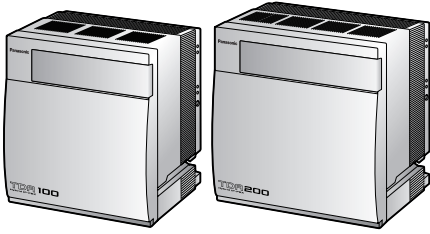# Panasonic®

Hybrid IP-PBX

Installation Manual

KX-TDA100
Model KX-TDA200

Thank you for purchasing a Panasonic Hybrid IP-PBX.
Please read this manual carefully before using this product and save this manual for future use.

KX-TDA100/KX-TDA200: PMPR Software File Version 3.0000 or later

SD Logo is
a trademark.

System Components

System Components Table

Category	Model No.	Description
Shelves	KX-TDA100	Basic Shelf
	KX-TDA200	Basic Shelf
Main Processing Card		Main Processing Card (MPR)
MPR Option Card	KX-TDA0105	Memory Expansion Card (MEC)
	KX-TDA0196	Remote Card (RMT)
CO Line Cards	KX-TDA0180	8-Port Analog Trunk Card (LCOT8)
	KX-TDA0181	16-Port Analog Trunk Card (LCOT16)
	KX-TDA0187	T-1 Trunk Card (T1)
	KX-TDA0193	8-Port Caller ID Card (CID8)
	KX-TDA0290	PRI Card (PRI23)
	KX-TDA0480	4-Channel VoIP Gateway Card (IP-GW4)
	KX-TDA0484	4-Channel VoIP Gateway Card (IP-GW4E)
	KX-TDA0490	16-Channel VoIP Gateway Card (IP-GW16)
Extension Cards	KX-TDA0143	4 Cell Station Interface Card (CSIF4)
	KX-TDA0144	8 Cell Station Interface Card (CSIF8)
	KX-TDA0170	8-Port Digital Hybrid Extension Card (DHLC8)
	KX-TDA0171	8-Port Digital Extension Card (DLC8)
	KX-TDA0172	16-Port Digital Extension Card (DLC16)
	KX-TDA0173	8-Port Single Line Telephone Extension Card (SLC8)
	KX-TDA0174	16-Port Single Line Telephone Extension Card (SLC16)
	KX-TDA0175	16-Port Single Line Telephone Extension with Message Lamp Card (MSLC16)
	KX-TDA0470	16-Channel VoIP Extension Card (IP-EXT16)
Other Cards	KX-TDA0161	4-Port Doorphone Card (DPH4)
	KX-TDA0164	4-Port External Input/Output Card (EIO4)
	KX-TDA0166	16-Channel Echo Canceller Card (ECHO16)
	KX-TDA0168	Extension Caller ID Card (EXT-CID)
	KX-TDA0190	Optional 3-Slot Base Card (OPB3)
	KX-TDA0191	4-Channel Message Card (MSG4)
	KX-TDA0410	CTI Link Card (CTI-LINK)

System Components Table

Category	Model No.	Description
Optional SD Memory Card	KX-TDA0920	SD Memory Card for Software Upgrade to Enhanced Version
Power Supply Units (PSUs)	KX-TDA0103	L-Type Power Supply Unit (PSU-L)
	KX-TDA0104	M-Type Power Supply Unit (PSU-M)
	KX-TDA0108	S-Type Power Supply Unit (PSU-S)
Cell Stations (CSs)	KX-TDA0142	3-Channel Cell Station Unit Using CSIF Card for 2.4 GHz Portable Station
	KX-T0141	2-Channel Cell Station Unit Using DHLC/DLC Card (PT-interface CS) for 2.4 GHz Portable Station
Proprietary Equipment	KX-A258	Blank Slot Cover
	KX-T30865	Doorphone

Available Proprietary Telephones

The Hybrid IP-PBX supports all of the Panasonic KX-T7000, KX-TD7000, and KX-NT series:

- Digital/Analog/IP proprietary telephones (e.g., KX-T7625, KX-T7630, KX-T7633, KX-T7636, KX-NT136)
- Portable stations (e.g., KX-TD7690)
- DSS consoles (e.g., KX-T7640)

Note

The Hybrid IP-PBX does not support the following telephones:

- KX-T30800 series Proprietary Telephones and DSS consoles
- KX-T61600 series Proprietary Telephones and DSS consoles
- KX-T123200 series Proprietary Telephones and DSS consoles

For the equipment (e.g., Add-on Key Module, USB Module, Headset[*1]) that can be connected to a particular telephone, refer to the telephone's manual.

For other equipment that can be connected to the Hybrid IP-PBX, refer to "1.2.2 System Connection Diagram".

Abbreviations in this manual

Proprietary telephone: PT

Digital proprietary telephone: DPT

Analog proprietary telephone: APT

IP proprietary telephone: IP-PT

Portable station: PS

Single line telephone: SLT

[*1] The KX-T7090 headset can be connected to the KX-T7000, KX-T7200, KX-T7300, and KX-T7400 series telephones.

Important Notice

Prior to connection of this product, please verify that the intended operating environment is supported. Satisfactory performance cannot be guaranteed for the following:

– interoperability and compatibility with all devices and systems connected to this product

– proper operation and compatibility with services provided by telecommunications companies over connected networks

Important Safety Instructions

SAFETY REQUIREMENTS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.

2. Follow all warnings and instructions marked on the product.

3. Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Clean with a damp cloth.

4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.

5. Do not place the product on an unstable surface, as a fall may cause serious internal damage.

6. Slots and openings in the front, back and bottom of the cabinet are provided for ventilation; to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface while in use. The product should never be placed near or over a radiator or other heat source. This product should not be placed in a sealed environment unless proper ventilation is provided.

7. The product should only be connected to the type of electrical power supply specified on the product label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

8. For safety purposes this unit is equipped with a grounded plug. If you do not have a grounded outlet, please have one installed. Do not bypass this safety feature by tampering with the plug.

9. Do not allow anything to rest on the power cord. Do not locate this product where the power cord may be stepped on or tripped on.

10. To reduce the risk of fire or electric shock, do not overload wall outlets and extension cords.

11. Do not insert objects of any kind into this product through its slots and openings, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on or in the product.

12. To reduce the risk of electric shock, do not disassemble this product. Only qualified personnel should service this product. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock.

13. Unplug this product from the wall outlet and have it serviced by qualified service personnel in the following cases:

    a) When the power supply cord or plug is damaged or frayed.

    b) If liquid has been spilled into the product.

    c) If the product has been exposed to rain or water.

    d) If the product does not operate according to the operating instructions. Adjust only the controls that are explained in the operating instructions. Improper adjustment of other controls may result in damage and may require service by a qualified technician to restore the product to normal operation.

    e) If the product has been dropped or the cabinet has been damaged.

    f) If product performance deteriorates.

14. Avoid using wired telephones during an electrical storm. There is a remote risk of electric shock from lightning.

15. Do not use a telephone in the vicinity of a gas leak to report the leak.

SAVE THESE INSTRUCTIONS

Precaution

> ## WARNING
>
> **DO NOT REMOVE SD MEMORY CARD WHILE POWER IS SUPPLIED TO THE H Y B R I D   I P - P B X**
>
> **Doing so may cause the Hybrid IP-PBX to fail to start when you try to restart the system.**

- Keep the unit away from heating appliances and devices that generate electrical noise such as fluorescent lamps, motors and televisions. These noise sources can interfere with the performance of the Hybrid IP-PBX.
- This unit should be kept free of dust, moisture, high temperature (more than 40 °C [104 °F]) and vibration, and should not be exposed to direct sunlight.
- If you are having problems making calls to outside destinations, follow this procedure to test the CO lines:

   1. Disconnect the Hybrid IP-PBX from all CO lines.

   2. Connect known working SLTs to those CO lines.

   3. Make a call to an external destination using those SLTs.

   If a call cannot be carried out correctly, there may be a problem with the CO line that the SLT is connected to. Contact your telephone company.
   If all SLTs operate properly, there may be a problem with your Hybrid IP-PBX. Do not reconnect the Hybrid IP-PBX to the CO lines until it has been serviced by an authorized Panasonic Factory Service Center.

- Wipe the unit with a soft cloth. Do not clean with abrasive powders or with chemical agents such as benzene or thinner.

WARNING

- **THIS UNIT MAY ONLY BE INSTALLED AND SERVICED BY QUALIFIED SERVICE PERSONNEL.**
- **IF DAMAGE TO THE UNIT EXPOSES ANY INTERNAL PARTS, DISCONNECT THE POWER SUPPLY CORD IMMEDIATELY AND RETURN THE UNIT TO YOUR DEALER.**
- **UNPLUG THIS UNIT FROM THE AC OUTLET IF IT EMITS SMOKE, AN ABNORMAL SMELL OR MAKES UNUSUAL NOISE. THESE CONDITIONS CAN CAUSE FIRE OR ELECTRIC SHOCK. CONFIRM THAT SMOKE HAS STOPPED AND CONTACT AN AUTHORIZED PANASONIC FACTORY SERVICE CENTER.**
- **WHEN RELOCATING THE EQUIPMENT, FIRST DISCONNECT THE TELECOM CONNECTION BEFORE DISCONNECTING THE POWER CONNECTION. WHEN THE UNIT IS INSTALLED IN THE NEW LOCATION, RECONNECT THE POWER FIRST, AND THEN RECONNECT THE TELECOM CONNECTION.**
- **THIS UNIT IS EQUIPPED WITH A GROUNDING CONTACT PLUG. FOR SAFETY REASONS, THIS PLUG MUST ONLY BE CONNECTED TO A GROUNDING CONTACT SOCKET WHICH HAS BEEN INSTALLED ACCORDING TO REGULATIONS.**
- **TO PREVENT POSSIBLE FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**
- **THE POWER SUPPLY CORD IS USED AS THE MAIN DISCONNECT DEVICE. ENSURE THAT THE AC OUTLET IS LOCATED NEAR THE EQUIPMENT AND IS EASILY ACCESSIBLE.**

CAUTION

- DANGER OF EXPLOSION EXISTS IF A BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE BATTERY MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.
- THE SD MEMORY CARD POSES A CHOKING HAZARD. KEEP THE SD MEMORY CARD OUT OF REACH OF CHILDREN.

Password Security

Warning to the Administrator or Installer regarding the system password

1. Please provide all system passwords to the customer.

2. To avoid unauthorized access and possible abuse of the PBX, keep the passwords secret, and inform the customer of the importance of the passwords, and the possible dangers if they become known to others.

3. The PBX has default passwords preset. For security, change these passwords the first time that you program the PBX.

4. Change the passwords periodically.

5. It is strongly recommended that passwords of 10 numbers or characters be used for maximum protection against unauthorized access. For a list of numbers and characters that can be used in system passwords, refer to "3.1.3 Entering Characters" in the Feature Guide.

6. If a system password is forgotten, it can be found by loading a backup of the system data into a PC, and checking the password using the KX-TDA Maintenance Console software. If you do not have a backup of the system data, you must reset the PBX to its factory defaults and reprogram it. Therefore, we strongly recommend maintaining a backup of the system data. For more information on how to back up the system data, refer to the on-line help of the Maintenance Console. However, as system passwords can be extracted from backup copies of the system data file, do not allow unauthorized access to these files.

When you ship the product
Carefully pack and send it prepaid, adequately insured and preferably in the original carton. Attach a postage-paid letter, detailing the symptom, to the outside of the carton. DO NOT send the product to the Executive or Regional Sales offices. They are NOT equipped to make repairs.

Product Service
Panasonic Factory Servicenters for this product are listed in the servicenter directory. Consult your certified Panasonic dealer for detailed instructions.

For Future Reference

Please print, record, and retain the following information for future reference.

Note

The serial number of this product can be found on the label affixed to the unit. You should record the model number and the serial number of this unit as a permanent record of your purchase to aid in identification in the event of theft.

MODEL NO.	_____
SERIAL NO.	_____
DATE OF PURCHASE	_____
NAME OF DEALER	_____
DEALER'S ADDRESS	_____
	_____
	_____
	_____
DEALER'S TEL. NO.	_____

Introduction

This Installation Manual is designed to serve as an overall technical reference for the Panasonic Hybrid IP-PBX, KX-TDA100/KX-TDA200. It provides instructions for installing the hardware, and programming the Hybrid IP-PBX using the KX-TDA Maintenance Console.

The Structure of this Manual

This manual contains the following sections:

Section 1 System Outline

Provides general information on the Hybrid IP-PBX, including the system capacity and specifications.

Section 2 Installation

Describes the procedures to install the Hybrid IP-PBX. Detailed instructions for planning the installation site, installing the shelves and optional service cards, and cabling of peripheral equipment are provided. Further information on system expansion and peripheral equipment installation is included.

Section 3 Guide for the KX-TDA Maintenance Console

Explains the installation procedure, structure, and basic information of the KX-TDA Maintenance Console.

Section 4 Troubleshooting

Provides information on the Hybrid IP-PBX and telephone troubleshooting.

About the Other Manuals

Along with this Installation Manual, the following manuals are available:

Feature Guide

Describes all basic, optional and programmable features of the Hybrid IP-PBX, and step-by-step instruction for performing system programming using a PT or a PC.

User Manual

Provides operating instructions for end users using a PT, SLT, PS, or DSS Console.

Trademarks

- Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- Intel and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.
- All other trademarks identified herein are the property of their respective owners.
- Screen shots reprinted with permission from Microsoft Corporation.

F.C.C. REQUIREMENTS AND RELEVANT INFORMATION

1. **Notification to the Telephone Company**

   This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the side of this equipment is a label that contains, among other information, a product identifier in the format US: ACJMF03AKX-TDA100. If requested, this number must be provided to the telephone company.

   Installation must be performed by a qualified professional installer. If required, provide the telephone company with the following technical information:

   - Telephone numbers to which the system will be connected
   - Make: Panasonic
   - Model: KX-TDA100 and KX-TDA200
   - Certification No.: found on the side of the unit
   - Ringer Equivalence No.: 0.3A
   - Facility Interface Code: 02LS2, 04DU9.BN/DN/1KN/1SN, METALLIC
   - Service Order Code: 9.0F, 6.0P
   - Required Network Interface Jack: RJ21X, RJ48C, RJ2HX

2. **Ringer Equivalence Number (REN)**

   The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US: ACJMF03AKX-TDA100. The digits represented by 03 are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

3. **Incidence of Harm to the Telephone Lines**

   If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

4. **Changes in Telephone Company Communications Facilities, Equipment, Operations and Procedures**

   The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

5. **Trouble with this equipment**

   If trouble is experienced with this equipment, for repair or warranty information, please see the attached warranty, which includes the Servicenter Directory. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

6. **Connection to Party Line**

   Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

7. **Combined Use with Alarm Equipment**

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

When programming emergency numbers and/or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

WARNING

The software contained in the ARS and TRS features to allow user access to the network must be upgraded to recognize newly established network area codes and exchange codes as they are placed into service. Failure to upgrade the premises PBXs or peripheral equipment to recognize the new codes as they are established will restrict the customer and the customer's employees from gaining access to the network and to these codes.
KEEP THE SOFTWARE UP-TO-DATE WITH THE LATEST DATA.

For Cell Station

CAUTION

Any changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate this device.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•   Reorient or relocate the receiving antenna.

•   Increase the separation between the equipment and receiver.

•   Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

•   Consult the dealer or an experienced radio/TV technician for help.

Some wireless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the wireless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the wireless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.
Operating near 2.4 GHz electrical appliances may cause interference. Move away from the electrical appliances.

CAUTION

To comply with FCC RF exposure requirements in uncontrolled environment:

•   This equipment must be installed and operated in accordance with provided instructions and a minimum 20 cm (8 in) spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.

•   This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Medical—consult the manufacturer of any personal medical devices, such as pacemakers, to determine if they are adequately shielded from external RF (radio frequency) energy. (The unit operates in the frequency range of 2401 MHz to 2480 MHz, and the power output level can range from 0.004 W to 0.4 W.) Do not use the unit in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.

Table of Contents

Section 1

System Outline

This section provides general information on the Hybrid IP-PBX, including the system capacity and specifications.

1.1 System Highlights

1.1.1 System Highlights

Networking Features

The Hybrid IP-PBX supports the following private networking features:

TIE Line Service

PBXs can be connected via privately leased telephone lines forming a private network. These "TIE lines" provide a cost-effective way to route calls and communications, and are often used to connect corporate offices located in different cities.

QSIG Support

TIE line service can be used on a private network that implements the QSIG protocol (Q.931). QSIG offers TIE line service as well as advanced caller and called party identification features.

Voice over Internet Protocol (VoIP) Network

The Hybrid-IP PBX can be used on a private network which implements VoIP. On this type of network, information is sent over the private network in IP packets, which allows voice as well as data to be sent to other devices in the private network.

Built-in Small Call Center Features

Extensions can form an incoming call distribution (ICD) group and be used as a small call center which can take advantage of several features, some of which are highlighted below.

Queuing

When all available extensions in an ICD group are busy, additional calls can be placed in a queue as they arrive. While calls are waiting in the queue, callers can hear background music (BGM), an outgoing message (OGM), etc.

Log-in/Log-out

Members of an ICD group can log-in to or log-out of a group manually. Group members can log-in at the beginning of a work shift, and log-out at the end of the day. While logged-in, ICD group members can be allotted a specified amount of time after completing a call during which new calls will not be received by their extensions, allowing them to finish any necessary paperwork before being eligible to receive new calls (Wrap-up).

VIP Call

The VIP Call feature is one method of making sure that calls from preferred customers or callers are answered quickly. When using VIP Call mode, ICD groups are assigned a priority, allowing calls in higher-priority groups to be answered before calls in lower-priority groups.

Computer Telephony Integration (CTI) Features

Computers can be connected to the Hybrid-IP PBX to provide extension users with access to advanced features such as pop-up display of caller information, computer-based speed dialing, etc.

PC Phone/PC Console

These Panasonic CTI applications can be used on computers connected to each extension, providing their respective extension users with powerful and flexible call handling and display features.

Third-Party CTI Applications

The Hybrid IP-PBX supports industry standard protocols, allowing third-party CTI applications to be integrated with the PBX and its extensions.

Voice Mail Features

A Voice Processing System (VPS) can be connected to the Hybrid IP-PBX to provide Voice Mail (VM) and Automated Attendant (AA) services. A Panasonic VPS which supports DPT (Digital) Integration can be connected to the Hybrid IP-PBX effortlessly and with minimal setup required. Conventional DTMF (analog) voice mail systems, including those from other manufacturers, are also supported.

Paralleled Telephone Features

By connecting telephones in parallel, you can increase the number of telephones connected to the PBX without adding additional extension cards.

Parallel Mode

An SLT can be connected to an APT or DPT which is connected to a Super Hybrid Port of the PBX. The SLT shares the same extension number with the APT or DPT.

EXtra Device Port (XDP) Mode

An SLT can be connected to a DPT which is connected to a Super Hybrid Port of the PBX. Unlike parallel mode, XDP mode allows each telephone to act as an independent extension with its own extension number.

Digital XDP

A DPT can be connected to another DPT which is connected to a DPT port or a Super Hybrid Port of the PBX. Similarly to XDP mode, each DPT acts as an independent extension with its own extension number.

Portable Station (PS) Features

A Panasonic PS can be used in place of a PT to provide wireless access to PBX features and call handling. When in Wireless XDP Parallel Mode, a PS can share an extension number with a wired telephone, allowing extension users to use their PSs when they are away from their desks to answer or make calls as if they were using their wired telephones.

Hospitality Features

This Hybrid IP-PBX has several features that support its use in a hotel-type environment. Extensions corresponding to guest rooms can be "checked in" or "checked out" by a designated hotel operator, who can also check or set wake-up calls.
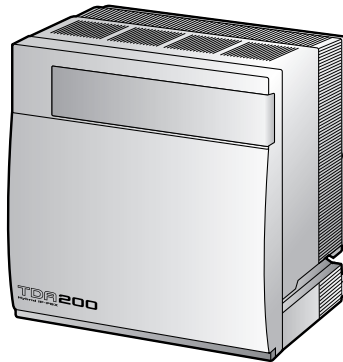
1.2   Basic System Construction

1.2.1   Basic Shelf

The basic shelf contains an MPR card for controlling the Hybrid IP-PBX. To use the system, install a power supply unit (PSU) in the PSU Slot and optional service cards in the basic shelf.
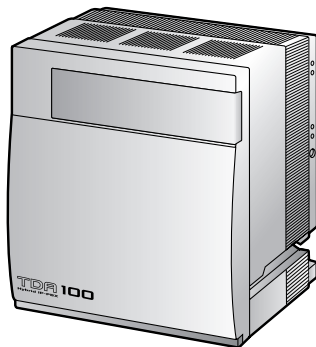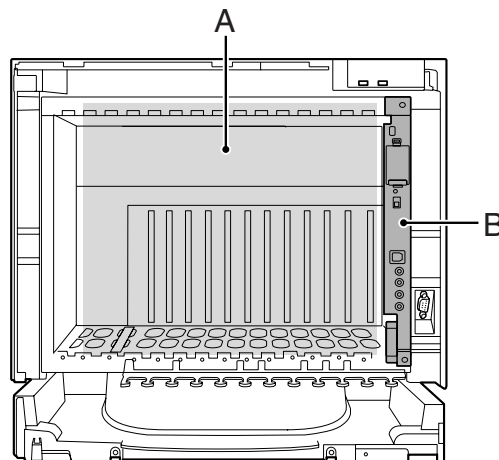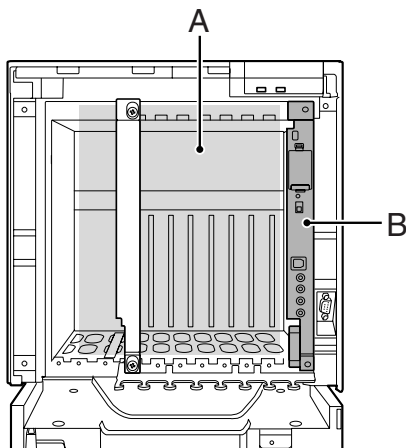
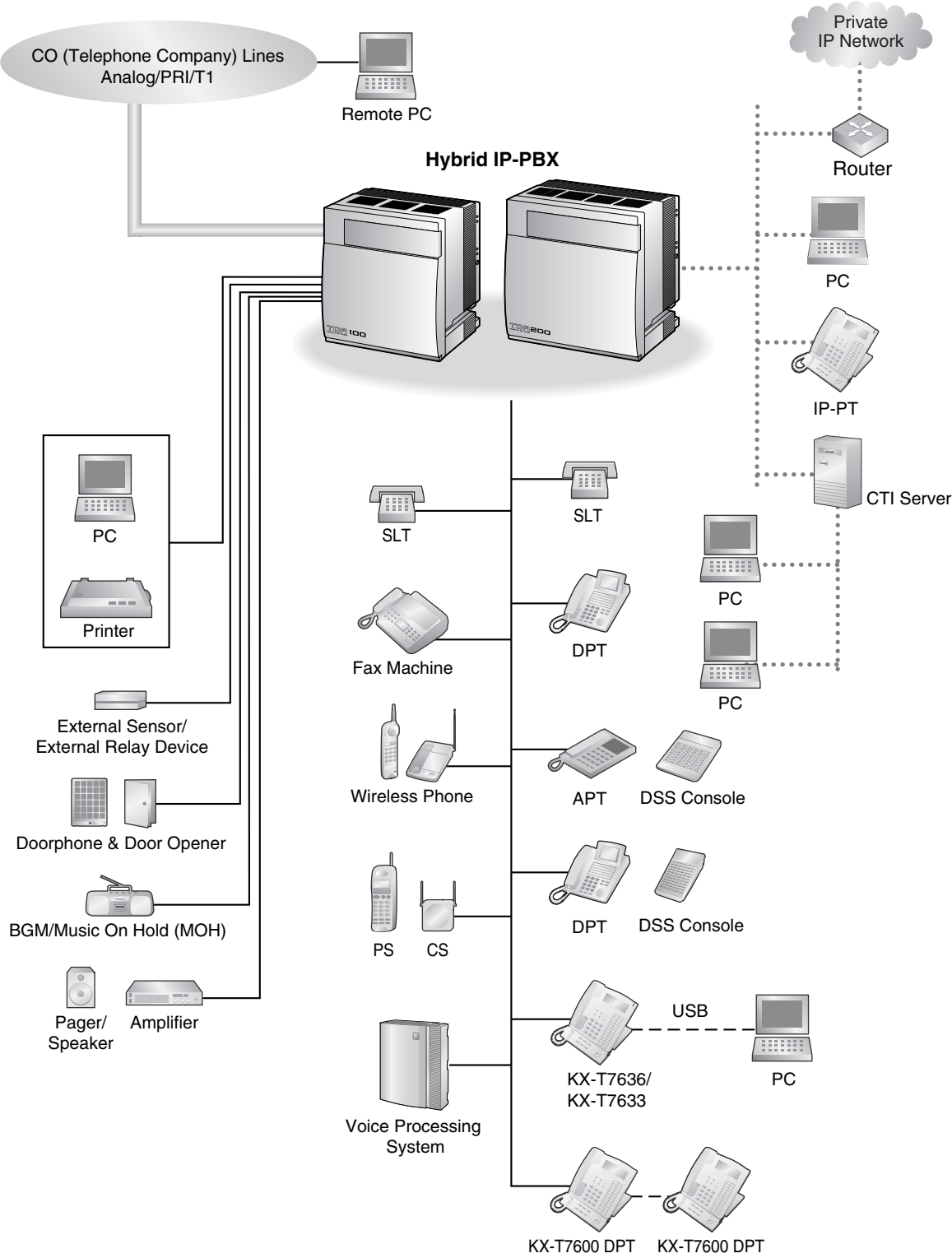KX-TDA100   KX-TDA200
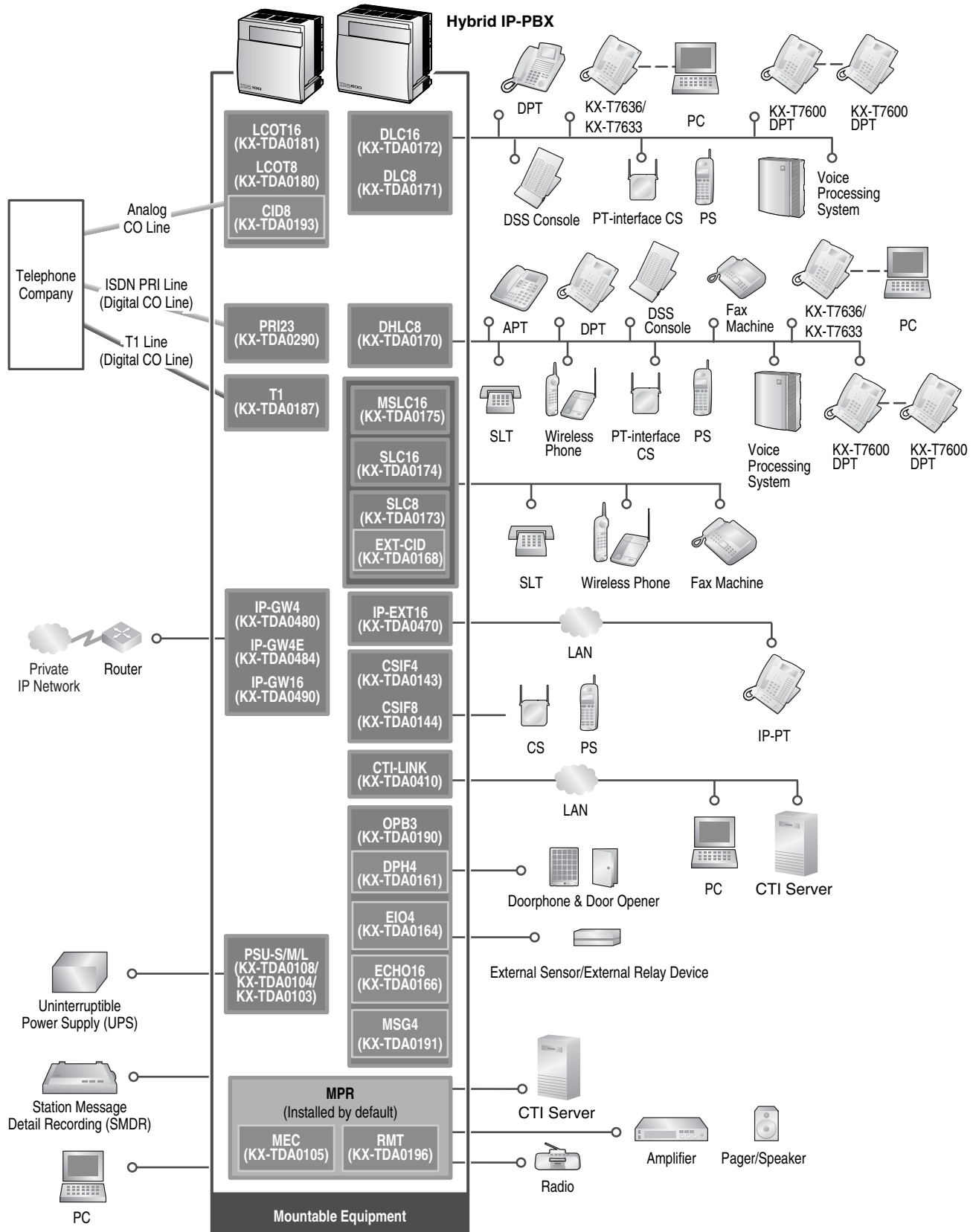
Construction of the Basic Shelf

A: Slots for Expansion
B: MPR Card

1.2.2   System Connection Diagram

CO (Telephone Company) Lines
Analog/PRI/T1

Remote PC

Private
IP Network

Router

Hybrid IP-PBX

PC

IP-PT

CTI Server

PC

PC

PC

Printer

External Sensor/
External Relay Device

Doorphone & Door Opener

BGM/Music On Hold (MOH)

Pager/
Speaker   Amplifier

SLT

SLT

Fax Machine

DPT

Wireless Phone

APT   DSS Console

PS   CS

DPT   DSS Console

USB

KX-T7636/
KX-T7633   PC

Voice Processing
System

KX-T7600 DPT   KX-T7600 DPT

Hybrid IP-PBX

Component	Connected devices
LCOT16 (KX-TDA0181) / LCOT8 (KX-TDA0180) / CID8 (KX-TDA0193)	
DLC16 (KX-TDA0172) / DLC8 (KX-TDA0171)	DPT, KX-T7636/KX-T7633, PC, KX-T7600 DPT, KX-T7600 DPT, DSS Console, PT-interface CS, PS, Voice Processing System
PRI23 (KX-TDA0290) / T1 (KX-TDA0187)	
DHLC8 (KX-TDA0170)	APT, DPT, DSS Console, Fax Machine, KX-T7636/KX-T7633, PC, SLT, Wireless Phone, PT-interface CS, PS, Voice Processing System, KX-T7600 DPT, KX-T7600 DPT
MSLC16 (KX-TDA0175) / SLC16 (KX-TDA0174) / SLC8 (KX-TDA0173) / EXT-CID (KX-TDA0168)	SLT, Wireless Phone, Fax Machine
IP-GW4 (KX-TDA0480) / IP-GW4E (KX-TDA0484) / IP-GW16 (KX-TDA0490)	Private IP Network, Router
IP-EXT16 (KX-TDA0470)	LAN, IP-PT
CSIF4 (KX-TDA0143) / CSIF8 (KX-TDA0144)	CS, PS
CTI-LINK (KX-TDA0410)	LAN, PC, CTI Server
OPB3 (KX-TDA0190) / DPH4 (KX-TDA0161) / EIO4 (KX-TDA0164) / ECHO16 (KX-TDA0166) / MSG4 (KX-TDA0191)	Doorphone & Door Opener, External Sensor/External Relay Device
PSU-S/M/L (KX-TDA0108/ KX-TDA0104/ KX-TDA0103)	Uninterruptible Power Supply (UPS), Station Message Detail Recording (SMDR), PC
MPR (Installed by default) / MEC (KX-TDA0105) / RMT (KX-TDA0196)	CTI Server, Radio, Amplifier, Pager/Speaker

Telephone Company
- Analog CO Line
- ISDN PRI Line (Digital CO Line)
- T1 Line (Digital CO Line)

Mountable Equipment

1.3   Optional Equipment

1.3.1   Optional Equipment

Model No.	Model Name	Description
KX-TDA0103	L-Type Power Supply Unit (PSU-L)	Power Supply Unit for KX-TDA200. Total power output of 279 W. Safety Class 1 compliant.
KX-TDA0104	M-Type Power Supply Unit (PSU-M)	Power Supply Unit for KX-TDA100 and KX-TDA200. Total power output of 140.4 W. Safety Class 1 compliant.
KX-TDA0105	Memory Expansion Card (MEC)	Memory expansion card to increase system data storage space and double the number of DPTs, using Digital XDP connection. To be mounted on the MPR card.
KX-TDA0108	S-Type Power Supply Unit (PSU-S)	Power Supply Unit for KX-TDA100. Total power output of 74 W. Safety Class 1 compliant.
KX-TDA0143	4 Cell Station Interface Card (CSIF4)	4-port CS interface card for 4 CSs.
KX-TDA0144	8 Cell Station Interface Card (CSIF8)	8-port CS interface card for 8 CSs.
KX-TDA0161	4-Port Doorphone Card (DPH4)	4-port doorphone card for 4 doorphones and 4 door openers. To be mounted on the OPB3 card.
KX-TDA0164	4-Port External Input/Output Card (EIO4)	4-port external input/output card. To be mounted on the OPB3 card.
KX-TDA0166	16-Channel Echo Canceller Card (ECHO16)	16-channel card for echo cancellation during conferences. To be mounted on the OPB3 card.
KX-TDA0168	Extension Caller ID Card (EXT-CID)	Sends Caller ID signals to extension ports. To be mounted on the SLC8 card only.
KX-TDA0170	8-Port Digital Hybrid Extension Card (DHLC8)	8-port digital hybrid extension card for DPTs, APTs, SLTs, DSS consoles, and PT-interface CSs, with 2 power failure transfer (PFT) ports.
KX-TDA0171	8-Port Digital Extension Card (DLC8)	8-port digital extension card for DPTs, DSS consoles, and PT-interface CSs.
KX-TDA0172	16-Port Digital Extension Card (DLC16)	16-port digital extension card for DPTs, DSS consoles, and PT-interface CSs.
KX-TDA0173	8-Port Single Line Telephone Extension Card (SLC8)	8-port extension card for SLTs with 2 power failure transfer (PFT) ports.
KX-TDA0174	16-Port Single Line Telephone Extension Card (SLC16)	16-port extension card for SLTs with 4 power failure transfer (PFT) ports.
KX-TDA0175	16-Port Single Line Telephone Extension with Message Lamp Card (MSLC16)	16-port extension card for SLTs with Message Waiting Lamp control and 4 power failure transfer (PFT) ports. Maximum output of 145 V/85 V for Message Waiting Lamp control.
KX-TDA0180	8-Port Analog Trunk Card (LCOT8)	8-port analog CO line card with 2 power failure transfer (PFT) ports.

Model No.	Model Name	Description
KX-TDA0181	16-Port Analog Trunk Card (LCOT16)	16-port analog CO line card with 4 power failure transfer (PFT) ports.
KX-TDA0187	T-1 Trunk Card (T1)	1-port T1 CO line card. EIA/TIA standard compliant.
KX-TDA0190	Optional 3-Slot Base Card (OPB3)	Optional 3-slot base card for mounting a maximum of 3 optional service cards from the following: MSG4, DPH4, or ECHO16 card.
KX-TDA0191	4-Channel Message Card (MSG4)	4-channel message card. To be mounted on the OPB3 card.
KX-TDA0193	8-Port Caller ID Card (CID8)	8-port Caller ID signal type FSK/FSK (with Call Waiting Caller ID [Visual Caller ID])/DTMF. To be mounted on the LCOT8/LCOT16 cards.
KX-TDA0196	Remote Card (RMT)	Analog modem card for remote communication with the Hybrid IP-PBX. ITU-T V.90 support. To be mounted on the MPR card.
KX-TDA0290	PRI Card (PRI23)	1-port ISDN Primary Rate Interface card (23B channels). NI (North American standard ISDN protocol) compliant.
KX-TDA0410	CTI Link Card (CTI-LINK)	Ethernet card for CTI communication via 10BASE-T port. CSTA Phase 3 protocol compatible.
KX-TDA0470	16-Channel VoIP Extension Card (IP-EXT16)	16-channel VoIP extension card. Compliant with Panasonic proprietary protocol, and ITU-T G.729a and G.711 CODEC methods.
KX-TDA0480	4-Channel VoIP Gateway Card (IP-GW4)	4-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, and G.723.1 CODEC methods. G3 fax support.
KX-TDA0484	4-Channel VoIP Gateway Card (IP-GW4E)	4-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, G.723.1, and G.711 CODEC methods.
KX-TDA0490	16-Channel VoIP Gateway Card (IP-GW16)	16-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, G.723.1, and G.711 CODEC methods.
KX-TDA0920	SD Memory Card for Software Upgrade to Enhanced Version	Optional SD Memory Card to use enhanced features. For more details, refer to the SD Memory Card Installation/Upgrade Guide.

Note

For the maximum number of optional service cards that can be installed in the Hybrid IP-PBX, refer to "1.4.3 System Capacity".

1.4   Specifications

1.4.1   General Description

Control Bus		Original bus (16-bit, 8 MHz, 10 megabytes per second)
Communication Bus		H.100 bus conformity (1024 time slots)
Switching		Non-blocking
Power Input	**PSU-S**	100 V AC to 130 V AC, 1.4 A/200 V AC to 240 V AC, 0.8 A, 50 Hz/60 Hz
	PSU-M	100 V AC to 130 V AC, 2.5 A/200 V AC to 240 V AC, 1.4 A, 50 Hz/60 Hz
	PSU-L	100 V AC to 130 V AC, 5.1 A/200 V AC to 240 V AC, 2.55 A, 50 Hz/60 Hz
Maximum Power Failure Tolerance[1]		300 ms
Power Consumption	**KX-TDA100 with PSU-S**	140 W, 1.4 A (at 120 V AC, 60 Hz)
	KX-TDA100 with PSU-M	210 W, 2.2 A (at 120 V AC, 60 Hz)
	KX-TDA200 with PSU-M	240 W, 2.5 A (at 120 V AC, 60 Hz)
	KX-TDA200 with PSU-L	490 W, 5.1 A (at 120 V AC, 60 Hz)
Memory Backup Duration		7 years
Dialing	**CO Line**	Dial Pulse (DP) 10 pps, 20 pps Tone (DTMF) Dialing
	Extension	Dial Pulse (DP) 10 pps, 20 pps Tone (DTMF) Dialing
Mode Conversion		DP-DTMF, DTMF-DP
Ring Frequency		20 Hz/25 Hz (selectable)
Central Office Loop Limit		1600 Ω maximum
Operating Environment	**Temperature**	0 °C to 40 °C (32 °F to 104 °F)
	Humidity	10 % to 90 % (non-condensing)
Conference Call CO Line		From 10 × 3-party conference call to 4 × 8-party conference call
Music on Hold (MOH)		2 ports (Level Control: -11 dB to +11 dB in 1 dB steps) MOH1: External Music Source port MOH2: Selectable Internal/External Music Source port
Paging	**Internal**	Level Control: -15 dB to +6 dB in 3 dB steps
	External	2 ports (Volume Control: -15 dB to +15 dB in 1 dB steps)
Serial Interface Port	**RS-232C**	1 (maximum 115.2 kbps)
	USB	1

Extension Connection Cable		SLT	1-pair wire (T, R)
		DPT	1-pair wire (D1, D2) or 2-pair wire (T, R, D1, D2)
		APT	2-pair wire (T, R, D1, D2)
		PT-interface CS	1-pair wire (D1, D2)
		DSS Console and Add-on Key Module	1-pair wire (D1, D2)
Dimension	KX-TDA100	334 mm (W) × 390 mm (H) × 270 mm (D) (13-1/3 in × 15-3/5 in × 10-4/5 in)	
	KX-TDA200	430 mm (W) × 415 mm (H) × 270 mm (D) (17-1/5 in × 16-3/5 in × 10-4/5 in)	
Weight (when fully mounted)	KX-TDA100	Under 12 kg (26.4 lb)	
	KX-TDA200	Under 16 kg (35.2 lb)	

[1] If tolerance may be exceeded, an Uninterruptible Power Supply (UPS) is recommended.

1.4.2   Characteristics

Terminal Equipment Loop Limit	• PT: KX-T7600 series DPT: 90 Ω; all other DPTs/APTs: 40 Ω • SLT: 600 Ω including set • Doorphone: 20 Ω • CS: 130 Ω; PT-interface CS: 65 Ω
Minimum Leakage Resistance	15 000 Ω minimum
Maximum Number of Extension Instruments per Line	**1** for PT or SLT **2** by Parallel or eXtra Device Port connection of an APT/DPT and an SLT **3** by Digital eXtra Device Port connection of 2 DPTs and an SLT
Ring Voltage	75 Vrms at 20 Hz/25 Hz depending on the Ringing Load
Central Office Loop Limit	1600 Ω maximum
Hookswitch Flash Timing Range	24 ms to 2032 ms
Door Opener Current Limit	24 V DC/30 V AC, 1 A maximum
External Relay Current Limit	24 V DC/30 V AC, 1 A maximum
External Sensor Current Limit	Power to the external sensor is provided from the EIO4 card and must be grounded through the EIO4 card. For the connection diagram, refer to "2.6.3 EIO4 Card (KX-TDA0164)". The Hybrid IP-PBX detects input from the sensor when the signal is under 100 Ω.
Paging Terminal Impedance	600 Ω
MOH (Music on Hold) Terminal Impedance	10 000 Ω

1.4.3 System Capacity

Maximum Optional Service Cards

There are 2 types of optional service cards for installation:

- Cards installed in the slots of the Hybrid IP-PBX
- Cards mounted on other optional service cards

Notes

- Any card that exceeds the capacity of the Hybrid IP-PBX will be ignored.
- When the Hybrid IP-PBX starts up with an invalid configuration, some cards will be ignored.

