

# PARTNER® Advanced Communications System

Release 1.0 System Planner

> 518-456-051 Issue 1 January 1997

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#### **Notice**

Every effort was made to ensure that the information in this Planner was complete and accurate at the time of printing. However, information is subject to change.

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#### **Ordering Information**

The order number for this Planner is 518-456-051. To order additional copies, call 1 800 457-1235 or 1 317 361-5353. For information on how to order other reference materials, see the *PARTNER Advanced Communications System Programming and Use* guide.

#### **Support Telephone Number**

In the continental U.S., Lucent Technologies provides a toll-free customer hotline 24 hours a day. Customers can call the hotline at **1 800 628-2888** if they need assistance when programming or using the system. Consultation charges may apply.

Outside the continental U.S., customers should contact their Lucent Technologies Representative or local Authorized Dealer.

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#### Introduction

Setup decisions for the PARTNER $^{\circledR}$  Advanced Communications System (ACS) should be recorded on the forms in this Planner. The forms *must be filled out before installation* to provide guidance for the technician who installs and programs the system.

The forms should also be used by the customer to record changes after installation, so there is an ongoing record of the programming for the system. If programming is inadvertently erased (for example, in the event of an extended power failure) and a backup of system programming is not available, the forms can be used to reprogram the system.

#### **Identifying a System Manager**

As part of the planning process, the customer should identify a person in the company to act as System Manager. The System Manager is the person who is responsible for the telephone system. The System Manager should work with you to fill out the forms, and should participate (with an alternate) in the training for the system. The System Manager can then provide training, answer questions for telephone users, and perform programming for the system after installation.

#### **Filling Out Planning Forms for the Customers**

The planning forms were designed to be as self explanatory as possible. The first few times you fill out the forms, it may help to refer to the supplemental instructions on the pages that follow. For detailed information about system features, see the *PARTNER Advanced Communications System Programming and Use* guide.

We suggest you complete the forms as follows:

 Fill out Form A (to describe the customer's overall system configuration) and Form B1 (to record basic information for each system extension).
 If you want to customize extension settings for different users, complete Form B2 as well.

**NOTE:** For system options that require programming, the forms show the name of the procedure and the programming code in the form {#NNN} (for example, **Line Assignment {#301}**); centralized programming procedures for individual extensions are identified by the letters **{CTP}** for "Centralized Telephone Programming" (for example, **Line Ringing {CTP}**).

- Provide advice to help the customer fill out any additional forms needed for installation.
  - If button features should be programmed onto users' telephones centrally (instead of letting users do it themselves), the desired button programming should be specified using the appropriate telephone templates or feature checklists on Form C1 through Form C8.
  - If the customer plans to use dialing restrictions, Form D should be used to specify a list of Emergency Phone numbers that will override restrictions. Form D can also be used to specify lists of Disallowed and Allowed numbers to fine tune the dialing capabilities for individual extensions, to identify External Hotline phones that dial a specified telephone number as soon as the handset is lifted, and to specify up to 99 account codes for account code verification.
  - If the customer wants System Speed Dial numbers programmed that will be available to all system users, Form E should be filled out.

After the forms are completed, take the original and leave a copy with the customer.

#### **Customer Training**

In the U.S., a Lucent Technologies representative will provide training at the customer's place of business when the system is installed and programmed. (Outside the U.S., customers should contact their Lucent Technologies Representative or local Authorized Dealer for information about training.) The representative will demonstrate how to:

- Handle calls and use system features
- Program features and phone numbers onto phone buttons
- Change the programming for the system and for individual telephones
- Use the *Quick Reference* cards and the *Programming and Use* guide To prepare for training, please tell the customer to:
- Set aside approximately two hours of uninterrupted time for training on installation day, preferably in a quiet place away from distractions.
- Designate one person (generally the System Manager) and an alternate to participate in the training. These persons will then train the rest of the company staff.

This training will ensure that the customer takes maximum advantage of their new system. Thank you for your cooperation.

### Form A Supplemental Instructions: **System Configuration**

Salesperson completes items 1–11. Sales Support Representative completes items 12–14.

#### 7. System Lines

Enter information about individual lines in the table. Be sure to list the lines assigned to all extensions first, followed by personal and dedicated lines.

#### Write R if Rotary (Dial Pulse) Line {#201}

Leave blank for touch-tone lines.

#### Line Coverage—You can select one per line

If desired, identify an automated answering option for incoming calls on each line. (If all calls on a line should be covered by a human operator, leave all line coverage columns blank for that line.) To avoid confusing callers, it is recommended that only one of the AA or VMS-AA options be used to handle incoming calls throughout the system.

AA VMS-AA Automated attendant, which must be purchased separately.

Automated Attendant service of PARTNER MAIL® or PARTNER MAIL VS<sup>®</sup>, which must be purchased separately. If the receptionist does not answer an incoming call, VMS-AA lets the caller select an extension or route. Programmed using option 1 of Group Call Distribution {#206} for Hunt Group 7.

Hunt Group Hunt Group sends incoming calls directly to an extension in the specified group 1–6. Programmed using option 1 of Group Call Distribution {#206}.

VMS-Mail

Voice Mail coverage of personal line by PARTNER MAIL or PARTNER MAIL VS, which must be purchased separately. Sends unanswered incoming calls directly to the line owner's mailbox.

**NOTE:** You can use option 3 of Group Call Distribution {#206} or Line Coverage Extension {#208} to specify VMS-Mail lines for ownership. With the #206 option, calls are routed to the user's voice mailbox after four rings. The #208 option provides more flexibility because calls are routed after the number of rings specified with VMS Cover Rings {#117}, if the extension has VMS Cover on. The user also can turn on Do Not Disturb to send calls on the owned line immediately to VMS coverage.

#### Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line

For a personal, owned, or dedicated line, write the user name or equipment description (for example, "Fax"); otherwise, leave blank. (If another user provides backup call coverage on the line, note the name of that user in parentheses.) Use Form B2 to record custom extension assignments.

#### Check if Caller ID Service

Check this column to indicate lines on which local telephone company Caller ID service is provided. For dial-code features that support this service, see Form C.

#### 8. System Settings

#### Receptionist answers calls during business hours?

If "Yes," be sure to record settings on these forms that will allow the receptionist to answer the phone before automatic coverage is applied.

#### Number of Lines {#104}

This programming procedure should be used *only* for installation—using it later erases custom settings for *all* extensions. After installation, use Line Assignment {#301} to assign lines.

#### Transfer Return Rings (#105)

The transfer return extension is identified on Form B1, Write Transfer Return Ext. No. {#306}.

#### Outside Conference Denial {#109}

To prevent *all* users from conferencing with more than one outside party, write "No" in the space provided.

#### VMS Cover Rings {#117}

This feature applies to all intercom calls, transferred calls (that is, outside calls transferred by VMS-AA and inside transferred calls), and outside calls on owned lines (those specified using Line Coverage Extension {#208}) for extensions that have VMS Cover or Automatic VMS Cover {#310} active.

#### Ring on Transfer {#119}

If Ring on Transfer is Not Active, callers hear silence unless Music on Hold is activated and an audio source is connected to the processor module.

#### Toll Call Prefix {#402}

If dialing a "0" or "1" to make long distance calls is *not* required, write "No" in the space provided.

#### System Password {#403}

Whoever knows the password can place any type of call at any time, regardless of dialing restrictions.

**NOTE:** If a System Password is programmed, it must be entered to turn Night Service on and off. Also, users at Night Service Group extensions must enter the password before placing outside calls—except Marked System Speed Dial numbers and numbers on the Emergency Phone Number List.

#### Star Code Dial Delay {#410}

Contact the local telephone company to determine whether there is a delay after a star code is dialed, but before returning a second dial tone as a prompt for the user to enter more digits. Write in the number of seconds (1–5) to match the delay interval in the space provided.

#### Music on Hold {#602}

If Music on Hold is Not Active or no audio source is connected, callers on hold hear silence.

#### 9. Line Coverage

#### VMS-AA

If VMS-AA was specified in Item 7, you can change the number of times that the phone should ring before the voice messaging system answers. You also can specify that the system should answer only when Night Service is off (Day only) or when Night Service is on (Night only). If Day only or Night only is selected, be sure to specify a Night Service Button {#503} for extension 10 on Form C to activate this feature.

#### 10. Auxiliary Equipment (System)

Check boxes that apply for auxiliary equipment connected to the control unit or to system wiring. All appropriate hardware and software must be purchased separately.

#### **Battery Backup**

In some countries, battery backup is available to allow the customer to connect an external battery to keep the complete system operational during a commercial power failure. If it is available and the customer wants battery backup, check this box.

#### **Caller ID Devices**

If the customer wants to connect a Caller ID device (such as a PC to process Caller ID information) directly to a system line, check this box. A separate wiring run is required to connect each device directly to the network interface jack for a line.

#### **Loudspeaker Paging**

If the customer wants a loudspeaker paging system, check this box. If the loudspeaker paging system supports multiple zones, indicate the number of zones.

#### Magic on Hold

If the customer wants Magic On Hold, check this box. Magic On Hold includes a one year license that must be renewed annually.

#### **Uninterruptible Power Supply**

If the customer cannot afford to lose full communications capability during power outage, an uninterruptible power supply (UPS) should be ordered.

#### **SMDR**

If the customer wants to track phone usage in a printed report, check this box. Before changing SMDR Output Format {#610} to 24 digits, check the documentation for the call accounting device to verify that 24-digit output is supported.

#### **PARTNER Contact Closure Adjunct**

If the customer wants a Contact Closure Adjunct, check this box.

#### **Backup/Restore PC Card**

If the customer wants to be able to back up system programming, check this box.

# Form B1 Supplemental Instructions: System Extensions

This form provides basic information for each system extension. To customize line restrictions or other extension settings, you must also use Form B2.

#### **Write Name/Description**

Write a user name or a description for auxiliary equipment (such as "Fax," "VMS," or "Conference Room") to be installed at the extension. If system display phones should show the name/description of the caller for internal calls, write the 20 characters you want to display, check the Check if Ext. Name Display {CTP} column, and complete Form B1, page 3 of 3. (Note that MLS-model phones display only 12 characters.)

#### **Identify Telephone Attached to this Extension**

Check the appropriate column to indicate the type of phone.

If a system and standard phone are combined on an extension, check the two appropriate Identify Telephone columns. If a phone and an auxiliary device are combined on the extension, check the appropriate Identify Telephone and Identify Auxiliary Equipment columns.

### Identify Auxiliary Equipment Attached to this Extension

Except as noted, check the appropriate column to indicate the type of auxiliary equipment.

