

# **SOHO Internet Telephony PBX System**

# **IPX-600** User's manual

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The is a class B device, In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

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# Revision

User's Manual for PLANET SOHO Internet Telephony PBX System:

Model: IPX-600

Rev: 1.0 (January, 2007)

Part No. EM-IPX600V1

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# Chapter 1 1 Introduction

# Overview

PLANET IPX-600 IP PBX Systems are designed and optimized for the SMB and SOHO daily communications. Due to the IPX-600 is so easy to configure a fully working system with the convenience and cost advantages, the IPX-600 is the next generation voice communication platform for the SOHO and Home Office. Designed as an open, scalable and highly reliable telephony solution, the future IP PBX System offers all of the essential features of telephony which is required for small business/enterprise users on their telecommunication/data needs.

The IPX-600 is an embedded system with built-in SIP proxy server and NAT functions that make it perfect for enterprise usage. The IPX-600 provides not only basic call functions on traditional PBX System but also many advanced functions including voice mail to email, web management, roaming etc. It is impossible on traditional PBX. Designed to run on a variety of VoIP applications, the IPX-600 provides centralized call control, auto-attendant, voice conferencing and IP-based communications. The IPX-600 utilizes standard phone lines via an interfaces of FXO gateway to become a feature-rich PBX System that supports seamless communications among existing local calls, IP phones and SIP-based endpoints, including low cost long distance service, telephone number portability and one network for both voice and data.

The system's stability is established by a very stable embedded system platform and the SD (Secure Digital) memory card storage. Since all the system configurations (including voice mail) are stored in the SD card storage, you could restore the whole system by just putting the SD card to a new IPX-600 if the system is damaged. There is no re-configuration needed. In this way, the effort of maintenance is minimized.

With the IPX-600, standard SIP phones can be easily integrated in your office. You may integrate PLANET IP Phone VIP-154T series, IPX-600, and the VIP-156 / VIP-157 of ATA (analog telephone adapter) series. And Gateway serves VIP-281/VIP-480/VIP-880/VIP-1680/VIP-2480 to build up the VoIP network deployment in minutes.

Allowing distributed IP technology to meet traditional voice services with proactive managed interface, the IPX-600 for enterprises in the daily business processes can make people more productive, more intelligent tasks and more customer satisfaction.

#### **IPX-600 Features**

- PBX Features
  - Automated Attendant (AA)
  - Interactive Voice Responses (IVR)
  - Voicemail support
  - Personal Voicemail Greeting
  - DID to User
  - DID to Hunting Group Round Robin, Parallel, Random
  - Least Cost of Call Routing (20)
  - Detailed Call Record
  - User Management via Web Browser
  - Call/Pickup Group
  - Display 200 Registered User's Status: Unregistered / Registered / On-Call
  - Outgoing Call Block List (10)

#### • Call Features

- Call Forward Immediate
- Call Forward on Busy
- Call Forward on No Answer
- Do Not Disturb (Forward to Voicemail)
- Direct Inward Dialing (DID)
- Call Pickup / Call Park
- Call Retrieval
- Caller ID/ Dial By Name
- Roaming Extensions
- Music on Hold / Music on Transfer
- Call Queuing
- Call Transfer / Call Hold / Call Waiting
- Three-way conference with feature phones (VIP-154T series, VIP-155PT and ATA series)

#### Router/Firewall Features

- DHCP Server for LAN Users

- Access Control / URL Filter
- Virtual Server / DMZ / Special Application
- Static Route
- Pass-through
- UPnP
- DoS

# Package Content

The contents of your product should contain the following items: SOHO IP PBX unit Power cord Quick Installation Guide User's Manual CD RJ-45 cable x 1

# **Physical Details**

The following figure illustrates the front/rear panel of IPX-600.

#### **Front Panel Indicators**



#### Figure 1. Front Panel of IPX-600

1	PWR	The green light goes on when power on.
0		The green light goes on when LAN was connected successfully.
Z	LAN	The green light goes flashing when date is transmitting.
2	\\/ A NI	The green light goes on when network connection established.
3	WAN	The green light goes flashing when date traffic on cable network.
4	SD Card	When the system boots up and mount the SD card successfully,
-	CD Ouru	the SD card LED will be on. Since the system doesn't support hot

		plug/unplug, the LED won't be turned off.	
5	SD Card Socket	Insert the SD Card into the socket.	
6	Power Switch	Press this button to power on the machine, and press it again to power off.	
	Table1. Front Panel description of IPX-600		

Please pay attention to that the SD Card Socket doesn't support hot plug/unplug. So that please power off the machine before plug/unplug the SD card into socket.

# **Rear Panel Indicators**

(i) Hint



#### Figure 2. Rear Panel of IPX-600

1	Power	The power cord connects here. The input voltage range is 100 ~240V AC, 50/60Hz.
2	Reset	The reset button, when pressed, resets the IP PBX without the need to unplug the power cord.
3	WAN	The WAN port supports auto negotiating Fast Ethernet 10/100Base-TX networks. This port allows your IP PBX to be connected to an Internet Access device, e.g. router, cable modem, ADSL modem, through a CAT.5 twisted pair Ethernet cable.
4	LAN	The LAN port supports 4 10/100Base-TX switch hub networks. These 4 ports allow your PC or Switch/Hub to be connected to the voice gateway through a CAT.5 twisted pair Ethernet cable.

Table 2. Rear Panel description of IPX-600

# Chapter 2 Preparations & Installation

## **Physical Installation Requirement**

This chapter illustrates basic installation of IPX-600

- Network cables. Use standard 10/100BaseTX network (UTP) cables with RJ-45 connectors.
- TCP/IP protocol must be installed on all PCs.

For Internet Access, an Internet Access account with an ISP, and either of a DSL or Cable modem (for WAN port usage)

#### Administration Interface

PLANET IPX-600 provides GUI (Web based, Graphical User Interface) for machine management and administration.

#### Web configuration access:

To start IPX-600 web configuration, you must have one of these web browsers installed on computer for management

• Microsoft Internet Explorer 6.0 or higher with Java support

Default LAN interface IP address of IPX-600 is **192.168.0.1**. You may now open your web browser, and insert **192.168.0.1** in the address bar of your web browser to logon IPX-600 web configuration page.

IPX-600 will prompt for logon username/password, please enter: *admin / 123* to continue machine administration.

Connect to 19	2.168.0.1
<b>R</b>	Gr.
Please input user User name: Password:	name/password
	Remember my password      OK Cancel

Figure3. Input prompt

After input username/password, it will get into the configuration main men of IPX-600.

PLANE	PLANET PBX S	System Setup Interfac
Retworking & communication		Jotem Cotup Internat
tatus	System	
etwork Setup	Product Model	IP PBX
HCP Server	Firmware Version	v1.02.05
PRX	Firmware Date	2007/01/26 12:05:37
AT Advancod	NAT	Enable
AT Auvanceu	SD Card	Unmounted
og	Time	Not Available
lanagement	LAN	
	IP Address	192.168.0.1
	Subnet Mask	255.255.255.0
	MAC Address	00:30:4F:6D:F6:0C
	DHCP Server	Enable
	Received	12251 packets, 1012258 bytes
	Transmitted	325 packets, 154228 bytes
	Dropped	0 packets
	WAN	
	Connection Type	Static
	IP Address	172.16.0.1
	Subnet Mask	255.255.0.0
	Default Gateway	172.16.0.254
	DNS1 IP Address	168. <mark>95.1.1</mark>
	DNS2 IP Address	168.95.192.1
	MAC Address	00:30:4F:6D:F6:0B
	Received	0 packets, 0 bytes
	Transmitted	0 packets, 0 bytes
	Dropped	0 packets

Figure 4. First web page of IPX-600

**V**Note

Please locate your PC in the same network segment (192.168.0.x) of IPX-600. If you're not familiar with TCP/IP, please refer to related chapter on user's manual CD or consult your network administrator for proper network configurations.

#### LAN/WAN interface quick configurations

Nature of PLANET IPX-600 is an IP Sharing (NAT) device, it comes with two default IP addresses, and default LAN side IP address is "**192.168.0.1**", default WAN side IP address is "**172.16.0.1** (port number is 8080). You may use any PC to connect to the LAN port of IPX-600 to start machine administration.

# (i) Hint

In general cases, the LAN IP address is the default gateway of LAN side workstations for Internet access, and the WAN IP of IPX-600 are the IP address for remote calling party to connect with.

#### LAN IP address configuration via web configuration interface

Execute your web browser, and insert the IP address (default: **192.168.0.1**) of VIP in the adddress bar. After log on machine with username/password (default: **admin / 123**), browse to "**Network Setup**" configuration menu:

LAN	
Domain	
IP Address	192 . 168 . 0 . 1
Subnet Mask	255 . 255 . 255 . 0



#### **Parameter Description**

Field	Description
Domain	IPX-600 has the DHCP server for the LAN users. If you fill in the domain, it will bring the domain name to the LAN users in dhcp packet.
	LAN IP address of IPX-600
IP address	Default: 192.168.0.1
	LAN IP address of IPX-600
Subnet Mask	Default: 255.255.255.0

Table 3. LAN setting description

# **(i)** Hint It is suggested to keep the DHCP server related parameters in default state to keep machine in best performance.

After confirming the modification you've done. Please click on the "**Apply**" button to macke the changes effective. System will restart and show the following screen:

System restarting, please wait ... 60

Updating your configuration now... You will be redirected to the configuration page in 60 seconds. If not, you can click <u>HERE</u> to return to the configuration page.

Figure 6. System restarting prompt

#### WAN IP address configuration via web configuration interface

Execute your web browser, and insert the IP address (default: http://172.16.0.1:8080) of IP PBX in the adddress bar. After log on machine with username/password (default: admin / 123), browse to "Network Setup" configuration menu, you will see the configuration screen below:

#### Static IP:

WAN	
Wan Connection Type	Static IP 💌
IP Address	172 .16 .0 .1
Subnet Mask	255 .255 .0 .0
Default Gateway	172 .16 .0 .254
DNS1 IP Address	168 .95 .1 .1
DNS2 IP Address	168 .95 .192 .1

Figure 7. WAN setting - Static IP

Connection Type	Data required.
Wan Connection Type	If you are a leased line user with a fixed IP address, fill out the following items with the information provided by your ISP.
IP Address	check with your ISP provider
Subnet Mask	check with your ISP provider
Default Gateway	check with your ISP provider
DNS1 IP Address	check with your ISP provider
DNS2 IP Address	check with your ISP provider

Table 4. WAN setting description

#### > Obtain an IP Automatically (Dynamic IP):

WAN		
Wan Connection Type	Obtain an IP Automatically 💌	
Clone MAC	00 -00 -00 -00 -00 -00	Enable

#### Figure 8. WAN setting - DHCP

Connection Type	Data required.
Wan Connection	If you are connected to the Internet through a Cable
Туре	modem line then a dynamic IP address will be assigned.
Clone MAC	For US cable modem ISP, it will send you one NIC card.
	You cannot access the internet with other mac address,

so you have to change your NAT router's mac address to
the NIC card mac address.

Table 5. WAN setting description

#### > ADSL Dial-Up User (PPPoE Enable)

WAN	
Wan Connection Type	PPPoE 💌
Login ID	
Password	
Service Name	
AC Name	
MTU	1492
Dial On Demand	Idle Timeout 0 seconds
Auto Reconnect	Connect Status Disconnect
	Connect Disconnect

Figure 9. WAN setting - PPPoE

Connection Type	Data required.	
	Some ISPs provide DSL-based service and use PPPoE to	
Wan Connection Type	establish communication link with end-users. If you are connected	
wan connection type	to the Internet through a DSL line, check with your ISP to see if	
	they use PPPoE. If they do, you need to select this item.	
Login ID	Enter User Name provided by your ISP	
Password	Enter Password provided by your ISP	
Service Name	Enter you SIP Provider's name	
AC Name	Some PPPoE server requires you to fill in the AC Name.	
МТU	MTU is the "Maximum Transfer Unit" that is the maximum payload	
	size that can bring by the PPPoE	
Dial On Demand	It means when there are no traffic after certain seconds, it will	
	disconnect the PPPoE connection.	
Auto Reconnect	It means keep alive	

Table 6. WAN setting description

(i) Hint

Please consult your ISP personnel to obtain proper PPPoE/IP address related information, and input carefully. If Internet connection cannot be established, please check the physical connection or contact the ISP service staff for support information.

