# BMASTER-BILT® Refrigeration Solutions







# **Installation & Operations Manual**

Master-Bilt Products 908 Highway 15 North New Albany, MS 38652 Phone: (800) 684-8988

> PN 228-90000 Rev 05-04-04 bhs



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#### INTRODUCTION

Thank you for purchasing a Master-Bilt cabinet. This manual contains important instructions for installing, using and servicing a Master-Bilt **TAF ERC2** case. A parts list is included in with this manual. Read all these documents carefully before installing or servicing your equipment.

#### STORE CONDITIONS

The Master-Bilt **TAF ERC2** cases are designed to operate in the controlled environment of an air-conditioned store. The store temperature should be at or below 75°F and a relative humidity of 55% or less. At higher temperature or humidity conditions, the performance of these cases may be affected and the capacity diminished. It is not uncommon in a newly constructed store for the temperature and humidity to be above design conditions. These excessive conditions may produce sweating in the case until the store is operational and the ambient environment is more desirable.

The Master-Bilt **TAF ERC2** should not be positioned where it is directly exposed to rays of sun or near a direct source of radiant heat or airflow. This will adversely affect the case and will result in poor performance.

If this case is to be located against a wall there should be at least 6" space between the wall and the back of the case (see page 7). This space will allow for the circulation of air behind the case, which will prevent condensation on the exterior surfaces.



#### **NOTICE**

Read this manual before installing your cabinet. Keep the manual and refer to it before doing any service on the equipment. Failure to do so could result in personal injury or damage to the cabinet.



# **DANGER**

Improper or faulty hook-up of electrical components of the refrigeration units can result in severe injury or death.

All electrical wiring hook-ups must be done in accordance with all applicable local, regional or national standards.



#### **NOTICE**

Installation and service of the refrigeration and electrical components of the cabinet must be performed by a refrigeration mechanic and/or a licensed electrician.

The portions of this manual covering refrigeration and electrical components contain technical instructions intended only for persons qualified to perform refrigeration and electrical work.

This manual cannot cover every installation, use or service situation. If you need additional information, call or write us:

Customer Service Department Master-Bilt Products Highway 15 North New Albany, MS 38652 Phone (800) 684-8988 Fax (800) 684-8988



#### WARNING LABELS AND SAFETY INSTRUCTIONS



This symbol is the safety-alert symbol. When you see this symbol on your cabinet or in this manual, be alert to the potential for personal injury or damage to your equipment.

Be sure you understand all safety messages and always follow recommended precautions and safe operating practices.



#### **NOTICE TO EMPLOYERS**

You must make sure that everyone who installs, uses or services your cabinet is thoroughly familiar with all safety information and procedures.

Important safety information is presented in this section and throughout this section and throughout the manual. The following signal words are used in the warnings and safety messages:

**DANGER:** Severe injury or death will occur if you ignore the message.

**WARNING:** Severe injury or death <u>can</u> occur if you ignore the message.

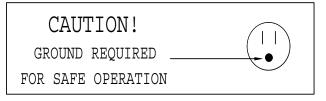
**CAUTION:** Minor injury or damage to your cabinet can occur if you ignore the message.

**NOTICE:** This is important installation, operation or service information. If you ignore the message, you may damage your cabinet.

The warning and safety labels shown throughout this manual are placed on your Master-Bilt Products cabinet at the factory. Follow all warning label instructions. If any warning or safety labels become lost or damaged, call your customer service department at (800) 684-8988 for replacements.



This label is located on top of the electrical control label and on the wiring channel.



This label is attached to the cabinet power cord on models with a power cord.



#### PRE-INSTALLATION INSTRUCTIONS

#### INSPECTION FOR SHIPPING DAMAGE

You are responsible for filing all freight claims with the delivering truck line. Inspect all cartons and crates for damage as soon as they arrive. If damage is noted to shipping crates or cartons or if a shortage is found, note this on the bill of lading (all copies) prior to signing.

If damage is discovered when the cabinet is uncrated, immediately call the delivering truck line and follow up the call with a written report indicating concealed damage to your shipment. Ask for an immediate inspection of your concealed damage item. Crating material must be retained to show the inspector from the truck line.

