# COVER L9 PS1946C1

# Return your Warranty Registration card today to ensure you receive all the benefits you're entitled to.

Once your PHILIPS MAGNAVOX purchase is registered, you're eligible to receive all the privileges of owning a PHILIPS MAGNAVOX product. So complete and return the Warranty Registration Card enclosed with your purchase at once. And take advantage of these important benefits.

## Warranty Verification

Registering your product within 10 days confirms your right to maximum protection under the terms and conditions of your PHILIPS MAGNAVOX warranty.

## Owner Confirmation

Your completed Warranty Registration Card serves as verification of ownership in the event of product theft or loss.

## <u>Model</u> Registration

Returning your Warranty Registration Card right away guarantees you'll receive all the information and special offers which you qualify for as the owner of your model.

# Congratulations on your purchase, and welcome to the "family!"

## DHILIPS MAGNAVOX



## Dear PHILIPS MAGNAVOX product owner:

Thank you for your confidence in PHILIPS MAGNAVOX. You've selected one of the best-built, bestbacked products available today. And we'll do everything in our power to keep you happy with your purchase for many years to come.

As a member of the PHILIPS MAGNAVOX "family," you're entitled to protection by one of the most comprehensive warranties and outstanding service networks in the industry.

What's more, your purchase guarantees you'll receive all the information and special offers for which you qualify, plus easy access to accessories from our convenient home shopping network.

And most importantly you can count on our uncompromising commitment to your total satisfaction. All of this is our way of saying welcome—and thanks for investing in a PHILIPS MAGNAVOX product. Sincerely,

Robert Minkhorst President and Chief Executive Officer

P.S. Remember, to get the most from your PHILIPS MAGNAVOX product, you must return your Warranty Registration Card within 10 days. So please mail it to us right now!

# Know these **Safety** symbols



This "bolt of lightning" indicates uninsulated material within your unit may cause an electrical shock. For the safety of everyone in your household, please do not remove product covering.

The "exclamation point" calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE.

CAUTION: To prevent electric shock, match wide blade of plug to wide slot, and fully insert.

ATTENTION: Pour éviter les chocs électriques, introduire la lame la plus large de la fiche dans la borne correspondante de la prise et pousser jusqu'au fond.

## HILIPS MAGNAVOX Visit our World Wide Web Site at http://www.philipsmagnavox.com

## **SAFETY INSTRUCTIONS - Read before operating equipment**

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions which you should be particularly aware of.

- 1. **Read Instructions** All the safety and operating instructions should be read before the appliance is operated.
- 2. Retain Instructions The safety and operating instructions should be retained for future reference.
- 3. Heed Warnings All warnings on the appliance and in the operating instructions should be adhered to.
- Follow Instructions All operating and use instructions should be followed.
- 5. Water and Moisture The appliance should not be used near water for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement or near a swimming pool, etc.
- 6. Carts and Stands The appliance should be used only with a cart or stand that is recommended by the manufacturer.



An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.

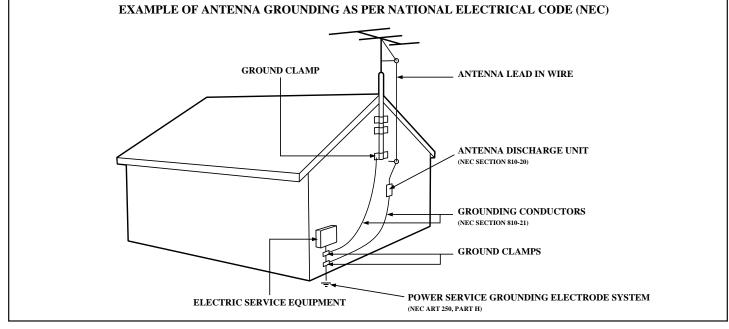
- 6B. Tilt/Stability All televisions must comply with recommended international global safety standards for tilt and stability properties of its cabinet design.
  - Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet which could ultimately overturn the product.
  - Also, do not endanger yourself, or children, by placing electronic equipment/toys on the top of the cabinet. Such items could unsuspectingly fall from the top of the set and cause product damage and/or personal injury.
- 7. Wall or Ceiling Mounting The appliance should be mounted to a wall or ceiling only as recommended by the manufacturer.
- 8. Ventilation The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or, placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings.
- Heat The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
- Power Sources The appliance should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.

- **11. Power-Cord Protection** Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the appliance.
- **12.** Cleaning The appliance should be cleaned only as recommended by the manufacturer.
- **13. Power Lines** An outdoor antenna should be located away from power lines.
- 14. Outdoor Antenna Grounding If an outside antenna is connected to the receiver, be sure the antenna system is grounded so as to provide some protection against voltage surges and built up static charges.

Section 810 of the National Electric Code, ANSI/NFPA No. 70-1984, provides information with respect to proper grounding of the mats and supporting structure grounding of the lead-in wire to an antenna discharge unit, size of grounding connectors, location of antennadischarge unit, connection to grounding electrodes and requirements for the grounding electrode. See Fig. below.

- **15.** Non-use Periods The power cord of the appliance should be unplugged from the outlet when left unused for a long period of time.
- **16. Object and Liquid Entry** Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through openings.
- Damage Requiring Service The appliance should be serviced by qualified service personnel when:
  - A. The power supply cord or the plug has been damaged; or
  - B. Objects have fallen, or liquid has been spilled into the appliance; or
  - **C.** The appliance has been exposed to rain; or
  - D. The appliance does not appear to operate normally or exhibits a marked change in performance; or
  - E. The appliance has been dropped, or the enclosure damaged.
- **18. Servicing** The user should not attempt to service the appliance beyond that described in the operating instructions. All other servicing should be referred to qualified service personnel.

**Note to the CATV system installer:** This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.



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#### Here are a few of the special features built into this new Color Television:

SmartLock<sup>TM</sup> feature allows you to block the viewing of certain channel or external audio/video connections were you might not want your children viewing inappropriate material.

Infrared Remote Control works your TV set.

Standard broadcast (VHF/UHF) or Cable TV (CATV) channel capability.

Stereo TV with built-in audio amplifier and twin speaker system for receiving TV programs broadcast in stereo sound. This TV can actually detect if the signal being received is Stereo and adjust for it.

**Closed Captioning** allows the viewer to read TV program dialogue or voice conversations as onscreen text.

Automatic Programming of Channels for quick and easy selection of favorite stations available in your area.

Onscreen Features (in either English, French, or Spanish) show helpful messages for setting of TV controls.

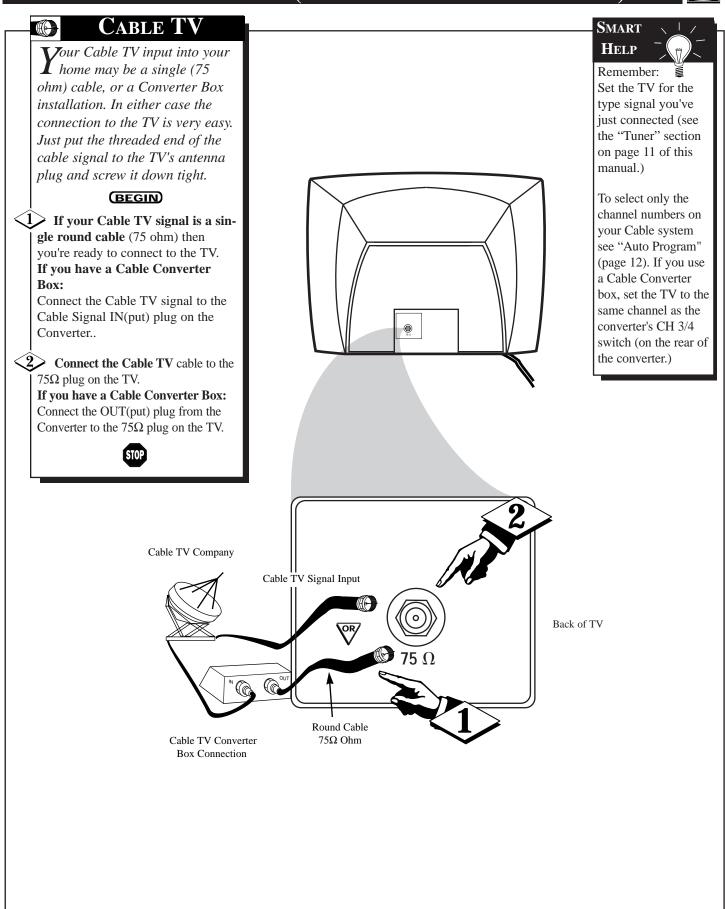
Sleeptimer automatically turns the TV OFF at preset times.

NOTE: This owner's manual is used with several different television models. Not all features (and drawings) discussed in this manual will necessarily match those found with your television system. This is normal and does not require you contacting your dealer or requesting service.

SmartLock<sup>TM</sup> is a registered trademark of the Philips Consumer Electronics Company.

