

# High Speed Laser Fax with Copier Function Operating Instructions

# Model No. KX-FL501C



Please read these Operating Instructions before using the unit and save for future reference. For assistance, please call 1-800-300-4644 or visit us at www.panasonic.ca

PFQX1493ZA BM1100MN0

#### Thank you for purchasing a Panasonic facsimile.

## You can select English or French for the language.

The display will be in the selected language. The default setting is "ENGLISH". If you want to change the setting to "FRENCH", see feature #48 on page 57.

For your future reference		
Date of purchase	Serial number	
	(found on the rear of the unit)	
Dealer's name and address		
Dealer's telephone number		

#### Caution:

• Do not rub or use an eraser on the printed side of recording paper, as the print may smear.

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## Important safety instructions =

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on this unit.
- 3. Unplug this unit from power outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this unit near water, for example near a bathtub, wash bowl, kitchen sink, or the like.
- 5. Place the unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
- 6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
- Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- 8. For safety purposes this unit is equipped with a grounded plug. If you do not have this type of outlet, please have one installed. Do not use any type of adaptor plug to defeat this safety feature.
- 9. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
- 10. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.

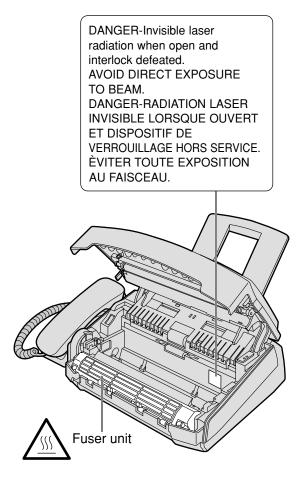
- 11. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
- 12. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized service centre when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
- Unplug this unit from the wall outlet and refer servicing to an authorized service centre when the following conditions occur:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the unit.
  - C. If the unit has been exposed to rain or water.
  - D. If the unit does not work normally by following the operating instructions.
     Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized service centre.
  - E. If the unit has been dropped or physically damaged.
  - F. If the unit exhibits a distinct change in performance.
- 14. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
- 15. Do not use this unit to report a gas leak, when in the vicinity of the leak.

## SAVE THESE INSTRUCTIONS

## CAUTION:

#### Laser radiation

•The printer of this unit utilizes a laser. Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



#### Fuser unit

•The fuser unit gets hot. Do not touch it.

#### Toner cartridge

- •Be careful of the following when you handle the toner cartridge.
  - If you ingest any toner, drink several glasses of water to dilute your stomach contents, and seek immediate medical treatment.
  - -If any toner comes into contact with your eyes, flush them thoroughly with water, and seek medical treatment.
  - -If any toner comes into contact with your skin, wash the area thoroughly with soap and water.

#### Drum unit

•Read the instructions on pages 12 and 13 before you begin installation of the drum unit. After you have read them, open the drum unit protection bag. The drum unit contains a photosensitive drum. Exposing it to light may damage the drum.

Once you have opened the protection bag:

- —Do not expose the drum unit to light for more than 5 minutes.
- -Do not touch or scratch the green drum surface.
- —Do not place the drum unit near dust or dirt, or in a high humidity area.
- -Do not expose the drum unit to direct sunlight.

### CAUTION:

#### Installation

- •Never install telephone wiring during a lightning storm.
- •Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- •Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- •Use caution when installing or modifying telephone lines.

#### WARNING:

•To prevent the risk of fire or electrical shock, do not expose this product to rain or any type of moisture.

### **OTHER INFORMATION:**

- •Keep the unit away from electrical noise generating devices, such as fluorescent lamps and motors.
- •The unit should be kept free from dust, high temperature and vibration.
- •The unit should not be exposed to direct sunlight.
- •Do not place heavy objects on top of this unit.
- •Do not touch the plug with wet hands.

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## Accessories

## Included accessories \_\_\_\_\_

Power cord1	Telephone line cord1	Handset1	Handset cord1
Part No. PFJA1030Z	Part No. PQJA10075Z	Part No. PFJXE0805Z	Part No. PFJA1029Z
Paper stacker1	Document stacker 1	Paper tray1	Operating instructions1
Part No. PFZX1FL501M	Part No. PFKS1055Z	Part No. PFZXFL501M	Part No. PFQX1493Z
Quick Start Sheet1	Drum unit1	Toner cartridge1 (complementary starte	r toner cartridge)
		800 s with a image purch	cartridge can print approx. heets of letter size paper a 5% image area. Refer to a area on page 79. Please ase a replacement toner dge Model No. KX-FA76A
Part No. PFQW1457Z			ntinuous use of your unit.

•If any item is missing or damaged, check with the place of purchase.

•The part numbers listed above are subject to change without notice.

•Save the original carton and packing materials for future shipping and transportation of the unit.

## Accessory information \_\_\_\_\_

Model No.	Item	Usage	Specifications
KX-FA76A	Toner cartridge	For replacement. See page 68.	See page 79.
KX-FA77A	Drum unit	For replacement. See page 68.	See page 79.

For ordering information, please contact your local Panasonic dealer.

## Help function —

You can print a quick reference for assistance as follows.

Press **HELP**.

Display: ROTATE C2 & SET

- 2 Rotate **SPEED DIRECTOR** until the desired item is displayed.
  - 1. How to set the date, time, your logo and fax number.

QUICK SET UP

2. How to program the features.

FEATURE LIST

**3.** How to store names in the SPEED DIRECTOR directory and how to dial them.

SPEED DIALING

**4.** Help with problems sending/receiving faxes.

FAX SND/RCV

5. How to use the copier function.

COPIER

6. Frequently asked questions and answers.

Q and A

**7.** Explanation of error messages shown on the display.

ERRORS

8. List of available reports.

REPORTS

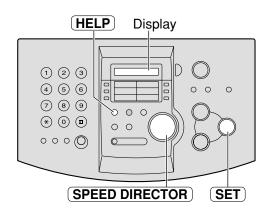
9. How to use the Call Display service.

CALL DISPLAY

Pres

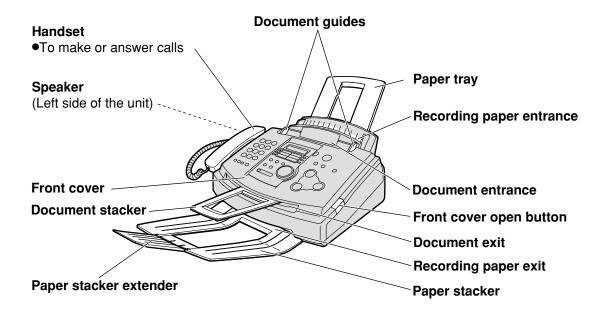
Press (SET).

PRINTING

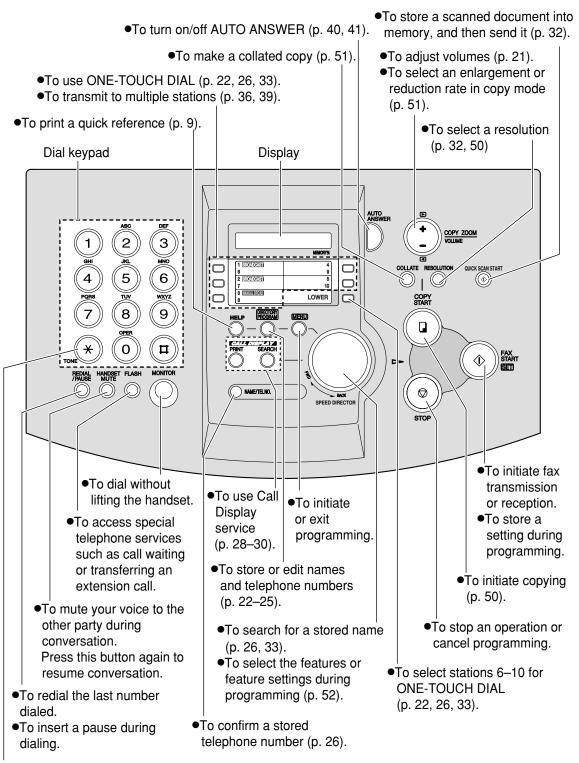


# Finding the Controls

## Overview <u></u>



\*The document stacker and paper stacker may not be shown in all illustrations. Location \_\_\_\_

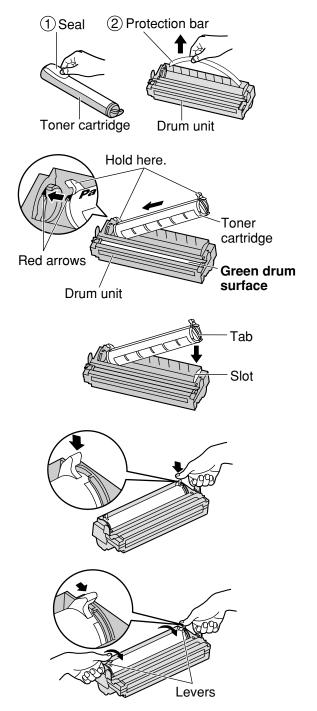


•To change from pulse to tone temporarily during dialing when your line has rotary pulse services.

## Toner cartridge and drum unit \_\_\_\_\_

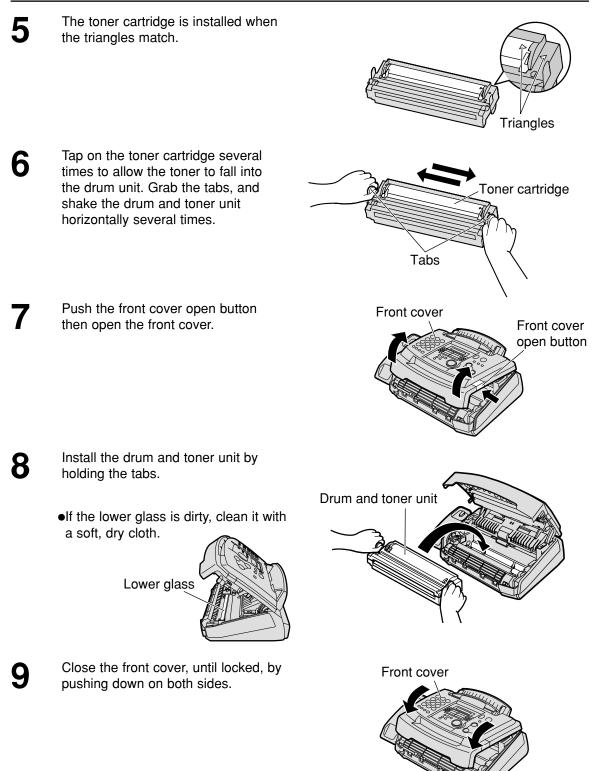
#### Caution:

- •Read the instructions below before you begin installation. After you have read them, open the drum unit protection bag. The drum unit contains a photosensitive drum. Exposing it to light may damage the drum. Once you have opened the protection bag:
  - -Do not expose the drum unit to light for more than 5 minutes.
  - -Do not touch or scratch the green drum surface.
  - -Do not place the drum unit near dust or dirt, or in a high humidity area.
  - -Do not expose the drum unit to direct sunlight.
- Remove the toner cartridge and drum unit from the protection bags. Peel off the seal from the toner cartridge (1). Remove the protection bar from the drum unit (2).
- 2 With Panasonic face up on the toner cartridge, match the red arrows on the cartridge and the drum unit.



- **3** Slide the tab of the toner cartridge into the slot of the drum unit.
- 4a Hold right side of the toner cartridge under the lip on the drum unit and...

4b turn the two levers on the toner cartridge with firm pressure.



#### Toner save feature

•If you want to save on toner consumption, set the toner save setting to on (feature #79 on page 59). The toner cartridge will last approx. 40% longer. This feature may reduce print quality.

# Paper tray, document stacker and paper stacker \_\_\_\_\_

## Paper tray

Insert the paper tray into the two slots on the back of the unit (1).

Let it lean back until it clicks into place (2).

# Document exit Document stacker Ribs Pegs Paper stacker Slots

Paper tray

Paper stacker extender

## Note for installation:

Paper stacker

use legal size paper.

locked.

- Do not place the unit in an area where the paper tray may be obstructed by a wall, etc.
- Document and recording paper will be ejected from the front of the unit. Do not place anything in front of the unit.

## Document stacker

Align with the ribs on the document exit (1).

Pull the document stacker forward gently until it clicks into place (2).

Line up the slots in the paper stacker with the pegs on the bottom of the unit, then slide until

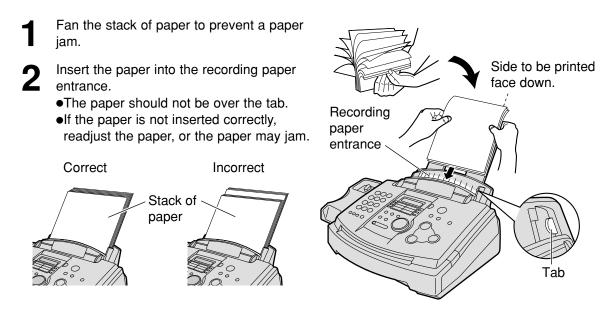
Open the paper stacker extender when you

•The paper stacker can hold approx. 100 sheets of printed paper. Remove the printed paper before the paper stacker becomes full.

## Recording paper \_\_\_\_\_

Letter or legal size recording paper can be loaded. The unit can hold up to 150 sheets of 60  $g/m^2$  to 75  $g/m^2$  (16 lb. to 20 lb.) paper or 120 sheets of 90  $g/m^2$  (24 lb.) paper.

•The unit is set for letter size paper by default. If you want to use legal size paper, change the setting (feature #16 on page 54).



#### Note for recording paper:

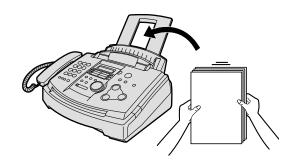
- Avoid using paper with a cotton and/or fiber content that is over 20%, such as letterhead paper or paper used for resumes.
- Do not use different types or thicknesses of paper at the same time. This may cause a paper jam.
- Avoid extremely smooth or shiny paper that is highly textured.
- Avoid paper that is coated, damaged or wrinkled.

