User manual





Use only rechargeable batteries. Charge the handset(s) 24 hours before use.

PHILIPS



Safety information

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

I. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the
 installation of this product does not disable your alarm equipment. If you have questions about
 what will disable alarm equipment, consult your telephone company or a qualified installer.

US Number is located on the cabinet bottom. REN Number is located on the cabinet bottom.

2. Rights of the Telephone Company

Should your equipment cause trouble on y our line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Safety information

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/falevision receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/falevision technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/felevision technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

4

Safety information

Hearing Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.



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Important Information

For your safety

This equipment is not designed to make emergency calls in the event of a power failure. Alternative arrangements should be made for access to emergency calls.

To avoid damage or malfunction:

- Do not allow the product to come into contact with liquid.
- Do not open it as you could be exposed to high voltages.
- Never use any battery type other than the one supplied.
- Do not hold the handset too close to your ear when the phone is ringing or when activating the loudspeaker as it may damage your hearing.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35° C (32 to 95° F).
- Store in a place where temperature is always between -20 and 45° C (-4 to 113° F).
- Battery life may be shortened in low temperature conditions.

Need Help?

For more information on troubleshooting:

Troubleshooting: page 25

Please refer to the following website for more information on Philips web support:

Online Support

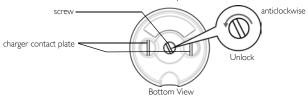
www.philips.com/support

Configure your ID9370

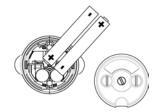
Install battery

Your ID9370 is supplied with 2 rechargeable batteries allowing approximately up to 12 hours of talk-time and up to 150 hours stand-by time. Before using the handset, the batteries have to be installed and fully charged.

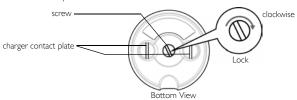
1. Use the coin or screwdriver to unlock the battery cover.



2. Place the batteries as indicated and replace the cover.



3. Lock the battery cover.



Please use a coin or screwdriver that is the right shape and size for the screw that is used. Otherwise you may damage the screw when tightening it.

FN

Configure your ID9370

Language

Your ID9370 can support different display languages.

To change the language

- Press __MENU, scroll : to Personal Set and press __SELECT, scroll : to Language and press __SELECT.
- 2. Scroll (to your desired language and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Registration

The procedures described below are the procedures that you will find in your ID9370 handset. The procedures may vary according to the handset you want to register. In this case, please refer to the manufacturer of the additional handset.

Additional handsets must be registered to the base unit before you can use them. Up to 6 handsets can be registered to one base station.

The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

Register your ID9370

After charging it for a few minutes, the word WELCOME appears on a blue screen. Next, the idle screen appears. Follow these steps to register your handset:

- In idle mode, the message "Press Base page key for 3 secs. Press and hold "will be prompted on the screen. Follow the screen instructions to start registration.
- Enter PIN will be displayed on your screen. Enter the default Master PIN number 0000.
- Press OK to confirm your registration.

All the handset keys (except the $\begin{tabular}{c} \end{tabular}$ key) are deactivated until the above registration process is completed.

What's in the box?

The following accessories are included:



Handset



Power supply for base station



2 AAA rechargeable NiMH batteries



Splitter



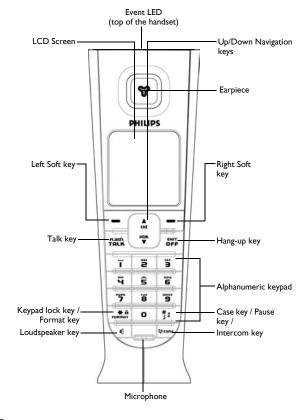
User Guide



Warranty card

Your ID9370

Overview of the handset



Your ID9370

Handset keys

Press	То
-	Enter the main menu from stand-by mode. Select the function displayed on the handset screen directly above it. Activate mute function during a call. Switch on the backlight.
_	Go to redial list from stand-by mode. Select the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight.
russh TALK	Answer an incoming external or internal call. Insert R for operator services when on the line.
OFF	Hang up a call. Return to stand-by mode. Long press in stand-by mode to switch off the handset, short press to switch on the handset again.
cid	Access call log from stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call. Go to the previous character in editing mode.
Pbk ▼	Access phonebook from stand-by mode. Scroll down a menu list or go to the next phonebook or call log record. Decrease earpiece volume during a call. Go to the next character in editing mode.
(© cone	Initiate an internal call in idle mode. Short press to initiate an internal call during a call or switch call between an internal and external call. Long press to initiate a conference call with an external call and another internal call.
_n0	Answer an incoming call in handsfree mode. Activate and deactivate the loudspeaker* during a call.
# a s	Dial # in stand-by mode. Long press to mute the ringer in stand-by mode. Long press to insert a pause in dialling mode. Long press to switch between upper and lower case in editing mode.
# B FORMAT	Dial * in stand-by mode. Long press to activate and deactivate keypad lock. Change the display format when viewing a 7-, 10- or 11-digit call log record (with numbers starting with the digit 1).

