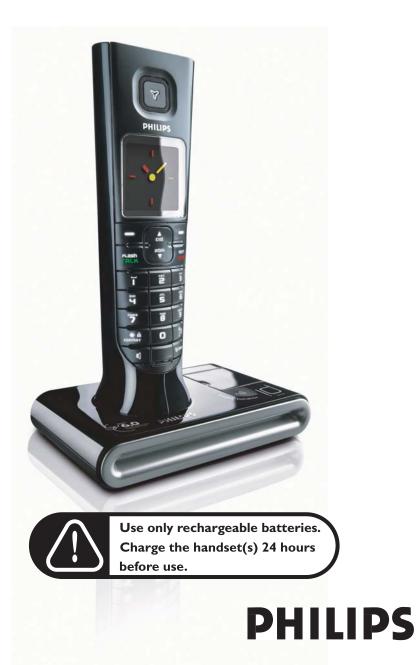
EN User manual



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Safety information

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

I. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

US Number is located on the cabinet bottom. REN Number is located on the cabinet bottom.

2. Rights of the Telephone Company

Should your equipment cause trouble on y our line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Safety information

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/ television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/ television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety information

Hearing Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

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Important Information

For your safety

This equipment is not designed to make emergency calls in the event of a power failure. Alternative arrangements should be made for access to emergency calls.

To avoid damage or malfunction:

- Do not allow the product to come into contact with liquid.
- Do not open it as you could be exposed to high voltages.
- Never use any battery type other than the one supplied.
- Do not hold the handset too close to your ear when the phone is ringing or when activating the loudspeaker as it may damage your hearing.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35° C (32 to 95° F).
- Store in a place where temperature is always between -20 and 45° C (-4 to 113° F).
- Battery life may be shortened in low temperature conditions.

Need Help?

For more information on troubleshooting:

Troubleshooting: page 52

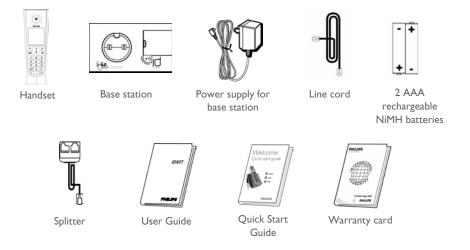
Please refer to the following website for more information on Philips web support:

Online Support

www.philips.com/support

What's in the box?

The following accessories are included with your ID937:



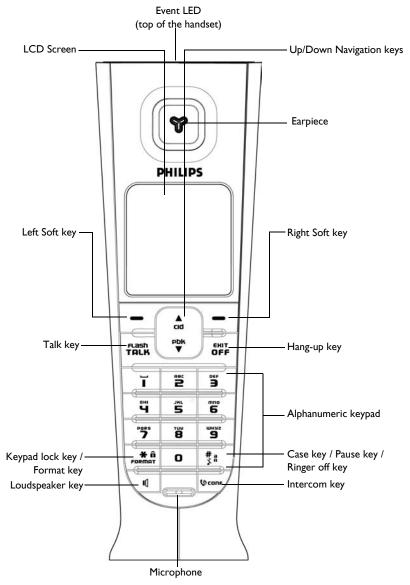
The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

In multihandset packs, you will find one or more additional handsets, chargers with power supply units and additional rechargeable batteries.

ΕN

Your ID937

Overview of the handset



10

Handset keys

(Ngint Soft Rey) mode during a call. Switch on the backlight. Insert R for operator services when on the line. Image: Hang up a call. Return to stand-by mode.	Press	То
(Left soft key) Activate mute function during a call. Switch on the backlight. Image: Construct of the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight. Image: Construct of the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight. Image: Construct of the function displayed on the handset screen directly above it. Insert R for operator services when on the line. Image: Construct of the function displayed on the switch off the handset, short press to switch on the handset again. Access call log from stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.		Enter the main menu from stand-by mode.
Switch on the backlight. Go to redial list from stand-by mode. Select the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight. Image: Select the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight. Image: Answer an incoming external or internal call. Insert R for operator services when on the line. Image: Answer an incoming external or internal call. Insert R for operator services when on the line. Image: Answer an incoming external or internal call. Insert R for operator services when on the line. Image: Answer an incoming external or internal call. Insert R for operator services when on the line. Image: Answer an incoming external or internal call. Return to stand-by mode. Long press in stand-by mode. Long press in stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.		Select the function displayed on the handset screen directly above it.
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Answer an incoming external or internal call. Insert R for operator services when on the line. Hang up a call. Return to stand-by mode. Long press in stand-by mode to switch off the handset, short press to switch on the handset again. Access call log from stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.	(Right soft key)	Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call.
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A Access call log from stand-by mode. A Crd A Crd A Crown of the stand-by mode. Crd Crown of the stand-by mode. Crd Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.		Insert R for operator services when on the line.
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again. Access call log from stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.		Return to stand-by mode.
cid Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call.		Long press in stand-by mode to switch off the handset, short press to switch on the handset again.
Increase earpiece volume during a call.		Access call log from stand-by mode.
	cid	Scroll up a menu list or go to the previous phonebook or call log record.
Go to the previous character in editing mode.		Increase earpiece volume during a call.
		Go to the previous character in editing mode.
PDK Access phonebook from stand-by mode.	PDK	Access phonebook from stand-by mode.
Scroll down a menu list or go to the next phonebook or call log record.	▼	Scroll down a menu list or go to the next phonebook or call log record.
Decrease earpiece volume during a call.		Decrease earpiece volume during a call.
Go to the next character in editing mode.		Go to the next character in editing mode.
Initiate an internal call in idle mode.		Initiate an internal call in idle mode.
Short press to initiate an internal call during a call or switch call between an internal and external call.	@conf	Short press to initiate an internal call during a call or switch call between an internal and external call.
Long press to initiate a conference call with an external call and another internal call.		Long press to initiate a conference call with an external call and another internal call.
Answer an incoming call in handsfree mode.		Answer an incoming call in handsfree mode.
Activate and deactivate the loudspeaker* during a call.		Activate and deactivate the loudspeaker* during a call.
Joint # in stand-by mode.	#a	Dial # in stand-by mode.
Long press to mute the ringer in stand-by mode.	Ϋ́́	Long press to mute the ringer in stand-by mode.
Long press to insert a pause in dialling mode.		Long press to insert a pause in dialling mode.
Long press to switch between upper and lower case in editing mode.		Long press to switch between upper and lower case in editing mode.
★ â Dial * in stand-by mode.	# ô	Dial * in stand-by mode.
Long press to activate and deactivate keypad lock.	FORMAT	Long press to activate and deactivate keypad lock.
Change the display format when viewing a 7-, 10- or 11-digit call log record (with numbers starting with the digit 1).		Change the display format when viewing a 7-, 10- or 11-digit call log record (with numbers starting with the digit 1).

*WARNING Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

Display icons & symbols

In stand-by mode, several icons & symbols may be displayed on the top row of the handset screen.

lu	The handset is registered and within range of the base station. It blinks when the handset is out of range or is searching for a base.
411	Battery symbol indicating 3 different battery levels.
æ	The ringer volume is set to zero.
8	The keypad is locked.
Ś	There is an external incoming call, an external call is connected or an external call is held.
HD	HD Sound mode is activated.
Ø	There is an internal incoming call, an internal call is connected or an internal call is held.
∎⊲	The loudspeaker is ON.
Ø	Alarm clock is activated.
8	Telephone answering machine (TAM) is activated. It blinks when the memory for answer- ing machine messages is full.
	Do not Disturb mode is activated.

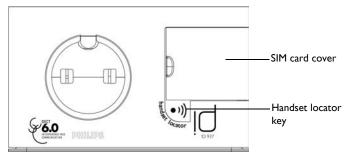
When there are new events, such as new missed calls, voicemail or answering machine messages received, the following icons, together with the number of occurrences are displayed in the middle of the handset screen.

If you have not subscribed to Caller Line Identification service, there will not be any alerts for the new events except for new messages recorded on the answering machine. Hence, no missed call or voicemail event icons will appear in the middle of the handset screen.