# Chapter 3 Web Configurations

# Configuring and monitoring your IPX-600 from web browser

The IPX-600 integrates a web-based graphical user interface that can cover most configurations and machine status monitoring. Via standard, web browser, you can configure and check machine status from anywhere around the world.

#### **Overview on the web interface of IPX-600**

With web graphical user interface, you may have:

- More comprehensive setting feels than traditional command line interface.
- Provides user input data fields, check boxes, and for changing machine configuration settings
- Displays machine running configuration

To start IPX-600 web configuration, you must have one of these web browsers installed on computer for management

• Microsoft Internet Explorer 6.0 or higher with Java support

#### Manipulation of IPX-600 via web browser

#### Log on IPX-600 via web browser

After TCP/IP configurations on your PC, you may now open your web browser, and input

*http://192.168.0.1* to logon SOHO IP PBX web configuration page.

Browse any configuration menu, IPX-600 will prompt for logon username/password, there are two level accounts for manage:

Account Name	Password	Level Description
admin	123	Administrator user can manage all of configuration.
(User number)	(User password)	All of the extension users just can manage part of configuration.

Table 7. Log in account description

# OPLANET PLANET PBX System Setup Interface

	System		
Status	System	10.004	
Network Setup	Product Model	ID DBX	
DHCP Server	Firmware Version	v1.02.05	
IP PBX	Firmware Date	2007/01/26 12:05:37	
AT Advanced	NAT	Enable	
	SD Card	Unmounted	
LUY .	Time	Not Available	
Management	LAN		
	IP Address	192.168.0.1	
	Subnet Mask	255.255.255.0	
	MAC Address	00:30:4F:6D:F6:0C	
	DHCP Server	Enable	
	Received	12251 packets, 1012258 bytes	
	Transmitted	325 packets, 154228 bytes	
	Dropped	0 packets	
	WAN		
	Connection Type	Static	
	IP Address	172.16.0.1	
	Subnet Mask	255.255.0.0	
	Default Gateway	172.16.0.254	
	DNS1 IP Address	168.95.1.1	
	DNS2 IP Address	168.95.192.1	
	MAC Address	00:30:4F:6D:F6:0B	
	Received	0 packets, 0 bytes	
	Transmitted	0 packets, 0 bytes	
	Dropped	0 packets	

Figure 10. First web page of IPX-600

# Status

Click the Status item on the main menu; you will see the following web page.

Current state information		
System	Shows the firmware version and the other information	
LAN	Shows the LAN port connecting state and current settings	
WAN	Shows the WAN port connecting state and current settings	

ption

System		
Product Model Firmware Version Firmware Date NAT SD Card Time	IP PBX v1.02.05 2007/01/26 12:05:37 Enable Unmounted Not Available	
LAN		
IP Address Subnet Mask MAC Address DHCP Server Received Transmitted Dropped	192.168.0.1 255.255.255.0 00:13:48:6D:F6:0C Enable 1207 packets, 132414 bytes 743 packets, 482765 bytes 0 packets	
WAN		
Connection Type IP Address Subnet Mask Default Gateway DNS1 IP Address DNS2 IP Address MAC Address Received Transmitted Dropped	Static 172.16.0.1 255.255.255.0 172.16.0.254 168.95.1.2 168.95.192.1 00:13:48:50:F6:08 0 packets, 0 bytes 0 packets 0 packets	

Figure 11. Status page of IPX-600

### **Network Setup**

Click the Network Setup item on the main menu; you will see the following web page.

- LAN: You can change the LAN IP Address and Subnet Mask of the IPX-600 here. If there
  is already another DHCP server or another NAT/Router device existed in the LAN network,
  you must make sure that they are not using the same sub network.
- 2. **WAN**: You can configure the WAN IP as PPPoE, DHCP or static IP depending on the internet connection method provided for the IPX-600 in the office.
- 3. NTP: To get the real time from internet, you need to choose the correct Time Zone of your area. If the default NTP servers cannot work in your area, you have to find the workable NTP servers and set the values in these fields. (In almost all cases, just use the default NTP server and everything should be fine).

LAN		
Domain		
IP Address	192 . 168 . 0 . 1	
Subnet Mask	255 . 255 . 255 . 0	
WAN		
Wan Connection Type	Static IP 💌	
IP Address	172 .16 .0 .1	
Subnet Mask	255 .255 .0 .0	
Default Gateway	172 .16 .0 .254	
DNS1 IP Address	168 .95 .1 .1	
DNS2 IP Address	168 .95 .192 .1	
NTP		
Time Zone	ASIA/TAIPEI	~
NTP Server 1	time.windows.com	_
NTP Server 2	time-b.nist.gov	_
Apply Cancel		

Figure 12. Network Setup page of IPX-600

## **DHCP Server**

By clicking the **DHCP Server** page, you can configure the DHCP server of the IPX-600. You can specify the **DHCP Server IP Pool Start IP** and **DHCP Server IP Pool End IP**.

IPX-600 could possibly get the DNS server from ISP (using PPPoE or DHCP), if you want this DNS server information passed to DHCP client, you can check on **Provide Real DNS Server** option. In the **Dynamic DHCP Client List**, you can see the active DHCP client lists.

Hardware Add	ress	Assigned IP	Hostname
DHCP Client List			
Apply Cancel			
Provide Real DNS Server			
WINS Server	0.0.0	0	
DHCP Server IP Pool End IP	192 . 168 . 0	20	
DHCP Server IP Pool Start IP	192 . 168 . 0	10	
DHCP Server Status	Enable      Disable	1	





This DHCP server configuration will work for both Notebook/PC and IP Phones if the "DHCP only for IP Phones" box in User Management is disabled. If the "DHCP only for IP Phones" box in User Management is enabled, this DHCP server will work only for IP Phones.

# IP PBX

In the following sections, all the IP PBX related functions will be introduced.

### System

The System settings are for the IP PBX related basic parameters, including the following parts.

#### General

#### Parameter description:

Field	Description
WAN IP	Displayed current WAN IP address of IPX-600
LAN IP	Displayed current LAN IP address of IPX-600
	The IPX-600 works as a SIP proxy server for the other SIP devices,
	any SIP devices can register to IPX-600 to the WAN IP or LAN IP
Port	addresses, you can change the port of this proxy server by
	modifying the <b>Port</b> field in the IP PBX Configuration page. The
	default value is 5060. The allowed value for this field is between 1
	and 65535.
RTP Port Range	This is the range of ports used by the IPX-600 for RTP transmission
	and reception. All the calls routed through IPX-600, including call to
	auto-attendant, will have the RTP port in this range.
Remote/PBX Codec	IPX-600 will determine the remote call codec by this selection. Also
	the IP Phone will use this codec to access the voicemail and IVR.
DTMF	This is the DTMF relay detection method used by IPX-600 when a

	call is connected between registered devices. IPX-600 cannot		
	support Inband DTMF when the Remote/PBX Codec is G.723 or		
	G.729.		
	This field can determine if the other SIP devices needed to be		
	authenticated if they try to register to IPX-600. If this field is		
Authentication	enabled, only those devices with the correct accounts listed in the		
	User Management page are allowed to register into IPX-600		
Concurrent Colle	This is the max allowed calls for a single IP Phone in the same time.		
	If want the call waiting function to work, set this filed to a value		
per User	bigger than two.		
Maulinum Quatam	This is the max allowed calls for the whole IPX-600 system in the		
Maximum System	same time, that includes inter-extension calls and incoming and		
Parallel Call	outgoing calls. The allowed value for this field is between 1 and 60.		
	This is the prefix number for incoming call from other IPX-600, with		
	this prefix; the calls between IPX-600 could be like an		
Inter-PBX Call In	inter-extension calls. The way it works like this - the dialed number		
Prefix	outside of the other IPX-600 will be prefixed with this prefix		
	number , and before incoming into this IPX-600, this prefix number		
	will be removed, and call into the specific extension number.		

Table 9. General setting description

General	
Native Language	English 💌
WAN IP	172.16.0.1
LAN IP	192.168.0.1
Port	5060 (1~65535)
RTP Port Range	10000 ~ 10200
Remote/PBX Codec	G.729 💌
DTMF	RFC2833 💌
Authentication	YES 💌
Concurrent Calls per User	2 (1~3)
Maximum System Concurrent Calls	60 (1~60)
Inter-PBX Call in Prefix	91

Figure 14. System setting - General

### Voice Mail

### Parameter description:

Field	Description
Send Voicemail to	You can send the voicemail to your e-mail account by enabling
E-mail	this option.
Go to Voicemail after	You can set the ringing time before go to the voicemail.
Ringing	
Maximum Time of a	You can set the maximum recording time length of a specific
	voicemail. The allowed value for this field is between 10 and 254
voiceman	seconds.
Maximum Time of	You can set the total time length of all the voicemails for a single
	user. The allowed value for this field is between 10 and 254
voicemali per User	seconds.
Maximum Time of	IPX-600 can store up to 1200 seconds of total voicemails in the
Voicemail for System	system DRAM.
Maximum Timo of	If the external 512 MB SD card is plugged into the system,
Voicemail for SD card	IPX-600 can store up to 12000 seconds of total voicemails in this
voicemail for 5D card	SD card.
	By dialing 9999 from your IP Phone, you can access this IP
	Phone's voicemail records. The IVR system will ask for a
	password, just press the password of the SIP account to access
Access Number	your voicemail records. This local access number could be
	changed.
	By dialing 9998 from any other IP Phone, you can still access
	your own voicemail records. The IVR system will first ask for your
Global Voice Mail	mailbox number, just press the extension number of your IP
Access Number	Phone. The IVR system will then ask for a password, just press
	the password of the SIP account to access your voicemail
	records. This global access number could be changed.

Table 10. Voice mail setting description

Voice Mail	
VM Status	Used: 0 seconds, Available: 2857 seconds
Maximum Time of a VM	30 seconds (10~254)
Maximum Time of VM per User	120 seconds (10~254)
Maximum Time of VM for System	2857 seconds
Local VM Access Number	9999
Global VM Access Number	9998

Figure 15. System setting - Voice Mail

# Call Detailed Record

### Parameter description:

Field	Description
CDP Status	This will show how many CDR records existed in the system and
CDR Status	how many available records can be stored in the system.
Maximum CDR for	This will show how many CDR records you can store in the
System	system.
Send CDR via E-mail	Choose YES if you want to send the CDR records via E-mail.
Send CDR via E-mail	You want to send CDR via E-mail daily, weekly or monthly.
Period	
Send CDR via E-mail	Once you determine the period, you need to select the precise
Time	time.
Delete CDR after Send	Select YES if you want to delete the records once you have send
the E-mail	the E-mail.
E-mail	Fill in the E-mail address you want to receive the CDR records.
Sond CDP	There are two cases that the system will send the CDR via
immediately when the	E-mail. One is the configured period, and the other is when the
CDP Excood the	CDR records are full. Once the CDR is full, the system might lose
	some CDR records. This option allows you to set the threshold
	when the CDR records reach the percentage of system capacity.
Hido Last Three Digits	For some privacy reason, the company cannot record the callee
of Calloo	number for the employee's call. When enable this option, the last
	three digits of callee in CDR will show xxx.