*WARNING Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

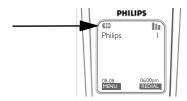
Install

Install battery

See page 9.

Charge battery

- Place the handset on the charging cradle of the base station. A beep tone is emitted if the handset is placed correctly.
- 2. A charging animation on the handset indicates that the battery is charging.



- 3. Leave it there until the batteries are fully charged (at least 24 hours).
- 4. The handset is fully charged when the charging animation stops and **411** is displayed.

The handset must be charged for at least 24 hours before using it for the first time.

Low battery warning

The battery level is shown at the top left of the handset screen. When the battery level becomes low, an empty battery icon is displayed on the screen.

If the battery level becomes exceedingly low, the phone automatically switches off and any function in progress will not be saved.

Out of range warning

The indoor and outdoor range of the phone is up to 50 metres and 300 metres respectively. When the handset moves beyond operation range, the antenna icon

Call

Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make free internal calls, transfer external calls from one handset to another and use the conference option.

Intercom another handset.

To be able to use intercommunication feature, you must have at least 2 handsets registered to your base station (see page 10 "Registration").

- Press key in stand-by mode.
- Intercom is established immediately if there are only 2 registered handsets. If there are
 more than 2 registered handsets, the handset numbers which are available for intercom
 will be displayed. Scroll (³/₂) to All Handsets and press SCT to call all the handsets
 or scroll to the specific handset you want to call and press SCT.

If the handset does not belong to ID9370 range, this function may not be available.

Transfer an external call to another handset

- During the call, make a long press on key to put the external call on hold (the caller can no longer hear you).
- Intercom is established immediately if there are only 2 registered handsets. If there are more
 than 2 registered handsets, the handset numbers which are available for intercom will be
 displayed. Scroll to All Handsets and press SELECT to call all the handsets or
 scroll to the specific handset you want to call and press SELECT. The called handset
 rings.

If there is no answer from the called handset, press $\begin{tabular}{|c|c|c|c|c|c|} \hline \end{tabular}$ key to resume the external call.

- Press key on the called handset to answer the internal call, where both internal callers can talk.
- 4. Press J key on the first handset to transfer the external call to the called handset.

Switch between an internal and external call

1. Press key once to switch between an internal call and external call.

Call

Three-party conference call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no network subscription is required.

- Press and hold to put the external call on hold and start the intercom procedure (the caller can no longer hear you).
- Long press to display the handset numbers which are available for intercom. Scroll to All Handsets and press setLECT to call all the handsets or scroll to the specific handset you want to call and press setLECT.
 The called handset rings.
- Press key on the called handset to answer the internal call, where both internal callers can talk.
- Press and hold for 2 seconds on the first handset to start the three-party conference, whereby Conference is displayed on the screen.

TIP If Conference mode is activated, a three-party conference call is automatically established if the second handset takes the line when there is already an external call in progress.

Personal Set Handset Tones Wallpaper Contrast Handset Name Language Babysit Mode Backlight Time

Handset Tones

Ring Volume

There are 5 ringer volume options (Silence, Low, Medium, High and Progressive). The default level is Medium.

Theme Colour

To set ring volume

- I. Press MENU, scroll : to Personal Set and press SELECT, press SELECT to enter Handset Tones and press SELECT again to enter Ring Volume.
- Scroll : to your desired volume level and press SELECT to confirm.
 A validation tone is emitted and the screen returns to previous menu.

When Silence is activated, the icon 🛮 is displayed on the screen.

WARNING When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

Ring Melody

There are 16 ring melodies available on your handset.

To set Ring Melody

- 1. Press MENU, scroll : to Personal Set and press SELECT, press SELECT to enter Handset Tones, scroll : to Ring Melody and press SELECT.
- 2. Scroll 🗓 to your desired melody to play the melody.
- Press SELECT to set the ring melody.
 A validation tone is emitted and the screen returns to previous menu.

