

by Schneider Electric

EH1512 Series Enclosures



EH1512 Enclosure with EM1512 Mount

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Important Safety Instructions

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with dry cloth.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one blade wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the points where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Only use with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 14. Unplug the apparatus during lightning storms or when unused for long periods of time.
- 15. Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases shall be placed on the apparatus.
- 16. **WARNING:** To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- 17. Installation should be done only by qualified personnel and conform to all local codes.
- 18. Unless this unit is specifically marked as NEMA Type 3, 3R, 3S, 4, 4X, 6, or 6P enclosure, it is designed for indoor use only and it must not be installed where exposed to rain and moisture.
- 19. Only use installation methods and materials capable of supporting four times the maximum specified load.
- 20. Only use replacement parts recommended by Pelco.
- 21. Do not use attachments, such as mounts, that are not recommended by Pelco. They may be hazardous.
- 22. A CCC-approved power cord must be used to power this equipment when used in China.

The product and/or manual may bear the following marks:



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit

CAUTION:

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

Description

The EH1512 Series indoor/outdoor enclosures are designed for use with small- to medium-sized analog and IP cameras. They will accommodate both fixed and variable focal length lenses (with or without auto-iris operation). They can be wall mounted using either Pelco's EM1512 (feedthrough wall mount) or any light to medium duty mount.

The tethered, removable enclosure lid provides easy access during installation and when camera and lens adjustments are necessary. Power and video cabling is brought into the enclosure through two adjustable glands (PG9 and PG11) on the bottom of the enclosure, allowing for easy installation.

Field-installed options include a heater/blower with a 24 VAC camera power supply and sun shroud. The enclosures can also be ordered from the factory with a 24 VAC, 120 VAC, or 230 VAC heater/blower with a 24 VAC camera power supply. If your enclosure has a thermostatically controlled heater, the thermostat is set to activate at 50°F (10°C) and turn off at 80°F (27°C). The blower operates continuously.

NOTE: A metric Allen wrench (5 mm) and a Phillips screwdriver are required for installation but are not included. A flat head screwdriver might also be needed for all models except the EH1512 and EH1512MT. The Allen wrench is needed to secure the enclosure to all mounts. It is also needed to open and close the enclosure and to secure the pan/tilt (swivel head) on the EM1512 mount.

MODELS

EH1512	Enclosure, indoor/outdoor.
EH1512MT	Same as EH1512 with an EM1512 feedthrough wall mount.
EH1512-1	Same as EH1512 with a 120 VAC heater/blower with 24 VAC camera power (includes the 4-inch wire tie).
EH1512-2	Same as EH1512 with a 24 VAC heater/blower with 24 VAC camera power.
EH1512-3	Same as EH1512 with a 230 VAC heater/blower with 24 VAC camera power (includes the 4-inch wire tie).
EH1512-1MT	Same as EH1512 with a 120 VAC heater/blower with 24 VAC camera power and an EM1512 feedthrough wall mount (includes the 4-inch wire tie).
EH1512-2MT	Same as EH1512 with a 24 VAC heater/blower with 24 VAC camera power and an EM1512 feedthrough wall mount.
EH1512-3MT	Same as EH1512 with a 230 VAC heater/blower with 24 VAC camera power and an EM1512 feedthrough wall mount (includes the 4-inch wire tie).
EH1512-1MTS	Same as EH1512 with a 120 VAC heater/blower with 24 VAC camera power, an EM1512 feedthrough wall mount (includes the 4-inch wire tie), and an SS1512 sun shroud.
EH1512-2MTS	Same as EH1512 with a 24 VAC heater/blower with 24 VAC camera power, an EM1512 feedthrough wall mount, and an SS1512 sun shroud.
EH1512-3MTS	Same as EH1512 with a 230 VAC heater/blower with 24 VAC camera power, an EM1512 feedthrough wall mount (includes the 4-inch wire tie), and an SS1512 sun shroud.

PACKAGE CONTENTS

NOTE: A metric Allen wrench (5 mm) is required for installation but is not included. A Phillips screwdriver, flat head screwdriver, or 1/4-inch nut driver is needed for the EH1512-1 and EH1512-3 only. The Allen wrench is needed to open and close the enclosure and to secure the enclosure to all mounts. It is also needed to secure the pan/tilt (swivel head) on the EM1512 mount.

