

# Television User's Guide



15720240 Cover



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# **Important Information**

#### WARNING

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.



Caution: To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.



This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.



This symbol indicates important instructions accompanying the product.



**Caution:** To prevent electric shock, match wide blade of plug to wide slot, fully insert.

**Attention:** Pour éviter les chocs électriques, introduire la lame la plus large de la fiche dans la borne correspondante de la prise et pousser jusqú au fond.

Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.

FCC Regulations state that unauthorized changes or modifications to this equipment may void the user's authority to operate it.

Caution: Using video games or any external accessory with fixed images for extended periods of time can cause them to be permanently imprinted on the picture tube (or projection TV picture tubes). ALSO, some network/program logos, phone numbers, etc. may cause similar damage. This damage is not covered by your warranty.

**Cable TV Installer:** This reminder is provided to call your attention to Article 820-40 of the National Electrical Code (Section 54 of the Canadian Electrical Code, Part 1) which provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building as close to the point of cable entry as practical.

#### **Product Registration**

Please fill out the product registration card (packed separately) and return it immediately. Returning the card allows us to contact you if needed.

#### **Product Information**

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the product.

Model No	
Social No.	
Serial No	 
Purchase Date:	 
Dealer/Address/Phone:	

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The GUIDE Plus+ Gold system is manufactured under license from Index Systems Inc.

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# Introduction

# **Key Features Overview**

Your TV is equipped with features that will add to your TV watching experience. The following information summarizes a few of these features. Chapter 2 provides more information about the rest of the TV's features and how to use them.



# **On-screen Program Guide**

**Description:** The GUIDE Plus+ system is an on-screen interactive list of programs and information that is built into your TV. You can scroll through the guide to see what's on and tune directly to that program from the guide. You can also browse programs by category with the sort feature.

When you access the *News* feature, MSNBC will appear in your video window if it's available through your TV.

One-Touch VCR Recording is another benefit of the GUIDE Plus+ system. You don't have to remember to program your VCR or use the menus in your VCR to set up a recording.

#### Requirements:

- Complete the on-screen interactive setup. You'll find detailed instructions in Chapter 1.
- One-Touch VCR Recording: You must connect the G-LINK cable to the TV and place one of the wands in front of the remote sensor on the VCR.
- If you have a cable box, connect the G-LINK cable to the TV and place one of the wands in front of the remote sensor on the cable box.

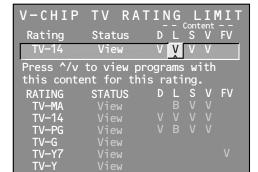




**Description:** You can block programs and movies by content, age-based ratings, and/or movie ratings.

#### Requirements:

- Set up the *Parental Controls* menu in the TV's main menu (Chapter 2 has details).
- The broadcasters must use the rating system when they send the program to your TV in order for your TV to block the program.







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# **Chapter Overview:**

- Things to Consider Before You Connect
- Choose Your Connection
- Connections
- The Front of Your TV
- Why You Should Connect This G-LINK Cable
- Plug in the TV
- Put Batteries in the Remote
- How to Use the Remote Control to Complete the Interactive Setup
- Turn on the TV
- Complete the Interactive Setup
- Buttons on the Remote Control



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# Things to Consider Before You Connect

# **Protect Against Power Surges**

- Connect all components before you plug any of their power cords into the wall outlet.
- Turn off the TV and/or component before you connect or disconnect any cables.
- Make sure all antennas and cables are properly grounded. Refer to the Important Safeguards sheet packed with your TV.

# **Protect Components from Overheating**

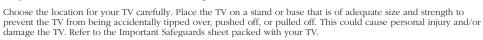
- · Don't block ventilation holes on any of the components. Arrange the components so that air can circulate freely.
- Don't stack components.
- · When you place components in a stand, make sure you allow adequate ventilation.
- If you connect an audio receiver or amplifier, place it on the top shelf so the heated air from it won't flow around other components.

# **Position Cables Properly to Avoid Audio Interference**

- · Insert each cable firmly into the designated jack.
- If you place components above the TV, route all cables down the side of the back of the TV instead of straight down the middle of the back of the TV.
- If your antenna uses 300-ohm twin lead cables, do not coil the cables. Also, keep the twin lead cables away from audio/video cables.



# **Important Stand and Base Safety Information**





Don't place the TV where sunlight or room lighting will be directed toward the screen. Use soft or indirect lighting.



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# **Choose Your Connection**

There are several ways to connect your TV. Please use the following chart to determine which connection is best for you. Proceed to the appropriate page and connect your TV.

Components	Connection Title	Cables Needed	Go to
TV VCR	TV + VCR	Coaxial Audio/video G-LINK cable	page 8
TV TV	TV Only	Coaxial G-LINK cable	page 9
VCR Satellite	TV + VCR + Satellite Receiver	Coaxial Audio/video G-LINK cable	pages 10-11





# **Cables Needed to Connect Components to Your TV**

The pictures below show the cables needed for the connections represented in this book.

**Notes:** Audio/Video cables (A/V cables for short) are usually sold as a bundled set, but the connection pictures in this book show each cable separately for better visibility.

Please locate the G-LINK cable (provided) when you're getting ready to set up your TV. You need to connect this cable to your TV, and to your VCR and/or cable box in order for all of the features of the program guide to work properly.







Audio/Video cables



Coaxial cable

Chapter 1

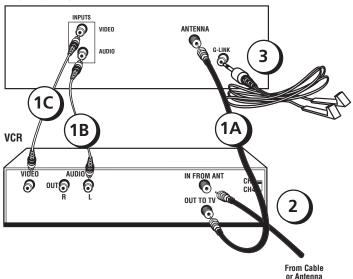








#### TV (back panel)







# 1. Connect your TV to your VCR

- A. Connect a coaxial cable to the ANTENNA jack on your TV and to the Output Jack on your VCR (sometimes labeled OUT TO TV).
- B. Connect the audio/video cables. Connect an audio cable (white) to the AUDIO input jack on the back of the TV and to the left mono Audio Output Jack on the VCR (sometimes labeled OUT R L).
- C. Connect the video cable (yellow) to the VIDEO input jack on the back of the TV and to the Video Output Jack on the VCR.

#### 2. Connect cable or antenna to your VCR

Connect the coaxial cable from your cable outlet, cable box, or antenna to the Input Jack on your VCR (sometimes labeled IN FROM ANTENNA or IN FROM ANT).

#### 3. Connect the G-LINK cable to the TV

Connect the G-LINK cable to the G-LINK jack on the TV. Next step, place one of the wands of the G-LINK cable to work with your VCR (instructions are on p. 13).

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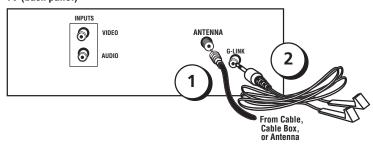


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# TV (back panel)



# **TV Only**

1. Connect the TV to your cable or antenna

Connect the coaxial cable from your cable or antenna to the ANTENNA jack on the back of your TV.

Go to page 14

2. If you're connecting a cable box, connect the G-LINK cable

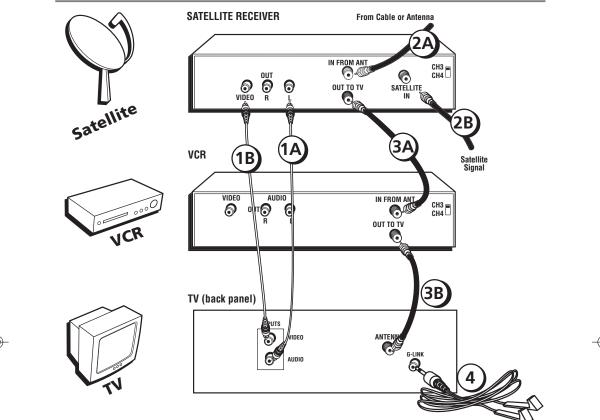
Connect the G-LINK cable to the G-LINK jack on the TV. Next step, place the wands of the G-LINK cable to the cable box (instructions are on p. 13).

Go to page 13





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# TV + VCR + Satellite Receiver

#### 1. Connect your Satellite Receiver to your TV

- A. Connect the audio/video cables. Connect an audio cable (white) to the AUDIO input jack on the back of the TV and to the left mono Audio Output Jack on the Satellite Receiver.
- B. Connect the video cable (yellow) to the VIDEO input jack on the back of the TV and to the Video Output Jack on the satellite receiver.

# 2. Connect coaxial cables to the Satellite Receiver

- A. Connect the coaxial cable from your cable outlet, cable box, or antenna to the Input Jack on your satellite receiver (sometimes labeled IN FROM ANT).
- B. Connect the coaxial cable from your satellite dish antenna to the Input Jack on your satellite receiver (sometimes labeled SATELLITE IN).

#### 3. Connect the Satellite Receiver to the VCR and to the TV

- A. Connect a coaxial cable to the Output Jack (sometimes labeled OUT TO TV) on the satellite receiver and to the Input Jack on the VCR (sometimes labeled IN FROM ANT).
- B. Connect a coaxial cable to the Output Jack on the VCR (sometimes labeled OUT TO TV) and to the ANTENNA jack on the TV.

#### 4. Connect G-LINK cable

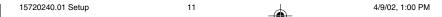
Connect the G-LINK cable to the G-LINK jack on the TV. Next step, place one of the wands of the G-LINK cable to work with your VCR (instructions are on p. 13).

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# The Front of Your TV

#### **Front Panel**

If you cannot locate your remote you can use the front panel of your TV to operate many of the TV's features.

**MENU** Brings up the Main menu. When in the menu system, it selects highlighted items. Also returns you to the previous menu. Press and hold MENU for two seconds to access the GUIDE Plus+ system.

 $\textbf{CH}\ ^{\vee}\$  Scans down through the current channel list. When you're using the TV's menu system, it acts like the arrow down button on the remote control.

