

We bring good things to life.

# IMPORTANT INFORMATION

NOTICE: This product meets the applicable Industry Canada technical specifications

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service

## INTERFERENCE INFORMATION

Model 27977

Printed in China

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged

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to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receive plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

### HEARING AID COMPATIBILITY (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

### INTRODUCTION



CAUTION: When using telephone equipment there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this

Your Caller ID phone stores and displays specific information. provided by your local telephone company, to subscribers of Caller ID or similar caller identification services.

Your Call Waiting Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages seguentially.
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide

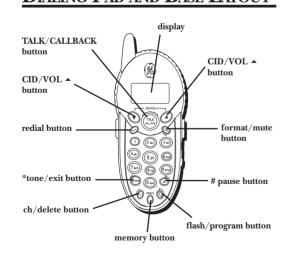
**IMPORTANT:** In order to use all of the features of this phone, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service

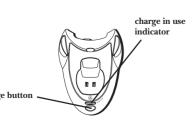
IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home

PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSETHIS PRODUCT TO RAIN



# DIALING PAD AND BASE LAYOUT





## BEFORE YOU BEGIN

### Parts Checklist

Make sure your package includes the items shown here.









# TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C (CA11A) type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

AC power supply

# Installation



- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems

# IMPORTANT INSTALLATION GUIDELINES

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight
- Avoid areas of excessive moisture or extremely
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV microwave ovens or VCR If such interference ntinues, move the cordless telephone farther away

### DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the dialing pad in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the dialing pad in the base for about 20 seconds to reset the code.

## CONNECTING THE BATTERY

- 1. Plug the battery cord into the jack located inside the battery compartment of the dial pad.
- 2. Put the battery compartment door on to the dial pad.

# PRIOR TO USE



CHARGE FOR 12 HOURS

## BELT CLIP

Attach the belt clip by inserting the sides of the belt clip into the slots on each side of the dialing pad. Snap the ends of the belt



# CONNECTING THE HEADSET TO THE DIALING PAD

- 1. For hands free conversation connect the headset to the **HEADSET** jack as shown.
- 2. Adjust the headset to rest comfortably at the back of your head and over your ears. Move the microphone to approximately 2 to 3 inches from your mouth.



- Do not twist the headset cord. Handle the headset properly and carefully
- 2. Always have the headset plugged into the dialing pad.
- 3. Whenever you make or receive a call, the headset should be plugged into the dialing pad, and you mus use the headset to listen and talk
- 4. Place the dialing pad on the base.

NOTE: The phone will ring while the dialing pad is in the charge cradle, but you cannot answer a call

TIP: To order a new headset, please refer to the accessory order form at the end of this user's guide

# CONNECTING THE AC (ELECTRICAL) POWER

NOTE: The dialing pad is charged facing up only.

Plug the power supply into the power jack on the back of the base and the other end into an electrical outlet. The CHARGE/IN USE indicator turns on, verifying the battery is charging. If the dialing pad is not in the cradle, the CHARGE/IN USE indicator is not lit.



CAUTION: Use only the ATLINKS USA, Inc. 5-2639 power supply that came with this unit. Using other power supplies may damage the unit

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

**NOTE:** DO NOT connect the telephone line to the modular jack until the phone has charged for 12 hours.

# CONNECTING THE TELEPHONE LINE

- 1. Plug the telephone line cord into the TEL LINE jack on the tom of the base and into a modular jack
- 2. Set the RINGER switch, on the dialing pad, to ON and place the dialing pad in the base.

NOTE: The phone automatically defaults to touchtone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing Selection." If you don't know which type of service you have check with your local telephone company.

# Installing the

Interchangeable Cover This phone comes with interchangeable colored covers for the handset, headset and base. Choose among four color sets

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(one set installed) to suit your personal preference

## CHANGING THE HANDSET COVER

- 1. Carefully remove the existing handset cover by prying up the notch at the bottom of the cover.
- 2. Reattach new cover by snapping the upper portion of the cover into position first, and then snap the lower portion into place.