#### Call Waiting {#316}

(Standard phones only) By default, the system's Call Waiting feature is set for Not Active. To change the default, check extensions with standard phones that are to receive a tone while on a call to indicate a second incoming call.

#### External Hotline {#311}

Check the extensions to be used as External Hotlines. Specify the telephone number that is dialed automatically from each External Hotline on Form D.

#### **Hotline {#603}**

Write "Hotline" in the Write Name/Description column and write "T" for touchtone or "R" for rotary in the Standard column (under Identify Telephone) to indicate the phone type. (A hotline extension should have a standard touchtone or rotary phone; a hotline alert extension can have any phone type.)

#### **PARTNER MAIL**

Check the 2, 4 or 6 extensions used to connect the PARTNER MAIL system and write "VMS" in the Write Name/Description column.

**NOTE:** In addition to the VMS extensions, you must specify an extension (with no lines assigned) where a remote maintenance device is installed. Write "VMS-RMD" in the Write Name/Description column.

These VMS extensions should be checked on Form B2, Identify Group Assignments, VMS Only. They must be assigned to Hunt Group 7 using Hunt Group Extensions {#505}.

#### **PARTNER MAIL VS**

Check the 2 or 4 extensions used for PARTNER MAIL VS and write "VMS" in the Write Name/Description column. Note that the PARTNER MAIL VS module is installed in a control unit slot, and so takes up 6 extensions. Only the bottom 2 or 4 extensions, however, answer VMS calls—the other extensions can be used as guest mailboxes.

These VMS extensions should be checked on Form B2, Identify Group Assignments, VMS Only. They must be assigned to Hunt Group 7 using Hunt Group Extensions {#505}.

#### **Extra Alert**

Check the extensions to which an extra alert, such as a light or bell, is connected.

#### **IROB**

Check the extensions to which an In-Range Out-of-Building protector is connected to prevent electrical surges.

#### AA Extension {#607}

Check the extensions to which automated attendants are connected.

#### Contact Closure Group {#612}

Identify the extensions that can activate Contact Closure 1 and Contact Closure 2.

#### Write Transfer Return Ext. No. {#306}

By default, a transferred call returns to the originating extension if the call is not picked up. To specify a different transfer return extension, write the extension number in this column. For extensions to which you are connecting a PARTNER MAIL system, PARTNER MAIL VS system, or auto attendant, indicate a transfer return extension—usually extension 10—where a person can pick up calls that are transferred by the VMS or AA extension but not answered.

# Form B2 Supplemental Instructions: Customized Extension Settings

Each row on Form B2 specifies settings—including group assignments—that can be copied to other extensions using Copy Settings {#399}. Default settings are shown at the top of Form B2.

#### **Settings for Auxiliary Equipment**

The following settings may be useful for auxiliary equipment:

- For a dedicated line (such as a Fax line, see Form A), assign the line to the equipment extension and remove it from other extensions.
- To prevent other extensions from interrupting calls, write "A" (Assigned) in the Automatic Extension Privacy {#304} column.
- In general, do not assign auxiliary equipment extensions to a Pickup Group, Calling Group, Hunt Group, or Night Service Group.

### Identify Extension Settings if Different from Default

For each extension, identify extension settings that are different from the default.

#### Display Language {#303}

(System display phones only) Indicate the language for display messages if different from English.

#### Automatic Extension Privacy {#304}

By default, any user sharing a line can join calls at another extension (Privacy is Not Assigned). If all calls are to be private, write "A" (Assigned) in this column. Always use this feature for Fax and modem extensions.

#### Abbreviated Ringing {#305}

(System phones only) By default, a new call rings only *once* when a phone is in use (Abbreviated Ringing is Active); the line button light flashes until the call is answered or the caller hangs up. To change the default so a new call rings *repeatedly*, write "NA" (Not Active) in this column.

#### Forced Account Code Entry {#307}

(System phones only) If a user should be required to enter an account code before placing an outside call, write "A" (Assigned) in this column.

#### Distinctive Ring {#308}

(Standard devices only) By default, outside, intercom, and transferred calls each have their own ringing pattern (Distinctive Ringing is Active). To change the default so that all calls ring the same, write "NA" (Not Active) in this column.

#### Automatic VMS Cover {#310}

If PARTNER MAIL or PARTNER MAIL VS is installed and an extension should automatically be covered when its calls are not answered, write "A" (Assigned) in this column. To program a VMS Cover button to turn coverage on and off at an extension, see Form C.

#### **Voice Interrupt on Busy {#312}**

(System phones only) To identify an extension as being eligible for intercom calls while busy with another intercom or outside call, write "A" (Assigned) in this column.

#### **Line Ringing (CTP)**

The default is immediate ringing for all individual lines at all extensions. For each extension, specify the lines that should ring immediately, after a delay (about 20 seconds), or that should not ring. Also specify the lines that should **not** be assigned.

#### Settings for a Receptionist's Extension

If a receptionist at extension 10 is to answer calls, coordinate line assignments and line ringing for extension 10 with settings for other extensions, to determine how incoming calls are handled.

- If the receptionist is to answer all calls (**immediate call handling**), assign all lines to extension 10 with immediate ringing; assign lines as needed to other extensions with no ringing. The receptionist will answer all calls and transfer them to the appropriate extensions. If you want another extension to provide backup coverage for the receptionist, assign all lines to that extension with delayed ringing.
- If the receptionist is to answer calls only when users do not pick up immediately (**delayed call handling**), set lines to immediate ringing at users' extensions and to delayed ringing at extension 10.

#### **Identify Restrictions/Permissions**

Specify restrictions and permissions for each extension.

#### **Line Access Restriction (#302)**

By default, access to all lines is set to No Restriction. To change the default, write the line numbers in the appropriate columns, as follows:

Outgoing only – User can place outside calls and receive only transferred calls on specified line.

Incoming only - User cannot place outside calls but can receive calls

on specified line.

No Access – User cannot place or receive outside calls on

specified line (but can receive transferred calls, pick

up calls on hold, or join calls).

#### Outgoing Call Restriction {#401}

Write "IN" or "LOC" to indicate restrictions for all outgoing calls on all lines at that extension, as follows:

IN – User can make only intercom calls to other system extensions.

LOC – User can make only intercom and local outside calls (no calls that require a "0" or "1" prefix).

Any available outside lines can still be used to dial numbers on an Allowed Phone Number List assigned to the extension, numbers on the Emergency Phone Number List, or Marked System Speed Dial numbers.

#### **Identify Group Assignments**

To assign extensions to any of the following groups (each extension can be in one or more groups), write the group number or place a check mark in the appropriate columns.

#### Pickup Group Extensions {#501}

Any extension can answer an intercom, transferred, or outside call ringing at an extension in the Pickup Group, without knowing which extension is ringing and without being in the group. Do not put PARTNER MAIL or PARTNER MAIL VS extensions in a Pickup Group.

#### **Calling Group Extensions (#502)**

A user can ring or page (voice signal) all extensions in a Calling Group simultaneously or transfer a call by ringing the group. Once an extension answers, the ringing or paging stops at the other extensions in the group. Do not assign extensions connected to auxiliary equipment, PARTNER MAIL, PARTNER MAIL VS, or External Hotlines to a Calling Group.

If a loudspeaker paging system is connected and Simultaneous Paging is desired, put all desired system phones with speakers in Calling Group 1.

**NOTE:** When the user voice signals an extension that has a system phone, the phone beeps and the user's voice is heard through its built-in speaker. System phones are the only ones that can be voice signaled.

#### **Hunt Group Extensions 1–6 {#505}**

Calls can ring or be transferred to the first non-busy extension in a Hunt Group. A call rings at an extension in a Hunt Group three times; if it is not answered, it hunts to the next non-busy extension, continuing until someone answers or the caller hangs up. (If you voice signal a Hunt Group, only the first extension is signaled; the call does not keep hunting if there is no answer.) Incoming calls on specific lines can be directed to a Hunt Group using Group Call Distribution {#206}. Do not put PARTNER MAIL or PARTNER MAIL VS extensions in Hunt Groups 1–6.

#### VMS Only (Hunt Group 7)

For extension where PARTNER MAIL or PARTNER MAIL VS is connected, check this box to assign the extension to Hunt Group 7. The system recognizes any extensions assigned to Hunt Group 7 as Voice Mail Service (VMS—either PARTNER MAIL or PARTNER MAIL VS) extensions. Do not assign any extensions other than VMS extensions to Hunt Group 7. Also, do not assign PARTNER MAIL or PARTNER MAIL VS extensions to any other Hunt Groups, to any Calling or Pickup Groups, or to the Night Service Group.

#### Night Service Group Extensions {#504}

Check this box if the extension should be in the Night Service Group. When Night Service is on, incoming calls on assigned lines or pools ring *immediately* at the extensions in the Night Service Group, even if Line Ringing for those extensions is set for "delayed ring" or "no ring." Do not put PARTNER MAIL or PARTNER MAIL VS extensions in the Night Service Group.

# Form C Supplemental Instructions: Button Templates

There are eight pages to Form C—one page for each type of system phone and one page for an Intercom Autodialer. Use Form C to record line button assignments and to indicate programming for system telephone buttons that do not have lines assigned if the programming is to be performed from extension 10 or 11 during system installation. After installation, users can program additional features using the instructions on their *Quick Reference Cards*.

A telephone button can be programmed as a *line button* (to access an outside line), as an *Auto Dial button* (to dial a phone number or a PBX/Centrex feature access code with one touch), or as a *dial-code feature button* (to access a dial-code feature with one touch). Line buttons must have status lights; some features also require buttons with lights (see "Button Feature Summary").

Using the information from Line Ringing and Line Access Restriction on Form B2, fill out Form C as follows:

- Make as many copies of each page of Form C as you need. Where line and other button assignments are identical for two or more phones of the same type, you can use one copy of the form and indicate the extension numbers sharing the programming in the space provided at the bottom of the form.
- Use either the button template (to record the exact location of buttons and the programming assigned to them) or the Check Desired Features checklist (to identify features to be programmed), or both. By default, lines are assigned to buttons in the following order:

#### **PARTNER-34D Telephone**

13	14	15			
7	8	9	10	11	12
1	2	3	4	5	6

#### **PARTNER-18D and PARTNER-18 Telephones**

13	14	15	-
9	10	11	12
5	6	7	8
1	2	3	4

#### **PARTNER-6 Telephone**

3 4 1 2

#### **MLS-34D Telephone**

13	14	15	
9	10	11	12
5	6	7	8
1	2	3	4

#### MLS-18D, MLS-12D, and MLS-12 Telephones

13	14	15	
9	10	11	12
5	6	7	8
1	2	3	4

**NOTE:** On MLS-12D and MLS-12 telephones, only buttons 1 through 10 have lights and can have lines assigned.

#### MLS-6 Telephone

1 2 3 4

■ Indicate the order in which a line is selected when the user lifts the handset or presses (Splet) to place a call without first pressing a line or button (Automatic Line Selection) if the order is to be different than the default (outside lines in ascending numerical order followed by intercom).

