## Mobile Phone



## Operating Instructions

## ezy120 GSM Mobile Phone with <br> Emergency Call Function

## oricom.

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## Safety Information and Warnings

## 1 Safety Information and Warnings

It is very important that you read the User Guide carefully as it contains detailed information on set up and operational issues which you will need to be aware of to ensure the mobile operates properly. If you are not clear about how to use the phone or have any queries on any issue, please contact our Australian Customer Support helpline on 0245748888.
The following is a list of some of the important issues and important warnings which you need to be aware of. This is not a summary of all the important issues and you must still read the User Guide in full.

$\triangle$
Risk of suffocation!
Keep packaging materials and protective foils out of reach of children.

## Intended use

This telephone is designed for use when connected to a mobile phone network. Any other use is considered unintended use. Unauthorised modification is not permitted. Under no circumstances open the device or complete any repair work yourself. Repairs to this device may only be completed by qualified service personnel.

## Safety Information and Warnings

## YOU SHOULD NEVER RELY SOLEY ON ANY MOBILE PHONE FOR ESSENTIAL COMMUNICATIONS SUCH AS MEDICAL EMERGENCIES.

## Areas of use

- Do not use the phone in prohibited areas such as on aircraft, in a petrol station in hospitals, or near to fuel and other flamable liquids, chemicals or blasting areas.
- When using this phone in a motor vehicle do not carry or store flammable liquids, gasses or explosives in the same compartment as this phone.
- Prevent exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight. The phone is not waterproof; therefore, keep it dry at all times. Water damage is not covered under warranty.
- Never leave this device exposed to direct sunlight inside a motor vehicle. Temperatures inside the vehicle on a hot day are extreme and damage to the phone may result which is not covered by warranty.
- Only use original accessories and batteries supplied with this product. Never attempt to connect other products.
- Never attempt to connect incompatible products.
- All mobile communication equipment is subject to interference which may impair its performance.


## Safety Information and Warnings

- Keep the phone and accessories out of the reach of children.
- The SIM card can be removed. Caution! Small children can swallow them.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the phone to your ear. This prevents any possible hearing damage.
- You should not use your mobile phone whilst driving a motor vehicle. At all times obey all local traffic laws regarding mobile phone usage whilst driving a motor vehicle. Always keep your hands free to operate the vehicle safely.
- If you use this phone in a motor vehicle that has air bags installed. Do not place this phone or other objects in the area over the air bag or the air bag deployment area. If the air bag inflates serious injury could result.


## Warning when used with implanted medical devices

- Manufactures of medical devices recommend that users with implanted heart pacemakers. Always maintain a distance of at least 15.3 cm between the phone and the pacemaker to prevent any


## Safety Information and Warnings

possible interference. If you have had a pacemaker implanted, do not carry the phone in a breast pocket when switched on. Always hold the phone to the ear furthest away from the pacemaker during calls. Switch the phone off immediately if you notice or suspect any adverse effects.

- Ensure you read and follow the directions from the manufacturer of the implanted medical device. If you have any questions about using your phone with an implanted medical device, consult your health care provider.


## Use with a hearing device

- This phone is hearing aid compatible. If you wear a hearing aid, however, please contact your Audiologist or the hearing aid manufacturer to inquire about any possible impairments through mobile communication equipment.


## Emergency calls

- This phone uses radio signals and network service providers networks and user programed functions. It is not possible to guarantee a reliable connection. You should never rely on this or any other wireless radio device for essential communications in the case of medical emergencies.


## Safety Information and Warnings

## AC power adaptor

$\triangle$Attention: Only use the AC power adaptor supplied. As other power supplies could damage the phone.

## Rechargeable batteries

$\triangle$Attention: Never dispose of batteries into a fire. Only use batteries of the same type.

## Environment

At the end of its service life, in order to dispose of your device, take it to a collection point if provided by your local public waste authorities (e.g. recycling centre). The adjacent symbol indicates that the device must not be disposed of in normal domestic waste!
Batteries must be disposed of in accordance with local regulations or

 at the appropriate collection points if provided by the public waste authorities.
Packaging materials all cardboard and paper packaging should be sent for recycling in accordance with local waste regulations.

## Getting Started

## 2 Getting Started

## Safety information

$\triangle$ Attention: It is essential to read the Safety Information in Chapter 1 before starting up.

## Checking the package contents

The package contains:
1 Mobile phone
1 desktop charging unit
1 Li-ion battery
1 Operating manual
1 Charging cable

## Barcode labels on the phone

The barcode label printed inside the phone contains the IMEI number and the serial number. Do not remove it.

## Phone security

Every mobile phone has a unique 15-digit electronic serial number, known as the International Mobile Equipment Identity (IMEI) number.
Record your phone's IMEI number in case your phone is lost or stolen.
On the bottom of the box there is a large label. Remove one of the IMEI labels and stick it in the space below.

## Getting Started

You can verify your IMEI number by dialling *\#06\# on your mobile phone.

## If your phone is lost or stolen:

Notify your network carrier and the police immediately. Tell them your IMEI number and any other identifying features on your phone. Your network carrier can use this number to block your phone from all networks in Australia once you report the phone lost or stolen, making it useless to any thief. Importantly, this also ensures you're not paying for any calls made by the thief. If the handset is subsequently found, the IMEI block can be easily removed - as long as you can prove you're the original, legal owner of the phone.

## Passwords

This mobile phone provides the option of using passwords. After activating the passwords, unauthorised users cannot access the data stored on the phone. If the option is activated, access to certain functions, e.g. the phone book, is only possible after entering the correct password.

## Getting Started

## PIN \& PIN2 codes

The PIN (Personal Identity Number) and PIN2 codes are 4 to 8-digit numbers. The PIN and PIN2 codes are given to you, together with the SIM card, by your network provider.

