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# WELCOME TO FREESAT

We are so pleased you bought this 500GB Manhattan Plaza HDR•S Freesat+ HD recorder.

Now you can enjoy:

- Quality state-of-the-art satellite TV receiver
- Over 180 of your favourite channels
- Picture perfect High Definition (selected channels)
- BBC iPlayer, ITV Player
- Pause, Record and Rewind at the touch of a button
- Easy plug and play set up
- Expert customer support visit Freesat.co.uk or call 0345 313 0051

Not included:

- Monthly subscriptions (It's free)
- Lengthy contracts (It's free forever)
- Baffling, complicated technology (It's simple)

The Plaza HDR•S is packed with amazing features. Some of the highlights are:

- Whisper-quiet fanless design
- Record two channels at the same time whilst playing back a recording (see p23)
- Record an entire series, automatically grouped & organised (p23)
- Create your own personal Programme Guide of favourite channels (see p29)

# TECHNICAL SUPPORT FOR YOUR PLAZA HDR•S

Phone: 020 8450 0005 Web: www.manhattan-tv.com

You can submit a support request via our website 24 hours a day. However, if your matter is urgent then please contact us by phone. We are open Monday to Friday from 9am to 5:30pm.



TV narration for people with sight problems





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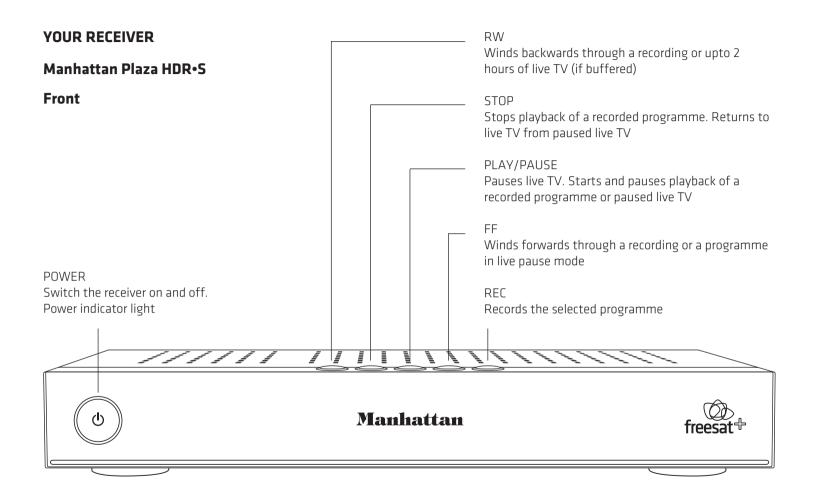
# In The Box

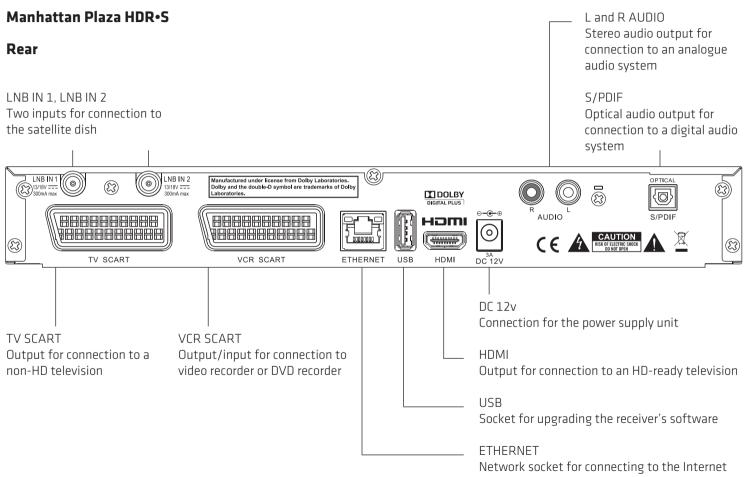
In your Plaza HDR•S Freesat+ receiver pack you should find the following items:





Plaza HDR•S receiver





# **REMOTE CONTROL**

# Manhattan Plaza HDR•S

Use the remote control within a maximum distance from the front of the receiver of 5m and within an angle of 60°. Ensure there is a clear line of sight between the remote control and the receiver. The operating distance may vary depending on the brightness of the room.



(也)

Power - switches the receiver on and off.



Mute - silences the receiver's sound.

1.... 0, 1 ... 9 - enter channel numbers, numeric values in the set-up menus or a jump point in playback. Also enters your postcode during the installation process.



Turns the volume up and down.



Switches to the next or previous channel. Moves one page up or down in the channel list and programme guide.



EXIT Exits a menu and returns to normal TV viewing.



Red, green, yellow, blue -Chooses options



Displays the programme guide.



Displays channel and programme information.

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Up, down, left, right - move the highlight bar in menus and in the programme guide, and allow you to browse the channels and programmes.



Selects the highlighted option in a menu.



LIB Displays the list of programmes already recorded and set to he recorded



Exits a menu and returns to the previous menu.

Winds backwards or forwards through a recording being played. Moves through the programme guide in 2 hour steps.

Stops playback of a recorded programme. Returns to live TV from paused live TV.

Pauses live TV. Starts and stops playback of a recorded programme or paused live TV.

Jumps backwards or forwards through a recording being played. Moves through the programme guide in 24 hour steps.



Records the selected programme.



Displays the main menu screen.



Selects favourite channels sequentially whilst watching TV and adds favourite channels to the channel list.



Displays the channel list.



- Switches between available screen display modes.
- Switches back to the last channel watched.

Switches the TV SCART output between Freesat and the TV's tuner.

- Displays the available audio menu used to change between different soundtracks (such as languages and audio description).
- - Displays the subtitles menu used to select subtitles.

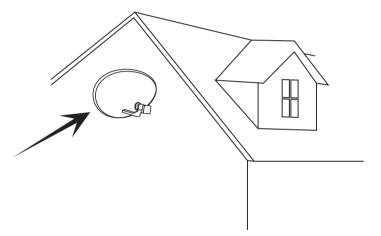


Displays interactive and digital text services (where available).

# Preparation

This section explains how to set up your Plaza HDR•S to receive Freesat channels.

# THE SATELLITE DISH

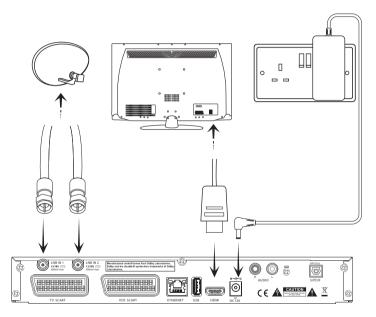


To receive Freesat, you must connect your Plaza HDR•S receiver to an appropriate satellite dish, fixed in position and accurately pointed at the 28.2° East satellite position.

For safety reasons and to provide reliable reception, we strongly recommend that you have your dish installed by a professional. You may be able to use a satellite dish already installed at your home. If you have any questions about the dish, please consult your installer.

# **CONNECTING YOUR RECEIVER**

Place your Plaza HDR•S receiver on a firm, level surface close to the television, a mains electricity socket, and the cables from the dish. (See Appendix A – Safety.)



Connect the two cables (or one double cable) from your dish to the LNB IN 1 and LNB IN 2 sockets at the back of the receiver (if the dish cables are fitted with a wall socket inside your home, you will need connecting cables, which you can get from your installer). It does not matter which of the two cables from the dish is connected to which LNB IN socket.

10

**HINT:** Each "F-connector" used for the satellite dish cable connections has a central wire that is inserted into the hole in the LNB IN socket while the collar is screwed onto the socket. When screwing on the collar, make sure that the central wire goes into the socket hole and is not bent to one side.

Turn off your television and connect the HDMI cable supplied between the HDMI socket at the back of your Plaza HDR•S receiver and an HDMI socket on your television. There may be more than one HDMI socket on your television. If you are not sure which to use, check the television's manual.

**HINT:** If your television has no HDMI socket, then it must be connected to the receiver by SCART cable, and you will not be able to watch Freesat channels in High Definition.

Connect the +12V DC connector to the 3A DC 12V connector at the back of the receiver. Then connect the Power Supply Unit (unit with 3 pin mains plug) to an available mains socket that is turned off.

You may have other equipment, such as a DVD recorder or surround sound system, to connect to the receiver.

A video recorder or DVD recorder may be connected to your Plaza HDR•S receiver to make permanent archive recordings of Freesat programmes. You will need to connect a SCART cable between the VCR SCART socket on the back of the receiver and a SCART

socket on the video or DVD recorder. Check the recorder's manual for guidance.

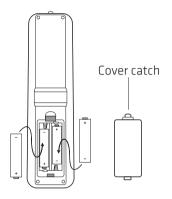
You can listen to the sound from your Plaza HDR•S through a stereo or surround sound system. For digital sound, connect an optical lead from the sound system's S/PDIF socket to the one on the Plaza HDR•S. For analogue sound, connect a suitable lead between the receiver's L and R AUDIO sockets and the L and R audio inputs on the sound system.

