



# Oricom DECT Digital Coded Phone with Answering System



**USER GUIDE**

eco7100-1

DECT Digital Coded Phone with Answering System

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service and register your product on line at: AUSTRALIA: [www.oricom.com.au](http://www.oricom.com.au)

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## IMPORTANT

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- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- This phone should not be used near intensive care medical equipment. Persons with pacemakers should consult their Doctor or cardiologist before using this phone.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- Privacy of communications may not be ensured when using this telephone.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.

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# SAFETY INFORMATION

- Do not use your telephone during an electrical storm or thunderstorm as it is possible to get an electric shock. Refer to information contained in White pages directory.
- This phone is designed for connection to a PSTN telephone line or an analogue extension port of a PBX system. If you connect this device to a digital extension of a PBX, damage may result to the PBX.

### CAUTION



Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.

Adaptor for base unit and charger:

Base Unit power supply – Input: 100-240VAC

50/60Hz Output: 6V 0.5A

Ext Charger power supply – Input 100-240VAC

50Hz Output: 6V 150mA

## Read first before getting started

### Location

The base unit needs to be placed within 2 metres of the mains power socket and telephone socket so that the cables can reach.

The base unit should not be placed too close to other electrical equipment for avoidi interference.

Avoid exposure of the phone to moisture or liquid.

Avoid exposure of the phone to hot, humid conditions or strong sunlight.

### Radio signals between handset and base unit

To use your handset and base unit together, you must be able to maintain a radio link between them. Be aware that any large metal objects, like a refrigerator, a mirror, filing cabinet etc, between the handset and the base unit may block the radio signal. Other solid structures, like walls, may reduce the signal strength.

### Interference

If the sound quality gets worse as you move around while on a call, this is probably caused by interference between the handset and the base unit, perhaps because you are too near to another phone or other electrical equipment. Move to a different position to clear the interference. If you do not move, it might cause a short break or your call may be cut off.

### Mains power connection

**IMPORTANT** - The base unit and charger pod must be used with the power adaptors that supplied with this product as using other power adaptors might damage the product.

### Battery safety

**ONLY** use the rechargeable batteries supplied with this product.

**DO NOT** use non-rechargeable batteries - which might explode or damage the product.

Remove the batteries if you do not plan to use the product for several months at a time



#### CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.  
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### If you have a Broadband line

If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line; otherwise you may get interference between the telephone and the broadband, which could cause problems.

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# GETTING STARTED

In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to. If you need more broadband micro-filters, contact your broadband supplier.

## Packing contents

The following items should be contained in the pack:

- 1 base unit (with corded handset)
- 1 cordless handset
- 1 charging cradle with power supply
- 1 power supply
- 1 line cord
- 2 rechargeable batteries (Ni-MH 1.2V 400mAh)
- 1 user guide
- 1 color brochure

### Note:

If any of these are missing, please contact your supplier with purchase receipt.

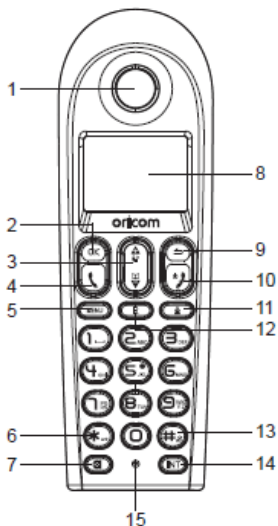
## Battery installation

- 1) Remove the battery compartment cover and insert the AAA rechargeable batteries into the handset in accordance with the polarity that is marked inside the battery compartment.
- 2) Replace the battery compartment cover, sliding it into place, pressing firmly to make sure it is closed.

## Charging the batteries

Before the handset is used for the first time, place it into the charging station for at least 14hours. The charging status is indicated in the handset display.

## Cordless Handset layout



- 1 **Earpiece**
- 2 **OK button**
  - Select a menu entry
- 3 **NAVIGATION button**
  - Up to increase volume and view CID
  - Down to decrease volume and access Phonebook
- 4 **TALK button**
  - Make or Accept a call
- 5 **Menu button**
  - Access to main menu
- 6 **[\*] button**
  - Long press to activate or deactivate the key lock
- 7 **Mute button**
  - Mute or Unmute the microphone during a call
- 8 **Display**
- 9 **BACK button**
  - Cancel a menu entry
  - Backspace the digit (s) or character (s)
  - Press and hold to toggle between handset name and date/time in standby mode
- 10 **END button**
  - End a call
  - Press and hold to turn the handset on/off
  - Exit the menu/operation

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## CORDLESS HANDSET LAYOUT

### 11 Redial button

- Enter redial list to view the last dialed number

### 12 R (Recall) button

### 13 [#] button

- Insert a pause.
- Long press to turn the ringer on/off

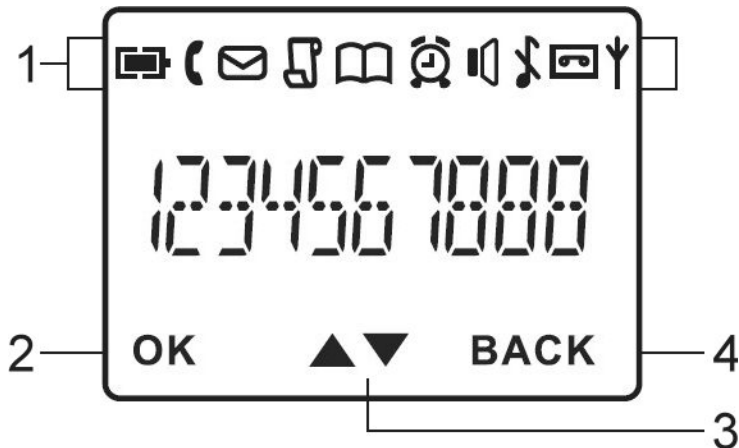
### 14 INT button

- Make the intercom call
- Make the conference call

### 15 Microphone



## Cordless Handset LCD display












- |   |   |
|---|---|
| <p>1 Display icons</p> <p>2 Displays during the MENU mode to confirm the selection</p> <p>3 Indicates more options available Use <b>Up/Down</b> key to scroll up/down</p> | <p>4 Display during the MENU mode<br/>Press <b>BACK</b> to return to the previous menu level.<br/>Press <b>BACK</b> to delete the last entered digit or character</p> |
|---|---|