#### **Intercom Autodialer**

The buttons on the Intercom Autodialer are automatically programmed as Intercom Auto Dial buttons for all system extensions in the following order:

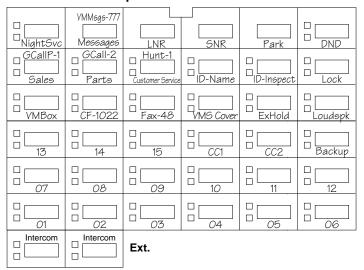
22	34
23	35
24	36
<i>25</i>	37
26	38
27	39
28	40
29	41
30	
31	
<i>32</i>	
33	
	23 24 25 26 27 28 29 30 31 32

You can program the buttons to ring, voice signal, or manually signal; and you can change the order. Only one button (on both the phone and Intercom Autodialer) can be programmed for each extension.

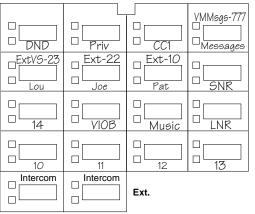
#### **Example Templates**

These examples show a PARTNER-34D telephone, PARTNER-CA48 Intercom Autodialer programmed for a receptionist, and a PARTNER-18 telephone programmed for a user. Buttons that are not used for lines have dial-code features. (The abbreviations are explained in "Button Feature Summary" beginning on page 11.) The 34-button telephone has 15 lines assigned, and the

#### **PARTNER-34D Telephone**



#### **PARTNER-18 Telephone**



Intercom Autodialer is programmed with Intercom Auto Dial and Manual Signaling buttons for 31 extensions; the order of extensions has been changed to begin with extension 11 on the top left button. The user's 18-button telephone has 5 individual lines assigned; the other 11 buttons are used for Intercom Auto Dialing and dial-code features.

#### **PARTNER-CA48 Intercom Autodialer**

Ext-11 Sally	Ext-22 Joe	ExtVS-33 Sean	
Ext-12	Ext-23 Ken	□ MSVS-34 □ Steve	
Ext-13 Ted	□ Ext-24 □ Dawn	Ext-35 Rich	
□ Ext-14 □ Linda	Ext-25 Hank	Ext-36 Mark	
□ Ext-15 □ Hans	Ext-26 Jim	Ext-37 Nan	
□ Ext-16 □ Kim	ExtVS-27 Paul	□ Ext-38 □ Eve	
□ Ext-17 □ Don	Ext-28 Mike	Ext-39 Bill	
□ Ext-18 □ Raoul	Ext-29 Kyle	□ Ext-40 □ Zack	
□ ExtVS-19 □ Laura	Ext-30 Kathy	□ MSVS-41 □ Deb	
□ Ext-20 □ Lila	□ Ext-31 □ John		
□ Ext-21 □ Anvi	ExtVS-32 Fran		

#### **Button Feature Summary**

This section lists button features in order by feature type and feature name. For each feature, the first line shows the following information:

- The name of the feature.
- Whether a button with lights is required (黨) or recommended (黨).
- An abbreviation that can be entered on the Form C templates.
- The entries needed to program the feature on a button. Some features can include a two-digit extension number (shown as *xx*) or a single-digit group number (shown as *g*).

#### **Extension 10 Features**

These features can be assigned only to the phone at extension 10. Auto dialing and dial-code features can also be used at extension 10; of particular interest are the Intercom Auto Dialing and Manual Signaling features, which use button lights to show extension calling activity.

#### 

Turns Night Service on and off. Phones in the Night Service Group ring immediately when the feature is active, regardless of normal ringing. To use Night Service, extension 10 must be programmed with a Night Service button. Night Service Group extensions should be identified on Form B2.

{#503}

#### Outgoing Call Restriction Button OCR {#114}

Allows the user at extension 10 to change the outgoing call restriction for a particular extension. An Auto Dial button with lights must be programmed for each extension to be changed.

#### Wake Up Service Button Wake {#115}

Allows the user at extension 10 to schedule an intercom call to a target extension at a designated time. If Music on Hold {#602} is active, music is played when the phone is answered; otherwise, nothing is heard.

#### **Auto Dialing Features**

Auto Dial numbers can include the digits O-9, \*, #, and special functions that you store by pressing Hold (Pause), Moc/HFA (Stop), Spkr (Recall), and Transfr (Touch-Tone Enable). To store an intercom number, you must press the left Intercom button before entering the extension number. Only one Auto Dial number for an extension can be stored on the buttons available at an extension for both the phone and Intercom Autodialer.

#### **Auto Dialing (Outside Phone Number)**

xxx-xxxx

Places a call to an outside telephone number. Outside telephone numbers can be up to 28 digits. If a dial-out code is required to dial outside numbers (for example, on PBX or Centrex lines), include it in the stored number followed by pauses, if necessary.

#### Auto Dialing (PBX/Centrex Feature Code)

xxx (NAME)

Dials a PBX/Centrex feature code. To program the button so the user can access the feature while on a call, specify "R" on Form C before the feature code, and include the Recall signal on the Auto Dial button.

#### **Fax Management**

Fax-xx

(Intercom) XX

Transfers calls to the fax machine at the designated extension with one touch. If on a button with lights, the lights show when the fax is busy or when it is having trouble and not answering—for example, when it is out of paper.

#### Intercom Auto Dialing—Ring

Ext-xx

(Intercom) XX

Places a ringing intercom call to an extension, or transfers a call. If on a button with lights, the lights show calling activity at the destination extension.

#### Intercom Auto Dialing—Voice Signal

ExtVS-xx

Places a voice-signaled intercom call to the extension's phone speaker, or transfers a call with a voice-signaled announcement. If on a button with lights, the lights show calling activity at the destination extension.

#### Manual Signaling—Ring

MS-xx

Feature 1 3 xx

Beeps the designated extension. If the user presses (Intercom) first, pressing the button places a ringing intercom call to the extension, or transfers a call. If on a button with lights, the lights show calling activity at the destination extension.

#### Manual Signaling—Voice Signal

MSVS-xx

Feature 1 3 \* **xx** 

Beeps the designated extension. If the user presses (Intercom) first, pressing the button places a voice-signaled intercom call to the extension, or transfers a call with a voice-signaled announcement. If on a button with lights, the lights show calling activity at the destination extension.

#### **Dial-Code Features**

**Account Code Entry** 

ACE

(Feature) (1) (2)

Allows the user to enter an account code for a call by pressing the button, entering up to 16 digits for the account code, then pressing the button again. If on a button with lights, the lights show when the feature is in use.

**Background Music** 

xx

Music

(Feature) (1) (9)

Turns background music on and off at the speaker of an idle system phone. If on a button with lights, the lights show when the feature is in use.

Call Forwarding/Call Follow-me

CF-xx xx

(Feature) (1) (1) **xx** 

Forwards all calls to the designated extension. Unless Do Not Disturb is on, phone beeps once each time a call is forwarded. You may program originating and destination extension numbers on the button. If on a button with lights, the lights show when the feature is in use.

Call Park Park (Intercom) **x**x Parks a call at a specific extension so it can be picked up from any other extension.

Call Pickup Pickup-xx (Intercom) (6) xx

Picks up a ringing or parked call at the designated extension.

Caller ID Inspect

**ID-Inspect** 

(Feature) (1) (7)

When a user at a display phone is already on a call, this feature shows Caller ID information for another line (if Caller ID information is available on that line), without disconnecting the current call or putting it on hold. When the feature is active, the button light is on.

**Caller ID Name Display** 

**ID-Name** 

(Feature) (1) (6)

When a user at a display phone is on a call on a line that has Caller ID information available, this feature lets the user switch between the caller's telephone number (the default display) and the caller's name (if available). When the feature is active indicating that the caller's name should be displayed—the button light is on.

**Conference Drop** 

(Feature) (0) (6)

Drops the last outside party added to a conference call.

**Contact Closure 1** 

CC1

(*Feature*) (4) (1)

Allows user to activate Contact Closure 1. User must belong to Contact Closure Group. See Form B1.

**Contact Closure 2** 

CC2

(Feature) (4) (2)

Allows user to activate Contact Closure 2. User must belong to Contact Closure Group. See Form B1.

**Direct Line Pickup—Active Line** 

DLPA

(Intercom)(6)(8)

Allows the user to access a ringing, active, or held call on a line that is not assigned to the extension. Direct Line Pickup is subject to Line Access Restrictions programmed for the extension.

Direct Line Pickup—Idle Line

**DLPI** 

(Intercom) (8)

Allows the user to access an idle (non-busy) line that is not assigned to the extension. Direct Line Pickup is subject to Line Access Restrictions programmed for the extension.

Do Not Disturb

DND

(Feature) (0) (1)

Prevents calls from ringing at the extension. When the feature is active, the button light is on. Intercom calls get a busy signal, and outside callers hear ringing. Use only if someone else answers the extension's outside calls.

If VMS Cover and Do Not Disturb are both active, intercom, transferred, and outside calls on owned lines go directly to the extension's voice mailbox.

**Exclusive Hold** 

**ExHold** 

(Feature) (0) (2)

Places a call on hold and prevents other extensions with the line from picking it up.

Group Calling—Page

GCallP-g

(Intercom) (\*) (7)  $\boldsymbol{\varrho}$ 

Places a voice-signaled intercom call to all extensions in the designated Calling Group (no transfer capability). The caller is connected to the first extension that answers. g = 1-4

**Group Calling—Ring** 

GCall-g

(Intercom)  $(7) \, \boldsymbol{\varrho}$ 

Places a ringing intercom call to all extensions in the designated Calling Group. The caller is connected to the first extension that answers. Also can be used to transfer a call to an extension in the group. g = 1-4

#### **Group Hunting—Ring**

(Intercom)(7)(7) gHunt-g

Rings the first available extension in the designated Hunt Group, or transfers a call to an extension in the group. If unanswered after 3 rings, the call moves to the next available extension, and so on, until the call is answered or until the caller hangs up. g = 1-6

#### **Group Hunting—Voice Signal**

HuntVS-g



Voice signals the first available extension in the designated Hunt Group, or transfers a call to the extension with a voice-signaled announcement. The caller is connected only if that extension answers. g = 1-6

#### **Group Pickup**

P/U Grp-g



Picks up an intercom, transferred, or outside call ringing at any extension in the designated Pickup Group. g = 1-4

#### **Last Number Redial**

LNR



Automatically redials the last outside number dialed up to a maximum of 28 digits. This feature can be used only to redial the last outside number dialed.

