

## LIMITED COMMERCIAL COPPER TUBE WATER HEATER WARRANTY

### WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the Heat Exchanger for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation.

### FIVE YEARS OF COVERAGE!

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. Model number and serial number are found on the rating plate affixed to the water heater. Copper tube heat exchangers are warranted against leakage for 5 years. Parts are warranted for one year. Any replacement copper tube heat exchanger under this warranty shall remain in warranty only for the unexpired portion of the original warranty.

### WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. **This limited warranty does not cover leakage or other malfunction caused by:**
  - a. Defective installation and specifically, any installation which is made:
    - I) in violation of applicable state or local plumbing, housing or building codes, or
    - II) without a certified American Gas Association, ASME, comparable temperature and pressure relief valve, or
    - III) contrary to the written instructions furnished with the unit.
  - b. Adverse local conditions and specifically, sediment or lime precipitate in the tubes and/or headers or corrosive elements in the atmosphere.
  - c. Misuse and specifically, operation and maintenance contrary to the written instruction furnished with the unit, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.
2. **This warranty also does not cover:**
  - a. Production of noise, odors, discoloration or rusty water.
  - b. Damage to surrounding area or property caused by leakage or malfunction.
  - c. Cost associated with the replacement and/or repair of the unit, including:
    - I) any freight, shipping or delivery charges
    - II) any removal, installation or reinstallation charges
    - III) any material, and/or permits required for installation, reinstallation or repair
    - IV) charges to return the water heater and/or components to the manufacturer.

### WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

### HOW DOES STATE LAW RELATE TO THE WARRANTY?

*Some states do not allow:*

1. Limitations on how long an implied warranty lasts.
  2. Limitations on incidental or consequential damages.
- The above limitations may or may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### WHAT WILL WE DO TO CORRECT PROBLEMS?

*If a defect occurs within the warranty period we will:*

1. Provide a comparable manufactured replacement, or at our option, repair any unit which develops a leak in the copper tube heat exchanger within the warranty period.
2. Provide a replacement part, or at our option, repair any part which fails to function within the part's warranty period. To obtain a replacement, you must return in the defective part to one of our distribution centers. We do reserve the right to verify any claims of defect by inspection.

### CONDITIONS

*We will not:*

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from the appliance.

### HOW TO KEEP YOUR WARRANTY IN EFFECT?

*To facilitate warranty service, you should:*

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer or dealer as soon as any problem or defect is noticed.
4. When necessary, allow our representative to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Installation \_\_\_\_\_

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