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## Touch Digital Cordless Phone with Answering System



Touch TA2000 Series



User  
Guide



## PACK CONTENTS

Depending on the model you have purchased the pack should contain the following items:

	TA2000-1	TA2000-2	TA2000-3
Base units	1	1	1
Cordless handsets	1	2	3
Charging cradles	0	1	2
Power adaptors	1	2	3
Phone line cords	1	1	1
Modular Australian adaptor plug	1	1	1
Handset rechargeable AAA Ni-MH Batteries (1.2V 750mAh)	3	6	9
This user guide	1	1	1
Warranty card	1	1	1

If any of these items are missing, please contact the retailer where you purchased the product from. You may expand your Oricom Touch TA2000 by adding more handsets (T1050). These may be purchased separately from the retailer where you purchased the product from or direct from Oricom (Australia only). The TA2000 can accommodate a total of 4 cordless handsets.

## ENVIRONMENT AND SAFETY

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Do not use your telephone during an electrical storm/thunderstorm as it is possible to get an electric shock. Refer to information contained in the White pages directory.
- As there is a slight chance that the telephone could be damaged by an electrical storm it is recommended that you unplug the phone from the mains supply and telephone socket during an electrical storm.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle these materials.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Privacy of communications may not be ensured when using this telephone.

# QUICK SET UP

Make sure your base is:

- Located within reach of a mains power socket and telephone socket.
- At least 1 metre away from other electrical appliances, to avoid interference.
- Not located in humid or damp conditions, e.g. in a bathroom.

1 Connect the base power lead and the telephone line cord to the back of the base. Plug the power adaptor into the mains wall socket.

2 For multi-handset packs only: Plug the charger power adaptor into the mains power socket.

3 On each handset: Slide the battery cover off and insert the batteries supplied following the markings shown inside the battery compartment, then slide the cover back on until it clicks into place.

4 Place the handsets in the base/charger handset cradle and charge for 15 hours before use.

5 Plug the telephone line cord into the wall socket.

Attaching the belt clip

With the back of the handset facing you, align the belt clip with the two slots on the side of the handset and push securely into place.

Your Oricom Touch TAM phone is now ready for use.

## ATTENTION

Congratulations on your purchase of the Oricom Touch Phone with its high tech touch sensitive keypad. The touch panel is much more sensitive than a normal phone keypad and provides very fast and responsive keying - however like most new technology it takes a little getting used to.

To get the best use out of your Touch Phone

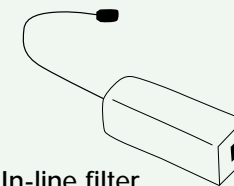
- Pick it up from the rear and cradle it in your hand.
- During use, avoid touching the keypad area unnecessarily to prevent accidental triggering of the keypad.
- The keypad will automatically disable when you hold the receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face.

## DO YOU HAVE BROADBAND?

If you do you must connect a in-line filter (not supplied) between the telephone socket and your Touch phone base to ensure that your broadband and Touch phone work properly. See below.

IMPORTANT NOTE: Ensure all phone sockets in use have their own in-line filter.

Telephone socket













In-line filter  
(not supplied)