#### INSTALLATION INSTRUCTIONS

#### **NOTICE TO STORE OWNERS / MANAGERS**

Moisture or liquid around or under the cabinet is a potential slip/fall hazard for persons walking by or working in the general area of the cabinet. Any cabinet malfunction or housekeeping problem that creates a slip/fall hazard around or under the cabinet should be corrected immediately.

If moisture or liquid is observed around or under a Master-Bilt cabinet, an immediate investigation should be made by qualified personnel to determine the source of the moisture or liquid. The investigation should determine if the cabinet is malfunctioning or if there is a drainpipe leaking.

#### **MECHANICAL**

Remove front grille and check refrigeration lines to see that they are free (not touching each other or compressor). Spin condenser fan blade to see that it is free.

Check that all service valves (2) are open. Cut compressor hold-down strap and remove. The springs are secured for shipping by either tightening bolts or shipping strap. Remove the strap or loosen the hold-down bolts so that the compressor floats freely. Check all refrigeration lines and electrical conduit for rubbing or chaffing, paying particular

attention to area where lines enter the cabinet.

Remove cabinet from crate base and slide into location. Cabinet must be level from side to side and front to back for correct draining of coil pan and for self-closing doors to operate correctly. Allow minimum of 4" between back of cabinet and wall and between top of cabinet and ceiling for proper condensing unit air circulation.

To comply with Sanitation requirements the cabinet must be mounted on legs (6" high min.) or casters or the base must be sealed to the floor with an N.S.F. listed silicone sealant.



To comply with UL requirements the cabinet must have a minimum clearance of 4" at the top, 6" at the rear and 0" at each side.

#### **GENERAL INSTRUCTIONS**

- 1. Be sure the equipment is properly installed by competent service people.
- 2. Keep the equipment clean and sanitary so it will meet your local sanitation codes.



- 3. Rotate your stock so that older stock does not accumulate. This is especially important for ice cream. A "First-In, First-Out" rotation practice will keep the products in good salable condition.
- 4. Do not place product in the case when it is soft or partially thawed. Also, product should not be put in the case for at least 6 hours after it is started.
- 5. Stock cases as quickly as possible, exposing only small quantities to store temperatures for short periods of time.
- 6. When replacing burned out fluorescent tubes, be sure that the electrical power to the lighting circuit is turned off.

#### **ELECTRICAL**

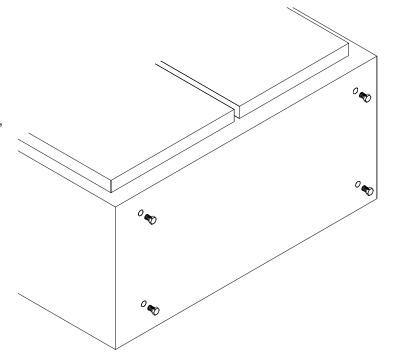


#### **WARNING**

Before servicing electrical components in the case or the doors or door frames make sure all power to case is off. Always use a qualified technician.

## LEG AND CONDENSATE PAN INSTALLATION FOR TOP MOUNT CABINETS ONLY

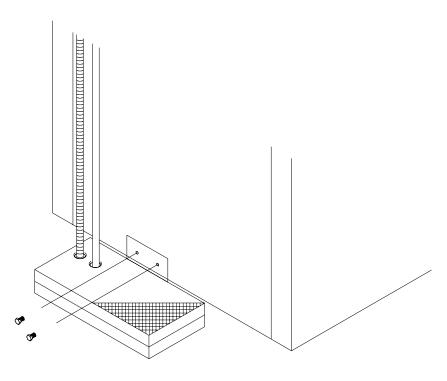
To comply with Sanitation requirements this cabinet must be mounted on casters, legs (6" high min.) or the base must be sealed to the floor. The casters provided with this case screw into the holes from which the shipping bolts were removed.





#### CONDENSATE PAN INSTALLATION FOR TOP MOUNT CABINETS ONLY

- Before moving cabinet into place, remove the condensate pan from the top unit compartment.
- 2. Using the two screws supplied with the pan, attach the pan to the back of the cabinet at the two holes near the bottom of the plastic drain line. Be sure pan is NOT located directly under cabinet. When the pan is attached, feed drain line into the open hole in screen and clamp the heater conduit to the back of the cabinet. Due to this condensate pan, this case must be a minimum of 6" from the wall.
- If cabinet must be located next to wall on legs, the pan can be located under the cabinet. When this is done, steam will accumulate on the bottom of the cabinet if there is not adequate ventilation, and rusting of the bottom of the cabinet will occur.