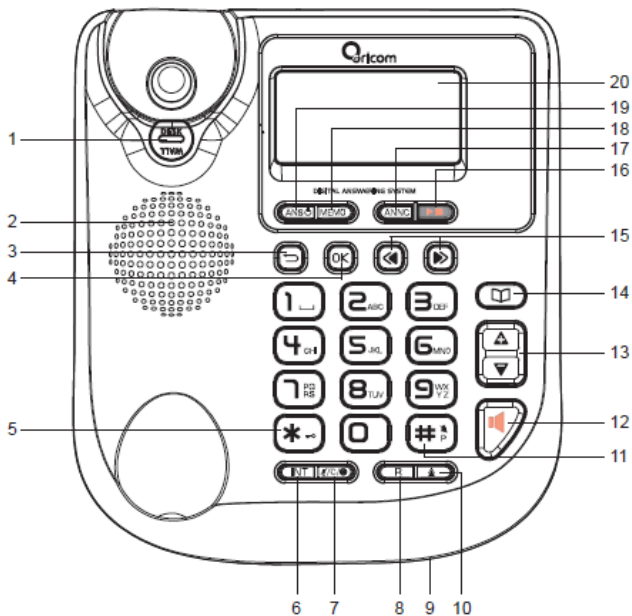
## 8

## CORDLESS HANDSET LCD DISPLAY

## Icon Definition

Icon	Name	Description
	Battery Level Indication	Indicates the battery charge level
	Call	Indicates that an external call is connected or held. Icon blinks when receiving an incoming call.
	Message	Indicates you have a new Voice Mail message.
	Caller display	Indicates you have new missed calls, or the call log is being viewed.
	Phonebook	Displays when the phonebook is accessed.
	Alarm	Displays when the alarm clock is activated.
	Ringer Off	Displays when ringer volume is turned off.
	Signal Level	Indicates that the handset is registered and within range of the base station. Icon blinks when the handset is out of range or is searching for a base.
	Tam	Slowly Blinking to indicate new TAM message(s) Fast blinking to indicate TAM is full Icon is not displayed when TAM is off

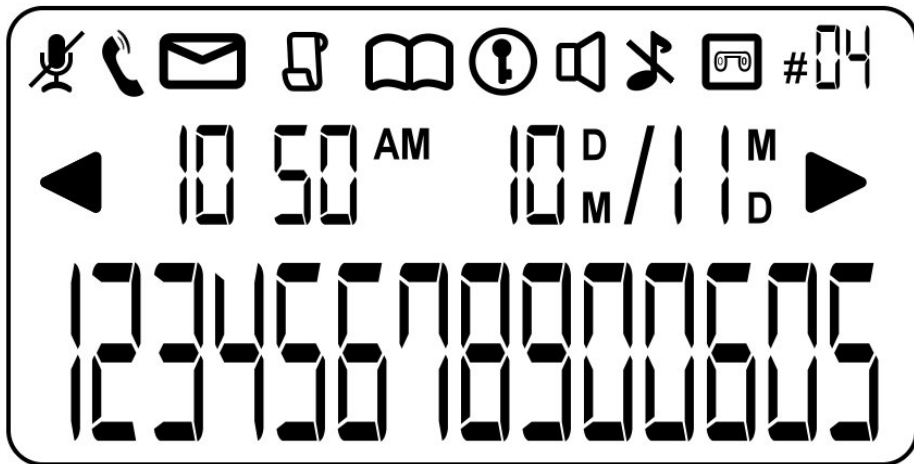
## Corded base key layout



# 10 CORDED BASE KEY LAYOUT










- 1 Hook lock**
  - fix the corded handset on the corded base while the corded base is hung against the wall
- 2 Speaker**
- 3 BACK button**
  - Press to return to Standby mode
- 4 OK/ CLOCK button**
  - Press to confirm all settings
  - Long press to set date and time
- 5 Key lock / \* button**
  - Long press to activate or deactivate the key lock on corded base
- 6 INT/PAGE button**
  - Press to page the registered cordless handset
  - Press to initiate the intercom call
  - Press to make conference call
- 7 MUTE/CANCEL/DELETE button**
- 8 R (Recall) button**
- 9 Microphone**
- 10 Redial button**
  - Press to enter Redial list and make a calling by pressing SPEAKER button or pick up the corded handset
- 11 Ring Off/ Pause/ # button**
  - Long press to turn the ringer on/off
  - Insert a pause
- 12 Speaker button**
  - Press to make or answer a call
  - Press to switch to speakerphone during a call
- 13 Volume button**
  - Press to adjust the corded base ringer level in standby mode
  - Press to adjust the corded base speaker / receiver volume during a call
- 14 Phonebook button**
  - Press to enter Phonebook
- 15 CID up/ down button**
  - Press up/ down button to view the call list
- 16 Play/ Stop button**
  - Press to play message or stop playback
- 17 Announcement button**
- 18 MEMO button**
- 19 Answer On/ Off button**
  - Press to turn the answering system on or off
- 20 Display**