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## HOOKING UP YOUR TV (BASIC CABLE TV CONNECTIONS)



## HOOKING UP YOUR TV (BASIC ANTENNA TV CONNECTIONS)

## ANTENNA

(10)

combination antenna receives **I**normal broadcast channels (VHF 2-13 and UHF 14-69). Your connection is easy since there is only one  $75\Omega$  (ohm) antenna plug on the back of your TV - and that's where the antenna goes.

#### (BEGIN)

1 If your antenna has a round cable (75 ohm) on the end, then you're ready to connect it to the TV. If your antenna has flat twin-lead wire (300 ohm), you first need to attach the antenna wires to the screws on a 300 to 75 ohm adapter.

**2** Push the round end of the adapter (or antenna) onto the  $75\Omega$ plug on the rear of the TV. If the round end of the antenna wire is threaded, screw it down tight.

STOP

Note: For homes with separate UHF and VHF antennas you will need an optional combiner to connect to the TV. U/V Combiner Back of TV 75-300 Ohm Adapter

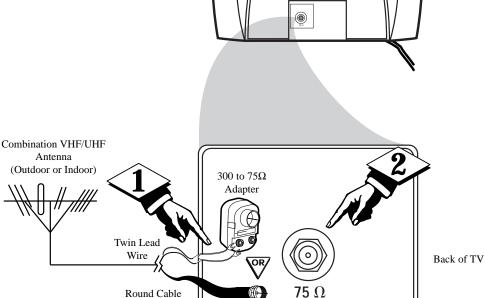
### SMART Help



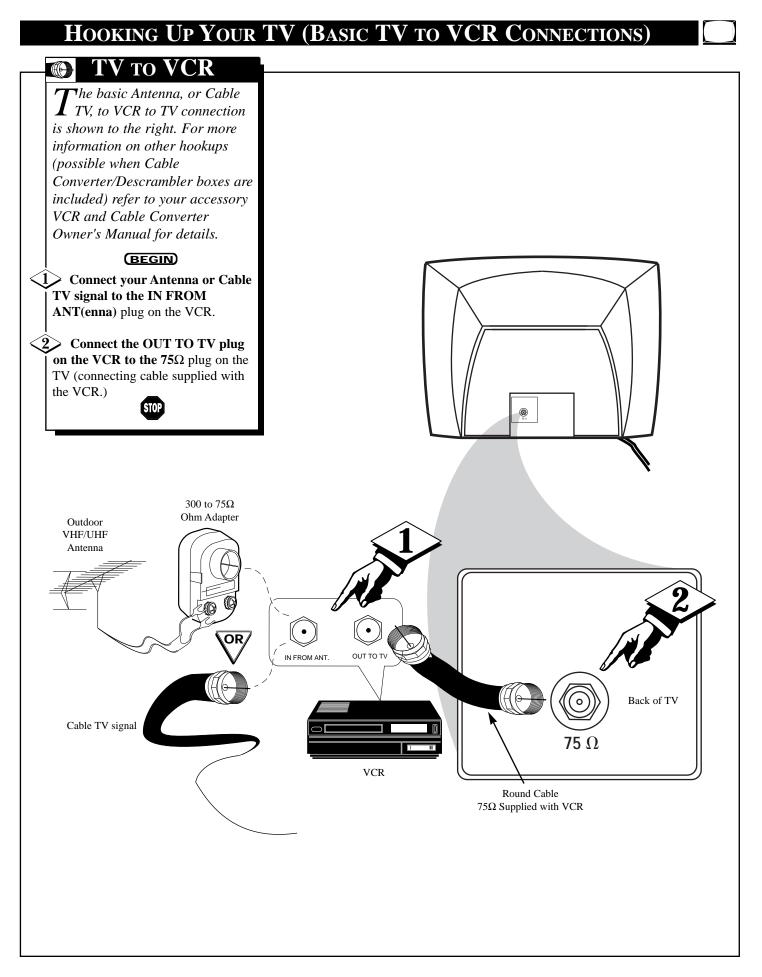
Remember: Be sure to set the TV for the type signal you've connected (see the "Tuner" section on page 11 of this manual.)

To set the TV to select only the channel numbers in your area see how to "Program" or "Add" channels in the TV's memory on page 12 (Auto Program section).

To order any optional accessory contact your dealer or the Philips Parts Center at 1-800-851-8885.



 $75\Omega$ 



## **BASIC TV/REMOTE OPERATIONS**

## **TELEVISION**

#### (BEGIN)

**Press the POWER button** to turn the TV ON.

Press the VOLUME + button to increase the sound level or the VOLUME – button to lower the sound level.

**Pressing both buttons at the same time** will display the onscreen menu. Once in the menu, use these button to make adjustments or selections.

3 Press the CHANNEL UP ▲ or DOWN ▼ button to select TV channels.



## Remote

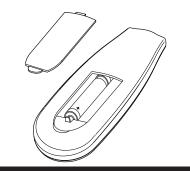
#### **BATTERY INSTALLATION**

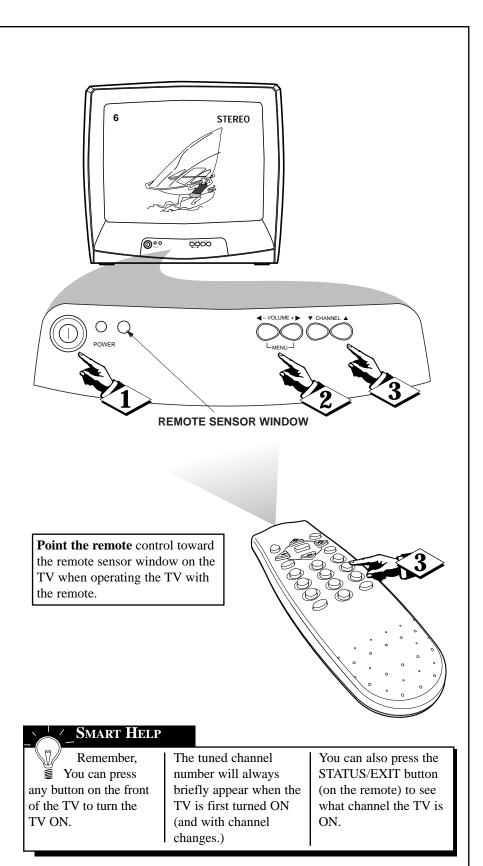
T o load the supplied batteries into the remote:

**1. Remove the battery compart-ment lid** on the back of the remote.

**2.** Place the batteries (2-AAA) in the remote. Be sure the (+) and (-) ends of the batteries line up correctly (inside of case is marked.)

