# **Technical Support**

Thank you for selecting NETGEAR products.

After installing your device, locate the serial number on the label of your product and use it to register your product at *www.NETGEAR.com/register.* Registration is required before you can use our telephone support service. Registration through our website is strongly recommended.

Go to *http://support.netgear.com* for product updates and web support.

GPL might be included in this product; to view the GPL license agreement, go to ftp://downloads.netgear.com/files/ GPLnotice.pdf.





April 2012

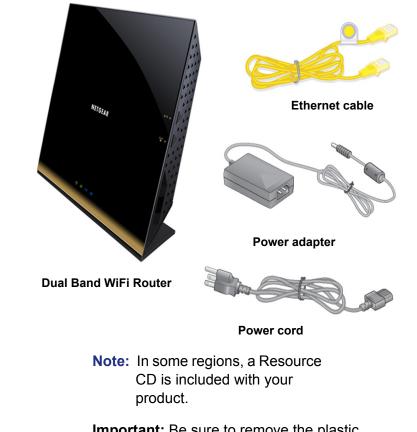


Dual Band 11ac WiFi Router R6300 Installation Guide



# Package Contents

The box should contain the following items. If any items are incorrect, missing, or damaged, contact your NETGEAR dealer.



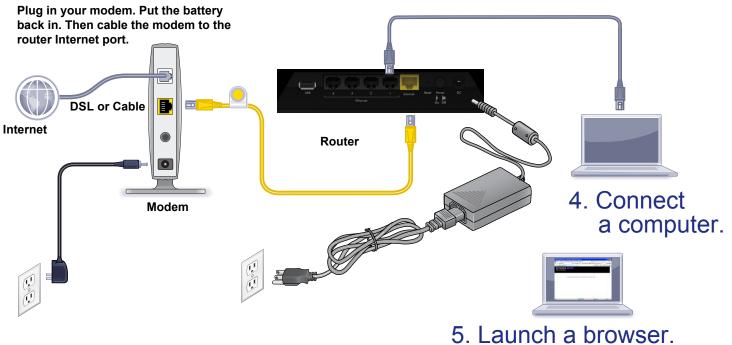
**Important:** Be sure to remove the plastic film from the router before using it.

You can use this diagram to connect your router or follow the detailed instructions in this booklet.

## 1. Prepare your modem.

Unplug your modem. If it has a battery backup, remove the battery.

# 2. Connect your modem. 3. Power on the router.



#### Compliance

#### **Declarations of Conformity**

For complete DoC please visit the NETGEAR EU Declarations of Conformity website at: http://support.netgear.com/app/answers/detail/a\_id/11621/. For GNU General Public License (GPL) related information, please visit http://support.netgear.com/app/answers/detail/a\_id/2649



This symbol is placed in accordance with the European Union Directive 2002/96 on the Waste Electrical and Electronic Equipment (the WEEE Directive). If disposed of within the European Union, this product should be treated and recycled in accordance with the laws of your jurisdiction implementing the WEEE Directive.

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## Install Your Router

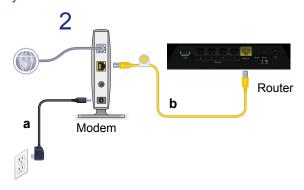
Make sure that your Internet service is active before you install the router. Follow steps 1 through 5.

- 1. Prepare your modem.
  - Unplug your modem's power.
  - b. If the modem has a battery backup, remove its batteries.
  - c. If your modem was already connected to another router, disconnect the cable between your modem and that router.

Now your modem should be completely turned off, and cabled only to the wall jack for your Internet service.

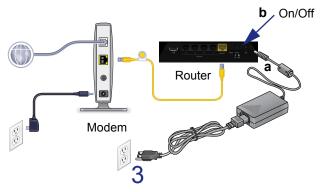
DSL or cable

**2.** Connect your modem.

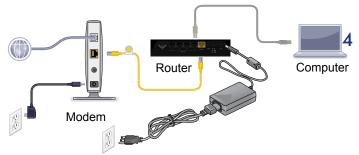


- **a.** Plug in, then turn on your modem. (Replace the batteries if you removed them previously.)
- **b.** With the yellow Ethernet cable that came with the router, connect your modem to the Internet port of your router.

### 3. Power on the router.



- **a.** Connect the power adapter to the router and plug the power adapter into an outlet.
- **b.** Before going to Step 4, wait for the wireless LED on the front panel of the router to turn on. If none of the LEDs on the front panel are on, press the **Power On/Off** button on the rear panel of the router.
- 4. Connect a computer.



You can use an Ethernet cable (not included) or connect wirelessly.