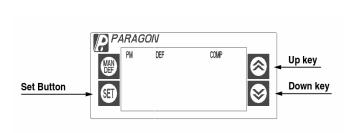
4.

#### **Low Temperature Freezers – TAF Models**

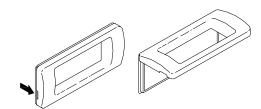
The **TAF - 27** models are cord connected and operate on a 15 amp, 115/60/1 circuit. The **TAF - 48** and TAF-74 models have two junction boxes mounted on top of the cabinet, at the right rear, for permanent connection to power. One junction box is labeled 115v. (black, white and green lead); the other is labeled 230v. (black, red and green lead). These boxes should be connected to their respective power source. Check inside the cabinet for the power requirement for each cabinet. The label is located in the upper left hand corner.

#### **ERC 2 – ELECTRONIC REFRIGERATION CONTROL**

#### Programming



To access the pushbuttons on the ERC2, flip up the front cover using the tabs on the side of the cover as shown.



The ERC 2 control initially powers up displaying 12:00 AM otherwise it will show the last configured selection (time or temperature). If a power outage occurs during normal operation, the control will maintain the correct time-of-day using a capacitor (batteries are not required). The time will be maintained for up to 100 hours when the capacitor is fully charged.



To initiate a **Manual Defrost**, press and hold the MAN DEF key for 3 seconds.

There are two levels of programming in the ERC 2. The first level of security will enable the user to set two parameters: Time-of-day (CLoC) and Set point temperature (SEt). The other level allows access to the other parameters.

Three buttons are used for the programming: SET, UP and DOWN

Fig. 4 – Display Lay-out

### To change time-of-day and set point temperature (First Level) follows these steps:

Step 1	<b>(3)</b>	Press and hold set for 5 seconds. The display will show CLoC
Step 2	(SE)	Press SET again to change the time-of-day
Step 3	or      or	Press UP or DOWN until the correct time-of-day is displayed
Step 4	<b>(3)</b>	Press SET to accept the new time
Step 5		Press DOWN to go to the next parameter – Set point Temperature - (cut out)
Step 6	<b>(E)</b>	Press SET to change the set point temperature
Step 7		Press UP or DOWN to go to the desired set point. The range is – 40 to 60°F or –40 to 16°C
Step 8	<b>(3)</b>	Press SET to accept the change
Step 9	<b>⊗</b>	Press DOWN to exit the first level of programming

Note 1: During programming, if no button is pushed during 30 seconds, the control will go back to the normal operating mode. This is valid for both programming levels.

Note 2: When changing the time, press and hold the MAN DEF button for 3 seconds to change the AM/PM mode.

Note 3: Master-Bilt's Set point Temperature (Set) is set at a recommended -10°F at the factory for low temperature(LT) and +35°F for medium temperature(MT) application.

Note 4: If demand defrost (ddEF) is used, the minimum number of defrost is 1 per 24 hours.



# To change the other parameters (Second Level) follow these steps:

Step 1	sand 😂	Press and hold SET and DOWN for 10 seconds. The display will show dSPL
Step 2	(SE)	Press SET to change the parameter
Step 3	or S	Press UP or DOWN to change the options, time or temperature for the current parameter
Step 4	(SE)	Press SET to accept the new value
Step 5		Press DOWN to go to the next parameter, then go back to Step 2. After the last parameter is displayed (ALHi), the display will go back to the normal operating condition

Note: to scroll down the parameters without changing them, press the DOWN button.

#### **List of Parameters**

Here is a list of the parameters that can be changed in the Second Level of programming, as well as their options and ranges.

Note: Master-Bilt's Set point Temperature (Set) is set at a recommended -10°F at the factory.

