PATTON
let's Connect!™

SmartNode 4940 Series
Multi-Port T1/E1/PRI Enterprise VoIP Media Gateway

User Manual

Sales Office: **+1 (301) 975-1000**
Technical Support: **+1 (301) 975-1007**
E-mail: **support@patton.com**
WWW: **www.patton.com**

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Patton Electronics Company, Inc.
7622 Rickenbacker Drive
Gaithersburg, MD 20879 USA
Tel: +1 (301) 975-1000
Fax: +1 (301) 869-9293
Support: +1 (301) 975-1007
Web: www.patton.com
E-mail: support@patton.com

Trademark Statement

Important Information

To use virtual private network (VPN) and/or AES/DES/3DES encryption capabilities with the SmartNode 4940, you may need to purchase additional licenses, hardware, software, network connection, and/or service. Contact sales@patton.com or +1 (301) 975-1000 for assistance.

Warranty Information

The software described in this document is furnished under a license and may be used or copied only in accordance with the terms of such license. For information about the license, see Appendix F, "End user license agreement" on page 57 or go to **www.patton.com**.

Patton Electronics warrants all SmartNode router components to be free from defects, and will—at our option—repair or replace the product should it fail within one year from the first date of the shipment.

This warranty is limited to defects in workmanship or materials, and does not cover customer damage, abuse or unauthorized modification. If the product fails to perform as warranted, your sole recourse shall be repair or replacement as described above. Under no condition shall Patton Electronics be liable for any damages incurred by the use of this product. These damages include, but are not limited to, the following: lost profits, lost savings and incidental or consequential damages arising from the use of or inability to use this product. Patton Electronics specifically disclaims all other warranties, expressed or implied, and the installation or use of this product shall be deemed an acceptance of these terms by the user.

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About this guide

This guide describes the SmartNode 4940 hardware, installation and basic configuration. For detailed software configuration information refer to the *SmartWare Software Configuration Guide* and the available Configuration Notes.

Audience

This guide is intended for the following users:

- Operators
- Installers
- Maintenance technicians

Structure

This guide contains the following chapters and appendices:

- Chapter 1 on page 13 provides information about router features and capabilities
- Chapter 2 on page 20 contains an overview describing router operation and applications
- Chapter 3 on page 22 provides hardware installation procedures
- Chapter 4 on page 27 provides quick-start procedures for configuring the SmartNode router
- Chapter 5 on page 34 contains information on contacting Patton technical support for assistance
- Appendix A on page 37 contains compliance information for the router
- Appendix B on page 41 contains specifications for the routers
- Appendix C on page 47 provides cable recommendations
- Appendix D on page 52 describes the router's ports and pin-outs
- Appendix E on page 55 lists the factory configuration settings for SmartNode 4940
- Appendix F on page 57 provides license information that describes acceptable usage of the software provided with the SmartNode 4940

For best results, read the contents of this guide *before* you install the router.

Precautions

Notes, cautions, and warnings, which have the following meanings, are used throughout this guide to help you become aware of potential problems. ***Warnings*** are intended to prevent safety hazards that could result in personal injury. ***Cautions*** are intended to prevent situations that could result in property damage or impaired functioning.

Note A note presents additional information or interesting sidelights.

The alert symbol and IMPORTANT heading calls attention to important information.

The alert symbol and CAUTION heading indicate a potential hazard. Strictly follow the instructions to avoid property damage.

The shock hazard symbol and CAUTION heading indicate a potential electric shock hazard. Strictly follow the instructions to avoid property damage caused by electric shock.

The alert symbol and WARNING heading indicate a potential safety hazard. Strictly follow the warning instructions to avoid personal injury.

The shock hazard symbol and WARNING heading indicate a potential electric shock hazard. Strictly follow the warning instructions to avoid injury caused by electric shock.

Safety when working with electricity

- **Do not open the device when the power cord is connected. For systems without a power switch and without an external power adapter, line voltages are present within the device when the power cord is connected.**
- **For devices with an external power adapter, the power adapter shall be a listed *Limited Power Source* The mains outlet that is utilized to power the device shall be within 10 feet (3 meters) of the device, shall be easily accessible, and protected by a circuit breaker in compliance with local regulatory requirements.**
- **For AC powered devices, ensure that the power cable used meets all applicable standards for the country in which it is to be installed.**
- **For AC powered devices which have 3 conductor power plugs (L1, L2 & GND or Hot, Neutral & Safety/Protective Ground), the wall outlet (or socket) must have an earth ground.**
- **For DC powered devices, ensure that the interconnecting cables are rated for proper voltage, current, anticipated temperature, flammability, and mechanical serviceability.**
- **WAN, LAN & PSTN ports (connections) may have hazardous voltages present regardless of whether the device is powered ON or OFF. PSTN relates to interfaces such as telephone lines, FXS, FXO, DSL, xDSL, T1, E1, ISDN, Voice, etc. These are known as "hazardous network voltages" and to avoid electric shock use caution when working near these ports. When disconnecting cables for these ports, detach the far end connection first.**
- **Do not work on the device or connect or disconnect cables during periods of lightning activity**

This device contains no user serviceable parts. This device can only be repaired by qualified service personnel.

In accordance with the requirements of council directive 2002/96/EC on Waste of Electrical and Electronic Equipment (WEEE), ensure that at end-of-life you separate this product from other waste and scrap and deliver to the WEEE collection system in your country for recycling.

CAUTION

Always follow ESD prevention procedures when removing and replacing cards.

Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. Connect the clip to an unpainted surface of the chassis frame to safely channel unwanted ESD voltages to ground.

To properly guard against ESD damage and shocks, the wrist strap and cord must operate effectively. If no wrist strap is available, ground yourself by touching the metal part of the chassis.

General observations

- Clean the case with a soft slightly moist anti-static cloth
- Place the unit on a flat surface and ensure free air circulation
- Avoid exposing the unit to direct sunlight and other heat sources
- Protect the unit from moisture, vapors, and corrosive liquids

Typographical conventions used in this document

This section describes the typographical conventions and terms used in this guide.

General conventions

The procedures described in this manual use the following text conventions:

Table 1. General conventions

Convention	Meaning
Garamond blue type	Indicates a cross-reference hyperlink that points to a figure, graphic, table, or section heading. Clicking on the hyperlink jumps you to the reference. When you have finished reviewing the reference, click on the **Go to Previous View** button in the Adobe® Acrobat® Reader toolbar to return to your starting point.
Futura bold type	Commands and keywords are in **boldface** font.
Futura bold-italic type	Parts of commands, which are related to elements already named by the user, are in ***boldface italic*** font.
Italicized Futura type	Variables for which you supply values are in *italic* font
Futura type	Indicates the names of fields or windows.
Garamond bold type	Indicates the names of command buttons that execute an action.
< >	Angle brackets indicate function and keyboard keys, such as <SHIFT>, <CTRL>, <C>, and so on.
[ ]	Elements in square brackets are optional.
{a | b | c}	Alternative but required keywords are grouped in braces ({ }) and are separated by vertical bars (|)
`screen`	Terminal sessions and information the system displays are in `screen font`.
node	The leading IP address or nodename of a SmartNode is substituted with ***node*** in ***boldface italic*** font.
SN	The leading **SN** on a command line represents the nodename of the SmartNode
#	An hash sign at the beginning of a line indicates a comment line.

Chapter 1 General information

Chapter contents

SmartNode 4940 overview

As enterprises move toward unified communications, the SmartNode™ 4940 Enterprise VoIP Media Gateway (see figure 1) provides a smooth transition by either IP-enabling traditional PBX systems for SIP trunking over existing Internet connection, adding PSTN-breakout for number portability, or enabling PSTN access for IP PBX and unified communications systems. Preserve investment in legacy phone equipment while taking the next step toward unified communications with Patton's proven SmartNode™ VoIP solutions. .

Figure 1. SmartNode 4940

The SmartNode 4940 performs the following major functions:

- **Up to 120 VoIP Calls**—With four T1/E1/PRI ports and one Gigabit Ethernet port.
- **Proven Interoperability**—Interoperable with all the major-brand softswitches and IP-PBXs.
- **Comprehensive Signaling Protocol Support**—Supports SIP, H.323, ISDN, and T1/E1 telephony—plus T.38 and SuperG3 FAX—over TDM/PSTN and IP/Ethernet services simultaneously.
- **Transparent Telephony Features**—Complex number manipulation and mapping for seamless integration with existing infrastructures, CLIP, CLIR, hold, transfer and much more.
- **High Precision Clock**—Delivers DECT PBX interoperability with reliable fax performance.

SN4940 model codes

The SmartNode 4940 series consists of several models. They differ in the number of PRI ports and voice channels supported. All models come equipped with one 10/100/1000Base-T Ethernet port. The SmartNode 4940 PRI ports and voice channels are listed in table 2.