# CORDED BASE LCD LAYOUT 11





# 12 CORDED BASE LCD LAYOUT

## Icons Definition

Icon	Name	Description
	Mute	Indicates the mic is turned off
	Call	Indicates that an external call is connected or held. Icon blinks when receiving an incoming call.
	Message	Indicates you have a new Voice Mail message.
	Caller display	Indicates you have new missed calls, or the call log is being viewed.
	Phonebook	Displays when the phonebook is accessed.
	Key lock	Displays when the key clock is activated.
	Speaker	Displays when the speaker is activated.
	Ringer Off	Displays when ringer volume is turned off.
	TAM	Slowly Blinking to indicate new TAM message(s) Fast blinking to indicate TAM is full Icon won't be displayed when TAM is off

# CORDED BASE LCD LAYOUT 13

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<b>#88</b>	Recorded number in Phonebook or CID list	Indicates the recorded number for Phonebook or CID entry
	Digits on the right	Displays when there is more digit(s) available on the right for displaying
	Digits on the left	Displays when there is more digit(s) available on the left for displaying
<b>88:88AM</b> <b>88M/88D</b>  <b>OR</b>  <b>88:88PM</b> <b>88D/88M</b>	Time/ Date	<ol style="list-style-type: none"><li>1 Displays for Caller ID date/time while viewing CID list</li><li>2 Displays for the actual time</li><li>3 AM/ PM states for the time format</li><li>4 "D" indicates for Date, "M" indicates for Month</li></ol>

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# 14 COREDE BASE LCD LAYOUT

## Menu Tree

Main Menu	Sub-menu 1
PHONEBOOK	NEW ENTRY
	LIST
	EDIT ENTRY
	DELETE
	DELETE ALL
	DIRECT MEM
PERSONAL SET	HANDSET NAME
	HANDSET TONE
	LANGUAGE
	AUTO HANG-UP
CLOCK & ALARM	DATE/ TIME
	SET FORMAT
	ALARM
	ALARM TONE
ADVANCED SET	CHANGE PIN
	REGISTRATION
	UNREGISTER
	RESET
	AUTO PREFIX
	RECALL TIME
	FIRST RING
ANSW MACHINE	PLAY
	DELETE ALL
	ANSW. ON/OFF
	RECORD OGM
	ANSWER MODE
	SETTINGS



## Cordless Handset Operations

### Switching ON/ OFF

Press and hold the **END** button for more than 2 seconds to switch on/off the handset in standby mode. You can switch the handset off to save battery charge.

#### Note:

The handset cannot be used for Emergency calls when switched off. Also, it won't ring during an incoming call. You need to switch it back on to answer a call, which might take some time for the handset to re-establish a radio link with the base unit.

### Make a call

You can input with maximum 24 digits.

**Pre-dialing** - Dial the number and then press **TALK** button.

#### Note:

You can press **BACK** button to erase the digits if you made an error.

**Direct dialing** - Press **TALK** button first and then dial the number

#### Note:

You won't be able to erase and correct the entered digits in direct dialing mode.

### You can also call from Call log/Redial list/Phonebook

#### Call from call log

Press **Navigation Up** button in standby mode and select the desired entry by using **Up/down** button Press **TALK** button to make a call

#### Note:

You need subscribe to Caller Line identification service to view the caller's number or name in the call log.

#### Call from Redial list

Press **Redial** button in standby mode and select the desired entry by using **up/down** button Press **TALK** button to make a call

#### Call from Phonebook

Press **Phonebook** button in standby mode and select the desired entry by using **up/down** button Press **TALK** button to make a call

#### Answer and End a call

**Answer** – Press **TALK** button to answer a call when the phone rings

**End** – Press **END** button to end a conversation

# 16 CORDLESS HANDSET OPERATIONS

## Volume control

During a call, you can increase/ decrease the earpiece volume by pressing Navigation **up/down** button

## Mute

The Mute function allows you to turn off the microphone during a call, so that the caller can't hear you. But, it won't affect you hearing from the caller side.

Press the **Mute** button to activate/ deactivate mute function

### Note:

"**MUTE ON**" will be displayed on the handset screen when mute is activated

### Note:

Incoming calls can still be answered even when the keypad is locked.

## Call waiting

If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed on your phone if you have subscribed to Caller Line Identification service (**CLI**). Please contact your network provider for more information on this service.

## Paging

This feature enables you to locate the misplaced cordless handset when it is in range and with power on.

Press **INT/PAGE** button on the base unit, all the registered handsets will start to ring.

Press **TALK** button on any one of the registered handsets or press **INT/PAGE** button on the corded base again to stop paging

## To lock/ unlock the keypad

Press and hold the **★** key for about 2 seconds to lock/ unlock the keypad in standby mode.

## Using your Phonebook

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You can store up to 30 phonebook memories with a maximum of 24 digits for the phone number and 12 characters for name for each entry.

The stored entries will be listed in alphabetic order.

### Add an entry into Phonebook

1. Press **MENU** button in standby mode and select **PHONEBOOK** with navigation up/down button
2. Press **OK** button to access **PHONEBOOK** and select **NEW ENTRY**
3. Press **OK** button to confirm your selection and handset will display **ENTER NAME**
4. Enter the name by pressing the corresponding numeric button and press **OK** button to confirm
5. Enter the contact number and then press **OK** to confirm.

A confirmation beep will be emitted.

#### Note:

You can erase the entered content by pressing **BACK** button if you make an error.

You can't save a new entry when the memory is full. In that case, you will have to delete some existing entries to make space for the new one..