 $\mathbf{CH}\,\wedge\,$  Scans up through the channel list. When you're using the TV's menu system, it acts like the arrow up button on the remote control.

 $\pmb{VOL}-\;$  Decreases the volume. When you're using the TV's menu system, it acts like the left arrow button on the remote control.

 $VOL + \$ Increases the volume. When you're using the TV's menu system, it acts like the right arrow button on the remote control.

POWER Turns the TV on and off.

## Front Panel Jacks

You can access the component you connected by pressing the INPUT button on your remote until FRNT appears on the screen.

VIDEO (in) Allows you to connect a component such as a VCR, camcorder or Internet access device

**AUDIO (in)** Receives audio signals from another component such as a VCR, camcorder or Internet access device.



**VIDEO** 









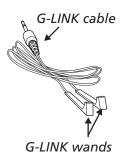
# Why You Should Connect This G-LINK Cable

The G-LINK cable enables the GUIDE Plus+ system (the on-screen interactive program guide) to work with your VCR and/or cable box.

**Cable Box** – If your TV is connected to a cable box you must connect the G-LINK cable to receive TV program listings for your area, and to tune directly to a channel when the program guide is on your TV screen.

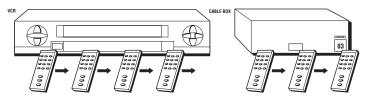
 $\label{eq:VCR} \textbf{VCR} - \text{If your TV is connected to a VCR and you don't connect the G-LINK cable, one-touch recording won't work. The other features of the guide will work properly.}$ 

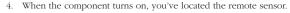
#### **How to Find the Remote Sensor**



You have to place the G-LINK wands in front of the remote sensor on the VCR and/or cable box. Some cable boxes and VCRs have the remote sensor labeled on the unit. If the remote sensor isn't labeled on your VCR and/or cable box, you need to use the remote control that came with the VCR and/or cable box to locate the sensor.

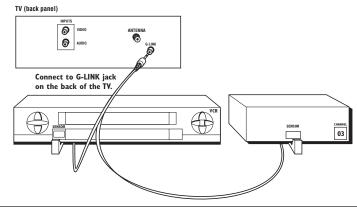
- 1. Turn off the VCR and/or cable box.
- 2. Hold the remote control (**not** the one that came with your TV, but the one that came with the cable box and/or VCR to which you're attaching the G-LINK cable) so that it is touching the front of the component.
- Slowly move the remote control across the front of the component (VCR or cable box) while you press the power button on and off. You must press and release the power button each time you move the remote (holding down the button won't work).





## Placing the G-LINK Wands

Place the G-LINK wands in front of the remote sensor on your VCR and/or cable box approximately one inch away from the remote sensor (see instructions below).



Tip

If you don't have both a cable box and a VCR connected to your TV, just coil the cable of the extra G-LINK wand with a twist tie and leave it behind the TV.

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# **Connections & Setup**





Use the arrow buttons and the OK button to move through the menu system.

# Plug in the TV

Plug the end of the power cord into the wall outlet. Match the wide blade of the plug with the wide slot in the outlet. Insert the plug completely into the outlet.

### **Put Batteries in the Remote**

- 1. Remove the battery compartment cover on the remote.
- 2. Insert new batteries. Match the polarities (+ and -) on the batteries with the diagram on the remote.
- 3. Put the battery compartment cover back on the remote.

# How to Use the Remote Control to Complete the Interactive Setup

The technical term is "Navigation" – how you move through the on-screen menus. The theory is the same throughout the menu screens: highlight your choice and select it.

To highlight a menu item, press the arrow buttons on the remote to highlight one of the items listed on the screen. Use the up or down arrow button to move up or down. Use the right or left arrow button to move right or left.

To select the item that you've highlighted, press OK.

**Note:** Highlighted means that the menu item stands out from other menu items on the list (appears darker, brighter, or a different color).

### Turn on the TV

Press the POWER button on the remote control or the TV (the first screen of the Interactive Setup appears). The menu screens "time out" after a period of time if you don't make a selection. The tips in this section tell you how to access the Setup menu screens manually.





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#### Tip

To access the setup menus manually, press MENU and choose Setup.

# SETUP Select the language to be used in these menus. 1 English 2 Español 3 Français

# SETUP Would you like the TV to search for all available channels? 1 Search for channels 2 Skip this step

#### Tip

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If you move to a new zip or postal code, or if any of your information changes, you need to access the setup screens from the TV's main menu—press MENU, choose GUIDE Plus+ Menu, and choose GUIDE Plus+ Setup.

# **Complete the Interactive Setup**

The menu system in your TV allows the TV's features to work properly. In this book, we call it the "interactive setup" because the TV asks you questions, you answer, and the TV makes the appropriate adjustments. The first time you turn on your TV, the setup screens appear automatically.

# Set the Menu Language

The first part of the SETUP asks you to select your preferred language for the menu system.

- Highlight your preferred language for the menu system.
- 2. Press OK to select that language.

# **Complete Auto Channel Search**

The next part of the SETUP asks you if you want the TV to search for all channels viewable through your antenna or cable TV system. This is sometimes called "auto programming."

- Press OK to tell the TV to begin searching for channels. A progress report appears on the screen.
- 2. When the screen on the TV tells you the search is complete, press OK (the first GUIDE Plus+ system setup screen appears).

**Note:** If you skip Auto Channel Search now, you can access it later through the Channel menu. See Chapter 3 for more details.

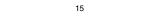
# The GUIDE Plus+ System Setup

The GUIDE Plus+ system is an on-screen interactive program guide that lists what shows are on TV in your area. In order to receive program listings, you need to complete the following steps.

The G-LINK cable must be connected to the back of your TV, and the wands must be placed in front of the remote sensor on the cable box and/or VCR in order for the GUIDE Plus+ system to work (go back to page 13 for details).

- You should see a screen displaying the features of the Guide Plus+ system. Press OK to continue.
- The next screen asks you to locate setup materials and hardware. Once you have done this, press OK to continue.

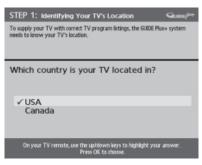
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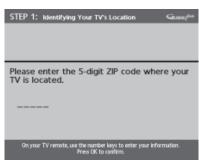




#### Step 1: Identifying Your TV's Location

1. If your country is highlighted, press OK on the remote control.

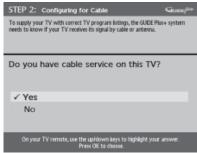
If your country isn't highlighted, press the up or down arrow button on the remote control to highlight your country and press OK.

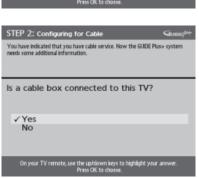


Use the number buttons on your remote to enter your zip code.

Press OK when you're finished.

Note: If your postal code contains letters, press the up and down arrow buttons on your remote to enter letters, and press the right arrow button to go to the next space. The left arrow button moves you to the left.





#### Step 2: Configuring for Cable

The next series of screens asks you about your cable setup. To supply your TV with the correct TV program listings, the GUIDE Plus+ system needs to know if your TV is connected to cable.

 If your TV is connected to cable, highlight Yes and press OK.

If your TV isn't connected to cable, highlight *No* and press OK (*STEP 3: Configuring for a VCR* appears).

If you have a cable box connected to this TV, highlight Yes and press OK on your remote control.

**Note:** The next series of screens are very important because GUIDE Plus+ system must find the correct cable box information in order for the program schedule to be correct in your TV's program guide.

If you don't have a cable box connected to this TV, highlight *No* and press OK (*STEP 3: Configuring for a VCR* appears).

#### Tip

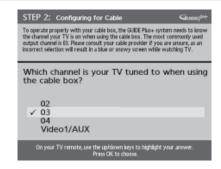
If you're not sure which channel is the cable box's output channel, consult the book that came with your cable box or contact your cable company.

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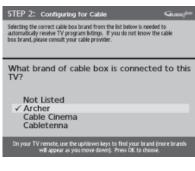
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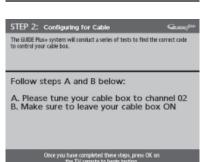


 Highlight the channel to which you have to tune your TV in order to see cable programming, and press OK (a screen appears reminding you to connect your G-LINK cable to your TV and cable box).

Note: Channel 03 is the most common.



Highlight your brand of cable box, and press OK.
 If your brand isn't listed, highlight Not Listed and press OK.



5. Make sure your cable box is on.

Tune the cable box to channel 02 (use the remote control that came with your cable box, or press the channel buttons on the cable box).

Press OK (the GUIDE Plus+ system starts testing codes).

Important Note: When code testing is in progress, don't touch your TV, VCR, cable box or any of the remote controls for these products.

 Look at your cable box. If it is still on and changed to channel 09, the test was successful. Highlight Yes, and press OK (STEP 3: Configuring for a VCR appears).

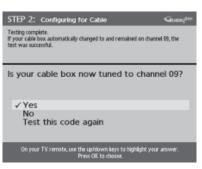
If your cable box didn't change to channel 09 or turned itself off, you have two choices: *No* and *Test this code again*.

Test this code again: If you think the TV, the cable box, or any of the remote controls might have been touched or bumped during the test, highlight Test this code again and press OK (the GUIDE Plus+ system runs the same set of codes).

No: If you don't think the test was interrupted, highlight No and press OK (GUIDE Plus+ system tests the next code).

Repeat the previous instructions until the TV finds the correct cable box code. Follow the instructions on the screen.

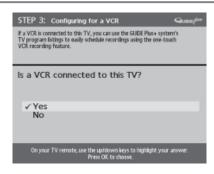
**Note**: If the TV can't find your cable box code, a troublesbooting checklist appears. Carefully review each checklist and follow the instructions on the screen.