Table 2. SmartNode 4940 PRI Ports and Voice Channels

Model	PRI Ports	Voice Channels
SN4940/1E24V/EUI	1	24
SN4940/1E30V/EUI	1	30
SN4940/4E24V/EUI	4	24
SN4940/4E30V/EUI	4	30
SN4940/4E48V/EUI	4	48
SN4940/4E60V/EUI	4	60
SN4940/4E96V/EUI	4	96
SN4940/4E120V/EUI	4	120

SN4941 model codes

The high precision SmartNode 4941 models have a Stratum III clock. The Stratum III clock provides a clock source of < 5 ppm. For PBXs that used to rely on PSTN for accurate clock source, the SmartNode 4941 can provide a PSTN-equivalent high precision clock. The popular DECT PBX needs such high precision clocks.

Note For high precision clock models, replace *SN4940* with ***SN4941*** in the model code.

SmartNode 4940 rear panel

The SmartNode 4940 rear panel ports are described in table 3.

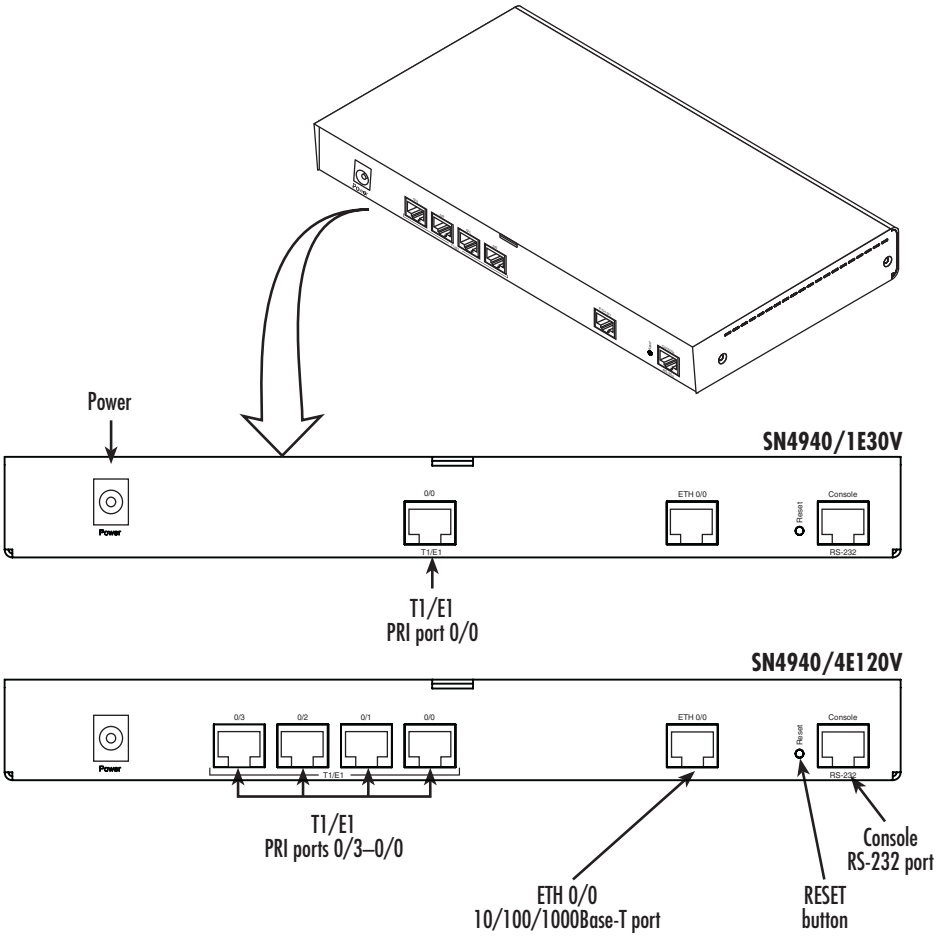


Figure 2. SN4940 rear panel

Table 3. Rear panel ports

Port	Description
ETH 0/0	Auto-MDX Gigabit-Ethernet port, RJ-45 (see figure 2), connects the unit to an Ethernet WAN device (for example, a cable modem, DSL modem, or fiber modem). Note: Only full duplex modes are supported.
PRI 0/0	RJ-45 connector providing E1 (2.048Mbps) or T1(1.533 Mbps) PRI interface, meeting all requirements of ITU-T recommendations for G.703. Use a shielded E1 or T1 interface cable for 120 Ohm balanced connections to connect the SmartNode with an NT or ET, e.g. a PBX or LE.
PRI 0/1	RJ-45 connector providing E1 (2.048Mbps) or T1(1.533 Mbps) PRI interface, meeting all requirements of ITU-T recommendations for G.703. Use a shielded E1 or T1 interface cable for 120 Ohm balanced connections to connect the SmartNode with an NT or ET, e.g. a PBX or LE.
PRI 0/2	RJ-45 connector providing E1 (2.048Mbps) or T1(1.533 Mbps) PRI interface, meeting all requirements of ITU-T recommendations for G.703. Use a shielded E1 or T1 interface cable for 120 Ohm balanced connections to connect the SmartNode with an NT or ET, e.g. a PBX or LE.
PRI 0/3	RJ-45 connector providing E1 (2.048Mbps) or T1(1.533 Mbps) PRI interface, meeting all requirements of ITU-T recommendations for G.703. Use a shielded E1 or T1 interface cable for 120 Ohm balanced connections to connect the SmartNode with an NT or ET, e.g. a PBX or LE.
Console	Used for service and maintenance, the Console port (see figure 2), an RS-232 RJ-45 connector, connects the product to a serial terminal such as a PC or ASCII terminal (also called a dumb terminal).
DC power input	Electricity supply socket. (see figure 2).
Reset	The reset button (see figure 2) has three functions: • Restart the unit with the current startup configuration—Press (for less than 1 second) and release the *Reset* button to restart the unit with the current startup configuration. • Restart the unit with factory default configuration—Press the *Reset* button for 5 seconds until the *Power* LED (see figure 3 on page 18) starts blinking to restart the unit with factory default configuration. • Restart the unit in bootloader mode (to be used only by trained SmartNode technicians)—Starting with the unit powered off, press and hold the *Reset* button as you apply power to the unit. Release the *Reset* button when the *Power* LED starts blinking so the unit will enter bootloader mode.

SmartNode 4940 front panel

Figure 3 shows SmartNode 4940 front panel LEDs, the LED definitions are listed in table 4.