Table 11. CDR setting description

Call Detailed Record	
CDR Status	Used: 0 records, Available: 10000 records
Maximum CDR for System	10000
Send CDR via E-mail	NO 💌
Send CDR via E-mail Period	Day 💉
Send CDR via E-mail Time	00:00 🗸
Delete CDR after Send the E-mail	NO M
E-mail	
Send CDR immediately when the CDR Excee the Maximum value	d NO 🗹 70 🖌 %
Hide the Last Three Digits of Callee	NO 💌

Figure 16. System setting - Call Detailed Record

#### Call Forward

IPX-600 can enable/disable some call forwarding functions for the extension IP Phones by dialing some digits on the extension IP Phone. First off-hook the IP Phone, after hearing the dial tone, presses the specific digits, and then presses a '#' digit. Notice that the IP Phone could also have some call forwarding settings on its own menu configurations, both of IP Phone's and IPX-600's call forwarding could work independently.

Call Forward	
Call Forward Immediate Enable	*1
Call Forward Immediate Disable	*2
Call Forward on Busy Enable	*3
Call Forward on Busy Disable	*4
Call Forward on No Answer Enable	*5
Call Forward on No Answer Disable	*6
Call Pickup Number	*7

Figure 17. System setting - Call Forward

#### Parameter description:

Field	Description		
	Enable the call forward immediate function of each IP Phone by		
	pressing the specific digits on the IP Phone followed by the		
	extension number to be forwarded, and then press a '#' digit. (This		
Call Forward	procedure must be done when the IP Phone is off-hooked and heard		
	the dial tone). You can also enable this function through the menu		
	configuration of the IP Phone device. The default value for this		
	function is <b>*1</b> .		
	Disable the call forward immediate function of each IP Phone by		
	pressing these specific digits on the IP Phone, and then press a '#'		
Call Forward	digit. (This procedure must be done when the IP Phone is off-hooked		
Immediate Disable	and heard the dial tone). You can also disable this function through		
	the menu configuration of the IP Phone device. The default value for		
	this function is * <b>2.</b>		
	Enable the call forwarding on busy function of each IP Phone by		
	pressing the specific digits on the IP Phone followed by the		
Call Forward on	extension number to be forwarded, and then press a '#' digit. (This		
	procedure must be done when the IP Phone is off-hooked and heard		
Busy Enable	the dial tone). You can also enable this function through the menu		
	configuration of the IP Phone device. The default value for this		
	function is <b>*3.</b>		
Call Forward on	Disable the call forward on busy function of each IP Phone by		

Busy Disable	pressing these specific digits on the IP Phone, then press a '#' digit.
	(This procedure must be done when the IP Phone is off-hooked and
	heard the dial tone). You can also disable this function through the
	menu configuration of the IP Phone device. The default value for this
	function is <b>*4.</b>
	Enable the call forward on no answer function of each IP Phone by
	pressing the specific digits on the IP Phone followed by the
Coll Forward on	extension number to be forwarded, and then press a '#' digit. (This
Call Forward on	procedure must be done when the IP Phone is off-hooked and heard
NO Answer Enable	the dial tone). You can also enable this function through the menu
	configuration of the IP Phone device. The default value for this
	function is <b>*5.</b>
	Disable the call forward on no answer function of each IP Phone by
Call Forward on	pressing these specific digits on the IP Phone, then press a '#' digit.
	(This procedure must be done when the IP Phone is off-hooked and
NO Allswei	
Disable	heard the dial tone). You can also disable this function through the
Disable	menu configuration of the IP Phone device. The default value for this
Disable	heard the dial tone). You can also disable this function through the menu configuration of the IP Phone device. The default value for this function is <b>*6.</b>
Disable	heard the dial tone). You can also disable this function through the menu configuration of the IP Phone device. The default value for this function is <b>*6.</b> This is the digits for any IP Phone to press (after off-hooked) to
Disable Call Pickup	heard the dial tone). You can also disable this function through the menu configuration of the IP Phone device. The default value for this function is *6. This is the digits for any IP Phone to press (after off-hooked) to pickup a call of the other ringing extension on the same pickup
Disable Call Pickup Number	heard the dial tone). You can also disable this function through the menu configuration of the IP Phone device. The default value for this function is <b>*6.</b> This is the digits for any IP Phone to press (after off-hooked) to pickup a call of the other ringing extension on the same pickup group. Remember to press a '#' digit after the specific digits. The
Disable Call Pickup Number	heard the dial tone). You can also disable this function through the menu configuration of the IP Phone device. The default value for this function is <b>*6.</b> This is the digits for any IP Phone to press (after off-hooked) to pickup a call of the other ringing extension on the same pickup group. Remember to press a '#' digit after the specific digits. The default value for this function is <b>*7</b> .

Table 12. Call forward setting description

#### > Call Park

### Parameter description:

Field	Description	
Call Park Number	This is the digit(s) for any extension IP Phone to press during a call	
	conversation to park this call, a following '#' digit must be pressed,	
	then, a retrieve number (9900~9910) will be heard on the phone, .	
	After you walk to another IP Phone, you can dial the retrieve number	
	you just heard in the parked IP Phone to retrieve back the previous	
	call conversation. The default value for this Call Park Number is <b>9</b> .	
Call Retrieve	This is the retrieve number range the user will heard from the phone	
Number	when parking a call.	
Parking Time	This is the maximum allowed parking time for the parked call. The	
	default value for this function is 30 seconds.	

Table 13. Call Park setting description

Call Park	
Call Park Number	9
Call Retrieve Number	9900 ~9910
Parking Time	30 seconds

Figure 18. System setting – Call Park

#### Distinctive Ring

IPX-600 will bring the ring name to the IP-Phone and the IP-Phone will ring according to the ring name in the SIP header.

Distinctive Ring		
Extra-Calling Ring Name	Bellcore-dr1	_
Intra-Calling Ring Name	Bellcore-dr2	

#### Figure 19. System setting – Distinctive Ring

#### Proxy Server

The Proxy Server page includes the following parts:

IP-PBX Behind NAT

#### Parameter description:

Field	Description			
IP-PBX behind NAT	If your IPX-600 is behind NAT, please select this value to Yes.			
Stup Enchlo	You can enable or disable these Stun settings by clicking on			
Stun Enable	the checkbox.			
Stun Server	You can fill in the stun server FQDN or IP address in this field.			
Stup Port	You can fill in the stun server port in this field. The default			
Stun Port	value is 3478.			
Stup Status	If IPX-600 can connect to the stun server, this will show the			
Stun Status	green light.			
	You can enable or disable this option by clicking on the			
SIP Keep Alive Enable	checkbox. You will need to enable this only when the IPX-600			
	is put behind another NAT device.			
	If you enable the keep alive, you can fill in the period in this			
	field. The IPX-600 will periodically send out a small SIP			
SIP Keep Alive Period	message to keep the signal path between IPX-600 and the			
	Proxy Server to prevent another NAT device from			
	disconnecting this path.			

Table 14. Behind NAT setting description

When you complete the configurations, you can press **Apply** to save all the settings. The system will restart to take the new settings effect.

#### Register Expire

Parameter description:

Field	Description			
Desister Expire Deried	You can fill in the register expire period in this field. The			
Register Expire Period	IPX-600 will periodically re-register to the Proxy Server.			

Table 15. Expire setting description

#### **Proxy Server**

The IPX-600 works as a SIP proxy server for the other SIP devices, any SIP devices can register to IPX-600 to the WAN IP or LAN IP addresses. The IPX-600 can also register to other IPX-600 or other SIP Proxy server on this setting. The system can allow up to 8 registrations to other proxies.

#### Parameter description:

Field	Description
Pog	This field displays the registration status of the Proxy Server,
Reg	green light means registered successfully.
Nomo	This is the name of this registration. And this name will be
Name	used in the <b>Call Route</b> settings.
User Name	The user name of this registration item.
Password	The password of this registration item.
Auth. ID	The authentication ID of this registration item.
Proxy IP	The IP address of the registered SIP proxy server.
Proxy Port	The port number of the registered SIP proxy server.
	If IPX-600 is behind the NAT, you should enable this option.
Outbound Proxy	This will show the IP address and port of the registered SIP
	outbound proxy.
DID (Direct Inward	Any calls originating from the registered ITSP to IPX-600 will
Did ( <u>Direct i</u> nward	go into the auto-attendant or direct to the selected user or
	hunting group.
Action	You can modify the existing entry by clicking <b>Edit</b> button.

Table 16. Proxy server setting description

After **Delete/Add/Edit** of any items, you need to press the **Apply** button to save the configurations to the system. And all the settings will work immediately after pressing the **Apply** button. Do not need to restart the system to let this settings work.

For some ITSP, you cannot send the **User Number** to make the off net call. You can see the **Caller ID Delivery** when you **Add/Edit** proxy server entry. In this case, you need to select **Anonymous** as the **Caller ID Delivery**.

If you delete the **Proxy Server** item, the **Call Route** items associating with the **Proxy Server** will be deleted at the same time. IPX-600 will prompt a message box to allow you to confirm the deleting.

IP-PBX behind N/	AT							
IP-PBX behind NAT	NO	~						
SIP Keep Alive Enable								
SIP Keep Alive Period	20	seconds (20	0~65535)					
Stun Enable								
Stun Server								
Stun Port	0	(1~65535)						
Stun Status	0							
Register Expire								
Register Expire Period	3600	seconds (6	0~ <mark>65535</mark> )					
Proxy Server								
📕 Reg Name N	lumber	Password	Auth. ID	Proxy IP	<b>Proxy Port</b>	<b>Outbound Proxy</b>	DID	Action
Delete Add	Apply							

Figure 20. Proxy server page of IPX-600

#### Gateway

IPX-600 can make the off-net call either via the ITSP Proxy or the FXO gateway. Before you can make the successful call, you have to add the **Gateway** entry or the **Proxy Server** entry and set the proper **Call Route**. In this section, we'll describe how to add a FXO gateway entry.

By clicking Add button, you'll see the Add Gateway page. Fill in the Name, Gateway IP, Gateway Port, Number of Analog Ports (Physical FXO Ports) and press Apply. This Name will be used in the Call Route, and it must be a unique for each Gateway.

If the IPX-600 is behind NAT, we recommend you to connect the FXO gateway to the WAN side of the IP-PBX. If the IPX-600 has the public IP address, we recommend you to connect the FXO gateway to the LAN side of the IP-PBX.

<b>Entry Attributes</b>		Values
Name	FXO-1	
Gateway IP	192.168.0.30	
Gateway Port	5060 (1~65535)	
Number of Analog Ports	4	
Gateway Location	LAN	

Figure 21. Add gateway page of IPX-600

Back to the **Gateway** page, you can see the new entry, and press **Apply** to save the settings to the flash. If you delete the **Gateway** item, the **Call Route** items associating with the **Gateway** will be deleted at the same time. IPX-600 will prompt a message box to allow you to confirm the deleting.

Gat	eway			<b>T</b>	
	Name	IP:Port	Number of Analog Ports	Gateway Location	Action
	FXO-1	192.168.0.30:5060	4	LAN	Edit
Dele	te Add	I Apply			



#### **Call Route**

The extension of an IPX-600 can call out to other extensions of other IPX-600 or to other SIP proxy server or to other gateway device by setting the call route rules in this configuration page. For a called number, when the first few digits match the pattern of a call route, this call will be routed to a destination in this call route rule.

The **Call Route** settings make many IPX-600 to be able to group together to become a much larger system and make IPX-600 to bundle to other SIP service system and to call to PSTN through the gateway devices.

The **default route** entry always exists in the IPX-600 and the user cannot delete it. If the outgoing call cannot match any other call routes, it will match the **default route**.

Call Route (Dial Plan)								
	Pattern	Route via	Drop Digits	Prefix	Action			
default route			0		Edit			
Delete Add	Apply							

#### Figure 23. Call route page of IPX-600

#### Parameter description:

Field	Description			
Name	This is the name of this route entry			
	This is the number that when the first few digits a call number			
Dottorn	matched will be routed specifically. For the call pattern, the 'x' is			
Fallem	used to represent the wildcard for one digit, and '.' is used to			
	represent the unlimited length of wildcards.			
Destingtion	The destination of this call route item, this could be the Proxy			
Destination	Server or Gateway name.			
	The first few digits of the dialed number will be removed after			
Drop Digits	going out of the IPX-600 when the dialed number matches this			
	pattern. This field is the length of the removed first few digits.			
Drofix	This prefix number will be added to the dialed number after going			
FIGHT	out of the IPX-600 when the dialed number matches this pattern.			