Touch Phone



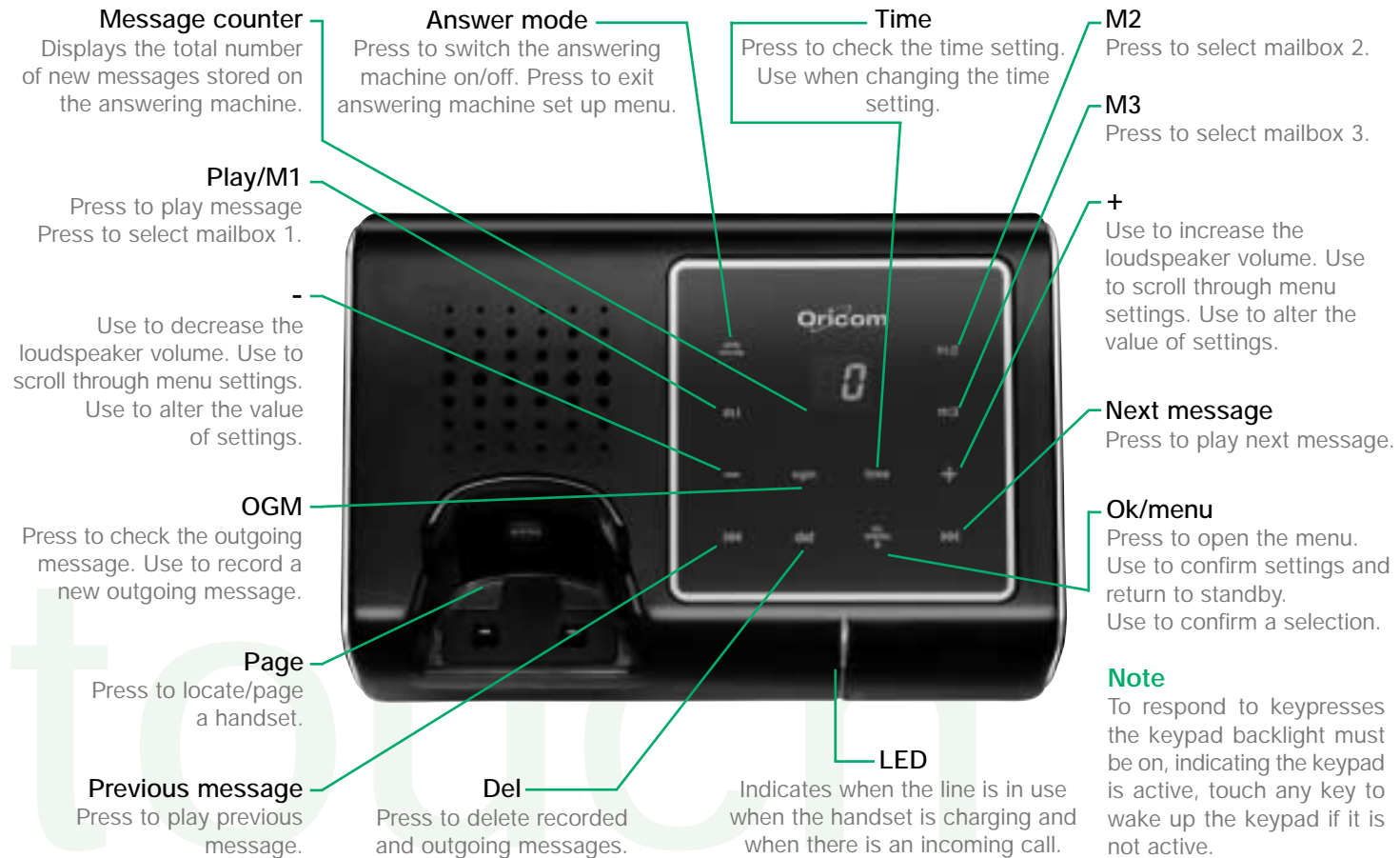
# YOUR HANDSET DISPLAY

Symbol	Explanation
	Remains steady - the handset is in range with the base.  Disappears and OUT OF RANGE is displayed when the handset is out of range of the base.
	Keypad is locked. You cannot make calls, only receive them.  Automatic keypad lock - which is activated when the handset is placed against the side of the face.
	Displayed when the handset ringer is set to OFF.
	Alarm is set.
	Small letter entry activated.
	An envelope indicates you have voice messages from your Network provider's voicemail service. (You will need to subscribe to your Network provider's service.)
	Always displayed, shows the battery status.
	Battery is fully charged.
	Battery is low and needs charging. LOW BATTERY will also be displayed.
	Battery charging.

# USING YOUR TOUCH PHONE



# YOUR TOUCH BASE & ANSWERING MACHINE



# CONTENTS

## USING YOUR PHONE

### Touch Activated Keypad

### To return to standby mode at any time

Make a call

Preparatory dialling

Switch to handsfree/speakerphone during a call

Adjust the call volume

End a call

Receive a call

Handset connection port

Redial a number

Mute ON/OFF

Call waiting

Page a handset

### Phonebook

Store a phonebook entry

Dial a phonebook entry

1 Edit a phonebook entry

1 Delete a phonebook entry

Delete all phonebook entries

1

1

1

1

1 Display language

1 Display contrast

1 Backlight time

1 **Handset settings**

2 Handset ringtone

2 Handset ringer volume

2 Key tones

2 Recall time

2 Smart key lock On/Off

3 Manual key lock On/Off

3 Auto Answer On/Off

3 **Clock settings**

3 Set the time

3 Setting Caller ID Display Format

4 Set the alarm

## MENUS AND SETTINGS

### Navigating the menus

### Display settings

5

5

5

5

5

5

6

6

6

7

7

8

## USING THE ANSWERING MACHINE

Switching the answer machine on/off

**Answering machine day and time**

Set the day and time

Check the day and time

**Volume Control**

**Call Screening**


**Mailboxes**

Playing messages from a mailbox

Delete all messages from a selected mailbox


Record a memo

Message memory full


Outgoing message (OGM)	12	Store a number to the phonebook	17	Cleaning your Oricom Touch Phone	24
Record your own 'Answer and Record' outgoing message	12	Delete an entry/all entries	18	<b>NOTES FOR OPERATION IN NEW ZEALAND</b>	25
Play/check your OGM	13	Voice Message/Message Waiting	18	REN (RN for New Zealand)	25
Delete your OGM	13	How to clear the  icon manually	18	Caller ID	25
Answering machine menu options	13	<b>MULTI-HANSET USE</b>	19	<b>WARRANTY</b>	26
Announce Only	13	Register a new handset	19	Customer support	27
Ring delay	14	Select a base to use	19		
Time Saver Mode	14	De-register a handset	19		
<b>REMOTE ACCESS</b>	15	Make internal call	20		
Security PIN code	15	Transfer an external call	20		
Change the security PIN code	15	3-Way conference call	20		
Phone in to hear your messages	15	<b>SIMPLE SOLUTIONS</b>	21		
Remote operation command table	16	Troubleshooting	21		
<b>NETWORK SERVICES</b>	17	Electrostatic Discharge	22		
Caller ID	17	<b>GENERAL INFORMATION</b>	23		
Call log	17	Safety	23		
View/dial/edit from the call log	17	Batteries	23		

## Touch Activated Keypad



Unlike other phones your Touch phone has a 'touch activated keypad'. The touch activated keypad will automatically disable when you hold the handset receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face. Likewise, the keypad also disables automatically 5 seconds after the last key is pressed. To 'wake' the keypad enabling you to dial further digits, e.g. if you are using telephone banking or want to access the menu, just touch any of the numbers to reactivate the keypad. When the keypad illuminates dial normally. It is very easy to tell when the keypad is disabled, as the keypad backlight will not be on. Additionally if you want to manually disable the keypad when carrying the handset to prevent accidental key operations, just press **menu** followed by the **\*** key. The manual keylock feature cannot be activated during a call. A key icon will appear in the top left of the display to show the keys are locked, pressing **menu** followed by the **\*** will unlock the keys again for use.