S	There are new missed calls. The number of new missed calls is also displayed on the left of the icon.
പ	There are new voicemail messages received. The number of new voicemail messages received is also displayed on the left of the icon.
8	There are new answering machine messages received. The number of new messages received is also displayed on the left of the icon.

Your ID937

Overview of the base station



Main features of your ID937

The following is an overview of the menu options that are available in your ID937. For detailed explanation of the menu options, please refer to the corresponding sections in this User Guide.

Menu		То	Page
PHONEBOOK		Add, edit, manage phonebook entries and copy phonebook entries from SIM card.	24
CLOCK & ALARM	\odot	Set date and time, alarm, alarm tone and Do not Disturb mode.	31
PERSONAL SET	D	Set Handset tone, Wallpaper, Contrast, Handset name, Auto Pick-up/Hang-up, Languages, Babysit mode, Backlight time and Theme Colour.	33
ADVANCED SET	E01	Set Recall time, Dial mode, Call barring, Baby call mode, Register/Unregister handset, Select Base, Change PIN, Reset phone, Auto prefix, Conference mode, HD Sound, Demo mode and 1st ring.	38
GAMES		Play games	45
ANSWER MACHINE	28	Setup, play, delete phone messages, record memo, etc.	46

Your ID937

Menu navigation

The basic steps of navigating through the menus and options are as follows:

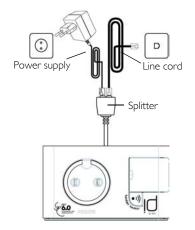
Task	Action	Illustration
Enter main menu/menu options	Choose MENU by pressing the key directly below it (left soft key	08-08 MENU REDIAL
 Go to a specific menu/option Confirm your selection 	 Press (*) key to scroll to your desired menu/option Choose SELECT by pressing the key directly below it (left soft key •) 	Phonebook SELECT BACK
 In this example, the alarm is On Once. To change your selection To confirm your selection Return to previous menu level or stand-by screen 	 Press ÷ key to scroll to your desired option Choose SELECT by pressing the key directly below it (left soft key ·) Choose BACK by pressing the key directly below it (right soft key ·) 	Alarm Off On Once On Daily SELECT C BACK

Connect

The location of your base station can have an effect on the range and performance of your ID937 (see TIP below).

Connecting the Base Station

I. Place the base station in a central location near the telephone line socket and electricity sockets.



- 2. Connect the supplied splitter to the connector at the back of the base station and then plug the line cord and the power cable into the respective line jacks on the splitter.
- 3. Connect the other end of the line cord to the telephone line socket and the other end of the power cable to the electricity socket.

The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

TIP Avoid placing the base station too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

WARNING The base station does not have an ON/OFF switch. Power is applied when the power adaptor is plugged into the unit and connected to the electricity socket. The only way to power down the unit is to unplug the power adaptor from the electricity socket. Therefore, ensure that the electricity socket is easily accessible.

The power adaptor and telephone line cord have to be connected correctly, as incorrect connection could damage the unit.

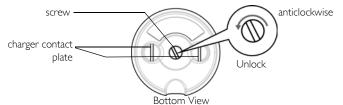
Always use the telephone line cord supplied with the unit. Otherwise, you may not get a dial tone.

Install

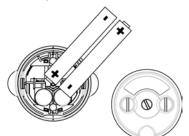
Install battery

Your ID937 is supplied with 2 rechargeable batteries allowing approximately up to 12 hours of talk-time and up to 150 hours stand-by time. Before using the handset, the batteries have to be installed and fully charged.

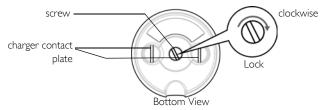
I. Use the coin or screwdriver to unlock the battery cover.



2. Place the batteries as indicated and replace the cover.



3. Lock the battery cover.

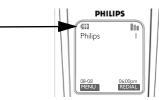


Please use a coin or screwdriver that is the right shape and size for the screw that is used. Otherwise you may damage the screw when tightening it.

Charge battery

1. Place the handset on the charging cradle of the base station. A beep tone is emitted if the handset is placed correctly.

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- 3. Leave it there until the batteries are fully charged (at least 24 hours).
- 4. The handset is fully charged when the charging animation stops and **4**11 is displayed.

The handset must be charged for at least 24 hours before using it for the first time.

Low battery warning

The battery level is shown at the top left of the handset screen. When the battery level becomes low, an empty battery icon is displayed on the screen.

If the battery level becomes exceedingly low, the phone automatically switches off and any function in progress will not be saved.

Out of range warning

The indoor and outdoor range of the phone is up to 50 metres and 300 metres respectively. When the handset moves beyond operation range, the antenna icon

Configure your ID937

Before you use your ID937, you need to configure it according to the country of use. After charging it for a few minutes, the word WELCOME appears in various languages. Follow these steps to configure your phone:

- I. Scroll 📳 to the word WELCOME in your preferred language and press SELECT.
- 2. Scroll $\left(\begin{smallmatrix} \frac{1}{2} \\ \varphi \end{smallmatrix}\right)$ to your country.
- 3. Press SELECT to confirm your selection.
- 4. Scroll (*) to your operator (if necessary).
- 5. Press **- SELECT** again to confirm your selection.
- 6. The default line settings and menu language for the selected country will be automatically configured.

You cannot make outgoing calls or receive incoming calls without first defining your country selection.

Depending on your country, the WELCOME screen may not appear. In this case, you are not required to select your country/operator/language settings.

Install

Set date and time

- I. Press MENU.
- 2. Scroll 🔅 to Clock & Alarm and press SELECT.
- 3. Press SELECT to enter Set Date/Time.
- 4. Enter the current time (HH:MM). Press 😇 to select AM or press 🗊 to select PM.
- 5. Enter the current date (DD/MM/YY).
- 6. Press **- OK** to confirm.

WARNING If your phone is connected to an ISDN line through an adaptor, the date & time may be updated after each call. The availability of date & time update is dependent on your network provider. Please check the date & time settings in your ISDN system or contact your network provider.

Now, you are ready to use your phone.

Basic operations of your ID937

Make a call

Enter the phone number (maximum 20 digits) and press 🔤 to dial the number.

For details, please refer to "Make a call" on page 20.

Answer or end a call

Press key to answer a call.

Press 🖉 🐺 key to end a call.

For details, please refer to "Answer a call" on page 20 and "End a call" on page 21.

Switch the handset on/off

Press and hold 🖉 key for 3 seconds to switch off the handset in stand-by mode.

Short press 🖉 key to switch on the handset again.

Keypad lock/unlock

Press and hold 🔜 key for 2 seconds to lock or unlock the keypad in stand-by mode.

Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

Short press 🔊 key on the base. The handset starts to ring.

Once retrieved, press any key on the handset to end the paging.

Install

Stand-by mode

If the handset is not used for 30 seconds in settings mode, review mode, edit mode, etc. it will automatically return to stand-by mode automatically when the handset is placed back on the base station.

Screen and keypad backlight

The backlight remains on for 20 seconds after each activation such as an incoming call, key presses, lifting up the handset off the base station, etc. The colour of the LCD and keypad backlight is WHITE.

For setup details, please refer to "Backlight time" on page 36.

Event LED

The event LED on your handset blinks when there is a new message recorded on your telephone answering machine. If you have subscribed to Caller Line Identification, the event LED also blinks when there is a new call or a new voice mail message.

Default settings

Ringer Volume	Medium
Earpiece Volume	Volume 3
Speaker Volume	Volume 3
Кеу Веер	On
Wallpaper	
Contrast	Level 2
Auto Pick-up	Off
Auto Hang-up	On
Babysit mode	Off
Alarm clock	Off
Barring mode	Off
Master PIN	0000
HD Sound mode	On
Answering Machine	
Answer Mode	Answ. & Record
Ring delay	5
Outgoing Messages	Predefined for Answ. & Record mode
Handset screening	On
Remote access	Deactivated

Call

Make a call

Predialling

- I. Enter the phone number (maximum 20 digits).
- 2. Press 🔤 to dial the number.

Direct dialling

- I. Press 🔤 or 🗔 to take the line.
- 2. Enter the phone number.

Call from redial list

- I. Press REDIAL in stand-by mode.
- 2. Scroll 🔅 to an entry in the redial list.
- 3. Press 🔤 to dial the number.