Cards Installed in the Slots of the Hybrid IP-PBX

KX-TDA100   **KX-TDA200**

A   B   C   B
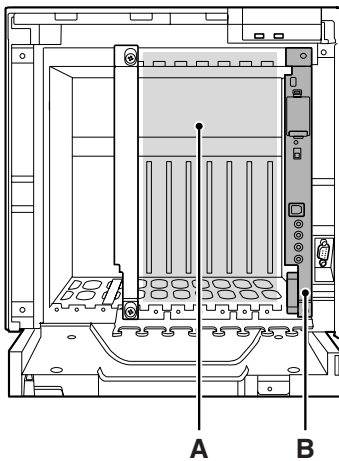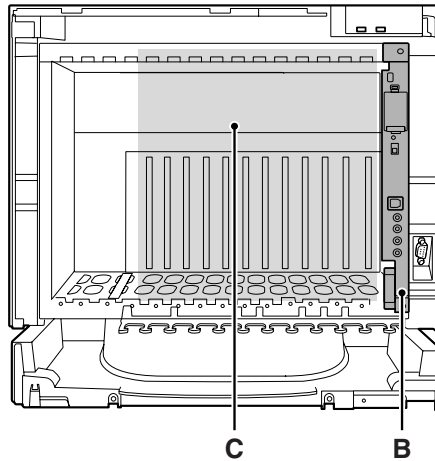
A. Free Slots 1 to 6 (from the left)

B. MPR Card Slot

C. Free Slots 1 to 11 (from the left)

The following number of optional service cards can be installed in the various slots of the Hybrid IP-PBX.

Card Type		Maximum Number		Installed in
		KX-TDA100	KX-TDA200	
MPR		1	1	MPR Card Slot
CO Line Card		Total 6[*1]	Total 8[*2]	Free Slot
	LCOT4	6	8	
	LCOT8			
	LCOT16			
	T1	4	4	
	PRI23			
	IP-GW4	4	4	
	IP-GW4E			
	IP-GW16			
Extension Card		Total 6	Total 8	
	DHLC8	6	8	
	DLC8			
	DLC16			
	SLC8			
	SLC16			
	MSLC16			
	IP-EXT16			
	CSIF4	4	4	
	CSIF8			
OPB3		4	4	
CTI-LINK		1	1	

[*1]   When installing T1, PRI23, or IP-GW4 cards, make sure that the number of these cards $\times$ 2 + the number of other cards (including IP-GW4E cards) does not exceed 8.

[*2]   One T1, PRI23, or IP-GW4 card counts as 2 cards. However, one IP-GW4E card counts as 1 card.

Cards Mounted on Other Optional Service Cards

The following number of optional service cards can be mounted on the specified other optional service cards.

Card Type	Maximum Number		Mounted on
	KX-TDA100	KX-TDA200	
MEC	1	1	MPR Card
RMT	1	1	
CID8	12	16	LCOT8 Card/LCOT16 Card
EXT-CID	6	8	SLC8 Card
DPH4	4	4	OPB3 Card
ECHO16	2[*1]	2[*1]	
MSG4	4	4	
EIO4	4	4	

[*1] Only 1 ECHO16 card can be mounted on each OPB3 card.

Maximum Terminal Equipment

The following number of items of terminal equipment can be supported by the Hybrid IP-PBX. For how to count the total number of items of equipment to be connected, refer to "MEC Card Calculation".

Terminal Equipment Type	KX-TDA100		KX-TDA200	
	Without MEC Card	With MEC Card	Without MEC Card	With MEC Card
Telephone	64	160	128	256
SLT	64	96	128	128
KX-T7600 series DPT	64	128	128	256
Other DPT	32	32	128	128
APT	24	24	64	64
IP-PT	64	96	128	128
DSS console	8		8	
CS	32		32	
PS	128		128	
Voice Processing System (VPS)	2		2	
Doorphone	16		16	
Door Opener	16		16	
External Sensor	16		16	
External Relay	16		16	

MEC Card Calculation

Calculate the MEC figure from the type and total number of items of equipment to be connected. If the MEC figure exceeds 64 (for KX-TDA100) or 128 (for KX-TDA200), you need to install an MEC card.

MEC Card Calculation

Equipment Type		MEC Figure
PT	KX-T7600 series DPT/KX-T7600 series DSS console	1
	Other DPT/Other DSS console	1
	APT	1
	IP-PT	1
Extension Card[1]	DHLC8	8
	SLC8	8
	SLC16	16
	MSLC16	16
CS (1 unit)		0
PT-interface CS (1 unit)		0
VPS (1 port)		1

[1] Only the extension cards that can support SLTs count for the MEC figures.

Calculation Example (KX-TDA100)

Equipment Type		MEC Figure
KX-T7600 series DPT	48 units	48
SLC16	1 card	16
MSLC16	1 card	16
VPS	8 ports	8
Total		88

The total MEC figure is 88. As this exceeds 64, you need to install an MEC card for this configuration.

Power Supply Unit Selection

Hybrid IP-PBX needs a power supply unit (PSU) suitable for its configuration. Calculate the load figure from the type and number of items of equipment to be connected, and determine the type of PSU that will be required.

Load Figure Calculation

Equipment Type		Load Figure
PT	KX-T7600 series DPT/KX-T7600 series DSS console	1
	Other DPT/Other DSS console	4
	APT	4
	IP-PT	0
Extension Card[*1]	DHLC8	8
	SLC8	8
	SLC16	16
	MSLC16	16
CS (1 unit)		4
PT-interface CS (1 unit)		4
VPS (1 port)		1

[*1] Only the extension cards that can support SLTs count for the load figures.

PSU Capacity

Each PSU supports a different load figure.

PSU Type	Maximum Load Figure
PSU-S[*1]	64
PSU-M[*2]	128
PSU-L[*3]	512

[*1] Available for the KX-TDA100
[*2] Available for the KX-TDA100 and KX-TDA200
[*3] Available for the KX-TDA200

Calculation Example (KX-TDA200)

Equipment Type		Load Figure
KX-T7600 series DPT	48 units	48
Other DPT	2 units	8
SLC16	1 card	16
MSLC16	1 card	16
VPS	8 ports	8
Total		96

The total load figure is 96. As this is between 64 and 128, you should install the PSU-M. However, if you expect expansion in the future, it may be better to install the PSU-L. There is no harm in installing a PSU that is larger than is required for the current configuration.

1.4 Specifications

Section 2

Installation

This section describes the procedures to install the Hybrid IP-PBX. Detailed instructions for planning the installation site, installing the shelves and optional service cards, and cabling of peripheral equipment are provided. Further information on system expansion and peripheral equipment installation is included.

2.1 Before Installation

2.1.1 Before Installation

Please read the following notes concerning installation and connection before installing the Hybrid IP-PBX and terminal equipment.
Be sure to comply with all applicable laws, regulations, and guidelines.

Safety Installation Instructions

When installing telephone wiring, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Never install telephone wiring during a lightning storm.

2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.

3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

4. Use caution when installing or modifying telephone lines.

5. Anti-static precautions should be taken during installation.

Installation Precautions

This set is made for wall mounting (KX-TDA100/KX-TDA200) or floor standing (KX-TDA200 only), and should be installed in a location where it is accessible for inspections and maintenance.
To prevent malfunction, noise, or discoloration, avoid installing the system in the following locations:

1. In direct sunlight and hot, cold, or humid places. Temperature range: 0 °C to 40 °C (32 °F to 104 °F)

2. Areas where sulfuric gases may be present, such as near thermal springs.

3. Areas where shocks or vibrations are frequent or strong.

4. High-dust areas, or places the system may come into contact with water or oil.

5. Near devices that generate high frequencies, such as sewing machines or electric welders.

6. On or near computers, telexes, or other office equipment, as well as microwave ovens or air conditioners. (It is preferable not to install the system in the same room as the above equipment.)

7. Within 1.8 m (6 ft) of radios and televisions. (Both the Hybrid IP-PBX and PTs should be at least 1.8 m (6 ft) away from such devices).

8. Locations where other objects will obstruct the area around the Hybrid IP-PBX. Be especially careful to leave at least 20 cm (8 in) of space above and 10 cm (4 in) to the sides of the Hybrid IP-PBX for ventilation.

9. Do not block the openings of the Hybrid IP-PBX.

10. Do not stack up the optional service cards.

Wiring Precautions

Be sure to follow these instructions when wiring the unit:

1. Do not run unshielded telephone cables near AC power cables, computer cables, AC power sources, etc. When running cables near other noise-generating devices or cables, use shielded telephone cables or shield the telephone cables with metal tubing.

2. If cables are run on the floor, use protectors to prevent the cables from being stepped on. Avoid running cables under carpets.

3. Avoid using the same AC outlet for computers, telexes, and other office equipment, as noise generated by such equipment may hamper system performance or interrupt the system.

4. Use 2-pair telephone cables when connecting PTs.
Use 1-pair telephone cables when connecting SLTs, data terminals, answering machines, computers, Voice Processing Systems, etc.

5. Unplug the system from its power source when wiring, and plug the system back in only after all wiring is completed.

6. Mis-wiring may cause the Hybrid IP-PBX to operate improperly. Refer to Section 2 "Installation" when wiring the system.

7. If an extension does not operate properly, disconnect the telephone from the extension line and connect it again, or turn off the Hybrid IP-PBX using the power switch, then turn it on again.

8. For safety purposes this unit is equipped with a grounded plug. If you do not have a grounded outlet, please have one installed. Do not bypass this safety feature by tampering with the plug.

9. Use twisted pair cable for CO line connection.

10. CO lines should be installed with surge protectors. For details, refer to "2.2.13 Surge Protector Installation".

11. To assure good quality telephone connection, it is recommended new and modifications to existing installation of customer premise wiring shall use solid twisted pair copper conductors with minimum 24 gauge that comply with the electrical specifications for Category 3 wiring as detailed in ANSI/EIA/TIA-570A Building Wiring Standards.

2.2 Installation of the Hybrid IP-PBX

2.2.1 Unpacking

Unpack the box and check the items below:

	KX-TDA100	KX-TDA200
Main Unit	1	1
Metal Bracket	1	1
Screw A	3	4
Screw B (Black)	2	6
Anchor Plug	3	4
Mini Plug (for pager and music source)	4	4
SD Memory Card	1	1

2.2.2   Names and Locations

Inside View
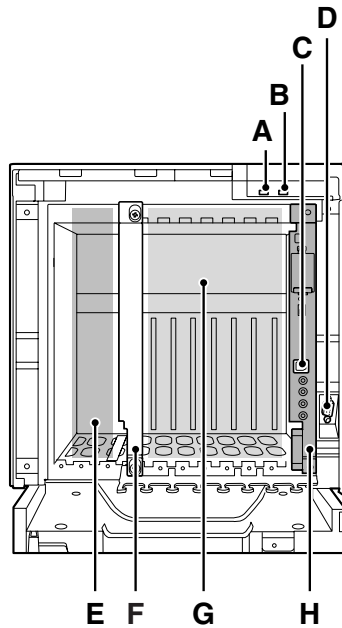
KX-TDA100   **KX-TDA200**
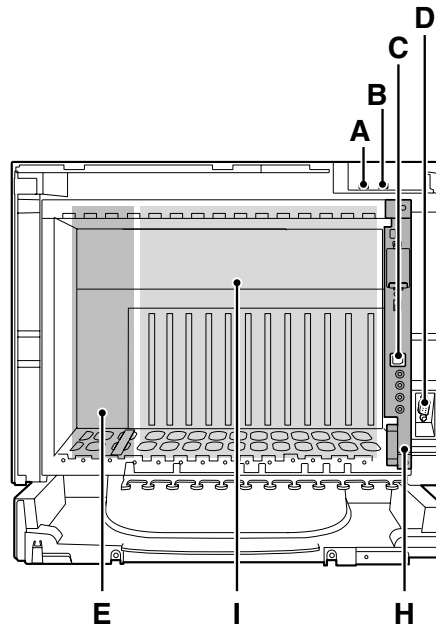
A. RUN Indicator

B. ALARM Indicator

C. USB Port

D. RS-232C Port

E. PSU Slot

F. Null Slot (not available for any optional service card)

G. Free Slots 1 to 6 (from the left)

H. MPR Card Slot

I. Free Slots 1 to 11 (from the left)

2.2.3   Opening/Closing the Front Cover

Opening the Front Cover

1.   Insert a flathead screwdriver into the opening (on the left of the screw cover) and unlatch the screw cover.
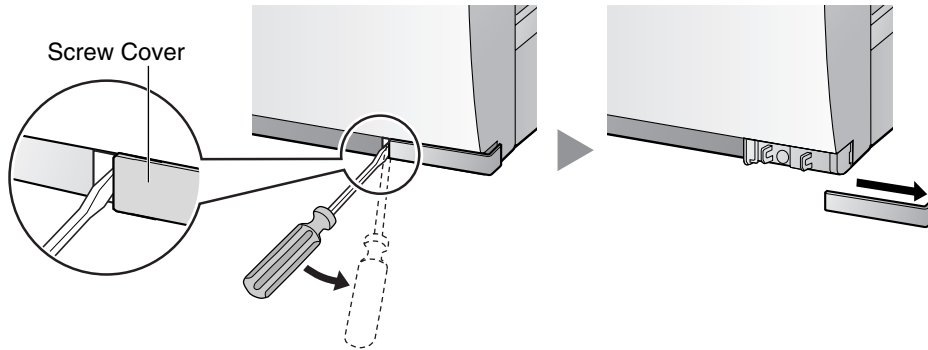
Screw Cover

2.   Turn the screw counterclockwise to loosen.
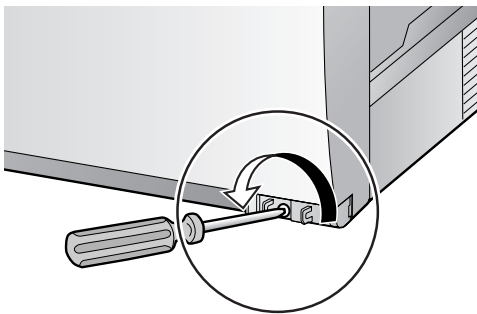
3.   Slide the front cover to the right until it stops, then lift the front cover.
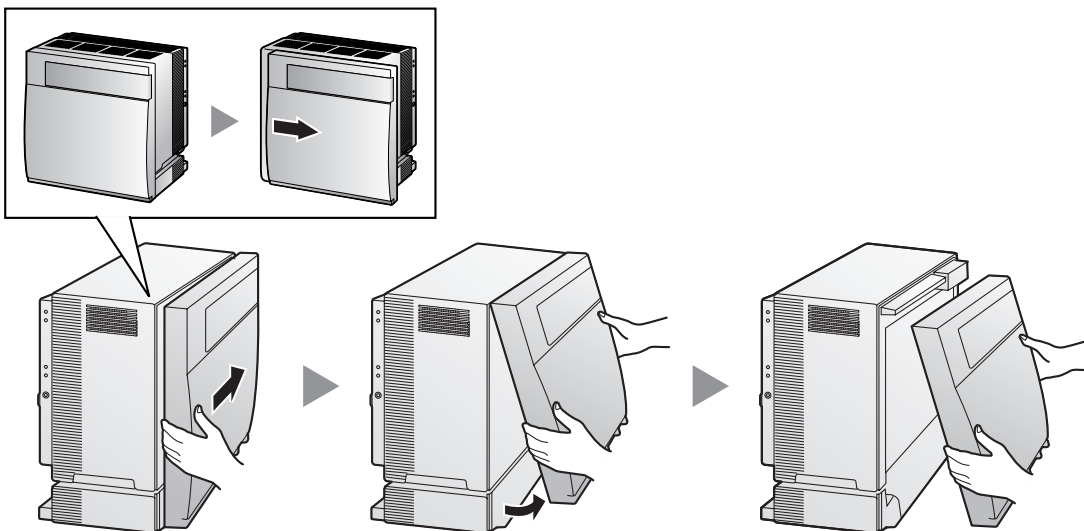
Closing the Front Cover

1. Hook the front cover onto the shelf (line up the protrusions on the cover with the receptacles on the shelf). Then slide the front cover to the left until it locks.
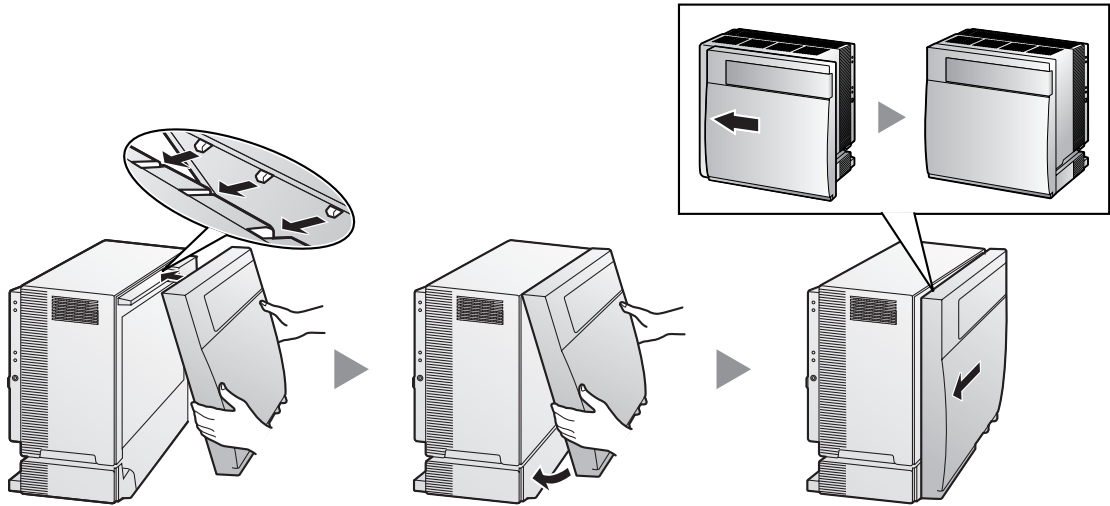
2. Turn the screw clockwise to tighten.
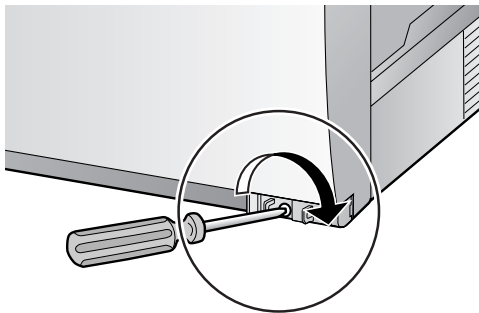
3. Secure the screw cover.
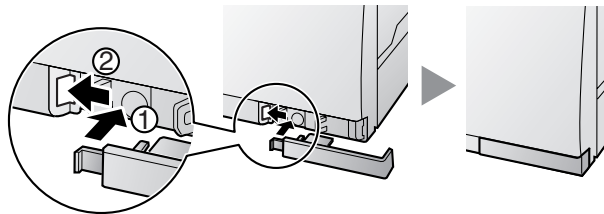
Notes
- For safety reasons, close the front cover and tighten the screw before operating the Hybrid IP-PBX.
- Do not forget to tighten the screw before securing the screw cover.

2.2.4   Installing/Replacing the Power Supply Unit

Function

PSU Type	Lower/Upper Input Voltage Range	Current	Input Frequency
PSU-S (for KX-TDA100)	Lower: 100 V AC to 130 V AC	1.4 A	50 Hz or 60 Hz
	Upper: 200 V AC to 240 V AC	0.8 A	
PSU-M (for KX-TDA100/200)	Lower: 100 V AC to 130 V AC	2.5 A	
	Upper: 200 V AC to 240 V AC	1.4 A	
PSU-L (for KX-TDA200)	Lower: 100 V AC to 130 V AC	5.1 A	
	Upper: 200 V AC to 240 V AC	2.55 A	

PSU-S   PSU-M/PSU-L
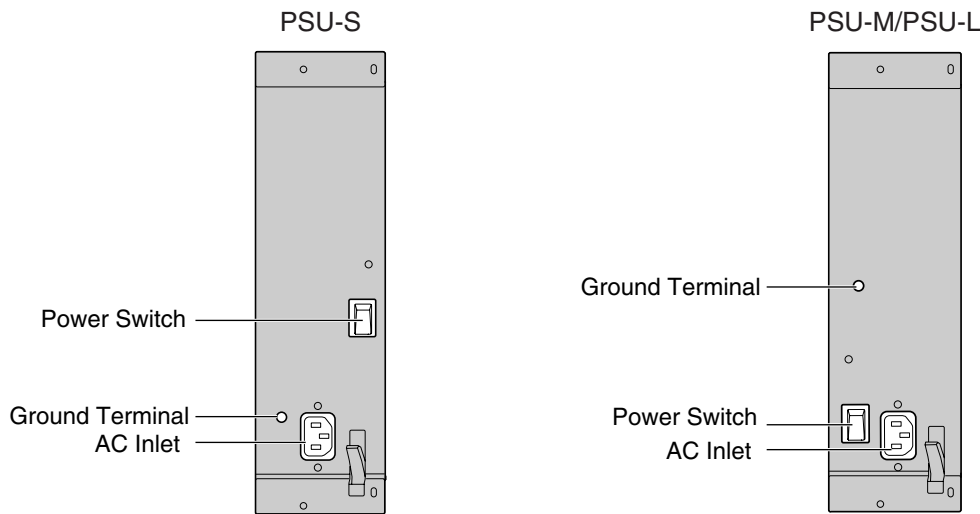
Accessories and User-supplied Items

Accessories (included): Screws × 4, AC power cord × 1

User-supplied (not included): Grounding wire

<u>**Note**</u>

For details about frame ground connection, refer to "2.2.5 Frame Ground Connection".

Safety Instructions

Each PSU complies with Safety Class 1 of IEC60950, EN60950, UL60950, CAN/CSA-C22.2 No.60950, and AS/NZS60950; therefore a protective ground connection exists between the mains outlet ground and the PSU case. To ensure the PBX chassis is safely grounded, it is essential that the PSU case be securely fastened to the PBX chassis with the 4 screws provided with each PSU.

When installing or replacing a PSU, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Never install or replace a PSU during a lightning storm.
2. Never install or replace a PSU in wet locations.
3. Never install or replace a PSU unless at least 20 s has elapsed after the AC supply is disconnected.

**4.** To protect the back board from static electricity, do not touch parts on the back board in the main unit and PSU. To discharge static electricity, touch ground or wear a grounding strap.

The following procedures are for installing or replacing a PSU only. Do not replace or remove the PSU for any other purpose.

Installing the Power Supply Unit

1. Insert the PSU along the guide rails.

CAUTION

For safety reasons, do not touch parts in the PSU.

Guide Rail
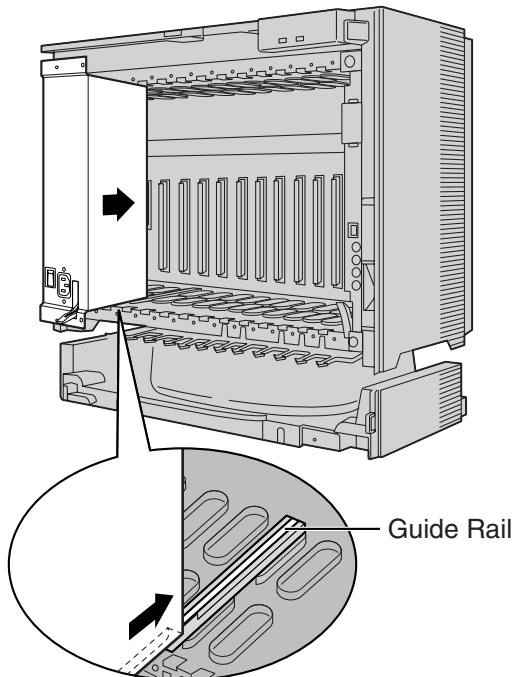
2. Push the release lever in the direction of the arrow, so that the PSU engages securely with the connector on the back board.

Back Board
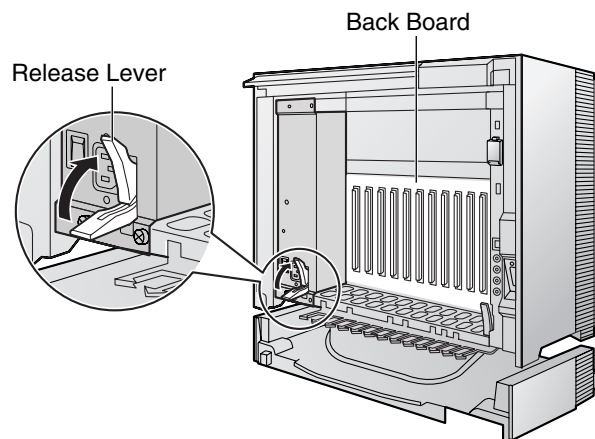
Release Lever

3. Turn the 4 screws clockwise, in the order indicated by the numbers 1 to 4, to fix the PSU.
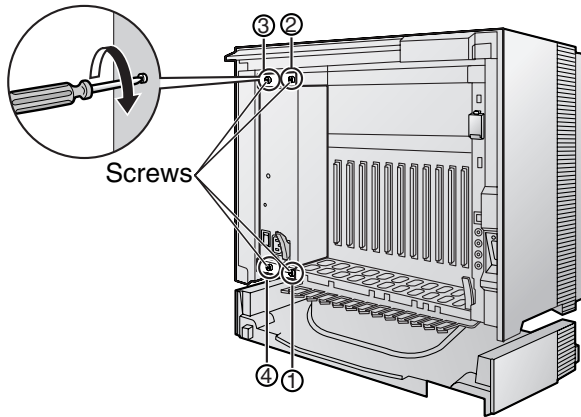
Replacing the Power Supply Unit

1. Unplug the AC power cord.
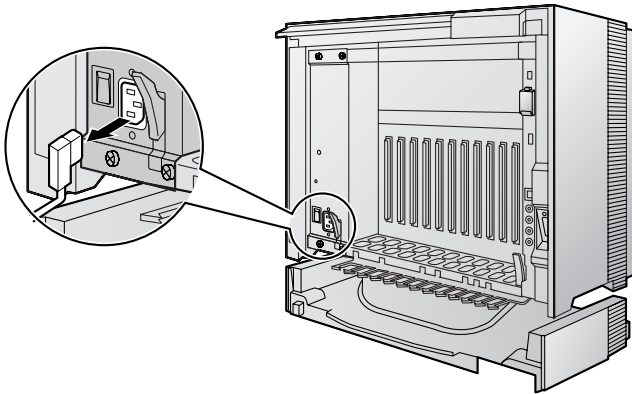
2. Turn the 4 screws counterclockwise to loosen them.
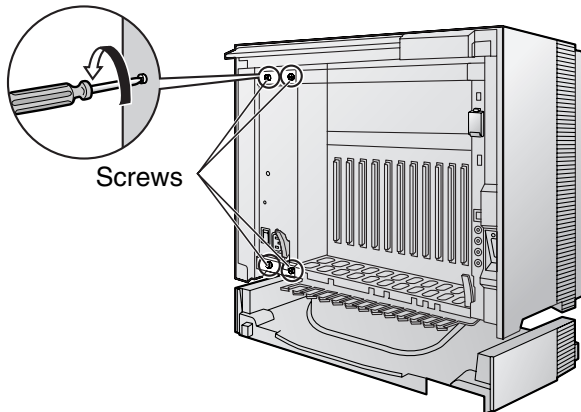
3. Pull the release lever in the direction of the arrow to disconnect the PSU from the back board.

Back Board

Release Lever
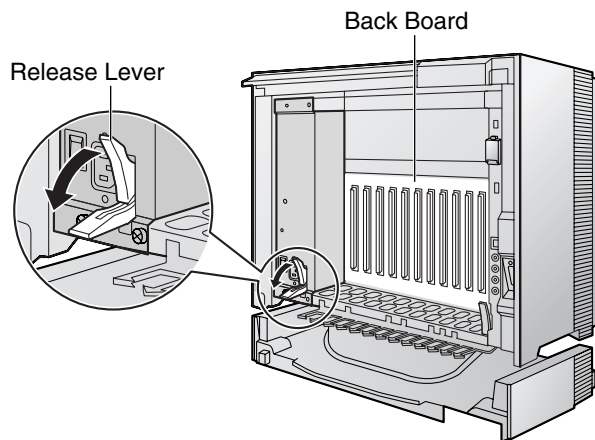
4. Replace the PSU.

New PSU   Current PSU
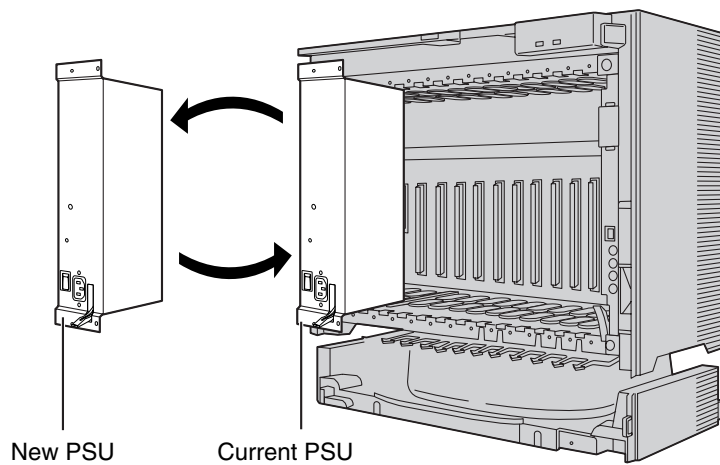
5. Follow the steps in "Installing the Power Supply Unit".

2.2.5   Frame Ground Connection

IMPORTANT

Connect the frame of the Hybrid IP-PBX to ground.

1. Loosen the screw.
2. Insert a grounding wire (user-supplied)*.
3. Tighten the screw.
4. Connect the grounding wire to ground.

Screw

Grounding wire
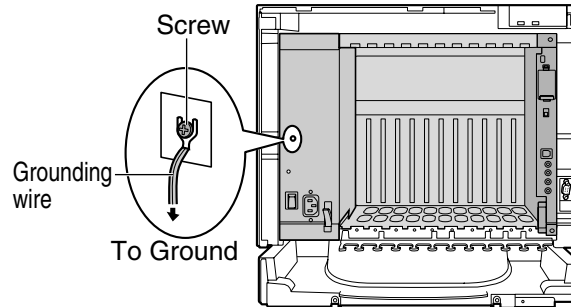
To Ground

* For grounding wire, green-and-yellow insulation is required, and the cross-sectional area of the conductor must be more than 0.75 mm^2 or 18 AWG.

- Be sure to comply with applicable local regulations (e.g., laws, guidelines).
- Proper grounding (connection to ground) is very important to protect the Hybrid IP-PBX from the bad effects of external noise or to reduce the risk to the user of electrocution in the case of a lightning strike.
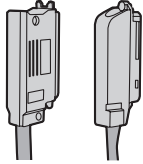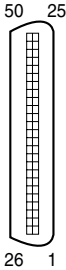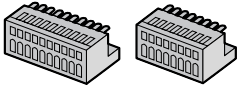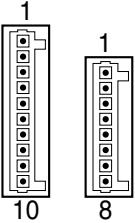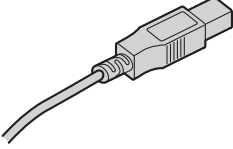- The ground wire of the AC cable has an effect against external noise and a lightning strikes, but it may not be enough to protect the Hybrid IP-PBX. A permanent connection between ground and the ground terminal of the Hybrid IP-PBX must be made.

In most of the continental United States, the ground provided by the "Third wire ground" at the commercial power outlet will be satisfactory. However, in a small percentage of cases this ground may be installed incorrectly. Therefore, the following test procedure should be performed.

Test Procedure

1. Obtain a suitable voltmeter and set it for a possible reading of up to 250 V AC.
2. Connect the meter probes between the 2 main AC voltage points on the wall outlet. The reading obtained should be 108 V AC to 132 V AC.
3. Move one of the meter probes to the 3rd prong terminal (GND).
   Either the same reading or a reading of 0 volt should be obtained.
4. If a reading of 0 volt at one terminal and a reading of 108 V AC to 132 V AC at the other terminal is not obtained, the outlet is not properly grounded.
   This condition should be corrected by a qualified electrician (per article 250 of the National Electrical Code).
5. If a reading of 0 volt at one terminal and a reading of 108 V AC to 132 V AC at the other terminal is obtained, then set the meter to the "OHMS/RX1" scale, place one probe at the GND Terminal and the other probe at the terminal which gave a reading of 0 volt.
   A reading of less than 1 ohm should be obtained. If the reading is not obtained, the outlet is not adequately grounded. See qualified electrician.

2.2.6 Installing/Removing the Optional Service Cards

CAUTION

To protect the back board from static electricity, do not touch parts on the back board in the main unit and on the optional service cards. To discharge static electricity, touch ground or wear a grounding strap.

Note

The optional service cards can be installed or removed while the DC power is supplied. However, when installing or removing the MPR card, the DC power supply must be turned off.

Installing Optional Service Cards

1. Insert the card along the guide rails.

Guide Rail
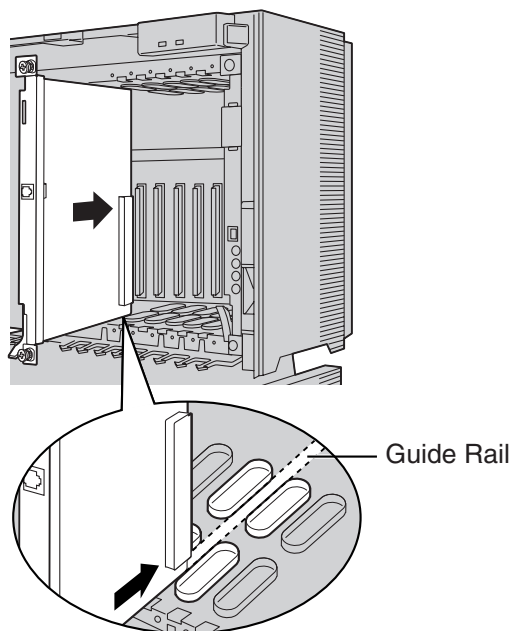
2. Holding the card as shown below, push the release lever in the direction of the arrow so that the card engages securely with the connector on the back board.

Back Board

Release Lever
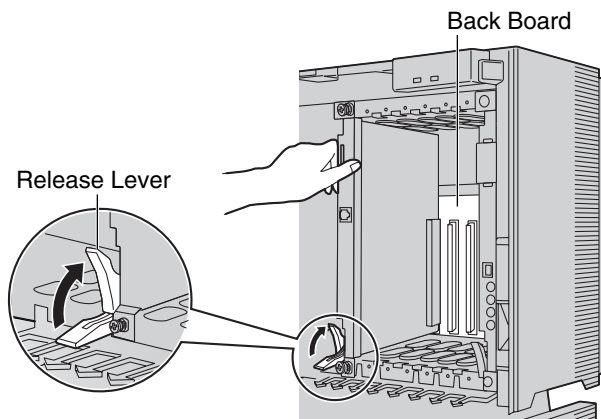
3. Turn the 2 screws clockwise to fix the card in place.
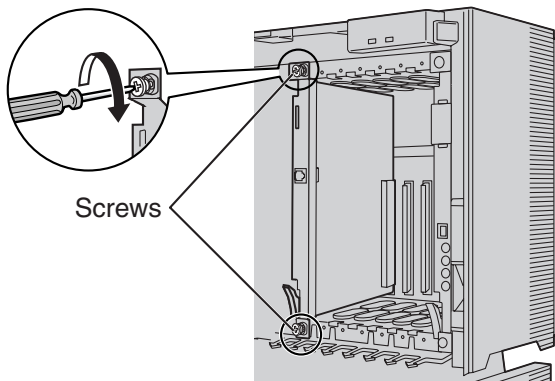
Screws

Note

Make sure the screws are tightened to ground the card securely.

Covering the Blank Slots

Be sure to cover each slot in which no optional service card is installed by using a Blank Slot Cover.

CAUTION

Failure to install the Blank Slot Cover may cause electromagnetic interference.
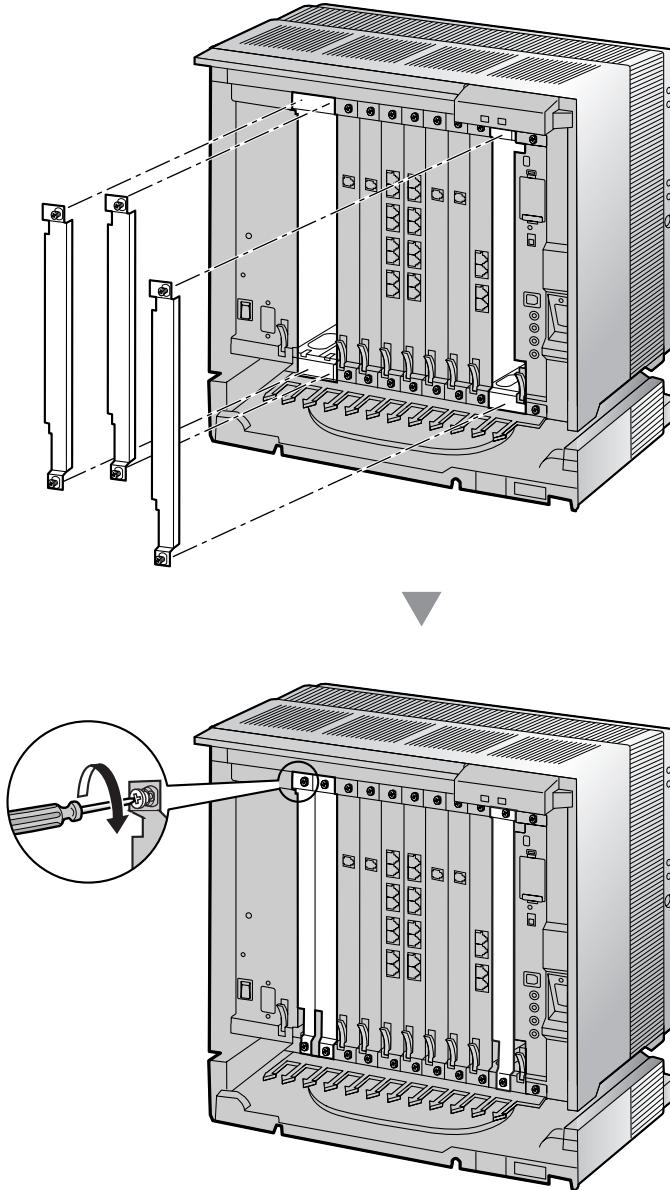
Handling of the Cables

When cables are connected to the Hybrid IP-PBX, run the cables to either the right or the left and then towards the back of the shelf as shown below.
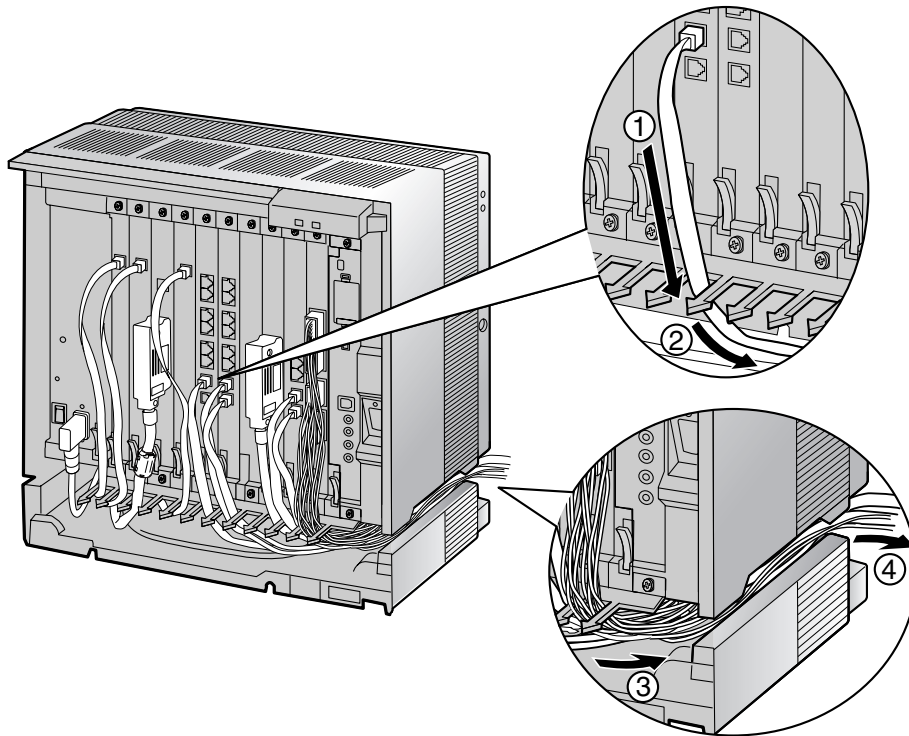
Note

For safety reasons, do not stretch, bend, or pinch the AC power cord.

Removing the Optional Service Cards
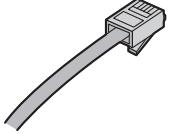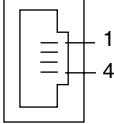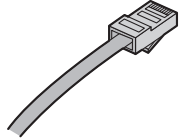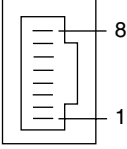
1. Turn the 2 screws counterclockwise to loosen them.