To watch On Demand TV services including BBC iPlayer and ITV Player, the Plaza HDR•S must be connected to your internet router or hub using an ethernet cable (not supplied). Plug one end of the ethernet cable into the ETHERNET socket at the back of the Plaza HDR•S, and the other into your hub or router. Make sure the connections are fully pushed in - you'll hear a click as they lock into place. Consult your router or hub's documentation for further guidance.

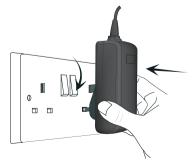
If your receiver is not located near your hub or router, you could use HomePlug powerline adapters to extend your home network using the ring main of your house. Another option is to use a Wireless Ethernet Bridge to bridge the Ethernet socket of the Plaza HDR•S to wi-fi, enabling it to connect wirelessly to your home network. For more information, please consult with your installer or retailer. If you require support for these devices, you will need to contact the manufacturer. The Plaza HDR•S does not support USB Wi-Fi dongles.

## **SWITCHING ON**

Remove the battery compartment cover from the back of the Plaza HDR•S remote control by lifting the cover catch. Insert the two AAA batteries supplied, as shown on the inside of the compartment. Replace the compartment cover.



Turn on your TV set and choose the HDMI input (see your television's manual for guidance). Switch on the mains socket that the Plaza HDR•S is connected to.



After a few seconds, the receiver's first Freesat installation screen will appear on the television screen:

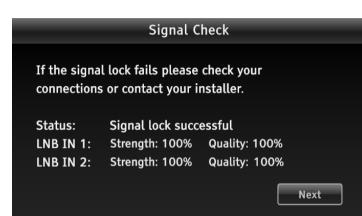


**HINT:** If you do not see this screen on your television, see 'Troubleshooting' on page 44.

# **TUNING IN**

When the first installation screen is displayed, use the  $\langle \circ r \rangle$  buttons to select between 16:9 Widescreen or the squarer 4:3 Traditional as the screen format of your television. Then press the  $\langle \circ r \rangle$  button or the  $\leq$  button to highlight the HDMI Resolution selection box, and use the  $\langle \circ r \rangle$  buttons to select the correct resolution for your television. You should set the HDMI resolution to the highest that your television can display (see your television's manual). If in doubt, set the resolution to 720p.

Press  $\bigcirc$  or  $\checkmark$  to highlight the "Next" box and then press  $\bigcirc$  to display the next installation screen. If after doing this you lose the picture on your screen press  $\bigcirc$  to return to the first installation screen using the default resolution of 720p (supported by all HDTVs).



The signal check screen shows the strength and quality of the Freesat signal received from your satellite dish. The signal lock is successful if both LNB inputs are receiving a valid signal. If the second input is not receiving a valid signal, you will be able to proceed with installation but recording functions of the receiver will not work correctly and a warning message will display. If the first input is not receiving a valid signal, the signal lock will fail and you will not be able to proceed. Check the satellite dish connections at the back of the receiver (switch the receiver off and reconnect the cables if necessary). If the connections are OK, consult your retailer or installer.

When the signal lock shows "Successful", you can continue to tune in the receiver. Press **ok** to proceed.

## **Regional Variations**

In order to store the correct regional variations for certain channels, please enter your postcode using the number keys on your remote. You do not need to enter a space. Press left to delete and OK to accept.



Enter your postcode using the number buttons on the remote control. You do not need to enter a space. Press the **ok** button when you have entered your postcode, and then press **ok** again to proceed.

**HINT:** Enter your postcode with the number buttons by pressing the correct button on the remote a number of times to produce the required letter (printed on each button), or number, in the same way as 'texting' with a mobile phone. For example, for an 'S', you would press the **Trans** button four times. If you make a mistake, the **\$** button deletes the last character entered.

# **TUNING IN (continued)**

	Channel Scan	
Status:	Scan Complete	
TV:	138 Found	
Radio:	39 Found	
Progress:		100%
		Novt
		Next

Enter Pin A PIN is required to enable parental guidance or access locked channels. Enter it using the number keys on your remote. Press left to delete and OK to accept. 4-Digit PIN:

Your Plaza HDR•S receiver will take a couple of minutes to automatically find and store the available Freesat channels. The number of Freesat TV and radio channels found is shown on the screen as the scan proceeds, along with an indication of how far the scan has to go. When the scan is complete, press the or button to proceed.

To use the parental guidance function, locked channels & online content, hidden adult channels or restore to factory default, you need to create a PIN. Enter your choice of PIN by pressing the required number button  $(0, 1 \dots 9)$  for each of the four PIN digits, then press is to proceed.

The setup completion screen confirms the lock PIN you have set. Press the or button and your Plaza HDR•S receiver is now ready for you to watch Freesat digital TV.

**HINT:** When new Freesat channels are introduced, your Plaza HDR•S is automatically updated and you do not need to retune.

# Everyday Use

This section describes the day-to-day use of your Plaza HDR•S receiver – how to select the channels that you want to watch, view the programme schedules, pause live TV and record and playback programmes.

# **TURNING ON THE RECEIVER**

When the receiver is in standby the 🕑 symbol on the front panel is illuminated red. To turn it on, press the 🕲 button on the remote control or on the front panel of the receiver. The power symbol and ring around it become illuminated blue when the receiver is on.

You can turn off the Plaza HDR•S, so it goes into standby, by pressing the button on the remote control or the button on the receiver. The Plaza HDR•S uses less power when in standby.

**HINT:** You should leave the Plaza HDR•S receiver plugged in with the socket switched on, at all times (except when there is lightning – see Appendix A). When you are not using the receiver, put it in standby by pressing the button on the remote control or the button on the front of the receiver.

**HINT:** The Plaza HDR•S receiver will automatically switch to standby if it is not used for a long time. This feature can be disabled – see the Advanced Use section of this guide.

# **CHANGING CHANNELS**

Step through the channels by pressing the CH buttons on the remote control. Pressing the CH button will select the next channel in the channel list. Pressing the CH button will select the previous channel in the list.

If you know the channel's number, you can switch directly to the channel you want by using the number buttons on the remote control. As you enter a channel number, each digit appears at the top left of the screen to show the number button you have pressed. All the Freesat channel numbers have three digits and the first channel is 101. The radio stations are stored from channel number 700.



Press the solution to switch from the channel you are currently watching to the channel you were watching before.

**HINT:** There are some channel numbers missing in the channel list because spaces are left for future channels to join Freesat.

**HINT:** If you enter a number that does not exist, the channel will not change.

# **CHANGING CHANNELS (continued)**

There are other ways to change channel:

- Use the browsing bar at the bottom of the screen (see below)
- Use the on-screen channel list (see page 18)
- Use the programme guide (see page 19)

# **CHANGING THE VOLUME**

You can increase or decrease the volume by using the vol + vol - buttons on the remote control. The sound is silenced by pressing the k button and restored to its previous level by pressing the button again.



# **BROWSING BAR**

Whenever you change channel, the Plaza HDR•S briefly displays a browsing bar at the bottom of the screen that contains information about the current channel and programme. You can press the *i* button at any time to display the bar again.

The browsing bar shows:

- the name and number of the channel
- the name of the programme you are watching
- the start and finish time of the programme
- the progress through the programme
- the date and time
- 16



**HINT:** You can also display the browsing bar by pressing & or  $\bigotimes$  on the remote control while you are watching TV.

At the bottom left of the browsing bar these symbols are displayed to indicate:

A R	
$\overline{\mathbb{O}}$	
(HD)	

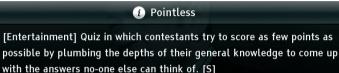
the channel is locked (see the Advanced Use section)

- the programme is being recorded
- a reminder has been set for the programme
- an HD version is available on another channel
- (press the *i* button for further details)

At the bottom right of the browsing bar symbols are displayed to indicate:

- SUB Subtitles are available
- AD Audio Description is available
- Dolby Digital audio is available
  - Parental guidance is advised as the programme contains language or scenes that may not be suitable for children (press *i*) for further details).
  - The programme is in High Definition
- The programme is one of a series

Whilst the browsing bar is displayed, press *i* again to display more information about the selected programme, including a short summary and further details on the parental guidance and/ or the HD version available, if applicable. Pressing the *i* button once more removes the extra information from the screen.



To remove the bar from the screen at anytime, press **BACK** or **EXIT**.

Whilst the bar is displayed, press the  $\Leftrightarrow$  or  $\Leftrightarrow$  buttons to see what is on another channel. To change to this channel, press  $\bigotimes$  while the bar is still displayed. You can also press the  $\Rightarrow$  button to see details of the programmes coming up in the next 12 hours on the channel currently displayed, and the  $\diamondsuit$  button to go back again.

