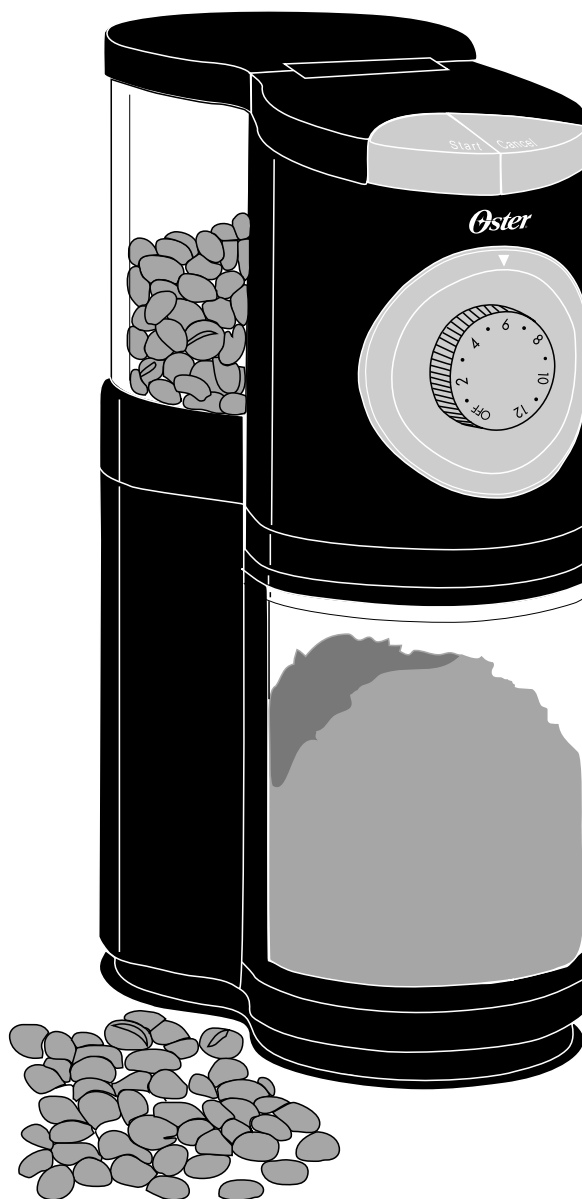


# Oster®

COFFEE BURR MILL  
Model 6389-33

# User Manual



**QUESTIONS? COMMENTS? IN CANADA: 1 800 667-8623**

[www.oster.com](http://www.oster.com)

P.N. 114418

# introduction

## Introduction

Thank you for selecting an Oster® Burr Mill, the finest coffee burr mill in its class on the market. Your new burr mill presents an innovative 12 cup flexible, auto-off timer. The mill has 16 different settings – from fine to coarse – for the freshest coffee ever, a translucent, 4.5 oz. or 8 oz. whole bean hopper, a translucent, removable ground coffee chamber with capacity for 12 5 oz. cups of medium grind coffee grounds, and hidden cord storage. The removable ground coffee chamber is dishwasher safe, top rack.

Available in matte black or white, your new Oster® Burr Mill's sleek styling incorporates the latest in safety features, including a hopper lid safety switch to stop grinding operations if the lid is opened; an auto-off switch that shuts off the mill when the ground coffee chamber is not properly seated; and easily accessible, clearly marked START and CANCEL buttons. The mill's auto-off timer will shut off the unit when the desired amount of beans have been ground.

Please read **ALL** of the instructions in this manual carefully before you begin to use this appliance. Proper care and maintenance will ensure a long life and a trouble-free operation for this appliance.