#### 3. Reattach the battery lid.

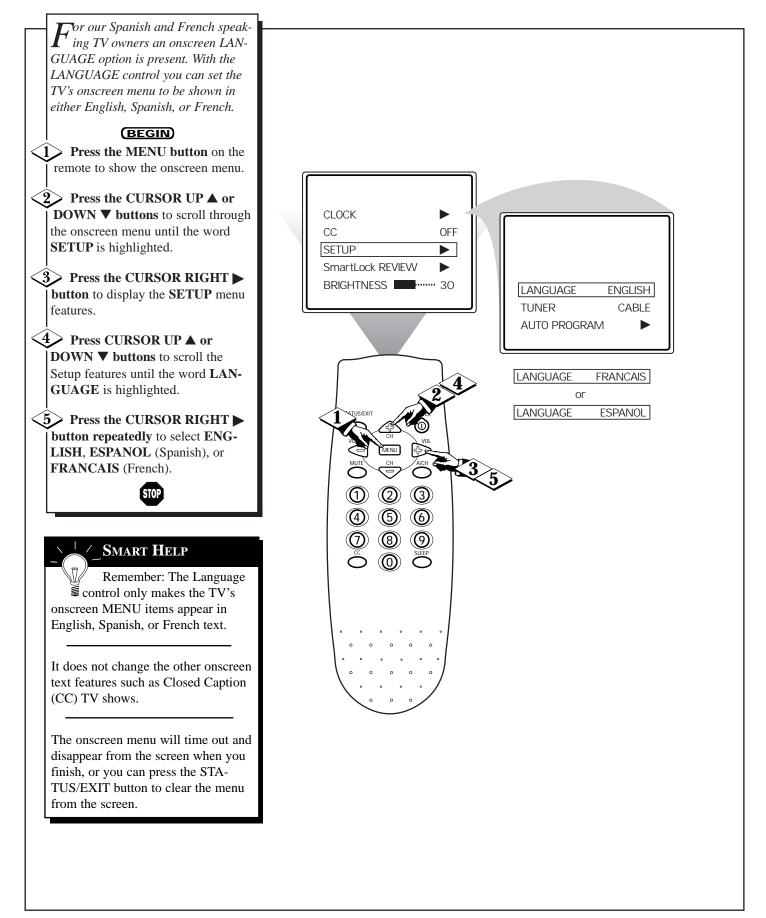




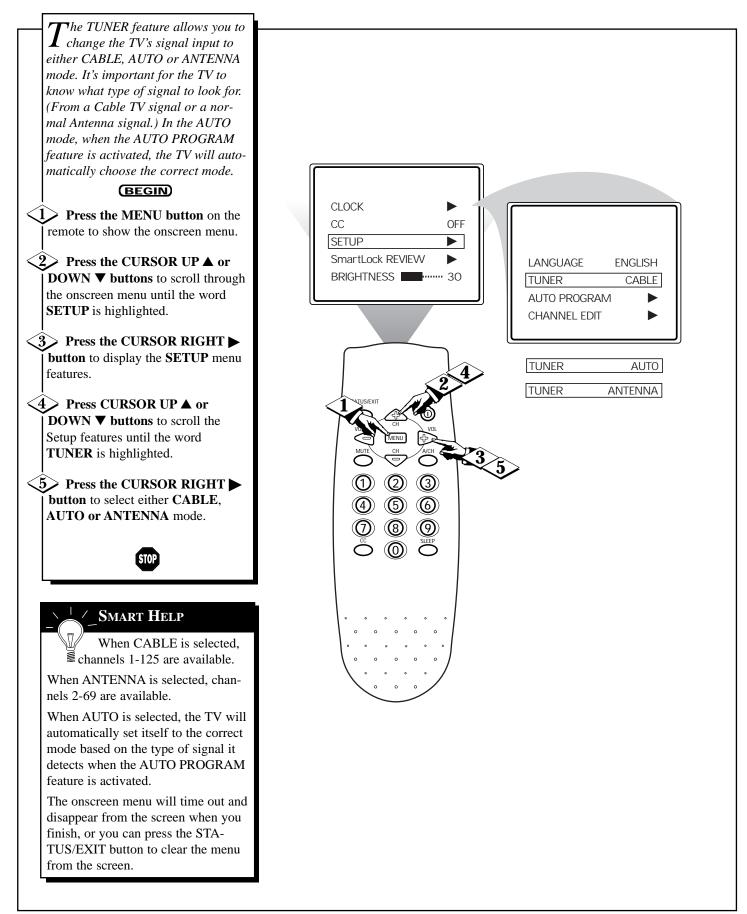
## **TV REMOTE BUTTONS**

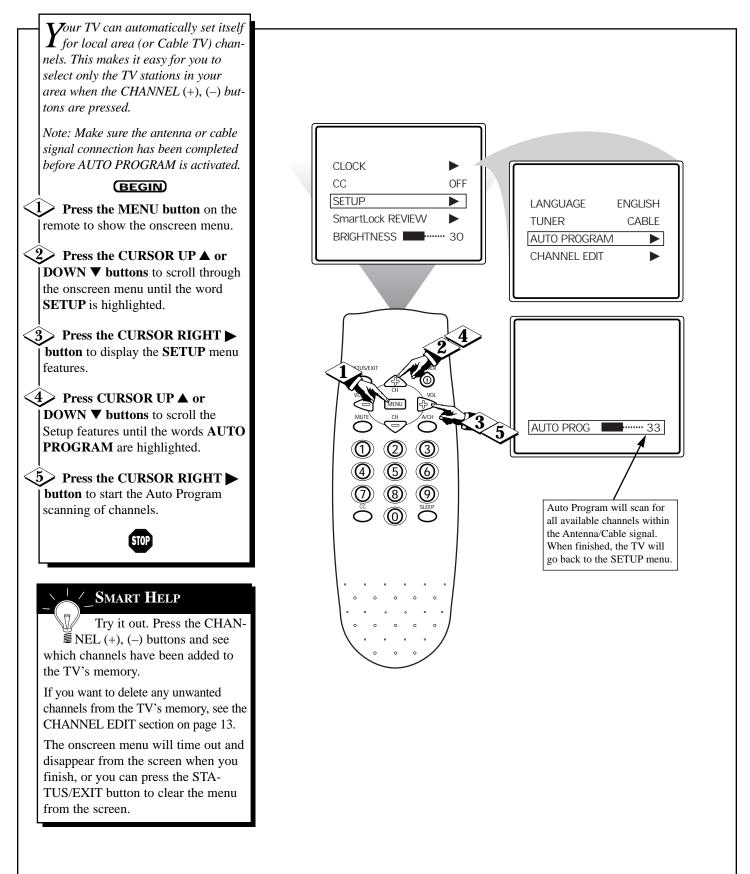
| Power Button<br>Press to turn the TV ON and OFF.  |                   |
|---|-------------------|
| <u>Channel (+), (–) Buttons</u><br>Press to change the tuned channel.                         |                   |
|   |                   |
| <u>Status/Exit Button</u><br>Press to see the current channel number on the TV screen.        |                   |
| Also press to clear the TV screen after control adjustments.                                  | STATUS/EXIT POWER |
| Cursor Buttons  |                   |
| Use these buttons to select and adjust the TV's onscreen                                      | VOL CH VOL        |
| menu.   |                   |
| Volume (+), (-) Buttons   | MUTE CH A/CH      |
| <u>Volume (+), (-) Buttons</u><br>Press to adjust the TV sound level.                         |                   |
| Mute Button   |                   |
| Press to turn the sound OFF on the TV. Press again to return the sound to its previous level. |                   |
|   |                   |
| Menu Button —   |                   |
| Press for the onscreen menu to appear. Pressing the menu                                      |                   |
| button after menu selections are made will return you to                                      |                   |
| the previous menu screen or eliminate the menu from the display.                              |                   |
| A/CH Button   | CC SLEEP          |
| Press to toggle between the currently viewed channel and the                                  |                   |
| previously viewed channel.  |                   |
| Number Buttons  |                   |
| Press the number buttons to select TV channels. For single                                    |                   |
| channel entries, press the numbered button of the channel                                     |                   |
| you desire. The TV will pause for a few seconds before  |                   |
| changing to the selected channel. For channels 100 and  |                   |
| above, press "1" first, then the next two numbered buttons.                                   |                   |
| CC Protter  |                   |
| <u>CC Button</u><br>Press to select Closed Caption options within the menu.                   |                   |
| Sleep Button  |                   |
| Press to set the TV to automatically turn itself OFF.   | 0 0 0 0 0         |
|   | 0 0 0 0           |
|   | 0 0 0 0           |
|   |                   |
|   |                   |
|   |                   |
|   |                   |