Screws
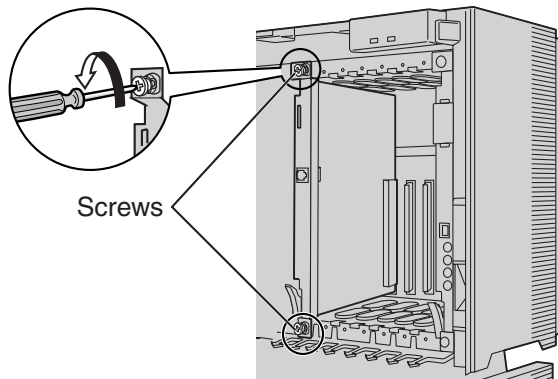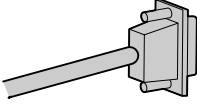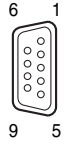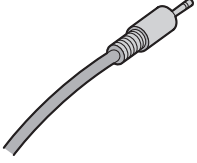
2. Pull the release lever in the direction of the arrow to disconnect the card from the back board. Pull the card from the shelf to remove it.

Back Board

Release Lever
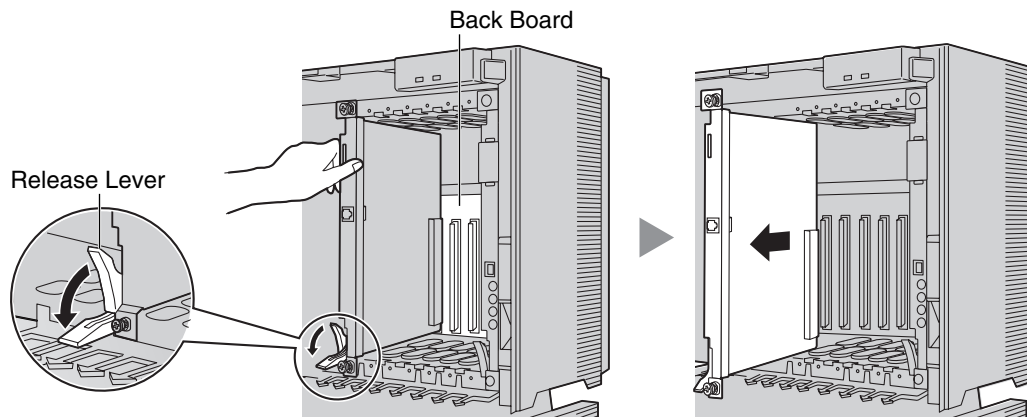
2.2.7 Types of Connectors

Connector Type	Pin Number	Used for
RJ11 (Twisted pair cable)	1 4	• DHLC8 (KX-TDA0170) • SLC8 (KX-TDA0173) • SLC16 (KX-TDA0174) • MSLC16 (KX-TDA0175) • LCOT8 (KX-TDA0180) • LCOT16 (KX-TDA0181)
RJ45 (Twisted pair cable)	8 1	• CSIF4 (KX-TDA0143) • CSIF8 (KX-TDA0144) • T1 (KX-TDA0187) • PRI23 (KX-TDA0290) • CTI-LINK (KX-TDA0410) • IP-EXT16 (KX-TDA0470) • IP-GW4 (KX-TDA0480) • IP-GW4E (KX-TDA0484) • IP-GW16 (KX-TDA0490)
Amphenol Type A Type B (Shielded twisted pair cable)	50 25 26 1	• DHLC8 (KX-TDA0170) • DLC8 (KX-TDA0171) • DLC16 (KX-TDA0172) • SLC8 (KX-TDA0173) • SLC16 (KX-TDA0174) • MSLC16 (KX-TDA0175) • LCOT8 (KX-TDA0180) • LCOT16 (KX-TDA0181)
10-pin 8-pin Terminal Terminal Block Block	1 1 10 8	• DPH4 (KX-TDA0161) • EIO4 (KX-TDA0164)

Connector Type	Pin Number	Used for
RS-232C	6 1 9 5	• IP-GW4 (KX-TDA0480) • Basic Shelf
USB	3 2 4 1	• MPR
Mini Plug	2 4	• MPR

2.2.8   Attaching a Ferrite Core

A ferrite core must be attached when:
- connecting IP-GW16 and IP-EXT16 cards using an RJ45 connector, or
- connecting extension cards using an Amphenol connector.

The ferrite core is included with the card.

When connecting an IP-GW16/IP-EXT16 card

Wrap the cable once around the ferrite core, then close the case of the ferrite core. Attach the ferrite core 5 cm (1-15/16 in) away from the connector.
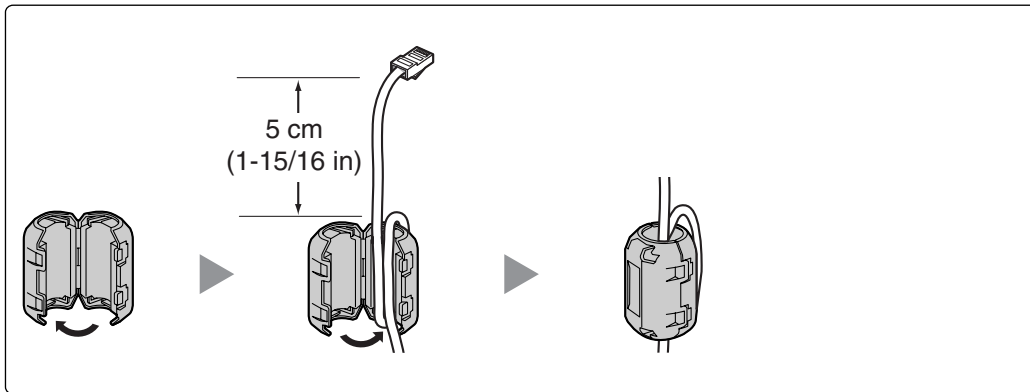
When connecting an extension card

Pass the cable through the ferrite core, then close the case of the ferrite core. Attach the ferrite core 3 cm (1-3/16 in) away from the connector.
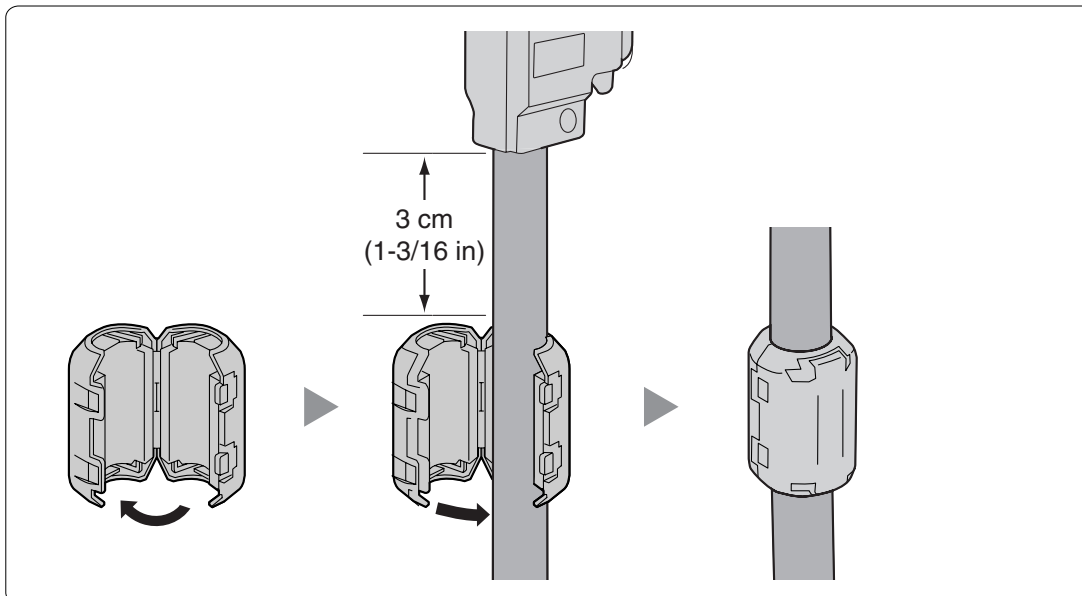
If you need to open the ferrite core, use a flathead screwdriver to unlatch the case of the ferrite core.
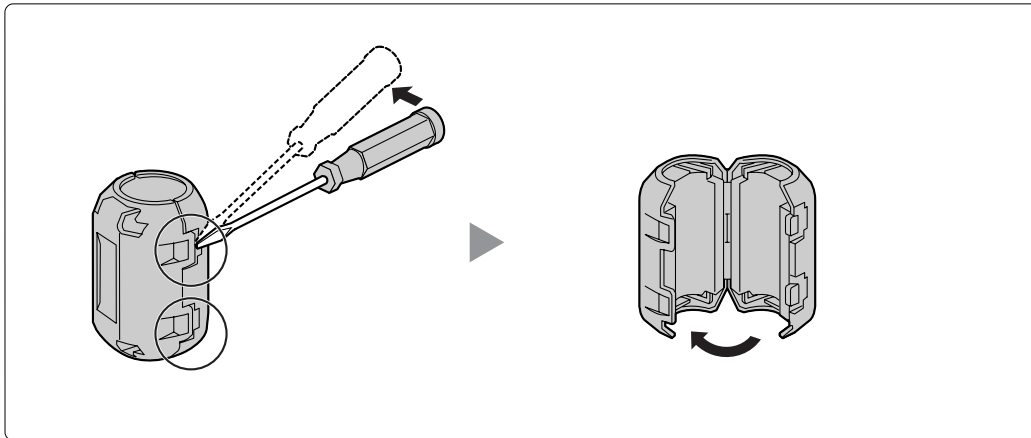
2.2.9   Fastening Amphenol Connector

An Amphenol 57JE-type connector is used on some of the optional service cards.
To connect an Amphenol connector, use the spring latch or screw to fix the upper part and use Velcro® tape to fix the lower part of the connector.

Type A (Spring Latch + Velcro Tape)	Type B (Screw + Velcro Tape)
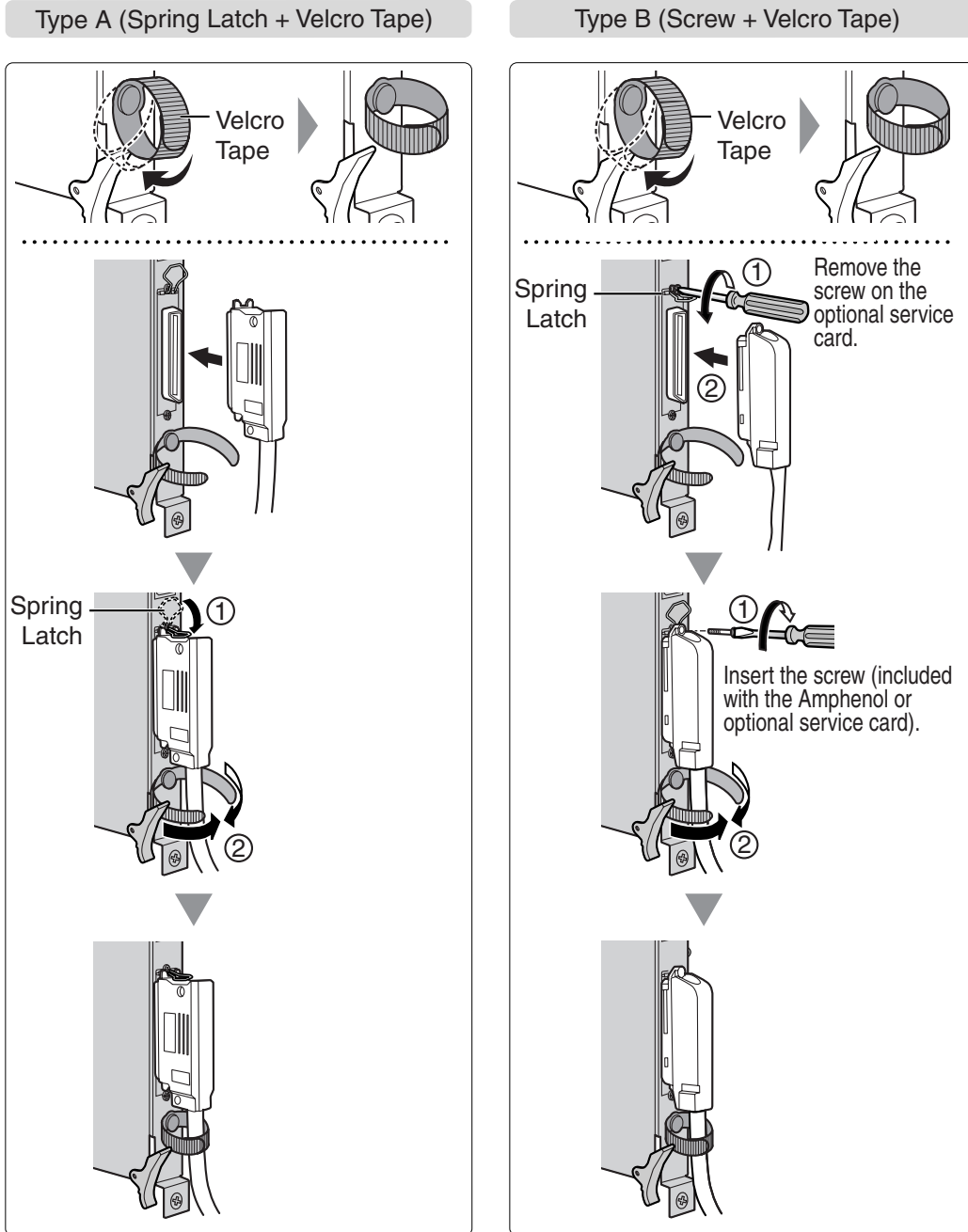
Amphenol Connector Pin Assignment Chart

Below is an Amphenol connector pin assignment chart for all optional service cards that use the Amphenol connector. For more details, refer to the appropriate section in "2.4 Information about the CO Line Cards" and "2.5 Information about the Extension Cards".

Pin No.		LCOT8	LCOT16	DHLC8	DLC8	DLC16	MSLC16	SLC16	SLC8
1		RA	RA	RA		D2A	RA	RA	RA
	26	TA	TA	TA		D1A	TA	TA	TA
2		RB	RB	D2A	D2A	D2B	RB	RB	
	27	TB	TB	D1A	D1A	D1B	TB	TB	
3		RC	RC			D2C	RC	RC	
	28	TC	TC			D1C	TC	TC	
4		RD	RD	RB		D2D	RD	RD	RB
	29	TD	TD	TB		D1D	TD	TD	TB
5		RE	RE	D2B	D2B	D2E	RE	RE	
	30	TE	TE	D1B	D1B	D1E	TE	TE	
6		RF	RF			D2F	RF	RF	
	31	TF	TF			D1F	TF	TF	
7		RG	RG	RC		D2G	RG	RG	RC
	32	TG	TG	TC		D1G	TG	TG	TC
8		RH	RH	D2C	D2C	D2H	RH	RH	
	33	TH	TH	D1C	D1C	D1H	TH	TH	
9			RI			D2I	RI	RI	
	34		TI			D1I	TI	TI	
10			RJ	RD		D2J	RJ	RJ	RD
	35		TJ	TD		D1J	TJ	TJ	TD
11			RK	D2D	D2D	D2K	RK	RK	
	36		TK	D1D	D1D	D1K	TK	TK	
12			RL			D2L	RL	RL	
	37		TL			D1L	TL	TL	
13			RM	RE		D2M	RM	RM	RE
	38		TM	TE		D1M	TM	TM	TE
14			RN	D2E	D2E	D2N	RN	RN	
	39		TN	D1E	D1E	D1N	TN	TN	
15			RO			D2O	RO	RO	
	40		TO			D1O	TO	TO	
16			RP	RF		D2P	RP	RP	RF
	41		TP	TF		D1P	TP	TP	TF
17				D2F	D2F				
	42			D1F	D1F				
18									
	43								
19				RG					RG
	44			TG					TG
20				D2G	D2G				
	45			D1G	D1G				
21									
	46								
22				RH					RH
	47			TH					TH
23				D2H	D2H				
	48			D1H	D1H				
24									
	49								
25									
	50								

2.2.10 Wall Mounting (KX-TDA200)
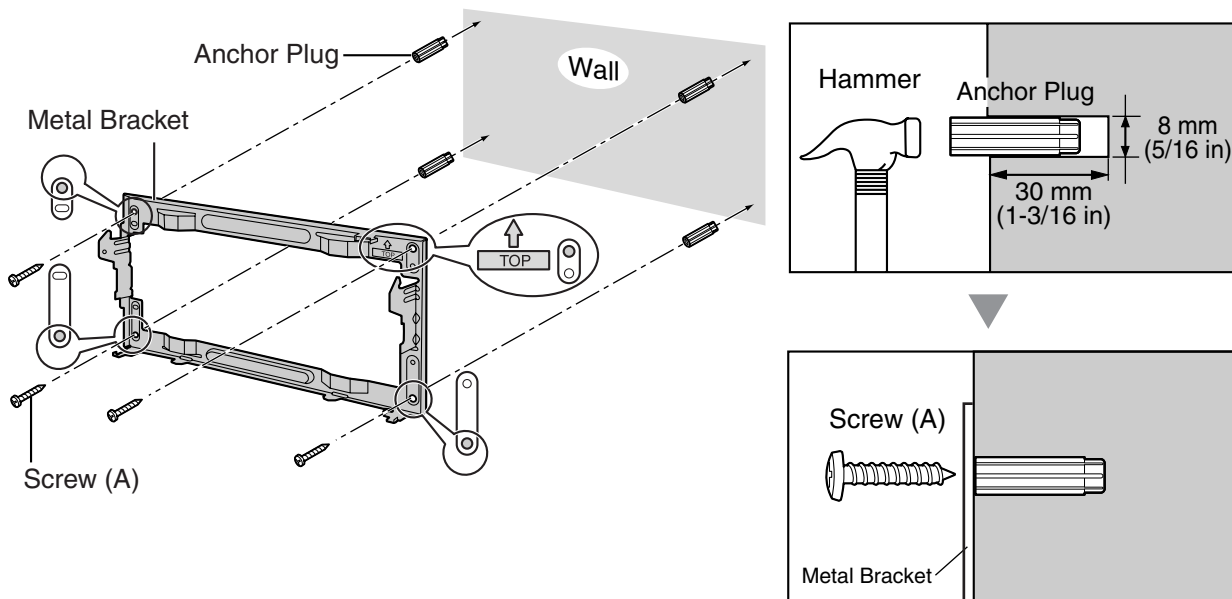
CAUTION

- Make sure that the wall the shelf will be attached to is capable of supporting at least 4 times the weight of the shelf.
- Drive mounting screws into the wall. Be careful to avoid touching any metal laths, wire laths or metal plates in the wall.
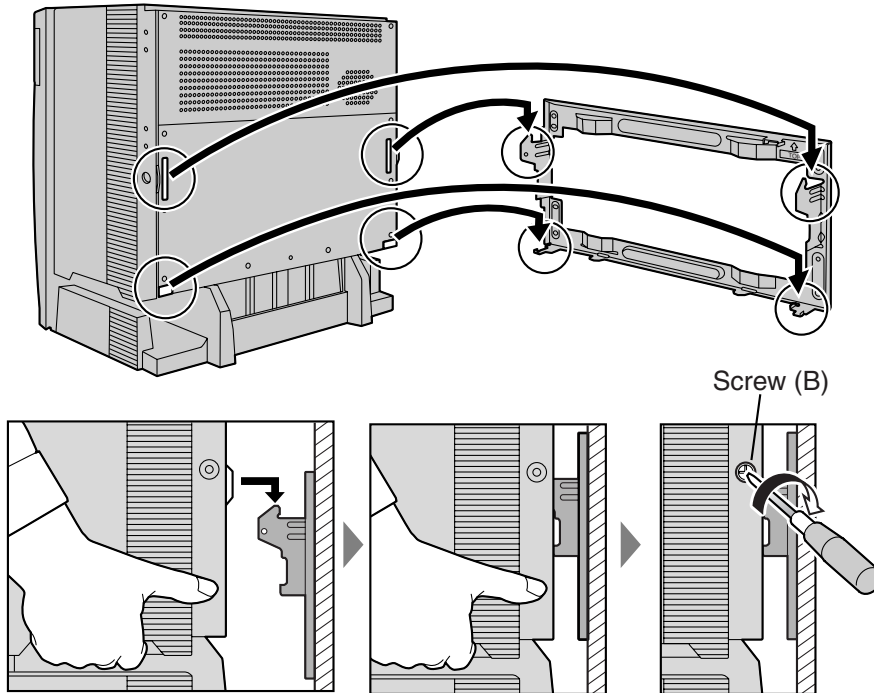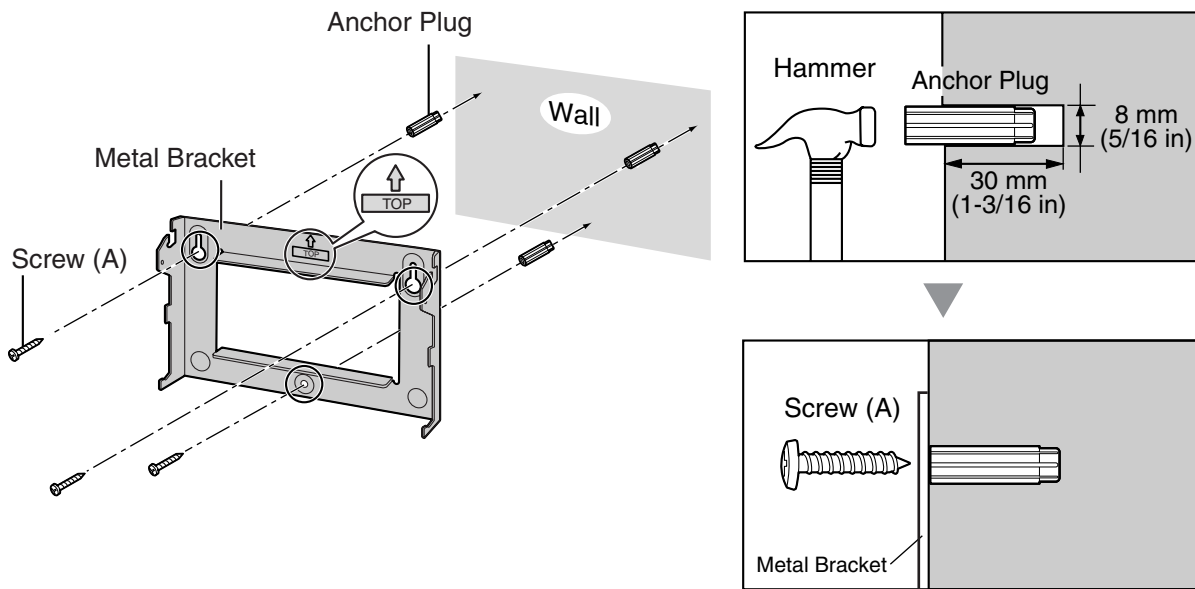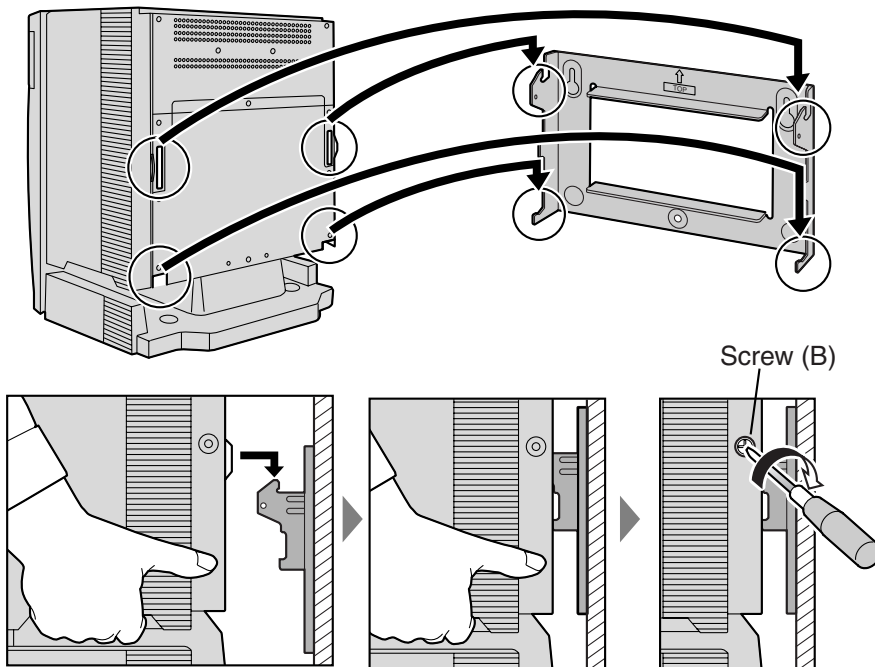
Notes

- Do not block the openings of the shelf. Allow space of at least 20 cm (8 in) above and 10 cm (4 in) at the sides of the shelf.
- Make sure that the surface behind the shelf is flat and free of obstacles, so that the openings on the back of the shelf will not be blocked.
- Make sure that the surface behind the shelf is not made of wood.
- Be careful not to drop the shelf.

1. Install 4 anchor plugs in the wall, using the metal bracket as a template. Fix the metal bracket with 4 screws (A).

2. Hook the shelf onto the metal bracket, making sure that the shelf slides down and onto the hooked parts of the metal bracket. Use 2 screws (B) to fix both sides of the shelf.

Screw (B)

2.2.11 Wall Mounting (KX-TDA100)

CAUTION

- Make sure that the wall the shelf will be attached to is capable of supporting at least 4 times the weight of the shelf.
- Drive mounting screws into the wall. Be careful to avoid touching any metal laths, wire laths or metal plates in the wall.

Notes

- Do not block the openings of the shelf. Allow space of at least 20 cm (8 in) above and 10 cm (4 in) at the sides of the shelf.
- Make sure that the surface behind the shelf is flat and free of obstacles, so that the openings on the back of the shelf will not be blocked.
- Make sure that the surface behind the shelf is not made of wood.
- Be careful not to drop the shelf.

1. Install 3 anchor plugs in the wall, using the metal bracket as a template. Fix the metal bracket with 3 screws (A).

2. Hook the shelf onto the metal bracket, making sure that the shelf slides down and onto the hooked parts of the metal bracket. Use 2 screws (B) to fix both sides of the shelf.

Screw (B)

2.2.12 Floor Standing (KX-TDA200 Only)

Notes

- Do not block the openings of the shelf. Allow space of at least 20 cm (8 in) above and 10 cm (4 in) at the sides of the shelf.
- Make sure that the surface behind the shelf is flat and free of obstacles, so that the openings on the back of the shelf will not be blocked.
- Make sure that the surface behind the shelf is not made of wood.
- Be careful not to drop the shelf.

1. Install 4 anchor plugs in the floor, using the metal bracket as a template. Fix the metal bracket with 4 screws (A).
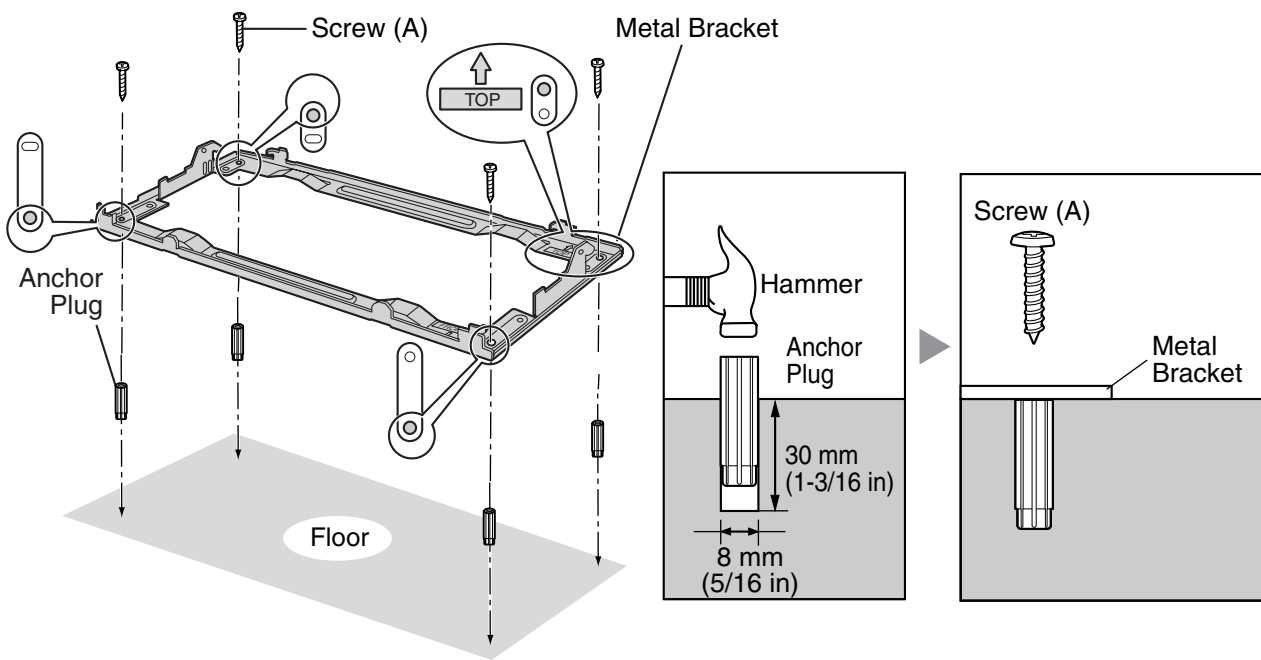
2. Remove the front cover of the shelf (refer to "2.2.3 Opening/Closing the Front Cover").

3. Lift the shelf, attach it to the metal bracket, slide it backwards until it locks, and retain it with 2 screws (B).
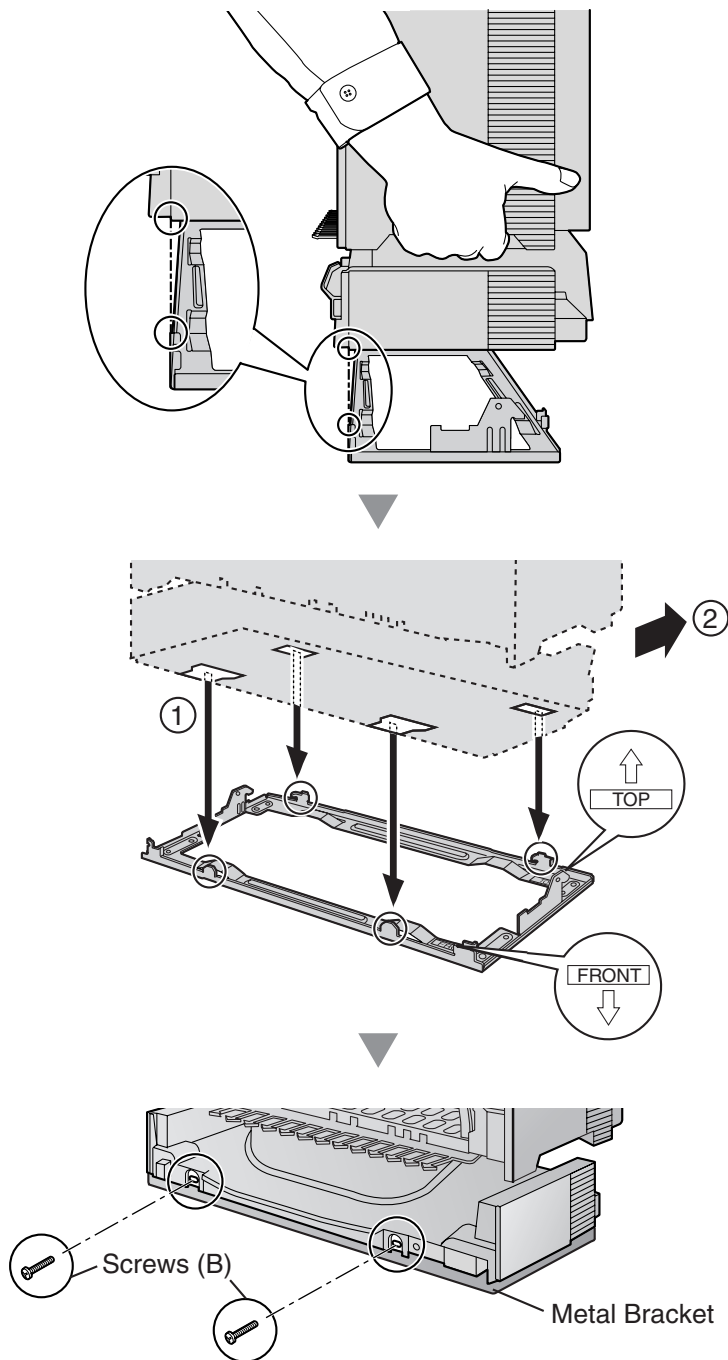
4. Fix the front cover on the shelf (refer to "2.2.3 Opening/Closing the Front Cover").

2.2.13 Surge Protector Installation

Overview

A massive electrical surge can be caused if lightning strikes a telephone cable 10 m (33 ft) above ground, or if a telephone line comes into contact with a power line. A surge protector is a device that is connected to a CO line to prevent potentially dangerous electrical surges from entering the building via the CO line and damaging the Hybrid IP-PBX and connected equipment.

To protect the system from electrical surges, we strongly recommend connecting the system to a surge protector that meets the following specifications:

– Surge arrestor type: 3-electrode arrestor
– DC spark-over voltage: 230 V
– Maximum peak current: at least 10 kA

Additionally, proper grounding is very important for the protection of the system (refer to "2.2.5 Frame Ground Connection").

Many countries/areas have regulations requiring surge protection. Be sure to comply with all applicable laws, regulations, and guidelines.

Installation

Outside Installation

(Main Building)

Surge Protector

CO Line

CO Line

Terminal
Board

Hybrid
IP-PBX

Extn.

Extn.

Extn.

Extn.

(Another Building)

Extn.

SLT
PT

CS

Surge
Protector

SLT   PT   CS

Ground

Extn.: Extension Line
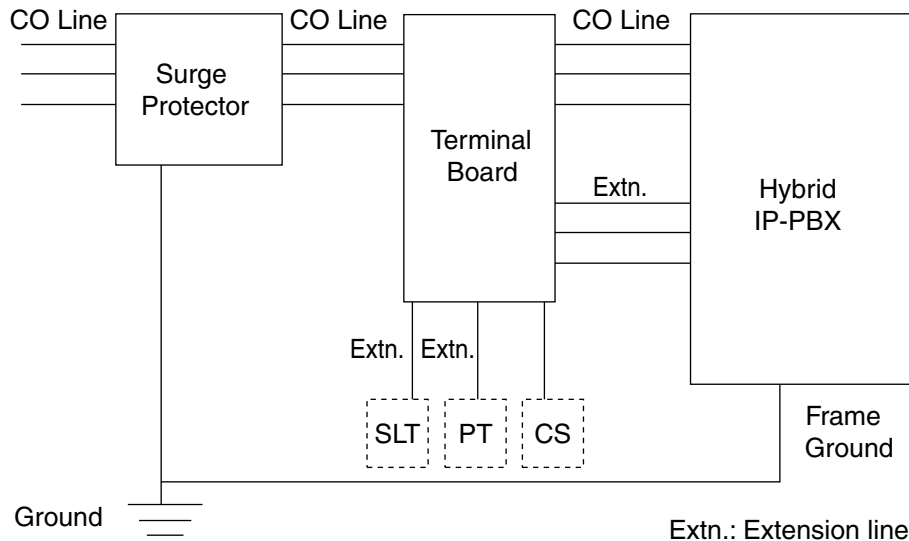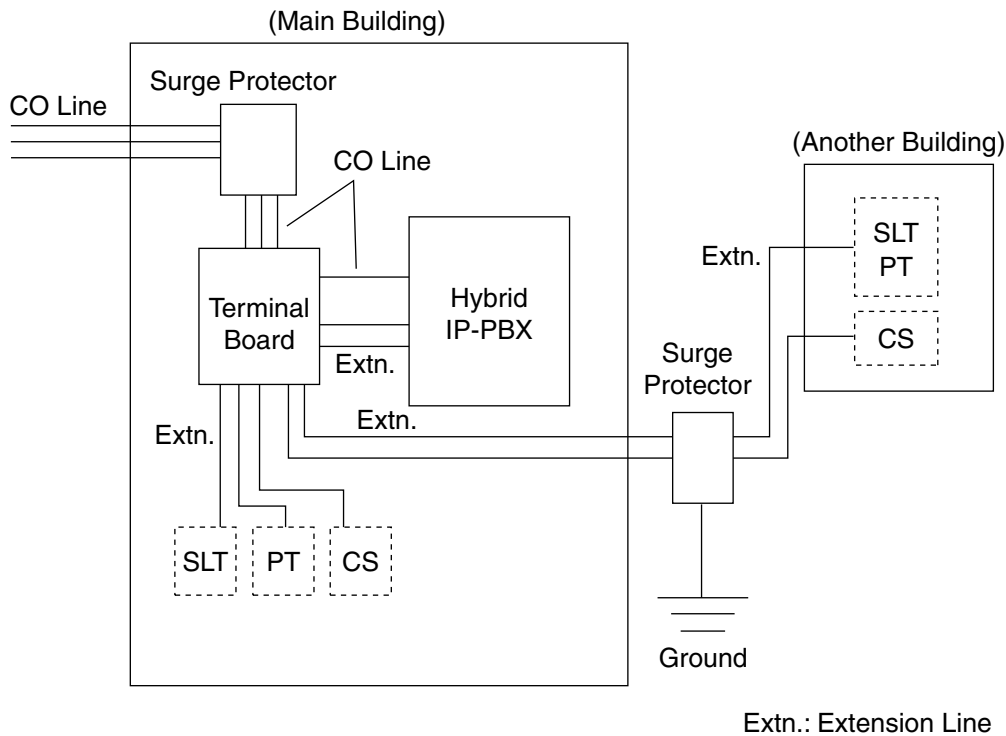
If you install an extension outside of the building, the following precautions are recommended:

   a.   Install the extension wire underground.

   b.   Use a conduit to protect the wire.

Note

      The surge protector for an extension and CS is different from that for a CO line.

Installation of a Grounding Rod

Surge Protector

CO Line

Grounding
Wire

Hybrid
IP-PBX

(Underground)
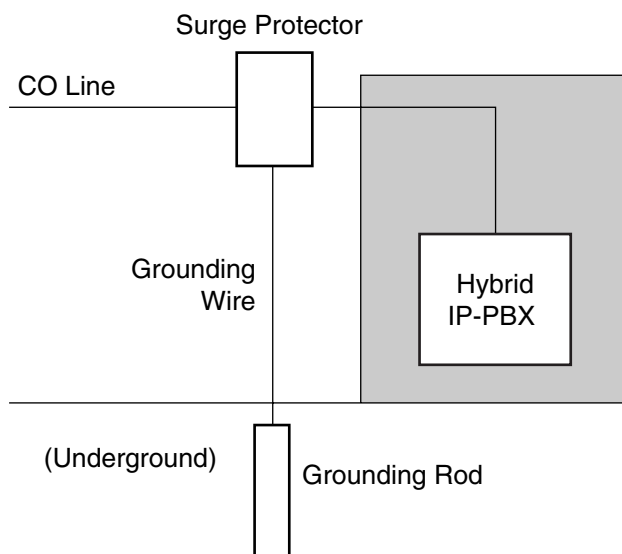
Grounding Rod

1. Connect the grounding rod to the surge protector using a grounding wire with a cross-sectional area of at least 1.3 mm^2.

2. Bury the grounding rod near the protector. The grounding wire should be as short as possible.

3. The grounding wire should run straight to the grounding rod. Do not run the wire around other objects.

4. Bury the grounding rod at least 50 cm (20 in) underground.

<u>Notes</u>

- The above figures are recommendations only.
- The length of grounding rod and the required depth depend on the composition of the soil.