Group Melody

To benefit from this feature, you must subscribe to the Caller Line Identification service.

This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can associate I ring melody to each group.

There are three phonebook groups (Group A, B, C) available for you to organise your contacts. Each group can be assigned a unique melody.

To set Group Melody

- 2. Scroll 🕏 to the group for which you wish to set melody and press 🖃 SELECT.
- 3. Scroll 🕏 to the desired melody to play the melody.
- Press SELECT to set the group melody.
 A validation tone is emitted and the screen returns to previous menu.

Key Beep

A single beep is emitted when a key is pressed. You can enable or disable the key beep. By default, the key beep is On.

To set key beep On/Off

- 1. Press MENU, scroll (to Personal Set and press SELECT, press SELECT to enter Handset Tones, scroll (to Key Beep and press SELECT.
- Scroll () to On or Off and press ___ SELECT to confirm.
 A validation tone is emitted and the screen returns to previous menu.

Wallpaper

This feature allows you to select the wallpaper to be displayed in stand-by mode. There are 6 wallpapers

pre-installed on your handset. The 6th wallpaper is a blank wallpaper.













To set wallpaper

- I. Press MENU, scroll 🕽 to Personal Set and press SELECT, scroll 🕏 to Wallpaper and press SELECT.
- Scroll (2) to your desired wallpaper and press SELECT to confirm.
 A validation tone is emitted and the screen returns to previous menu.

Contrast level

There are 3 contrast level options (Level 1, Level 2 or Level 3). The default contrast level is Level 2.

To set contrast level

- Press MENU, scroll → to Personal Set and press SELECT, scroll → to Contrast and press - SELECT.
- 2. Scroll 🕽 to your desired contrast level (Level 1, Level 2 or Level 3) and press __ SELECT to confirm.
 - A validation tone is emitted and the screen returns to previous menu.

Handset Name

You can name the handset and display the handset name in stand-by mode. The default handset name of your handset is PHILIPS.

To rename the handset

- I. Press MENU, scroll (2) to Personal Set and press SELECT, scroll (2) to Handset Name and press SELECT.
- Edit the handset name and press OK to confirm.
 A validation tone is emitted and the screen returns to previous menu.

Maximum length of the handset name is 14 characters and the default handset name is PHILIPS

Language

See page 10.

Babysit mode

You must have at least 2 handsets registered to your base station to be able to use this feature (see page 10 "Registration").

This feature allows you to monitor, e.g. the baby's room. Place the handset in the room to be monitored. If the sound level around the microphone of the handset exceeds a certain threshold, the handset can automatically call another handset registered on the same base station.

To use the Babysit feature you need to activate it (e.g. on handset I) and enter the number of the handset to be called (e.g. handset 2) in the event that there are noises in the monitored room. Place the handset which is in Babysit mode (e.g. handset I) in the room to be monitored. If this handset detects a sound level greater than a certain threshold, it will automatically initiate an internal call to the selected handset (e.g. handset 2).

To activate Babysit mode

- - In Babysit mode, all keys are deactivated except for MENU key. Babysit mode is displayed on the screen when this function is activated and the handset cannot perform any normal operation (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.)
- Scroll through the list of handsets available and press SELECT to select the handset to be called.

You can still perform all normal operations (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.) on the selected handset.

To deactivate Babysit mode

Press - MENU, select Off and press - SELECT.

Backlight time

To set Backlight time

- I. Press MENU, scroll 🕽 to Personal Set and press SELECT, scroll 🕏 to Backlight Time and press SELECT.
- Select 20s, 40s and 60s and press SELECT to confirm. A validation tone is emitted.

Backlight is activated when there is an incoming call, new message, etc. The default backlight time is 20s.

Theme Colour

To set theme colour

- Press

 MENU, scroll

 to Personal Set and press
 SELECT, scroll
 to Theme Colour and press
 SELECT.

Advanced Settings



Registration

See page 10.

Unregistration

To unregister a handset

- I. Press MENU, scroll 🕏 to Advanced Set and press SELECT, scroll 🕏 to Unregistration and press SELECT.
- 2. Enter the Master PIN when prompted and press OK to confirm.
- Select in the list of handsets displayed, the handset that you wish to unregister.
 A validation tone is emitted to indicate successful unregistration and the screen shows Unregistered.

If no action is taken on the handset within 15 seconds, the unregistration procedure will be aborted and the handset returns to stand-by mode.