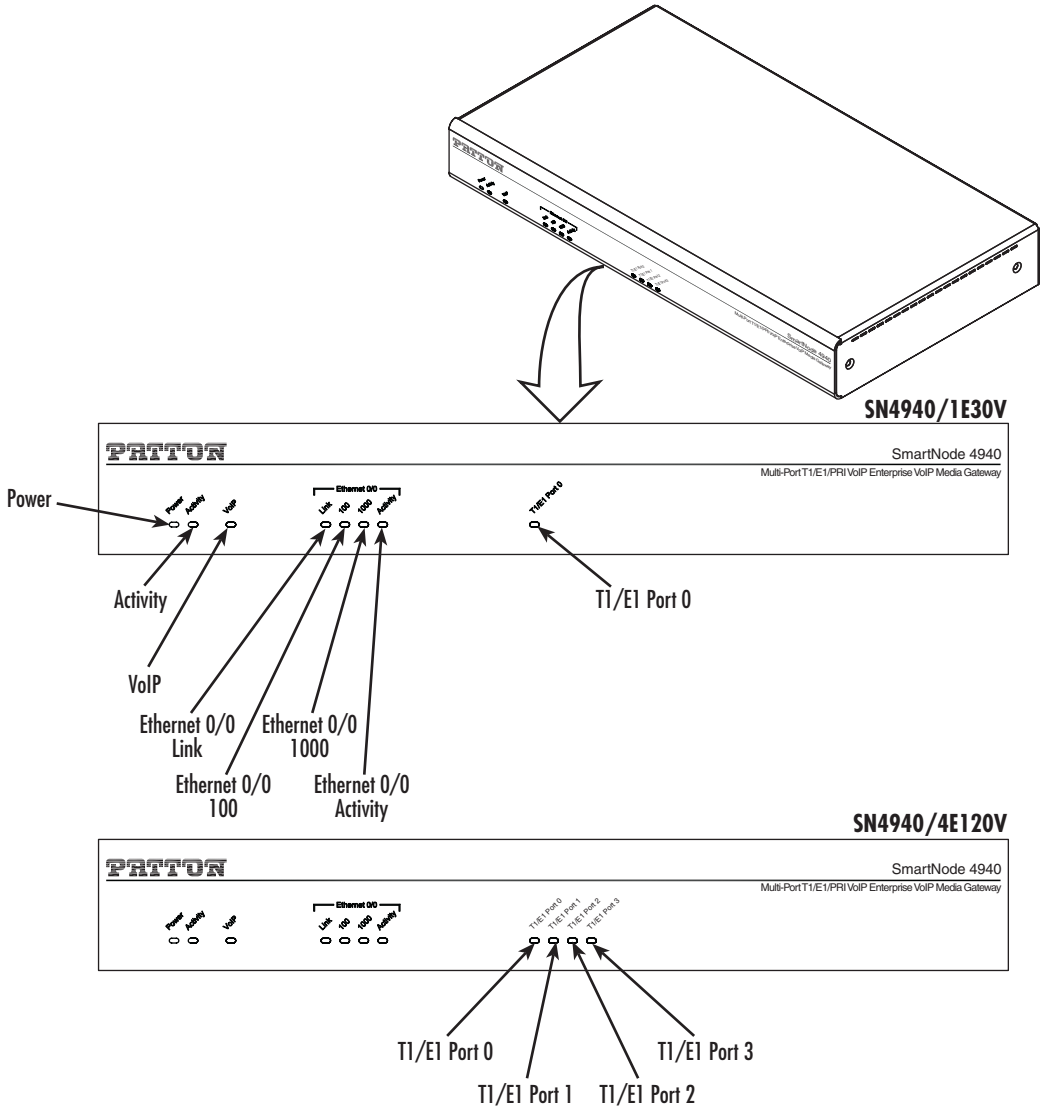


Figure 3. SmartNode 4940 front panel

Table 4. SN4940 Front and Rear panel LEDs

LED	Description
Note	If an error occurs, all LEDs will flash once per second.
Power	When lit, indicates power is applied.
Run	When lit, the unit is in normal operation. Flashes once per second during boot (startup).
VoIP Link	• On indicates the gateway is registered to an H.323 gatekeeper/SIP server, or, in the case of direct routing, has at least one active VoIP connection. • Off indicates the unit is not configured or registered, or has no active direct-routed VoIP connection. • Flashing green indicates that the unit is attempting to register or has failed to register.
Ethernet Link	• On when the Ethernet connection on the corresponding port has a link indication.
Ethernet Speed 10/100	When the Ethernet Link LED is on, then: • On when the Ethernet is connected to a 100Mb network. • Off when the Ethernet is connected to a 10Mb network.
Ethernet Speed 1000	• On when the Ethernet is connected to a 1000Mb network.
Ethernet Activity	• Flashes when data is received or transmitted at the corresponding Ethernet port.
PRI Link/Status	• On = in frame, no errors • Flash = Error • Fast Flash = Signal detected but no frame synchronization or aquisition is in process • Slow Flash = Framing synchronized, Signaling not established

Chapter 2 Applications overview

Chapter contents

Introduction

Patton's SmartNode Enterprise VoIP Media Gateways deliver the features you need for advanced multiservice voice and data network applications. They combine high quality voice-over-IP with powerful *quality of service* routing functions to build professional and reliable VoIP and data networks. This chapter describes typical applications for which this SmartNode is uniquely suited.

Note Detailed configuration information for SmartNode applications can be found online at **www.patton.com/smartnode**.

Application—Convert Legacy PBX to VoIP

The SmartNode 4940 Series can be used to make and receive calls to and from the public ISDN network and Internet Telephony services on any ISDN Terminal (Phone or PBX) (see figure 4). Using individually configurable routing tables, an outbound call can be directed to the local PSTN connection or to an Internet telephony service provider (ISTP). Inbound calls from the Internet and the PSTN can ring the same phone.

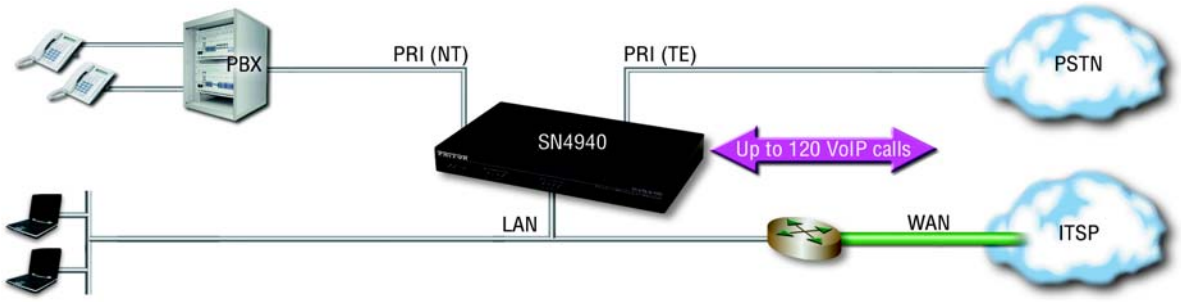


Figure 4. Internet telephony IAD application

For an installation where there are existing routers and access modems, the SN4940 is a cost-effective solution to bring SIP-trunking service to a traditional PBX. .

Chapter 3 SmartNode installation

Chapter contents

Planning the installation

Before installing the gateway router device, the following tasks should be completed:

- **Create a network diagram** (see section "Network information" on page 23)
- **Gather IP related information** (see section "IP related information" on page 23 for more information)
- **Install the hardware and software needed to configure the SmartNode.** (See section "Software tools" on page 24)
- **Verify power source reliability** (see section "Power source" on page 26).

After you have finished preparing for gateway router installation, go to section "Installing the gateway" on page 24 to install the device.

Site log

Patton recommends that you maintain a site log to record all actions relevant to the system, if you do not already keep such a log. Site log entries should include information such as listed in table 5.

Table 5. Sample site log entries

Entry	Description
Installation	Make a copy of the installation checklist and insert it into the site log
Upgrades and maintenance	Use the site log to record ongoing maintenance and expansion history
Configuration changes	Record all changes and the reasons for them
Maintenance	Schedules, requirements, and procedures performed
Comments	Notes, and problems
Software	Changes and updates to SmartWare software

Network information

Network connection considerations that you should take into account for planning are provided for several types of network interfaces are described in the following sections.

Network Diagram

Draw a network overview diagram that displays all neighboring IP nodes, connected elements and telephony components.

IP related information

Before you can set up the basic IP connectivity for your SmartNode 4940 you should have the following information:

- IP addresses used for Ethernet port
- Subnet mask used for Ethernet port

- IP addresses of central H.323 gatekeeper (if used)
- IP addresses and/or URL of SIP servers or Internet telephony services (if used)
- Login and password for SIP or H.323 based telephony services
- IP addresses of central TFTP server used for configuration upload and download (optional)

Software tools

You will need a PC (or equivalent) with Windows Telnet or a program such as *Tera Term Pro Web* to configure the software on your SmartNode router.

AC Power Mains

If you suspect that your AC power is not reliable, for example if room lights flicker often or there is machinery with large motors nearby, have a qualified professional test the power. Patton recommends that you include an uninterruptible power supply (UPS) in the installation to ensure that VoIP service is not impaired if the power fails. Refer to "Connecting the power supply" on page 26.

Location and mounting requirements

The SmartNode router is intended to be placed on a desktop or similar sturdy, flat surface that offers easy access to the cables. Allow sufficient space at the rear of the chassis for cable connections. Additionally, you should consider the need to access the unit for future upgrades and maintenance.

Note Under the rack mount option, the chassis can be equipped with rack mount ears that allow for use in a 19" rack.

Installing the gateway

SmartNode hardware installation consists of the following:

- Placing the device at the desired installation location (see section "Placing the SmartNode" on page 24)
- Connecting the interface and power cables (see section "Installing cables")

When you finish installing the SmartNode, go to chapter 4, "Initial configuration" on page 27.

Placing the SmartNode

Place the unit on a desktop or similar sturdy, flat surface that offers easy access to the cables. The unit should be installed in a dry environment with sufficient space to allow air circulation for cooling.

Note For proper ventilation, leave at least 2 inches (5 cm) to the left, right, front, and rear of the unit.

Installing cables

Do not work on the system or connect or disconnect cables during periods of lightning activity.

Connect the cables in the following order:

The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.

1. Connect the T1/E1 cables to the PRI T1/E1 ports (see Appendix C on page 47 and Appendix D on page 52).
2. Connect the 10/100/1000Base-T Ethernet (see section "Connecting the 10/100/1000Base-T Ethernet cable" on page 25)
3. Connect the power mains cable (see section "Connecting the power supply" on page 26)

Connecting the PRI

The SmartNode comes with one or four PRI ports. These ports are usually connected to a PBX or switch (local exchange (LE)). Each PRI T1/E1 port is a RJ-48C receptacle. In most cases, a straight-through RJ-45 can be used to connect the PRI. Each port can be configured as NT (clock master) or TE (clock slave).