#### Note:

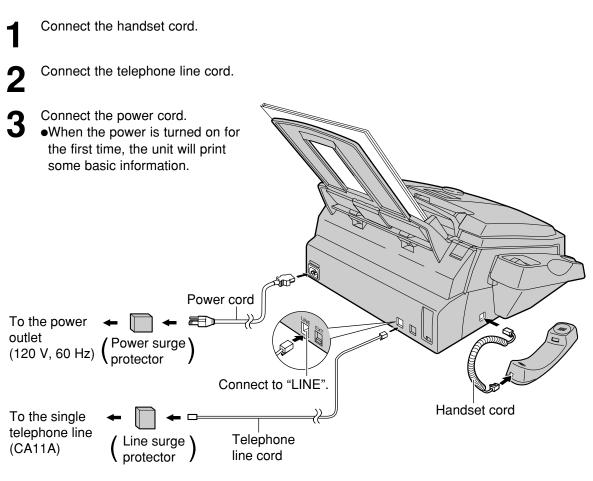
- Avoid double-sided printing.
- Do not use paper printed from this unit for double-sided printing with other copiers or printers, or the paper may jam.
- •Some paper only accepts print on one side. Try using the other side of paper if you are not happy with the print quality.

#### Adding paper

- 1. Remove all of the installed paper.
- 2. Add paper to the removed paper and straighten.
- 3. Fan the stack of paper.
- 4. Insert the paper into the recording paper entrance.



## Connections =



#### Caution:

## •When you operate this product, the power outlet should be near the product and easily accessible.

#### Note:

• The warranty does not cover damage due to power line surges or lightning. For additional equipment protection, we recommend the use of a surge protector. For further details, contact our service personnel.

• If you want to connect an answering machine to the unit, see page 44.

# Date and time, your logo and facsimile telephone number \_\_\_\_\_

You should program the date and time, your logo and facsimile telephone number. This information will be printed on each page transmitted from your unit.

	Your logo	Your facsimile telephone number	Date and time
Example:	FROM : Panasonic Fax	FAX NO. : 1234567 Jan.	. 26 2001 09:02AM P1
		Fax Correspondence	

## Setting the date and time

1	Press (MENU).			Press SET.
I	Display:	SYSTEM	SET UP	SETUP ITEM [ ]
2	Press II, then 0	] 1 .		8 Press MENU.
		SET DAT	TE & TIME	Display MENU D/
R	Press <b>SET</b> .			
J	Example:		01/Y:01	
4	Enter the correct mo 2 digits for each, us <b>Example:</b> Aug. 10, Press <b>08 10</b>	ing the dial , 2001		
		M: <u>0</u> 8/D:	10/Y:01	SPEED DIRECTOR) (SET)
5	Press <b>SET</b> .			(STOP) Note:
U	Example:	TIME:	<u>1</u> 2:00AM	•You can enter the number by rotating
6	<ul> <li>Enter the correct hour/minute by selecting 2 digits for each, using the dial keypad. Press * to select "AM" or "PM".</li> <li>Example: 3:15PM</li> <li>1. Press <b>0</b>3 <b>1</b>5 .</li> </ul>		l keypad.	<ul> <li>(SPEED DIRECTOR) in steps 4 and 6. In this case, press  to move the cursor.</li> <li>If you select "FRENCH" for the language (feature #48 on page 57), the time is set using a 24 hour clock (military time).</li> <li>Example: 15:15 Press 15 15.</li> <li>The accuracy of the clock is approximately</li> </ul>
		TIME:	<u>0</u> 3:15AM	±60 seconds a month.
	2. Press 🛞 until "F	PM" is displ	ayed.	To correct a mistake
		TIME:	<u>0</u> 3:15PM	•Press <b>&gt;</b> or <b>&lt;</b> to move the cursor to the incorrect number, and make the correction.

• If you press **STOP** while programming, the display will return to the previous one.

## Setting your logo

The	logo can be your con	npany, division or name.	Display	
4	Press MENU.			
•	Display:	SYSTEM SET UP		
2	Press <b>#</b> , then <b>0</b>	2.		
		YOUR LOGO		
3	Press <b>SET</b> .			
U		LOGO=	( <b>FLASH</b> ) (Hyphen)	(Delete)
4		to 30 characters, using the next page for details.	(HANDSET MUTE	
	1. Press 2 twice.			
		LOGO= <u>B</u>	To change capital	or lower case letters
	2. Press 4 six tim		Pressing the 🔳 key lower case alternative	will change to capital or ly.
		LOGO=B <u>i</u>	1. Press 2 twice.	
	3. Press 5 six tim	ies.	Display:	LOGO= <u>B</u>
		LOGO=Bi <u>l</u>	2. Press (4) three tir	nes.
	4. Press 🕨 to mo	ove the cursor to the next		LOGO=B <u>I</u>
	space and press	_	<b>3.</b> Press <b>#</b> .	
		LOGO=Bil <u>l</u>		LOGO=B <u>i</u>
_			4. Press 5 three tir	nes.
5	Press <b>SET</b> .			LOGO=Bi <u>l</u>
		SETUP ITEM [ ]		
6	Press MENU.			
Note	:			
• You	can enter your logo by	rotating		

(SPEED DIRECTOR) (see the next page).

#### To correct a mistake

• Press ( ) or ( ) to move the cursor to the incorrect character, and make the correction.

#### To delete a character

• Move the cursor to the character you want to delete and press **STOP**.

#### To insert a character

**1.** Press  $(\blacktriangleright)$  or  $(\blacktriangleleft)$  to move the cursor to the position to the right of where you want to insert the character.

2. Press (HANDSET MUTE) (Insert) to insert a space and enter the character.

#### To select characters with the dial keypad

Kausa								0									
Keys								C	harac	ters							
	1	[	]	{	}	+	-	/	=	,		_	ì	:	;	?	I
2	Α	В	С	а	b	С	2										
3	D	Е	F	d	е	f	3										
4	G	Н	Ι	g	h	i	4										
5	J	К	L	j	k	Ι	5										
6	М	Ν	0	m	n	0	6										
7	Р	Q	R	S	р	q	r	S	7								
8	Т	U	V	t	u	v	8										
9	W	Х	Y	Z	w	х	у	z	9								
0	0	(	)	<	>	!	"	#	\$	%	&	¥	*	@	۸	,	$\rightarrow$
Ξ	То с	hange	e capi	tal or I	lower	case	letter.										
(FLASH)	Нур	hen b	outton	(To in	isert a	ı hyph	ien.)										
	Inse	Insert button (To insert one character or one space.)															
(STOP)	Dele	ete bu	tton (	To del	ete a	chara	cter.)										
	<ul> <li>key (To move the cursor to the right.)</li> <li>To enter another character using the same number key, move the cursor to the next space.</li> </ul>																
	<b>▲</b> k	key (To	o mov	e the	curso	r to th	ne left.	)									

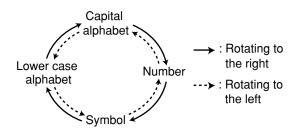
Pressing the dial keys will select a character as shown below.

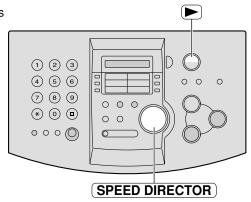
#### To select characters using SPEED DIRECTOR

Instead of pressing the dial keys, you can select characters using SPEED DIRECTOR.

- 1. Rotate (SPEED DIRECTOR) until the desired character is displayed.
- 2. Press ▶ to move the cursor to the next space.
  •The character displayed in step 1 is inserted.
- 3. Return to step 1 to enter the next character.

#### **Display order of characters**





## Setting your facsimile telephone number

1	Press MENU.		
	Display:	SYSTEM SET UP	Display MENU D/
2	Press ( <b>#</b> ), then ( <b>0</b> )	3.	
		YOUR FAX NO.	
3	Press <b>SET</b> .		
Ŭ		NO.=	
4	Enter your facsimile 20 digits, using the	telephone number, up to dial keypad.	(FLASH) (STOP) (SET)
	Example:	NO.=1234567	(Hyphen) (Delete)
5	Press <b>SET</b> .		
		SETUP ITEM [ ]	
6	Press (MENU).		

#### Note:

- You can enter your facsimile telephone number by rotating SPEED DIRECTOR. If you use
   SPEED DIRECTOR, press 
   to move the cursor.
- The ★ button replaces the digit with a "+" and the
   button replaces it with a space.

**Example** (using the dial keypad): +234 5678 Press  $\times 234$  **#**5678.

• To enter a hyphen in a telephone number, press **FLASH** (Hyphen).

#### To correct a mistake

• Press **>** or **<** to move the cursor to the incorrect number, and make the correction.

#### To delete a number

• Move the cursor to the number you want to delete and press **STOP**.

## Adjusting volumes =

## **Ringer volume**

4 levels (high/middle/low/off) are available. While the unit is idle, press  $\frown$  or  $\frown$ .

•If any documents are in the document entrance, you cannot adjust the ringer volume. Confirm that there are no documents in the entrance.

#### ■ To turn the ringer off:

1. Press repeatedly until the following message is displayed.

Display:

Dlay: RINGER OFF= OK?

2. Press SET.

```
•To turn the ringer back on, press \frown.
```

#### ■ While the ringer volume is set to off:

The display will show the following message.

RINGER OFF

When a call is received, the unit will not ring and will display the following.

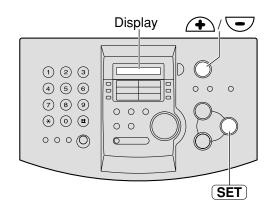
INCOMING CALL

## Handset receiver volume

5 levels (high to low) are available. While using the handset, press  $\frown$  or  $\frown$ .

## **Monitor volume**

8 levels (high to low) are available. While using the monitor, press (+) or (-).



#### Melody ringer

• You can select one of the four melodies instead of the bell. Change the setting (feature #17 on page 54). The melody you selected will sound when the unit receives a call.

## Storing names and telephone numbers in ONE-TOUCH DIAL \_\_\_\_\_

For rapid access to frequently dialed numbers, the unit provides 10 stations of ONE-TOUCH DIAL keys.

•ONE-TOUCH DIAL 1 to 3 can be alternatively used as broadcast keys (p. 36).

1	Press DIRECTORY	PROGRAM).		NE-TOUCH IAL   ►/ (◄)
•	Display:	PRESS STATION  OR USE SPD-DIR		
2	For ONE-TOUCH D Press one of the ON	IAL 1-3: IE-TOUCH DIAL keys. DIAL MODE €2		
	Press <b>SET</b> to go For ONE-TOUCH D Press one of the ON		( <b>FLASH</b> ) (Hyphen)	LOWER SET
	For ONE-TOUCH D Press (LOWER), the TOUCH DIAL keys.	IAL 6–10: en press one of the ONE-		(Delete)
3	Enter the name, up page 19 for instructi	to 10 characters (see ons).	Helpful hint: •You can confirm the	stored items on the the telephone number list
	Example:	NAME=John	(p. 75).	
4	Press (SET).		Note:	
-	Example:	<s02>=</s02>	<ul> <li>A hyphen or a space</li> </ul>	e entered in a telephone
5	Enter the telephone using the dial keypa	number, up to 30 digits, d.	number counts as tw	
	Example:	<s02>=1114497</s02>	To correct a mistal	
	●If you want to ente <b>FLASH</b> .	r a hyphen, press	0 0	to move the cursor to the number, and make the
6	Press <b>SET</b> .		To delete a charac	ter/number
U		REGISTERED	<ul> <li>Move the cursor to the want to delete, and presented and pr</li></ul>	he character/number you press (STOP).
		PRESS STATION	To print the one-to stored names	ouch label card with
		OR USE SPD-DIR	Press DIRECTORY I	PROGRAM) in step 7.
	•To program other s	tations, repeat steps 2 to 6.	Display:	PRINT LABEL OK?
				\$
7	Press (STOP) to ex	kit the program.		YES:SET/NO:STOP

- Press **SET** to start printing.
- Put the card in the ONE-TOUCH DIAL location.

instead of **STOP**, you can print the one-

touch label card (see right).

# Storing names and telephone numbers in SPEED DIRECTOR \_\_\_\_\_

For rapid access to frequently dialed numbers, the unit provides a SPEED DIRECTOR directory (100 stations).

Press DIRECTORY	(PROGRAM).	DIRECTORY PR	OGRAM	
Display:	PRESS STATION		Display	
	OR USE SPD-DIR			0
Rotate <b>SPEED DIF</b> following is displaye				
Enter the name, up page 19 for instruct	to 10 characters (see	FLASH		OP SET
Example:	NAME=Alice	(Hyphen)	,	elete)
Press <b>SET</b> .				DIRECTOR
Enter the telephone using the dial keypa	NO.= number, up to 30 digits, ad.	Helpful hint: ●You can confirm the display (p. 26) or (p. 75).		
Example:	NO.=5552233	Note:		
If you want to enter a	a hyphen, press <b>FLASH</b> .	<ul> <li>When the followin step 6, you can st</li> </ul>	• •	
Press <b>SET</b> .		Display	: SPACE=	5 DIRS.
	REGISTERED	<ul> <li>If there is no space following message</li> </ul>		
	NAME=		SPD-D	IR FULL
<ul> <li>To program other it</li> </ul>	ems, repeat steps 3 to 6.	Erase unnecessar	ry stations (p	. 25).
Press ( <b>DIRECTOR</b> ) program.	<b>PROGRAM</b> ) to exit the	<ul> <li>A hyphen or a spa number counts as</li> </ul>		n a telephone

#### To correct a mistake

• Press > or < to move the cursor to the incorrect character/number, and make the correction.

#### To delete a character/number

• Move the cursor to the character/number you want to delete, and press **STOP**.

## Editing and erasing a stored name and number =

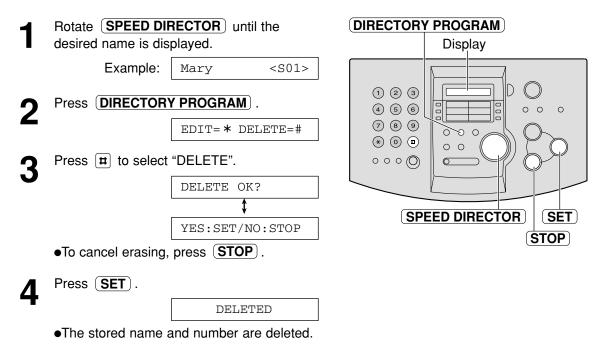
## Editing a stored name and number

You can edit a name or number stored in ONE-TOUCH DIAL and SPEED DIRECTOR.