### View a Phonebook entry

1. Press **Phonebook (Navigation down)** button in standby mode to access **Phonebook** directly
2. Press **Navigation Up/Down** button to select a entry, then press **OK** button to confirm and the stored number will be displayed

### Or you can view by another way:

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **LIST** and then press **OK** button to confirm
3. Press **Up/Down** button to select a entry, then press **OK** button to confirm and the stored number will be displayed

### Edit a Phonebook entry

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **EDIT ENTRY** and then press **OK** button to confirm
3. Press **Up/Down** button to select a entry, then press **OK** button to confirm
4. The current stored name will be displayed, edit the name and press **OK** button to confirm
5. The current stored name will be displayed, edit the number and press **OK** button to confirm

# 18 USING YOUR PHONEBOOK

## Note:

You can erase the entered content by pressing **BACK** button if you make an error..

### Delete a Phonebook entry

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **DELETE** and then press **OK** button to confirm
3. Press **Up/Down** button to select a entry, then press **OK** button to confirm
4. Handset will display **DELETE?**, press **OK** button to confirm and a confirmation beep will be emitted.

### Delete all Phonebook entries

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **DELETE ALL** and then press **OK** button to confirm
3. Handset will display **DELETE?**, press **OK** button to confirm and a confirmation beep will be emitted.

### Direct memory

You can store 2 direct access memories (**Key 1 & 2**) in the Phonebook.

Long press the corresponding key in standby mode will automatically dial the stored number.

### Add a direct memory

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **DIRECT MEM.** and then press **OK** button to confirm
3. Press **Up/Down** button to select **KEY 1** or **KEY 2**, press **OK** button to confirm
4. handset will display **NO NUMBER**, press **MENU** button to display **EDIT NUMBER**
5. Press **OK** button to display **ENTER NAME** and press **OK** again to confirm, enter name and save by pressing **OK** button
6. **ENTER NUMBER** will be displayed and press **OK** to confirm, enter the number and save by pressing **OK** button

### Edit a direct memory

1. Press **MENU** button and select **PHONEBOOK** by using **Navigation Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **DIRECT MEM.** and then press **OK** button to confirm
3. Press **Up/Down** button to select **KEY 1** or **KEY 2**, press **OK** button to confirm

# USING YOUR PHONEBOOK 19

4. The current stored name will be displayed, press **MENU** button to display **EDIT NUMBER**
5. Press **OK** button to confirm, edit the name and press **OK** to confirm
6. The current stored number will be displayed, edit the number and press **OK** to confirm

## Delete a direct memory

1. Press **MENU** button and select **PHONEBOOK** by using Navigation **Up/Down** button, press **OK** button to confirm
2. Press **Up/Down** button to select **DIRECT MEM.** and then press **OK** button to confirm
3. Press **Up/Down** button to select **KEY 1** or **KEY 2**, press **OK** button to confirm and the current stored name will be displayed
4. Press **MENU** button and select **DELETE** by using **Up/Down** button
5. Press **OK** button to confirm, **DELETE?** will be displayed and then press **OK** to confirm. A confirmation beep will be emitted.

# 20 USING THE CALL LOG

## Using the call log

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Caller ID enables you to see the your callers' phone number on the handset display before you answer and also in your Call Log afterwards, but you have to subscribe to the Caller ID service first. Check with your telephone network service provider for more details if you need this service.

The last 20 external calls can be stored in the call log.

### View the Call Log

1. Press **Call Log (Navigation Up button)** in standby mode and press **Up/Down** button to browse the call list.
2. Press **OK** button to display more details of the call, including date and time.

### Save an entry into Phonebook from Call Log

1. Press **Call Log (Navigation Up button)** in standby mode and press **Up/Down** button to select an entry
2. Press **MENU** button and select **SAVE NUMBER** by using **Up/Down** button, press **OK** to confirm
3. Enter the name and press **OK** to confirm

### Delete a call log entry

1. Press **Call Log (Navigation Up button)** in standby mode and press **Up/Down** button to select an entry
2. Press **MENU** button and select **DELETE** by using **Up/Down** button, press **OK** to confirm
3. Handset will display **DELETE?**, press **OK** to confirm and a confirmation beep will be emitted

### Delete all call log entries

1. Press **Call Log (Navigation Up button)** in standby mode
2. Press **MENU** button and select **DELETE ALL** by using **Up/Down** button, press **OK** to confirm
3. Handset will display **DELETE?**, press **OK** button to confirm and a confirmation beep will be emitted

## Using the Redial list

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The last 5 dialed numbers will be stored in the Redial list.

### View the Redial list

Press **Redial** button in standby mode and browse the redial list by using **Up/Down** button

### Save an entry into Phonebook from Redial list

1. Press **Redial** button in standby mode
2. Press **Up/Down** button to select an entry and press **MENU** button
3. Press **Up/Down** button to select **SAVE NUMBER** and press **OK** button to confirm
4. Enter the name and press **OK** button to confirm, **SAVED** will be displayed on the handset with a confirmation beep emitted

### Delete a redial entry

1. Press **Redial** button in standby mode
2. Press **Up/Down** button to select an entry and press **MENU** button
3. Press **Up/Down** button to select **DELETE** and press **OK** button to confirm
4. Handset will display **DELETE?**, press **OK** button to confirm and a confirmation beep will be emitted

### Delete all redial entries

1. Press **Redial** button in standby mode
2. Press **MENU** button and select **DELETE ALL** by using **Up/Down** button, press **OK** button to confirm
3. Handset will display **DELETE?**, press **OK** button to confirm and a confirmation beep will be emitted

### Change your handset name

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **HANDSET NAME** and then press **OK** button to confirm
4. The current handset name will be display, press **BACK** button to erase the content
5. Enter the new name and press **OK** button to confirm