The following items are supplied:

Qty Description

- 1 EH1512 Series enclosure
- 1 Screw, 1/4-20 x 3/8-inch, Phillips
- 1 Washer, 1/4-inch split lock
- 2 Screws, M6 x 1.0 P x 12 mm, hex socket cap
- 2 Washers, 6 mm split lock
- 1 Gland and nut, PG9 cable
- 1 Gland and nut, PG11 cable
- 1 Wire tie, 4-inch (EH1512-1 and EH1512-3 only)
- 1 Installation manual
- 1 EM1512 mount (optional)
- 1 SS1512 sun shroud (optional)

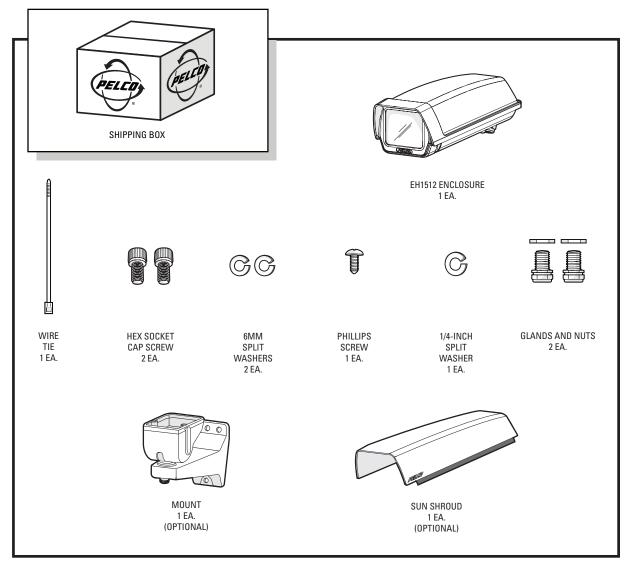


Figure 1. Package Contents

Installation

INSTALLING THE CAMERA AND MOUNT

To install the enclosure, camera, and lens:

- 1. Use a 5-mm Allen wrench (not supplied) to loosen the three screws on the enclosure base.
- 2. Lift up and remove the lid (refer to Figure 2). Hang the lid from the front of the enclosure base by the lanyards.

NOTE: The gasket can come loose when the lid is removed. Be sure to properly reseat the gasket, if necessary.

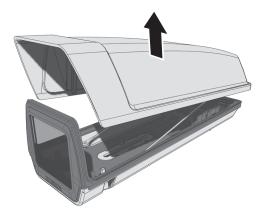
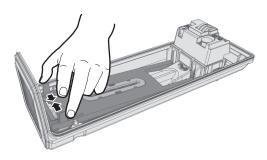


Figure 2. Removing the Lid

- 3. Remove the camera sled from the enclosure rail (refer to Figure 3).
 - a. Squeeze the two plastic tabs (located near the front window) that hold the camera sled in place.
 - b. Pull up and slide the sled forward.
 - c. Remove the sled.



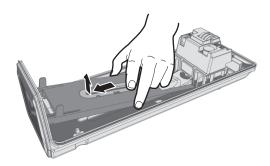


Figure 3. Removing the Sled

- 4. Remove the parts bag. This includes the screws, split washers, glands, and nuts.
- 5. Remove the glands and nuts from the parts bag and perform one of the following options:
 - Wiring the enclosure with the cable not in conduit (for example, if using the EM1512 mount): Install and tighten the glands and nuts in the bottom of the enclosure. Refer to Table A on page 10 for allowable cable diameter for the glands.
 - **NOTE:** The PG11 gland might not accommodate RX11 coaxial cable because the coaxial diameter might be larger than the gland, 0.395 inches (0.10 cm).
 - Glands can be mounted either inside or outside of the enclosure. When using the EM1512 feedthrough mount, Pelco recommends mounting the glands inside the enclosure with the nuts on the outside.
 - Wiring the enclosure with conduit: Use a step drill to drill the larger hole to 0.875 inches (2.22 cm) for 1/2-inch conduit.
- 6. Steps 7, 8, and 9 contain instructions for installing the EM1512 mount. If you are using a mount other than the EM1512, refer to the specific mount manual for installation instructions, and then go to step 10.