2.3   Information about the Main Processing Card

2.3.1   MPR Card

Function

Contains the main processor for all processes, basic shelf main protocol, time switch (TSW) control, detection of system clock alarm, basic shelf power down alarm, and watchdog timer overflow. An MEC card and an RMT card can be mounted on the MPR card (refer to "2.3.2 MEC Card (KX-TDA0105)" and "2.3.3 RMT Card (KX-TDA0196)").
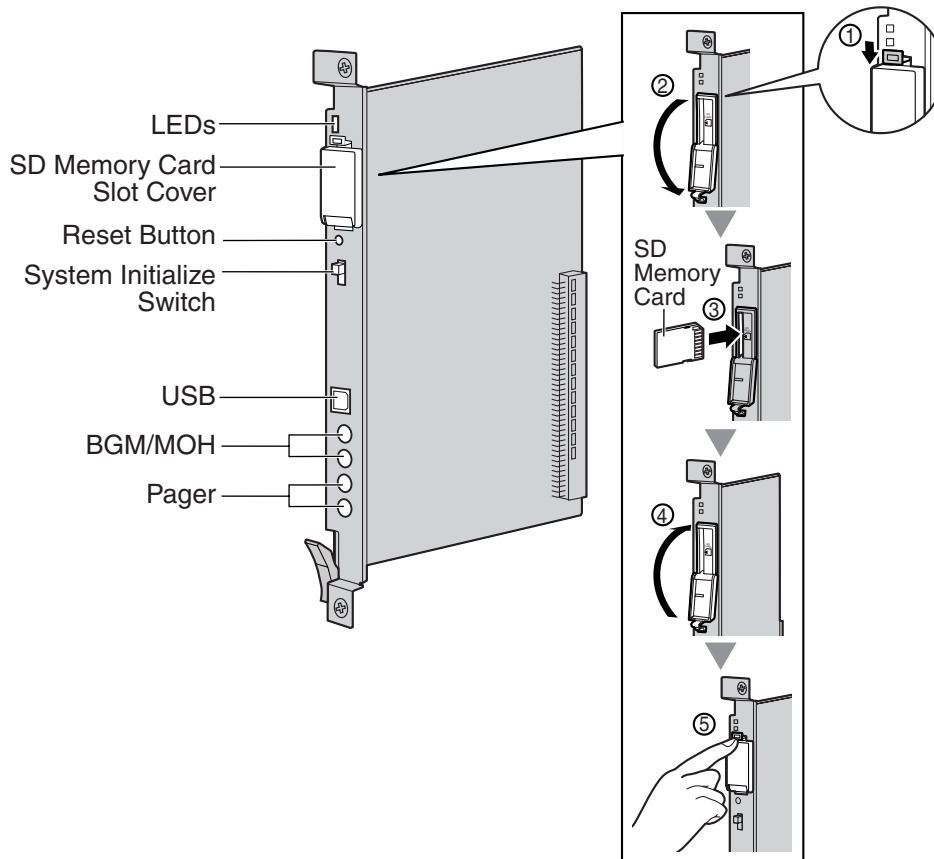
Notes

- For details about connecting peripherals, refer to "2.10.1 Connection of Peripherals".
- For details about System Initialize Switch, refer to "2.12.1 Starting the Hybrid IP-PBX".
- For details about Reset Button, refer to "4.1.4 Using the Reset Button".

CAUTION

- Use only the SD Memory Card included with the Hybrid IP-PBX, or a Panasonic optional upgrade SD Memory Card.
- The SD Memory Card contains software for all the processes of the Hybrid IP-PBX and all the customer data. The SD Memory Card must be inserted before startup.
- Do not remove the SD Memory Card while power is supplied to the Hybrid IP-PBX. Doing so may cause the Hybrid IP-PBX to fail to start when you try to restart the system.

- A LITHIUM BATTERY IS USED IN THE MPR CARD. THERE IS A RISK OF EXPLOSION IF THE BATTERY IS REPLACED WITH THE INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

LED Indications

Indication	Color	Description
BATT ALARM	Red	Battery alarm indication • OFF: Normal ON: Alarm
SD ACCESS	Green	SD memory card status • ON: Accessing

2.3.2   MEC Card (KX-TDA0105)

Function

Memory expansion card to increase system data storage space and double the number of DPTs, using Digital XDP connection. To be mounted on the MPR card.
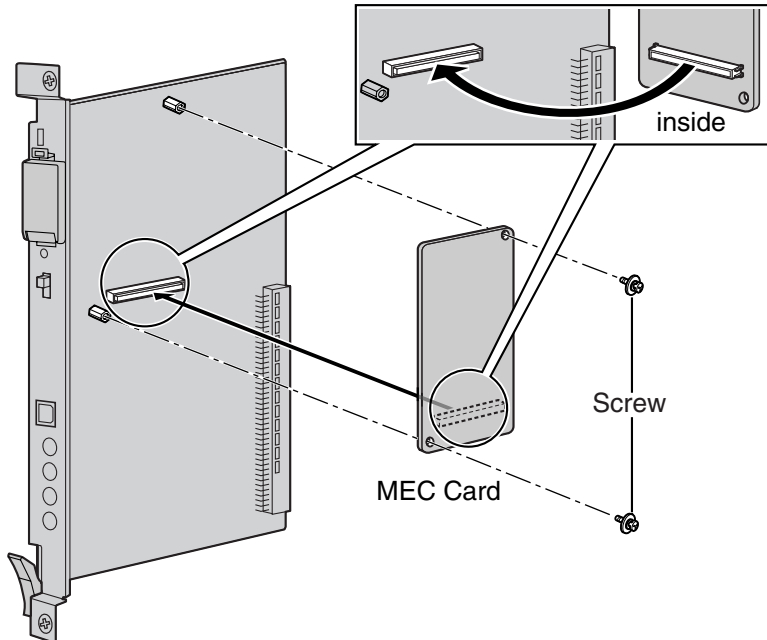
Accessories and User-supplied Items

Accessories (included): Screws × 2

User-supplied (not included): none

2.3.3   RMT Card (KX-TDA0196)

Function

Analog modem card for remote communication with the Hybrid IP-PBX. ITU-T V.90 support. To be mounted on the MPR card.
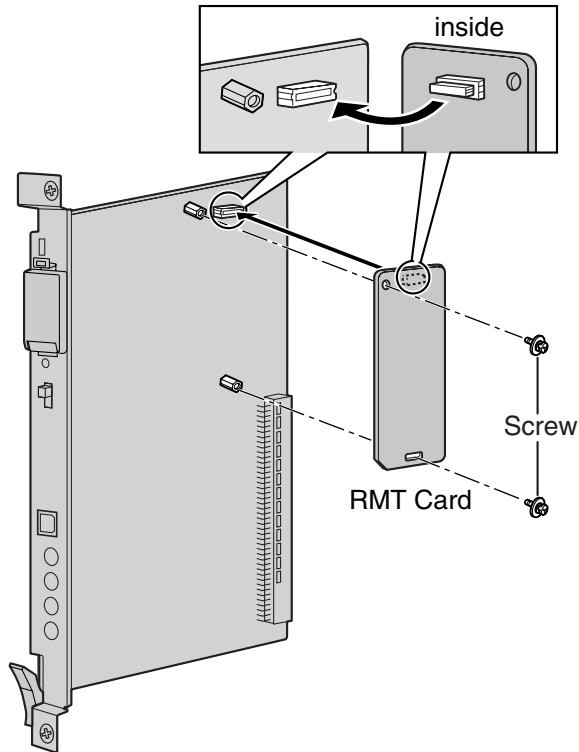
Accessories and User-supplied Items

Accessories (included): Screws × 2

User-supplied (not included): none

2.4   Information about the CO Line Cards

2.4.1   LCOT8 Card (KX-TDA0180) and LCOT16 Card (KX-TDA0181)

Function

LCOT8:   8-port analog CO line card with 2 power failure transfer (PFT) ports. One CID8 card can be mounted on the LCOT8 card (refer to "2.4.2 CID8 Card (KX-TDA0193)").

LCOT16:   16-port analog CO line card with 4 power failure transfer (PFT) ports. A maximum of 2 CID8 cards can be mounted on the LCOT16 card (refer to "2.4.2 CID8 Card (KX-TDA0193)").
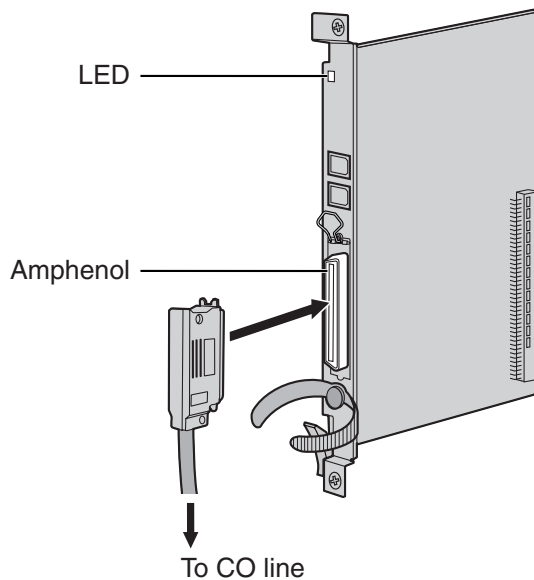
Accessories and User-supplied Items

Accessories (included): Screws × 2
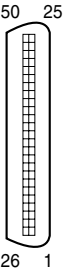
User-supplied (not included): Amphenol connector

Notes

*   To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".
*   For details about power failure transfer, refer to "2.11.1 Power Failure Connections".
*   To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

Pin Assignments
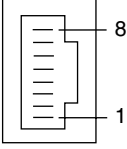
Amphenol Connector

No.	Signal Name	Function	No.	Signal Name	Function
1	RA	Ring port 1	26	TA	Tip port 1
2	RB	Ring port 2	27	TB	Tip port 2
3	RC	Ring port 3	28	TC	Tip port 3
4	RD	Ring port 4	29	TD	Tip port 4
5	RE	Ring port 5	30	TE	Tip port 5
6	RF	Ring port 6	31	TF	Tip port 6
7	RG	Ring port 7	32	TG	Tip port 7
8	RH	Ring port 8	33	TH	Tip port 8
9	RI	Ring port 9	34	TI	Tip port 9
10	RJ	Ring port 10	35	TJ	Tip port 10
11	RK	Ring port 11	36	TK	Tip port 11
12	RL	Ring port 12	37	TL	Tip port 12
13	RM	Ring port 13	38	TM	Tip port 13
14	RN	Ring port 14	39	TN	Tip port 14
15	RO	Ring port 15	40	TO	Tip port 15
16	RP	Ring port 16	41	TP	Tip port 16
17-25	Reserved	–	42-50	Reserved	–

50   25

26   1

Note

Pin assignments for the pins 9 to 16 and 34 to 41 are for the LCOT16 card only.

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.4.2   CID8 Card (KX-TDA0193)

Function

8-port Caller ID signal type FSK/FSK (with Call Waiting Caller ID [Visual Caller ID])/DTMF. To be mounted on the LCOT8/LCOT16 cards.
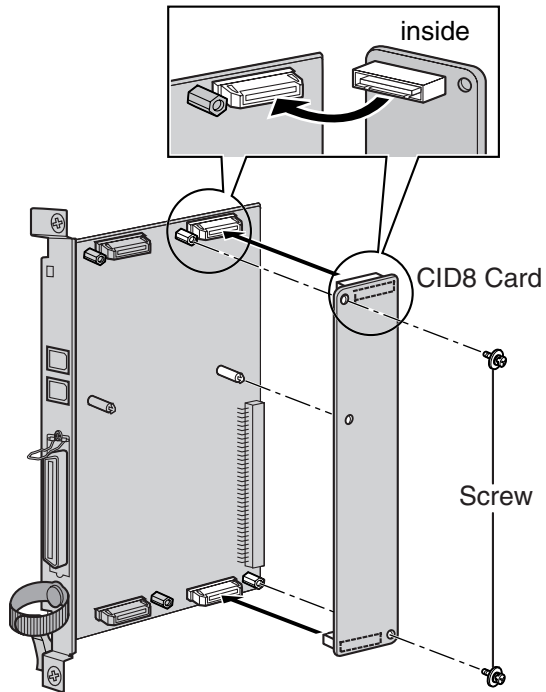
Accessories and User-supplied Items

Accessories (included): Screws × 2

User-supplied (not included): none

<u>Note</u>

Only 1 CID8 card can be mounted on the LCOT8 card.

2.4.3   T1 Card (KX-TDA0187)

Function

1-port T1 CO line card. EIA/TIA standard compliant.
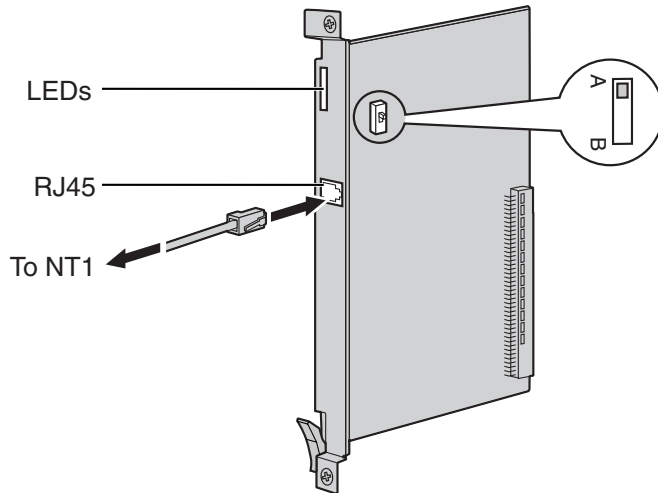
Accessories and User-supplied Items

Accessories (included): none

User-supplied (not included): RJ45 connector

Notes

- Connect this optional service card to the CO line through NT1; do not connect to the CO line directly.
- T1 Card must be installed behind an FCC registered and UL or CSA-NRTL listed CSU.
- To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

CAUTION

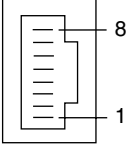T1 ports are SELV ports and should only be connected to SELV services.

Switch Settings

Switch	Type	Usage and Status Definition
A/B	Slide	Keep the switch at default A position. Do not change the position of this switch.

Pin Assignments

RJ45 Connector

No.	Signal Name	Level [V]	Function
1	RX+	(+)	Receive data (+)
2	RX-	(-)	Receive data (-)
3	Reserved	–	–
4	TX-	(-)	Transmit data (-)
5	TX+	(+)	Transmit data (+)
6-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
SYNC-ERR	Red	Non-synchronization status indication • OFF: Normal • ON: Out of synchronization
RAI	Red	RAI signal status indication • OFF: Normal • ON: Alarm (Clock Slave) • Flashing (60 times per minute): Alarm (Clock Master)
AIS	Red	AIS status indication • OFF: Normal • ON: Alarm
SYNC	Green	Synchronization status indication • OFF: Not synchronized • ON: Synchronized • Flashing (60 times per minute): Synchronized (Clock Master)

2.4.4   PRI23 Card (KX-TDA0290)

Function

1-port ISDN Primary Rate Interface card (23B channels). NI (North American standard ISDN protocol) compliant.
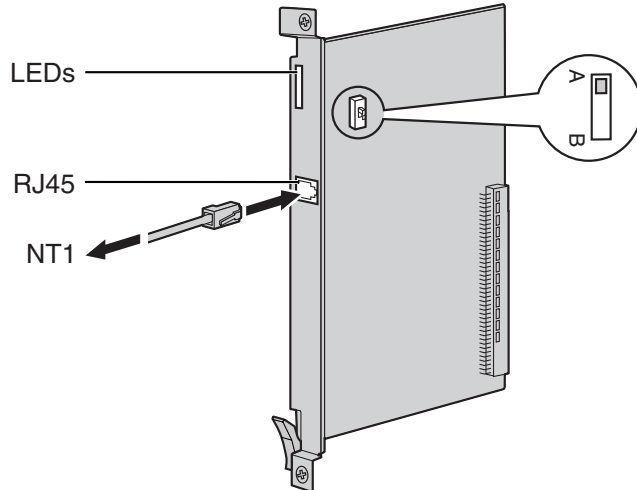
Accessories and User-supplied Items

Accessories (included): none

User-supplied (not included): RJ45 connector

Notes

- Connect this optional service card to the CO line through an NT1; do not connect to the U interface of the CO line directly.
- To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

CAUTION

PRI ports are SELV ports and should only be connected to SELV services.

Switch Settings

Switch	Type	Usage and Status Definition
A/B	Slide	Keep the switch at default A position. Do not change the position of this switch.

Pin Assignments

RJ45 Connector

No.	Signal Name	Level [V]	Function
1	RX+	(+)	Receive data (+)
2	RX-	(-)	Receive data (-)
3	Reserved	–	–
4	TX-	(-)	Transmit data (-)
5	TX+	(+)	Transmit data (+)
6-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
SYNC-ERR	Red	Non-synchronization status indication • OFF: Normal • ON: Out of synchronization
RAI	Red	RAI signal status indication • OFF: Normal • ON: Alarm (Clock Slave) • Flashing (60 times per minute): Alarm (Clock Master)
AIS	Red	AIS status indication • OFF: Normal • ON: Alarm
SYNC	Green	Synchronization status indication • OFF: Not synchronized • ON: Synchronized • Flashing (60 times per minute): Synchronized (Clock Master)
D-LINK	Green	Data link status indication • OFF: Not established • ON: Established

2.4.5   IP-GW4 Card (KX-TDA0480)

Function

4-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, and G.723.1 CODEC methods. G3 fax support.
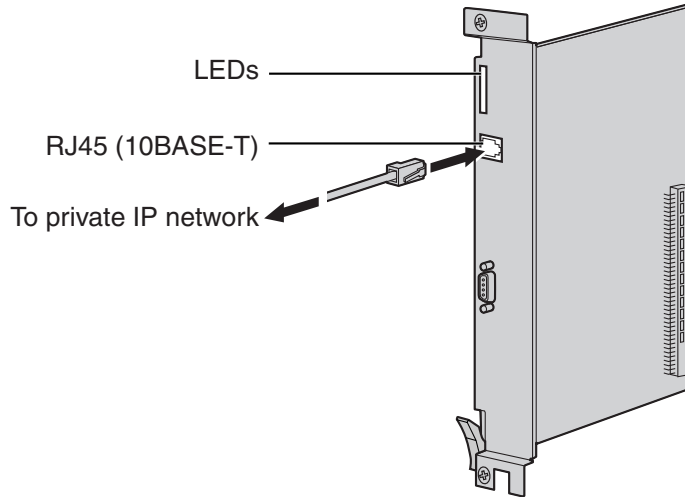
Accessories and User-supplied Items

Accessories (included): CD-ROM (including PC programming software and documentation) × 1

User-supplied (not included): RJ45 connector

Notes

- The maximum length of the cable to be connected to this optional service card is 100 m (328 ft).
- The IP-GW4 card occupies the space of 2 free slots when it is installed in the Hybrid IP-PBX.
- For programming instructions and other information about the IP-GW4 card, refer to the documentation for the IP-GW4 card. To program the IP-GW4 card, use the PC programming software designed for the IP-GW4 card.
- To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

Pin Assignments

RJ45 Connector (10BASE-T)

	No.	Signal Name	Input (I)/Output (O)	Function
	1	TPO+	O	Transmit data+
	2	TPO-	O	Transmit data-
	3	TPI+	I	Receive data+
	4-5	Reserved	–	–
	6	TPI-	I	Receive data-
	7-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
ONLINE	Green	On-line status indication • ON: On-line mode • Flashing: Emergency maintenance mode
ALARM	Red	Alarm indication • OFF: Normal • ON: Alarm
IAM BUSY	Green	Busy status indication • OFF: Not used • ON: At least one line is used
LINK	Green	Link status indication • OFF: Connection error • ON: Normal connection
DATA	Green	Data transmission indication • OFF: No data transmitted • ON: Data transmitting
COL	Green	Data collision indication • OFF: No data collision • ON: Data collision
SIOSEL	Green	Serial maintenance port status indication • OFF: CPU power port used (maintenance port not available) • ON: Maintenance port available

2.4.6   IP-GW4E Card (KX-TDA0484)

Function

4-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, G.723.1, and G.711 CODEC methods.

LEDs ——

RJ45 ——
(10BASE-T/100BASE-TX)

To private IP network ——
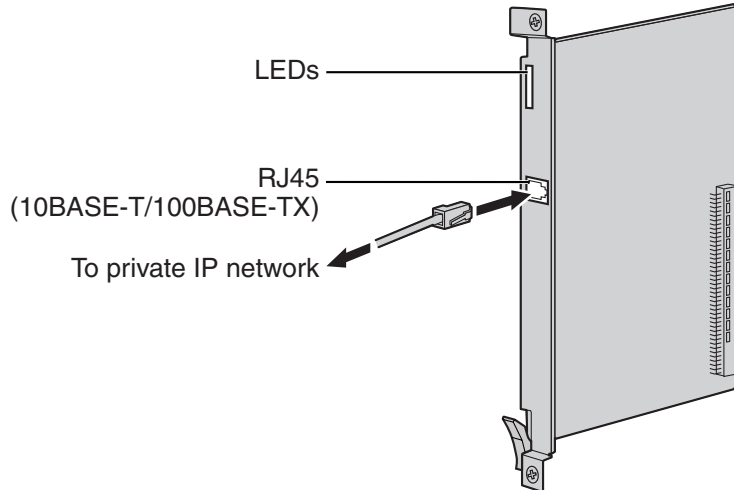
Accessories and User-supplied Items

Accessories (included): CD-ROM (including documentation for web programming) × 1

User-supplied (not included): RJ45 connector

<u>Notes</u>

- The maximum length of the cable to be connected to this optional service card is 100 m (328 ft).
- The IP-GW4E card occupies the space of only 1 free slot when it is installed in the Hybrid IP-PBX.
- For programming instructions and other information about the IP-GW4E card, refer to the documentation for the IP-GW4E card. To program the IP-GW4E card, use the web programming designed for the IP-GW4E card.
- To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

Pin Assignments

RJ45 Connector (10BASE-T/100BASE-TX)

	No.	Signal Name	Input (I)/Output (O)	Function
	1	TPO+	O	Transmit data+
	2	TPO-	O	Transmit data-
	3	TPI+	I	Receive data+
	4-5	Reserved	–	–
	6	TPI-	I	Receive data-
	7-8	Reserved	–	–

LED Indications

| Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
ONLINE	Green	On-line status indication • ON: On-line mode • OFF: Off-line mode • Flashing: Maintenance mode **Note** If the LINK indicator is OFF, the ONLINE indicator will also be OFF.
ALARM	Red	Alarm indication • OFF: Normal • ON: Alarm
VoIP BUSY	Green	VoIP (H.323) process indication • OFF: VoIP process inactive • ON: VoIP process active
LINK	Green	Link status indication • OFF: Connection error • ON: Normal connection
DATA	Green	Data transmission indication • OFF: No data transmitted • ON: Data transmitting

2.4.7   IP-GW16 Card (KX-TDA0490)

Function

16-channel VoIP gateway card. Compliant with VoIP H.323 V.2 protocol, and ITU-T G.729a, G.723.1, and G.711 CODEC methods.
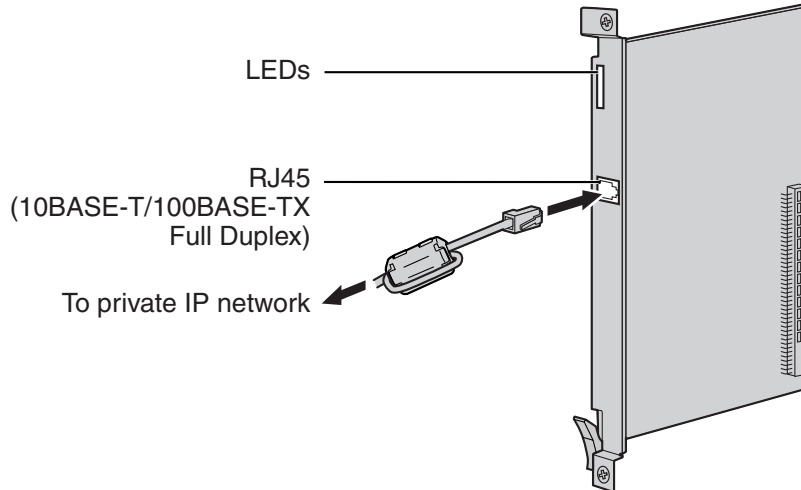
Accessories and User-supplied Items

Accessories (included): Ferrite core × 1, CD-ROM (including documentation for web programming) × 1

User-supplied (not included): RJ45 connector

Notes

- The maximum length of the cable to be connected to this optional service card is 100 m (328 ft).
- When connecting the RJ45 connector, attach the included ferrite core. Refer to "2.2.8 Attaching a Ferrite Core".
- For programming instructions and other information about the IP-GW16 card, refer to the documentation for the IP-GW16 card. To program the IP-GW16 card, use the web programming designed for the IP-GW16 card.
- To confirm the CO line connection, refer to "Confirming the CO Line Connection" in "2.12.1 Starting the Hybrid IP-PBX".

Pin Assignments

RJ45 Connector (10BASE-T/100BASE-TX)

	No.	Signal Name	Input (I)/Output (O)	Function
	1	TPO+	O	Transmit data+
	2	TPO-	O	Transmit data-
	3	TPI+	I	Receive data+
	4-5	Reserved	–	–
	6	TPI-	I	Receive data-
	7-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
ONLINE	Green	On-line status indication • ON: On-line mode • OFF: Off-line mode • Flashing: Maintenance mode **Note** If the LINK indicator is OFF, the ONLINE indicator will also be OFF.
ALARM	Red	Alarm indication • OFF: Normal • ON: Alarm
VoIP BUSY	Green	VoIP (H.323) process indication • OFF: VoIP process inactive • ON: VoIP process active
LINK	Green	Link status indication • OFF: Connection error • ON: Normal connection
DATA	Green	Data transmission indication • OFF: No data transmitted • ON: Data transmitting

2.5 Information about the Extension Cards

2.5.1 CSIF4 Card (KX-TDA0143) and CSIF8 Card (KX-TDA0144)

Function

CSIF4: 4-port CS interface card for 4 CSs.

CSIF8: 8-port CS interface card for 8 CSs.
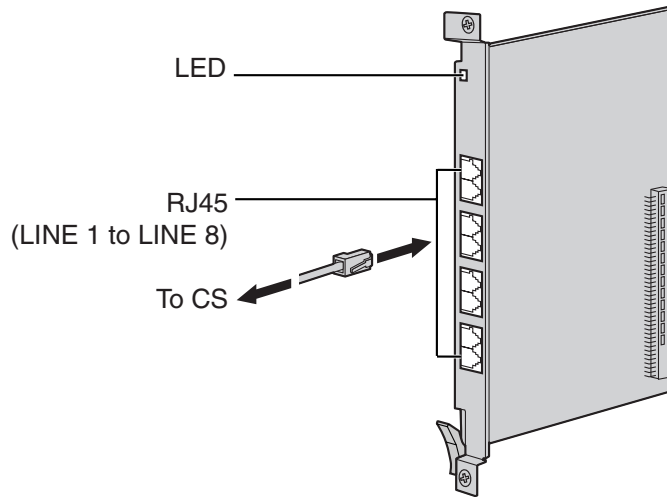
Accessories and User-supplied Items

Accessories (included): none

User-supplied (not included): RJ45 connector

Notes

- LINE 5 to LINE 8 are for CSIF8 card only.
- When using the CSIF4 card, please note that the Hybrid IP-PBX software will recognize the CSIF4 card as the CSIF8 card. As a result, 8 cell stations may appear to be available; however, only 4 cell stations are supported by the CSIF4 card.
- For details about connecting the CS, refer to "2.8.7 Connecting a Cell Station to the Hybrid IP-PBX".

Editing the CS Name using the KX-TDA Maintenance Console

While programming the Hybrid IP-PBX, we strongly recommend that you input a unique recognizable CS name (maximum 20 characters) for each CS port in use, and "(Reserved)" or "(Not for CSIF4)" for unused ports or unavailable ports respectively for the following reasons:

a. you will be able to easily distinguish installed CSs.

b. you will be able to know which CSIF card has been installed; CSIF4 or CSIF8.

Example: When the CSIF4 card has been installed[1]
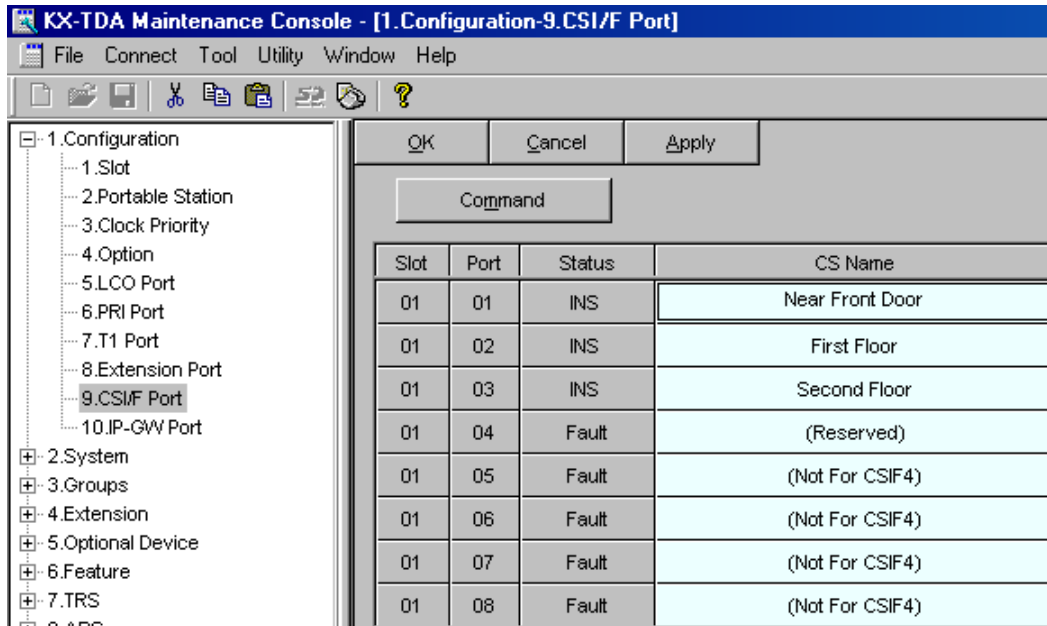
Pin Assignments

RJ45 Connector

	No.	Signal Name	Function
	1-2	Reserved	–
	3	D1	Data port (High)
	4	POWH	Power (High)
	5	POWL	Power (Low)
	6	D2	Data port (Low)
	7-8	Reserved	–

---

[1] The contents and design of the software are subject to change without notice.

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.2   DHLC8 Card (KX-TDA0170)

Function

8-port digital hybrid extension card for DPTs, APTs, SLTs, DSS consoles, and PT-interface CSs, with 2 power failure transfer (PFT) ports.

Accessories and User-supplied Items
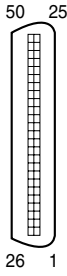
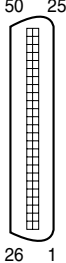**Accessories (included):** Screws × 2, Ferrite core × 1

User-supplied (not included): Amphenol connector

Notes

- Attach the included ferrite core to the cable. Refer to "2.2.8 Attaching a Ferrite Core".
- To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".
- For details about power failure transfer, refer to "2.11.1 Power Failure Connections".

Pin Assignments

Amphenol Connector

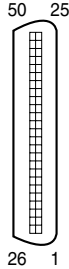| No.	Signal Name	Function	No.	Signal Name	Function
1	RA	SLT Ring port 1	26	TA	SLT Tip port 1
2	D2A	PT Data port 1 (Low)	27	D1A	PT Data port 1 (High)
3	Reserved	–	28	Reserved	–
4	RB	SLT Ring port 2	29	TB	SLT Tip port 2
5	D2B	PT Data port 2 (Low)	30	D1B	PT Data port 2 (High)
6	Reserved	–	31	Reserved	–
7	RC	SLT Ring port 3	32	TC	SLT Tip port 3
8	D2C	PT Data port 3 (Low)	33	D1C	PT Data port 3 (High)
9	Reserved	–	34	Reserved	–
10	RD	SLT Ring port 4	35	TD	SLT Tip port 4
11	D2D	PT Data port 4 (Low)	36	D1D	PT Data port 4 (High)
12	Reserved	–	37	Reserved	–
13	RE	SLT Ring port 5	38	TE	SLT Tip port 5
14	D2E	PT Data port 5 (Low)	39	D1E	PT Data port 5 (High)
15	Reserved	–	40	Reserved	–
16	RF	SLT Ring port 6	41	TF	SLT Tip port 6
17	D2F	PT Data port 6 (Low)	42	D1F	PT Data port 6 (High)
18	Reserved	–	43	Reserved	–
19	RG	SLT Ring port 7	44	TG	SLT Tip port 7
20	D2G	PT Data port 7 (Low)	45	D1G	PT Data port 7 (High)
21	Reserved	–	46	Reserved	–
22	RH	SLT Ring port 8	47	TH	SLT Tip port 8
23	D2H	PT Data port 8 (Low)	48	D1H	PT Data port 8 (High)
24-25	Reserved	–	49-50	Reserved	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/ Orange/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Orange Flashing: Detection of PT-interface CS connection (when starting up the PT-interface CS) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.3   DLC8 Card (KX-TDA0171)

Function

8-port digital extension card for DPTs, DSS consoles, and PT-interface CSs.

Accessories and User-supplied Items

Accessories (included): Screws × 2, Ferrite core × 1
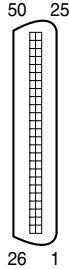**User-supplied (not included):** Amphenol connector

Notes

- Attach the included ferrite core to the cable. Refer to "2.2.8 Attaching a Ferrite Core".
- To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".

Pin Assignments

Amphenol Connector

No.	Signal Name	Function	No.	Signal Name	Function
1	Reserved	–	26	Reserved	–
2	D2A	Data port 1 (Low)	27	D1A	Data port 1 (High)
3-4	Reserved	–	28-29	Reserved	–
5	D2B	Data port 2 (Low)	30	D1B	Data port 2 (High)
6-7	Reserved	–	31-32	Reserved	–
8	D2C	Data port 3 (Low)	33	D1C	Data port 3 (High)
9-10	Reserved	–	34-35	Reserved	–
11	D2D	Data port 4 (Low)	36	D1D	Data port 4 (High)
12-13	Reserved	–	37-38	Reserved	–
14	D2E	Data port 5 (Low)	39	D1E	Data port 5 (High)
15-16	Reserved	–	40-41	Reserved	–
17	D2F	Data port 6 (Low)	42	D1F	Data port 6 (High)
18-19	Reserved	–	43-44	Reserved	–
20	D2G	Data port 7 (Low)	45	D1G	Data port 7 (High)
21-22	Reserved	–	46-47	Reserved	–
23	D2H	Data port 8 (Low)	48	D1H	Data port 8 (High)
24-25	Reserved	–	49-50	Reserved	–

50 25

26 1

LED Indications

Indication	Color	Description
CARD STATUS	Green/ Orange/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Orange Flashing: Detection of PT-interface CS connection (when starting up the PT-interface CS) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.4   DLC16 Card (KX-TDA0172)

Function

16-port digital extension card for DPTs, DSS consoles, and PT-interface CSs.
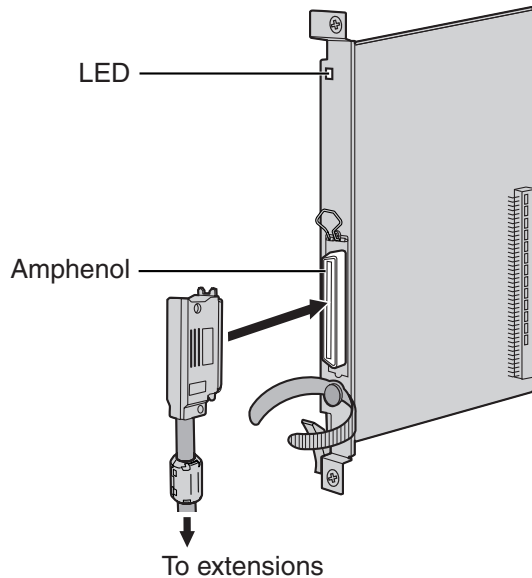
Accessories and User-supplied Items

Accessories (included): Screws × 2, Ferrite core × 1

User-supplied (not included): Amphenol connector

<u>Notes</u>

- Attach the included ferrite core to the cable. Refer to "2.2.8 Attaching a Ferrite Core".
- To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".

Pin Assignments

Amphenol Connector

	No.	Signal Name	Function	No.	Signal Name	Function
	1	D2A	Data port 1 (Low)	26	D1A	Data port 1 (High)
	2	D2B	Data port 2 (Low)	27	D1B	Data port 2 (High)
	3	D2C	Data port 3 (Low)	28	D1C	Data port 3 (High)
	4	D2D	Data port 4 (Low)	29	D1D	Data port 4 (High)
	5	D2E	Data port 5 (Low)	30	D1E	Data port 5 (High)
	6	D2F	Data port 6 (Low)	31	D1F	Data port 6 (High)
50 25	7	D2G	Data port 7 (Low)	32	D1G	Data port 7 (High)
	8	D2H	Data port 8 (Low)	33	D1H	Data port 8 (High)
	9	D2I	Data port 9 (Low)	34	D1I	Data port 9 (High)
	10	D2J	Data port 10 (Low)	35	D1J	Data port 10 (High)
	11	D2K	Data port 11 (Low)	36	D1K	Data port 11 (High)
	12	D2L	Data port 12 (Low)	37	D1L	Data port 12 (High)
26 1	13	D2M	Data port 13 (Low)	38	D1M	Data port 13 (High)
	14	D2N	Data port 14 (Low)	39	D1N	Data port 14 (High)
	15	D2O	Data port 15 (Low)	40	D1O	Data port 15 (High)
	16	D2P	Data port 16 (Low)	41	D1P	Data port 16 (High)
	17-25	Reserved	–	42-50	Reserved	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/ Orange/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Orange Flashing: Detection of PT-interface CS connection (when starting up the PT-interface CS) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.5   SLC8 Card (KX-TDA0173)

Function

8-port extension card for SLTs with 2 power failure transfer (PFT) ports.

LED

Amphenol

To extensions

Accessories and User-supplied Items

Accessories (included): Screws × 2, Ferrite core × 1

User-supplied (not included): Amphenol connector

<u>Notes</u>

- Attach the included ferrite core to the cable. Refer to "2.2.8 Attaching a Ferrite Core".
- To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".
- For details about power failure transfer, refer to "2.11.1 Power Failure Connections".

Pin Assignments

Amphenol Connector

<table>
<tr><td rowspan="17">50   25

26   1</td><td>**No.**</td><td>**Signal Name**</td><td>**Function**</td><td>**No.**</td><td>**Signal Name**</td><td>**Function**</td></tr>
<tr><td>1</td><td>RA</td><td>Ring port 1</td><td>26</td><td>TA</td><td>Tip port 1</td></tr>
<tr><td>2-3</td><td>Reserved</td><td>–</td><td>27-28</td><td>Reserved</td><td>–</td></tr>
<tr><td>4</td><td>RB</td><td>Ring port 2</td><td>29</td><td>TB</td><td>Tip port 2</td></tr>
<tr><td>5-6</td><td>Reserved</td><td>–</td><td>30-31</td><td>Reserved</td><td>–</td></tr>
<tr><td>7</td><td>RC</td><td>Ring port 3</td><td>32</td><td>TC</td><td>Tip port 3</td></tr>
<tr><td>8-9</td><td>Reserved</td><td>–</td><td>33-34</td><td>Reserved</td><td>–</td></tr>
<tr><td>10</td><td>RD</td><td>Ring port 4</td><td>35</td><td>TD</td><td>Tip port 4</td></tr>
<tr><td>11-12</td><td>Reserved</td><td>–</td><td>36-37</td><td>Reserved</td><td>–</td></tr>
<tr><td>13</td><td>RE</td><td>Ring port 5</td><td>38</td><td>TE</td><td>Tip port 5</td></tr>
<tr><td>14-15</td><td>Reserved</td><td>–</td><td>39-40</td><td>Reserved</td><td>–</td></tr>
<tr><td>16</td><td>RF</td><td>Ring port 6</td><td>41</td><td>TF</td><td>Tip port 6</td></tr>
<tr><td>17-18</td><td>Reserved</td><td>–</td><td>43-44</td><td>Reserved</td><td>–</td></tr>
<tr><td>19</td><td>RG</td><td>Ring port 7</td><td>44</td><td>TG</td><td>Tip port 7</td></tr>
<tr><td>20-21</td><td>Reserved</td><td>–</td><td>45-46</td><td>Reserved</td><td>–</td></tr>
<tr><td>22</td><td>RH</td><td>Ring port 8</td><td>47</td><td>TH</td><td>Tip port 8</td></tr>
<tr><td>23-25</td><td>Reserved</td><td>–</td><td>48-50</td><td>Reserved</td><td>–</td></tr>
</table>

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.6 EXT-CID Card (KX-TDA0168)

Function

Sends Caller ID signals to extension ports. To be mounted on the SLC8 card only.
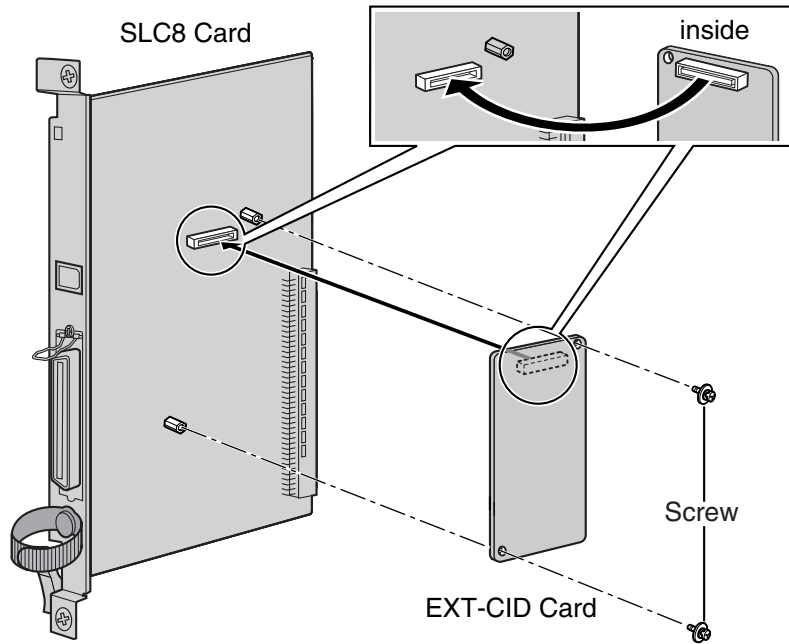
Accessories and User-supplied Items
    Accessories (included): Screws × 2
    User-supplied (not included): none

2.5.7 SLC16 Card (KX-TDA0174) and MSLC16 Card (KX-TDA0175)

Function

SLC16: 16-port extension card for SLTs with 4 power failure transfer (PFT) ports.
MSLC16: 16-port extension card for SLTs with Message Waiting Lamp control and 4 power failure transfer (PFT) ports. Maximum output of 145 V/85 V for Message Waiting Lamp control.