**Please save these instructions  
and refer to them for cleaning and care tips.**

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## **IMPORTANT SAFEGUARDS**

*safety*

To reduce the risk of fire, electric shock and/or injury to persons, basic safety precautions should always be followed when using electrical appliances, including the following:

1. READ ALL INSTRUCTIONS BEFORE USING THE MACHINE
2. To protect against electric shock, do not immerse cord, plugs or machine in water or in any other liquid.
3. Close adult supervision is necessary when this appliance is used by or near children.
4. Turn the control switch to OFF and unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
5. Avoid contacting moving parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return this appliance only to the nearest Authorized Service Center for examination, repair or adjustment.
7. The use of accessory attachments not recommended for Oster® or Mr. Coffee® products may cause hazards or injuries.
8. Do not use the appliance outdoors.
9. Do not let the appliance cord hang over the edge of table or counter, or touch hot surfaces.
10. Check the appliance hopper for presence of foreign objects before using.
11. Do not place this appliance on or near a hot gas or electric burner or in a heated oven.
12. The appliance should be turned to the OFF position in order to disconnect it from the power supply.
13. Do not use the appliance for other than household use.
14. Place the appliance on a stable, flat surface.

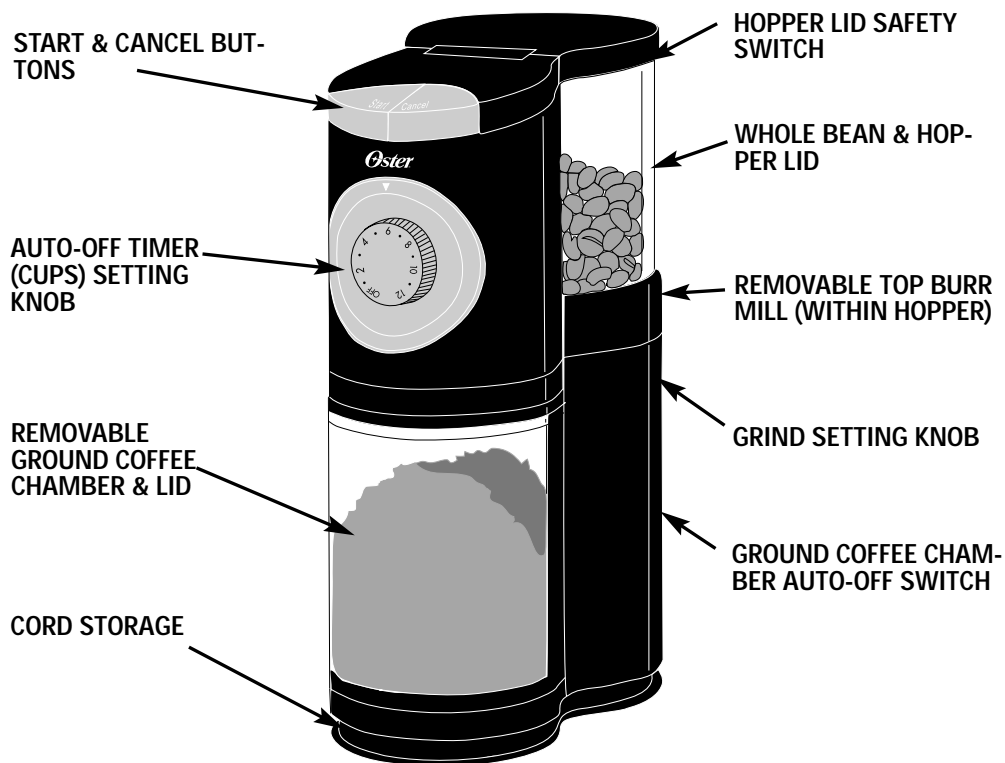
### **Special Cord Set Instructions**

1. A short power supply cord is provided to reduce the hazards resulting from a person or pet becoming entangled in or tripping over a longer cord.
2. An extension cord may be purchased and used if care is exercised in its use.
3. If an extension cord is used, the marked electrical rating of the extension cord must be at least 10 amps and 120 volts. The resulting extended cord must be arranged so that it will not drape over a countertop or tabletop where it can be pulled on by children or tripped over accidentally

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still doesn't fit, contact a qualified electrician. Do not modify the plug in any way.