1	Rotate SPEED DIF		Display
	desired name is dis	played.	
	Example:	Mary <s01></s01>	
	m	neans the station number	
	fc	or ONE-TOUCH DIAL	
2	Press DIRECTORY	(PROGRAM).	
		EDIT=* DELETE=#	
3	Press 🗶 to select	"EDIT".	DIRECTORY PROGRAM SET
U		NAME=Mary	SPEED DIRECTOR
	<ul> <li>If you do not need step 5.</li> </ul>	to edit the name, skip to	
4	Edit the name (see	page 19 for instructions).	
5	Press <b>SET</b> .		
U	Example:	<s01>=0123456</s01>	
	<ul> <li>If you do not need number, skip to ste</li> </ul>	to edit the telephone ep 7.	
6	Edit the telephone r details, see page 23		
7	Press <b>SET</b> .		
		REGISTERED	

## Erasing a stored station and item

You can erase ONE-TOUCH DIAL station and SPEED DIRECTOR item.



## Making a voice call using ONE-TOUCH DIAL and SPEED DIRECTOR \_\_\_\_\_

Before using this feature, program the desired names and telephone numbers into ONE-TOUCH DIAL and SPEED DIRECTOR (p. 22, 23).

## Ilsing ONE-TOUCH DIAL

03		Display /
1	Press (MONITOR) or lift the handset.	- Handset
•	Display: TEL=	
	<ul> <li>Confirm that there are no documents in the document entrance.</li> </ul>	
2	For ONE-TOUCH DIAL 1–5: Press the desired ONE-TOUCH DIAL key.	
	For ONE-TOUCH DIAL 6–10: Press (LOWER), then press the desired ONE-TOUCH DIAL key.	MONITOR NAME/TEL NO. SPEED DIRECTOR
	Example: TEL= <john></john>	
	•The unit will start dialing automatically.	(STOP)
Us -	Rotate (SPEED DIRECTOR) until the	
	desired name is displayed.	
	Example: Lisa	To search for a name by initial
	<ul> <li>If the desired name has not been stored, press (STOP) and dial the number</li> </ul>	Example: "Lisa"
	manually.	<ol> <li>Rotate SPEED DIRECTOR until any name is displayed.</li> </ol>
2	Press (MONITOR) or lift the handset.	Example: Alan
<b>_</b>	•The unit will start dialing automatically.	2. Press 5 repeatedly until any name with the initial "L" is displayed (see the character table on page 19).
	confirm the stored telephone number on display	
	Rotate (SPEED DIRECTOR) until the desired	<b>3.</b> Rotate (SPEED DIRECTOR) to the right
	ame is displayed.	until "Lisa" is displayed.
	Example: John <s06></s06>	Lisa
	means the station number for ONE-TOUCH DIAL	•To stop the search, press <b>STOP</b> .
<b>2.</b> P	Press (NAME/TEL NO.).	•To make a call, press (MONITOR) or lift the handset.
	1114497 <s06></s06>	
•	To stop the confirmation, press <b>STOP</b> .	Note:

- To stop the confirmation, press **STOP**.
- •To make a call, press (MONITOR) or lift the handset.

#### •When you want to search for symbols (not letters or numbers), press (\*) in step 2.

Call Display

## Call Display service from your phone company —

This unit is compatible with the Call Display service offered by your local telephone company. To use this feature, you must subscribe to the Call Display service.

Set the following ring count settings to 2 or more rings beforehand.

—FAX ring count (feature #06 on page 53)

-TEL/FAX ring count (feature #78 on page 59)

## How Caller information is displayed

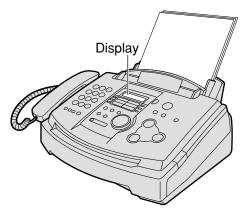
The calling party's name or telephone number will be displayed after the first ring. You then have the option of whether or not to

answer the call depending on the caller.

Example:

Chris Horner

The unit will automatically store the caller information (name, telephone number and the time of the call). You can view the caller information (see the next page) and print the Caller's list (p. 29).



#### Note:

•If the unit is connected to a PBX (Private Branch Exchange) system, you may not receive the caller information. Consult your PBX supplier.

•If the unit cannot receive caller information, the unit will show the following.

UNAVAIL NAME & NO The caller dialed from an area which does not provide Call Display service.

PRIVATE CALLER

The caller requested not to send caller information.

LONG DISTANCE

The caller made a long distance call.

# Call Display

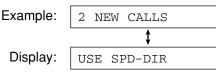
# Viewing and calling back using caller information

You can easily view caller information and call back.

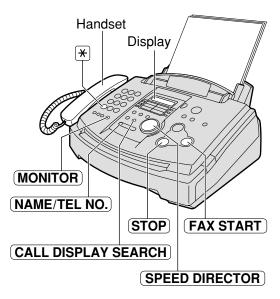
#### Important:

- •Calling back will not be available in the following cases.
- -The telephone number includes data other than numbers (i.e. \* or #).
- -The caller information does not include a telephone number.

1	Press CALL DISPLAY SEARCH.
	Example (2 new calls are received):



- 2 Rotate SPEED DIRECTOR to the right (clockwise).
  - •The display will show the most recent caller's name.
  - •If you rotate to the left, the display will show the reviewed calls.
  - •To stop viewing, press **STOP**.
- **3** Press **MONITOR** or lift the handset to make a call.
  - •The unit will start dialing automatically.
  - •To send a fax insert the document FACE DOWN and press **FAX START** .



To display the caller's telephone number and the date/time of the call Press (NAME/TEL NO.) repeatedly in step 2.

Example:	WENDY ROBERTS	→ 1-345-678-9012	→ Mar. 14 10:30AM

#### To edit the telephone number for calling back

Press  $\bigstar$  repeatedly in step 2.

Each time you press  $(\mathbf{x})$ , the telephone number will be changed as follows.

- 1. 1 Area code Local telephone number ("1" added)
- 2. Local telephone number (area code omitted)
- 3. Area code Local telephone number
- 4. 1 Local telephone number ("1" added and area code omitted)
- You can change the area code if it is wrong by pressing the correct number using the dial keypad.

#### Display while viewing

NO NAME RCVD

When the unit could not receive a name.

END OF NEW CALL

After the last new call has been displayed.

When no calls have been received.

END

After all calls have been displayed.

NO CALLER DATA

28

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# Confirming caller information using the Caller's list

The unit will store information for the most recent 30 callers.

-To print manually, see below.

-To print automatically after every 30 new calls, activate feature #26 (p. 56).

#### Sample of a Caller's list

Г

	CALLER'S LIST	/ LISTE DES DEMANDEU	Mar	. 20 2001	09:19AM
			LOGOTYPE :		
		YOUR FAX NO. / VO	TRE NUMÉRO DE FAX :		
NO.	NAME	TELEPHONE NUMBER	TIME OF CALL	ANSWER	STATUS
NO	NOM	NUMÉRO TÉLÉPHONE	HEURE DES APPELS	PRISE	ÉTAT
01	WENDY ROBERTS	1-345-678-9012	Mar. 14 10:30AM	FAX	!
02	ALLAN STONE	1-456-789-0123	Mar. 13 08:35AM	FAX	*
03	MIKE TIMAR	1-987-654-3210	Mar. 11 09:35AM	TEL	

• If you select "FRENCH" for the language (feature #48 on page 57), the time is shown using a 24 hour clock (military time).

## Printing and erasing the Caller's list

Press <b>CALL DISPLAY PRINT</b> to start			Display (MENU)				
printing.				<u> </u>			
Display	: PRINTING		123				
<ul> <li>The display will printing.</li> </ul>	<ul> <li>The display will show the following af printing.</li> </ul>						
	ALL ERASE OK	?	() () () () () () () () () () () () () (		) 5 R		
	<b></b>						
	YES:SET/NO:ST	ГОР					
	exit the program, or all of the stored caller ation without printin						
1. Press (MENU) three t	imes.	<b>4.</b> F	Press <b>SET</b> .				
Display:	CALLER SET UP			ERAS	SE COMPLETED		
2. Press (SET).		<b>5.</b> F	Press (STOP) t	to exit the p	program.		
(	CALL LIST ERASE						
3. Press <b>SET</b> .							
ž	ALL ERASE OK?						
<ul> <li>To cancel erasing, pre (MENU).</li> </ul>	ess ( <b>STOP</b> ), then						

# Call Display

## Storing caller information in ONE-TOUCH DIAL and SPEED DIRECTOR \_\_\_\_\_

#### Important:

•This feature is not available in the following cases.

-The telephone number includes data other than numbers (i.e. \* or #).

-The caller information does not include a telephone number.

1	Press CALL DISPL	AY SEARCH	For SPEED DIRECTOR:
	Example:	2 NEW CALLS	Rotate SPEED DIRECTOR
		\$	NAME=WENDY ROBE
	Display:	USE SPD-DIR	Press (SET).
2	· · · · · · · · · · · · · · · · · · ·	RECTOR until the name	NO.=1345678901
	you want to store is	displayed.	
	Example:	WENDY ROBERTS	5 Press SET.
2	Press DIRECTOR	(PROGRAM).	REGISTERED
J		PRESS STATION	
		\$	
		OR USE SPD-DIR	(DIRECTORY PROGRAM) Display ONE-TOUCH DIAL
4	For ONE-TOUCH E Press the desired C	DIAL 1–3: DNE-TOUCH DIAL key.	
		DIAL MODE CD	
	Press <b>SET</b> .	,	
	Example:	NAME=WENDY ROBE	
	Press <b>SET</b> .		
	Example:	<s02>=1345678901</s02>	
	For ONE-TOUCH E Press the desired C	<b>DIAL 4–5</b> : DNE-TOUCH DIAL key.	SPEED DIRECTORSETCALL DISPLAY SEARCHLOWER
		NAME=WENDY ROBE	
	Press <b>SET</b> .	,	Note:
		<\$04>=1345678901	<ul> <li>You can confirm the stored items on the display (p. 26) or on the telephone number list</li> </ul>
	For ONE-TOUCH D Press (LOWER), th ONE-TOUCH DIAL	en press the desired	<ul> <li>(p. 75).</li> <li>You can only store a name of up to 10 characters long.</li> <li>To edit a name and number, see page 24.</li> </ul>
	Press <b>SET</b> .	NAME=WENDY ROBE	<ul> <li>If you enter a new item into ONE-TOUCH DIAL, the previous entry will be overwritten.</li> <li>If you use ONE-TOUCH DIAL 1–3 as a</li> </ul>
		<\$06>=1345678901	broadcast station, you cannot store caller information.
			If the SPEED DIRECTOR directory is full, you

cannot store caller information.

## Talking to the other party after fax transmission or reception \_\_\_\_\_\_

You can talk to the other party after a fax message is completed. This will save the added expense and time of making another call.

This feature only works when the other party's fax machine is equipped with a voice contact feature.

## Initiating voice contact

1

Press **MONITOR**) while transmitting or receiving documents.

Display:

IY: VOICE STANDBY

- •Your unit will call the other party with a distinctive ring.
- •When the other party answers, your unit will emit a distinctive ring.
- 2

Lift the handset to start talking.

#### Note:

- If you initiate voice contact during transmission, the unit will call you with a distinctive ring after all of the documents have been transmitted.
- If you initiate voice contact during reception, the unit will call you with a distinctive ring after the current page of the document has been received.

## Receiving a request for voice contact

If the other party initiates voice contact, your unit will sound a distinctive ring and the following will be displayed.

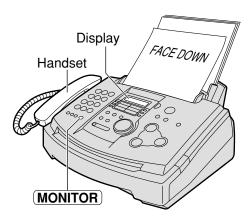
PLEASE PICK UP

2

Lift the handset within 10 seconds of the distinctive ring to start talking.

#### Note:

• If you do not answer within 10 seconds of the distinctive ring, the line will be disconnected.



# Sending Faxes

## Sending a fax manually =

1	Adjust the width of the document guides to the size of the document.						
2	Insert the document (up to 15 pages) FACE DOWN until the unit grabs the document and Han a single beep is heard.						
	Display:	STANDARD					
3	If necessary, press repeatedly to select (see below).						
Δ	Press (MONITOR)	or lift the handset.					
		TEL=					
5	Dial the fax number	:	REDI				
	Example:	TEL=5678901					
6	When the fax tone is heard:PressFAX START, and replace thehandset if you are using it.ORTo sWhen the other party answers your call:Using the handset, ask them to press theirstart button. When the fax tone is heard,pressFAX STARTand replace thehandset.FINE						
		CONNECTING	SUPI prin				
Press Tore Press • If th num	Press STOP .       PHO'         To stop transmission       PhO'         Press STOP .       PHO'         To redial the last number       PHO'         Press REDIAL/PAUSE .       • Usin         • If the line is busy, the unit will automatically redial the       or "         • If the line is busy, the unit will automatically redial the       • If the         • During redial, the following will be displayed.       • If the						
	-	WAITING REDIAL	she ●The				
•То с	cancel redialing, press	(STOP).	with				

#### Convenient way to send a fax

You can dial the fax number first before inserting the document. This is convenient if the other party's number is indicated on the document.

- 1. Enter the fax number.
- The handset must be on the cradle.
- 2. Insert the document.
- 3. Press FAX START.



#### To select the resolution

Select the desired resolution according to the type of document.

- STANDARD: For printed or typewritten originals with normal-sized characters.
- FINE: For originals with small printing.
- SUPER FINE: For originals with minute printing.
- PHOTO: For originals containing photograph.
- PHOTO WITH TEXT: For originals containing photograph and text.
- •Using the "FINE", "SUPER FINE", "PHOTO" or "PHOTO WITH TEXT" setting will increase transmission time.
- If the resolution setting is changed during feeding, it will be effective from the next sheet.
- The "SUPER FINE" resolution only works with other compatible fax machines.

#### Sending from memory

You can press **(QUICK SCAN START)** instead of **FAX START**) to scan the document into memory before sending. After storing, the unit will transmit the document.

• If the document exceeds the memory capacity (p. 78), sending will be cancelled.

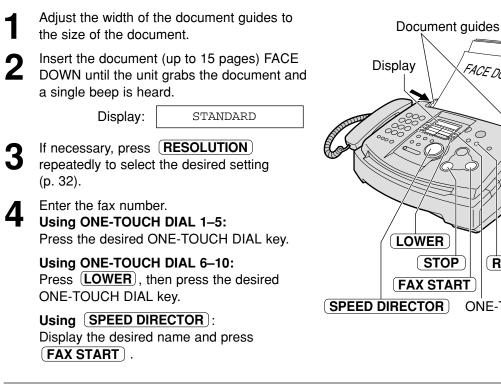
FACE DOW

RESOLUTION

**ONE-TOUCH DIAL** 

## Sending a fax using ONE-TOUCH DIAL and SPEED DIRECTOR =

Before using this feature, program the desired names and telephone numbers into ONE-TOUCH DIAL and SPEED DIRECTOR (p. 22, 23).