## PUK \& PUK2 codes

The PUK (Personal Unblocking Key) and PUK2 codes are 4 to 8-digit numbers. These are only necessary if you enter the PIN code for the SIM card incorrectly three times in succession and the SIM card is blocked. The PUK and PUK2 codes are given to you, together with the SIM card, by your network provider.

## Installing the SIM card

1. Risk of swallowing small objects!

The SIM card can be removed.
Small children can swallow them.
Switch the phone off.

$\triangle$
Pay attention that the SIM card is not bent or scratched. Prevent any contact with water, dirt or electrical charges.

## Getting Started

Slide off the mobile phone's battery compartment cover towards the bottom using a little force.


If there is already a battery inside, remove it.


Slide the SIM card with the gold coloured contacts facing down in the moulded SIM card holder.


## Getting Started

> Insert the battery. The gold coloured contacts on the battery must face towards the top left.
> Press lightly on the bottom end of the battery until it snaps into place.

Replace the battery compartment cover back on the phone. Slide the battery compartment cover upwards until it snaps in to place.


## Getting Started

## Charging the battery

. Before starting to charge the battery, ensure that it has been installed properly.
Do not remove the battery while it is being charged. This could damage the phone.
( When charging the battery for the first time, it should be charged for at least 4 hours. Batteries only reach their full capacity after several complete charge/discharge cycles.

## Charging via the mini USB port

Plug the charging unit in the mini USB port.


Connect the charging unit as illustrated in the diagram. For safety reasons, only use the optional Oricom approved charging unit.


## Getting Started

## Charging via the optional desktop charger

Plug the connector on the AC adaptor cable in the mini USB port on the desk top charger. Place the phone into the charging cradle.

The current battery charge status is shown in the display as follows:


Full


Half empty


Low


Empty

It may take a few seconds before the phone indicates the charging process.
You can use the phone during the charging process.

You can also charge the phone via a PC. To do this, connect the phone to the PC using an approved mini USB cable. The charging process takes longer via the PC than when using the charging unit.
( Only use the mini USB cable approved by Oricom. The terms of guarantee are void if a different cable is used.

## Getting Started

## Battery status warning

When the battery charge is low, a warning message appears in the display.

## $\rightarrow$ Charge the battery.

In cases where the battery charge is extremely low, it is possible that the back-lighting no longer works and certain functions are no longer available.

## Charge the battery.

When the battery charge drops below the minimum status, the phone switches off automatically.

## Warnings on battery usage

Only use batteries, cables and charging units approved by Oricom, otherwise the battery could be damaged. Do not short circuit the battery. Always leave the battery in the phone to avoid accidentally short circuiting the battery contacts.

Keep the battery contacts clean and free of dust and dirt. The battery can be charged/discharged hundreds of times but its service life is limited. Replace the battery when the battery no longer holds sufficient charge for normal use. The maximum talk time is up to 120 minutes and standby time is up to 170 hours.

## Switching the mobile phone off and on

Press and hold the $\boldsymbol{\sigma}$ button for 3 seconds to switch the phone on or off.

## Setting the display language

Select the language required.

1. During standby mode, press $-A-$ to enter the setup menu.
2. Use the $\boldsymbol{A} / \boldsymbol{\square}$ button to select Setting. Press (-Ato confirm.
3. Use the $\mathbf{A} / \boldsymbol{\vee}$ button to select General Setting, press $-\mathrm{A}-\mathrm{to}$ confirm.
4. Use the $\mathbf{A} / \checkmark$ button to select Language, press -A- to confirm.
5. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ button to select desired language, press $-A-$ to confirm.

## Setting the time and date

## Getting Started

1. During standby mode, press $-A-$ to enter the setup menu.
2. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ button to select Setting. Press (-Ato confirm.
3. Use the $\mathbf{A} / \boldsymbol{\vee}$ button to select General setting.
4. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ button to select Time \& Date, press -A- to confirm.
Set Format
5. Use the $\mathbf{A} / \mathbf{\checkmark}$ button to select either Date or Time Format, press $-\mathbf{A} \boldsymbol{\square}$ to confirm. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ button to select and press - A- to confirm. Set time format to 24 Hr or 12 Hr , and select the date format.
Set time and date
6. Use the $\boldsymbol{A} / \checkmark$ button to select Set Time/Date, press (-A- to confirm. Use keypad to input the time, minute, date, month and year. Press $-A-$ to confirm.
7. After setting the time and date, press $-\mathrm{A} \rightarrow$ to save the settings.

## Your Oricom phone and controls

## 3 Your Oricom phone and controls



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## Your Oricom phone and controls

1 LED
2 Earpiece
3 Display
4 Navigation keys (scroll up/down)
5 Softkey, left
6 Call key
7 One-touch dialling keys
8 Star key / Ringer On/Off - Silent Mode
9 Softkey, right
10 On/Off key / End call key
11 Keypad
12 Hash key
13 Microphone
14 Charge contacts
15 Mini USB socket
16 Headset socket (Headset not supplied)

## Your Oricom phone and controls

| 1 LED | Indicates the phone operating status. <br> The LED will stay on while charging <br> and will flash to alert the user, no <br> signal or network detected. |
| :--- | :--- |

2 Earpiece The voice of the caller can be heard here when no headset is being worn or the handsfree equipment has not been installed, activated and the device set to Handsfree mode.

3 Display
The information which appears in the display guides you through the menu structure which helps operate the mobile phone.
$4 \boldsymbol{\wedge} \boldsymbol{\vee}$ Navigation keys
Navigate through the menu settings

- Scroll the menu and open Inbox
- Scroll the menu and open text
$5-A-$ Softkey, left
The softkeys are assigned different functions in the various menus.
6 Call key Take a call or dial a number. Redial.


