### **NPort 5400 Series**

### **User's Manual**

Fourth Edition, September 2005

www.moxa.com/product



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# NPort 5400 Series User's Manual

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## **Table of Contents**

Chapter 1	introduction	
	Overview	
	Package Checklist	
	Product Features	
	Product Specifications	1-3
Chapter 2	Getting Started	2-1
•	Panel Layout	
	Connecting the Hardware	
	Wiring Requirements	
	Connecting the Power	
	Grounding NPort 5400	
	Connecting to the Network	
	Connecting to a Serial Device	
	LED Indicators	
Chapter 3	Initial IP Address Configuration	3-2
Chapter C	Initializing NPort's IP Address	
	Factory Default IP Address	
	LCM Display	
	NPort Administration Suite	
	ARP	
	Telnet Console	
Chapter 4	Choosing the Proper Operation Mode	A 1
Chapter 4	Overview	
	Real COM Mode	
	TCP Server Mode	
	TCP Client Mode	
	UDP Mode	
	Pair Connection Mode	
	Reverse Telnet Mode	
	Disabled Mode	
Chapter F		
Chapter 5	Web Console Configuration  Opening Your Browser	
	Basic Settings	
	Network Settings	
	Serial Settings Operating Settings	
	Real COM Mode	
	TCP Server Mode	
	TCP Client Mode	
	UDP Mode	
	Pair Connection Mode	
	Reverse Telnet Mode	
	Disabled Mode	
	Accessible IP Settings	
	Auto Warning Settings	
	Auto warning Settings	
	Tuto warming. La man and Divivii nap	J=41

	Event Type	5-28
	Monitor	
	Monitor Line	5-30
	Monitor Async	5-30
	Monitor Async-Settings	5-30
	Change Password	5-31
	Load Factory Default	5-31
Chapter 6	Configuring NPort Administrator	
	Overview	
	Installing NPort Administrator	
	Configuration	
	Broadcast Search	
	Unlock Password Protection	
	Configuring NPort 5400	
	Upgrading the Firmware	
	Export Configuration	
	Import Configuration	
	Monitor	
	Port Monitor	
	COM Mapping	
	On-line COM Mapping	
	Off-line COM Mapping IP Location	
Chapter 7	IP Serial LIB	
Chapter 1	Overview	
	IP Serial LIB Function Groups	
	Example Program	
Appendix A	Pinouts and Cable Wiring	
, ippondix , i	Port Pinout Diagrams	
	Ethernet Port Pinouts	
	Serial Port Pinouts	
	Cable Wiring Diagrams	
	Ethernet Cables	
	Serial Cables	
Appendix B	Well Known Port Numbers	B-1
Appendix C	SNMP Agents with MIB II & RS-232 like group	C-1
Appendix D	Auto IP Report Protocol	D-1
Appendix E	Service Information	E-1
•	MOXA Internet Services	
	Problem Report Form	
	Product Return Procedure	F-4

1

## Introduction

Welcome to MOXA NPort 5400 Series of advanced serial device servers that make it easy to network enable your serial devices. NPort 5410 comes with four RS-232 ports, and NPort 5430/5430I provide four RS-422/485 ports.

The following topics are covered in this chapter:

Overview
Package Checklist
Product Features

**□** Product Specifications

### **Overview**

NPort 5400 Series serial device servers are designed to make your industrial serial devices Internet ready instantly. The compact size of NPort 5400 device servers makes them the ideal choice for connecting your RS-232 (NPort 5410) or RS-422/485 (NPort 5430/5430I) serial devices—such as PLCs, meters, and sensors—to an IP-based Ethernet LAN, making it possible for your software to access serial devices anywhere over a local LAN or the Internet.

NPort 5400 serial device servers ensure the compatibility of network software that uses a standard network API (Winsock or BSD Sockets) by providing TCP Server Mode, TCP Client Mode, and UDP Mode. And thanks to NPort's Real COM/TTY drivers, software that works with COM/TTY ports can be set up to work over a TCP/IP network in no time. This excellent feature preserves your software investment and lets you enjoy the benefits of networking your serial devices instantly.

NPort 5400 serial device servers support automatic IP configuration protocols (DHCP, BOOTP) and manual configuration via NPort's handy web browser console. Both methods ensure quick and effective installation. And with NPort 5400's Windows Utility, installation is very straightforward, since all system parameters can be stored and then copied to other device servers simultaneously.

### **Package Checklist**

MOXA NPort 5400 Series products are shipped with the following items:

Standard Accessories

- 1 NPort 5400 4-port serial device server
- NPort Document & Software CD
- NPort 5400 Series Quick Installation Guide
- Product Warranty Booklet

Optional Accessories

• DK-35A DIN-Rail Mounting Kit (35 mm)

NOTE: Notify your sales representative if any of the above items is missing or damaged.

### **Product Features**

NPort 5400 Series products enjoy the following features:

- Make your serial devices Internet ready
- Easy-to-use LCM (Liquid Crystal Module) interface for setting up IP address
- Versatile socket operation modes, including TCP Server, TCP Client, and UDP
- Easy-to-use Windows Utility for mass installation
- Supports 10/100 Mbps Ethernet—auto detectable
- 2- or 4-wire RS-485 with patented ADDC<sup>™</sup> (Automatic Data Direction Control) for NPort 5430/5430I
- Built-in 15 KV ESD protection for all serial signals
- Supports SNMP MIB-II for network management
- NPort 5430I has 2 KV isolation protection

### **Product Specifications**

LAN

Ethernet 10/100 Mbps, RJ45, Auto MDI/MDIX
Protection Built-in 1.5 KV magnetic isolation

NPort 5410 Serial Interface

Interface RS-232 No. of Ports 4

Port Type DB9 Male

Signals TxD, RxD, RTS, CTS, DTR, DSR, DCD, GND

Serial Line Protection 15 KV ESD for all signals

NPort 5430 Serial Interface

Interface RS-422/485

No. of Ports 4

Port Type Terminal Block (5 pins per port)

Signals RS-422: Tx+, Tx-, Rx+, Rx-, GND

RS-485 (2-wire): Data+, Data-, GND

RS-485 (4-wire): Tx+, Tx-, Rx+, Rx-, GND

Serial Line Protection 15 KV ESD for all signals

2 KV Isolation for NPort 5430I

RS-485 Data Direction ADDC<sup>TM</sup> (Automatic Data Direction Control)

**Power Line Protection** 

4 KV Burst (EFT), EN61000-4-4

2 KV Surge, EN61000-4-5

**Advanced Built-in Features** 

HMI LCM display with four push buttons

Buzzer

Real-Time Clock Watch Dog Timer

**Serial Communication Parameters** 

Parity None, Even, Odd, Space, Mark

Data Bits 5, 6, 7, 8 Stop Bit 1, 1.5, 2

Flow Control RTS/CTS (only for RS-232 port), XON/XOFF

Transmission Speed 50 bps to 921.6 Kbps

**Software Features** 

Protocols ICMP, IP, TCP, UDP, DHCP, BOOTP, Telnet, DNS,

SNMP, HTTP, SMTP, SNTP

Utilities NPort Administrator for Windows 95/98/ME/NT/2000/XP

Real COM/TTY Drivers Windows 95/98/ME/NT/2000/XP COM driver, Linux real

TTY driver

Configuration Web Browser, Telnet Console, or Windows Utility

**Power Requirements** 

Power Input 12 to 48 VDC

Power Consumption NPort 5410: 350 mA (at 12V max.)

NPort 5430: 360 mA (at 12V max.) NPort 5430I: 585 mA (at 12V max.)

Mechanical

Material SECC sheet metal (0.8 mm)

Dimensions (W  $\times$  H  $\times$  D) With mounting kit:  $176 \times 35.5 \times 103$  mm

 $(6.93 \times 1.4 \times 4.06 \text{ inch})$ 

Without mounting kit:  $158 \times 33 \times 103$  mm

 $(6.22 \times 1.3 \times 4.06 \text{ inch})$ 

Gross Weight NPort 5410: 0.5 kg (1.10 lb)

NPort 5430, NPort 5430I: 0.5 kg (1.10 lb)

Installation DIN-Rail, Wall Mounting

Environment

Operating Temperature 0 to 55°C (32 to 131°F), 5 to 95%RH Storage Temperature -20 to 70°C (-4 to 158°F), 5 to 95%RH

**Regulatory Approvals** 

EMC FCC Class A, CE Class A

Safety UL, CUL, TÜV

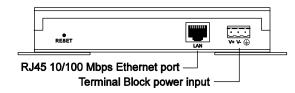
WARRANTY 5 years

## **Getting Started**

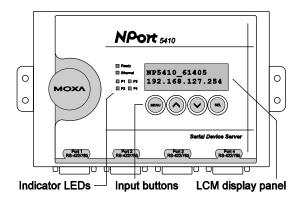
This chapter includes information about installing NPort 5400 Series. The following topics are covered:

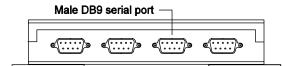
- ☐ Panel Layout
- **□** Connecting the Hardware
  - Wiring Requirements
  - > Connecting the Power
  - ➤ Grounding NPort 5400
  - > Connecting to the Network
  - Connecting to a Serial Device
  - ➤ LED Indicators

### **Panel Layout**

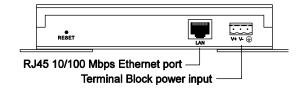


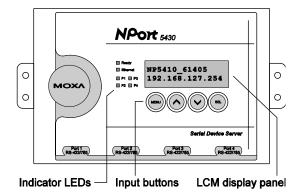
**NPort 5410** 

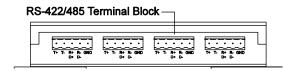




### NPort 5430/5430I







### **Connecting the Hardware**

This section describes how to connect NPort 5400 to serial devices for first time testing purposes. We cover Wiring Requirements, Connecting the Power, Grounding NPort 5400 Series, Connecting to the Network, Connecting to a Serial Device, and LED Indicators.

### Wiring Requirements



### **ATTENTION**

### Safety First!

Be sure to disconnect the power cord before installing and/or wiring your NPort 5400 Series.

### Wiring Caution!

Calculate the maximum possible current in each power wire and common wire. Observe all electrical codes dictating the maximum current allowable for each wire size.

If the current goes above the maximum ratings, the wiring could overheat, causing serious damage to your equipment.

### **Temperature Caution!**

Please take care when handling NPort 5400. When plugged in, NPort 5420/5430/5430I's internal components generate heat, and consequently the casing may feel hot to the touch.

You should also heed the following:

• Use separate paths to route wiring for power and devices. If power wiring and device wiring paths must cross, make sure the wires are perpendicular at the intersection point.

**NOTE**: Do not run signal or communication wiring and power wiring in the same wire conduit. To avoid interference, wires with different signal characteristics should be routed separately.

- You can use the type of signal transmitted through a wire to determine which wires should be kept separate. The rule of thumb is that wiring that shares similar electrical characteristics can be bundled together.
- Keep input wiring and output wiring separate.
- Where necessary, it is strongly advised that you label wiring to all devices in the system.

### Connecting the Power

Connect the 12-48 VDC power line with NPort 5400's terminal block. If the power is properly supplied, the "Ready" LED will show a solid red color until the system is ready, at which time the "Ready" LED will change to a green color.

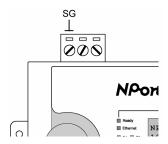
### **Grounding NPort 5400**

Grounding and wire routing helps limit the effects of noise due to electromagnetic interference (EMI). Run the ground connection from the ground screw to the grounding surface prior to connecting devices.



### **ATTENTION**

This product is intended to be mounted to a well-grounded mounting surface such as a metal panel.



**SG**: The *Shielded Ground* (sometimes called *Protected Ground*) contact is the left most contact of the 3-pin power terminal block connector when viewed from the angle shown here. Connect the SG wire to an appropriate grounded metal surface

### Connecting to the Network

Connect one end of the Ethernet cable to NPort 5400's 10/100M Ethernet port and the other end of the cable to the Ethernet network. If the cable is properly connected, NPort 5400 will indicate a valid connection to the Ethernet in the following ways:

- The Ethernet LED maintains a solid green color when connected to a 100 Mbps Ethernet network.
- The Ethernet LED maintains a solid yellow color when connected to a 10 Mbps Ethernet network.
- The Ethernet LED will flash when Ethernet packets are being transmitted or received.

### Connecting to a Serial Device

Connect the serial data cable between NPort 5400 and the serial device.

### **LED Indicators**

The top panels of NPort 5400 have four LED indicators, as described in the following table.

LED Name	LED Color	LED Function
		Steady on: Power is on and NPort is booting up.
	red	Blinking: Indicates an IP conflict, or DHCP or BOOTP server did not respond properly.
Ready		Steady on: Power is on and NPort is functioning normally.
	green	Blinking: The NPort has been located by NPort Administrator's Location function
	off	Power is off, or power error condition exists.
	orange	10 Mbps Ethernet connection.
Ethernet	green	100 Mbps Ethernet connection.
	off	Ethernet cable is disconnected, or has a short.
D1 D2	orange	Serial port is receiving data.
P1, P2, P3, P4	green	Serial port is transmitting data.
F 5, F4	off	No data is being transmitted or received through the serial port.

## **Initial IP Address Configuration**

When setting up your NPort 5410/5430/5340I for the first time, the first thing you should do is configuring the IP address. This chapter introduces the method to configure NPort's IP address. Select one of the initial IP Address configuration methods to configure NPort's IP Address. For more details about network settings, see the Network Settings section from Chapter 5, Web Console Configuration.

Thi	s chapter includes the following sections	
	Initializing NPort's IP Address	
	Factory Default IP Address	
	LCM Display	$\leftarrow$ recommended configuration method
	NPort Administration Suite	$\leftarrow$ recommended configuration method
	ARP	
	<b>Telnet Console</b>	

### **Initializing NPort's IP Address**

- 1. Determine whether your NPort needs to use a Static IP or Dynamic IP (either DHCP or BOOTP application).
- 2. *If NPort is used in a Static IP environment*, you can use LCM Display, NPort Administration Suite, ARP, Web Console, or Telnet Console to configure the new IP address.
- 3. *If NPort is used in a Dynamic IP environment,* you can use LCM Display, NPort Administration suite, Web Console, or Telnet Console to configure NPort to get an IP address dynamically with DHCP, DHCP/BOOTP, or BOOTP.



### **ATTENTION**

Consult your network administrator on how to reserve a fixed IP address for your NPort 5400 in the MAC-IP mapping table when using a DHCP Server or BOOTP Server. In most applications, you should assign a fixed IP address to your NPor.

### **Factory Default IP Address**

NPort products are configured with the following default private IP address:

**Default IP address:** 192.168.127.254

(IP addresses of the form 192.168.xxx.xxx are referred to as private IP addresses, since it is not possible to directly access a device configured with a private IP address from a public network. For example, you would not be able to ping such a device from an outside Internet connection. NPort applications that require sending data over a public network, such as the Internet, require setting up the server with a valid public IP address, which can be leased from a local ISP.)

### **LCM Display**

We recommend using LCM display and four push buttons to configure the IP address at the first time installation.

### **Basic Operation**

If the NPort is working properly, the LCM panel will display a green color. The red Ready LED will also light up, indicating that the NPort is receiving power. After the red Ready LED turns to green, you will see a display similar to:

I	N	P	5	4	1	0	_	6	1	4	0	5				
	1	9	2		1	6	8		1	2	7		2	5	4	

This is where

• NP5410 is the NPort's name

61405 is the NPort's serial number
192.168.127.254 is the NPort's IP address

There are four push buttons on NPort's nameplate. Going from left to right, the buttons are:

Button	Name	Action
MENU	menu	activates the main menu, or returns to a lower level
Δ	up cursor	scrolls up through a list of items shown on the LCM panel's second line
$\nabla$	down cursor	scrolls down through a list of items shown on the LCM panel's second line
SEL	select	selects the option listed on the LCM panel's second line

The buttons are manipulated in a manner similar to the way a modern cellular phone operates. As you move through the various functions and setting options, note that the top line shows the current menu or submenu name, and the bottom line shows the submenu name or menu item which is activated by pressing the sel button.

### **Detailed Menu Options**

The best way to explain all of NPort's LCM functions is to refer to the tree graph shown in the next page. There are three main levels—1, 2, and 3—with each level represented by a separate column.