- Use the Ethernet cable to connect your computer to an Ethernet port on your router.
- Or, connect wirelessly by using the preset wireless security settings located on the label on the bottom of the router.

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5. Launch a browser.

If a web page does not open, close and reopen the browser and type **http://routerlogin.net** in the address bar, or see *Troubleshooting* on page 9.



### **Preset Wireless Security**

This product has a *unique* WiFi network name (SSID) and network key (password). The default SSID and network key (password) are uniquely generated for every device, like a serial number, to protect and maximize your wireless security. This information is located on the label on the bottom of the product.

NETGEAR recommends that you do not change the preset WiFi network name (SSID) and network key (password). If you do change the settings, the security SSID and password on the bottom of the product no longer apply.



### Wireless Network Settings

Record the default preset wireless settings that are printed on the label in the space below for easy reference.

WiFi Network Name (SSID):	

Network Key (Password):

If you change the default settings, record them here for easy reference, and then store this booklet in a safe place:

WiFi Network Name (SSID):

To retrieve or update your wireless password, type www.routerlogin.net in a web browser and log in using the default user name (admin) and password (password).

Select Wireless Settings to locate your wireless password.

## Add Wireless Devices to the Network

Choose either the manual or Wi-Fi Protected Setup (WPS) method to add wireless computers and other devices to your wireless network.

### WPS Method

If your wireless device supports WPS-NETGEAR calls this method Push 'N' Connect—you might be prompted to press the WPS button on the router instead of entering a password. If this happens:

1. Press the **WPS** button **Second** on the router.



- 2. Within 2 minutes, press the **WPS** button on the client device, or follow the WPS instructions that came with your wireless device to complete the WPS process. Then the device connects to the router.
- Repeat this process to add other WPS wireless devices. 3.

Note: WPS does not support WEP security. If you try to connect a WEP client to your network using WPS, it does not work.

### Manual Method

- 1. On the wireless device that you want to connect to your router (iPhone, laptop, computer, gaming device), open the software utility that manages its wireless connections. This utility scans for all wireless networks in your area.
- Look for the preset NETGEAR WiFi network name (SSID) and 2. select it. The SSID is located on the product label on the bottom of the router.

Note: If you changed the name of your network during the setup process, look for that network name.

3. Enter the preset password (or your custom password if you changed it), and click Connect.

Repeat steps 1–3 to add other wireless devices.

### Access the Router to Make More Changes

After you use NETGEAR Genie to set up the router, you can log in to the router to view its settings or make changes.

- To log in to the router:
- 1. Launch a web browser from a computer or wireless devices that is connected to the router.
- 2. Type www.routerlogin.net or www.routerlogin.com in the address field of the browser. A login screen displays:

<u>U</u> ser name:	😰 admin 💌
<u>P</u> assword:	*****
	Remember my password
	OK Cancel

**3.** Enter **admin** for the user name and **password** for the password. The router Basic Home screen displays:



See the User Manual for more information about the router screens.

### > To change the password for the router user name:

- **1.** Log in to the router.
- Select Administration > Set Password to display the Set Password screen:

	×	Cancel	Apply	•
Old Password				
Set Password				
Repeat New Password				
Enable Password Re	ecovery			

- Type your old password, and type the new password twice. NETGEAR recommends that you use the password recovery feature when you change your password.
- 4. Select the Enable Password Recovery check box.
- 5. Click Apply.
- 6. You are prompted to answer questions, which are saved.
- > To use password recovery to retrieve a forgotten password:

You need to enable password recovery as described in the previous section in order to use this feature.

- 1. Launch a web browser from a computer or wireless devices that is connected to the router.
- 2. Type www.routerlogin.net or www.routerlogin.com in the address field of the browser.
- 3. When the login screen displays, click **Cancel**.

You are prompted to enter your saved answers so that you can log in to the router.

# Troubleshooting

### If the browser does not display the web page:

- Make sure that the PC is connected to one of the four LAN Ethernet ports, or wirelessly to the router.
- Make sure that the router is fully up and running. Its WiFi LED should turn on.
- Close and reopen the browser to make sure that the browser does not cache the previous page.
- Type http://routerlogin.net.
- If the PC is set to a static or fixed IP address (this is uncommon), change it to obtain an IP address automatically from the router.

# ReadySHARE Access

After installation and set up, you can insert a USB storage device into the USB port on the router and share the contents with other network users. (If your USB device has special drivers, it is not compatible.)

**Note:** If your USB device requires a power supply, you must use it when connecting your USB device to a NETGEAR router or gateway. It may take up to 2 minutes before the USB drive is ready for sharing after it is connected to the router.