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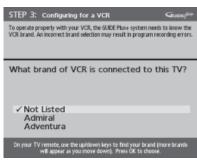




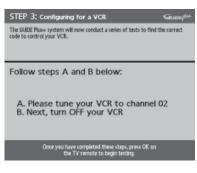


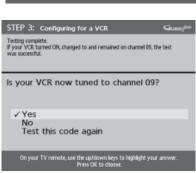
#### Step 3: Configuring for a VCR

 If your TV is connected to a VCR, press OK.
 If it is not, highlight No and press OK (a screen appears reminding you to connect your G-LINK cable to your TV and VCR).



Use the up and down arrow buttons to highlight the brand of your VCR that is connected to the TV.If your brand isn't listed, highlight Not Listed and press OK.





 Tune your VCR to channel 02. Next, turn OFF your VCR. When you complete these steps, press OK to begin testing.

**Important Note:** When code testing is in progress, don't touch your TV, VCR, or any of the remote controls for these products.

 Look at the front of your VCR. If your VCR turned on automatically and changed to channel 09, the test was successful. Highlight Yes and press OK.

If your VCR didn't change to channel 09, you can either choose *No* or *Test this code again*.

If you think your TV or remotes might have been touched during the test, tune your VCR to channel 02, turn off your VCR and highlight *Test this code again*.

If you don't think the test was interrupted, highlight No. Tune your VCR to channel 02 and turn off your VCR. Press OK (the GUIDE Plus+ system starts testing another set of codes.)

Keep following the previous instructions until the VCR finds the correct code.

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#### Tip

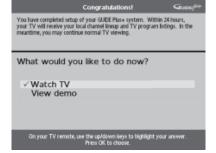
Leave your cable box turned ON to download program information.

Leave your VCR turned OFF to record programs.

**Note:** If the GUIDE Plus+ system can't locate the correct code for the VCR, a list of troublesbooting instructions appears to help you before you try again.

- Try VCR configuration again: repeat VCR setup.
- Test alternate codes: tests selected brands and if this fails, the test continues with all codes in the system.
- Skip this step: the system won't be able to automatically schedule programs to record on your VCR.

# STEP 4: Confirming Your Settings You have entered the following GUCE Plase system settings. If any setting is marked NCOMPLETE, you will not be able to use that feature until you complete that perhaps of GUDE Plase system setup. Or note: 5011 Catile: 502 Catile box: Yes Cable box output channel - 03 Cable box remote control code - Aeroid 01-02 VIX. Yes VIX remote control code - RCA 01-05 Are the above settings correct? Yes, end setup No, repeat setup process On your TV remote, use the up/down keys to highlight your answer. Pres: OK to choose.



#### Step 4: Confirming Your Settings

- Check to make sure all settings are complete and correct. If all settings are complete, highlight Yes, end setup and press OK. If your cable box and/or VCR code testing failed, you should see INCOMPLETE where the cable box and VCR codes are listed. Once setup is complete, additional screens appear.
  - If any settings are incomplete or incorrect, highlight *No, repeat setup process* and press OK. Follow the instructions on the screen.
- You can choose to view a demo of the GUIDE Plus+ features, which may take a few minutes to load. If you don't want to see the demo right now, press OK to watch TV.

# What to Expect

The next time you turn on your TV, the GUIDE Plus+ system will appear on the screen. The following examples explain what you might see:

- If all of the program information has been sent to your TV, the GUIDE Plus+ system appears with all of your TV program listings.
- If the program information hasn't been sent to your TV yet, an outline of the GUIDE (without TV program listings) will appear on the screen. Program information is usually sent to your TV at night.
- If the TV detected that you have multiple cable companies in your area, STEP 5: Choosing Your Channel Lineup appears.

Features of the GUIDE Plus+ system are explained in Chapter 2.

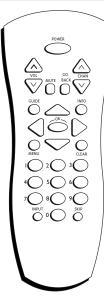
To clear the guide from your screen, press CLEAR or GUIDE on the remote control.

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# The Buttons on the Remote Control

**0-9 (Number buttons)** Enter channel numbers and time settings directly through the remote control

To enter a two-digit channel, press the two digits. To enter a three-digit channel, press and hold the first digit for two seconds until two dashes appear to the right of the number, then add the second two. Example: to tune to channel 123, press and hold 1 for two seconds, press 2, then press 3.

**Arrow buttons (up, down, left, right)** Press the arrow buttons to move through the on-screen menu system.

**CHAN (up and down) buttons** Scan up or down through the current channel list. Press once to change the channel up or down; press and hold to continue changing channels.

**CLEAR** Removes any menu or display from the screen and returns you to TV viewing. **GO BACK** Returns you to the previous channel.

**GUIDE** Press GUIDE to make the GUIDE Plus+ system appear on the screen. Press GUIDE again to remove it from the screen.

INFO Displays channel information.

**INPUT** Changes your TV to its Video Input Channel (VID/FRNT and the current channel). The Video Input Channel is the channel your TV must tune to in order for you to access a component that's connected to your TV's VIDEO and AUDIO jacks. Example: to view a tape from your camcorder, connect the camcorder to the TV's AUDIO and VIDEO jacks with the audio/video cables.

 $\pmb{\mathsf{MENU}}\$  Displays the TV's Main menu. You can also press and hold for 2 seconds to display the GUIDE Plus+ system.

**MUTE** Lowers the volume to its minimum level. Press again to restore volume.

 $\boldsymbol{OK}\,$  When a menu is on the screen, press OK to select the item that is highlighted.

POWER Turns the TV on and off.

**SKIP** If you press this button before you change the channel, the TV waits 30 seconds and automatically goes back to the original channel. Each time you press SKIP, you add 30 seconds (i.e, if you press SKIP two times before you change the channel, the TV waits 60 seconds and automatically turns back to the original channel). When you reach four minutes and thirty seconds, pressing SKIP adds one minute.

VOL (up and down) buttons Decrease or increase the TV's volume.





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# **Chapter Overview:**

- About the GUIDE Plus+ System
- GUIDE Plus+ Menu Items
- Channel Banner
- Parental Controls and V-Chip



Graphics contained within this publication are for representation only.



Action Video Program Menu buttons window information options



Promotional information

Channel listings

# About the GUIDE Plus+ System

The GUIDE Plus+ system is an interactive on-screen program guide that lists TV schedules for your area and allows your TV direct control of a cable box and VCR. You must first set up the GUIDE Plus+ Menu system in order to view this on-screen program guide (see Chapter 1 for details). Press GUIDE to bring up the GUIDE Plus+ system.

There are six sections of the GUIDE Plus+ system:

- A row of Action buttons at the top of the screen (1, 2 and 3)
- Video window
- Program information
- A row of menu options (Grid, Sort, News, Schedule, Messages, Channels, Setup)
- · Channel listings
- Promotional information

Note: The GUIDE Plus+ system screens illustrated in this book are representations of what you are likely to see. Not all channels, programs, and GUIDE Plus+ information depicted will be available in your area.

New features and options can be downloaded to the GUIDE Plus+ system, so these too are subject to change.

#### Tip

Since the program information provided by the GUIDE Plust system is based on your locale, you will need to run Setup again if you move to a different zip or postal code.

# **Downloading Data**

The GUIDE Plus+ system is not available until it completes its first download of program information. When the power is turned off, the TV locates a "host channel" that carries GUIDE Plus+ system data containing program schedule and channel lineup information. A channel lineup is the list of stations and their respective channels.

To ensure that your first download of data is complete, you should leave your TV off overnight. Downloads occur several times a day. The TV must be turned off for GUIDE Plus+ system data to download.

If the TV loses power or is unplugged, GUIDE Plus+ system program listings may be lost. When power is restored, make sure the setup information is still correct. The GUIDE Plus+ system will receive updated program information during the next scheduled download.

#### **Channel Lineup**

If more than one cable company services your area, you may be prompted with *STEP 5: Choosing Your Channel Lineup* after the first GUIDE Plus+ system download. You will need to identify your cable company by selecting the correct channel numbers for the stations in question.

 Use the up and down arrow buttons to change the channel group and press OK when the correct channel group is highlighted.

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Press GUIDE on the remote control to see the GUIDE Plus+ system. To remove the program guide from the screen, press OK, GUIDE, or CLEAR.



# Getting In & Out of the GUIDE Plus+ System

To enter the GUIDE Plus+ system:

- Press GUIDE on the remote.
- Press and hold MENU for 2 seconds on the front panel.

To exit the GUIDE Plus+ system:

- Highlight a program and press OK to exit the GUIDE Plus+ system and tune to the channel.
- Press GUIDE to exit the GUIDE Plus+ system and tune to the channel displayed in the video window.
- Press CLEAR to exit the GUIDE Plus+ system and return to the original channel.

# The GUIDE Plus+ System Menus

The GUIDE Plus+ system offers seven different options on the Menu bar: *Grid, Sort, News, Schedule, Messages, Channels* and *Setup.* To access the Menu bar:

- 1. Press GUIDE to access the GUIDE Plus+ system.
- Press MENU or use the up and down arrow buttons to select the Menu bar (the Grid Guide appears by default).
- Use the left and right arrow buttons to access other menus.
- Press OK, or MENU, or use the down arrow button to see the menu options.

# **Grid Guide**

The Grid Guide appears each time you enter the GUIDE Plus+ system. It displays the current programming for each channel. The current program is displayed in the video window.

- Press the up and down arrow buttons on the remote to browse channel listings and the channel up and down buttons to page through the listings. Use the right and left arrow buttons to browse future program listings.
- To tune to a channel, highlight the program you want to view in the channel listing and press OK. Press CLEAR to exit the GUIDE Plus+ system and return to the original channel. Press GUIDE to exit the GUIDE Plus+ system and tune to the channel in the video window.

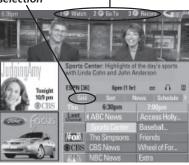
Then use the Grid Guide Action Buttons as described next.

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Grid guide menu selection Grid guide action buttons



#### **Grid Guide Action Buttons**

Action buttons will change according to where you are in the GUIDE Plus+ system. Be sure to look at the action bar before pressing the command numbers.