### Change your handset tone

#### Set the ring volume

There are 5 options for ringer volume: **OFF**, **LEVEL 1**, **LEVEL 2**, **LEVEL 3**, **LEVEL 4**.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **HANDSET TONE** and press **OK** button to confirm

## 22 USING THE REDIAL LIST

4. Press **Up/Down** button to select **RING VOLUME** and press **OK** button to confirm
5. Press **Up/Down** button to select your desired volume and then press **OK** button to confirm

### Set the ring melody

There are 10 melodies available on your handset.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **HANDSET TONE** and press **OK** button to confirm
4. Press **Up/Down** button to select **RING TONES** and press **OK** button to confirm
5. Press **Up/Down** button to select your desired melody and then press **OK** button to confirm

### Activate/deactivate key tone

The handset can be programmed to emit a tone with each key press. You can choose to activate or deactivate this feature.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **HANDSET TONE** and press **OK** button to confirm
4. Press **Up/Down** button to select **KEY BEEP** and press **OK** button to confirm

5. Press **Up/Down** button to select **ON** or **OFF** and then press **OK** button to confirm

### Change the display language

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **LANGUAGE** and press **OK** button to confirm
4. Press **Up/Down** button to select your desired language and then press **OK** button to confirm

### Activate/deactivate auto hang-up

This feature enables you to automatically end a call by simply placing the handset back to the charging cradle.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **PERSONAL SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **AUTO HANG-UP** and press **OK** button to confirm
4. Press **Up/Down** button to select **ON** or **OFF** and then press **OK** button to confirm



# SET CLOCK & ALARM 23

## Set Clock & Alarm

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### Set Date and time

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **CLOCK & ALARM** and press **OK** button to confirm
3. Press **Up/Down** button to select **DATE/TIME** and press **OK** button to confirm
4. Enter the current year, month and date and then press **OK** button to confirm
5. Enter the current hour and minute, press **Up/Down** button to select **AM** or **PM** and then press **OK** button to confirm

### Date/ time format

You can set the date/time format into your preferred format.

### Set time format

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **CLOCK & ALARM** and press **OK** button to confirm
3. Press **Up/Down** button to select **SET FORMAT** and press **OK** button to confirm
4. Press **Up/Down** button to select **TIME FORMAT** and press **OK** button to confirm
5. Press **Up/Down** button to select **12 HOURS** or **24 HOURS** and then press **OK** button to confirm

### Set date format

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **CLOCK & ALARM** and press **OK** button to confirm
3. Press **Up/Down** button to select **SET FORMAT** and press **OK** button to confirm
4. Press **Up/Down** button to select **DATE FORMAT** and press **OK** button to confirm
5. Press **Up/Down** button to select **DD/MM** or **MM/DD** and then press **OK** button to confirm

### Set Alarm

When the alarm is set, the alarm clock icon will be displayed on the handset screen.

The alarm can be set to sound once or daily.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **CLOCK & ALARM** and press **OK** button to confirm
3. Press **Up/Down** button to select **ALARM** and press **OK** button to confirm
4. Press **Up/Down** button to select **ON ONCE**, **ON DAILY** or **OFF** and then press **OK** button to confirm

If you select **ON ONCE** or **ON DAILY**, enter the alarm time in **HH-MM** format and press **Up/Down** button to select **AM** or **PM** (when the time is in 12 hours format), then press **OK** button to confirm.

# 24 SET CLOCK & ALARM

## Set the Alarm tone

There are 3 alarm melodies available.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **CLOCK & ALARM** and press **OK** button to confirm
3. Press **Up/Down** button to select **ALARM TONE** and press **OK** button to confirm
4. Press **Up/Down** button to select your desired melody and then press **OK** button to confirm

## Advanced use of your telephone

### Change PIN

The master PIN is used for registering/ unregistering the handsets and accessing the answering machine remotely.

The default PIN is 0000. The maximum length is 8 digits.

If you forget your PIN code, you can reset the handset to resume it back to the default 0000.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **CHANGE PIN** and press **OK** button to confirm
4. Enter the current PIN code and press **OK** button to confirm
5. Enter the new PIN and then press **OK** button to confirm

### Register your handset

When you purchase a telephone, all included handsets are pre-registered to the base.

This telephone can support to register with maximum 4 cordless handsets.

1. Press and hold **INT/PAGE** button on the corded base for about 5 seconds

2. Press **MENU** button on the handset in standby mode
3. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
4. Press **Up/Down** button to select **REGISTRATION** and press **OK** button to confirm
5. Enter the **PIN** code and press **OK** button to confirm. **WAITING** will be displayed on the handset. A confirmation beep will be emitted to indicate a successful registration and the handset will return to standby mode with its handset number displayed.

### Un-register your handset

1. Press **MENU** button on the handset in standby mode
2. Press **Up/ Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **UNREGISTER** and press **OK** button to confirm
4. Enter the **PIN** code and press **OK** button to confirm
5. Press **Up/Down** button to select the handset you want to un-register and then press **OK** button to confirm

### Reset your telephone

This feature allows you to reset your phone to its default settings.

# 26 ADVANCED USE OF YOUR TELEPHONE

After reset, all your personal settings including the entries in call log and redial list will be deleted.

But, the entries in your Phonebook will remain unchanged and the recorded messages (answering machine model) will also remain unchanged.

1. Press **MENU** button on the handset in standby mode
2. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **RESET** and press **OK** button to confirm
4. CONFIRM? will be displayed on the handset, press **OK** button to confirm

## Set Prefix

This feature allows you to define a prefix number (maximum with 10 digits) to be added to the beginning of any pre-dial number.