Parameter	Displa y Symbo I	Description	Range / Options	Master- Bilt's Factory Setting
Display Status	dSPL	Information shown on the display during operation conditions	tdAy – time-of-day rSP° – zone temperature CyCL – cycle between time and zone temperature Epr° – evaporator coil temperature	rSP
Clock Format	CLHr	Time Format(12 or 24 hours mode)	12Hr – AM/PM format 24Hr – 24 hour format	12Hr
Temperature Format	°dSP	Temperature degrees	°F – degrees Fahrenheit °C – degrees Celsius	°F
Defrost Type	dFtP	Type of defrost used in the application	ELEC – electric defrost / off cycle HgAS – hot gas defrost	ELEC
Fan Status During Defrost	EFAN	Enable or not the fan during defrost	no – fan is turned off during defrost yES – fan remains on during defrost	No – for LT yES–for MT
Fan Status During Normal Mode	CFAN	Enable or not fan during normal compressor on/off mode	on – fan on during normal mode CyCP – fan cycles with compressor	on
Defrost Interval	dFin	Type of defrost interval	TdAy – time-of-day setpoint CPrn – compressor run time tdEF – temperature initiated defrost ddEF – demand initiated defrost	ddEF–for LT CPrn–for MT
Minimum Compressor Off Time	CoFF	Minimum time that the compressor remain turned off	Range: from 0 to 15 min	2 min.



Minimum	Con	Minimum time that	Range: from 0 to 15 min	2 min.
Compressor		the compressor		
On Time	A L mal	remain turned on	Dange, from 0 to 50 min	20 for LT
Alarm Delay	ALrd	Time delay before	Range: from 0 to 59 min	30 – for LT
		the alarm goes off		<b>45</b> – for MT
		after the		
		temperature fall		
		off the two alarm		
		set points		
Compressor	CPrn	Time the		<b>12</b> – for MT
Run Time		compressor runs		
		between defrosts		
Number of	nodF	Number of defrosts	from 0 to 8 (0 means 1 defrost	N/A – for LT
Defrosts		per day	every 48 hours)	<b>0</b> – for MT
Defrost Start	dEF1-8	Start time of each		N/A
Time		defrost		
Defrost	dEFd	Defrost duration	Range: from 0 min to 4 hours	<b>35</b> – for LT
Duration		time (back-up for		<b>0</b> – for MT
		defrost		
		termination		
		temperature)		
Fan Delay	FAnd	Delay time for the	Range: from 0 to 15 min	2 – for LT
		fan after defrost		<b>0</b> – for MT
		(back-up for fan		
		cut-in		
		temperature)		
Pump Down	Pudn	Pump down duration	Range: from 0 to 59 min	0 min.
Drip Time	driP	Drip time duration	Range: from 0 to 59 min	2 – for LT 0 – for MT
Setpoint	diF°	Cut-in temperature	Range: from 1 to 25°	10° F–for LT
Differential	uii	differential	Nange. nom 1 to 25	<b>7°F</b> – for MT
Dillerential		Note: cut-in is cut-		7 1 - 101 WIT
		out plus differential		
Temperature	tdEF	Temperature that	Range: from – 40 to 40°F or – 40 to	N/A
Initiated		will initiate a	4°C	
Defrost		defrost cycle		
Defrost	dEF°	Temperature in the	Range: from 0 to 75°F or -18 to	50° F
Termination		evaporator that	25°C	
Temperature		will terminate the		
		defrost cycle		
Fan Cut-In	FAn°	Temperature in the	Range: from – 40 to 60°F or – 40 to	30° F–for LT
Temperature		evaporator that	23°C	<b>60°F</b> –for MT
1 1 2 2 3 3 3 3 3		will turn the fan		
		on after defrost		
Low	ALLo	Low temperature	Range: from – 40 to 83°F or – 40 to	<b>-40° F</b> –for LT
Temperature		setpoint that will	23°C	<b>32°F</b> –for MT
Alarm		make the alarm go		= 1 .0
		off and the error		
		message appear on		
		the display		



High	ALHi	High temperature	Range: from – 40 to 83°F or –40 to	50° F
Temperature		setpoint that will	23°C	
Alarm		make the alarm go		
		off and the error		
		message appear on		
		the display		

**Important Note:** To change from degrees **C** to **F** or vice-versa, the user must reprogram all the parameters that are related to the temperature. The unit does not convert the parameters automatically from degrees **F** to **C** or vice-versa.

