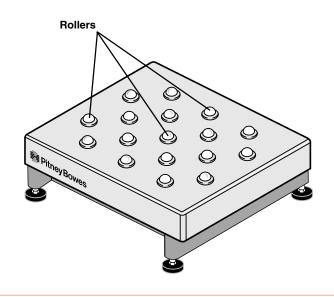
JB6X Series Platform Scale Quick Reference Card

About Your Scale The JB6X Series platform scale is an accessory to your mailing and shipping systems. It allows you to process packages that exceed your system's weight or size limits.

The information provided on this card will help you understand the scale's features and use.

What's What The JB6X Series scale has rollers built into the platform for ease in handling heavy packages. The built-in leveling bubble located under the platform provides a means of leveling the platform.



Safety Precautions

• Use the equipment only for its intended purpose.

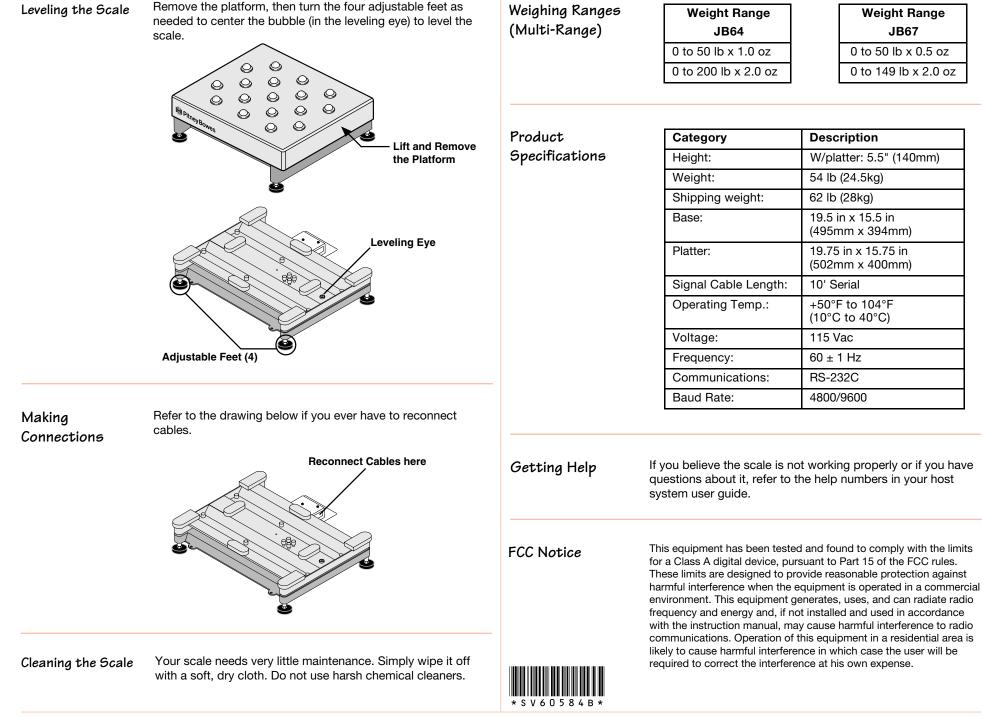
- Place the platform close to an easily accessible wall outlet. Avoid using outlets controlled by wall switches or shared by other equipment.
- To protect against electric shock, plug the AC adapter into a properly grounded wall outlet only.
- DO NOT route the AC adapter cable over sharp edges or trap it between pieces of furniture.

- Safety Precautions
 Do not remove covers; if the platform has been dropped or has had the enclosure stressed in any way, call the Pitney Bowes help number in your host system user guide.
 - Do not place lighted candles, cigarettes, cigars, etc., on the platform.
 - Use only the AC adapter/power supply included with this platform.
 - Always follow the specific occupational safety and health standards prescribed for your workplace.

Warm-up Time 10 minutes.

Troubleshooting

Symptom	Probable Cause	Recommendation
No weight reading.	Scale power supply unplugged.	Ensure scale is plugged into wall outlet and host system.
Negative weight indicator displays.	Heavy object left on scale for a long time.	Ensure no object is touching the scale and press the zero key.
	Zero key pressed with object on scale.	Remove object and press the zero key.
	Scale was not re-zeroed after certain functions were performed.	Press the zero key.
Overweight indicator displays.	Object on platform exceeds scale's maximum weighing capacity.	Remove overweight object and press the zero key.
Scale does not return to zero.	Interference with scale platform.	Remove objects around scale and press the zero key.
Scale does not reach weight capacity.	Platform incorrectly seated or mechanical interference.	Ensure platform correctly seated. Check for foreign matter under platform.
Inconsistent weights.	Air currents moving across platform.	Move scale to another location.
	Scale in motion.	Stabilize scale.
	Platform or item being weighed touching another object.	Clear area around scale.



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