

Reason for software update: For 5FF2CMI models

Software version 5FF2M015 will provide the following improvements:

- Remove screen black one second per hour in image sticking function
- Add verify main code function after updating main code

Important notice before updating:

The software update process will remove all photos currently stored on Photo Frame. Please make sure all photos on Photo Frame are properly **backed up** before updating.

What is needed before software update

1. Check your current Photo Frame software version.
 - > Make sure Photo Frame is ON
 - > Highlight <Setup> and press right at 5-way navigation button on main menu
 - > Press down button to highlight <Status>
 - > Current Firmware version will appear on the right column
 - > If the firmware version is earlier than 5FF2M015, this upgrade version is applicable to your Photo Frame
2. Prepare a supported memory card:
 - > For all other versions you can use Secure Digital (SD), Memory Stick (MS), Compact Flash (CF), or Multimedia Card (MMC) memory cards to do the software update.
3. PC with Internet access or downloaded Photo Frame software on PC <http://www.p4c.philips.com>

Software update procedure

1. Download the zip file to your PC. In the zip file, there are total 3 files and 3 folders under the folder "PHILIPS.5FF2M".
2. Unzip the zip file (PHILIPS.5FF2M folder) to the root directory of the memory card.
3. Make sure Photo Frame is OFF and properly connected to DC power.
Important: Please use DC power NOT battery power to avoid a possible power loss that could cause permanent damage to your Photo Frame.
4. Insert the supported memory card into Photo Frame
5. Power on Photo Frame; the software update will start automatically. During the update, DO NOT remove the memory card or make new connections.
Note: It may take approximately 1 minute, worst case up to 5 minutes, before the screen showing progress status.
6. The Software update is completed when you see on of the following messages on Photo Frame:
"Firmware update is completed"
"Please restart your PhotoFrame"
"Power it off then power on"
7. After software update is completed, remove the memory card.
8. Restart Photo Frame
9. Check your firmware version to confirm.
10. Congratulations! You have successfully updated your Photo Frame. You may remove the software update files from the memory card now.

Troubleshooting:

In the event your software update is not successful, please make sure:

1. Your memory card is supported by current software
2. All files are correctly unzipped to the root directory of the supported memory card.
Note: If you have ever updated another Photo Frame with this memory card, some files may have been changed by the update. Solution: Unzip the files again from the PC to the supported memory card.
3. Make sure Photo Frame is properly powered during the entire update process.

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