## USING THE LANGUAGE CONTROL

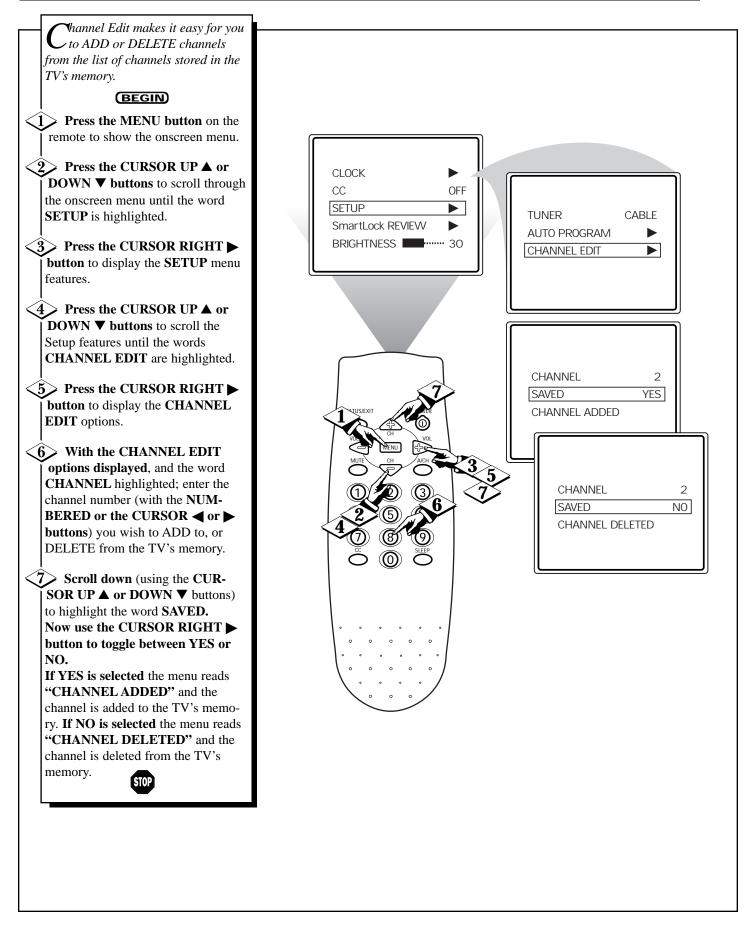


## USING THE TUNER CONTROL

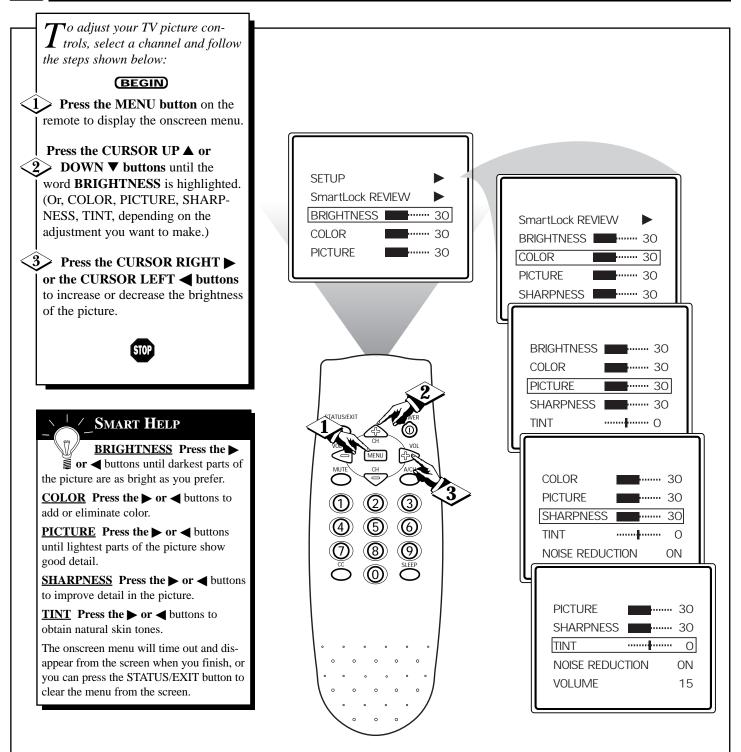




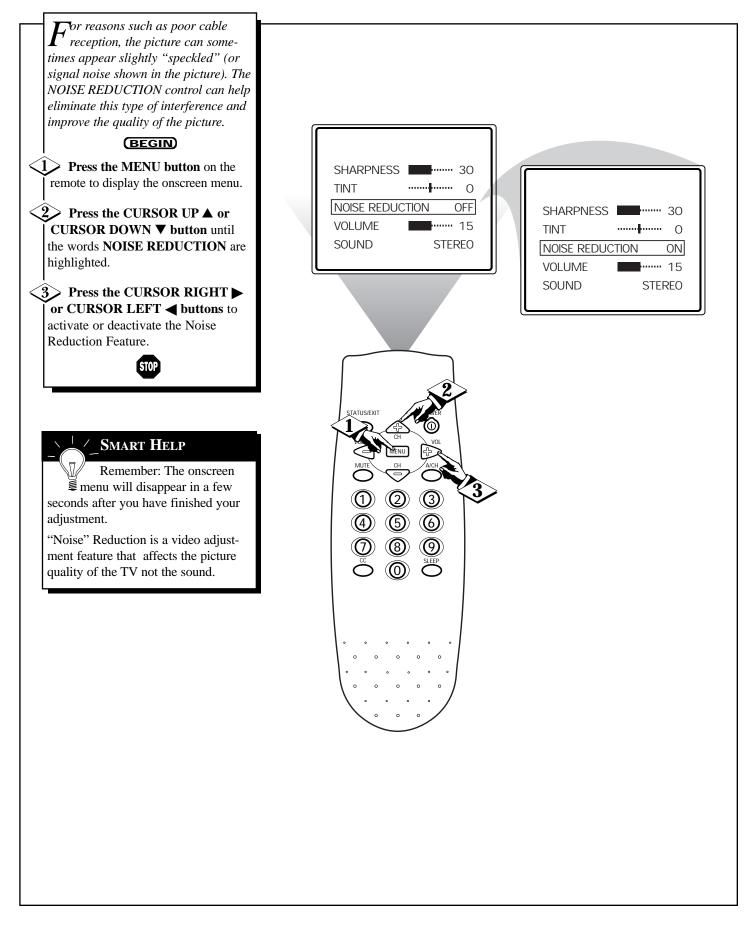
## HOW TO ADD AND DELETE CHANNELS



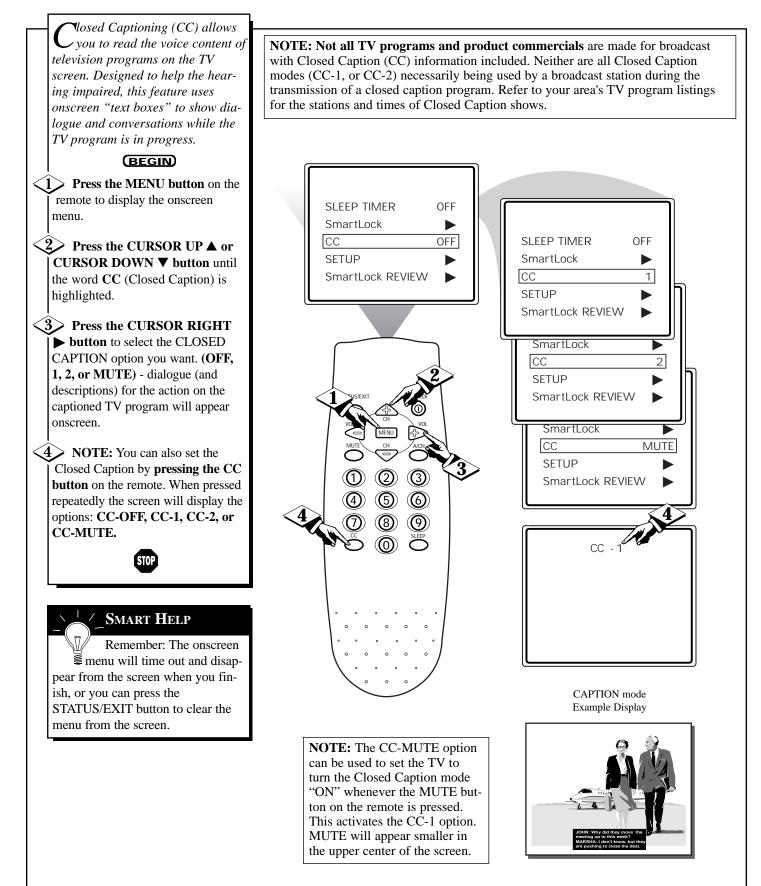
## How to Adjust the TV Picture



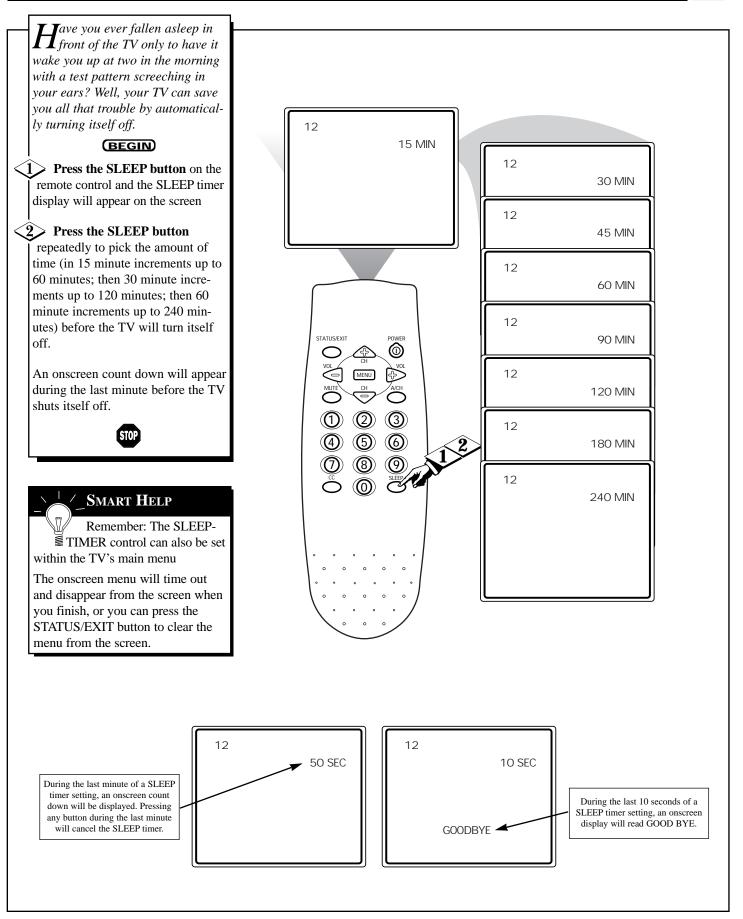
## **ACTIVATING THE NOISE REDUCTION (PICTURE) CONTROL**