## Your Oricom phone and controls

## 7 M1 S0S M2 One-touch dialling keys <br> A phone number can be assigned to each one-touch dialling key and then dialled directly by pressing and holding the respective button.

## 8 Star key Enter special characters. <br> Ringer On / Off - Silent Mode

$9-$ B- Softkey, right
The softkeys are assigned different functions in the various menus.
10 On/Off button / On-hook button
Switch the mobile phone on and off.
Cancel the current process.
End or reject a call.

| 11 Keypad | Enter phone numbers and names or <br> write a text. |
| :--- | :--- |
| 12 Hash key | Activate the key lock. <br> Switch between upper/lower case <br> and numbers. |
| 13 Microphone | Is activated during a call. |

14 Charging contacts
The phone is charged via these contacts when in the charging unit.

## Your Oricom phone and controls

## 15 Mini USB socket

For connecting the power adapter plug.
16 Headset socket You can connect an optional headset (Part No: KESP-5185-P). The earpiece, loudspeaker and microphone are deactivated. You can only hear and speak via the headset.

There is no guarantee that headsets from other manufacturers will work properly.
Damage to the headset or mobile phone cannot be ruled out.

## Buttons with special functions

In Standby mode, hold the * button to set Silent activated or General activated.
During an incoming call, hold the * button to activate the "No Alert" call setting for this call only. In standby mode, hold the \# button to activate the keypad lock function.
Press and hold $\mathbf{1}$, a connection is established to your mailbox and you can play messages recorded.

## Telephone Operation

## 4 Telephone Operation

## Description of operating sequences in the manual

| Display | Description |
| :---: | :---: |
| $\square$ | Displays the contour of buttons |
| 6 "no | Press the button depicted briefly |
| $2 \mathrm{sec} .7^{\text {poas }}$ | Press the button depicted for 2 seconds |
| Hold 1 | Press and hold down the butto depicted |
| 际 | Enter digits or letters |
| (180) | Mobile phone rings |
| Option | Represents text in the display |
| e.g. \%n | Indicates icons in the display |
| 0k | Press the softkey |

## Telephone Operation

| Icon | Description |
| :---: | :---: |
| ［ | Displays the battery capacity． <br> Running－through segments，the battery is being charged． |
| 逃 | Signal strength of the phone connection |
| $\Delta$ | Alarm1 and／or Alarm2 are activated |
| $\Omega$ | A headset is connected |
| 通 | The key lock function is activated |
| $\triangle$ | A roaming ${ }^{1}$ call is in progress |
| $\dagger$ | A call is currently being made |
| － | A new message has been received |
| 埕 | The microphone is deactivated（muted） |
| $\delta$ | Ringing tone only is activated |
| 3 | Vibration alert only is activated |
| 1 | Vibration alert is activated first，then ringing tone |

## Telephone Operation

Roaming calls: Outgoing or incoming international calls subject to special charges.
SMS: Short Message Service = Service for sending text messages.

## Standby mode

All descriptions in this operating manual assume that the mobile phone is in Standby mode. The system switches to Standby mode by pressing the $\boldsymbol{\jmath}$ button several times if necessary. It may be necessary to deactivate the key lock function.

## Energy-save mode

When the phone has been in Standby mode for some time, it automatically switches to energy-save mode. The display no longer lights up. Press any button to reactivate Standby mode.

## Telephone Operation

## Direct Memory M1, M2 and SOS

You can program your most often dialed numbers directly to memory keys M1, M2 and SOS in the advanced options menu under Contacts. Once the required number has been programed, you can dial the number by pressing and holding the M1, M2 and SOS button.


| Button | In Standby mode | In a menu |
| :---: | :--- | :--- |
| M1 | Open the main menu | Various functions |
| M2 | Initiate release of the key <br> lock function | Various functions |

## Telephone Operation

## Telephone Operation

## Navigating in the menu

All the functions can be accessed via the various menus.

| Menu | Open the main menu |
| :---: | :---: |
| A/V | Select the submenu required |
| OK | Open the submenu |
| A/V | Select the function required |
| OK | Open the function |
| A/V Ok | Select the setting required |
| 妵: | Use the digit keys to enter numbers or letters |
| -A- (softkey) | Confirm the entries |
| -B- (softkey) | Move one level back |
| \% | Cancel programming and return to Standby mode |

## Entering Data

The digit keys are also labelled with letters for the entry of text.
The phone provides various methods by which text can be entered. These are used when entering or editing contacts in the phone book, when searching for names in the phone book and when writing SMS text messages.

## Call Functions

## 5 Call Functions

## Taking a call

When receiving a call, the callers number will be displayed on the screen. If the callers number matches a number already stored in the phone book, the name of the caller will appear.
To answer the call, press the $\boldsymbol{\sim}$ button. If you have set the "Answer mode" to "Any key answer" you can answer the incoming call by pressing any button on the key board except for the $\boldsymbol{J}$ button.

## Answer a second call

If you receive a second call while on the phone, the phone will give a beep alert and the name or number of the caller will be displayed. You can either:

1. Press the button to answer the call (the first call will be put on hold)
2. Press the $\boldsymbol{\jmath}$ button to reject the call
3. Press $-\mathrm{A}-$ to open the option list.

If you take a second call, the previous call will be put on hold. To "Swap" between calls, press - -B-

## Call Functions

## Rejecting a call

Briefly press the $\boldsymbol{\jmath}$ button to reject the call.
If the "Call divert" feature is turned on, the in coming call will be diverted to your voice mail box or another number where you can be reached or receive your messages.

## Ending a call

Briefly press the $\boldsymbol{J}$ button to hang-up the call.