The first thing to remember is that the menu button is used to move back and forth between the LCM panel's default screen, and main menu screen:

N	P	5	4	1	0	_	6	1	4	0	5				
1	9	2		1	6	8		1	2	7		2	5	4	
		<b>†</b>													
	G)	/ENU)													
		$\downarrow$													
М	a	i	n		М	е	n	U							
S	е	r	V	е	r		s	е	t	t	i	n	g		$\downarrow$

In addition, you only need to remember to:

- Use the sel button to move up one level (i.e., left to right on the tree graph)
- Use the menu button to move down one level (i.e., right to left on the tree graph)
- Use the cursor keys,  $\triangle$  and  $\nabla$ , to scroll between the various options within a level (i.e., up and down on the tree graph).

As you use the buttons to operate the LCM display, you will notice that with very few exceptions, moving up one level causes the bottom line of the display to move to the top line of the display. You will also notice that the bottom three options in level 2, and all of the options in level 3 have either a C or D attached.

The meaning is as follows:

- C = configurable
  - I.e., you are allowed to change the setting of this option
- D = display only
  - I.e., the setting for this option is displayed, but it cannot be changed (this does NOT necessarily mean that the number doesn't change; only that you can't change it)

Main Menu						
	Server	Serial number				D
	setting	Server name				C
		Firmware ver				D
		Model name				D
	Network	Ethernet status				D
	setting	MAC address				D
		IP config				C
		IP address				C
		Netmask				C
		Gateway				C
		DNS server 1				C
		DNS server 2				C
	Serial set	Select port				C
	Serial Set	Baud rate				C
		Data bit				C
		Stop bit				C
		Parity				C
		Flow control				C
		Tx/Rx fifo				C
		Interface				C
		Tx/Rx bytes				D
		Line status				D
	Op Mode set					C
	Op Wode set	Select mode				C
		[mode]				
		Real COM	TCP server	TCP client	UDP svr/cli	
		icai com	TCT SCIVET	TCT CHCII	ODI SVI/CII	
		Alive timeout	Alive timeout	Alive timeout	Delimiter 1	C
		Max connection	Inact. time	Inact. time	Delimiter 2	C
		Delimiter 1	Max connection	Delimiter 1	Force Tx	C
		Delimiter 2	Delimiter 1	Delimiter 2	Dest IP start-1	C
		Force Tx	Delimiter 2	Force Tx	Dest IP end-1	C
			Force Tx	Dest IP-1	Dest port-1	C
			Local TCP port	TCP port-1	Dest IP start-2	C
			Command port	Dest IP-2	Dest IP end-2	C
			•	TCP port-2	Dest port-2	C
				Dest IP-3	Dest IP start-3	C
				TCP port-3	Dest IP end-3	C
				Dest IP-4	Dest port-3	C
				TCP port-4	Dest IP start-4	C
				TCP connect	Dest IP end-4	C
					Dest port-4	C
					Local port	C
	Console	Web console		•	•	C
		Telnet console				C
	Ping					С
	Save/Restart					C
	Jan . J. Itobtairt	1				

The part of the LCM operation that still requires some explanation is how to edit the configurable options. In fact, you will only encounter two types of configurable options.

The first type involves entering numbers, such as IP addresses, Netmasks, etc. In this case, you change the number one digit at a time. The up cursor  $(\triangle)$  is used to decrease the highlighted digit, the down cursor  $(\nabla)$  is used to increase the highlighted digit, and the sel button is used to move to the next digit. When the last digit has been changed, pressing sel simply enters the number into NPort Server Lite's memory.

The second type of configurable option is when there are only a small number of options from which to choose (although only one option will be visible at a time). Consider the PARITY attribute under PORT SETTING as an example. Follow the tree graph to arrive at the following PARITY screen. The first option, NONE, is displayed, with a down arrow all the way to the right. This is an indication that there are other options from which to choose.

P	a	r	i	t	Y					
N	0	n	е							$\downarrow$

Press the down cursor button once to see Odd as the second option.

Р	a	r	i	t	Y					<b>↑</b>
0	d	d								$\downarrow$

Press the down cursor button again to see Even as the third option.

Р	А	R	I	Т	Y					<b>↑</b>
Ε	Λ	е	n							$\downarrow$

Press the down cursor button again to see Space as the fourth option.

P	А	R	I	Т	Y					<b>↑</b>
M	а	r	k							$\leftarrow$

Press the down cursor button yet again to see the last option, Space.

P	A	R	I	Т	Y					<b>↑</b>
S	Ъ	a	С	е						

To choose the desired option, press the select button when the option is showing on the screen.

### **NPort Administration Suite**

NPort Administration Suite consists of some useful utility programs that are used to configure and manage your NPorts.

See Chapter 5 for details on how to install NPort Administration Suite, and how to use this suite of useful utilities to set up IP addresses and configure your NPort.

### **ARP**

You can make use of the ARP (Address Resolution Protocol) command to set up an IP address for your NPort. The ARP command tells your computer to associate the NPort's MAC address with the intended IP address. You must then use Telnet to access the NPort, at which point the Device Server's IP address will be reconfigured.



### **ATTENTION**

In order to use this setup method, both your computer and NPort must be connected to the same LAN.

Or, you may use a cross-over Ethernet cable to connect the Nport directly to your computer's Ethernet card.

Your NPort must be configured with the factory default IP address—192.168.127.254—before executing the ARP command, as described below.

Take the following steps to use ARP to configure the IP address:

- 1. Obtain a valid IP address for your NPort from your network administrator.
- 2. Obtain the NPort's MAC address from the label on its bottom panel.
- 3. Execute the 'arp -s' command from your computer's MS-DOS prompt by typing: arp -s 192.168.200.100 00-90-E8-xx-xx-xx

This is where 192.168.200.100 is the new IP address and 00-90-E8-xx-xx is the MAC address for your NPort. You will need to change both numbers, as described above in points 1 and 2.

4. Next, execute a special Telnet command by typing:

telnet 192.168.200.100 6000

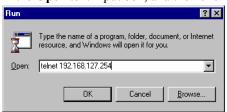
After issuing this command, a **Connect failed** message will appear, as shown here. After the NPort reboots, its IP address should be updated to the new address, and you can reconnect using either Telnet, Web, or Administrator to check that the update was successful.



### **Telnet Console**

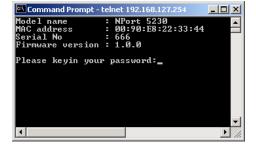
Depending on how your computer and network are configured, you may find it convenient to use network access to set up your NPort's IP address. This can be done using the Telnet program.

- 1. From the Windows desktop, click on **Start** and then select **Run**.
- 2. Type telnet 192.168.127.254 (use the correct IP address if different from the default) in the **Open** text input box, and then click **OK**.



3. When the Telnet window opens, if you are prompted to input the **Console password**, input the password and then press **Enter**.

Note that this page will only appear if the NPort is password protected.



4. Type 2 to select **Network settings**, and then press **Enter**.

5. Type 1 to select IP address and then press Enter.

6. Use the **Backspace** key to erase the current IP address, type in the new IP address, and then press **Enter**.

```
</ Main Menu->Network settings >>
  (1) IP address
  (2) Netmask
  (3) Gateway
  (4) IP configuration
  (5) DNS server 1
  (6) DNS server 2
  (7) SNMP
  (8) SNMP community name
  (9) SNMP contact
  (a) SNMP location
  (b) Auto IP report to IP
  (c) Auto IP report to ICP port
  (d) Auto IP report period
  (v) Uiew settings
  (m) Back to main menu
  (q) Quit

Key in your selection: 1
IP address: 192.168.127.253_
```

7. Press any key to continue...

```
< Main Menu=>Network settings >>
(1) IP address
(2) Netmask
(3) Gateway
(4) IP configuration
(5) DNS server 1
(6) DNS server 2
(7) SNMP
(8) SNMP community name
(9) SNMP contact
(a) SNMP location
(b) Auto IP report to IP
(c) Auto IP report to TCP port
(d) Auto IP report period
(v) View settings
(m) Back to main menu

      (m) Back to main menu
      (q) Quit
Key in your selection: 1
IP address: 192.168.127.253
 Set IP address success
```

8. Type **m** and then press **Enter** to return to the main menu.

```
<< Main Menu=>Network settings >>
  (1) IP address
  (2) Netmask
  (3) Gateway
  (4) IP configuration
  (5) DNS server 1
  (6) DNS server 2
  (7) SNMP
  (8) SNMP constant
  (9) SNMP constant
      (8) SNMP community name
(9) SNMP contact
(a) SNMP location
(b) Auto IP report to IP
(c) Auto IP report to TCP port
(d) Auto IP report period
(v) View settings
       (m) Back to main menu
       (q) Quit
Key in your selection: m_
```

9. Type s and then press Enter to Save/Restart the system.

```
<< Main Menu >>
  (1) Basic settings(2) Network settings(3) Serial settings
  (4) Operating settings
  (5) Accessible IP settings
  (6) Auto warning settings
(7) Monitor
  (8) Ping
  (9) Change password
  (a) Load factory default
(v) View settings
(s) Save/Restart
  (q) Quit
Key in your selection: s_
```

10. Type y and then press Enter to save the new IP address and restart NPort.

```
Ready to restart
  (y) Yes
(n) No
Key in your selection: y_
```

## **Choosing the Proper Operation Mode**

In this chapter, we describe the various NPort 5400 operation modes. The options include an operation mode that uses a driver installed on the host computer, and operation modes that rely on TCP/IP socket programming concepts. After choosing the proper operation mode in this chapter, refer to Chapter 5 for detailed configuration parameter definitions.

The	following topics are	covered	in this	chapter:
	Overview			

- □ Real COM Mode□ TCP Server Mode
- ☐ TCP Client Mode
- **□** UDP Mode
- **□** Pair Connection Mode
- **□** Reverse Telnet Mode
- **□** Disabled Mode

### **Overview**

NPort Device Servers network-enable traditional RS-232/422/485 devices, in which a Device Server is a tiny computer equipped with a CPU, real-time OS, and TCP/IP protocols that can bi-directionally translate data between the serial and Ethernet formats. Your computer can access, manage, and configure remote facilities and equipment over the Internet from anywhere in the world.

Traditional SCADA and data collection systems rely on serial prots (RS-232/422/485) to collect data from various kinds of instruments. Since NPort Serial Device Servers network-enable instruments equipped with an RS-232/422/485 communication port, your SCADA and data collection system will be able to access all instruments connected to a standard TCP/IP network, regardless of whether the devices are used locally or at a remote site.

NPort is an external IP-based network device that allows you to expand the number of serial ports for a host computer on demand. As long as your host computer supports the TCP/IP protocol, you won't be limited by the host computer's bus limitation (such as ISA or PCI), or lack of drivers for various operating systems.

In addition to providing socket access, NPort also comes with a Real COM/TTY driver that transmits all serial signals intact. This means that your existing COM/TTY-based software can be preserved, without needing to invest in additional software.

Three different Socket Modes are available: TCP Server, TCP Client, and UDP Server/Client. The main difference between the TCP and UDP protocols is that TCP guarantees delivery of data by requiring the recipient to send an acknowledgement to the sender. UDP does not require this type of verification, making it possible to offer speedier delivery. UDP also allows multicasting of data to groups of IP addresses.



### **ATTENTION**

Pictures in this Chapter will use NPort 5400 series as an example.

### **Real COM Mode**

NPort comes equipped with COM drivers that work with Windows 95/98/ME/NT/2000/XP systems, and also TTY drivers for Linux systems. The driver establishes a transparent connection between host and serial device by mapping the IP:Port of the NPort's serial port to a local COM/TTY port on the host computer. This operation mode also supports up to 4 simultaneous connections, so that multiple hosts can collect data from the same serial device at the same time.





### **ATTENTION**

The driver used for Real COM Mode comes with the NPort Windows Administrator. The driver is installed automatically on your computer when you install NPort Administration Suite.

The important point is that Real COM Mode allows users to continue using RS-232/422/485 serial communications software that was written for pure serial communications applications. The driver intercepts data sent to the host's COM port, packs it into a TCP/IP packet, and then redirects it through the host's Ethernet card. At the other end of the connection, the NPort accepts the Ethernet frame, unpacks the TCP/IP packet, and then transparently sends it to the appropriate serial device attached to one of the NPort's serial ports.



#### **ATTENTION**

Real COM Mode allows several hosts to have access control over the same NPort. The driver that comes with your NPort controls host access to attached serial devices by checking the host's IP address.

Modify the Accessible IP Setting table when the legal IP address should be required in your application

### **TCP Server Mode**

In TCP Server mode, NPort provides a unique IP:Port address on a TCP/IP network. NPort waits passively to be contacted by the host computer, allowing the host computer to establish a connection with and get data from the serial device. This operation mode also supports up to 4 simultaneous connections, so that multiple hosts can collect data from the same serial device—at the same time.

As illustrated in the figure, data transmission proceeds as follows:

- 1. The host requests a connection from the NPort configured for TCP Server Mode.
- Once the connection is established, data can be transmitted in both directions—from the host to the NPort, and from the NPort to the host.

# TCP Server Mode



### **TCP Client Mode**

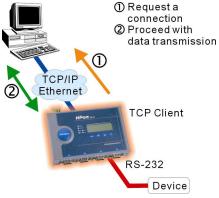
In **TCP Client mode**, NPort can actively establish a TCP connection to a pre-defined host computer when serial data arrives.

After the data has been transferred, NPort can automatically disconnect from the host computer by using the **TCP alive check time** or **Inactivity time** settings. Refer to chapter 5 for more details.

As illustrated in the figure, data transmission proceeds as follows:

- 1. The NPort configured for TCP Client Mode requests a connection from the host.
- 2. Once the connection is established, data can be transmitted in both directions—from the host to the NPort, and from the NPort to the host.

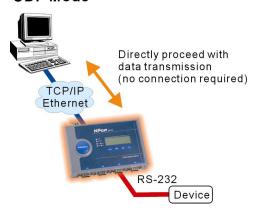
### TCP Client Mode



### **UDP Mode**

Compared to TCP communication, UDP is faster and more efficient. In UDP mode, you can multicast data from the serial device to multiple host computers, and the serial device can also receive data from multiple host computers, making this mode ideal for message display applications.

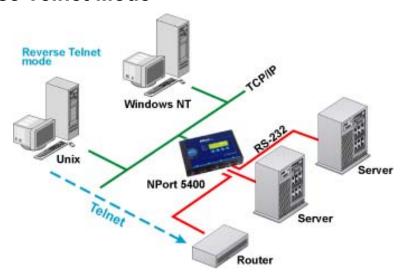
#### **UDP Mode**



### **Pair Connection Mode**

Pair Connection Mode employs two NPort 5400 in tandem, and can be used to remove the 15-meter distance limitation imposed by the RS-232 interface. One NPort 5400 is connected from its RS-232 port to the COM port of a PC or other type of computer, such as hand-held PDAs that have a serial port, and the serial device is connected to the RS-232 port of the other NPort 5400. The two NPort 5400 units are then connected to each other with a cross-over Ethernet cable, both are connected to the same LAN, or in a more advanced setup, they communicate with each other over a WAN (i.e., through one or more routers). Pair Connection Mode transparently transfers both data and modem control signals (although it cannot transmit the DCD signal) between the two NPorts.

### **Reverse Telnet Mode**



Console management is commonly used by connecting to Console/AUX or COM ports of routers, switches, and UPS units. Rtelnet works the same as RAW mode in that only one TCP port is listened to after booting up. The system then waits for a host on the network to initiate a connection. The difference is that the RAW mode does not provide the conversion function provided by Telnet. If the connected devices need to use the CR/LF conversion function when controlling, then users must choose Rtelnet mode.

### **Disabled Mode**

When the Operation Mode for a particular port is set to **Disabled**, that port will be disabled.

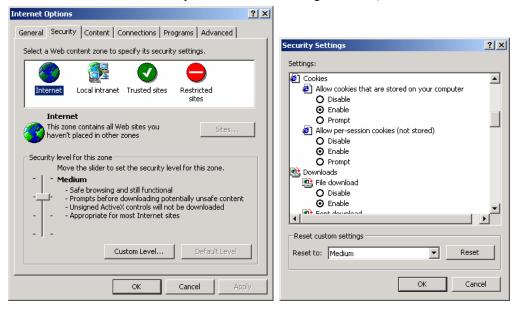
## **Web Console Configuration**

The Web Console is the most user-friendly way to configure NPort 5410/5430/5340I. This chapter will introduce the Web Console function groups and function definitions. This chapter uses NPort 5230 as an example. The function and definition is totally the same with NPort 5400 series.