#### **Loudspeaker Paging**

Loudspk



Connects the user to the loudspeaker paging system, if one is connected to the system.

#### Message Light Off

MsqOff-xx



Turns off the message light on the phone at the designated extension. You can also program an extension number on the button.

#### Message Light On

MsqOn-xx



Turns on the message light on the phone at the designated extension. You can also program an extension number on the button.

#### Privacy

Priv



Prevents other people with the same line from joining calls being conducted at this extension. When the feature is active, the button light is on. This feature overrides Automatic Extension Privacy {#304}.

#### Recall

Recall



"Recalls" a dial tone to access a PBX/Centrex feature while on a call on a PBX/ Centrex line (pressing Recall disconnects an intercom call).

#### Save Number Redial

**SNR** 

(Feature) (0) (4)

This feature can be programmed onto more than one button. Using this feature while on an outside call saves the number dialed into temporary memory. The number stays in memory until a different one is saved; this feature can be used again to redial the number at any time. (Unlike Last Number Redial, the user must use this feature to save the number as well as to redial it; Save Number Redial lets the user make other outside calls before redialing the saved number.) Account codes cannot be saved and redialed using this feature.

#### Simultaneous Paging

**SPage** 



Accesses the loudspeaker paging system and all idle system phones with speakers assigned to Calling Group 1.

Station Lock

Lock

(Feature) (2) (1)

Lets the user lock the extension by entering a code of four digits (0-9) on the telephone dialpad.

#### **Touch-Tone Enable**

TT-EN

(Feature) (0) (8)

Lets user with rotary lines access phone services that require touch-tone digits. For example, after calling a bank-by-phone service and being prompted to enter touchtone digits, using this feature changes the digits dialed to touch tones for the rest of the call.

#### **VMS Cover**

**VMSCover** 

(Feature) (1) (5)

Turns voice mail coverage for the extension on and off if PARTNER MAIL or PARTNER MAIL VS is installed. When the feature is active, the button light is on. This feature overrides Automatic VMS Cover.

#### Voice Interrupt on Busy Talk-Back

(Feature) (1) (8)

Lets user respond to voice interrupt on busy call while still active on the existing call.

#### **Voice Mail Messages**

VIOB



Places an intercom call to the PARTNER MAIL or PARTNER MAIL VS system (if available), so the user can check messages, send messages, or administer greetings.

#### **Voice Mailbox Transfer**

**VMBox** 

(Feature) (1) (4)

Transfers a caller directly to a specific extension's voice mailbox, so that the caller can leave a message without having to first ring the extension.

## Form D Supplemental Instructions: Number Lists

Use this form to specify lists of Disallowed, Allowed, and Emergency telephone numbers. Also use this form to identify the phone numbers dialed automatically by External Hotlines.

**NOTE:** To restrict long-distance calling, Toll Call Prefix {#402} (indicating whether you must dial a 0 or 1 to place long distance calls) must be set correctly (see Form A, Item 8).

#### **Creating Disallowed and Allowed Lists**

You can create up to 8 lists each of Disallowed and Allowed telephone numbers. Each list can have up to 10 numbers.

- 1. Under the List number, write a name for the list (for example, "Suppliers").
- 2. In the "Telephone Number" column, write the entries for the list. You can specify complete telephone numbers or categories of numbers.
  - To specify a complete number, write it exactly as it would be dialed, including (if needed) a dial-out code, toll call prefix, and area code.
  - **To specify a category**, provide one or more entries to describe an entire class of calls (such as an area code or local exchange). Preventing calls to a category may require more than one entry, to allow for different ways of dialing a number (see "Examples of Disallowed List Entries").

After a list has been created, it can be assigned to an extension (see Form B2).

#### **Disallowed Phone Number Lists {#404}**

With Disallowed lists, you can prevent users from dialing specific telephone numbers or categories (for example, calls to 976 exchanges for pre-recorded messages such as horoscopes, and calls to 900 area code "chat lines").

#### **Examples of Disallowed List Entries**

#### Preventing Calls to 976 Exchange Numbers

Entries needed	if 0 or 1 toll prefix is required	if 0 or 1 toll prefix is not required	
	976	976	
	0976	101976	
	1976	!1!976	
	1!!!976		
	0!!!976		

#### Preventing Calls to 900 Area Code

Entries needed	if 0 or 1 toll prefix is required	if 0 or 1 toll prefix is not required	
	0900	900	
	1900		

#### Preventing International (011) Calls

Entry needed . . . 011

Preventing Use of a Specific Local Telephone Company Feature Consisting of a \* and Two or Three Digits.

Entries needed for star codes; for example Caller ID Blocking, \*67. . . \*67

#### **Allowed Phone Number Lists {#407}**

Allowed telephone numbers are *exceptions* to restrictions. For example, you might put 976 numbers on a Disallowed list, but allow dialing of 976-1212 for weather reports. Or you might restrict an extension to local dialing only, but assign an Allowed list to permit the user to call specific customers or suppliers.

#### **Emergency Phone Number List {#406}**

You can create a list of emergency numbers that can be *dialed at any time by any extension that has access to an outside line*. The list can have up to 10 entries. Emergency numbers override all other dialing restrictions, including Night Service with a System Password.

**NOTE:** Various factors influence the effectiveness of dialing restrictions. Avoid putting 800 numbers in your Emergency Phone Number List. If you need to allow restricted users to access 800 numbers, put those numbers in an Allowed Phone Number List instead.

#### **Important Notices**

- Consult your local phone directory to determine the numbers for police, fire, and ambulance service, because "911" is not available everywhere.
- When programming emergency numbers and/or making test calls to emergency numbers:
  - 1. Stay on the line and briefly explain to the dispatcher the reason for the call before hanging up.
  - 2. Perform such activities during off-peak hours, such as in the early morning or late evening.

#### **Example Emergency List**

911

611 (local phone company service)

555-2345 (Boss's home)

555-4567 (auto club)

555-1357 (company doctor)

#### **External Hotline {#311}**

For each extension that has been designated as an External Hotline on Form B1, write the telephone number that is dialed automatically when the handset is lifted.

#### Forced Account Code List {#409}

If an extension has been designated for Forced Account Code Entry {#307} on Form B2, the user must dial an account code before an outside telephone number can be dialed. Account codes, each up to 16 digits in length, can be used to associate telephone calls with a particular department or client. Account codes print on SMDR call reports and on reports generated by call accounting packages.

If Forced Account Code Verification is desired, entries must be made in the Forced Account Code List {#409}. When the system verifies an account code, it compares only the first six digits of the user-entered account code to the entries in the Forced Account Code List. For a match to be successful, the user must dial at least the account code's associated list entry, even though the user can dial up to 16 digits for an account code. Wildcard entries are allowed on this list.

# Form E Supplemental Instructions: System Speed Dial Numbers

With System Speed Dialing, a user can dial a stored number by pressing four buttons: the <code>Feature</code> button (# on a standard phone) followed by a 3-digit code. Storing a telephone number as a Speed Dial number lets users dial more quickly. Other kinds of numbers—such as account codes and other dialing sequences—also can be stored as Speed Dial numbers.

The system allows up to 100 System Speed Dial numbers that everyone on the system can use, as well as up to 20 Personal Speed Dial numbers for each extension (for the personal use of the extension user). Users should record their Personal Speed Dial numbers on their *Quick Reference Cards*.

Please have the System Speed Dial Numbers form filled out when the technician arrives to install the system. After installation, photocopy this form and distribute a copy to everyone using the system. Users should keep this form near their phones for reference when placing calls.

#### **General Guidelines**

Each System Speed Dial number is assigned a 3-digit code from 600-699. For example, suppose employees frequently call Acme Supplies and Acme's telephone number is stored for code 620. To call Acme, a user simply dials Feature 6 2 0. If Acme moves, or the phone number changes, program the new telephone number and users still dial Feature 6 2 0 to reach Acme.

Record the following information for each System Speed Dial number:

#### Name/Company

Write the name of the person or company to which the number belongs. For other types of numbers, such as account codes, enter a description of the number.

#### \* Column (Marked System Speed Dial Numbers)

If users should be able to call a particular System Speed Dial number, regardless of any dialing restrictions placed on their extensions, "mark" the number so it can be dialed at all times. Mark the number by placing a check mark in this column, and by pressing x before the number when storing it.

For marked numbers, the stored number does not appear on a display phone when a user dials the Speed Dial code. Account codes cannot be marked.

#### **Telephone Number**

Write the number exactly as it should be dialed. Numbers can be up to 28 digits, including the digits  $\bigcirc - \bigcirc$ ,  $\bigcirc$ , #, and the special dialing functions discussed next. To store a telephone number, include the dial-out code, toll-call prefix, and area code (if needed), along with the number.

#### **Special Dialing Functions**

Function	<b>Button to Press</b>	Display	Description
Pause	Hold	Р	Pauses for 1.5 seconds before dialing the rest of the stored number
Recall	(Spkr)	R	Sends a timed switchhook flash (useful for your telephone company's custom calling features)
Stop	(Mic/HFAI)	S	Interrupts the dialing sequence until the code is dialed again
Touch-Tone Ena	<b>ble</b> (Transfr)	Т	Sends touch tones on a rotary line



### Form A: System Configuration | PAGE 1 of 2

Required for PARTNER Advanced Communications System. For additional instructions, see page 2.

	6. Features Customer is most interested in (most important first):		
2. Installation Address			
3. Contact Name Phone			
4. Person to be Trained Phone Alternate Trainee's Name Phone			
5. Sold by Lucent Technologies Sales Force Salesperson's Name Phone  Dealer: ( ) -			
7. System Lines			
Line Jack No. Write the Telephone Numbers Jack No. Write the Telephone Numbers (list personal and dedicated lines last)  Write the Telephone Numbers or or over customer desires (list personal and dedicated lines last)  Write the Telephone Numbers or over customer desires (list personal and dedicated lines last)  Write the Telephone Numbers or over desires (list personal and dedicated lines last)  Write the Telephone Numbers or Owned Line or Identify Equipment for Dedicated Line or Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line  Write User's Name for Personal or Owned Line or Identify Equipment for Dedicated Line or Identify Equipment for Dedicated Line or Identify Equipment for	ne ces		
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- 1. Check if desired. Also see Form B1, AA Extension {#607} column.
- 2. Check if desired. Also see Form A, Item 9, and Form B1, PARTNER MAIL or PARTNER MAIL VS column.
- 3. Write group number (1-6) covering this line. Also see Form B2, Hunt Group Extensions {#505} 1-6.
- 4. Check desired line for #206 or enter line owner's extension number for #208. Also see Form B1, PARTNER MAIL or PARTNER MAIL VS column.



