T9Word]** mode.
- 2.) Press     .
- 3.) Press  to complete the word and add a space.
- 4.) Press           .
- 5.) Call the office is displayed.

RINGTONES & GRAPHICS

Liven up the look of your phone with downloadable graphics.

Set graphics as background wallpaper or as a new screen saver.

Personalize your phone with ringtones.

Choose from current hits, pop, hip-hop and more.

Go to **www.vtext.com** and check out our wide selection of ringtones and graphics.





When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone.



HANDS-FREE VEHICLE KITS AND HEADSETS

Headsets plug directly into your phone and include a microphone and earpiece. Just plug in and let your hands enjoy their new-found freedom.



VEHICLE POWER CHARGERS AND HOME/OFFICE CHARGERS

You'll never run out of juice when you can use your car's battery to power your phone. You can also use other home/office chargers to charge two batteries at the same time with hands-free ability.



ADDITIONAL BATTERIES

Keep an extra battery on hand for those times when you just can't charge up your phone.

THREE WAYS TO ACCESSORIZE

Adding accessories is as easy as 1, 2, 3 with three simple ways to expand your phone.

1. Visit our Communications Stores in person.
2. Go to www.verizonwireless.com
and click on Accessories.
3. Try our Accessories Hotline at
1.866.VZ GOT IT



MAY WE HELP YOU?

Manage Your Account Online

The key word here is “ease”. When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Do whatever you want to do, 24 hours a day, 7 days a week — with ease.

So register today at **www.verizonwireless.com**. It's fast and free.

Not available in all areas.

ASSISTANCE

www.verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy:

Customer Service (6am–11pm): *611 SEND

24-Hour Technical Support: *611 SEND

411 ConnectSM Directory Assistance: 411 SEND (charges apply)

Emergency Assistance: 911 SEND

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