Ц	Opening Your Browser						
	Ba	sic Settings					
	Network Settings						
	Se	Serial Settings					
	O	peration Settings					
	$\triangleright$	Real COM Mode					
	$\triangleright$	TCP Server Mode					
	$\triangleright$	TCP Client Mode					
		UDP Mode					
	$\triangleright$	Pair Connection Mode					
		Reverse Telnet Mode					
	$\triangleright$	Disabled Mode					
	Ac	cessible IP Settings					
	<b>Auto Warning Settings</b>						
		Auto warning: E-mail and SNMP trap					
	$\triangleright$	Event Type					
	M	onitor					
	$\triangleright$	Monitor Line					
	$\triangleright$	Monitor Async					
		Monitor Async-Settings					
	Cł	nange Password					
	Lo	and Factory Default					

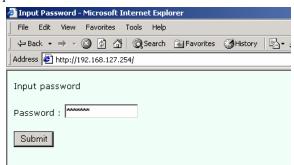
### **Opening Your Browser**

1. Open your browser with the cookie function enabled. (To enable your browser for cookies, right click on your desktop Internet Explorer icon, select Properties, click on the Security tab, and then select the three Enable options as shown in the figure below.)



- 2. Type 192.168.127.254 in the **Address** input box (use the correct IP address if different from the default), and then press **Enter**.
- 3. Input the password if prompted. The password will be transmitted with MD5 encryption over the Ethernet.

Note that you will not be prompted to enter the password if the NPort is not currently password protected.





### **ATTENTION**

If you use other web browsers, remember to Enable the functions to "allow cookies that are stored on your computer" or "allow per-session cookies."

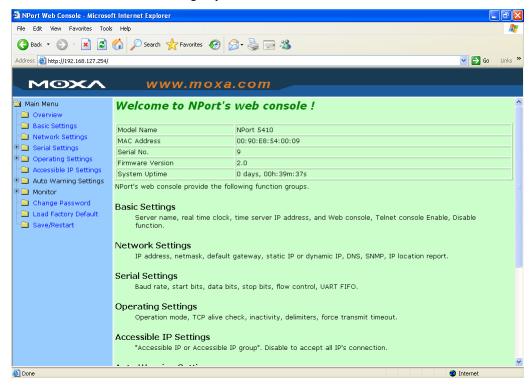
NPort 5400 series uses cookies only for "password" transmission.



#### **ATTENTION**

Refer to Chapter 3, "Initial IP Address Configuration," to see how to configure the IP address. Examples shown in this chapter use the Factory Default IP address (192.168.127.254).

The NPort 5410/5430/5340I homepage will open. On this page, you can see a brief description of the Web Console's nine function groups.





### **ATTENTION**

If you can't remember the password, the ONLY way to start configuring NPort is to load factory defaults by using the Reset button located near the NPort's RJ45 Ethernet port.

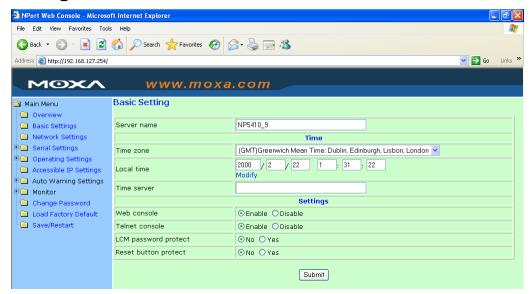
Remember to use NPort Administrator to export the configuration file when you have finished the configuration. After using the Reset button to load factory defaults, your configuration can be easily reloaded into NPort by using the NPort Administrator Import function. Refer to Chapter 6 for more details about using the Export and Import functions.



### **ATTENTION**

If your NPort application requires using password protection, you must enable the cookie function in your browser. If the cookie function is disabled, you will not be allowed to enter the Web Console Screen.

### **Basic Settings**



#### Server name

Setting	Factory Default	Necessity
1 to 39 characters	NP[model name]_[Serial No.]	Optional

This option is useful for specifying the location or application of different NPorts.

### **Time**

NPort 5410/5430/5340I has a built-in Real-Time Clock for time calibration functions. Functions such as Auto warning "Email" or "SNMP Trap" can add real-time information to the message.



### **ATTENTION**

First time users should select the time zone first. The Console will display the "real time" according to the time zone compared to GMT.

If you would like to modify the real time clock, select "Local time." NPort's firmware will modify the GMT time according to the Time Zone.

#### Time zone

Setting	Factory Default	Necessity
User selectable time zone	GMT (Greenwich Mean Time)	Required

#### Local time

Setting	Factory Default	Necessity
User adjustable time (1900/1/1-2037/12/31)	GMT (Greenwich Mean Time)	Required

Click on the **Modify** button to open the **Modify time settings** window to input the correct local time.



#### Time server

Setting	Factory Default	Necessity
IP or Domain address	None	Optional
(E.g., 192.168.1.1 or time.stdtime.gov.tw or time.nist.gov)		

NPort 5410/5430/5340I uses SNTP (RFC-1769) for auto time calibration.

Input the correct "Time Server" IP address or domain address. Once NPort is configured with the correct Time Server address, NPort will request time information from the "Time Server" every 10 minutes.

### **Web/Telnet Console**

The "Disable" option for "Web Console" and "Telnet Console" is included for security reasons. In some cases, you may want to Disable one or both of these console utilities as an extra precaution to prevent unauthorized users from accessing your NPort 5400. The factory default for both Web console and Telnet console is **Enable**.

#### Web console

Setting	Factory Default	Necessity
Enable or Disable	Enable	Required

#### Telnet console

Setting	Factory Default	Necessity
Enable or Disable	Enable	Required



#### **ATTENTION**

If you disable both the "Web console" and "Telnet console," you can still use NPort Administrator to configure NPort 5400 series either locally or remotely over the network. Refer to Chapter 6 for more details.

LCM password protect

Setting	Factory Default	Necessity
No or Yes	No	Required

Select **Yes** to use the web console password to enter the LCM utility. If the console password is blank, the LCM password will also be blank. To enter the password using the LCM buttons, use the scroll buttons to locate a particular character, press **SEL**, enter the next character in the password, press **SEL**, etc. Once the password has been entered, press **SEL** until the LCM screen is activated.

Reset button protect

Setting	Factory Default	Necessity
No or Yes	No	Required

Options are No and Yes, with default = No.

NOTE: Select the **Yes** option to allow limited use of the Reset Button. In this case, the Reset Button can be used for only 60 seconds. I.e., 60 sec. after booting up, the Reset Button will be disabled automatically.

### **Network Settings**



You must assign a valid IP address to NPort 5410/5430/5340I before it will work in your network environment. Your network system administrator should provide you with an IP address and related settings for your network. The IP address must be unique within the network (otherwise, NPort 5410/5430/5340I will not have a valid connection to the network). First time users can refer to Chapter 3, *Initial IP Address Configuration*, for more information.

You can choose from four possible IP Configuration modes—**Static**, **DHCP**, **DHCP/BOOTP**, and **BOOTP**—located under the web console screen's IP configuration drop-down box.

Method	Function Definition
Static	User defined IP address, Netmask, Gateway.
DHCP	DHCP Server assigned IP address, Netmask, Gateway, DNS, and Time Server
DHCP/BOOTP	DHCP Server assigned IP address, Netmask, Gateway, DNS, and Time Server, or BOOTP Server assigned IP address
BOOTP	BOOTP Server assigned IP address

#### IP Address

Setting	Factory Default	Necessity
E.g., 192.168.1.1	192.168.127.254	Required
(IP addresses of the form x.x.x.0 and x.x.x.255 are invalid.)		

An IP address is a number assigned to a network device (such as a computer) as a permanent address on the network. Computers use the IP addressed to identify and talk to each other over the network. Choose a proper IP address which is unique and valid in your network environment.

#### Netmask

Setting	Factory Default	Necessity
Ex. 255.255.255.0	255.255.255.0	Required

A subnet mask represents all the network hosts at one geographic location, in one building, or on the same local area network. When a packet is sent out over the network, the NPort will use the subnet mask to check whether the desired TCP/IP host specified in the packet is on local network segment. If the address is on the same network segment as the NPort, a connection established directly from the NPort. Otherwise, the connection is established through the given default gateway.

### Gateway

Setting	Factory Default	Necessity
Ex. 192.168.1.1	None	Optional

A gateway is a network gateway that acts as an entrance to another network. Usually, the computers that control traffic within the network or at the local Internet service provider are gateway nodes. NPort needs to know the IP address of the default gateway computer in order to communicate with the hosts outside the local network environment. For correct gateway IP address information, consult the network administrator.

### IP Configuration

Setting	Factory Default	Necessity
Static	Static	Required
DHCP		
DHCP/BOOTP		
ВООТР		

### **ATTENTION**

In Dynamic IP environments, the firmware will retry 3 times every 30 seconds until network settings are assigned by the DHCP or BOOTP server. The Timeout for each try increases from 1 second, to 3 seconds, to 5 seconds.

If the DHCP/BOOTP Server is unavailable, the firmware will use the default IP address (192.168.127.254), Netmask, and Gateway for IP settings.

#### DNS server 1 / DNS sever 2

Setting	Factory Default	Necessity
E.g., 192.168.1.1	None	Optional
(IP addresses of the form x.x.x.0 and x.x.x.255 are invalid.)		

When the user wants to visit a particular website, the computer asks a Domain Name System (DNS) server for the website's correct IP address, and the computer users the response to connect to the web server. DNS is the way that Internet domain names are identified and translated into IP addresses. A domain name is an alphanumeric name, such as moxa.com, that it is usually easier to remember. A DNS server is a host that translates this kind of text-based domain name into the numeric IP address used to establish a TCP/IP connection.

In order to use NPort's DNS feature, you need to set the IP address of the DNS server to be able to access the host with the domain name. NPort provides **DNS server 1** and **DNS server 2** configuration items to configure the IP address of the DNS server. DNS Server 2 is included for use when DNS sever 1 is unavailable.

NPort plays the role of DNS client. Functions that support domain name in NPort are **Time Sever IP Address**, **TCP Client-Destination IP Address**, **Mail Server**, **SNMP Trap IP Address**, and **IP Location Server**.

### **SNMP Settings**

#### Community Name

Setting	Factory Default	Necessity
1 to 39 characters (E.g., Support, 886-89191230 #300)	public	Optional

A community name is a plain-text password mechanism that is used to weakly authenticate queries to agents of managed network devices.

### **Contact**

Setting	Factory Default	Necessity
1 to 39 characters	None	Optional
(E.g., Support, 886-89191230 #300)	TVOIC	Optional

The SNMP contact information usually includes an emergency contact name and telephone or pager number.

#### Location

Setting	Factory Default	Necessity
1 to 39 characters	None	Optional
(E.g., Floor 1, office 2)	TVOIC	Optional

Specify the location string for SNMP agents such as NPort. This string is usually set to the street address where the NPort is physically located.

### **IP Address Report**

When NPort 5000 series products are used in a dynamic IP environment, users must spend more time with IP management tasks. For example, NPort works as a server (TCP or UDP), and the host, which acts as a client, must know the IP address of the server. If the DHCP server assigns a new IP address to the server, the host must take care of what happens when the IP changes.

NPort 5000 series products help out by periodically reporting their IP address to the IP location server, in case the dynamic IP has changed. The parameters shown below are used to configure the Auto IP report function. There are two ways to develop an "Auto IP report Server" to receive

NPort's Auto IP report.

- 1. Use NPort Administrator's IP Address Report function.
- 2. Refer the Appendix E for the "Auto IP report protocol" to develop your own software.

#### Auto report to IP

Setting	Factory Default	Necessity
E.g., 192.168.1.1 or URL	None	Optional
(IP addresses of the form x.x.x.0 and x.x.x.255 are invalid.)		

Reports generated by the Auto report function will be automatically sent to this IP address.

Auto report to TCP port

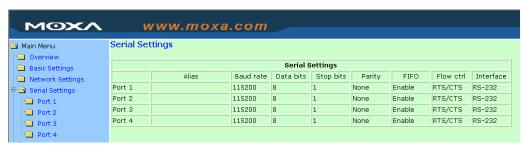
Setting	Factory Default	Necessity
E.g., 4001	4002	Optional

Auto report period

Setting	Factory Default	Necessity
Time interval (in seconds)	10	Optional

### **Serial Settings**

Click on **Serial Settings**, located under Main Menu, to display serial port settings for ports 1 and 2.



To modify serial settings for a particular port, click on either **Port 1** or **Port 2** under Serial Settings.



#### Port alias

Setting	Factory Default	Necessity
1 to 15 characters	None	Optional
(E.g., PLC-No.1)		

Port Alias is specially designed to allow easy identification of the serial devices which are connected to NPort's serial port.

### **Serial Parameters**



#### **ATTENTION**

Check the serial communication parameters in your Serial Device's user's manual. You should set up NPort's serial parameters with the same communication parameters used by your serial devices.

#### Baud rate

Setting	Factory Default	Necessity
50 bps to 921600 bps	115200 bps	Required

NPort supports baud rate setting from 50 bps to 921.6 Kbps.

#### Data bits

Setting	Factory Default	Necessity
5, 6, 7, 8	8	Required

When the user sets Data bits to 5 bits, the stop bits setting will automatically change to 1.5 bits.

### Stop bits

Setting	Factory Default	Necessity
1, 2	1	Required

Stop bits will be set to 1.5 when Data bits is set to 5 bits.

### **Parity**

Setting	Factory Default	Necessity
None, Even, Odd, Space, Mark	None	Required

#### Flow control

Setting	Factory Default	Necessity
None, RTS/CTS, DTR/DSR, Xon/Xoff	RTS/CTS	Required

### **FIFO**

Setting	Factory Default	Necessity
Enable, Disable	Enable	Required

NPort's serial ports provide a 16-byte FIFO both in the Tx and Rx directions. Disable the FIFO setting when your serial device does not have a FIFO to prevent data loss during communication.

Interface

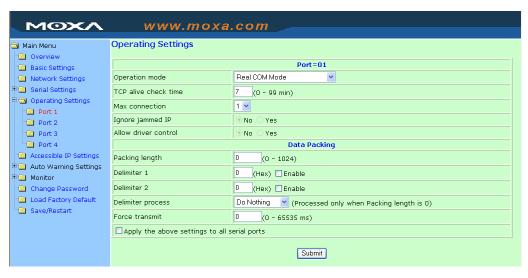
Setting	Factory Default	Necessity
NPort 5410: RS-232 only	NPort 5410: RS-232	Required
NPort 5430:	NPort 5430: RS-485 2-wire	Required
RS-422, 2-wire RS-485, 4-wire RS-485		

### **Operating Settings**



Press **Operating Settings** to display the operating settings for all of NPort's serial ports.

### Real COM Mode



#### TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	7 min	Optional

0 min: TCP connection is not closed due to an idle TCP connection.

1 to 99 min: NPort automatically closes TCP connection if there is no TCP activity for the given time. After the connection is closed, NPort starts listening for another Real COM driver's connection from another host.

## Max Connection

Setting	Factory Default	Necessity
1, 2, 3, 4	1	Required

*Max Connection* is usually used when the user needs to receive data from different hosts simultaneously. The factory default only allows 1 connection at a same. When Max Connection is set to 1, the Real COM driver on the specific host has the full control.

#### Max. Connection 1:

Allows only 1 host's Real COM driver to open the specific NPort serial port.

#### Max Connection 2 to 4:

Allows 2 to 4 host's Real COM drivers to open the specific NPort serial port, at the same time. When multiple hosts' Real COM drivers open the serial port at the same time, the COM driver only provides a pure data tunnel without control ability. That is, this serial port parameter will use firmware's settings, not depend on your application program (AP).

Application software that is based on the COM driver will receive a driver response of "success" when the software uses any of the Win32 API functions. The firmware will only send the data back to the driver on the host.

Data will be sent first-in-first-out when data comes into the NPort from the Ethernet interface.