## Making a call

1. Use the keypad to enter the phone number.
2. Press $-\mathbf{B}-$ to correct any errors pressed while entering a phone number.
Note; if you wish to dial an international number, long press the $\mathbf{0}$ button to enter the " + " sign for international prefix.
3. Press the $\boldsymbol{r}$ button to dial the phone number.

## Call list

Your mobile phone stores the last numbers dialled (redialling), calls received and missed calls in a call list. 1. Press the $\boldsymbol{r}$ button to open the call list.
2. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select the entry and press the $\boldsymbol{\sim}$ button to dial the number.

## Call Functions

## Dialling numbers from the phone book

You must have already stored phone numbers in the phone book.

1. During standby mode, press $-\mathrm{B}-$ "Contacts" - the stored phone list will appear.
2. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select the entry and press the $\boldsymbol{r}$ button to dial the number.
Or by using the ALPHA numeric buttons, you can quickly search for a name. (e.g. to find names starting with "K", press the " 5 " button 2 times, the letter " K " will appear and the phone will display the phone book entries starting with "K".
3. Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select the relevant number. 2. Press the $\boldsymbol{r}$ button to dial the number.

## Quick dialling

You must have already assigned phone numbers to the one-touch buttons.
Press and hold the one- touch dialling buttons (M1, M2 or SOS) to dial the number.

## Setting the receiver volume

The volume can be adjusted during a call.
Press the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select the required volume during a call.

## Talk time display

The duration of a call is displayed during a call in hours, minutes and seconds.

## Call Functions

## Handsfree

This function is used to listen to the caller via the loudspeaker.

1. When "H-Free" is shown on the display, the handsfree mode is activated.
2. When "Normal" is shown on the display, the handsfree mode is deactivated.

## Muting the microphone in the handset

The microphone in the handset can be activated and deactivated during a telephone conversation.

1. During a call, press $-A-$ to open the menu.
2. Use the $\mathbf{A} / \mathbf{V}$ buttons to select Mute, press $-\mathbf{A -}$ to select Mute or Unmute.

## Keypad lock

The keypad lock is intended to prevent functions being triggered unintentionally.

1. Press and hold \# for 3 seconds to activate the keypad lock function.
Calls can still be taken in the normal way even when the keypad lock function is activated.
2. Press $-\boldsymbol{B} \boldsymbol{-}$ and then the $\#$ button to activate the keypad unlock function.

## Call Functions

## Deactivating the ringing melody

The ringing melody can be deactivated.
In standby mode, press and hold the * button for 3
seconds to activate or deactivate the ringing melody.

## Options during a call

Whilst on a call, press $-\mathbf{A -}$ to open the menu.
This menu provides access to functions which can be performed during a call:

## Hold Option

1. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Hold, press $\quad$-Ato confirm and put the current call on hold.

When a call is placed on hold, the menu option changes to "Unhold".
2. To retrieve the call placed on hold, use the $\boldsymbol{A} / \boldsymbol{\vee}$ button to select Unhold, and press $-\mathbf{A -}$ to resume the call.
Handsfree Option

1. Use the $\mathbf{A} / \mathbf{V}$ buttons to select $H$-Free, press $-\mathbf{A -}$ to confirm and set the handsfree mode to on or off.
Phone book obtion
Use $\boldsymbol{- A -}$ to open the menu options. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Contacts then press $-\mathbf{A -}$ to open Contact Options list. Scroll the Contact options list by using the $\mathbf{A} / \boldsymbol{\vee}$ buttons for operation.

## Emergency Call Function

## 6 SOS Emergency Call Function

The EZY120 is equipped with an SOS Emergency button. You can program the number you wish to call in case of an emergency, like the number of your doctor or family member.

## How the SOS feature works:

1. In standby mode when the $\mathbf{S O S}$ button is pressed for 1 second an SOS emergency call will be triggered. (the 1 second period is to prevent a false alarm)
2. Once the SOS has been triggered, the phone will give out a load ring (Siren) for 3 seconds.
3. The programmed number will automatically be dialled immediately after the Siren has stopped.
4. Once the call has been acknowledged by the other party, the phone will turn to hands free mode and communication will commence as normal.

## Entering/Deleting emergency call numbers

Proceed as follows to define an entry in the phone book as an emergency call number.

> Each number you want to define as an emergency call number must already be stored in the phone book.

## Emergency Call Function

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Contacts, press -A- to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select Advance, press -A- to confirm.
4. Use the $\mathbf{A} / \mathbf{V}$ buttons to select M1 M2 SOS, press -A- to confirm.
5. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select which emergency button you want to program, press $-\mathrm{A}-$ to confirm and enter the required number, then press $-\mathbf{A -}$ to confirm your entry.

## Phone Book

## 9 Phone Book

Up to 200 entries (names with several related phone numbers) can be stored in the phone book.

- Always enter the area code with all the phone numbers.
- When the memory capacity is used up, the corresponding message appears when an attempt is made to store another entry. Before new entries can be stored, old entries must be deleted.
- The phone book entries are arranged alphabetically. To skip directly to a required phone book entry, press the corresponding first letter. To search for the entries manually, use the $\boldsymbol{A} / \checkmark$ buttons.
( Your network service provider can state how many entries you can store on your SIM card.
- Entries which you have stored on the SIM card are identified by the 517 icon preceding the name.


## Phone Book

## Entering names

The digit keys are also labelled with letters for the entry of names. Press the corresponding button the respective number of times to enter letters.

1. During entering, press 0 to enter a space.
2. Press $-\mathrm{B} \square$ to delete the incorrect entry.
3. Use the $\mathbf{A} / \checkmark$ buttons to move the cursor or to scroll.