When highlighting the program, the following Action buttons appear:

- Watch Press 1 on the remote to place a timer in the Schedule for the TV to turn on and tune to the program highlighted in the channel listing. When the TV turns on, the GUIDE Plus+ system will automatically appear with the scheduled program highlighted and tuned in the video window.
- Go To Press 2 on the remote to bring up the direct dial box and enter the number of the channel you want. This will highlight the channel and current program in the channel listing of the Grid Guide. Press OK to tune to the highlighted channel. If the video window is unlocked, it will automatically tune to the channel.
- Record Press 3 on the remote to place a timer in the Schedule for the VCR to record the program highlighted in the channel listing.

If you have a cable box, changing channels on the TV will not cause the cable box channel to change while recording.

Record will only appear if you have set up GUIDE Plus+ system and specified your VCR type.

The program information window will display a confirmation when you have successfully scheduled a program to watch or record.

**Note:** If you have selected two programs to watch or record which begin at the same time or overlap, you will receive a timer conflict message. You must choose between the two programs.

When highlighting the Channel names (the left column on the channel listing), the following Action buttons appear:

- Lock/Unlock Press 1 to lock or unlock the video window to either stay at one channel as you browse the GUIDE Plus+ system (lock) or change as you browse through different channels (unlock).
- Go To Press 2 on the remote to bring up the direct dial box and enter the number of the channel you want. Press OK to highlight the channel and current program in the channel listing of the Grid Guide. If the video window is locked, press OK to tune to the highlighted channel. If the video window is unlocked, it will automatically tune to that channel.





Chapter 2





# Sort menu selection Sort menu selection Sort disp s show listings by program category and time. Scroll lown to use, right to view News, left to view Grid. Tonight 10/9 pm OCR Sports Sports All Baseball Baseball Baseball Bowling Boxing Categories

#### Sort

The *Sort* menu lets you browse programs by category. The channel to which you are currently tuned is displayed in the video window.

#### To Sort:

- 1. If the GUIDE Plus+ system isn't on your screen, press GUIDE on your remote control.
- 2. Press MENU on the remote to select the Menu bar.
- 3. Use the arrows to highlight Sort. When Sort is highlighted for the first time, the Movies category is displayed. Thereafter, the last category used becomes the default. A listing of subcategories is displayed below the category name. Use the left and right arrows to highlight other categories.
- Use the up and down arrow buttons to highlight a subcategory. For example, highlight All and press OK (the GUIDE Plus+ system sorts the programs).
- Press the up and down arrow buttons to review the list one program at a time. Press the channel up and down to review the list one page at a time.
- Select MENU to return to the menu bar, or press GUIDE or CLEAR to exit the GUIDE Plus+ system.

Then use the Sort Menu Action Buttons as described next.





#### **Sort Menu Action Buttons**

When viewing the results of a Sort, the following Action buttons appear:

- Watch Press 1 on the remote to place a timer in the Schedule, and then follow the on-line help for further options. Placing a timer in the Schedule will cause the TV to turn on and tune to the program highlighted in the channel listing at the predetermined time.
- Record Press 3 on the remote to set the VCR to record the program highlighted in the channel listing. If you have a cable box, changing TV channels will not cause the cable box channel to change while recording.

The program information window will display a confirmation when you have successfully created a timer to watch or record.

Notes: If you have selected two programs to watch or record which begin at the same time or overlap, you will receive a timer conflict message. You must choose between the two programs

Be sure that during the GUIDE Plus+ system setup you specified that you have a VCR.

4/9/02, 1:00 PM

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# News menu selection



#### News

The News menu lets you browse current news stories by headline.

- If the GUIDE Plus+ system isn't on your screen, press GUIDE on your remote control.
- 2. Press MENU on the remote control to select the Menu
- Use the arrows to highlight News (if MSNBC is available on your TV, it appears in the video window).
- 4. Use the up and down arrows to highlight a story.
  - Use the up and down arrows to browse the list one story at a time.
  - Use the channel up and down to browse through the list one page at a time.
- 5. Press the right arrow button to see full text.
- If there are multiple pages of text, press the right or left arrow button to page forward or back through the pages of text. Press the down arrow to view the next story.
- Select MENU to return to the Menu bar, or press GUIDE or CLEAR on the remote to exit the GUIDE Plus+ system.

# Schedule menu selection



#### **Schedule**

The *Schedule* menu allows you to alter timers for either viewing or recording programs. The GUIDE Plus+ system allows one-touch VCR recording if you have connected the G-LINK cable to your VCR. See Chapter 1 for more details on connecting the G-LINK cable.

To schedule a program to watch or record:

- 1. If the GUIDE Plus+ system isn't on your screen, press GUIDE on your remote control.
- 2. Press MENU on the remote to select the Menu bar.
- 3. Highlight a program within the channel listing.
- Select Watch or Record from the Action buttons bar. The timer is then automatically logged into the Schedule menu.
- If you select *Record*, make sure to place a blank tape in the VCR and turn it off.

**Note:** If you have a cable box connected to your TV and VCR, tune your VCR to the cable box output channel prior to turning off the VCR.

The program information window will display a confirmation when you have successfully scheduled a program to watch or record.

**Note:** If you have selected two programs to watch or record which begin at the same time or overlap, you will receive a timer conflict message. You must choose between the two programs.

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To remove or change the frequency (daily, once, or weekly) of a scheduled event, access the *Schedule* menu from the Menu bar.

- 1. Press GUIDE to bring up the GUIDE Plus+ system.
- 2. Press MENU on the remote to select the Menu bar.
- 3. Use the arrows to highlight the *Schedule* menu selection.
- 4. Use the up and down arrows to highlight the program you want to edit.

Then use the Schedule Menu Action Buttons as described next.



Messages menu selection

GUIDE Plus+ ID Number

#### **Schedule Menu Action Buttons**

When viewing the Schedule menu the following Action buttons appear:

- **Remove** Highlight the *Watch* or *Record* timer you wish to remove from the schedule and press 1 on the remote.
- *Change* Highlight the *Watch* or *Record* timer you wish to change and press 3 on the remote to toggle the frequency between the following choices:

DAILY records the same program each day Monday through Friday.

ONCE records only on that day.

 $\ensuremath{\textit{WEEKLY}}$  records the program each week at the same time.





Occasionally you will receive messages regarding your GUIDE Plus+ system, as well as special programming information. You can access these messages from the *Messages* menu on the Menu bar.

To read messages:

- If your GUIDE Plus+ system isn't on your screen, press GUIDE on your remote control.
- 2. Press MENU on the remote to select the Menu bar.
- 3. Use the arrows to highlight the *Messages* menu selection.
- Highlight the message you want to read by using the up and down arrow buttons.
- 5. Press INFO to display the full text of the message. If the text continues beyond the screen, press INFO to view the next page of text. Once you have reached the end of the message, press INFO to close the expanded information and return to the Messages screen.

Then use the Messages Menu Action Button as described next



#### **Messages Menu Action Button**

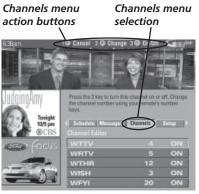
When viewing the *Messages* menu the following Action button appears:

 Remove Highlight the message you want to delete and press 1 on the remote.

Chapter 2









#### Channels

You can customize the channel listing by enabling or disabling the display of certain channels. For instance, you may disable channels that you never watch. You can restore disabled channels at a later point in time.

- If the Guide Plus+ system isn't on your screen, press GUIDE on your remote control.
- Press MENU on the remote to select the Menu bar.
- Use the right and left arrows to highlight the Channels menu selection.
- 4. Use the up and down arrows to select a channel. Then use the Channels Menu Action Buttons as described next.

#### **Channels Menu Action Buttons**

While browsing the Channels menu, the following Action buttons appear:

- Cancel Press 1 on the remote to cancel any changes you made since entering the Channels Menu.
- Change Press 2 on the remote to change the channel number for the highlighted channel line.
- On/Off Press 3 on the remote to toggle the state of the channel between On and Off.



#### Setup



- 1. If the Guide Plus+ system isn't on your screen, press GUIDE on your remote control.
- 2. Press MENU to select the Menu Bar.
- 3. Use the right arrow to highlight the Setup menu selection.
- 4. Use the up and down arrows to select Change system settings, Review options, or View demo.
  - Change system settings Confirms the settings you completed in the GUIDE Plus+ system setup are correct.
  - Review options Displays the GUIDE Plus+ auto display options. On Automatically displays the GUIDE Plus+ system when you press the POWER button on the remote control. Off Disables the GUIDE Plus+ system from being displayed when you press the POWER button on the remote control.
  - View demo Runs the GUIDE Plus+ system demonstration.

Note: If you have not completed your GUIDE Plus+ system setup, these options will not be available. A screen will prompt you to complete your setup.



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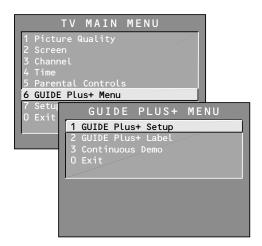
Promotional information

# How to Get More Information About an Advertisement or a Program

To find out more information about a program, advertisement or special, use the left arrow button to highlight the channel listing or promotional information box.

Requesting more information about a particular show displays the PlusCode programming number and the *Shows on Next* for that channel.

Press the INFO button to exit the expanded information screen



### **GUIDE Plus+ Menu Items**

The GUIDE Plus+ Menu gives you access to features in the GUIDE Plus+ system. To access the GUIDE Plus+ Menu:

- 1. Press MENU on the remote.
- 2. Highlight GUIDE Plus+ Menu and press OK.

Each menu and the sub-menus are listed below:

**GUIDE Plus+ Setup** Displays STEP 4: Confirming Your Settings screen of the GUIDE Plus+ system setup.

**Yes, everything is correct** Confirms the settings you completed in the GUIDE Plus+ system setup are correct.

**Yes, but my channel lineup is incorrect** Displays STEP 5: Choosing Your Channel Lineup screen, allowing you to change your lineup if it is incorrect.