#### Example 1 - To adjust the time-of-day

- Press and hold SET for 5 seconds
- Press SET again
- Press UP or DOWN until the correct time appears on the display
- Press SET to accept the new time
- Press DOWN twice to exit the programming mode

#### Example 2 - To set one defrost a day, at 11:59 PM

- Press and hold SET and DOWN for 10 seconds
- Press DOWN five times to get to go to the Defrost Interval (dFIn)
- Press SET to change the parameter
- Press DOWN until tdAy appears on the display
- Press SET to accept the option
- Press DOWN seven times to go to the Number of Defrosts (noDF)
- Press SET to change it
- Press UP or DOWN until 1 appears on the display
- Press SET to accept the change
- Press DOWN to go to Defrost Start Time (dEF1)
- Press SET to change the time
- Press UP or DOWN until the 11:59 PM appears on the display
- Press SET
- Press DOWN ten times to exit the programming level

#### **Error Codes**

Display	Control Status
Er 1	ERC Fault – software or hardware failure
Er 2	ERC Communication Fault – indicates that there is a problem with the display module cable
Er 3	Zone Sensor Fault – indicates an open or shorted temperature sensor
Er 4	Evaporator Sensor Fault – indicates an open or shorted evaporator sensor
Er 5	ERC Fault – software or hardware failure
Er 6	Low Temperature Alarm – indicates that the temperature has dropped below the low alarm setpoint
Er 7	High Temperature Alarm – indicates that the temperature has gone above the high alarm setpoint
Er 8	Relay and display modules are incompatible

For Error Codes 1, 2 and 5 cut the power to the unit and correct the problem to reset the display.

For Codes 3 and 4, press the UP or DOWN button on the display to reset the error message. If the display still shows the message, the sensor must be replaced.

The Error Codes 6 and 7 will be automatically reset once the temperature is back within the two set points.



#### FINAL CHECK LIST

- Check operating pressures.
- B. Check electrical requirements of unit to supply voltage.
- C. Set temperature control for desired temperature range.
- D. Check system for proper defrost settings and operation.
- E. Check condensing unit for vibrating or rubbing tubing. Dampen and clamp as required.
- F. All valves should be completely open counter-clockwise.
- G. Check packing nuts on all service valves.
- H. Replace all service valve caps and latch unit covers.

#### SENSOR PROBE

**NOTICE:** If the probe assembly is disconnected from the main board during normal operation (unit running), the connectors must be installed in the same position that they had before disconnection (P1 and P2), otherwise the control will not function properly.

The Electronic Refrigeration Control sensors have NTC thermistors. The reference resistance is 30,000 ohms at 77°F (25°C). It carries NTC thermistors with a range of –40° to 199° F. In case there is a failure, these sensors should be used in replacement of the sensors shipped with the control. In order to diagnose faults in the probe, the control has LED functions as a diagnostic tool. When power is supplied to the control, the LED will turn on and will remain on as long as this condition is satisfied. When there is a fault in the probe, the LED will blink intermittently. When this occurs, the probe assembly needs to be replaced. If power is supplied to the control and the LED remains off, there is a failure in the main relay control and it needs to be replaced.

In case of a probe failure, the control will go into a safety mode of operation. While in safety mode the control ignores probe inputs and cycles the compressor on for 5 minutes and off for 3 hours. The LED will be blinking and signaling that there is something wrong with the probe. To replace the sensor probes, disconnect power to the control, replace the probes and restart the unit. Since the wire is fixed to the cabinet, a technician may cut the sensor wire inside the cabinet and splice it with a new sensor.

#### SENSOR PROBE TEMPERATURE AND RESISTANCE

CENSOR I ROBE TEIM ERATORE AND REGISTANCE			
Temperature		Resistance	
°F	°C	Ohms	
-29.2	-34	683,100	
-20.2	-29	499,200	
-9.4	-23	347,100	
-0.4	-18	259,500	
10.4	-12	185,200	
19.4	-7	141,200	
30.2	-1	103,100	
32.0	0	97,950	
39.2	4	80,040	
50.0	10	59,700	
60.8	16	45,000	
69.8	21	35,820	
80.6	27	27,500	
89.6	32	22,210	



