

# RMX 1000 V1.1.1 and SE 200 V3.0.2/CMA Server V4.0 Integration User Guide



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> Catalog No. 3150-16966-001 Version 1.1.1

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# Introduction

SE 200 V3.0.2/CMA V4.0 can be used to manage RMX 1000 V1.1.1 , include device management, conference scheduling, and conference management.

This guide mainly takes detailed explanation about how SE 200 V3.0.2/CMA V4.0 integrated manages RMX 1000.

The specific contents are as follows:

- Manage Device
- Schedule conference
- Manage conference:
- Change layout
- Extend conference
- Add participant
- Connect/disconnect participant
- Remove participant
- Mute/unmute participant
- Terminate conference

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# **Manage Device**

### **Add Device**

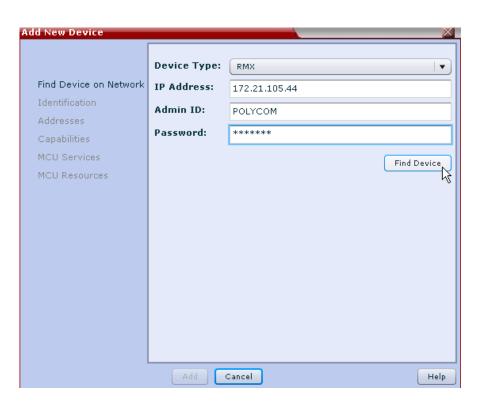
1 Click Device | Admin/Monitor View, See the following drawing:

				2					00	
Conference	Device	Syste	em Mana	gement S	ystem Setup					Dece
ommands	Admin/I	Monitor	View	lonitor Viev	v					
evice Navigatio	Provisio	n View	4	Select Filt	er 🛛 🔻					
Admin/Monitor	Softupd	ate Vie	w	atus	Name 🔺	Туре	IP Address	Alias	Site	0
Provision View				0	172.21.100.3	Other	172.21.100.3	0618	Internet/\	
Softupdate View				0	224	Other	172.21.103.224	224	Internet/\	р
Add Device				0	244k60	ViewStation	172.21.103.244	6789	Internet/\	
Refresh Device	List			0	32K60	Other	172.21.103.32	5678	Internet/\	
elected Device				0	89087	Other	172.21.103.39	22332	Internet/\	
View Device Det	nile			0	K60166	Other	172.21.103.166	103166	Internet/\	
	ans			0	K60v2B	Other	172.21.103.167	103167	Internet/\	
Manage Device				0	liling	PVX	172.21.100.128	100128	Internet/\	
Send Message				0	liu	PVX	172.21.103.240	1878	Internet/\	
Clear Help				ø 🖪	ma.shuo	PVX	172.21.103.155	4374	Internet/\	n
Reboot Device				0	MGC25	GW/MCU	172.21.103.201	115	Internet/\	
Edit Device				ø 🖪	Mm	ViewStation	172.21.103.54	125773	Internet/\	V
🔲 Delete Devic	e			0	OpenH323 Answe	Other	172.21.103.242	OpenH323	Internet/\	
				0	Pete Hdx 9000	HD-Series	172.21.101.103	1011	Internet/\	

2 Click Add Device listed in Commands | Device Navigation, there will pop-up Add New Device page.

Set information as follows:

- a. Select Device Type to RMX,
- b. Set IP Address to a valid IP of RMX 1000 device,
- c. Set Admin ID to a valid username of the RMX 1000 device,
- d. Set Password to a valid password of the RMX 1000 device,



**3** Click **Find Device**, RMX 1000 device will be found, and system will pop-up a **Device Found** message.

Add New Device			×
	Device Type:	RMX	•
Find Device on Network	IP Address:	172.21.105.44	
Identification	Admin ID:	POLYCOM	-1
Addresses			=
Capabilities	Password:	*****	
MCU Services		Find Devic	
MCU Resources			-12
Device			
Device	ound, rou may n	ow edit the device properties.	
	l	Ok	
	Add	Cancel	elp

- 4 Click OK.
- 5 Click Identification; set System Name to a valid value. Here we set to

### RMX1000.

See the following drawing:

Add New Device		X
	Device Type:	RMX
Find Device on Network	IP Address:	172.21.105.44
Identification	System Name:	RMX1000
Addresses Capabilities	Description:	
MCU Services	Site:	Internet/VPN
MCU Resources	Serial Number:	
	Software Version:	
	HTTP URL:	
	HTTP Port:	80
	Add Cancel	Help

6 Click Add, Add New Device command will submit, and if no error message pop-up, means the RMX 1000 device is added successfully.

