# USB 56K Fax/Modem

### 25-3090

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### ! IMPORTANT !

If an icon appears at the end of a paragraph, go to the box on that page with the corresponding icon for pertinent information.

| \land — Warning | ! — Importar |
|-----------------|--------------|
| 🗱 — Caution     | 🗳 — Hint     |
| 🕑 — Note        |              |



### V NOTE V

If you need a longer USB cable, connect the supplied USB extension cable's USB jack to the fax/modem's USB plug by matching the USB icons on the fax/modem's USB plug and the extension cable. Then connect the extension cable's USB plug to the computer's USB port.

Thank you for purchasing the RadioShack USB 56K Fax/Modem. It lets you easily connect a notebook or desktop computer running Microsoft Windows 98, 2000, ME, or XP to the Internet, and to send and receive faxes or e-mail. It is light and compact, so it fits conveniently in your pocket. It complies fully with USB specification 1.1(0) and comes complete with a builtin USB cable, a USB extension cable, and an RJ11 cable.

- Designed for both notebook and desktop PCs
- Complies with 56Kbps modem ITU V.90 standard
- Fax rates up to 14,400 bps



- Supports ITU-V.80 video conferencing
- · Plug and play

OWNER'S MANUAL - Please read before using this equipment.

- · Low power consumption
- · Power, on-hook, and transmit LED indicators

# FCC DECLARATION OF CONFORMITY

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

| Product:              | USB 56K Fax/Modem                                      |
|-----------------------|--|
| Model:                | 25-3090  |
| Responsible<br>Party: | RadioShack<br>100 Throckmorton<br>Fort Worth, TX 76102 |
| Phone:                | 817-415-3200   |

# **INSTALLING THE FAX/** MODEM

Before connecting the fax/modem, verify that your computer's processor is an Intel Pentium or compatible, running Windows 98/98SE, Windows 2000, Windows ME, or Windows XP, and has an available USB port.

### WINDOWS 98

- 1. Turn on your computer.
- 2. Flip up the phone line jack cover on the fax/modem. With the locking tab facing up, insert one end of the supplied RJ-11 cable plug into the phone line jack until it clicks. Then connect the other end to the telephone line wall jack.

supplied USB extension cable if necessary. The Add New Hardware Wizard screen appears. V



4. Click Next. The following screen appears.



5. Select Search for the best driver for your device (Recommended), then click Next. The following screen appears.



3. Connect the fax/modem's USB plug to your computer's USB port, using the

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# **V** NOTE **V**

If you need a longer USB cable, connect the supplied USB extension cable's USB jack to the fax/modem's USB plug by matching the USB icons on the fax/modem's USB plug and the extension cable. Then connect the extension cable's USB plug to the computer's USB port.

- Insert the supplied driver installation CD in your computer, then select Specify a location. The path is F:\Win9X (where F: is the CD drive). Click Next.
- Windows 98 searches for the USB 56K Modem driver. The following screen appears.



8. Verify the driver location, then click **Next**. Windows automatically copies the driver onto your computer.



9. After copying the modem driver, the following screen appears.



- Click Finish. Windows automatically locates and copies the remaining files.
- 11. After installation, verify that USB 56K Modem appears under the *Device Manager* tab by clicking Start/Settings/ Control Panel/System/Device Manager.



12. Click **OK**. The orange PW indicator on the fax/modem lights, indicating that the fax/modem is now ready to use. You can use an existing fax/modem program or use the supplied SuperVoice software to send fax, email, or surf the Internet. (See "Installing SuperVoice" on Page 7.)

### **WINDOWS 2000**

- 1. Turn on your computer.
- 2. Flip up the phone line jack cover on the fax/modem and with the locking tab facing up, insert one end of the supplied RJ-11 cable plug into the phone line jack until it clicks. Then connect the other end to the telephone line wall jack.
- 4. Windows 2000 recognizes the device and the *Found New Hardware Wizard* screen appears.



5. Click **Next**. The following screen appears.



 Select Search for a suitable driver for my device (recommended), then click Next. The following screen appears.