### CHANGING THE BASE COVER 3. Press flash/program to confirm. TELEPHONE OPERATION

- 1. Carefully remove the existing base cover by prying up the notch at the top back edge of the cover.
- 2. Align the new base cover, and snap it securely into place

### CHANGING THE HEADSET COVER

- 1. Carefully remove the existing headset cover by prying up the notch on the cover.
- 2. Align the new headset cover, and snap it securely

NOTE: The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone, Pulse Dialing." If you don't know which type of service you have, check with your local telephone company.

# SET UP

There are eight programmable menus available: Language, Area Code, Tone/Pulse, Set Animation, Animation Select, Dancing Keypad, Ringer Tone and Default Setting.

## Language Setting Selection

- 1. Press the flash/program button until >ENG FRA ESP shows in the display. ENG (English) is the default setting.
- Use the ▼ or ▲ button to scroll to your selection.
- 3. Press flash/program to store selection.

## AREA CODE SELECTION

- 1. Press the flash/program button until AREA CODE --- shows in the display. - - - is the default setting.
- 2. Use the number pad to enter your three digit area code.

NOTE: If you make a mistake, press the ch/delete button to erase the wrong area code and repeat step 2.

3. Press flash/program to store selection.

## Tone/Pulse Dialing Selection

- 1. Press the flash/program button until >TONE PULSE shows in the display. TONE is the default setting.
- 2. Use the ▼ or ▲ button to move the arrow to TONE
- 3. Press flash/program to store selection.

# ANIMATION

This setting lets you choose the animation that shows in the display when the handset rings. Choices are: KNOWN CALLERS (refer to Storing a Name and Number in Memory for selection), ALL CALLS and OFF.

- 1. Press the flash/program button until SETUP ANIMATION shows in the display. KNOWN CALLERS is the default setting.
- 2. Use the ▼ or ▲ button to select KNOWN CALLERS, ALL CALLS or OFF
- 3. Press flash/program to save.

### Animation Selection

This setting lets you select one of five display animations.

your selection. The current animation is displayed on the

- 1. Press the flash/program button until ANIMATION shows in the display, ANIMATION 1 is the default setting. 2. Use the ▼ or ▲ button or the touch tone pad to make
- 3. Press flash/program to save.

### DANCING KEYPAD

first line of the display.

Your touch tone pad is pre-programmed to "dance" when alert 1. Press the flash/program button until DANCING KEYPAD

- shows in the display. ON is the default setting Use the ▼ or ▲ button to choose ON or OFF
- 3. Press flash/program to save

## RINGERTONE SELECTION

- 1. Press the flash/program button until RINGERTONE shows in the display. RINGERTONE 1 is the default setting.
- 3. Press flash/program to save

2. Use the ▼ or ▲ button or the touch tone to choose a

# **DEFAULT SETTING SELECTION**

YES, the unit resets to the factory default.

- 1. Press the flash/program button until DEFAULT shows in
- 2. Use the ▼ or ▲ button or the number pad to move the arrow to >NO or YES.

NOTE: The ringer does not have to be ON for this featur

FINDING THE DIALING PAD

This feature helps to locate a misplaced dialing pad.

Press the page button on the base. The dialing pad beeps

continuously for about two minutes or until you press any

button on the dialing pad. You may also press page to cancel

The RINGER switch must be ON for the dialing pad to ring

control the headset volume. There are four volume levels. Press the - button to increase the volume level, and press

### CALL TIMER

While you are talking on the phone, the total talk time is

# CALLER ID (CID) FEATURES 10:28 pm 10/20 rept call# 03 317-555-1234

This unit receives and displays Caller ID information transmitted by your local phone company. This information phone number, date, and time. The unit stores up to 40 calls

# CALL WAITING CALLER ID

Provided you subscribe to Call Waiting Caller ID service from identification information appears in the display after you

• Press the flash/program button to put the current person on hold so that you can answer the incoming call.