- 7. If you are using the EM1512 mount, attach the mount to the wall as follows:
 - Using the mount as a template, mark and drill holes in the mounting surface.
 - Pull the video and power cables from the wall through the mount. If wiring with conduit, use a step drill to drill a 0.875 inches (2.22 cm) hole in one of the three knockout locations for 1/2-inch conduit. (Knockouts are indicated on the side and bottom of the mount arm.) Refer to Table B on page 10 to determine the size of the power wire needed. Refer to Table D on page 11 to determine the type of video coaxial cable needed.
 - Fasten the mount to the wall using a minimum of two flat washers (not supplied) and two 1/4-20 bolts (not supplied).

/ WARNINGS:

- If you install the mount outdoors, rainwater could leak through the mounting bolt holes and damage the wall. To prevent water damage, seal the bolt holes with an appropriate sealant. Apply the sealant around the bolt holes between the mount and the mounting surface.
- Use fasteners of a suitable size, and make certain the mounting surface can support the combined weight of the mount and camera/enclosure.
- Pull the cables through the glands in the enclosure. If the glands are mounted outside the enclosure, tighten the glands around the cables. (If the glands are mounted inside the enclosure, do not tighten the glands around the cables until after you perform step 8.)
- 8. Attach the enclosure using the threaded mounting holes in the bottom of the enclosure. Use the M6 bolts and 6 mm split washer (supplied in the parts bag). Tighten the bolts to attach the enclosure body to the mount surface. Tighten the glands around the cables.
- 9. Adjust the enclosure position by loosening the M6 bolt at the bottom of the mount. Position the mount as desired, and then tighten the M6 bolt.
- 10. If you are not using the EM1512, pull the video and power cables through the glands or conduit on the bottom of the enclosure. Refer to Table B on page 10 to determine the size of power wire needed. Refer to Table D on page 11 to determine the type of video coaxial cable needed.

NOTE: Be sure to route all coaxial cable and wiring along the sides of the enclosure to avoid heating problems. Maintain separation between 120/230 VAC, 24 VAC, and video wiring.

- 11. Adjust the glands for a tight fit around the cables. If you are wiring the enclosure with conduit, install the fittings to connect the conduit to the enclosure.
- 12. Attach the camera to the sled with the Phillips screw and split washer (supplied in the parts bag), refer to Figure 4. Align the front of the lens with the front edge of the sled. Tighten the screw, and then reinsert the sled.

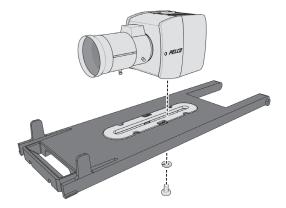
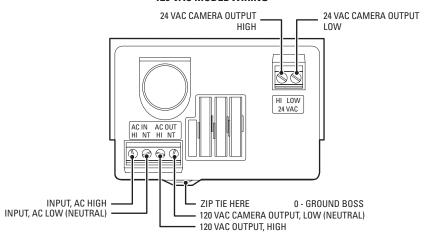


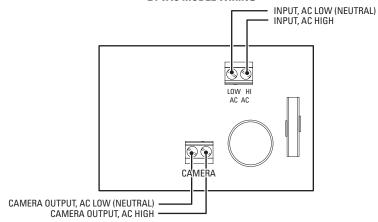
Figure 4. Attaching the Camera to the Sled

- 13. Refer to Figure 5 on page 9 for wiring power to the enclosure and the camera.
- Attach the video cables to the camera.
- 15. If required, connect the ground to the boss and screw on the bottom of the enclosure, which is located in front of the PC board. For EH1512-1 and EH1512-3, pass the supplied zip tie through the hole in the PCB cover to secure the input power wires to the PCB cover.
- 16. Adjust the camera focal length and focus, if necessary.
- 17. Position the enclosure lid, close it, and then tighten the screws using a 5-mm Allen wrench (not supplied). When tightening the screws, ensure the gasket is properly seated.

