# **Dect 5**11 **Dect 5**15

## User manual







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## Quick start guide

The **pilot key** allows you to browse the menus. Up **[**] to go left in the menus and **down [**] to go right in the menus & options.

Press 🛊 🛿 to select a menu or an option and validate a setting. It is also used as shortcut to menus

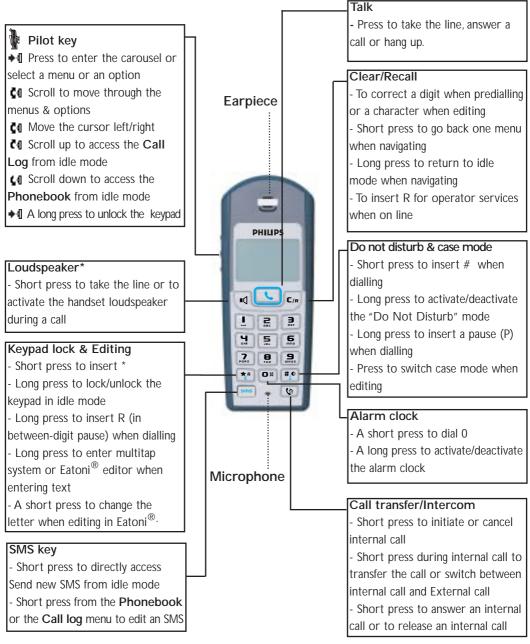
Answer/end a call Predial number & ( ) or ( ) and dial number Make a call up and browse Read Call log up and browse C and C Redial a number Call from phonebook **L** down, browse **C** through the list and Predial number and select + scroll to C Store Add a name in the phonebook and select  $\phi$ , enter the name and press  $\phi$  **OK** Scroll up **C** to increase the volume, scroll down **L** Adjust the earpiece volume during a call to decrease the volume During a handsfree call, up 🚺 to increase, down 🚺 to Adjust the handset loudspeaker volume decrease During a call press 🔶 🛛 Options, press 🔶 🕄 Mute Mute and unmute the microphone press 🛉 🛛 End mute Transfer a call/Intercom (if there are Press () + number phone at least 2 handsets) Press **+** View Read an event Press 🔶 🚺 to enter the carousel, scroll to 🕻 🚺 Handset and select. Press + 1 to select **Set date** and enter the current date, Set the date and time press + OK. Scroll to Set time and enter the current time, press 🛉 🔤 ok Press 🔶 🛛 to enter the carousel, scroll to 🕻 🚺 Sounds and select. Set the handset external ring tone Press to select 🔶 🛛 External ring tone Browse through the list to hear the ring tones and select + your ring tone Press (m/ on the base station to switch the answer Activate/deactivate the answer machine machine ON or OFF

#### Quick start guide

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\*Warning : Handsfree activation could suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

1

#### DECT 511/DECT 515 handset

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Icons on the handset display

The display gives information about the operation of your telephone

波 🕻 🏠 대 어 ។ Thu 04 Nov 04 11:31
PHILIPS
♦{  Menu

On first use, it is sometimes necessary to wait for a few minutes of charge before seeing icons on the display.

The answer machine is activated (DECT 515). When blinking, this symbol indicates that there is a new message on the answer machine or on the operator voice mailbox. When fast blinking it shows that the answer machine is full.

The ring tone is deactivated.

An external call is in progress. When blinking, this symbol indicates that there is an incoming external call in progress or that the line is already busy.

An internal call is in progress. When blinking, this symbol indicates that there is an internal incoming call.

The handset loudspeaker is activated. **When blinking**, this symbol shows that the base loudspeaker is activated (only for DECT 515).

- The SMS function is activated. When blinking, this symbol indicates that a new SMS has been received. When fast blinking, it indicates that the SMS memory is full.
- Y The handset is registered and in range of the base. When blinking, this symbol indicates that the handset is not registered to the base.

#### Icons on the handset display

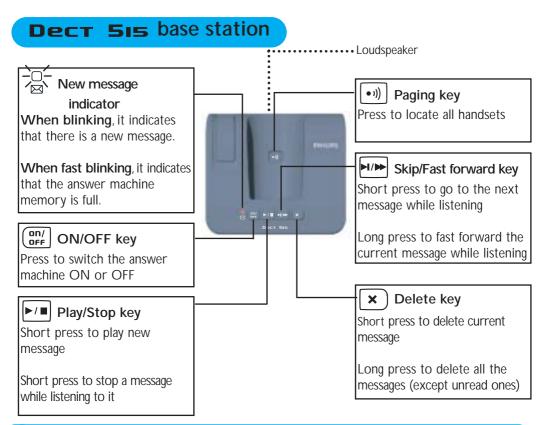
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## Dect 511 base station



#### Paging key

The paging key enables you to locate a missing handset. Press the key until the handset starts to ring. Once retrieved, press any key on the handset to end paging.



#### DECT 511/DECT515 base stations

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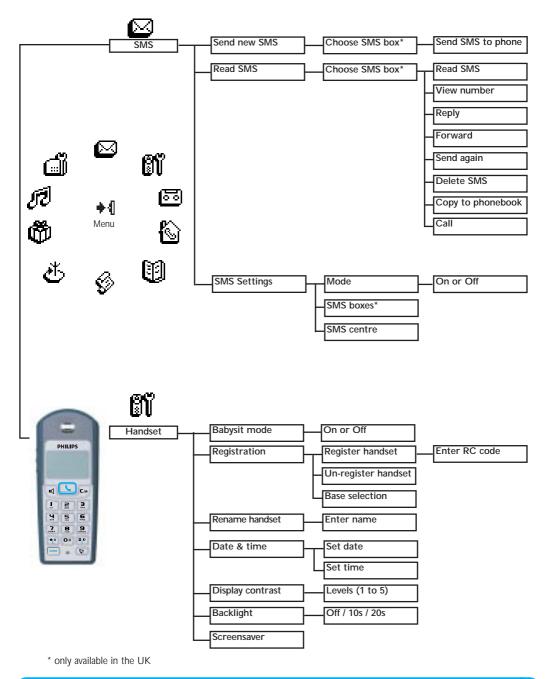
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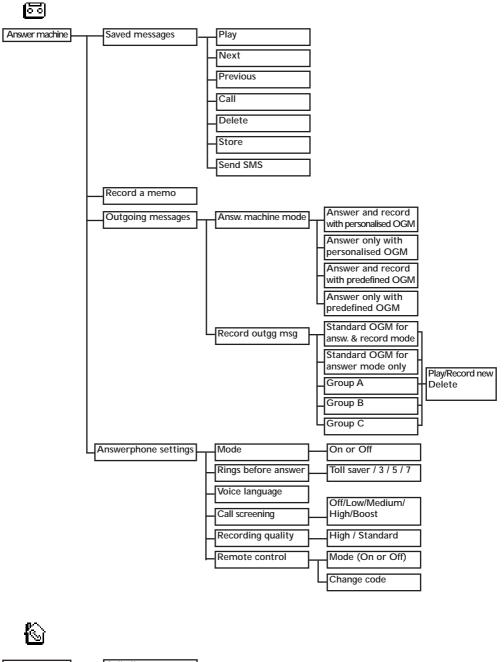
## Menu structure

By using the "Pilot key" 🔸 🛛 on the side of the handset, you can scroll 🚺 through the menus.



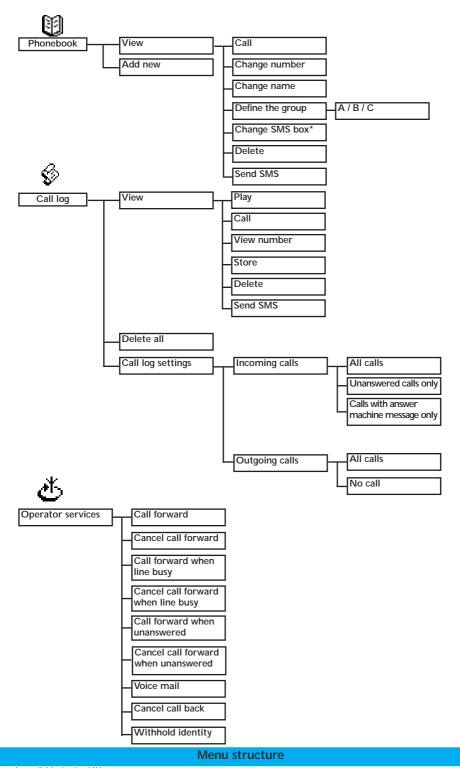
Menu structure

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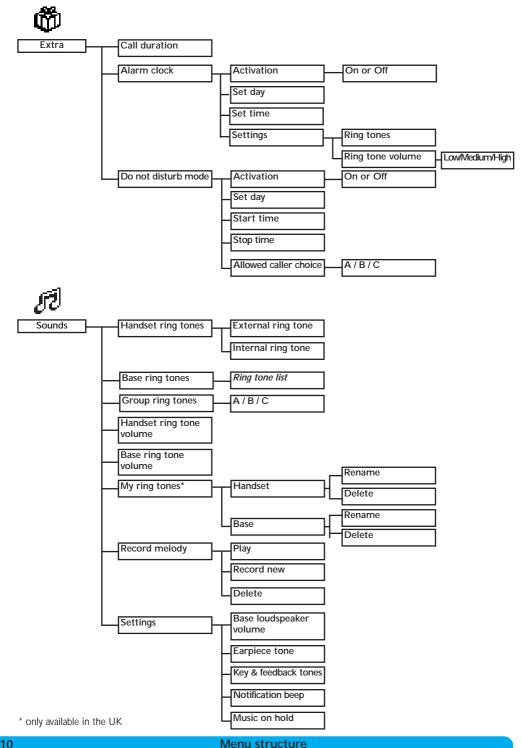




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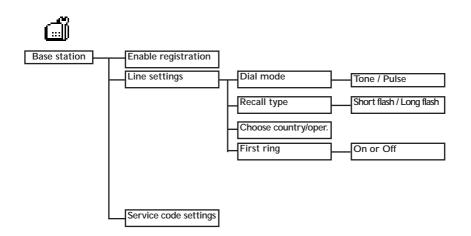


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#### Menu structure

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Menu structure

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## Conformity, Environment and Safety

## Safety information

This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

## Conformity

Hereby, Philips declares that the DECT 511xx and DECT 515xx are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. This product can only be connected to the analogue telephone network of the UK and Ireland.

### Power requirements

This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.

### Warning !

The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

### **Telephone connection**

The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

### Safety precautions

Do not allow the handset to come into contact with water. Do not open the handset or the base station. You could be exposed to high voltages. Do not allow the charging contacts or the battery to come into contact with conductive materials.