# SUBTITLES AND AUDIO DESCRIPTION

Many Freesat programmes are broadcast with subtitles for people who are deaf or hard of hearing. Channels with subtitles available show the sub symbol in the browsing bar.

If you want to turn on subtitles, first display the subtitles menu by pressing the  $\bigcirc$  button and then use the  $\bigcirc$  and  $\heartsuit$  buttons to highlight the subtitles required and press  $\bigcirc$ . To turn off subtitles, select "Off" from the subtitles menu and press  $\bigcirc$ .



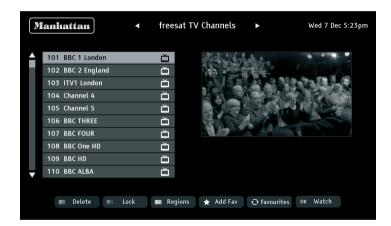
Some programmes have an extra soundtrack to tell people who are blind or partially sighted what is happening on screen. Channels with this audio description available show the wow symbol in the browsing bar.

To turn on audio description, press the AD button to display the available audio menu and then select "English Audio Description".

**HINT:** Once turned on, subtitles and audio description remain on for all channels until turned off.

# **USING THE CHANNEL LIST**

Display the on-screen channel list by pressing the LTST button on the remote control. This lists the channels on the left-hand side of the screen, in number order, and displays a preview window of the currently selected channel on the right-hand side of the screen. You can return to watching TV at any time by pressing the EXIT button.



**HINT:** You can also display the channel list by pressing the **ok** button while watching TV.

Use the  $\bigotimes$  or  $\bigotimes$  buttons on the remote control to highlight a channel then press  $\bigotimes$  to view it in the preview window. Press  $\bigotimes$  again to exit the channel list and watch the channel full-screen. 18 **HINT:** Move a page at a time through the channel list by using the  $CH \rightarrow$  and  $CH \rightarrow$  buttons.

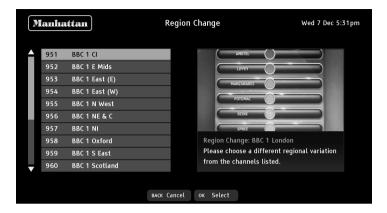
TV and radio channels are stored in separate lists. Switch between the TV and radio channel lists by pressing the  $\langle 0 \sigma \rangle$  buttons. The name of the list is displayed at the top of the screen. In addition, a symbol next to each channel distinguishes the TV channels ( $\square$ ) from radio stations ( $\square$ ).

# **REGIONAL CHANNELS**

With Freesat, some channels, such as BBC1, broadcast regional variations of their channels. The initial regional variation is chosen according to the postcode that you entered when you installed the Plaza HDR•S.

You can change to a different regional variation of a channel by pressing the yellow button while the channel is highlighted. The prompt to use the yellow button will only be displayed at the bottom of the screen if a choice of regions is available.

Choose the region that you want from the list by moving the highlight bar through the list with the  $\approx$  and  $\approx$  buttons and then pressing **OK**, or press **BAC** to leave the region setting unchanged.



### **USING THE PROGRAMME GUIDE**

The Plaza HDR•S programme guide displays details of all programmes showing on Freesat channels for the next week ahead.



To access the guide, press the  $\bigcirc$  button on the remote control. Choose the section of the guide you want to look at – either all channels or a specific channel genre – by pressing the  $\diamondsuit$ ,  $\diamondsuit$ ,  $\diamondsuit$ ,  $\diamondsuit$  or  $\triangleright$  buttons to highlight the section, and then  $\bigcirc$  to select it.

**HINT:** You can skip the genre choice stage by pressing the button a second time, to jump straight to the programme guide for all of the channels.

freesat		All Channels		Wed 7 Dec 5:32pm	
101 BBC 1 London - Pointless [Entertainment] Quiz in which contestants try to score as few points as possible by plumbing the depths of their general knowledge to come up with the answers no			С SUB 5:15pm 6:00pm		
Wed 7 Dec 🛛 ┥	5 30pm	6:00pm	6:30pm	7:00pm	
101 BBC 1 London	Pointless	BBC News at Six	BBC London News	🐵 The One Show 💧	
102 BBC 2 England	Put Your Money	🐵 Eggheads	Strictly Come Dan	The Big Bread Exp	
103 ITV1 London 🐵 Best Dish: The		London Tonight ITV News & Weat		🐵 Emmerdale	
104 Channel 4 Come Dine with Me		The Simpsons	Hollyoaks	Channel 4 News	
105 Channel 5	Neighbours	Home and Away Ok! TV		5 News at 7	
106 BBC THREE	This Is BBC Three			Hot Like Us	
107 BBC FOUR This Is BBC Four				World News Today	
108 BBC One HD	Pointless	BBC News at Six	This Is BBC One HD	The One Show	
◀ 2Hrs ➡ ◀ 24	Hrs 🎽 😯 Genres	★ Fav Filter i	Info 🔘 Rec	cord ок Watch	

The programme guide shows a table of the programmes, with each page showing eight channels over a two-hour period. Information on the highlighted programme is shown above the table and you can read a full summary by pressing the **1** button. Press **6** or **1** again to remove the summary box.

# **USING THE PROGRAMME GUIDE (continued)**

The current date and time is displayed at the top right of the screen and an orange line at the top of the table shows the present time in the schedule.

You look through the scheduled programmes using the  $\Leftrightarrow$  and  $\Leftrightarrow$  buttons to move through the channels and the  $\diamondsuit$  and  $\triangleright$  buttons to highlight programmes showing at different times.

HINT: You can jump through the list more quickly using the and d buttons to move the highlight bar through the schedule two hours forward or back, and the buttons to move a day forward or back. Use the def and def buttons to move through the channels a page at a time.

As you move the highlight bar through the schedule, the programme summary shown above the list changes to reflect the programme highlighted.

Press Sto switch the receiver to the channel and programme highlighted. If the programme is on at the time, the receiver will switch to that channel immediately. If the programme is scheduled for later on, a reminder is set so that when the programme is about to start, a message is displayed on-screen and, after a few seconds, the receiver automatically switches to the relevant channel. In the programme guide a Symbol is shown next to a programme with a reminder set.

**HINT:** Programmes in standard definition that are also available on another channel in HD are labelled in the schedules with an 10 symbol. You can see the time and channel that the HD version is broadcast by highlighting the programme and pressing 1.

6:00pm	6:30pm	7:00pm 🕨	
BBC News at Six	BBC London News	🐵 The One Show	
🐵 Eggheads	() Strictly Come	The Big Bread Exp	
London Tonight	ITV News & Weat	🐵 Emmerdale	
The Simpsons	Hollyoaks	Channel 4 News	

You can cancel a reminder by highlighting the programme in the programme guide and pressing or again.

You can set as many reminders as you want but if you try to set a reminder on one channel for the same time as one you have already set on another channel, a warning is displayed on the screen and you are given the choice to cancel one of the reminders.

**HINT:** You can also set, and reset, reminders for programmes from the browsing bar – press when a future programme is displayed in the browsing bar and a reminder will be set for that programme or, if a reminder is already set (and shown by the Symbol in the browsing bar), the reminder will be removed. Press (R) to record the programme highlighted. If the programme is on at the time, the receiver will record the remainder of the programme. If the programme is scheduled for later on, the receiver will automatically record the whole programme when it is broadcast (see Recording a Programme on P23).

freesat	All Channels			Wed 7 Dec 6:12pm	
101 BBC 1 London - That's Britain! [News and Factual] 3/4. Show looking at modern Britain. G hospital car park charges and Ade Edmondson follows the j			5	Sub   7:30pm 8:30pm	
Wed 7 Dec 🛛 ┥	6:00pm	6:30pm	7:00pm	7:30pm 🕨	
101 BBC 1 London	R BBC News at Si	BBC London News	R The One Show	(10) That's Britain!	
102 BBC 2 England	102 BBC 2 England (🕪 Eggheads		The Big Bread Experiment		
103 ITV1 London	London Tonight	ITV News & Weat	🐵 Emmerdale	🐵 UCL: FC Basel	
104 Channel 4	The Simpsons	Hollyoaks	Channel 4 News		
105 Channel 5	105 Channel 5 Home and Away Ok		5 News at 7 Highland Emerg.		
106 BBC THREE	This Is BBC Three		Hot Like Us		
107 BBC FOUR	7 BBC FOUR This Is BBC Four		World News Today Churches: How		
108 BBC One HD BBC News at Six		This Is BBC One HD	The One Show	That's Britain!	
◀ 2Hrs ▶ ◀ 24	Hrs 🎽 🗘 Genres	★ Fav Filter i	Info 🔘 Rec	cord ок Reminder	

Leave the programme guide and return to watching TV by pressing MAK or EXIT.