#### Fax auto redial

If the line is busy or if there is no answer, the unit will automatically redial the number up to 2 times.

- This feature is also available for delayed transmission (feature #25 on page 55).
- During redial, the following will be displayed.

WAITING REDIAL Display:

• To cancel redialing, press (STOP).

#### If your unit does not send a fax

- Confirm the stored telephone number on the display and check that the number dialed is answered by the other party's machine (p. 26).
- The connecting tone will be heard during dialing to tell you the status of the other party's machine (feature #76 on page 58).

# Sending Faxes

128 mm (5")

## Documents you can send =



128 mm

(5")

Maximum size

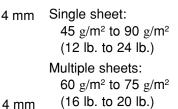
216 mm (8<sup>1</sup>/2") Effective scanning area

Scanned

area

208 mm (8<sup>3</sup>/16") Paper width 216 mm (8<sup>1</sup>/2") 4 mm

#### **Document weight**



#### Note:

- Remove clips, staples or other similar fasteners.
- Check that ink, paste or correction fluid has dried.
- Do not send the following types of documents. Use copies for fax transmission.

600 mm (23<sup>5</sup>⁄4 ")

4 mm

- —Chemically treated paper such as carbon or carbonless duplicating paper
- -Electrostatically charged paper
- -Heavily curled, creased or torn paper
- -Paper with a coated surface
- -Paper with a faint image
- -Paper with printing on the opposite side that can be seen through the front (e.g. newspaper)

#### To transmit more than 15 pages at a time

•Insert the first 15 pages of the document. Add the extra pages (up to 15) before the last page is fed into the unit.

## **Reports for confirmation =**

To confirm the communication results, the following reports are available.

## Sending report

This report will provide you with a printed record of transmission results. To use this feature, activate feature #04 (p. 53).

#### Sample of a sending report

	SENDING REPORT	ſ / RELEVÉ D'ENVOI			М	ar. 20 2001 09:19AM	
		YOUR LOGO / YOUR FAX NO.			: FAX :		
	OTHER FACSIMILE CORRESPONDANT	START TIME HEURE DÉBUT	USAGE TIME DURÉE	MODE MODE		RESULT RÉSULTAT	*CODE
01	2345678	Mar.20 09:18AM	00'51	SND	00	COMMUNICATION ERROF	₹ 43
						Communication message (p. 60)	Error code

#### Note:

 If you select "FRENCH" for the language (feature #48 on page 57), the time is shown using a 24 hour clock (military time).

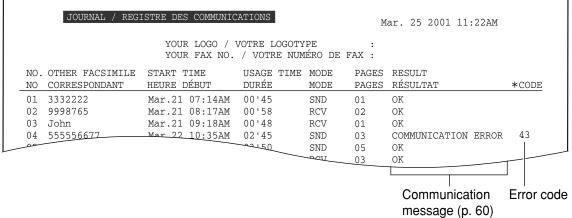
## Journal report

The unit stores the 30 most recent fax communication results. When a new communication occurs, the oldest communication result will be erased.

-To print manually, see page 75.

-To print automatically after every 30 new fax communications, activate feature #22 (p. 55).

#### Sample of a journal report



#### Note:

• If you select "FRENCH" for the language (feature #48 on page 57), the time is shown using a 24 hour clock (military time).

# Sending Faxes

## Broadcast transmission =

This feature is useful for sending the same document often to selected parties (up to 20 stations). First program the stations, then see page 39 for transmission.

•The broadcast function utilizes ONE-TOUCH DIAL 1-3. The one-touch dial function will be cancelled.

Using the dial keynad (only for

- •BROADCAST key 1 and 2 can accept ONE-TOUCH DIAL and SPEED DIRECTOR entries.
- MANUAL BROAD key can also accept manual dialing entries.

## Programming the stations

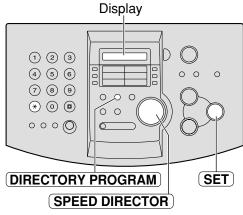
1	Press DIRECTORY PROGRAM .			Using the dial keypad (only for MANUAL BROAD):			
	Display:	PRESS STATION		Enter the fax number and press (SET).			
		\$		Example: DIR=3456789			
		OR USE SPD-DI	R	······································			
2	For BROADCAST 1–2:			DIR=3456789 [01]			
	Press the desired <b>BROADCAST</b> key.			•To enter other stations, repeat this			
		DIAL MODE	<u>ر</u> ک	step (up to 20 stations).			
	Rotate ( <b>SPEED DII</b> "BROADCAST".	_		<b>5</b> Press <b>SET</b> after programming all of the desired stations.			
	Example:	BROADCAST 1	7D				
	For MANUAL BROADCAST: Press (MANUAL BROAD).			REGISTERED			
				↓ PRESS STATION			
		DIAL MODE	7D				
3	Rotate (SPEED DIRECTOR) to select			↓ OR USE SPD-DIR			
	"MANUAL BROAD".		7				
		MANUAL BROAD ()		<ul> <li>To program another broadcast key, repeat steps 2 to 5.</li> </ul>			
	Press <b>SET</b> .						
		DIR= [	00]	<b>6</b> Press <b>STOP</b> to exit the program.			
4	Enter stations. Using ONE-TOUCH DIAL 1–5: Press the desired ONE-TOUCH DIAL key.			MANUAL BROAD BROADCAST ONE-TOUCH			
	Example:	DIR=ANN [	01]	Display DIAL SET			
	Using ONE-TOUCH DIAL 6–10: Press (LOWER), then press the desired ONE-TOUCH DIAL key.						
	Example:	DIR=Luke [	01]				
	Using SPEED DIRECTOR: Display the desired name and press SET.						
	Example:	John [	01]				
		↓	]	(SPEED DIRECTOR) (STOP)			
		DIR=John [	02]	DIRECTORY PROGRAM LOWER			

#### Note:

• If you enter the wrong station, press **STOP** after step 4 to erase the station.

• Confirm the stored items by printing a broadcast programming list (p. 75).

Ad	ding a new s	station					
1	Rotate (SPEED DIRECTOR) until the desired key name is displayed.						
	Example:	<broadcast1></broadcast1>					
2	Press DIRECTORY	Y PROGRAM).	(4) (7) (*)				
4		ADD= * DELETE=#					
3	Press Ӿ to select	"ADD".	· ·				
4	Rotate SPEED DIRECTOR until the desired name you want to add is displayed (only using SPEED DIRECTOR is available).						
	Example (SPEED DIRECTOR):	Mike					
	Example (ONE-TOUCH DIAL-2):	Peter <s02< td=""><td>!&gt;</td></s02<>	!>				
5	Press <b>SET</b> .						
U		REGISTERED					
	<b>E</b> uromatica	↓ 					
	Example:	Nikki					
	•To add other static (up to 20 stations)	ons, repeat steps 4 and	d 5				



Press (DIRECTORY PROGRAM) to exit the 6 program.

## Sending Faxes

Era	asing a store	ed station	
1	Rotate <b>SPEED DII</b> desired key name is		Display
	Example:	<pre><broadcast1></broadcast1></pre>	
2	Press DIRECTORY	Y PROGRAM).	
_		ADD=* DELETE=#	
3	Press I to select	"DELETE".	
4	Rotate <b>SPEED DII</b> desired station you displayed.		DIRECTORY PROGRAM (SET) SPEED DIRECTOR STOP
	Example (SPEED DIRECTOR):	Dick	
	Example (ONE-TOUCH DIAL-3): •To cancel erasing,	Sam <s03> press (STOP).</s03>	
5	Press <b>SET</b> .		
J		DELETE OK?	
		↓ YES:SET/NO:STOP	
6	Press <b>SET</b> .		
V		DELETED	
		↓	
	Example:	Bob	
	<ul> <li>To delete other sta</li> <li>6.</li> </ul>	ations, repeat steps 4 to	
7	Press ( <b>DIRECTOR</b> ) program.	Y PROGRAM) to exit the	

## Sending Faxes

### Sending the same document to pre-programmed parties

- Insert the document FACE DOWN.
- •If necessary, press (**RESOLUTION**) repeatedly to select the desired setting (p. 32).
- 2

Press the desired **BROADCAST** (1–2) or **MANUAL BROAD**.

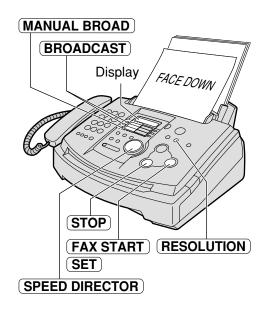
• You can also use **SPEED DIRECTOR**. Display the desired key name, and press **FAX START**.

Example:

- The document will be fed into the unit and scanned into memory. The unit will then transmit the data to each station, calling each number sequentially.
- After transmission, the stored document will be erased automatically, and the unit will automatically print a broadcast sending report (see below).

#### Note:

• If one of the stations is busy or does not answer, the station will be skipped. All skipped stations will be redialed up to 2 times after all of the other stations have been called.



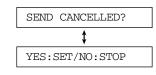
#### To cancel the broadcast setting

1. Press **STOP** while the unit displays the following message.

Display:

BROADCASTING

•The display will show the following.



2. Press **SET** .

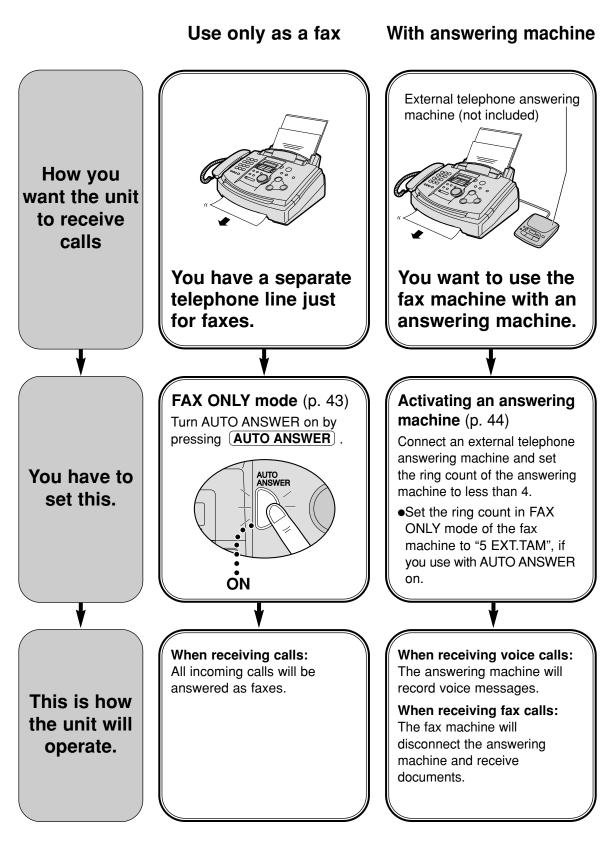
#### Sample of a broadcast sending report

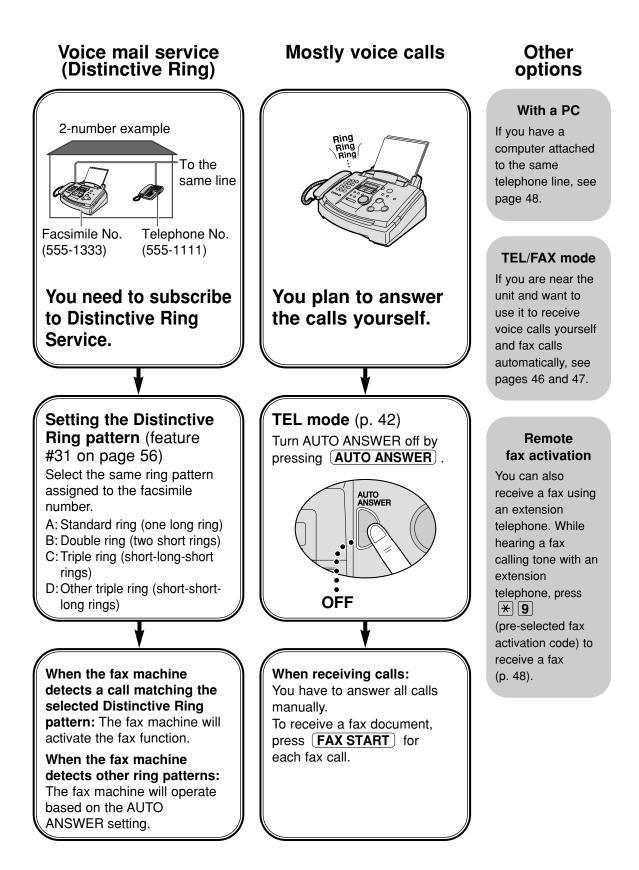
					Mar. 10 2001 09:36AM
			/OTRE LOGOTYPE / VOTRE NUMÉR(		
NO. NO	OTHER FACSIMILE CORRESPONDANT	START TIME HEURE DÉBUT	USAGE TIME DURÉE	PAGES PAGES	RESULT RÉSULTAT
01	Mike	Mar.10 09:31AM	01'10	02	OK
02	Peter	Mar.10 09:33AM	01'08	02	OK
03	Sam	Mar.10 09:34AM	01'09	02	OK
04	Kim	Mar.10 09:35AM	01'10	02	OK
		TOTAL	004'37	008	

#### Note:

• If you select "FRENCH" for the language (feature #48 on page 57), the time is shown using a 24 hour clock (military time).

## 





## 

## Activating TEL mode

If the AUTO ANSWER light is on, turn it off by pressing (AUTO ANSWER).

Display:

```
TEL MODE
```

### Receiving a fax manually

When the unit rings, lift the handset to answer the call.

#### **9** When:

—document reception is required,
 —a fax calling tone (slow beep) is heard, or
 —no sound is heard,
 press **FAX START**.

CONNECTING....



#### Note:

• If you do not answer the call within 10 rings, the unit will temporarily switch to fax reception and the caller can send a document.

\_\_\_\_\_

#### To stop receiving

Press **STOP**.

#### Friendly reception feature

Replace the handset.

When you answer a call and hear a fax calling tone (slow beep), the unit will automatically start fax reception.

The unit will start fax reception.

• If this feature is not required, set feature #46 to off (p. 57).

#### Auto reduction feature

If the other party sends a document that is longer than your recording paper, your unit will reduce the receiving document to the proper size and print it. If you want to print the original size, set feature #37 to off (p. 56).

#### Fax reception in memory

When a printing problem is detected, the unit will temporarily store the received document into memory.