#### **ATTENTION**

When Max connection is set to 2, 3, or 4, this means that NPort will be using a "multi connection application" (i.e., 2, 3, or 4 hosts are allowed access to the port at the same time). When using a multi connection application, NPort will use the serial communication parameters set in the console. All of the hosts connected to that port must use the same serial settings. If one of the hosts opens the COM port with parameters that are different from NPort's console setting, data communication may not work properly.

Ignore iammed IP

Setting	Factory Default	Necessity
No or Yes	No	Optional

Previously, when Max connections > 1, and the serial device is transmitting data, if any one of the connected hosts is not responding, it will wait until the data has been transmitted successfully before transmitting the second group of data to all hosts. Currently, if you select Yes for "Ignore jammed IP," the host that is not responding will be ignored, but the data will still be transmitted to the other hosts.

Packing length

Setting	Factory Default	Necessity
0 to 1024	0	Optional

Default = 0, The Delimiter Process will be followed, regardless of the length of the data packet. If the data length (in bytes) matches the configured value, the data will be forced out. The data length can be configured for 0 to 1024 bytes. Set to 0 if you do not need to limit the length.

#### Delimiter 1

Setting	Factory Default	Necessity
00 to FF	None	Optional

#### Delimiter 2

Setting	Factory Default	Necessity
00 to FF	None	Optional

Once the NPort receives both delimiters through its serial port, it immediately packs all data currently in its buffer and sends it to the NPort's Ethernet port.



## **ATTENTION**

Delimiter 2 is optional. If left blank, then Delimiter 1 alone trips clearing of the buffer. If the size of the serial data received is greater than 1 KB, the NPort will automatically pack the data and send it to the Ethernet. However, to use the delimiter function, you must at least enable Delimiter 1. If Delimiter 1 is left blank and Delimiter 2 is enabled, the delimiter function will not work properly.

Delimiter process

Setting	Factory Default	Necessity
Do nothing Delimiter + 1 Delimiter + 2 Strip Delimiter	Do Nothing	Optional

[Delimiter + 1] or [Delimiter + 2]: The data will be transmitted when an additional byte (for Delimiter +1), or an additional 2 bytes (for Delimiter +2) of data is received after receiving the Delimiter.

[Strip Delimiter]: When the Delimiter is received, the Delimiter is deleted (i.e., stripped), and the remaining data is transmitted.

[Do nothing]: The data will be transmitted when the Delimiter is received.

#### Force transmit

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

<sup>0:</sup> Disable the force transmit timeout.

1 to 65535: Forces the NPort's TCP/IP protocol software to try to pack serial data received during the specified time into the same data frame.

This parameter defines the time interval during which NPort fetches the serial data from it's internal buffer. If data is incoming through the serial port, NPort stores the data in the internal buffer. NPort transmits data stored in the buffer via TCP/IP, but only if the internal buffer is full or if the force transmit time interval reaches the time specified under Force Transmit timeout.

Optimal force transmit timeout differs according to your application, but it must be at least larger than one character interval within the specified baud rate. For example, assume that the serial port is set to 1200 bps, 8 data bits, 1 stop bit, and no parity. In this case, the total number of bits needed to send a character is 10 bits, and the time required to transfer one character is

10 (bits) / 1200 (bits/s) \* 1000 (ms/s) = 8.3 ms.

Therefore, you should set Force Transmit timeout to be larger than 8.3 ms. Force Transmit timeout is specified in milliseconds and must be larger than 10 ms.

If the user wants to send the series of characters in a packet, the serial device attached to NPort should send characters without time delay larger than Force Transmit timeout between characters and the total length of data must be smaller than or equal to NPort's internal buffer size. The serial communication buffer size of NPort is 1 Kbytes per port.

# **TCP Server Mode**



# TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	7 min	Optional

0 min: TCP connection is not closed due to an idle TCP connection.

1 to 99 min: NPort automatically closes the TCP connection if there is no TCP activity for the given time. After the connection is closed, NPort starts listening for another host's TCP connection.

# Inactivity time

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

0 ms: TCP connection is not closed due to an idle serial line.

0-65535 ms: NPort automatically closes the TCP connection if there is no serial data activity for the given time. After the connection is closed, NPort starts listening for another host's TCP connection.

This parameter defines the maintenances status as Closed or Listen on the TCP connection. The connection is closed if there is no incoming or outgoing data through the serial port during the specific Inactivity time.

If the value of inactivity time is set to 0, the current TCP connection is maintained until there is connection close request. Although inactivity time is disabled, the NPort will check the connection status between the NPort and remote host by sending "keep alive" packets periodically. If the remote host does not respond to the packet, it assumes that the connection was closed down unintentionally. NPort will then force the existing TCP connection to close.



#### **ATTENTION**

The Inactivity time should at least be set larger than that of Force transmit timeout. To prevent the unintended loss of data due to the session being disconnected, it is highly recommended that this value is set large enough so that the intended data transfer is completed.

#### **Max Connection**

Setting	Factory Default	Necessity
1, 2, 3, 4	1	Required

*Max Connection* is usually used when the user needs to receive data from different hosts simultaneously. The factory default only allows 1 connection at a time.

#### Max. Connection 1:

NPort only allows 1 host to open the TCP connection to the specific serial port.

#### Max Connection 2 to 4:

Allows 2 to 4 host's TCP connection request to open the specific NPort serial port, at the same time. When multiple hosts establish a TCP connection to the specific serial port at the same time, NPort will duplicate the serial data and transmit to all of the hosts. Ethernet data is sent on a first-in-first-out basis to the serial port when data comes into NPort from the Ethernet interface.

Ignore jammed IP

Setting	Factory Default	Necessity
No or Yes	No	Optional

Previously, when Max connections > 1, and the serial device is transmitting data, if any one of the connected hosts is not responding, it will wait until the data has been transmitted successfully before transmitting the second group of data to all hosts. Currently, if you select Yes for "Ignore jammed IP," the host that is not responding will be ignored, but the data will still be transmitted to the other hosts.

#### Allow driver control

Setting	Factory Default	Necessity
No or Yes	No	Optional

If "max connection" is greater than 1, NPort will ignore driver control commands from all connected hosts. However, if you set "Allow driver control" to YES, control commands will be accepted. Note that since NPort 5400 may get configuration changes from multiple hosts, the most recent command received will take precedence.

Packing length

Setting	Factory Default	Necessity
0 to 1024	0	Optional

Default = 0, The Delimiter Process will be followed, regardless of the length of the data packet. If the data length (in bytes) matches the configured value, the data will be forced out. The data length can be configured for 0 to 1024 bytes. Set to 0 if you do not need to limit the length.

#### Delimiter 1

Setting	Factory Default	Necessity
00 to FF	None	Optional

#### Delimiter 2

Setting	Factory Default	Necessity
00 to FF	None	Optional

Once the NPort receives both delimiters through its serial port, it immediately packs all data currently in its buffer and sends it to the NPort's Ethernet port.



#### **ATTENTION**

Delimiter 2 is optional. If left blank, then Delimiter 1 alone trips clearing of the buffer. If the size of the serial data received is greater than 1 KB, the NPort will automatically pack the data and send it to the Ethernet. However, to use the delimiter function, you must at least enable Delimiter 1. If Delimiter 1 is left blank and Delimiter 2 is enabled, the delimiter function will not work properly.

#### **Delimiter** process

Setting	Factory Default	Necessity
Do nothing Delimiter + 1 Delimiter + 2 Strip Delimiter	Do Nothing	Optional

[Delimiter + 1] or [Delimiter + 2]: The data will be transmitted when an additional byte (for Delimiter +1), or an additional 2 bytes (for Delimiter +2) of data is received after receiving the Delimiter.

[Strip Delimiter]: When the Delimiter is received, the Delimiter is deleted (i.e., stripped), and the remaining data is transmitted.

[Do nothing]: The data will be transmitted when the Delimiter is received.

## Force transmit

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

0: Disable the force transmit timeout.

1 to 65535: Forces the NPort's TCP/IP protocol software to try to pack serial data received during the specified time into the same data frame.

This parameter defines the time interval during which NPort fetches the serial data from its internal buffer. If there is incoming data through the serial port, NPort stores data in the internal buffer. NPort transmits data stored in the buffer via TCP/IP, but only if the internal buffer is full or if the force transmit time interval reaches the time specified as Force Transmit timeout.

Optimal force transmit timeout differs according to your application, but it must be at least as large as one character interval within the specified baud rate. For example, assume that the serial port is set to 1200 bps, 8 data bits, 1 stop bit, and no parity. In this case, the total number of bits required to send a character is 10 bits and the time required to transfer one character is

10 (bits) / 1200 (bits/s) \* 1000 (ms/s) = 8.3 ms.

Therefore, you should set Force Transmit timeout to be larger than 8.3 ms. Force Transmit timeout is specified in milliseconds and must be larger than 10 ms.

If the user wants to send a series of character in a packet, the serial device attached to NPort should send characters without time delay larger than Force Transmit timeout between characters and the total length of data must be smaller than or equal to NPort's internal buffer size. NPort's serial communication buffer size is 1K bytes per port.

Local TCP port

Setting	Factory Default	Necessity
1 to 65535	4001	Required

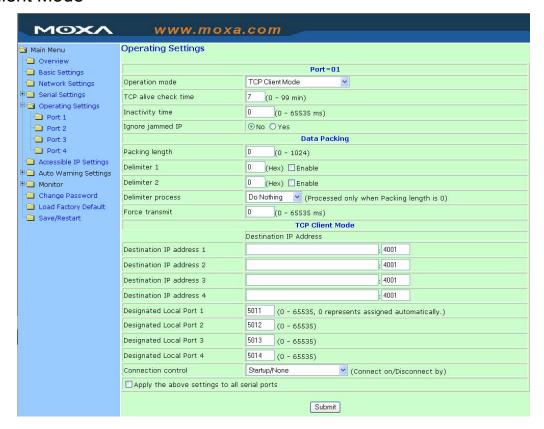
The TCP port that NPort uses to listen to connections, and that other devices must use to contact NPort. To avoid conflicts with well known TCP ports, the default is set to 4001.

Command port

Setting	Factory Default	Necessity
1 to 65535	966	Optional

The command port is a listen TCP port for IP-Serial Lib commands from the host. In order to prevent a TCP port conflict with other applications, the user can adjust the command port to another port if needed. And IP-Serial Lib will automatically check out the Command Port on NPort so that the user does not need to configure the program.

# **TCP Client Mode**



#### TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	7 min	Optional

0 min: TCP connection is not closed due to an idle TCP connection.

1 to 99 min: NPort automatically closes the TCP connection if there is no TCP activity for the given time.

Inactivity time

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

0 ms: TCP connection is not closed due to an idle serial line.

0-65535 ms: NPort automatically closes TCP connection, if there is no serial data activity for the given time.

This parameter defines the maintenances status as Closed or Listen on the TCP connection. The connection is closed if there is no incoming or outgoing data through the serial port during the specific Inactivity time.

If the value of inactivity time is set to 0, the current TCP connection is maintained until there's connection close request. Although the inactivity time is disabled, the NPort will check the connection status between the NPort and remote host by sending "keep alive" packets periodically. If the remote host does not respond to the packets, it treats the connection as being down unintentionally. NPort will then force the existing TCP connection to close.



#### **ATTENTION**

The Inactivity time should at least be set larger than that of Force transmit timeout. To prevent the unintended loss of data due to the session being disconnected, it is highly recommended that this value is set large enough so that the intended data transfer is completed.



#### **ATTENTION**

Inactivity time is ONLY active when "TCP connect on" is set to "Any character."

Ignore jammed IP

Setting	Factory Default	Necessity
No or Yes	No	Optional

Previously, when Max connections > 1, and the serial device is transmitting data, if any one of the connected hosts is not responding, it will wait until the data has been transmitted successfully before transmitting the second group of data to all hosts. Currently, if you select Yes for "Ignore jammed IP," the host that is not responding will be ignored, but the data will still be transmitted to the other hosts.

Packing length

Setting	Factory Default	Necessity
0 to 1024	0	Optional

Default = 0, The Delimiter Process will be followed, regardless of the length of the data packet. If the data length (in bytes) matches the configured value, the data will be forced out. The data length can be configured for 0 to 1024 bytes. Set to 0 if you do not need to limit the length.

# Delimiter 1

Setting	Factory Default	Necessity
00 to FF	None	Optional

#### Delimiter 2

Setting	Factory Default	Necessity
00 to FF	None	Optional

Once the NPort receives both delimiters through its serial port, it immediately packs all data currently in its buffer and sends it to the NPort's Ethernet port.



#### **ATTENTION**

Delimiter 2 is optional. If left blank, then Delimiter 1 alone trips clearing of the buffer. If the size of the serial data received is greater than 1 KB, the Nport will automatically pack the data and send it to the Ethernet. However, to use the delimiter function, you must at least enable Delimiter 1. If Delimiter 1 is left blank and Delimiter 2 is enabled, the delimiter function will not work properly.

**Delimiter process** 

Setting	Factory Default	Necessity
Do nothing Delimiter + 1 Delimiter + 2 Strip Delimiter	Do Nothing	Optional

[Delimiter + 1] or [Delimiter + 2]: The data will be transmitted when an additional byte (for Delimiter +1), or an additional 2 bytes (for Delimiter +2) of data is received after receiving the Delimiter.

[Strip Delimiter]: When the Delimiter is received, the Delimiter is deleted (i.e., stripped), and the remaining data is transmitted.

[Do nothing]: The data will be transmitted when the Delimiter is received.

#### Force transmit

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

0: Disable the force transmit timeout.

1 to 65535: Forces the NPort's TCP/IP protocol software to try to pack serial data received during the specified time into the same data frame.

This parameter defines the interval during which NPort fetches the serial data from its internal buffer. If there is incoming data through the serial port, NPort stores data in the internal buffer. NPort transmits data stored in the buffer via TCP/IP, but only if the internal buffer is full or if the force transmit time interval reaches the time specified as Force Transmit timeout.

Optimal force transmit timeout differs according to your application, but it must be at least as large as one character interval within the specified baud rate. For example, assume that the serial port is set to 1200 bps, 8 data bits, 1 stop bit, and no parity. In this case, the total number of bits required to send a character is 10 bits, and the time required to transfer one character is

10 (bits) / 1200 (bits/s) \* 1000 (ms/s) = 8.3 ms.

Therefore, you should set Force Transmit timeout to be larger than 8.3 ms. Force Transmit timeout is specified in milliseconds and must be larger than 10 ms.

If the user wants to send a series of characters in a packet, the serial device attached to NPort should send characters without time delay larger than Force Transmit timeout between characters and the total length of data must be smaller than or equal to NPort's internal buffer size. The serial communication buffer size of NPort is 1 Kbytes per port.

## Destination IP address 1

Setting	Factory Default	Necessity
IP address or Domain Address	None	Required
(E.g., 192.168.1.1)		

Allows NPort to connect actively to the remote host whose address is set by this parameter.

## Destination IP address 2/3/4

Setting	Factory Default	Necessity
IP address or Domain Address	None	Required
(E.g., 192.168.1.1)		

Allows NPort to connect actively to the remote host whose address is set by this parameter.



# **ATTENTION**

Up to 4 connections can be established between NPort and hosts. The connection speed or throughput may be low if one of the four connections is slow, since the 1 slow connection will slow down the other 3 connections.



#### **ATTENTION**

The "Destination IP address" parameter can use both IP address and Domain Name. For some applications, the user may need to send the data actively to the remote destination domain name.

Designated Local Port 1/2/3/4

Setting	Factory Default	Necessity
TCP Port No.	5011 (Port 1) 5012 (Port 2) 5013 (Port 3) 5014 (Port 4)	Required

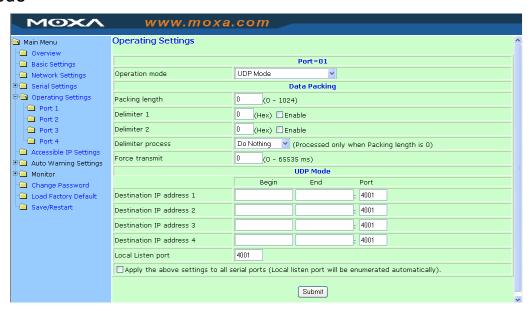
## Connection control

Setting	Factory Default	Necessity
Startup/None,	Startup/None	Required
Any Character/None,		
Any Character/Inactivity Time,		
DSR ON/DSR OFF,		
DSR ON/None,		
DCD ON/DCD OFF,		
DCD ON/None		

The meaning of each of the above settings is given in the table below. In general, both the Connect condition and Disconnect condition are given.