120 VAC MODEL WIRING



24 VAC MODEL WIRING



230 VAC MODEL WIRING

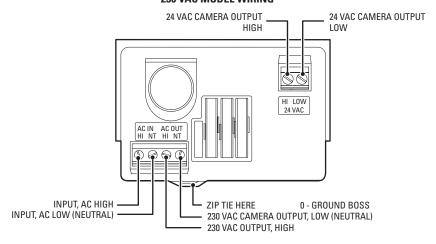


Figure 5. EH1512 Wiring Diagram

INSTALLING THE SUN SHROUD

The optional sun shroud fits over the top of the EH1512 enclosure. Perform the following steps to install the sun shroud.

- 1. Position the front of the sun shroud above the front of the enclosure.
- 2. Press the sun shroud down and against the enclosure until the sun shroud snaps into place.

Table A. Allowable Cable Diameter

Gland	Cable Diameter
PG9	0.181-inch to 0.312-inch
PG11	0.230-inch to 0.395-inch

NOTE: Conduit must be used if the cable diameter is greater than 0.395 inches (1.00 cm). RG11 coaxial might be greater than 0.395 inches.

Table B describes the minimum recommended cable sizes needed for use with the heater and blower combinations in the EH1512 enclosure.

WARNING: When using a single power source for both camera and accessories, consider the camera power consumption when determining the wire gauge. Table B does not include camera power.

Table B. Enclosure Accessory Wiring Distances

Model Number	Input Voltage	Maximum Power Consumption	Cable Size	Cable Distance
EH1512-1	120 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	2,782 ft (848 m) 4,424 ft (1,348 m) 7,035 ft (2,144 m) 11,184 ft (3,409 m)
EH1512-2	24 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	142 ft (43 m) 225 ft (69 m) 358 ft (109 m) 569 ft (173 m)
EH1512-3	230 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	6,473 ft (1,973 m) 10,291 ft (2,137 m) 16,365 ft (4,988 m) 26,019 ft (7,931 m)
EH1512-1MT, EH1512-1MTS	120 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	2,782 ft (848 m) 4,424 ft (1,348 m) 7,035 ft (2,144 m) 11,184 ft (3,409 m)
EH1512-2MT, EH1512-2MTS	24 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	142 ft (43 m) 225 ft (69 m) 358 ft (109 m) 569 ft (173 m)
EH1512-3MT, EH1512-3MTS	230 VAC	22 W	20 AWG 18 AWG 16 AWG 14 AWG	6,473 ft (1,973 m) 10,291 ft (2,137 m) 16,365 ft (4,988 m) 26,019 ft (7,931 m)

Table C. 24 VAC Wiring Distances

	Wire Gauge						
Total VA	20 AWG (0.5 mm²)	18 AWG (1.0 mm²)	16 AWG (1.5 mm²)	14 AWG (2.5 mm²)			
10	283 ft (86 m)	451 ft (137 m)	716 ft (218 m)	1142 ft (348 m)			
20	141 ft (42 m)	225 ft (68 m)	358 ft (109 m)	571 ft (174 m)			
30	94 ft (28 m)	150 ft (45 m)	238 ft (54 m)	380 ft (115 m)			
40	70 ft (21 m)	112 ft (34 m)	179 ft (54 m)	285 ft (86 m)			
50	56 ft (17 m)	90 ft (27 m)	143 ft (43 m)	228 ft (69 m)			

Table C describes the recommended maximum distances for 24 VAC applications, which are calculated with a 10 percent voltage drop. (Ten percent is generally the maximum allowable voltage drop for AC-powered devices.)

For example, an enclosure that requires 30 VA and is installed 94 feet (28 m) from the transformer would require a minimum wire gauge of 20 AWG.

Table D. Video Coaxial Cable Wiring Distance

Cable Type*	Maximum Distance
RG59/U	750 ft (229 m)
RG6/U	1,000 ft (305 m)
RG11/U	1,500 ft (457 m)

^{*}Minimum Cable Requirements:

Maintenance

Clean the window regularly to maintain picture clarity. Use a soft cloth and a mild, nonabrasive detergent and water.