## SAVE THESE INSTRUCTIONS

### PARTS DIAGRAM



### USING YOUR OSTER® BURR MILL

The Oster® burr mill features 16 grinding settings, from very fine to coarse. The coffee burr mill minimizes heat generation in the grinding process by using opposing burrs to crush the whole beans to a uniform grind, preserving the unique flavour of your favourite coffee. To use:

1. Fill the whole bean hopper with fresh coffee beans and close the lid to preserve freshness
2. Select the number of cups of coffee you will be brewing, from 1 to 12 (adjusted to 5 oz. cups), with the **TIMER SETTING KNOB**. To obtain the best cup of coffee or espresso, grind only the amount of coffee you will use immediately. The timer is programmed to grind the

number of cups indicated for an automatic drip coffee maker using a medium grind, unless otherwise indicated.

3. Press the START button.
4. While the machine is ON, rotate the GRIND SETTING KNOB to select your preferred coffee grind setting (see Grind Setting Chart). If you turn the grind setting knob to the right, the grind will be progressively coarser at each point. As you familiarize yourself with the mill, you will discover which settings best suit your coffee-making preferences. For best results always select the grind setting while the unit is running or when the whole bean hopper is empty.
5. The appliance's timer will shut off the burr mill when you have ground the desired amount of beans. If the ground coffee chamber is not correctly seated while the mill is operating, the auto-off switch will shut off the appliance.
6. When grinding is complete, pull out the ground coffee chamber and remove the lid (Figure 1). Ground coffee can be easily poured from the chamber.
7. Any beans older than 1 week should be removed from the hopper.
8. To ensure freshness, coffee beans should preferably be stored in the refrigerator, tightly closed in their original bag or can.

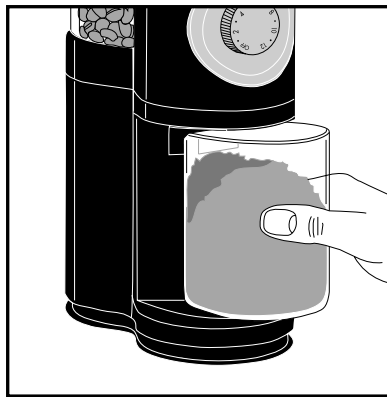
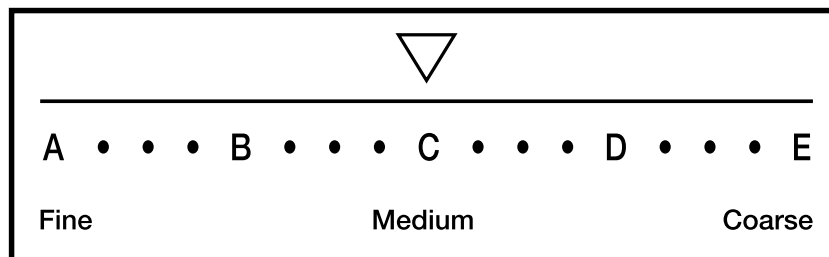


Figure 1 (removing the ground coffee chamber)

## GRIND SETTING CHART



**Fine for Espresso  
and Cappuccino**

**Medium for Automatic  
Drip Coffee Makers**

**Coarse for Manual,  
Percolator and Coffee Press**

**COFFEE MEASUREMENT CHART**

## MEDIUM GROUND COFFEE

CUPS OF COFFEE (5 OZ. EACH)	BEAN QUANTITY/TABLESPOONS
12 Cups	9 Tbsp
10 Cups	7.5 Tbsp
8 Cups	6 Tbsp
6 Cups	4.5 Tbsp
4 Cups	3 Tbsp
2 Cups	1.5 Tbsp

1. The amount of whole coffee beans required is about the same as the specified quantity of medium ground tablespoons.
2. The unit will work for about 1 minute if you have selected the 12 cups setting.
3. The unit may be stopped during grinding by:
  - a. The user – you may change the timer setting to avoid overfilling the ground coffee chamber before resuming operation
  - b. Opening the hopper lid during operation – check that you have enough beans. Close the lid and adjust the timer setting to avoid overfilling the ground coffee chamber before resuming operation.
  - c. An out of position ground coffee chamber – check that it is not full. Close the lid, place it in the correct position and adjust the timer setting to avoid overfilling the ground coffee chamber before resuming operation.