### Environmental care

Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

## Declaration of conformity

We Philips Consumer Electronics Route d'Angers 72081 Le Mans Cedex 9 France

Declare that the products DECT 511xx and DECT 515xx are in compliance with the Annex III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements:

Article 3.1.a (protection of the health & the safety of the user) : EN 60950-1 (10/2001)

Article 3.1.b (protection requirements with respect to electromagnetic compatibility : ETSI EN 301 489-6 V1.2.1 (08/2002) & ETSI EN 301 489-1 V1.4.1 (08/2002)

Article 3.2 (effective use of the radio spectrum) EN 301 406 (2003)

The presumption of conformity with essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 10/05/2004 Le Mans Quality Manager, Home Communication

## Using GAP standard compliance

The GAP standard guarantees that all DECT<sup>™</sup>GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your DECT 511/515 handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than a DECT 511/515 with your base station.

To register and use your DECT 511/515 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure page 28.

To register a handset from another make to the DECT 511/515 base station, place the base station into registration mode (page 28), then follow the procedure in the manufacturer's instructions.

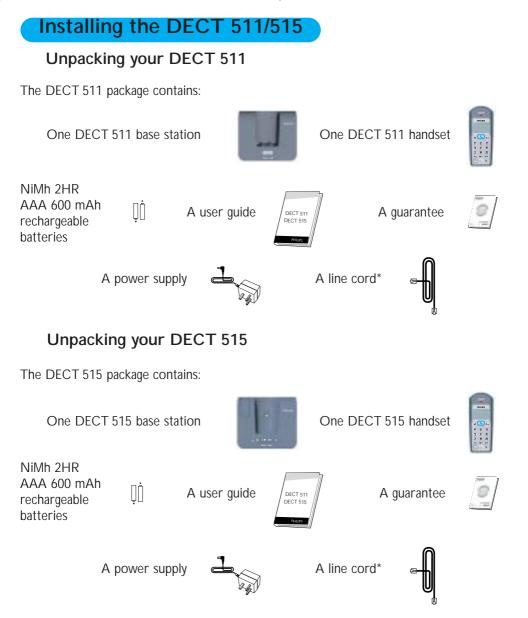
Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

🕐 A financial contribution has been paid to the associated national recovery & recycling system.

Entry the labelled packaging material is recyclable.

DECT™is a Trade Mark of ETSI registered for the benefit of the implementers of the DECT technology.

#### **Declaration of conformity**



In DECT 511 and DECT 515 multi-handset packs, you will also find one or more additional handsets, chargers with their power supply and additional rechargeable batteries.

\*Warning : You may find in the box the line adaptor delivered separately from the line cable. In this case, please, first plug this line adaptor to the line cable before connecting it to the line socket.

#### Installing the DECT511/515

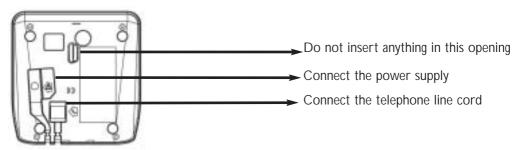
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## Installing the base station

Situate your product close enough to the telephone and mains power sockets so that the cables will reach. To properly install the base station, plug the line cord and the power cable into the base station. Plug the cord and the cable into the wall. A beep indicates that the phone is properly installed (only available for DECT 515). If you have a broadband DSL Internet Installation, please make sure you have one DSL filter plugged directly on each line socket used in the house and check the modem and the phone are plugged in the correct filter slot (one specific for each).

**Warning !** The electrical network is classified as dangerous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible. Please take care that the power supply and telephone line are connected to the correct sockets as incorrect placement could damage your equipment.

Warning ! Always use the cables provided with the product.



### Installing and replacing the batteries in the handset



To insert the batteries, open the battery cover, place the batteries as indicated and put the battery cover back. When the handset is placed on the base station the 3 battery bars scroll (if charge is needed). Allow the handset to charge for 24 hours to reach full charge. On first use it may be necessary to wait for a few minutes before seeing symbols on the display.

In case you need to change the batteries, the following type is mandatory 2HR AAA NiMh 600 mAh. *Warning:* the base station must always be plugged into the mains when charging or when in use. Always use rechargeable batteries.



Batteries should not be disposed of with general household waste.

## Battery life and range

Optimal battery life is reached after 3 cycles of complete charge & discharge. When reaching the range limit and the conversation becoming crackly, move closer to the base. To reach optimal range, place the base station away from electrical appliances.

e in standby ode	Battery life in communication	Indoor range	Outdoor range
 00 hours	up to15 hours	up to 50 metres	up to 300 metres
	Installing the DI	ECT511/515	

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## Introduction

#### Philips screen saver

After 2 minutes of inactivity, the screen saver is displayed: You can deactivate it (see p.30)

## Idle mode

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In idle mode, the DECT 511/515 display shows various information:

- The date & time, the name of the handset and the instructions to access the menu.

- Missed calls **\*••**, new SMS **•••** or new messages **•••** (answer machine)

or network voicemailbox message ......., if any.

- "Do Not Disturb" mode 🚺 , and the alarm clock 🚺 , if activated.

To activate/deactivate these functions press [#,•] or [•]

## Understanding the menu system

To access the carousel menu from idle mode, press + on the side of the handset The carousel represents a loop of icons that gives access to the different first level menus.

Scroll up or down **G** to reach the desired menu and select **+** 

The sub menus are listed and represented by little squares  $\Box$ at the bottom of the display. To reach one particular sub-menu use the "pilot key" C and press + 1 to validate your choice. A "tick" is shows the selected sub-menu or option. The shows the option you are browsing.

Note: some menus are also directly accessible via a dedicated key on the keypad like the SMS menu with sms or the Intercom with 🔊.

## How to navigate in the menus

Press to access the carousel menu ₩₹ Č0 Scroll to **Sounds**, and select **+** Č€ Scroll to **Handset ring tone vol.** and select **+** Č4 The current level is heard, browse **G** to hear other levels Č4 Browse through the levels and select one +

## PHILIPS





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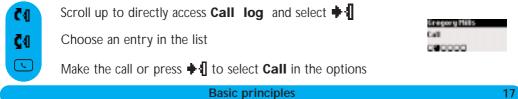
#### Introduction

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## **Basic principles**

## To make and to answer a call

10 111a	Pre dialling	Direct dialling	Answer a call
000000000000000000000000000000000000000	Dial the number	Press the key	When ringing
Ľ	Make the call	Dial the number	Take the line
To call	from the phonebook		
<b>€</b> 1 <b>€</b> 1	Scroll down to directly access Choose a name in the list		2700120013 + Paula Jameson 014101090765 +{Options
	Make the call or press 🔶 🛚 t		
lo sto	re a name from predia	1	
₩	Dial the number Press to enter the options		Stare Stare
<b>Ç</b> €	Scroll to <b>Store</b> and select	<b>+</b> -{	Entername : Ellab
8000	Enter the name and press	ы∎ок	+() 8K
To sto	re an SMS		
8000 8000 8000 8000	Dial the number		
•	Press to enter the options		Uplices Send SMS
Ç€.	Scroll to Send SMS and se	elect 🗰 🛙	000
€0 +1		you have created several SMS bo: efer to <b>SMS settings</b> page 25	xes).
8000 8000	Enter the Destination bo	x <sup>∗</sup> and press + <b>⊡OK</b>	+0.06
8000 8000 8000	Enter the text and press 🔶	-1	1243484344
<b>⊈</b> €	Scroll to <b>Store</b> and select	: <b>+</b> {	Store DØ
Redial	from call log		
	-		



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## In call features

During an external call, some other options are available. Press + 1 to enter **Options**.

## To mute the handset microphone



### Press to enter Options

Press to select Mute (the caller can no longer hear you)

Press again to resume the conversation (End mute)

### Intercom (available only if you have at least two handsets)

During an external call, you can use the intercom in-call option to call another handset and for example transfer the call to this handset.



### Press to enter Options

Scroll to **Intercom** (the caller can no longer hear you) If there is only one additional handset it rings automatically, otherwise select a handset from the list.

Press **Transfer** when the second handset has taken the line.

Other options are available such as Switch and Conference call (see page 38).

### To record a conversation (DECT 515 only)



Press to enter **Options** 

Scroll to **Record** and select **+** 

To listen to the conversation, go to the call log menu or the messages list

### To switch the handset loudspeaker ON/OFF

Press Contractivate or deactivate the handset loudspeaker

Warning : Handsfree activation could suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

### To increase/decrease the handset & earpiece/loudspeaker volume during a call



Scroll up to increase or down to decrease the volume when on line

There are 5 volume levels available. The last setting is stored for the next calls.

### To access the phonebook or the call log

### Press 🛊 🛿 to enter the options. Scroll to **Phonebook** or **Call log** and select 🛊 🗍

### Caller Line identification and Call waiting

If you subscribe to the Call waiting service, a beep in the earpiece informs you of a second incoming call. The name or number of the second caller may be displayed if you also subscribe to Caller Display service. To answer that second call, use  $\_\_\_\_\_\_\_\_$  (according to your network, the code may be different). Please contact your network provider for more details.



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Options	
Becord	
00900	

#### In call features

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## Editing systems

### Case mode

By default, the first letter of a sentence is in upper case. Use **#**<sub>a</sub>**•** to change the case mode:

- all letters in upper case (AB)
- all letters in lower case (ab) or
- the first letter in upper case and the rest of the word in lower case (Ab).

Punctuation and mathematical marks are available through **D**<sup>m</sup> and **L** while other special characters are also available on **L** (see table page 20).

Scroll **(**) to move the cursor left or right. Press *i* to delete a character ; a long press deletes the whole text.

DECT 511/515 uses two editing systems : Multi-tap and Eatoni<sup>®</sup>. While editing, a long press on realist you to switch between the two systems.

#### The standard multi-tap system

This system allows you to enter the text character by character, pressing the corresponding key as many times as necessary to reach the desired character.

**The Eatoni<sup>®</sup> system** is a predicitive editing system designed to help you to write an SMS. A little E in the header helps you to know the mode you are using.

Eatoni<sup>®</sup> is a word editor that chooses the most probable letter.

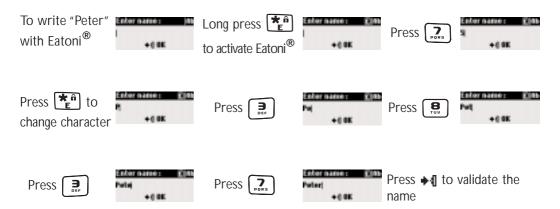
The operation of the Eatoni<sup>®</sup> system is the following:

Press the key that displays the character you want to edit. The character that is most likely to

be correct is displayed on the screen. If it does not match the expected letter, press 🏝 to display the next most probable character available on the key.