While the document is in memory:

Display:

-the display will show an error message and the following message alternately,

FAX IN MEMORY

- --slow beeps will sound if feature #44 is set to on (p. 57).
- Follow the instructions on pages 61 and 62 to solve the problem.
- For memory capacity, see page 78.

## FAX ONLY mode — (all calls are received as faxes)

## Activating FAX ONLY mode

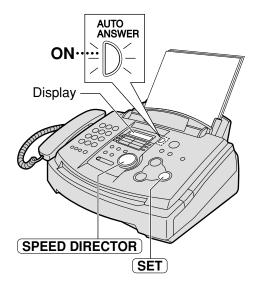
Set feature #77 to "FAX ONLY" (p. 59).

- If the AUTO ANSWER light is off, turn it on by pressing (AUTO ANSWER).
  - •The display will show the number of rings before the unit answers a call in FAX ONLY mode.

Displ

Display:	PICKUP & F		RCV	FAX	
			ł		
Example:	AFTER	3	F	RINGS	5 7 D

If you wish to change the ring count setting, rotate (SPEED DIRECTOR) until the desired number is displayed, and press (SET). •When receiving calls, the unit will automatically answer all calls and only receive fax documents.

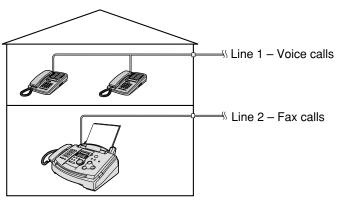


#### Note:

- If the AUTO ANSWER light is already on and you wish to change the ring count, turn it off once then on again by pressing (AUTO ANSWER) and follow the instructions in step 3.
- •This mode should not be used with a telephone line which is used for both voice and fax calls. Fax communication will be attempted even if someone is trying to call you.

#### If you have a telephone line just for faxes, we recommend the following setup.

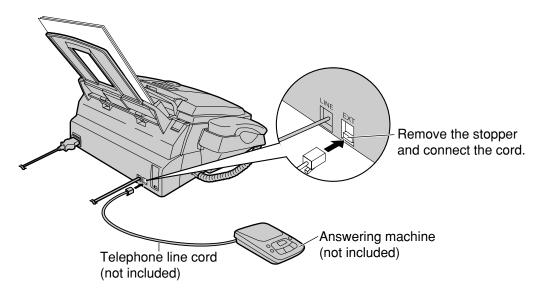
**Example:** One telephone line is used for voice calls and a separate telephone line for faxes.



Only a fax machine is connected.

## Using the unit with an answering machine \_\_\_\_\_\_ Setting up the fax machine and an answering machine

Connect the answering machine.



- Set the number of rings on the answering machine to less than 4.
- •This will allow the answering machine to answer the call first.
- Record a greeting message on the answering machine.
- **Example:** "This is (your name, business and/or telephone number). We are unable to answer the phone right now. To send a fax, start transmission. To leave a message, please speak after the beep. Thank you."
  - •We recommend you record your message around 10 seconds long and not to pause for more than 4 seconds during the message. Otherwise, both machines will not function correctly.
- Δ

Activate the answering machine.

- Set the receive mode of the fax machine to TEL mode (p. 42) or FAX ONLY mode (p. 43).
  If you set to FAX ONLY mode, set the ring count in FAX ONLY mode to
  "5 EXT.TAM" (feature #06 on page 53). Using FAX ONLY mode will allow you to receive faxes if the answering machine is full.
- 6 Check the remote access code of the answering machine and program the same code into the remote operation ID of the fax machine. See feature #12 on page 54.

### How the fax machine and answering machine work

#### **Receiving voice calls**

The answering machine will record voice messages automatically.

#### **Receiving fax calls**

The fax machine will receive documents automatically when the machine detects a fax calling tone.

#### Receiving a voice message and fax document in one call

The answering machine will record the voice message first. The fax machine will then be activated by the caller's request and will receive the document.

#### Note:

• Every time the fax machine receives a document, a silent pause or fax tone may be recorded on the answering machine.

### Receiving a voice message and fax document in one call

The caller can leave a voice message and send a fax document during the same call. Inform the caller of the following procedure beforehand.

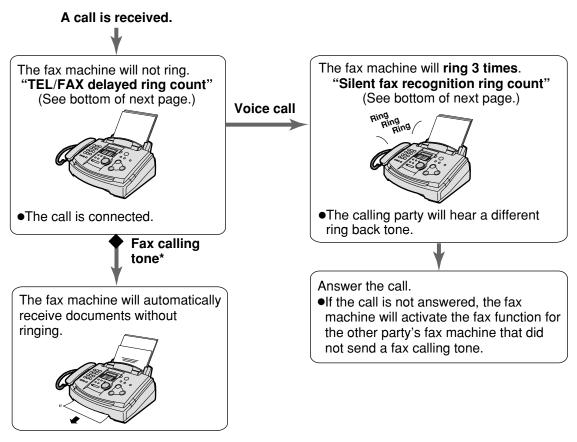
- 1. The caller calls your fax machine.
  - •The answering machine will answer the call.
- 2. The caller can leave a message after the greeting message.
- **3.** The caller presses  $\times$  **9** (pre-selected fax activation code).
  - •The fax machine will activate the fax function.
- 4. The caller presses the start button to send a document.

#### Note:

- •The fax activation code can be changed in feature #41 (p. 57).
- If the wrong fax activation code is entered, the caller must wait at least 5 seconds to reenter the correct code.

## 

Use this mode when you are always near the fax machine, and want to receive faxes without the unit ringing. When a call is received, the fax machine will work as follows. To set TEL/FAX mode, see below.



\* A fax calling tone is automatically generated by the sending fax machine. Some fax machines do not have this capability.

#### Note:

• The fax machine will display the following when a call is received.

Display:

: INCOMING CALL

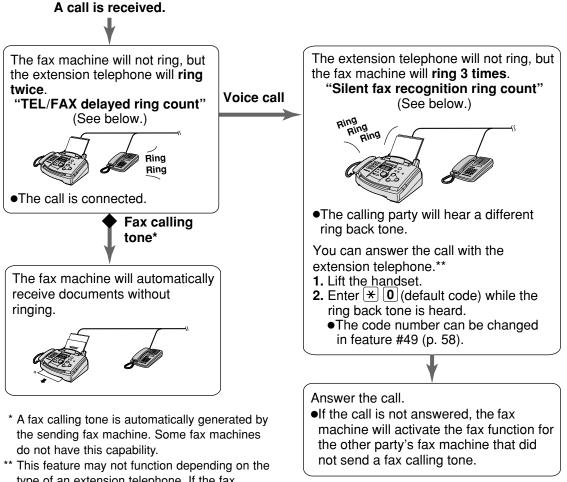
•The ringer should be on (p. 21).

#### To set TEL/FAX mode

- 1. Set feature #77 to "TEL/FAX" (p. 59).
- 2. If the AUTO ANSWER light is off, turn it on by pressing **AUTO ANSWER** .



### When an extension telephone is connected



type of an extension telephone. If the fax machine activates the fax function, press **STOP** on the fax machine in step 2 to talk with the calling party.

#### **TEL/FAX delayed ring count**

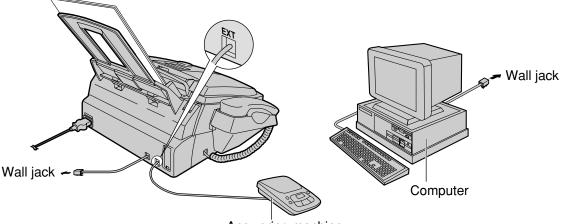
The number of rings generated before the fax machine answers depends on the setting of feature #78 on page 59. The fax machine will not generate an audible ring during this time.

#### Silent fax recognition ring count

The fax machine generates audible rings to indicate that it is receiving a voice call. The number of rings generated depends on the setting of feature #30 on page 56. This signal will not ring at an extension telephone.

## Using with an answering machine and computer \_\_\_\_\_

We recommend that you always connect the fax machine directly to the wall jack.



Answering machine

#### Note:

- Set the fax machine to TEL mode.
- •The device which has the shortest ring count will answer a call first.
- If you use your computer as an answering machine, connect the telephone line cord from the EXT jack to the computer.

## Extension telephone ==

If you use the fax machine with an extension telephone, you can receive fax documents using the extension telephone. You do not have to press  $\overline{FAX START}$  on the fax machine.

#### Important:

•Use a touch tone telephone as the extension telephone and enter the fax activation code firmly.

- When the extension telephone rings, lift the handset of the extension telephone.
- **9** When:
  - document reception is required,
    a fax calling tone (slow beep) is heard, or
    no sound is heard,
    press \* 9 (pre-selected fax activation code) firmly.

To the EXT jack or the same line

Extension telephone

Hang up the handset.The fax machine will start reception.

#### Note:

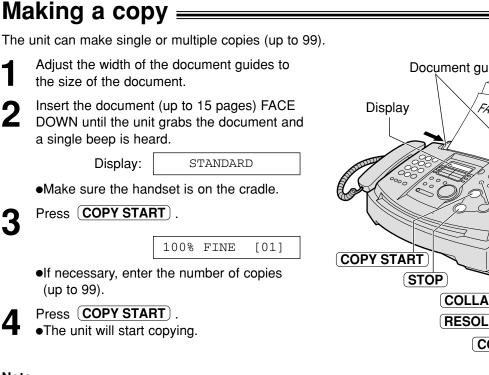
•You can change the fax activation code in feature #41 (p. 57).

## Pager call - when the unit receives a fax \_\_\_\_\_

This feature allows your unit to call your pager when your unit receives a fax document.

1	Press MENU		Display (MENU)
	Display:	SYSTEM SET UP	
2	Press 🔳, then		
3	Press (SET).	MODE=OFF C2	
4	Rotate ( <b>SPEED</b> "ON".	DIRECTOR to select	SPEED DIRECTOR SET
	●If this feature is "OFF".	MODE=ON C2	( <b>REDIAL/PAUSE</b> ) (Pause)
5	Press <b>SET</b> .	NO.=	
6	pauses. <b>Example:</b>	a total of 46 digits and/or	
	1 202 555 12 Your pager number	34PP12345678PP5555# Pauses Your pager access code, if required.	
		Message you want displayed on your pager when your unit receives a fax.	Note: • If you have subscribed to a Call Display service, your pager will display the caller's telephone number instead of the message.
7	Press <b>SET</b> . ●The unit will di	al the stored number.	When your pager receives a pager call
		PAGER TEST	Your pager will display the message you entered in step 6. (For example: 5555)
8	Check that your test call.	pager received the pager	
9	Press (MONITC	<b>DR</b> ).	Pager

## Copying



#### Note:

• Any transmittable document can be copied (p. 34).

To stop copying

Press **STOP**.

### Convenient way to make a copy =

The following settings are available before you start copying. Resolution Reduction/enlargement rate Collation (sort)

### To select the resolution according to the type of document

Press **(RESOLUTION)** repeatedly to select the desired setting.

FINE: For printed or typewritten originals with small printing.

**SUPER FINE**: For originals with minute printing.

**PHOTO**: For originals containing photograph.

**PHOTO WITH TEXT:** For originals containing photograph and text.

• If you select "STANDARD", copying will be done using "FINE" mode.

Docu	iment guides
Display	FACE DOWN
COPY START STOP	
	(RESOLUTION) (COPY ZOOM)

Display while copying					
100%	FINE	[01]			
100%	S-FINE	[01]			
100%	PHOTO	[01]			
100%	MIXED	[01]			

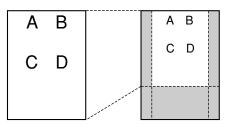
Diamian mining a second second

### To reduce or enlarge a document

To make a reduced copy, press **COPY ZOOM** repeatedly and select the desired reduction rate. The unit can reduce copies to as little as 50% of the original by changing the reduction rate 5% at a time.

#### Example: 70% reduced copy

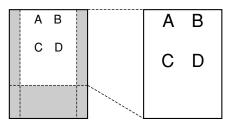
Original document Reduced copy



To make an enlarged copy, press **COPY ZOOM** + repeatedly and select the desired enlargement rate. The unit can enlarge copies to as much as 200% of the original by changing the enlargement rate 5% at a time.

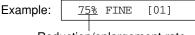
#### Example: 150% enlarged copy

Original document Enlarged copy



#### Note:

•The display will show the rate you selected while copying.



Reduction/enlargement rate

• For an enlarged copy, the unit will only enlarge the centre of the upper part of the document. To make an enlarged copy of the bottom of the document, turn the document around, insert it into the unit, and then make a copy.

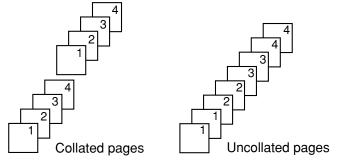
### To collate multiple copies

The unit can collate multiple copies in the same order as the original document pages. Press (COLLATE) until the following is displayed and start copying.

Display:

COLLATE=ON	
------------	--

Example: Making two copies of a 4-page original document



#### Note:

- The unit will store the documents into memory while collating copy. If memory becomes full while storing, the unit will only print out the stored pages.
- While collating copies, the display will show the following.

Example: 100% FINE [01]C

shows collating copy

## Programming =

The unit provides various programming features. Program the desired settings by referring to the programming tables (p. 53–59).

### General programming method

1	Press MENU.		Display ( <b>MENU</b> )	
•	Display:	SYSTEM SET UP		
2	■For basic feature Rotate SPEED D desired feature is ■For advanced feature	<b>DIRECTOR</b> ) until the displayed. atures (p. 55–59): <b>DIRECTOR</b> ) until the yed.		
		ADVANCED MODE	SPEED DIRECTOR) SET	)
3	feature is displaye Press <b>SET</b> .	R) until the desired		
-	displayed.			
4	Rotate <b>SPEED DII</b> desired setting is di •This step may be depending on the	splayed. slightly different		
5	Press (SET). •The setting you se next feature will be	elected is set, and the displayed.		
6	To exit programmin	g, press ( <b>MENU</b> ).		

## Programming by entering the program code number directly

You can select a feature by directly entering the program code (# and 2-digit number) instead of using (SPEED DIRECTOR).

- 1. Press MENU.
- 2. Press 🛱 and the 2-digit code number.
- **3.** Follow steps 3 to 6 above.
- •See programming tables for code numbers (p. 53–59).

```
52
```

#### To cancel programming

Press **MENU** to exit the program.