### **View Device status**

- 1 Click Admin/Monitor View, select Filter to Type, and select another drop-down box behind Filter to RMX, device named RMX1000 lists in the device list.
- **2** View **Status** of RMX1000 in the list.

ommands	- 1	Admi	n/Monitor 1	new							Device Details	
evice Navigation		Filte	г Туре		•	RMX	•				- Device Summary	
Admin/Nonitor View			Status	N	lame	Туре	IP Address	Alias	Site	Owner	Namei	RMX1000
Provision View			0 🗉	R	RMX1000	RMX	172.21.105.44		Internet/V		Type:	RMX
Softupdate View			ØE	R	RM0647	RMX	172.21.100.47		Internet/v		1P Address:	172.21.105.44
Add Device											ISDN Video Number:	
Refresh Device List											Site: Software Version:	Internet/VPN
lected Device											Serial Number:	
											Available to Schedule:	
View Device Details	- 11										Honitoring Level:	Standard
Manage Device	- 11										Policy Group:	
	- 11										Supported Protocols:	🖌 H.323 📋 ISON
Clear Help	- 11										Capabilities Enabled:	MCU Gateway
Edit Device											Alias (type):	RMX1000 (H323ID)
Delete Device	- 11										Tovice Status	

**3** Select RMX1000 in the list, and view **Device Summary**, device details is same as user set.

Also user can click View Device Details to view the device details.

## **Edit Device detail**

1 Select RMX1000 in the device list, then click **Edit Device**, **Edit Device** page will pop-up, user can edit the device details.

See the following drawing:

alt Device			×
IP Address and Password	Device Type: IP Address: Admin ID:	RMX 172.21.105.44 POLYCOM	×
Addresses Capabilities	Password:	***	
MCU Services MCU Resources			Find Device
	Update	Cancel	Help

2 Click Update, Edit Device command will submit.

### **Delete Device**

Select RMX1000 in device list, set the checkbox to SELECTED. And then click **Delete Device**.

**Confirm Delete** message will pop-up, user can click **Yes** to confirm delete the device in SE 200 V3.0.2/CMA V4.0, or click **No** to cancel the delete operation.

<b>Confirm Delete</b>		×
Delete the Selec	xted De	vices?
Yes	No	

# Schedule conference

## Create a template

Create a template with the same RMX Profile Name in RMX1000 device

1 Click System Management | Conference Setup | Conference Templates, see the following drawing:

Conference Device	System Management	Sys	stem Setup		
mmands ivigation	Dashboard Database Backup File	s			
Dashboard	Conference Setup	►	Conference	e Templates	Ν
Conference Templates	Directory Setup	•	Conference	e Settings	45
Conference Settings	Profiles/Policies Reports	•			

- 2 New information and new command will display in the page. Click Add
- **3** Set Add Conference Template information:
  - a. Set General Info page:
  - b. Set Name to a valid value. Here we set Name to rmx1000\_hml.See the following drawing:

Edit Conference	Template		 <u>.</u>	—×
.0	Name	rm×1000_hml		
General Info	Description			
Video Settings				
MCU Settings				
Conf Settings				
	Template Avail Fo	or:		
			Administrator	
			Scheduler	
		(	Dperator	
			 _	
	l	Ok Cancel		Help

c. Set MCU Settings page:

Set **Supported MCUs** | **RMX** to SELECTED;

Set **RMX Profile Name** to a profile which exists in the profile list of the RMX 1000 device. See the following drawing:

Add Conference	Template		×
<i>A</i>	Supported MCUs	MGC MRX	
General Info	RMX Profile Name	default_profile	
Video Settings	Always Use MCU		
MCU Settings			
Conf Settings			
		Ok Cancel	Help

### Create a conference

1 Click Conference | Add Conference,

See the following drawing:

	Conference	Device	Sy	rstem Management System Setup
Co	Schedule C	onf. View		Monitor Conf. View
Na	Monitor Con	f. View		Tiller (Territoria)
	Add Confere	ence N		Filter Ongoing Plus V None selected
	Million of the	6400 VS	-	Status Type Conference Name Start 1

2 Add Conference page will display, and set following information:

Set Conference Name to a valid value; here we set to admin - testconf.

Set Start Time;

Set Duration or End Time;

User can set Recurrence for schedule a recurrent conference;

Add at least two video resources or participants in a video conference. Three methods to add resources or participants into conference: **Search For Rooms at Site**; use **Add Participants**; use **Add Guest**;

Select a valid template; here we select template named rmx1000\_hml which has same profile in RMX1000 device.

### Click Schedule;

See the following drawing:

dd Conference					-				
Conference Name:	edmin - testconf				Cancel	Schedule			
lect Conference Dates	and Settings								
Start Date: Wednes	day, April 23, 2008 🛛 📓	Start Time:	Nev	Duration: 1:0	2	c	onference Type		
End Date: Wednes	day, April 23, 2008	End Time:		Rec	urrence		Video 😳 Audio Only		
Lecturer: No Lectu	unar 💌	Video Chairperson:	No Chair				rmx1000_hml +		
Conference Password							Edit Conference Settings		
earch for Participants a		-	16						
ast Name:	First Name:		Add Participat	As .					
earch for Rooms at Site	My Region:Primary Site   •		Add Guest						
	d Rooms								
elected Participants an								••	
	Call Info		4:00PM 5:00PM	6:00PM 7:00PM	8.00PM 1	9:00PM 10:00PM 11:	00PM 12:00AM 1:00AM		
Jser Name	Call Info QA DS	Wed Apr 23	4:00PM 5:00PM	6:00PM 7:00PM	BIOOPM	9.00PM 10:00PM 11:			dit Delete
Jser Name Idmin			4:00PM 5:00PM	6100PM 7100PM	8-00PM	9:00PM 10:00PM 11:		nd Apr 23	dit Delete dit Delete
alested Participantsion Jser Name Idmin JiewStation	QA B5		4:00PM 5:00PM	6:00PM 7:00PM	8:00PM	9-00PM 10-00PM 11-		nd Apr 23	

- **3** Conference Email Notification page will display.
- **4** And then user can click **Skip Email**, Email send will cancel; click **Send**, a Conference successfully scheduled email will be sent to participants in conference.

fé <sup>N</sup> ence Email Notification Conference successfully scheduled e following email message will be sent to conference participants: To: 11@polycom.com;
e following email message will be sent to conference participants:
To: 11@polycom.com;
CC:
сс:
nference admin - testconf Scheduled.
nf. Entry Password: 4003.
art date/time: Wednesday, April 23, 2008 Now (GMT+-Shours).
d date/time: Wednesday, April 23, 2008 (GMT+-Shours).
ration: 1:00 hours.
pe: Video.
curring: No.
sources scheduled:
*************************************
Participant Name Device Identification
*************   ******   ************
ter additional notes to include in the email:
Skip Email Send
Conference created successfully.

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# 4

# Manage conference

- 1 Click Monitor Conf. View, select Filter.
- 2 Conferences corresponding to Filter which user selected list in Monitor Conf. View list.
- 3 Select one conference, and click Manage; Here we select admin-testconf;
- 4 Click Manage Conference or Manage.