**IMPORTANT:** In order to use all of the features of this unit, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

# RECEIVING AND STORING CID RECORDS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first

automatically replaces the oldest call record in memory. NEW appears in the display for calls received that have not been reviewed. REPT indicates that a new call from the same number was received more than once.

NOTE: Check with your local phone company regarding name service availability

## **REVIEWING CID RECORDS**

you know how many calls have been received.

- Press the ▼ button to scroll through the call records from the most recent to the oldest.
- Press the A button to scroll through the call records from the oldest to the newest

## Transferring CID Records TO MEMORY

You may transfer a Caller ID record to your phone's memory. NOTE: It is important that you format CID records

correctly before storing in memory. It is not possible to re-format CID records stored in memory. Use the ▼ or ▲ button to scroll to the desired record.

- 2. Press the memory button.
- 3. Press the desired memory location, Example, press the number 1 key to store the record in memory location 1.

- the display. NO is the default setting.
  - If you choose NO, the current settings remain. If you choose

• The dialing pad is disabled when it is in the base

from the base to make or answer a call.

· Always keep the headset plugged into the

· You must use the headset to listen and talk.

tone, to answer a call, or to hang up. Or dial the telephon number first, and then press the TALK/CALLBACK button.

call hangs up the phone

MUTE

REDIAL

FLASH

shows in the display.

vour local phone company

up the phone

to connect.

tone dialing.

you need.

EXIT

(rotary) dialing mode.

return to your phone conversation.

charging cradle. You must remove the dialing pad

Placing the dialing pad in the base during a phone

Press the TALK/CALLBACK button on the dialing pad to get a dial

To have a private, off-line conversation use the mute feature

The party on the telephone line will not hear you, but you can

1. Press the format/mute button on the handset. MUTE ON

2. Press the format/mute button again to cancel mute and

While the phone is on, press the redial button to redial the

last number you dialed (up to 32 digits). If you get a busy

again (you don't have to turn the phone off and back on).

signal, and want to keep dialing the number, just press redial

Use the flash/program button to activate custom calling services

such as call waiting or call transfer, which are available through

TIP: Don't use the TALK/CALLBACK button to activate

The CHARGE/IN USE indicator is lit when the dialing pad is

charging in the cradle on the base or when the phone is ON.

It flashes when you receive an incoming call, when the PAGE button is pressed, or if the battery is not installed in the

While talking, you might need to manually change the channel

in order to get rid of static. Press and release the ch/delete button to advance to the next channel.

This feature is useful only if you use pulse dialing service.

Temporary tone dialing enables pulse (rotary) service phone

users to access touch-tone services offered by banks, credit

card companies, etc. For example, when you call your bank

temporary tone feature allows you to temporarily switch to

you may need to enter your account number. Using the

touch tone mode so you can enter and send your number.

2. When your call is answered, press the \*tone/exit button on

3. Follow the automated instructions to get the information

4. To hang up, press the TALK/CALLBACK button on the

Press the \*tone/exit button to cancel any command

the dialing pad to temporarily change from pulse dialing to

dialing pad, and the phone automatically returns to pulse

1. Dial the telephone number and wait for the line

TEMPORARY TONE DIALING

IN USE INDICATOR LIGHT

battery compartment of the dial pad.

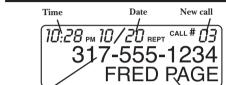
CHANNEL BUTTON

custom calling services such as call waiting, or you'll hang

### RINGER SWITCH

during incoming calls.

the v button to decrease it. The volume level shows in the display. VOL 1 is the lowest level and VOL 4 is the loudest.



may include the phone number, date, and time; or the name

your phone company, you may see in the display who is calling when you hear the call waiting beep. The caller hear the tone.

When the units Caller ID memory is full, a new call record

As calls are received and stored, the display is updated to let

# Making or Answering Calls

While the phone is ON, press the ▲ or ▼ buttons to

- 4. The display shows RING TONE.
- 5. Use the ▼ or ▲ button or the touch tone pad to select one of six ring tones.