To return to standby mode at any time, press 

### Make a call



Press , wait for the dial tone and dial the number.

### Preparatory dialling

Enter the number first, then press  to dial or  to cancel.

Press  to delete digits.

### Switch to handsfree/speakerphone during a call

Press . SPKR will be displayed. Press  again to go back to the handset.

### Adjust the call volume


During a call, press  or  to increase/decrease the volume.

### End a call

Press  or place the handset on the base/charger.

### Receive a call





When the phone rings, lift the handset from the base/charger and press .

If auto-answer is on and the handset is in the base:  
Lift the handset to answer the call. You do not need to press .

### Headset connection port

The headset has a connection port suitable for 2.5mm stereo jack, on the right-hand side with which to connect a headset (headset not supplied). There is no guarantee the headset will function properly.

### Redial a number

Press , then **redial**. Or  
Press **redial**, then press  or  to scroll to any of the last 20 dialled numbers and press  to dial.



### Mute ON/OFF

Mute your voice so the caller cannot hear you. During a call:  
Press **menu** to switch mute ON/OFF. **MUTE** will be shown on the display.

### Call waiting

(Australia only)  
To use Call Waiting you must subscribe to the relevant service from your network provider.

During a call, you will hear two loud beeps periodically to notify



you of another incoming call. If you wish to answer this call:  
**1** When the handset receives a second call, the number of the caller appears on the display. It will display for 60 seconds or until you press a key on the phone. Press **clear** listen for dial tone then Press  to put the current call on hold and talk with the second caller.  
**2** To toggle between calls press **clear** listen to dial tone then press .  
Caller information of this second call will be stored in the call log.

If you have subscribed to your telephone network operators Call Waiting Caller ID service (Australia only), your phone will display the number of the second incoming call for around 60 seconds while you are talking on the phone.

(New Zealand only)

**1** To put your current call on hold and talk to the second caller press the **clear** key.  
**2** To toggle between calls press the **clear** key.


### Page a handset

Press  on the base. Handset(s) will ring.  
To stop the paging ring, press  again or press any key on the handset.

### Phonebook

Store up to 60 phonebook entries. Names up to 16 characters, numbers up to 24 digits.

### Store a phonebook entry



**1** Press  then **menu** twice.  
**2** Enter a name using the keypad and press **menu**.  
**3** Enter a number using the keypad and press **menu** to confirm.

To enter characters, press the key showing the required letter repeatedly until the letter you want is displayed. Wait for the cursor to move to the right if the next letter is on the same key and press the **menu** key to confirm.

Press **\*** repeatedly to display \* # ? ! \$ % / \ | ~

Press **0** repeatedly to display 0 ' " ( ) { } < > { }





Press **clear** to delete characters/digits.

Press  to switch from lower to upper case,  will be shown if a smaller letter is entered.







Press **|** repeatedly to display SPACE | \_ - + = ^ . , ; :

To enter a pause in a number, press **redial**.




### Dial a phonebook entry

**1** Press .  
**2** Scroll  or  to display the entry you want. Or, search alphabetically, by pressing the alphanumeric button showing the first letter of the name you want the relevant number of times.  
**3** Press  to dial.

### Edit a phonebook entry

**1** Press .  
**2** Scroll  or  to display the entry you want. Or, search alphabetically.  
**3** Press **menu**, then  or , or press  to display **EDIT RECORD** and press **menu**.  
**4** Edit the name using the keypad and press **menu** to confirm.  
**5** Edit the number using the keypad and press **menu** to confirm.  
Press **clear** to delete incorrect characters/digits.

### Delete a phonebook entry

**1** Press .  
**2** Scroll  or  to display the entry you want. Or, search alphabetically.



3 Press **menu**, then  or , or press  to display **DELETE RECORD** and press **menu**.

4 Press **menu** again to confirm.

#### Delete all phonebook entries

1 Press  then **menu**.





2 Scroll  or , or press  to display **DELETE ALL** and press **menu**.

3 Press **menu** again to confirm.

# touch

#### Navigating the menus



You can use the menus to change the settings on your Touch phone.

- To open the main menu, press **menu**.
- Press  or  to scroll through the menus.
- To return to standby mode at any time, press .
- To return to the previous screen, press .
- To confirm a menu selection, press **menu** and you will hear a confirmation beep.

#### Display Settings

##### Display language

1 Press **menu**, then scroll  or , or press  to select **LANGUAGE** and press **menu**.

2 Scroll  or  to select from **ENGLISH, FRENCH, SPANISH, PORTUGUESE, DUTCH, GERMAN, ITALIAN, SWEDISH, FINNISH, DANISH OR NORWEGIAN** and press **menu** to confirm.

##### Display contrast



1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.

2 Scroll  or , or press  to select **SET CONTRAST** and press **menu** to confirm.

#### Backlight time

1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.

2 Scroll  or , or press  to select **BACKLIGHT TIME** and press **menu**.



3 Scroll  or  to select the time you want the backlight to stay on after the last button press, then press **menu** to confirm.