**No, repeat setup process** Begins the GUIDE Plus+system setup.

**GUIDE Plus+ Label** Displays the GUIDE Plus+ label menu.

 ${\it On}$  Displays the station name when you change channels.

*Off* The station name isn't displayed when you change channels.

**Continuous Demo** Runs the GUIDE Plus+ demonstration until it is turned off. To turn off the demonstration you must turn off the TV.

**Note:** If you bave not completed your GUIDE Plus+ system setup, these options will not be available. A screen will prompt you to complete your setup.

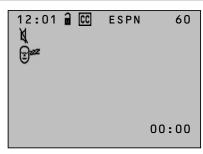
4/9/02, 1:00 PM

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15720240.02 Features





# **Channel Banner**

There are several indicators that might appear when you press the TV or INFO buttons on the remote. This display is called the Channel Banner. The following list describes the items on the Channel Banner screen (left to right and top to bottom).

Sample displays on a Channel Banner.

12:01 Displays the current time.

The lock is displayed to indicate when Parental Controls are locked or unlocked.

Displayed when Closed Captioning is available on the current channel. CC ESPN Displays the label assigned to the current channel.

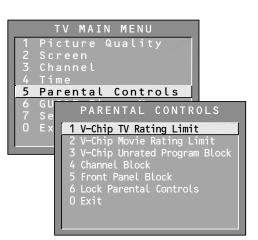
60 Displays the current channel or input channel (FRNT).

Displayed when you mute the audio. Displayed when the Sleep Timer has been set.

00:00 Displayed to count down time left on the commercial skip (SKIP) timer.







# Parental Controls and V-Chip

The Parental Controls menu allows you to program your TV so that children cannot see certain programs, channels, or use the front panel controls. The first three choices in the Parental Controls menu involve software inside your TV (referred to as V-Chip) which allows you to block TV programs and movies based on violence, sex, or other content you may believe children should not view. In other words, it lets you program your TV so it won't display certain programs.

Once you block programs, you or other adults can unblock programs by entering a password.

By default, the software inside your TV is turned "off," so if you don't want to use this feature, you can just ignore it.

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# **How V-Chip Works**

When turned "on," the V-Chip software reads a code that most broadcasters send with programs. That code tells the software the program's age-based rating (TV-MA, TV-14, etc.) and content themes [(Violence (V), Adult Language (L), etc.)]. If you have blocked the rating and/or content themes that the program contains, you will receive the message, "This channel is not approved for viewing," when you tune to that particular channel.

Broadcasters are not required to provide content themes, so programs received with no content themes will only be blocked if you block their age-based rating. You can also block out programs that have been given a rating of "Not Rated," and programs that are considered "unrated" because no code has been sent by the broadcaster. The TV age-based ratings and content themes you can block are listed in the following table.

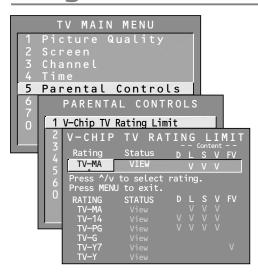
Age-Based Rating	Description and Content Themes for Age-Based Ratings		
TV-MA	Mature Audience Only. Specifically designed to be viewed by adults and may be unsuitable for children under 17. It contains one or more of the following content themes: crude indecent language (L), explicit sexual activity (S), or graphic violence (V).		
TV-14	Parents Strongly Cautioned. Contains some material that many parents would find unsuitable for children under 14. Parents are strongly urged to exercise greater care in monitoring this program and are cautioned against letting children under the age of 14 watch unattended. This program contains one or more of the following content themes: intensely suggestive dialogue (D), strong coarse language (L), intense sexual situations (S), or intense violence (V).		
TV-PG	Parental Guidance Suggested. Contains material that parents may find unsuitable for younger children. Many parents may want to watch it with their younger children. The program contains one or more of the following content themes: some suggestive dialogue (D), infrequent coarse language (L), some sexual situations (S), or moderate violence (V).		
TV-G	<b>General Audience</b> . Most parents would find this program suitable for all ages. It contains little or no sexual dialogue (D) or situations (S), no strong language (L), and little or no violence (V).		
TV-Y7	<b>Directed to Children 7 years and older.</b> Designed for children ages 7 and above. It may be more appropriate for children who have acquired the developmental skills needed to distinguish between makebelieve and reality. Themes and elements in this program may include mild fantasy violence (FV) or comedic violence, or may frighten children under the age of 7.		
TV-Y	All Children. Themes and elements in this program are designed for a young audience, including children from ages 2-6. It is not expected to frighten younger children.		





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# **V-Chip TV Rating Limit**

The *V-Chip TV Rating Limit* lets you decide which TV programs can and cannot be viewed. To set TV programming limits:

- Choose Parental Controls from the Main menu. If Parental Controls have previously been locked, you must enter your password. If they are not locked, you will get a message reminding you that your limits will not be effective until you lock Parental Controls.
- 2. Press MENU to continue.
- 3. Highlight and select V-Chip TV Rating Limit.
- Once you get to the V-Chip TV Rating Limit screen, use the arrow buttons and OK on your remote to change the status of a TV program rating or content theme from View to Block.

The following sections give you more details about how to change the status of TV program limits.

#### The V-Chip Rating Limit Screen

Rating Field

Lets you select

ratings you can

block or view.

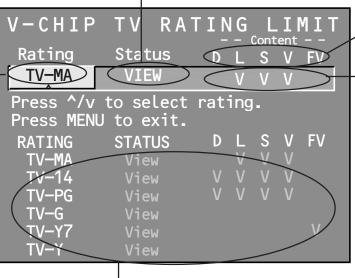
from a list of

age-based

The following is an example of where items are located within the Rating Limit screen.

#### Rating Status Field

Lets you select whether the status of the age-based rating limit to the left is View or Block.



#### **Content Themes**

Lists the content themes you can block or view.

#### Content Status Fields

Lets you select which content themes to view for the selected rating, and whether the status of the content theme is currently View (V) or Block (B).

Rating Settings Area

Lets you see the current block/view state of age-based ratings and associated content. The View (V) settings are coded in green, and the Block (B) settings are coded in red.

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4/9/02, 1:00 PM





Rating field	Rating status fie	ld	_		te. us	nt field
$\rightarrow$				_		
A-CHI	P TV RA	ATIN				TIP
Rating	Status	D _	/ c	onte S	ent V	FV
(V-PG	Block		В	В	В	>
Press ^/	v to view i	progra	ams	wi	th	
this rat	ing. Press	MENU	to	ex	it	
RATING	STATUS		L	S		FV
TV-MA	Block					
TV-14	Block					
TV-PG	Block					
TV-G						
TV-Y7						

#### Tip

When you change the status of a rating to Block, the system will automatically block higher ratings and all corresponding content themes.

# Hierarchy of Age-Based Ratings TV-MA Mature Audience Only TV-14 Parents Strongly Cautioned TV-PG Parental Guidance Suggested TV-G General Audience TV-Y7 Directed to Children 7 years and older TV-Y All Children

#### **Blocking Age-Based Ratings**

You can automatically block all program ratings above a specified age-based rating level. For example, if you only want your child to watch programs that have a TV-G rating and lower (in other words, you want the child to watch TV-G, TV-Y7, and TV-Y), then you need to block out other programming with higher ratings.

To block programs with higher ratings:

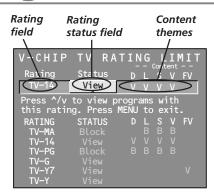
- First, determine the lowest level rating you don't want the child to watch (see chart of age-based ratings on next page).
- 2. Press the left and right arrow buttons to highlight the *Rating* field.
- Press the up and down arrow buttons on the remote to scroll through the age-based rating limits. Keep scrolling until the rating corresponding with the lowest rating you do not want the child to watch appears on the screen.
  - In the example discussed above, you would scroll through the *Rating* field until TV-PG appears, since the highest rating you want the child to watch is TV-G.
- Press the right arrow button to move the yellow highlight to the *Status* field.
- Press the up or down arrow button to toggle between View and Block. The status for the rating listed to the left and all higher ratings automatically changes to Block (and B).
- Press OK on the remote to return to the menu or exit the screen when you are finished.
- Select Lock Parental Controls from the Parental Controls menu. Enter a password, and if you have not already set your password, you will be prompted to enter it again to confirm.





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#### **Viewing Age-Based Ratings**

After you block age-based ratings, you have the option of changing some of the ratings back to *View*.

- 1. Determine which blocked rating you want to view.
- 2. Use the up and down arrow buttons to select the rating with a status of *Block*.
- Press the right arrow button to move the yellow highlight to the rating status field.
- 4. Press the up button to select View.

Notes: The content status fields corresponding to the unblocked rating become View as well. They and the age-based rating status are the only fields that automatically change back to View when you complete this process.

You must remember to lock Parental Controls for rating limits to take effect.

Content Themes		
D	Sexually explicit dialogue	
L	Adult language	
S	Sexual situations	
V	Violence	
FV	Fantasy Violence	
TV-Y	All Children	

# **Blocking Specific Content Themes**

You can block programs based on their content. (Content is represented by the D, L, S, V, FV and TV-Y on your screen. See the beginning of this section for details.) When you block a content theme for a particular rating, you automatically block that content theme for higher rated programs as well.

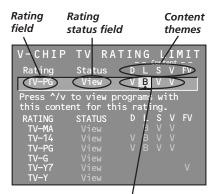
For example, if you do not want your child to watch programs that have adult language (L) rated TV-PG or higher, then you could block out all programming TV-PG and above containing adult language.