⁷⁵⁻ohm impedance

All-copper center conductor

All-copper braided shield with 95% braid coverage

Specifications

MODELS

Model Number	Basic Enclosure	120VAC with 24VAC Camera Power	24VAC with 24VAC Camera Power	230VAC with 24VAC Camera Power	Heater/Blower	EM1512 Feed Through Wall Mount	Sun Shroud	Enclosure Power Consumption*	Maximum Power Consumption Capacity
EH1512	•								
EH1512MT	•					•			
EH1512-1	•	•			•			12 W	25 W
EH1512-2	•		•		•			12 W	
EH1512-3	•			•	•			12 W	25 W
EH1512-1MT	•	•			•	•		12 W	25 W
EH1512-2MT	•		•		•	•		12 W	
EH1512-3MT	•			•	•	•		12 W	25 W
EH1512-1MTS	•	•			•	•	•	12 W	25 W
EH1512-2MTS	•		•		•	•	•	12 W	
EH1512-3MTS	•			•	•	•	•	12 W	25 W

^{*}Enclosure power consumption does not include camera wattage.

MECHANICAL

Camera Mounting Single slot for adjustable camera positioning on snap-in camera sled

Camera and Lens Size Accepts camera and lens combinations[†] (including BNC connector) up to 9.00" L x 2.87" W x 3.00" H

(22.86 x 7.28 x 7.62 cm)

Viewing Window 0.118-inch (3 mm) thick scratch-resistant Lexan®

Viewing Area 2.81" W x 2.47" H (7.14 x 6.27 cm)

Cable Entry 1 x PG9 and 1 x PG11 compression glands on bottom; PG9 0.312-inch (0.8 cm) and PG11 0.395 (1.0 cm)

maximum cable diameters

Cable Entry Holes 1 x 0.750-inch (1.91 cm) diameter and 1 x 0.630-inch (1.6 cm) diameter;

0.750-inch hole will accept 1/2-inch NPT conduit fitting when enlarged to 0.875-inch;

0.630-inch hole will accept 1/4-inch NPT conduit fitting

Lid Fastening 3 Allen-head screws

GENERAL

Construction Die-cast aluminum

Finish Alodine with gray polyester powder coat

Environment[‡] Indoor/outdoor ambient temperature -10° to 120° F (-23° to 49° C)

Unit Length

Base 13.38 inches (33.99 cm) Overall 14.39 inches (36.55 cm)

^{*}Maximum recommended camera power consumption is 6.7 watts.

[†] Assumes the lens is fully extended.

[‡] Check the environmental specification of your specific camera/lens.

Unit Weight

EH1512 2.50 lb (1.13 kg) EH1512MT 3.13 lb (1.42 kg) EH1512-1 3.25 lb (1.47 kg) EH1512-2 2.56 lb (1.16 kg) EH1512-3 3.25 lb (1.47 kg) EH1512-1MT 3.88 lb (1.76 kg) EH1512-2MT 3.19 lb (1.45 kg) EH1512-3MT 3.88 lb (1.76 kg) EH1512-1MTS 4.76 lb (2.16 kg) EH1512-2MTS 4.07 lb (1.85 kg) EH1512-3MTS 4.76 lb (2.16 kg)

Shipping Weight

EH1512 4 lb (1.81 kg) EH1512MT 5 lb (2.27 kg) EH1512-1 5 lb (2.27 kg) EH1512-2 4 lb (1.81 kg) EH1512-3 5 lb (2.27 kg) EH1512-1MT 5 lb (2.27 kg) EH1512-2MT 4 lb (1.81 kg) EH1512-3MT 5 lb (2.27 kg) EH1512-1MTS 6 lb (2.72 kg) EH1512-2MTS 5 lb (2.27 kg) EH1512-3MTS 6 lb (2.72 kg)

OPTIONAL ACCESSORIES

Blower Kit

EH1512-1BKIT Continuous duty, 120 VAC, 1 W, 1.45 cfm
EH1512-2BKIT Continuous duty, 24 VAC, 1 W, 1.45 cfm
EH1512-3BKIT Continuous duty, 230 VAC, 1 W, 1.45 cfm

Heater/Blower Kit

EH1512-1HBKIT 120 VAC, 11 W EH1512-2HBKIT 24 VAC, 11 W EH1512-3HBKIT 230 VAC, 11 W

NOTE: Heaters are thermostatically controlled to activate at 50°F (10°C) and turn off at 80°F (27°C). The blower operates continuously.