Let's compare Multitap and Eatoni<sup>®</sup> systems to write "Peter".





Eatoni $\ensuremath{^{\circ}}$  & LetterWise are trademarks of Eatoni Ergonomics, Inc. and used by Philips under license.

Editing systems

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#### 🖂 SMS

- □ Send new SMS
- □ Read SMS
- □ SMS settings

SMS menu is also accessible via the carousel or [sms]

Important information are also available on the SMS leaflet in the box

SMS stands for Short Message Service. To benefit from this service you must subscribe to the Caller Line Identification Service (CLI) together with the SMS service from your network provider. SMS can be exchanged with a phone (mobile or compatible fixed lines) provided the receiver has also subscribed to the CLI & SMS services.

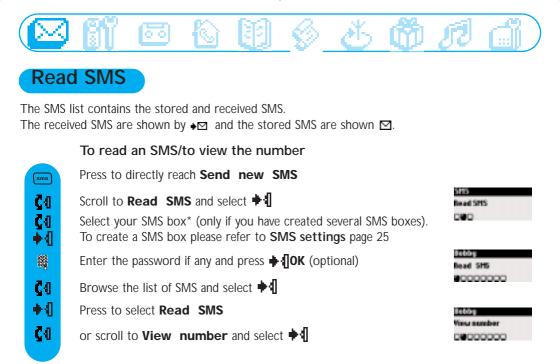
Your DECT 511/515 factory settings correspond to the main national operator. If you wish to send or receive SMS through another service provider you must set the corresponding numbers (see page 27 and the SMS leaflet).

A password can protect your SMS box\*, but it is not compulsory. To send an SMS to the receiver's own SMS box\*, you must know his destination box.

## Send new SMS

	To send an SMS to a phone	
sms	Press to directly reach <b>Send new SMS</b> and select <b>+</b>	Send Hew SMS
€0 +{0	Select your SMS box* (only if you have created several SMS boxes). To create a SMS box please refer to <b>SMS settings</b> page 25	Elicose SUSBec SPIS Bax 2 DBD
0000	Enter the password if any and press 🔶 [OK (optional)	Enter password:
0000 0000 0000	Enter the phone number directly and press <b>+ 1</b> OK or press <b>+ 1</b> to retrieve the number from the <b>Phonebook</b>	+() 0K
0000 0000 0000	Enter the <b>Destination box</b> * number (optional), press <b>• [] OK</b> . <b>Note:</b> the destination box is the SMS box of the receiver.	+() OK
0000	Enter the text and press 🗰 🚺 (see page 19)	Enter SHS : Elek Hello,
•1	Press to select <b>Send now</b> , otherwise	
Ğ₫	if you want to store your SMS, scroll to <b>Store</b> and select <b>+1</b> . The SMS stored can be later retrieved from <b>Read SMS</b>	REBRIERE Send new CO

The sent SMS can be up to a maximum of 160 characters long. The special characters m, ] and [ count for 2. The DECT 511/515 can store 25 SMS for the 3 boxes<sup>\*</sup>.

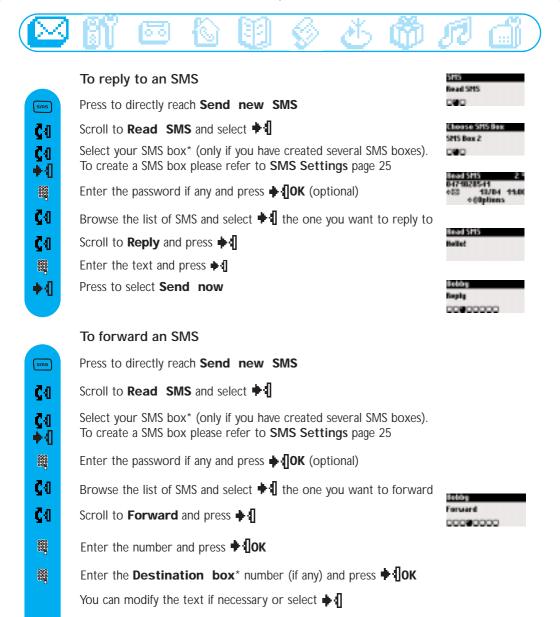


When reading the list of received SMS, some options are only available for SMS received from a phone. Those options are **Reply**, **Forward**, **Copy to phonebook**, **Call** and **View number**. The options **Reply** and **Copy to phonebook** use the sender's own sub-address.

#### To save a ring tone only available in the UK

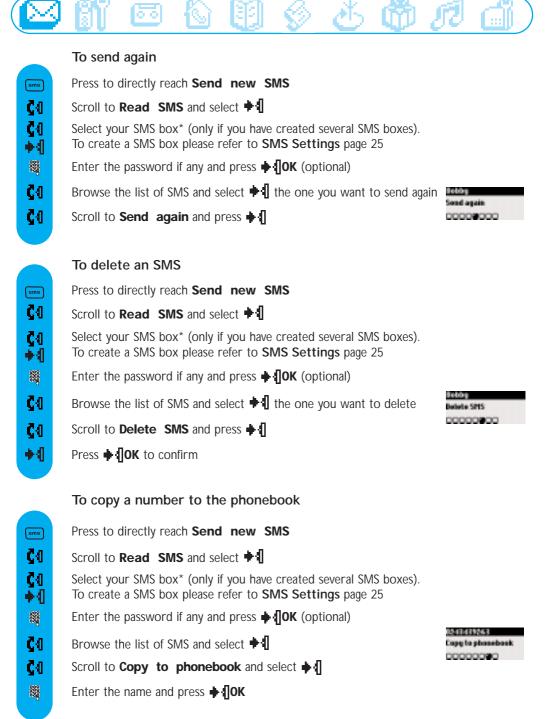
This option enables to save a downloaded ring tone in your handset or in your base station (only available for DECT 515 base station) received through an SMS. This saved ring tone will be then inserted in the menu **Sounds** in the list of **My ring tones** (see p. 50).



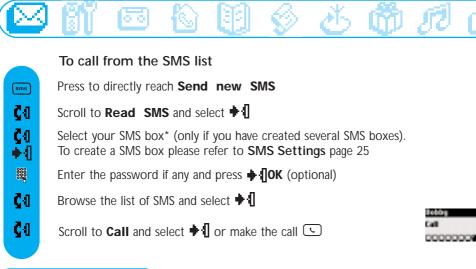


Press to select **Send now** 

Warning: for copyright reasons, it is strictly forbidden to forward a downloaded ring tone.



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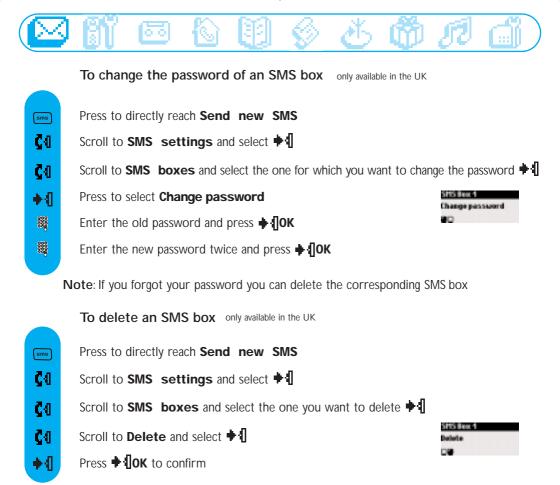
## SMS settings

#### To set the SMS mode

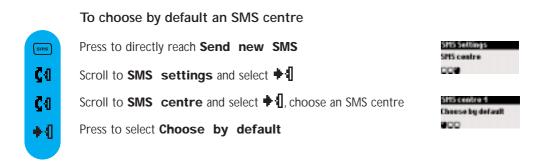
If there are 2 SMS-enabled phones on your telephone line, you will have to deactivate the SMS feature on 1 of the devices.

sms	Press to directly reach Send new SMS	State SHS Settings
Ğ₫	Scroll to SMS settings and select	
.♦€	Press to select Mode	SHS Settimes
<b>*</b> {	Press to select <b>On</b> or $\square$ scroll to <b>OFF</b> and select $\blacksquare$	flade CO
	To set your personal SMS boxes only available in the UK	
sms	Press to directly reach Send new SMS	
Ğ€	Scroll to SMS settings and select	SHIS Settings
Ğ€	Scroll to SMS boxes and select +	SPIS boxes
Ç€.	Scroll to Add new and select +	
0000	Enter the SMS box number and press 🔶 🗍 OK	ChronsenSHSB Res Add new
000000000000000000000000000000000000000	Enter the password twice and press 🛉 []OK (optional)	0000

SMS



Warning: when an SMS box is deleted, all the SMS contained in this box are deleted at the same time.



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#### To set the SMS centre number(s)

The SMS are sent through a centre. To receive an SMS from another operator, you must set the corresponding numbers.

sms	Press to directly reach Send new SMS	
Ç0	Scroll to SMS settings and select +	
Ç₫.	Scroll to SMS centre and select +	
<b>Ç</b> €	Choose an SMS centre and select 🕈 ┨	
Ç€.	Scroll to Edit incoming number and select $\clubsuit$	Edit incoming number
8000 8000 8000	Enter the number and press 🕈 🛛 OK	+() 0K
Ç₫.	Scroll to Edit outgoing number and select 🔶 🛽	Edit outgoing number
0000 0000 0000	Enter the number and press 🕈 🛛 OK	+0 BK

SMS









## Handset

- Babysit mode
- Registration
- Rename handset
- □ Date & time
- Display contrast
- Backlight
- □ Screen saver

## Babysit mode

if there are at least 2 handsets

This feature allows you to monitor the baby's room. Place the handset in the room to be monitored and you will hear the noise coming from the room on the additional handset.



**♦**{|

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To activate/deactivate the babysit mode

Press to enter the carousel menu

Scroll to **Handset** and select **+** 

Press to select Babysit mode

Select **ON** or scroll **C** to **OFF** and select



plug & plug back in

he mains supply! **Begister handset** 

+0.0K

An intercom is necessary to monitor the room (see page 38). Note: during an intercom, you can still answer a call or make a call with the handset

## Registration

Up to 6 handsets can be registered to the base station. 1 handset can be registered to 4 base stations. Warning: If you wish to associate non Philips handsets to the DECT 511 or DECT 515 base station, make sure that this handset is GAP compliant otherwise it will not operate properly (see p 13).

### To register a handset

Unplug and plug back in the mains lead to put the base in registration mode

With the additional handset, press  $\phi$  to start the registration

Enter the 4-digit RC code written on the sticker placed under the base station and press **+ OK** 

### To unregister a handset

Press to enter the carousel menu

Scroll to Handset and select +

Scroll to **Registration** and select **+** 

Scroll to Un-register handset and select +1

register handset

Choose the handset to un-register from the list and press **+ OK** 

Enter the 4-digit RC code and press **+ OK** 

Note: should you have your handset serviced alone, please make sure it is unregistered from the base station before taking it back to the repair centre.