To block program content:

- Determine the lowest level of content you don't want the child to watch.
- Use the up and down arrow buttons on the remote to scroll through the age-based ratings until the rating that corresponds with the lowest content you do not want the child to watch appears. (In the example above, you would scroll through the ratings until the TV-PG rating appeared.)
- Press the right arrow button to move the highlight to the field corresponding with the content theme you want to block out.
- Press the up or down arrow button to change content status from V to B.
   All higher ratings' content theme will automatically change to B.
- 5. Press OK to return to the menu or exit the screen.

**Notes:** Broadcasters are not required to provide content themes or age-based ratings. Programs received with no content themes will only be blocked if you block their age-based rating.

You must remember to lock Parental Controls for rating limits to take effect.



Content status fields

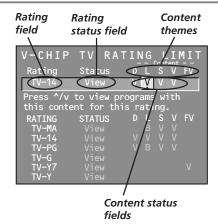
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#### **Viewing Specific Content Themes**

If you block specific content themes, you have the option of going back and changing some of the content themes back to (V) View:

- 1. Determine the content themes you want to change to (V) View.
- 2. Use the up and down arrow buttons to scroll through the age-based ratings until the rating whose content theme you want to change to *View* appears.
- Press the right arrow button to move the yellow highlight to a particular content theme status, such as the *B* under language (L) corresponding with TV-14.
- Press the up or down arrow button to change its status back to V. Your child would then be able to watch programs with TV-14 adult language content, but not programs with TV-PG or TV-MA language content.

**Note:** Only the content theme status corresponding to TV-14 (L) language changes to (V) View. Higher rated content themes, such as that for TV-MA language, do not change.

#### V-Chip Movie Rating Limit

You set movie rating limits by blocking movies rated above a specified level. How to block movie ratings and view movie ratings is explained in the next two sections.

To access the V-CHIP MOVIE RATING LIMIT menu:

- Press MENU on the remote control (the TV MAIN MENU appears).
- 2. Select Parental Controls (press 5).
- 3. Select V-Chip Movie Rating Limit (press 2).

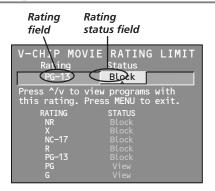




Chapter 2 35







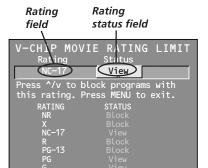
#### **Blocking Movie Ratings**

If you only want your child to watch movies that have a PG rating and lower (in other words, movies rated PG and G), then you could automatically block out all other movies with higher ratings.

To block movies:

- 1. Highlight the *Rating* field and press the up and down arrow buttons to find the rating that is the lowest rating you don't want the child to watch. (In the example above, you would highlight the rating status button corresponding to PG-13, since the highest rating you want the child to watch is PG.)
- Press the right arrow button to highlight the rating Status field. Press the up and down arrow buttons to change the button from View to Block. All higher ratings automatically change to Block.
- 3. Press OK to return to the menu or exit the screen.
- 4. If Parental Controls are not locked, you must lock them so the movie rating limits will take effect.

**Note:** Some movies may be given a Not Rated (NR) rating. After blocking movie ratings, you must set NR to View separately to view NR movies.



#### **Viewing Movie Ratings**

After you block movie ratings, you have the option of changing some of the rating status buttons back to *View*:

- Highlight the *Rating* field and press the up and down arrow buttons to find the rating you want to view.
- Press the right arrow button to highlight the rating Status field. Press the up and down arrows to change the button from Block to View.

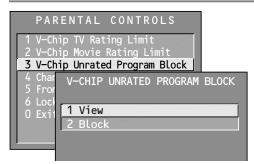
For example, if movies with a rating of PG-13 and higher are blocked, you can change the rating status corresponding with NC-17. Your child would then be able to watch all movies with a G, PG, and NC-17 Rating.

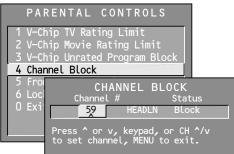
Press OK to exit the screen, and be sure parental controls are locked.











#### V-Chip Unrated Program Block

Selecting this option lets you decide if programs that the V-Chip recognizes as "unrated" can be viewed. Note that "unrated" TV programs may include news, sports, political, religious, local and weather programs, emergency bulletins, public announcements, and programs without ratings.

View All unrated programs are available.Block All unrated programs are not available.

**Note:** You must remember to lock Parental Controls for rating limits to take effect.

#### **Channel Block**

Selecting this option lets you decide what channels can be viewed.

View Makes the selected channel viewable.
Block The front panel and remote control CH (channel) buttons will tune only to channels that you have marked as View. The remote will still tune to the blocked channel if you use the digits to access the channel, but the channel will be blocked.

Don't forget to lock parental controls after you change the status of *Channel Block*. If you do not, the channel block will not take effect.

**Note:** If you have a digital cable box channels 126-999 can be blocked but will not be removable from your scan list.



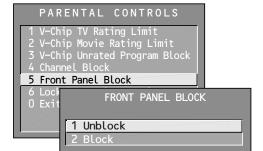


Selecting this option lets you block (disable) or unblock (enable) the TV's front panel. The remote still tunes to any channel. *Front Panel Block* can:

- Keep children from watching TV when the parent is not present.
- Keep young children from playing with the buttons.

(When using this as a Parental Control method, you should remove access to any remote that is capable of operating the television while you have the front panel blocked.)

Don't forget to lock parental controls after you change the status. If you do not, the front panel block will not take effect.



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- 1 V-Chip TV Rating Limit 2 V-Chip Movie Rating Limit 3 V-Chip Unrated Program Block 4 Channel Block 5 Fook Pagestal Control

- 6 Lock Parental Controls

#### **Lock/Unlock Parental Controls**

Selecting this option lets you lock and unlock parental controls settings using a password.

If you do not lock parental controls, none of the settings for V-Chip, Channel Block, or Front Panel Block will take effect.

If you forget your password, simultaneously press and hold VOL- on the television and VOL- on the remote for 3 seconds. Nothing appears on the screen, Parental Controls simply unlock and you can re-enter a password via *Lock Parental Controls*.







## **Chapter 3**

# Using the TV's Menu System

## **Chapter Overview:**

- How to Use the Different Types of Menus and Control Panels
- Picture Quality Menu
- Screen Menu
- Using Closed Captioning
- Channel Menu
- Time Menu





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#### How to Use the Different Types of Menus and Control Panels

The TV's menu system has three types of screens: menus, control panels, and choice lists. You use the buttons on the remote or the front panel to access the menu system and make changes to the settings.

The following pages explain how to use the different types of menus to adjust the features of your TV.



#### Tip

Feel free to explore the menu system. If you're ever unsure where you are in the menu system, or you're just plain tired of exploring, press CLEAR to remove the menus from the screen and start over again.

#### Menus

The first menu is called the Main menu. Press MENU on the remote or on the front panel to bring up the Main menu. Note that holding MENU for 2 seconds displays the GUIDE Plus+ system.

Menus take you to another menu or a control panel. There are two ways to select a choice in a menu:

- Use your arrow buttons on your remote control to highlight your choice, and press OK.
- Press a number button on the remote. For example, in the Main menu press 2 to go straight to the Screen menu.

#### Exiting a menu

There are three ways to exit a menu:

- Highlight Exit and press OK.
- Press 0 on the remote.
- Press CLEAR. The on-screen displays are cleared from the screen and you return to TV viewing.

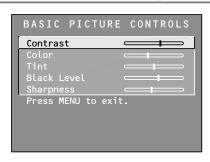
#### **Control Panels**

Control panels allow you to adjust the default settings on many features of your TV. You can choose a setting, enter a number, or adjust a level such as tint or brightness. There are three types of control panels: sliders, numeric entry and choice lists.









#### Sliders

Sliders are used to make adjustments to a particular control.

To use a Slider in a menu:

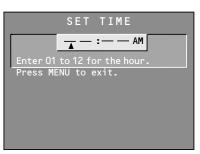
- Press the up or down arrow button to select the slider control for the feature you want to adjust.
- 2. Press the right or left arrow button to adjust the indicator line on the slider.



A numeric entry control panel is used to enter numbers or letters.

A pointer appears underneath the column you are changing.

- Use the digits to enter a number in the column above the pointer.
- Press the right arrow button to move to the next column, then use the digits to enter a number.
- 3. When you have finished entering information, press MENU or OK.



#### Tip

If the control panel is not set to the current time, use the arrows to go back over the columns and the digits to make changes.

You can also enter numbers by using the up and down arrows on the remote.

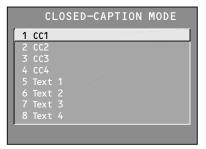


#### Choice Lists

Choice lists are used to choose a particular setting from a list. When the choice list appears, the highlighted item is the one that is currently selected, or "in use."

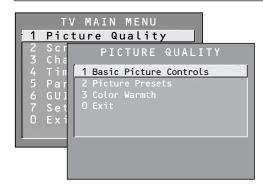
Highlight a choice on a menu and press OK to select that choice. You will then return to the previous screen.

Now that you know how to access the menus and adjust the control panels the following pages provide a brief explanation of all the menu features. The features are organized in order of their location on the Main Menu.



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#### **Picture Quality Menu**

**Basic Picture Controls** Displays the five slider controls for adjusting the way the picture looks.

**Contrast** Adjusts the difference between the light and dark areas of the picture.

Color Adjusts the richness of the color.

*Tint* Adjusts the balance between the red and green levels.

Black Level Adjusts the brightness of the picture.

**Sharpness** Adjusts the crispness of the edges in the picture.

When exiting this menu, the *Save Personal Picture Preset* choice list will appear. You can choose either *Yes* or *No.* If you save the settings as a Personal Picture Preset, the TV will store the settings so you can re-select them quickly if someone changes the settings.

**Picture Presets** Displays a choice list that lets you select one of four preset picture settings: *Bright Lighting, Normal Lighting, Soft Lighting or Personal Picture Preset.* Choose the setting that is best for your viewing environment.

**Color Warmtb** Displays a choice list that lets you set one of three automatic color adjustments: *Cool* for a more blue palette of picture colors; *Normal*; and *Warm* for a more red palette of picture colors. The warm setting corresponds to the NTSC standard of 6500 K.

