



C1656M-A (2/06) Endura™ NVR5000PS Replacement Power Supply

This document describes how to replace a failed power supply in any of the following:

- NVR5100 Series network video recorder
- SEB5100 Series storage expansion box
- DVR5300 Series digital video recorder

NOTES:

- You can replace one failed power supply without shutting down the unit.
- No tools are required to replace this component.
- The NVR5100 rear panel is shown in this document. The power supplies are in the same locations in the SEB5100 and the DVR5300.

Replacing the Power Supply

1. Review all instructions in this document before proceeding.
2. Identify the failed power supply. The status indicator will be red or dark.
3. Unplug the power cord from the failed power supply as follows:

⚠ WARNING: For safety, you must unplug the power cord from the wall socket or other power source before unplugging it from the failed power supply on the unit.

- a. Unplug the power cord for the failed power supply from the power source.
 - b. Unplug the power cord from the failed power supply at the rear panel of the unit.
4. Using your thumb, lift the power supply latch while holding the pull handle.

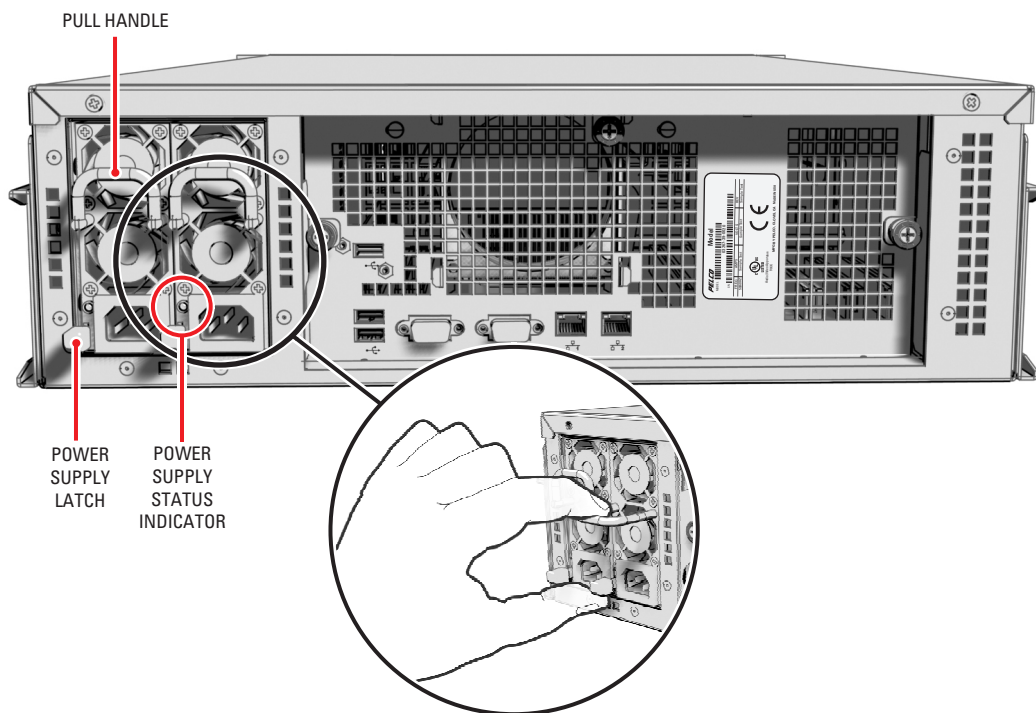


Figure 1. Releasing the Power Supply Latching Mechanism

5. Gently pull the failed power supply completely out of the unit.

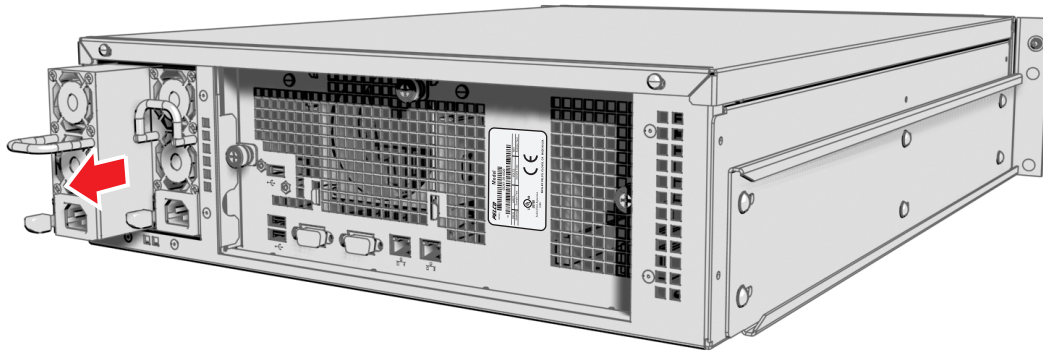


Figure 2. Removing the Power Supply

6. Orient the replacement power supply so that the cord receptacle is at the bottom of the unit.

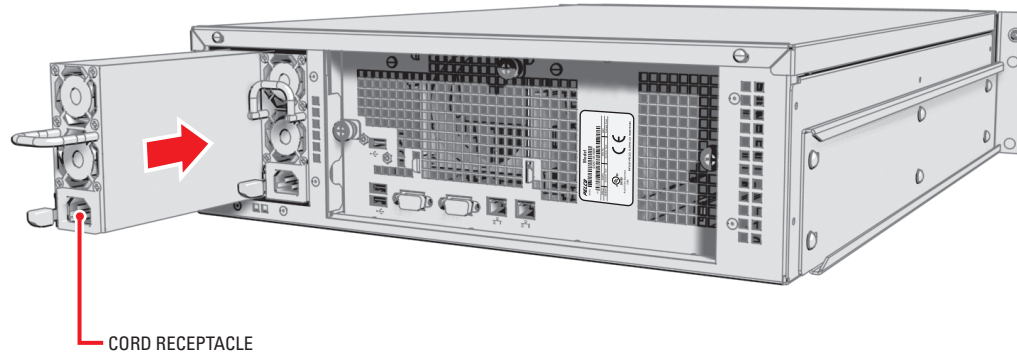


Figure 3. Aligning the Power Supply

7. Gently push the replacement power supply into the unit until it locks into place.
8. Connect the power cord for the replacement power supply as follows:

⚠ WARNING: For safety, you must plug the power cord into the power supply before plugging it into the wall socket or other power source.

- a. Plug the power cord into the receptacle on the replacement power supply.
 - b. Plug the power cord into the power source.
9. Verify that the green indicator is lit on the newly installed power supply. Also, the power supply alarm will stop.

PRODUCT WARRANTY AND RETURN INFORMATION

WARRANTY

Pelco will repair or replace, without charge, any merchandise proved defective in material or workmanship **for a period of one year** after the date of shipment.

Exceptions to this warranty are as noted below:

- Five years on FT/FR8000 Series fiber optic products.
- Three years on Genex® Series products (multiplexers, server, and keyboard).
- Three years on Camclosure® and fixed camera models, except the CC3701H-2, CC3701H-2X, CC3751H-2, CC3651H-2X, MC3651H-2, and MC3651H-2X camera models, which have a five-year warranty.
- Three years on PMCL 200/300/400 Series LCD monitors.
- Two years on standard motorized or fixed focal length lenses.
- Two years on Legacy®, CM6700/CM6800/CM9700 Series matrix, and DF5/DF8 Series fixed dome products.
- Two years on Spectra®, Esprit®, ExSite™, and PS20 scanners, including when used in continuous motion applications.
- Two years on Esprit® and WW5700 Series window wiper (excluding wiper blades).
- Two years (except lamp and color wheel) on Digital Light Processing (DLP®) displays. The lamp and color wheel will be covered for a period of 90 days. The air filter is not covered under warranty.