- 7. Insert the supplied driver installation CD in the CD-ROM drive and select **Specify a location**.
- 8. Click **Next**. The following screen appears.



- Click Browse to select the file location. The path is F:\WIN2000 (where F: is the CD drive).
- 10. Windows 2000 locates the driver and the following screen appears.



11. Click **Next** to continue. The *Digital Signature Not Found* screen appears.



13. Click **Finish**. The orange PW indicator lights and the following screen appears.



14. Click Finish. The fax/modem is ready to use. You can use an existing fax/ modem program or the supplied SuperVoice software to send fax, email, or surf the Internet. (See "Installing SuperVoice" on Page 7).

## WINDOWS ME

- 1. Turn on your computer.
- Flip up the phone line jack cover on the fax/modem and with locking tab facing up, insert one end of the supplied RJ-11 cable plug into the phone line jack until it clicks. Then connect the other end to the telephone line wall jack.
- 3. Connect the fax/modem's USB plug to your computer's USB port using the supplied USB extension cable if necessary. Windows ME recognizes the device and Add New Hardware Wizard screen appears.



 Select Specify the location of the driver (Advanced), then click Next. The following screen appears.



12. Click **Yes** to continue the installation. Windows 2000 automatically copies the driver and related files into the computer. The device installation is complete after copying the driver files.



 Insert the supplied driver installation CD in the CD-ROM drive and select Search for the best driver for your device

## (Recommended) and Specify a location. Enter F:\WinME where F is the CD drive.

6. Click **Next**. The following screen appears.



 Verify the driver location and click Next. Windows ME automatically copies the driver and related files to the computer. The following screen appears.



- Click Finish. The orange PW indicator on the fax/modem lights, indicating it is ready to use.
- 9. You can use your existing fax/modem program or the supplied SuperVoice software to send fax, email, or surf the Internet. (See "Installing SuperVoice" on Page 7.)

# WINDOWS XP

- 1. Turn on your computer.
- 2. Flip up the phone line jack cover on the fax/modem and with locking tab facing up, insert one end of the supplied RJ-11 cable plug into the phone line jack until it clicks. Connect the other end to the telephone line wall jack.
- Connect the fax/modem's USB plug to your computer's USB port, using the supplied USB extension cable if necessary. Windows XP recognizes the

# device and the *Found New Hardware Wizard* screen appears.



- 4. Insert the supplied driver installation CD and select Install from a list or specific location (Advanced).
- 5. Click **Next**. The following screen appears.



- Select Search for the best driver in these locations and Include this location in the search. Enter F:\WINXP (where F: is the CD-ROM drive).
- Click Next. Windows XP searches and recognizes the device's driver, then the Hardware Installation screen appears.





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8. Select Continue Anyway. Windows automatically copies the driver and related files into the computer. The following screen appears.



9. Click Finish. The orange PW indicator on the fax/modem lights, indicating it is ready to use. You can use your existing program or use the supplied SuperVoice software to send fax, email, or surf the Internet. To use the supplied SuperVoice software, see "Installing SuperVoice" on Page 7.

# **UNINSTALLING THE FAX/MODEM DRIVER**

### WINDOWS 98

- 1. Click Start/Settings/Control Panel. The Control Panel screen appears.
- 🖾 Control Panel \_ 🗆 × (E) <u>File Edit View Go</u> F<u>a</u>vorites <u>H</u>elp t Up Copy mb Sut -Address 🗟 Control Panel • ٠ £ n essibility Options Add New Hardware Contr Panel 1 1 1 Use the Add/Remove Programs settings in Date/Time atro **∢**] ີ • 0 object(s) 🛄 My Compi
- 2. Click the Add/Remove Programs icon. The Add/Remove Program Properties screen appears.