## Basic features \_\_\_\_\_

## Programming table

Code	Display & Feature	Settings	How the unit operates
#01	SET DATE & TIME To set the date and time.	mm/dd/yy hh:mm (2 digits for each entry)	See page 17 for details.
#02	YOUR LOGO To set your logo.	(Up to 30 characters)	See page 18 for details.
#03	YOUR FAX NO. To set your facsimile telephone number.	(Up to 20 digits)	See page 20 for details.
	SENDING REPORT	ERROR	"ERROR": The sending report will be printed only when fax
#04	To print and check the sending report for fax transmission results	ON	transmission fails. "ON": The sending report will be
	(p. 35).	OFF	printed out after every transmission.
#06	FAX RING COUNT To change the number of rings before the unit answers a call in FAX ONLY mode.	1, 2, <b>3</b> , 4, 5 EXT.TAM	This setting is also available after activating FAX ONLY mode (p. 43). If you are using the unit with an answering machine, set to "5 EXT.TAM" (p. 44).

## Basic features (cont.)

### How to set menu options

- 1. Press MENU.
- 2. Rotate **SPEED DIRECTOR**) until the desired feature is displayed.
- **3.** Press **SET**.
- 4. Rotate **SPEED DIRECTOR** until the desired setting is displayed.
- 5. Press **SET**.
- 6. Press MENU.

#### Note:

- Step 4 may be slightly different depending on the feature.
- •See page 52 for more details.

## Programming table (cont.)

Code	Display & Feature	Settings	How the unit operates
#12	REMOTE TAM ACT. If you are using the unit with an answering machine, activate this feature, and set the remote activation ID to secure the remote	ON / ID=11	<ul> <li>To select "ON" and enter ID:</li> <li>1. Press MENU.</li> <li>2. Rotate SPEED DIRECTOR and select this feature.</li> <li>3. Press SET .</li> <li>4. Rotate SPEED DIRECTOR to</li> </ul>
#12	operation for the answering machine.	OFF	<ul> <li>select "ON".</li> <li>5. Press <u>SET</u>.</li> <li>6. Enter your ID from 1 to 5 digits, using 0–9, * and #.</li> <li>7. Press <u>SET</u>.</li> <li>8. Press <u>MENU</u>.</li> </ul>
#13	DIALING MODE	TONE	"TONE": For tone dial service. "PULSE": For rotary pulse dial service.
#15	setting depending on your telephone line service.	PULSE	Service.
#16	PAPER SIZE	LETTER	"LETTER": Letter size paper. "LEGAL": Legal size paper.
#10	To set the recording paper size.	LEGAL	
#17	MELODY RINGER	BELL	You can select the bell or the melody. The selected bell or melody will
#17	To set the ring melody.	MELODY (A, B, C, D)	sound while setting.

## Advanced features =

### How to set menu options

- 1. Press MENU.
- 2. Rotate SPEED DIRECTOR until the following is displayed.

Display: ADVANCED MODE

Press (SET) and rotate

**SPEED DIRECTOR**) until the desired feature is displayed.

3. Press **SET**.

## Programming table

- 4. Rotate **SPEED DIRECTOR** until the desired setting is displayed.
- 5. Press SET .
- 6. Press MENU.

#### Note:

- Step 4 may be slightly different depending on the feature.
- •See page 52 for more details.

Code	Display & Feature	Settings	How the unit operates
#22	AUTO JOURNAL	ON	"ON": The unit will print the journal report automatically after every 30
#22	To print the journal report automatically for fax communications.	OFF	new fax communications (p. 35).
	OVERSEAS MODE If you have difficulty sending an	NEXT FAX	"NEXT FAX": This setting is effective only for the next attempted fax transmission. After transmission, the
#23	overseas fax, activate this feature before starting transmission. This feature makes sending documents easier as the transmission speed is	ERROR	unit will return to the previous setting. "ERROR": When the previous fax transmission fails and you redial the same number.
	slowed down.	OFF	<ul> <li>This feature is not available for broadcast transmission.</li> <li>The calling charge may be higher.</li> </ul>
#25	DELAYED SEND To send a fax automatically at a specified time. This allows you to take advantage of low-cost calling hours offered by	ON / fax no. / hh:mm	<ul> <li>To send a document:</li> <li>1. Insert the document.</li> <li>2. Follow steps 1–3 above.</li> <li>3. Rotate SPEED DIRECTOR to select "ON".</li> <li>4. Press SET .</li> <li>5. Enter the fax number.</li> </ul>
#25	your telephone company. •The setting can be reserved to take place up to 24 hours in advance.	OFF	<ul> <li>6. Press <u>SET</u>.</li> <li>7. Enter the transmission start time. Press <u>*</u> to select "AM" or "PM".</li> <li>8. Press <u>SET</u>.</li> <li>9. Press <u>MENU</u>.</li> <li>•To cancel after programming, press <u>STOP</u> then <u>SET</u>.</li> </ul>

### Advanced features (cont.) — How to set menu options

- 1. Press MENU.
- 2. Rotate SPEED DIRECTOR until the following is displayed.

Display: ADVANCED MODE

Press **SET** and rotate **SPEED DIRECTOR** until the desired feature is displayed.

Programming table (cont.)

3. Press SET .

# Rotate SPEED DIRECTOR until the desired setting is displayed. Dress SET

- 5. Press (SET).
- 6. Press MENU.

#### Note:

- Step 4 may be slightly different depending on the feature.
- •See page 52 for more details.

Code	Display & Feature	Settings	How the unit operates		
#26	AUTO CALL. LIST	ON	"ON": The unit will print the Caller's list automatically after every 30		
#20	To print the Caller's list automatically.	OFF	new calls (p. 29).		
	SILENT FAX RING		See pages 46 and 47 for details.		
#30	To change the number of rings when the unit detects a voice call in TEL/FAX mode.	<b>3</b> , 4, 5, 6			
	RING DETECTION		Select the ring pattern to be assigned to the facsimile number.		
#31	If you subscribe to a Distinctive Ring Service from your telephone company, activate this feature. This feature is also required for	A, B, C, D	<ul> <li>A: Standard ring (one long ring)</li> <li>B: Double ring (two short rings)</li> <li>C: Triple ring (short-long-short rings)</li> <li>D: Other triple ring (short-short-long rings)</li> <li>If you activate this feature, the unit will print an information list.</li> <li>For more information about telephone services, contact your telephone company.</li> </ul>		
	voice mail service.	OFF			
	AUTO REDUCTION	ON	"ON": The unit will fit a received document onto your recording		
#37	To receive a fax document that is longer than your recording paper.	OFF	paper. "OFF": The unit will print the original size.		

## **Features Summary**

Code	Display & Feature	Settings	How the unit operates
#39	LCD CONTRAST	NORMAL	"NORMAL": For normal contrast "DARKER": Used when the display
	To adjust the display contrast.	DARKER	contrast is too light.
#10	SILENT DETECT. If you use the unit with an answering machine and wish to	ON	•If the other party's fax machine does not send a fax calling tone, select "ON". The unit detects a silent pause and activates the fax function.
#40	receive faxes from older model fax machines, activate this feature.	OFF	<ul> <li>Inficion.</li> <li>If you use an answering machine to give greeting messages and record incoming messages on a single cassette tape, select "OFF".</li> </ul>
#41	FAX ACTIVATION If you use an extension telephone and wish to use it to receive a fax, activate this feature, and enter the	ON / CODE= * 9	<ol> <li>Follow steps 1–3 on page 56.</li> <li>Rotate SPEED DIRECTOR to select "ON".</li> <li>Press SET .</li> <li>Enter your code from 2 to 4 digits,</li> </ol>
	<ul><li>code (p. 48).</li><li>This code is also used to receive a voice message and a fax in the same call (p. 45).</li></ul>	OFF	using 0–9 and *. 5. Press <u>SET</u> . 6. Press <u>MENU</u> . •Do not enter "0000".
	RECEIVE ALERT	ON	If you hear slow beeps, clear the printing problem or supply paper to
#44	<b>44</b> To alert you with beeps when a received document is stored into memory due to a problem.	OFF	<ul> <li>print the stored document. The beeps will stop.</li> </ul>
	FRIENDLY RCV	ON	"ON": You do not have to press <b>FAX START</b> for fax reception.
#46	To receive a fax automatically when you answer a call and hear a fax calling tone (slow beep).	OFF	
	LANGUAGE	ENGLISH	"ENGLISH": English is used. "FRENCH": French is used.
#48	To select either English or French for the display messages.	FRENCH	

### Advanced features (cont.) == How to set menu options

- 1. Press MENU.
- 2. Rotate (SPEED DIRECTOR) until the following is displayed.

Display: ADVANCED MODE

Press **SET** and rotate **SPEED DIRECTOR** until the desired feature is displayed.

3. Press **SET**).

## Programming table (cont.)

- 4. Rotate **SPEED DIRECTOR**) until the desired setting is displayed.
- 5. Press SET .
- 6. Press MENU.

#### Note:

- Step 4 may be slightly different depending on the feature.
- •See page 52 for more details.

Code	Display & Feature	Settings	How the unit operates
#49	AUTO DISCONNECT To answer a call with an extension telephone in TEL/FAX mode	ON / CODE= * 0	<ol> <li>Follow steps 1–3 above.</li> <li>Rotate SPEED DIRECTOR to select "ON".</li> <li>Press SET .</li> </ol>
#49	(p. 47).	OFF	<ul> <li>4. Enter your code from 2 to 4 digits, using 0–9 and *.</li> <li>5. Press <u>SET</u>.</li> <li>6. Press <u>MENU</u>.</li> </ul>
#68	ECM SELECTION ECM stands for Error Correction	ON	This feature is available when the transmitting/receiving stations are ECM compatible.
#00	Mode. To send a fax even if there is static interference on the telephone line.	OFF	<ul> <li>If documents are in memory, clear them before making the setting (p. 42).</li> </ul>
	FAX PAGER CALL	ON	See page 49 for details.
#70	If you have a pager and wish to know when your unit receives a fax, activate this feature.	OFF	
#76	CONNECTING TONE If you often have trouble when sending a fax, this feature allows	ON	You can confirm the status of the other party's machine. If the ring back tone continues, the other party's machine may not be a
	you to hear connecting tones: fax tone, ring back tone and busy tone.	OFF	<ul><li>facsimile or may have run out of paper. Check with the other party.</li><li>The connecting tone volume cannot be adjusted.</li></ul>

## Features Summary

Code	Display & Feature	Settings	How the unit operates
	AUTO ANSWER	FAX ONLY	"FAX ONLY": Facsimile only mode (p. 43)
#77	To change the receive mode in the AUTO ANSWER setting.	TEL/FAX	"TEL/FAX": Telephone/Facsimile mode (p. 46, 47)
	TEL/FAX RING		See pages 46 and 47 for details.
#78	<b>#78</b> If you use an extension telephone in TEL/FAX mode, select the desired number of rings of the extension telephone.	1, <b>2</b> , 3, 4	
#70	TONER SAVE	ON	"ON": The toner cartridge will last longer.
#79	To save on toner consumption.	OFF	<ul> <li>This feature may reduce print quality.</li> </ul>
	SET DEFAULT	YES	<ol> <li>Follow steps 1–3 on page 58.</li> <li>Rotate (SPEED DIRECTOR) to</li> </ol>
#80	To reset the advanced features,		select "YES". <b>3.</b> Press ( <b>SET</b> ).
	except the language setting (feature #48 on page 57), to their default settings.	NO	<ul> <li>4. Press <u>SET</u> again.</li> <li>5. Press <u>MENU</u>.</li> </ul>

## Reports =

If your unit cannot send a fax, check the following:

-the number you dialed is correct,

-the other party's machine is a facsimile.

If the problem remains, correct it by following the communication message printed on the sending and journal reports (p. 35).

Communication message	Error code	Cause & solution
COMMUNICATION ERROR	40–42 46–52 58, 65 68, 72 FF	•A transmission or reception error occurred. Try again or check with the other party.
	43 44	<ul> <li>A line problem occurred. Connect the telephone line cord to a different jack and try again.</li> <li>An overseas transmission error occurred. Try using the overseas mode of feature #23 (p. 55).</li> </ul>
DOCUMENT JAMMED	—	<ul> <li>The document is jammed. Remove the jammed document (p. 72).</li> </ul>
ERROR-NOT YOUR UNIT	54 59 70	•A transmission or reception error occurred because of a problem with the other party's fax machine. Check with the other party.
MEMORY FULL	—	•The document was not received due to memory being full.
NO DOCUMENT	_	•The document was not fed into the unit properly. Reinsert the document and try again.
OTHER FAX NOT RESPOND		<ul> <li>The other party's fax machine is busy or has run out of recording paper. Try again.</li> <li>The document was not fed properly. Reinsert the document and try again.</li> <li>The other party's fax machine rings too many times. Send the fax manually – dial the number, confirm the fax tone, and press <b>FAX START</b>.</li> <li>The other party's machine is not a facsimile. Check with the other party.</li> <li>The number you dialed is not in service.</li> </ul>
PRESSED THE STOP KEY	—	• <b>STOP</b> was pressed and fax communication was cancelled.
THE COVER WAS OPENED		•The front cover was opened. Close it and try again.
ОК		•Fax communication was successful.

## Display \_\_\_\_\_

If the unit detects a problem, one or more of the following messages will appear on the display.

Display message	Cause & solution
CALL SERVICE	<ul> <li>There is something wrong with the unit. Contact our service personnel.</li> </ul>
CHANGE DRUM	•There is something wrong with the drum unit. Replace the drum unit and the other cartridge (p. 68, 69).
CHECK DOCUMENT	•The document was not fed into the unit properly. Reinsert the document. If misfeeding occurs frequently, clean the document feeder rollers (p. 73) and try again. If the problem remains, adjust the feeder pressure (p. 72).
CHECK DRUM	•The drum unit was not inserted properly. Reinsert it correctly (p. 12, 13).
CHECK MEMORY	<ul> <li>Memory (telephone numbers, parameters, etc.) has been erased. Re-program.</li> </ul>
COVER OPEN	•The front cover is open. Close it.
FAILED PICK UP	•Recording paper was not fed into the unit properly. Reinsert the recording paper (p. 71).
FAX IN MEMORY	<ul> <li>The unit has a document in memory. See the other displayed message instructions to print out the document.</li> </ul>
FAX MEMORY FULL	<ul> <li>Memory is full of received documents due to a lack of recording paper or a recording paper jam. Install paper or clear the jammed paper.</li> <li>When performing memory transmission, the document being stored exceeds the memory capacity of the unit. Transmit the entire document manually.</li> </ul>
MEMORY FULL	•When making a copy, the document being stored exceeds the memory capacity of the unit. Press <b>STOP</b> to clear the message. Divide the document into sections.
MODEM ERROR	•There is something wrong with the modem circuit. Contact our service personnel.