### Form A: System Configuration PAGE 2 of 2

Required for PARTNER Advanced Communications System. For additional instructions, see pages 3 and 4.

В.	System Settings. Write response on line for each item.			10. Au	xiliary Equipment (System). C	Check if applicable:		
	Receptionist answers calls during business hours? Write "Yes" or "No"		☐ Battery Backup					
	• Number of Lines {#104}—By default, 3 lines per PARTNER ACS processor module, 2 lines		G □ Caller ID Devices					
	per 206 module and 4 lines per 400 module are assigned to each extension. Write number if different from default			Loudspeaker Paging: Number				
			a transferred cell sings 4 times before the		Magic on Hold (Music on Hol		active.)	
			a transferred call rings 4 times before going ober (0-9, 0 = no return) if different from		Uninterruptible Power Supply			
	default				SMDR. If checked, specify th			
		ference Denial J#109\—Rv de	fault, a conference call can include 2 outside		SMDR Record Type {#608     if only outgoing calls are re-		calls are included o	on call reports. Write "Out"
		e "No" if 2 outside parties are r			if only outgoing calls are r		 o to 1E dicito ora =	ripted for dialed
	•	· ·	all rings 3 times before going to the user's		<ul> <li>SMDR Output Format {#6 numbers in the Number file</li> </ul>			
		te number (1-9) if different fro			desired	old of the odil repor		azamam or 24 digito is
	•		aller hears ringing when the call is transferred.		PARTNER Contact Closure A	Adjunct. If checked,	write in the number	er (1-4) below to specify
	Write "NA" if	Music on Hold or silence is de	esired		Operation Type for each Con			
		ix {#402}—By default, 0 or 1 r e call. Write "No" if 0 or 1 is no	nust be dialed before the area code for a			T .		7
	ū		· ———		OperationType	Contact	Contact	
			ord (#403)—By default, no password is programmed to override ons and to turn Night Service on and off. Write 4 digits if password is		{#613}	Closure 1	Closure 1	
	desired				1 = 1 second on			
	Star Code Di	al Delav {#410}—Bv default.	Delay {#410}—By default, the system inserts a 0 second delay after a valid		2 = 3 seconds on (✓)			
	Central Office	e star code when it autodials.	Write number (1–5) of seconds if a longer delay		3 = 5 seconds on			
		"NO" if this feature should not			4 = Toggle			j
		d {#602}—By default, the Mu "No" if the jack is deactivated	sic on Hold jack on the processor module is		Bookun/Bootoro BC Card If	abaalaad uurita "^ -+	ive" if Automotic C	votom Drogramming
	active. Wille	THO IT THE JACK IS DEACTIVATED	·		Backup/Restore PC Card. If of Backup {#123} is desired		ive if Automatic Sy	ystem Programming
	Line Coverage.						nt to communicati	o to the inetaller
		ecked on Form A, Item 7, spec	,	11. 100	tes: Write any additional infor	rmation that you wa	ant to communicate	e to the installer.
		elay {#506}—By default, VMS before VMS answers	answers calls after 2 rings. Write "Del" if calls					
			MS is on all the time. Check if Day only or					
	Night only is ☐ Day only	desired:						
	☐ Day only ☐ Night only	,						
	g oy							
12	2. Installation Date	13. Order Nos.	14. Sales Support Representative's Name		Telei	phone No.		



### Form B1: System Extensions

PAGE 1 of 3

Required for PARTNER Advanced Communications System. For additional instructions, see page 5.

		١٣.		A	Ide ttach	entify ed to	Telep this I	ohon Exte	ne nsior	n		T						Ide At	entify ttache	Auxil ed to	iary E this E	quip	ment sion									
Ext. Jack No.	Write Name/Description	Check if Ext. Name Display (CTP) 1	34-Button Display <sup>2</sup>		isplay <sup>2</sup>		isplay <sup>2</sup>	7	6-Button <sup>2</sup>	Cordless/Wireless	Standard <sup>3</sup>	Call Waiting {#316}	External Hotline {#311} 4	Hotline (#603) 5	Alert Extension	for Hotline	PARTNER MAIL VS 6				Modem 7		on {#601} <sup>7</sup>		Alert Extensions {#606} for Doorphone 1	Doorphone 2 {#605} 8	Alert Extensions {#606}	A Extension (#607) 9	Contact Closure Group (#612) 10	ערומבן לוסמום סוסמום לדיסיול	Write in Other Equipment	Write Transfer Return Ext. No. {#306}
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**IMPORTANT:** A system display phone is required for programming at extension 10 or 11. Extension 10 typically is the receptionist's extension. Extension 11 is recommended as a second programming extension (typically the System Manager's extension).

- 1. If checked, see Form B1, Page 3 of 3.
- 2. If there is a mix of PARTNER-model and MLS-model phones, write "P" for PARTNER and "M" for MLS.
- 3. Write "T" for touch-tone or "R" for rotary. If Call Waiting is desired, check next column.
- 4. Must be standard phone. If immediate dialing is required, use a dedicated line. Do not assign restrictions that prevent dialing the outside number, Forced Account Code Entry {#307}, or groups. Also see Form D, External Hotline {#311}.
- Standard phone is recommended. Write extension number of corresponding alert extension or "70" for loudspeaker paging system in next column.
- Also write Transfer Return Ext. No. {#306} on this form (usually extension 10). Also see Form B2, Identify Group Assignments, VMS Only.
- 7. To prevent other extensions from interrupting calls, assign Automatic Extension Privacy {#304} on Form B2.
- 8. Check corresponding alert extensions in next column. To prevent outside calls, remove all outside lines—see Lines Not Assigned on Form B2.
- 9. Also write Transfer Return Ext. No. {#306} on this form.
- 10. Write "1," "2," or "B" (for Both) to identify which Contact Closure the extension can activate.



### Form B1: System Extensions

PAGE 2 of 3

Required for PARTNER Advanced Communications System. For additional instructions, see page 5.

				At	Ide	ntify ed to	Telep this E	hon	e nsio	n	7							Iden Atta	tify A	uxilia	ry Eo	quipm tensio	ent on								
Ext. Jack No.	Write Name/Description	Check if Ext. Name Display {CTP}	34-Button Display <sup>2</sup>		ıisplay <sup>2</sup>		isplay <sup>2</sup>	7	6-Button <sup>2</sup>	reless	Standard <sup>3</sup>	Call Waiting {#316}	External Hotline {#311} 4	Hotline {#603} <sup>5</sup>	Alert Extension for Hotline	PARTNER MAIL <sup>6</sup>	PARTNER MAIL VS 6	Machine	Extra Alert				/ {#00 I }.		Alert Extensions {#606} for Doorphone 1	Doorphone 2 {#605} 8	Alert Extensions (#606)	AA Extension {#607} 9	Contact Closure Group {#612} 10	Write in Other Equipment	Write Transfer Return Ext. No. {#306}
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- 1. If checked, see Form B1, Page 3 of 3.
- 2. If there is a mix of PARTNER-model and MLS-model phones, write "P" for PARTNER and "M" for MLS.
- 3. Write "T" for touch-tone or "R" for rotary. If Call Waiting is desired, check next column.
- 4. Must be standard phone. If immediate dialing is required, use a dedicated line. Do not assign restrictions that prevent dialing the outside number, Forced Account Code Entry {#307}, or groups. Also see Form D, External Hotline {#311}.
- Standard phone is recommended. Write extension number of corresponding alert extension or "70" for loudspeaker paging system in next column.
- Also write Transfer Return Ext. No. {#306} on this form (usually extension 10). Also see Form B2, Identify Group Assignments, VMS Only.
- 7. To prevent other extensions from interrupting calls, assign Automatic Extension Privacy {#304} on Form B2.
- 8. Check corresponding alert extensions in next column. To prevent outside calls, remove all outside lines—see Lines Not Assigned on Form B2.
- 9. Also write Transfer Return Ext. No. {#306} on this form.
- 10. Write "1," "2," or "B" (for Both) to identify which Contact Closure the extension can activate.



### Form B1: System Extensions

PAGE 3 of 3

May be used if Ext. Name Display is checked on Form B1, page 1 of 3 or page 2 of 3.

Ext. Jack No.			Write	e 2-Dig	it Code	for Ea	ich Cha	aracter	To Be	Display	/ed —	See Ta	ble at I	Right		
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12																
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#### **Character Codes**

Letters:	
A = 21	N = 62
B = 22	0 = 63
C = 23	P = 71
D = 31	Q = 72
E = 32	R = 73
F = 33	S = 74
G = 41	T = 81
H = 42	U = 82
I = 43	V = 83
J = 51	W = 91
K = 52	X = 92
L = 53	Y = 93
M = 61	Z = 94

Numbers:	
blank = 11	
0 = 00	5 = 50
1 = 10	6 = 60
2 = 20	7 = 70
3 = 30	8 = 80
4 = 40	9 = 90

Note: Only 12 characters display on MLS-model phones.



### Form B2: Customized Extension Settings | PAGE 1 of 2

Required if you want to change extension settings from defaults. For additional instructions, see pages 6 and 7.