Sun Shroud SS1512

Marine Kit EH-MKIT (requires EM1512 or EM1450 wall mount)

Security Kit EH-SKIT for EH1512 (3 screws and 1 bit)

RECOMMENDED MOUNTS

Wall

EM1512 Wall mount with feedthrough for EH1512 (tilt angle of +20° to -70°; sustains wind velocity up to 90 mph)

EM1450 Light duty wall mount; maximum load 20 lb (9.07 kg)

EM2400 Medium duty wall mount; maximum load 40 lb (18.14 kg) with feedthrough (tilt angle of ±90°)

EM1900U, EM22 Medium duty wall mount; maximum load 40 lb (18.14 kg)

Pedestal

EM1009U, EM1015U, MM22 Medium duty pedestal mount; maximum load 40 lb (18.14 kg)

Pipe/Pole

EM1109, EM2000, EM2200 Medium duty mounts for pipe/pole applications; maximum load 40 lb (18.14 kg); fits poles with

3-inch (7.62 cm) to 8-inch (20.32 cm) diameter

Ceiling

EM3000 Light duty ceiling J-mount; maximum load 20 lb (9.07 kg); 360° pan rotation; ±75° tilt angle

RECOMMENDED CAMERAS AND LENSES

Cameras

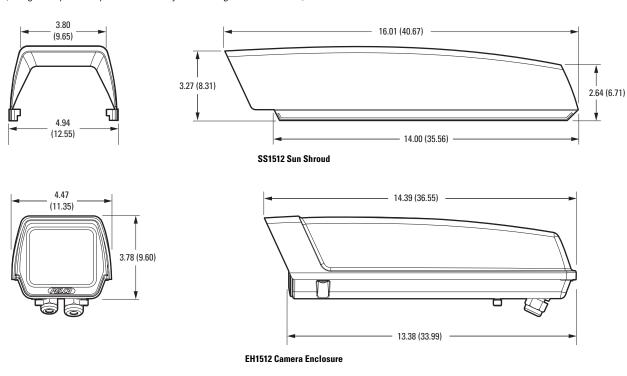
C10CH-6, C10CH-6X, C10CH-7X, C10DN-6, C10DN-6X, C10DN-7X, CCC1390H-6, CCC1390H-6X, IP3701H-2, IP3701H-2X, IXS0C, IXS0DN, IX10C, IX10DN, IXE20C, IXE20DN, IX30C, IX30DN

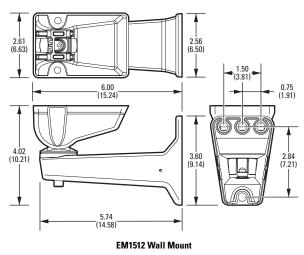
Lenses

13VD2.8-12, 13VD3-8, 13VD5-40, 13VD5-50, 13VDIR2.8-11, 13VDIR3-8.5, 13VDIR7.5-50

NOTE: These lenses are for use with all cameras except Pelco IP cameras with Sarix™ technology. Refer to the specific camera specification sheet for information on recommended lenses.

(Design and product specifications subject to change without notice.)





NOTE: VALUES IN PARENTHESES ARE CENTIMETERS; ALL OTHERS ARE INCHES.

PRODUCT WARRANTY AND RETURN INFORMATION

WARRANTY

Pelco will repair or replace, without charge, any merchandise proved defective in material or workmanship for a period of one year after the date of shipment.