Table 17. Call route setting description

You can press **Add** button to add the new **Call Route** entry. By pressing **Add**, you can see the following page. The following steps will guide you how to setup a **Call Route** entry.

- 1. Fill the **9.** in the **Pattern** field, any call begin with digit 9 will route to this entry.
- 2. Then choose the existing **Proxy Server Name** from the dropdown combo box, or select the existing FXO **Gateway** from the combo box.
- 3. Fill in 1 in Drop Digits field.
- 4. We don't want to add any prefix to the outgoing number, so leave Prefix field empty.
- 5. Press **Apply** to go back the main page.

After **Delete/Add/Edit** of any items, you need to press the **Apply** button to save the configurations to the system. And all the settings will work immediately after pressing the **Apply** button.

Add Call Route (Dial Plan)					
Route Attributes	Values				
Name	FXO-Route				
Pattern	9.				
Route via	○ Proxy Server 💌 ⊙ Gateway FXO-1 💌				
Drop Digits	1				
Prefix					
Apply Cancel					

Figure 24. Add call route page

#### **Call Out Block List**

By dialing **9991**, you can record your customized **Block List** announcement. You can change this number by typing the new number and press **Apply**.

If you want to block some certain outgoing calls, you can add the block number here. For example, if you want to block any number that starts with 0204, you can add the block pattern **0204.** This setting will block the number 0204x/0204xx/0204xxx etc, but it cannot block 0204. The **Name** must be unique for each **Block List** entry.

Call O	ut Block List		
Block List Recording Number		9991	
	Name	Block Pattern	Action
	sex	0204.	Edit
Delete	Add Apply		

Figure 25. Block list page of IPX-600

#### **Users Management**

To let the IP-Phone register to IPX-600, you need to set the user accounts of all the IP-Phones to be installed in the **User Mgmt.** page.

By clicking the **IP PBX** link, the submenu will expand. Then click **User Mgmt.**, you can see four default users shown in the web page.

Index	Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001	0	100	100	100	1	1	7	-	-	N	0/0	Edit
002	۲	101	101	101	1	1	-	-	-	N	0/0	Edit
003	۲	102	102	102	1	1	-	-	-	Ν	0/0	Edit
004	0	103	103	103	1	1	2	-	-	Ν	0/0	Edit

Figure 26. User Management page of IPX-600

Some items/checks must be explained below:

#### 1. DHCP Only for IP Phones

If this check box is checked, the DHCP server in this IPX-600 will only provide IP address to IP Phones in this user management page, the PC in the same network will not be able to get any IP address from IPX-600. In this way, as depicted in **Figure 27**, the voice packets from IP Phones will go through IPX-600 and data packets from Notebook/PC will go through other NAT/Router. The default value for this field is **checked**.

If you want to use the IPX-600 as both IP PBX and NAT/Router for the office, you need to uncheck **DHCP Only for IP Phones** checkbox. The IPX-600 will assign IP address to IP Phones and Notebook/PC in the office network. **Figure 28** depicts this usage. But this kind of usage is not recommended.



Figure 27. The installation environment of IPX-600 (IPX-600 used as an IP PBX only)



Figure 28. IPX-600 used as both IP PBX and NAT/Router

- 2. Index: The sequence number in this list of the users (IP Phones) accounts.
- 3. E: Check this box for the items that wanted to be deleted together.
- 4. **Call Status**: This field displays the call status of the IP Phone, red light means unregistered, green light means registered successfully, and yellow light means registered and on-call.
- 5. Disp. Name: The display name of the IP Phone account. Max allowed length is 32.
- 6. Number: The user number of the IP Phone account. Max allowed length is 64.
- 7. **Password**: The password of the IP Phone account. The allowed characters for the password are all digits. Max allowed length is 64. This is also the password for accessing the voicemail records for this account.
- Call Group: The call groups this IP Phone belongs to. An IP Phone can belong to multiple call groups. The purpose of assigning IP Phones to some call groups is for the pickup usage as explained in the next item below.
- Pickup Group: An IP Phone can have multiple pickup groups. Any extension IP Phone can only pickup the call of another ringing extension when the ringing extension is in one of the pickup groups of this IP Phone.
- 10. **Hunt Group**: An IP Phone can belong to a maximum of 5 hunt groups. This feature allows multiple users to be contacted by dialing into one configured hunt group number.

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Figure 29. The relationship of call group and pickup group

As shown in **Figure 29**, IP Phone #103 belongs to call group #1 and #2, suppose that its pickup group is #1, and then it can only pickup the calls of #101, #102 and #104. And suppose that IP Phone #101 has pickup groups #1 and #2, and then it can pickup calls of every IP Phones in this figure.

- 11. **Call Type**: IPX-600 will automatically detect whether the IP Phone is registered from this office (displayed "local") or from another office (displayed "remote").
- 12. IP: Port: This field will show the IP address and port number of the registered IP Phone.
- 13. **APS**: The field when set to "YES" will enable the auto-provisioning (auto-installation) of this specific IP Phone, the IPX-600 will give the user accounts to the specific IP Phone (identified by the MAC address), and thus the IP Phones could be installed without any configuration.
- 14. VMWI (new/old): The number of new and old voice mails of this extension IP Phone.

The following sections will detail the possible installation methods (manually or automatically) of IPX-600 and IP Phones step by step:

#### Install IP Phone Automatically

If you purchased a batch of IP-Phones with the IPX-600 at the same time, you can install all these IP Phones automatically without doing any configuration on each IP Phone, you just need to do some configurations on IPX-600 only.

The following steps will lead you to do this automatic installation step by step:

1. Click on Batch Add button, and the following page will appear.

Batch Add	
User Attributes	Values
First Number	104
Number of Users	6 users
Password	104 🗌 Auto-increase
Call Group	✓1       2       3       4       5       6       7       8       9       10       11       12       13       14         15       16       17       18       19       20
Pickup Group	✓1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Call Forward Immediate	⊙ Disable ○ Internal 100 💌 ○ External
Call Forward on Busy	💿 Disable 🔿 Internal 100 💌 🔿 External
Call Forward on No Answer	⊙ Disable ○ Internal 100 💌 ○ External
MAC Address	00 : 00 : 00 : 00 : 00 : 00
APS	NO 💌
Do Not Disturb	Forward to VM
VM to E-mail	Disable  E-mail  Delete VM after Send Attachment via E-mail
Goto VM after Ringing	60 seconds (10~60)
Apply Cancel	

Figure 30. Batch add accounts for IP Phone

- Fill in the First Number, Number of Users and Password fields. The system will
  automatically generate some user accounts with alphabetically increased user name and
  same password. If you want all the IP-Phones to have different password, just check the
  Auto-increase check box.
- The Call Group and Pickup Group check boxes could be multiply selected. You can set the IP Phones to belong to some Call Groups, and let the IP Phones to pick up the call of some Pickup Groups. These two settings are independent. Please refer to Figure3 for more detailed illustration.
- 4. **Do Not Disturb**: When the IPX-600 receives SIP response 486 from the IP Phone, it can forward the call to the voicemail or will reply the 486 to the user that will cause the IP-Phone busy.
- 5. Enable/Disable the Call Forward Immediate/Call Forward on Busy/Call Forward on No Answer settings.
- 6. Fill in the start MAC address of all the IP Phones in the **MAC Address** field. This field will only be used when the **DHCP Only for IP Phones** is enabled or **APS** field is enabled.
  - ✓ When DHCP Only for IP Phones is enabled, the DHCP service of IPX-600 will only give DHCP address to the device with this MAC address.
  - ✓ When APS field is enabled, IPX-600 will generate the auto configuration file to the IP Phone with this MAC address.
- 7. Choose the **APS** to **Yes**; the IP-Phone will then be able to get the individual configuration

from the IPX-600 and work automatically. If the user is the local user, it will get the TFTP server IP address and auto configuration file via DHCP header. If the user is the remote user, you have to enter the WAN IP address of IPX-600 to the IP phone web page manually.

- 8. Fill in the e-mail server of the office; this is for voice mail to email service usage.
- 9. Click **Apply** to generate all the user accounts of all the IP Phones back to the main menu.
- 10. Make sure that **DHCP Only for IP Phones** is checked. This will ensure the IPX-600 only offer the IP address to the following users. This is the recommended setting when there is another DHCP server existed in the same network.
- 11. Click **Apply** to save the settings.
- 12. You can now install all the IP Phones in the network of the office, and the IP Phones will automatically find out the IPX-600 and be ready for call.

User	Ma	nageme	ent										
	DHCP Only for IP Phones: Total: 10 Users, Registered: 0 Users.												
Index		Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001		0	100	100	100	1	1	1	-	2	Ν	0/0	Edit
002		۲	101	101	101	1	1	1	-	-	Ν	0/0	Edit
003		۲	102	102	102	1	1	-	7	-	Ν	0/0	Edit
004		۲	103	103	103	1	1	-	-	-	N	1/0	Edit
005		۲	104	104	104	1	1	-	-	-	Y	0/0	Edit
006		۲	105	105	105	1	1	-	2	2	Y	0/0	Edit
007		۲	106	106	106	1	1	-	-	-	Υ	0/0	Edit
008		۲	107	107	107	1	1	-	7	7	Y	0/0	Edit
009		۲	108	108	108	1	1	-	-	-	Y	0/0	Edit
010		۲	109	109	109	1	1	-	-	-	Υ	0/0	Edit
							1						
Delete		Apply	Add U	ser Bat	ch Add								

Figure 31. User Management page with new accounts for IP Phone

#### Install IP Phone Manually

Other than the automatic installation of IP Phones, you could also install IP Phone manually. The manual installation steps for IP Phone and IPX-600 are detailed in the followings:

#### **IP-Phone settings:**

On the IP Phone, you need to at least set the user account and proxy server address to let the IP Phone register to the IPX-600 manually. Suppose that your IP-Phone is with number/password as 101/101, and then just fill in this account into the IP Phone. The default LAN port IP address of IPX-600 is 192.168.0.1, so, just key in this IP address as the proxy server address field in the IP Phone. The IP-Phone network type is better set to be DHCP type.

#### IPX-600 settings:

On the IPX-600, you need to add this user account to allow the IP Phone to register into it. By clicking the **Edit** button on the 001 row, the following page will pop-up. The MAC address field is needed if the IP Phone wants to get IP address from IPX-600 by DHCP.

#### IP Phone Registration and Call Status

After some IP Phones installed, whether automatically or manually, the registration status of all the IP Phones are displayed in the **User Mgmt.** page as shown in the figure below. If the IP Phone is registered to the IPX-600 successfully, the **Call Status** field of that IP Phone will be green light. Red light means unregistered and yellow light means registered on on-call.

Use	er N	lanage	ment										
	DHC	P Only fo	or IP Ph	ones:	Fotal: 10 Use	rs, Regis	stered: 1	Users.					
Index		Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001		0	100	100	100	1	1	1	1	-	N	0/0	Edit
002		۷	101	101	101	1	1	1	-	-	Ν	0/0	Edit
003		۲	102	102	102	1	1	( <del>7</del> 2)	Local	192.168.0.21:5060	Ν	0/0	Edit
004		0	103	103	103	1	1	-	с.	-	N	1/0	Edit
005		۲	104	104	104	1	1	-		-	Y	0/0	Edit
006		۲	105	105	105	1	1	-	-	-	Y	0/0	Edit
007		۲	106	106	106	1	1	-	-	-	Y	0/0	Edit
008		۲	107	107	107	1	1	-		-	Y	0/0	Edit
009		0	108	108	108	1	1	-	а. С	-	Y	0/0	Edit
010		۲	109	109	109	1	1	-	-	-	Y	0/0	Edit
							:	1					
Dele	ete	Apply	Ad	d User	Batch Add								

#### Figure 32. User Management page with Phone registered

#### Two-Level Management

IPX-600 supports two levels management – administrator and user. The administrator can configure everything in the IP-PBX, while the user can only configure his setting or view his status. For each legal user, he can login the IPX-600 with the registered number and password. The following page shows the menu structure when user 101 has login into the IPX-600 successfully.