3. Select USB 56k Modem and click Add/ Remove. The Confirm File Deletion screen appears.

| ×         |                  |            |             | letion                 | File De          | Confirm |
|-----------|------------------|------------|-------------|------------------------|------------------|---------|
| dl of its | 6K Modem' and al | ove 'USB 5 | ant to remo | u sure you w<br>nents? | Are you<br>compo | ?       |
|           |                  | No         | s           |                        |                  |         |
|           |                  | No         | s           |                        |                  |         |

4. Click Yes. The Add/Remove Programs Properties dialog box appears.

|          | sum har a second second  |
|----------|--|
| stall/Un | Install   Windows Setup   Startup Disk   |
| H        | To install a new program from a floppy disk or CD-ROM<br>drive, click Install.   |
|          | install  |
| ð        | The following software can be automatically removed by<br>Windows. To remove a program or to modify its installed<br>components, select it from the list and click Add/Remove. |
|          |  |
|          |  |
| WinZip   | Add/Bemove   |
| WinZip   | Add/Bemove   |

5. Click **OK** to remove the driver.

# **WINDOWS 2000**

- 1. Click Start/Settings/Control Panel.
- 2. Select Add/Remove Programs. The Add/ Remove Programs screen appears.



- 3. Select USB 56K Modem, then click Change/Remove. The modem driver is automatically removed from your system.
- 4. Click Close to exit the Add/Remove

# Uninstalling the Fax/Modem Drive

# WINDOWS ME

- 1. Click Start/Settings/Control Panel.
- 2. Select Add/Remove Programs. The Add/ Remove Programs Properties screen appears.



- Select USB 56K Modem, then click Add/ Remove. The modem driver is automatically removed from your system.
- 4. Click **OK** to exit the Add/Remove Programs function.

# WINDOWS XP

1. Click **Start/Control Panel**. The *Control Panel* screen appears.



2. Select Add or Remove Programs. The Add or Remove Programs screen appears.

| 🐞 Add or Re                     | move Programs   |                                    |    |
|---------------------------------|---|------------------------------------|----|
| Change or<br>Remove<br>Programs | Currently installed programs:                                 | ∑ort by: Name                      | <  |
| Add New<br>Programs             | To change this program or rem<br>computer, click Change/Remov | ove it from your Change/Remo<br>e. | we |
|                                 |   | Clos                               | e  |

- 3. Select USB 56K Modem, then click Change/Remove. The modem is automatically removed from your system.
- 4. Click **Close** to exit the Add or Remove Programs function.



# INSTALLING SUPERVOICE

1. Insert the SuperVoice CD into your computer's CD-ROM drive. The *Select from these Languages* screen appears.

| English (UK)<br>English (UK)<br>Chinese (Simplified)<br>Chinese (Traditional)<br>Danish (Dansk)<br>Dutch<br>Finnish (Soumi)<br>French (Français) | Select the Language that<br>you want to install software<br>in, and select Next to<br>continue. |
|--|---|
|--|---|

2. Select a language from the list and click **Next**. The *Select the Software that you want to install* screen appears.

| SuperVoice | SuperVoice | English Sup<br>communicat | erVoice, your voice,<br>ion center. | fax and data |
|------------|------------|---------------------------|-------------------------------------|--------------|
|            |            |                           |                                     |              |

3. Click **SuperVoice**. The *SuperVoice Install Program* screen appears, prompting you to install the program to C:\SUPERVOC\.

| SuperVoice Install | Program ( | 32 Bit)      |         |              |      |
|--------------------|-----------|--------------|---------|--------------|------|
| Super              | /oice     | Relea        | se 2.2  |              |      |
| 1988-1998 Pacific  | mage Co   | ommunic      | ations, | Inc.         |      |
| You need at least  | 20 MB     | of disk sp   | oace to | install prog | gran |
| Install program to | C:\SI     | JPERVO       | X       |              |      |
|                    |           |              | -1 -    |              | -1   |
| Proceed >>         |           | <u>E</u> xit |         | <u>H</u> elp |      |

4. Click **Proceed**. Follow the on-screen instructions to install the program. The *Install Program* screen appears.

| SuperVoic | e Install is now searching COM ports 1-8 for | your modem |
|-----------|--|------------|
|           | Please wait                                  |            |
|           | » Checking COM port 1                        |            |
|           | » Checking COM port 2                        |            |
|           |  |            |
|           |  | _          |
|           |  |            |
|           |  | _          |
|           |  | _          |
|           |  |            |
|           | Cancel                                       |            |