# **INTERACTIVE TV SERVICES**

Several Freesat channels broadcast a range of digital text and interactive services, such as news, weather, games, sports information and video, alongside normal TV. You can use the interactive options by pressing **TEXT** or the red button while watching the TV channel. This will display a menu of the services available.



When you have finished with the interactive services, return to watching normal TV by pressing TEXT again or the EXIT button.

# **PAUSING LIVE TV**

With the Plaza HDR•S, you can pause live TV to, say, answer the phone, and then later carry on watching from where you left off. You can even rewind a live programme to watch a section again. Please note that to use live pause you must wait 10 seconds after changing channel or stopping playback of a recording.

While watching live TV, press the button to pause the programme. In the top left corner of the screen the pause symbol appears and the pause counter shows the length of time the programme has been paused – how many minutes your viewing is behind live TV. "Live Pause" is shown in the browsing bar and the progress bar shows both the portion of the programme you have watched (in orange) and the length of paused programme that remains to watch in red.

# **PAUSING LIVE TV (continued)**



When you want to continue watching TV, press 🔊 again to restart your viewing from where you left off. You can now press 🌚 or sto skip any parts of the programme that do not interest you, to catch up with the live programme, and/or press 🔹 or 📧 to review any sections of the programme again.

Each time that you press the v or b button, the rewind or fast forward speed increases – to 2x, 4x, 8x, 16x, 32x and 64x normal speed. If you press the v or b button while the programme is paused, it will advance or rewind in slow motion, changing to 1/8x, 1/4x, 1/2x normal speed with each press.

**HINT:** As well as the pause time, the pause counter at the top left of the screen shows the current playback mode – paused, play, fast forward, etc – and the current speed of rewind or fast forward.

Pressing the P or S buttons skips forwards or backwards through the paused programme. You can set the length of the skip from 10 to 60 seconds in the "Record" section of the Setup menu (see the Advanced Use section). The default is to skip forwards 30 seconds and backwards 10 seconds, which makes it easy to skip adverts. Press • while watching a paused programme to return to watching live TV.

You can also rewind live TV without first pausing it, by pressing the d button and then pressing d when you have reached the part of the programme that you want to see again. You can only rewind as far back as the last channel change or to the limit of the live pause length. A thin red line on the progress bar shows how far back you can rewind the programme.



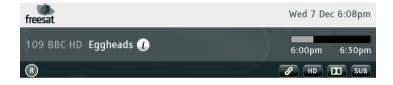
**HINT:** You can set the limit of the live pause length up to two hours (see the Advanced Use section).

**HINT:** When you change channel, the continuously stored broadcast is deleted, so you cannot rewind to watch either the old channel or the new channel, before the channel change took place.

# **RECORDING A PROGRAMME**

There are two ways to record a programme to watch later – either record a programme that is on at the time, or set the timer to automatically record a programme later.

To record the programme you are currently watching, press the button. Recording will start immediately and the browsing bar will be displayed with the symbol in the bottom left hand corner. Once a recording has been started, you can change channel to watch another programme and the recording will continue. You can also start to watch a recorded programme before the recording has finished.



You can stop the recording of a programme by pressing the  $\mathbb{R}$  button while the browsing bar is displaying that programme's details (and the  $\mathbb{R}$  symbol). Press  $\mathbf{\hat{t}}$  or  $\mathbb{R}$  if the bar is not already on-screen.

You can also start and stop recording a channel from the browsing bar, while watching another channel. When the browsing bar is displaying the channel you want to record, press the R button to start the recording (if that channel is not being recorded) or to stop the recording (if that channel is being recorded and the R symbol is displayed).

**HINT:** The Plaza HDR•S can record a programme from one channel while you are watching another or record programmes on two different channels at the same time. If you try to record a third programme or watch a third channel, the Plaza HDR•S will display a warning and options of the actions you can take (eg to stop recording one of the programmes so you can watch the third channel).

To record a programme that will be broadcast in the future, either highlight the programme in the programme guide or use the browsing bar to display that programme's details, and press the toton.

If the programme is part of a series (indicated with a symbol in the browsing bar and in the programme guide full summary), you will be given the option of setting the Plaza HDR•S to automatically record future episodes of the series as well - highlight the option you want and press **o**k. Programmes set to series link record display an **(s)** symbol instead of an **(R)** symbol.



# **RECORDING A PROGRAMME (continued)**

If you choose to record a programme in Standard Definition, which is also available in HD (indicated in the browsing bar and in the programme guide with a (m) symbol), you will be given the option to record the HD version instead - highlight the version you want and press OK.



Both the programme guide and browsing bar displays R next to any programme set to record just once, and **S** next to any programme set to series link record.

6:00pm	6:30pm	7:00pm	7:30pm 🕨	
R BBC News at Si	BBC London News	R The One Show	🐵 That's Britain!	
🐵 Eggheads	C Strictly Come	The Big Bread Experiment		
London Tonight	ITV News & Weat	HD Emmerdale	HD UCL: FC Basel	
The Simpsons	Hollyoaks	Channel 4 News		

To cancel a scheduled recording, highlight the programme in the programme guide or display that programme's details in the browsing bar, and press the (R) button. You can also cancel a scheduled recording using the library schedule list (see below). 24

**HINT:** You can set the Plaza HDR•S to record a programme that is not in the programme guide (one that is on a non-Freesat channel or far into the future) using the manual recording menu (see the Advanced Use section)

# **USING THE LIBRARY**

You can see a list of recordings scheduled for the future, and programmes already recorded and ready for playback in the library. Open the library by pressing the LB button (or selecting the library item in the main menu).

The recordings list shows all the recordings currently stored by the Plaza HDR•S, listed with the name of the programme, the channel, the date on which the recording was made, and its status - recorded, viewed, or still recording. There may be symbols next to each entry in the list to show:

the recording is protected against quick or automatic deletion

the recording is one of a series

the programme is still being recorded R

A series of recordings (with the same title and recorded from the same channel, but at different times or on different days) are grouped together as a single entry in the list, with a label showing the number of episodes within the group. If you highlight a group of recordings and press **ox** the group is expanded on a new screen, with each individual episode listed. Press **BACK** to return to the main list.

Manhattan	Libr	ary	We	ed 7 Dec 6	:15pm
	Recordings	Schedule	•		
	contestants do battl Den with a million p	el Edmonds asks the a e with the Banker in t	heir quest to leav		
A Question of Sport	BBC 1 London	30/12	Recording	*	(R)
Deal or No Deal		30/12	Recorded		
The X Factor	ITV	01/12 - 28/12	5 Episodes	*	
Skins	Channel 4	10/11 - 30/11	5 Episodes		
Sky News Today	Sky News	01/10	Recorded		
Big Brother	Channel 4	22/08 - 29/09	2 Episodes		-
Delete	🖈 Protect 🕨 Pre			ок Wa	atch

The preview window at the top of the screen continues to show the channel you were tuned to before opening the library screen. Above the recordings list is shown the space free for further recordings.

The panel at the top of the screen shows details of the recording highlighted, including the symbols seen in the browsing bar. You can highlight the different recordings listed using the & and  $\bigotimes$  buttons.

A highlighted recording (or group) may be deleted (press the red button) to make room for new recordings once it has been watched. You can protect a recording (press the button) to prevent automatic deletion if the Plaza HDR•S runs out of recording space, or accidental deletion with the red button (as an on-screen confirmation is then required for deletion).

If you press ( ) the highlighted recording begins playback in the preview window at the top of the screen and a ( ) symbol is shown next to the programme name. While a recording is being

previewed, you can continue to browse the other recordings in the recordings list. Press to stop preview playback and return the preview window to live TV.

Manhattan	Libr	ary	Wed	7 Dec 6:19pm
	Recordings	Schedule	•	
back £200, the interest is £40, R back £250, the interest is £60, R Ve 1737% APR (\	exclusive news from	cing - It Takes Two. Backsf n Strictly Come Danc , dancers and judges	ing, with Zoe Ball, j	plus
SH	Wed 7 Dec 2011, 6	:30pm - 7:00pm	1009	% Remaining
Strictly Come Dancing - It	BBC 2 England	6:30pm	Scheduled	0
The One Show	BBC 1 London	7:00pm	Scheduled	R
Frozen Planet	BBC One HD	9:00pm	Scheduled	Ø R
The Mentalist	Channel 5	Thu 9:00pm	Scheduled	Ø R
American Dad!	BBC THREE	Thu 11:45pm	Scheduled	R
The Outlaw Josey Wales	ITV1 HD	Fri 11:05pm	Scheduled	® 🚽
🔲 Delete 📄 Add Link 🔳	Manual Rec		Record	ок Del Rem

The library schedule list shows all programmes with a reminder set or scheduled to be recorded. You can open the library by pressing the (10) button (or selecting the library item in the main menu) and then display the schedule list by pressing the  $\langle 0 \circ \rangle$  buttons.