TIP The handset stores the last 7 numbers dialled. The last number dialled will appear first in the redial list. If the redial number matches a phonebook entry, the name will be displayed instead.

Call from the call log

- I. Press 📩 in stand-by mode.
- 2. Press SELECT to enter call list.
- 3. Scroll 🔅 to an entry in the call list.
- 4. Press 👞 to dial the number.

You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log. See "Call log" on page 29 for details.

Call from the phonebook

- I. Press ♥ in stand-by mode.
- 2. Scroll 🔅 to a phonebook entry.
- 3. Press 👞 to dial the number.

TIP Instead of scrolling (; to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing is will show the entries starting with A. Pressing is again will show the entries starting with B, etc...

Answer a call

When the phone rings, press 👞 key.

Handsfree answering

When the phone rings, press $\$ key.

Incoming call has priority over other events. Whenever there is an incoming call, other status in progress such as phone setting, menu navigation, etc will be aborted.

TIP If Auto Pick-up mode (see page 35) is activated, you can simply lift up the handset from its base station to answer the call. This feature is deactivated by default.

WARNING When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

End a call

Press 🖉 key.

The call duration will be displayed on the handset screen for about 5 seconds.

TIP If Auto Hang-up mode (see page 35) is activated, you can simply place the handset back to its base station to end the call. This feature is activated by default.

Call in-progress

The following options are available during a call:

Adjust earpiece volume

I. Press (≟) to select from Volume I to Volume 5.

Mute/unmute the handset

- I. During a call, press MUTE to turn off the microphone so that your correspondent cannot hear you.
- 2. Press UNMUTE to turn on the microphone.

Loudspeaker mode

- I. Press 🕡 key to activate loudspeaker mode.
- 2. Press key again to return to normal mode.

WARNING Activation of loudspeaker can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

Adjust loudspeaker volume

I. Press 🔅 key to select from Volume I to Volume 5.

EN

Initiate a second call (subscription dependent)

I. Press - OPTION and select Init. 2ND Call to put the current call on hold and initiate a second external call.

Consult phonebook

- I. Press **-OPTION** and select Phonebook to access and review phonebook entries.
- 2. Press and on the selected phonebook entry, the corresponding number will be dialled.

Activate/deactivate HD Sound mode (see page 43)

- I. Press -OPTION and select HD Sound On to activate.
- 2. To deactivate, press OPTION and select HD Sound Off.

Transfer call (subscription dependent)

- I. Press OPTION and select Call Transfer. The screen shows R4.
- 2. Enter the phone number that you want to transfer your incoming calls to.

Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make free internal calls, transfer external calls from one handset to another and use the conference option.

Intercom another handset

To be able to use intercommunication feature, you must have at least 2 handsets registered to your base station (see page 41 "To register an additional handset").

- I. Press wey in stand-by mode.
- Intercom is established immediately if there are only 2 registered handsets. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll (1) to All Handsets and press SELECT to call all the handsets or scroll to the specific handset you want to call and press SELECT.

If the handset does not belong to ID937 range, this function may not be available.

Transfer an external call to another handset

- 1. During the call, make a long press on 🖂 key to put the external call on hold (the caller can no longer hear you).
- Intercom is established immediately if there are only 2 registered handsets. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll (1) to All Handsets and press SELECT to call all the handsets or scroll to the specific handset you want to call and press SELECT. The called handset rings.

If there is no answer from the called handset, press 🐷 key to resume the external call.

- 3. Press 👞 key on the called handset to answer the internal call, where both internal callers can talk.
- 4. Press 2^{IIII} key on the first handset to transfer the external call to the called handset.

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Switch between an internal and external call

I. Press we once to switch between an internal call and external call.

Three-party conference call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no network subscription is required.

- 1. Press and hold into to put the external call on hold and start the intercom procedure (the caller can no longer hear you).
- Long press to display the handset numbers which are available for intercom. Scroll (1) to All Handsets and press SELECT to call all the handsets or scroll to the specific handset you want to call and press SELECT. The called handset rings.
- 3. Press 👞 key on the called handset to answer the internal call, where both internal callers can talk.
- 4. Press and hold *model* for 2 seconds on the first handset to start the three-party conference, whereby Conference is displayed on the screen.

TIP If Conference mode is activated (see page 43), a three-party conference call is automatically established if the second handset takes the line when there is already an external call in progress.

Call waiting

If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

Press	Operation
	Put the current call on hold and answer the second call.
	End the current call and answer the second call.
TACK + O	Reject the second call and continue with your current call.

Alternatively, you may press **OPTION** to select Accept & Hold, Accept & End or Reject CW during call waiting. To confirm, scroll (;) to your desired option and press **OK**.

The above operations may be different according to your network.

Caller Line Identification

Caller Line Identification (CLI) is a special service that you may subscribe from your network operator. If you have subscribed to CLI service, the identity of the caller (caller's number or name) will be displayed on your handset during an incoming call. If you have not subscribed to this service, or if the caller has chosen to withhold the number, the identity of the caller will not be displayed. Please contact your network provider for more information on this service.

F١



Phonebook



Your ID937 can store up to 250 phonebook memories, including 10 direct access memories (• to •). Each phonebook entry can have a maximum of 20 digits for the phone number and 14 characters for name.

Access phonebook

- Press [™] in stand-by mode or press MENU, scroll ⁺/_± to Phonebook and press SELECT, scroll ⁺/_± to List and press SELECT.
- 2. The phonebook entries will be listed in alphabetical order.
- 3. Press 🗄 to browse the phonebook.

To view the details of a phonebook entry, press - VIEW.

To dial a number from the phonebook, scroll (‡) to the phonebook entry and press .

TIP Instead of scrolling (‡) to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing is will show the entries starting with A. Pressing is again will show the entries starting with B, etc...

Store a contact in the phonebook

- 1. Press MENU, scroll (‡) to Phonebook and press SELECT, press SELECT to enter New Entry.
- 2. Enter the name of the contact (maximum 14 characters) and press OK.
- 3. Enter the number (maximum 20 digits) and press **- OK**.

Phonebook

4. Scroll (‡) to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press

A validation tone is emitted.

You can assign individual contacts to specific groups of your choice. For example, Group A contains phone numbers of all your co-workers. You can also assign a specific ring melody to that group (see "Group Melody" on page 34). If you have subscribed to Caller Line Identification service from your network provider, every time someone from that group calls you, you will hear the designated ringtone for that group.

TIP You can store up to 250 phonebook entries. You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new entries.

Edit a phonebook entry

- Press MENU, scroll ¹/_₹ to Phonebook and press SELECT, scroll ¹/_₹ to Edit Entry and press
 SELECT.
- 2. Scroll 🗄 to the entry you wish to edit and press SELECT.
- 3. Press CLEAR to erase the letters one by one, enter the name and press OK.
- 4. Press CLEAR to erase the digits one by one, enter the phone number and press OK.
- 5. Scroll (‡) to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press SELECT. A validation tone is emitted.

Delete a phonebook entry

- 1. Press MENU, scroll () to Phonebook and press SELECT, scroll () to Delete Entry and press SELECT.
- 2. Scroll to the entry you wish to delete and press SELECT.
- 3. Press **– OK** to confirm. A validation tone is emitted.

Delete all phonebook entries

- Press MENU, scroll [↓] to Phonebook and press SELECT, scroll [↓] to Delete All and press
 SELECT.
- 2. Press **- OK** to confirm. A validation tone is emitted.

Phonebook

Store direct access memory

You can store up to 10 direct access memories (Key o to). A long press on the keys in stand-by mode will automatically dial the stored phone number.

- 1. Press MENU, scroll (‡) to Phonebook and press SELECT, scroll (‡) to Direct Memory and press SELECT.
- Select a key (Key 0 to Key 9) and press VIEW. If there is a stored number in that key, the number/ name will be displayed.
- If there is no number stored for the selected key or if you want to change the number currently stored, press - SELECT and press - SELECT again to select Add.
- 4. Scroll 🗄 to the entry you wish to store as direct access memory.
- 5. Press **- OK** to confirm. A validation tone is emitted.