#### **SERVICE INSTRUCTIONS (Trouble Shooting Guide)**

- 1. High head pressure and high back pressure:
  - A. Condenser coil clogged or restricted.
  - B. Condenser fan motor defective.
- 2. Low back pressure and low head pressure:
  - A. Restriction in system.
  - B. Refrigerant undercharged.
  - C. Leak in system.
- 3. Pressures normal cabinet warm:
  - A. Coil blocked with frost or ice (see #4).
  - B. Refrigerant undercharged.
  - C. Control set too warm.
  - D. Air screen disturbance.
- 4. Coil blocked with frost or ice:
  - A. Defective temperature control. E. P-trap in drain not installed.
  - B. Time clock not operating properly. F. Doors aren't sealing when closed.
  - C. Improper time clock setting. G. Evaporator fan motor defective.
  - D. Defrost heater not operating. I. Low voltage.
- 5. Compressor starts and runs but cycles on overload:
  - A. Low voltage.
  - B. Dropped phase (3 phase).
  - C. Overload protector defective.
  - D. High head pressure (see#1).
- 6. Compressor will not start hums, but cycles on overload:
  - A. Low voltage.
  - B. Relay defective.
  - C. Overload defective.
  - D. High head pressure (see #1).
- 7. Special service situations:

If moisture or liquid is observed around or under a Master-Bilt cabinet, an immediate investigation should be made by qualified personnel to determine the source of moisture or liquid. The investigation made should determine if the cabinet is malfunctioning or if there is a simple housekeeping problem.

Moisture or liquid around or under a cabinet is a potential slip/fall hazard for persons walking by or working in the general area of the cabinet.

Any cabinet malfunction or housekeeping problem that creates a slip/fall hazard around or under a cabinet should be corrected immediately.



# **MASTER-BILT PART NUMBERS**

The table below gives Master-Bilt part numbers. Use this chart when ordering replacement parts for your **TAF** ERC2 cases.

ERCZ cases.			
Description	TAF-27	TAF-48	TAF-74
Bulb	23-00343	23-00343	23-00343
Bulb Holder	23-01080	23-01080	23-01080
Bulb Shield	23-01465	23-01465	23-01465
Caster W \ Brake	27-00591	27-00591	27-00591
Casters W \ O Brake	27-00590	27-00590	27-00590
Coil Defrost Heater	17-00443	17-09113	17-09076
Condensate Heater	17-00421	17-00421	17-00421
Condensing Unit	01-01488	01-01510	01-01487
Controller Kit*	19-13761	19-13761	19-13761
10' Cable	19-13760	19-13760	19-13760
Controller Display	19-13756	19-13756	19-13756
T-Sensor (2)	19-13758	19-13758	19-13758
Door Frame Heater	17-09449	17-09142	17-09142
Door Gasket	37-01207	37-01211	37-01211
Door Handle	35-01488	35-01488	35-01488
Door Hinge Assembly	A35-01501	A35-01501	A35-01501
Door Light Switch	35-01506	35-01506	35-01506
Door Opening Trim	29-01481	29-01481	29-01481
Drain Line Heater	17-00404	17-00404	17-00404
Drier	09-09171	09-09506	09-09506
Evaporator Coil	07-00750	07-13089	07-13089
Evaporator Fan Blade	15-01184	15-01184	15-01184
Evaporator Fan Guard	25-00205	25-00205	25-00205
Evaporator Fan Motor	13-00685	13-00685	13-00685
Expansion Valve	09-09187	09-09542	09-09542
Female Plug	21-00577		
Heater Safety Control	19-01307	19-01164	19-01164
Leg	27-00558	27-00558	27-00558
Pilaster	33-01408	33-01408	33-01408
Pressure Control		19-13173	19-13173
Power Cord	21-01454	21-01454	
Shelf Clips	33-01011	33-01011	33-01011
Shelves	33-01455	33-01456	33-01456
		+	

<sup>\*</sup>The control kit has an optional Alarm Transformer for 115 volts (part #19-13190), 230 volts (part #19-13190), and Buzzer (part# 19-13759)