## Creating phone book entries

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Contacts. Press $-A-$ to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select New Contact, press $-A-$ to confirm.
4. Use the $\mathbf{A} / \checkmark$ buttons to select Save to SIM or Save to Phone, press (-A-) to confirm.
5. Use the keypad to enter the Name and Number and press $-A-$ to confirm.
Complete any further information regarding this name according to the procedure described. When all the necessary information has been entered:
Press $-\mathbf{A -}$ to save the entries, press $-\mathrm{B}-$ to reject the entries.

## Modifying, deleting phone book entries

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Contacts, press -A- to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select View Contacts, press -A- to confirm.

After searching the name or number, press $-A-$ to confirm. The following functions are available:
Select View to view the entry.
Select Call to call the number.
Select Delete to delete the number.
Select Copy to copy the entry from SIM to phone or Phone to SIM.
Select Send SMS to send a text message.
Use the $\mathbf{A} / \checkmark$ buttons to select the above functions and press $-\mathrm{A}-\mathrm{to}$ confirm.

## Editing or deleting all entries

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \checkmark$ buttons to select Contacts, press $\rightarrow$ A- to confirm.

## Phone Book

3. Use the $\mathbf{A} / \checkmark$ buttons to select Advanced or Copy All, press -A- to confirm.
Select Delete A/l to delete all the entries from the SIM or phone.
Select Copy All to copy all the entries from the SIM or phone.

## Groups

You can assign the entries to various groups. Groups can be displayed or hidden in order to have a better overview of the phone book. The groups can be allocated different ringing melodies.
Assigning an entry to a group

1. During standby mode, press $-A-$ to enter the main menu.
2. Use the $\mathbf{A} / \checkmark$ buttons to select Contacts, press -A- to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select View Groups, press $-A-$ to confirm.
4. Use the $\boldsymbol{A} / \checkmark$ buttons to select either Family, Friends, Office, press —A- to confirm.
5. If there are no entries in the Family List, only the Add member option is available.

## Phone Book

6. Press $-\mathbf{A}-$ to select options, use the $\boldsymbol{A} / \boldsymbol{b}$ buttons to select Add member from the phone book and press (-A- to confirm and add it to the member list.
If there are entries available in the Member List, press
-A- to select options. The following options Call, Send SMS, View, Add member, Remove member and Copy to SIM are then available. Changing the group name and tone
7. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
8. Use the $\mathbf{A} / \mathbf{V}$ buttons to select Contacts, press $\boldsymbol{- A -}$ to confirm.
9. Use the $\mathbf{A} / \checkmark$ buttons to select View Groups, press $-A-$ to confirm.
10. Use the $\mathbf{A} / \checkmark$ buttons to select Family, use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Rename. press $-\mathrm{A}-\mathrm{to}$ confirm.
11. Use the keypad to edit the group name, or
12. Use the $\mathbf{A} / \checkmark$ buttons to select the ring tone, press $-\boldsymbol{A}-$ to confirm. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select a different ringing tone and press $-\mathbf{A -}$ to confirm.

## Call List

## 10 Call List

The mobile phone is equipped with a call list.
Your mobile phone stores the last phone numbers dialled, taken and received but missed.
If one of the phone numbers received matches an entry in the phone book, the associated name appears.

Dialling from the call list

1. Press the $\boldsymbol{r}$ button to open the call list.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select an entry and press the $\boldsymbol{\sim}$ button to dial the number.
Displaying list details
3. Press the $\boldsymbol{r}$ button to open the call list.
4. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select an entry and press
-A- to confirm.
The following functions are available:
Select Delete to delete the entry,
Select Save number to save the entry on the SIM or phone.
Select Call to dial the entry.
Select Send SMS to send a text message to the calls list.
Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select the above options and press (-A- to confirm.

## SMS - Text Messages

## 11 SMS - Text Messages

## Writing an SMS text

## (®) A text message can contain up to 612 characters, including spaces.

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Message, press -A- to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select Write Message, press -A- to confirm.
4. Use keypad to enter the text.

Press $-\mathbf{A -}$, use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select the following functions:

1. Select Send, press $-\mathrm{A} \rightarrow$ to confirm, and use keypad to enter the number or select from the phone book, press $-A-$ to confirm and send out the SMS text.
2. Select Save, press $-\mathrm{A}-$ to confirm, the SMS text is saved in the "Outbox" folder.
3. Select Send To Many and press -A- to confirm. The message can be sent to several recipients selected from the phone book.

## SMS - Text Messages

## SMS text messages sent and received

Texts received are indicated by a ringing tone which you have set. "New Message!" appears in the display. Press the "OK" to display the message.
SMS texts received are stored in the "Inbox" folder. SMS texts sent are saved in the "Outbox" folder as are the drafts.

## Editing stored texts

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Messages, press $-A-$ to confirm.
3. Use the $\boldsymbol{A} / \mathbf{\square}$ buttons to select Sent Message / Inbox, press -a- to confirm.
4. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select the SMS text and press - A- to confirm and view the SMS text.
5. Press $-\mathbf{A -}$, use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select the following functions:
Select Reply to reply to the number from which the text was sent.
Select Forward to forward the text to a different number.
Select Call to call the number from which the text was sent.
Select Save number from which the text was sent.
Select Delete to delete the SMS text.
Select Delete A/l to delete all the SMS text.

## Voice Mail

## 12 Voice Mail

To It is possible that not all functions described are supported by every network service provider. Therefore, please contact your local mobile phone network service provider for details. Fees and charges may apply for network services.
In order to use the "Voice Mail"1 feature, the relevant phone number must be programmed in your mobile phone. Normally, this has already been set up by your network service provider.