- Eighteen months on DX Series digital video recorders, NVR300 Series network video recorders, Endura™ Series distributed network-based video products, and TW3000 Series twisted pair transmission products.
- One year (except video heads) on video cassette recorders (VCRs). Video heads will be covered for a period of six months.
- Six months on all pan and tilts, scanners or preset lenses used in continuous motion applications (that is, preset scan, tour and auto scan modes).

Pelco will warrant all replacement parts and repairs for 90 days from the date of Pelco shipment. All goods requiring warranty repair shall be sent freight prepaid to Pelco, Clovis, California. Repairs made necessary by reason of misuse, alteration, normal wear, or accident are not covered under this warranty.

Pelco assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. Pelco's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid by the Dealer to Pelco for such Products. In no event will Pelco be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused, whether by the negligence of Pelco or otherwise.

The above warranty provides the Dealer with specific legal rights. The Dealer may also have additional rights, which are subject to variation from state to state.

If a warranty repair is required, the Dealer must contact Pelco at (800) 289-9100 or (559) 292-1981 to obtain a Repair Authorization number (RA), and provide the following information:

1. Model and serial number
2. Date of shipment, P.O. number, Sales Order number, or Pelco invoice number
3. Details of the defect or problem

If there is a dispute regarding the warranty of a product which does not fall under the warranty conditions stated above, please include a written explanation with the product when returned.

Method of return shipment shall be the same or equal to the method by which the item was received by Pelco.

RETURNS

In order to expedite parts returned to the factory for repair or credit, please call the factory at (800) 289-9100 or (559) 292-1981 to obtain an authorization number (CA number if returned for credit, and RA number if returned for repair).

All merchandise returned for credit may be subject to a 20% restocking and refurbishing charge.

Goods returned for repair or credit should be clearly identified with the assigned CA or RA number and freight should be prepaid. Ship to the appropriate address below.

If you are located within the continental U.S., Alaska, Hawaii or Puerto Rico, send goods to:

Service Department
Pelco
3500 Pelco Way
Clovis, CA 93612-5699

If you are located outside the continental U.S., Alaska, Hawaii or Puerto Rico and are instructed to return goods to the USA, you may do one of the following:

If the goods are to be sent by a COURIER SERVICE, send the goods to:

Pelco
3500 Pelco Way
Clovis, CA 93612-5699 USA

If the goods are to be sent by a FREIGHT FORWARDER, send the goods to:

Pelco c/o Expeditors
473 Eccles Avenue
South San Francisco, CA 94080 USA
Phone: 650-737-1700
Fax: 650-737-0933



This equipment contains electrical or electronic components that must be recycled properly to comply with Directive 2002/96/EC of the European Union regarding the disposal of waste electrical and electronic equipment (WEEE). Contact your local dealer for procedures for recycling this equipment.

REVISION HISTORY

Manual #	Date	Comments
C1656M	5/05	Original version.
C1656M-A	2/06	Added DVR5300.

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