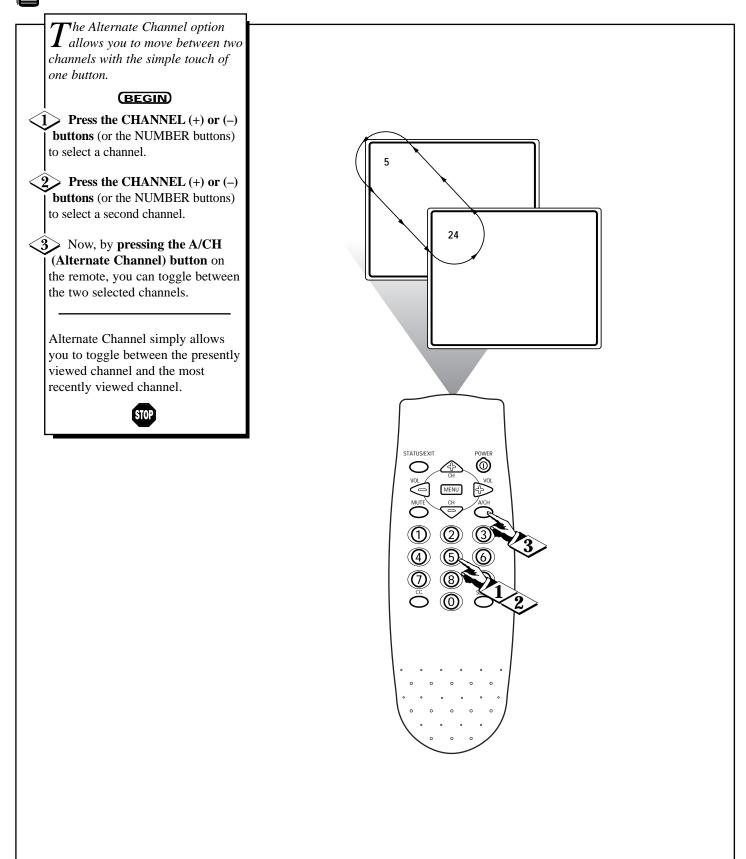
## **USING THE CLOSED CAPTION CONTROL**



## USING THE SLEEPTIMER CONTROL



## Using the TV's Alternate Channel Button



## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL

**T**he SmartLock feature is an integrated circuit that receives and processes data sent by broadcasters, or other program providers, that contain program content advisories. When programmed by the viewer, a TV with SmartLock can respond to the content advisories and block program content that may be found objectionable (such as offensive language, violence, sexual situations, etc.). This is a great feature to censor the type of viewing children may watch.

Over the next few pages you'll learn how to block channels and certain rated programming. Below *is a brief explanation of some terms* and ratings you will find in the SmartLock feature.

#### SmartLock offers various **BLOCKING OPTION controls** from which to choose:

**MASTER DISABLE:** This is what might be called the "master switch" for SmartLock. When in the ON position, ALL blocking/censoring is turned off (or disabled). When in the OFF position, ALL blocking based on specifically blocked settings will take place.

BLOCK UNRATED: ALL unrated programs based on the Movie Ratings or Parental (TV) Guidelines can be blocked if this feature is set to ON and the MASTER DISABLE feature is set to OFF.

BLOCK NO RATINGS: ALL programming with NO content advisory data can be blocked if this feature is set to ON and the MASTER DIS-ABLE feature is set to OFF.

After an access code has been programmed, you can block up to  $\overline{5}$ individual channels. But more than just blocking channels, certain blocking options exist which will block programming based on ratings patterned by the Motion Pictures Association of America and TV broadcasters. (See description of ratings on this page.)

G OFF PG OFF PG-13 OFF IR ON NC-17 ΟN Х ON

**MOVIE RATINGS** 

(MOTION PICTURE ASSOCIATION OF AMERICA)

G: General Audience - All ages admit-

ted. Most parents would find this pro-

gram suitable for all ages. This type of

programming contains little or no vio-

sexual dialogue or situations.

suggestive dialogue.

lence, no strong language, and little or no

PG: Parental Guidance Suggested - This programming contains material that parents

may find unsuitable for younger children.)

It may contain one or more of the follow-

ing: Moderate violence, some sexual situa-

tions, infrequent coarse language, or some

PG-13: Parents Strongly Cautioned - This

programming contains material that parents

may find unsuitable for children under the

age of 13. It contains one or more of the

coarse language, or suggestive dialogue.

specifically designed for adults. Anyone

under the age of 17 should only view this

or adult guardian. It contains one or more

of the following: intense violence, intense

sexual situations, strong coarse language,

NC-17: No one under the age of 17 will

be admitted. - This type of programming

should be viewed by adults only. It con-

X: Adults Only - This type of programming

contains one or more of the following: very

graphic violence, very graphic and explicit

or indecent sexual acts, very coarse and

intensely suggestive language.

tains graphic violence, explicit sex, or

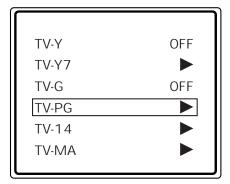
or intensely suggestive dialogue.

crude indecent language.

programming with an accompanying parent

following: violence, sexual situations,

**R:** Restricted - This is programming is



#### **TV PARENTAL GUIDELINES (TV BROADCASTERS)**

TV-Y - (All children -- This program is designed to be appropriate for all children.) Designed for a very young audience, including children ages 2-6. This type of programming is not expected to frighten younger children.

**TV-Y7** - (Directed to Older Children -- This program is designed for children age 7 and above.) It may be more appropriate for children who have acquired the development skills needed to distinguish between make-believe and reality. This programming may include mild fantasy and comic violence (FV).

**TV-G** - (General Audience -- Most parents would find this program suitable for all ages.) This type of programming contains little or no violence, no strong language, and little or no sexual dialogue or situations.

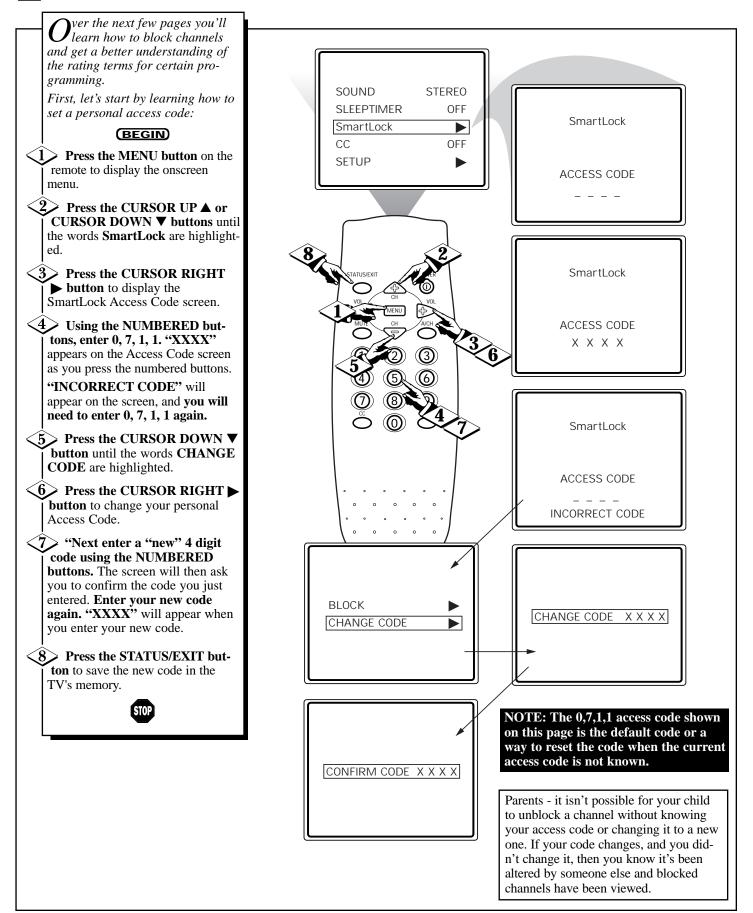
**TV-PG** - (Parental Guidance Suggested -- This program contains material that parents may find unsuitable for younger children.) This type of programming contains one or more of the following: Moderate violence (V), some sexual situations (S), infrequent coarse language (L), or some suggestive dialogue (D).



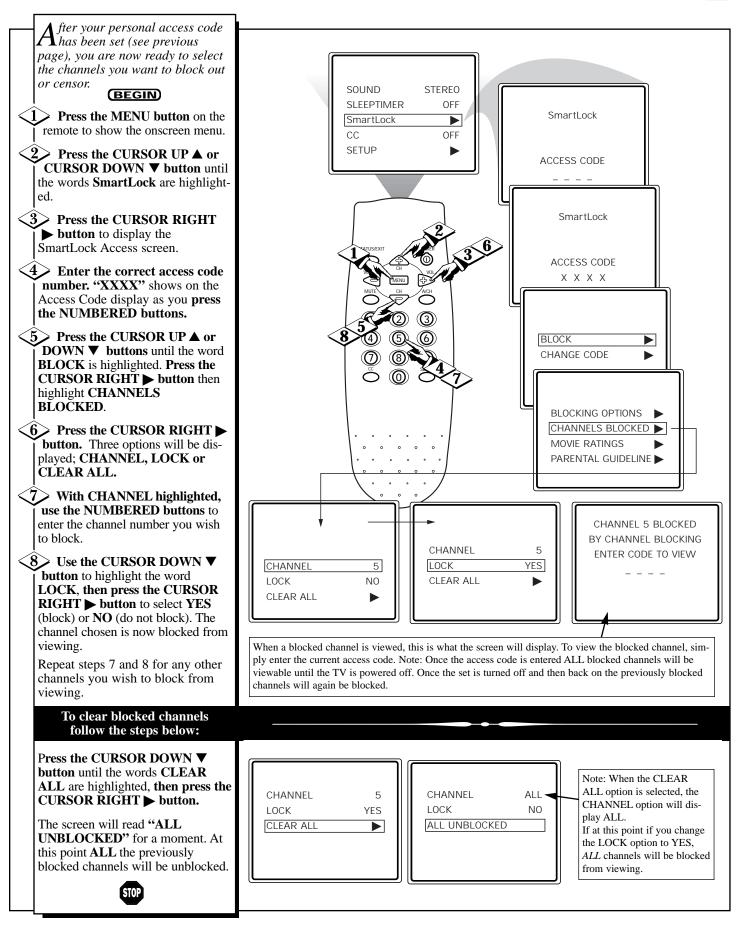
**TV-14** - (Parents Strongly Cautioned -- This program contains some material that many parents would find unsuitable for children under 14 years of age.) This type of programming contains one or more of the following: intense violence (V), intense sexual situations (S), strong coarse language (L), or intensely suggestive dialogue (D).