		Identi if D	ify Ex	tension	n Sett Defa	ings ult			Identify Line Ring	ging {CTP} Option	1		Identify Res	trictions/Permissions than Defaults	ons			(	lo Group <i>A</i>	lentify Assignmen	ts
Ext. Jack No.	Display Language {#303}1	Automatic Extension Privacy {#304}	Abbreviated Ringing {#305}	Forced Account Code Entry {#307}	Distinctive Ring {#308}	Automatic VMS Cover {#310}	Voice Interrupt On Busy {#312}	Write line no Line Ringing		olumn to show des	sired	Write line numb {#302}	pers for Line Acces  No Restriction		Outgoing Call Restriction {#401} <sup>3</sup>	Disallowed List <sup>4</sup> Assignment {#405}	Allowed List <sup>5</sup> Assignment {#408}	Pickup Group <sup>6</sup> Extensions {#501}	Calling Group <sup>7</sup> Extensions {#502}	Hunt Group <sup>8</sup> Extensions {#505} VMS Only <sup>9</sup>	Night Service Group Extensions {#504}
l m	-			₽8 NA <b>v</b>	ä A <b>√</b>	NA <b>√</b>	S ō NA <b>✓</b>	Immediate 🗸	Delayed	No Ring	Lines <sup>2</sup> Not Assigned	Outgoing only	Incoming only	No Access	NR✔	1 – 8 N/	1-8 A✔	1 – 4	1 – 4 A✔	1 – 6   7 NA <b>✓</b>	NA
10																					
11																					
12 13																					
13																				i	
14																					
15 16																				į	
16																					
17																				<u> </u>	
18																					
18 19																				i	
20																					
21																				i_	
22 23																					
23																				<u> </u>	
24																					
24 25 26																					
26																					
27																				i	

- 1. Write S for Spanish or F for French.
- 2. Use Line Assignment {#301} to remove lines from or assign lines to
- 3. Write IN for Inside Only or LOC for Local Only to indicate restrictions for all outgoing calls on all lines.
- Write list number (1-8). Also see Form D, Disallowed Phone Number Lists
- 5. Write list number (1-8). Also see Form D, Allowed Phone Number Lists (#407).
- 6. Write group number (1-4).
- 7. Write group number (1-4). If a loudspeaker is connected and Simultaneous Paging is desired, put appropriate extensions in Calling Group 1. Also see Form C, Simultaneous Paging.
- 8. Write group number (1-6).
- 9. Check off the same PARTNER MAIL or PARTNER MAIL VS extensions indicated on Form B1.

#### Assignments

✓ = Default

Assigned or Active

E = English

NA = Not Assigned or Not Active

NR = No Restriction

{CTP} = Centralized Telephone Programming



### Form B2: Customized Extension Settings

PAGE 2 of 2

Required if you want to change extension settings from defaults. For additional instructions, see pages 6 and 7.

		Ident if D	tify Ex iffere	tensior nt than	Sett Defa	ings ult			Identify Line Ring	ging {CTP} Option	1		Identify Res	trictions/Permissions than Defaults	ons				Id Froup <i>A</i>	lentify Assignmen	its
Ext. Jack No.	Display Language {#303}¹	Automatic Extension Privacy {#304}	Abbreviated Ringing {#305}	Forced Account Code Entry {#307}	Distinctive Ring {#308}	Automatic VMS Cover {#310}	Voice Interrupt On Busy {#312}	Line Ringing	umbers in each co options	olumn to show des	sired	Write line numb {#302}	pers for Line Acces		Outgoing Call Restriction {#401} <sup>3</sup>	Disallowed List <sup>4</sup> Assignment {#405}	Allowed List <sup>5</sup> Assignment {#408}	Pickup Group <sup>6</sup> Extensions {#501}	Calling Group <sup>7</sup> Extensions {#502}	Hunt Group <sup>8</sup> Extensions {#505} VMS Only <sup>9</sup>	Night Service Group Extensions (#504)
Ë	-	APN Au		S NA <b>√</b>	-	NAV Co	S S NA <b>✓</b>	Immediate 🗸	Delayed	No Ring	Lines <sup>2</sup> Not Assigned	Outgoing only	Incoming only	No Access	NR✔	1 – 8	1-8 A✔	1 – 4	1-4	1-6   7 NA <b>✓</b>	NA
28 29																					
																				<u> </u>	
30																					$\perp$
31																					$\perp$
32 33																					$\perp \perp \perp$
33																					+
34																					+
35																					
36 37																					$\perp$
37																					$\perp \perp \perp$
38																					$\perp$
39																					+
40																					$\perp$
41																				!	$\perp$

- 1. Write S for Spanish or F for French.
- 2. Use Line Assignment {#301} to remove lines from or assign lines to extensions
- 3. Write IN for Inside Only or LOC for Local Only to indicate restrictions for all outgoing calls on *all lines*.
- 4. Write list number (1–8). Also see Form D, Disallowed Phone Number Lists {#404}.
- 5. Write list number (1-8). Also see Form D, Allowed Phone Number Lists (#407).
- 6. Write group number (1-4).
- Write group number (1-4). If a loudspeaker is connected and Simultaneous Paging is desired, put appropriate extensions in Calling Group 1. Also see Form C, Simultaneous Paging.
- 8. Write group number (1–6).
- 9. Check off the same PARTNER MAIL or PARTNER MAIL VS extensions indicated on Form B1.

#### Assignments

✓ = Default

A = Assigned or Active

E = English

NA = Not Assigned or Not Active

NR = No Restriction

{CTP} = Centralized Telephone Programming



### Form C1: PARTNER-34D Phone

PAGE 1 of 8

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

#### **Check Desired Features**

Also write in extension or group number

	Night Service Button {#503}	NightSvc	_m		
	Outgoing Call Restriction Button {#114} 1	OCR			
	Wake Up Service Button {#115}	Wake		_	
	Caller ID Inspect (F 17)	ID-Inspect		LED Required	
	Caller ID Name Display (F 16)	ID-Name		Re	
	Do Not Disturb (F 01)	DND		a.	
	Privacy (F 07)	Priv		ed	
	VMS Cover (F 15)	VMSCover			
	Voice Interrupt on Busy Talk-Back (F 18)	VIOB			
	Account Code Entry (F 12) <sup>2</sup>	ACE			
	Background Music (F 19) <sup>2</sup>	Music			
	Call Forwarding/Call Follow-Me (F 11 XX XX)	) <sup>2,4</sup> CF-XX XX			
	Call Park (I XX) 3	Park	1. Re	equires	s
	Call Pickup (I 6 XX)	Pickup-XX	Αι	ıto Dia ıtton fo	al
	Conference Drop (F 06)	Drop		ich	וכ
	Contact Closure 1 (F 41) <sup>2</sup>	CC1	I	tensio	
	Contact Closure 2 (F 42) <sup>2</sup>	CC2		ıtton w hts is	vith
	Direct Line Pickup-Active Line (I 68)	DLPA	re	com-	
	Direct Line Pickup-Idle Line (I 8)	DLPI		ended ot requ	
	Exclusive Hold (F 02)	ExHold		tensi	
	Fax Management (I XX) <sup>2</sup>	FAX-XX		ımber pro-	ca
	Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g	gr	amme	ed
	Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g		: Auto	Di
	Group Pickup (I 66 G)	P/U Grp-g	4. Yo	illori. Du can	1
	Intercom Autodial (I XX or I *XX) <sup>2</sup>	Ext-XX	pr	ogram	th
	Last Number Redial (F 05)	LNR		iginatio tensio	
	Loudspeaker Paging (I 70)	Loudspk	on	ly or b	
	Manual Signaling (F 13 XX or F 13 *XX) <sup>2</sup>	MS-XX	the ori	e iginatio	on
	Message Light Off (F 10 XX) 5	MsgOff-XX	an	ıď	
	Message Light On (F 09 XX) ⁵	MsgOn-XX		estinati Itensio	
	Recall (F 03)	Recall			
	Save Number Redial (F 04)	SNR		ogram tensio	
	Simultaneous Paging (I * 70)	SPage		ımber.	
	Station Lock (F 21) <sup>2</sup>	Lock			
	Touch-Tone Enable (F 08)	TT-EN			
	Voice Mail Messages Button (I 777)	VMMsgs-777			
ᆜ	Voice Mailbox Transfer (F 14)	VMBox	l <sub>.</sub>		
= Feat	ture button G - Group I - Left Intercom butto	nn XX – Extens	sion		

Template Instruction	ons			OANII	
<ul> <li>If desired, write in</li> <li>If desired, write in</li> <li>If desired, write in (Out, In, or No) from</li> </ul>	line number, dial coo Line Ringing (Imm, I Line Access Restric	Del, or No) from For	m B2 ———	I 🗆 🗀	DEL N
Intercom	Intercom	Ext.		•	
Specify Automatic Lill Identify extensions p					_

**SAMPLE** 



#### **Template Instructions**

• If desired, write in user name for this extension \_

The numbers in the lower right corner for each button represent the default extension assignments. If you change them, write in the new assignments.
 If desired, write in Intercom Ring (Ext-XX) or Voice Signal (ExtVS-XX), or Manual Signal Ring (MS-XX) or Voice Signal (MSVS-XX)

Extensions programmed as shown (circle choices): 10 11

### Form C2: Intercom Autodialer

PAGE 2 of 8

Make as many copies as you need. Extension 10, Extension 11, or both can have an Intercom Autodialer. For additional instructions, see page 9.

		l		)
	10	22	34	
	11	23	35	
	12	24	36	
	13	25	37	
	14	26	38	
	15	27	39	
	16	28	40	
	17	29	41	
	18	30		
	19	31		
	20	32		
	21	33		

►S. Jones



### Form C3: PARTNER-18/18D Phone 3 of 8

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

#### **Check Desired Features**

Also write in extension or group number

Night Service Button (#503)	NightSvc			1
Outgoing Call Restriction Button {#114} 1	OCR	ÓΩ̈́		
Wake Up Service Button (#115)	Wake	₹3	_	
Caller ID Inspect (F 17)	ID-Inspect		LED Required	
Caller ID Name Display (F 16)	ID-Name		Re	
Do Not Disturb (F 01)	DND		ğu.	
Privacy (F 07)	Priv	-	red	
VMS Cover (F 15)	VMSCover	-		
Voice Interrupt on Busy Talk-Back (F 18)	VIOB	-		
Account Code Entry (F 12) <sup>2</sup>	ACE			•
Background Music (F 19) <sup>2</sup>	Music	1		
Call Forwarding/Call Follow-Me (F 11 XX XX	) 2,4 CF-XX XX			
Call Park (I XX) 3	Park	1 R	equire	•
Call Pickup (I 6 XX)	Pickup-XX	Αι	uto Dia	al
Conference Drop (F 06)	Drop		itton fo ach	r
Contact Closure 1 (F 41) <sup>2</sup>	CC1		tensic	n.
Contact Closure 2 (F 42) <sup>2</sup>	CC2		utton v	/itl
Direct Line Pickup-Active Line (I 68)	DLPA		hts is com-	
Direct Line Pickup-Idle Line (I 8)	DLPI		ended ot requ	
Exclusive Hold (F 02)	ExHold	l .	ktensi	
Fax Management (I XX) <sup>2</sup>	FAX-XX	ทเ	ımber	
Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g		e pro- amme	ed
Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g	ăs	<b>Auto</b>	
Group Pickup (I 66 G)	P/U Grp-g		utton. ou can	
Intercom Autodial (I XX or I *XX) <sup>2</sup>	Ext-XX	pr	ogram	th
Last Number Redial (F 05)	LNR		iginati tensic	
Loudspeaker Paging (I 70)	Loudspk	or	nly or b	
Manual Signaling (F 13 XX or F 13 *XX) <sup>2</sup>	MS-XX	th	e iginati	٦n
Message Light Off (F 10 XX) 5	MsgOff-XX	ar	nď	
Message Light On (F 09 XX) 5	MsgOn-XX		estinat ctensic	
Recall (F 03)	Recall		ou can	
Save Number Redial (F 04)	SNR	pr	ogram	th
Simultaneous Paging (I * 70)	SPage		tensic ımber.	
Station Lock (F 21) <sup>2</sup>	Lock			
Touch-Tone Enable (F 08)	TT-EN			
Voice Mail Messages Button (I 777)	VMMsgs-777			
Voice Mailbox Transfer (F 14)	VMBox	j		

F = Feature button G = Group I = Left Intercom button XX = Extension

• If desired, write in I	ine number, dial code Line Ringing (Imm, De Line Access Restrictio	l, or No) from Form E	32 ———	SAMPLE  O4  DEL  IN
				PARTNER-18D only
Intercom	Intercom	Ext.		ı
	ne Selection: ogrammed as shown:			



### Form C4: PARTNER-6 Phone

PAGE 4 of 8

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

# Template Instructions • If desired, write in line number, dial code feature, or auto dial number • If desired, write in Line Ringing (Imm, Del, or No) from Form B2 • If desired, write in Line Access Restriction (Out, In, or No) from Form B2

Intercom	Intercom	Ext.