LED

Amphenol

To extensions
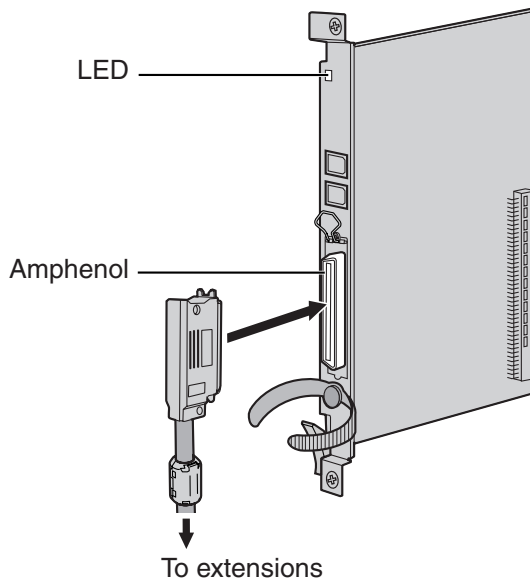
Accessories and User-supplied Items

Accessories (included): Screws × 2, Ferrite core × 1
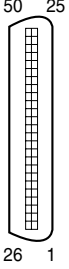
User-supplied (not included): Amphenol connector

Notes

- Panasonic SLT with Message Waiting Lamp (e.g., KX-T7310) is recommended for connection to the MSLC16 card.
- Attach the included ferrite core to the cable. Refer to "2.2.8 Attaching a Ferrite Core".
- To connect the Amphenol connector, refer to "2.2.9 Fastening Amphenol Connector".
- For details about power failure transfer, refer to "2.11.1 Power Failure Connections".

Pin Assignments

Amphenol Connector

No.	Signal Name	Function	No.	Signal Name	Function
1	RA	Ring port 1	26	TA	Tip port 1
2	RB	Ring port 2	27	TB	Tip port 2
3	RC	Ring port 3	28	TC	Tip port 3
4	RD	Ring port 4	29	TD	Tip port 4
5	RE	Ring port 5	30	TE	Tip port 5
6	RF	Ring port 6	31	TF	Tip port 6
7	RG	Ring port 7	32	TG	Tip port 7
8	RH	Ring port 8	33	TH	Tip port 8
9	RI	Ring port 9	34	TI	Tip port 9
10	RJ	Ring port 10	35	TJ	Tip port 10
11	RK	Ring port 11	36	TK	Tip port 11
12	RL	Ring port 12	37	TL	Tip port 12
13	RM	Ring port 13	38	TM	Tip port 13
14	RN	Ring port 14	39	TN	Tip port 14
15	RO	Ring port 15	40	TO	Tip port 15
16	RP	Ring port 16	41	TP	Tip port 16
17-25	Reserved	–	42-50	Reserved	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.5.8   IP-EXT16 Card (KX-TDA0470)

Function

16-channel VoIP extension card. Compliant with Panasonic proprietary protocol, and ITU-T G.729a and G.711 CODEC methods.

LEDs

RJ45
(10BASE-T/100BASE-TX
Full Duplex)

To private IP network
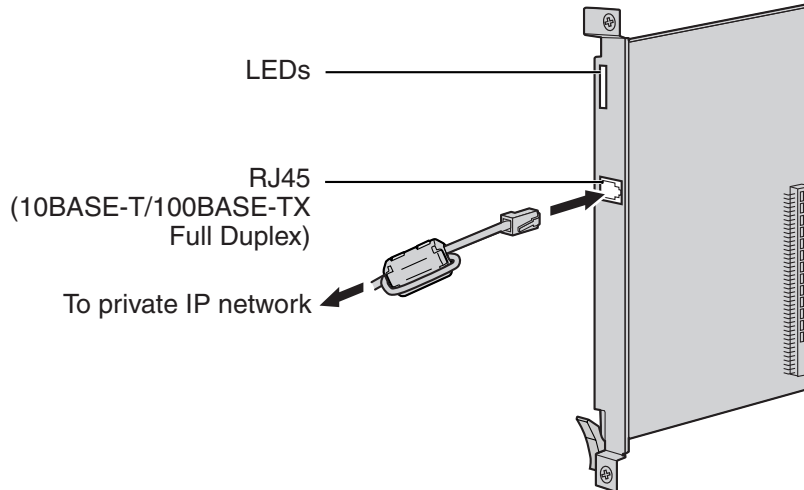
Accessories and User-supplied Items

Accessories (included): Ferrite core × 1
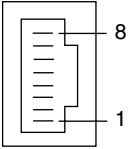
User-supplied (not included): RJ45 connector

Notes

- The maximum length of the cable to be connected to this optional service card is 100 m (328 ft).
- When connecting the RJ45 connector, attach the included ferrite core. Refer to "2.2.8 Attaching a Ferrite Core".

Pin Assignments

RJ45 Connector (10BASE-T/100BASE-TX)

	No.	Signal Name	Input (I)/Output (O)	Function
8 ... 1	1	TPO+	O	Transmit data+
	2	TPO-	O	Transmit data-
	3	TPI+	I	Receive data+
	4-5	Reserved	–	–
	6	TPI-	I	Receive data-
	7-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
ONLINE	Green	On-line status indication • ON: At least one port is in use (an IP-PT is connected) • OFF: No ports are in use (no IP-PTs are connected) **Note** If the LINK indicator is OFF, the ONLINE indicator will also be OFF.
ALARM	Red	Alarm indication • OFF: Normal • ON: Alarm
VoIP BUSY	Green	Panasonic proprietary VoIP protocol process indication • OFF: VoIP process inactive • ON: VoIP process active
LINK	Green	Link status indication • OFF: Connection error • ON: Normal connection
DATA	Green	Data transmission indication • OFF: No data transmitted • ON: Data transmitting

2.6   Information about the Other Cards

2.6.1   OPB3 Card (KX-TDA0190)

Function

Optional 3-slot base card for mounting a maximum of 3 optional service cards from the following:
- DPH4 card
- EIO4 card
- ECHO16 card
- MSG4 card
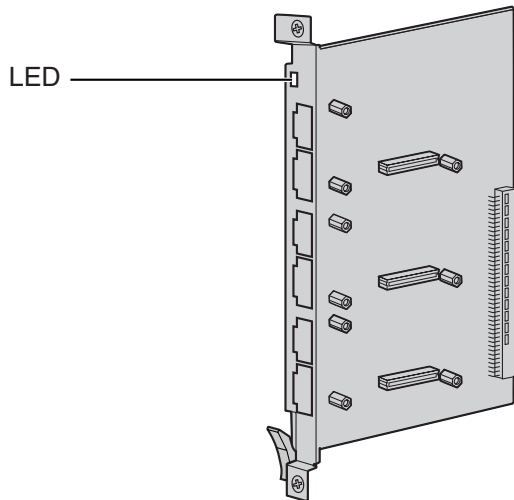
LED

Accessories and User-supplied Items

Accessories (included): none

User-supplied (not included): none

CAUTION

A LITHIUM BATTERY IS USED IN OPB3 CARD. THERE IS A RISK OF EXPLOSION IF THE BATTERY IS REPLACED WITH THE INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal (all ports are idle) • Green Flashing (60 times per minute): Normal (a port is in use) • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service

2.6.2   DPH4 Card (KX-TDA0161)

Function

4-port doorphone card for 4 doorphones and 4 door openers. To be mounted on the OPB3 card.
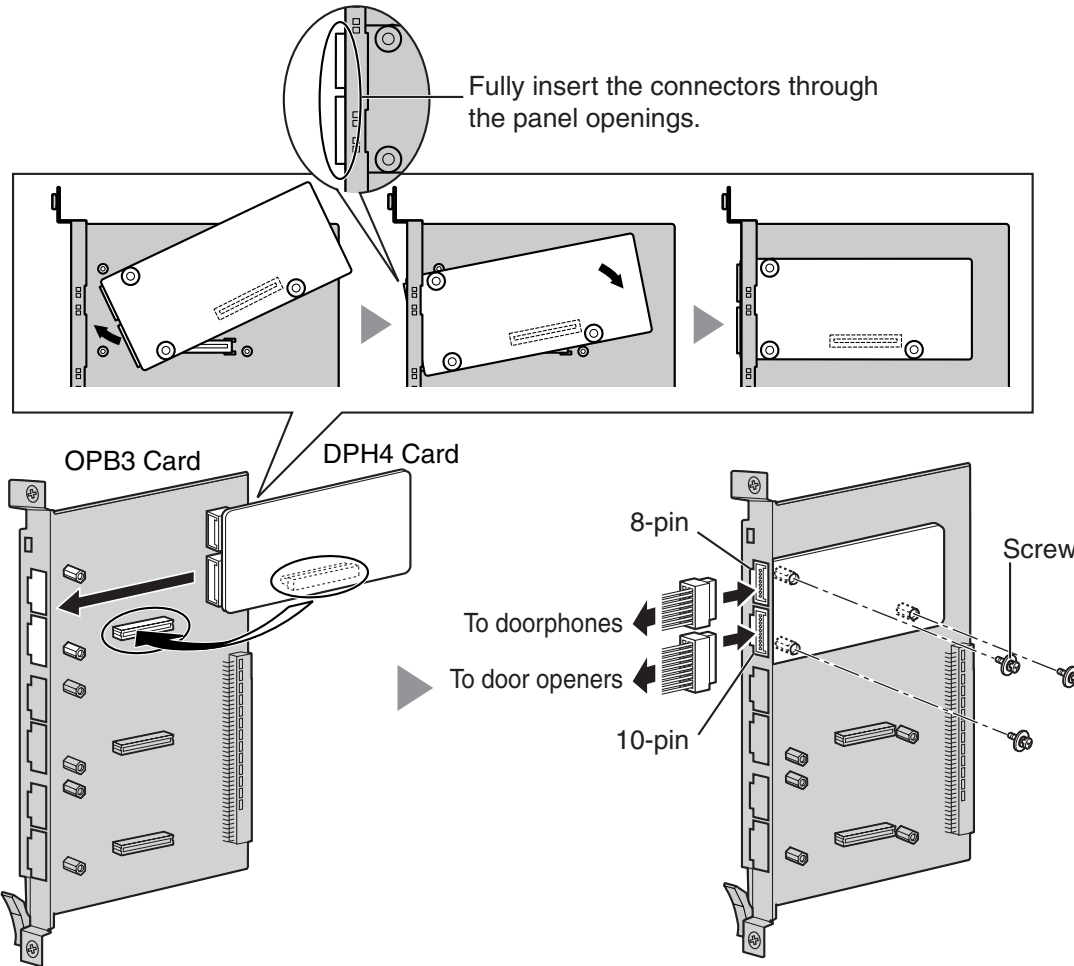
Fully insert the connectors through the panel openings.

OPB3 Card   DPH4 Card

8-pin

Screw

To doorphones

To door openers

10-pin

Accessories and User-supplied Items

Accessories (included): Screws × 3, 10-pin terminal block × 1, 8-pin terminal block × 1
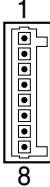
User-supplied (not included): Copper wire

Note
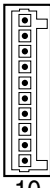
For details about connection to doorphones and door openers, refer to "2.9.1 Connection of Doorphones, Door Openers, External Sensors, and External Relays".

Pin Assignments

8-pin Terminal Block

No.	Signal Name	Function
1	DP4	Doorphone 4 transmit
2	com4	Doorphone 4 receive
3	DP3	Doorphone 3 transmit
4	com3	Doorphone 3 receive
5	DP2	Doorphone 2 transmit
6	com2	Doorphone 2 receive
7	DP1	Doorphone 1 transmit
8	com1	Doorphone 1 receive

10-pin Terminal Block

No.	Signal Name	Function
1-2	Reserved	–
3	OP4b	Door opener 4
4	OP4a	Door opener 4 com
5	OP3b	Door opener 3
6	OP3a	Door opener 3 com
7	OP2b	Door opener 2
8	OP2a	Door opener 2 com
9	OP1b	Door opener 1
10	OP1a	Door opener 1 com

2.6.3   EIO4 Card (KX-TDA0164)

Function

4-port external input/output card. To be mounted on the OPB3 card.
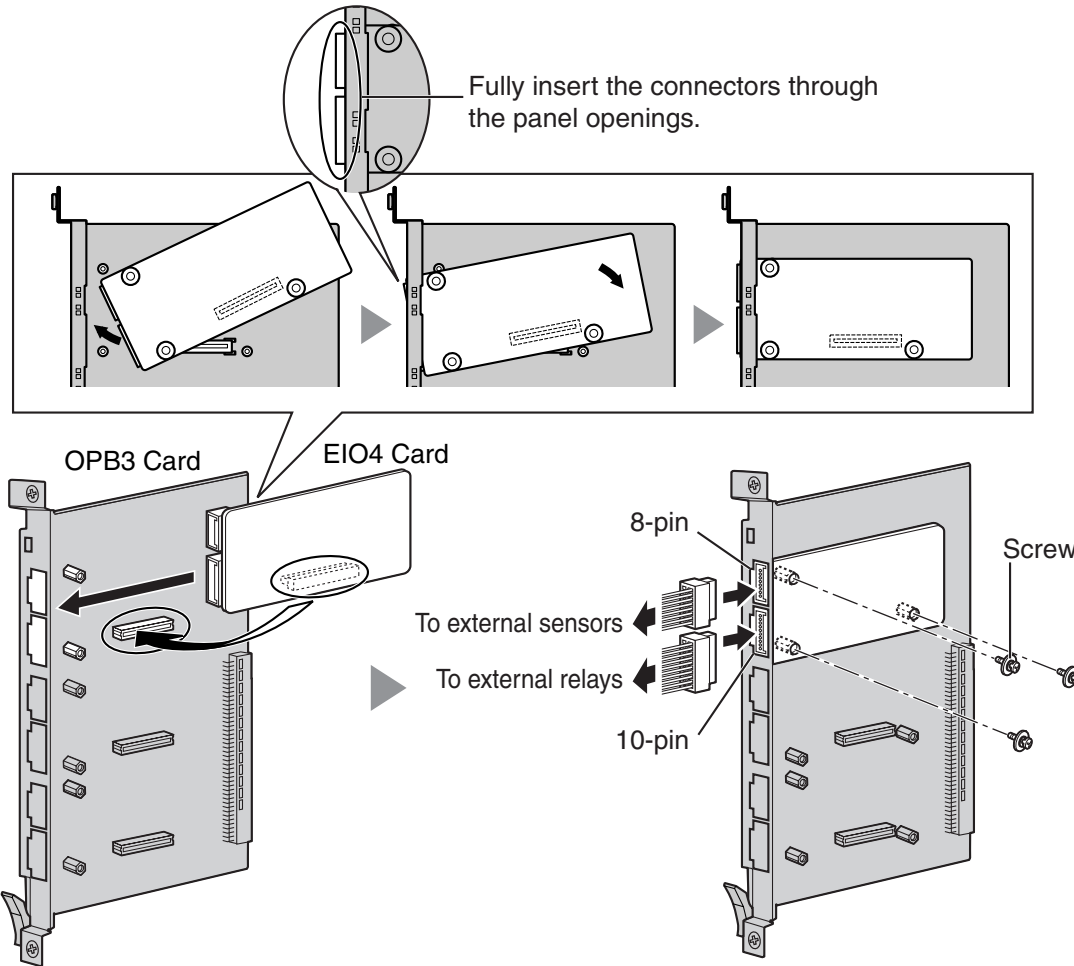
Fully insert the connectors through the panel openings.

OPB3 Card   EIO4 Card

8-pin

Screw

To external sensors

To external relays

10-pin

Accessories and User-supplied Items

Accessories (included): Screws × 3, 10-pin terminal block × 1, 8-pin terminal block × 1
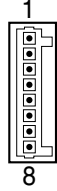
User-supplied (not included): Copper wire

<u>Note</u>
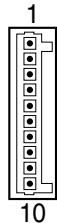
For details about connection to external sensors and external relays, refer to "2.9.1 Connection of Doorphones, Door Openers, External Sensors, and External Relays".

Pin Assignments

8-pin Terminal Block

	No.	Signal Name	Function
1 8	1	C4b	Control 4
	2	C4a	Control 4 com
	3	C3b	Control 3
	4	C3a	Control 3 com
	5	C2b	Control 2
	6	C2a	Control 2 com
	7	C1b	Control 1
	8	C1a	Control 1 com

10-pin Terminal Block

	No.	Signal Name	Function
1 10	1-2	Reserved	–
	3	OP4b	Opener 4
	4	OP4a	Opener 4 com
	5	OP3b	Opener 3
	6	OP3a	Opener 3 com
	7	OP2b	Opener 2
	8	OP2a	Opener 2 com
	9	OP1b	Opener 1
	10	OP1a	Opener 1 com

External Sensor

Power to the external sensor is provided from the EIO4 card and must be grounded through the EIO4 card as indicated in the diagram below. A pair of "sensor" and "common" lines are connected to the EIO4 card for each external sensor. The Hybrid IP-PBX detects input from the sensor when the signal is under 100 Ω.

Connection Diagram

Hybrid IP-PBX
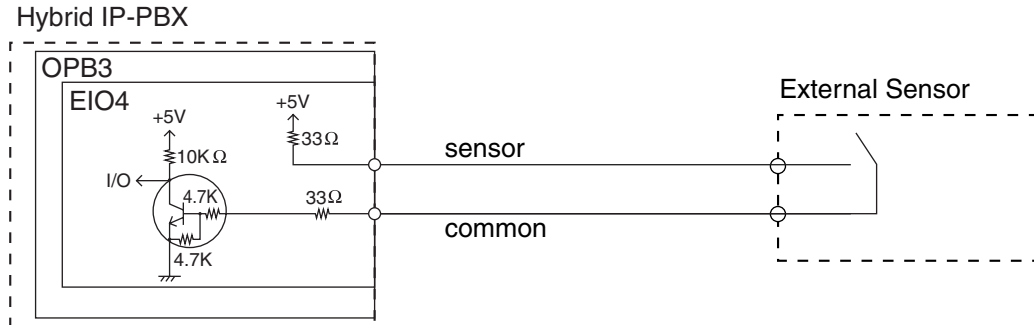
External Relay

Current Limit: 24 V DC/30 V AC, 1 A maximum

2.6.4　ECHO16 Card (KX-TDA0166)

Function

16-channel card for echo cancellation during conferences. To be mounted on the OPB3 card.
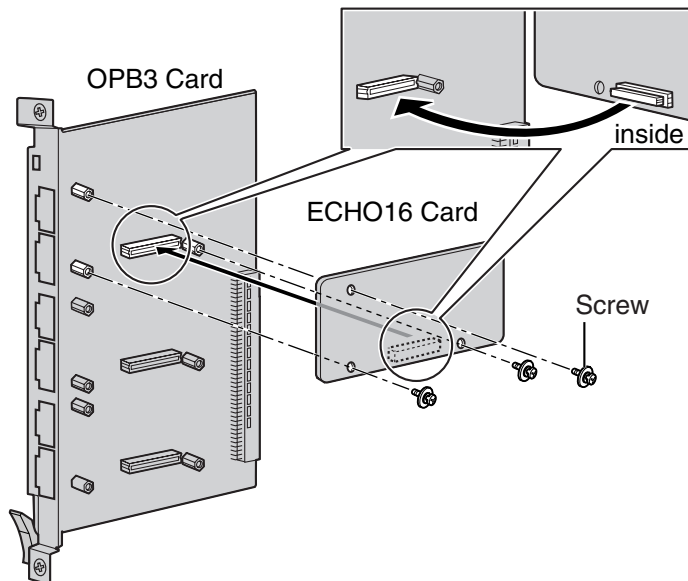
Accessories and User-supplied Items

Accessories (included): Screws × 3

User-supplied (not included): none

<u>Note</u>

To establish a conference call involving 6 to 8 parties, install an ECHO16 card and enable echo cancellation for conferences using the KX-TDA Maintenance Console. For details, refer to the on-line help of the KX-TDA Maintenance Console.

2.6.5   MSG4 Card (KX-TDA0191)

Function

4-channel message card. To be mounted on the OPB3 card.
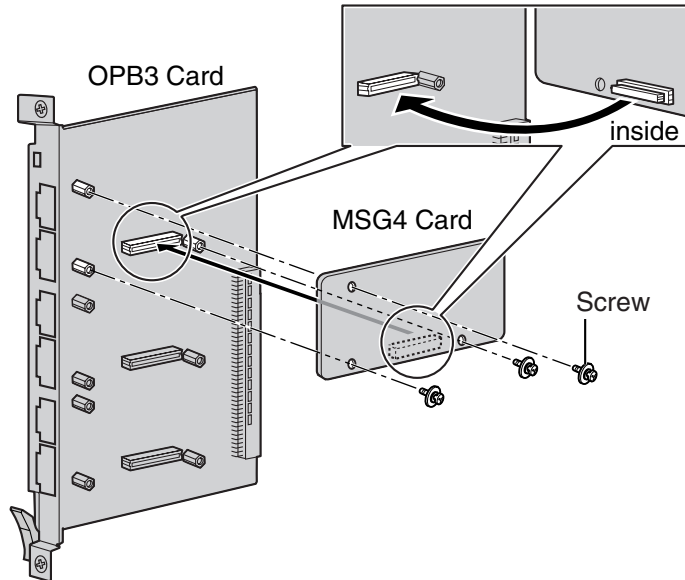
Accessories and User-supplied Items

Accessories (included): Screws × 3

User-supplied (not included): none

2.6.6 CTI-LINK Card (KX-TDA0410)

Function

Ethernet card for CTI communication via 10BASE-T port. CSTA Phase 3 protocol compatible.
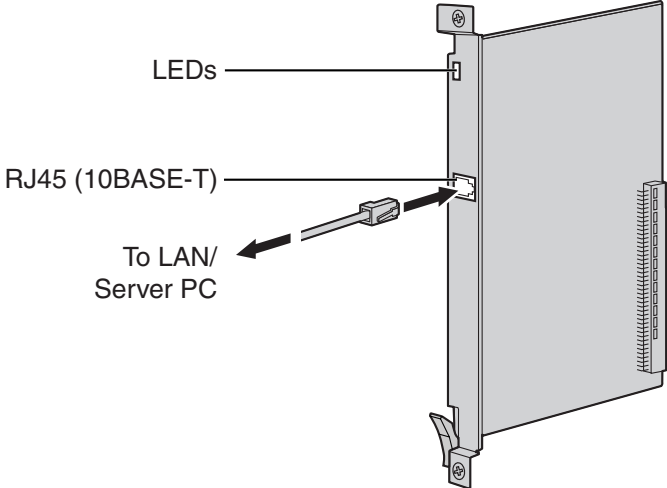
LEDs ——————————

RJ45 (10BASE-T) ——————

To LAN/
Server PC

Accessories and User-supplied Items

Accessories (included): none

User-supplied (not included): RJ45 connector

Notes

- The maximum length of the cable to be connected to this optional service card is 100 m (328 ft).
- This optional service card can be connected to PCs on a LAN via a CTI server to provide third party call control CTI.
  The operating system of the PC or CTI server required for third party call control depends on your CTI application software. For details, refer to the manual for your CTI application software.

Pin Assignments

RJ45 Connector (10BASE-T)

	No.	Signal Name	Input (I)/Output (O)	Function
8 ... 1	1	TPO+	O	Transmit data+
	2	TPO-	O	Transmit data-
	3	TPI+	I	Receive data+
	4-5	Reserved	–	–
	6	TPI-	I	Receive data-
	7-8	Reserved	–	–

LED Indications

Indication	Color	Description
CARD STATUS	Green/Red	Card status indication • OFF: Power Off • Green ON: Normal • Red ON: Fault (includes reset) • Red Flashing (60 times per minute): Out of Service
LINK STATUS	Green	Link status indication • Flashing: In communication • ON: Linked normally

2.7 Connection of Extensions

2.7.1 Maximum Cabling Distances of the Extension Wiring (Twisted Cable)

Cable	Maximum Distance		PT-interface CS
26 AWG:	222 m (728 ft)		
24 AWG:	347 m (1138 ft)		
22 AWG:	500 m (1640 ft)		
CAT 5:	347 m (1138 ft)		

Cable	Maximum Distance		KX-T7600 Series DPT*
26 AWG:	500 m (1640 ft)		
24 AWG:	720 m (2362 ft)		
22 AWG:	830 m (2723 ft)		
CAT 5:	720 m (2362 ft)		

Cable	Maximum Distance		Other PT (DPT/APT) and DSS Console
26 AWG:	140 m (459 ft)		
24 AWG:	229 m (751 ft)		
22 AWG:	360 m (1181 ft)		
CAT 5:	229 m (751 ft)		

Cable	Maximum Distance		SLT
26 AWG:	698 m (2289 ft)		
24 AWG:	1128 m (3700 ft)		
22 AWG:	1798 m (5897 ft)		
CAT 5:	1128 m (3700 ft		

* The maximum cabling distance from the Hybrid IP-PBX is the same even when the KX-T7600 series DPT is the master DPT on the Digital XDP connection.

Notice

The maximum cabling distance may vary depending on the conditions.

	PT-interface CS	DPT	APT	DSS Console	SLT
DHLC8 Card	✔	✔	✔	✔	✔
MSLC16, SLC16, SLC8 Cards					✔
DLC16, DLC8 Cards	✔	✔		✔	

" ✔" indicates that the extension card supports the terminal.

2.7.2   Parallel Connection of the Extensions

Any SLT can be connected in parallel with an APT or a DPT as follows.

Note

In addition to an SLT, an answering machine, a fax machine or a modem (PC) can be connected in parallel with an APT or a DPT.

With APT

For parallel connection, eXtra Device Port (XDP) mode must be disabled for that port through system programming. Refer to "1.10.9 Paralleled Telephone" and "2.1.1 Extension Port Configuration" in the Feature Guide for further information.

To DHLC8 card

Modular
T-Adaptor

2-conductor wiring cord
Connect pins "T" and "R".

4-conductor wiring cord
Connect pins "T", "R", "D1",
and "D2".

APT   SLT
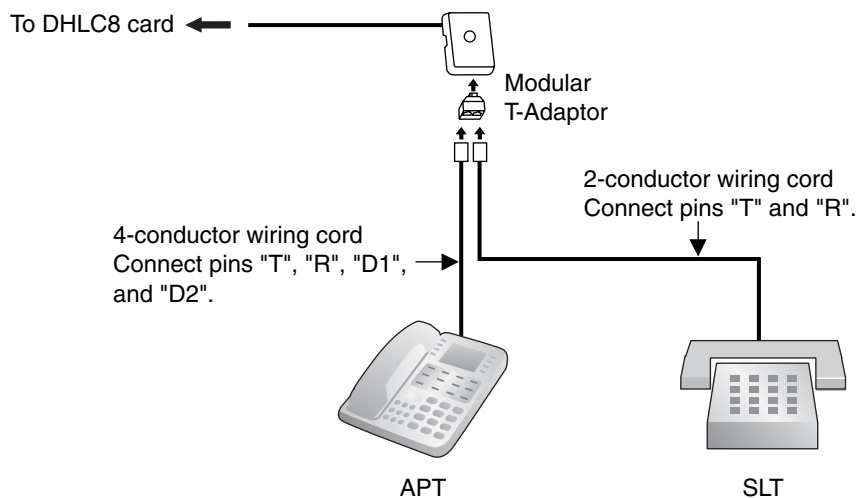
With DPT

Parallel mode or eXtra Device Port (XDP) mode can be selected through system programming.

If XDP mode is enabled through system programming, parallel connection is not possible. Refer to "1.10.9 Paralleled Telephone" and "2.1.1 Extension Port Configuration" in the Feature Guide for further information.

Using a Modular T-Adaptor

To DHLC8 card

Modular
T-Adaptor

2-conductor wiring cord
Connect pins "T" and "R".

4-conductor wiring cord
Connect pins "D1" and
"D2".

DPT   SLT
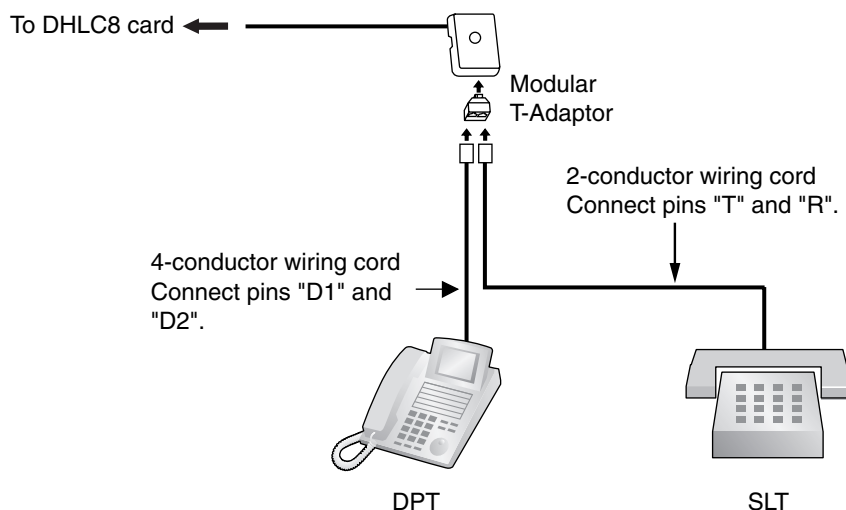
Using an EXtra Device Port

With KX-T7600 Series DPT

To DHLC8 card ◄───

4-conductor wiring cord
Connect pins "T", "R",
"D1" and "D2".

2-conductor wiring cord
Connect pins "T" and "R".

DPT

SLT

TO MAIN UNIT / PABX

TO TEL

To DHLC8 card ◄───
To SLT ◄───

With Other DPT

To DHLC8 card ◄───

4-conductor wiring cord
Connect pins "T", "R",
"D1" and "D2".

2-conductor wiring cord
Connect pins "T" and "R".

DPT

SLT

TO TEL

TO EMSS or TO MAIN UNIT
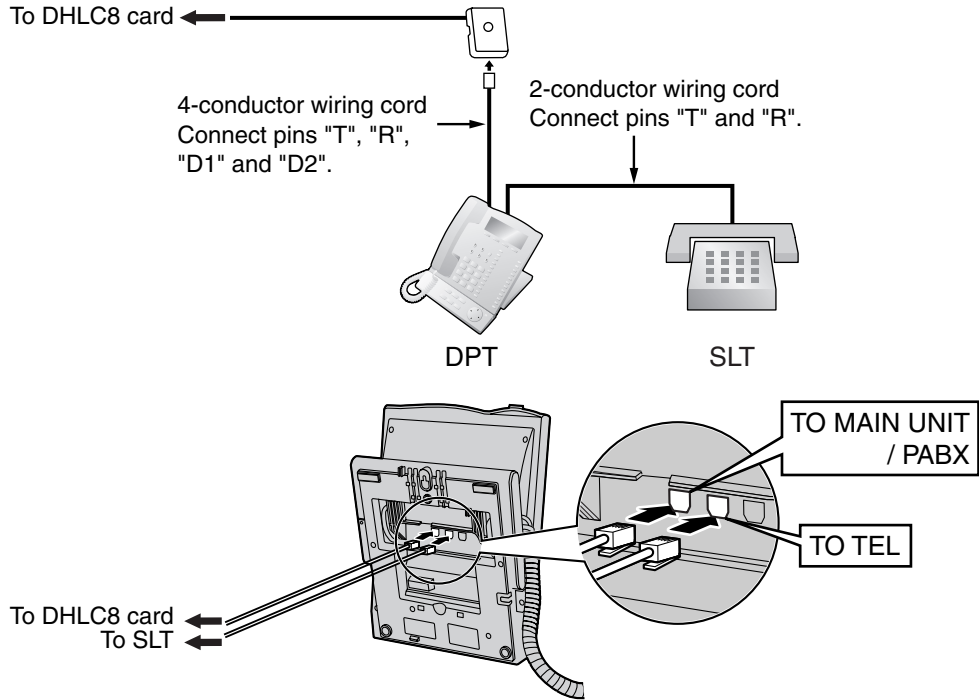
To DHLC8 card ◄───   ───► To SLT
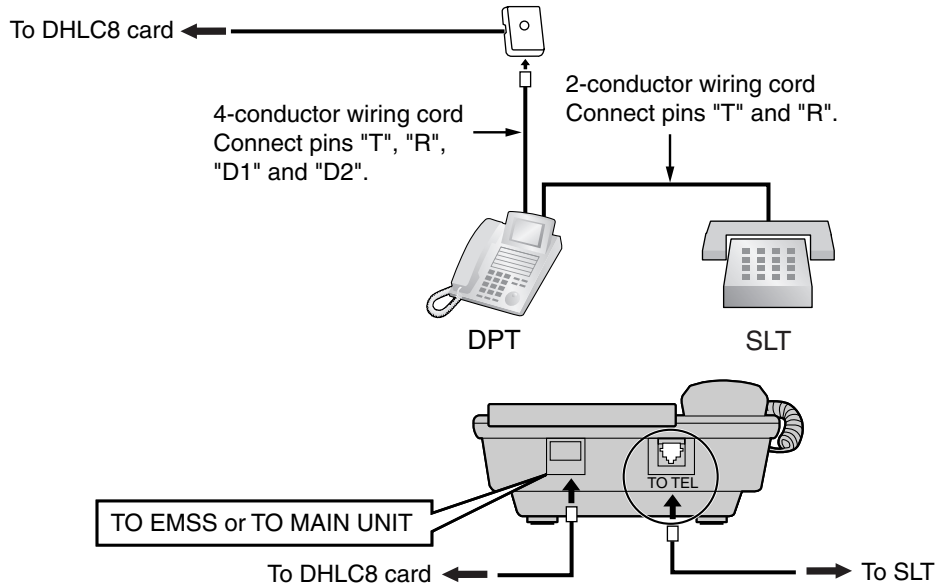
2.7.3   Digital EXtra Device Port (Digital XDP) Connection

A DPT can be connected to another DPT on the Digital XDP connection. In addition, if the DPT is connected to a DHLC8 card, it can also have an SLT connected in Parallel mode or XDP mode.

Notes

- Both DPTs must be KX-T7600 series DPTs (excluding KX-T7640).
- Parallel mode or XDP mode can be selected through system programming.
- If XDP mode is enabled through system programming, parallel connection is not possible. Refer to "1.10.9 Paralleled Telephone" and "2.1.1 Extension Port Configuration" in the Feature Guide for further information.

With KX-T7600 Series DPT

Using a Modular T-Adaptor

To DLC8/DLC16 card
OR
To DHLC8 card
(for connection of SLT)

Modular
T-Adaptor

2-conductor wiring cord
Connect pins "T" and "R".

4-conductor wiring cord
Connect pins "D1" and "D2".

4-conductor wiring cord
Connect pins "D1" and "D2".

SLT

Master DPT   Slave DPT

Back View of DPTs

TO TEL

TO MAIN UNIT / PABX

TO MAIN UNIT / PABX

Cable	Maximum Distance
26 AWG:	30 m (98 ft)
24 AWG:	50 m (164 ft)
22 AWG:	60 m (196 ft)
CAT 5:	50 m (164 ft)

Master DPT   Slave DPT

To DLC8/DLC16 card
OR
To DHLC8 card
(for connection of SLT)

Using an EXtra Device Port

To DLC8/DLC16 card ◄──────────

OR

To DHLC8 card
(for connection of SLT)

4-conductor wiring cord
Connect pins "T", "R",
"D1" and "D2".

4-conductor wiring cord
Connect pins "T", "R",
"D1" and "D2".

2-conductor wiring cord
Connect pins "T" and "R".

Master DPT   Slave DPT   SLT

Back View of DPTs

TO TEL

TO MAIN UNIT
/ PABX

Cable   Maximum Distance
26 AWG: 30 m (98 ft)
24 AWG: 50 m (164 ft)
22 AWG: 60 m (196 ft)
CAT 5:   50 m (164 ft)

TO MAIN UNIT
/ PABX

Master DPT

TO TEL

Slave DPT

To DLC8/DLC16 card   To SLT

OR

To DHLC8 card
(for connection of SLT)

2.7.4   First Party Call Control CTI Connection

CTI connection between a PC and a KX-T7633/T7636 DPT provides first party call control. The CTI connection is made via a USB interface (version 2.0), and uses the TAPI 2.1 protocol.

A USB Module (KX-T7601) must be connected to the KX-T7633/T7636 DPT.

Note

> The operating system of the PC required for first party call control depends on your CTI application software. For details, refer to the manual for your CTI application software.
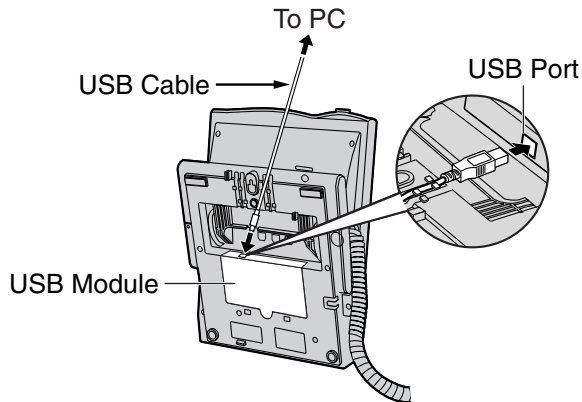
Notes

- The maximum length of the USB cable is 3 m (9 ft 10 in).
- USB Modules must not be connected to DPTs in the Digital XDP connection. In a Digital XDP connection, the PC cannot be used. If a USB module is connected to a slave DPT, the DPT will not work properly.

2.8   Connection of 2.4 GHz Portable Stations

2.8.1   Overview

The following equipment is required to connect the wireless system:

CS: Cell Station (KX-TDA0142/KX-T0141)

KX-TDA0142 Using a CSIF Card

This unit determines the area covered by the wireless system. Up to 3 calls can be made at the same time through each CS.

- **CSIF4 (KX-TDA0143)**
  One CSIF4 card supports up to 4 Cell Stations.
- **CSIF8 (KX-TDA0144)**
  One CSIF8 card supports up to 8 Cell Stations.

KX-T0141 Using a DHLC/DLC Card

This unit determines the area covered by the wireless system. Up to 2 calls can be made at the same time through each CS.

PS: 2.4 GHz Portable Station (KX-TD7680/KX-TD7690)

The KX-TDA100 and KX-TDA200 can support up to 128 PSs. For more details about the PS, refer to the PS Operating Instructions.

CAUTION

- The CS should be kept free of dust, moisture, high temperature (more than 40 °C [104 °F]), low temperature (less than 0 °C [32 °F]), and vibration, and should not be exposed to direct sunlight.
- The CS should not be placed outdoors (use indoors).
- The CS should not be placed near high-voltage equipment.
- The CS should not be placed on a metal object.
- Systems using 2.4 GHz ISM (Industrial, Scientific and Medical) band may interfere with the KX-TDA wireless system. Examples of such systems are cordless telephones, wireless LAN, Home RF, microwave ovens and other ISM devices. These systems may cause minor noise.
- Keeping some distance between the equipment listed below may prevent interference. (The distance may vary depending on the environment.)

Equipment	Distance
CS and office equipment such as a computer, telex, fax machine, etc.	More than 2 m (6 ft 7 in)
CS and PS	More than 1 m (3 ft 3 in)
Each PS	More than 0.5 m (1 ft 8 in)
Hybrid IP-PBX and CS	More than 2 m (6 ft 7 in)
CS and CS	More than 15 m (49 ft)

Please take into consideration the distance between the CSs when site planning. Please consult a certified dealer for details.
However, the required distance between CSs may vary depending on the environment of the installation site and conditions in which the wireless system is used. Conduct the site survey to determine the appropriate distance.

2.8.2   Procedure Overview

When connecting the wireless system, use extreme care in conducting the site survey. An incorrectly performed site survey can result in poor service area, frequent noise, and disconnection of calls.

1. Investigate the installation site

Refer to "2.8.3 Site Planning".

   a.   Obtain a map of the CS installation site.

   b.   Identify the service area required by the user on the map.

   c.   Plan the location of each CS, taking account of distance, building materials, etc.

2. Prepare the CS for site survey

Refer to "2.8.4 Before Site Survey".

   a.   Assign a CS number to each CS by setting the DIP switches on the back of the CS.

   b.   Supply electricity to each CS using an AC adaptor or a battery box.

   c.   Install each CS temporarily as planned.

   Notes

   •   Install at least 2 m (6 ft 7 in) above the floor.

   •   Keep the antennas in the upright position.

3. Conduct the site survey

Refer to "2.8.5 Site Survey".

   a.   Test the radio signal strength using the PS.
          Confirm that the radio signal strength level is "12" near the CS.
          Using the KX-TD7680
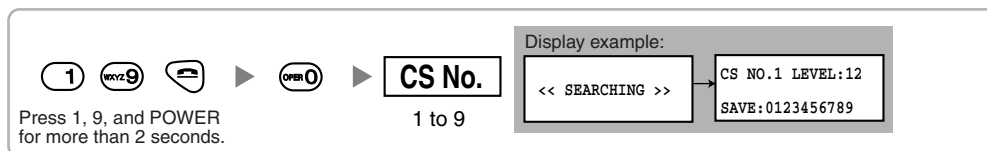
   Using the KX-TD7690
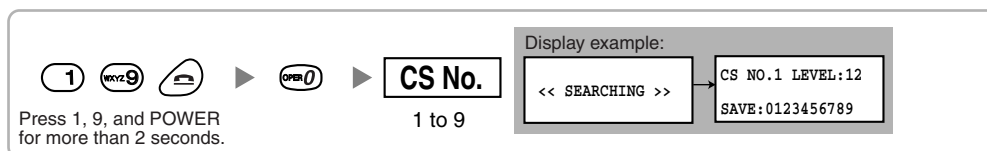
   b.   By walking away from the CS with the PS, check the radio signal strength. The radio signal strength weakens as you walk away from the CS.

   c.   Map the CS coverage area at radio signal strength levels "3" and "8".

   d.   Make sure that adjacent CS coverage areas overlap where the radio signal strength level is "8" by at least 5 m (16 ft).

   e.   Make sure that the radio signal strength level is greater than "3" at any location within the service area required by the user.