#### Handset

http://www.philip@cowfacedetom Www.Somanuals.com. All Manuals Search And Download.



#### To select a base station

Each DECT 511/515 handset can be used with up to 4 base stations. To use a handset with another base station, the handset must be first registered to that base station.



Press to enter the carousel menu Scroll to **Handset** and select **+** 

Scroll to **Registration** and select 🗰

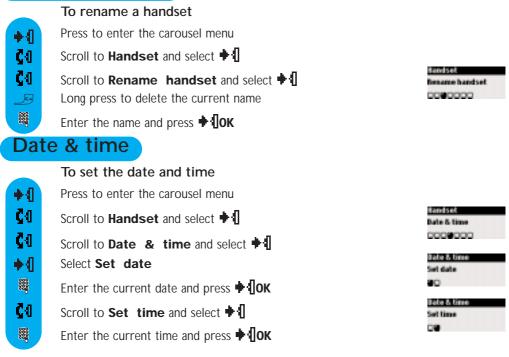
Scroll to **Base selection** and select **+** 



Choose the base from the list and press 🕈 🛛 OK

Warning: the handset will automatically operate with the last base station to which it was registered. If the handset is out of range, it will automatically search for another base station from the list.

## Rename handset



Warning: If your phone is connected to an ISDN line through an adaptor, the date & time may change after each call. Please check the date & time settings in your ISDN system. Please contact your network provider (see FAQ p.56).

## Display contrast

To set the display contrast

- Press to enter the carousel menu
- Scroll to Handset and select +
- Scroll to Display contrast and select 🕈 🛽
  - Browse through the levels and select  $\clubsuit$  the appropriate one

## Backlight

Č4

#### To set the display backlight duration or deactivate it

- ▶ ¶ Press to enter the carousel menu
- Content of the select of the s
- Scroll to **Backlight** and select +
- Browse through the durations OFF / 10 seconds / 20 seconds and select

contrast

Sace	light	
000	1000	

Backlight	
10 seconds	
000	

### Screen saver

After 2 minutes of inactivity, the screen saver is displayed. You can choose to activate or deactivate it

*1
Ç4 Ç4
*1

To activate or deactivate the screen saver

- Press to enter the carousel menu
- Scroll to Handset and select
- Scroll to Screen saver and select 🗰
- Press to select **ON** or scroll to **C OFF** and select **+**

Handset	
Screen saver	
0000000	

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#### Answer machine

- □ Saved messages
- □ Record a memo
- Outgoing messages
- □ Answerphone settings

The DECT 515 includes an answer machine that records the calls when it is activated. You can reach the answer machine from the base station or the handset.

By default, the answer machine is activated. It can store up to 25 messages within the maximum recording time of 30 minutes. A message can be up to 3 minutes long.

#### To switch the DECT 515 Telephone Answer Machine ON/OFF

From the handset

*1	Press to enter the carousel menu	
<b>Č</b> €	Scroll to <b>Answer machine</b> and select <b>+</b>	CON CON CONTRACTION
Ğ€.	Scroll to Answphone settings and select 🕈 🛙	
*1	Press to select Mode	instruction sellings
Ğ₫	Press to select <b>ON</b> or scroll to <b>GI OFF</b> and select <b>P</b>	00000

From the base station

A press on  $\binom{n}{r}$  activates or deactivates the answer machine. Once activated, the red indicator is lit.

## Saved messages

You can listen to new or saved messages via the handset or the base station.

### To listen to new message(s) via the handset

The display shows that there is 1 or more new messages(s) ( $1 \square$ ).

#### Press **•** to view.

The message is automatically played.

Note: the entry shows the number of times the caller tried to reach you. If you have subscribed to the Caller Identification Service (CLI), the display shows the name of the caller and its group if activated (see page 39).

**Answer machine** 



#### To play and browse through saved message(s) via the handset

- Press to enter the carousel menu
- Scroll to Answer machine and select 🕈 🛽
  - Select **Saved messages**, the message which was recorded first is automatically played
- Press 🗰 🛿 to access the **Options**
- Press to select Play

**♦**¶

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♦4]

**♦** {|

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+4

+1

32

To go to next or previous messages, scroll to Next message or

#### Previous message and select +

Note: you can listen to the message(s) via the Call log. Scroll up to access Call log and scroll to choose the message from the call log list. The entry is marked **FE** (see page 42).

#### To play and go to next saved message(s) via the base station

Press to play a message and press once again to stop a message while listening

Press to go to the next message while listening. Make a long press to fast forward the messages while listening

#### To delete a message via the handset

- Press to enter the carousel menu
- Scroll to Answer machine and select 🕈 🛽
  - Select **Saved messages**, the message which was recorded first is automatically played
- Press 🗰 🛛 to access the **Options**
- Scroll to **Delete** and select **+** 
  - Press 🕈 🛛 OK to confirm

#### To delete a message via the base station

Press ( × ) to delete the current message.

Make a long press to delete all the messages (except unread ones)

The other options available from the handset are **Call** (if number is displayed), **Store** (if number is displayed) and **Send SMS** (if number is displayed).

#### Answer machine

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Play
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## Settings

0 0

#### To select the answer mode and the outgoing message (OGM) type

You can select among 2 answer modes : Answer only (when no messages can be left) and Answer & record (when messages can be left). For each mode, 2 outgoing message types are available: predefined or personal message. By default the answer machine is set to Answer & Record with predefined OGM.

*1	Press to enter the carousel menu	
<b>Ç</b> €	Scroll to <b>Answer machine</b> and select <b>+</b>	Incluse machine
<b>Ç</b> €	Scroll to Outgoing Messages and select +1	Dutgoing Messages
•€	Select Answ. machine mode	Outgoing Messages
Ç₫	Choose the appropriate mode among the 4 options above (2 answer modes and 2 outgoing message types) and select $\clubsuit$	finsu, machine mode 00
	Note: a prodefined message cannot be deleted	

**Note**: a predefined message cannot be deleted

#### To record your personal outgoing message (OGM)

You can record 5 different personal OGM: a specific personal OGM for Answer & record mode for each group (A, B or C), the standard OGM for Answer & record mode for normal callers (not belonging to any group) and the standard OGM for Answer only mode for all callers. It is possible to record specific messages for specific groups only if you subscribe to the Caller Line Identification service (CLI) and if you have set the groups in the phonebook (see page 41).

You can also download outgoing messages through an online service (see Leaflet "Download of ring tones and answerphone messages")\*.

+1	Press to enter the carousel menu	
ζđ	Scroll to <b>Answer machine</b> and select <b>+</b>	Instant machine Outgoing Messages
<b>Ç</b> €	Scroll to Outgoing Messages and select +	0000
<b>Ç</b> €	Scroll to <b>Record outgg msg</b> and select <b>+</b>	Record outgg msg Digg
Ç0	Choose between the different type of OGMs and the various groups and press 🕈 🛿	Standard BCATRINS) Standard BCAT for mode Ensul & Record 20000
Ç€.	Scroll to <b>Record new</b> and select +	Std OCM Answer only
+4	Press $igstar{}$ to start recording and once again to stop recording	Record new
	Answer machine	33

\* only available in Drewh Korad frepren Www. Sochairalahaibabiiti yAll Manuals Search Artich Downholdige. com/faqs/dect



The message is automatically played back. You can delete and/or record it again. The personal message can be up to 1 minute long

Note: Select Standard OGM for answer only mode or Standard OGM for Answ. & Record mode if you have no CLI subscription.

Warning: Please make sure that you have selected the appropriate answering machine mode (refer to page 33 "To select the answer mode and the outgoing message type")

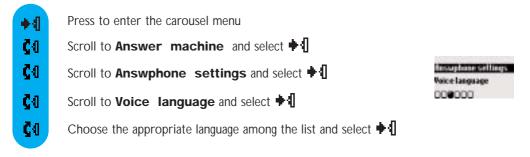
#### To set the number of rings before answering

You can set the answer machine to start playing the outgoing message after a given number of rings (3, 5, 7 or Toll saver). The toll saver option (activated by default) is useful when using the remote access. The answer machine will start playing the outgoing message after 3 rings if there are new messages. If there is no new message the outgoing message will be played after 5 rings. Hang up after the 4th ring if you want to check if you have any messages at no cost.

+4	Press to enter the carousel menu
Ç0	Scroll to <b>Answer machine</b> and select <b>+</b>
Ç0	Scroll to Answphone settings and select +
Ç0	Scroll to Number of rings before answering and select 🗰 🛙
Ç4	Choose between Toll saver, 3 rings, 5 rings or 7 rings and select +

#### To set the voice language

You can change the language of the predefined message (OGM).



#### To set the call screening

|6 o|

This feature allows you to activate or deactivate the base station loudspeaker so that you can choose whether to hear or not the callers leaving a message. You can set permanent call screening on the base station.

*1	Press to enter the carousel menu
Ğ€	Scroll to Answer machine and select +
Ğ₫	Scroll to <b>Answphone</b> settings and select + 1
Ğ₫	Scroll to Call screening and select + 1
*1	Press to select Off or scroll to 🚺 Low, Medium, High or
	Boost and select

Note: this feature is activated by default on Medium level.

Call screening "call by call" on the handset is also possible. While the caller is leaving a message, press •1 to listen and press •1 again to stop listening. Adjust the volume with 1.

#### To set the recording quality

There are 2 recording qualities: standard and high. In standard quality the total capacity is 30 minutes and in high quality the capacity is up to 15 minutes.

<b>●</b> {	Press to enter the carousel menu	
Ğ₫.	Scroll to <b>Answer machine</b> and select <b>+</b>	Insertione settings
Ğ₫.	Scroll to Answphone settings and select +	Recording quality
Ç€.	Scroll to <b>Recording quality</b> and select +	000000
Ğ₫.	Choose between High or Standard and select 뵺 🛽	Broom ing quality High
	To activate and deactivate the remote control	<b>9</b> 0
+1	Press to enter the carousel menu	
Ğ₫.	Scroll to <b>Answer machine</b> and select <b>+</b>	
Ğ₫.	Scroll to Answphone settings and select 뵺 🛛	
Ğ₫.	Scroll to <b>Remote control</b> and select <b>+</b>	Insertion setting
	Select Mode	00000
•1	Press to select ON or scroll to 🚺 OFF and select 🗰	

Note: the default setting is OFF. Activate this feature if you want to be able to remotely use the answer machine.