#### Handset settings

##### Handset ringtone

1 Press **menu**, then scroll  or , or press  to **RING SETTING** and press **menu**.



2 Scroll  or , or press  to select **RINGER TONE** and press **menu**.


3 Scroll  or  to select **EXTERNAL CALL** or **INTERNAL CALL** ringtone volume then press **menu**.



4 Scroll  or  to select from 10 polyphonic ringtones and 4 standard ringtones, then press **menu** to confirm.

##### Handset ringer volume

1 Press **menu**, then scroll  or , or press  to select **RING SETTING** and press **menu**.




2 Scroll  or  to select **RINGER VOLUME** and press **menu**.



3 Scroll  or  to select **EXTERNAL CALL** or **INTERNAL CALL** ringtone volume then press **menu**.

4 Scroll  or  to select the required volume and press **menu** to confirm.

#### Key tones

1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.

2 Scroll  or , or press  to select **KEY TONE** and press **menu**.



3 Scroll  or  to select from 4 key tones to silent key tone and press **menu** to confirm.

#### Recall time

Only change this setting if your call waiting function does not work. Select 100ms for use in Australia and 600ms for use in New Zealand.

1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.




2 Scroll  or , or press  to select **RECALL TIME** and press **menu**.


3 Scroll  or  to select the recall time you require and press **menu** to confirm.

#### Smart key lock On/Off

Smart key lock prevents accidental activation of keys during a call. When set to **ON**, when you have dialled the number and you hold the receiver to your ear the keypad automatically locks. When you move your ear away from the keypad the keylock deactivates again. We recommend that smart keylock is left switched on to prevent accidental dialling when using the handset.


1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.


2 Scroll  or , or press  to select **SMART KEY LOCK** and press **menu**.

3 Scroll  or  to select **ON** or **OFF** and press **menu** to confirm.


#### Manual key lock On/Off

Use the manual key lock to lock the keypad and prevent accidental dialling at any time.




1 In standby mode, press **menu** then immediately press **\***. The  symbol is displayed while the key lock is ON. Press the **menu** and **\*** to turn off the keypad lock.

When the keypad is locked you will still be able to answer incoming calls. Once the call has ended the keypad will remain locked. Only the **menu** key functions when the key lock is on. When the keylock icon is on, calls may still be made to the official emergency number programmed in to your phone, key in the emergency number and press  directly. Repeat steps above to turn off the keypad lock.

#### Auto Answer On/Off

When set to **ON**, incoming calls can be answered by lifting the handset out of the cradle (without pressing ).




1 Press **menu**, then scroll  or , or press  to select **PHONE SETUP** and press **menu**.

2 Scroll  or , or press  to **AUTO ANSWER** and press **menu**.

3 Scroll  or  to select **ON** or **OFF** and press **menu** to confirm.

#### Handset Name

1 Press **menu**, then scroll  or , or press  to **PHONE SETUP** and press **menu**.

2 Scroll  or , or press  to **HANDSET NAME** and press **menu**.

3 Enter a name using the keypad and press **menu** to confirm.

#### Reset to Default Settings








All the settings you have made will be restored to the default settings if you reset.

1 Press **menu**, then scroll  or , or press  to **SET DEFAULT** and press **menu**.










2 Scroll  or  to select **YES** and press **menu** to confirm.

## Clock Settings

### Set the time










- 1 Press **menu**, then scroll  or , or press  to select **SET TIME** and press **menu**.
- 2 Scroll  or , or press  to select **CLOCK SETTING** and press **menu**.
- 3 Enter the time using the keypad, press  to toggle **AM/PM** (for 12 hour clock) and press **menu** to confirm.

### Setting Caller ID Display Format

- 1 Press **menu**, then scroll  or , or press  to select **SET TIME** and press **menu**.
- 2 Scroll  or , or press  to select **DISPLAY FORMAT** and press **menu**.
- 3 Scroll  or  to select **12/24** hour format and press **menu**.
- 4 Scroll  or  to select **DD/MM** (day/month) or **MM/DD** (month/day) format and press **menu** to confirm.

### Set the alarm

The  icon is displayed when the alarm is set.



- 1 Press **menu**, then scroll  or , or press  to select **SET TIME** and press **menu**.
- 2 Scroll  or , or press  to select **ALARM** and press **menu**.
- 3 Scroll  or  to select **ON** or **OFF** and press **menu**.
- 4 Enter the alarm time and press **menu** to confirm.  
For 12-hour-format, press  to toggle **AM/PM**.

Your Touch answering machine is switched on and ready to use within a few seconds of connecting to the mains power. It has 3 mailboxes with up to 13 minutes recording time (shared between the mailboxes) and can store up to a maximum of 50 messages.

If you do not wish to use the mailbox feature, and just use the Touch like a simple answer machine with all the messages recorded in one place, you do not need to do anything, and all messages will be recorded in Mailbox one.

When using your Touch answering machine you will hear helpful voice prompts to guide you through the operations. When the answer machine keypad is idle, the backlight will be off, and you must touch the keypad to wake it up before it will respond to key presses.

### Switching the answer machine on/off

- 1 With the answer machine keypad active, press  to display and hear the current setting.
- 2 Press  to switch between answering machine on and off. The message counter displays **ON** or **OF** accordingly and you will hear either "Answer machine is Off" or "Answer machine is On".

- 3 When the setting you require is announced and displayed, wait for the answering machine to return to standby mode.

If no buttons are pressed for 10 seconds the answer machine will automatically return to standby mode. When in standby mode, the answer machine's digital display will show the total number of new messages stored.

When switched on your Touch answering machine will answer calls after a specific number of rings (ring delay) and play callers the selected outgoing message (OGM). If you have selected the 'Answer and Record' OGM, callers can then leave a message for you in your mailbox which you can listen to at a convenient time.

Messages can be up to 60 seconds long. The minimum message length is 1 second. With the answering machine switched on you can still make and receive calls as normal until the answering machine takes a call.