Connect/Disconnect	Description
Startup/None (default)	A TCP connection will be established on startup, and will remain active indefinitely.
Any Character/None	A TCP connection will be established when any character is received from the serial interface, and will remain active indefinitely.
Any Character/ Inactivity Time	A TCP connection will be established when any character is received from the serial interface, and will be disconnected when the Inactivity time out is reached.
DSR On/DSR Off	A TCP connection will be established when a DSR "On" signal is received, and will be disconnected when a DSR "Off" signal is received.
DSR On/None	A TCP connection will be established when a DSR "On" signal is received, and will remain active indefinitely.
DCD On/DCD Off	A TCP connection will be established when a DCD "On" signal is received, and will be disconnected when a DCD "Off" signal is received.
DCD On/None	A TCP connection will be established when a DCD "On" signal is received, and will remain active indefinitely.

# **UDP Mode**



Packing length

Setting	Factory Default	Necessity
0 to 1024	0	Optional

Default = 0, The Delimiter Process will be followed, regardless of the length of the data packet. If the data length (in bytes) matches the configured value, the data will be forced out. The data length can be configured for 0 to 1024 bytes. Set to 0 if you do not need to limit the length.

# Delimiter 1

Setting	Factory Default	Necessity
00 to FF	None	Optional

#### Delimiter 2

Setting	Factory Default	Necessity
00 to FF	None	Optional

Once the NPort receives both delimiters through its serial port, it immediately packs all data currently in its buffer and sends it to the NPort's Ethernet port.

Note: Delimiter 2 is optional. If left blank, then Delimiter 1 alone trips clearing of the buffer.



#### **ATTENTION**

Delimiter 2 is optional. If left blank, then Delimiter 1 alone trips clearing of the buffer. If the size of the serial data received is greater than 1 KB, the NPort will automatically pack the data and send it to the Ethernet. However, to use the delimiter function, you must at least enable Delimiter 1. If Delimiter 1 is left blank and Delimiter 2 is enabled, the delimiter function will not work properly.

Delimiter process

Setting	Factory Default	Necessity
Do nothing Delimiter + 1 Delimiter + 2 Strip Delimiter	Do Nothing	Optional

[Delimiter + 1] or [Delimiter + 2]: The data will be transmitted when an additional byte (for Delimiter +1), or an additional 2 bytes (for Delimiter +2) of data is received after receiving the Delimiter.

[Strip Delimiter]: When the Delimiter is received, the Delimiter is deleted (i.e., stripped), and the remaining data is transmitted.

[Do nothing]: The data will be transmitted when the Delimiter is received.

## Force transmit

Setting	Factory Default	Necessity
0 to 65535 ms	0 ms	Optional

<sup>0:</sup> Disable the force transmit timeout.

1 to 65535: Forces the NPort's TCP/IP protocol software to try to pack serial data received during the specified time into the same data frame.

This parameter defines the interval during which NPort fetches the serial data from its internal buffer. If there is incoming data through the serial port, NPort stores the data in the internal buffer. NPort transmits data stored in the buffer via TCP/IP, but only if the internal buffer is full or if the force transmit time interval reaches the time specified as Force Transmit timeout.

Optimal force transmit timeout differs according to your application, but it must be at least as large as one character interval within the specified baud rate. For example, assume that the serial port is set to 1200 bps, 8 data bits, 1 stop bit, and no parity. In this case, the total number of bits required to send a character is 10 bits and the time required to transfer one character is

10 (bits) / 1200 (bits/s) \* 1000 (ms/s) = 8.3 ms.

Therefore, you should set the Force Transmit timeout to be larger than 8.3 ms. Force Transmit timeout is specified in milliseconds and must be larger than 10 ms.

If the user wants to send a series of characters in a packet, the serial device attached to NPort should send characters without time delay larger than Force Transmit timeout between characters and the total length of data must be smaller than or equal to NPort's internal buffer size. The serial communication buffer size of NPort is 1 Kbyte per port.

#### Destination IP address 1

Setting		Factory	Default	Necessity
IP addr	ess range	Begin:	Empty	Required
E.g.,	Begin: 192.168.1.1	End:	Empty	
	End: 192.168.1.10	Port:	4001	

#### Destination IP address 2/3/4

Setting		Factory	Default	Necessity
IP addr	ess range	Begin:	Empty	Optional
E.g.,	Begin: 192.168.1.11	End:	Empty	
	End: 192.168.1.20	Port:	4001	

## Local listen port

Setting	Factory Default	Necessity
1 to 65535	4001	Required

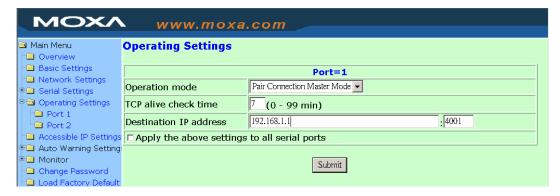
The UDP port that NPort listens to, and that other devices must use to contact NPort. To avoid conflicts with well known UDP ports, the default is set to 4001.

# Pair Connection Mode

Pair Connection Mode employs two NPort 5400 device servers in tandem, and can be used to remove the 15-meter distance limitation imposed by the RS-232 interface. One NPort 5400 is connected from its RS-232 port to the COM port of a PC or other type of computer, such as hand-held PDAs that have a serial port, and the serial device is connected to the RS-232 port of the other NPort 5400. The two NPort 5400 device servers are then connected to each other with a cross-over Ethernet cable, both are connected to the same LAN, or in a more advanced setup, they communicate with each other over a WAN (i.e., through one or more routers). Pair Connection Mode transparently transfers both data and modem control signals (although it cannot transmit the DCD signal) between the two NPorts.

#### **Pair Connection Master Mode**

When using Pair Connection Mode, you must select **Pair Connection Master Mode** for the Operation mode of one of the NPort 5400 device servers. In effect, this NPort 5400 will be acting as a TCP client.



#### TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	7 min	Required

0 min: TCP connection is not closed due to an idle TCP connection.

1 to 99 min: NPort 5400 closes the TCP connection automatically if there is no TCP activity for the given time.

#### **Destination IP address**

Setting	Factory Default	Necessity
IP address or Domain Name	blank	Optional
(E.g., 192.168.1.1)		
TCP port No.	4001	Required

The Pair Connection "Master" will contact the network host that has this IP address. Data will be transmitted through the port No. (4001 by default). Note that you must configure the same TCP port No. for the device server acting as the Pair Connection "Slave."

## **Pair Connection Slave Mode**

When using Pair Connection Mode, you must select **Pair Connection Slave Mode** for the Operation mode of one of the NPort 5400 device servers. In effect, this NPort 5400 will be acting as a TCP server.



## TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	7 min	Required

0 min: TCP connection is not closed due to an idle TCP connection.

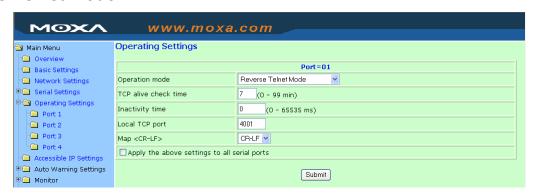
1 to 99 min: NPort 5400 closes the TCP connection automatically if there is no TCP activity for the given time.

Local TCP port

Setting	Factory Default	Necessity
TCP port No. (e.g., 4001)	4001	Required

This Port No. must be the same port No. that you set up for the Pair Connection "Master" device server.

# Reverse Telnet Mode



#### TCP alive check time

Setting	Factory Default	Necessity
0 to 99 min	0	Optional

Specifies the time slice for checking if the TCP connection is alive. If no response, NPort 5400 series will disconnect the original connection.

#### Inactivity time

Setting	Factory Default	Necessity
0 to 65535 ms	0	Optional

Idle time setting for auto-disconnection. 0 min. means it will never disconnect.

#### Local TCP port

Setting	Factory Default	Necessity
1 to 65535	4001	Optional

Each of NPort's serial ports is mapped to a TCP port. To avoid conflicts with TCP ports, set port numbers to 4001 for port1, 4002 for port 2, etc. (like the default values).

#### Map <CR-LF>

Setting	Factory Default	Necessity
CR, LF, or CR-LF	CR-LF	Optional

If data received through NPort 5400's Ethernet port is sent using the "enter" command, the data will be transmitted out the serial port with an added

- (1) "carriage return + line feed" if you select the <CR-LF> option (i.e., the cursor will jump to the next line, and return to the first character of the line)
- (2) "carriage return" if you select the <CR> option (i.e., the cursor will return to the first character of the line)
- (3) "line feed" if you select the <LF> option.
  (i.e., the cursor will jump to the next line, but not move horizontally)

# Disabled Mode



When Operation mode is set to Disabled, that particular port will be disabled. Check the "Apply the above settings to all serial ports" to apply this setting to the other port.

# **Accessible IP Settings**



NPort has an IP address based filtering method to control access to the NPort.

Accessible IP Settings allows you to add or remove "Legal" remote host IP addresses to prevent unauthorized access. Access to NPorts is controlled by IP address. That is, if a host's IP address is in the accessible IP table, then the host will be allowed access to the NPort. You can allow one of the following cases by setting the parameter.

- Only one host of specific IP address can access the NPort Enter "IP address/255.255.255.255" (e.g., "192.168.1.1/255.255.255.255").
- Hosts on the specific subnet can access the NPort Enter "IP address/255.255.255.0" (e.g., "192.168.1.0/255.255.255.0").
- Any host can access the NPort
   Disable this function. Refer to the following table for more details about the configuration example.

Allowable Hosts	Input format
Any host	Disable
192.168.1.120	192.168.1.120 / 255.255.255.255
192.168.1.1 to 192.168.1.254	192.168.1.0 / 255.255.255.0
192.168.0.1 to 192.168.255.254	192.168.0.0 / 255.255.0.0
192.168.1.1 to 192.168.1.126	192.168.1.0 / 255.255.255.128
192.168.1.129 to 192.168.1.254	192.168.1.128 / 255.255.255.128

# **Auto Warning Settings**

Auto warning: E-mail and SNMP trap



# **Mail Server**

# Mail Server

Setting	Factory Default	Necessity
IP or Domain Name	None	Optional

# User Name

Setting	Factory Default	Necessity
1 to 15 characters	None	Optional

# Password

Setting	Factory Default	Necessity
1 to 15 characters	None	Optional

## From E-mail address

Setting		Factory Default	Necessity
	1 to 63 characters	None	Optional

# E-mail address 1/2/3/4

Setting	Factory Default	Necessity
1 to 63 characters	None	Optional



## **ATTENTION**

Consult your Network Administrator or ISP for the proper mail server settings. Auto warning function may not work properly without proper settings. NPort SMTP AUTH support LOGIN, PLAIN, CRAM-MD5 (RFC 2554).

# **SNMP Trap Server**

#### SNMP trap server IP or domain name

Setting	Factory Default	Necessity
IP or Domain Name	None	Optional

# **Event Type**



#### Cold start

This refers to starting the system from power off (contrast this with warm start). When performing a cold start, NPort will automatically issue an Auto warning message by e-mail, or send an SNMP trap after rebooting.

#### Warm start

This refers to restarting the computer without turning the power off. It's the opposite of cold start. When performing a warm start, NPort will automatically send an e-mail, or send an SNMP trap after rebooting.

#### Authentication failure

The user inputs a wrong password from the Console or Administrator. When authentication failure occurs, NPort will immediately send an e-mail or send an SNMP trap.

# IP address changed

The user has changed NPort's IP address. When the IP address changes, NPort will send an e-mail with the new IP address before NPort reboots. If the NPort fails to send mail to the mail server after 15 seconds, NPort will be rebooting directly and abort the mail auto warning.

# Password changed

The user has changed NPort's password. When the password changes, NPort will send an e-mail with the password change notice before NPort reboots. If the NPort fails to send mail to the mail server after 15 seconds, NPort will be rebooting directly and abort the mail auto warning.

# DCD changed

The DCD (Data Carrier Detect) signal has changed, also indicating that the modem connection status has changed. For example, a DCD change to high also means "Connected" between local modem and remote modem. If the DCD signal changes to low, it also means that the connection line is down.

When the DCD changes, NPort will immediately send an e-mail or send an SNMP trap.

# **DSR** changed

The DSR (Data Set Ready) signal has changed, also indicating that the data communication equipment's power is off. For example, a DSR change to high also means that the DCE is powered ON. If the DSR signal changes to low, it also means that the DCE is powered off.

When the DSR changes, NPort will immediately send an e-mail or send an SNMP trap.

#### Mail

Setting	Factory Default	Necessity
Enable, Disable	Disable	Optional

This feature helps the administrator manage the NPort. NPort sends mail to pre-defined mail boxes when the enabled events—such as Cold start, Warm start, Authentication failure, etc.—occur. To configure this feature, click on the event type box.

#### Trap

Setting	Factory Default Nec	
Enable, Disable	Disable	Optional

This feature helps the administrator manage the NPort. NPort send SNMP Trap to a pre-defined SNMP Trap server when the enabled events—such as Cold start, Warm start, Authentication failure, etc.—occur. To configure this feature, you need to click on the event type box.



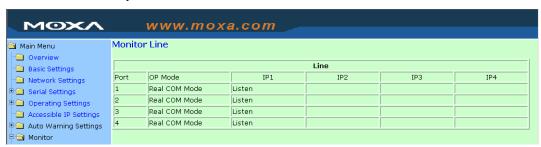
# **ATTENTION**

**DCD changed** and **DSR changed** event only supported by those models, which have these two signals. For example NPort 5210, 5410 and NPort 5610.

# **Monitor**

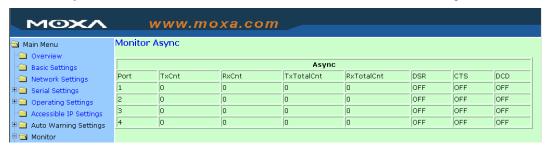
# **Monitor Line**

Click on **Line** under **Monitor** to show the operation mode and status of each connection (IPx), for each of the four serial ports.



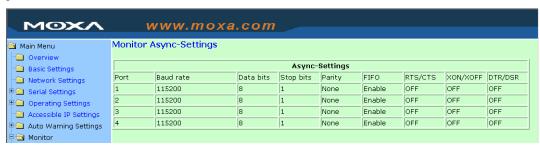
# Monitor Async

Click on **Async** under **Monitor** to show the current status of each of the four serial ports.



# Monitor Async-Settings

Click on **Async Setting** under **Monitor** to show the run-time settings for each of the four serial ports.



# **Change Password**



Input the "Old password" and "New password" to change the password. Leave the password boxes blank to erase the password. In this case, the NPort will not have password protection.



#### **ATTENTION**

If you forget the password, the ONLY way to configure NPort is by using the Reset button on NPort's casing to "Load Factory Default."

Remember to export the configuration file using Windows Administrator when you finish the configuration. By using the Import function of Windows Administrator, your configuration can be re-loaded into NPort after using "Load Factory Default." Refer to Chapter 6 for more details about the Export and Import function.

# **Load Factory Default**



This function will reset all of NPort's settings to the factory default values. Be aware that previous settings will be lost.

# Configuring NPort Administrator

The	fol	lowing topics are covered in this chapter:	
	Overview		
	Installing NPort Administrator		
	Configuration		
	$\triangleright$	Broadcast Search	
	$\triangleright$	Unlock Password Protection	
	$\triangleright$	Configuring NPort 5400	
		Upgrading the Firmware	
		Export Configuration	
		Import Configuration	
	Monitor		
	Port Monitor		
	COM Mapping		
		On-line COM Mapping	
		Off-line COM Mapping	
	IP	Location	

# **Overview**

Device Server Administrator lets you install and configure your NPort 5400 Series products easily over the network. Five function groups are provided to ease the installation process, allow off-line COM mapping, and provide monitoring and IP location server functions.