**NOTE:** The selected ring tone is generated if the Caller ID information matches the memory location.

- 6. Press memory to save the number, and the display shows ANIMATION
- 7. Use ▼ or ▲ button or the touch tone pad to select one of five animations or to turn off the animation. The current animation shows on the first line of the display.
- 8 Press memory to save the selected animation for this memory location. You will hear a confirmation tone.

### To replace a CID record stored in a memory location with a new CID record:

- 1. Repeat steps 1 through 3.
- 2. Press the memory button and REPLACE MEMO? shows in the display.
- 3. Press \*tone/exit to exit, or press memory again and the new CID record replaces the old CID record in that memory location. You will hear a confirmation tone

## DELETING THE CURRENT CID RECORD

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the ▼ or ▲ button to display the desired CID record.
- 3. Press ch/delete. The display shows DELETE?
- 4. Press \*tone/exit to exit, or press ch/delete again to erase the record. You will hear a confirmation tone. The display shows DELETED. Then the next CID record shows in the display.

### DELETING ALL RECORDS

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the ▼ or ▲ button to display any CID record.
- 3. Press and hold ch/delete button until the unit beeps and DELETE ALL? shows in the display.
- 4. Press \*tone/exit to exit, or press ch/delete again to erase all records. You will hear a confirmation tone, and the display shows NO CALLS.

### DIALING A CALLER ID NUMBER

- 1. Make sure the phone is **OFF** (not in TALK mode).
- Use the ▼ or ▲ button to display the desired CID record
- 3. PressTALK/CALLBACK button. The number

# CHANGING THE CID Number Format

The format button lets you change the format of the displayed CID number. The available formats are as follows

7-digit 7-digit telephone number.

3-digit area code + 7-digit telephone number. 10-digit

long distance code "1" + 3-digit area 11-digit code + 7-digit telephone number

- 1. Use the ▼ or ▲ button to scroll to the number you want to call back.
- 2. If the number will not dial as shown, press the format button. Repeat if necessary, until the correct number of digits are shown.
- 3. PressTALK/CALLBACK button. The number dials automatically.

# **MEMORY**

Store up to 10 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

# STORING A NAME AND NUMBER IN

- 1. Make sure the phone is **OFF** (not in TALK mode).
- Press the memory button
- 3. Press the desired memory location (0 through 9).
- 4. Press the memory button again. The display shows ENTER NAME (up to 15 characters).

**NOTE:** If you don't want to enter the name, skip step 5.

5. Use the number pad to enter the name (up to 15 press the two key twice for the letter B, press the four key three times for the letter I, and press the five key three times for the letter L. After one second, press the five key three times again for the second letter L and press the one key to insert a space between the letter L and S. Press the seven key four times for the letter S, press the six key once for the letter M, press the four key three times for the letter I, press the eight key once for the letter T, and press the four key twice for the letter H.

NOTE: If you enter a wrong letter, press ch/delete button to backspace.

- 6. Press the memory button to save the name. The display shows ENTER TEL NUMBR.
- 7. Use the number pad to enter the telephone number you want to store (up to 24 digits). 8. Press memory to save the number, and the display shows
- 9. Use the ▼ or ▲ button or the touch tone pad to select one of six ring tones.

RINGTONE >1

NOTE: The selected ring tone is generated if the Caller ID information matches the memory location, which must be a 10-digit number (including area code). This

usually occurs after the first ring. The current ring tone is

- 10. Press memory to save the number, and the display shows
- 11. Use the ▼ or ▲ button or the touch tone pad to select one of five animations or to turn off the animation. The current animation shows on the first line of the display.

NOTE: Remember to press flash/program set animation as KNOWN CALLERS or ALL CALLS, and the selected nimation will show in the display if the Caller ID number exactly matches the memory location.

12. Press memory to save the selected animation for this memory location. You will hear a confirmation tone

### CHANGING A STORED NUMBER

- 1. Repeat steps 1 through 10 in Storing a Name and Number
- 2. Press the memory button and REPLACE MEMO? shows in the display.
- 3. Press \*tone/exit to exit, or press the memory button to store the number. You will hear a confirmation tone.