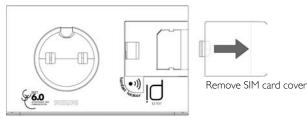
Delete a direct access memory

- 1. Press MENU, scroll (‡) to Phonebook and press SELECT, scroll (‡) to Direct Memory and press SELECT.
- 2. Select a key (Key 0 to Key 9) and press VIEW.
- 3. Press SELECT and scroll $\frac{1}{7}$ to Delete and press SELECT.
- 4. Press **– OK** to confirm. A validation tone is emitted.

Copy phonebook from SIM card

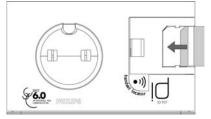
This feature allows you to copy the SIM card phonebook of your mobile phone to the phonebook of your handset.

I. Remove the SIM card cover as shown.



Phonebook

2. Slide the SIM card between the retaining clips, microchip facing down, until it stops.



- 3. Slide the SIM card cover back on the base station until it latches.
- 4. On the handset, press MENU, scroll (1) to Phonebook and press SELECT, scroll (1) to Copy from SIM and press SELECT.
- 5. Scroll (2) to Copy All or Select Entry. If you choose Copy All then all entries in the SIM card will be copied to your phonebook. If you choose Select Entry, you can browse the SIM card entries and select the ones you wish to copy (the entries in your SIM card may not be shown in alphabetical order).
- 6. Press SELECT to confirm.
- 7. Enter the PIN code of the SIM card (if required). The copy progress will be displayed on the screen.
- 8. A message Transferred! will be displayed upon successful completion.

Your handset has the capacity to read the phonebook contents for standard SIM cards, including 3G SIM cards. If the handset is unable to read the SIM card, or no SIM card is detected, the screen will display an error message No SIM Card! and return to previous menu.

If the name on the SIM card is exactly the same as an existing name on the phonebook of your handset, you will be prompted whether or not to overwrite the phonebook entry.

TIP You can select **-** CANCEL anytime to abort the process.

9. You can now retrieve your SIM card and close back the SIM card cover.

Transfer phonebook

This feature allows you to transfer the phonebook from one handset to another handset when there are at least 2 handsets registered to your base station.

- 2. Scroll 🔅 to Copy All or Select Entry.

If you choose Copy All then all entries in the handset will be copied to the selected handsets. If the target phonebook contains a name that is exactly the same as the existing phonebook, you will be prompted whether or not to overwrite the phonebook entry.



Phonebook

If you choose Select Entry, you can browse the phonebook entries and select the ones you wish to copy. For each selected entry, you will be prompted on the selected handsets whether or not to overwrite the phonebook entry in the target phonebook.

OVERWRITE? will be displayed on the selected handsets, press **- YES** to confirm or **- NO** to cancel.

- 3. Press SELECT to confirm.
- The handset numbers which are available for transfer will be displayed. If there are more than 2 handsets, scroll (1) to All Handsets or scroll (1) to select a specific handset.

The receiving handsets must be in stand-by or screensaver mode before the phonebook entries can be successfully transferred.

- 5. Press SELECT to confirm. The copy progress will be displayed on the screen.
- 6. A message Completed! will be displayed upon successful completion.

TIP You can select \neg -**BACK** anytime to abort the process. You can only abort this process from the original handset which you are performing the phonebook transfer.

Call log

The call log offers quick access to the Call List and Answ. Machine sub-menus. The Call List records the last 30 entries of your incoming calls. If you have subscribed to Caller Line Identification service, the identity of the caller (caller's number or name) will be displayed together with the date and time of the call. The calls (missed and received) are displayed in chronological order with the most recent call at the top of the list. When the call list is empty, the screen displays List Empty.

If you have not subscribed to Caller Line Identification service, there will not be any information displayed in the call log.

Access call log

I. Press ♣ in stand-by mode, scroll 🗄 to Call List or Answ. Machine and press — SELECT to enter the respective sub-menus.

To choose the format for call log display

You must choose the correct format to dial the area code and number of the call log record chosen. The original incoming number from the call log will appear as a 7, 10 or 11-digit number. If it is a long distance call, the prefix digit 1 will automatically appear in front of the 10-digit local calls.

- 1. When viewing the call log, press 💷 to change the format of the call log display as it should be dialled from your location. For example, if the call log entry appears as "234-567-8900":
 - Press en once to display "1-234-567-8900"
 - Press 🔜 twice to display "567-8900"
 - Press 🔜 3 times to display "1-567-8900"
 - Press 🚅 4 times to display "I-234-567-8900" again.
- 2. To dial the current displayed number, press and or 🗨 .

When saving the call list entry to phonebook, the original incoming number will be saved instead of the current displayed number.

If the first 3 digits of the incoming number corresponds to the local area code set in your phone, they will be filtered automatically when you press the *code*, or *code*, where the local area code, please refer to "Area Code" on page 39.

Save call list entry to phonebook

- Press [▲] in stand-by mode, press SELECT to enter Call List, scroll ¹/_t to an entry and press
 MENU.
- 2. Press SELECT to Save number.
- 3. Enter name and press OK.
- 4. Edit number if necessary and press OK.
- 5. Scroll (=) to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press

A validation tone is emitted.

Delete a call list entry

I. Press [▲] in stand-by mode, press - SELECT to enter Call List, scroll [↓] to an entry and press - MENU. 29



Call log

- 2. Scroll 🗄 to Delete entry and press SELECT to confirm.
- 3. Press **– OK** to confirm. A validation tone is emitted.

Delete call list

- 1. Press 🍰 in stand-by mode, press 📑 SELECT to enter Call List and press 📑 MENU.
- 2. Scroll 🗄 to Delete All and press SELECT.
- 3. Press **OK** to confirm. A validation tone is emitted.

Access redial list

I. Press - REDIAL in stand-by mode and scroll 🗄 to view the entries.

View details of a redial list entry

- I. Press REDIAL in stand-by mode and scroll 🔅 to select an entry.
- 2. Press MENU and press SELECT to View.

Save redial list entry to phonebook

- I. Press REDIAL in stand-by mode and scroll 🗄 to select an entry.
- 2. Press MENU, scroll 🗄 to Save number and press SELECT.
- 3. Enter name and press **- OK**.
- 4. Edit number if necessary and press OK.
- 5. Scroll (‡) to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press SELECT. A validation tone is emitted.

Delete a number from redial list

- I. Press REDIAL in stand-by mode and scroll 🗄 to select an entry.
- 2. Press MENU and scroll 🗄 to Delete and press SELECT.
- 3. Press **OK** to confirm. A validation tone is emitted.

Delete all redial list

- I. Press REDIAL in stand-by mode.
- 2. Press MENU and scroll (+) to Delete All and press SELECT.
- 3. Press **- OK** to confirm. A validation tone is emitted.

30

Clock & Alarm

Clock & Alarm

Set Date/Time

Alarm

Alarm Tone

Do not Disturb

Set date and time

- 1. Press MENU, scroll 🔅 to Clock & Alarm and press SELECT, press SELECT again to enter Set Date/Time.
- 2. Enter the current time (HH:MM). Press 😇 to select AM or press 🗊 to select PM.
- 3. Enter the current date (DD/MM/YY).

Enter the date in Day/Month/Year format and the time in 12-hour format.

4. Press - OK to confirm.

A validation tone is emitted and the screen returns to Clock & Alarm menu.

Once the date and time are set, there will be time & date recovery when the batteries are removed, or when there is a power failure.

Set Alarm

- 2. Scroll 🗄 to Off, On Once or On Daily and press SELECT.
- If you select On Once or On Daily, enter the time (HH:MM) for the alarm. Press to select AM or press r to select PM.
- Press OK to confirm. A validation tone is emitted and the screen returns to previous menu.

The alarm tone and alarm icon will only sound/blink for I minute when the alarm time is reached. To mute the alarm tone, simply press any key on the handset.

Alarm tone

- I. Press MENU, scroll (‡) to Clock & Alarm and press SELECT, scroll (‡) to Alarm Tone and press SELECT.
- 2. Scroll 🔅 to the desired melody (Melody I, Melody 2 or Melody 3) to play the melody.
- 3. Press SELECT to set the alarm tone.