See the following drawing:

Commands Navigation	Monitor	Conf. Viev	,			
Schedule Conf. View	Filter	Ongoing Plu	s 🛛 🔻 None selec	ted V		
Monitor Conf. View	Status	Туре	Conference Name	Start Time 🔺	Owner	Actions
Refresh View	4 <del>7</del>	୍ଦ୍ର	PCTC QA HDX9000-Extern	2008-04-24 10:04AM (GMT	N/A	Manage
Add Conference	4	ŵ	admin-testconf	2008-04-24 06:08PM (GMT	N/A	Manage
ctive Conference						
Manage Conference 🛛 🛣						
Terminate Conference						

**5** Page will change to **Manage Conference – admin-testconf** with new Commands:

Active Conference | Terminate Conference; Extend Conference; Change Layout; Add Participant.

### Selected Participant.

Commands	Manage C	onferenc	e admin-testcon		_				
Navigation				Part	icipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial Mo
Monitor Conf. View	4104	ŵ	4		H323	<u>ģ.</u>	172.21.100.39	0 kbps	4
Add Conference	÷	۵.	172.21.100.40		H323	φ.	172.21.100.40	768 kbp	4
Active Conference									
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant	onterence								
Add Room									
Selected Participant									
Connect Participant									
Remove Participant									

## **Change Layout**

Click **Change Layout**, **Choose Video Mode** page will pop-up. User can change conference layout in the page, and Click **OK** to submit.

See the following drawing:

ommands	Manage C	onferenc	e admin-testcon	f		-	
lavigation				Part	ticipants		
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address
Monitor Conf. View	≼U⊅	\$	4		H323	ŷ.	172.21.10
Add Conference	-00-	\$	172.21.100.40		H323	ų.	172.21.10
ctive Conference							
Manage Conference				Cho	ose Video M	ode	
Terminate Conference					Continuous		Modes
Extend Conference					Auto	matic Layout	
Change Layout						· ·	
Add Participant							
Add Room					0 0	0 0	0 0
elected Participant				8			
Connect Participant				0	$\circ$	$\odot$ $\bigcirc$	0 0
Remove Participant					· · · · · · · · · · · · · · · · · · ·		
Kennove Participant				0	$\bigcirc$ $\bigcirc$	0 0	$\circ$ $\circ$
					0000 0000		
					0	0 0	

## **Extend Conference**

- 1 Click Extend Conference, and then select Extend Conference Time, click Update.
- **2** View **Conference Details**, **Duration** and **End Data/Time** will auto update.



			Conference Detail	5
		N	🔻 admin-testconf	
5	Bit Rate	Dial Mode	Owner:	N/A
100 20	0 kbps	4	Start Date/Time:	2008-04-24 06:08PM (GMT+8)
			Duration:	2:00
00.40	768 kbp	4	End Date/Time:	2008-04-24 08:08PM (GMT+8)
			Type:	Audio-Video
			Status:	Active
			Recurring:	No
			Connection:	Multipoint
			Bit Rate:	384 kbps
			Schedule ID:	
			Conf Monitoring ID:	13486
			Video Layout:	Continuous Presence
			Video Format:	auto
			Video Protocol:	auto
			Audio Algorithm:	Auto
			Conference Fea	itures
			🔻 Bridge (MCU) F	eatures
			MCU Name:	RMX1000
			Numeric ID:	11055
			Entry Queue Access:	Yes
			Meet Me per Conf:	No
			Conference on Port:	No
			Message Service Typ	e: None
			Message Service Nam	ne: N/A

## Manage participant

### Add participant

1 Click Add Participant, Add Participants page will pop-up.

See the following drawing:

Conference Device	System Manag	ement	System Setup						
Commands	Manage (	onferenc	e admin-testconf	-	_				
Navigation				Par	ticipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial Mo
Monitor Conf. View	410-	\$	4		H323	ų.	172.21.100.39	0 kbps	4
Add Conference	-02-	୍	172.21.100.40		H323	ų,	172.21.100.40	768 kbp	4
Active Conference									
Manage Conference									
Terminate Conference			Add Particip	ants					×
Extend Conference						_			
Change Layout			Last Name:			First	Name:		
Add Participant					Search	Add Gu	Jest		
Add Room			Name		Default D	evice	Domain		
Selected Participant									
Connect Participant									
Remove Participant									
						Close			
							1		

2 Click Search, user can add Participants in the participant list.

Also user can click **Add Guest**, and then input valid **Name** and **Number**. And then click **OK**.