PLANET	5			-						_		
	User	Manag	emente									IPX-600
Ubers Mgmt. Call Status	Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
COR	() App	102 ly	102	102	1	1	-	Local	192.168.0.21:5060	N	0/0	Edit

Figure 33. General user log in page

#### **Call Status**

The **Call Status** page will show all the users' call status in this page. When the operator wants to transfer the call, he can know each user's call status in this page. Red light means the user is unregistered. Green light means the user has registered. Yellow light means the user has registered and on the call.

Call State	us						
(2) 100	(2) 101	102	103	<b>2</b> 00	<b>(2)</b> 201	<b>(2)</b> 202	203
<b>(2)</b> L	Inregistered	🕘 Re	gistered	On-C	all		

Figure 34. Call status page of IPX-600

#### **Hunt Group**

This feature allows multiple users to be ringed by dialing into one configured hunt group number. Any call to the hunt group number will be forwarded to all the users configured in that number based on the mode of the hunt group. Hunt Group can have three modes, **Round Robin**, **Parallel** and **Random**. All hunt group members will be ringed one by one in **Round Robin** mode. For example, if Sale's Group contains members 101, 102 and 103, the first incoming call will ring 101, then 102, then 103. The second call will ring 102, then 103, then 101. All the users will be ringed in the same time in **Parallel** mode. IPX-600 will ring the members randomly in **Random** mode.

Group Attributes	Action					
Name	FXO-1					
Number	2000					
Hunt Mode	Round Robin 💌					
Hunting Time	30 seconds (30~180)					
#Members	102 103 200 201 202 203 <<<<	100 101				
Goto VM after Hunting Time	100 💙					

By pressing Add button, you can see the Add Hunt Group page.

Figure 35. Add hunt group page

- 1. Fill the hunt group name in the **Name** field. The name should be unique for each hunting group.
- 2. Give a hunt group number that is not used by any other users, and fill this number in **Number** field.
- 3. Select the Hunt Mode from the combo box.
- 4. Fill in the Hunting Time. For the Round Robin mode, the system will ring each member for 7 seconds and pause for 2 seconds. The minimal hunting time cannot be less than #members\*9 seconds. In the Random mode, it's similar with the Round Robin mode. If you set the hunting time to 30 seconds, it will ring 30/ (7+2) members in each incoming call. In the Parallel mode, the system will ring the group members 10 seconds and pause for 5 seconds periodically. I.e. if you set the hunting time to 30 seconds, it will ring the group members 10 seconds and pause for 5 seconds (10+5) times.
- 5. Select the group members from the left box to the right box.
- 6. If no one will answer the call after the hunting time, the system will go to one of the member's voicemail. You need to choose one member from **Go to VM after Hunting Time** combo box.
- 7. Press **Apply** to go back the main page.

	Grou	p Name	Number	Hunt Mode	#Members	Action	
FXO-1		(0-1	2000	Round Robin	100,101	Edit	
Delete	Add	Apply					

Figure 36. Hunt group page with new group

#### Call / Pickup Group

In **User Mgmt.**, each user can belong to different Call/Pickup Group. This page facilitate you to view the users of the certain group.

Call/Pickup Group								
Call/Pickup Group	1 💌	Display						

Figure 37. Call / Pickup Group page of IPX-600

#### **Call Detailed Record**

The CDR (Call Detailed Record) of IPX-600 can save and display some information of all the calls, successful or failed etc.

Call Detailed Record									
Caller	Callee	Start Time	Answer Time	End Time	Duration (secs)	Bill (secs)	Call Action		
200	101	2000-01-01 08:39:40	2000-01-01 08:39:41	2000-01-01 08:39:52	12	11	ANSWER		
100	200	2000-01-01 08:39:30	2000-01-01 08:39:31	2000-01-01 08:39:36	6	5	ANSWER		
100	101	2000-01-01 08:39:13	2000-01-01 08:39:14	2000-01-01 08:39:25	12	11	ANSWER		

#### Figure 38. CDR page of IPX-600

#### Parameter description:

Field	Description				
Caller	This is the calling party number				
Callee	This is the called party number				
Start Time	The time when the callee answered the call, if the call is not				
Start Time	answered, this field will be empty.				
	The time when the callee answered the call, if the call is not				
Answer nime	answered, this field will be empty.				
End Time	The time when any party hangs up the call				
Total Duration	The total duration of the call from Start time to end time				
Bill	the total duration of the call from Answer time to end time				
Call Action	Shows the result of the call - answered or busy				

Table 18. CDR items description

#### **Auto Attendant**

IPX-600 provides the flexible Auto Attendant architectures. The system will play the different message according to the **Service Time** configurations. If someone dials into IPX-600 in the business hours, it will play the welcome message that will say that please press 0 for native language or press 9 for the operator. If the call is coming during the off-duty period, it will play the off-duty message that will say that it's the after business hour and please dial the extension number directly. The digit 0 or 9 is

called **Service Digit**, the user can record the customized message that prompt the different digit ranging from 0~9 for different services.

This page is divided into three parts. The first part provides two numbers for auto attendant and auto attendant recording.

The second part is the **Auto Attendant Message List** that allows the user to record 4 customized messages. The system provides default English and Chinese welcome and off-duty messages. User can upload their own messages to replace the default messages.

The third part is the **Auto Attendant Service Time List**. User can add the service time range, and select the associating message. System allows the user to add 6 service time entries.

Auto Attendant Re	ecording				
Auto Attendant Numbe	≥r	9997			
Auto Attendant Record	ling Number	9990			
Auto Attendant M	essage List	3			کار کے اور استخدا
Messag		Se	rvice Digit	Action	
Welcome Mes	sage	0, 9			Edit
Off-Duty Mes	sage	0			Edit
Custom-1 Mes	Custom-1 Message				Edit
Custom-2 Mes	ssage	0			Edit
Custom-3 Mes	ssage	0			Edit
Custom-4 Mes	ssage	0			Edit
Auto Attendant Se	ervice Time	List			سن ويسيب
Times	Wee	kdays	Date	Message	Action
-		-	-	Welcome Message	Edit
Delete Add	Up D	own			
Apply					

Figure 39. Auto attendant page of IPX-600

#### Auto Attendant Recording

Parameter description:

Field	Description
Auto Attondant	By dialing 9997 from any extension IP Phone, you can listen
Number	to your customized auto attendant announcement. This
Number	number 9997 could be changed.
	By dialing <b>9990</b> from any extension IP Phone, user can
Auto Attendent	record the customized auto attendant announcement. The
Auto Attendant Bocording	IVR system will direct you to record every sentences needed
Number	for the auto-attendant announcements, that include welcome
Number	message, off-duty message in both English and native
	languages. This number 9990 could be changed.

Table 19. Auto attendant setting description

#### Auto Attendant Message List

IPX-600 provides 6 messages that can be played at different service times. There are two default messages called Welcome and Off-Duty messages and 4 Custom messages. By clicking the **Edit** button in the **Welcome Message**, the following page will be shown. Before you can use the upload function, you must make sure the SD card is mounted. The maximum size of the voice file size is 200 Kbytes. The 200 Kbytes will allow you to upload 204.8 seconds G.729 voice file and 172 seconds GSM file.

Auto Attenda	nt Message		
Message Type	Welcome Message		
Message Type	G.711 (.gsm)	G.729 (.g729)	G.723 (.g723)
English Welcome	Browse.	Browse †	Browse) †
Native Welcome	(Browse.) †	Browse. †	Browse.] †
	Service Digit	Extension	Action
	0	English Language Service	
	9	100	Edit
Delete Add	Cancel Apply		



For each message, the system has reserved service digit 0 for the native language service and the user can add 5 digits for different services. For Welcome message, it always plays at the working hour. The system has reserved digit 9 for operator service and the default operator's extension is 100. You can upload the customized English and Native Welcome message by browsing the .gsm or .g729 file in the local storage and upload to the system. Once you have done all the changes, press **Apply** button to take effect.

#### Auto Attendant Service Time List

You can set six Service Time List entries. By clicking **Add** button, you can see the following page. The following settings show the working hour is from 9:00~18:30 Monday to Friday. Any call coming in this period will play the **Welcome Message**. Press **Apply** to back to the previous screen and press **Apply** again.

Edit Auto Attendant Service Time				
Attributes	Values			
Date	V / V To V / V			
Weekdays	Mon 💌 To Fri 💌			
Times	09:00 💙 To 18:30 💌			
Message Type	Welcome Message 💌			
Apply Cancel				

Figure 41. Edit Auto attendant service time page

Auto Attendant Service Time List						
	Times	Weekdays	Date	Message	Action	
	09:00-18:30	9:00-18:30 Mon-Fri		Welcome Message	Edit	
Delete	Add Up	Down				

Figure 42. Auto attendant service time page with new time

For example, your company will be closed during Dec 25 ~ Dec 31 every year and you want to play the **Custome-1** message. After you have added this entry and press **Apply** button, you can see the following page.

Auto Attendant Service Time List						
	Times	Weekdays	Date	Message	Action	
	09:00-18:30	Mon-Fri	-	Welcome Message	Edit	
	-	-	Dec/25-Dec/31	Custom-1 Message	Edit	
Delet	e Add Up	Down				

Figure 43. Add another Auto attendant service time page

Unfortunately you can never the **Custome-1** message during Dec 25 ~ Dec 31. The system will always match the first entry of the service time and play the **Welcome Message**, since the first entry has the highest priority when matching the rule. So you have to select the second entry and press "**Up**" button to move this entry to the first priority.

Auto Attendant Service Time List						
Times	Weekdays	Date	Message	Action		
09:00-18:30	Mon-Fri		Welcome Message	Edit		
-	-	Dec/25-Dec/31	Custom-1 Message	Edit		
	Times 09:00-18:30	Times     Weekdays       09:00-18:30     Mon-Fri	Times     Weekdays     Date       09:00-18:30     Mon-Fri     -       -     -     Dec/25-Dec/31	Times         Weekdays         Date         Message           09:00-18:30         Mon-Fri         -         Welcome Message           -         -         Dec/25-Dec/31         Custom-1 Message		

Figure 44. Select Custom-1 Auto attendant service time page

Then you can see the following page. Press Apply to save the settings to the flash.

	Times	Weekdays	Date	Message	Action
	-	-	Dec/25-Dec/31	Custom-1 Message	Edit
	09:00-18:30	Mon-Fri	2	Welcome Message	Edit
Delet	e Add Up	Down			

Figure 45. Move up Custom-1 Auto attendant service time page

#### **Upload Voice File**

You can upload **English/Native Invalid Message, English/Native Block List Message**, **Call Queuing Message**, and **Music on Hold File** via this page. Before you can use the upload function, you must make sure the SD card is mounted. The maximum size of the voice file size is 200 Kbytes. The 200 Kbytes will allow you to upload 204.8 seconds G.729 voice file and 172 seconds GSM file.

If the IPX-600 **Remote/PBX Codec** is G.711ulaw or G.711alaw, you have to upload the .gsm file to the system. If the codec is G.729, you have to upload the file with .g729 format. We'll show the details in <u>Appendix F</u>.

Upload Voice	File		
Message Type	G.711 (.gsm)	G.729 (.g729)	G.723 (.g723)
English Invalid	Browse 1	Browse †	Browse †
Native Invalid	Browse 1	Browse 1	Browse 1
English Block List	Browse 1	Browse 1	Browse †
Native Block List	Browse) †	Browse †	Browse †
Call Queuing	Browse †	Browse 1	Browse) †
Music On Hold	Browse. †	Browse †	Browse 1

1. You can do the upload voice file funciton only when the USB disk is mounted. 2. The maximum size of the upload voice file size is 200 kbytes.