**TV-MA** - (Mature Audience Only --This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.) This type of programming contains one or more of the following: graphic violence (V), explicit sexual situations (S), or crude indecent language (L).

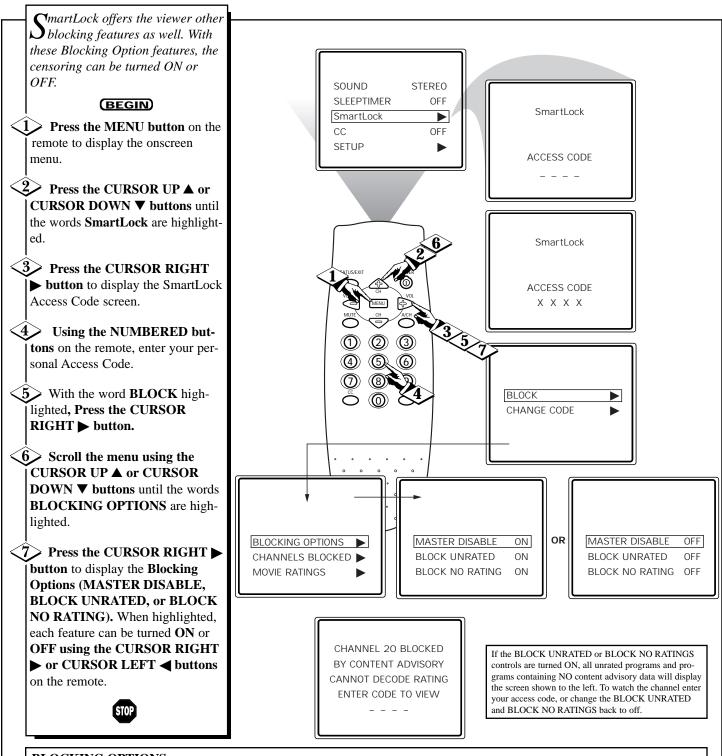
## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (ACCESS CODE)



## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (BLOCK CHANNEL)



## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (BLOCKING OPTIONS)



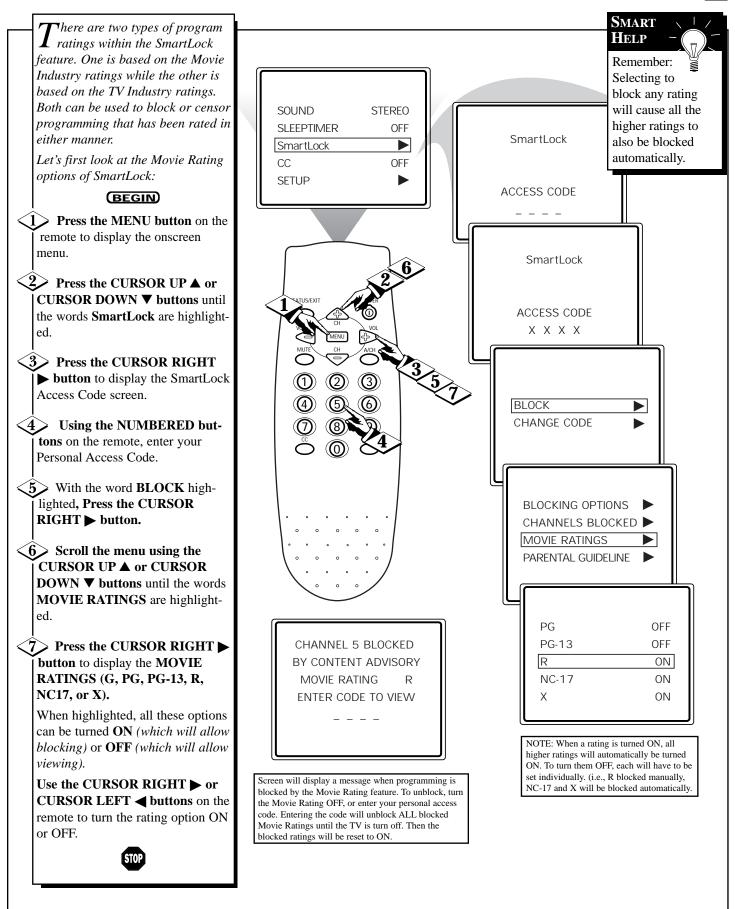
#### **BLOCKING OPTIONS:**

**MASTER DISABLE:** This is what might be called the "master switch" for SmartLock. When in the ON position, ALL blocking/censoring is turned off (or disabled). When in the OFF position, ALL blocking based on specifically blocked settings will take place.

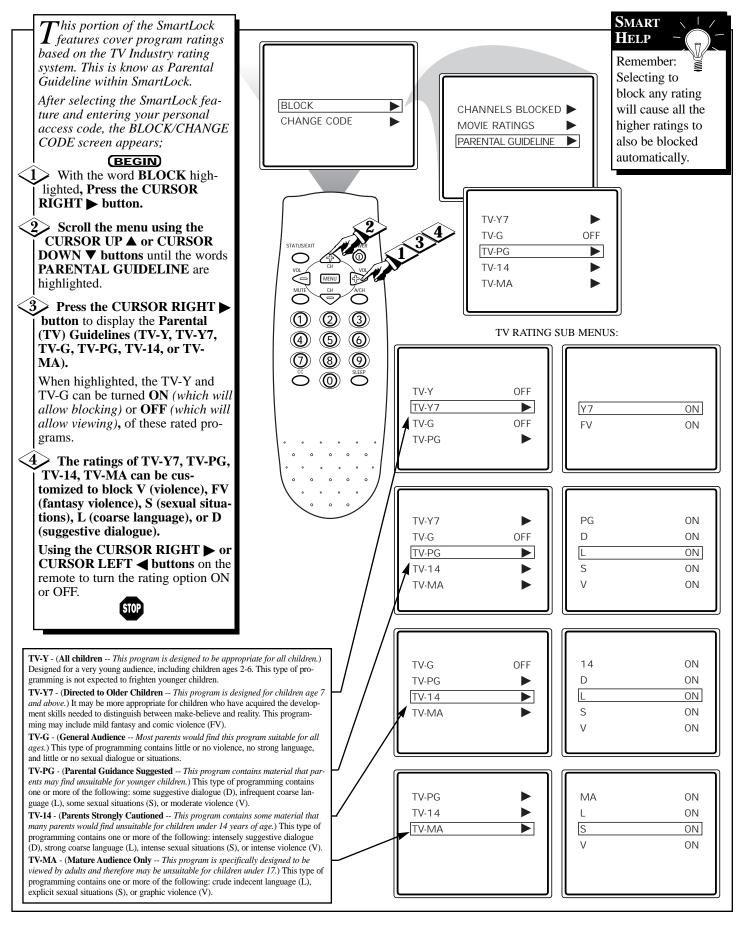
**BLOCK UNRATED:** ALL unrated programs based on the Movie Ratings or Parental (TV) Guidelines can be blocked if this feature is set to ON and the MASTER DISABLE feature is set to OFF.

**BLOCK NO RATINGS:** ALL programming with NO content advisory data can be blocked if this feature is set to ON and the MASTER DISABLE feature is set to OFF.