See the following drawing:

Vavigation	11				Partic	ipants				
Schedule Conf. View	Status	5 Туре	Name		Device	Access	Mute	Address	Rit Date	Dial Mode
Monitor Conf. View	Status	s Type	4		Device	H323	¢.	172.21.100.39		
Add Conference	- 40-		172.21.10	0.40		H323	6.	172.21.100.40		-
	-		1/2.21.10	0.40		11525		172.21.100.40	700 KDP	
Active Conference	Ad	d Participan	ts		-					
Manage Conference							Add G	uest		
Terminate Conference	La	st Name:			First Nam	e:	Name	: yuh	3	
Extend Conference				Search	Add Guest		Type:	Guest		
Change Layout	N	ame		Default Dev	vice	Domain				
Add Participant	A	dmin		QA B5		LOCAL	How v	vill this partici	pant join	the conferen
Add Room	0	perator				LOCAL	0 4			
elected Participant	a	ly h				LOCAL	• L	Jse Video (default)		
•		perator 1000				LOCAL				
Connect Participant	lit	biao yu				LOCAL	Bit Ra	ite: 384 🔻		
Remove Participant	U:	ser_he heml		VSX 5000		LOCAL				
		-					Dial 0	)ptions: 🔘 Dia	l-In 💿	Dial-Out
					Close					
							Dial T	ype: • H.323	(IP) O	H.320 (ISDN)
							Numb	er: 172.21.10	0.37	
								Ok (	Cancel	н

**3** Click **Connect New Participants**, the selected participant will add to the Participants list.

Conterence Device	System Manage	ment	System Setup						
Commands	Manage C	onferenc	e admin-testcon	f					
Navigation				Par	ticipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rat	E Dial Mode
Monitor Conf. View	404	٨	4		H323	<i>b</i> .	172.21.100.39	0 kbps	4
Add Conference	404	0	172.21.100.40		H323	Ŵ.	172.21.100.40	768 kbp	- 4
Active Conference									
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Remove Participant									
New Participants									
Edit New Participant									
Connect All New									
				New Confere	nce Partici	pants			
				Connect N	lew Participant				
	Status	Туре	Name	Devi	e A	cess	Address I	Bit Rate	Dial Mode
	<del>ි.</del>	0	yuh		IP		3	884 kbps	4
					e A	cess			

Commands	Manage C	onferenc	e admin-testcon	i and a second								
Navigation	Participants											
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial N			
Monitor Conf. View	4104	÷	4		H323	ē.	172.21.100.39	0 kbps	4			
Add Conference	4104	÷	172.21.100.40		H323		172.21.100.40	768 kbp	4			
Active Conference	410=	Ŷ	yuh		H323	¢.	172.21.100.37	0 kbps	4			
Manage Conference												
Terminate Conference												
Extend Conference												
Change Layout												
Add Participant												
Add Room												
elected Participant												
Connect Participant												
Remove Participant												

### **Connect/Disconnect Participant**

1 Select a disconnected participant in the Participants list. Click **Connect Participant.** 

See the following drawing:

Commands	manage u	onrerenc	e admin-testcon							
Navigation	Participants									
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial M	
Monitor Conf. View	4UF	-	4		H323	ē.	172.21.100.39	0 kbps	4	
Add Conference	4104	÷	172.21.100.40		H323	8	172.21.100.40	768 kbp	4	
Active Conference	41D=	୍	yuh		H323	÷	172.21.100.37	0 kbps	4	
Manage Conference										
Terminate Conference										
Extend Conference										
Change Layout										
Add Participant										
Add Room										
Selected Participant										
Connect Participant										
Remove Participant										