Figure 46. Upload voice file page of IPX-600

### NAT Advanced

In the following sections, all the NAT Advanced related functions will be introduced.

#### **Access Control List**

With Access Control List, you can forbid/block a certain Notebook/PC from accessing certain internet service. There are 8 different access control lists for user's configuration. If you want to generate the ACL log, you have to check the **Generate ACL Log** box on.

The following setting gives the example of blocking a certain Notebook/PC with IP address 192.168.0.250 from doing the FTP access (port 21) to the internet.

	Log				
Priority	IP		Туре	Port	Enable
1	192 .168 .0	.250	ТСР 💌	21	
2	192 .168 .0	.0	ТСР 💌	0	
3	192 .168 .0		TCP 💌	0	Г
4	192 .168 .0	.0	ТСР 💌	0	
5	192 .168 .0	.0	TCP 💌	0	Г
6	192 .168 .0	.0	ТСР 💌	0	Γ
7	192 .168 .0		TCP 💌	0	
8	192 .168 .0	.0	TCP 💌	0	Г

Figure 47. Access control list page of IPX-600

#### **Virtual Server**

**Virtual Server** can be used to set up public server services on your network. When users from the Internet make certain service requests on your network, the IPX-600 can forward those requests to computers that really have the service. For example, if you set the port number 80 (HTTP) to be forwarded to IP Address 192.168.0.2, then all HTTP requests from internet will be forwarded to 192.168.0.2.

You may use this function to establish a Web server or FTP server service through IPX-600. Be sure that you enter a valid IP Address. (You may need to establish a static IP address with your ISP in order to properly run an Internet server.) The packets will simply be forwarded through the IPX-600.

Enter the range of port numbers and the protocol type (UPD or TCP) that will be used by the server service. Then enter the IP Address and port range of the real local server that will handle the service requests.

There are eight virtual server entries for user configuration.

Click the Apply button to save the settings.

Virtual S	Server						
WAN	Port Range	Server IP Ad	dress	Server	Port Range	Protocol	Enable
20	~21	192 .168 .0	.0	20	~21	тср 💌	
0	~0	192 .168 .0	.0	0	~0	тср 💌	Г
0	~0	192 .168 .0	.0	0	~0	ТСР 💌	Г
0	~0	192 .168 .0	.0	0	~0	ТСР 💌	Г
0	~0	192 .168 .0	.0	0	~0	ТСР 💌	
0	~0	192 .168 .0	.0	0	~0	тср 💌	Г
0	~0	192 .168 .0	.0	0	~0	тср 💌	Γ
0	~0	192 .168 .0	.0	0	~0	тср 💌	Γ
Apply	Cancel						

• Virtual servers using single port number is accelerated by hardware at wirespeed.

Figure 48. Virtual Server page of IPX-600

#### **URL Filter**

You can deny some Notebook/PC from accessing to some websites by listing them in this "URL Filter" list. For example, if you want to deny all the Notebook/PC with IP addresses from 192.168.0.2 to 192.168.0.254 to access the www.msn.com website, you can do the following settings.

URL String Pattern to be Blocked	Source IP Range	Enable	
http://www.msn.com	192.168.0.2-192.168.254		
	0.0.0.0-0.0.0.0		
	0.0.0-0-0.0.0		
	0.0.0.0-0.0.0.0		
	0.0.0.0-0.0.0		
	0.0.0.0-0.0.0.0		
	0.0.0.0-0.0.0.0		
	0.0.0.0-0.0.0		

Figure 49. URL filter page of IPX-600

#### **Static Route**

You will need to configure "Static Route" function if there are multiple routers installed on your network. The "Static Route" function let the IPX-600 be able to direct some packets to go to correct interface (LAN or WAN) when the packets were with destination IP address listed in the "Static Route" list.



Figure 50. Topology of example

For example, if you have the following network hierarchy, you can configure the following settings in the routing table.

Route	Route Mask	Next Hop IP	Interface
192.168.2.0	255.255.255.0	192.168.1.100	LAN 💌
192.168.3.0	255.255.255.0	192.168.0.100	WAN 💌
0.0.0.0	255.255.255.255	0.0.0.0	💌
0.0.0.0	255.255.255.255	0.0.0.0	💌
0.0.0	255.255.255.255	0.0.0.0	💙

Given 'Next Hop IP' must be in the same subnet as specified 'Interface' to be accepted.

Figure 51. Static Route setting example page

#### **Special Application**

IPX-600 has a natural firewall that rejects any *unsolicited* data from traveling into a computer on the LAN network. Basically, if you didn't ask for the data, it isn't going to pass through the firewall. A **Special Application** is one that breaks this rule. For some applications, you can configure the IPX-600 to allow them to pass inside IPX-600 to a specific Notebook/PC by setting this "Special Application" list.

For a certain special application to pass through IPX-600, first, a trigger packet that has a destination port falling in the range between **Trigger Start Port** and **Trigger End Port** must be sent from a Notebook/PC in the LAN side out to the WAN side. Second, the packets of the special application from the internet must have the destination port falling in the **Incoming Port Range.** These packets then will be forwarded to the Notebook/PC that has sent the trigger packet.

Name	Incomi Type	ng :	Incoming Port Range	Trig Ty	ger De	Trigger Start Port	Trigger En Port	<sup>d</sup> Enable
Quick Time 4	UDP	*	6970-6999	TCP	~	554	554	
MSN Gaming Zor	TCP	~	28800-29000	TCP	~	6667	6667	
ICQ	TCP	~	20000-20019,20020-20039	TCP	~	4000	4000	
	TCP	~		TCP	~	0	0	
	TCP	*		TCP	~	0	0	
	TCP	~		TCP	~	0	0	
	TCP	*		TCP	~	0	0	
	TCP	~		TCP	~	0	0	



#### **DMZ Host**

The **DMZ Host** setting can allow one local user to be exposed to the Internet with no firewall protection. When a local user wishes to use some special-purpose service, such as an Internet game or Video-conferencing, set the dedicated DMZ Port and click the **Apply** button.

DMZ Host	
DMZ Host IP Address:	192.168.0.2
Apply Cancel	

Figure 53. DMZ Host page of IPX-600

#### DoS (Denial of Service) Protection

When you enable this function, it will block most of the Internet attacks. This option is enabled as default value.

DoS Protection	
DoS Protection	
Apply Cancel	



#### **Dynamic DNS**

IPX-600 support dynamic DNS service. If the WAN IP address of IPX-600 is dynamic and public (PPPoE), you can use this service to let other Internet host to access IPX-600 by its dynamic domain name.

Dynamic DNS		
Service Type	http://www.dhs.org	~
Username	mydns	
Password		
Host Name	mydns	
Apply Cance	3	

Figure 55. Dynamic DNS page of IPX-600

#### **Pass-through**

IPX-600 provides the following pass through functions; you can let some specific types of packets to pass through IPX-600 without any modification of the packets. The types of packets that could be enabled to pass through are PPPoE, IPv6, IPX, NETBIOS and IP multicast. You can choose to enable some of these types to pass through by checking the Pass through page.

Passthrough	
PPPoE Passthrough	
IPv6 Passthrough	
IPX Passthrough	
NETBIOS Passthrough	
IP Multicast	
Apply Cancel	

Figure 56. Pass-through page of IPX-600

#### UPnP

Universal Plug and Play (UPnP) is designed to support zero-configuration, "invisible" networking, and automatic discovery for some devices installed inside the LAN network of IPX-600. The specific devices must have some UPnP application running to let this function work. Window XP can support UPnP function. MSN version above 6.0 can use UPnP to learn the NAT router's WAN IP and thus traverse the NAT seamlessly. To enable the UPnP function, just check on the box and press **Apply** to take effect.

UPnP		
UPnP Service	Enable	
Apply Cancel		

Figure 57. UPnP page of IPX-600

#### **Ping Toolkit**

You can use the **Ping Toolkit** to allow IPX-600 to ping another device in the LAN network or in the Internet to check if the network link between IPX-600 and the specific device are connected. The

results of the pinging will be displayed in this page. The following web page shows the example of pinging "www.google.com".

Ping Toolkit	
IP Address / Host Name :	www.google.com Ping
	PING www.l.google.com (72.14.235.99): 56 data bytes 64 bytes from
	72.14.235.99: icmp_seq=0 ttl=242 time=490.0 ms 64 bytes from 72.14.235.99: icmp_seq=1 ttl=243
Response:	time=460.0 ms 64 bytes from 72.14.235.99: icmp_seq=2 ttl=243 time=420.0 ms
	64 bytes from 72.14.235.99: icmp_seq=3 ttl=243 time=240.0 ms
	www.l.google.com
	ping statistics 4 packets transmitted, 4 packets received, 0%
	packet loss round-trip min/avg/max = 240.0/402.5/490.0 ms

Figure 58. Ping toolkit page of IPX-600

#### Log

In this setting, you can decide which kind of events to be logged and to view these individually logged events.

There are five kinds of events that could be logged; they are system, ACL, URL filter, New NAPT (newly opened port mapping) and PBX logs.

For example, if you want to log the system events, you need to check on this **System Log** check box and pressing **Apply** button. Latter on, you could then press the **View System Log** to see the logged events.

Log	
System Log	View System Log
ACL Log	View ACL Log
URL Filter Log	View URL Filter Log
New NAPT Log Log	View New NAPT Log
PBX Log	View PBX Log

Figure 59. Log page of IPX-600

#### **Remote Management**

Parameter description:

Field	Description
	IPX-600 allows you to do the remote management via the
Bomoto	web browser. You can change the remote management port
Menagement Dort	by modifying this field. The default port number is 8080. If
Management Port	you want to disable remote management through web, you
	need to enter 0 in this field.
	This feature is designed to prevent attacks through the
Ding from WAN	Internet. When it is disabled, the IPX-600 will drop ICMP
Side	packets from the WAN side. The hacker cannot find the
Side	IPX-600 by pinging the WAN IP address. The default value
	of this field is enabled.

Table 20. Remote management setting description

Remote Management	
Remote Management Port	8080 (0 for disable)
Ping from WAN Side	🗹 Enable
Apply Cancel	

Figure 60. Remote management page of IPX-600

#### Password

This setting allows you to change the web login password of the administrator account.

If you want to change the password, just click on **Password** page and type the new password. Press the **Apply** button when you have done the input.

Administrator Password	
New Password	
Confirm Password	
Apply	

Figure 61. Password page of IPX-600

# Upgrade

By clicking on the **Upgrade** page, you can do the following functions.

#### Parameter description:

Field	Description
	The firmware of IPX-600 could be upgraded if you have a newer
	firmware on your Notebook/PC. Just press the <b>Browse</b> button on this
	page, a small window will pop up that allows you to select the new
Firmware Upgrade	firmware file in your PC. After the firmware file is selected, press the
	Upgrade button to do the firmware upgrade. A progress bar will pop
	up to display the upgrading status. The upgrade progress will take
	about 4~5 minutes. Please don't reboot the device during upgrade.
Backup	By pressing <b>Backup</b> button, you can save IPX-600's current
Configuration	configuration settings into a file in your PC. The saved filename is
"config.dat".	
	The configuration of IPX-600 could be restored from the backup
	configuration file you stored previously with the file name of
Postoro	"config.dat". You can press the <b>Browse</b> button to select the backup
Configuration	configuration file name. Then, by pressing <b>Restore</b> button, the
configuration	configuration will be restored to IPX-600. If the external SD card is
	inserted and works with IPX-600, the new settings will be restored to
	the flash and external SD card at the same time.
Factory Default	Press the Factory Default will restore the flash & external SD card
Factory Delault	settings to the factory default values.
System Restart	Press the System Restart will reboot the system.