Answer machine

Answphone settings Call screening

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## To remotely control your answer machine

To remotely access your answer machine :

629

- from another phone dial home

- if your answer machine is on, during or after the message press the star  $\circledast$  key on the handset ; if

your answer machine is off, you will hear a beep after 45 seconds, then press the star  $\circledast$  key

- dial your remote control code (the default code is the registration code RC)

- if you have new messages they will be automatically played.

The following table indicates the features available when remotely accessing the answer machine.

Record memo	dial o	Delete	dial 6
Play previous message	dial ()	Activate answer machine	dial 🕡
Play message	dial 2	Stop	dial 🔹
Play next message	dial 3	Deactivate	dial 🧿
Listen again	dial s		

## To change the remote control code

The default code is the registration code. We advise you to personalize it.

+1	Press to enter the carousel menu	Insertione sellings
Ğ₫.	Scroll to <b>Answer machine</b> and select <b>+</b>	lemate control
Ç0	Scroll to Answphone settings and select +1	Bemole control
Ç0	Scroll to <b>Remote control</b> and select +1	Change code
<b>Ç</b> €	Scroll to <b>Change code</b> and select <b>+</b>	Enter remote c. code:
<b>C</b> / <b>P</b>	Delete the default code, enter your new remote control code and	896.5 +(LOK
8000 8000 8000	press 🕈 🗓 OK	

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This feature allows you to leave local messages for your family on the answer machine. A memo is recorded from the handset, it is represented by 🖬 in the call log and can last up to 3 minutes.

### To record a memo

<b>*</b> 1	Press to enter the carousel menu	Insur mach
<b>Ğ</b> €	Scroll to <b>Answer machine</b> and select <b>+</b>	Becord a mem
Ğ€.	Scroll to <b>Record a memo</b> and select	Press the pil
•1	Press to start recording and once again to stop	to reder + (Star

### To listen to a new memo

The display shows there is 1 new local message (1  $\square$ ). Press  $\clubsuit$  1 to **View**. The message is automatically played. **Delete** is also available in the options (see page 32)

### To listen to a saved memo

You can use the **Answer machine** sub menu **Saved messages** and select **Play** or listen to a new or a saved memo through the base station (see page 32).

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Call all

**Intercom** menu is accessible via the carousel or ()

Handset list

## Using the Intercom (if there are at least 2 handsets)

This feature allows you to make free internal calls, transfer external calls from one handset to another, use the conference option and the babysit feature (room monitoring).

## Internal call

Press to call the selected handset + handset number (for example **E**)

Hang up

Note: If the handset does not belong to the Philips DECT 511/515 range, this function may not be available

## Fast call transfer when on line

During a call you can transfer the call without waiting for the other handset to pick up. All the handsets will then ring.



6

Press to call the other handset

Hang up

**Note**: the person on hold hears music. A press on (b) allows you to switch between the 2 calls.

## Call transfer to a specific handset when on line

During a call you can transfer the call to a specific handset.



Press to call the selected handset + handset number (for example **E**)

Hang up

**Note:** the person on hold hears music. A press on () allows you to switch between the 2 calls.

## Call transfer via the in-call options

During a call you can transfer the call via the in call options.



Press to enter the options (with handset 1).

Scroll to Intercom and select +

If there is only one additional handset, it rings automatically. Otherwise:

Browse through the handset list and select  $\phi$  the one you want to transfer the call to



The called handset rings. The external call is put on hold. If there is no answer from the called handset you can resume the call on the first handset.

Take the line on the called handset, both internal callers can talk

Press to select **Transfer** (with handset 1)

Scroll to Switch and come back to the external caller

Note: to answer the call on the second handset you can press ().

## Conference call via the in-call options

Conference call allows one external call to be shared with two handsets (in intercom). The 3 people can share the conversation. No operator subscription is needed.

+1	Press to enter the options (with handset 1)
<b>Ç</b> €	Scroll to <b>Intercom</b> and select <b>+</b> . If there is only one additional handset, it rings automatically. Otherwise:
<b>Ç</b> 0	Browse through the handset list and select <b>+1</b> the one you want to call. The called handset rings. The external call is put on hold. If there is no answer from the called handset you can resume the call on the first handset.
	Take the line on the called handset, both internal callers can talk
Ç₫	Scroll to the <b>Conference call</b> option and select <b>+</b> . The 3 people can share the conversation.

Note: to answer the call on the second handset you can press ().

To initiate the babysit (room monitoring) if there are at least two handsets

To use the babysit mode feature you need to activate it (see page 28) & initiate an intercom. Place the handset in the room to be monitored and you will hear the noise coming from the room on the additional handset.

+1	Press to enter the options
Ç0	Scroll to Intercom and select +
	If there is only one additional handset, it rings automatically. Otherwise:
<b>Ç</b> 0	Browse through the handset list and select $\clubsuit$ the one you want to call. The called handset rings.
•	Take the line on the called handset, the room monitoring can start.

### Intercom



## Phonebook

Add new

**Phonebook** menu is accessible via the carousel or  $\c l$ 

65 names and numbers can be stored in the phonebook.

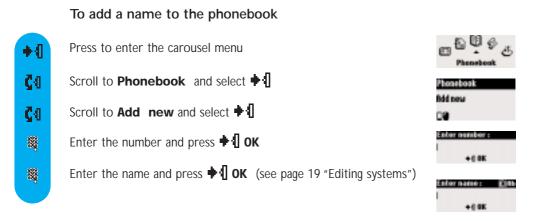
The phonebook contains all the information related to the callers, especially the group settings. The names and numbers are shared with all the handsets registered to your base.

## Group settings

There are 3 groups (group A, group B and group C). When ringing, the ring tone helps you identify the caller's group (see p.49) and the screen shows the caller's name. A subscription to the Caller Line identification is needed.

# Add new

The names are stored in alphabetical order.

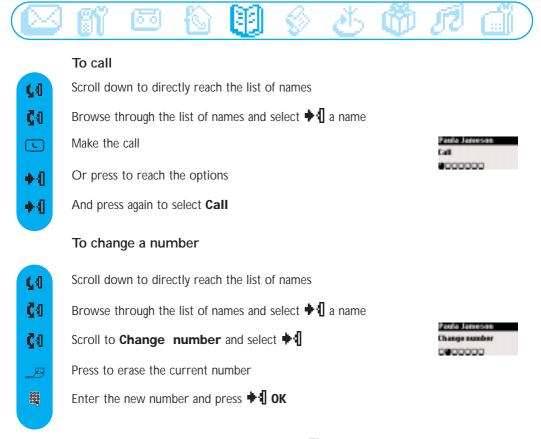


## To store a name and number from predial

Once the number is dialled, press  $\clubsuit$  to reach the options, scroll to **Store** and select  $\clubsuit$ . Enter the name and press  $\clubsuit$  **OK** 

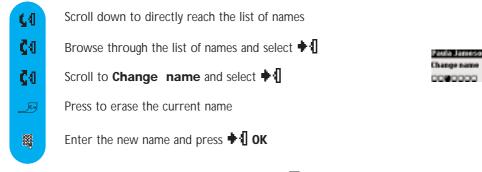
# View

To quickly reach a name in the list, enter the first character (browse through the list if several names start with the same letter).



**Note**: it is possible to erase the current number with  $\_\_\_\_\_$ .You can simply change any digit by moving the cursor [] to reach the digit and press  $\_\_\_\_\_\_\_\_$ 

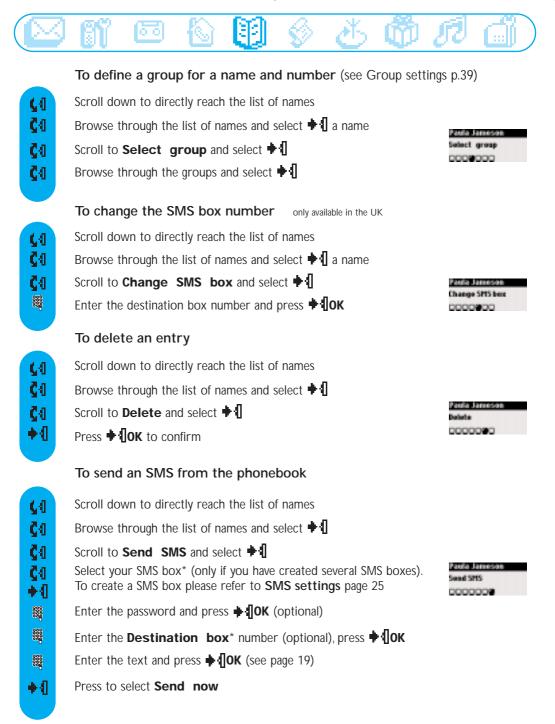
### To change a name



**Note**: it is possible to erase the current name with  $\_\_\_\_$ . You can simply change any letter by moving the cursor [] to reach the letter and press  $\_\_\_\_\_\_$ 

### Phonebook

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Note: once in the list of names, press set to directly edit an SMS

42

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- View
- Delete all
- Call log settings

The call log can store up to 40 entries

- +•• : unanswered calls
- 🖬 : memo or recorded conversation\*
- → 🖬 : messages\*

**Call log** menu is accessible via the carousel or

- + Sutgoing calls
- + S : answered calls

- • E : messages (operator voice mail/if operator sends the information)

\* DECT 515 only

The call log shows the list of incoming calls.

If you have subscribed to the Caller Line Identification (CLI), you will also have the list of outgoing calls. In this case the name (or number) of the callers will be displayed. The date & time of the call are also shown.

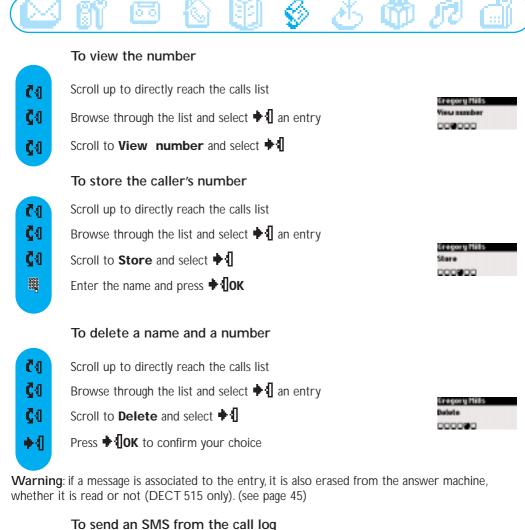
# View

To view the call log Č₫ Scroll up to directly reach the calls list Č€ Browse through the list and read the information To listen to a message (DECT 515 only) Č4 Scroll up to directly reach the calls list Fregory Mills Browse through the list and select **+** Č4 00000 the entry marked with +{[ Select **Play** in the options To call / redial Č4 Scroll up to directly reach the calls list Č4 Browse through the list and select  $\clubsuit$  an outgoing call entry\*\* Press to call ♦{| Or press to select Call in the options

\*\* **Note** : to be able to call back a correspondent in the case of an incoming call, you need to subscrible to the Caller Line Identification service.