Specify Automatic Line Selection:	
Identify extensions programmed as shown: _	

#### **Check Desired Features**

Also write in extension or group number

•	•	
Do Not Disturb (F 01)	DND	Ę
Privacy (F 07)	Priv	eq
VMS Cover (F 15)	VMSCover	Required
Voice Interrupt on Busy Talk-Back (F 18)	VIOB	۵
Account Code Entry (F 12)1	ACE	
Background Music (F 19)1	Music	
Call Forwarding/Call Follow-Me (F 11 XX XX	X)1,2 CF-XX XX	
Call Park (I XX ) <sup>3</sup>	Park	
Call Pickup (I 6 XX)	Pickup-XX	
Conference Drop (F 06)	Drop	
Contact Closure 1 (F 41) <sup>1</sup>	CC1	
Contact Closure 2 (F 42)1	CC2	
Direct Line Pickup-Active Line (I 68)	DLPA	
Direct Line Pickup-Idle Line (I 8)	DLPI	
Exclusive Hold (F 02)	ExHold	
Fax Management (I XX) 1	FAX-XX	
Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g	
Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g	
Group Pickup (I 66 G)	P/U Grp-g	
Intercom Autodial (I XX or I *XX) 1	Ext-XX	
Last Number Redial (F 05)	LNR	
Loudspeaker Paging (I 70)	Loudspk	
Manual Signaling (F 13 XX or F 13 *XX) <sup>1</sup>	MS-XX	
Message Light Off (F 10 XX) <sup>4</sup>	MsgOff-XX	
Message Light On (F 09 XX) <sup>4</sup>	MsgOn-XX	
Recall (F 03)	Recall	
Save Number Redial (F 04)	SNR	
Simultaneous Paging (I * 70)	SPage	
Station Lock (F 21) 1	Lock	
Touch-Tone Enable (F 08)	TT-EN	
Voice Mail Messages (I 777)	VMMsgs-777	
Voice Mailbox Transfer (F 14)	VMBox	

F = Feature button G = Group I = Left Intercom button L = Line XX = Extension

- 1. Button with lights is recommended, but not required.
- 2. You can program the origination extension only or both the origination and destination extension.
- 3. Extension number can be programmed as Auto Dial button.
- 4. You can program the extension number.



### Form C5: MLS-34D Phone

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

# **SAMPLE Template Instructions** • If desired, write in line number, dial code feature, or auto dial number • If desired, write in Line Ringing (Imm, Del, or No) from Form B2 • If desired, write in Line Access Restriction \_ (Out, In, or No) from Form B2

Specify Automatic Line Selection:	
dentify extensions programmed as shown:	

#### **Check Desired Features**

Also write in extension or group number

Also write in extension or grou	up number			
Night Service Button {#503}	NightSvc	_ [	п	l
Outgoing Call Restriction Button {#114} 1	OCR	[일:	<u> </u>	l
Wake Up Service Button {#115}	Wake	< 2	3 _	l
Caller ID Inspect (F 17)	ID-Inspect		LED Required	l
Caller ID Name Display (F 16)	ID-Name		₽	l
Do Not Disturb (F 01)	DND		<u> </u>	l
Privacy (F 07)	Priv		<u>e</u>	l
VMS Cover (F 15)	VMSCover			l
Voice Interrupt on Busy Talk-Back (F 18)	VIOB			l
Account Code Entry (F 12)2	ACE			
Background Music (F 19) <sup>2</sup>	Music			
Call Forwarding/Call Follow-Me (F 11 XX XX	() 2,4 CF-XX XX			
Call Park (I XX) 3	Park	1	Require	9
Call Pickup (I 6 XX)	Pickup-XX		Auto Dia	al
Conference Drop (F 06)	Drop		button for each	or
Contact Closure 1 (F 41) <sup>2</sup>	CC1		extensio	n.
Contact Closure 2 (F 42) <sup>2</sup>	CC2		Button v	vith
Direct Line Pickup-Active Line (I 68)	DLPA		lights is recom-	
Direct Line Pickup-Idle Line (I 8)	DLPI		mended	
Exclusive Hold (F 02)	ExHold		not requ Extension	
Fax Management (I XX) <sup>2</sup>	FAX-XX		number	
Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g		be pro- gramme	hd
Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g		as Auto	
Group Pickup (I 66 G)	P/U Grp-g		button. You can	
Intercom Autodial (I XX or I *XX) <sup>2</sup>	Ext-XX		program	
Last Number Redial (F 05)	LNR		origination	on
Loudspeaker Paging (I 70)	Loudspk		extension only or b	
Manual Signaling (F 13 XX or F 13 *XX) <sup>2</sup>	MS-XX		the	
Message Light Off (F 10 XX) 5	MsgOff-XX		origination	OH
Message Light On (F 09 XX) 5	MsgOn-XX		destinati	
Recall (F 03)	Recall		extension You can	
Save Number Redial (F 04)	SNR		program	the
Simultaneous Paging (I * 70)	SPage		extension number.	
Station Lock (F 21) <sup>2</sup>	Lock		namber.	
Touch-Tone Enable (F 08)	TT-EN			
Voice Mail Messages Button (I 777)	VMMsgs-777			
Voice Mailbox Transfer (F 14)	VMBox			
= Feature button G = Group I = Left Intercom button	on XX = Extens	ion		

Intercom

Ext.

Intercom



### Form C6: MLS-18D Phone

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

#### **Check Desired Features**

	Also write in extension or grou	ip number			
	Night Service Button {#503}	NightSvc	_!	ர	
	Outgoing Call Restriction Button {#114} 1	OCR		<u></u>	
Ш	Wake Up Service Button {#115}	Wake	Ĭ		
	Caller ID Inspect (F 17)	ID-Inspect	İ	Ð	
	Caller ID Name Display (F 16)	ID-Name	İ	Rec	
	Do Not Disturb (F 01)	DND	İ	.ED Requirec	
	Privacy (F 07)	Priv	İ	ре	
	VMS Cover (F 15)	VMSCover	İ		
	Voice Interrupt on Busy Talk-Back (F 18)	VIOB			
	Account Code Entry (F 12) <sup>2</sup>	ACE	İ		
	Background Music (F 19) <sup>2</sup>	Music	1.	Require	s
	Call Forwarding/Call Follow-Me (F 11 XX XX	() <sup>2,4</sup> CF-XX XX	İ	Auto Dia	al
	Call Park (I XX) <sup>3</sup>	Park	İ	button for	or
	Call Pickup (I 6 XX)	Pickup-XX	İ	extensio	
	Conference Drop (F 06)	Drop	2.	Button v lights is	vith
	Contact Closure 1 (F 41) <sup>2</sup>	CC1	İ	recom-	
	Contact Closure 2 (F 42) <sup>2</sup>	CC2	İ	mended not requ	
	Direct Line Pickup-Active Line (I 68)	DLPA	3.	Extensi	
	Direct Line Pickup-Idle Line (I 8)	DLPI	İ	number	can
	Exclusive Hold (F 02)	ExHold	İ	be pro- gramme	ed as
	Fax Management (I XX) <sup>2</sup>	FAX-XX	İ	Ăuto Dia	
	Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g	4	button. You can	1
	Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g	l	program	the
	Group Pickup (I 66 G)	P/U Grp-g	İ	originati extension	
	Intercom Autodial (I XX or I *XX) <sup>2</sup>	Ext-XX	İ	only or b	ooth
	Last Number Redial (F 05)	LNR	İ	the origi	
	Loudspeaker Paging (I 70)	Loudspk	İ	destinat	ion
	Manual Signaling (F 13 XX or F 13 *XX) <sup>2</sup>	MS-XX	_	extensio	
	Message Light Off (F 10 XX) 5	MsgOff-XX	5.	You can program	
	Message Light On (F 09 XX) 5	MsgOn-XX	İ	extension	n
	Recall (F 03)	Recall	İ	number.	
	Save Number Redial (F 04)	SNR	İ		
	Simultaneous Paging (I * 70)	SPage	İ		
	Station Lock (F 21) <sup>2</sup>	Lock	İ		
	Touch-Tone Enable (F 08)	TT-EN	ĺ		
	Voice Mail Messages Button (I 777)	VMMsgs-777	l		
₋∟	Voice Mailbox Transfer (F 14)	VMBox	l		

F = Feature button G = Group I = Left Intercom button XX = Extension

Template Instructions	SAMPLE
If desired, write in line number, dial code feature, or auto dial number  If desired, write in Line Ringing (Imm, Del, or No) from Form B2  If desired, write in Line Access Restriction  (Out, In, or No) from Form B2	O4 DEL IN
Intercom   Intercom   Ext.	
Specify Automatic Line Selection:	

Identify extensions programmed as shown:



### Form C7: MLS-12/12D Phone

PAGE 7 of 8

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

#### **Check Desired Features**

Also write in extension or group number

	7 1130 WITE III CALCITSION OF GIOG	ip mannoci			_
	Night Service Button {#503}	NightSvc	_!	ū	
	Outgoing Call Restriction Button {#114} 1	OCR	<u>S</u>	ř.	
	Wake Up Service Button {#115}	Wake	~ ;		
	Caller ID Inspect (F 17)	ID-Inspect		H ED	
	Caller ID Name Display (F 16)	ID-Name		_ED Requirec	
	Do Not Disturb (F 01)	DND		quin	
	Privacy (F 07)	Priv		ed	
	VMS Cover (F 15)	VMSCover			
	Voice Interrupt on Busy Talk-Back (F 18)	VIOB			
	Account Code Entry (F 12) <sup>2</sup>	ACE			
	Background Music (F 19) <sup>2</sup>	Music	1.	Require	s
	Call Forwarding/Call Follow-Me (F 11 XX XX	() <sup>2,4</sup> CF-XX XX		Auto Dia	al
	Call Park (I XX) <sup>3</sup>	Park		button for each	or
	Call Pickup (I 6 XX)	Pickup-XX		extensio	n.
	Conference Drop (F 06)	Drop	2.	Button v lights is	vith
	Contact Closure 1 (F 41) <sup>2</sup>	CC1		recom-	
	Contact Closure 2 (F 42) <sup>2</sup>	CC2		mended not requ	
	Direct Line Pickup-Active Line (I 68)	DLPA	3.	Extensi	
	Direct Line Pickup-Idle Line (I 8)	DLPI		number	
	Exclusive Hold (F 02)	ExHold		be pro- gramme	ed as
	Fax Management (I XX) <sup>2</sup>	FAX-XX		Ăuto Dia	
	Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g	4.	button. You can	
	Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g	4.	program	
	Group Pickup (I 66 G)	P/U Grp-g		origination	
	Intercom Autodial (I XX or I *XX) <sup>2</sup>	Ext-XX		only or b	
	Last Number Redial (F 05)	LNR		the origi	
	Loudspeaker Paging (I 70)	Loudspk		destinat	
	Manual Signaling (F 13 XX or F 13 *XX) <sup>2</sup>	MS-XX	_	extensio	
	Message Light Off (F 10 XX) 5	MsgOff-XX	5.	You can program	
	Message Light On (F 09 XX) 5	MsgOn-XX		extensio	n
	Recall (F 03)	Recall		number.	
	Save Number Redial (F 04)	SNR			
	Simultaneous Paging (I * 70)	SPage			
	Station Lock (F 21) 2	Lock			
$\vdash$	Touch-Tone Enable (F 08)	TT-EN			
	Voice Mail Messages Button (I 777)	VMMsgs-777			
	Voice Mailbox Transfer (F 14)	VMBox			

F = Feature button G = Group I = Left Intercom button XX = Extension

Template Instructions	SAMPLE
If desired, write in line number, dial code feature, or auto dial number  If desired, write in Line Ringing (Imm, Del, or No) from Form B2  If desired, write in Line Access Restriction	→ 04 → DEL → IN
(,,,	

Intercom	Intercom	Ext.	
Specify Automatic Line	e Selection:		

Identify extensions programmed as shown: \_\_\_\_\_



### Form C8: MLS-6 Phone

Make as many copies as you need. Use template and/or checklist. For additional instructions, see pages 8 through 13.

### SAMPLE **Template Instructions** • If desired, write in line number, dial code feature, or auto dial number • If desired, write in Line Ringing (Imm, Del, or No) from Form B2 -• If desired, write in Line Access Restriction \_ (Out, In, or No) from Form B2 Intercom Intercom Ext. Specify Automatic Line Selection: \_ Identify extensions programmed as shown:

#### **Check Desired Features**

Also write in extension or group number

	3· · · ·	p	
	Do Not Disturb (F 01)	DND	
	Privacy (F 07)	Priv	Requ
	VMS Cover (F 15)	VMSCover	j∰ †
	Voice Interrupt on Busy Talk-Back (F 18)	VIOB	d
	Account Code Entry (F 12) 1	ACE	
	Background Music (F 19)1	Music	
	Call Forwarding/Call Follow-Me (F 11 XX XX)1,2	CF-XX XX	
	Call Park (I XX ) <sup>3</sup>	Park	
	Call Pickup (I 6 XX)	Pickup-XX	
	Conference Drop (F 06)	Drop	
	Contact Closure 1 (F 41)1	CC1	
	Contact Closure 2 (F 42)1	CC2	
	Direct Line Pickup-Active Line (I 68)	DLPA	
	Direct Line Pickup-Idle Line (I 8)	DLPI	
	Exclusive Hold (F 02)	ExHold	
	Fax Management (I XX) 1	FAX-XX	
	Group Calling-Ring/Page (I 7 G or I *7 G)	GCall-g	
	Group Hunt-Ring/Signal (I 77 G or I *77 G)	Hunt-g	
	Group Pickup (I 66 G)	P/U Grp-g	
	Intercom Autodial (I XX or I *XX) 1	Ext-XX	
	Last Number Redial (F 05)	LNR	
	Loudspeaker Paging (I 70)	Loudspk	
	Manual Signaling (F 13 XX or F 13 *XX) 1	MS-XX	
	Message Light Off (F 10 XX) 4	MsgOff-XX	
	Message Light On (F 09 XX) 4	MsgOn-XX	
	Recall (F 03)	Recall	
	Save Number Redial (F 04)	SNR	
	Simultaneous Paging (I * 70)	SPage	
	Station Lock (F 21) 1	Lock	
	Touch-Tone Enable (F 08)	TT-EN	
$\vdash$		MMsgs-777	
L	Voice Mailbox Transfer (F 14)	VMBox	l

F = Feature button G = Group I = Left Intercom button L = Line XX = Extension

- Button with lights is recommended, but not required.
   You can program the origination extension only or both the origination and destination extension.
- 3. Extension number can be programmed as Auto Dial button.
- 4. You can program the extension number.



### Form D: Number Lists

PAGE 1 of 3

Required if Form B2 identifies Disallowed or Allowed List Assignments. For additional instructions, see page 14.

#### **Disallowed Phone Number Lists {#404}**

Required only if Disallowed List Assignment {#405} is specified on Form B2.

Write the telephone numbers that users are prevented from dialing.

	List 1		List 2		List 3		List 4		List 5		List 6		List 7		List 8
Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>
01		01		01		01		01		01		01		01	
02		02		02		02		02		02		02		02	
03		03		03		03		03		03		03		03	
04		04		04		04		04		04		04		04	
05		05		05		05		05		05		05		05	
06		06		06		06		06		06		06		06	
07		07		07		07		07		07		07		07	
08		08		08		08		08		08		80		08	
09		09		09		09		09		09		09		09	
10		10		10		10		10		10		10		10	

#### Allowed Phone Number Lists {#407}

Required only if Allowed List Assignment {#408} is specified on Form B2.

Write the telephone numbers that users can dial regardless of assigned restrictions.

	List 1		List 2		List 3		List 4		List 5		List 6		List 7		List 8	
Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	Entry	Telephone Number <sup>1</sup>	
01		01		01		01		01		01		01		01		
02		02		02		02		02		02		02		02		
03		03		03		03		03		03		03		03		
04		04		04		04		04		04		04		04		
05		05		05		05		05		05		05		05		
06		06		06		06		06		06		06		06		
07		07		07		07		07		07		07		07		
08		80		08		08		08		80		80		80		
09		09		09		09		09		09		09		09		
10		10		10		10		10		10		10		10		

<sup>1.</sup> Telephone Number can be up to 12 characters, including 0-9, \*, and #. Write! for wildcard (press Hold to program).



### Form D: Number Lists

PAGE 2 of 3

Required if Form B1 identifies External Hotlines. For additional instructions, see page 15.

#### **Emergency Phone Number List {#406}**

Write Emergency Phone Numbers that can be dialed from any phone that has access to an outside line regardless of assigned restrictions.

Entry	Telephone Number <sup>1</sup>	Person/Place
	relephone Number	1 013011/1 1400
01		
02		
03		
04		
05		
06		
07		
08		
09		
10		

- 1. Telephone Number can be up to 12 digits (0-9).
- Telephone Number can be up to 28 characters, including 0-9, \*, #, and special dialing functions. You can have more than 10 External Hotlines.

#### **External Hotline {#311}**

Required if External Hotline {#311} is checked on Form B1.

Write Extension Jack number specified on Form B1, and the corresponding telephone number to be assigned to Personal Speed Dial Code 80 for that extension.

Ext.Jack	Telephone Number <sup>2</sup>

**NOTE:** An External Hotline phone is a standard phone that dials the specified telephone number when the handset is lifted.



### Form D: Number Lists

PAGE 3 of 3

Required only if Forced Account Code Verification is desired. For additional instructions, see page 15.

	Forced Account Code List {	
Entry Account Code (up to 6 digits) <sup>1</sup> Write Description	Entry Account Code (up to 6 digits) <sup>1</sup> Write Des	
01	34	67
02	35	68
03	36	69
04	37	70
05	38	71
06	39	72
07	40	73
08	41	74
09	42	75
10	43	76
11	44	77
12	45	78
13	46	79
14	47	80
15	48	81
16	49	82
17	50	83
18	51	84
19	52	85
20	53	86
21	54	87
22	55	88
23	56	89
24	57	90
25	58	91
26	59	92
27	60	93
28	61	94
29	62	95
30	63	96
31	64	97
32	65	98
33	66	99

<sup>1.</sup> Valid entries are 0-9; write! for wildcard (press Hold to program).



### Form E: System Speed Dial Numbers PAGE 1 of 1

Optional for PARTNER Advanced Communications System. For additional instructions, see page 16.

To Dial: On system phones, press (Feature) + 3-digit code. On standard phones, press (#) + 3-digit code while receiving intercom dial tone.

Code	Name/Company	*1	Telephone Number <sup>2</sup>
600			
601			
602			
603			
604			
605			
606			
607			
608			
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611			
612			
613			
614			
615			
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618			
619			
620			
621			
622			
623			
624			
625			
626			
627			
628			
629			
630			
631			
632			
633			

Code	Name/Company	*1	Telephone Number <sup>2</sup>
634			
635			
636			
637			
638			
639			
640			
641			
642			
643			
644			
645			
646			
647			
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654			
655			
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657			
658			
659			
660			
661			
662			
663			
664			
665			
666			

Code	Name/Company	*1	Telephone Number <sup>2</sup>
667			
668			
669			
670			
671			
672			
673			
674			
675			
676			
677			
678			
679			
680			
681			
682			
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699			

<sup>&</sup>lt;sup>1</sup> You can dial System Speed Dial numbers that are marked with \* at any time, regardless of dialing restrictions placed on your extension. System Speed Dial numbers are programmed by the System Manager (report problems and suggested revisions to your System Manager).

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<sup>&</sup>lt;sup>2</sup> Telephone number can be up to 28 digits, including 0-9, \*, # and special dialing functions (see page 16 of instructions for detailed information).

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