### To access your USB device:

#### On Windows systems, use any of these methods:

- Select **Start > Run** and enter **\\readyshare** in the dialog box. Click **OK**.
- Open Explorer or Safari and enter \\readyshare in the address bar.
- Open My Network Places and enter \\readyshare in the address bar.

On Mac systems, do this:

- 1. Select Go > Connect to Server.
- 2. Enter **smb://readyshare** as the Server Address.
- 3. Click Connect.

The readyshareconnect.exe file (for Windows) is available to download here: <a href="http://www.netgear.com/readyshare">www.netgear.com/readyshare</a>

## **ReadySHARE** Printer

ReadySHARE Printer lets you connect a USB printer to the router's USB port, and access it wirelessly.

To set up ReadySHARE Printer:

**Step 1:** Connect the USB printer to the router's USB port with a USB printer cable.

**Step 2:** Install the USB printer driver software *on each computer* that will share the printer. If you do not have the printer driver, contact the printer manufacturer to find and download the most recent printer driver software.

**Step 3:** On each computer that will share the printer, download the NETGEAR USB Control Center utility. The NETGEAR USB utility has a Mac version and a Windows version, which you can access in two different ways:

 From the ReadySHARE Printer area of this URL: www.netgear.com/readyshare



• From the ReadySHARE tab of the Desktop NETGEAR Genie.

NETGEA	R' genie		Retrieve wireles	Select L	ut – angua
				English	~
Home	Wireless Settings	ReadySHARE	Guest Access	Traffic Meter	
Internet	Thereas Genings	noughtente	Guear Auceaa	Traine meter	
WFi Connection	ReadySHARE Mod	e			
Router Settings	Basic				
letwork Map	ReadySHARE	Printing			
Parental Controls					
ReadySHARE					
Network Support					
feedback				Continue Back	
					_
	Router Model WNDR4	1500	Fin	mware Version V1	.0.0.66

#### NOTE:

- You *must* install this utility before you can use the ReadySHARE Printer feature.
- For the ReadySHARE Printer feature to work, this utility must be run in the background.

**Step 4:** Follow the instructions to install the NETGEAR USB Control Center utility.



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**Step 6:** If this is the first time you are accessing the utility, you are asked to select the printer and click the **Connect** button.

ystem Tools About		
Device	Status	
Printer - Samsung Electronics Co., Ud Samsung ML-1710 Serie	es Walting to	Connect

Once the connection is established, the status changes to Manually connected by *xxx*..

NETGEAR USB Control Center		
<u>System</u> Tools About		
Device	Status	
Printer - Samsung Electronics Co., Ltd Samsung ML-1710 Series	Available	
Connect	Disconnect	Network Scanner

**Step 7:** Click the **Disconnect** button at any time to release the connection. The status then changes to Available.

NETGEAR USB Control Center		
System Iools About		
Device	Status	
🍓 MFP - Canon - MP180	Available	
	Disconnect	Network Scanner

Once the Connect button has been clicked once on all computers in the network, the utility on each of them automatically handles the printing queue and handling. The status of the printer should appear as Available on all of the computers.

#### NOTE:

- When the status is Available, you can use the USB printer.
- When the status is Manually connected by *xxx*, only the *xxx* computer can use the printer. Other network devices must wait until the *xxx* computer has released the connection, or until the connection times out (the default time-out value is 30 seconds).
- You can set the value for the default time-out time from the Tools > Configuration screen.

Automatically exe	cute when logging on V	Vindows
Timeout		
30 minute (1-600)		
anguage		
English		
Deutsch Fransfeis		
Italiano		
Espa Danske		-
Note: Language setti	ng will take effect on ne	xt execution.

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- The USB Control Center utility must be running for the computer to be able to print to the USB printer attached to the router. If you exit the utility, printing does not work.
- Some firewall software, such as Comodo, blocks the ReadySHARE Print utility from accessing the USB printer. If you do not see the printer in the utility, you can disable the firewall temporarily to allow the utility to work.

**Step 8:** If your printer supports scanning, make sure that the printer is in the Available state, and click the **Network Scanner** button. This activates the Scanner window so you can use the printer for scanning.

Status	
Available	
Disconnect	Network Scanner
	Available

For more detailed information about ReadySHARE Printer, see the *User Manual* by clicking the **Documentation** link in the router management interface or on the R6300 product page on the Support website http://support.netgear.com).

## Other Features

For additional features, including Live Parental Controls, Traffic Metering, ReadySHARE, Guest Access, and more, please log into your router at **http://routerlogin.net**.

Download the free Desktop NETGEAR Genie from *www.NETGEAR.com/genie*.



Automatically fix common network problems and easily manage your home network connections.

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