### Answering machine menu structure



**AB** - Set answer mode                      **rd** - Ring delay  
**rC** - Remote access code                **Hr** - Set time  
**rE** - record OGM1/ OGM2 / Memo in mailbox.



### Answering machine day and time

Once the day and time has been set, your answering machine will automatically record and announce the day and time each message was received. The time and date on the handset is set independently from the answer machine time and date, so they must be set separately. If you have caller display, the handset time and date will be set automatically, but the answer machine must still be set. The default time and day is 12.00am Monday. The days will display as follows: 01: Monday, 02: Tuesday through to 07: Sunday. With the 24 hour clock selected, midnight will display as 00 and 11pm will display as "23". With the 12 hour clock selected, A is displayed for AM. P is displayed for PM. When setting the time, the information must be entered using the 24 hour clock.

### Set the day and time

- 1 With the answer machine keypad active, press  to enter the menu.
- 2 Press **time**. You will hear "Current time is" followed by the current time setting.
- 3 "Set day" is then announced, followed by the current day. Press **-/+** to select the correct day and press  to confirm. The digits for the current hour setting are displayed and announced.

4 Press **-/+** to select the correct hour and press  to confirm. The current time format is displayed and announced. The answering machine messages can be time stamped in 12 or 24 hour format. Press **-/+** to select if the messages will be time stamped using the 12 or 24 hour clock and press  to confirm. For 24 hour mode the display will show --, for 12 hour clock the display will show A/P (am/pm).

5 Press **-/+** to select the first digit, press  to confirm. Press **-/+** to select the second digit, press  to confirm. The new time setting is displayed and announced.

6 Press  to confirm and return to standby.

### Check the day and time

- 1 With the answer machine keypad active, press **time** to announce the current day and time setting.

### Volume Control

There are 8 volume levels to select from (0 off to 7 highest). The default volume setting is level 02.

- 1 With the answer machine keypad active, press **-/+** to adjust the volume level.

### Call Screening

The answering machine's speaker turns on when it

answers a call. It allows you to hear the caller before you pick up the call.

### To adjust the call screening volume,

Press the answer machine keypad to activate the keypad then, press **-/+** to adjust the volume level (0 to 7). At 0 the playback volume is OFF. You will not be able to hear the caller. At level 7 the volume is at its highest and you will hear the caller.

Note for normal message playback etc you will need to increase volume to the desired level.

### Mailboxes

Your Touch answering machine can separate messages into 3 mailboxes. Memos can also be recorded in the mailboxes. The default mailbox is mailbox 1. If no mailbox is specified by the caller, messages will automatically be stored in mailbox 1. If you do not wish to use the mailbox feature, and just use the Touch like a simple answer machine with all messages recorded in one place, you do not need to do anything, and all messages will be recorded in Mailbox one.

### Playing messages from a mailbox

- 1 With the answer machine keypad active, in standby

mode, press **m1**, **m2** or **m3** to select the mailbox you want.

2 Any messages from the selected mailbox will begin to play back. The day and time the message was received will be announced and the message counter will show the number of the playing message. If the mailbox has new messages, these will be played and if you are using mailboxes 2 and 3 then these will also be checked for new messages. If the mailbox only has old messages these will be played, followed by a check if the other mailboxes have any new messages.

### 3 During message playback:


There are 8 volume levels to select from (0 to 7).

Press **-/+** to decrease/increase the volume.

Press **>>** to play the next message.

If a new message is playing press **<<** to repeat current message. If an old message is playing press **<<** to play the previous message.

Press **del** to delete the currently playing message.

- 4 Press  to exit and return to standby.

### Delete all messages from a selected mailbox

You can only delete 'old' messages, messages you have listened to.


- 1 With the answer machine keypad active, press **del**.


2 Press **m1**, **m2** or **m3** to select and confirm the mailbox you want to delete messages from. "All old messages in

mailbox 1/2/3 are deleted" is announced and the phone will return to standby.

### Record a memo

You can record a memo in a selected mailbox. It can then be played back, with any other messages, by the mailbox user.

- 1 With the answer machine keypad active, in standby mode, press .
- 2 Press **m1**, **m2** or **m3** to select the mailbox where you want to store the memo.



- 3 After the beep, speak your memo message clearly, at the base.
- 4 Press  to stop recording "End of recording" is announced and the phone will return to standby.

While recording, the recording time will be shown in seconds on the message counter. Recording will stop automatically if the memory is full.

### Message memory full

When the message memory is full, you will hear the announcement "memory full" and the Announce Only message (OGM2) will be played to callers. You will need to delete some messages before new messages/memos can be recorded, see page 18.

### Outgoing message (OGM)

Your Touch answering machine comes with a pre-set 'Answer and Record' outgoing message (OGM) which is played to your callers when your answering machine takes a call. The pre-set message is, "I am not available to take your call at the moment so please leave your message after the tone.". You can also record your own personalised OGM. This will replace the pre-set OGM. If your answer machine has the Answer and record OGM set, the display will show  or the number of new messages, if it is set in Announce only mode, the display will show  (if the answer machine is off the display is blank).

If you delete your own OGM, the pre-recorded OGM will be re-instated.

There is also a pre-set 'Announce Only' OGM which does not invite your caller to leave a message. The pre-set message is "I am not available now, and you cannot leave a message, so please call later". The Announce Only OGM will also be played to your caller if the message memory becomes full. To use the Announce Only OGM, see page 13.