### STORING A REDIAL NUMBER

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory
- 2. Press the redial button
- 3. Repeat steps 8 through 12 in Storing a Name and Number in Memory.

### To replace an old redial number with a new redial number

- 1. Repeat steps 1 through 6 in Storing a Name and mber in Memor
- 2. Press the redial button and the redial number will be shown on the display.
- 3. Repeat steps 8 through 11 in Storing a Name and Number in Memory
- the display. 5. Press \*tone/exit to exit, or press the memory button again and the new redial number replaces the old redial number in that memory location. You will hear a

4. Press the memory button and REPLACE MEMO? shows in

### DIALING A STORED NUMBER

- 1. Make sure the phone is ON by pressing the TALK/
- 2. Press memory button.
- 3. Press the number (0-9) for the desired memory location. The number dials automatically.

- OR

- 1. Make sure the phone is OFF (not in TALK mode).
- 2. Press memory button
- 3. Use the ▼ or ▲ button to scroll through the numbers stored in memory until the desired number is shown.
- 4. PressTALK/CALLBACK. The numbers dial automatically.

**IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

# INSERTING A PAUSE IN THE DIALING SEQUENCE

When storing information in memory, press the # pause button twice within one second to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a "P." Each pause counts as 1 digit in the dialing sequence.

# REVIEWING AND DELETING STORED NUMBERS

- 1. Press memory, then use the ▼ or ▲ button to view the entry.
- 2. While the entry is displayed, press the ch/delete button to delete the entry. The display shows DELETE?
- 3. Press \*tone/exit to exit, or press ch/delete again to delete the entry DFLETED shows in the display

### CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location	
Long distance access number		7
Authorization code		8
Frequently called long distance number		9

- 1. Make sure the phone is ON.
- 2. Press memory, and then press 7.
- 3. When you hear the access tone, press memory again and then press 8.
- 4. At the next access tone, press memory and then 9.

TIP: Wait for the access tones between pressing the memory button, or your call might not go through.

# CHANGING THE BATTERY

Make sure the telephone is OFF before you replace battery

- 1. Remove the battery compartment door 2. Disconnect the battery plug from the lack in the
- dialing pad and remove the battery pack. 3. Insert the new battery pack and connect the
- cord into the jack inside the dialing pad. 4. Put the battery compartment door back on.
- 5. Place dialing pad in the base to charge.

Allow the battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be



**CAUTION:** To reduce the risk of fire or personal **CAUTION:** To reduce the risk of fi injury, use only the battery 5-2522.

# BATTERY SAFETY PRECAUTIONS

- · Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- . Keep batteries out of the reach of children.

# · Remove batteries if storing over 30 days. GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow

- these guidelines · Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- · Avoid dropping and other rough treatment to the phone
- · Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the

# Causes of Poor Reception

- Aluminum siding
- · Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- · You're too close to appliances such as microwaves stoves, computers, etc.
- Atmospheric conditions, such as strong storms . Base is installed in the basement or lower floor of
- Base is plugged into an AC outlet with other
- electronic devices. Baby monitor is using the same frequency.
- Battery is low.
- You're out of range of the base.
- . The headset is not plugged in correctly

## DISPLAY MESSAGES

The following indicators show the status of a message or of

INCOMPLETE DATA Caller information has been interrupted during transmission or

the phone line is excessively noisy ENTER NAME Prompt telling you to enter the name for one of the 10 memory locations.

**ENTERTEL NUMBR** Prompt telling you to enter the telephone number for one of the 10 memory locations. DELETE? Prompt asking if you want to

erase Caller ID records or one of the 10 numbers stored in the phone's outgoing memory. **DELETE ALL?** Prompt asking if you want to

erase all Caller ID records DELETED Prompt confirming the Caller ID / Memory record is erased END OF LIST Indicates that there is no additional information in

Caller ID memory. NEW Indicates call or calls have not been reviewed.