Games



Memory

The objective of this game is to find and match different pairs of graphics in the shortest possible time using your memory. To win, you have to complete matching all 8 pairs of graphics in a 4x4 matrix.

To start the game

- Press MENU, scroll (1) to Games and press SELECT, press SELECT to enter Memory game.
- 2. An instruction screen is displayed.

```
Press \mbox{\ensuremath{\overline{8}}} / \mbox{\ensuremath{\overline{4}}} / \mbox{\ensuremath{\overline{8}}} keys to move up / left / right / down respectively. Press \mbox{\ensuremath{\overline{8}}} to select.
```

- 3. Press SELECT to start the game.
- To exit from the game, press —.

Puzzle

This is a picture game where you have to move around small pieces of jumbled up pictures and put them together in order to form a complete picture.

To start the game

- Press MENU, scroll † to Games and press SELECT, scroll † to Puzzle and press — SELECT.
- 2. An instruction screen is displayed.

Press 📱 / 📮 / 🐷 / 🐻 keys to move up / move left / move right / move down respectively.

- 3. Press SELECT to start the game.
- 4. To exit from the game, press —.

EN

Games

Tetris

You can rotate each shaped block as they fall such that they fit neatly into horizontal blocks. The more blocks you can gather within the same level, the more you will score.

To start the game

- Press MENU, scroll [↑] to Games and press SELECT, scroll [↑] to Tetris and press - SELECT.
- 2. An instruction screen is displayed.

- 3. Press SELECT to start the game.
- 4. To exit from the game, press —.

Troubleshooting

Troubleshooting of the phone

Please refer to the following website for more information on Philips web support: www.philips.com/support

Problem	Causes	Solution
The icon is not blinking when the handset is placed on the base	Bad battery contact Dirty contact Battery is full	Move the handset slightly Clean the battery contact with a cloth moistened with alcohol No need to charge
No dialling tone	No power Batteries are empty You are too far from the base station Wrong line cable Line adaptor (when needed) is not connected to the line cord	Check the connections. Reset the phone: unplug and plug back in the mains Charge the batteries for at least 24 hours Move closer to the base station Use the line cable provided Connect the line adaptor (when needed) to the line cord
Poor audio quality	You are too far from the base station The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes Handset is not	Move closer to the base station Move the base station at least one metre away from any electrical appliances Register the bandest to
The icon is blinking	 Handset is not registered to the base station You are too far from the base station 	Register the handset to the base station Move closer to the base station



Troubleshooting

Problem	Causes	Solution
The handset displays "not available"	The procedure to add a handset has failed	Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset (see page 10) Remove and place back the handset batteries
When attempting to add another handset to the base station	 Maximum number of handsets has been reached 	Unregister a handset so as to register the new handset
When using a handset	Base station is already busy with another handset	Wait until it is available
Noise interference on your radio or television	Your base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far away as possible
Caller Line Identification (CLI) service does not work	The service is not activated	Check your subscription with your network operator
No ring tone	The ring tone is deactivated	Increase the volume
A phonebook entry cannot be stored	The phonebook is full	Delete an entry to free memory

Information

Electric, Magnetic and Electromagnetic Fields ("EMF")

- Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
- One of Philips' leading Business Principles is to take all necessary health and safety
 precautions for our products, to comply with all applicable legal requirements and to stay
 well within the EMF standards applicable at the time of producing the products.
- Philips is committed to develop, produce and market products that cause no adverse health effects.
- Phillips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
- Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

Conformity

The Declaration of conformity is available on www.p4c.philips.com.

Hereby, Philips Consumer Electronics, BLC P&ACC, declares that the ID9370x is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Important Information

NOTICE: This product meets the applicable Industry Canada technical specifications.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

Information

Recycle your batteries

Do not dispose your rechargeable batteries. Call the toll fee number 1-800-822-8837 to get instructions on how to recycle your batteries.



The RBRC® Seal on the nickel metal hydride battery indicates that Philips Royal Electronics is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Philips's participation in RBRC $^{\circ}$ makes it easy for you to drop off the spent battery at local retailers participating in the RBRC $^{\circ}$ program or at authorized Philips product service centers.

Please call I-800-8-BATTERY for information on Ni-MH battery recycling and disposal bans/ restrictions in your area. Philips's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

 $\mathsf{RBRC}^{\circledast}$ is a registered trademark of Rechargeable Battery Recycling Corporation.

Service Centers

Call Center (USA and Canada): 800-233-8413 E-mail support: accessorysupport@philips.com

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