### 5. Then the following screen appears.

| User Name (Fax Header and Cover Sheets)    | Communication Port  |
|--|---|
| Company Name (Fax Header and Cover Sheets) | A modem was<br>detected on the<br>selected port(s).<br>If a port is greyed, |
| Street (Fax Cover Sheets)                  | that means no   |
| City/State/ZIP (Fax Cover Sheets)          | detected on that  |
| E-mail                                     | COM 1   |
|  | C COM 2   |
| Eax Number (Fax Header and Cover Sheets)   | COM 3   |
| Ĺ ,  | C COM 4   |
| Phone Number (Fax Cover Sheets)            | C COM 5   |
| Ĺ , , ,                                    | C COM 6   |
| Software Serial Number                     | C COM 7   |
|  | C COM 8   |
| << Go Back Proceed >>                      | <u>C</u> ancel <u>H</u> elp   |

If the installation program cannot locate a file, Windows may prompt you to insert your Windows CD-ROM. If this occurs, insert the Windows CD-ROM and click **OK**.

If your computer did not come with a Windows CD-ROM, you will need to find the missing file on your hard drive.

- i Note the name of the missing file and click **OK**.
- ii Open Windows Explorer and search for the missing file. Note the path of the file and close Windows explorer.
- iii In the SuperVoice installation dialog box *Copy Windows Files* click
  BROWSE and navigate to the missing file's location to continue the installation.
- 6. Enter the applicable information, then click **Proceed**. The files are automatically installed and the *Add PIC Fax Printer* message appears.

### Add PIC Fax Printer

PIC Fax Printer is added to your system successfully!



 Click OK. The SuperVoice icon appears on your Windows desktop and the program is now ready to use.

# **OPERATION**

To send faxes or e-mail using SuperVoice or another fax/modem program, select **PIC Fax Printer** as the printer. The program prompts you for recipient information.

When transmitting faxes or e-mail, the green **TR** indicator lights.

When the telephone line is on-hook, the yellow **OH** indicator lights.

### $\mathbb{V}$ note $\mathbb{V}$

- For detailed features and use of the SuperVoice software, refer to the complete manual on the SuperVoice CD. After installation, click on the SuperVoice icon, then click Manual in the SuperVoice dialog box.
- Be sure to exit the SuperVoice program before disconnecting the modem from the USB port.

# PARTS AND ACCESSORIES

Parts and accessories are available at your local RadioShack store. Accessories are also available online at www.radioshack.com. Parts and accessories are available but not limited to the following.



### **Limited Ninety-Day Warranty**

This product is warranted by RadioShack against manufacturing defects in material and workmanship under normal use for ninety (90) days from the date of purchase from RadioShack companyowned stores and authorized RadioShack franchisees and dealers. EXCEPT AS PROVIDED HEREIN, RadioShack MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED HEREIN. EXCEPT AS PROVIDED HEREIN, RadioShack SHALL HAVE NO LIABIL-ITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RE-SPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WAR-RANTY, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES RESULTING FROM INCONVE-NIENCE, LOSS OF TIME, DATA, PROPERTY, REVENUE, OR PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF RadioShack HAS BEEN AD-VISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In the event of a product defect during the warranty period, take the product and the RadioShack sales receipt as proof of purchase date to any RadioShack store. RadioShack will, at its option, unless otherwise provided by law: (a) correct the defect by product repair without charge for parts and labor; (b) replace the product with one of the same or similar design; or (c) refund the purchase price. All replaced parts and products, and products on which a refund is made, become the property of RadioShack. New or reconditioned parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or replacement of the product made after the expiration of the warranty period.

This warranty does not cover: (a) damage or failure caused by or attributable to acts of God, abuse, accident, misuse, improper or abnormal usage, failure to follow instructions, improper installation or maintenance, alteration, lightning or other incidence of excess voltage or current; (b) any repairs other than those provided by a RadioShack Authorized Service Facility; (c) consumables such as fuses or batteries; (d) cosmetic damage; (e) transportation, shipping or insurance costs; or (f) costs of product removal, installation, set-up service adjustment or reinstallation.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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