Clock & Alarm

Do not Disturb mode

This feature is available only if you have subscribed to Caller Line Identification from your network provider. When Do not Disturb mode is activated, the phone will ring only when there are calls received from authorised groups. For all other callers, the phone will display an incoming call message or the backlight will be turned on, but it will not ring. If the telephone answering machine is activated, it will answer the call to allow the caller to leave a message.

To set Do not Disturb mode On/Off

- 1. Press MENU, scroll (1) to Clock & Alarm and press SELECT, scroll (1) to Do not Disturb and press SELECT.
- 2. Press SELECT again to enter Activation.
- 3. Scroll 🕆 to On or Off.
- 4. Press SELECT to confirm.

By default, Do not Disturb mode is Off.

To set Day of Do not Disturb mode

- I. Press MENU, scroll \$ to Clock & Alarm and press SELECT, scroll \$ to Do not Disturb and press SELECT, scroll \$ to Set Day and press SELECT.
- 2. Scroll 🔅 to your desired option (All Week, Weekday, Monday, Tuesday..... or Sunday) and press
- 3. If you select All Week or Weekday, press SELECT again to confirm.
- If you select Monday, Tuesday..... or Sunday, a "√" will appear at the beginning of the row to indicate your selection. You can select more than I day.
- 5. After you have made your selection, scroll 🔅 to OK and press **- SELECT** to confirm and return to previous menu.

To set Time of Do not Disturb mode

- I. Press MENU, scroll ‡ to Clock & Alarm and press SELECT, scroll ‡ to Do not Disturb and press SELECT, scroll ‡ to Set Time and press SELECT.
- 2. Enter Start Time and Stop Time. Press 😇 to select AM or press 🗊 to select PM.
- 3. Press OK to confirm.

By default, Start Time is 00:00 and Stop Time is 00:00.

To set allowed caller

- 1. Press MENU, scroll (‡) to Clock & Alarm and press SELECT, scroll (‡) to Do not Disturb and press SELECT, scroll (‡) to Allowed caller and press SELECT.
- 2. Scroll to your desired option (Standard, Group A, Group B or Group C).
- 3. Press OK to confirm.

By default, no group is allowed when Do not Disturb mode is activated.

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Personal Settings



Handset Tones

Ring Volume

There are 5 ringer volume options (Silence, Low, Medium, High and Progressive). The default level is Medium.

To set ring volume

- Press ─ MENU, scroll ÷ to Personal Set and press ─ SELECT, press ─ SELECT to enter Handset Tones and press ─ SELECT again to enter Ring Volume.
- Scroll (to your desired volume level and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

When Silence is activated, the icon \swarrow is displayed on the screen.

WARNING When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

Ring Melody

There are 16 ring melodies available on your handset.

To set Ring Melody

- Press MENU, scroll (‡) to Personal Set and press SELECT, press SELECT to enter Handset Tones, scroll (‡) to Ring Melody and press - SELECT.
- 2. Scroll 🔄 to your desired melody to play the melody.
- Press SELECT to set the ring melody. A validation tone is emitted and the screen returns to previous menu.

E١

Personal Settings

Group Melody

To benefit from this feature, you must subscribe to the Caller Line Identification service. See "Caller Line Identification" on page 23.

This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can associate I ring melody to each group.

There are three phonebook groups (Group A, B, C) available for you to organise your contacts. Each group can be assigned a unique melody.

To set Group Melody

- 1. Press MENU, scroll (‡) to Personal Set and press SELECT, press SELECT to enter Handset Tones, scroll (‡) to Group Melody and press SELECT.
- 2. Scroll 🗄 to the group for which you wish to set melody and press SELECT.
- 3. Scroll 🗄 to the desired melody to play the melody.
- Press SELECT to set the group melody. A validation tone is emitted and the screen returns to previous menu.

Кеу Веер

A single beep is emitted when a key is pressed. You can enable or disable the key beep. By default, the key beep is On.

To set key beep On/Off

- Press MENU, scroll ⁺/_± to Personal Set and press SELECT, press SELECT to enter Handset Tones, scroll ⁺/_± to Key Beep and press - SELECT.
- Scroll (1) to On or Off and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Wallpaper

This feature allows you to select the wallpaper to be displayed in stand-by mode. There are 6 wallpapers pre-installed on your handset. The 6th wallpaper is a blank wallpaper. Please see "Default settings" on page 19 for the default wallpaper.













To set wallpaper

- 1. Press MENU, scroll (‡) to Personal Set and press SELECT, scroll (‡) to Wallpaper and press SELECT.
- Scroll (to your desired wallpaper and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Personal Settings

Contrast level

There are 3 contrast level options (Level 1, Level 2 or Level 3). The default contrast level is Level 2.

To set contrast level

- Press MENU, scroll ¹/₂ to Personal Set and press SELECT, scroll ¹/₂ to Contrast and press
 SELECT.
- 2. Scroll (‡) to your desired contrast level (Level 1, Level 2 or Level 3) and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Handset Name

You can name the handset and display the handset name in stand-by mode. The default handset name of your handset is PHILIPS.

To rename the handset

- I. Press MENU, scroll (*) to Personal Set and press SELECT, scroll (*) to Handset Name and press SELECT.
- Edit the handset name and press OK to confirm.
 A validation tone is emitted and the screen returns to previous menu.

Maximum length of the handset name is 14 characters and the default handset name is PHILIPS.

Auto Pick-up

This function enables you to answer a call automatically by simply lifting the handset from the base station. By default, the Auto Pick-up feature is Off and in this case you have to press the *key* to answer a call.

To set Auto Pick-up mode

- 1. Press MENU, scroll () to Personal Set and press SELECT, scroll () to Auto Pick-up and press SELECT.
- Scroll (1) to On or Off and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Auto Hang-up

This function enables you to end a call automatically by simply replacing the handset on the base station. By default, the Auto Hang-up feature is On.

To set Auto Hang-up mode

- I. Press MENU, scroll 🔅 to Personal Set and press SELECT, scroll 🔅 to Auto Hang-up and press SELECT.
- Scroll (1) to On or Off and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

F١

Personal Settings

Language

Your ID937 can support different display languages.

To change the language

- Press MENU, scroll ¹/_↓ to Personal Set and press SELECT, scroll ¹/_↓ to Language and press
 SELECT.
- Scroll (1) to your desired language and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Babysit mode

You must have at least 2 handsets registered to your base station to be able to use this feature (see page 41 "To register an additional handset").

This feature allows you to monitor, e.g. the baby's room. Place the handset in the room to be monitored. If the sound level around the microphone of the handset exceeds a certain threshold, the handset can automatically call another handset registered on the same base station.

To use the Babysit feature you need to activate it (e.g. on handset 1) and enter the number of the handset to be called (e.g. handset 2) in the event that there are noises in the monitored room. Place the handset which is in Babysit mode (e.g. handset 1) in the room to be monitored. If this handset detects a sound level greater than a certain threshold, it will automatically initiate an internal call to the selected handset (e.g. handset 2).

To activate Babysit mode

 I. Press _____ MENU, scroll ‡ to Personal Set and press ______ SELECT, scroll ‡ to Babysit mode and press ______ SELECT.

In Babysit mode, all keys are deactivated except for <u>MENU</u> key. Babysit mode is displayed on the screen when this function is activated and the handset cannot perform any normal operation (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.)

2. Scroll through the list of handsets available and press - SELECT to select the handset to be called.

You can still perform all normal operations (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.) on the selected handset.

To deactivate Babysit mode

I. Press - MENU, select Off and press - SELECT.

Backlight time

To set Backlight time

1. Press — MENU, scroll (‡) to Personal Set and press — SELECT, scroll (‡) to Backlight Time and press — SELECT.

Personal Settings

2. Select 20s, 40s and 60s and press - SELECT to confirm. A validation tone is emitted.

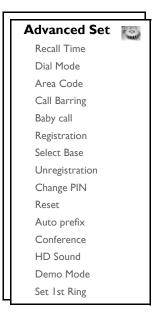
Backlight is activated when there is an incoming call, new message, etc. The default backlight time is 20s.

Theme Colour

To set theme colour

- 2. Scroll (*) to Theme Colour I, Theme Colour 2 or Theme Colour 3 and press SELECT to confirm. A validation tone is emitted.