## Setting up the Voice Mail feature

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Contacts, press -A- to confirm.
3. Use the $\mathbf{A} / \mathbf{\vee}$ buttons to select Special Numbers, press $-A-$ to confirm.
4. Use the $\mathbf{A} / \mathbf{\vee}$ buttons to select Voice Mail and press -A- to confirm.
5. Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select Connect to Voice Mail and press $-A-$ to confirm and start editing.

## ${ }^{\circ}$

 If a number is already available, it appearsinstead of "Empty".

## Voice Mail

6. Use keypad to enter or edit the Voice Mail number and press $-\mathrm{A}-$ to confirm and save it.
The following functions are available in the "Voice Mail" menu.
Select Delete and press -A- to confirm, the Voice Mail number is deleted.
Select Connect to Voice Mail and press $-\mathrm{A}-$ to confirm, the Voice Mail number is dialled.
Voice Mail, also referred to as mailbox (answering machine in mobile telecommunication network) Playing the Voice Mail messages

Navigate to the "Connect to Voice Mail" menu option, as previously described, and press and hold the 1 button, a connection is established to your "Voice Mail" and you can play messages recorded

## 13 Network services

It is possible that not all functions described are supported by every network service provider. Therefore, please contact your local mobile phone network service provider for details. Fees and charges may apply for network services.

Navigating to the "Call Setting" menu.

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Settings, press -AD to confirm.
3. Use the $\mathbf{A} / \checkmark$ buttons to select Call Setup, press -A- to confirm.

## Forwarding calls

The following functions enable incoming calls to be transferred to other phone numbers.
Navigate to the "Call Setting" menu as previously described.

1. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Call Divert, press -A- to confirm.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select the setting for which calls should be redirected: All Voice Calls, If Unreachable, If No Answer, If Busy, press - A- to confirm.

## Network services

3. Use the $\mathbf{A} / \mathbf{V}$ buttons to select Activate and press $-A-$ to confirm, use keypad to enter the number or select from the phone book. Press -A- to confirm, the call forwarding function is then active.
4. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select Deactivate and press $-A-$ to confirm. The corresponding call transfer is deactivated
5. Select Check Status and press -A- to confirm and display the current setting.

## Call barring

The following function is used to restrict calls which can be received and made.
Navigate to the "Call Setting" menu as previously described.
Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select Call Barring, press
-A- to confirm.

## Network services

## Changing the network password

This service must be requested from the network provider. The provider then makes the corresponding numeric code available.
Navigate to the "Call Setting" menu.

1. Use the $\mathbf{A} / \checkmark$ buttons to select Call Barring, press
-A- to confirm.
2. Use the $\mathbf{A} / \mathbf{V}$ buttons to select Change Password, press $-\mathrm{A}-$ to confirm.

## Call waiting

You will hear a Beep informing you that another call has been received while the current call is in progress.
Navigate to the "Call Setting" menu.
Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select Call Waiting, press
-A- to confirm.

## Automatic redialling

When this function is activated, redialling is initiated automatically if the number dialled is "engaged".
Navigate to the "Call Setting" menu.
Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Auto Redial, press
$-A-$ to confirm.

## Settings

## 14 Settings

## One-touch dialling buttons

It is possible to assign phone numbers to the one-touch dialling buttons M1, M2 or SOS which are then dialled directly by pressing and holding the corresponding button.
$\rightarrow$ Each number you want to define as a one-touch dialling number must be stored in the phone book.

Assigning a phone number to a one-touch dialling button:

1. During standby mode, press $-\mathrm{A} \rightarrow$ to enter the main menu.
2. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select Set $\boldsymbol{- A -}$ M1/M2/ SOS, press $-A-$ to confirm.
3. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select M2 Call Number, press $-A-$ to confirm.
4. Use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to select the following options, press $-A-$ to confirm.
Select View to display the number.
Select From Phonebook to select and save a phone number from the phone book. Select Delete to delete the number assigned.

## Settings

## Set Alarm

1. In the Tools menu, use the $\mathbf{A} / \mathbf{V}$ buttons to select Alarm, press -A- to confirm.
2. Use keypad to enter the time, press $-\mathbf{A -}$ to confirm.

## Security settings

This menu is used to define which functions on the phone or SIM card should be protected by a password/ PIN. The PIN and password can be changed.
(GIN and PIN2 are supplied together with the SIM card. Further information is available from your SIM card provider.

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select Setting, press $-\mathbf{A -}$ to confirm.
3. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select General, press -A- to confirm.
4. Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select Security, press $-A-$ to confirm.
The default setting for the password is 1122. If this lock is active, you can only open the main menu by entering the password.

## Settings

## SIM Lock

$\rightarrow$ The password is supplied together with the SIM card. If you deactivate the SIM lock, you need not enter the PIN after switching the mobile phone on.
It is recommended to leave the SIM lock on to prevent unauthorized persons from using the mobile phone.

## Phone Lock

The default setting for the password is 1122 . If this lock is active, you must first enter the password for the phone lock after switching the mobile phone on and then enter the PIN.

## Change Password Change the passwords/PIN

## Phone settings

Navigate to the "Settings" menu.

1. Use the $\mathbf{A} / \boldsymbol{\checkmark}$ buttons to select Display, press
$-A-$ to confirm.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select options, press
-A- to confirm.
Select Idle Display to edit the Date/Time and Wallpaper to be displayed when the phone is idle mode.

Select Backlightto allow the expiration time of the LCD backlight. Shorten the backlight switch off time will save your battery and provide longer standby time.
Select Background Color to select different background color, either white or light blue according to your own preference.

## Sound settings

Use this menu to adapt the phone's ringing tones to your own personal needs. Navigate to the "Settings" menu.