Conference Device S	yst	tem Manage	ment	System Setup		
Commands		Manage Co	onferenc	e admin-testconf		
Navigation	L				Parti	icipants
Schedule Conf. View		Status	Туре	Name	Device	Acces
Monitor Conf. View	h	4U⊭	ŵ	4		H323
Add Conference	L	жр:	Ŷ	172.21.100.40		H323
Active Conference	L	4UF	\$	yuh		H323
Manage Conference	L					
Terminate Conference						

2 Select a connected participant in Participants list, click **Disconnect Participant**.

#### Chapter 4- Manage conference

Conference Device Sy	ystem Manag	ement	System Setup						
Commands	Manage (	onferenc	e admin-testcon	f					
Navigation				Part	icipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dia
Monitor Conf. View	4UÞ	୍	4		H323	ф.	172.21.100.39	0 kbps	
Add Conference	-00-	÷	172.21.100.40		H323	<u>0</u> ,	172.21.100.40	768 kbp	
Active Conference	413-	୍	yuh		H323	6	172.21.100.37	0 kbps	
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Mute Participant									
Disconnect Participant									
Remove Participant									

**3 Confirm** information will pop-up.

Click Yes, the Disconnect Participant command will submit.

Click No, the Disconnect Participant command will cancel.

See the following drawing:

honfirm 🛛 🕹
Are you sure you want to disconnect participant 172.21.100.40?
Ves No

### **Remove Participant**

- 1 Select a participant in list, and then click **Remove Participant**.
- **2 Confirm** information will pop-up.
- 3 Click Yes, the Remove Participant command will submit.
- 4 Click No, the Remove Participant command will cancel.

vigation				
Schedule Conf. View	Status	Туре	Name	Device
Monitor Conf. View	ų له	<u></u>	4	
Add Conference	-00-	Q.	172.21.100.40	
ctive Conference	402	୍ର	yuh	
Manage Conference				
Terminate Conference				
Extend Conference				
Change Layout				
Add Participant				
Add Room				
elected Participant				
Connect Participant				

### Mute/unmute Participant

1 Select a unmuted participant in Participants list, click **Mute Participant**;

Renove

Do Not Remove

Commands	Manage Co	onference	admin-testconf							
Navigation		Participants								
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Addre			
Monitor Conf. View	412	9	4		H323	4	172.2			
Add Conference	-00-		172.21.100.40		H323	4	172.2			
Active Conference	410-	<u>a</u>	yuh		H323	4	172.2			
Manage Conference										
Terminate Conference										
Extend Conference										
Change Layout										
Add Participant										
Add Room										
Selected Participant										
Mute Participant 🔓										
Disconnect Participant										
Remove Participant										

**2** Select a muted participant in list, and then click **Unmute Participant**.

### Chapter 4- Manage conference

Conference Device S	ystem Manager	nent Sy	stem Setup				
Commands	Manage Co	nference	admin-testconf		_		
Navigation	Participants						
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address
Monitor Conf. View	412	9	4		H323	ŵ.	172.21.100.39
Add Conference	-00-	9	172.21.100.40		H323	۲	172.21.100.40
Active Conference	410-	<u>a</u>	yuh		H323	à	172.21.100.37
Manage Conference							
Terminate Conference							
Extend Conference							
Change Layout							
Add Participant							
Add Room							
Selected Participant							
Unmute Participant							
Disconnect Participant							
Remove Participant							

# **Terminate conference**

- 1 Select an activated conference in **Monitor Conf. View** list, and click Terminate Conference,
- **2** Confirm Active Conference Termination information will pop-up.
  - Click Terminate, the Terminate Conference command will submit.
  - Click **Do Not Terminate**, the **Terminate Conference** command will cancel.

See the following drawing:

					Р
Schedule Conf. View		Status	Туре	Name	Device
Monitor Conf. View		ЩÞ	<u>_</u>	4	
Add Conference		<del>.</del> ФР	<u>s</u>	172.21.100.40	
Active Conference					
Manage Conference					
Terminate Conference					
Extend Conference	5				
Change Layout					
Add Participant					
Add Room					
elected Participant					
Mute Participant					
Disconnect Participant					
Remove Participant					

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