For details on the PRI port pin-out and ISDN cables, refer to Appendix C, "Cabling" on page 43 and Appendix D, "port pin-outs" on page 47.

Connecting the 10/100/1000Base-T Ethernet cable

The SmartNode 4940 has automatic MDX (auto-crossover) detection and configuration on the Ethernet port. The port can be connected to a host or hub/switch with a straight-through or cross-over wired cable. Connect the LAN network to *ETH 0/0*.

Note The SmartNode Ethernet port operates in Full Duplex mode only. Do not connect to Half Duplex ports. For best results, use auto-negotiation. Auto negotiation is mandatory when using 1000BaseT (Gigabit) Ethernet.

For details on the Ethernet port pinout and cables, refer to Appendix C, "Cabling" on page 47 and Appendix D, "Port pin-outs" on page 52.

Connecting the power supply

WARNING

- Do not connect power to the AC Mains at this time.
- The external power adapter shall be a listed Limited Power Source.
- The 4940 external power supply automatically adjusts to accept an input voltage from 100 to 240 VAC (50/60 Hz). Verify that the proper voltage is present before plugging the power cord into the receptacle. Failure to do so could result in equipment damage.

1. Insert the barrel type connector end of the AC power cord into the external power supply connector (see figure 5).
2. Insert the female end of the power cord into the internal power supply connector.

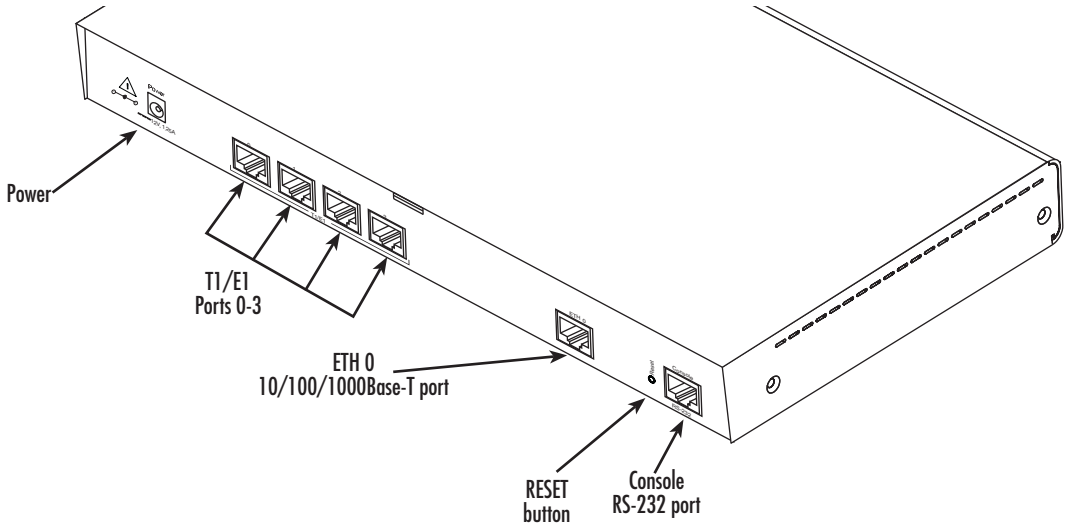


Figure 5. Power connector location on rear panel

3. Verify that the AC power cord included with your router is compatible with local standards. If it is not, refer to chapter 5, "Contacting Patton for assistance" on page 32 to find out how to replace it with a compatible power cord.
4. Connect the male end of the power cord to an appropriate power outlet.
5. Verify that the green *Power* LED is lit (see figure 5).

Chapter 4 Initial configuration

Chapter contents

Introduction

This chapter leads you through the basic steps to set up a new SmartNode and to download a configuration. Setting up a new SmartNode consists of the following main steps:

Note If you haven't already installed the SmartNode, refer to chapter 3, "SmartNode installation" on page 22.

- Configuring the desired IP address
- Connecting the SmartNode to the network
- Loading the configuration (optional)

Configuring the desired IP address

Factory-default IP settings

The factory default configuration for the Ethernet interface IP addresses and network masks are listed in table 6. The Ethernet 0/0 port uses the DHCP client to automatically assign the IP address and network mask.

Table 6. Factory default IP address and network mask configuration

	IP Address	Network Mask
Ethernet 0 (ETH 0/0)	DHCP	DHCP

Connecting the SmartNode to the network

The SmartNode 4940 Series is equipped with an Auto-MDX Ethernet port, so you can use straight-through or crossover cables for host or hub/switch connections (see figure 6).

The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.

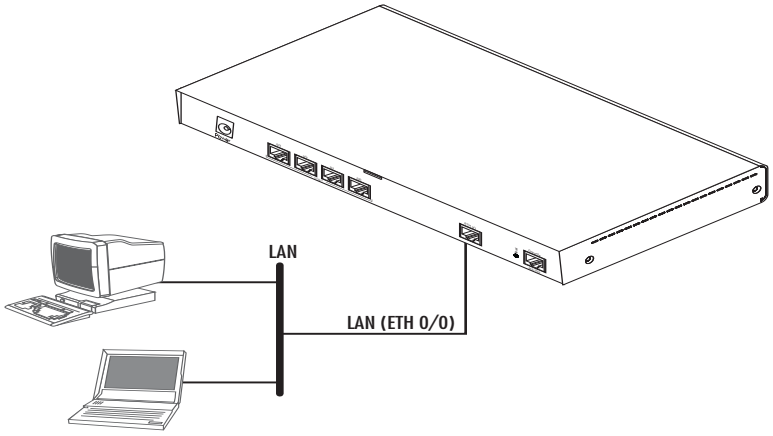


Figure 6. Connecting the SmartNode to the network

You can check the connection with the ping command from the SmartNode to another host on the network.

```
172.16.1.99(if-ip)[LAN]#ping <IP Address of the host>
```

Loading the configuration (optional)

Patton provides a collection of configuration templates on the support page at **www.patton.com/smartnode**—one of which may be similar enough to your application that you can use it to speed up configuring the SmartNode. Simply download the configuration note that matches your application to your PC. Adapt the configuration as described in the configuration note to your network (remember to modify the IP address) and copy the modified configuration to a TFTP server. The SmartNode can now load its configuration from this server.

Note If your application is unique and not covered by any of Patton's configuration templates, you can manually configure the SmartNode instead of loading a configuration file template. In that case, refer to the *SmartNode Series SmartWare Software Configuration Guide* for information on configuring the SmartNode device.

In this example we assume the TFTP server on the host with the IP address 172.16.1.11 and the configuration named *SN.cfg* in the root directory of the TFTP server.

```
172.16.1.99(if-ip)[WAN]#copy tftp://172.16.1.11/SN.cfg startup-config
Download...100%
172.16.1.99(if-ip)[WAN]#
```

After the SmartNode has been rebooted the new startup configuration will be activated.

IMPORTANT

When you issue the **reload** command, the SmartNode will ask if you want to copy the running configuration to the startup configuration. Since you just downloaded a configuration file to the startup configuration you must answer this question with ***NO***. Otherwise, the downloaded configuration will be overwritten and lost!

```
172.16.1.99(if-ip)[WAN]#reload
Running configuration has been changed.
Do you want to copy the 'running-config' to the 'startup-config'?
Press 'yes' to store, 'no' to drop changes : no
Press 'yes' to restart, 'no' to cancel : yes
The system is going down
```

Bootloader

The bootloader ensures that basic operations, network access, and downloads are possible in case of interrupted or corrupted application image downloads. It offers console access to the Bootloader and the capability for downloading application images (e.g. SmartWare) via the serial link of the console.

Start Bootloader

To start the Bootloader, power on the SmartNode while pressing the reset button. Open a Telnet session to the SmartNode via one of the Ethernet interfaces, or open a CLI session via the console port (if available on the SmartNode). The login display will appear. Using the credentials admin / patton , log in to the SmartNode. The following prompt will be displayed:

```
RedBoot>
```

Type **help** to display an overview of the available commands.

Start-up with factory configuration

Step	Command	Purpose
1	**RedBoot> fis load**	Copies the SmartWare application image from the persistent memory (flash:) to the volatile memory (RAM) from where it will be executed.
2	**RedBoot> go -s factory-config**	Starts the SmartWare application telling it to use 'factory-config' as startup configuration. You can also start-up with any other configuration available in the persistent memory (nvram:) by providing its name instead of 'factory-config'.

Load a new application image (SmartWare) via TFTP

The following procedure downloads the application image (SmartWare) for the mainboard. See the note below on how to download the respective CLI description file.