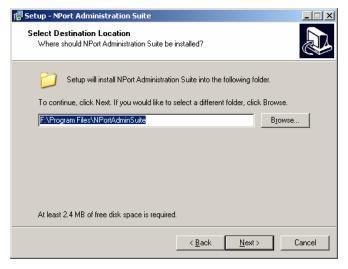
Device Server Administrator is an integrated software suite that bundles Device Server Administrator and the IP Serial Library, and provides everything you need to manage, monitor, and modify your NPort 5400 from a remote location.

# **Installing NPort Administrator**

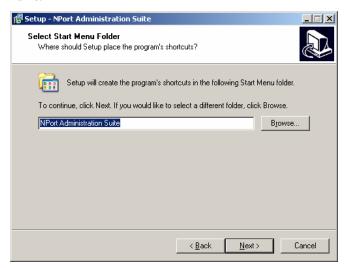
1. Once the Setup program starts running, click on **Next** when the **Welcome** window opens to proceed with the installation.



2. Click on **Next** to install program files in the default directory, or select an alternative location.



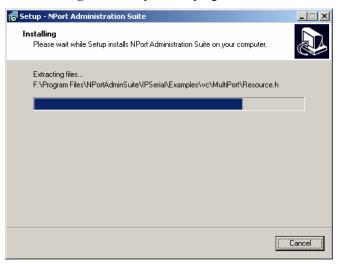
Click on Next to install the program using the default program name, or select a different name.



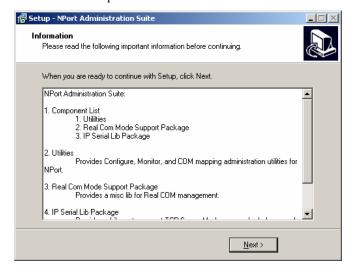
4. Click on **Install** to proceed with the installation.



5. The **Installing** window reports the progress of the installation.



6. Click on **Next** to proceed with the installation.



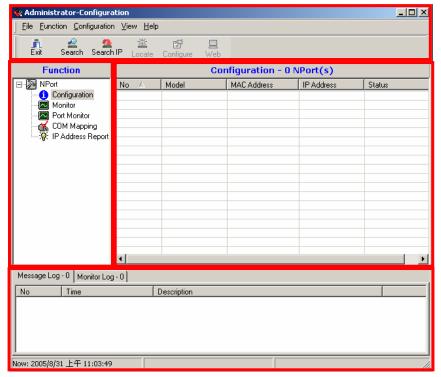
7. Click on Finish to complete the installation of NPort 5400 Administration Suite.



# Configuration

The Administrator-Configuration window is divided into four parts.

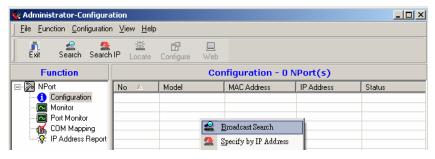
- The top section contains the function list and online help area. (Windows NT does not support this .chm file format.)
- The five Administrator function groups are listed in the left section.
- A list of NPort 5400 serial device servers, each of which can be selected to process user requirements, is displayed in the right section.
- The activity Log, which displays messages that record the user's processing history, is shown in the bottom section.



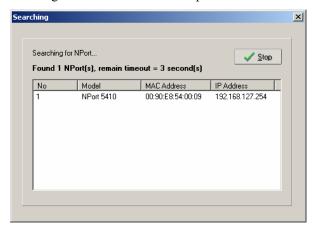
## **Broadcast Search**

The **Broadcast Search** function is used to locate all NPort 5400s that are connected to the same LAN as your computer. Since the Broadcast Search function searches by MAC address and not IP address, all NPort 5400s connected to the LAN will be located, regardless of whether or not they are part of the same subnet as the host.

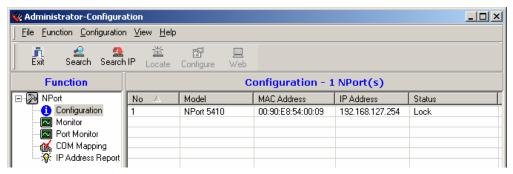
1. Position the cursor in the right middle section of the Administrator window and then click the right mouse button.



2. The **Broadcast Search** window will open and display the Model, IP Address, MAC Address, and Progress of the search for that particular device.



3. When the search is complete, the Broadcast Search window will close, and the NPort 5400s that were located will be displayed in the right pane of the Administrator window. If you found more than one server connected to this network, refer to the MAC address sticker on your server(s) to determine which server(s) are the ones you wish to configure. To configure an NPort 5400, place the cursor over the row displaying that NPort 5400's information, and then double click the left mouse button.





## **ATTENTION**

Before modifying NPort 5400's configuration, use **Broadcast Search** to locate all NPort 5400s connected to the LAN, or use **Specify by IP Address** to locate a particular NPort 5400.

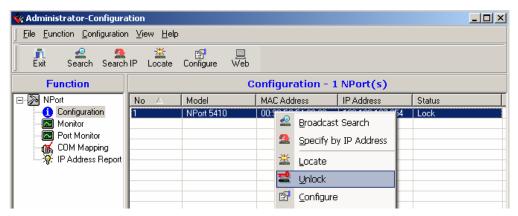
# **Unlock Password Protection**

If the NPort 5400 is password protected (indicated by "Lock" for Status), you will receive the following error, and you will not be able to use the right click method to open the configuration page.

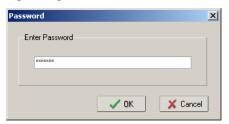


In this case, proceed as follows to "Unlock" the device server.

 Select the NPort 5400 with "Lock" status, click the right mouse button, and then select Unlock.



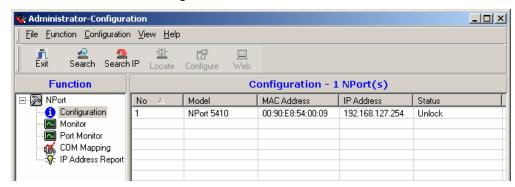
2. Input the password and then click on **OK**.



3. the Administrator will display an "Unlock ok" message.



4. The "Lock" status will change to "Unlock," and the Administrator utility will keep this NPort 5400 in the Unlock status throughout this Administrator session.



The meanings of the six "Status" states are given below (note that the term Fixed is borrowed from the standard fixed IP address networking terminology):

#### Lock

The NPort 5400 is password protected, "Broadcast Search" was used to locate it, and the password has not yet been entered from within the current Administrator session.

#### Unlock

The NPort 5400 is password protected, "Broadcast Search" was used to locate it, and the password has been entered from within the current Administrator session. Henceforth during this Administrator session, activating various utilities for this NPort 5400 will not require re-entering the server password.

#### Blank

The NPort 5400 is not password protected, and "Broadcast Search" was used to locate it.

#### Fixed

The NPort 5400 is not password protected, and "Search by IP address" was used to locate it.

#### Lock Fixed

The NPort 5400 is password protected, "Specify by IP address" was used to locate it, and the password has not yet been entered from within the current Administrator session.

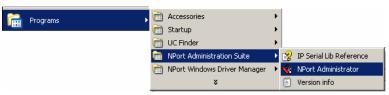
#### Unlock Fixed

The NPort 5400 is password protected, "Specify by IP address" was used to locate it, and the password has been entered from within the current Administrator session. Henceforth during this Administrator session, activating various utilities for this NPort 5400 will not require re-entering the server password.

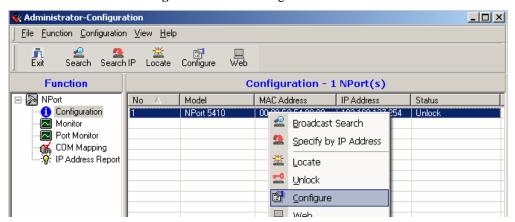
# Configuring NPort 5400

In this section, we illustrate how to access NPort 5400's configuration utility. You should first make sure that you can connect over the network from your computer to the NPort 5400.

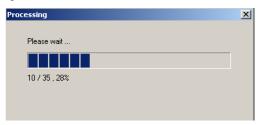
1. To start NPort Administrator, click on **Start** → **NPort Administration Suite** → **NPort Administrator**.



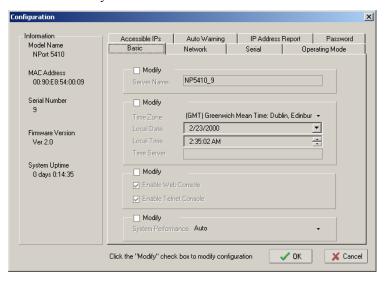
2. Unlock the NPort 5400 you wish to configure if it is password protected. Right click on the NPort 5400 and select **Configure** to start the configuration.



3. The progress bar shows that Administrator is retrieving configuration information from the specific NPort 5400.



4. Refer to Chapter 5 for each parameter's function definition. To modify the configuration, you must first click in the modify box to activate the parameter setting box. For example, click on the middle modify box.



Auto Warning | IP Address Report | Password Accessible IPs Model Name Basic Network Serial Operating Mode NPort 5410 MAC Address 00:90:E8:54:00:09 NP5410\_9 Serial Number ✓ Modify (GMT) Greenwich Mean Time: Dublin, Edinbur 🔻 Time Zone Local Date 2/23/2000 ▾ Firmware Version Ver 2.0 Local Time 2:35:02 AM Time Server System Uptime ☐ Modify 0 days 0:14:35 ☐ Modify Click the "Modify" check box to modify configuration ✓ OK 💢 Cancel

5. You will now be able to modify **Time Zone**, **Local Date**, **Local Time**, and **Time Server**.

# A

## **ATTENTION**

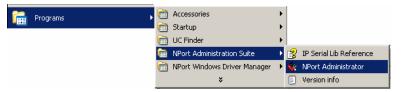
You can simultaneously modify the configurations of multiple NPort 5400s that are of the same model.

To select multiple NPort 5400s, hold down the Ctrl key when selecting additional NPort 5400s, or hold down the Shift key to select a group of NPort 5400s.

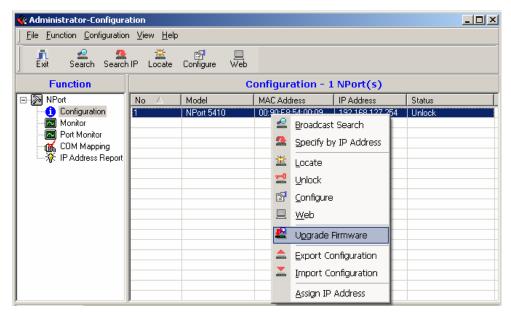
# Upgrading the Firmware

Follow these steps to upgrade the firmware of an NPort 5400.

1. To start NPort Administrator, click on **Start** → **NPort Administration Suite** → **NPort Administrator**.



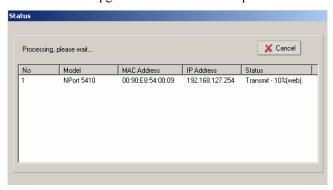
2. Unlock the NPort 5400 you wish to configure if it is password protected. Right click on a specific NPort 5400 and select the **Upgrade Firmware** function to start upgrading the firmware.



3. Select the correct ROM file to download.



4. Wait while the Upgrade Firmware action is processed.



# A

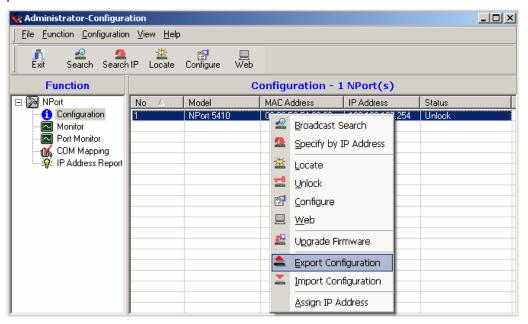
# **ATTENTION**

You can simultaneously upgrade the firmware of multiple NPort 5400s that are of the same model.

To select multiple NPort 5400s, hold down the Ctrl key when selecting an additional NPort 5400, or hold down the Shift key to select a block of NPort 5400s.

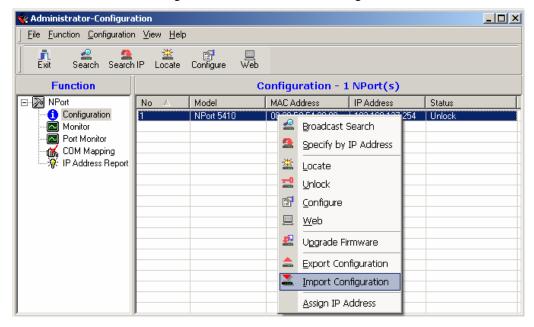
# **Export Configuration**

To export the configuration of an NPort 5400, right click on the NPort 5400, select **Export Configuration**, and then follow the onscreen instructions. The Export Configuration function is a handy tool that can be used to produce a text file containing the current configuration of a particular NPort 5400.



# **Import Configuration**

The Import Configuration function is used to import an NPort 5400 configuration from a file into one or more of the same model NPort 5400. To import a configuration, first select the target servers, click the right mouse button, and then select **Import Configuration**. Follow the onscreen instructions to locate the configuration file and start downloading the file.





## **ATTENTION**

You can simultaneously import the same configuration file into multiple NPort 5400s that are of the same model.

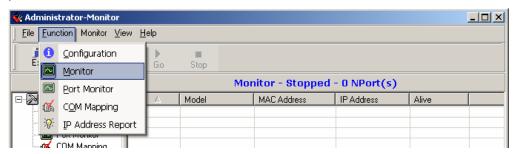
To select multiple NPort 5400s, hold down the Ctrl key when selecting an additional NPort 5400, or hold down the Shift key to select a block of NPort 5400s.

# **Monitor**

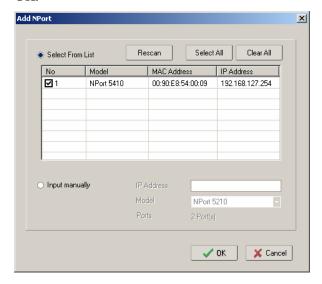
Use one of the following two methods to start the Monitor function.

## **Broadcast Search** → **Monitor** → **Add Target**

 With Configuration selected under Function, use Broadcast Search to locate all NPorts on your LAN.

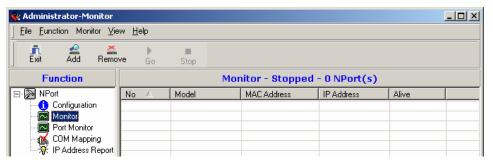


Next, click on Monitor → Add Target, select your targets from the list, and then click on OK.

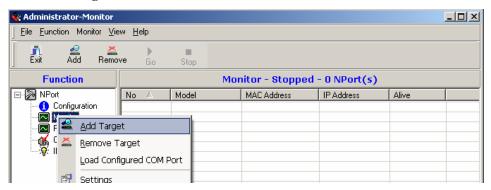


# Monitor → Add Target → Rescan

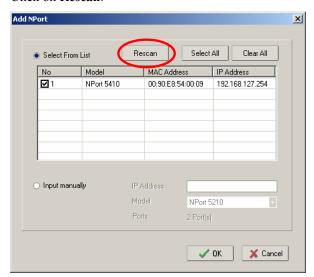
1. Click on Monitor under Function.



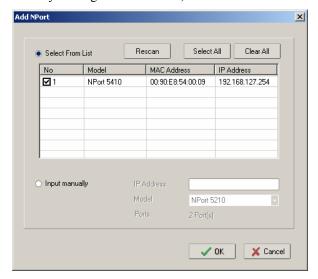
2. Click on **Monitor** → **Add Target** from the menu bar, or click the right mouse button and select **Add Target**.



3. Click on Rescan.

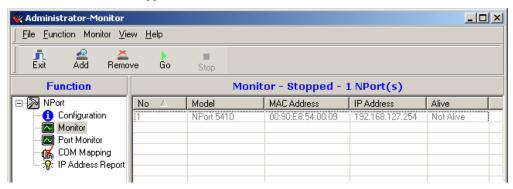


4. Select your targets from the list, and then click on **OK**.



## **Once the Monitor function is running:**

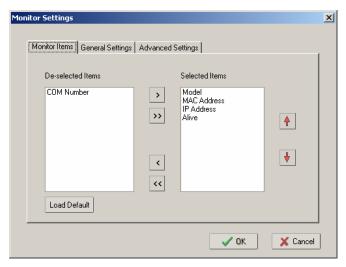
1. The NPort 5400 list will appear on the Monitor screen.