1. Press **MENU** button on the handset in standby mode
2. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **AUTO PREFIX** and press **OK** button to confirm
4. Press **Up/Down** button to select **PREFIX** and press **OK** button to confirm
5. Enter the number and then press **OK** button to confirm

## Recall time

This feature allows you to choose the different Recall time to accommodate the setting of your telephone service provider for using customer calling service, such as Call waiting.

1. Press **MENU** button on the handset in standby mode
2. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **RECALL TIME** and press **OK** button to confirm
4. Press **Up/Down** button to select **SHORT, MEDIUM** or **LONG** and press **OK** button to confirm

## Set First ring

The first ring of an incoming call will not be emitted when this feature is set to OFF.

1. Press **MENU** button on the handset in standby mode
2. Press **Up/Down** button to select **ADVANCED SET** and press **OK** button to confirm
3. Press **Up/Down** button to select **FIRST RING** and press **OK** button to confirm
4. Press **Up/Down** button to select **ON** or **OFF** and press **OK** button to confirm

# USING THE INTERCOM/ MAKE CONFERENCE CALL 27

## Using the intercom/Make conference call

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### Initiate an intercom call

1. Press **INT** button (or the **INT/PAGE** button on the base unit) in standby mode
2. Handset will display **INT** with the relevant handset numbers that are available for intercom.
3. Press the specific handset number you want to call, or press \* to call handsets

#### Note:

if there is only one cordless handset registered on the corded base, press **INT** button on the handset will automatically call the corded base. "0" is presented for the corded base when there are more than one registered cordless handsets.

### Answer an incoming call during intercom

When there is an incoming call during intercom, you will hear the alert tone and **CALLING** will be displayed on handset screen.

Press **TALK** button to answer the incoming call and the intercom will be ended

Or you can put the intercom on hold by pressing **INT** button, then press **TALK** button to answer the incoming call

Press **END** button to end the conversation with external call and the handset will return to the previous intercom

### Transfer an external call to another handset

1. Press **INT** button to put the external call on hold (the caller won't be able to hear you)
2. Handset will display **INT** with the relevant handset numbers that are available for intercom.
3. Press the specific handset number you want to call, or press \* to call handsets
4. Press **TALK** button on the handset(s) that being called to accept the internal call, then press **END** button on the originating handset to transfer the external call

#### Note:

If there is no answer from the internal handset(s), you can press **INT** button to resume the external call.

### Establish a three-party conference call

1. Press **INT** button to put the external call on hold (the caller won't be able to hear you)
2. Handset will display **INT** with the relevant handset numbers that are available for intercom, press the specific handset number you want to call
3. Press **TALK** button on the handset that being called to accept the internal call, then press and hold the **INT** button on the originating handset for about 2 seconds to establish the three-party conference. **CONFERENCE** will be displayed on the handset screen.

# 28 ANSWERING SYSTEM

## Answering system

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### Turn On/ off the answering system

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **ANSW. ON/OFF** and press **OK** button to confirm
4. Press **Up/Down** button to select **ON** or **OFF** and press **OK** button to confirm Or you can simply press the **ANSWER ON/OFF** button on the base unit to turn it on or off

### Set the answering mode

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **ANSWER MODE** and press **OK** button to confirm
4. Press **Up/Down** button to select **ANSW.&RECORD** or **ANSWER ONLY** and press **OK** button to confirm

### Set Ring delay

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **SETTING** and press **OK** button to confirm

4. Press **Up/Down** button to select **RING DELAY** and press **OK** button to confirm
5. Press **Up/Down** button to select 2-7 rings or **ECONOMY** and then press **OK** to confirm

### Note:

When **ECONOMY** mode is selected, the answering machine will answer calls & start to play the message after 5 rings if there is no new recorded message(s), or after 3 rings if there is at least one new recorded message.

### Listen to the recorded messages

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **PLAY** and press **OK** button to confirm. The recorded messages will be started to play, you can adjust the earpiece volume by pressing the **Up/down** button

Or you can simply press the **PLAY/STOP** button on the base unit to play the recorded messages

### Delete ALL messages

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **DELETE ALL** and press **OK** button to confirm.

4. **CONFIRM?** will be displayed on the handset, press **OK** button to confirm Or you can simply press and hold the **Mute/C/Delete** button on the base unit to delete all recorded messages.

## Record an outgoing message

The pre-recorded outgoing message will be played to the caller when the answering system answers the call, unless you have recorded your own message.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **RECORD OGM** and press **OK** button to confirm.
4. Press **Up/Down** button to select **ANSW.&RECORD** or **ANSWER ONLY** and press **OK** button to confirm
5. Press **Up/Down** button to select **RECORD OGM** and press **OK** button to confirm.
6. **RECORDING.** will be displayed on the handset screen and you can start to record the message (speak as you normally do during the call)
7. Press **OK** button to confirm to save the recorded message

## Delete your recorded OGM

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm

3. Press **Up/Down** button to select **RECORD OGM** and press **OK** button to confirm.
4. Press **Up/Down** button to select **ANSW.&RECORD** or **ANSWER ONLY** and press **OK** button to confirm
5. Press **Up/Down** button to select **DELETE** and press **OK** button to confirm.

## Play the current OGM

The answering machine will play the pre-recorded outgoing message if you haven't recorded your own message.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **RECORD OGM** and press **OK** button to confirm.
4. Press **Up/Down** button to select **ANSW.&RECORD** or **ANSWER ONLY** and press **OK** button to confirm
5. Press **Up/Down** button to select **PLAY** and press **OK** button to confirm to listen

## Activate/deactivate Remote control access

Once the remote control access is activated, you can check the messages of your answering system by calling from another phone when you are away from home.