#### Screen Menu

Closed-Caption Display Displays a choice list that lets you choose the way closed captioning information is shown on the screen.

**Off always** No captioning information is displayed. **On always** Captioning information is shown always, when available.

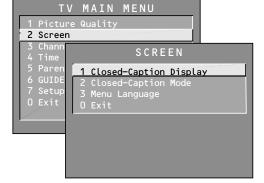
**On when sound is muted** Captioning information is shown, when available, whenever the TV's sound is muted. (To mute the sound, press the MUTE button.) The captioning information is not displayed when the sound is not muted.

**Closed-Caption Mode** Displays a choice list that lets you choose which captioning mode is used for displaying captioning information.

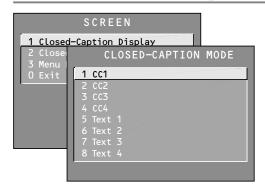
**Menu Language** Displays a choice list that lets you select your preferred language for the menus: *English*, *Spanish* or *French*.











#### **Using Closed Captioning**

Many programs are encoded with closed-captioning information, which lets you display the audio portion of a program as text on the TV screen.

Closed captioning is not available on all channels at all times. Only specific programs encoded with closed-captioning information are applicable. When a program is closed captioned, the letters *CC* are displayed in the channel banner. See Chapter 2 for more information about the channel banner.

#### **Closed-Caption Modes**

The TV offers eight closed-captioned modes, including four text modes.

To set the Closed-Caption Mode:

- 1. Select Screen from the Main menu.
- 2. Highlight *Closed-Caption Mode* and press OK (the *Closed-Caption Mode* appears).
- 3. Highlight your choice and press OK (the *Screen* menu appears again).

**Note:** The Text modes cover nearly half of the picture on the screen to display the closed-captioned text. Most broadcasters use the CC mode, which displays a few lines of captions at a time.



#### Tip

If you don't know which Closed-Caption mode to use, select CC1. CC1 is probably the mode that is used in your area. CC2, CC3, and CC4 are reserved for foreign languages, but are rarely used at this time.

#### **Turning off Closed-Caption**

- 1. Select Screen from the Main menu.
- 2. Press OK to select Closed-Caption Display.
- 3. Highlight *Off Always* and press OK. The closed captioning is turned off and you go back to the *Screen* menu.



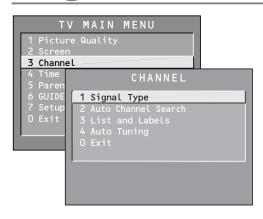


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#### Tip

To enter a number greater than 99, press and hold "1" to enter the hundreds digit, then press the two remaining numbers.

#### Channel Menu

Signal Type Displays a choice list that lets you select the current antenna type. This option does not appear when the GUIDE Plus+ system is set up.

UHF/VHF Antenna Choose this if you are currently using an off-air antenna for TV signals.

Cable TV Choose this if you are currently using cable or a cable box for TV signals.

Auto Channel Search Tells the TV to search automatically for all the channels available through the antenna input. When the TV finds an active channel, it places it in the Normal channel list; inactive channels (weak stations or channels with no signal at all) will be removed from the channel list. If you are using a cable box and have set up the GUIDE Plus+ system, this option does not appear.

List and Labels Displays a control panel that lets you edit your Normal channel list and choose a six-character label for each channel. Follow the on-screen directions to enter your channels and other information.

Channel # Use the up and down arrows to scroll up and down through the channels available via your antenna. You can enter the channel number directly using the number buttons.

Normal List Only the channels included in the Normal list are available when you scan up and down using channel up and down. Use the up and down arrow buttons to indicate whether the channel number indicated is included (Yes) or is not included (No) in the Normal channel list.

Channel Label Use the up and down arrow buttons to enter a six-character label for each channel. Hold the button down to scroll quickly through the characters. The TV can store up to 27 labels in

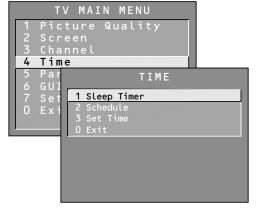
Auto Tuning Displays a choice list that lets you set up the TV to automatically tune to the correct input channel when you press a component button (VCR1, VCR2, or SAT • CABLE) if you are using a universal remote. Go to Chapter 4 for information on ordering a universal remote.

#### Time Menu

Sleep Timer Displays a control panel that lets you select the amount of time you want to give the TV before it shuts itself off.

Schedule Displays a control panel that lets you set up a schedule for turning the TV on and off automatically. Reminder: you must turn the schedule On. The on-screen directions guide you through the steps needed to set the

Set Time Displays a control panel that lets you enter the current time. The on-screen directions guide you through the steps needed to set the time. If your GUIDE Plus+ system is set up, it will automatically update your time and this option will not appear.



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15720240 03 Menu



# **Chapter 4**

# **Other Information**

# **Chapter Overview:**

- Troubleshooting
- Care and Cleaning
- Limited Warranty
- Accessory Order Form
- Glossary
- Index







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#### **Troubleshooting**

Most problems you encounter with your TV you can correct by consulting the Troubleshooting list that follows.

#### TV Problems

#### TV won't turn on

- Press the POWER button.
- Make sure the TV is plugged in.
- Check the wall receptacle (or extension cord) to make sure it is "live" by plugging in something else.
- Something might be wrong with your remote control. Press the POWER button on the front of the TV.
   If the TV turns on, check the remote control solutions on page 48.
- The front panel buttons may be locked (disabled). Use the remote control to unlock the front panel controls by selecting the Front Panel Block in the Parental Controls menu and choosing Unblock.

#### Buttons don't work

- The front panel buttons may be locked (disabled). Use the remote control to unlock the front panel controls by selecting the Front Panel Block in the Parental Controls menu and choosing Unblock.
- Unplug the TV for two minutes and then plug it back in. Turn the TV on and try again.

#### TV turns off while playing

- Scheduled Off function may have been activated. Go to page 44 for instructions.
- Electronic protection circuit may have been activated because of a power surge. Wait 30 seconds and then turn the TV on again. If this happens frequently, the voltage in your house may be abnormally high or low.

#### TV turns on unexpectedly

Scheduled On or Watch from the GUIDE Plus+ system may have been activated. Go to page 26 or 44
for instructions.

#### Blank screen

- Make sure the component connected to the TV is turned on.
- Try another channel.

#### No sound, picture okay

• Maybe sound is muted. Press the volume up button to restore sound.

#### Can't select certain channel

- Channel may be blocked or not approved in the Parental Controls menu.
- If using a VCR, make sure the TV/VCR button on the VCR is in the correct mode (press the TV/VCR button on your VCR).

#### Noisy stereo reception

• The station might be weak.

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#### **Troubleshooting**

#### No picture, no sound but TV is on

- Maybe the cable/air setting is set to the wrong position. Select GUIDE Plus+ Menu from the Main menu, select the Setup option, and provide the correct information on the following screens. Go to pages 16-17 for detailed instructions.
- The channel might be empty change channels.
- If you're watching your VCR and it's connected with coaxial cable to the ANTENNA jack, tune the TV
  to channel 3 or 4 (whichever channel is selected on the 3/4 switch on the back of your VCR). Also
  check to make sure the TV/VCR button on the VCR is in the correct mode (press the TV/VCR button
  on your VCR).

#### Sound okay, picture poor

- · Check antenna connections. Make sure all of the cables are firmly connected to the jacks.
- Try adjusting sharpness function to improve weak signals. Go to page 42 for more instructions.

#### Black box appears on the screen

Closed-captioning might be on. Check the Closed-Caption Display control panel in the Screen menu.
 Go to page 42 for more instructions.

#### Every time I turn on the TV, the Guide is on the screen

• The GUIDE Plus+ system automatically appears on the screen when you use the POWER button on the remote to turn on the TV. You can turn off this feature by pressing GUIDE on your remote control and then press MENU to select the Menu bar. Press the right arrow button to select *Setup*. Choose *Review options* and select *OFF*.



#### GUIDE Plus+ System Problems

#### GUIDE Plus+ setup won't switch to channel 9 for VCR and/or channel 02 cable box

- · Check to see if the G-LINK wands are positioned correctly in front of components' remote sensors.
- GUIDE Plus+ system control of cable box is slower than direct control of the box itself. Keep this in mind when changing channels.
- You may have an incorrect GUIDE Plus+ Channel Lineup. The guide may get out of sync with the
  cable provider. Use the GUIDE Plus+ Setup in the GUIDE Plus+ Menu to change the zip code to 99999.
   Turn the TV off for 10 minutes. Use Setup again to change the zip code back to the correct value. If
  asked, be sure to select the correct channel lineup from the on-screen list.

#### Program information doesn't download

- Review your setup information and make sure it's correct. Press MENU on the remote and select GUIDE Plus+ Setup. Go to page 16 for detailed instructions about the GUIDE Plus+ Setup menus.
- The TV must be off to download information. Leave your TV off overnight, for at least 10 hours, to
  receive the initial download for your area.
- If you're using a cable box, leave it on so you can receive program information.

(Continued on next page)

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#### Scheduled Watch or Record doesn't occur

- Check Schedule for timer conflicts. Go to page 26 for instructions.
- Make sure the wands of the G-LINK cable are placed in front of the remote sensor(s) on the component(s).
- Make sure your VCR is turned off during the time you've scheduled to record a program because the
  system turns the VCR on when it starts recording (if it's already on when recording starts, the system
  will turn it off).
- Make sure there is a tape in the VCR and that the VCR is connected properly.
- Be sure that you set up the VCR in the GUIDE Plus+ Setup menus. If you don't complete the
   Configuring for a VCR steps successfully, the Record option won't be available. Go to page 18 for
   detailed instructions.
- If a cable box is attached to your TV, make sure you set it up correctly in the *GUIDE Plus+ Setup* menus. Go to page 16-17 for detailed instructions.