The scheduled programmes are listed with the name of the programme, the channel, the day on which the recording or reminder will occur, and symbols to show:



the recorded programme will be protected from deletion the recording is one of a series that will all be recorded the programme is set for a reminder the programme is set to be recorded

# **USING THE LIBRARY (continued)**

Details of the programme highlighted, including the symbols seen in the browsing bar, are shown at the top of the screen. You can highlight the different scheduled programmes in the list using the  $\triangle$  and  $\heartsuit$  buttons.

Pressing the recording. Pressing vill set or reset the highlighted programme for recording. Pressing vill set or reset the highlighted programme for a reminder. If you reset a programme for both recording and reminder, it will be deleted from the schedule list. You can also press the red button to delete the highlighted programme from the schedule list (an on-screen confirmation is required). Once a programme has been deleted from the schedule list, a reminder will not be given and the programme will not be recorded.

Press the green button to change a single recording to a series recording (shown by the Symbol) – this episode and all successive episodes of the series will be automatically recorded. Pressing the green button with a series recording highlighted will change it to a single recording and further episodes will not be recorded.

# PLAYING A RECORDED PROGRAMME

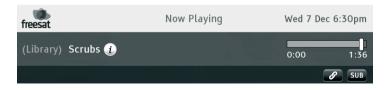
To watch a recorded programme, open the library, by pressing **UB**, highlight the recording you want to view and press **OK**.

If you have started to watch the recording before, you will be asked if you want to carry on viewing from where you left it, or start viewing from the beginning. Select the option required and press **ok**. **26**  During playback of a recording, the browsing bar shows 'Now Playing' and the progress bar shows playback progress through the programme in orange. The whole progress bar shows the entire length of the scheduled recording with the portion recorded but not yet viewed in red. The playback counter at the top left of the screen shows the playback time elapsed from the beginning of the recording.

**HINT:** If you start to watch a recorded programme before recording has finished, the end of the red portion shows the point in the programme currently being broadcast and recorded.

While watching playback, you can use the browsing bar as usual, to see what programmes are being broadcast or coming up on any channel, and to set reminders or recordings.

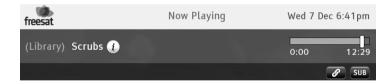
You can fast forward or rewind through the recording with the and buttons. Each time that you press the or button, the rewind or fast forward speed increases – to 2x, 4x, 8x, 16x, 32x and 64x normal speed. If you press the or button while playback is paused, it will advance or rewind in slow motion, changing to 1/8x, 1/4x, 1/2x normal speed.



**HINT:** As well as the playback time, the playback counter at the top left of the screen shows the current playback mode – play, fast forward, rewind, and so on – and the current speed of rewind or fast forward.

Pressing the Provide a pressing the Pressing the Pressing the Pressing the Pressing through the recording. You can set the length of the skip from 10 to 60 seconds in the "Record" section of the Setup menu (see the Advanced Use section).

To skip to a particular point in the recording, press **OK** and the playback counter will change to allow you to use the number buttons to enter the time you want to skip to in hours and minutes (H:MM). Press **OK** once you've entered a time and **SKK** or **EXIT** to cancel.



You can temporarily halt playback by pressing the D button, or stop playback and return to the library by pressing D.

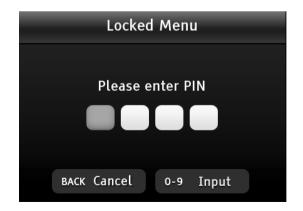
# Advanced Use

This section explains how to get the most out of your Plaza HDR•S receiver.

# THE LOCK PIN

Some of the Plaza HDR•S's menu functions can be locked to avoid accidental changes to the receiver's setup, and you can lock particular channels to prevent other family members, such as children, from watching them.

To use a locked menu function or watch a locked channel, you need to enter the four-digit PIN that you set when you first installed the Plaza HDR•S. You can change the lock PIN, without re-installing the receiver, as explained later in this section.



## **DISPLAY MODE**

Most Freesat programmes are broadcast using a widescreen 16:9 format, designed for a widescreen TV. If you watch a widescreen broadcast on a squarer 4:3 television, or a 4:3 broadcast on a widescreen TV, the Plaza HDR•S provides a choice of how the image is displayed. Pressing the MODE button will take you through the three available options.

If you have set up your receiver for a 16:9 Widescreen TV, the options are:

- Auto the broadcaster chooses the best display format.
- Widescreen a 4:3 broadcast is stretched to fill the 16:9 screen.
- Pillarbox a 4:3 broadcast is shown unaltered with black bars on each side.

If you have set up your receiver for a 4:3 Traditional TV, the options are:

- Auto the broadcaster chooses the best display format.
- Centre Cut-out a 16:9 broadcast is cropped to show only the centre of the image.
- Letterbox a 16:9 broadcast is shown unaltered with black bars above and below it.

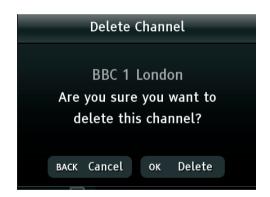
# TV/DTV

If your TV is connected to the Plaza HDR•S's TV SCART socket, pressing the **TWOW** button switches the channel displayed on the television between the signal from the aerial (TV) and digital television from Freesat (DTV). This button has no effect if your TV is connected to the receiver's HDMI socket.

# **CHANGING THE CHANNEL LIST**

The channel list contains all the Freesat channels that the Plaza HDR•S found when it was first installed, and may include some channels that you do not watch, do not want to include in the on-screen list, or do not want some members of your family to watch.

If you want to alter the channel list, first press the **LIST** button to display the channel list screen. To remove a channel, highlight it and press the red button to delete the channel. You need to confirm your choice to ensure you don't delete a channel accidentally.



You can lock a channel to prevent it being selected for viewing without first entering the lock PIN. Highlight the channel and press the green button to lock it. A symbol is shown next to all locked channels in the channel list. To unlock a channel, highlight it in the channel list and press the green button. You will need to enter the PIN to complete the process.

# **USING THE FAVOURITE CHANNELS LIST**

The favourite channels list makes it easier for you to choose the channel that you want to watch, by limiting the selection to a few chosen channels, such as those of a particular type, or that you watch the most.

It only takes a short time to set up the favourites list before it can be used. First, display the channel list, by pressing the **LIST** button. Highlight each channel that you want to include in the favourite channels list, in turn, and press the **LIST** button. A star will appear next to the channel in the list.

M	lanhattan	Favourit	25	Wed 7 Dec 6:54pm
	108 BBC One HD   109 BBC HD   119 ITV1 HD   122 E4   126 Channel 4 HD   134 CBS Drama   135 CBS Reality   200 BBC NEWS   207 CNN   208 Bloomberg TV	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
		Lock 🖈	Del Fav 🗿 All Chans	ок Watch

**HINT:** You can remove a channel from a favourite channels list by following the same process – with the favourite channel highlighted in the channel list, press **\*** to delete the star and remove the channel from the favourites list

When you have put some channels in the favourite channels list, you can limit the normal channel list to displaying just the favourite channels by pressing the solution. Pressing the solution again restores the channel list to normal.

While watching TV, you can tune to a favourite channel by pressing the the button to switch to the next channel in the favourite channels list, or to the first channel in the favourites list if you are currently watching a channel not in that list.

When the browsing bar is displayed, the solution may be used to step the banner through your favourite channels, while staying tuned to the current channel. This is useful to browse what is on your favourite channels before changing to one. To change to a channel, press or when its details are shown.

**HINT:** The channels in a favourite channels list appear in the same order as in the normal channel list, regardless of the order you added them.

### MANUAL TIMER RECORDING

If you want to record all editions of a programme that isn't a series but is broadcast repeatedly, or a programme outside of the timetable listed in the programme guide, or a non-Freesat channel, you can set a recording manually.

# MANUAL TIMER RECORDING (continued)

Open the library schedule list by pressing the B button followed by the  $\r{A}$  or  $\r{D}$  button, and them press the yellow button to display the manual recording menu.



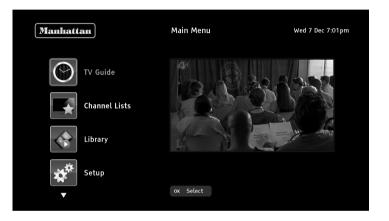
In the manual recording menu, use the  $\Leftrightarrow$  and > buttons to move the highlight between each setting and the  $\triangleleft$  and  $\triangleright$  buttons to change the settings.

Set the channel to record to any channel, including non-Freesat channels. Set the date for the recording, the time to start the recording and the length of the programme to record. You can set the manual recording to occur just once, each week, each month, every day, on weekdays, or on weekends.