Advanced Settings



Recall Time

Recall time (or dial delay) is the time delay by which the line will be disconnected after you press 👞 key. It can be set to short, medium or long.

The default value of recall time that is preset in your ID937 should be the best suited for your country network and therefore you should not need to change it.

To set recall time

- 1. Press MENU, scroll 🔅 to Advanced Set and press SELECT and press SELECT to enter Recall Time.
- Scroll to select Short / Medium / Long and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Dial Mode

The default value for dial mode that is preset in your ID937 should be the best suited for your country network and therefore you should not need to change it.

There are 2 dial modes: Tone or Pulse

Advanced Settings

To set dial mode

- 1. Press MENU, scroll (‡) to Advanced Set and press SELECT, scroll (‡) to Dial Mode and press SELECT.
- Scroll (1) to Tone or Pulse and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Area Code

This feature is useful when you have subscribed to Caller Line Identification service. It allows you to set an area code in your ID937. Once the local area code is set, the phone automatically filters the area code for all incoming calls, by removing the area code for local calls and retaining the area code for calls from other areas.

If it is a local call, then only the phone number of the caller is displayed during an incoming call or when you call the number from the call log. If it is a long distance call, then both the area code and phone number will be displayed in a proper format to be dialled out directly from the call log, or saved into the phonebook.

You can enter a maximum of 3 digits for the area code.

You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log. See "Call log" on page 29 for details.

To set the area code

- 1. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (1) to Area Code and press SELECT.
- Enter the local area code (maximum 3 digits) and press OK to save. A validation tone is emitted and the screen returns to previous menu.

Call Barring

Call barring enables you to restrict selected handsets from dialling a phone number beginning with certain numbers. You can set up to 4 different barring numbers, with each number containing up to 4 digits.

To activate/deactivate Call Barring mode

- 1. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (2) to Call Barring and press SELECT.
- 2. Enter the Master PIN when prompted and press **- OK** to confirm.

The default Master PIN number is 0000.

- 3. Press SELECT to enter Barring Mode.
- Scroll (*) to On or Off and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

To modify Call Barring number

1. Press - MENU, scroll (1) to Advanced Set and press - SELECT, scroll (1) to Call Barring and press - SELECT.

Advanced Settings

2. Enter the Master PIN when prompted and press - OK to confirm.

The default Master PIN number is 0000.

- 3. Scroll 🗄 to Barring Number and press SELECT.
- 4. Scroll 🗄 to Number I, Number 2, Number 3 or Number 4 and press SELECT.
- Enter a maximum of 4 digits and press OK to confirm. A validation tone is emitted and the screen returns to previous menu.

If a restricted number is dialled, the call will not be connected. When this happens, the phone emits an error tone and returns to stand-by mode.

Baby Call

When activated, the Baby Call feature enables you to dial a number by pressing any key on your handset. This feature is very useful for direct access to emergency services.

You can enter up to 20 digits for baby call number.

To activate Baby Call mode

- Press MENU, scroll (⁺) to Advanced Set and press SELECT, scroll (⁺) to Baby call and press — SELECT.
- 2. Enter the Master PIN when prompted and press **- OK** to confirm.

The default Master PIN number is 0000.

- 3. Press SELECT to enter Mode.
- 4. Scroll 🗄 to On and press SELECT to confirm.
- 5. Enter the Baby Call number and press **- OK** to confirm. A validation tone is emitted.

To deactivate Baby Call mode

- I. Long press MENU (when Baby Call mode has been activated before).
- 2. Scroll 🗄 to Off and press SELECT to confirm.

To change Baby Call number

- Press MENU, scroll [↓] to Advanced Set and press SELECT, scroll [↓] to Baby call and press
 SELECT.
- 2. Enter the Master PIN when prompted and press **- OK** to confirm.

The default Master PIN number is 0000.

Advanced Settings

- 3. Scroll 🕆 to Number and press SELECT.
- 4. The last stored Baby Call number is displayed (if any).
- Enter the new Baby Call number and press OK to confirm. A validation tone is emitted and the screen returns to previous menu.

Registration

The procedures described below are the procedures that you will find in your ID937 handset. The procedures may vary according to the handset you want to register. In this case, please refer to the manufacturer of the additional handset.

Additional handsets must be registered to the base unit before you can use them. Up to 6 handsets can be registered to one base station.

The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

To register an additional handset

1. On the base station, press and hold 🛄 for 3 seconds. After that, the registration procedure has to be done within 1 minute.

Within 1 minute, the base station is able to accept registration from a handset. If there is no action taken on the handset within 10 seconds, the registration procedure will be aborted.

- 2. At the same time, on the handset, press MENU, scroll (‡) to Advanced Set and press SELECT, scroll (‡) to Registration and press SELECT.
- 3. Press 🗄 to select the Base to be registered to and press 🗖 OK to confirm.
- 4. Enter the Master PIN when prompted and press **- OK** to start registration.

If the PIN is incorrect, Incorrect PIN will be displayed and the handset returns to stand-by mode.

A validation tone is emitted to indicate successful registration and the screen returns to stand-by mode.

Select Base

One ID937 handset can be registered to up to 4 different ID937 Base stations. By default, the handset will register to BASE I. If you select Base, the handset will register to the nearest base station.

To manually select best base station

- 1. Press MENU, scroll (→ to Advanced Set and press SELECT, scroll (→ to Select Base and press SELECT.
- 2. Scroll 🔅 to the desired base station and press OK to confirm.
- 3. The handset will start searching for the base station. If the selected base is found, a validation tone is emitted.

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Advanced Settings

Unregistration

To unregister a handset

- I. Press MENU, scroll 🗄 to Advanced Set and press SELECT, scroll 🕏 to Unregistration and press SELECT.
- 2. Enter the Master PIN when prompted and press \frown OK to confirm.
- Select in the list of handsets displayed, the handset that you wish to unregister. A validation tone is emitted to indicate successful unregistration and the screen shows Unregistered.

If no action is taken on the handset within 15 seconds, the unregistration procedure will be aborted and the handset returns to stand-by mode.

Change Master PIN

The Master PIN is used for setting call barring/baby call number, registration/unregistration of handsets and for accessing the answering machine remotely. The default Master PIN number is 0000. The length of the PIN is 4 digits. This PIN is also used to protect the settings of your handset. Your handset will prompt you whenever the PIN is required.

To change Master PIN

- 1. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (1) to Change PIN and press SELECT.
- 2. Enter the current Master PIN when prompted and press **C OK** to confirm. The PIN entered will be shown as asterisks (*) on the screen.

If an incorrect PIN is entered, the screen returns to previous menu.

- 3. Enter new PIN and press OK.
- Enter new PIN again and press OK to confirm PIN change.
 A validation tone is emitted, the message New PIN Stored appears and the screen returns to previous menu.

Reset

Reset to default settings

- I. Press MENU, scroll 🗄 to Advanced Set and press SELECT, scroll 🕃 to Reset and press - SELECT.
- Scroll (*) to Yes and press SELECT.
 A validation tone is emitted and the unit is reset to its default settings (Please see "Default settings" on page 19).

The WELCOME mode will appear again after master reset.

Advanced Settings

Auto Prefix

The maximum length of an auto prefix number is 5 digits. Once the number is set, it will be automatically inserted at the beginning of each number that will be dialled.

To set auto prefix number

- 1. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (2) to Auto prefix and press SELECT.
- 2. The last stored auto prefix number is displayed (if any).
- Enter the number and press OK to confirm. A validation tone is emitted and the screen returns to previous menu.

Conference Mode

When conference mode is activated, you can initiate a three-party conference call with a second handset registered to your base station automatically if the second handset takes the line when there is already an external call in progress.

The default setting for this mode is Off.

To activate/deactivate Conference mode

- 1. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (1) to Conference and press SELECT.
- Scroll (1) to On or Off and press SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

HD Sound mode

The HD Sound mode is an exclusive feature making your phone conversations sounding just like real-life conversations. When activated, the HD Sound mode transmits with high fidelity all the emotions of the call as if your correspondent was talking next to you.

To activate/deactivate HD Sound mode

- 1. Press MENU, scroll (‡) to Advanced Set and press SELECT, scroll (‡) to HD Sound and press SELECT.
- 2. Scroll 🗄 to On or Off and press SELECT to confirm.