Step	Command	Purpose
1 optional	**RedBoot> ip_address - l** *local_ip_address* **[**/*mask_len*]	Sets the IP address and subnet mask of the Ethernet interface 0/0 which shall be used to receive the new application image. *mask_len* is the length of the network address (or the number of 1's within the subnet mask). See Note below.

Step	Command	Purpose
2 optional	**RedBoot> ip_address -g** *gateway*	Sets the IP address of the default gateway.
3 optional	**RedBoot> ping -h** *tftp-server_ip_address*	Tests the connectivity to the TFTP server.
4	**RedBoot> load -r -v -h** *host* **-b** *base_address file_name*	Downloads an application image into the volatile memory (RAM) from where the SmartNode could directly execute it. *host*: IP address of the TFTP server *base_address*: memory location where to store the application image. Use the default address 0x1800100 *file_name*: path and name of the file on the TFTP server. Note: use the image file that contains the whole application, not the image parts.
5	RedBoot> fis delete -n 1	Deletes the first application image. Reply with 'y' to the confirmation request.
6	RedBoot> fis create	Stores the downloaded application image to the permanent memory (flash:). Reply with 'y' to the confirmation request.
7	RedBoot> fis list -l	Checks whether the image has been successfully stored, whether it is the desired Release and Build, and whether it is valid.
8	RedBoot> go	Starts the application image that was downloaded into the volatile memory (RAM).

Note With the Bootloader, only the Ethernet interface 0/0 is available. The Bootloader applies the IP address, subnet mask, and default gateway that were last configured by the Bootloader itself or by another application (e.g. SmartWare). If an application configured the Ethernet interface 0/0 to use DHCP, the Bootloader will also use DHCP to learn the interface configuration. It can receive and apply the IP address, subnet mask, default gateway, and default (TFTP) server (transmitted as basic DHCP information 'Next server IP address').

Note This procedure does not download the respective CLI description file. Download it after starting up SmartWare with the following command:
`copy tftp://<tftp_server_address>/<server path>/b1 flash:`

Example: Downloading and storing a new application image (SmartWare)

```
RedBoot> ip -l 172.16.40.98/19
RedBoot> ip -g 172.16.32.1
RedBoot> ping -h 172.16.32.100
Network PING - from 172.16.40.98 to 172.16.32.100
.........PING - received 10 of 10 expected

RedBoot> load -r -v -h 172.16.32.100 -b 0x1800100 /Sn4xxx/image.bin
```

```
Using default protocol (TFTP)
-
Raw file loaded 0x01800100-0x0199ca6b, 1689964 bytes, assumed entry at 0x01800100

RedBoot> fis delete -n 1
Delete image 1 - continue (y/n)? y
... Erase from 0x60030000-0x601cc974: ......................

RedBoot> fis create
Use address 0x01800100, size 1684402 ? - continue (y/n)? y
... Erase from 0x60030000-0x601cb3ba: ......................
... Program from 0x00011eec-0x00011ef4 at 0x60030000: .
... Program from 0x01800100-0x0199b4b2 at 0x60030008: ......................
... Program from 0x00011eec-0x00011ef4 at 0x60030000: .
Image successfully written to flash

RedBoot> fis list -l
Id Address     Length    State          Description
   Entry       Load Addr                Version
--------------------------------------------------------------------
1  0x60030000  1693438   valid          SmartWare R5.T BUILD28015
   0x01800100  0x01800100               V5.T

RedBoot> go
Starting 'SmartWare R5.T BUILD28015' at 0x01800100 via 0x01800100
```

Load a new application image (SmartWare) via the serial link

The Bootloader supports the 'X-Modem' and 'Y-Modem' protocols to download application images via the serial link of the console. Do the following to initiate the download:

Step	Command	Purpose
1	**RedBoot> load -r -v -m { xmodem | ymodem } -b** *base_address*	Downloads an application image into the volatile memory (RAM) from where the SmartNode could directly execute it. 'xmodem' or 'ymodem': Specify the protocol to be used, X-Modem or Y-Modem *base_address*: memory location where to store the application image. Use the default address 0x1800100 Execute the above RedBoot command first, then start the transfer from the terminal program with the command 'Send file via X-Modem' (or similar).
5	RedBoot> fis delete -n 1	Deletes the first application image. Reply with 'y' to the confirmation request.
6	RedBoot> fis create	Stores the downloaded application image to the permanent memory (flash:). Reply with 'y' to the confirmation request.
7	RedBoot> fis list -l	Checks whether the image has been successfully stored, whether it is the desired Release and Build, and whether it is valid.

Step	Command	Purpose
8	RedBoot> go	Starts the application image that was downloaded to the volatile memory (RAM).

Note This type of download takes about **25 minutes** since it uses a serial link at only 9600 bps.

Additional information

For detailed information about configuring and operating guidance, set up procedures, and troubleshooting, refer to the *SmartNode Series SmartWare Software Configuration Guide* available online at **www.patton.com/manuals**.

Chapter 5 Contacting Patton for assistance

Chapter contents

Introduction

This chapter contains the following information:

- "Contact information"—describes how to contact Patton technical support for assistance.
- "Warranty Service and Returned Merchandise Authorizations (RMAs)"—contains information about the warranty and obtaining a return merchandise authorization (RMA).

Contact information

Patton Electronics offers a wide array of free technical services. If you have questions about any of our other products we recommend you begin your search for answers by using our technical knowledge base. Here, we have gathered together many of the more commonly asked questions and compiled them into a searchable database to help you quickly solve your problems.

Patton support headquarters in the USA

- Online support: available at **www.patton.com**
- E-mail support: e-mail sent to **support@patton.com** will be answered within 1 business day
- Telephone support: standard telephone support is available five days a week—from **8:00 am** to **5:00 pm EST** (**1300** to **2200 UTC/GMT**)—by calling **+1 (301) 975-1007**
- Fax: **+1 (253) 663-5693**

Alternate Patton support for Europe, Middle East, and Africa (EMEA)

- Online support: available at **www.patton-inalp.com**
- E-mail support: e-mail sent to **support@patton-inalp.com** will be answered within 1 business day
- Telephone support: standard telephone support is available five days a week—from **8:00 am** to **5:00 pm CET** (**0900** to **1800 UTC/GMT**)—by calling **+41 (0)31 985 25 55**
- Fax: **+41 (0)31 985 25 26**

Warranty Service and Returned Merchandise Authorizations (RMAs)

Patton Electronics is an ISO-9001 certified manufacturer and our products are carefully tested before shipment. All of our products are backed by a comprehensive warranty program.

> **Note** If you purchased your equipment from a Patton Electronics reseller, ask your reseller how you should proceed with warranty service. It is often more convenient for you to work with your local reseller to obtain a replacement. Patton services our products no matter how you acquired them.

Warranty coverage

Our products are under warranty to be free from defects, and we will, at our option, repair or replace the product should it fail within one year from the first date of shipment. Our warranty is limited to defects in workmanship or materials, and does not cover customer damage, lightning or power surge damage, abuse, or unauthorized modification.

Out-of-warranty service

Patton services what we sell, no matter how you acquired it, including malfunctioning products that are no longer under warranty. Our products have a flat fee for repairs. Units damaged by lightning or other catastrophes may require replacement.

Returns for credit

Customer satisfaction is important to us, therefore any product may be returned with authorization within 30 days from the shipment date for a full credit of the purchase price. If you have ordered the wrong equipment or you are dissatisfied in any way, please contact us to request an RMA number to accept your return. Patton is not responsible for equipment returned without a Return Authorization.

Return for credit policy

- Less than 30 days: No Charge. Your credit will be issued upon receipt and inspection of the equipment.
- 30 to 60 days: We will add a 20% restocking charge (crediting your account with 80% of the purchase price).
- Over 60 days: Products will be accepted for repairs only.

RMA numbers

RMA numbers are required for all product returns. You can obtain an RMA by doing one of the following:

- Completing a request on the RMA Request page in the *Support* section at **www.patton.com**
- By calling **+1 (301) 975-1007** and speaking to a Technical Support Engineer
- By sending an e-mail to **returns@patton.com**

All returned units must have the RMA number clearly visible on the outside of the shipping container. Please use the original packing material that the device came in or pack the unit securely to avoid damage during shipping.

Shipping instructions

The RMA number should be clearly visible on the address label. Our shipping address is as follows:

Patton Electronics Company
RMA#: xxxx
7622 Rickenbacker Dr.
Gaithersburg, MD 20879-4773 USA

Patton will ship the equipment back to you in the same manner you ship it to us. Patton will pay the return shipping costs.