### Record your own 'Answer and Record' outgoing message


Your OGM can be up to 60 seconds long. If you record a new OGM, it will replace the current OGM. If your answer machine has the Answer and record OGM set, the display

will show 00, or the number of new messages, if it is set in Announce only mode, the display will show oo (If the answer machine is off the display is blank).


### If you are using the mailbox feature

If you are using this feature when recording a message, you should remind callers to select a mailbox, by dialling \*1, \*2 or \*3 before leaving their message, to ensure it is saved in the correct mailbox.

The minimum recording time is 1 second.

- 1 With the answer machine keypad active, in standby mode, press , then press **ogm**.

- 2 After the beep, speak your outgoing message clearly, close to the base.

- 3 Press  to stop recording. "End of recording" is announced and your message will be played back to you for checking. While recording, the message counter displays the recording time in seconds. If the message memory becomes full during recording, you will hear the announcement "memory full".


### Play/check your OGM

- 1 With the answer machine keypad active, in standby mode, press **ogm**. The OGM will be played.

While the OGM is playing, the message counter will display

1r or 2r, depending on which OGM is selected.

Press **-/+** to decrease/increase the volume.

- 2 Press  to stop playback and return to standby.


### Delete your OGM


- 1 With the answer machine keypad active, in standby mode, press **ogm**. The OGM will begin to playback.

- 2 During playback, press **del** to delete the OGM and return to standby. The default OGM will be played and reinstated. The default (pre-set) OGM cannot be deleted.



### Answering machine menu options


#### Announce Only

If you set Announce Only to 'On', when the answering machine takes a call, the caller will be played the Announce Only outgoing message and will not be able to leave you a message. When set to Announce only, the message counter will display .

- 1 With the answer machine keypad active, press  to enter the menu.

- 2  is displayed, press  to select. The current setting is displayed.

- 3 Press **-/+** to select either  for 'Answer Only On' (no message can be recorded) or  for 'Answer Only Off' (allowing messages to be recorded).






- 4 Press  to confirm and return to standby.

### Ring delay

The ring delay is the number of rings after which your answering machine will take an incoming call. You can select from 2, 4, 6, 8 rings or Time Saver mode. The default setting is 6 rings.

### Time Saver Mode (TS)

Time Saver (TS) can save you the cost of a call when you ring in to listen to your messages from another phone (see Remote Access, page 15). If your answering machine answers after 2 rings then you have new messages. If it answers after 6 rings, then there are no new messages. This means that you can hang-up after 2 rings knowing you have no new messages and save yourself the cost of the call.








- 1 With the answer machine keypad active, press  to enter the menu.
- 2 Press  to display rd and press  to select. The current ring delay number or TS (for toll saver) is displayed and "Set to X rings" or "Set to time saver" is announced according to the current setting.
- 3 Press  to select either 15, 2, 4, 6 or 8 rings.
- 4 Press  to confirm and return to standby.


You can ring your Touch phone from any external Touchtone™ phone or mobile phone and enter a 4-digit remote access PIN code to switch your answering machine on and off / or listen to your messages remotely.


### Security PIN code

A 4-digit security PIN is required for remote operation. The default (pre-set) PIN code is 0000. For security, you can change this code to your own preferred combination.

### Change the Security PIN

- 1 With the answer machine keypad active, press  to enter the menu.
- 2 Press  to display  and press  to select. The first 2 digits (00XX to 99XX) of the current code are displayed and you will hear the announcement 'The current remote access code is XXXX, set first two digits of remote access code.'
- 3 Press  to set the value for the first digit and press to confirm. The first digit is displayed and announced.
- 4 Press  to set the value for the second digit and press  to confirm. The second digit is displayed and announced.
- 5 The message counter will display the last 2 digits of the current code and you will hear the announcement "Set last two digits of remote access code". In the same way,

press  to set the value for the other 2 digits.

6 Press  to confirm and return to standby. The new code will be announced.

### Phone in to hear your messages

If you left your answering machine switched on:

- 1 With the answer machine keypad active, call your Touch phone.
  - 2 Your phone will answer after the set ring delay and begin to play the selected OGM.
  - 3 While the OGM is playing, press #, the OGM will stop playing.
  - 4 Enter your 4-digit remote access PIN (default code 0000). You are not prompted for this code.
  - 5 You will then hear the remote access control help menu.
  - 6 To listen to your messages, press 1, 2 or 3 to select and play messages from mailbox 1, 2 or 3.
  - 7 Your messages will begin to play back. You can control playback by pressing any of the buttons shown in the remote operation command table.
- If no button is pressed for 10 seconds, your machine will hang up.

## Remote operation command table

Function	Button
Play messages from mailbox 1	press 1
Play messages from mailbox 2	press 2
Play messages from mailbox 3	press 3
Stop playback	press 5
Play next message	press 6
Delete current message	press 7
Record a memo	during standby, press 8, then press 1, press 2 or press 3 to select mailbox (press 5 to stop recording)
Record OGM	press 9, after recording, the message will be played back (press 5 to stop recording)
Switch answering machine	During standby, press 0 On/Off
Switch between 'Announce Only' and 'Announce and record'	During standby, press # On/Off
Play remote help menu	During standby, press *

'Standby' is when no messages are playing back and the remote access is in an idle state.

## IMPORTANT

TO USE ANY OF THE FEATURES DESCRIBED IN THIS SECTION YOU MUST FIRST SUBSCRIBE TO THE RELEVANT SERVICE VIA YOUR NETWORK PROVIDER.

### Caller ID

When you receive an incoming call, the caller's number is displayed so you can see who is calling before you answer. If the caller's number is stored in the phonebook and an exact number match is found, the caller's name will be displayed instead.