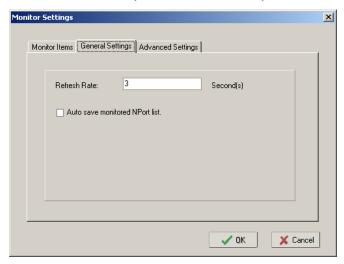
2. Right click the panel and select **Settings**.



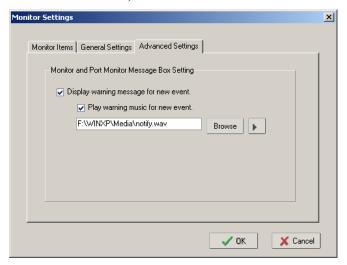
3. Select or de-select **Monitor Items**. Use the single arrowhead buttons to move highlighted items from one box to the other. Use the double arrowhead buttons to move all items in one box to the other.



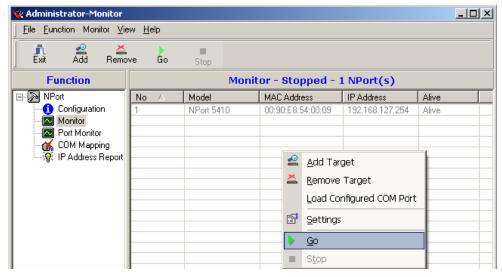
4. Select a **Refresh Rate** (the default is 3 seconds) on the **General Settings** page.



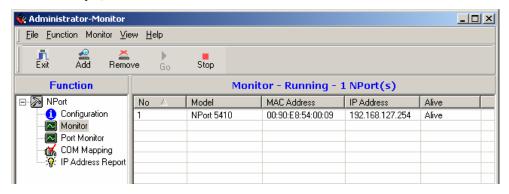
5. On the **Advanced Settings** page, select **Display warning message for new event** and/or **Play warning music for new event**. In the second case, you must enter the path to the WAV file that you want to be played. "New event" means that one of the NPort 5400s in the monitor is "Alive" or "Not Alive," or has lost connection with the Monitor program.



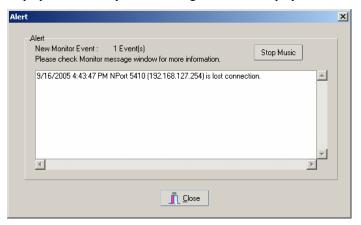
6. Right click in the NPort 5400 list section and select **Go** to start Monitoring the NPort 5400.



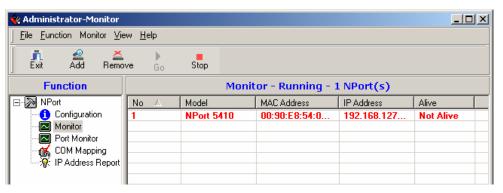
7. For this example, the NPort 5400s shown in the list will be monitored.



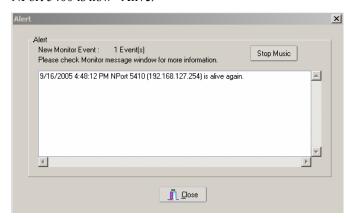
8. When one of the NPort 5400s loses connection with the Monitor program, a warning alert will display automatically. The warning music will be played at the same time.



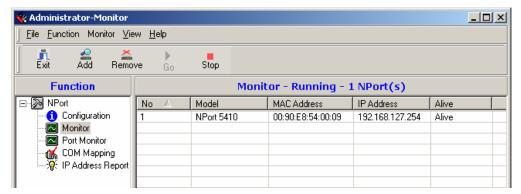
9. In the Monitor screen, you can see that the NPort 5400s that are "Not Alive" are shown in red color.



10. If the NPort 5400 gets reconnected, a warning will be displayed to remind the user that the NPort 5400 is now "Alive."

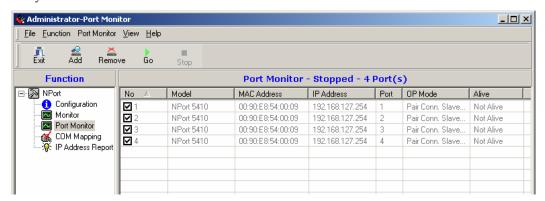


11. The NPort 5400s that were reconnected, and are now "Alive," will be shown in black color.

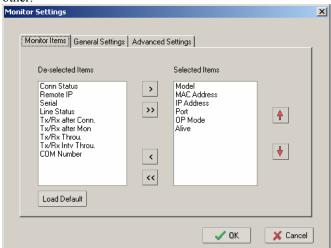


# **Port Monitor**

The process described here is the same as in the previous "Monitor" section. The only difference is that you can select more items under Port Monitor than under Monitor.



Select or de-select **Monitor Items**. Use the single arrowhead buttons to move highlighted items from one box to the other. Use the double arrowhead buttons to move all items in one box to the other.



# **COM Mapping**

Windows Administration Suite comes with Windows 95/98/ME/NT/2000/XP Real COM drivers. After you install NPort 5400 Administration Suite, there are two ways to set up the NPort 5400 serial port as your host's remote COM port.

The first way is with **On-line COM Mapping**. On-line COM Mapping will check to make sure that the NPort 5400 is connected correctly to the network, and then install the driver on the host computer.

The second way is with **Off-line COM Installation**, without first connecting the NPort 5400 to the network. Off-line COM Mapping can decrease the system integrator's effort by solving different field problems. Via off-line installation, users can first process software installation for the host, and then install the NPort 5400 to different fields.

Use the following procedure to map COM ports:

1. On-line COM Mapping:

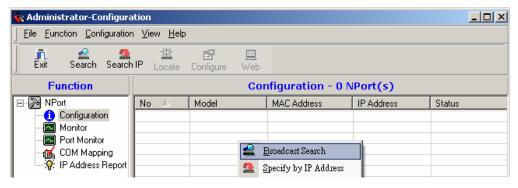
Connect NPort 5400 to the network  $\rightarrow$  Set NPort 5400 to the proper IP address  $\rightarrow$  Map COMs to your host  $\rightarrow$  Apply Change.

2. Off-line COM Mapping:

Map COMs to your host → Apply Change → Connect NPort 5400 to the network → Configure NPort 5400's IP address.

# On-line COM Mapping

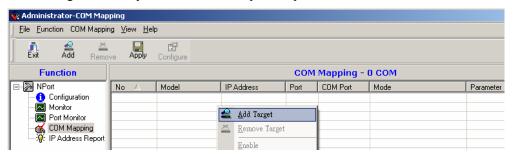
1. **Broadcast Search** for NPort 5400s on the network.



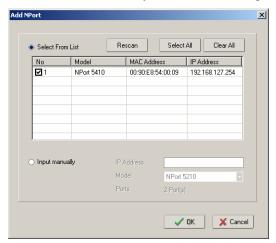
2. Select the **COM Mapping** function group.



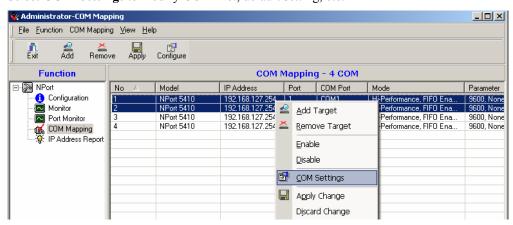
3. Add the target to which you would like to map COM ports.



4. The NPort 5400 list that appears is the list generated by the previous Broadcast Search. Select the NPort 5400 to which you would like to map COM ports.



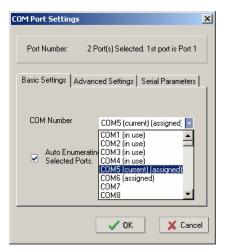
5. Select **COM Settings** to modify COM No., default setting, etc.

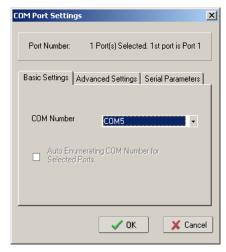


6. Select the COM No.

COM ports that are "In use" or "Assigned" will also be indicated in this drop-down list.

If you select multiple serial ports or multiple NPort 5400s, remember to check the "Auto Enumerating" function to use the COM No. you select as the first COM No.





7. **Hi-performance** mode is the default for Tx mode. If the driver completes sending data out to the NPort 5400, the driver will respond "Tx Empty" to the program.

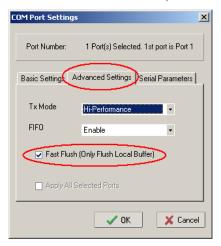
Under **classical mode**, the driver will not notify the user's program that Tx is completed until all Tx data has been sent out from the NPort 5400. This mode will cause lower throughput. If you want to ensure that all data is sent out before further processing, classical mode is recommended.

**Enable/Disable Tx/Rx FIFO**. If disabled, NPort 5400 will send one byte each time the Tx FIFO becomes empty; and an Rx interrupt will be generated for each incoming byte. This will result in a faster response and lower throughput. If you want to use XON/XOFF flow control, we recommend setting FIFO to Disable.

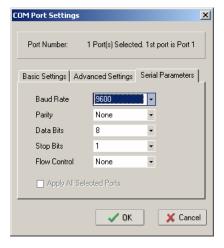
#### Fast Flush (only flush local buffer)

- We have added one optional Fast Flush function to Moxa's new NPort Real COM driver. **NPort Administrator Suite for 2G NPort** adds it after version **1.2**.
- For some applications, the user's program will use the Win32 "PurgeComm()" function before it reads or writes data. With our design, after the program uses this Purge Comm() function, the NPort driver will keep querying NPort's firmware several times to make sure there is really no data queued in the NPort firmware buffer, rather than just flushing the local buffer. This kind of design is used because of some special considerations. However, it might take more time (on the order of several hundred milliseconds) than a native COM1, because it needs to work via Ethernet. That's why the native COM ports on the motherboard can work fast with this function call, but NPort requires much more time. In order to accommodate other applications that require a faster response time, the new NPort driver implements a new "Fast Flush" option. Note that by default, this function is disabled.
- To begin with, make sure there are some "PurgeComm()" functions being used in your application program. In this kind of situation, you might find that your NPort exhibits a much poorer operation performance than when using the native COM1 port. Once you have enabled the "Fast Flush" function, you can check to see if there has been an improvement in performance.

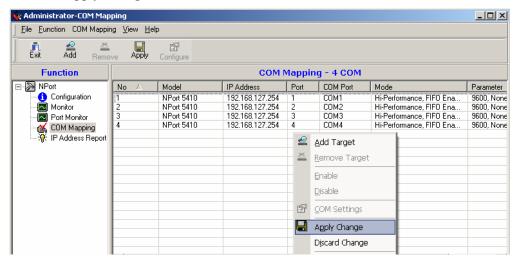
• By default, the optional "Fast Flush" function is disabled. If you would like to enable this function, from the "NPort Administrator," double click on the COM ports that are mapped to the NPort, and then select the "Fast Flush" checkbox. You should find that when "Fast Flush" is enabled, the NPort driver will work faster with "PurgeComm()."



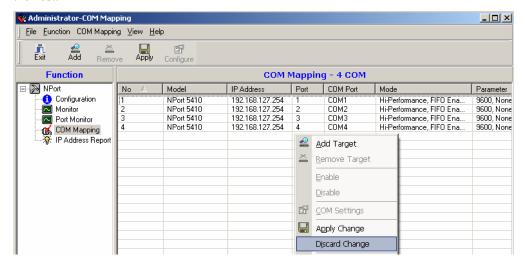
8. The Serial Parameter settings shown here are the default settings when the NPort 5400 is powered on. However, the program can redefine the serial parameters to different values after the program opens the port via Win 32 API.



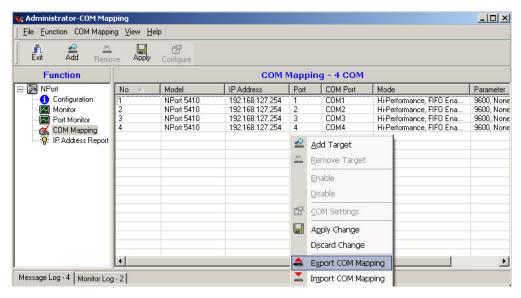
9. After setting the COM Mapping, remember to select **Apply Change** to save the information in the host system registry. The host computer will not have the ability to use the COM port until after **Apply Change** is selected.



10. Select **Discard Change** to tell Administrator NOT to save the COM Mapping information to the host.

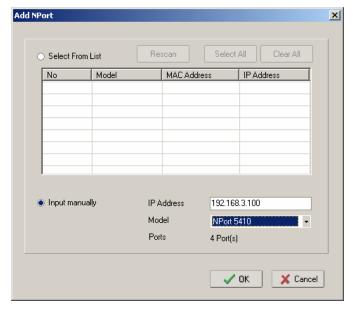


11. To save the configuration to a text file, select **Export COM Mapping**. You will then be able to import this configuration file to another host and use the same COM Mapping settings in the other host.

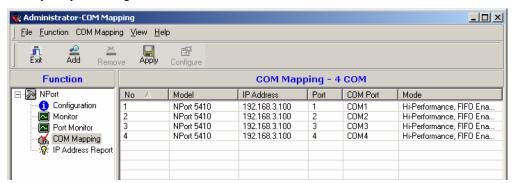


# Off-line COM Mapping

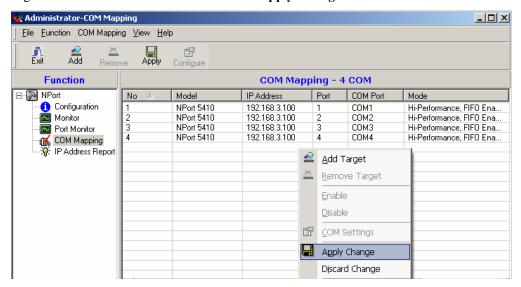
1. Add a target by inputting the IP address and selecting the Model Name without physically connecting the NPort 5400 to the network.



2. Modify the port settings as needed.



3. Right click in the NPort list section and select **Apply Change**.



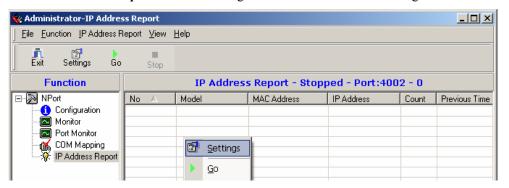
## **IP Location**

When NPort 5400 is used in a dynamic IP environment, users must spend more time with IP management tasks. NPort 5400 Series products help out by periodically reporting their IP address to the IP location server, in case the dynamic IP has changed.

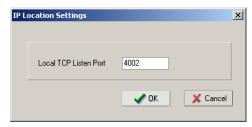
1. Configure NPort 5400 with Dynamic IP settings (DHCP, BOOTP, or DHCP/BOOTP). Assign the remote Auto IP report server's IP address and UDP port.



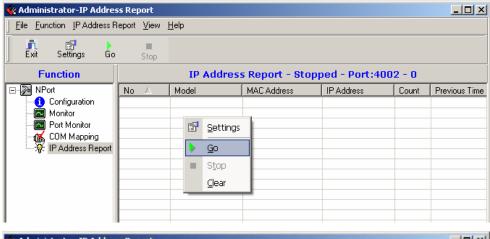
2. Select IP Location Report and click the right mouse button to select Settings.

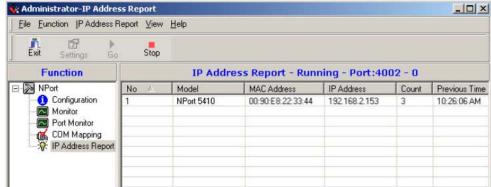


3. Configure the Local Listen Port to be the same as the NPort 5400's "Auto report to UDP port" setting.



4. Click Go to start receiving the Auto IP address report from the NPort 5400





# **7** IP Serial LIB

The	e following topics are covered in this chapter
	Overview
	IP Serial LIB Function Groups
	Example Program

#### **Overview**

#### What is IP Serial Library?

IP Serial Library is a Windows library with frequently used serial command sets and subroutines. IP Serial Library is designed to reduce the complexity and poor efficiency of serial communication over TCP/IP. For example, Telnet can only transfer data, but it can't monitor or configure the serial line's parameters.