# 30 ANSWERING SYSTEM

If the answering system is turned off, you must change your master **PIN** from its default 0000, before you can use the remote access feature.

1. Press **MENU** button in standby mode
2. Press **Up/Down** button to select **ANSW MACHINE** and press **OK** button to confirm
3. Press **Up/Down** button to select **SETTINGS** and press **OK** button to confirm.
4. Press **Up/Down** button to select **REMOTE ACC.** and press **OK** button to confirm.
5. Press **Up/Down** button to select **ACTIVATE** or **DEACTIVATE** and press **OK** button to confirm.

## Access the answering system remotely

Dial your home number from another phone, when the answering system answers your call and starts to play the **OGM**, press # key on the phone and enter the remote access code (which is same as your PIN code)

**The remote feature lets you perform the following functions by pressing the corresponding numeric key:**

- Review message 1
- Play back messages 2
- Stop message playback 8
- Erase message 6 (during message playback)
- Skip message 3
- Turn on answerer machine 7
- Turn off answerer machine 9

### Note:

If the answering system is off, and the master **PIN** has been changed from its default 0000, it will answer the call after 10 rings.



## Corded Base Operations

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### Set Date and Time

Press and hold OK/CLK button, the LCD will be displayed:

-- :-- AM -- D/-- M

Select **AM/PM** Key in the time and date, you can erase the entered content by pressing **Mute/C/Delete** button if you made an error.

Press **OK/CLK** button to save the setting. A confirmation beep will be emitted.

### Make a call

**Pre-dialling** - Dial the number in standby mode and then pick up the corded handset or press Speaker button to make the call directly

#### Note:

You can press **BACK** button to erase the digits if you made an error.

**Direct dialling** - Pick up the corded handset or press **Speaker** button, then dial the number you want to call

#### Note:

You won't be able to erase and correct the entered digits in direct dialling mode.

### Volume control

During the call, you can adjust the handset receiver/base speaker volume by pressing **Volume up/down** button.

There are 5 ringer volume levels available: **L1, L2, L3, L4, L5**.

In standby mode, you can adjust the base ringer volume by pressing **Volume up/down** button.

There are 6 ringer volume levels available: **L0, L1, L2, L3, L4, L5**.

You can also turn off the base ringer by simply pressing and holding the # button in standby mode, the ring off icon will be displayed on the LCD.

Press and hold # button again to turn on the base ringer, the ringer level will be same as previous setting.

### Mute Function

During the call, press the **Mute/C/Delete** button to activate/ deactivate mute function

#### Note:

The Mute icon will be displayed on the LCD when mute is activated, and the caller won't be able to hear you.

# 32 CORDED BASE OPERATIONS

## Activate/deactivate Key Lock function

In standby mode, press and hold \* button to activate/deactivate key lock.

The key lock icon will be displayed on the LCD when this function is activated.

## Redial List on the corded base

There are 5 entries can be stored in the redial list.

### View redial list

Press **Redial** button in standby mode and browse the redial list by pressing **CID up/down button**

### Make a call from redial list

1. Press **Redial** button in standby mode and select an entry by pressing **CID up/down button**
2. Pick up the corded handset or press Speaker button to automatically dial the selected number.

### Add a redial entry into Phonebook

Press **Redial** button in standby mode and select an entry by pressing **CID up/down button**.

Press and hold **Phonebook** button, then press **OK** button to confirm to save the number into Phonebook. A confirmation tone will be emitted.

### Delete a redial entry

Press **Redial** button in standby mode and select an entry by pressing **CID up/down button**

Press **Mute/cancel/delete** button and the LCD will display

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

### Delete all redial entries

Press **Redial** button in standby mode

Long press and hold **Mute/C/delete** button and the LCD will display

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

### Phonebook on the corded base

You can store 30 phone numbers into Phonebook with maximum 24 digits for each number.

### View Phonebook entries

Press **Phonebook** button in standby mode and browse the entries by pressing **CID up/down button**

The Phonebook icon will be displayed on the LCD, and the corresponding record number will also be displayed at the top right corner (such as #01).

### Add an entry into Phonebook

Long press and hold the **Phonebook** button till the Phonebook icon is displayed on the LCD.

Key in the number you want to add, press **Mute/C/Delete** button to erase the entered digit if you made an error.

# CORDED BASE OPERATIONS 33

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

## Edit a Phonebook entry

Press **Phonebook** button in standby mode and select an entry by pressing **CID up/down** button

Press and hold **Phonebook** button again till the Phonebook icon is displayed on the LCD.

Press **Mute/C/Delete** button to erase the original number

Key in the number and then press **OK/CLK** button to confirm.

A confirmation tone will be emitted and the base will return to standby mode.

## Delete a Phonebook entry

Press **Phonebook** button in standby mode and select an entry by pressing **CID up/down** button

Press **Mute/C/Delete** button and the LCD will be displayed:

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

## Delete all Phonebook entries

Press **Phonebook** button in standby mode

Long press and hold **Mute/C/Delete** button and the

LCD will be displayed:

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

## Caller ID on the corded base

This is a call log that shows the phone numbers of the incoming calls. There are 20 records can be stored on the base with maximum 24 digits for each record.

Each CID record will be displayed with the corresponding time, date and phone number (but CID name won't be displayed.)

## View CID record

Press **CID up/down** button to browse through the call log in standby mode

The call log icon will be displayed on LCD, and the corresponding record number will also be displayed at the top right corner (such as #01).

## Add a CID record into Phonebook

Press **CID up/down** button in standby mode to select an entry

Press and hold **Phonebook** button till the Phonebook icon is displayed on the LCD

Press **Mute/C/Delete** button to erase the digits if you want to edit the number, then press **OK/CLK** button to confirm.