#### SALE AND DISPOSAL

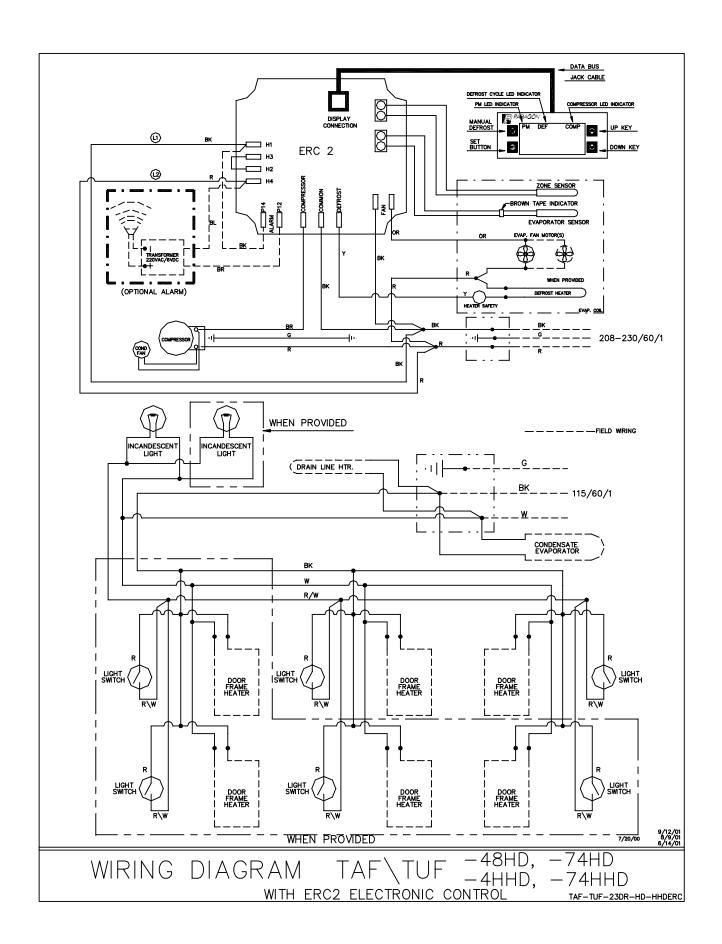
#### OWNER RESPONSIBILITY

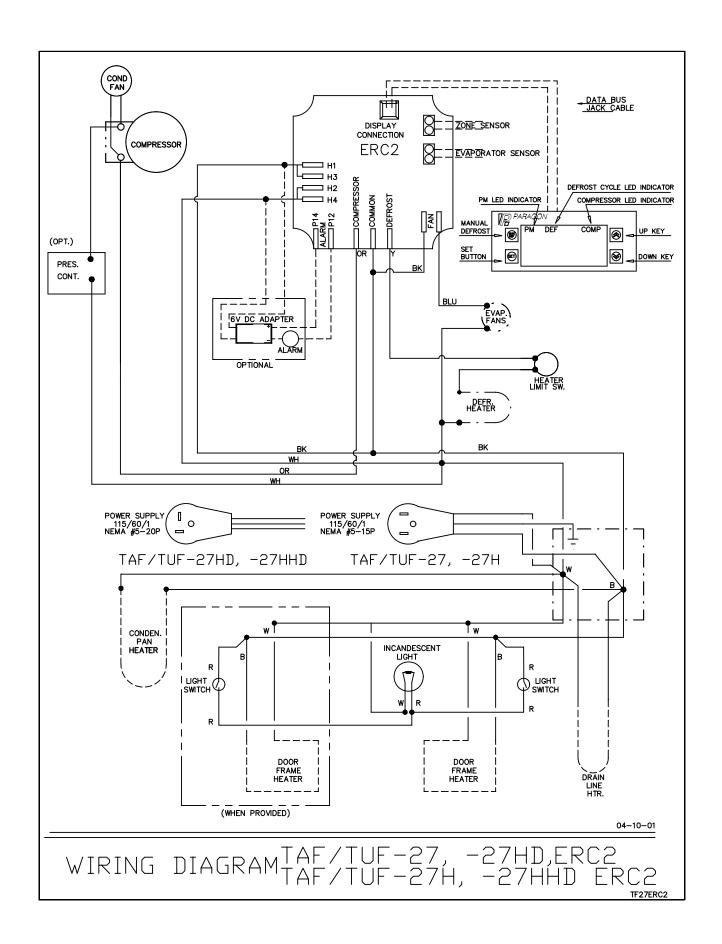
If you sell or give away your Master-Bilt cabinet you must make sure that all safety labels and the Installation - Service Manual are included with it. If you need replacement labels or manuals, Master-Bilt will provide them free. Contact the customer service department at Master-Bilt at (800) 684-8988.

The customer service department at Master-Bilt should be contacted at the time of sale or disposal of your cabinet so records may be kept of its new location.

If you sell or give away your Master-Bilt cabinet and you evacuate the refrigerant charge before shipment, Master-Bilt recommends that the refrigerant charge be properly recovered in compliance with section 608 of the Clean Air Act effective November 1995 and in accordance with all applicable local, regional, or national standards.







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