#### The Remote Control Doesn't Work

- Something might be between the remote and the remote sensor on the component. Make sure there is
  a clear path.
- · Maybe the remote isn't aimed directly at the component (TV or VCR) that you're trying to operate.
- Maybe batteries in remote are weak, dead or installed incorrectly. Put new batteries in the remote.
- You might need to drain the remote's microprocessor: remove batteries and press the number 1
  button for at least 60 seconds. Release the 1 button, replace the batteries, and (if necessary) program
  the remote again.





#### Problems with V-Chip/Parental Controls

#### The rating limits don't work

• You must lock the settings. Go to the TV MAIN MENU (press MENU on your remote), select Parental Controls (press 5 on your remote), select Lock Parental Controls (press 6 on your remote).

#### I don't remember my password and I want to unlock the TV

• If you forget your password, simultaneously press and hold VOL- on the television and VOL- on the remote for 3 seconds. Nothing appears on the screen, Parental Controls simply unlock and you can re-enter a password via *Lock Parental Controls*.

#### The V-Chip won't let me watch a program even though it's not rated as violent.

Maybe the movie was given an NR (Not Rated) status. After you block movie ratings, you must set NR to View separately in order to view movies with an NR rating.

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Chapter 4

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#### Care and Cleaning

#### CAUTION: Turn OFF your TV before cleaning.

You can clean the TV as required, using a soft lint-free cloth. Be sure to occasionally dust the ventilation slots in the cabinet to help assure adequate ventilation.

The TV's screen may be cleaned with a soft, lint-free cloth as well. Take care not to scratch or mar the screen. If necessary, you may use a cloth dampened with warm water. Never use strong cleaning agents, such as ammonia-based cleaners, or abrasive powder. These types of cleaners will damage the TV.

While cleaning do not spray liquid directly on the screen, or allow liquid to run down the screen and inside the TV. Also, avoid placing drinks or vases with water on top of the TV. This could increase the risk of fire or shock hazard or damage to the TV

Caution: Using video games or any external accessory with fixed images for extended periods of time can cause them to be permanently imprinted on the picture tube (or projection TV picture tubes). ALSO, some network/program logos, phone numbers, etc. may cause similar damage. This damage is not covered by your warranty.

#### **Limited Warranty**

#### What your warranty covers:

Defects in materials or workmanship.

#### For how long after your purchase:

- · 90 days from date of purchase for labor charges.
- · One year from date of purchase for parts.
- · Two years from date of purchase for the picture tube.

The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.

- Pay any Authorized RCA Television Service Center the labor charges to repair your television.
- Pay any Authorized RCA Television Service Center for the new or, at our option, refurbished replacement parts and picture tube required to repair your television.

#### How you get service:

- For screen sizes of 26" and smaller: Take your RCA television to any Authorized RCA Television Service Center and pick up when repairs are complete
- For screen sizes larger than 26": Request home or pick up, repair, and return service from any Authorized RCA Television Service Center, provided that your television is located within the geographic territory covered by an Authorized RCA Television Service Center. If not, you must take your television to the Service Center location at your own expense, or pay for the cost the Service Center may charge to transport your television to and from your
- To identify your nearest Authorized RCA Television Service Center, ask your dealer, look in the Yellow Pages, or call
- Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period must be presented to obtain warranty service. For rental firms, proof of first rental is also required.



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#### What your warranty does not cover:

- Customer instruction. (Your Owner's Manual describes how to install, adjust, and operate your television. Any
  additional information should be obtained from your dealer.)
- · Installation and related adjustments.
- · Signal reception problems not caused by your television.
- · Damage from misuse or neglect.
- Batteries
- · Customer replacement fuses.
- · Images burnt onto the screen.
- A television that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- A television purchased or serviced outside the U.S.A.
- · Acts of nature, such as but not limited to lightning damage.

#### **Product Registration:**

Please complete and mail the Product Registration Card packed with your TV. It will make it easier to contact you
should it ever be necessary. The return of the card is not required for warranty coverage.

#### Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON MULTIMEDIA INC., ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE
  CONSUMER. THOMSON MULTIMEDIA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL
  DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY
  EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED
  WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT
  PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A
  PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET
  FORTH ABOVE.

#### How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how
  long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- · This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### If you purchased your product outside the United States:

• This warranty does not apply. Contact your dealer for warranty information.

Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.









VH81 (3-ft) VH82 (6-ft)

#### Screw-on Cable attaches to the round antenna connectors (called 75-ohm F-type)

on the back of your VCR or TV. The ends screw onto the connectors for a secure



VH89 (6-ft)

Push-on Cable attaches to the round antenna connectors (called 75-ohm F-type) on the back of your VCR or TV. Ends push on for a quick connection.



**Gold-Tipped** cable

VH83 (6-ft)

#### Monaural VCR Dubbing Cable

Double cable that lets you connect the video and audio jacks of two VHS VCRs to duplicate tapes. Can also be used to connect a VCR to your TV. Cable is color-coded and shielded. Has RCAtype phono plugs on each end.



#### Stereo VCR

**Dubbing Cable**Triple cable that lets you connect the VIDEO and AUDIO jacks of stereo components.





2-way Signal Splitter

Helps you connect a second TV or VCR.





#### **Accessory Order Form**

Description	Part No.	Price	Qty	
Screw-on antenna cable (3-ft)	VH81	\$3.95		
Screw-on antenna cable (6-ft)	VH82	\$4.95		
Push-on antenna cable (6-ft)	VH89	\$5.95		
Monaural VCR Dubbing Cable (6-ft)	VH83	\$5.95		
Stereo VCR Dubbing Cable (6-ft)	VH84	\$9.95		
2-way Signal Splitter	VH47	\$3.95		
Amplified Antenna	ANT200	\$49.95		
Antenna Mixer (not shown)	193984	\$11.15		
Remote Control (CRK17TA1)	242778	\$19.35		
Audio•Video Adapter (not shown)	228449	\$4.45		
Optional Remote Control (CRK76TE1)	242524	\$30.35		

Prices are subject to change without notice.

Total Merchandise..... Sales Tax .....

We are required by law to collect the appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Shipping and Handling .....

Total Amount Enclosed ..... Use VISA, MasterCard, or Discover

Card preferably. Money order or check must be in

U.S. currency only. No COD or CASH.

Where applicable, we will ship a superseding model.

Detach Here

Please complete other side also

All accessories are subject to availability.

Continued on next page......

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5.00



Charge your order on your VISA, MasterCard, or Discover Card by filling in below
USE YOUR CREDIT CARD
IMPORTANT: Copy complete account number from your VISA card
My card expires:
IMPORTANT: Copy complete account number from your MasterCard
Copy Number My card expires: name on MasterCard
IMPORTANT: Copy complete account number from your Discover Card
My card expires:
AUTHORIZED SIGNATURE (Credit card order will not be processed without signature)
Print or type your name and address clearly.  A complete and correct order will save you days of waiting.
Name:
Street:
Apt:
City:
State: Zip:
Daytime phone number:
Please make sure that both sides of this form

Allow 4 weeks for delivery.

· All accessories are subject to availability. · Prices are subject to change.

#### **ANT200**

# Remote Control

Amplified Antenna Allows you to quickly switch from the antenna signal to the cable or satellite signal without disconnecting the antenna.

 ${\it This is the remote control}$ that came packed with your TV. Replacements or spares can be ordered as needed.

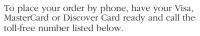
#### CRK17TA1



#### Optional Remote Control

This is a universal remote control you can use to operate other features within your TV.

#### To Order



Use this number only to place an order for accessory items listed on this order form.

#### 1-800-338-0376

To place your order by mail, detach and mail the completed order form with credit card information, money order or check in US currency (made payable to Thomson multimedia Inc.) to the following address:

Video Accessories PO Box 8419 Ronks, PA 17573



Detach Here





## **Glossary**

**Antenna** A device used to send or receive electromagnetic waves through the air. In television, an antenna can be alternative to cable service but does not receive cable channels such as CNN.

**Audio Input** Used to connect line-level stereo coming from a VCR, laserdisc player and other components. Audio inputs are also vital parts of audio/video receivers, sound processors, and audio components in general.

**Auto Channel Search** A TV's ability to automatically tune or program stations that are used by broadcasters and skip those left unused.

**Black Level** The level of black in the picture, sometimes referred to brightness, The black level control is adjusted to compensate for ambient room light.

**Channel Block** Allows users to affix security codes to certain channels; typically used by parents to prevent children from viewing "adult" channels. Channels are blocked and unblocked using the TV's set's wireless remote control.

 $\textbf{Closed Captioning} \quad \text{Dialogue or other text appearing on a TV screen. This feature for the hearing-impaired is now legally mandated on all TV sets 13 inches or larger.}$ 

**Coaxial Cable** Round antenna wire consisting of a central inner conductor and a cylindrical outer conductor. Used for most video connections, especially by cable companies. Carries both picture and sound for all available channels.

**Contrast** The range in brightness between the darkest and brightest areas in a picture.

FCC Federal Communications Commission

**G-Link Cable** Connects from your TV to your VCR and/or cable box in order for all of the features of the program guide to work properly.

**Guide Plus+ System** Pressing the Guide button will bring up an on-screen interactive list of programs and information that is built into your TV.

On-Screen Display Method of showing TV control status (Channel, Time, Parental Controls, etc.) within the picture area

**Parental Controls** Allows you to program the TV so that children cannot see certain programs, channels or use the front panel controls.

**Video Input** Used to connect the incoming picture portion from an audio/video source. Provides higher picture quality than RF connection because video and audio are separated.





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15720240.04 Other







15720240.04 Other







15720240.04 Other





15720240.04 Other







15720240.04 Other







15720240.04 Other







#### Visit the RCA web site at www.rca.com

Please do not send any products to the Indianapolis address listed in this manual or on the carton. This will only add delays in service for your product.

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