Avoid overfilling the ground coffee chamber. This can cause the unit motor to overheat and break a thermal fuse inside the mill, possibly damaging the unit permanently.

**HELPFUL GRINDING HINTS**

You may customize the above bean quantity recommendations as you familiarize yourself with your new Oster® burr mill, but always bear in mind the following:

1. Using finer grounds than required for brewing coffee in an automatic drip coffee maker might cause an overflow of the paper filter and/or the brew basket. Also, the taste of the coffee might be stronger than desired. If this happens, use less coffee grounds or change the grind setting to medium or to whichever setting is necessary to obtain the desired result.
2. Using coarser grounds than required for brewing coffee in an automatic drip coffee maker might cause an overflow of the paper filter and/or the brew basket. Also, the taste of the coffee might be weaker than desired. If this happens, use more coffee grounds to obtain the desired result. For a regular or stronger cup of coffee, adjust the grind setting to a medium to fine setting.

3. If a finer setting is required to brew espresso or cappuccino, please grind the amount of coffee grounds recommended by your product manufacturer.
  - a. For Oster® Espresso products:
    - 1) Set the burr mill to Fine grind
    - 2) For 2 oz. of espresso coffee, 2 tsp (0.6 tbsp) of fine grind are required. Set the Timer to 3 cups, this will keep the unit ON enough time to grind the finer grounds required.
    - 3) For 4 oz. of espresso coffee, 4 tsp (1.3 tsp) of fine grind are required. Set the Timer to 5 cups, this will keep the unit On enough time to grind the finer grounds required.
  - b. Using improper medium or coarse coffee grinding settings might affect the taste of the brewed espresso coffee, because the optimum coffee extraction is not achieved. If you like a strong cup of espresso, make sure the grind setting is fine.
4. If a coarser setting is required to brew coffee manually, in a percolator or using a coffee press, grind the amount of coffee grounds recommended by your product manufacturer.
  - a. The Oster® division recommends that you:
    - 1) Set the burr mill to a coarse grind setting.
    - 2) Set the Timer to 8-10 cups, this will keep the unit ON enough time to grind enough coffee for 12 cups of brewed coffee.
    - 3) Given that coarse grounds will take up more volume, always set the timer for 2-4 cups less than the amount desired.
  - b. Remember, you can customize the recommendations above as you discover which setting best meets your personal coffee-making preference. As in the case of automatic drip coffee makers,
    - 1) Using an excessive amount of coffee grounds for brewing coffee in a percolator might cause an overflow of the percolator brew basket.
    - 2) Using finer grounds than required for brewing coffee manually in a percolator, or using a coffee press, might cause an overflow of the percolator brew basket and/or the taste of the coffee might be stronger than desired. If you want a regular or weaker cup of coffee, adjust the grind setting to a medium to coarse setting.

## FOR BEST RESULTS

1. Use only coffee beans in this appliance.
2. Select grind setting while the mill is running or when the hopper is empty.
3. The ground coffee chamber and its lid should always be in place when using this appliance.
4. Do not leave the appliance unattended when grinding. The ground coffee chamber cannot hold the full contents of the whole bean hopper. Be sure to shut the appliance off if the ground coffee chamber is full.
5. Do not use the finest setting when grinding coffee for your automatic drip coffee maker. The finer grounds could cause the coffee basket to overflow.
6. To avoid overheating the motor, do not grind more than 2 full whole bean hoppers or 2 full 12-cup cycles without a break. Allow the motor to cool to room temperature at least 2 minutes between cycles.
7. Flavoured coffee beans will gum up the burrs and leave an oily residue when stored in the whole bean hopper for longer periods of time. Be sure to clean your burr mill more frequently when using flavoured beans and to remove all caked-on coffee particles from your grinder during cleaning.
8. Clean after every third use for best performance.
9. After using, open the grinder to the coarsest setting and run empty to clear the grinding path.