Appendix A **Compliance information**

Chapter contents

Compliance

EMC

- FCC Part 15, Class A
- EN55022, Class A
- EN55024

Safety

- UL 60950-1/CSA C22.2 N0. 60950-1
- IEC/EN60950-1
- AS/NZS 60950-1

PSTN Regulatory

- FCC Part 68
- CS-03
- TBR 4
- AS/ACIF S016
- AS/ACIF S038
- NZ ISDN Layer 3 Supplement

Radio and TV Interference

The SmartNode router generates and uses radio frequency energy, and if not installed and used properly-that is, in strict accordance with the manufacturer's instructions-may cause interference to radio and television reception. The SmartNode router have been tested and found to comply with the limits for a Class A computing device in accordance with specifications in Subpart B of Part 15 of FCC rules, which are designed to provide reasonable protection from such interference in a commercial installation. However, there is no guarantee that interference will not occur in a particular installation. If the SmartNode router does cause interference to radio or television reception, which can be determined by disconnecting the unit, the user is encouraged to try to correct the interference by one or more of the following measures: moving the computing equipment away from the receiver, re-orienting the receiving antenna and/or plugging the receiving equipment into a different AC outlet (such that the computing equipment and receiver are on different branches).

FCC Part 68 (ACTA) Statement

This equipment complies with Part 68 of FCC rules and the requirements adopted by ACTA. On the bottom side of this equipment is a label that contains—among other information—a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

The method used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact our company. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

Industry Canada Notice

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

This Declaration of Conformity means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above condition may not prevent degradation of service in some situations. Repairs to some certified equipment should be made by an authorized maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the ground connections of the power utility, telephone lines and internal metallic water pipe system, are connected together. This protection may be particularly important in rural areas.

CE Declaration of Conformity

This equipment conforms to the requirements of Council Directive 1999/5/EC on the approximation of the laws of the member states relating to Radio and Telecommunication Terminal Equipment and the mutual recognition of their conformity.

The safety advice in the documentation accompanying this product shall be obeyed. The conformity to the above directive is indicated by **CE** sign on the device.

The signed Declaration of Conformity can be downloaded at www.patton.com/certifications.

Authorized European Representative

D R M Green
European Compliance Services Limited.
Oakdene House, Oak Road
Watchfield,
Swindon, Wilts SN6 8TD, UK

Appendix B **Specifications**

Chapter contents

Note Refer to the software feature matrix for the most up-to-date specifications.

Voice connectivity

1 or 4 PRI T1/E1 ports on RJ48C connectors

Net/User configurable per port

Each port can be slave or master clock

Each port can be used to synchronize to an external clock master

Failover relay between ports 0/0 and 0/1 for specific models

Data connectivity

One 10/100/1000Base-Tx Gigabit Ethernet port

All ports full duplex, autosensing, auto-MDX

Voice processing (signalling dependent)

Four or eight full-duplex channels with Voice CODECS:

- G.711 A-Law/ -Law (64 kbps)
- G.726 (ADPCM 16, 24, 32, 40 kbps)
- G.723.1 (5.3 or 6.3 kbps)
- G.729ab (8 kbps)
- Transparent ISDN data

G.168 echo cancellation (128 ms)

Up to 120 simultaneous voice or T.38 fax calls

DTMF detection and generation

Carrier tone detection and generation

Silence suppression and comfort noise

Adaptive and configurable dejitter buffer

Configurable tones (dial, ringing, busy)

Configurable transmit packet length

RTP/RTCP (RFC 1889)

Fax and modem support

Automatic fax and modem detection

Codec fallback for modem-bypass

T.38 Fax-Relay (Gr. 3 Fax, 9.6 k, 14.4 k)

G.711 Fax-Bypass

Voice signalling

SIPv2

H.323v4

SIP call transfer, redirect

Overlap or en-bloc dialing

DTMF in-band, out-of-band

Configurable progress tones

Voice routing—session router

Local switching (hairpinning)

Least cost routing

Interface huntgroups

Call-Distribution groups

Number blocking

Call Routing Criteria:

- Interface
- Calling/called party number
- Time of day, day of week, date
- ISDN bearer capability
- Various other information elements (IEs) of the ISDN setup
- Wildcard and regular expression matching

Regular expression number manipulation functions:

- Replace numbers
- Add/remove digits
- Pattern matching and replacement

IP services

DiffServe/ToS set per header bits

802.1p VLAN tagging

IPSEC AH & ESP Modes

Manual Key; IKE

AES/DES/3DES Encryption

Management

Web-based GUI

Industry standard CLI with local console (RJ-45, RJ-231, 9600 bps, 8, N, 1) and remote Telnet access, fully documented

HTTP web management and firmware loading

TFTP configuration & firmware loading

SNMP v1 agent (MIB II and private MIB)

Built-in diagnostic tools (trace, debug)

Secure Auto-provisioning

System

CPU Motorola MPC8360 series operating at 266/400 MHz

Memory:

- 128 Mbytes RAM (DDR, 266MHz)
- 8 Mbytes Flash

Physical

Dimensions: 11.9W x 1.71H x 7.16D inch (302W x 44H x 182mm)

Weight: <21 oz. (<600g)

Power Consumption: < 16W

Operating temperature: 32–104°F (0–40°C)

Operating humidity: up to 90%, non condensing

Identification of the SmartNode devices via SNMP

All SmartNode devices have assigned sysObjectID (.iso.org.dod.internet.mgmt.mib-2.system.sysObjectID) numbers (see table 7).

Table 7. SmartNode Models and their Unique sysObjectID

SmartNode Model	SysObjectID
SN4940/1E15V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.1 1.3.6.1.4.1.1768.100.4.16.1
SN4940/1E24V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.2 1.3.6.1.4.1.1768.100.4.16.2
SN4940/1E30V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.3 1.3.6.1.4.1.1768.100.4.16.3
SN4940/4E15V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.4 1.3.6.1.4.1.1768.100.4.16.4
SN4940/4E24V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.5 1.3.6.1.4.1.1768.100.4.16.5
SN4940/4E30V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.6 1.3.6.1.4.1.1768.100.4.16.6
SN4940/4E48V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.7 1.3.6.1.4.1.1768.100.4.16.7
SN4940/4E60V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.8 1.3.6.1.4.1.1768.100.4.16.8
SN4940/4E96V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.9 1.3.6.1.4.1.1768.100.4.16.9
SN4940/4E120V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.10 1.3.6.1.4.1.1768.100.4.16.10
SN4951/1E15V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.11 1.3.6.1.4.1.1768.100.4.16.11
SN4951/1E24V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.12 1.3.6.1.4.1.1768.100.4.16.12
SN4951/1E30V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.13 1.3.6.1.4.1.1768.100.4.16.13
SN4951/4E15V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.14 1.3.6.1.4.1.1768.100.4.16.14
SN4951/4E24V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.15 1.3.6.1.4.1.1768.100.4.16.15
SN4951/4E30V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.16 1.3.6.1.4.1.1768.100.4.16.16
SN4951/4E48V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.17 1.3.6.1.4.1.1768.100.4.16.17
SN4951/4E60V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.18 1.3.6.1.4.1.1768.100.4.16.18
SN4951/4E96V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.19 1.3.6.1.4.1.1768.100.4.16.19

Table 7. SmartNode Models and their Unique sysObjectID (Continued)

SmartNode Model	SysObjectID
SN4941/4E120V	.iso.org.dod.internet.private.enterprises.patton.products.sn49xx.20 1.3.6.1.4.1.1768.100.4.16.20

Note The SysObjectIDs for the SN4940 G.SHDSL models are the same as the corresponding non-G.SHDSL models listed above.

According to table 7, an SNMP get request to *.iso.org.dod.internet.mgmt.mib-2.system.sysObjectID* of a SmartNode 4940/1E15V/EUI device reads out a numeric OID of *1.3.6.1.4.1.1768.100.4.16.1*, which represents a SmartNode 4940/1E15V/EUI device. The mapping of the sysObjectID to each of the SmartNode model is realized with the SmartNode product identification MIB.

The SNMP agent running in SmartWare is SNMP version 1 (SNMPv1) compliant. SNMP version 2 (SNMPv2) and SNMP version 3 (SNMPv3) are not currently supported.

Appendix C **Cabling**

Chapter contents

Introduction

This section provides information on the cables used to connect the SmartNode and the interface cards to the existing network infrastructure and to third party products.

Console

The SmartNode can be connected to a serial terminal over its serial console port, as depicted in figure 7.

CAUTION

The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.