If you do not subscribe to your network operators Caller ID service your touch phone will still indicate the missed calls. The display will indicate the number of missed calls but when you scroll down no numbers will be displayed.


### Call log

The call log stores details of the last 40 incoming calls (numbers up to 16 digits and names up to 16 characters). When the call log is full, a new call will replace the oldest call. If the caller has withheld their number or the number is unavailable the display will show UNAVAILABLE or WITHHELD. If a call is new (has not been viewed before) NEW will be displayed. If you have received more than


one new call from the same number, REPT (repeat) will be displayed.





### View/dial/edit from the call log

1 During standby mode, press  or  to open the call log. The number of new calls and the total (ALL) number of calls logged entries will be displayed.


2 Press  or  to scroll through the entries.

3 With an entry displayed:

To dial: Press .

To edit the number: **menu**, then scroll  or , or press  to select **EDIT TO DIAL** and press **menu**. Edit the number using the keypad and then press  to dial.

To delete digits press .

To return to standby without dialling: Press .

### Store a number to the phonebook

1 During standby mode, press  or  to open the calls log.

2 Press  or  to scroll to the entry you want.

3 Press **menu**, **ADD RECORD** is displayed, press **menu**.

4 Enter a name using the keypad and press **menu**.

5 The number is displayed, press **menu** to store.

### Delete an entry/all entries

- 1 During standby mode, press or to open the calls log.
- 2 Press or to scroll to the entry you want. For **DELETE ALL**, scroll and display any entry.
- 3 Press **menu**, then or to **DELETE RECORD** or **DELETE ALL** and press **menu** to confirm.

### Voice Message/Message Waiting

You have to subscribe to a voice message service (eg Telstra Message Bank) provided by your service provider to use this feature. When you receive a voice message your Touch handset will display the symbol and the voice message wait light on the base will flash to alert you when you have new voice messages.

- To listen to your voice messages follow the instructions given by your service provider.
- When you retrieve your messages the symbol will turn off.

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### To clear the icon manually

- 1 Press **menu**, then scroll or , or press **5**<sub>JKL</sub> to select **SECURITY SET** and press **menu**.
- 2 Scroll or , or press **3**<sub>DEF</sub> to select **CLEAR MSG WAIT** and press **menu**.
- 3 Scroll or to select **YES** and press **menu** to confirm.

### Register a new handset

Register up to 4 handsets to your Touch base and register your Touch handset with up to 4 bases. Handsets and bases must be GAP compatible. New handsets must be fully charged.

- 1 Press **menu**, then scroll or , or press **5**<sub>JKL</sub> to select **SECURITY SET** and press **menu**.
- 2 Scroll or , or press **1** to select **REGISTRATION** and press **menu**.
- 3 Scroll or to select the base you want to register to and press **menu**.
- 4 Enter the 4 digit PIN code (default 0000) and press **menu**.
- 5 Press and hold **page** at the base. The base indicator light flashes. The handset attempts to register with the base.
- 6 When registration is complete **REGISTRATION ACCEPTED** is displayed. **RETRY** is displayed if registration fails, press **menu** to retry or to exit. To test the handset is registered, press **page** on the base and the handset should ring. Press **page** again to stop the ring.

### Select a base to use






- 1 Press **menu**, then scroll or , or press **5**<sub>JKL</sub> to select **SECURITY SET** and press **menu**.
- 2 Scroll or , or press **4**<sub>GHI</sub> to select **SELECT BASE** and press **menu**.
- 3 Scroll or to select the base number and press **menu** to confirm. **ACCEPTED** is displayed when the base has been selected. **RETRY** is displayed if base selection fails, press **menu** to retry or to exit.

### De-register a handset






- 1 Press **menu**, then scroll or , or press **5**<sub>JKL</sub> to select **SECURITY SET** and press **menu**.
- 2 Scroll or , or press **2**<sub>ABC</sub> to select **DEREGISTRATION** and press **menu**.
- 3 Scroll or to select the handset you want to de-register and press **menu**.
- 4 **ACCEPTED** is displayed when the handset has de-registered. **RETRY** is displayed if de-registration fails, press **menu** to retry or to exit.



### Make internal call







- 1 Press **int** and scroll  or  then press , or enter the handset number directly you want to call.
- 2 The called handset rings and can press  to answer the call.
- 3 Press  to end the call.

### Transfer an external call

- 1 During a call, press **int**.
- 2 Scroll  or  then press , or enter the handset number directly you want to call.
- 3 The called handset can press  to answer. The calling handset can press  to transfer the call.

### 3-Way conference call

While one handset is on an external call, a second internal handset can join in and have a 3-way conference call.

- 1 During an external call, press **int**.
- 2 Scroll  or  then press , or enter the handset number directly you want to call.
- 3 The called handset can press  to answer. The calling handset can press  to start the conference call.
- 4 Either internal handset can press  at any time to leave the conference call.

### How does the 'Touch Activated Keypad' work?

The touch activated keypad will automatically disable when you hold the handset receiver to your ear. The idea being, to reduce the risk of accidental keypad presses while the phone is held against the side of your face. Likewise, the keypad also disables automatically 5 seconds after the last key press. To 'wake' the keypad to enable you to dial further digits, e.g. if you want to access the menu, you should touch any of the number keys, wait for the backlight to come on and then you can dial normally. It is very easy to tell when the keypad is disabled, as the keypad backlight will not be on.