Exceptions to this warranty are as noted below:

- · Five years:
 - Fiber optic products
 - TW3000 Series unshielded twisted pair (UTP) transmission products
 - CC3701H-2, CC3701H-2X, CC3751H-2, CC3651H-2X, MC3651H-2, and MC3651H-2X camera models
- - Pelco-branded fixed camera models (CCC1390H Series, C10DN Series, C10CH Series, IP3701H Series, and IX Series)
 - EH1500 Series enclosures
 - Spectra® IV products (including Spectra IV IP)
 - Camclosure® Series (IS, ICS, IP) integrated camera systems
 - DX Series digital video recorders, DVR5100 Series digital video recorders, Digital Sentry® Series hardware products, DVX Series digital video recorders, and NVR300 Series network video recorders
 - Endura® Series distributed network-based video products
 - Genex® Series products (multiplexers, server, and keyboard)
 - PMCL200/300/400 Series LCD monitors
- Two years:
 - Standard varifocal, fixed focal, and motorized zoom lenses
 - DF5/DF8 Series fixed dome products
 - Legacy[®] Series integrated positioning systems
 - Spectra III™, Spectra Mini, Spectra Mini IP, Esprit®, ExSite®, and PS20 scanners, including when used in continuous motion applications.
 - Esprit Ti and Tl2500 Series thermal imaging products
 - Esprit and WW5700 Series window wiper (excluding wiper blades).
 - CM6700/CM6800/CM9700 Series matrix
 - Digital Light Processing (DLP®) displays (except lamp and color wheel). The lamp and color wheel will be covered for a period of 90 days. The air filter is not covered under warranty.
 - Intelli-M® eIDC controllers
- - Video cassette recorders (VCRs), except video heads. Video heads will be covered for a period of six months.
- Six months:
 - All pan and tilts, scanners, or preset lenses used in continuous motion applications (preset scan, tour, and auto scan modes).

Pelco will warrant all replacement parts and repairs for 90 days from the date of Pelco shipment. All goods requiring warranty repair shall be sent freight prepaid to a Pelco designated location. Repairs made necessary by reason of misuse, alteration, normal wear, or accident are not covered under this warranty.

Pelco assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. Pelco's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid by the Dealer to Pelco for such Products. In no event will Pelco be liable for any special, incidental, or consequential damages (including loss of use, loss of profit, and claims of third parties) however caused, whether by the negligence of Pelco or otherwise.

The above warranty provides the Dealer with specific legal rights. The Dealer may also have additional rights, which are subject to variation from state to state.

If a warranty repair is required, the Dealer must contact Pelco at (800) 289-9100 or (559) 292-1981 to obtain a Repair Authorization number (RA), and provide the following information:

- 1. Model and serial number
- 2. Date of shipment, P.O. number, sales order number, or Pelco invoice number
- 3. Details of the defect or problem

If there is a dispute regarding the warranty of a product that does not fall under the warranty conditions stated above, please include a written explanation with the product when returned.

Method of return shipment shall be the same or equal to the method by which the item was received by Pelco.

RETURNS

To expedite parts returned for repair or credit, please call Pelco at (800) 289-9100 or (559) 292-1981 to obtain an authorization number (CA number if returned for credit, and RA number if returned for repair) and designated return location.

All merchandise returned for credit may be subject to a 20 percent restocking and refurbishing charge.

Goods returned for repair or credit should be clearly identified with the assigned CA or RA number and freight should be prepaid.

12-23-08

☼ Green The materials used in the manufacture of this document and its components are compliant to the requirements of Directive 2002/95/EC.



This equipment contains electrical or electronic components that must be recycled properly to comply with Directive 2002/96/EC of the European Union regarding the disposal of waste electrical and electronic equipment (WEEE). Contact your local dealer for procedures for recycling this equipment.

REVISION HISTORY

Manual #	Date	Comments
C3453M	12/08	Original version.
C3453M-A	3/09	Updated the manual to describe the change in the lanyard position and the revised maximum power consumption and heater/blower kit power specifications.
		A Phillips screwdriver is now required; a flat head screwdriver is required for certain models. A screw was added to the end of the enclosure. Revised figures 1
		and 2, the enclosure specification drawing, the model table in the specification section, and added Sarix cameras to the recommended camera list.
C3453M-B	4/09	Added security kit EH-SKIT to the list of optional accessories.

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