Table 21. Upgrade setting description

Firmware Upgrade	
Firmware File :	Browse
Upgrate	
Backup Configuraion	
Backup	
Restore Configuration	
Configuration File :	Browse
Restore	
Factory Management	
Factory Default	
System Restart	

Figure 62. Upgrade page of IPX-600

# Appendix A

### **DHCP Server Function Notice**

There are two web pages related to the DHCP Server options. One is **DHCP Server Status** in the **DHCP Server** page and the other is the **DHCP Only for IP Phones** in the **User Management** page. This appendix will illustrate the different combinations and results.

- DHCP Server Status : Enabled / DHCP Only for IP Phones : Checked
  - The DHCP server in this IPX-600 will only provide IP address to IP Phones with MAC addresses listed in the user management page, the Notebook/PC in the same network will not be able to get any IP address from IPX-600. In this way, as depicted in Figure 1, the voice packets from IP Phones will go through IPX-600 and data packets from Notebook/PC will go through NAT/Router. This is the default setting.
  - Under this situation, if the APS selection is checked, the IP Phone will also get the auto-configuration information (file name) from DHCP packets, and the IP Phone could be installed automatically.
- DHCP Server Status : Disabled
  - The DHCP Server will not offer IP addresses to any devices that were connected to the LAN network of the IPX-600.
- DHCP Server Status : Enabled / DHCP Only for IP Phones : Unchecked
  - The DHCP Server will offer IP addresses to any devices that were connected to the LAN network of the IPX-600. The devices could be IP Phones and/or Notebook/PC.

# Appendix B

## SD Card Usage Notice

We recommend you to plug the 512 Mbytes external SD card to IPX-600. There are two very important benefits of using the SD card:

- 1. The storage size of voicemail and CDR records is 10 times larger.
- When under some terrible situation that the IPX-600 damaged, you can get a new IPX-600 in a fastest speed and insert the old SD card into it, the whole configurations of the old IPX-600 will be back, no need to worry about any re-configuration and storage lost.
   This appendix will describe the SD card behavior in more details.

#### Fresh SD card

- When you plug a fresh SD card into IPX-600, IPX-600 will backup all current configurations to the SD card in the booting time.

#### ■ Load Setting Sequence

- During system boot up, if the SD card is inserted and is not fresh, the system will load the settings from the SD card; these settings will then be saved into system flash memory after boot up. If there is no valid configuration in the SD card or the SD card is not plugged into the system, the system will load the configurations from the system flash memory instead.

#### Configuration Synchronization

- During the web page configuration, when the **Apply** button in each page is pressed, the new settings will be saved into the system flash memory and SD card simultaneously.

#### Factory Default

- When the **Factory Default** button in the management/upgrade page is pressed, the configurations in system flash memory and SD card will be cleared to factory default values.

#### Don't try to unplug the SD card at runtime

- IPX-600 does not support hot plug-and-unplug, so that please power off the machine before plug/unplug the SD card into socket. Don't unplug the SD card during system runtime.

#### Persistent Storage

- The CDR records and Voicemail when stored into the SD card, the storage could be permanent.
- The CDR records and Voicemail when stored into the SD card, the storage size could be much larger.

#### ■ LED

- When the system boots up and mount the SD card successfully, the SD Card LED will be on. Since the system doesn't support hot plug-unplug, the LED won't be turned off.

# Appendix C

# Auto Attendant Announcement

IPX-600 provides the **Auto Attendant** function. When a registered IP Phone calls the **Auto Attendant Number (9997)** or other user dials into the number that is registered to other proxy server, the Auto Attendant announcement will be heard.

There are six default auto attendant messages as following:

- 1. Welcome message: Welcome to PLANET Technology, please dial the extension number or press 9 for operator, for native language service please press 0.
- 2. Busy message: Sorry, the extension number cannot be recognized, please check again or wait for operator.
- 3. Off-duty message: We are sorry we cannot take your call now, please dial the extension number, or press 0 for native language service.
- 4. Chinese welcome message.
- 5. Chinese invalid message.
- 6. Chinese after business hour message.

If you want to record your customized auto attendant messages, you can press **9990** to record your messages.

# Appendix D

# Upload Voice File Procedures

IPX-600 allows the user to upload customized IVR or Music on Hold files via web page. If the **Remote/PBX Codec** is G.711, you can upload the .gsm file to replace the default IVR. If the **Remote/PBX Codec** is G.729, you can upload .g729 file. The upload files will be placed at the SD Card, and the file size cannot exceed 200 Kbytes.

Many shareware or software can record the voice in .gsm format. We'll use WavePad to demonstrate the recording procedures. You can find the information of WavePad in <u>http://www.nch.com.au/wavepad/masters.html</u>.

The following steps demonstrate how to record a file using the WavePad and how to use the Planet G.729 encoder utility to convert the uncompress wave file to .g729 file.



Figure 67. Main menu page of WavePad program

Step2: Press OK button



Figure 68. Sample rate setting page

Step3: Start to record the IVR till you press button to stop recording.

Record Control	? 🛛
Ele Info	Recording
Name: Untitled 1	Devige: [Default Sound In]
Playback	Input: Windows Record Mixer
Device: [Default Sound Out]	Volume: Open Windows Record Mixer
Volume:	Advanced Record Options
	(₩) (₩) 0:00:04.50

Figure 69. Record control page

Step4: Move the mouse to the upper-right corner of the window, and click the the close the recording window.

Record Control		? 🛛
Eile Info	- <u>R</u> ecording-	Y
Name: Untitled 1	Devi <u>c</u> e:	[Default Sound In]
Playback	<u>I</u> nput:	Windows Record Mixer 🛛 👻
Device: [Default Sound Out]	Vojume:	Open Windows Record Mixer
<u>V</u> olume:	A	dvanced Record Options
	•	

Figure 70. Record control page

**Step5:** Click on **b** to play the voice.



Figure 71. Play voice page

Step6: Move the mouse to File and select Save File As... menu to save the voice.



Figure 72. Go to save voice file page

Step7: Type in the filename, select the extension to .GSM, and press "Save" button to save the file.

Save Audio File	As						? 🛛
Save jn:	🚞 temp			~	0 0	• 🗉 🕈	
My Recent Documents							
Desktop ) My Documents							
My Computer							
Mu Network	File <u>n</u> ame: Save as hine:	ivr	500			~	<u>Save</u>
My Network	Save as <u>t</u> ype:	GSM (*.g	sm)				Cancel

Figure 73. Save voice file page

Step8: Type in the filename, select the extension to .Wave, and press "Save" button to save the file.

Save Audio File	∆s						? 🛛
Save in:	C temp			~	00	10	
My Recent Documents							
Desktop							
My Documents							
My Computer							,
	File <u>n</u> ame:	ivr.wav				~	<u>Save</u>
My Network	Save as <u>type</u> :	Wave (*	.wav)			~	Cancel

Figure 74. Save voice file page

**Step9:** Choose the 8 kHz, 16 bits, Mono, 15 kb/second, PCM, and press **OK** button to save the file. This will be the uncompress wave file format.

Name:		
[untitled]	Save	As Remove
Format:	PCM	•
-ormat: Attributes:	8.000 kHz, 16 Bit, Mono	15 kb/sec 👻

Figure 75. Wave file format setting page

Step10: Then you can use G.729 encoder to convert the uncompress wave file to .g729 file.

C:\Windows\System32\cmd.exe		- 0	×
G:\temp)encoder ivr.wav ivr.g729			-
WANNAM Wave to G.729 WANNAM Upysion 1.0			
450 frames processed Input wave file: ivr.wav, size: 72000 Output 729 file: ivr.g729, size: 4500			
C:\temp>_			
	*		
			1

Figure 76. Convert page of G.729 encoder

# Appendix E

### How to make off-Net Calls (PSTN calls)

There are two ways to make the off-net calls (call to PSTN numbers). One is via other proxy server and the other is via the local FXO gateway.

For method one, the IPX-600 needs to register to a sip proxy server provided by a service provider, this could be configured in the **Proxy Server** page. The following web page is an example of setting IPX-600 to register to a proxy server "**fwd.pulver.com**", and this service is named "**FWD**".

IP-PBX behind NAT							
IP-PBX behind NAT	NO 💌						
SIP Keep Alive Enable							
SIP Keep Alive Period	20 seconds	(20~65535)					
Stun Enable							
Stun Server							
Stun Port	0 (1~65535	i)					
Stun Status	0						
Register Expire							
Register Expire Period	3600 seconds	(60~65535)					
Proxy Server							
🔳 Reg Name Nur	nber Password	Auth. ID	Proxy IP	<b>Proxy Port</b>	<b>Outbound Proxy</b>	DID	Action
🗌 🥘 FWD 288	8925 XXXXXX	288925	fwd.pulver.com	5060	. = :	IVR	Edit
Delete Add Ap	ply						

Figure 63. Proxy server registration example page

Since a IPX-600 could register to up to eight different proxy servers, so, there must be a way to direct a call to go to the correct proxy server you desired to use. This is done through the **Call Route** settings. For example, as depicted in the following web page of a call route setting, if you want to make the off-net call via "**FWD**" proxy server, you have to dial "**9**" followed by the PSTN phone number. The IPX-600 will direct this call to the "**FWD**" proxy server and drop digit 9 before sending the telephone number to the proxy server. The "**FWD**" proxy server will then call to the correct PSTN phone number.

In the reverse direction, if any user of the public proxy server dials into IPX-600 by calling the IPX-600's registered number, this call will enter into the **Auto Attendant** announcement of IPX-600 or the selected user.

	Pattern	Route via	Drop Digits	Prefix	Action
default route	*		0		Edit
FXO-FWD	9.	FWD	1		Edit

#### Figure 64. Call route example page

The second method is to put a FXO gateway in the LAN network and there could be two methods for

configuring IPX-600 to do the PSTN call:

- a. Configure the FXO gateway to register to IPX-600. If the FXO gateway registered to IPX-600 with the registered number as 0, then, any extension IP Phone can dial 0# to first connect to the gateway, and then dial the desired PSTN number. This is a two-stage dialing.
- b. If you want to configure a one-stage dialing, a call route with destination IP address pointed to the FXO gateway must be added in the "Call Route" list. The following figure shows the example configuration. In this way, the FXO gateway does not need to register to IPX-600.

Gat	Gateway										
	Name	IP:Port	Number of Analog Ports	Gateway Location	Action						
	FXO-1	192.168.0.30:5060	4	LAN	Edit						
Dele	te Add	I Apply									



	Pattern	Route via	Drop Digits	Prefix	Action
default route	•	FXO-1	0		Edit

Figure 66. Call route example page

# Appendix F

### **Voice Communication Samples**

The chapter shows you the concept and command to help you configure your SOHO IP PBX System through sample configuration. And provide several ways to make calls to desired destination in IPX-600. In this section, we'll lead you step by step to establish your first voice communication via web browsers operations.

#### ATA and IP Phone register to IPX-600

In the following samples, we'll introduce ATA and IP Phone registers to IPX-600 applications.



Figure 77. Topology of instruction example

#### Machine configuration:

#### STEP 1:

Please log in IPX-600 via web browser and browse to "**IP PBX**  $\rightarrow$  **Users Mgmt.**" configuration menu. There have four accounts in default settings.

DH	ICP	Only for I	IP Phone	es: Tota	I: 4 Users, Re	egistered	1: 0 Users						
Index		Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001		٢	100	100	100	1	1	5		-	N	0/0	Edit
002		۲	101	101	101	1	1	-	-	9	N	0/0	Edit
003		0	102	102	102	1	1	-	-	-	Ν	0/0	Edit
004		۲	103	103	103	1	1	2	-	12	Ν	0/0	Edit
							1						

Figure 78. User Management page of IPX-600

#### STEP 2:

Please log in VIP-154T and VIP-156 and browser to "SIP setting  $\rightarrow$  Domain Service" configuration menu. Insert the account/password information then save and reboot machine. The sample configuration screen is shown below:

# Service Domain Settings

You could set information of service domains in this page.