### Troubleshooting

If you are experiencing problems with your Oricom Touch Phone, firstly check that:

- the telephone line cord is correctly connected.
- the mains power cord is correctly connected and the power switched on.
- the batteries are charged, polarities are correct and that the batteries are not in need of replacing.

If you have more than one handset registered to your base remember to check the connections on this too. If you are still experiencing a problem, you are likely to find a solution in the following:

### Cannot make a call

- Is the  symbol missing? - move closer to the base.
- Is  symbol displayed? if so unlock the keypad, see page 6.
- If you have multi-handsets, another handset may already be on a call. **EXT** in use will be shown on display.

### Interference on the Touch when on a call

- If you have Broadband installed you MUST install high quality line filters (not supplied) on all phone sockets. This is not a problem with your Touch phone.

### Handset does not ring/ring is low

- Check the ringer volume level, see page 5.

### Handset is not charging properly

- Check that the handset is sitting correctly in the base or charger. Clean the charging contacts with a dry cloth.

### Buzzing noise on my radio, TV, computer or hearing aid

- Sometimes your phone may interfere with other electrical equipment if it is placed too close. We recommend you leave a distance of at least one metre to avoid this.

**Caller's details are not displayed**

- Make sure you have subscribed to a Caller ID service via your network provider.
- The caller may have withheld their details.
- Let the phone ring a couple of times as there may be a delay in receiving the Caller ID information.

**Accidental key press to the keypad may occur**

- Always use manual key lock.
- When answering a call, always keep contact with your ear and the receiver.
- Avoid touching the keypad area when handling.

**Caller's name is not displayed even though it is stored in the phonebook**

- The name will only be displayed if an exact number match (including STD dialling code) is found.

**Answering machine is not recording messages**

- Check that you have set 'Announce Only' to Off, see page 13.
- The message memory may be full, try deleting some old messages, see page 11.

**I cannot seem to access the answering machine remotely**

- Are you entering the correct remote access PIN, default code is 0000.

**Electrostatic discharge**

If your Touch phone has been subjected to a large electrostatic discharge or a power surge the unit may need to be reset. Use the following procedure to reset the system.

- 1 Remove the batteries from all the cordless handsets
- 2 Unplug the power and the phone line to the main base unit
- 3 Leave it like this for approximately 15 minutes
- 4 Put everything back together and try the handsets again
- 5 If this does not fix the problem call our support line

**IMPORTANT**

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

**SAFETY**

- The LCD display is made of glass and may break if the handset is dropped. Place the phone securely on a stable surface.
- Only use the power supply that came with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.

**Base:**

Input: 240 VAC 50 Hz  
Output: 8 VDC 500 mA  
Polarity: Centre positive

**Charger:**

Input: 240 VAC 50 Hz  
Output: 6 VDC 300 mA  
Polarity: Centre positive

**Battery Usage****IMPORTANT**

THERE IS A RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

Never use non-rechargeable batteries; use the recommended rechargeable type supplied with this telephone. Ni-MH batteries must be disposed of in accordance with the applicable waste disposal regulations.

Battery requirements: Each handset requires three rechargeable Ni-MH batteries, size AAA 1.2V 750mAh

**Batteries**

- Use only the battery type listed in this user guide. Do not use Alkaline or lithium batteries.
- Do not dispose of the batteries in a fire, as they can explode.
- Do not open or mutilate the batteries. Released electrolyte is corrosive and can cause damage to the eyes or skin. It can be toxic if swallowed.
- Avoid contact with metal objects when handling the batteries. These objects could short out the batteries or cause the conductor to overheat resulting in burns.
- Do not attempt to recharge the batteries by heating them.

- Observe the proper polarity, or direction, of any battery. Reverse insertion of the batteries can result in leakage or explosion.
- Remove the batteries if you do not plan to use the product for several months at a time.
- Discard any “dead” batteries because they are likely to leak into the product.
- Do not store this product or the batteries in a high temperature area.

#### NOTE

Your Touch Handset will get warm during charging and usage. This is normal. The handset may take a few seconds to power up.

#### Cleaning your Oricom Touch Phone

Wipe the handset, base and charger with a soft anti-static cloth (supplied). Never use a dry cloth as this may cause a static shock. Never use household polish as this will damage your product.

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The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom “111” Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

#### REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with

no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

#### Caller ID

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge, only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

(a) Oricom warrants that the product is free from defects in materials and workmanship for a period of 12 months effective from the date of purchase. This warranty in no way affects your statutory warranty under the Trade Practices Act 1974 or any other similar legislation. It is important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty Card is located in the package.

(b) Exclusion and limitation of liability. Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:

- (i) Failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product.
- (ii) Negligence on your part or misuse by you of the product.
- (iii) Any un-controlled external cause to the phone not functioning including but not limited to electricity failure, lightning, over voltage.

(iv) Non adherence by you to the warnings in the User Guide and the User Guide generally; and

(v) Modification to the product or services carried out to the product by anyone other than Oricom or on Oricom's behalf.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort or any other statutory or common law (except where a statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

### Customer Support

If you feel this product is not working correctly please consult the user guide and ensure that you are using the product in accordance with the instructions. Remove all extra telephone equipment and connect only this telephone directly to the telephone socket. If the fault is still present, connect another telephone (if available) to the telephone socket. The results will show you whether the fault lies with this unit or with the telephone line.

If the product is working correctly the fault is on the telephone line. Please contact your network operator for assistance.

To order spare parts, additional handsets, replacement batteries and in case of any technical issues you may have with the product please consult our website for further information or send us an email for a prompt response to your enquiry.

In the unlikely event of a fault developing, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt.

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