4. Finish the site survey

Refer to "2.8.6 After Site Survey".

    a.   Return all DIP switches of each CS to the OFF position, and stop supplying power.

    b.   Turn off the PS.

5. Connect the CS and PS to the Hybrid IP-PBX and test the operation

Refer to "2.8.7 Connecting a Cell Station to the Hybrid IP-PBX".

    a.   Connect the CSs to the Hybrid IP-PBX.

    b.   Register the PSs to the Hybrid IP-PBX.

    c.   Walk around the service area while having a conversation using a registered PS. If noise is frequent or conversations disconnect, relocate the CSs or install an additional CS.

6. Mount the CS on the wall

Refer to "2.8.8 Wall Mounting".

    a.   If there are no problems in testing, mount the CS on the wall.

2.8.3 Site Planning

Choosing the best site for the CS requires careful planning and testing of essential areas. The best location may not always be convenient for installation. Read the following information before installing the unit.

Understanding Radio Waves

Characteristics of Radio Waves

The transmission of radio waves and the CS coverage area depend on the structure and materials of the building.

Office equipment, such as computers and fax machines, can interfere with radio waves. Such equipment may create noise or interfere with the performance of the PS.

The illustration below shows the special transmitting patterns of radio waves.

1. Radio waves are reflected by objects made of materials such as metal.

2. Radio waves are diffracted by objects such as metallic columns.

3. Radio waves penetrate objects made of materials such as glass.
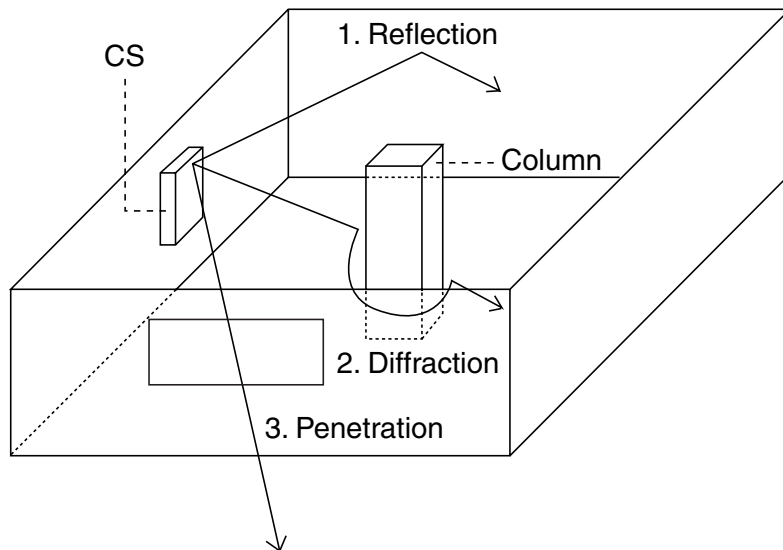
Relationships Between Radio Waves and Building Structure and Materials

- The CS coverage area is affected more by the building materials and their thickness than the number of obstacles.
- Radio waves tend to be reflected or diffracted by conductive objects and rarely penetrate them.
- Radio waves tend to penetrate insulated objects and are rarely reflected by them.
- Radio waves penetrate thin objects more than thick objects.
- The table below shows the transmission tendency of radio waves when they reach objects made from various materials.

Object	Material	Transmission Tendency
Wall	Concrete	The thicker they are, the less radio waves penetrate them.
	Ferroconcrete	Radio waves can penetrate them, but the more iron there is, the more radio waves are reflected.
Window	Glass	Radio waves usually penetrate them.
	Glass with wire net	Radio waves can penetrate them, but tend to be reflected.
	Glass covered with heat-resistant film	Radio waves are weakened considerably when they penetrate windows.
Floor	Ferroconcrete	Radio waves can penetrate them, but the more iron there is, the more radio waves are reflected.
Partition	Steel	Radio waves are reflected and rarely penetrate them.
	Plywood, Glass	Radio waves usually penetrate them.
Column	Ferroconcrete	Radio waves can penetrate them, but the more iron there is, the more radio waves tend to be reflected or diffracted.
	Metal	Radio waves tend to be reflected or diffracted.
Cabinet	Steel	Radio waves are usually reflected or diffracted, and rarely penetrate them.
	Wood	Radio waves can penetrate them, but they are weakened.

CS Coverage Area

The example below shows the size of the coverage area of 1 CS if it is installed in an area with no obstacles.

Note

Radio signal strength levels are measured during the site survey (refer to "2.8.5 Site Survey").
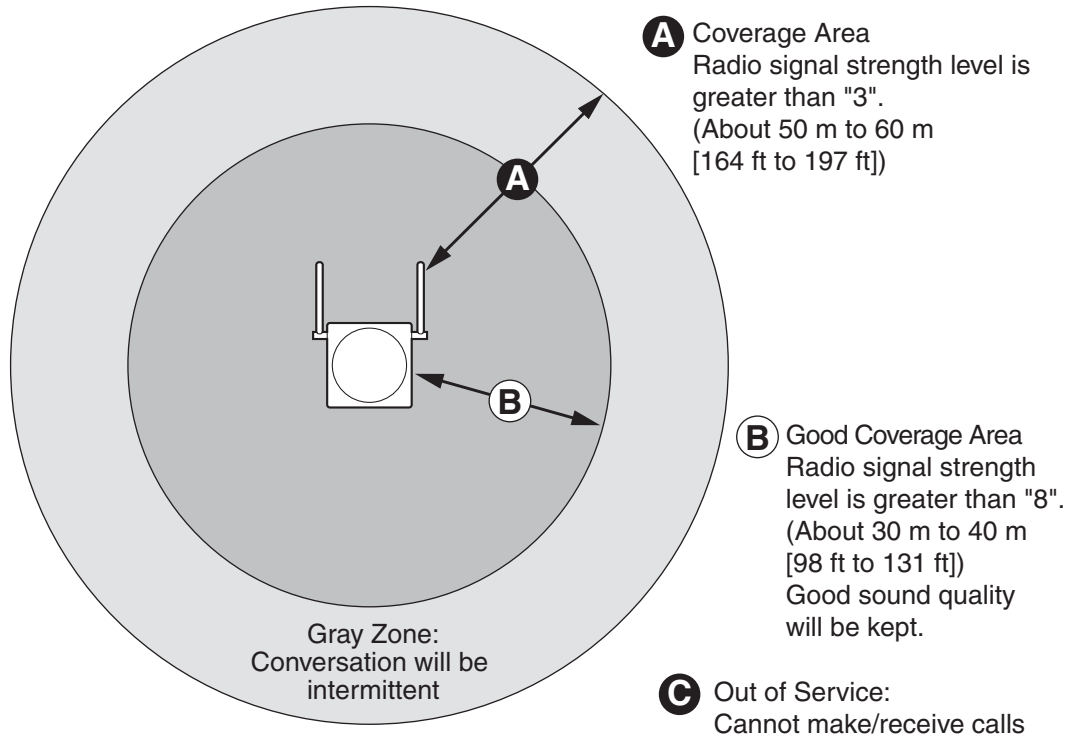
(A) Coverage Area
Radio signal strength level is greater than "3".
(About 50 m to 60 m [164 ft to 197 ft])

(B) Good Coverage Area
Radio signal strength level is greater than "8".
(About 30 m to 40 m [98 ft to 131 ft])
Good sound quality will be kept.

Gray Zone:
Conversation will be intermittent

(C) Out of Service:
Cannot make/receive calls

Radio Signal Strength Levels

Level: 00	Out of range
Level: 01 to 02	Receives noise easily or disconnects
Level: 03 to 07	May receive noise
Level: 08 to 10	Good
Level: 11 to 12	Better

Site Survey Preparation

1. Obtain a map and investigate the installation site.

   a. Check the obstacles (e.g., shelves, columns, and partitions).

   b. Check the materials of the structures (e.g., metal, concrete, and plywood).

   c. Check the layout and dimensions of the room, corridor, etc.

   d. Write down the above information on the map.

2. Examine the service area required by the user on the map, referring to the following example.

   a. Draw the coverage area around a CS. Extend the coverage area 30 to 60 meters (98 to 197 feet) in each direction, depending on the materials of the building structures and obstacles in the installation site. Note that a CS cannot be installed outside a building.

   b. If one CS cannot cover the entire service area, install additional CSs as required. Overlap the coverage areas of adjacent CSs.
   Where CS coverage areas overlap, the PS will start call handover to the next CS if the signal from

one CS becomes weak. However, if a PS moves away from a CS and there are no CSs available for handover, the PS may go out of range and the call could be lost.

If the signal from the CS fades, due to the structure of the building, there may be some handover delay. The user will hear a range warning before handover in this case. This also applies in the case of interference from 2.4 GHz apparatus.

Example: Installing in a Room Separated by Interior Walls

Things to take note of:

- The room is separated by interior walls.
- The room is surrounded by concrete walls.

CS installation plan:

- The coverage area of each CS will not extend as far as when there are no obstacles, because the radio signals will be weakened by separating walls. Therefore, you will need 5 CSs to cover the entire room.

150 m (492 ft)

70 m (230 ft)

CS no. 1

CS no. 2

CS no. 5

CS no. 3

CS no. 4
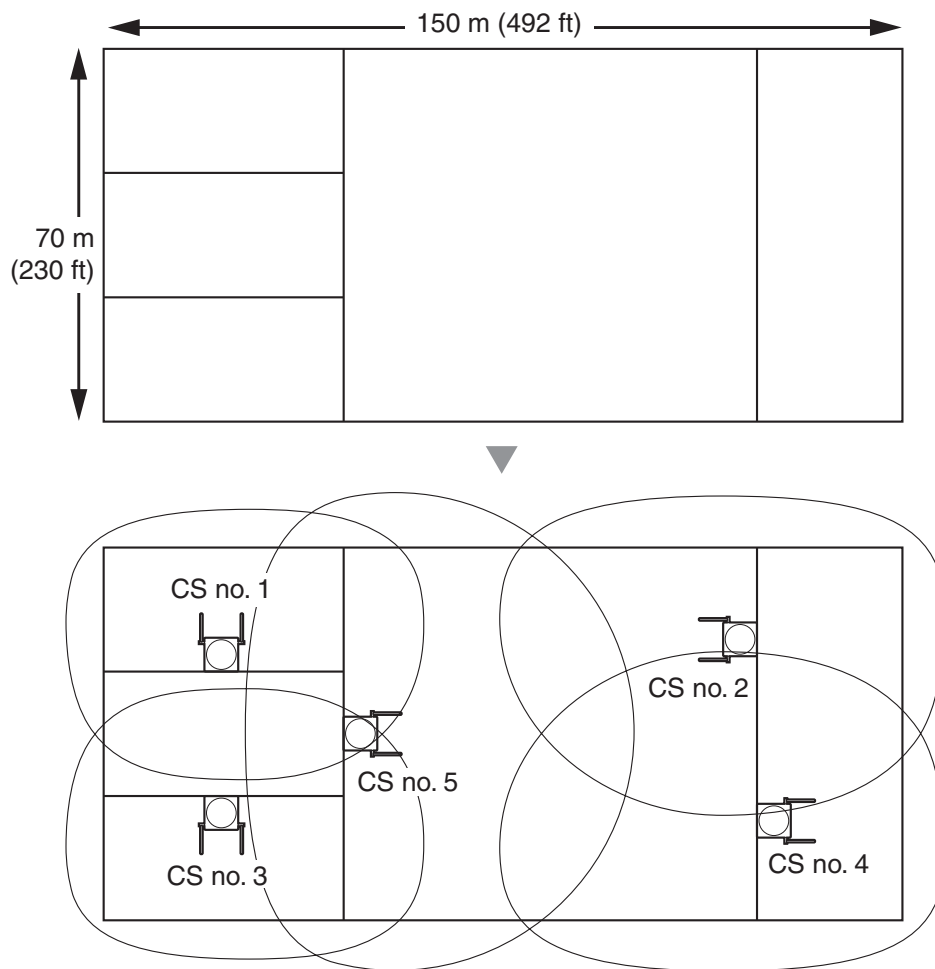
2.8.4   Before Site Survey

Setting and Installing the CS Temporarily for Site Survey

1. Switch the Radio Signal Test switch from OFF to ON.

2. Set the CS number switches as desired.
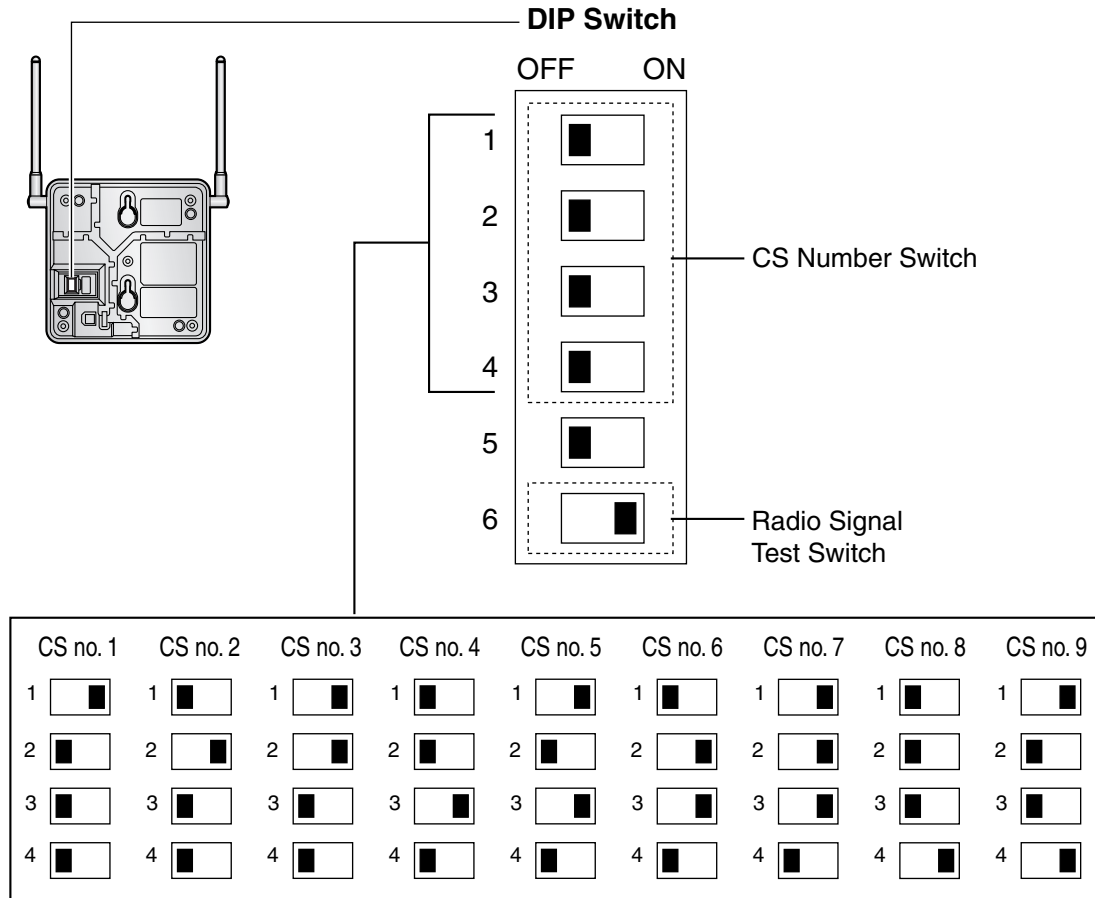
Note

> If more than 1 CS is in Radio Signal Test mode, each CS must have a unique CS number.

3. After setting the DIP switch, connect an AC adaptor or battery box to the CS using a power supply adaptor.

Note

The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a ceiling-mounted AC outlet, as the weight of the adaptor may cause it to become disconnected.

Telephone Cord

Power Supply Adaptor
(PSZZ1TDA0142)

Modular

To AC Adaptor (KX-A11/KX-TCA1)/
Battery Box (PSZZTD142CE)
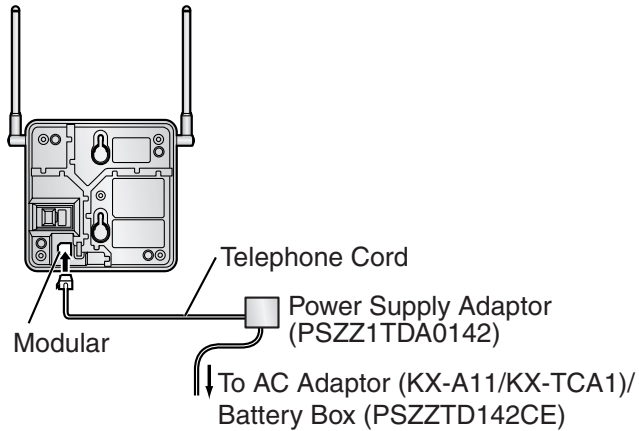
4. Install the CS temporarily for the site survey. Install the CS at least 2 m (6 ft 7 in) above the floor, keeping the antennas in the upright position.

2.8.5 Site Survey

The PS has a Radio Signal Test mode that monitors the state of the radio link to the CS. After installing the CSs temporarily, set the PS to Radio Signal Test mode and measure each CS coverage area. Then, record the results on the map of the installation site.

Testing the Radio Signal Strength

Note

Display prompts for the site survey are only available in English.

1. Enter Radio Signal Test mode.

Using the KX-TD7680

Press 1, 9, and POWER for more than 2 seconds.

CS No. — 1 to 9

Display example:

<< SEARCHING >> → CS NO.1 LEVEL:12*1 SAVE:0123456789*2

To store the scan data

Scan Data No. — 0 to 9

Using the KX-TD7690

Press 1, 9, and POWER for more than 2 seconds.

CS No. — 1 to 9

Display example:

<< SEARCHING >> → CS NO.1 LEVEL:12*1 SAVE:0123456789*2

To store the scan data

Scan Data No. — 0 to 9
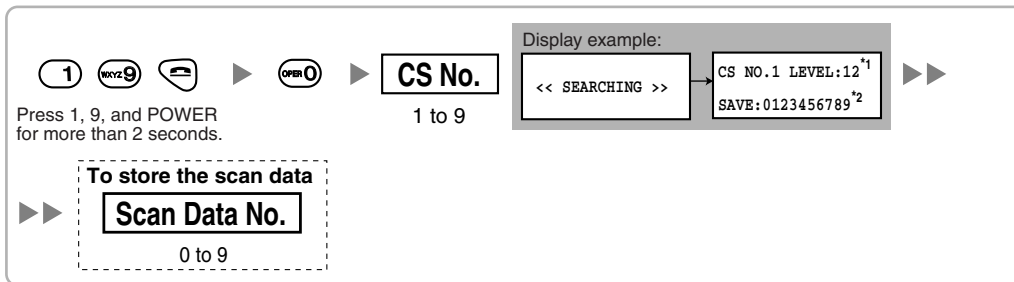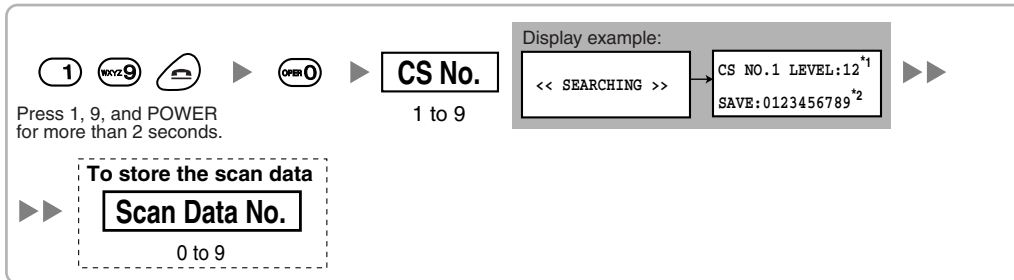
Notes

*1: CS number and radio signal strength level.

*2: Scan data (test result) number. Empty memory space will be indicated by a number; stored memory space will be indicated by a "-".

2. Measure the radio signal strength by moving towards and away from the CS.

    a. Move to the CS until the radio signal strength level becomes "12".

    b. Move away from the CS and identify the CS coverage area within which the radio signal strength level is greater than "8". Draw the area on the map.

    c. Move away from the CS and identify the CS coverage area within which the radio signal strength level is greater than "3". Draw the area on the map.
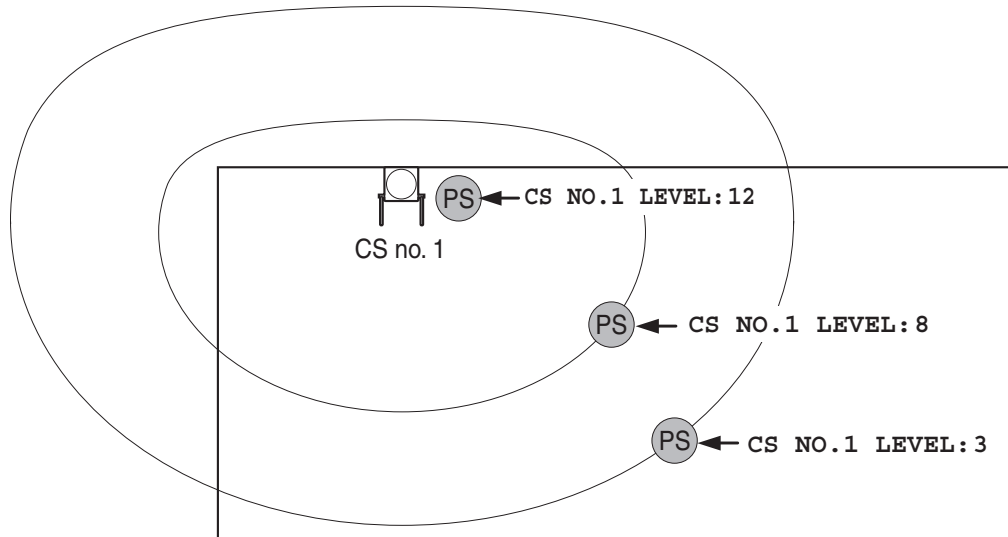
Radio Signal Strength Levels

Level: 00		Out of range
Level: 01 to 02		Receives noise easily or disconnects
Level: 03 to 07		May receive noise
Level: 08 to 10		Good
Level: 11 to 12		Better

3. Repeat steps 1 and 2 for other CSs, and relocate the CSs when necessary.

    a. Overlap adjacent CS coverage areas where the radio signal strength level is "8" by 5 to 10 meters (16 to 33 feet).
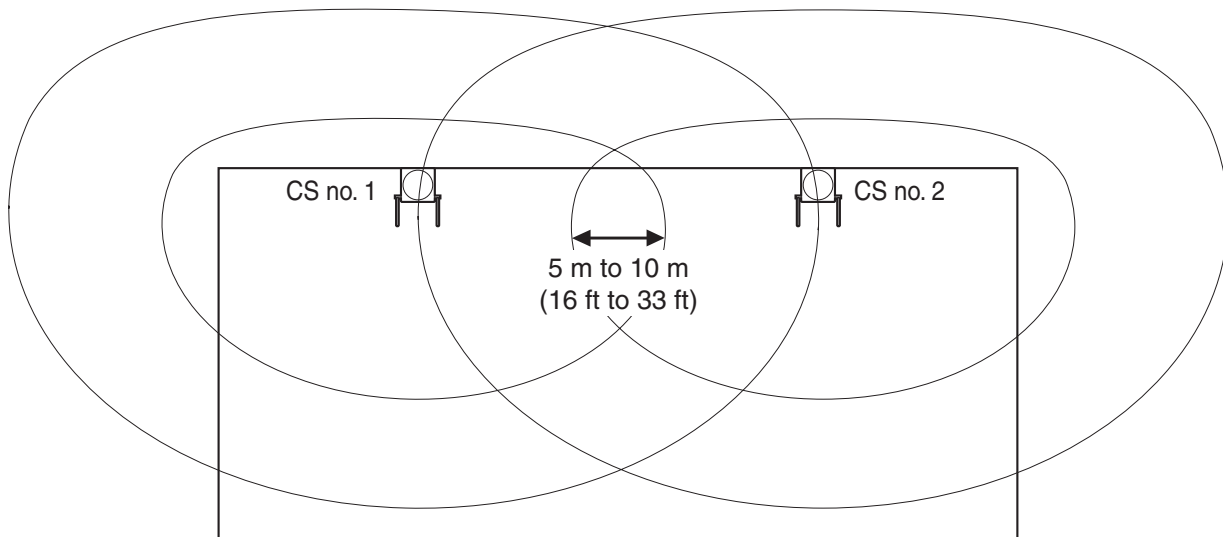
b. Overlap the CS coverage areas of at least 2 CSs at any location in the installation site.
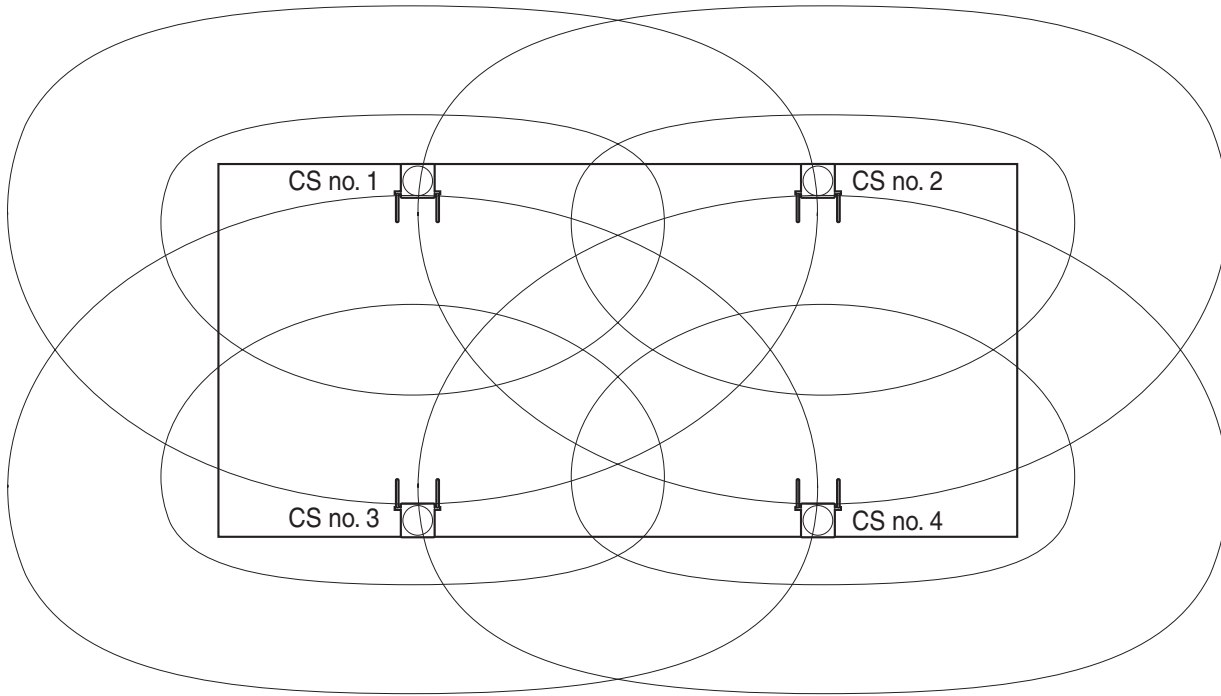
c. Make sure that the radio signal strength level is greater than "3" at any location in the service area required by the user.

Referring to the Stored Scan Data
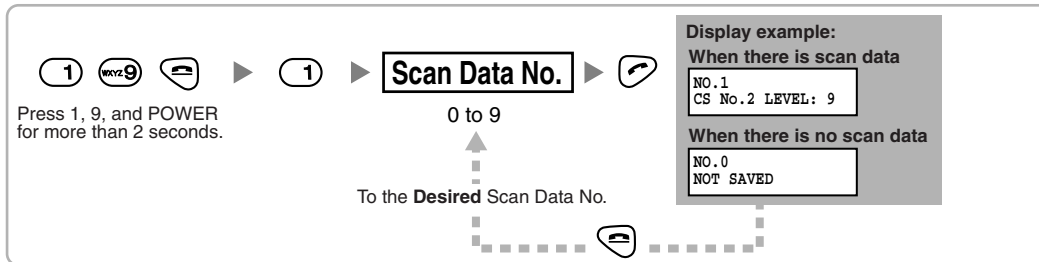
Using the KX-TD7680
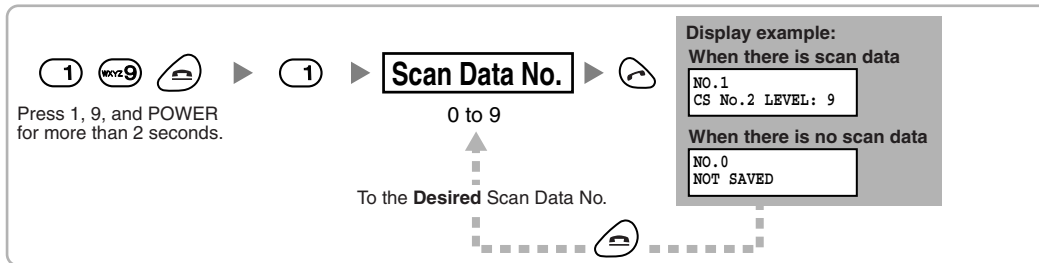
Using the KX-TD7690

Deleting the Stored Scan Data

Using the KX-TD7680

①　⑨　☏　▶　②　▶　| **Scan Data No.** |　▶　☏　▶　☏

Press 1, 9, and POWER
for more than 2 seconds.

0 to 9, or # for all data

To the **Desired** Scan Data No.

Using the KX-TD7690

①　⑨　☏　▶　②　▶　| **Scan Data No.** |　▶　☏　▶　☏

Press 1, 9, and POWER
for more than 2 seconds.

0 to 9, or # for all data

To the **Desired** Scan Data No.
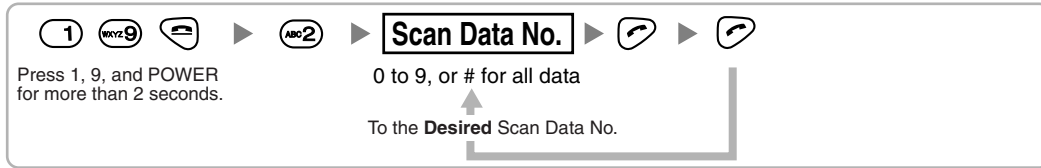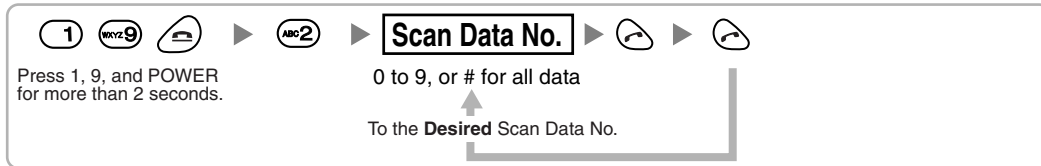
2.8.6　After Site Survey

After obtaining the proper measurement results, exit Radio Signal Test mode before connecting the CS to the Hybrid IP-PBX.

1. Keep pressing the POWER button on the PS until the PS is turned OFF.

2. Disconnect the AC adaptor or battery box from the CS and stop supplying electricity.
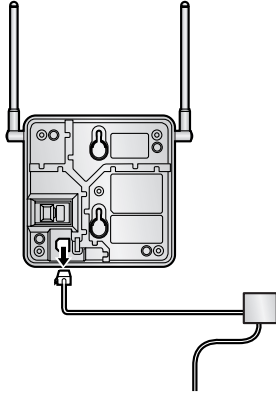
3. Switch all DIP switches on the CS from ON to OFF.
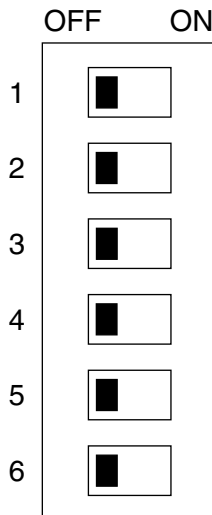
2.8.7   Connecting a Cell Station to the Hybrid IP-PBX

Using a CSIF Card

Refer to the following example to connect a CS to the Hybrid IP-PBX.

CSIF8 Card

Port 1

Cable	Maximum Distance
26 AWG:	444 m (1457 ft)
24 AWG:	694 m (2277 ft)
22 AWG:	1000 m (3281 ft)
CAT 5:	694 m (2277 ft)

CS (RJ11)

Signal Name	Pin No.
D1	1
POWH	2
POWL	3
D2	4

CSIF card (RJ45)

Pin No.	Signal Name
1	
2	
3	D1
4	POWH
5	POWL
6	D2
7	
8	

Accessories and User-supplied Items for the CS

Accessories (included): Screws × 2, Washers × 2

User-supplied (not included): RJ11 connector

Note

For details about CSIF card, refer to "2.5.1 CSIF4 Card (KX-TDA0143) and CSIF8 Card (KX-TDA0144)".

Using a DHLC/DLC Card

Refer to the following example to connect a CS to the Hybrid IP-PBX.
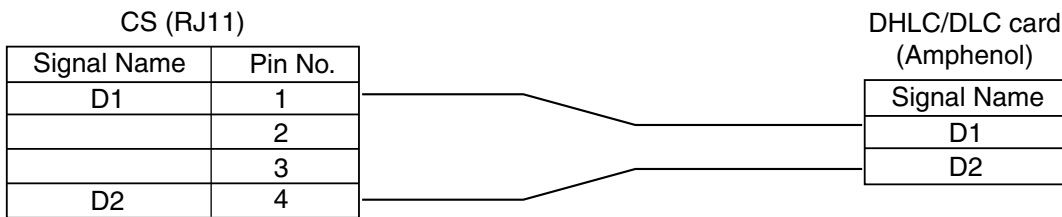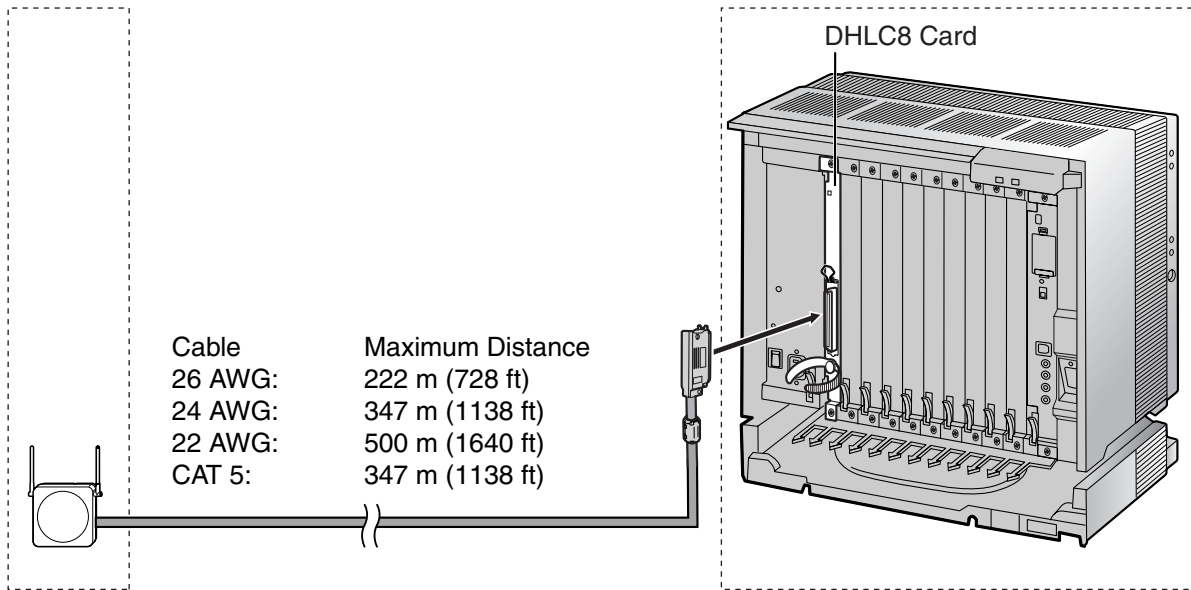
DHLC8 Card

Cable	Maximum Distance
26 AWG:	222 m (728 ft)
24 AWG:	347 m (1138 ft)
22 AWG:	500 m (1640 ft)
CAT 5:	347 m (1138 ft)

CS (RJ11)

Signal Name	Pin No.
D1	1
	2
	3
D2	4

DHLC/DLC card
(Amphenol)

Signal Name
D1
D2

Accessories and User-supplied Items for the CS

Accessories (included): Screws × 2, Washers × 2

User-supplied (not included): RJ11 connector

Note

For details about DHLC card or DLC card, refer to "2.5.2 DHLC8 Card (KX-TDA0170)", "2.5.3 DLC8 Card (KX-TDA0171)", or "2.5.4 DLC16 Card (KX-TDA0172)".

Connecting the CS

1. Connect the cable from the CSIF/DHLC/DLC card to the CS.

Modular

To CSIF/DHLC/DLC card
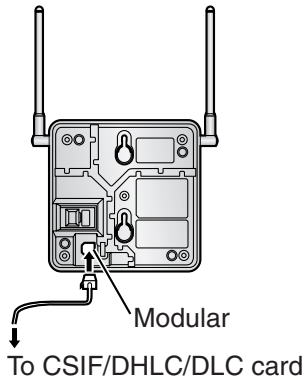
2. Pass the cable through the groove of the CS (in any direction depending on your preference).

TO MAIN UNIT
/ PABX

To CSIF/DHLC/DLC card
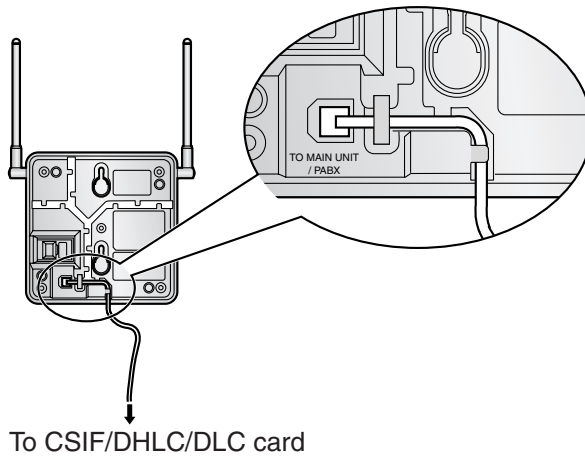
Registering the PS

The PS must be registered to the Hybrid IP-PBX before it can be used. Programming of both the PS and Hybrid IP-PBX is required. A PT with multiline display (e.g., KX-T7636 6-line display) is required to perform the Hybrid IP-PBX system programming.

Note

> For details about system programming using a PT, refer to "2.3.2 PT Programming" and "3.3 PT Programming" in the Feature Guide.

Entering the System Programming Mode

PT (Administrator Level)
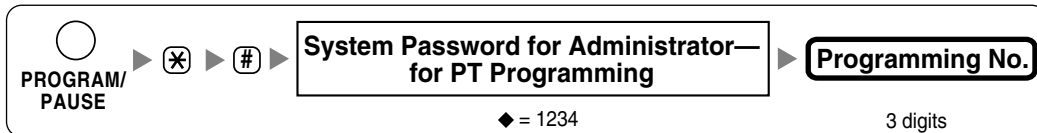
PS (Using the KX-TD7680)
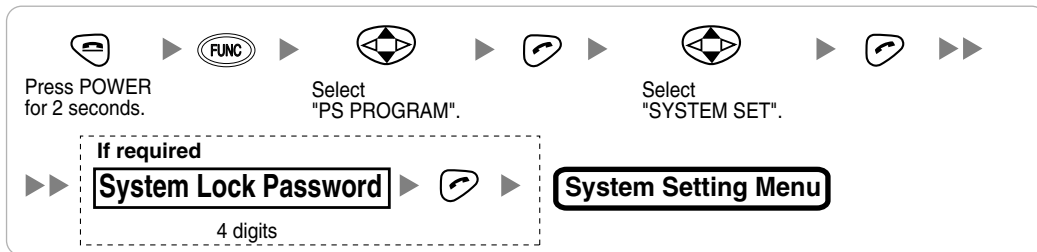
PS (Using the KX-TD7690)
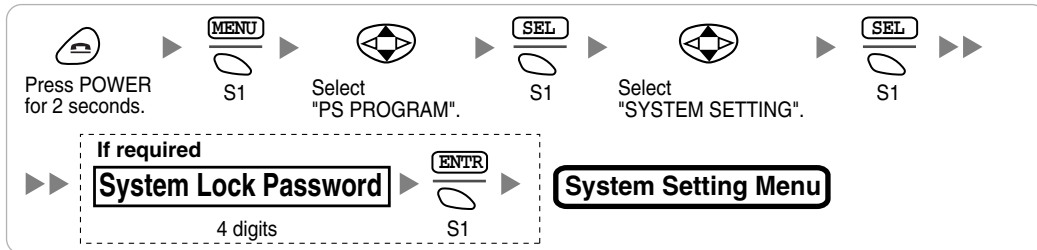
Note

> ◆ means default value throughout this section.