### Call log

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 C1
 Scroll up to directly reach the calls list

 C1
 Browse through the list and select + 1 an entry

 C1
 Scroll to Send SMS and select + 1

 C1
 Select your SMS box\* (only if you have created several SMS boxes).

 To create a SMS box please refer to SMS settings page 25

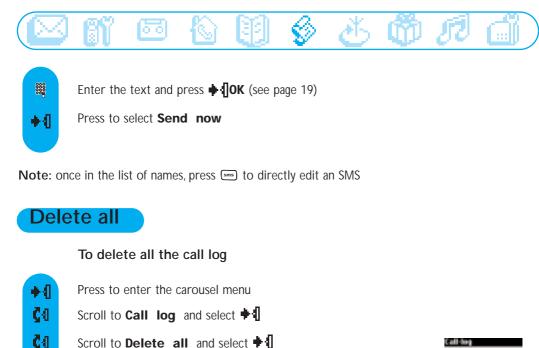
 Enter the password and press + 10K (optional)

 Enter the Destination box\* number (optional), press + 10K

### 44

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Call log



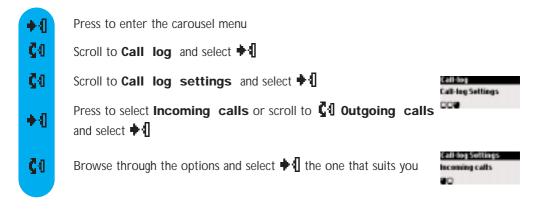
Press to confirm ♦ **①OK** 

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laileite	all	
000		

Note: entries with unread messages will also be deleted (DECT 515 only).

# Call log settings

You can set the call log to store information about incoming calls and/or outgoing calls.





# 💑 Operator services

This feature allows you to activate or deactivate operator services that are subscription dependent. You need to set up codes (see page 56).

Contact your network operator for more details. You can usually subscribe to Call forward, operator voice mailbox etc...

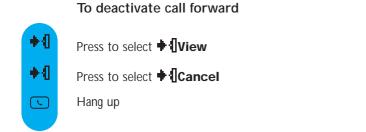
## Example of service: Call forward

Calls can be redirected to another phone number. Set the code (see page 56) and activate it when necessary.

## To activate call forward

<b>+</b> {	Press to enter the carousel menu	Operator Services
Ç0.	Scroll to <b>Operator services</b> and select <b>+</b>	00000000
<b>♦</b> €	Press to select Call forward	
0000 0000 0000	Enter or retrieve from the phonebook the number to which	
_ <b>Q</b> (I)	the calls are to be forwarded and press 🕈 🛛 OK	
	The number is automatically chained to the call forward prefix and the system dide the number	Thu 13 May 04 08:00 Call forwarded
	and the system dials the number.	+ § View
	Hang up	

From now on the calls will be redirected to the assigned phone number.







## 📸 Extra

- Call duration
- Alarm clock
- Do Not Disturb mode

# Call duration

 Press to enter the carousel menu
 Scroll to Extra and select + 1
 Press to select Call duration The total communication time is displayed
 Press + 1 to Reset the counter

To set the alarm clock

# Alarm clock

•1	Press to enter the carousel menu
<b>Ç</b> €	Scroll to <b>Extra</b> and select <b>+</b>
Ğ₫	Scroll to <b>Alarm clock</b> and select <b>+</b>
<b>Ç</b> €	Scroll to <b>Set day</b> and select 🕈 🛿. Choose a day.
Ğ₫	Scroll to Set time and select +1
0000	Enter the time and press <b>+ IOK</b>

When the alarm rings, press any key to stop it. The snooze is then activated (will ring again every 5 minutes). To definitely stop it press +1

## To activate / deactivate the alarm clock

A long press on **D**<sup>**m**</sup> activates/deactivates the alarm clock with your own settings.

Extra	
Call duration	
00	

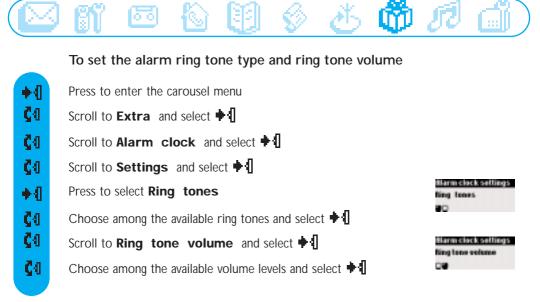
Alarm ci	eck	
090		
Set time		
ALC: NO. 10. 10. 10.		

Ender 1

2	07:00			
		+0	0K	

Extra

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# Do not Disturb mode

This feature allows you to screen calls after a certain time in the evening or when you do not want to be disturbed. Enter the time and select the group(s) allowed to call you. If none of the 4 groups is selected but the feature is activated, then nobody will be able to reach you. If the caller does not belong to an allowed group, the handset and base station will remain silent, while the caller will hear ringing. The answer machine (if activated) or the operator voice mail (network dependent) will answer the call. The feature is deactivated by default. You need to subscribe to the Caller Line Identification service (CLI).

Hal Disburb man

### To set the Do not Disturb mode

<b>*</b> 4	Press to enter the carousel menu	000
Č0	Scroll to <b>Extra</b> and select	Seldery Tuesday
Ğ₫.	Scroll to <b>Do not disturb mode</b> and select 🗰 🛙	Start time
<b>Ç</b> €	Scroll to <b>Set day</b> and select $\clubsuit 1$ the day and press $\_\_^{r_{r_{r_{r_{r_{r_{r_{r_{r_{r_{r_{r_{r_{$	# 08:00 + 6 0K
Ğ₫.	Scroll to <b>Start time</b> , enter the time and press <b># 10K</b>	Stop time
Ğ₫.	Scroll to <b>Stop time</b> , enter the time and press <b>+ IOK</b>	0 12:00 +() 0K
<b>Ç</b> ₫	Scroll to <b>Allowed caller choice</b> , activate the callers group(s) allowed to call you and select <b>+</b>	iliterni pelistra mino George © COCOC

Warning! only allowed callers will be able to reach you during the selected day & time

A long press on  $(\#_{1}^{\circ})$  activates/deactivates this mode with your own settings.



**♦** {]

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**♦** {]

Č€

## 搅 Sounds

- Handset ring tones
- □ Base ring tones
- Group ring tones
- Handset ring tone volume
- Base ring tone volume
- My ring tones\*
- Record personal melody
- Settings

# Handset ring tones

## To set the external ring tone

- Press to enter the carousel
- Scroll to **Sounds** and select +
- Press to select Handset ring tones
  - Press to select External ring tone
    - Browse through the list of ring tones and select 🔶 🛽 one

## To set the internal ring tone (ring tone for internal calls)

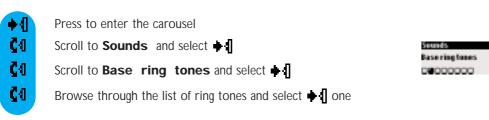
Press to enter the carousel

Base ring tones

- CI Scroll to Sounds and select +
- Press to select Handset ring tones
- Scroll to Internal ring tone and select

GI Browse through the list of ring tones and select ♦ I one

only available for DECT 515



### Sounds

ന് ന്

andset ring tones 00000000

iand setting times External ring time

ternal ring tones

## Group ring tones

Č4

### To set the group ring tones

There are 3 groups of callers (see p 40 Group settings). You can associate 1 ring tone to a group.

- ♦ Press to enter the carousel
  - Scroll to **Sounds** and select **+**
- Scroll to Group ring tones and select 🔶
- ♦ I Scroll through the 3 different groups and select ♦ I one
- Browse through the list of ring tones and select 🔶 🛽

## Handset ring tone volume

Press to enter the carousel
Scroll to Sounds and select + 
Scroll to Handset ring tone vol. and select + 
The current level is heard, browse through the levels to hear them
Press to select the appropriate volume

Warning : We strongly advise to put the handset far from your ear when it is ringing.

## Base ring tone volume

only available for DECT 515

- ♣ ¶ Press to enter the carousel
- Scroll to **Sounds** and select +
- Scroll to Base ring tone vol. and select 🔶
- The current level is heard, browse through the levels to hear them
- Press to select the appropriate volume



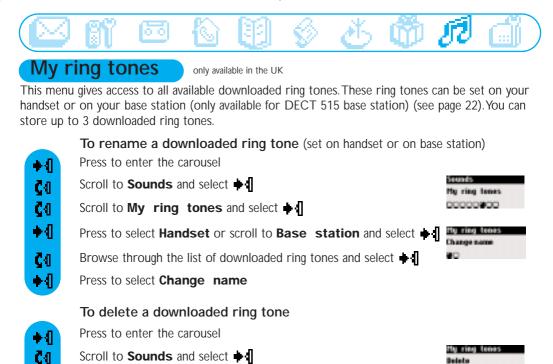
ounds

Group ring tones

p ring tones

Sounds Handset ring tone vol. 000**0**0000

Sounds Base ring tone volume



Scroll to **My ring tones** and select +

Scroll to **Delete** and select +

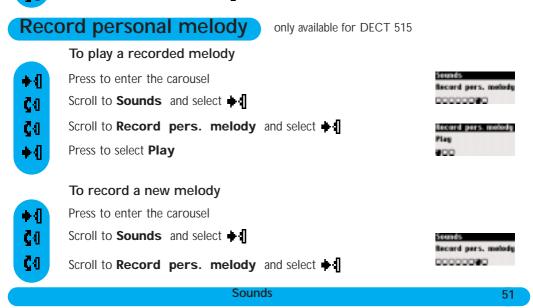
Č4

**♦** {]

Č4

Č4

Intela



Press to select **Handset** or scroll to **Base** station and select

Browse through the list of downloaded ring tones and select +

http://www.phil/pcomm/6ags/diroom Www.Somanuals.com. All Manuals Search And Download.