During a call, you can also press **OPTION** and select HD Sound On/HD Sound Off to activate/ deactivate HD Sound mode.

When HD Sound mode is activated during a call, HD Sound On will appear on the screen for 2 seconds and the HD Sound icon (see "Display icons & symbols" on page 12) will also appear to indicate that the call is now in HD Sound mode.

If HD Sound mode is deactivated during a call, HD Sound Off will appear on the screen for 2 seconds and the normal call connected icon (see "Display icons & symbols" on page 12) will appear to replace the HD Sound icon to indicate that the call is no longer in HD Sound mode.

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Advanced Settings

Demo Mode

- I. Press MENU, scroll (1) to Advanced Set and press SELECT, scroll (1) to Demo Mode and press SELECT.
- 2. Press SELECT to start the demo mode. The demo mode begins.
- 3. To exit from this mode, press 🖉 🚟.

lst Ring

When this function is set to Off, the first ring from a voice call will not sound. This is particularly useful in countries where calling line identity is sent after the first ring, so no phones in the house would ring when a message arrives.

To set 1st Ring

- Press MENU, scroll ¹/_₹ to Advanced Set and press SELECT, scroll ¹/_₹ to Set 1st Ring and press
 SELECT.
- 2. Scroll 🕴 to On or Off and press SELECT to confirm.



Memory

The objective of this game is to find and match different pairs of graphics in the shortest possible time using your memory. To win, you have to complete matching all 8 pairs of graphics in a 4x4 matrix.

To start the game

- 1. Press MENU, scroll 🗄 to Games and press SELECT, press SELECT to enter Memory game.
- 2. An instruction screen is displayed.

Press 🖻 / 🖼 / 🕫 / 🗃 keys to move up / left / right / down respectively.

Press 🔳 to select.

- 3. Press SELECT to start the game.
- 4. To exit from the game, press <u>-</u>.

Puzzle

This is a picture game where you have to move around small pieces of jumbled up pictures and put them together in order to form a complete picture.

To start the game

- I. Press MENU, scroll 🗄 to Games and press SELECT, scroll 🗄 to Puzzle and press SELECT.
- 2. An instruction screen is displayed.

Press 🖻 / 🖬 / 🐻 / 🐻 keys to move up / move left / move right / move down respectively.

- 3. Press SELECT to start the game.
- 4. To exit from the game, press <u>-</u>.

Tetris

You can rotate each shaped block as they fall such that they fit neatly into horizontal blocks. The more blocks you can gather within the same level, the more you will score.

To start the game

- 2. An instruction screen is displayed.

Press 🔁 / 🖼 / 🗃 keys to rotate / move left / move right / move down respectively.

- 3. Press SELECT to start the game.
- 4. To exit from the game, press -.

Answer Machine	80
Play	
Delete All	
Record Memo	
Answ. Mode	
Ans. On/Off	
Ans. Settings	

Your ID937 features an answering machine that records unanswered calls when it is activated.

The answering machine can store up to 99 messages within the maximum recording time of 15 minutes. The maximum recording time for each message is 3 minutes.

Play

Playback of new messages via handset

- I. Press MENU, scroll 🗄 to Answer Machine and press SELECT, press SELECT to Play.
- 2. The new messages will be played via the loudspeaker. During playback, you can:

Adjust volume	Press 😨 key.
Stop playback	Press 🖅 to return to Play menu.
Repeat	Press – MENU, scroll 🗄 to Repeat and press – SELECT.
Next message	Press – MENU, scroll 🗄 to Next Message and press – SELECT.
Previous message	Press - MENU, scroll 😨 to Prev. Message and press - SELECT.
Delete message	Press – MENU, scroll 🔅 to Delete and press – SELECT.
Switch the playback to earpiece	Press 🔳 key.

TIP You can also playback messages by pressing 🚔 key in stand-by mode, scroll 🔅 to Answer Machine and press 🔄 SELECT, press 🔄 SELECT again to Play.

Playback of old messages via handset

Old messages can only be played if there are no new messages. The first recorded message will be played first and the next message will be played automatically until there are no more messages.

- I. Press MENU, scroll 🗄 to Answer Machine and press SELECT, press SELECT to enter Play.
- Press SELECT, the first recorded message will start to play until the last recorded message. During message playback, you can press - MENU to select the available options (please refer to the options available under "Playback of new messages via handset" on page 46).

Delete All

- I. Press MENU, scroll (‡) to Answer Machine and press SELECT, scroll (‡) to Delete All and press SELECT.
- 2. Press OK to confirm deletion of all your messages.

Unread messages will not be deleted.

Memo recording

You can record a reminder message for yourself or for anyone else who uses your answering machine. The answering machine treats a memo recording the same way it treats any incoming message, and the new message indicator will flash accordingly. To play the memo recording, please refer to "Play" on page 46.

- 1. Press MENU, scroll (1) to Answer Machine and press SELECT, scroll (1) to Record Memo and press SELECT.
- 2. Press START to start recording the memo.
- 3. Press **- STOP** to end the recording.
- 4. Press -BACK at any time to return to the previous menu.

Answering machine mode

- 1. Press MENU, scroll (‡) to Answer Machine and press SELECT, scroll (‡) to Answ. Mode and press SELECT.
- 2. There are 3 answering modes available: Answer Only, Answ. & Record or VIP Mode. The current selected mode is highlighted.
- 3. To change the answering mode, scroll 🗄 to your selection and press SELECT.

If you select Answer Only mode, the answering machine will only pick up an incoming call after a certain number of rings but will not record any message. Your correspondent will be prompted to call back later.

Set Outgoing Messages (OGM)

- 1. If you set the answering mode as Answer Only or Answ. & Record, you can choose to set your outgoing message as Predefined or Personalised.
- 2. The current selected mode is highlighted.
- 3. To change it, scroll 😨 to your selection and press 🖵 SELECT.

Predefined Outgoing Messages

Press - SELECT to set your outgoing message as Predefined, you can press - SELECT again to play the outgoing message. The language of the predefined outgoing message can be changed in the Voice Language menu (see page 51).

Personalised Outgoing Messages

If you set your outgoing message as Personalised, you can either play the existing outgoing message or record your own outgoing message.

Playing your Personalised Outgoing Message

- 1. Scroll 🗄 to Play message and press SELECT.
- 2. The existing outgoing message will be played and the screen will return to previous menu once it has finished playing.

If there is no existing outgoing message, the predefined outgoing message is played.

Recording your Personalised Outgoing Message

I. Scroll 🗄 to Record message and press - SELECT.

The maximum length of an outgoing message is 2 minutes.

 Press - START to start recording and press - STOP to end the recording. The recorded message will be played and the screen will return to the previous menu once it has finished playing.

When you record an outgoing message, the previous one is overwritten automatically.

VIP mode

ΕN

This feature is available only if you have subscribed to Caller Line Identification from your network provider. When VIP Mode is activated, the phone will play a personalised VIP greeting message for the members in the VIP list when they call you.

VIP Mode is automatically activated if there is a number in the VIP list.

The following options are available in VIP Mode:

VIP List	Add or delete numbers from the VIP list (maximum 6 numbers).
Answer Only	Record and play the outgoing message for the VIP list in Answer Only mode.
Answ. & Record	Record and play the outgoing message for the VIP list in Answ. & Record mode.

Add VIP numbers

- 1. Press MENU, scroll (‡) to Answer Machine and press SELECT, scroll (‡) to Answ. Mode and press SELECT.
- 2. Scroll 🕆 to VIP Mode and press SELECT.
- 3. Press SELECT to enter the VIP List.
- 4. The numbers in the VIP list will be displayed. If it has not been set before, the screen will display Empty.
- 5. Scroll 🔅 to select an entry and press SELECT.
- 6. Press SELECT to select Add.
- 7. Scroll (‡) to select a number from the phonebook and press SELECT to add the entry into the VIP list.

8. You can then set the answering mode as Answer Only or Answ. & Record, and choose to set your outgoing message as Predefined or Personalised (special VIP message). Refer to "Predefined Outgoing Messages" and "Personalised Outgoing Messages" above for the steps to record and play your outgoing messages for the VIP list.