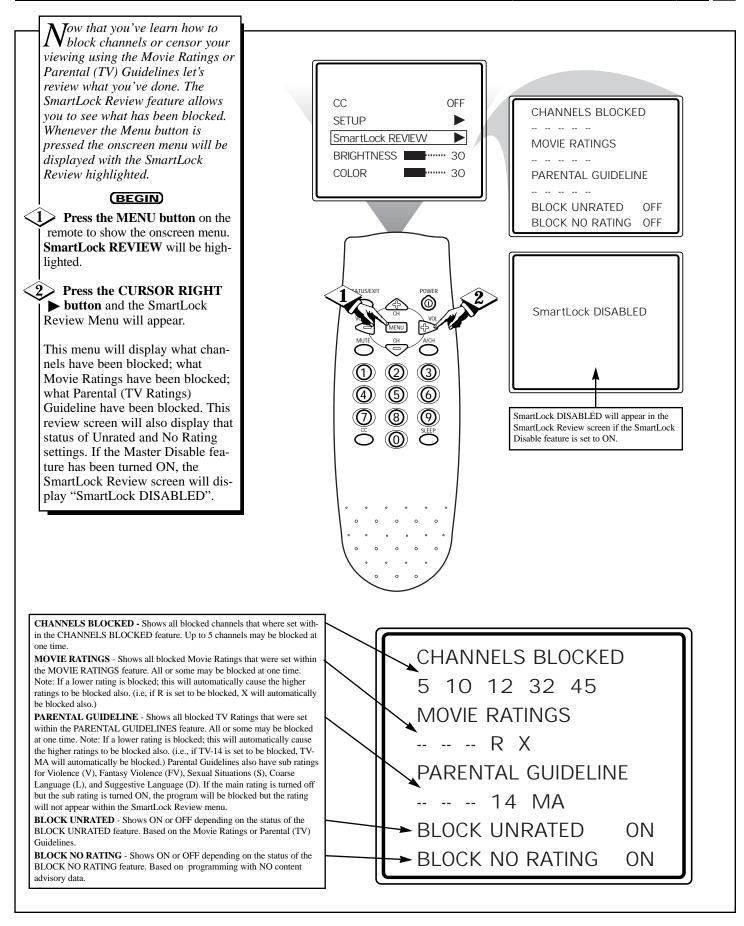
## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (MOVIE RATINGS)

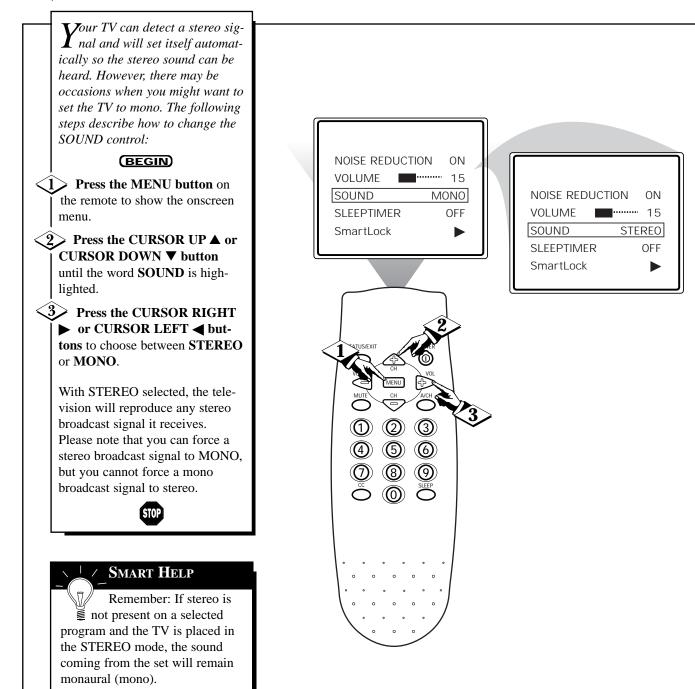


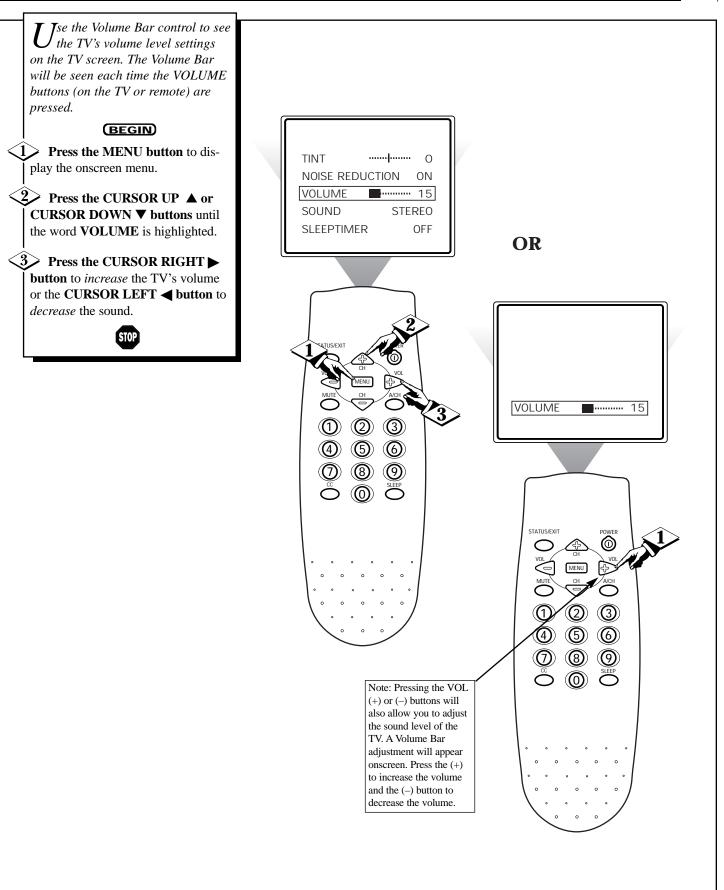
## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (PARENTAL GUIDELINE)



## UNDERSTANDING THE SMARTLOCK<sup>TM</sup> CONTROL (REVIEW SCREEN)









## TIPS IF SOMETHING ISN'T WORKING

| Please make these simple<br>checks before calling for ser-<br>vice. These tips can save you<br>time and money since charges for<br>TV installation and adjustment of<br>customer controls are not cov-<br>ered under your warranty. | CAUTION: A video source (such as a video game, Compact Disc Interactive - CDI, or<br>TV information channel) which shows a constant non-moving pattern on the TV screen,<br>can cause picture tube damage. When your TV is continuously used with such a source<br>the pattern of the non-moving portion of the game (CDI, etc.) could leave an image<br>permanently on the picture tube. When not in use, turn the video source OFF.<br>Regularly alternate the use of such video sources with normal TV viewing. |
|---|--|
| <u>No Power</u>   | <ul> <li>Check the TV power cord. Unplug the TV, wait 10 seconds, then reinsert plug into outlet and push POWER button again.</li> <li>Check that outlet is not on a wall switch. Be sure fuse is not blown on AC Power strip.</li> </ul>  |
| <u>No Picture</u>   | <ul> <li>Check antenna connections. Are they properly secured to the TV's 75 Ω plug?</li> <li>Check the TUNER control for CABLE or ANTENNA setting.</li> </ul>   |
| <u>No Sound</u>   | <ul> <li>Check the VOLUME buttons.</li> <li>Check the MUTE button on the remote control.</li> </ul>  |
| <u>Remote Does Not</u><br><u>Work</u>   | <ul> <li>Check batteries. Replace with AAA Heavy Duty (Zinc Chloride) or Alkaline batteries if necessary.</li> <li>Clean the remote and the remote sensor window on the TV.</li> <li>Check the TV power cord. Unplug the TV, wait 10 seconds, then reinsert plug into outlet and push POWER button again. Be sure fuse is not blown on AC Power strip.</li> <li>Check to be sure TV outlet is not on a wall switch.</li> </ul>   |
| <u>TV Displays Wrong</u><br><u>Channel or No</u><br><u>Channels Above 13</u>  | <ul> <li>Repeat channel selection.</li> <li>Add desired channel numbers (CHANNEL control) into TV memory.</li> <li>Check to be sure the TUNER control is set to the CABLE option.</li> </ul>   |

Cleaning and Care

- To avoid possible shock hazard be sure the TV is unplugged from the electrical outlet before cleaning.
- When cleaning the TV screen take care not to scratch or damage the screen surface (avoid wearing jewelry or using anything abrasive). Wipe the front screen with a clean cloth dampened with water. Use even, easy, vertical strokes when cleaning.
- Gently wipe the cabinet surfaces with a clean cloth or sponge dampened in a solution of cool clear water. Use a clean dry cloth to dry the wiped surfaces.
- Never use thinners, insecticide sprays, or other chemicals on or near the cabinet, as they might cause permanent marring of the cabinet finish.

## **GLOSSARY TO TELEVISION TERMS**

**Coaxial Cable** • A single solid antenna wire normally matched with a metal plug (F-type) end connector that screws (or pushes) directly onto a 75 Ohm input found on the Television or VCR.

**Closed Caption** • Broadcast standard which allows you to read the voice content of television programs on the TV screen. Designed to help the hearing impaired this feature uses onscreen "text boxes" to show dialogue and conversations while the TV program is in progress.

**Direct Audio/Video Inputs** • Located on the rear of the TV these connectors (RCA phono type plug) are used for the input of audio and video signals. Designed for use with VCRs (or other accessories) in order to receive higher picture resolution and offer sound connection options.

**Identify** • Method by which a remote control searches and finds an operating code for another product (such as a VCR or Cable Converter). Once the code has been "identified" then the TV remote can operate and send commands to the other product.

**On Screen Displays (OSD)** • Refers to the wording or messages generated by the television (or VCR) to help the user with specific feature controls (color adjustment, programming, etc.).

**Menu** • An onscreen listing of feature controls shown on the Television screen that are made available for user adjustments.

**Multichannel Television Sound (MTS)** • The broadcast standard that allows for stereo sound to be transmitted with the TV picture. **Programming** • The procedure of adding or deleting channel numbers into the Television's memory circuits. In this way the Television "remembers" only the locally available or desired channel numbers and skips over any unwanted channel numbers.