To set the channel, date, time and length, you can also use the number buttons to key in the value directly. If you enter an invalid setting, such as a date in the past or a channel that does not exist, the setting will not be made. When you have made the settings, press or to set the manual recording, and it will be added to the library schedule list.

# **USING THE MENU SYSTEM**

Display the Plaza HDR•S's main menu by pressing the embedded button on the remote control. The menu choices are shown on the left hand side, with an icon for each choice. Choose a menu item by pressing the  $rac{1}{\sim}$  or  $rac{1}{\sim}$  buttons to move the orange highlight through the options and then press on to select the highlighted item.

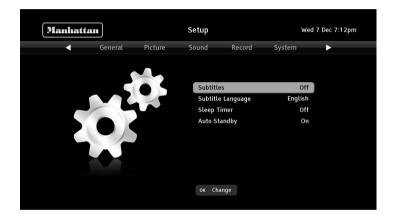


Each of the first three main menu choices has the same effect as pressing the corresponding button on the remote control:

- TV Guide same as out button
- Channel Lists same as LIST button
- Library same as 🖽 button
- Setup see next page
- Information see page 36 (this is the "Information Menu" section on page 36 of this guide)

### **SETUP MENU**

You display the setup menu by selecting the setup item in the main menu. Choose between the menu sections by pressing the  $\langle$  or  $\rangle$  buttons to move the highlight along the section bar, and then press the  $\langle$  and  $\langle$  buttons to move the highlight bar through the option list.



Some of the selections available from the setup menu are for advanced use of the Plaza HDR•S. We recommended that you take the time to read this section carefully before you make any changes.

### **GENERAL MENU SECTION**

Highlight the option you want to alter using the  $\Leftrightarrow$  and  $\Leftrightarrow$  buttons. When you have finished making the changes you want, leave the menu system by pressing **BACK** or **EXIT**.

#### SUBTITLES

Press of to switch on subtitles for all channels that provide them. Switch subtitles off by pressing of again.

#### SUBTITLE LANGUAGE

The Freesat channels can broadcast with subtitles available in a number of languages. The Plaza HDR•S is set to English subtitles, but you can change this setting by pressing  $\mathbf{O}$  to show the subtitle language menu. Use  $\mathbf{A}$  and  $\mathbf{\nabla}$  to highlight the language you want for subtitles (if available) and press  $\mathbf{O}$ .

#### **AUTO STANDBY**

To conserve power, the Plaza HDR•S will switch to standby after three hours if no buttons are pressed on the remote control or front panel. The Auto standby function is normally turned on, and can be turned off by pressing the **OK** button.

#### HDCP

HDCP prevents copying of digital audio and video from the HDMI output of the receiver. By default it is turned on for all programmes, however you can turn it off for programmes that have not been flagged as protected by the broadcaster by pressing **(K)**. Press **(K)** to turn it back on again.

# **PICTURE MENU SECTION**

Highlight the option you want to alter using the  $\Leftrightarrow$  and  $\Leftrightarrow$  buttons. When you have finished making the changes you want, leave the menu system by pressing **BACK** or **EXIT**.



#### SCREEN TYPE

Press **ok** to show the screen type menu and use the  $\approx$  and  $\approx$  buttons to choose between 16:9 Widescreen and 4:3 Traditional. Press **ok** to confirm your choice.

#### **DISPLAY MODE**

Press  $\bigcirc$  to show the display mode menu and use the  $\Leftrightarrow$  and  $\checkmark$  buttons to choose between Auto, Centre Cut-Out, and Letterbox, if the screen type is set to 4:3 Traditional, or between Auto, Widescreen, and Pillarbox if the screen type is set to 16:9 32

Widescreen. Press or to confirm your choice. See Advanced Use - Display Mode (page 28) for more information.

**HINT:** This menu option has the same effect as the **MODE** button.

#### **HDMI RESOLUTION**

Press  $\bigcirc$  to show the HDMI resolution menu and use the  $\Leftrightarrow$  and  $\heartsuit$  buttons to choose the correct resolution for your TV. You should set the HDMI resolution to the highest that your television can display (see your television's manual). If in doubt, set the resolution to 720p. Press  $\bigcirc$  to confirm your choice.

**HINT:** This setting overrides the HDMI resolution set when you first installed the receiver. It has no effect on the receiver's TV SCART output.

#### SCART MODE

Press  $\overrightarrow{OK}$  to show the SCART mode menu and use the  $\cancel{A}$  and  $\cancel{V}$  buttons to choose between Composite and RGB for the correct output for a television connected to the receiver's TV SCART output. Press  $\overrightarrow{OK}$  to confirm your choice.

**HINT:** The RGB setting will usually produce the best quality picture but a few televisions cannot accept this signal (see your TV manual). This setting has no effect on the receiver's HDMI output.

# SOUND MENU SECTION

Highlight the option you want to alter using the  $\Leftrightarrow$  and  $\Leftrightarrow$  buttons. When you have finished making the changes you want, leave the menu system by pressing **BACK** or **EXIT**.

Manhattan		Setup		Wed	7 Dec 7:17pm
General	Picture	Sound	Record	System	
		Audio La	nquage	English	
			escription	Off	
		Dolby Di	gital	Off	
		Lip-Sync	Delay	Oms	
		ок Cha	nge		

#### AUDIO LANGUAGE

Some programmes are broadcast in a number of languages. The Plaza HDR•S is set to English, but you can change this setting by

pressing **(b)** to show the audio language menu. Use  $\wedge$  and  $\vee$  to move the orange highlight bar to the language you want and press **(b)**.

#### AUDIO DESCRIPTION

Press **ok** to switch on audio description for all channels that provide it. Switch audio description off by pressing **ok** again.

#### DOLBY DIGITAL

Press **OK** to switch on the Dolby Digital surround sound output from the S/PDIF and HDMI sockets, for all programmes that provide it (channels with Dolby Digital sound available show the **DM** symbol in the browsing bar). Switch off Dolby Digital by pressing **OK** again.

#### LIP-SYNC DELAY

If you find the sound and picture falling out of sync, you can delay the sound output by a small amount to compensate. Press  $\mathbf{O}\mathbf{K}$  to show the lip-sync delay bar on top of the normal TV picture, and use the  $\mathbf{A}$  and  $\mathbf{b}$  buttons to alter the amount of audio delay. Press  $\mathbf{O}\mathbf{K}$  to confirm your choice and return to the sound menu.

### **RECORD MENU SECTION**

Highlight the option you want to alter using the  $\Leftrightarrow$  and  $\Leftrightarrow$  buttons. When you have finished making the changes you want, leave the menu system by pressing **BACK** or **EXIT**.

# **RECORD MENU SECTION (continued)**



#### DEFAULT REC MODE

Press  $\bigcirc$  to show the default recording mode menu and use the  $\land$  and  $\checkmark$  buttons to choose between always recording the Standard Definition (SD) version of a programme, always recording the High Definition (HD) version, or asking which version should be recorded. Press  $\bigcirc$  to confirm your choice.

**HINT:** A programme will only be recorded in HD if a High Definition version is available.

### ADD TO START OF REC

Press OK to show the add to start of recording menu and use the OK and OK buttons to select how far in advance of the scheduled time a recording will start, to account for scheduling inaccuracies in the **34** 

broadcast. The automatic setting starts the recording according to timing data from the broadcaster. Press or to confirm your choice.

## ADD TO END OF REC

Press OK to show the add to end of recording menu and use the OK and OK buttons to select how long after the scheduled time a recording will end, to account for scheduling inaccuracies in the broadcast. The automatic setting ends the recording according to timing data from the broadcaster. Press OK to confirm your choice.

### LIVE PAUSE LENGTH

Press OK to show the live pause length menu and use the  $\blacklozenge$  and  $\checkmark$  buttons to select between 60 minutes and 120 minutes as the length of time the receiver will record live TV. Press OK to confirm your choice.

#### SKIP FORWARDS TIME

Press R to show the skip forwards time menu and use the R and R buttons to select the length of the jump in a recording from the R button. Press R to confirm your choice.

#### **SKIP BACKWARDS TIME**

Press OK to show the skip backwards time menu and use the OK and OK buttons to select the length of the jump in a recording from the K button. Press OK to confirm your choice.

#### AUTO DISK MANAGEMENT

If the HDR•S is running out of disk space it will automatically delete old, unprotected recordings to make space for new ones. Press It o turn off automatic management. If the hard disk is full further programmes will not be able to be recorded. Press It o turn it back on again.

#### FORMAT HARD DISK DRIVE

Press **OK** to format the receiver's hard disk drive. To continue, you will need to enter the lock PIN if parental guidance is turned on in the System Menu section.