#### Why Use IP Serial Library?

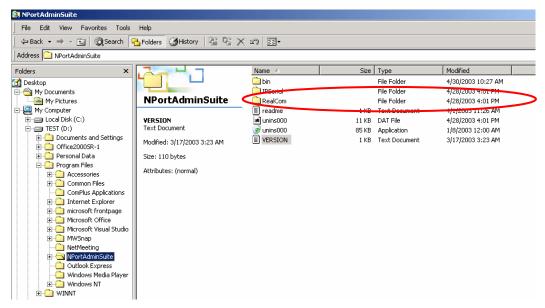
For programmers who are familiar with serial communication, IP Serial Library provides well-designed function calls that have the same style as Moxa's PComm Library.

IP Serial Library is amazingly simple and easy to understand. By including it in your VB, C, or Delphi programming environment, you can program your own TCP/IP application with the ability to control serial communication parameters.

NPort Serial Device Servers use 2 TCP ports for communication between the NPort and host computer's Real COM driver. NPort uses a data port and command port to provide pure data transfer without decode and encode. Compared to using only one TCP port to control serial communication (such as RFC 2217), IP Serial Library uses a command port to communicate with NPort in user's program. IP Serial Library not only runs with excellent efficiency but also runs without any decode or encode problems.

#### How to install IP Serial Library?

IP Serial Lib comes with the NPort Administration Suite. Refer to the IPSerial directory for more detail about the function definitions.



# **IP Serial LIB Function Groups**

Server Control	Port Control	Input/Output Data	Port Status Inquiry	Miscellaneous
nsio_init nsio_end nsio_resetserver nsio_checkalive	nsio_open nsio_close nsio_ioctl nsio_flowctrl nsio_DTR nsio_RTS nsio_lctrl nsio_baud nsio_resetport	nsio_read nsio_SetReadTimeouts nsio_write nsio_SetWriteTimeouts		nsio_break nsio_break_on nsio_break_off nsio_breakcount

# **Example Program**

```
char NPortip="192.168.1.10";
char buffer[255];
                                                          /*data buffer, 255 chars */
int port = 1;
                                                          /*1st port */
                                                          /* port handle */
int portid;
nsio init();
                                                          /*initial IP Serial Library */
portid = nsio_open(NPortip, port);
                                                          /*1st port, NPort IP=192.168.1.10 */
nsio ioctl(portid, B9600, (BIT 8 | STOP 1 |
                                                          /*set 9600, N81 */
P NONE));
                                                          /* wait for 1000 ms for data */
sleep(1000);
                                                          /* read 200 bytes from port 1 */
                                                          /* close this serial port */
nsio_read(port, buffer, 200);
                                                          /* close IP Serial Library */
nsio close(portid);
nsio_end();
```

# A

# **Pinouts and Cable Wiring**

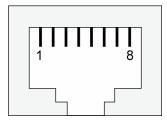
In this appendix, we cover the following topics.

- **□** Port Pinout Diagrams
  - **Ethernet Port Pinouts**
  - > Serial Port Pinouts
- ☐ Cable Wiring Diagrams
  - > Ethernet Cables
  - > Serial Cables

# **Port Pinout Diagrams**

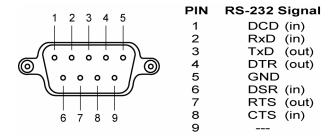
## **Ethernet Port Pinouts**

Pin	Signal
1	Tx+
2	Tx-
3	Rx+
6	Rx-

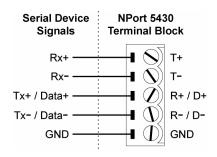


## **Serial Port Pinouts**

#### **DB9 Male RS-232 Port Pinouts for NPort 5410**

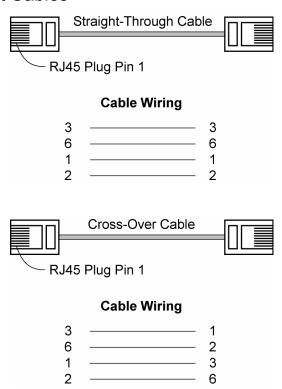


## Terminal Block RS-232 & RS-422/485 Pinouts for NPort 5230



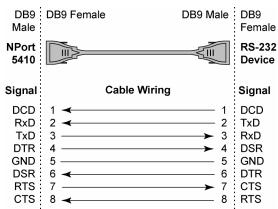
# **Cable Wiring Diagrams**

# **Ethernet Cables**

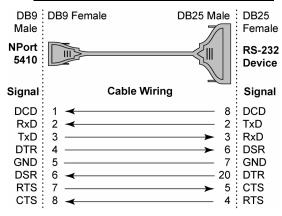


## **Serial Cables**

#### **DB9 Female to DB9 Male for NPort 5410**



#### **DB9** Female to **DB25** Male for **NPort** 5410



# **Well Known Port Numbers**

This appendix is for your reference about the Well Known port numbers that may cause network problem if you set NPort into the same port. Refer to RFC 1700 for Well Known port numbers of refer to the following introduction from the IANA.

The port numbers are divided into three ranges: the Well Known Ports, the Registered Ports, and the Dynamic and/or Private Ports.

The Well Known Ports are those from 0 through 1023.

The Registered Ports are those from 1024 through 49151.

The Dynamic and/or Private Ports are those from 49152 through 65535.

The Well Known Ports are assigned by the IANA, and on most systems, can only be used by system processes or by programs executed by privileged users. The following table shows famous port numbers among the well-known port numbers. For more details, please visit IANA website:

http://www.iana.org/assignments/port-numbers

TCP Socket	Application Service
0	reserved
1	TCP Port Service Multiplexor
2	Management Utility
7	Echo
9	Discard
11	Active Users (systat)
13	Daytime
15	Netstat
20	FTP data port
21	FTP CONTROL port
23	Telnet
25	SMTP (Simple Mail Transfer Protocol)
37	Time (Time Server)
42	Host name server (names server)
43	Whois (nickname)

49	(Login Host Protocol) (Login)	
53	Domain Name Server (domain)	
79	Finger protocol (Finger)	
TCP Socket	Application Service	
80	World Wibe Web HTTP	
119	Netword news Transfer Protocol (NNTP)	
123	Network Time Protocol	
213	IPX	
160 – 223	Reserved for future use	

UDP Socket	Application Service
0	reserved
2	Management Utility
7	Echo
9	Discard
11	Active Users (systat)
13	Daytime
35	Any private printer server
39	Resource Location Protocol
42	Host name server (names server)
43	Whois (nickname)
49	(Login Host Protocol) (Login)
53	Domain Name Server (domain)
69	Trivial Transfer Protocol (TETP)
70	Gopler Protocol
79	Finger Protocol
80	World Wide Web HTTP
107	Remote Telnet Service
111	Sun Remote Procedure Call (Sunrpc)
119	Network news Tcanster Protocol (NNTP)
123	Network Time protocol (nnp)
161	SNMP (Simple Network Mail Protocol)
162	SNMP Traps
213	IPX (Used for IP Tunneling)

# C

# SNMP Agents with MIB II & RS-232 like group

NPort 5400 has a built-in SNMP (Simple Network Management Protocol) agent software. It supports SNMP Trap, RFC1317 RS-232 like group and RFC 1213 MIB-II. The following table lists the standard MIB-II group, as well as the variable implementation for Nport 5400.

#### **RFC1213 MIB-II supported SNMP variables:**

System MIB	Interfaces MIB	IP MIB	ICMP MIB
SysDescr	itNumber	ipForwarding	IcmpInMsgs
SysObjectID	ifIndex	ipDefaultTTL	IcmpInErrors
SysUpTime	ifDescr	ipInreceives	IcmpInDestUnreachs
SysContact	ifType	ipInHdrErrors	IcmpInTimeExcds
SysName	ifMtu	ipInAddrErrors	IcmpInParmProbs
SysLocation	ifSpeed	ipForwDatagrams	IcmpInSrcQuenchs
SysServices	ifPhysAddress	ipInUnknownProtos	IcmpInRedirects
	ifAdminStatus	ipInDiscards	IcmpInEchos
	ifOperStatus	ipInDelivers	IcmpInEchoReps
	ifLastChange	ipOutRequests	IcmpInTimestamps
	ifInOctets	ipOutDiscards	IcmpTimestampReps
	ifInUcastPkts	ipOutNoRoutes	IcmpInAddrMasks
	ifInNUcastPkts	ipReasmTimeout	IcmpOutMsgs
	ifInDiscards	ipReasmReqds	IcmpOutErrors
	ifInErrors	ipReasmOKs	IcmpOutDestUnreachs

System MIB	Interfaces MIB	IP MIB	ICMP MIB
SysServices	ifInUnknownProtos	ipReasmFails	IcmpOutTimeExcds
	ifOutOctets	ipFragOKs	IcmpOutParmProbs
	ifOutUcastPkts	ipFragFails	IcmpOutSrcQuenchs
	ifOutNUcastPkts	ipFragCreates	IcmpOutRedirects
	ifOutDiscards	ipAdEntAddr	IcmpOutEchos
	ifOutErrors	ipAdEntIfIndex	IcmpOutEchoReps
	ifOutQLen	ipAdEntNetMask	IcmpOutTimestamps
	ifSpecific	ipAdEntBcastAddr	IcmpOutTimestampReps
		ipAdEntReasmMaxSize	IcmpOutAddrMasks
		IpNetToMediaIfIndex	IcmpOutAddrMaskReps
		IpNetToMediaPhysAddress	
		IpNetToMediaNetAddress	
		IpNetToMediaType	
		IpRoutingDiscards	

UDP MIB	TCP MIB	SNMP MIB
UdpInDatagrams	tcpRtoAlgorithm	snmpInPkts
UdpNoPorts	tcpRtoMin	snmpOutPkts
UdpInErrors	tcpRtoMax	snmpInBadVersions
UdpOutDatagrams	tcpMaxConn	snmpInBadCommunityNames
UdpLocalAddress	tcpActiveOpens	snmpInASNParseErrs
UdpLocalPort	tcpPassiveOpens	snmpInTooBigs
	tcpAttempFails	snmpInNoSuchNames
Address Translation MIB	tcpEstabResets	snmpInBadValues
AtIfIndex	tcpCurrEstab	snmpInReadOnlys
AtPhysAddress	tcpInSegs	snmpInGenErrs
AtNetAddress	tcpOutSegs	snmpInTotalReqVars

Address Translation MIB	TCP MIB	SNMP MIB
AtNetAddress	tcpRetransSegs	snmpInTotalSetVars
	tcpConnState	snmpInGetRequests
	tcpConnLocalAddress	snmpInGetNexts
	tcpConnLocalPort	snmpInSetRequests
	tcpConnRemAddress	snmpInGetResponses
	tcpConnRemPort	snmpInTraps
	tcpInErrs	snmpOutTooBigs
	tcpOutRsts	snmpOutNoSuchNames
		snmpOutBadValues
		snmpOutGenErrs
		snmpOutGetRequests
		snmpOutGetNexts
		snmpOutSetRequests
		snmpOutGetResponses
		snmpOutTraps
		snmpEnableAuthenTraps

RFC1317: RS-232 MIB objects

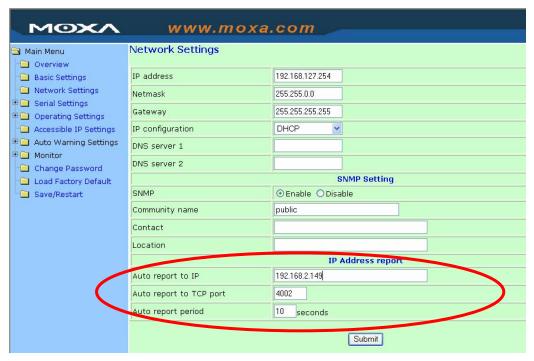
Generic RS-232-like Group	RS-232-like General Port Table	RS-232-like Asynchronous Port Group
rs232Number	rs232PortTable	rs232AsyncPortTable
	rs232PortEntry	rs232AsyncPortEntry
	rs232PortIndex	rs232AsyncPortIndex
	rs232PortType	rs232AsyncPortBits
	rs232PortInSigNumber	rs232AsyncPortStopBits
	rs232PortOutSigNumber	rs232AsyncPortParity
	rs232PortInSpeed	
	rs232PortOutSpeed	

The Input Signal Table	The Output Signal Table
rs232InSigTable	rs232OutSigTable
rs232InSigEntry	rs232OutSigEntry
rs232InSigPortIndex	rs232OutSigPortIndex
rs232InSigName	rs232OutSigName
rs232InSigState	rs232OutSigState

# **Auto IP Report Protocol**

NPort Series provides several ways to configure Ethernet IP addresses. One of them is DHCP Client. When you set up the NPort to use DHCP Client to configure Ethernet IP addresses, it will automatically send a DHCP request over the Ethernet to find the DHCP Server. And then the DHCP Server will send an available IP address to the NPort. The NPort will use this IP address for a period of time after receiving it. But the NPort will send a DHCP request again to the DHCP Server. Once the DHCP Server realizes that this IP address is to be released to other DHCP Client, the NPort then will receive a different IP address. For this reason, users sometimes find that the NPort will use different IP addresses, not a fixed IP address.

In order to know what IP address the NPort is using, you need to set up parameters in Network Settings via Web browser. The figure below is NPort Web console configuration window. Enter the IP address and the Port number of the PC that you want to send this information to.



**Auto IP Report Format** 

"MOXA", 4 bytes	Info[0]	Info[1]		Info[n]

Info [n]

Field	ID	Length	Data
Length	1	1	Variable, Length is "Length Field"

#### **ID** List

ID Value	Description	Length	Note
1	Server Name	Variable	ASCII char
2	Hardware ID	2	Little-endian
3	MAC Address	6	6 bytes MAC address. If the MAC address is "00-90-E8-01-02-03", the MAC[0] is 0, MAC[1] is 0x90(hex), MAC[2] is 0xE8(hex), and so on.
4	Serial Number	4, DWORD	Little-endian
5	IP Address	4, DWORD	Little-endian
6	Netmask	4, DWORD	Little-endian
7	Default Gateway	4, DWORD	Little-endian
8	Firmware Version	4, DWORD	Little-endian Ver1.3.4= 0x0103040
9	AP ID	4, DWORD	Little-endian

AP ID & Hardware ID Mapping Table

AP ID	Hardware ID	Product
0x80005000	0x0504	NPort 5410
0x80005000	0x0534	NPort 5430
0x80005000	0x1534	NPort 5430I
0x80000312	0x0312	NPort 5230
0x80000312	0x0322	NPort 5210
0x80000312	0x0332	NPort 5232
0x80000312	0x1332	NPort 5232I
0x80005610	0x5618	NPort 5610-8
0x80005610	0x5613	NPort 5610-16
0x80005610	0x5638	NPort 5630-8
0x80005610	0x5633	NPort 5630-16

# Service Information

This appendix shows you how to contact Moxa for information about this and other products, and how to report problems.

In this appendix, we cover the following topics.

- **□** MOXA Internet Services
- ☐ Problem Report Form
- ☐ Product Return Procedure

# **MOXA Internet Services**

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, Moxa Internet Services has been set up to provide technical support, driver updates, product information, and user's manual updates.

# The following services are provided

E-mail for technical supportservice@moxa.com.tw	
World Wide Web (WWW) Site for product information:	
http://www.moxa.com	or
http://www.moxa.com.tw	

# **Problem Report Form**

# MOXA Nport 5400 Series

Customer name:		
Company:		
Tel: Fax:		
Email:	Date:	
<ol> <li>Moxa Product: □ Nport 5410 □ Nport 5</li> <li>Serial Number: □ Nport 5410 □ Nport 5</li> </ol>	5430	
<b>Problem Description:</b> Please describe the symptoms of the problem as clearly as possible, including any error messages you see. A clearly written description of the problem will allow us to reproduce the symptoms, and expedite the repair of your product.		

# **Product Return Procedure**

For product repair, exchange, or refund, the customer must:

- Provide evidence of original purchase.
- Obtain a Product Return Agreement (PRA) from the sales representative or dealer.
- Fill out the Problem Report Form (PRF). Include as much detail as possible for a shorter product repair time.
- ♦ Carefully pack the product in an anti-static package, and send it, pre-paid, to the dealer. The PRA should be visible on the outside of the package, and include a description of the problem, along with the return address and telephone number of a technical contact.

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