**Remote Sensor Window** • A window or opening found on the Television control panel through which infrared remote control command signals are received.

**Setup Mode** • Automatic feature control settings made by the TV. Designed for first time setup and use. Settings for signal connections (antenna or cable TV), plus channel program memory are held in the TV's memory (even if the set is unplugged and moved to a new location.)

**Status** • Allows the user to quickly confirm what channel number is currently being viewed. Status can also be used to clear the Television of on screen displays or information (rather than waiting for the displays to "time out" or automatically disappear from the screen).

**Twin Lead Wire** • The more commonly used name for the two strand 300 Ohm antenna wire used with many indoor and outdoor antenna systems. In many cases this type of antenna wire requires an additional adapter (or balun) in order to connect to the 75 Ohm Input terminals designed into the more recent Televisions and VCRs.

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## **Philips Consumer Electronics Company**

**Factory Service Center Locations** 



**NOTE:** If you reside in one of our Philips Factory Service Branch areas (see directory on back), you can contact the nearest Service Branch to obtain efficient and expedient repair for your product. If your product is In-Warranty, you should have proof-of-purchase to ensure No Charge Service. For Out-of-Warranty service, call the location nearest you.

**NOTA:** Si vous résidez dans une des régions desservies par une succursale de service après vente du fabricant Philips (voir liste ci-dessous), vous pourrez contacter la branche de service après vente la plus près de chez vous pour obtenir un service après vente rapide et efficace. Si le produit est sous garantie, il suffira de présenter une preuve d'achat pour bénéficier d'un service sans frais. Pour les produits non couverts par la garantie, contactez le centre le plus près de chez vous.

**NOTA:** Si Ud. reside en una de nuestras zonas para sucursales Philips de servicio al de fábrica (ver directorio más abajo), Ud. puede comunicarse con la sucursal de servicio más cercana para obtener una reparación oportuna y eficaz de su producto. Si su producto está todavía bajo garantía, Ud. debe presentar comprobante de compra para no ocasionar ningunos cargos por servicio. Para servicio después del vencimiento de la garantía, llame al lugar más cercano de los abajo indicados.

#### In Canada

How you can obtain efficient and expedient carry-in, mail-in, or in-home service for your product Please contact Philips at 1-800-661-6162 (French speaking) 1-800-363-7278 (English speaking)

#### <u>Au Canada</u>

Comment obtenir le service après-vente pour les produits apportés ou envoyés par la poste à notre centre de service ou le service à domicile Veuillez contacter philips á: 1-800-661-6162 (Francophone) 1-800-363-7278

#### En el Canadá

Cómo recibir servicio efficiente para su producto, en persona, por correo o a domicillo Favor de comunicarse con Philips al: 1-800-661-6162 (francófono) 1-800-363-7278 (anglófono)

MAC2929 1/99

EL4482-3 Rev. AA 3135 015 07541 Quality service is as close as your telephone! Simply look over the list below for the number of a Factory Service Center near you. Your product will receive efficient and expedient carry-in, mail-in, or in-home service, and you will receive peace of mind, knowing your product is being given the expert attention of Philips' Factory Service. And, if the phone number listed for your area is long distance, call **1-800-242-9225** for Factory Service.

COMMENT OBTENIR NOTRE SERVICE APRÈS VENTE RAPIDE ET EFFICACE SOIT PAR COURRIER, À DOMICILE, OU EN SE PRÉSENTANT À UN CENTRE DE SERVICE PHILIPS. PLUS DE 600 CENTRES DE RÉCEPTION DE PRODUITS À RÉPARER À TRAVERS LE PAYS: CONTACTER LE CENTRE DE SERVICE AUX CONSOMMATEURS LE PLUS PROCHE POUR SAVOIR L'EMPLACEMENT DE CES DÉPÔTS DANS UN RAYON DE 50 À 75 MILES (80 KM À 120 KM) DU CENTRE DE SERVICE LOCAL.

CÓMO OBTENER UN SERVICIO OPORTUNO Y EFICIENTE POR CORREO, EN CASA O EN PERSONA PARA SU PRODUCTO A TRAVÉS DE UN CENTRO PHILIPS DE SERVICIO. MAS DE 600 SITIOS POR TODO EL PAIS PARA LA RECEPCION DE PRODUCTOS NECESITADOS DE REPARACIONES: COMUNICARSE CON EL CENTRO DE SERVICIO DE FABRICA MAS CERCANO PARA ESTOS LUGARES DENTRO DE UN RADIO DE 80 A 120 KM (50 A 75 MILLAS) DEL CENTRO DE SERVICIO LOCAL.

#### GEORGIA

Philips Factory Service of Georgia 200 N. Cobb Pkwy., Suite 120 Marietta, GA 30062 (770) 795-0085

#### FLORIDA

Philips Factory Service of Florida 1911 US Highway 301 North Tampa, FL 33619 (813) 621-8181

#### WESTERN U.S.A.

Philips Factory Service Western Region 681 East Brokaw Rd. San Jose, CA 95112 (408) 436-8566

#### TEXAS

Philips Factory Service of Texas 1110 N. Post Oak Rd., Suite 100 Houston, TX 77055 (713) 682-3990

#### CENTRAL U.S.A.

Philips Factory Service Central US 950 Keynote Circle Brooklyn Heights, OH 44131 (216) 741-3334

#### MICHIGAN

Philips Factory Service of Michigan 25173 Dequindre Madison Heights, MI 48071 (248) 544-2110

#### DALLAS AREA

Philips Factory Service of Dallas 415 N. Main Street, #107 Euless, TX 76040 (713) 682-3990

#### ILLINOIS

Philips Factory Service of Illinois 1279 W. Hamilton Pkwy. Itasca, IL 60143 (630) 775-0990

#### TENNESSEE

Philips Factory Service of East Tennessee 6700 D Papermill Rd. Knoxville, TN 37919 (423) 584-6614

#### MID-ATLANTIC

Philips Factory Service Mid-Atlantic 352 Dunks Ferry Rd. Bensalem, PA 19020 (215) 638-7500

## **COLOR TELEVISION**

90 Days Free Labor

One Year Free Replacement of Parts (Two Years Free Replacement on Color Picture Tube)

This product must be carried in for service.

## WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase.

## WHAT IS COVERED?

Warranty coverage begins the day you buy your product. *For 90 days thereafter*, all parts will be repaired or replaced free, and labor is free. From 90 days to one year from the day of purchase, all parts will be repaired or replaced free, but you pay for all labor charges. From one to two years from the day of purchase, you pay for the replacement or repair of all parts except the picture tube, and for all labor charges. After two years from the day of purchase, you pay for the replacement or repair of all parts, and for all labor charges.

All parts, including repaired and replaced parts, are covered only for the original warranty period. When the warranty on the product expires, the warranty on all replaced and repaired parts also expires.

## WHAT IS EXCLUDED?

Your warranty does not cover:

- labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna systems outside of the product.
- product repair and/or part replacement because of misuse, accident, unauthorized repair or other cause not within the control of Philips Consumer Electronics Company.
- reception problems caused by signal conditions or cable or antenna systems outside the unit.
- a product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- incidental or consequential damages resulting from the product. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. This includes, but is not limited to, prerecorded material, whether copyrighted or not copyrighted.)
- · a product used for commercial or institutional purposes.

#### WHERE IS SERVICE AVAILABLE?

Warranty service is available in all countries where the product is officially distributed by Philips Consumer Electronics Company. In countries where Philips Consumer Electronics Company does not distribute the product, the local Philips service organization will attempt to provide service (although there may be a delay if the appropriate spare parts and technical manual(s) are not readily available).

## MAKE SURE YOU KEEP...

Please keep your sales receipt or other document showing proof of purchase. Attach it to this owner's manual and keep both nearby. Also keep the original box and packing material in case you need to return your product.

#### **BEFORE REQUESTING SERVICE...**

Please check your owner's manual before requesting service. Adjustments of the controls discussed there may save you a service call.

#### TO GET WARRANTY SERVICE IN U.S.A., PUERTO RICO OR U.S. VIRGIN ISLANDS...

Contact a Philips factory service center (see enclosed list) or authorized service center to arrange repair.

(In U.S.A., Puerto Rico and U.S. Virgin Islands, all implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. But, because some states do not allow limitations on how long an implied warranty may last, this limitation may not apply to you.)

### TO GET WARRANTY SERVICE IN CANADA...

Please contact Philips at:

1-800-661-6162 (French Speaking) 1-800-363-7278 (English Speaking)

(In Canada, this warranty is given in lieu of all other warranties. No other warranties are expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose. Philips is not liable under any circumstances for any direct, indirect, special, incidental or consequential damages, howsoever incurred, even if notified of the possibility of such damages.)

#### REMEMBER...

Please record the model and serial numbers found on the product below. Also, please fill out and mail your warranty registration card promptly. It will be easier for us to notify you if necessary.

MODEL # \_ SERIAL #

> YEAR 2000 READY

This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province.

Philips Consumer Electronics Company, P.O. Box 2976, Longview, Texas 75606, (903) 242-4800

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