**HINT:** Formatting the hard disk drive will erase all of your previously recorded programmes.



# SYSTEM MENU SECTION

Highlight the option you want to alter using the  $\Leftrightarrow$  and  $\checkmark$  buttons. When you have finished making the changes you want, leave the menu system by pressing **BACK** or **EXIT**.

#### FREESAT INSTALLATION

Press or to retune all the Freesat channels. If you retune Freesat, you will lose all channels from the favourite channels list, remove any channel locks you have set, restore any deleted channels, and reset the regional settings, TV type and lock PIN.

#### ADD NON-FREESAT CHANNELS

See the Non-Freesat Channels section of this guide on page 39 for full details of how you can add and watch non-Freesat channels.

#### **NETWORK CONFIGURATION**

See the On Demand TV section of this guide on page 37 for full details of how you can connect to and watch online services.

#### PARENTAL GUIDANCE

Press of to turn on parental guidance. This prevents watching any programme broadcast before the watershed with a G parental guidance warning without first entering your PIN. It also prevents displaying the system menu or formatting the hard disk without entering the PIN. To turn off parental guidance again press of and enter your PIN.

#### **HIDE ADULT CHANNELS**

Press **ox** to hide and prevent access to the Freesat adult genre and channels. To show them again press **ox** and enter your PIN.

#### LOCK ONLINE CONTENT

Press **OK** to turn on or off the online content lock that prevents any online services being viewed without first entering the lock PIN. See the On Demand TV section of this guide (page 37) for more details of how you can connect to and watch online services.

#### **CHANGE PARENTAL PIN**

Press or to show the lock PIN menu. Change the PIN used by first entering the current PIN and then entering and confirming your choice of new PIN.

#### SOFTWARE UPDATE VIA OAD

Press **ox** to turn on or off the automatic software update.

#### SOFTWARE UPDATE VIA USB

Press or to load new software for the receiver from a storage device connected to the USB socket on the back of the receiver. The device must be formatted with the FAT32 file system. Please refer to the documentation from your operating system for more information.

We recommended you use a USB stick as many Hard Disks require more power than a single USB socket can provide. If using such a hard disk, please ensure it has an external power supply.

#### CHECK FOR SOFTWARE UPDATE

Press or to immediately check if there is a software update available.

#### **RESTORE FACTORY DEFAULT**

Press or to revert all of the receiver settings to what they were when you first got your receiver and to start the installation procedure described in the Preparation section of this guide. Select between the options of reverting all settings and formatting the receiver's hard disc, or just reverting the settings, and press or to start the process.

**HINT:** Do not operate this function unless you mean to delete all channels, favourite channels, and the receiver's configuration.

# **INFORMATION MENU**

This menu displays important information about your Plaza HDR•S and is helpful in diagnosing any potential problems.



You display the information menu by selecting the information option in the main menu. Choose between the information sections by pressing the  $\langle\!\!\langle \text{ or } \rangle\!\!\rangle$  buttons to move the highlight along the section bar.

**HINT:** We recommend that you have this screen displayed on your TV if you need to phone the Plaza HDR•S helpline.

The General menu section contains:

- Basic information used to identify the receiver.
- The current region the receiver is set to (based on the postcode input during installation).
- A phone number and website address for product support.
- Information about how much hard disk space you have available for recording.

The Signal menu section is used to help align your satellite dish or to troubleshoot a signal problem.

The Network menu displays your network settings. If it says "Not Connected" this means you do not have a network connection. Please see Section 5, "On Demand TV", for more information about network settings.

## On Demand TV

This section explains how to set up the Plaza HDR•S to watch On Demand TV services, such as the BBC iPlayer and ITV Player catch-up services. You must have a broadband Internet connection in your home to watch On Demand TV.

#### SETTING UP FOR ON DEMAND TV

Ensure the ETHERNET socket at the back of the Plaza HDR•S is connected to your router or hub. See the Connecting Your Receiver section (page 10) for more information.

**HINT:** If the receiver has made a connection with your modem or home network, one or both of the small green and orange lights immediately above the Ethernet socket will light and/or flicker.

Press the web button on the remote control, select the Setup item, and then press  $\checkmark$  to display the system menu. Select Network Configuration and press  $\checkmark$  to display the Network Configuration menu. Check that the first menu item shows "DHCP" to automatically configure the network connection.

#### **SETTING UP FOR ON DEMAND TV (continued)**



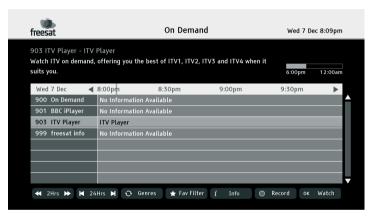
If your broadband modem/router is not compatible with DHCP (Dynamic Host Configuration Protocol), you will need to set the addresses manually. Use the  $\triangleleft$  or  $\blacklozenge$  buttons to change the configuration to "static" and for each of the addresses in turn (IP Address, Subnet Mask, Router Address, and DNS Address) press  $\backsim$  to highlight the address and then enter the 12 figures to set that address.

When you have set the four addresses, press **ox** to return to the System menu.

**HINT:** Consult the manual or supplier for your modem/ router or network for help choosing the correct addresses.

#### WATCHING ON DEMAND TV

You can switch to On Demand TV either through the interactive services on a channel providing On Demand TV, or through an online channel chosen by number or using the channel list or programme guide.



**HINT:** The On Demand TV channels are numbered from 900 and are in the On Demand section of the programme guide

When you switch to an On Demand TV channel, it may take a few seconds longer to show the picture than a Freesat satellite channel. You will then need to progress through a series of menus, using the number buttons, the coloured buttons,  $\langle , , , \rangle$ ,  $\langle , \rangle$  and  $\rangle$ , and the orbit button, to find and start the programme you want to watch. You go through these menus in a different way depending on the online broadcaster.



**HINT:** The controls for playback of an online programme may differ to those you are used to on the Plaza HDR•S. For example, BBC iPlayer uses the **OK** button to pause and play a programme, instead of the **D** button.

## Non-Freesat Channels

This section explains how to set up your Plaza HDR•S receiver to receive channels that are not included with Freesat. As well as receiving the many Freesat channels, the Plaza HDR•S can also be used to watch and record other channels, as long as they are broadcast from the same satellites as Freesat and are free.

#### **TUNING IN NON-FREESAT CHANNELS**

Go to the Add Non-Freesat Channels menu by pressing  $\infty$ , then select the Setup item, press  $\langle \! \langle t \rangle$  to display the system menu, and  $\sim$  to highlight the option to add non-Freesat channels, then press  $\circ \! \langle \! \rangle$ .

5	Scan Information			Add	Non-Frees	at Ch	annels	l
Status:	Locked		•		Automati	c Scar	ı	
TV:	0 Found							
Radio:	0 Found							
Quality:		60%						
Strength:		40%						
Progress:		0%						
					Cancel	ок	Scan	

You can add non-Freesat channels either by manually entering the tuning details for an individual transponder (a group of channels) or by allowing the Plaza HDR•S to scan all the transponders for non-Freesat channels. Choose a manual scan or an automatic scan by pressing the  $\langle 0 \text{ or } \rangle$  buttons.

#### **TUNING IN NON-FREESAT CHANNELS (continued)**

If you choose a manual scan, you should enter the frequency and symbol rate of the transponder to scan, using the number buttons, and its polarization, modulation and broadcast system by using the  $\langle 0 \sigma \rangle$  buttons. You can move between the five items using the  $\langle 0 \sigma \rangle$  buttons. When you have entered the tuning information, press or to start the scan.

**HINT:** The tuning information for non-Freesat channels may be printed in specialist magazines, or given on a specific channel's website.

If you choose an automatic scan, just press of to start the scan.

The Plaza HDR•S will take a few seconds to complete a Manual Scan and several minutes to finish an automatic scan. While it is scanning, the receiver displays the number of TV and radio channels found so far. When it is finished, the receiver will display a list of all the channels found.

You can choose to watch a non-Freesat channel from this list by moving the orange bar using the  $\approx$  and  $\approx$  buttons to highlight the channel you want and pressing  $\mathbf{O}\mathbf{K}$ , or return to watching TV by pressing  $\mathbf{B}\mathbf{K}\mathbf{K}$  or  $\mathbf{E}\mathbf{X}\mathbf{I}\mathbf{T}$ .

#### WATCHING NON-FREESAT CHANNELS

Non-Freesat channels and Freesat channels are stored separately in the receiver but you can switch between them quite easily. When you are watching a non-Freesat channel, the browsing bar displays the Manhattan logo instead of the Freesat logo.



While watching a non-Freesat channel, you can step through the other non-Freesat channels by pressing the CHA or CHA buttons. You cannot enter a four-digit channel number to switch to a non-Freesat channel, but you can press the Subtton to switch to the channel you last watched, whether it was a Freesat or non-Freesat channel.