(continued)

## Error Messages

Display message	Cause & solution
NO FAX REPLY	<ul> <li>The other party's fax machine is busy or has run out of recording paper. Try again.</li> </ul>
OUT OF PAPER	<ul> <li>Recording paper is not installed or the unit has run out of paper. Install paper (p. 15).</li> <li>Recording paper is not fed into the unit properly. Reinstall paper (p. 15).</li> </ul>
PAPER JAMMED	•A recording paper jam occurred. Clear the jammed paper (p. 70, 71).
PLEASE WAIT	•The unit is warming up. Wait for a while.
REDIAL TIME OUT	•The other party's fax machine is busy or has run out of recording paper. Try again.
REMOVE DOCUMENT	<ul> <li>The document is jammed. Remove the jammed document (p. 72).</li> <li>Attempted to transmit a document longer than 600 mm (235%").</li> <li>Press STOP to remove the document. Divide the document into two or more sheets and try again.</li> </ul>
SPD-DIR FULL	•There is no space to store new stations in the SPEED DIRECTOR directory. Erase unnecessary stations (p. 25).
TONER EMPTY	•The toner cartridge is empty. Replace the toner cartridge (p. 68, 69).
TONER LOW	•The remaining toner is low. Replace the toner cartridge as soon as possible (p. 68, 69). We recommend you replace the drum unit every third time you replace the toner cartridge. To check the drum life and quality, please print the printer test list (p. 75).
TRANSMIT ERROR	•A transmission error occurred. Try again.
WRONG PAPER	•The unit printed on paper which is shorter than letter size paper. To prevent the drum unit from becoming dirty, use letter or legal size paper.

# When a function does not work, check here before requesting help \_\_\_\_\_

#### General

Problem	Cause & solution
I cannot make and receive calls.	<ul> <li>The power cord or telephone line cord is not connected. Check the connections (p. 16).</li> <li>If you used a splitter to connect the unit, remove the splitter and connect the unit to the wall jack directly. If the unit operates properly, check the splitter.</li> </ul>
I cannot make calls.	•The dialing mode setting is wrong. Change the setting of feature #13 (p. 54).
The unit does not work.	•Disconnect the unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your telephone company.
The unit does not ring.	•The ringer volume is set to off. Adjust it (p. 21).
The other party complains they only hear a fax tone and cannot talk.	<ul> <li>FAX ONLY mode is set. Tell the other party the number is only used for faxes.</li> <li>Change to TEL mode (p. 42) or TEL/FAX mode (p. 46).</li> </ul>
The (REDIAL/PAUSE) button does not function properly.	•If this button is pressed during dialing, a pause will be inserted. If pressed immediately after a dial tone is obtained, the last number dialed will be redialed.
The receive mode does not function properly.	<ul> <li>A Distinctive Ring pattern of feature #31 is set (p. 56).</li> <li>TEL/FAX mode is set (p. 46, 47).</li> </ul>
During programming, I cannot enter the code or ID number.	•All or part of the numbers are the same. Change the code or ID number of features #12 (p. 54), #41 (p. 57) and #49 (p. 58).
The unit beeps.	•Recording paper has run out. Press <b>STOP</b> to stop the beeps and install paper.

## Operations

### Fax – sending

Problem	Cause & solution
I cannot send documents.	<ul> <li>The telephone line cord is connected to the EXT jack on the unit. Connect to the LINE jack (p. 16).</li> <li>The other party's fax machine is busy or has run out of recording paper. Try again.</li> <li>The other party's machine is not a facsimile. Check with the other party.</li> <li>The other party's fax machine rings too many times. Send the fax manually – dial the number, confirm the fax tone, then press (FAX START).</li> </ul>
The other party complains that letters on their received document are distorted or not clear.	<ul> <li>If your line has special telephone services such as call waiting, the service may have been activated during fax transmission. Connect the unit to a line that does not have these services.</li> <li>The extension telephone on the same line is off the hook. Hang up the extension telephone and try again.</li> <li>Try copying the document. If the copied image is clear, there may be something wrong with the other party's machine.</li> </ul>
The other party complains that dirty patterns or black lines appear on their received document.	•The glass or rollers are dirty. Clean them (p. 73, 74).
I cannot make an international fax call.	<ul> <li>Use the overseas transmission mode of feature #23 (p. 55).</li> <li>Add two pauses at the end of the telephone number or dial manually.</li> </ul>

### Fax – receiving

Problem	Cause & solution
riobiem	
I cannot receive documents.	•The telephone line cord is connected to the EXT jack on the unit. Connect to the LINE jack (p. 16).
I cannot receive documents automatically.	<ul> <li>The receive mode is set to TEL mode. Set to FAX ONLY mode (p. 43) or TEL/FAX mode (p. 46).</li> <li>The time taken to answer the call is too long. Decrease the number of rings of features #06 (p. 53), #30 (p. 56) and #78 (p. 59).</li> </ul>
The display shows the following message, but faxes are not received.	•The incoming call is not a fax. Change the receive mode to TEL mode (p. 42).
A blank sheet is ejected.	•The other party placed the document in their fax machine the wrong way. Check with the other party.
A white line or a dirty pattern appears on your recording paper.	•The glass or rollers are dirty. Clean them (p. 73, 74).

### Fax – receiving (cont.)

Problem	Cause & solution
The printing quality is poor.	<ul> <li>The other party sent a faint document. Ask them to send a clearer copy of the document.</li> <li>Some paper has instructions recommending which side to print on. Try turning the paper over.</li> <li>You may have used paper with a cotton and/or fiber content that is over 20%, such as letterhead or resume paper.</li> <li>The remaining toner is low. Replace the toner cartridge (p. 68, 69).</li> <li>We recommend you replace the drum unit every third time you replace the toner cartridge (p. 68, 69). To check the drum life and quality, please print the printer test list (p. 75).</li> <li>The toner save mode of feature #79 is on (p. 59).</li> </ul>

#### **Receive mode**

Problem	Cause & solution	
I cannot select the desired receive mode.	<ul> <li>If you want to set FAX ONLY or TEL/FAX mode:</li> <li>—select the desired mode using feature #77 (p. 59), and</li> <li>—press (AUTO ANSWER) to turn on</li> </ul>	AUTO ANSWER ON
	<ul> <li>the AUTO ANSWER light.</li> <li>If you want to set TEL mode:</li> <li>press (AUTO ANSWER) to turn off the AUTO ANSWER light.</li> </ul>	AUTO ANSWER
The other party complains that they cannot send a document.	•The unit is not in AUTO ANSWER mode. Press (AUTO ANSWER) to turn on the AUTO ANSWER light.	

### Copying

Problem	Cause & solution
The unit does not make a copy.	<ul> <li>You cannot make a copy during programming. Make the copy after programming or stop programming.</li> </ul>
A black line, a white line or a dirty pattern appears on the copied document.	•The glass or rollers are dirty. Clean them (p. 73, 74).
The printing quality is poor.OriginalCopyABCABC	<ul> <li>Some paper has instructions recommending which side to print on. Try turning the paper over.</li> <li>You may have used paper with a cotton and/or fiber content that is over 20%, such as letterhead or resume paper.</li> <li>The remaining toner is low. Replace the toner cartridge (p. 68, 69).</li> <li>We recommend you replace the drum unit every third time you replace the toner cartridge (p. 68, 69). To check the drum life and quality, please print the printer test list (p. 75).</li> <li>The toner save mode of feature #79 is on (p. 59).</li> </ul>

## Operations

## Using an answering machine

Problem	Cause & solution
I cannot receive documents automatically.	<ul> <li>Your greeting message on the answering machine is too long. Shorten the message (up to 10 seconds).</li> <li>The answering machine rings too many times. Set to 1 or 2 rings.</li> </ul>
I cannot receive voice messages.	<ul> <li>Check if the answering machine is turned on and connected to the fax machine properly (p. 44).</li> <li>Set the number of rings on the answering machine to 1 or 2.</li> </ul>
I cannot retrieve recorded voice messages on the answering machine from a remote location.	•You did not program your remote access code in your fax machine correctly. Program the same code that is programmed on the answering machine to the fax machine with feature #12 (p. 54).
I pressed the remote access code to access the answering machine remotely, but the line was disconnected.	•The code may include "#" which is used for certain features provided by telephone companies. Change the code on the answering machine to another number which does not include "#". Also change the code of the fax machine with feature #12 (p. 54).
Callers complain that they cannot send a document.	<ul> <li>Your answering machine has run out of recording tape. Rewind the tape to record messages.</li> <li>You set the answering machine to only give a greeting message.</li> </ul>

## If a power failure occurs \_\_\_\_\_

- •The unit will not function.
- •Fax transmission and reception will be interrupted.
- •If delayed transmission of feature #25 (p. 55) is programmed and the start time has passed during a power failure, transmission will be attempted soon after power is restored.
- •If fax documents are stored in memory, they will be lost. When power is restored, a power down report will be printed out stating which contents in memory have been erased.

#### Sample of a power down report

	POWER DOWN REPORT /	RAPPORT DE F	ANNE DE COU	JRANT		
				:/ COUPURE :/ RÉTABLISSEME		
		YOUR LOGO / YOUR FAX NO		OTYPE : NUMÉRO DE FAX :		
	<< WARNING >> CONTENTS HAVE BEEN CLEA FOR ADDITIONAL INFORMAT			JRNAL REPORT.		
	<< AVIS >> LES DONNÉES ONT ÉTÉ EFF POUR PLUS D'INFORMATION (JOURNAL).				5	
NO. NO	OTHER FACSIMILE CORRESPONDANT	MODE MODE	PAGES PAGES	FUNCTION FONCTION		
	<fax #="" avail.="" not=""></fax>	RCV	01	MEMORY RECEIV	Έ	

#### Note:

• If you select "FRENCH" for the language (feature #48 on page 57), the time is shown using a 24 hour clock (military time).

## Replacement

## Replacing the toner cartridge and the drum unit =

When the display shows the following message, replace the toner cartridge.

or

TONER LOW

TONER EMPTY

We recommend you replace the drum unit every third time you replace the toner cartridge. To check the drum life and quality, please print the printer test list (p. 75).

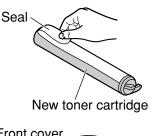
Model No. KX-FA76A toner cartridge and Model No. KX-FA77A drum unit are available for replacement (p. 8).

#### Caution:

- •The drum unit contains a photosensitive drum. Exposing it to light may damage the drum. Once you have opened the protection bag:
- -Do not expose the drum unit to light for more than 5 minutes.
- -Do not touch or scratch the green drum surface.
- -Do not place the drum unit near dust or dirt, or in a high humidity area.
- -Do not expose the drum unit to direct sunlight.
- •Do not unplug the fax machine to prevent loss of fax documents in memory.

#### •Do not pour any toner into the toner cartridge.

Remove the new toner cartridge from the protection bag. Peel off the seal from the toner cartridge.





Push the front cover open button then open the front cover.



cartridge firmly.

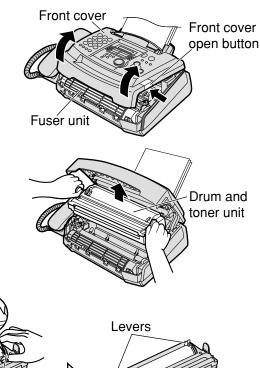
Caution: The fuser unit gets hot. Do not touch it.

Tap on the used toner cartridge several times to allow the remaining toner to fall into the drum unit. Remove the drum and toner unit by holding the two tabs.

Turn the two levers on the used toner

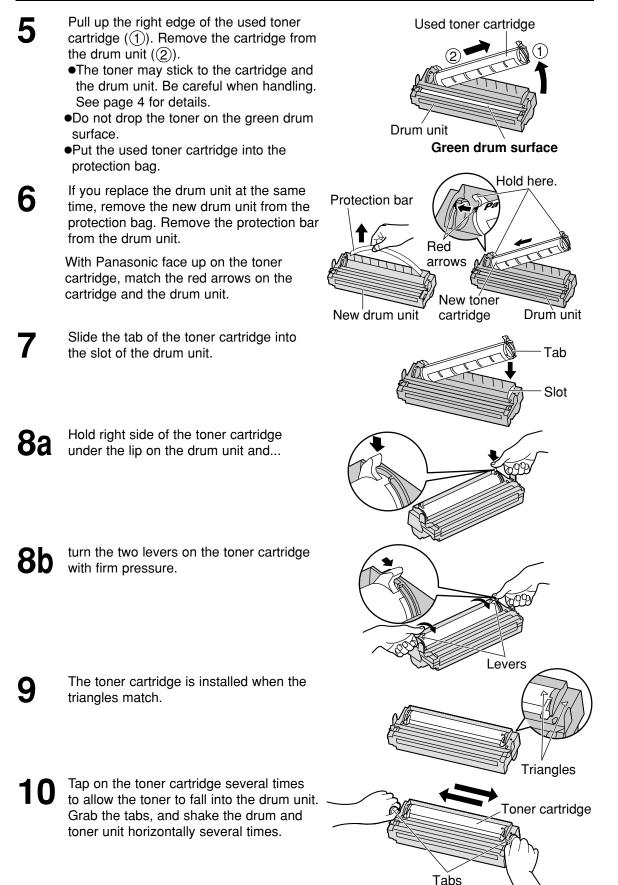
•If you replace the toner cartridge and the drum unit at the same time, skip to step 6.

Used toner cartridge

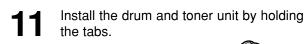


Levers

## Replacement



## Replacement / Jams



 If the lower glass is dirty, clean it with a soft, dry cloth.

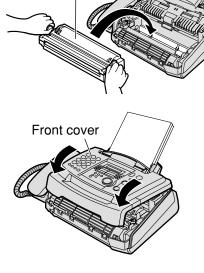
Lower glass



**12** Close the front cover, until locked, by pushing down on both sides.

#### Waste disposal method

•Waste material may be dumped or incinerated under conditions which meet all country and local environmental regulations.



Drum and toner unit

## Recording paper jam =

### When the recording paper has jammed in the unit

The display will show the following message.

PAPER JAMMED

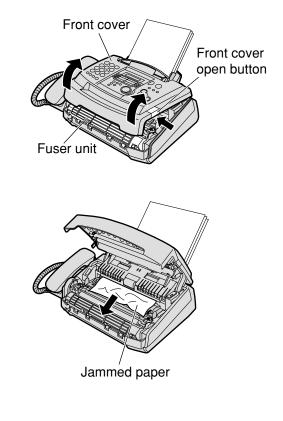


Push the front cover open button then open the front cover.