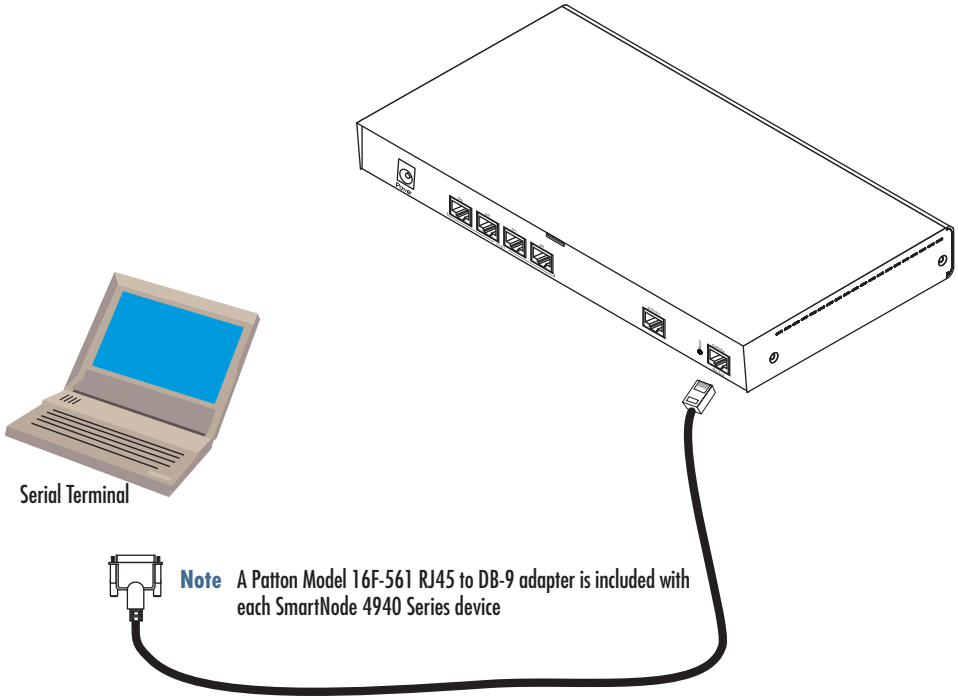


Figure 7. Connecting a serial terminal

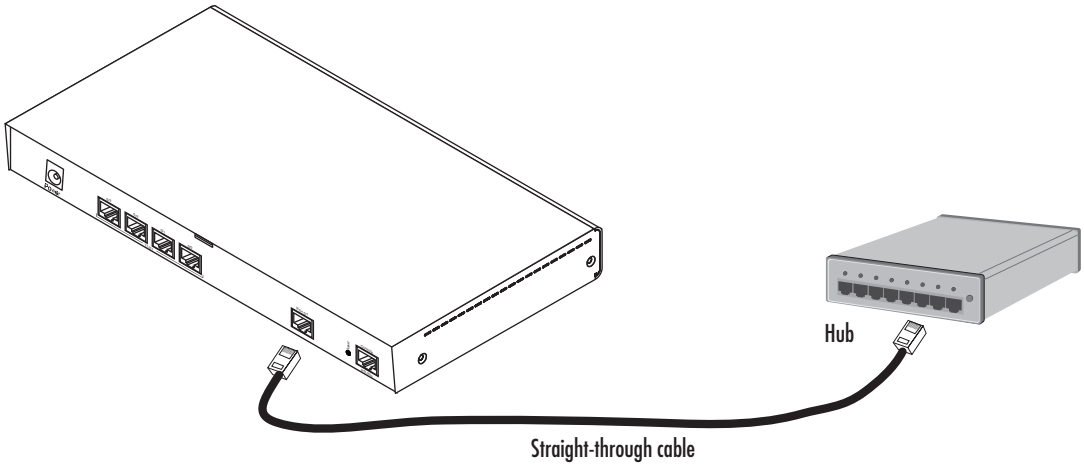
Note See section "Console port" on page 53 for console port pin-outs.

Ethernet

Ethernet devices (10Base-T/100Base-T/1000Base-T) are connected to the SmartNode over a cable with RJ-45 plugs. The Ethernet port on the SN4940 is Auto-MDX and uses any straight or crossover cable to connect to hubs, switches, PCs or other devices.

CAUTION

The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.



RJ-45, male		RJ-45, male
1	———	1
2	———	2
3	———	3
6	———	6

Note: Other pins are not used.

Figure 8. Typical Ethernet straight-through cable diagram for 10/100Base-T

RJ-45, male		RJ-45, male
1	———	1
2	———	2
3	———	3
6	———	6
4	———	4
5	———	5
7	———	7
8	———	8

Figure 9. Typical Ethernet straight-through cable diagram for 1000Base-T

E1 PRI

The E1 PRI is usually connected to a PBX or switch—local exchange (LE). Type and pin outs of these devices vary depending on the manufacturer. In most cases, a straight-through RJ-45 to RJ-45 can be used to connect the PRI with a PBX. A cross-over cable is required to connect to an NT device, as illustrated in figure 10 on page 50.

WARNING

Hazardous network voltages are present in the PRI cables. If you detach the cable, detach the end away from the SmartNode or interface card first to avoid possible electric shock. Network hazardous voltages may be present on the device in the area of the PRI port, regardless of when power is turned OFF.

WARNING

To prevent damage to the system, make certain you connect the PRI cable to the PRI port only and not to any other RJ-45 socket.

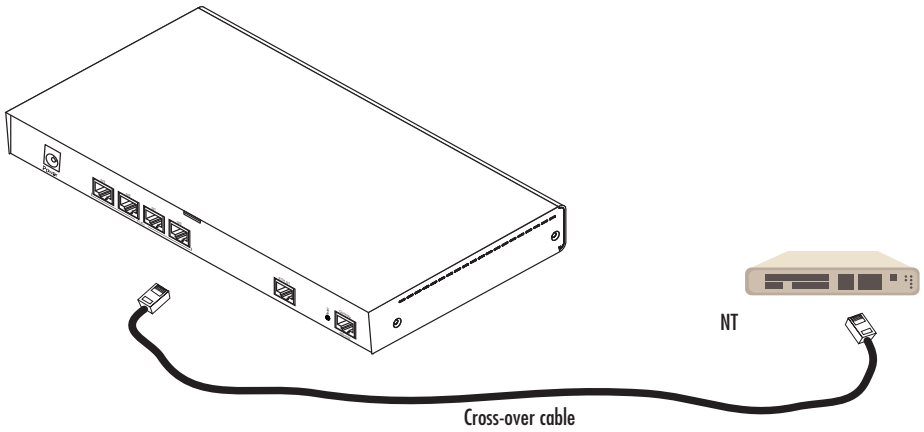


Figure 10. Connecting an E1 PRI port to an NT1

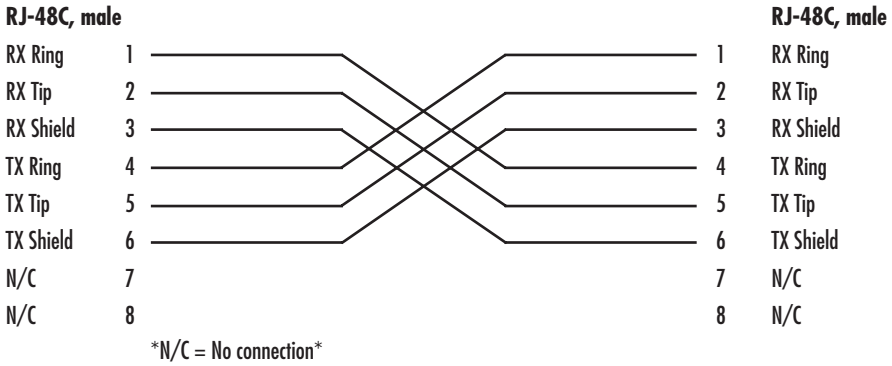


Figure 11. E1 PRI port crossover cable

T1 PRI

The T1 PRI is usually connected to a PBX or switch—local exchange (LE). Type and pin outs of these devices vary depending on the manufacturer. In most cases, a straight-through RJ-45 to RJ-45 can be used to connect the PRI with a PBX. A cross-over cable is required to connect to an NT device, as illustrated in figure 12 on page 51.

WARNING

Hazardous network voltages are present in the PRI cables. If you detach the cable, detach the end away from the SmartNode or interface card first to avoid possible electric shock. Network hazardous voltages may be present on the device in the area of the PRI port, regardless of when power is turned OFF.

WARNING

To prevent damage to the system, make certain you connect the PRI cable to the PRI port only and not to any other RJ-45 socket.