1. Use the $\mathbf{A} / \mathbf{V}$ button to select Sound, press $\boldsymbol{- A -}$ to confirm.
2. Use the $\boldsymbol{A} / \boldsymbol{\square}$ button to select options, press $-\mathbf{A -}$ to confirm.
Select Ringtones for various alert ringing signals. Alert tone including incoming calls, incoming SMS and key tone.
Select Volume for various alert ringing signals. Volume of the receiver, ring tone and key tone.

## Settings

Select Alert Type to select whether you are alerted of incoming calls via a ringing tone or vibration.

## Call Setup

Use this menu to set your own personal needs.
Navigate to the "Settings" menu.

1. Use the $\mathbf{A} / \mathbf{V}$ button to select Call Setup, press
-A- to confirm.
2. Use the $\boldsymbol{A} / \boldsymbol{\square}$ button to select options, press $\boldsymbol{- A -}$ to confirm.
Call Setup Options;
Call divert - Divert all calls, or if you are busy, or if you are out of reach.
Setup call barring - allows you to limit the use of your phone to specific calls.
Call waiting - allows you to turn on or off the call waiting. if you have turned the call waiting on you will be able to pick up a second incoming call during a conversation and put the original call on hold. Auto redial - if you have turned this feature on, the phone will automatically redial up to 10 times if the number you dialed is busy.
Caller ID display - you can choose to display your own number when you make a outgoing call.

## Settings

## Network settings

Navigate to the "Settings" menu.

1. Use the $\mathbf{A} / \boldsymbol{\vee}$ button to select network settings, press -A- to confirm.
2. Use the $\mathbf{A} / \checkmark$ button to select set your preferred network settings to either automatic or manual, press -A- to confirm.
This feature is very useful when you are using your mobile outside your service providers coverage zone.

## Default settings

This allows the phone to be reset to its default (factory) settings.
Navigate to the "Settings" menu.
Use the $\mathbf{A} / \checkmark$ button to select Factory default, press
-A- to confirm.
The default password is 0000 .

## Advanced Settings

## 15 Advanced Settings

## SMS - Text Messages

It is possible that not all functions described are supported by every provider. Therefore, please contact your local mobile phone network service provider for details.

## SMS service center

(cormally, this has already been set up by your network service provider.

Navigate to the "Message Settings" menu.

1. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select $S M S$ centre number, press $-A-$ to confirm.
2. Use keypad to enter or edit the MSC number and press $-A-$ to confirm.

## Validity

You can use this feature to define how long an attempt should be made to deliver a message which you have sent.
Navigate to the "Message" menu.

1. Use the $\boldsymbol{\wedge} / \boldsymbol{\checkmark}$ buttons to select Message Settings, press $\subseteq-A-$ to confirm.

## Advanced Settings

2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Validity period, press $-A-$ to confirm.
3. Use the $\boldsymbol{A} / \checkmark$ buttons to select Maximum, press -AD to confirm.

## Settings

Delivery report
Select "Delivery Report - On" to receive the
corresponding delivery confirmation report that a message sent has been delivered.

1. Use the $\mathbf{A} / \mathbf{\square}$ buttons to select Message Settings, press $-A-$ to confirm.
2. Use the $\mathbf{A} / \boldsymbol{\square}$ buttons to select Delivery Report, press $-\mathbf{A -}$ to confirm.
3. Press $-\mathbf{A -}$ to confirm and use the $\boldsymbol{A} / \boldsymbol{\vee}$ buttons to switch it on or off.

## Memory status

Navigate to the "Message" menu.
Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Delivery Report, press
-AD to confirm.
$\rightarrow$ The memory locations occupied and free on the mobile phone and SIM card are displayed.

## Advanced Settings

## SIM Toolkit

Your mobile phone supports the SIM Toolkit¹.
$\rightarrow$ You receive information on: using STK, charge rates, data and offers from your network service provider.

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \mathbf{\vee}$ buttons to select SIM Toolkit, press -A- to confirm.

## Broadcast messages

You mobile phone supports receiving broadcast ${ }^{2}$ messages.

> You receive information on: broadcast messages, charge rates, data and offers are from your network service provider.

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\boldsymbol{\wedge} / \boldsymbol{\vee}$ buttons to select Messages, press $-A-$ to confirm.
3. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Message Settings, press $-\mathrm{A}-\mathrm{to}$ confirm.
4. Use the $\mathbf{A} / \checkmark$ buttons to select Broadcast Message, press $-\mathrm{A}-\mathrm{to}$ confirm.

## Advanced Settings

## Sim Toolkit (STK)

The SIM Application Toolkit (commonly referred to as STK) is a standard of the GSM system which enables the SIM to initiate actions which can be used for various value added services.
Broadcast, also referred to as $\mathbf{C B}=$ Cell Broadcast (information services from your telephone network service provider)

## Network setting

Automatic mode selection: This menu can be used to select mobile telecommunication networks other than your own mobile network provider. However, the corresponding agreements must have been concluded. Manual mode networks: You can select the mobile telecommunication networks prescribed on the SIM card and edit them. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to change the priority.
> ts It is possible that not all functions described are supported by every provider. Therefore, please contact your local mobile network service phone provider for details. They may contain services which are subject to charges.

## Advanced Settings

1. During standby mode, press $-\mathrm{A}-$ to enter the main menu.
2. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Settings, press -A- to confirm.
3. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Network Settings, press $-A-$ to confirm.
4. Use the $\mathbf{A} / \boldsymbol{\vee}$ buttons to select Automatic Mode or Manual Mode, press (-A-) to confirm.