**HINT:** Non-Freesat TV channels are stored from channel number 3001 and non-Freesat radio channels from 3500.

You can browse through the non-Freesat channels and programmes in the same way as you browse the Freesat channels. Press (i) or  $\approx$  or  $\infty$  to display the browsing bar and then press the  $\approx$  or  $\infty$ buttons to see what is showing at the moment on any of the other non-Freesat channels, and  $\geq$  to see the programmes on next. **HINT:** The programme guide does not display non-Freesat channels but most non-Freesat channels will display information about the current and next programmes in the browsing bar.

When you have some non-Freesat channels stored, the channel list displays both Freesat and non-Freesat channels. Go to the channel list by pressing the **usp** button. Now pressing  $\langle \ or \rangle$  will take you through the four channel lists available:

- Freesat TV Channels
- Freesat Radio Channels
- non-Freesat TV Channels
- non-Freesat Radio Channels

You can use the same channel list functions for any of the lists – lock or delete a channel, or add it to your favourite channels list.

If you put both Freesat channels and non-Freesat channels in the favourite channels list, you can switch from one to the other freely and easily.

#### PAUSING AND RECORDING NON-FREESAT CHANNELS

You can pause a live non-Freesat channel using the D button, just like a Freesat channel.

Most non-Freesat channels will display information about the current and next programmes in the browsing bar. You can set

any programme displayed to record, just like on a Freesat channel. To set a recording of a non-Freesat channel in the future, use the manual recording menu (see the Advanced Use section on page 27).

## Appendix A - Safety

#### POWER

The receiver's external power supply should be plugged into a 230V to 240V AC, 50Hz supply. The mains plug shall remain readily operable.

## CABLES

Make sure all cables are positioned so they are not likely to be walked on, crushed or damaged by things placed on or against them. Pay particular attention to the power cable where it goes into the socket and where it comes out of the receiver's external power supply unit. Do not connect or adjust cables to the receiver when it is plugged in.

#### **TEMPERATURE AND MOISTURE**

Use the apparatus only in moderate climates (not in tropical climates). Do not allow it to get wet as this is dangerous. Do not expose the apparatus to dripping or splashing. Do not place objects filled with liquids, such as vases, on the apparatus.

## VENTILATION

Slots and openings in the receiver's cover are for ventilation. Ensure a minimum distance of 5cm around the apparatus for sufficient ventilation. Ensure the ventilation is not impeded by covering the ventilation opening with items such as newspapers, table-cloths, curtains, etc. Failure to follow these instructions could lead to the receiver overheating. **42** 

## CLEANING

Unplug the receiver before you clean it with a lightly dampened cloth. Do not use liquid or aerosol cleaners.

## **HEAT AND FLAMES**

Do not place the apparatus near to naked flames or sources of intense heat, such as an electric fire. Do not place naked flame sources, such as lighted candles on the apparatus. Batteries shall not be exposed to excessive heat such as sunshine, fire or the like.

## LIGHTNING

If there is a storm or lightning, unplug the receiver.

## SERVICING

Make sure that anyone who services your receiver is qualified to do so. Do not remove the cover yourself – you could get an electric shock.

## **REPLACEMENT PARTS**

If your receiver needs repairing, make sure the person carrying out the repair uses parts which are specified by us or which have the same specifications as the original part. Other parts may cause a fire, electric shock or other dangers.

#### **ELECTRICAL SAFETY**

Your receiver is supplied with an external 100V - 240V AC, 50Hz power supply that connects by 12V DC plug to the receiver and by UK mains plug adapter to the mains. Always connect the 12V DC plug to the receiver before connecting the mains plug.

If the mains plug breaks or becomes damaged, do not use it. Do not cut or open the adapter, as this will expose you to dangerous high voltages present inside. The adapter is non-serviceable and does not have any replaceable parts inside. If the power supply is damaged, it must be replaced by the manufacturer, its service agent, or suitably qualified persons in order to avoid a hazard.

To reduce the risk of electric shock, do not remove screws from the receiver or open it as it contains no user- serviceable parts. Please leave all maintenance work to qualified personnel.

#### **PROTECTING THE ENVIRONMENT**



If you one day find that your receiver or remote control needs replacing, or are of no further use to you, do not throw them out with your household waste. Under the Waste Electrical and Electronic Equipment (WEEE) regulations, your local council must provide a suitable recycling centre.



Take attention to the environmental aspects of battery disposal. Do not throw batteries in the bin or on a fire. Make sure that you dispose of batteries safely at a local recycling centre. You can also recycle batteries at many supermarkets.

## Appendix B – Troubleshooling

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Dower light off	Power supply cable disconnected.	Check the power supply cable.
Power light off	Mains fuse blown.	Check fuse
	Receiver not switched on.	Switch on receiver. Check mains cable, switch and fuse.
No set up screen	HDMI/SCART cable disconnected.	Check HDMI/SCART cable connection to receiver and television.
	Television not switched to HDMI/SCART input.	Select television's HDMI/SCART input.
Signal lock failed	Cables from the satellite dish disconnected or connected to unacceptable signal.	Check the cable connections at receiver and dish. Consult your installer if necessary.
	Dish in the wrong position.	Reinstall the dish. Consult your installer if necessary.
Signal strength below 50%	Dish in the wrong position.	Reinstall the dish. Consult your installer if necessary.
Not accepting postcode	Broadcast error.	Postcode tables are not being transmitted. Use red Default Channels button to activate default tuning.
'No signal' message	Cable from the satellite dish disconnected.	Check the cable connections at receiver and dish. Consult your installer if necessary.
	Dish damaged or in the wrong position.	Check the dish. Consult your installer if necessary.
No picture or sound	HDMI/SCART cable disconnected.	Check HDMI/SCART cable connections at receiver and television.
	Television not switched to HDMI/SCART input.	Select television's HDMI/SCART input.
No picture via HDMI	Television does not support the current resolution.	Keep MODE button pressed for 8 sec on your remote. This will reset the resolution to 720p.
Full picture not visible	Mismatched screen format or that is how the programme is being broadcast.	Choose the correct screen size to suit your TV.

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
	Tuned to an SD channel.	Tune to an HD channel.
TV picture not HD	TV not capable of HD.	Connect the receiver to an HD-Ready TV.
	TV connected by SCART.	Connect the TV with the HDMI lead.
	Receiver in standby.	Switch on the receiver.
No response with remote control	Remote control not aimed at the receiver correctly.	Aim the remote control at the receiver.
Control	Remote sensor on the front of the receiver is obstructed.	Check for obstructions in front of the receiver.
Receiver switches off after 3 Hrs	Auto Standby is on.	Turn off the Auto Standby in the Set Up menu.
	Wrong channel number used.	Choose the channel from Channel List.
Cannot view a channel	Channel locked.	Enter your PIN. If you have forgotten it, please contact us for the Master PIN.
Can't record a programme	Already recording two other programmes.	The HDR-S can only record two channels simultaneously. Stop one of the recordings to record the programme.
Scheduled recordings fail	The second LNB input is not connected to a valid signal	Check the connection at the back of the receiver. If the connection is OK, consult your retailer or installer.
No information for a channel	Information on the channel not downloaded.	Wait for the download.
in the programme guide	You are on a non-Freesat channel.	Select a Freesat channel.
No digital text or interactive services	Services not available on chosen channel.	Switch to a channel broadcasting interactive services.
BBC iPlayer or ITV Player won't load	No connection to Internet.	Check broadband connection and network configuration in system menu.
Can't access System menu	You have forgotten your PIN.	Please contact us for the Master PIN.

# Appendix C - Specifications

	1	
	Standard	DVB-S/S2 Twin Tuners
	Input frequency	950~2150MHz
Tuner	Input connector	2 x F type, Female 75 ohm
	LNB supply	13.0V / 18.0V (max.300mA), Short Circuit Protected
	Digital signal input level	-20 to -65 dBm
Hard Disk Drive	Capacity	500 GB
	HDMI output	Resolution 576i / 576p / 720p / 1080i /1080p
Video	SCART output	TV (CVBS/RGB) & VCR (CVBS)
	Aspect ratio	4:3, 16:9 & Letter Box
A	TV & VCR SCART output	Audio left and right
Audio	Optical S/PDIF output	Dolby Digital, Dolby Digital + & PCM
USB	Host	2.0 (5V@500mA max). For software upgrade only.
Internet Connectivity	Ethernet	RJ-45 10/100 Base-T (with green Link LED & yellow Data LED)
Power	Mains input voltage	100-240VAC~ 50Hz
Requirements	Power consumption	Max 25W (LNB with 200mA) & Standby less than 1W
Dimensions	Width, depth and height	Width: 280mm, x depth: 183mm, height: 41mm

Notes	

# HELPLINE: 020 8450 0005 ONLINE: www.manhattan-tv.com

Find out more about Freesat at www.freesat.co.uk

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