<b>€</b> 4 +4	Scroll to <b>Record new</b> and select <b>•</b>
	To delete a recorded melody
♦{	Press to enter the carousel
<b>Ç</b> €	Scroll to <b>Sounds</b> and select +
<b>Ç</b> €	Scroll to <b>Record pers. melody</b> and select <b>+</b>
Ğ€	Scroll to <b>Delele</b> and select +
♦{	Press 🔶 🛛 OK to confirm

# Settings

**♦**{] Č{|

Č4

♦{|

**♦**{|

To set the base loudspeaker volume only available for DECT 515

- Press to enter the carousel
- Scroll to **Sounds** and select **+**
- Scroll to **Settings** and select +
  - Press to select Base loudspeaker vol.
  - Press to select the appropriate volume

## To set the earpiece tone

- ♣ ¶ Press to enter the carousel
- CI Scroll to Sounds and select
- **C** Scroll to **Settings** and select **+**
- Scroll to Earpiece tone and select 🔶
  - Browse through the options and select  $\blacklozenge$  the appropriate setting

Č€

Sounds

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Sounds
Settings
00000000

entennys Base loudspeaker vol. 20000

Record pers molody Delate

009

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$(\boxtimes$	<u>n 🖻 🕲 🗐 🖇 🕭</u>	Ø	80		)
	To set the key & feedback tones				
+1	Press to enter the carousel				
<b>Č</b> €	Scroll to <b>Sounds</b> and select +				
<b>Č</b> €	Scroll to Settings and select +		Settings		
<b>Ç</b> €	Scroll to Key & feedback tones and select		Sey 6 ree	dback tones	
•1	Press to select <b>ON</b> or scroll to <b>C OFF</b> and select <b>•</b>				
	To set the notification beep				
+1	Press to enter the carousel				
C-0	Scroll to <b>Sounds</b> and select +		Settings		
<b>Ç</b> ₫	Scroll to Settings and select +		Hotificati COOQO	on beep	
<b>C</b> O	Scroll to Notification beep and select				
+1	Press to select <b>ON</b> or scroll to <b>C OFF</b> and select <b>•</b>				

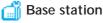
## To activate/deactivate the music on hold

The feature allows the caller to hear music when the call is put on hold when transferring a call from one handset to the other.

Press to enter the carousel
Scroll to Sounds and select + []
Scroll to Settings and select + []
Scroll to Music on hold and select + []
Press to select ON or scroll to C OFF and select + []

Settings	
Husic on hold	
0000	





- Enable registration
- Line settings
- Service code settings

# Enable registration

This feature allows you to register a DECT peripheral without keypad. Some DECT peripherals, such as repeaters, do not have any keypad. A special menu-operated procedure is used to register such peripherals to the base station. Also use the peripheral instructions to register it to the base

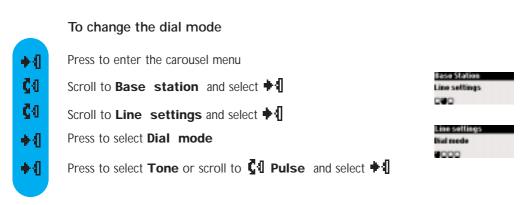
## To register a DECT peripheral

- Press to enter the carousel menu ♦ {] Č€
  - Scroll to **Base station** and select **+**
  - Press to select Enable registration
    - Enter the peripheral code (RC code) and press **+ lok**
    - Follow the instructions in the peripheral manual

# Line settings

**₩** 

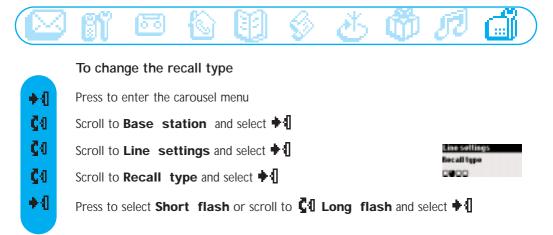
0000



Note: this setting allows you to select pulse dialling (also called "Loop disconnect" and used in countries without DTMF tone dialling capability or using old PABX)

nable registration

**Base station** 

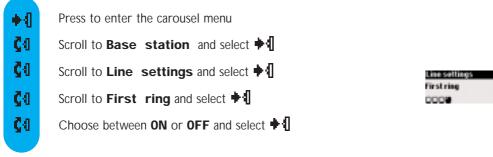


## To change the configuration

+1	Press to enter the carousel menu	
Ğ₫.	Scroll to Base station and select	
Ğ₫.	Scroll to Line settings and select	Unesellings
Ğ₫.	Scroll to Choose country/oper. and select	Choose country/oper.
<b>Ç</b> €	Browse through the countries and select $\clubsuit 1$ the appropriate one.	
Ç4	Browse through the operator type and select $\clubsuit$ the appropriate one.	Montenetinininopies BT ∎CO
	To a diverse and described a diversity of a	

## To activate and deactivate the first ring

To prevent the phone from ringing when receiving an SMS, the first ring tone is deactivated. You can activate it.



Scroll to Service code settings and select +

When you subscribe to extra services with your operator you may need to set some codes in your

Enter the code and press **+10K** 

Press to enter the carousel menu

phone. The default codes are the codes used by the main national operator. If you subscribed to another operator you may need to change the codes. Contact your network operator for more information on the services.

**♦**{] Č€ Scroll to **Base station** and select + Č€ Č€ Browse the list of services and select + 

Service code settings

vice code settings



### 1/ I have no dialling tone after having installed my phone. How do I solve this problem?

Check that you have connected your phone using the supplied line cable and not the one from any previous phone (they are often wired differently).

Check that you have fully charged the handset according to the instructions given for the phone. Check that the aerial icon (radio link with the base station) is displayed. If the handset is not registered you may need to register it (see p.28).

### 2/ Can the handset be left on the base all the time?

Yes there is no "memory effect". The handset can be left on the base station for all current models using NiMh batteries.

# 3/ Will my phone lose all recorded data (phonebooks entries, recorded messages) in the case of a general power cut?

No it will not. The data recorded in your phone is not deleted in the case of a general power failure or when you unplug your base station or when you replace the batteries.

# 4/ I have set up the date & time on my phone and the information given after a call is not correct. Why?

If you have a ISDN phone installation, these parameters (date & time) may be transferred directly through the ISDN to the phone. If you did not set-up the ISDN correctly this can explain why the information transmitted is not correct. Set-up the date & time directly on the ISDN phone installation or, if this is not possible, call the Operator/dealer who provided and installed the ISDN.

# 5/ I cannot use the answering machine of my Philips phone together with my Fax plugged into the same line, why is this?

To avoid this, it is recommended to set up the number of rings before the answering machine switches on. Example: if the network mail box or a fax is set to answer the calls after 4 rings, please set up your answering machine on 3 rings. To set up the number of rings, please see p 34.

### 6/ What is CLI and how do I make it work?

CLI stands for Caller Line Identification and it is a special service that you may subscribe to from your network operator. Once you have subscribed to the service, a CLI enabled phone will display the callers number (unless withheld) as the phone rings so that you may decide whether or not to take the call.

# 7/ The CLI service does not work on my Philips phone, on my digital phone installation (ISDN, ADSL). How do I solve this problem?

Our products are designed to work on an analogue network. If you plugged your PHILIPS phone into a digital installation, the CLI may not be displayed upon incoming calls. Digital phone installations (ISDN) are not always compatible with analogue phones as far as operator services are concerned.

You may find the information regarding compatibility in the user guide of your ISDN. If not, please contact the ISDN manufacturer to check if the device is designed to display CLI on analogue phones. ISDN over 2 or 3 years old are generally not compatible with analogue phones for the CLI Service.

Note that the filters used with some ADSL lines can filter out part of the CLI signal and prevent the phone from displaying CLI correctly. It is possible to purchase better ADSL filters that do not cause this problem.

### 8/What is CNIP (Caller Name Identification)?

As with the CLI service this new feature is dependent on the Network and it has to be activated by your Operator (by subscription). It will allow you to have the name of the caller displayed upon an incoming call. This service may not be available from all Operators yet. We advise you to check with your Operator. NB. If the name of the caller is registered in your phonebook upon an incoming call it will be the name you have registered which will be displayed and not the one provided by the Operator. The data in your phonebook will have priority over the Operator's data in this particular case.

The CNIP uses the same technology as for the CLI. Therefore the limits of this service are identical (please refer to the guestions related to CLI if the service is not working properly). Remember that it only works with alphanumeric display.

### 9/ How many telephones can I have?

All items of telephone equipment have Ringtone Equivalence Number\* (REN), which is used to calculate the number of items which may be connected to any one telephone line.

Your DECT 511/515 has a REN of 1. A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring.

With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

### 10/ My answering machine does not record the messages left by my correspondents. How do I solve this problem?

Check the operator voice mail box is not activated. If it is activated, set the answering machine so that it starts recording first (set up the number of rings before the answering machine switches on).

### 11/ Which are the conditions required to be able to send an SMS?

You must first have a subscription to Caller Display (CLI) service from your network operator as well as an SMS service subscription from the appropriate provider.

## 12/ Is it possible to write, read send or receive an SMS when the other handset is in communication (DECT 511 and DECT 515 multi-handset packs only)?

No it is not possible.

58

### 13/ What happens if I send an SMS to a fixed line with no SMS phone?

The correspondent could receive a vocal message (SMS provider dependent).

### 14/ Is it possible to send an SMS to a fixed line in another country?

This feature depends on your provider. Please contact your provider for more details.

### 15/ How can I get the SMS centre number ?

One SMS centre number at least is pre-programmed in your DECT 511/DECT 515. However, should you need to store another number, other numbers can be set into the phone from the menu SMS/SMS Settings/SMS centre. Please check the incoming and outgoing centre numbers with the SMS provider or from the enclosed addendum to your phone user manual.

### 16/ What is the destination box\* useful for ?

This is the number of a personal SMS box. It is a way to send an SMS to someone's personal box instead of sending it to the default box, which is a kind of common box. If you send an SMS without specifying an SMS box number (destination box), then the SMS will be sent to the default box if the receiver's phone deals with multiboxes features (provider dependent).

### 17/ When using my SMS-enabled Philips phone with another SMS-enabled phone on the same line, can it cause any problems ?