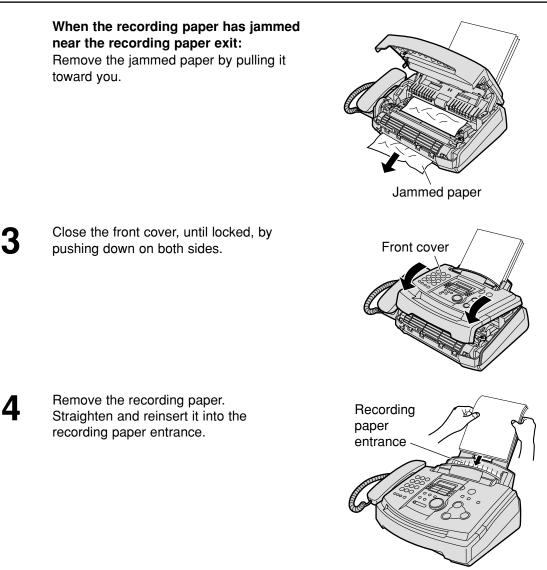


Caution: The fuser unit gets hot. Do not touch it.

When the recording paper has jammed near the drum and toner unit: Remove the jammed paper by pulling it toward you.



## Jams

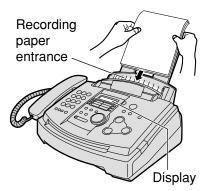


# When the recording paper was not fed into the unit properly

The display will show the following message.

FAILED PICK UP

Remove the recording paper. Straighten and reinsert it into the recording paper entrance.



## Jams

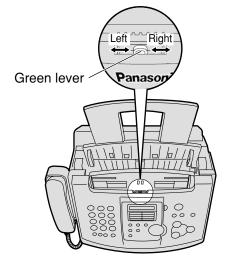
### Document jams - sending Front cover Push the front cover open button then open Front cover the front cover. open button Caution: The fuser unit gets hot. Do not touch it. Fusér unit Pull down the middle guide while holding the Front cover Jammed document front cover. Middle Remove the jammed document carefully. guide Lift the middle guide firmly. Close the front cover, until locked, by pushing down on both sides. Front cover Note: • Do not pull out the jammed document forcibly before opening the front cover.

## No feeding or multiple feeding occurs while sending \_\_\_\_\_

If no feeding or multiple feeding occurs frequently, adjust the feeder pressure.

Shift the position of the green lever by using a stick like instrument with a pointed end.

Left: When documents do not feed. Centre: Standard position (pre-selected) Right: When documents multi-feed.



## Cleaning the inside of the unit \_\_\_\_\_

If any of the following problems occurrs, clean the inside of the unit:

- -If misfeeding of your original occurs frequently.
- -If a black line, a white line or a dirty pattern appears on your recording paper, on your original, or on the fax document received by the other party.

#### Caution:

•Be careful in handling the toner drum unit.

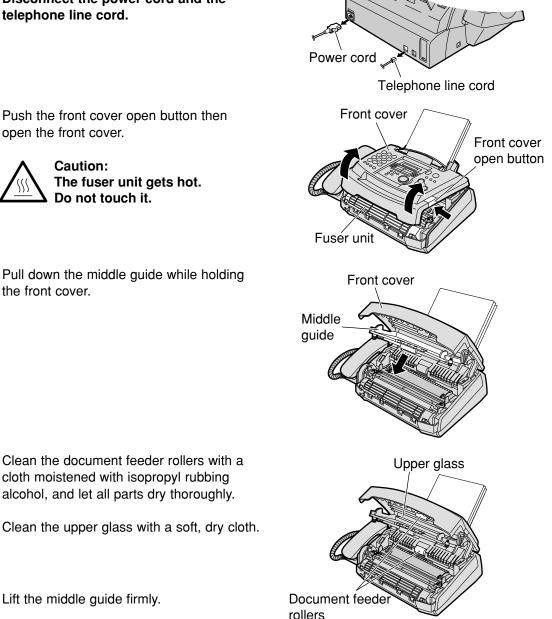
See the caution for the drum unit on page 68 for details.

•Do not use paper products, such as paper towels or tissues, to clean the inside of the unit.

Disconnect the power cord and the telephone line cord.

Caution:

the front cover.



(Continued)

## Cleaning

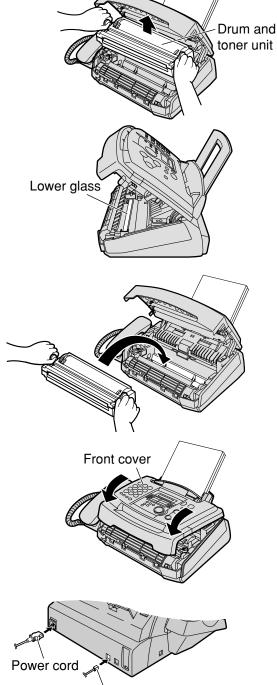
6 Remove the drum and toner unit by holding the two tabs.

Clean the lower glass with a soft, dry cloth.

8 Reinstall the drum and toner unit by holding the tabs.

**9** Close the front cover, until locked, by pushing down on both sides.

**10** Reconnect the power cord and the telephone line cord.



Telephone line cord

### Reference lists and reports =

You can print out the following lists and reports for your reference.

**Setup list:** provides you with the current settings of the basic and advanced programming features (p. 53–59).

**Telephone number list:** provides you with names and telephone numbers which are stored in ONE-TOUCH DIAL and SPEED DIRECTOR.

**Journal report:** keeps records of fax transmission and reception. This report will be printed automatically after every 30 fax communications (p. 35).

**Broadcast programming list:** provides you with items which are stored in the broadcast feature (p. 36).

**Printer test list:** allows you to check the print quality of your unit. If the test print has a dirty pattern, or blurred points or lines, clean the inside of the unit (p. 73, 74). If printing quality is still poor, replace the toner cartridge and drum unit.

**One-touch label card:** provides you with names which are stored in the ONE-TOUCH DIAL keys (p. 22). You can put the card in the one-touch dial location.

1	Press (MENU) two	times.	Display (MENU)
•	Display:	PRINT REPORT	
2	Rotate <b>SPEED DI</b> desired item is disp		
		SETUP LIST	
		TEL NO. LIST	
		JOURNAL REPORT	SPEED DIRECTOR SET
		BROADCAST LIST	
		PRINTER TEST	]
		ONE-TOUCH LABEL	]
3	Press <b>SET</b> to sta	rt printing.	
U		PRINTING	]
	<ul> <li>To stop printing, printing, the printing, the printing, the printing, the printing, the printipal displayed.</li> </ul>		
Л	Press MENU.		

Warranty

#### Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

#### PANASONIC PRODUCT – LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect for a period as stated below from the date of original purchase.

#### Facsimile Product – One (1) year, parts and labour

#### LIMITATIONS AND EXCLUSIONS

This warranty does not apply to products purchased outside Canada or to any product which has been improperly installed, subjected to usage for which the product was not designed, misused or abused, damaged during shipping, or which has been altered or repaired in any way that affects the reliability or detracts from the performance, nor does it cover any product which is used commercially. Dry cell batteries, toner cartridge / drum unit and ink / print cartridges are also excluded from coverage under this warranty. Rechargeable batteries are warranted for ninety (90) days from date of original purchase.

This warranty is extended to the original end user purchaser only. A purchase receipt or other proof of date of original purchase is required before warranty service is performed.

# THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, EXCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

## IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

#### WARRANTY SERVICE

For product operation and information assistance, please contact your Dealer or our Customer CareCentre at: Telephone #: (905) 624-5505Fax #: (905) 238-2360Web: www.panasonic.ca

For product repairs, please contact one of the following:

- Your Dealer who will inform you of an authorized Servicentre nearest you.
- Our Customer Care Centre at (905) 624-5505 or www.panasonic.ca
- A Panasonic Factory Servicentre listed below:

Richmond, British Columbia	Calgary, Alberta	Mississauga, Ontario	Lachine, Québec
Panasonic Canada Inc. 13131 Bathgate Place Richmond, BC V6V 1Z3 Tel: (604) 278-4211 Fax: (604) 278-5627	Panasonic Canada Inc. 6835-8 <sup>th</sup> St. N. E. Calgary, AB T2E 7H7 Tel: (403) 295-3955 Fax: (403) 274-5493	Panasonic Canada Inc. 5770 Ambler Dr. Mississauga, ON L4W 2T3 Tel: (905) 624-8447 Fax: (905) 238-2418	Panasonic Canada Inc. 3075, rue Louis A. Amos Lachine, QC H8T 1C4 Tel: (514) 633-8684 Fax: (514) 633-8020
Customer Name: Model Number:	:	Serial Number:	
Address:		Phone	Number:

#### IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton. Include details of the defect claimed, and proof of date of original purchase.

## Important information =

#### SAFETY PRECAUTIONS

This unit may only be connected to electrical outlets that supply 120 V AC.

#### NOTICE:

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

#### CAUTION:

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

#### NOTICE:

The **Ringer Equivalence Number** (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

The Ringer Equivalence of This Unit: (found on the rear of the unit)

## Specifications

## Technical data about this product \_\_\_\_\_

Applicable Lines: Document Size: Effective Scanning Width: Recording Paper Size: Effective Printing Width: Transmission Time*: Scanning Density:	Letter: 216 mm x 279 mm (8½" x 11") Legal: 216 mm x 356 mm (8½" x 14") 208 mm (8¾6") Approx. 8 s/page (ECM-MMR)** Horizontal: 8 pels/mm (203 pels/inch) Vertical: 3.85 lines/mm (98 lines/inch) –S 7.7 lines/mm (196 lines/inch) –F 15.4 lines/mm (392 lines/inch) –	STANDARD INE/PHOTO/PHOTO WITH TEXT
Halftone Level:	64-level	
Scanner Type:	Contact Image Sensor (CIS)	
Printer Type:	Laser Beam Printer	
Data Compression System:	Modified Huffman (MH), Modified READ	(MR),
	Modified Modified READ (MMR)	
Modem Speed:	14,400 / 12,000 / 9,600 / 7,200 / 4,800 / 2,4	
Operating Environment:	10 °C – 32.5 °C (50 °F – 90.5 °F), 20 % – 8	
Dimensions (H × W × D):	190 mm x 417 mm x 345 mm (7½" x 16⅔	∕₅″x 13⅔″)
Weight:	Approx. 6.5 kg (14.3 lb.)	
Power Consumption:	Standby: Approx. 5 W	
	Transmission: Approx. 25 W	
	Reception:Approx. 200 WCopy:Approx. 200 W	
	Maximum: Approx. 560 W (When the	fucer unit turne on
Power Supply:	120 V AC, 60 Hz	
Memory Capacity:	Fax memory: Approx. 120 pages of mem	ory transmission
memory capacity.	Approx. 170 pages of mem	-
	(Based on the ITU-T No. 1	
	resolution.)	
Laser diode properties:	Laser output: Max. 5 mW	
	Wave length: 760 nm – 800 nm	
	Emission duration: Continuous	
Print Speed:	10 ppm (pages per minute)	
Printing Resolution:	600 x 600 dpi	
<b>U</b>	·	
* Transmission spood dopo	nds upon the contents of the pages,	ITU-T No. 1 Test Chart
	conditions and capability of the other	TIO-TINO. T Test Offait
party's machine.	conditions and capability of the other	•
	sed upon the ITU-T No. 1 Test Chart	THE SLEREXE COMPANY LIMITED SAVELS LANE - ROLK - 000887 - RH 3 ER TRAINING 1993 ( 49) 1 5407 - TRAI - 12046
and original mode.		
-	er party's machine is inferior to your	Dur Baf. 150/F00/EMG 18th January, 1972.
unit, the transmission time		Dr. P.N. Condail, Niming Sarrays Ltd., Bolirge Kand, Emading, Barka.
		Dear Pete, Permit me to introduce you to the facility of facefulle Transmission.
		Consultation. In furnishing operations of the sector of a restrict size over the subject copy. The variations of prior density on the Solveent cause the photocall to generate an analogous characterical Video signal. This signal is used to subvisce a partiagr, which is transmitted to a recent deviations(on over a valid) or cubic commutations link.
		This signific is used to motions a sorrier, which is transmitted to a remote destination were a radio or calls commutatelisms link. At the yeaper cardioll, denoidable meconatorists by rideo
		At the respect torefault detection reconstructs the vides signal. Addition is used to consider the dominy of prime produced by a spinituding device. This device Is scattafied in a rester tend synchronised with the st the transmitting terminal. As a resteril, a facefulle copy of the whyter domaint is produced. Torebally yre have used for this facility in your organization.

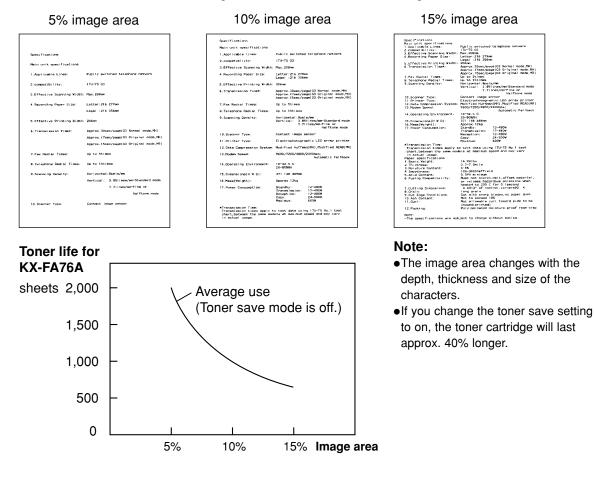
Download from Www.Somanuals.com. All Manuals Search And Download.

Fromability you have used for this facility in your argumentation. User sizeworks,  $\label{eq:first} \begin{array}{c} \mbox{J} \mbo$ 

## **Specifications**

## **Toner life**

Model No. KX-FA76A toner cartridge can print approx. 2,000 sheets of letter size paper with a 5% image area. Toner life depends on the amount of content in a received, copied or printed document. The following is the approximate relationship between image area and toner life for Model No. KX-FA76A toner cartridge. Toner life varies in actual usage.



## **Drum life**

The included drum unit or Model No. KX-FA77A can print approx. 6,000 sheets of letter size paper regardless of the content of the image area.

#### Note:

•Any details given in these instructions are subject to change without notice.

•The pictures and illustrations in these instructions may vary slightly from the actual product.

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