## CLEANING INSTRUCTIONS

Clean your burr mill before using it for the first time. Then, to ensure optimal mill function and durability, clean it regularly following these simple steps.

1. **Always unplug your burr mill after use and before cleaning.**
2. Open the hopper lid. Empty any whole beans from the hopper. Remove the top burr mill by rotating it clockwise (Figure 2). For better results hold the grind setting button while rotating the burr mill clockwise. This will allow you to clean the grinding wheel and the grinding compartment.
3. Clean the interior recesses with a soft brush (Figure 3). **Note: Never use water nor any liquid to clean the lower grinding section of this appliance. BRUSH NOT INCLUDED.**
4. Wipe the whole bean hopper, its lid and the mill exterior with a damp cloth.



5. The ground coffee chamber and lid can be washed in mild detergent and water. They both are top rack dishwasher safe. Do not immerse the mill or the whole bean hopper in water or in any other liquid, or place in dishwasher. Use only non-abrasive cleaners to remove stains.
6. After completely drying the whole bean hopper and top burr mill, replace the burr mill in position by aligning snaps with receptacle and rotating counterclockwise to lock it in position. For better results, hold the grind setting button while rotating the burr mill counterclockwise. Once the burr mill is in position, pull gently to check it is properly locked in position. If the burr mill comes out, repeat this step again.
7. Replace the ground coffee chamber and lid, making sure both snap securely into place.
8. Fill the hopper with whole beans.

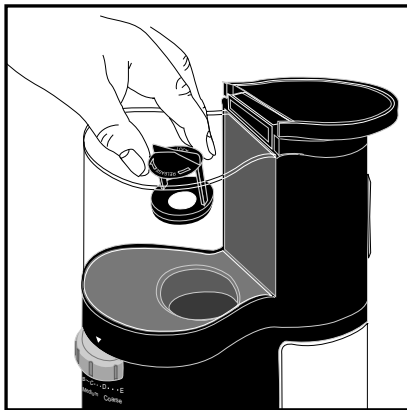


Figure 2

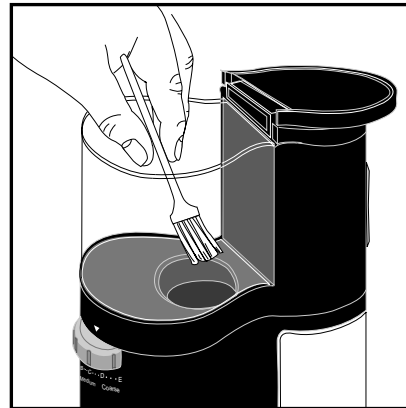


Figure 3

# troubleshooting

## TROUBLESHOOTING YOUR OSTER® BURR MILL

Your Oster® Burr Mill has been carefully designed to give you many years of trouble-free service. In the unlikely event that your new burr mill does not operate satisfactorily, please review the following potential problems and try the steps recommended BEFORE you call an Authorized Sunbeam® Service Center.

PROBLEM	POSSIBLE CAUSE	SOLUTION
THE UNIT DOES NOT GRIND	1. Timer has not been set	SET TIMER
	2. Hopper lid has been opened	CLOSE HOPPER LID
	3. Ground coffee chamber is not in position	PLACE CHAMBER IN PROPER POSITION
	4. Start button has not been pressed	PRESS START BUTTON
	5. Unit is unplugged	PLUG UNIT IN
	6. There's a power outage	WAIT FOR POWER TO BE RESTORED
	7. Motor has overheated, thermal fuse is broken	CALL AUTHORIZED SUNBEAM® SERVICE CENTER
THE COFFEE GROUNDS ARE INSUFFICIENT	1. Timer setting is incorrect	<del>SET TIMER CORRECTLY</del> ADD BEANS TO HOPPER
	2. Insufficient amount of whole beans in hopper	CLOSE HOPPER LID
	3. Hopper lid opened during operation	PLACE CHAMBER IN PROPER POSITION
	4. Ground coffee chamber moved out of position during operation	UNPLUG UNIT, PLACE TOP BURR MILL IN PROPER POSITION
	5. Top burr mill is not in proper position	CLEAN UNIT, UNPLUG IT AND CLEAN BURR MILL
	6. Unit and burr mill are not clean	UNPLUG UNIT AND CAREFULLY DISLODGE FOREIGN OBJECT
	7. There is a foreign object between the two burr mills	UNPLUG UNIT, PLACE TOP BURR MILL IN PROPER POSITION
THE SIZE OF THE GROUND COFFEE PARTICLES IS NOT CONSISTENT	1. Top burr mill is not in proper position	CLEAN UNIT, UNPLUG IT AND CLEAN BURR MILL
	2. Unit and burr mill are not clean	UNPLUG UNIT AND CAREFULLY DISLODGE FOREIGN OBJECT
	3. There's a foreign object between the two burr mills	TURN KNOB TO CORRECT GRIND SETTING
	4. Grind setting is not correct	

# troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
THE UNIT STOPS GRINDING	1. Timer setting is incorrect	SET TIMER CORRECTLY
	2. Timer was inadvertently rotated to OFF	SET TIMER CORRECTLY
	3. Hopper lid has been opened	CLOSE HOPPER LID
	4. Ground coffee chamber is not in correct position	PLACE CHAMBER IN PROPER POSITION
	5. Cancel button has been pressed	PRESS START BUTTON AGAIN
	6. The unit has been unplugged	PLUG UNIT IN
	7. There's a power outage	WAIT FOR POWER TO BE RESTORED
	8. Ground coffee chamber is full and is clogging the burr mill compartment	REMOVE CHAMBER, EMPTY AND REPLACE; UNPLUG UNIT AND CLEAN BURR MILL COMPARTMENT IF NEEDED CALL AUTHORIZED SUN-BEAM® SERVICE CENTER
	9. Motor has overheated, thermal fuse is broken	TURN COUNTERCLOCKWISE TO SET DESIRED NUMBER OF CUPS CALL AUTHORIZED SUN-BEAM® SERVICE CENTER
THE TIMER KNOB DOES NOT TURN	1. Timer is at OFF setting, cannot turn clockwise anymore	TURN COUNTERCLOCKWISE TO SET DESIRED NUMBER OF CUPS TURN CLOCKWISE TO SET DESIRED NUMBER OF CUPS
	2. Timer is at 12 setting, cannot turn counterclockwise anymore	CALL AUTHORIZED SUN-BEAM® SERVICE CENTER
	3. Timer knob is broken	TURN COUNTERCLOCKWISE FOR DESIRED GRIND SETTING
THE GRIND SETTING KNOB DOES NOT TURN	1. Knob is at the Fine (A) Setting, cannot turn clockwise anymore	TURN CLOCKWISE FOR DESIRED GRIND SETTING CLEAN UNIT, UNPLUG IT AND CLEAN BURR MILL
	2. Knob is at the Coarse (E) Setting, cannot turn counterclockwise anymore	UNPLUG UNIT AND CAREFULLY DISLODGE FOREIGN OBJECT
	3. Unit and burr mill are not clean	
	4. There's a foreign object between the two burr mills	

# One Year Limited Warranty

Sunbeam Products, Inc., or if in Canada, Sunbeam Corporation (Canada) Limited (collectively "Sunbeam") warrants that for a period of one year from the date of purchase, this product will be free from defects in material and workmanship. Sunbeam, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Sunbeam dealers, service centers, or retail stores selling Sunbeam products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than Sunbeam or an authorized Sunbeam service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

## ***What are the limits on Sunbeam's Liability?***

Sunbeam shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

Sunbeam disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

Sunbeam shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

## ***How to Obtain Warranty Service***

### ***In the U.S.A.***

If you have any question regarding this warranty or would like to obtain warranty service, please call 1 800 672-6333 and a convenient service center address will be provided to you.

### ***In Canada***

If you have any question regarding this warranty or would like to obtain warranty service, please call 1 800 667-8623 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc., located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited, located at 5975 Falbourne Street, Mississauga, Ontario L5R 3V8.

***PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.***

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