Delete VIP numbers

- I. Press SELECT to enter the VIP List.
- 2. The numbers in the VIP list will be displayed.
- 3. Scroll 🔅 to select an entry and press SELECT.
- 4. Scroll 🔅 to Delete and press SELECT to delete.

Answer On/Off

Turn answering machine On/Off

- 1. Press MENU, scroll 🔅 to Answer Machine and press SELECT, scroll 🤅 to Ans. On/Off and press SELECT.
- 2. Scroll 🗄 to On or Off and press SELECT to confirm.

Answering Machine settings

1. Press — MENU, scroll (‡) to Answer Machine and press — SELECT, scroll (‡) to Ans. Settings and press — SELECT.

Ring delay

This is the number of rings before the answering machine answers and starts playing your greeting message. You can set the answering machine to start playing your greeting message after 1 to 7 rings or Toll saver. The default ring delay is 5.

- 1. Press MENU, scroll (‡) to Answer Machine and press SELECT, scroll (‡) to Ans. Settings and press SELECT, press SELECT to enter Ring delay.
- 2. Scroll (‡) to your desired ring delay setting (1 to 7 rings or Toll saver) and press SELECT to confirm.

Toll saver mode can save you the cost of a long-distance call when you check your messages remotely. If there are new messages in your answering machine, the outgoing message will start playing after 3 rings. If there are no new messages, the outgoing message will be played after 5 rings. Hence, if you want to check if you have any messages without incurring call charges, you can hang up the call after the 4th ring.

EN

Telephone Answering Machine (TAM)

Remote control access

This feature lets you check your messages, or otherwise operate your answering machine, by calling the answering machine and entering a remote access code (which is the same as your Master PIN code) on a tone dialling phone. To prevent unauthorised access to your answering machine, your Master PIN code must be changed (see page 42).

Activate/Deactivate remote access

- I. Press MENU, scroll ‡ to Answer Machine and press SELECT, scroll ‡ to Ans. Settings and press SELECT, scroll ‡ to Remote access and press SELECT.
- 2. The current selected option is highlighted.
- 3. Scroll 🗄 to Activated or Deactivated and press SELECT to confirm.

Remote access code is to prevent unauthorised access of the answering machine from external callers. The remote access code is the same as the Master PIN of the phone. Your Master PIN code must be changed (see page 42) before you can access this feature.

Controlling the answering machine from an external call

- 1. From your external phone, dial home. The answering machine answers and starts playing your greeting message. Within 8 seconds, press # key.
- Enter the remote access code (same as your Master PIN code). If the code is not correct, an error tone will be emitted. After the error tone is emitted, you can try to press the remote access code again until you enter the correct number.

The answer machine will drop the line immediately if there is no detection of the master PIN entry within 8 seconds.

3. If the access code is correct, a validation tone can be heard. If there are new messages, all the new messages will be played immediately and then stop when there are no more new messages. If there are no new messages, the answering machine will not play any messages.

The following table indicates how to access the below features during remote access procedure:

Ĭ	Replay current message or go to previous message.
and S	Play old messages or stop them.
ŝ	Go to next message.
u u	Delete current message.
O	Turn the answering machine on/off.

Call screening

Handset call screening

If Handset Call screening is set to On, you may press (to switch between the loudspeaker and earpiece mode. If you decide to pick up the call, press (, Once the call has been picked up, the recording will stop automatically. If you press (), the call will be cut off and the recording will be ignored.

Set Handset Call Screening

- Press MENU, scroll ¹/₂ to Answer Machine and press SELECT, scroll ¹/₂ to Ans. Settings and press SELECT, scroll ¹/₂ to HS Screening and press SELECT.
- 2. The last selected option is highlighted.
- 3. Scroll 🔄 to On or Off and press 📑 SELECT to confirm.

If you have multiple handsets, only I handset can enable handset call screening for each call.

Voice Language

This menu allows you to change the language of the predefined outgoing message. The availability of this menu and the language options available are country dependent.

To set voice language

- Press MENU, scroll ⁺ to Answer Machine and press SELECT, scroll ⁺ to Ans. Settings and press SELECT, scroll ⁺ to Voice Language and press SELECT.
- 2. The current selected language is highlighted.
- 3. Scroll 🔹 to your preferred language and press 🔄 SELECT to confirm. A validation tone is emitted and the screen returns to previous menu.

Troubleshooting

Troubleshooting of the phone

Please refer to the following website for more information on Philips web support: www.philips.com/support

Problem	Causes	Solution
The 💷 icon is not blinking	Bad battery contact	Move the handset slightly
when the handset is placed on the base	Dirty contact	 Clean the battery contact with a cloth moistened with alcohol
	Battery is full	 No need to charge
No dialling tone	• No power	 Check the connections. Reset the phone: unplug and plug back in the mains
	Batteries are empty	Charge the batteries for at least 24 hours
	• You are too far from the base station	• Move closer to the base station
	Wrong line cable	Use the line cable provided
	 Line adaptor (when needed) is not connected to the line cord 	Connect the line adaptor (when needed) to the line cord
Poor audio quality	• You are too far from the base station	Move closer to the base station
	 The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes 	• Move the base station at least one metre away from any elec- trical appliances
The 📗 icon is blinking	• Handset is not registered to the base station	Register the handset to the base station
	• You are too far from the base station	Move closer to the base station
The copy from my mobile phone SIM card to ID937 phonebook is not complete.	Only phonebook entries from your mobile phone SIM card will be transferred; the phonebook entries that are stored on your mobile phone memory will not be transferred.	Transfer the phonebook entries that are on your mobile phone memory to your mobile phone SIM card and then to your ID937.

Troubleshooting

Problem	Causes	Solution
The handset displays "not available"	 The procedure to add a handset has failed 	 Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset (see page 41) Remove and place back the handset batteries
• When attempting to add another handset to the base station	 Maximum number of handsets (6) has been reached Data station is closed, burget 	 Unregister a handset so as to register the new handset Wait until it is available
• When using a handset	 Base station is already busy with another handset 	• vvait until it is available
Noise interference on your radio or television	Your ID937 base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far away as possible
Caller Line Identification (CLI) service does not work	The service is not activated	Check your subscription with your network operator
No ring tone	The ring tone is deactivated	Increase the volume
A phonebook entry cannot be stored	The phonebook is full	Delete an entry to free memory

Troubleshooting

Troubleshooting of the Answering Machine

Problem	Causes	Solution
The answering machine does not record messages	 Memory is full The ANSWER ONLY mode has been activated 	 Delete old messages Activate Answ. & Record mode (see "Answering machine mode" on page 47)
Remote control access does not work	• Remote control access has not been activated	 Activate Remote control access (see "Remote control access" on page 50)
Cannot record outgoing message	Memory is full	Delete old messages
The ID937 hangs up during remote access	• You have not changed your Master PIN code	 To prevent unauthorised access to your answering machine, your Master PIN code must be changed. To change PIN code, see page 42
	 You have taken more than 8 seconds to enter the Master PIN code 	Enter the Master PIN code within 8 seconds
The answering machine stops automatically	Memory is fullMessage exceeds 3 minutes	 Play and delete old messages Messages must not exceed 3 minutes

Information

Electric, Magnetic and Electromagnetic Fields ("EMF")

- 1. Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
- One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
- 3. Philips is committed to develop, produce and market products that cause no adverse health effects.
- 4. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
- 5. Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

Conformity

The Declaration of conformity is available on www.p4c.philips.com.

Hereby, Philips Consumer Electronics, BLC P&ACC, declares that the ID937x is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Important Information

NOTICE: This product meets the applicable Industry Canada technical specifications.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

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Information

Recycle your batteries

Do not dispose your rechargeable batteries. Call the toll fee number 1-800-822-8837 to get instructions on how to recycle your batteries.



The RBRC[®] Seal on the nickel metal hydride battery indicates that Philips Royal Electronics is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC[®] program provides a convenient alternative to placing used nickel metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Philips's participation in RBRC[®] makes it easy for you to drop off the spent battery at local retailers participating in the RBRC[®] program or at authorized Philips product service centers.

Please call I-800-8-BATTERY for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Philips's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

Service Centers

Call Center (USA and Canada): 800-233-8413

E-mail support: accessorysupport@philips.com

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