Realm 1 (Default)							
Active:	⊙On OOff						
Display Name:	100 Date match with Figure						
Line Number:	100 — 78. IPX-600's User						
Register Name:	100 Management						
Register Password:	•••						
Domain Server:	192.168.0.1						
Proxy Server:	192.168.0.1						
Outbound Proxy:							

Figure 79. Web page of VIP-156

#### STEP 3:

After both of devices have registered to IPX-600 successfully, the **User Management** page will show the registration status:

Use	er N	lanage	ment										
	☑ DHCP Only for IP Phones: Total: 4 Users, Registered: 2 Users.												
Index		Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001		0	100	100	100	1	1	-	Local	192.168.0.10:5060	Ν	0/0	Edit
002		٢	101	101	101	1	1	-	Local	192.168.0.11:5060	Ν	0/0	Edit
003		۲	102	102	102	1	1	-	-	-	Ν	0/0	Edit
004		۲	103	103	103	1	1	2	2	-	Ν	0/0	Edit

Figure 80. User Management page with Phone and ATA registered

#### Test the scenario:

- 1. VIP-156 pick up the telephone
- 2. Dial the number: 101(VIP-154T) shall be able to connect to the VIP-154T
- Then the VIP-154T should ring. Please repeat the same dialing steps on VIP-154T to establish the first voice communication from VIP-156

#### ATA and IP Phone make off-Net calls via Gateway

In the following samples, we'll introduce VIP-154T and VIP-156 makes off-Net Calls (PSTN calls) via VIP-480FO applications.



Figure 81. Installation example with VIP-480FO

#### Machine configuration:

#### STEP 1:

Please refer to the first sample and let VIP-154T and VIP-156 register to IPX-600.

#### STEP 2:

Please log in IPX-600 via web browser and browse to "IP PBX → Users Mgmt." configuration menu. Press Batch Add button to add four accounts for VIP-480FO using.

Batch Add							
User Attributes	Values						
First Number	200						
Number of Users	4 users						
Password	200 🗹 Auto-increase						
Call Group	□ 1     □ 2     □ 3     □ 4     □ 5     □ 6     □ 7     □ 8     □ 9     □ 10     □ 11     □ 12     □ 13     □ 14       □ 15     □ 16     □ 17     □ 18     □ 19     □ 20						
Pickup Group	1     2     3     4     5     6     7     8     9     10     11     12     13     14       15     16     17     18     19     20						
Call Forward Immediate	⊙ Disable ○ Internal 100 💌 ○ External						
Call Forward on Busy	⊙ Disable ○ Internal 100 💌 ○ External						
Call Forward on No Answer	⊙ Disable ○ Internal 100 💌 ○ External						
MAC Address	00 : 00 : 00 : 00 : 00 : 00						
APS	NO 💌						
Do Not Disturb	Forward to VM						
VM to E mail	Disable						
VM to E-mail	E-mail J Delete VM after Send Attachment via E-mail						
Goto VM after Ringing	10 seconds (10~60)						
Apply Cancel							

Figure 82. Batch add accounts for VIP-480FO

#### STEP 3:

Browse to "**IP PBX**  $\rightarrow$  **Gateway**" configuration menu. Add a gateway for VIP-480FO and the sample configuration screen is shown below:

<b>Entry Attributes</b>	Values			
Name	VIP-480FO			
Gateway IP	192.168.0.12			
Gateway Port	5060 (1~65535)			
Number of Analog Ports	4			
Gateway Location	LAN			

Figure 83. Add new gateway to IPX-600

Pressing the "Apply" button for activate the configuration.

Gateway						
	Name	IP:Port	Number of Analog Ports	Gateway Location	Action	
	VIP-480FO	192.168.0.12:5060	4	LAN	Edit	
Dele	te Add	Apply				

Figure 84. Gateway page of IPX-600

#### STEP 4:

Browse to "**IP PBX**  $\rightarrow$  **Call Route**" configuration menu. Add a call route for making off-Net calls via VIP-480FO.

Route Attributes	Values
Name	PSTN
Pattern	0
Route via	🔿 Proxy Server 💌 💿 Gateway VIP-480FO 💌
Drop Digits	1
Prefix	200

Figure 85. Add Call Route for grab the FXO ports of VIP-480FO

Pressing the "Apply" button for activate the configuration.

	Pattern	Route via	Drop Digits	Prefix	Action
default route			0		Edit
PSTN	0	VIP-480FO	1	200	Edit

Figure 86. Call Route page of IPX-600

#### STEP 5:

Please log in VIP-480FO via web browser and browse to "Advance Setup  $\rightarrow$  VoIP Setup  $\rightarrow$  VoIP Basic" configuration menu. Insert the account/password information and set up the hunting function. The sample configuration screen is shown below:

	Port Number / Password Setting(MAX 20 digit) :								
No.	Number	Reg	Account	Password	Register Status	Reason			
1	200		200		Success	OK			
2	201		201	•••	Success	ОК			
3	202		202		Success	OK			
4	203		203	•••	Success	ОК			

Figure 87. Set up the number of FXO ports of VIP-480FO

SIP Hunting Table :					
No.	Hunting Member				
<b>[</b> [10]	Port 1 Port 2 Port 3 Port 4				
2	Port 1 🗹 Port 2 🗹 Port 3 🗹 Port 4				
3	Port 1 Port 2 Port 3 Port 4				
4	Port 1 Port 2 Port 3 Port 4				

Figure 88. Set up the Hunting Member of FXO ports

	SIP Proxy Setting :					
Domain/Realm	192.168.0.1					
	192.168.0.1/5060					
SIP Proxy Server	use net2phone					
Register Interval(seconds)	900					
SIP Authentication	💿 Enable 🔘 Disable					
Outbound Proxy Server	0.0.0.00					

Figure 89. Set up the Proxy Server IP address for register to IPX-600

#### STEP 6:

Browse to "Port Status" configuration menu. Fill in the auto attendant number 9997 to all of ports.

Port 1 number	9997
Port 2 number	99997
Port 3 number	99997
Port 4 number	99997

Figure 90. Hot Line to auto-attendant of IPX-600

#### STEP 7:

After all of devices have registered to IPX-600 successfully, the **User Management** page will show the registration status:

Use V	er N DHC	<b>lanage</b> P Only fo	ment or IP Ph	ones: 1	fotal: 8 Users	, Regist	ered: 6 U	sers.					
Index		Call Status	Disp. Name	Number	Password	Call Group	Pickup Group	Hunt Group	Call Type	IP:Port	APS	VMWI (new/old)	Action
001		0	100	100	100	1	1	-	Local	192.168.0.10:5060	Ν	0/0	Edit
002		۲	101	101	101	1	1	-	Local	192.168.0.11:5060	N	0/0	Edit
003		۲	102	102	102	1	1	-	-	-	Ν	0/0	Edit
004		۲	103	103	103	1	1	4	-	2	N	0/0	Edit
005		٢	200	200	200	2	2	-	Local	192.168.0.12:5060	N	0/0	Edit
006		۲	201	201	201	2	2	-	Local	192.168.0.12:5060	Ν	0/0	Edit
007		٢	202	202	202	2	2	-	Local	192.168.0.12:5060	N	0/0	Edit
008		٢	203	203	203	2	2	-	Local	192.168.0.12:5060	N	0/0	Edit

Figure 91. User Management page with Phone / ATA and Gateway registered

#### Test the scenario:

- 1. VIP-156 pick up the telephone
- 2. Dial the number: 0 shall be able to connect to the port 1 of VIP-480FO
- 3. Then the telephone will hear the dial tone from PSTN lines, and dial the number: **12345678** shall be able connect to the User A.
- 4. Then the telephone of User A will ringing, then User A pick up the phone set and talk with VIP-156.
- 5. Both VIP-156 and User A hang up the calls.
- 6. User A pick up the telephone and dial the number: **23456789** should be able to connect to the Auto Attendant System of IPX-600.
- 7. The User A will hear the prompts, and dial the extension number: 100 shall be able connect to the VIP-156.
- 8. Then the VIP-156 should ringing, then it pink up the call and talk with User A.

# Appendix G

# Specifications

Product	SOHO Internet Telephony PBX System					
Model	IPX-600					
Hardware						
LAN	4 RJ-45 (10/100Base-TX, Auto-Sensing/Switching)					
WAN	1 RJ-45 (10/100Base-TX, Auto-Sensing/Switching)					
Standards and protocol						
Call control	SIP 2.0 (RFC 3261)					
Registration	Max, 200 nodes / SIP IP phones / FXO gateways					
Calls	Max. 60 concurrent calls					
Voice CODEC support	G.711, G.723,1 (5.3, 6.3kbps), G.729A (8kbps)					
	DTME detection/generation					
Voice processing	Support password authentication using MD5 digest					
	Automated Attendant (AA)					
	Interactive Voice Response (IVR)					
	Voicemail Support					
	Record IVR via Phone / Upload IVR via Web Browser					
	Embedded SMTP Server That Can Send Voicemail notification					
	Voicemail Attached via Email					
	Visual Indicator for Message Waiting					
	Voicemail Notification via SUBSCRIBE/NOTIFY					
PBX features	Personal Voicemail Greeting					
	DID to User					
	DID to Hunting Group – Round Robin, Parallel, Random					
	Least Cost of Call Routing (20)					
	Detailed Call Record					
	User Management via Web Browser					
	Call/Pickup Group					
	Display 200 Registered User's Status: Unregistered / Registered / On-Call					
	Outgoing Call Block List (10)					
	Call Forward Immediate, Call Forward on Busy, Call Forward on No Answer					
	Do Not Disturb (Forward to Voicemail)					
	Direct Inward Dialing (DID)					
Call features	Call Pickup, Call Park, Call Retrieval, Caller ID, Dial By Name					
Call realarcs	Roaming Extensions					
	Music on Hold / Music on Transfer					
	Call Queuing, Call Transfer, Call Hold, Call Waiting					
	Three-way conference with feature phones (VIP-154T series, VIP-155PT and					
	ATA series)					
Internet Sharing						
Protocol	TCP/IP, UDP/RTP/RTCP, HTTP, ICMP, ARP, NAT, DHCP, PPPoE, DNS					
Advanced Function	Virtual Server / DMZ / Special Application, Static Route, Access Control / URL					
	Filter, DHCP Server for LAN Users, DoS, Pass-through, UPnP					
Network and Configuration						
Connection type	Static IP, PPPoE, DHCP					
Management	HTTP Web Browser					
LED Indications	System: 2, PWR, SD					
	WAN: 1, LAN/ACT					
	LAN: 4, LNK/ACT					
Environment						
Dimension (W x D x H)	242 x 174 x 36 mm					
Operating Temperature	0~40 degree C. 10~95% humidity					
Power Requirement	100~240V AC 50/60Hz					
EMC/EMI	CE. FCC Class B					
Call features Call features Internet Sharing Protocol Advanced Function Network and Configuration Connection type Management LED Indications Environment Dimension (W x D x H) Operating Temperature Power Requirement EMC/EMI	Do Not Disturb (Porward to Voicemail) Direct Inward Dialing (DID) Call Pickup, Call Park, Call Retrieval, Caller ID, Dial By Name Roaming Extensions Music on Hold / Music on Transfer Call Queuing, Call Transfer ,Call Hold, Call Waiting Three-way conference with feature phones (VIP-154T series, VIP-155PT and ATA series) TCP/IP, UDP/RTP/RTCP, HTTP, ICMP, ARP, NAT, DHCP, PPPoE, DNS Virtual Server / DMZ / Special Application, Static Route, Access Control / URL Filter, DHCP Server for LAN Users, DoS, Pass-through, UPnP Static IP, PPPoE, DHCP HTTP Web Browser System: 2, PWR, SD WAN: 1, LAN/ACT LAN: 4, LNK/ACT 242 x 174 x 36 mm 0~40 degree C, 10~95% humidity 100~240V AC 50/60Hz CE, FCC Class B					

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http://golfingnear.com Email search by domain

http://emailbydomain.com Auto manuals search

http://auto.somanuals.com TV manuals search

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