# 34 CORDED BASE OPERATIONS

A confirmation tone will be emitted and the base will return to Standby mode.

## Delete a CID record

Press **CID up/down** button in standby mode to select an entry

Press **Mute/C/Delete** button and the LCD will be displayed:

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

## Delete all CID records

Press **CID up/down** button in standby mode

Long press and hold **Mute/C/Delete** button and the LCD will be displayed:

Press **OK/CLK** button to confirm. A confirmation tone will be emitted and the base will return to standby mode.

## Intercom Function

The base can support a maximum of 4 registered cordless handsets.

## Make an intercom from Base to Handset

Press **INT/PAGE** button in standby mode to page all registered cordless handsets

The paging tone will be emitted from the base and all registered handsets will start to ring

Press **TALK** button on any handsets to establish the intercom.

### Note:

if you want to cancel the intercom before being answered by the registered handsets, simply press the **INT/PAGE** button again to stop paging.

## Answer an incoming call during intercom

When there is an incoming call during intercom, you will hear the alert tone

Press **Speaker** button to answer the incoming call and the intercom will be on hold

You can press **INT/PAGE** button to switch between the intercom or external call

## Transfer an external call to Handset

When the corded base is connected with an external line, press **INT/PAGE** button to page all registered cordless handsets.

Press **Speaker** button or put the corded handset back to the corded base to end the call. The external call is transferred and all registered cordless handsets will start to ring.

Press **TALK** button on any one of the registered handsets to accept the transferred call.

## **Make a Conference call**

Your phone can make a conference call between the corded base, 1 registered handset and 1 external line, or between 2 registered handsets and 1 external line.

When the corded base is connected with an external line, press **INT/PAGE** button to page all registered cordless handsets.

Press **TALK** button on any one of the registered handsets to accept the intercom and the external line will be on hold.

Press and hold **INT/PAGE** button on the corded base for about 2 seconds to establish the 3-party conference.

# 36 ANSWERING SYSTEM ON THE BASE

## Answering system on the base

### Turn on/off the answering system

You can press **ANS** button to turn on/off the answering machine.

#### Note:

When it is set On, **An On** will be displayed on the LCD and answering machine icon will also be displayed. When it is Off, **An Off** will be displayed on the LCD.

### Listen to the recorded message

Press **Play/Stop** button in standby mode to play the corded messages, press **CID up/down** button to skip to the next message or go back to listen to the previous one

### Delete a recorded message

Press **Play/Stop** button in standby mode and select one recorded message by pressing **CID up/down** button

Press **Mute/C/Delete** button to delete the selected message.

A confirmation tone will be emitted and the base will return to standby mode.

### Delete all recorded messages

Press **Play/Stop** button in standby mode

Press and hold **Mute/C/Delete** button for about 5 seconds to delete all the recorded messages.

A confirmation tone will be emitted and the base will return to standby mode.

### Record your MEMO

Press and hold **MEMO** button in standby mode and the LCD will display:



You can start to record your message (speak as you normally do in the speaker mode) and press **MEMO** button again to save to the recorded message

### Play your MEMO

Press **Play/Stop** button in standby mode to listen the recorded **MEMO**

Press **CID up/down** button to go back to the previous message or skip to the next one

You can adjust the volume by pressing **Volume up/down** button

### Delete a MEMO

Press **Play/Stop** button in standby mode and select a memo by pressing **CID up/down** button

Press **Mute/C/Delete** button to delete the selected memo  
A confirmation tone will be emitted and the base will return to standby mode.

## Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website [www.oricom.com.au](http://www.oricom.com.au).

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

## Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: [www.oricom.com.au](http://www.oricom.com.au)

# 38 WARRANTY

## How to make a claim under Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, contact details follow.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories, Send the approved returns to:

Oricom International Pty Ltd

Locked Bag 658

South Windsor NSW 2756 Australia

Please note that this warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

## Important Information

### Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair.

Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.



## Warranty Information (Australia)

This Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom makes no other warranties or conditions, express or implied, including as to acceptable quality and fitness for a particular purpose, except as stated in this Warranty. Any implied warranties that may be imposed by law are limited in duration to the Warranty Period.

Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

This warranty in no way affects your statutory warranty rights under the Competition and Consumer Act 2010 or any other similar legislation.

The Warranty Period will be 1 year from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services.

You are entitled to a replacement product or repair of the product according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends

to the original purchaser only and is not transferable. Rechargeable battery cells and rechargeable battery packs (if supplied) with this product are covered under this warranty for a period of 90 days.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

Oricom does not warrant that the operation of the product will be uninterrupted or error free.

Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product. These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement

# 40 WARRANTY

between you and Oricom regarding the product.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be in breach of a warranty expressly set out in this User Guide or under the Competition and Consumer Act 2010 and excludes any liability for damages or any other remedy arising under any other legislation or the common law if the damage occurs as a result of:

1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. negligence on your part or misuse by you of the product;
3. an uncontrollable external cause which results in the product not functioning including but not limited to power failure, lightning or over voltage; and
4. modification to the product or services carried out on the production by anyone other than Oricom or Oricom's authorised service provider.

Oricom will not be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party. This limitation of

liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other claim. However, this limitation of liability will not apply to claims for personal injury. Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Competition and Consumer Act 2010 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



## Contact details for Oricom Support and Warranty Claims in Australia

Oricom International Pty Ltd  
Locked Bag 658  
South Windsor, NSW 2756  
Australia

Email: [support@oricom.com.au](mailto:support@oricom.com.au)  
Phone: 1300 889 785  
(Monday to Friday 8am to 6pm AEST)  
Web: [www.oricom.com.au](http://www.oricom.com.au)  
Fax: (02) 4574 8898



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