Yes, this will prevent the phones from receiving SMS. You need to deactivate the SMS feature on one of the phones. Your DECT 511/DECT 515 has a feature which enables you to turn the SMS feature off. Go to menu SMS/SMS Settings/Mode/OFF

# Troubleshooting www.philips.com/support

### Telephone troubleshooting

PROBLEMS	CAUSES	SOLUTIONS
The icon <b>()</b> does not scroll when the handset is placed on the base	<ul> <li>Bad battery contact</li> <li>Dirty contact</li> <li>Battery is full</li> </ul>	<ul> <li>Move the handset slightly</li> <li>Clean the contact with a cloth moistened with alcohol</li> <li>No need to charge</li> </ul>
No dialling tone	<ul> <li>No power</li> <li>Batteries are empty</li> <li>You are too far from the base station</li> <li>Wrong cable</li> <li>Line adaptor not plugged to the line cord</li> </ul>	<ul> <li>Check the connections. Reset the phone : unplug and plug back in the mains</li> <li>Charge the batteries at least 24 hours</li> <li>Move closer to the base station</li> <li>Always use the cable provided</li> <li>Plug the line adaptor to the line cord</li> </ul>
No ring tone	<ul> <li>The ring tone is deactivated</li> <li>The Do not Disturb mode is ON</li> </ul>	<ul> <li>Increase the volume (page 50)</li> <li>Deactivate it (page 48)</li> </ul>
The icon 🗡 does not appear	<ul> <li>No mains power</li> <li>The handset is too far from the base station</li> </ul>	<ul><li>Check connections</li><li>Move closer to the base station</li></ul>
The icon ႃ is blinking	- Handset not registered to the base station	- Register the handset to the base (page 28)
- Crackling on the line	<ul> <li>You are too far from the base station</li> <li>The base station is too close to electrical appliances, reinforced concrete walls or metal door- frames</li> </ul>	<ul> <li>Move closer to the base station</li> <li>Move the base station to find a better place (the higher the better)</li> </ul>
The handset displays 'not available' - when attempting to add another handset to the base station - when using a handset	<ul> <li>The procedure to add a handset has failed, try again</li> <li>Maximum number of handsets (6) has been reached</li> <li>Base station is already busy with another handset (ie : phonebook)</li> </ul>	<ul> <li>Disconnect and connect the base station power supply. Follow the procedure to register a handset (page 28)</li> <li>Un-register a handset</li> <li>Wait until it is available</li> </ul>
Noise interference on your radio or television	The DECT 511/515 base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far as possible
Caller Line Identification (CLI) service does not work	- The service is not activated	- Check your subscription with your network operator
	Troubleshooting	59

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PROBLEMS	CAUSES	SOLUTIONS
A phonebook entry cannot be memorised	The phonebook is full	Delete an entry to free memory
No new SMS are received	<ul> <li>SMS memory is full</li> <li>The SMS mode is deactivated</li> </ul>	- Delete old SMS - Activate it (p 25)
No SMS can be sent or received	<ul> <li>The outgoing or incoming SMSC number is not set or is wrong</li> <li>The destination box* is wrong</li> <li>SMS mode is OFF</li> <li>You have no subscription</li> <li>Another SMS-enabled phone is also on your line</li> <li>There is a problem of compatibility between operators</li> <li>The identity is withheld</li> </ul>	<ul> <li>Refer to the SMS leaflet to get the correct SMSC's numbers</li> <li>See point 16 page 58</li> <li>Activate SMS mode (page 25)</li> <li>Contact your provider for more information</li> <li>Deactivate the SMS mode on one of the device.</li> <li>Contact your provider for more information</li> <li>Show identity</li> </ul>
No caller Id/ poor audio quality/Poor connection quality with broadband DSL internet	<ul> <li>DSL filter(s)/splitter missing or insufficient number of filters</li> <li>Modem &amp;/or phone plugged in the wrong DSL filter slot</li> <li>Defective DSL filter(s)</li> </ul>	<ul> <li>Make sure you have one DSL filter plugged directly on each line socket used in the house</li> <li>Check the modem and the phone are plugged in the correct filter slot (one specific for each)</li> <li>The filter(s) can be defective. Replace it/them and make another test</li> </ul>

only available in the UK

### Answer machine troubleshooting

PROBLEMS	CAUSES	SOLUTIONS
The answer machine does not record messages	- The memory is full - The answer only mode is activated - The Answer & record is not activated	- Delete messages - Select the Answer & record mode - Press (
The remote control access does not work	The remote control access is not activated	Activate the remote control access (page 35)
It is not possible to record an outgoing message	The memory is full	Delete messages
The DECT 515 hangs up during remote access	<ul><li>3 failed attempts to send a code</li><li>Duration is too long</li></ul>	- Enter the correct code - Manage the remote control quicker
The answer machine stops automatically	- The memory is full - Message exceeds 3 mn	<ul> <li>Play &amp; delete messages</li> <li>Messages must not exceed 3 mn</li> </ul>

### Troubleshooting

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# **INFORMATION ON TEXT MESSAGING (SMS) IN EIRE**

You must first subscribe to your network provider's Caller Display service. Example : call EIRCOM free 1901.

**WARNING !** Change the operator type in your phone :

Go to **Base station** menu and select Line Settings sub menu.

Select the **Choose** country/oper. sub menu and choose the appropriate setting among the list (for example: Eircom).

Please refer to your phone user manual.

The network SMS centre numbers are automatically set in your phone on SMS Centre 1: Send SMS service number (Outgoing number) : 1740 9900 Receive SMS service number (Incoming number) : 0818 365 135 Contact your network provider for more information.

Registration to SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (contact your network provider for more information).

**REMINDER !** If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

<u>SMS and Caller Display subscription</u>: The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent and may vary in time. Please contact your network operator for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

**SMS and Caller Display disclaimer** : The Short Message Service and Caller Display features of your telephone terminal are network operator dependent. The terminal can provide them only if the network offers such features and if the user has subscribed to these features. Your phone has been carefully developed and tested according to the latest version of the SMS and CLI standards, and is up to date at the time of product release. However, Philips cannot take any responsibility and cannot guarantee the interoperability with the operator's network in case of standard modification, network modification and/or of incomplete or inaccurate implementation of the standard by the network's operator.

Text messaging in the UK see overleaf

# **INFORMATION ON TEXT MESSAGING (SMS) IN THE UK**

You must first subscribe to your network provider's Caller Display service.

Registration to the SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (Contact your network operator for more information).

By default, your phone is set with the SMS centre 1 (British Telecom). If you change this setting, the SMS service may not work.

## SENDING SMS FROM A FIXED LINE TO A FIXED LINE : follow instructions in the user guide.

**SENDING SMS FROM A FIXED LINE TO A MOBILE**: follow instructions in the user guide. **Warning :** When sending an SMS to a mobile phone, do not enter any destination box as your SMS will not be delivered.

## USING DESTINATION BOX ON YOUR PHONE (not available on DECT 311):

In order to receive an SMS in a specific SMS box, you must have previously sent at least one SMS from this box.

**REMINDER!** If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

**SMS and Caller Display subscription**: The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent, and may vary in time. Please contact British Telecom for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

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PHILIPS

Personalise your Philips cordless telephonel

# 0906 666 0788



## Download one of the latest top ringtones and answering machine messages for your telephone !

	TOP 30	89956 19313	and a strip the strip.	79960 82143	Happy days Hawai five
13854	Adama Camilu	80367			He man
10002		94209		80065	Inspector Gadget
37917	Boulevard of broken dream		1.40.41.00.100.100.100.00.00.00.00.00	10051	Lois and Clark
10027	Dawson's creek	01845	Obsesion	15003	Looney Tunes
	If you leave me now	59791	Out of the blue	80079	Love Boat
10008	I'll be there for you	08764	Right to be wrong	46423	Man from U.N.C.L.E
88301	Killamagiro	79527	Rip it up	10052	Married with children
	Left outside alone	10064	Room on the 3rd floor	15026	Maya the Bee
	Scooby Doo	59740		10013	Mc Gyver
10055	Magnum	45194		23801	
10132	Mission impossible	59786	The weekend	10011	Monty Python Rying Circu
75251	Only when I sleep	35339	Thinking of you	10135	Murder, she wrote
20201	Pretty woman	68339	This is the last time	09191	Ninja Turtles
15000	Pretty woman		This is the last time	10191	
	Purple haze	B3402	What you're waiting for		Quantum Leap
	Ride it	40250	Wonderful	10090	Rawhide
	Round here	39294	You won't forget about me	10091	Saved by the bell
	Sesame Street			10038	Star treck
15968	Stacy's mom			10094	Streets of San Fransisco
10022	Teletubbies		TV SERIES	10084	Teletubbies
15040	The Simpsons			55773	The A Team
	Through the wire	42034	Alf	79940	The avengers
	Tilt ya head back	70717		11003	The bridge on the river Kwai
21171	Taxic	B2141	Arnold and Willy	22969	The Invaders
	Unwritten	10127	Baa baa black sheep	80071	The Knight Rider
	Walk on by	42767	Batman	80101	The little house on the prairie
	Yeah	10097	Baywatch	10014	The Muppet show
79077	You can do it	55679		10083	The nany named Fran
		16381		54238	The Persuaders
		10024	Bewitched	10089	The prisoner
	RADIO HITS	20452	Bold and beautiful	10081	The Saint
		74307	Bonanza	10000	The twilight zone
4078	Aftermath	79938		21002	The young and restless
87299		79953		10021	Thunderbirds
	Curtain falls	00053		TOOLT	manderon as
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				Answe	ering machine messages
	Encore – Numb	10006		100000000000	
95589	Enjoy the Silence	D2671	Davy Crockett	642.55	2 1010 CONTRACT
57918	Everlasting love	10126		82943	
62637		46428		82941	
11710	Good vibration	10085		82940	8 Alarm
40446	I believe in you	02611	Fraggle rock	80028	6 Hey ya - Hey you
98411	If there's any justice	70728	Friends	80028	
	I'll stand by you	10015	Go Go !	00020	trince ring
ACOFF.	Just lose it	02617	Goldorak go		
86955					

## The download of ring tones and outgoing messages (only available in the UK and depending on the network technical availability)

To personalise your cordless telephone, there is nothing better than a melody and a message of your choice! Simply call 0906 666 0788 and that's it!

## The download of ring tones

First of all you must subscribe to the SMS function with your network provider (see SMS leaflet).

Just call 0906 666 0788 and follow the instructions!

You have chosen your ring tone? You are about to receive it by SMS. Then you will be able to download it on your telephone (see "SMS" chapter in the user manual, part "Read SMS/To save a ring tone"). Be careful, only three downloaded ring tones can be saved! If you wish to download another ring tone, you will have to delete one of them from "My ring tones" list (see "SOUNDS" chapter in the user manual, part "My ring tones/To delete a ring tone").

# The download of outgoing messages (only available on DECT phones with answer machines).

By default, your answer machine is switched on. You have to change its settings to the "Answer and Record with personalised OGM" mode (refer to "**ANSWER MACHINE**" chapter in the user manual, part "**Settings/To record your personal outgoing message**"). These two conditions are necessary to receive your message. Be careful! On the "Answer and Record with personalised OGM" mode, recording a new message will automatically delete the previous one. Before downloading an outgoing message, make sure your answer machine is not full.

Keep in mind your Remote Control code (RC) written under your base station (see the "ANSWER MACHINE" chapter in the user manual, part "Settings/To change the remote control code").

Just call 0906 666 0788 and follow the instructions!

Remember to free the line. Do not answer the next call and wait for your answer machine to record the message.

You can choose to welcome all the callers with this message or only the group of your choice. In this case, you must previously subscribe to the Caller Display Service offered by your network provider.



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