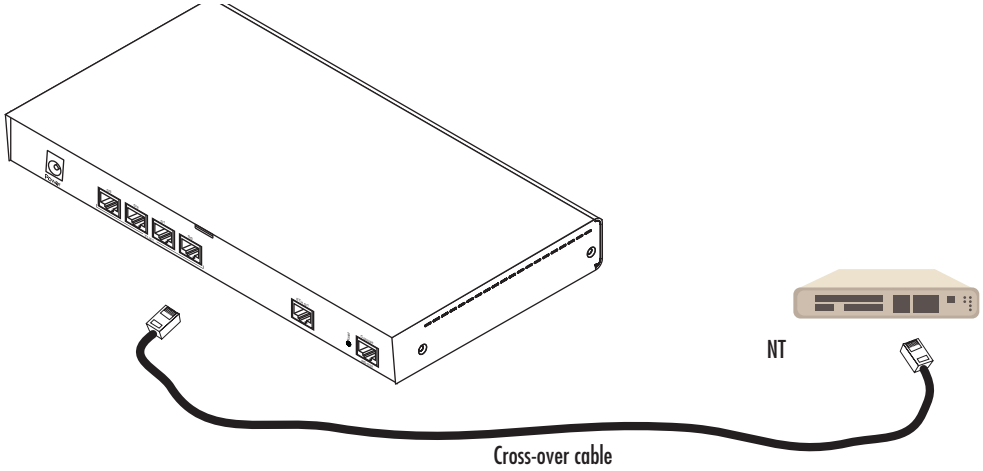


Figure 12. Connecting a T1 PRI port to an NT device

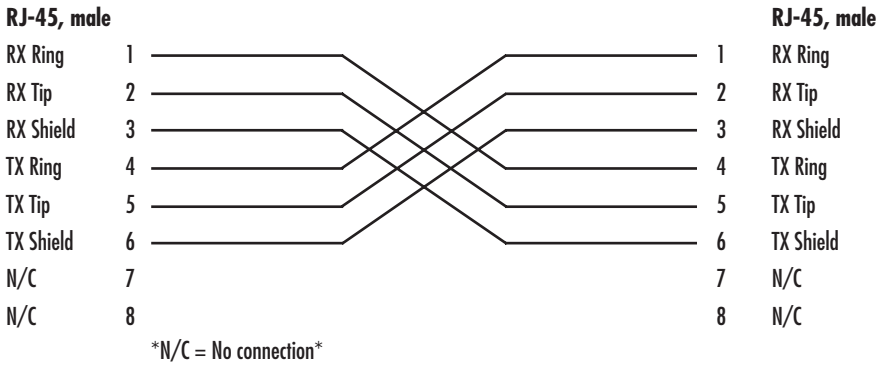


Figure 13. T1 PRI crossover cable

Appendix D **Port pin-outs**

Chapter contents

Introduction

This section provides pin-out information for the ports of the SmartNode.

Console port

Configuration settings: 9600 bps, 8 bits, no parity, 1 stop bit, no flow control

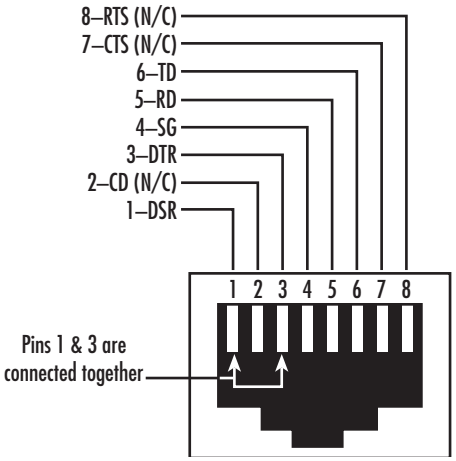


Figure 14. EIA-561 (RJ-45 8-pin) port

Note *N/C* means no internal electrical connection.

Ethernet

Table 8. RJ45 socket 10/100Base-T

Pin	Signal
1	TX+
2	TX-
3	RX+
6	RX-

Note Pins not listed are not used.

Table 9. RJ45 socket 1000Base-T

Pin	Signal
1	TRD0+
2	TRD0-
3	TRD1+
6	TRD1-
4	TRD2+
5	TRD2-
7	TRD3+
8	TRD3-

PRI port

Table 10. RJ-45 socket

Pin	USR
1	RX Ring
2	RX Tip
3	RX Shield
4	TX Ring
5	TX Tip
6	TX Shield

Note Pins not listed are not used.

Appendix E SmartNode 4940 factory configuration

Chapter contents

Introduction

The factory configuration settings for SmartNode 4940 are as follows:

```
#-----------------------------------------------------------------#
#                                                                 #
# 4940 Series                                                     #
# Factory configuration file                                      #
#                                                                 #
#-----------------------------------------------------------------#


sntp-client
sntp-client server primary 129.132.2.21 port 123 version 4

system

 ic voice 0
  low-bitrate-codec g729

context ip router

 interface eth0
  ipadress dhcp
  tcp adjust-mss rx mtu
  tcp adjust-mss tx mtu

 port ethernet 0 0
 medium auto
 encapsulation ip
 bimd interface eth0 router
 no shutdown
```

Appendix F **End user license agreement**

Chapter contents

End User License Agreement

By opening this package, operating the Designated Equipment or downloading the Program(s) electronically, the End User agrees to the following conditions:

1. Definitions

A) *Effective Date* shall mean the earliest date of purchase or download of a product containing the Patton Electronics Company Program(s) or the Program(s) themselves.

B) *Program(s)* shall mean all software, software documentation, source code, object code, or executable code.

C) *End User* shall mean the person or organization which has valid title to the Designated Equipment.

D) *Designated Equipment* shall mean the hardware on which the Program(s) have been designed and provided to operate by Patton Electronics Company.

2. Title

Title to the Program(s), all copies of the Program(s), all patent rights, copyrights, trade secrets and proprietary information in the Program(s), worldwide, remains with Patton Electronics Company or its licensors.

3. Term

The term of this Agreement is from the Effective Date until title of the Designated Equipment is transferred by End User or unless the license is terminated earlier as defined in section "6. Termination" on page 59.

4. Grant of License

A) During the term of this Agreement, Patton Electronics Company grants a personal, non-transferable, non-assignable and non-exclusive license to the End User to use the Program(s) only with the Designated Equipment at a site owned or leased by the End User.

B) The End User may copy licensed Program(s) as necessary for backup purposes only for use with the Designated Equipment that was first purchased or used or its temporary or permanent replacement.

C) The End User is prohibited from disassembling; decompiling, reverse-engineering or otherwise attempting to discover or disclose the Program(s), source code, methods or concepts embodied in the Program(s) or having the same done by another party.

D) Should End User transfer title of the Designated Equipment to a third party after entering into this license agreement, End User is obligated to inform the third party in writing that a separate End User License Agreement from Patton Electronics Company is required to operate the Designated Equipment.

5. Warranty

The Program(s) are provided *as is* without warranty of any kind. Patton Electronics Company and its licensors disclaim all warranties, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose or non-infringement. In no event shall Patton Electronics Company or its licensors be liable for any damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or other pecuniary loss) arising out of the use of or inability to use the Program(s), even if Patton Electronics Company has been advised of the possibility of such damages. Because some states do not allow the exclusion or limitation of liability for consequential or incidental damages, the above limitation may not apply to you.

If the Program(s) are acquired by or on behalf of a unit or agency of the United States Government, the Government agrees that such Program(s) are *commercial computer software* or *computer software documentation* and that, absent a written agreement to the contrary, the Government's rights with respect to such Program(s) are limited by the terms of this Agreement, pursuant to Federal Acquisition Regulations 12.212(a) and/or DEARS 227.7202-1(a) and/or sub-paragraphs (a) through (d) of the "Commercial Computer Software - Restricted Rights" clause at 48 C.F.R. 52.227-19 of the Federal Acquisition Regulations as applicable.

6. Termination

A) The End User may terminate this agreement by returning the Designated Equipment and destroying all copies of the licensed Program(s).

B) Patton Electronics Company may terminate this Agreement should End User violate any of the provisions of section "4. Grant of License" on page 58.

C) Upon termination for **A** or **B** above or the end of the Term, End User is required to destroy all copies of the licensed Program(s)

7. Other licenses

The Program may be subject to licenses extended by third parties. Accordingly, Patton Electronics Company licenses the Programs subject to the terms and conditions dictated by third parties. Third party software identified to the Programs includes:

- A routing license is included at no charge.
- MGCP capabilities will require the purchase of an additional license.
- The LGPL (Lesser General Public License) open source license distributed to you pursuant to the LGPL license terms (**http://www.gnu.org/licenses/lgpl.html).**
- RedBoot (Red Hat Embedded Debug and Bootstrap) embedded system debug/bootstrap environment from Red Hat distributed to you pursuant to the eCos license terms (**http://ecos.sourceware.org/license-overview.html**) and GNU General Public License (GPL) terms (**http://www.gnu.org/copyleft/gpl.html**). Source code is available upon request.