PS Registration

[690] ▶ (ENTER) ▶ | PS No. | ▶ [Extn. No.] ▶ (ENTER) ▶ 📱 To the PS operation below ▶ ⬜ END

ENTER   001 to 128   1 to 4 digits   ENTER
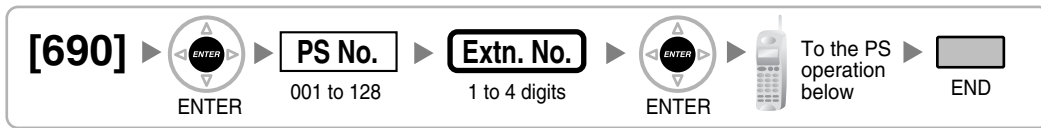
When the PS has not been registered yet

When registering the PS for the first time, it is possible to select the desired language for the display. (You do not need to enter the PS system programming mode when registering for the first time.)

Using the KX-TD7680

▶ 📱 ▶ 📞 ▶ [F2] ▶ [F3] ♪ C.Tone ▶

Press POWER for 2 seconds.   Press S2 repeatedly to select the desired language.   Press S3 for 2 seconds.

Using the KX-TD7690

▶ 📱 ▶ 📞 ▶ F2 ▶ F3 ♪ C.Tone ▶

Press POWER for 2 seconds.   Press S2 repeatedly to select the desired language.   Press S3 for 2 seconds.
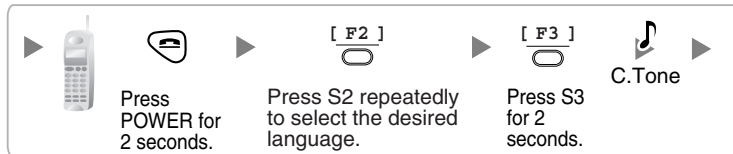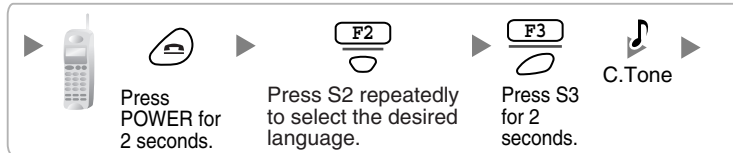
When the PS has already been registered to another Hybrid IP-PBX

One PS can be registered to a maximum of 4 different Hybrid IP-PBXs.

Using the KX-TD7680

▶ 📱 ▶ ✛ ▶ 📞 ▶ ✛ ▶ 📞 ♪ C.Tone ▶

Select "REGISTRATION".   Choose "SYSTEM 1–4".

Using the KX-TD7690

▶ 📱 ▶ ✛ ▶ SEL ▶ ✛ ▶ SEL ♪ C.Tone ▶

Select "REGISTRATION".   S1   Choose "SYSTEM 1–4".   S1
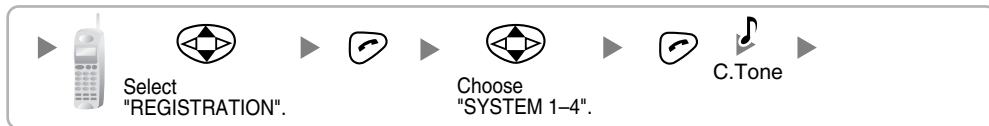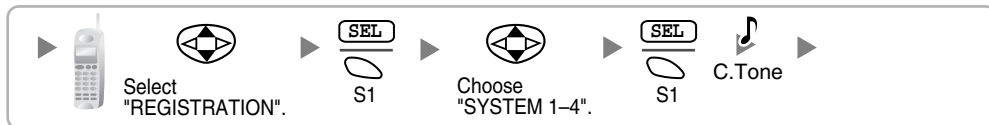
Setting the System Lock

When a system lock has been set, the system lock password will be required for PS system setting.

Using the KX-TD7680

Select
"SYSTEM LOCK".

Choose
"Enable/Disable".

ENABLE
DISABLE

System Lock Password
4 digits

System Lock Password
4 digits

C.Tone

Using the KX-TD7690

SEL
S1

CHNG
S1

Select
"SYSTEM LOCK".

Choose
"Enable/Disable".

SEL
S1
ENABLE
DISABLE

System Lock Password
4 digits

ENTR
S1

System Lock Password
4 digits

ENTR
S1

C.Tone
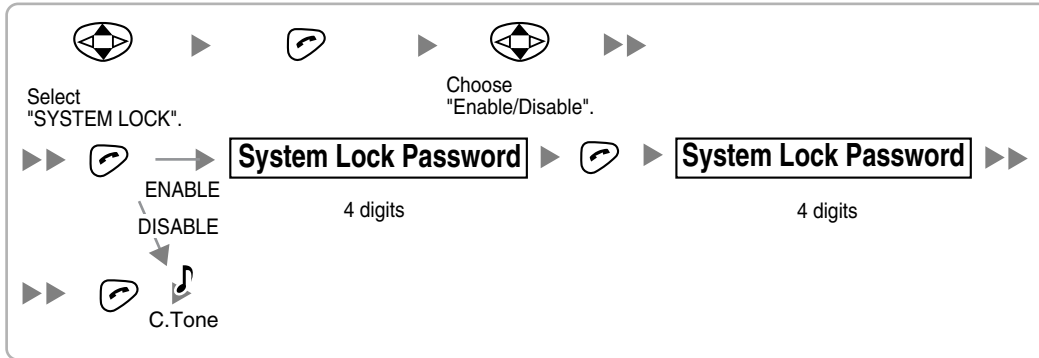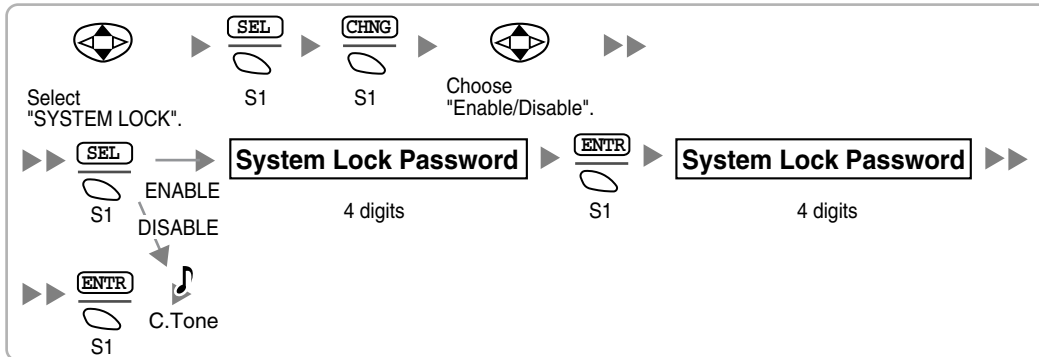
Setting the Personal Identification Number (PIN) for PS Registration

To prevent registering the PS to a wrong Hybrid IP-PBX, a PIN for PS registration can be set to the Hybrid IP-PBX. Before registering the PS to the Hybrid IP-PBX, enter the PIN set to the Hybrid IP-PBX into the PS. By doing so, the PS will only be registered to the Hybrid IP-PBX with the matching PIN.

<u>**Notes**</u>

- By default, the PIN for PS registration is "1234" for both the Hybrid IP-PBX and PS. Therefore, the PS can be registered to the Hybrid IP-PBX without setting the PIN.
- The PIN for PS registration will only be used when registering the PS to the Hybrid IP-PBX. Therefore, during normal operation after registration, even if there is more than 1 Hybrid IP-PBX with the same PIN near the PS, the PS will not be inadvertently linked to a different Hybrid IP-PBX.

Setting the PIN for Hybrid IP-PBX
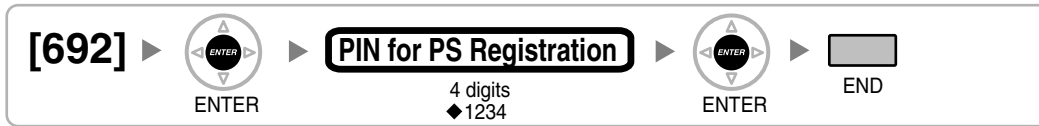
Setting the PIN for PS

Using the KX-TD7680
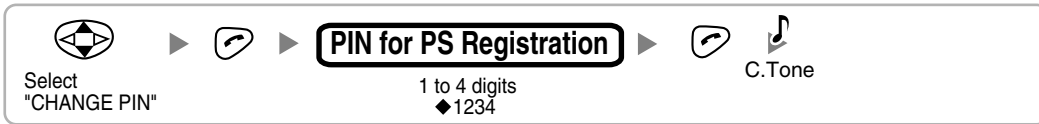
Using the KX-TD7690

PS Termination

Confirm the following before canceling the PS registration:

- The PS is turned on.
- The PS is within range.
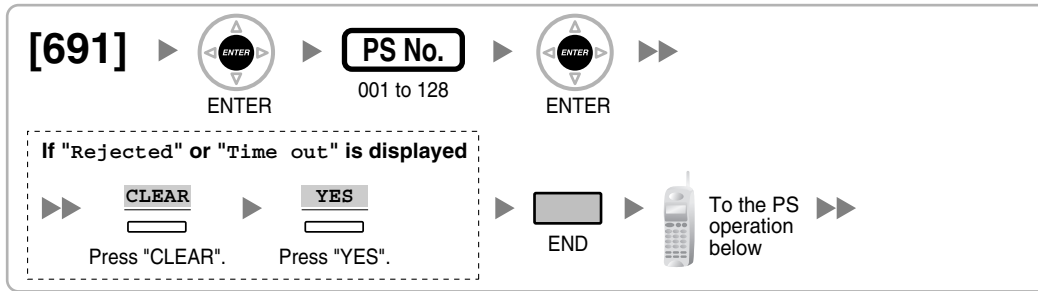
If the registration information is still stored in the PS

Using the KX-TD7680
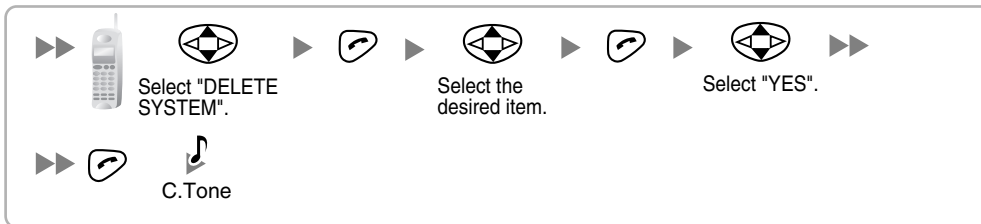
Using the KX-TD7690
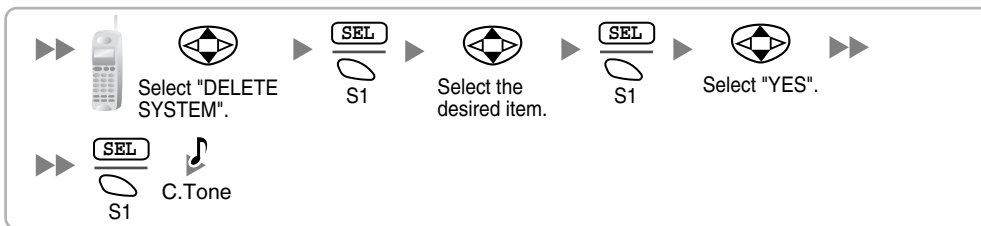
Testing the Operation

Walk around the service area while having a conversation using a registered PS. If noise is frequent or conversations disconnect, relocate the CSs or install an additional CS.

2.8.8   Wall Mounting

1. Place the reference for wall mounting (on the following page) on the wall to mark the 2 screw positions.
2. Install the 2 screws and washers (included) into the wall.

Notes
- Make sure that the screw heads are at the same distance from the wall.
- Install the screws perpendicular to the wall.

3. Hook the CS on the screw heads.
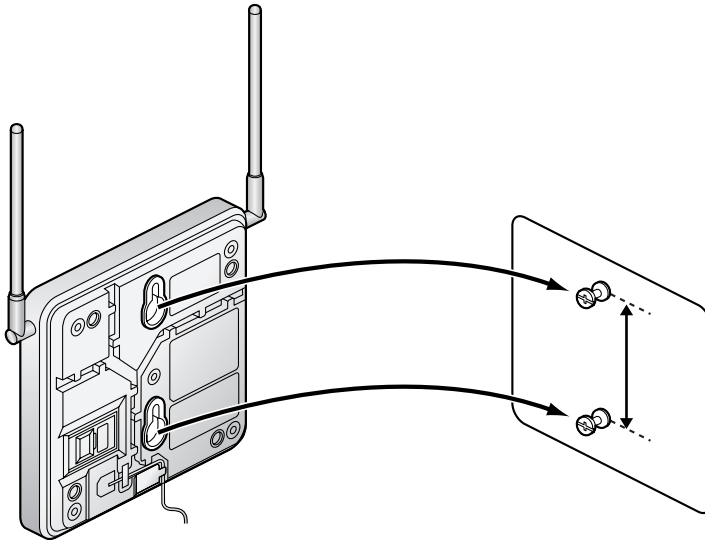
Reference for Wall Mounting

Please copy this page and use as a reference for wall mounting.

Install a screw here.

71 mm
(2-13/16 in)

Install a screw here.
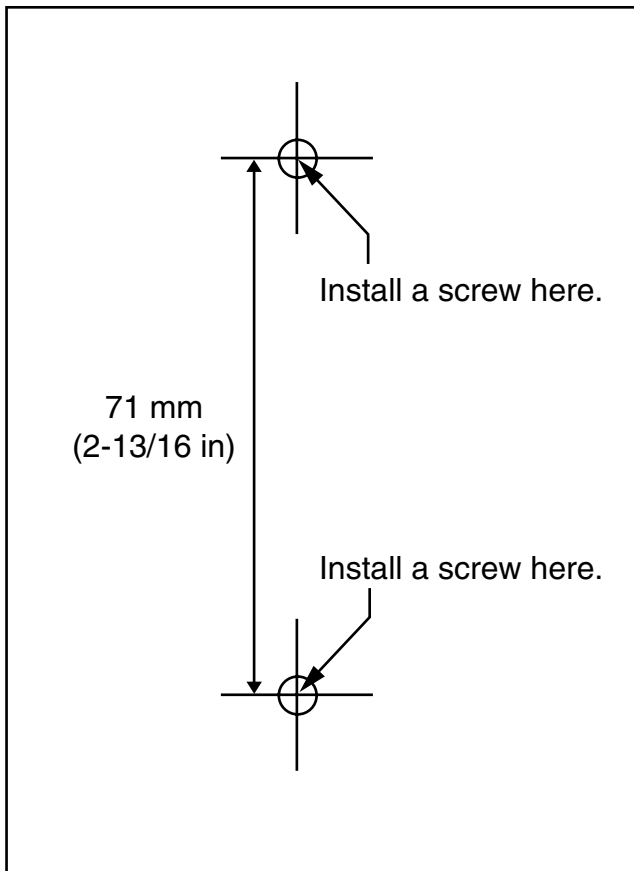
Note

Make sure to set the print size to correspond with the size of this page. If the dimension of the paper output still deviates slightly from the measurement indicated here, use the measurement indicated here.

2.9 Connection of Doorphones, Door Openers, External Sensors, and External Relays

2.9.1 Connection of Doorphones, Door Openers, External Sensors, and External Relays

The Hybrid IP-PBX supports a maximum of 16 doorphones, 16 door openers, 16 external sensors, and 16 external relays.

Note

> Doorphones, door openers, external sensors, and external relays are user-supplied.

Maximum Cabling Distance

Cable	Maximum Distance
26 AWG:	70 m (230 ft)
24 AWG:	113 m (371 ft)
22 AWG:	180 m (590 ft)
CAT 5:	113 m (371 ft)

Doorphone

Door Opener

External Sensor/
External Relay Device
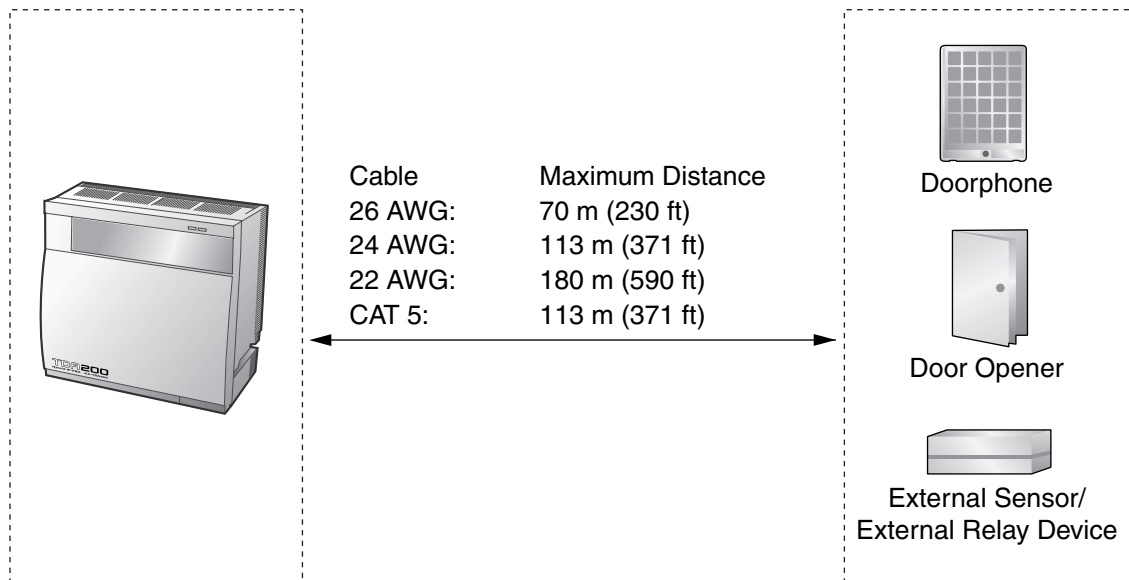
Installing the Doorphone (KX-T30865)

1. Loosen the screw to separate the doorphone into 2 halves.
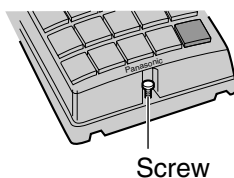
Screw

2. Pass the wires through the hole in the base cover, and attach the base cover to a wall using 2 screws.

Screw

➡ To 8-pin terminal block
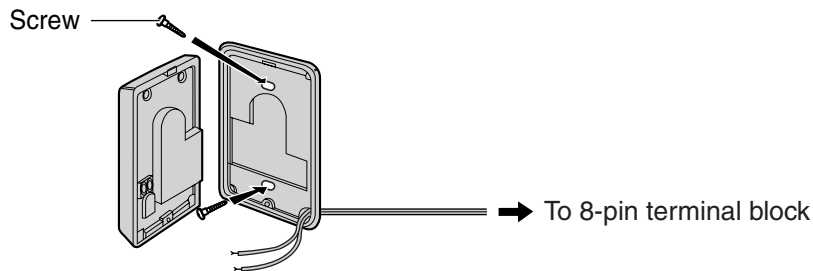
Note

Two kinds of screws are included with a KX-T30865. Please choose the appropriate kind for your wall type.

⬚ : when a doorphone plate has been fixed to the wall

⬚ : when you wish to install the doorphone directly onto the wall

3. Connect the wires to the screws located in the front cover.

➡ To 8-pin terminal block
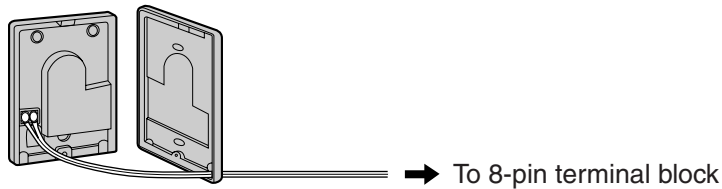
4. Re-attach the 2 halves and re-insert the screw.

Connection

Use 8-pin and 10-pin terminal blocks (included with the card) for connection.

1. While pressing down on the hole at the top of the terminal block using a screwdriver, insert the wire into the side hole as shown below. Repeat this procedure for other doorphones, door openers, external sensors, and external relays.
Refer to "2.6.2 DPH4 Card (KX-TDA0161)" and "2.6.3 EIO4 Card (KX-TDA0164)" for pin assignments.

Doorphone

Door Opener

External Sensor/
External Relay Device
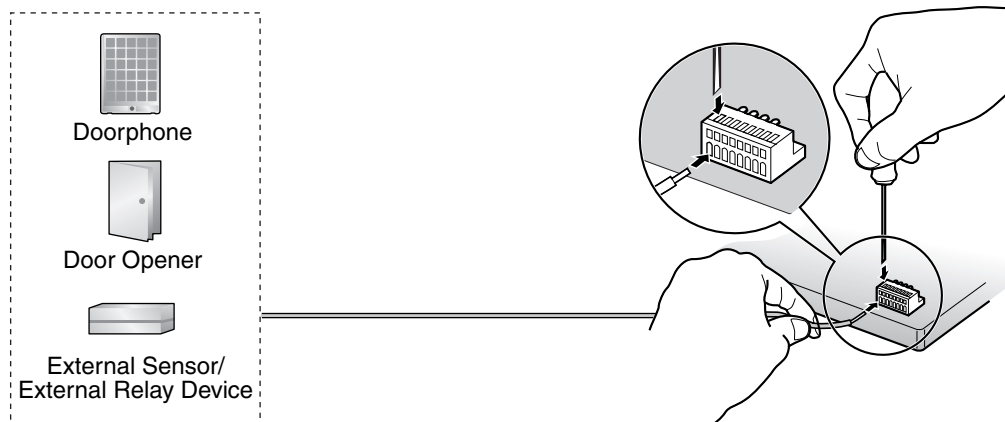
2. Attach the terminal blocks to the connectors of the DPH4/EIO4 card on the Hybrid IP-PBX.

To doorphones/
door openers/
external sensors/
external relays
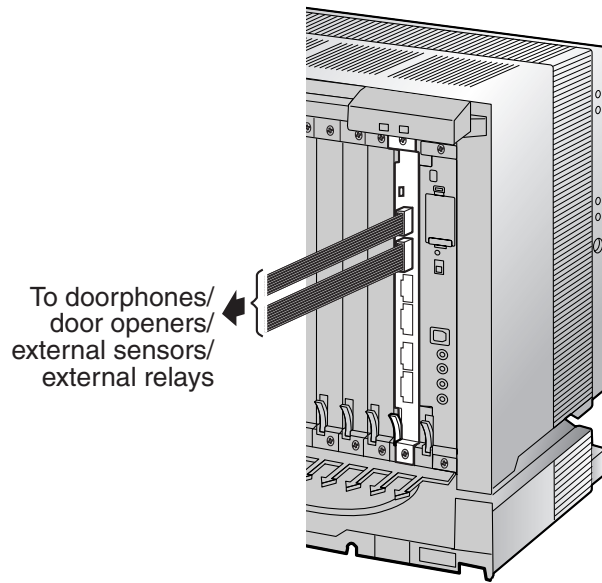
2.10 Connection of Peripherals

2.10.1 Connection of Peripherals
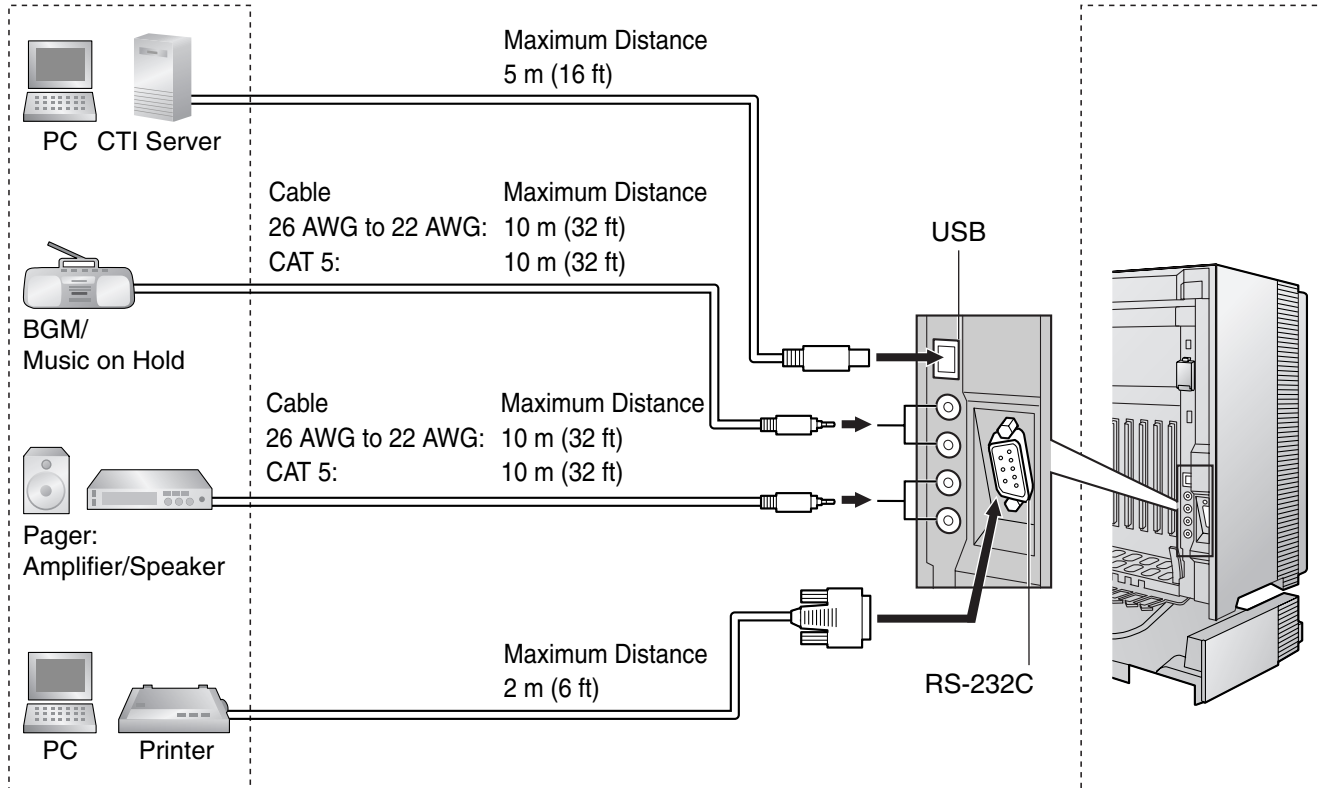
BGM/MOH

The Hybrid IP-PBX provides Background Music and Music on Hold. Up to 2 external music sources (e.g., user-supplied radios) can be connected to the Hybrid IP-PBX.

CAUTION

- Wiring should be done carefully to prevent undue force being exerted on the plug. Otherwise, sound may only be heard intermittently.
- External Music Jacks are SELV ports and should only be connected to approved SELV devices.

Note

When the Hybrid IP-PBX and external music sources are not connected to the same ground, hum noise may be induced into Background Music and Music on Hold.

Pager

Up to 2 paging devices (user-supplied) can be connected to the Hybrid IP-PBX.

CAUTION

External Paging Jacks are SELV ports and should only be connected to approved SELV devices.
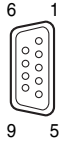
PC/Printer (via RS-232C)

The Hybrid IP-PBX is equipped with an RS-232C interface. This interface provides communication between the Hybrid IP-PBX and the user-supplied devices such as PC or line printers. The RS-232C port is used for system programming, SMDR, diagnostics and external system database storage (save/load) functions. When using special accessories such as cable, the user should use those specified in this installation manual to comply with the limits for a Class B digital device pursuant to the FCC Rules.

Note

Use an RS-232C cross cable for connection between the Hybrid IP-PBX and PC.

Pin Assignments

	No.	Signal Name	Function	Circuit Type	
				EIA	CCITT
6 1	2	RD (RXD)	Receive Data	BB	104
	3	SD (TXD)	Transmit Data	BA	103
	4	ER (DTR)	Data Terminal Ready	CD	108.2
	5	SG	Signal Ground	AB	102
9 5	6	DR (DSR)	Data Set Ready	CC	107
	7	RS (RTS)	Request To Send	CA	105
	8	CS (CTS)	Clear To Send	CB	106

Connection Charts

For connecting a printer/PC with a 9-pin RS-232C connector

Hybrid IP-PBX (9-pin)　　　　　　　　　　　Printer/PC (9-pin)

Circuit Type (EIA)	Signal Name	Pin No.		Pin No.	Signal Name	Circuit Type (EIA)
BB	RD (RXD)	2		2	RD (RXD)	BB
BA	SD (TXD)	3		3	SD (TXD)	BA
CD	ER (DTR)	4		4	ER (DTR)	CD
AB	SG	5		5	SG	AB
CC	DR (DSR)	6		6	DR (DSR)	CC
CA	RS (RTS)	7		7	RS (RTS)	CA
CB	CS (CTS)	8		8	CS (CTS)	CB

For connecting a printer/PC with a 25-pin RS-232C connector

Hybrid IP-PBX (9-pin)   Printer/PC (25-pin)

Circuit Type (EIA)	Signal Name	Pin No.
BB	RD (RXD)	2
BA	SD (TXD)	3
CD	ER (DTR)	4
AB	SG	5
CC	DR (DSR)	6
CA	RS (RTS)	7
CB	CS (CTS)	8

Pin No.	Signal Name	Circuit Type (EIA)
1	FG	AA
3	RD (RXD)	BB
2	SD (TXD)	BA
20	ER (DTR)	CD
7	SG	AB
5	CS (CTS)	CB
6	DR (DSR)	CC
4	RS (RTS)	CF
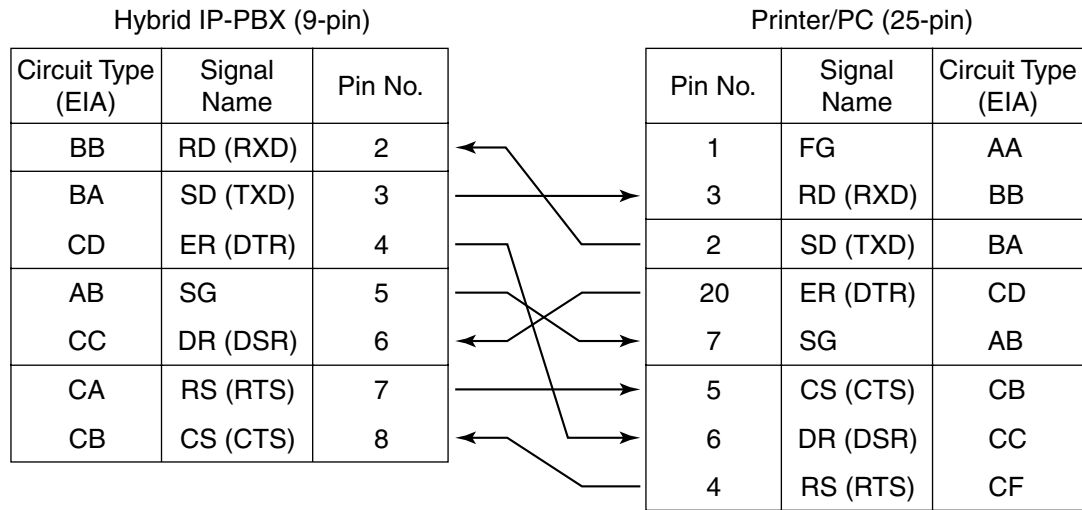
RS-232C Signals

- **Receive Data (RXD):**…(input)
  Conveys signals from the printer or the PC.

- **Transmit Data (TXD):**…(output)
  Conveys signals from the unit to the printer or the PC. A "Mark" condition is held unless data or BREAK signals are being transmitted.

- **Data Terminal Ready (DTR):**…(output)
  This signal line is turned ON by the unit to indicate that it is ON LINE. Circuit ER (DTR) ON does not indicate that communication has been established with the printer or the PC. It is switched OFF when the unit is OFF LINE.

- **Signal Ground (SG)**
  Connects to the DC ground of the unit for all interface signals.

- **Data Set Ready (DSR):**…(input)
  An ON condition of circuit DR (DSR) indicates the printer or the PC is ready. Circuit DR (DSR) ON does not indicate that communication has been established with the printer or the PC.

- **Request To Send (RTS):**…(output)
  This lead is held ON whenever DR (DSR) is ON.

- **Clear To Send (CTS):**…(input)
  An ON condition of circuit CS (CTS) indicates that the printer or the PC is ready to receive data from the unit. The unit does not attempt to transfer data or receive data when circuit CS (CTS) is OFF.

- **Frame Ground (FG)**
  Connects to the unit frame and the ground conductor of the AC power cord.

PC/CTI Server (via USB version 2.0)

The Hybrid IP-PBX is equipped with a USB interface. This interface provides communication between the Hybrid IP-PBX and a PC or a CTI server.

The PC is used for system programming, diagnostics and external system database storage (save/load) functions.

The CTI server is used for connecting PCs on a LAN to provide third party call control CTI. The CTI connection uses the CSTA Phase 3 or TAPI 2.1 protocol.

Note

The operating system of the PC or CTI server required for third party call control depends on your CTI application software. For details, refer to the manual for your CTI application software.

Pin Assignments

	No.	Signal Name
	1	VBUS
	2	USB D-
	3	USB D+
	4	GND

2.11 Power Failure Connections

2.11.1 Power Failure Connections

When the power supply to the Hybrid IP-PBX fails, power failure transfer (PFT) will switch from the current connection to the Power Failure Connection. Refer to "2.4.1 Power Failure Transfer" in the Feature Guide for further information.

Connection

Power Failure Connection connects a specific SLT and a CO line in the event of power failure. The following CO line and extension cards can be used for Power Failure Connections:

* **Analog CO line cards:** LCOT16 (4 PFT ports), and LCOT8 (2 PFT port), port)
* **Extension cards:** MSLC16 (4 PFT ports), SLC16 (4 PFT ports), DHLC8 (2 PFT port) and SLC8 (2 PFT port)

To 1 analog CO line card, connect only 1 extension card.

Note

By programming the Hybrid IP-PBX, a CO line conversation established during power failure can be maintained even when the power returns and the connection is switched back to the normal configuration from the Power Failure Connection. However, if no special programming is performed, the connection will be dropped when power returns.
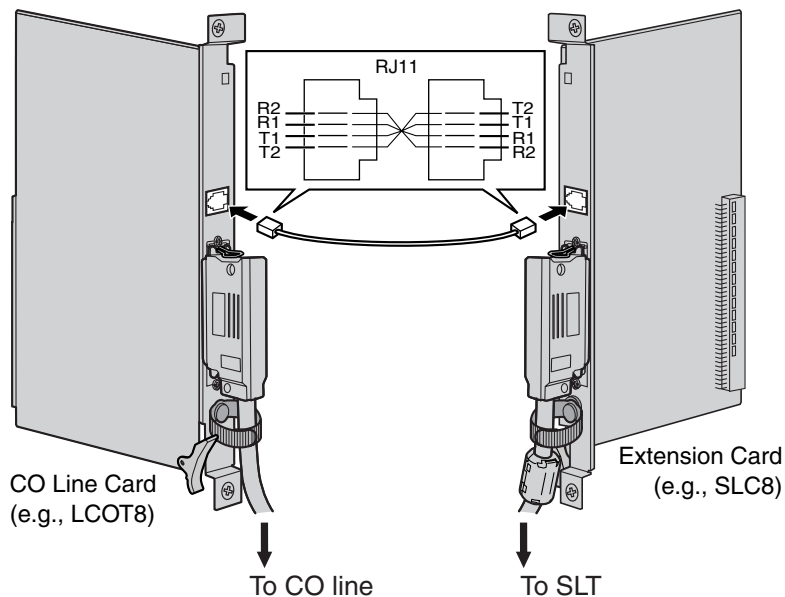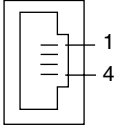
CO Line Card
(e.g., LCOT8)

To CO line

Extension Card
(e.g., SLC8)

To SLT

Accessories and User-supplied Items

Accessories (included): none
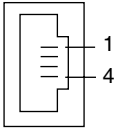
User-supplied (not included): RJ11 connectors

RJ11 Connector Pin Assignments for CO line Card

PFT Ports 1 and 2
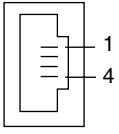
No.	Signal Name	Function
1	R2	Ring port 2
2	R1	Ring port 1
3	T1	Tip port 1
4	T2	Tip port 2

PFT Ports 3 and 4 (for LCOT16 card only)
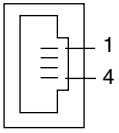
No.	Signal Name	Function
1	R4	Ring port 4
2	R3	Ring port 3
3	T3	Tip port 3
4	T4	Tip port 4

RJ11 Connector Pin Assignments for Extension Card

PFT Ports 1 and 2

No.	Signal Name	Function
1	T2	Tip port 2
2	T1	Tip port 1
3	R1	Ring port 1
4	R2	Ring port 2

PFT Ports 3 and 4 (for MSLC16/SLC16 card only)

No.	Signal Name	Function
1	T4	Tip port 4
2	T3	Tip port 3
3	R3	Ring port 3
4	R4	Ring port 4

2.12 Starting the Hybrid IP-PBX

2.12.1 Starting the Hybrid IP-PBX

CAUTION

- SD Memory Card must be inserted in the SD Memory Card slot of the MPR card before startup.
- Before touching the System Initialize Switch, discharge static electricity by touching ground or wearing a grounding strap.
- Once you have started the Hybrid IP-PBX and if you unplug the Hybrid IP-PBX, do not perform the following procedures to start the Hybrid IP-PBX again. Otherwise, your programmed data is cleared. To restart the Hybrid IP-PBX, refer to "4.1.4 Using the Reset Button".
- The Hybrid IP-PBX will continue to be powered even if the power switch is turned "OFF".
- The power supply cord is used as the main disconnect device. Ensure that the AC outlet is located near the equipment and is easily accessible.

1. Slide the System Initialize Switch to the "SYSTEM INITIALIZE" position.
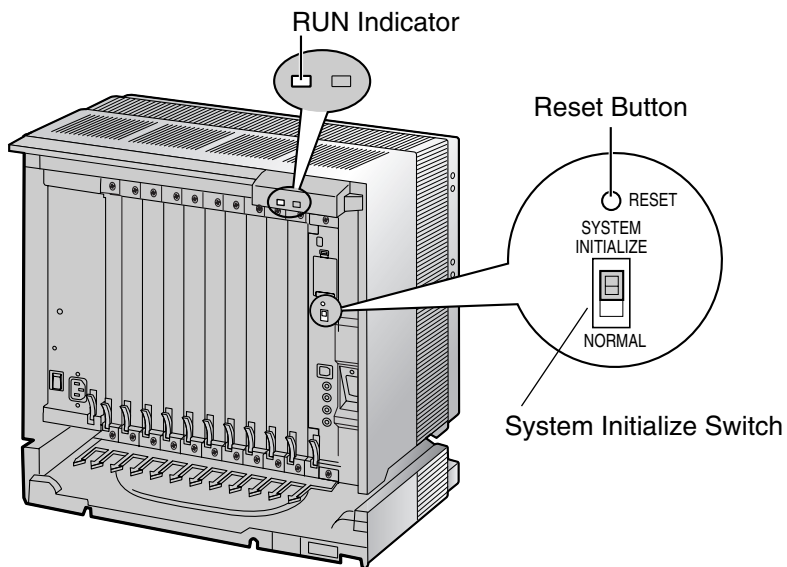
2. Plug the AC power cord into the Hybrid IP-PBX and an AC outlet, and turn on the Hybrid IP-PBX. The RUN indicator will flash.

Note

For safety reasons, do not stretch, bend, or pinch the AC power cord.

To AC Outlet
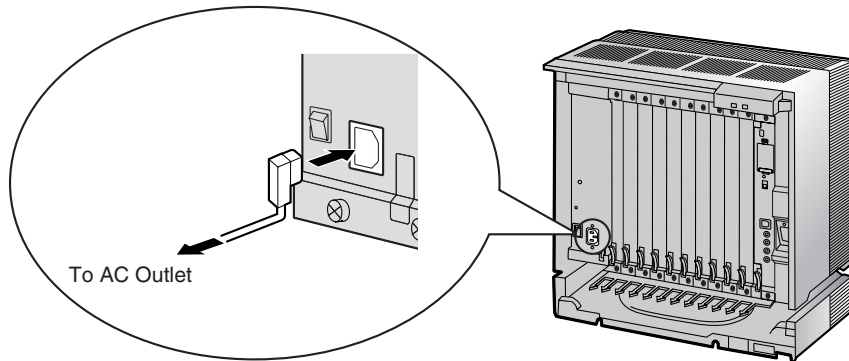
3. While the RUN indicator is flashing, slide the System Initialize Switch back to the "NORMAL" position. Depending on the configuration, initialization takes about 1 min to 3 min. If successfully executed, the RUN indicator will stop flashing and stay lit.

All data will be cleared, and the Hybrid IP-PBX as well as all optional service cards (except for the IP-GW card) will be initialized to the default values. The DPTs should show the time as 01:00.
The data of the IP-GW card will not be initialized.

Note

Use only the AC power cord included with the PSU.

LED Indications

Indication	Color	Description

RUN	Green	PBX status indication
		• OFF: Power Off (includes normal reset)
		• ON: Power On and running (on-line)
		• Flashing (60 times per minute): Starting up
		• Flashing (120 times per minute): Starting up or resetting with:
		  • the System Initialize Switch in "SYSTEM INITIALIZE" position
		  • the SD Memory Card not inserted

ALARM	Red	Alarm indication • OFF: Normal • ON: Alarm (CPU stop, alarm for each optional service card) • Flashing: Alarm (MPR file error in restarting)

Confirming the CO Line Connection

After initialization, program the Hybrid IP-PBX and connect CO lines to the Hybrid IP-PBX.

To confirm that the CO lines are successfully connected, dial [✳] [3] [7] + CO line number (3 digits) on a PT, or press the PT's S-CO button. You will hear a dial tone if the CO line is available and connected.