## Troubleshooting

## 16 Troubleshooting

## Problems and solutions

| Problems | Solutions |
| :---: | :---: |
| The mobile phone can not be switched on. | - Insert battery, charge and try again. |
| The display is "locked" when the mobile phone is switched on | - Enter the PUK to "unlock" the SIM card. Contact your network service provider. |
| No signal quality is displayed. | - No network connection. The mobile phone is in a location where there is no network service. Move to a different location or contact your network service |

## Troubleshooting

Keypad does not function - The operating speed of or only functions very slowly. the display is reduced in the case of low temperatures. This is normal. Use the phone in a warmer location. A message appears in
the display for some functions, indicating execution/use is not possible.

- Many functions can only be used after the respective service has been applied for. Contact your network service provider for more details.
No display during the charging process.
- The battery status is very low or the mobile phone is being operated outside the recommended temperature range $\left(0^{\circ}-45^{\circ} \mathrm{C}\right)$. Wait a few minutes or move the phone to a warmer location. Start the charging process again.


## Troubleshooting

| No connection to the <br> mobile telecommunication <br> network. | - Contact your network <br> service provider. |
| :--- | :--- |
| The "Insert SIM" message |  |
| appears in the display. | -Ensure that the SIM <br> card has been installed <br> correctly. Contact <br> your network service <br> provider, , if ecessary. |
| The battery cannot be | - Battery is defect. |
| charged or is empty |  |
| within a short time. | -Place the phone <br> correctly in the <br> charging unit or <br> conect the charging <br> unit properly. Clean the <br> contact surfaces on <br> the mobile phone and <br> charging nuit with a <br> sort, dry cloth. <br>  <br>  <br>  <br>  <br> Charge the mobile for <br> 4 hours. |

## Technical Properties

## 16 Technical Properties

## Technical data

| Feature | Value |
| :--- | :--- |
| Standard | GSM <br>  <br> Dual-band, 90 |
| Dimensions | $52.5 \times 128 \times 15.5 \mathrm{~mm}$ <br> $(\mathrm{~W} \times \mathrm{H} \times \mathrm{D})$ |
| Weight | $<100 \mathrm{~g}$ incl. battery |
| Power supply | Output: Mini-USB 5 V, <br> 500 mA |
| Battery | $3.7 \mathrm{~V}, 750 \mathrm{mAh}$ |
| Standby time | Up to 150 hours |
| Max. talk time | Up to 120 minutes |
| Display | 1.77 " TFT, <br> Resolution: $128 \times 128$ |
| SMS | Standard SMS |
| Permissible ambient <br> temperature | $0^{\circ} \mathrm{C}$ to $40^{\circ} \mathrm{C}$ |
| Permissible relative <br> humidity | $30 \%$ to $75 \%$ |

GSM = Standard for mobile phones.

## SAR Information

## 17 This oricom mobile phone meets the guidelines for exposure to radio waves

The Australian safety standard for electromagnetic emissions (EME) is set by the Australian Radiation Protection and Nuclear Safety Agency (ARPANSA) and regulated by the Australian Communications and Media Authority (ACMA).
These requirements are set out in the Radio Communications Act 1992 and the Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 2003.
All the applicable safety standards related to radio frequency emissions were complied with during the development of this mobile phone. The limit values are based on scientific directives and include a safety margin in order to guarantee the safety of all persons regardless of age and state of health.
SAR (Specific Absorption Rate) is a unit of measurement used in the standard and it measures the amount of radio frequency energy absorbed by the body when using a mobile phone. SAR values are measured using standardized methods by which the mobile phone works in all the frequency bands used with the highest energy level. Although the SAR values of various phone models can differ, all the models were developed to maintain the relevant directives on radio frequency emissions. The following information applies to residents of countries which, as with Australiasia, have adopted the SAR limit value recommended by the ICNIRP (International Commission on Non-Ionizing Radiation Protection) which lies at 2W/Kg (averaged from 10 gram tissue):
The highest SAR value measured, averaged over 10 g tissue, was < $0.526 \mathrm{~W} / \mathrm{kg}$ for this mobile phone measured at the ear.
The Highest SAR measured, averaged over 10 g tissue, was $0.87 \mathrm{~mW} / \mathrm{g}$ for this mobile phone for the 900MHz band measured at the body. The Highest SAR measured, averaged over 10 g tissue, was $1.15 \mathrm{~mW} / \mathrm{g}$ for this mobile phone for the 1800 MHz band measured at the body.

## Guarantee

## Warranty Terms and Conditions (Australia)

Oricom makes no other warranties or conditions, express or implied, including as to acceptable quality and fitness for a particular purpose, except as stated in this Warranty. Any implied warranties that may be imposed by law are limited in duration to the Warranty Period. Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.
This warranty in no way affects your statutory warranty rights under the Competition and Consumer Act 2010 or any other similar legislation. The Warranty Period will be 1 year from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services. You are entitled to a replacement product or repair of the product according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends to the original purchaser only and is not transferable. Batteries or Battery Packs (if supplied) with this product are covered under this warranty for a period of 90 days. Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance. Oricom does not warrant that the operation of the product will be uninterrupted or error free.

Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product. These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement between you and Oricom regarding the product. No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.
Oricom will not be in breach of a warranty expressly set out in this User Guide or under the Competition and Consumer Act 2010 and excludes any liability for damages or any other remedy arising under any other legislation or the common law if the damage occurs as a result of:
1 failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2 negligence on your part or misuse by you of the product; 3 an uncontrollable external cause which results in the product not functioning including but not limited to power failure, lightning or over voltage; and
4 modification to the product or services carried out on the production by anyone other than Oricom or Oricom!/s authorised service provider.
Oricom will not be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party. This limitation of liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other claim. However, this limitation of liability will not apply to claims for personal injury. Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Competition and Consumer Act 2010 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

## Customer Support

## Customer Support

If you have any problems setting up or using this product you will find usefull tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required.

Take a few moments to register your product online: www.oricom.com.au

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