Section 3

Guide for the KX-TDA Maintenance Console

Explains the installation procedure, structure, and basic information of the KX-TDA Maintenance Console.

3.1 Overview

3.1.1 Overview

KX-TDA Maintenance Console is designed to serve as an overall system programming reference for the Hybrid IP-PBX. To program and administer the Hybrid IP-PBX by PC, you need to install the KX-TDA Maintenance Console onto the PC.
This manual describes overview and installation of the KX-TDA Maintenance Console only.

KX-TDA Maintenance Console[1]

Menu Bar

Program Menu

---

[1] The contents and design of the software are subject to change without notice.

3.2   Connection

3.2.1   Connection

Serial Interface Connection
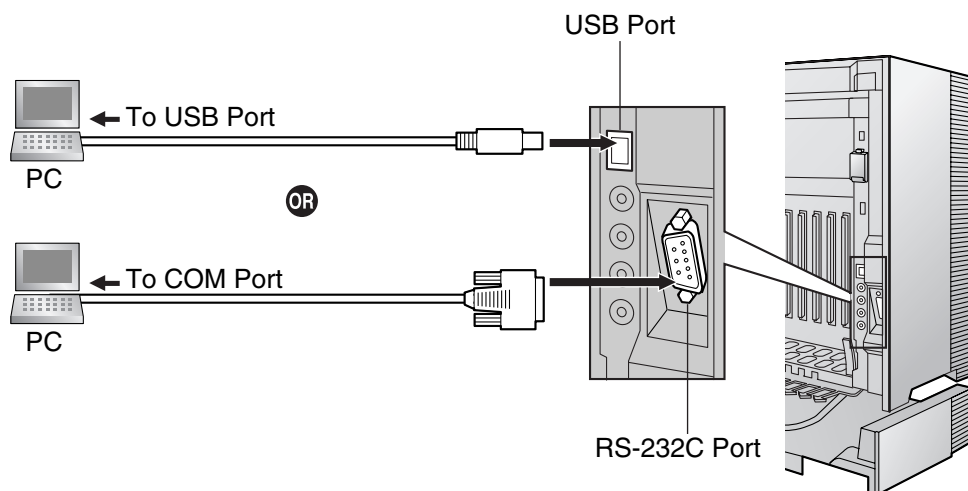
Note

    For pin assignments and maximum cabling distance, refer to "2.10.1 Connection of Peripherals".

LAN Connection via CTI-LINK Card
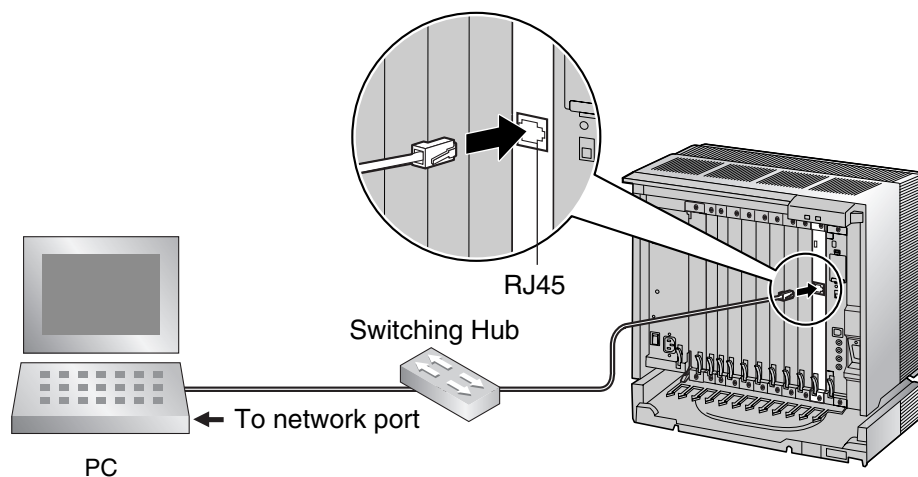
Note

    For pin assignments and maximum cabling distance, refer to "2.6.6 CTI-LINK Card (KX-TDA0410)".

External Modem Connection

Modem

← To RS-232C port (25-pin)

RS-232C Port
(9-pin)

To CO line/Hybrid IP-PBX extension
port assigned as the CO line destination
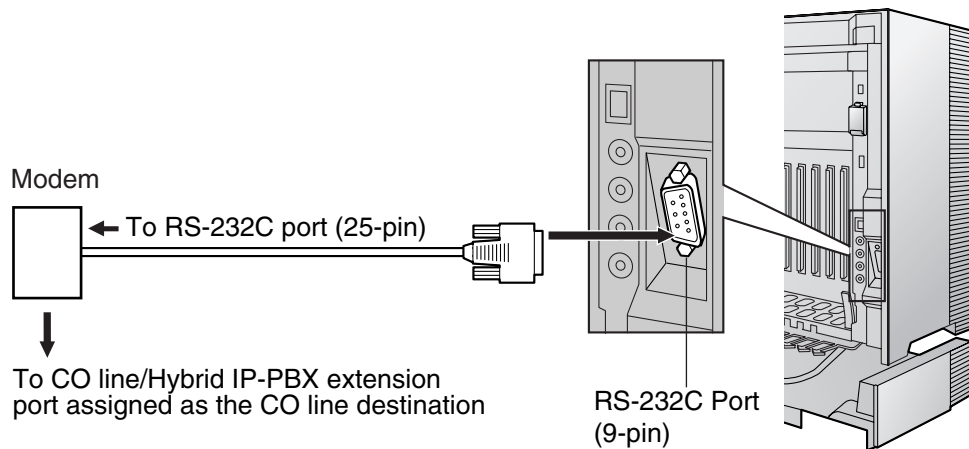
External Modem (25-pin)   Hybrid IP-PBX (9-pin)

Signal Name	Pin No.		Pin No.	Signal Name
RD (RXD)	3	→	2	RD (RXD)
SD (TXD)	2	←	3	SD (TXD)
ER (DTR)	20	←	4	ER (DTR)
DR (DSR)	6	→	6	DR (DSR)

After connecting the Hybrid IP-PBX and the external modem, set the power switch of the external modem to "ON", then the external modem will be initialized with the default values.

The following AT command settings may be required for the modem:

- The Data Terminal Ready (DTR) signal should be ignored.
- The Data Terminal Equipment (DTE)/Modem flow control should be turned off.
- Data compression should be disabled.
- Error Correction is not necessary.

Notes

- Use an RS-232C straight cable for connection between the Hybrid IP-PBX and external modem.
- An AT command (for initialization, enabling automatic answer, etc.) can only be programmed by KX-TDA Maintenance Console. "AT&F0Q0E0V1S0=1X0&D0" is stored as the default value.
- For more information about the AT command, refer to the external modem's instructions.

3.3 Installation of the KX-TDA Maintenance Console

3.3.1 Installing and Starting the KX-TDA Maintenance Console

System Requirements

Required Operating System
- Microsoft® Windows® 98 SE, Windows Me, Windows 2000, or Windows XP

Minimum Hardware Requirements
- CPU: 133 MHz Intel® Pentium® microprocessor
- HDD: 100 MB of available hard disk space
- RAM: 64 MB of available RAM (128 MB recommended)

Installing the KX-TDA Maintenance Console

<u>Notes</u>
- Make sure to install and use the latest version of the KX-TDA Maintenance Console.
- To install or uninstall the software on a PC running Windows 2000 Professional or Windows XP Professional, you must be logged in as a user in either the "Administrators" or "Power Users" group.
- To connect the PC to the Hybrid IP-PBX via USB, the KX-TDA USB driver must be installed. Follow the instructions of the wizard to install the KX-TDA USB driver. When the Hybrid IP-PBX is first connected to the PC via USB, you may be asked to select the appropriate USB driver. Browse for and select the KX-TDA USB driver that was installed previously.

1. Copy the setup file of the KX-TDA Maintenance Console to your PC. (Its icon is shown here, on the left.)

2. Double-click the setup file to run the installer.

3. Follow the on-screen instructions provided by the installation wizard.

Starting the KX-TDA Maintenance Console and Assigning the Basic Items (Quick Setup)

When you start the KX-TDA Maintenance Console with the Installer Level Programmer Code and connect to the Hybrid IP-PBX for the first time after initialization (with the factory default setting), Quick Setup will launch automatically. During Quick Setup, you will set up the basic items. For details about the basic items, refer to "2.3.3 Quick Setup" in the Feature Guide.

1. Connect the PC to the Hybrid IP-PBX with a USB cable.

2. Start the **KX-TDA Maintenance Console** from the Start menu.

3. "Information Before Programming" appears.

   a. Carefully read this important additional information, which includes updates to this and other manuals.

   b. Click [OK] to close this window.

4. Enter the Installer Level Programmer Code (default: **INSTALLER**), then click [OK].
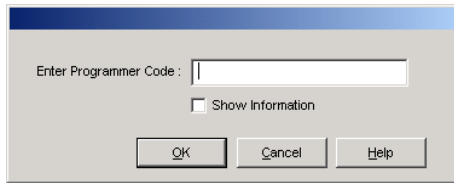
   The Programmer Code authorizes different programming levels, and the Quick Setup is only available when you start the KX-TDA Maintenance Console with the Installer Level Programmer Code.

   Note

   There are 2 other Programmer Codes with limited authorization: Administrator Level (default: **ADMIN**), and User Level (default: **USER**).

5. Click "**Connect**" → "**USB**" from the menu bar.
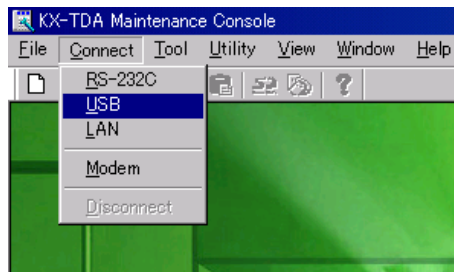
6. Enter the system password for installer (default: **1234**), then click [OK] to log-in.
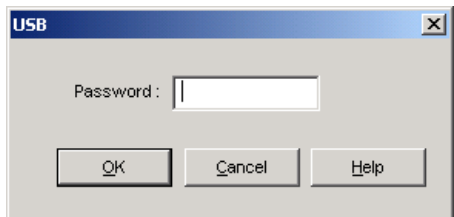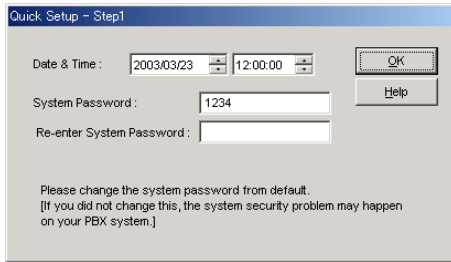
7. Follow the instructions of the wizard and assign the basic items (Quick Setup).
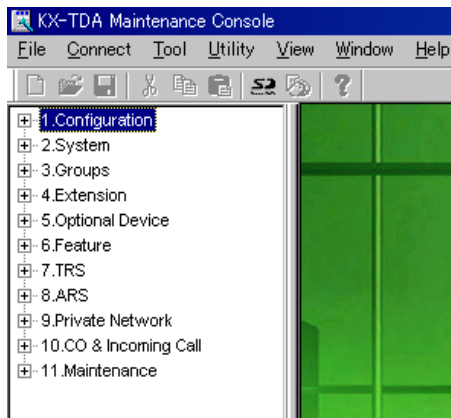
The program menu appears. You may now begin programming the Hybrid IP-PBX.

Notes

- During a long programming session, it is highly recommended that you periodically save the system data to the SD Memory Card. If the Hybrid IP-PBX undergoes a sudden power failure or if the system is reset for some reason, all the system data in RAM will be lost. However, if system data has been saved to the SD Memory Card, it can be easily restored.
To save the system data to the SD Memory Card, (1) click the "**SD Memory Backup**" icon before resetting the Hybrid IP-PBX or turning off the power, or (2) exit the KX-TDA Maintenance Console so that the Hybrid IP-PBX automatically saves the system data.
- When programming Hybrid IP-PBX data which can be displayed on a proprietary telephone (PT) (extension names, group names, System Speed Dialing names, etc.), it is possible to enter characters which cannot be displayed on a KX-T7600 series PT.
Characters which can be displayed on a KX-T7600 series PT are shown below in the white cells.

	00	01	02	03	04	05	06	07	08	09	0a	0b	0c	0d	0e	0f
00																
10																
20		!	"	#	$	%	&	'	(	)	*	+	,	-	.	/
30	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
40	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
50	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
60	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
70	p	q	r	s	t	u	v	w	x	y	z	{	|	}	~	
80	€		‚	ƒ	„	…	†	‡	ˆ	‰	Š	‹	Œ		Ž	
90		'	'	"	"	•	–	—	˜	™	š	›	œ		ž	Ÿ
a0		¡	¢	£	¤	¥	¦	§	¨	©	ª	«	¬		®	¯
b0	°	±	²	³	´	µ	¶	·	¸	¹	º	»	¼	½	¾	¿
c0	À	Á	Â	Ã	Ä	Å	Æ	Ç	È	É	Ê	Ë	Ì	Í	Î	Ï
d0	Ð	Ñ	Ò	Ó	Ô	Õ	Ö	×	Ø	Ù	Ú	Û	Ü	Ý	Þ	ß
e0	à	á	â	ã	ä	å	æ	ç	è	é	ê	ë	ì	í	î	ï
f0	ð	ñ	ò	ó	ô	õ	ö	÷	ø	ù	ú	û	ü	ý	þ	ÿ

- The PC will not perform any shutdown operation, or enter the power-saving system standby mode while the KX-TDA Maintenance Console is connected to the Hybrid IP-PBX. To perform either of the operations above, first close the connection to the Hybrid IP-PBX.

CAUTION

Do not remove the SD Memory Card while power is supplied to the Hybrid IP-PBX. Doing so may cause the Hybrid IP-PBX to fail to start when you try to restart the system.

Section 4

Troubleshooting

This section provides information on the Hybrid IP-PBX and telephone troubleshooting.

4.1 Troubleshooting
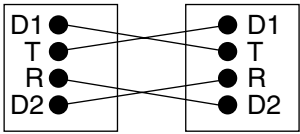
4.1.1 Installation

PROBLEM	PROBABLE CAUSE	SOLUTION
Extension does not operate.	Bad extension card.	• Exchange the card for a known working one.
	Bad connection between the Hybrid IP-PBX and telephone.	• Take the telephone and plug it into the same extension port using a short telephone cord. If the telephone works, then the connection between the Hybrid IP-PBX and the telephone must be repaired.
	A telephone with an A-A1 relay is connected.	• Use a 2-wire cord. • Set the A-A1 relay switch of the telephone to the "OUT" or "OFF" position.
	Bad telephone.	• Take the telephone and plug it into another extension port that is working. If the telephone does not work, replace the telephone.
	Wrong type of PSU.	• Replace the PSU with the appropriate type.
The Hybrid IP-PBX does not operate properly.		• Press the Reset Button (refer to "4.1.4 Using the Reset Button"). • Turn off the power switch, and then turn it back on. • Turn off the power switch, and then unplug the Hybrid IP-PBX. After 5 minutes, plug the Hybrid IP-PBX back in, and turn the power switch back on.
Noise on external paging.	Induced noise on the wire between the Hybrid IP-PBX and the amplifier.	• Use a shielded cable as the connection wire between the Hybrid IP-PBX and amplifier. A short shielded cable is recommended.
Distorted external music.	Excessive input level from external music source.	• Decrease the output level of the external music source by using the volume control on the music source.
Alternate Calling—Ring/Voice and Live Call Screening (LCS) do not function as set when using a Wireless Phone (KX-T7880/KX-T7885/KX-TD7894/KX-TD7895).	Voice-calling mode and Hands-free mode with LCS are not available with Wireless Phones.	• Switch the calling mode to ring-calling. • Set the LCS mode to "Private".
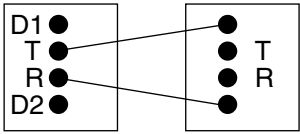
PROBLEM	PROBABLE CAUSE	SOLUTION
The ALARM indicator on the front of the shelf turns on red.	A major system error occurs in the Hybrid IP-PBX.	• See the error log using the KX-TDA Maintenance Console (refer to "4.1.5 Troubleshooting by Error Log").

4.1.2   Connection

Connection between the Hybrid IP-PBX and a PT:

CAUSE	SOLUTION
The T/R is connected to the D1/D2. Hybrid IP-PBX Extension	Use the correct cord (the inner 2 wires are for T/R and the outer 2 wires are for D1/D2).

Connection between the Hybrid IP-PBX and an SLT:

CAUSE	SOLUTION
The T/R is connected to the D1/D2. Hybrid IP-PBX Extension	Use the correct cord (the inner 2 wires are for T/R). • If a telephone equipped with an A-A1 relay is connected to the Hybrid IP-PBX, set the A-A1 relay switch of the telephone to "OFF".

Connection between the Hybrid IP-PBX and an SLT that is polarity-sensitive:

CAUSE	SOLUTION
The "T" is connected to the "R". Hybrid IP-PBX Extension	Reverse the connections of the T/R.

Can you dial an extension?   No

Yes
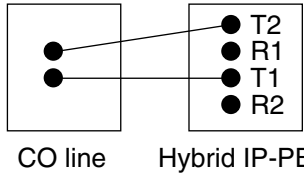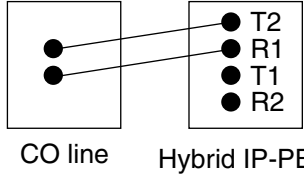
(Continued on the next page.)

Connection between the central office and the Hybrid IP-PBX:

(Continued from the previous page.)

Can you dial out on a CO line? → **No** →

CAUSE	SOLUTION
CO line is connected to the T2/T1. T2 R1 T1 R2 CO line Hybrid IP-PBX CO line is connected to the T2/R1. T2 R1 T1 R2 CO line Hybrid IP-PBX	Reconnect the CO line to the T1/R1 or T2/R2 of the telephone jack using 2-conductor wiring.

4.1.3 Operation

PROBLEM	PROBABLE CAUSE	SOLUTION
• When using the speakerphone on an APT, nothing is audible. • When using the speakerphone/monitor mode with a DPT, nothing is audible.	• The HANDSET/HEADSET selector is set to the "HEADSET" position. • The "HEADSET" mode is selected by Personal Programming, "Handset/ Headset Selection".	• When the headset is not used, set the HANDSET/HEADSET selector to the "HANDSET" position. • When the headset is not used, select the "HANDSET" mode by Personal Programming.
• The PT does not ring.	• The ringer volume is off.	• Turn on the ringer volume.
• During a power failure, extensions connected to ports 1 to 4 of MSLC16/ SLC16 and ports 1 to 2 of DHLC8/SLC8 cards do not operate.	• A DPT or APT is connected to the extension port. • The dialing mode (tone or pulse) is incorrect.	• Disconnect the DPT or APT and connect an SLT. • Set the Tone/Pulse switch to the other position.
• Originating an outside call, call transfer, or conference cannot be performed.	• The corresponding CO button does not exist on the PT.	• Program the CO button. Refer to "1.18.2 Flexible Buttons" in the Feature Guide.
• Cannot register the PS.	• Wrong Personal Identification Number (PIN) is registered to the PS. • CS is not connected properly.	• Enter the PIN set to the Hybrid IP-PBX into the PS. • Make sure that the cable is connected properly with correct pin assignments. Also, make sure that the cable does not make short circuits. • Switch all DIP switches off.
• PS becomes out of range. • Cannot make calls using the PS.	• CSIF card is not working. • CS is not working. • Location of CS is not good. • Access system of the PS is not properly set.	• Install the CSIF card properly. • Make sure that the cable is connected properly with correct pin assignments. Also, make sure that the cable does not make short circuits. • Switch all DIP switches off. • Locate the CS properly (refer to "2.8.5 Site Survey"). • Change the access system setting of the PS to the appropriate system or automatic.
• Noise is frequent while using the PS. • Conversations disconnect while using the PS.	• Call handover is not working while using the PS. • PS is out of CS coverage area.	• Locate the CS properly (refer to "2.8.5 Site Survey").

PROBLEM	PROBABLE CAUSE	SOLUTION
• PS stays out of service when the CS status is changed from Out of Service to In Service.	• It may take about 20 s for CS to start up after the status has been changed to In Service.	• Wait until the CS starts up.

4.1.4   Using the Reset Button

If the Hybrid IP-PBX does not operate properly, use the Reset Button. Before using the Reset Button, try the system feature again to confirm whether there definitely is a problem or not.

CAUTION

In order to avoid possible corruption of data on the SD Memory Card, please ensure that the "SD ACCESS" LED is off before pressing the Reset Button.

Notes

- When the System Initialize Switch is set to "NORMAL", pressing the Reset Button causes the following:
  - Camp-on is cleared.
  - Calls on hold are terminated.
  - Calls on exclusive hold are terminated.
  - Calls in progress are terminated.
  - Call park is cleared.

  Other data stored in memory, except the above, are not cleared.

- Be aware that pressing the Reset Button with the System Initialize Switch in the "SYSTEM INITIALIZE" position clears all data stored in the Hybrid IP-PBX. Do not perform this operation unless you intend to delete all data from the Hybrid IP-PBX.

Operation

If the Hybrid IP-PBX does not operate properly:

1. Slide the System Initialize Switch to the "NORMAL" position.
2. Press the Reset Button for about 1 second.

RUN Indicator

BATT
• ALARM
• SD
  ACCESS

LED

Reset Button

RESET

SYSTEM
INITIALIZE

NORMAL

System Initialize Switch
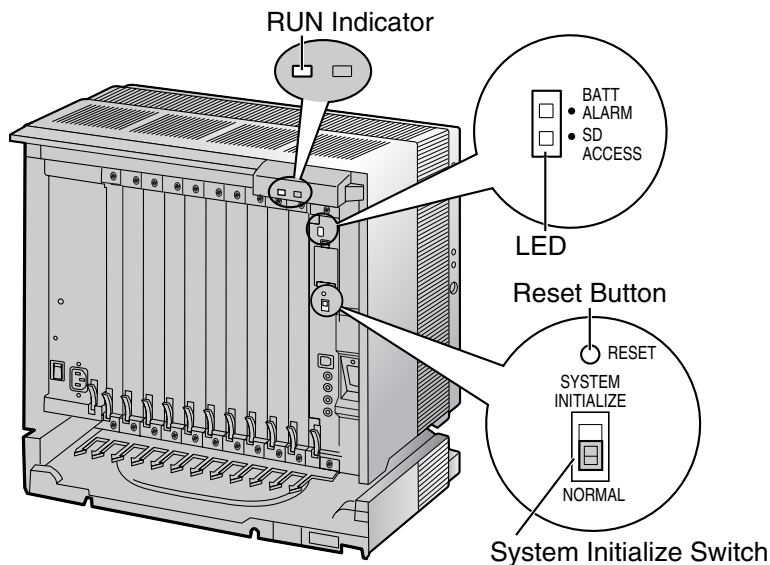
4.1.5 Troubleshooting by Error Log

When a major system error occurs in the Hybrid IP-PBX, the ALARM indicator on the front of the shelf turns on red, and the system logs the error information.

Error Log Display Format

Below is the display format of the error log. To see the error log using the KX-TDA Maintenance Console, refer to the on-line help of the KX-TDA Maintenance Console.

Example: KX-TDA Maintenance Console
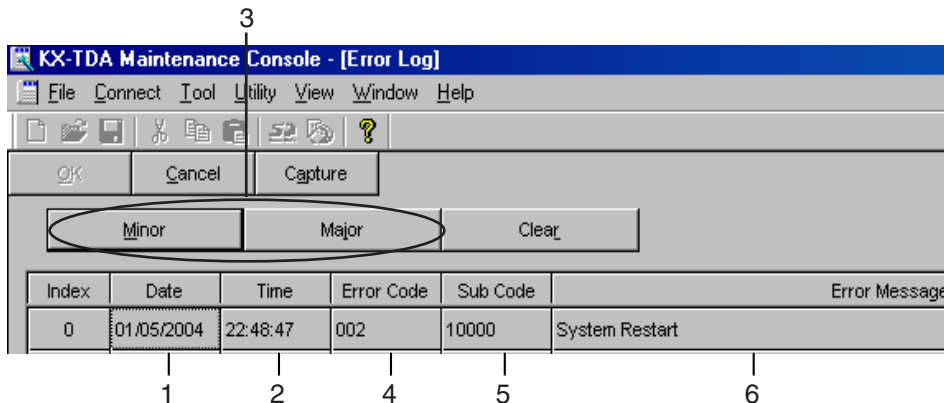
Example: Station Message Detail Recording (SMDR)

```
04/01/01 10:37AM  MJ  ALM #000 10000  MPR WDT overflow
04/01/01 11:07AM  MN ALM #010 10000  AC power down
04/01/01 03:55PM  MN ALM #301 10501  Digital trunk RAI reception
```
```
    1        2         3       4     5              6
```

Description

	Item	Description
1	Date	Date of the error detection
2	Time	Time of the error detection
3	Level	Major Alarm (MJ ALM): Errors that affect the whole system operation, or result in system failure Minor Alarm (MN ALM): Errors that affect certain part of system operation
4	Error Code	Three-digit error code

Item		Description

5	Sub Code	Five-digit sub code (1XXYY)
		1: Shelf number
		XX: Slot number
		    KX-TDA100: 00 to 06 (00: MPR slot; 01 to 06: Free slot)
		    KX-TDA200: 00 to 11 (00: MPR slot; 01 to 11: Free slot)
		YY: Physical port number (01 to 16)
		    For OPB3 card, sub slot number + port number will be displayed.
		    Sub slot 1: 11 to 14
		    Sub slot 2: 21 to 24
		    Sub slot 3: 31 to 34
		
		Note
		    When there is no parameter for slot and physical port number, XX and YY will be displayed as "00".
		    Example: Sub code for MPR card = 10000

6	Error Message	Error description

List of Errors and Solutions

The tables below list the errors and their solutions.

When an error whose error code is indicated with "*" occurs in the Hybrid IP-PBX, the ALARM indicator on the front of the shelf turns on red, and the system logs the error information.

When the error conditions indicated by the error codes "021", "091", "092", "230", and "510" are recovered, the ALARM indicator will turn off automatically, indicating successful troubleshooting. When other errors are logged, the ALARM indicator will turn off only when the log for major or minor errors is cleared from the KX-TDA Maintenance Console.

In other words, the ALARM indicator will turn off under the following conditions:

- **When the errors "021", "091", "092", "230", and "510" are logged:** when the error conditions are recovered
- **When other errors are logged:** when the log for major or minor errors is cleared from the KX-TDA Maintenance Console

LPR (Optional Service Card with Local Processor) Initial Self Diagnosis

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
211	Speech path loop-back check error	• Optional service card malfunction: DHLC, DLC, SLC, CSIF, LCOT, T1, PRI, OPB3, IP-GW	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Press the Reset Button • Replace the corresponding optional service card
212	Echo canceller access error	• Optional service card malfunction: CSIF, ECHO	
214	DSP Boot check error	• Optional service card malfunction: T1	
215	Framer IC access error	• Optional service card malfunction: T1, PRI	
216	MSG card DSP error	• Optional service card malfunction: MSG, OPB3	
217	MSG card data error	• Optional service card malfunction: MSG, OPB3 • Erroneous recording of messages	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Press the Reset Button • Re-record the messages • Replace the corresponding optional service card
218	LANC register access error	• Detection of error when accessing LAN controller of CTI-LINK card	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Replace the corresponding optional service card

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
220	Flash ROM access error	• Detection of accessing error to Flash ROM of optional service card	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Replace the corresponding optional service card

System Start-up and On-line Operation

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
000* 001	MPR WDT overflow SDRAM bit error	• MPR card malfunction • Optional service card malfunction: CTI-LINK • Erroneous processing of MPR card software • Software error due to external factors	• Press the Reset Button • Reprogram the Hybrid IP-PBX • Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
002	System Reset	• Reset Button is pressed • Power failure • MPR card malfunction • Erroneous processing of MPR card software • Software error due to external factors	• Ignore if not frequent • Press the Reset Button • Reprogram the Hybrid IP-PBX • Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
010*	AC power down	• Power supply system malfunction (e.g., power failure, power noise, trouble with UPS) • Bad connection or breaking of AC cord • Power supply circuit (PSU, back board) malfunction	• Check the power supply system • See if the AC cord is connected properly • Check the AC cord • Replace the AC cord (be sure to turn off the Hybrid IP-PBX when replacing) • Replace the PSU (be sure to turn off the Hybrid IP-PBX when replacing) • Replace the back board (be sure to turn off the Hybrid IP-PBX when replacing)

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
011*	DC power down	• AC power down • Power supply circuit (PSU, back board) malfunction • Detection of over current (short circuit on optional service cards)	• Check the power supply system • See if the AC cord is connected properly • Check the AC cord • Replace the AC cord (be sure to turn off the Hybrid IP-PBX when replacing) • Replace the PSU (be sure to turn off the Hybrid IP-PBX when replacing) • Replace the back board (be sure to turn off the Hybrid IP-PBX when replacing) • Remove the optional service cards and restart the Hybrid IP-PBX
012*	MPR RAM battery low	• Battery out • MPR card malfunction	• Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
014*	FAN Alarm	• PSU-L malfunction	• See if anything is jammed in the fan • Replace the PSU (be sure to turn off the Hybrid IP-PBX when replacing)
016	CS overload	• Defective cable • CS malfunction • Optional service card malfunction: CSIF	• Check the cable diameter and length • Replace the CS • Replace the corresponding optional service card
020*	SD file access error	• SD Memory Card malfunction • Bad connection of SD Memory Card • MPR card malfunction	• Press the Reset Button • Reprogram the Hybrid IP-PBX • Replace the SD Memory Card • Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
021*	SD Memory Card disconnected	• SD Memory Card not installed • Bad connection of SD Memory Card • SD Memory Card malfunction • MPR card malfunction	
022	Not enough free space on SD card	• Not enough memory space available to save the system data, or to upload system files from the KX-TDA Maintenance Console	• Delete the files whose file names start with "$" from SD Memory Card • Delete the "Pxxx" files (old program files of optional service cards) from SD Memory Card. "xxx" indicates the card type (e.g., "PDHLC" for DHLC card) **Note** Do not delete the "PMPR" file; it is the program file of the MPR card.

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
023	System data file version error	• Old system files on SD Memory Card • Defective system files on SD Memory Card	• Restore the backup files • Re-install the software
024	System initialization file version error		
025	Card initialization file version error		
026	LCD file version error		
027	System data file checksum error		
028	System initialization file checksum error		
029	Card initialization file checksum error		
030	LCD file checksum error		
031*	System data file not found	• SD Memory Card not installed • Bad connection of SD Memory Card • SD Memory Card malfunction • MPR card malfunction	• Press the Reset Button • Reprogram the Hybrid IP-PBX • Replace the SD Memory Card • Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
032*	System initialization file not found		
033*	Card initialization file not found		
034*	LCD file not found		
035	System data file access error		
036*	System initialization file access error		
037*	Card initialization file access error		
038*	LCD file access error		
039*	SD file access error		

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
041*	Expansion Memory Card Failure	• MEC card is not properly connected	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Replace the corresponding optional service card
090	Over Card Limitation	• Too many optional service cards installed	• Reduce the number of optional service cards
091*	PT connection over	• Too many PTs connected	• Reduce the number of PTs
092*	CS connection over	• Too many CSs connected	• Reduce the number of CSs
200	LPR start up error (ROM NG)	• Optional service card malfunction: DHLC, DLC, CSIF, T1, PRI, OPB3, CTI-LINK, IP-GW, SLC8, IP-EXT, LCOT	• Pull out and re-insert the corresponding optional service card • Press the Reset Button • Replace the corresponding optional service card
201*	LPR start up error (RAM NG)		
202*	LPR start up error (No Program)	• Optional service card malfunction: DHLC, DLC, CSIF, T1, PRI, OPB3, CTI-LINK, IP-GW, SLC8, IP-EXT, LCOT	• Pull out and re-insert the corresponding optional service card • Press the Reset Button • Update the software of the corresponding optional service card • Replace the corresponding optional service card
203*	LPR start up error (Version NG)		
204*	LPR start up error (Download NG)		
205*	LPR start up error (No response)		
206	LPR start up error (Card type NG)		
207	LPR start up error (Check SUM NG)		
230*	Card disconnected	• Optional service card not installed properly • Optional service card malfunction • Back board malfunction	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Press the Reset Button • Replace the corresponding optional service card • Replace the back board (be sure to turn off the Hybrid IP-PBX when replacing)

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
231	LPR alive check error	• Optional service card malfunction: DHLC, DLC, CSIF, T1, PRI, OPB3, CTI-LINK, IP-GW, SLC8, IP-EXT, LCOT • Back board malfunction • MPR card malfunction	• See if the corresponding optional service card is installed properly • Pull out and re-insert the corresponding optional service card • Press the Reset Button • Replace the corresponding optional service card • Replace the back board (be sure to turn off the Hybrid IP-PBX when replacing) • Replace the MPR card (be sure to turn off the Hybrid IP-PBX when replacing)
232	MPR-LPR communication error		
233	LPR data check error		
234	DPLL clock failure		
235*	CS clock failure	• Optional service card malfunction: CSIF	• Replace the corresponding optional service card
250*	T1 DSP failure	• Optional service card malfunction: T1	• See if the corresponding optional service card is installed properly • Replace the corresponding optional service card
251	MSG DSP failure	• Optional service card malfunction: MSG	
300*	Digital trunk out of synchronization	• Network (digital CO line) malfunction • Optional service card malfunction: PRI, T1 • Wrong A/B switch setting: PRI, T1	• Check the signals from the network • Check the cable • See if the A/B switch is set to A on the corresponding optional service card • See if the corresponding optional service card is installed properly • Replace the corresponding optional service card
301*	Digital trunk RAI reception		
302*	Digital trunk AIS reception		
303*	Multiframe out of synchronization		
304*	Frame error		
305*	Data Link failure	• Data link between the CS and CSIF card or DHLC/DLC card failed • Data link between the network and PRI card failed • Data link between the network and IP-GW card failed	• Check the connection between the CS and CSIF card or DHLC/DLC card • Check the connection between the network and PRI card • Check the connection between the network and IP-GW card
307	LAN No Carrier	• IP-GW card not connected to the LAN	• Check the connection between the LAN and IP-GW card
308	IP-GW LAN Loop back Error	• Detection of IP-GW LAN Loop back Test error	• Replace the corresponding optional service card • Collect the log data of IP-GW (refer to the documentation for the IP-GW card)
309	IP-GW Core Data Link Error	• Detection of IP-GW Core data Link error	• Press the Reset Button • Collect the log data of IP-GW (refer to the documentation for the IP-GW card)

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
310*	Port Link Failure	• Voice Processing System malfunction • Ports defective on optional service card: DHLC, DLC	• Check the Voice Processing System • See if the corresponding optional service card is installed properly • Replace the corresponding optional service card
320	IP-GW H.323 Dummy Call Test Error	• Detection of IP-GW H.323 Dummy Call Test error	• Replace the corresponding optional service card • Collect the log data of IP-GW (refer to the documentation for the IP-GW card)
321	IP-GW Gatekeeper Error	• Detection of Gatekeeper access error	• Check the IP address setting of the Gatekeeper • Check whether the Gatekeeper is connected to the network and work properly • Check the route to the Gatekeeper
322	IP-GW Gatekeeper Registration Error	• Gatekeeper Registration is failed	• Check the Gatekeeper setting
323	IP-GW SDRAM Failure	• Detection of IP-GW SDRAM error	• Replace the corresponding optional service card
324	IP-GW DPRAM Failure	• Detection of IP-GW DPRAM error	• Replace the corresponding optional service card
325	IP-GW LAN Chip Failure	• Detection of IP-GW LAN Chip failure	• Replace the corresponding optional service card • Collect the log data of IP-GW (refer to the documentation for the IP-GW card)
326	IP-GW Stop	• IP-GW is stopped from a remote maintenance PC	• This information is logged when IP-GW is stopped from a remote maintenance PC
327	IP-GW DSP failure	• Optional service card malfunction: IP-GW16	• Replace the corresponding optional service card
350	IP-unit SDRAM bit error	• Optional service card malfunction: IP-EXT	• The IP-EXT card will be rebooted automatically if the error is temporary • Replace the corresponding IP-EXT card if the card is not started up correctly
351	IP-unit download data check-sum error		
352	IP-unit DSP failure	• Optional service card malfunction: IP-EXT	• Replace the corresponding optional service card
353	IP-PT DSP failure	• IP-PT malfunction	• The IP-PT will be rebooted automatically if the error is temporary • Replace the corresponding IP-PT if the IP-PT is not started up correctly

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
355	IP-unit alive check error	• Optional service card malfunction: IP-EXT	• The IP-EXT card will be rebooted automatically if the error is temporary • Replace the corresponding IP-EXT card if the card is not started up correctly
356	IP/TEL-unit communication error		
357	IP-unit FLASH access error	• Optional service card malfunction: IP-EXT	• Replace the corresponding optional service card
358	IP-unit boot error		
359	IP-unit DSP failure (boot diagnosis)		
360	IP-PT SUB-CPU failure	• IP-PT malfunction	• The IP-PT will be rebooted automatically if the error is temporary • Replace the corresponding IP-PT if the IP-PT is not started up correctly
361	IP-PT DHCP server no response	• DHCP server is not active • Network malfunction	• Consult your network administrator
362	IP-PT Rebooted (cause DHCP server)	• DHCP server is not active • Network malfunction • Network configuration has been changed	• Consult your network administrator
370	IP-GW Rebooted by Maintenance Console	• IP-GW is rebooted from a remote maintenance PC	• This information is logged when IP-GW is rebooted from a remote maintenance PC
371	IP-GW Rebooted	• Optional service card malfunction: IP-GW	• Check whether the software version of the IP-GW card is correct • Replace the corresponding optional service card

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
372	NDSS message over IPGW notification - caused by IPGW Tx resource limitation	• Optional service card malfunction: IP-GW	• Ignore if not frequent • Change the IP-GW card status to Out of Service, and then back to In Service
373	NDSS message over IPGW notification - caused by IPGW Rx resource limitation		
374	NDSS message over IPGW notification - caused by shortage of IPGW resource		
375	NDSS message over IPGW notification - caused by Network side	• Network malfunction	• Ignore if not frequent • Consult your network administrator
390	Digital signal synchronization established	• Synchronization of digital line established or restored	• This information is logged when synchronization of digital line is established, and does not indicate an error condition that needs to be solved
391	Data Link established	• Connection with PC Phone/PC Console or Voice Processing System (DPT Integration) established or restored	• This information is logged when connection with PC Phone/PC Console or Voice Processing System (DPT Integration) is established, and does not indicate an error condition that needs to be solved. However, if this is logged frequently (with "305 Data Link failure"), check the connection as it may not be done properly.
392	Clock master card selected	• Clock master card has been changed to the one indicated by the sub code	• Check if the proper card is selected as the new clock master card
393	LAN Carrier detected	• IP-GW card connected to the LAN	• This information is logged when synchronization of LAN is established
394	IP-GW Core Data Link established	• IP-GW Core Data Link established	• This information is logged when IP-GW Core Data Link is recovered
395	IP-GW Gatekeeper Error Cleared	• Connection to the Gatekeeper is recovered	• This information is logged when connection to the Gatekeeper is recovered

Error Code	Error Message	PROBABLE CAUSE	SOLUTION
396	IP-GW Run	• IP-GW is started from a remote maintenance PC	• This information is logged when IP-GW is started from a remote maintenance PC
510*	SMDR disconnect	• RS-232C cable not connected • Breaking of RS-232C cable • Printer (terminal equipment) malfunction	• Check the RS-232C cable • Check the terminal equipment

Section 5

Appendix

5.1 Revision History

5.1.1 PMPR Software File Version 1.1xxx

New Options

- System Components Table

  - KX-TDA0105 Memory Expansion Card (MEC)

  - KX-TDA0484 4-Channel VoIP Gateway Card (IP-GW4E)

  - KX-TDA0143 4 Cell Station Interface Card (CSIF4)

  - KX-T0141 2-Channel Cell Station Unit Using DHLC/DLC Card (PT-interface CS) for 2.4 GHz Portable Station

New Contents

- 2.7.3 Digital EXtra Device Port (Digital XDP) Connection

Changed Contents

- 1.4.3 System Capacity

5.1.2   PMPR Software File Version 2.0xxx

New Options

- System Components Table

    - KX-TDA0490   16-Channel VoIP Gateway Card (IP-GW16)

    - KX-TDA0470   16-Channel VoIP Extension Card (IP-EXT16)

    - KX-TDA0164   4-Port External Input/Output Card (EIO4)

    - KX-TDA0168   Extension Caller ID Card (EXT-CID)

    - KX-TDA0920   SD Memory Card for Software Upgrade to Enhanced Version

Changed Contents

- 1.4.3 System Capacity
- 2.9.1 Connection of Doorphones, Door Openers, External Sensors, and External Relays

5.1.3   PMPR Software File Version 3.0xxx

Changed Contents

- 1.4.3 System Capacity
- 3.3.1 Installing and Starting the KX-TDA Maintenance Console

Index

PSQX2228VA KK0703AH4125

Free Manuals Download Website

http://myh66.com

http://usermanuals.us

http://www.somanuals.com

http://www.4manuals.cc

http://www.manual-lib.com

http://www.404manual.com

http://www.luxmanual.com

http://aubethermostatmanual.com

Golf course search by state

http://golfingnear.com

Email search by domain

http://emailbydomain.com

Auto manuals search

http://auto.somanuals.com

TV manuals search

http://tv.somanuals.com