MUTE ON

Indicates that the mute function is activated, the far end party cannot hear your voice, but you can hear his/her. Press format/mute button again to deactivate the mute.

LINKNOWN NAME/ The incoming call is from CALLER/NUMBER an area not serviced by Caller ID or the information was

not sent. PAGING Someone has pressed the page button on the base BLOCKED CALL The person is calling from a

number that has been blocked from transmission BLOCKED NAME The person's name is blocked

Repeat call message, Indicates that a new call from the same number was received more than once.

NO DATA No Caller ID information **EMPTY** Indicates a memory location

Indicates no CID records have NO CALLS been stored.

Indicates a message is available.

number is a direct dial numbe

MSG WAITING OFF Indicates a message PRESS TALK KEY Prompt indicating the Caller ID

(DDN) that can not be formatted. UNABLE TO DIAL Indicates the Calling number is incomplete and can not be

# DIALING PAD SOUND SIGNALS

DIALING PAD SOUND SIGNALS		
Signal	Meaning	
A long warbling tone (with ringer on)	Signals an incoming call	
Two long beeps	Confirmation Tone	
One short and one long beep	Page signal	
One short beep every seven seconds	Low battery warning	
Three short beeps	Error Tone	

# TROUBLESHOOTING TIPS

No Display

CALLER ID SOLUTIONS

MESSAGE WAITING

- Ensure the battery is fully charged. Try replacing the battery. Make sure the battery is properly installed and connected
- If you are using AC power, make sure that the outlet. Disconnect the unit from the plug and plug it in again.
- You must subscribe to Call Waiting Caller ID service to receive Caller ID information.

## Caller ID Error Message

· The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of

### TELEPHONE SOLUTIONS

### No dial tone

Check installation:

Make sure the base power cord connected to a working outlet.

Make sure the telephone line cord connected to the base unit and the wall jack

- Ensure the headset is correctly plugged into the dialing pad.
- . The dialing pad may be out of range of the base. Move closer to the base Disconnect the base from the wall lack and connect
- another phone to the same lack. If there is no dial tone in the second phone, the problem might be your wiring or local service.
- Make sure the battery is properly charged (12 hours).
- · Make sure the battery pack installed correctly.
- Did the dialing pad beep when you pressed the TALK/ CALLBACK button? Did the display indicator turn on? The battery may need to be charged.

Dial tone is OK, but can't dial out

- · Make sure the tone/pulse setting is programmed correctly. Unit does not ring
- Make sure the RINGER switch on the dialing pad is. turned to ON.
- · You may have too many extension phones on your line Try unplugging some phones.

• See solutions for "No dial tone."

You experience static, noise, or fading in and out

- Change channels The dialing pad may be out of range of the base. Move
- closer to the base Relocate the base
- Charge battery.
- Ensure the headset is correctly plugged into the
- dialing pad. Make sure base is not plugged into an outlet with another household appliance.

### Unit beens

- Place dialing pad in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.
- · Clean charging contacts on dialing pad and base with a
- See solutions for "No dial tone."
- · Replace the battery.
- Memory Dialing Did you program the memory location keys correctly?

Did you reprogram numbers into memory after power

• Did you follow proper dialing sequence? Make sure the tone/pulse setting is programmed correctly

outage or battery replacement?

The CHARGE/IN USE indicator on the base flashes Make sure the battery is installed correctly in dial pad. · Provided your phone company offers voice messaging service and you subscribe to it, the CHARGE/IN USE indicator on the base flashes when the phone is not in use

to indicate there is a message waiting. It stops flashing

# TELEPHONE NETWORK Information

after the message has been reviewed.

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line

## REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the umber of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

### SERVICE

replacement.

ATLINKS Communications Canada, Inc., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge. ncluding return transportation

This warranty does not include damage to the product

resulting from accidents, misuse or leaking batteries Should your product not perform properly during the warranty period, eithe 1. Return it to the selling dealer with proof of purchase for

2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton ( equivalent).

The provisions of this written warranty are in addition to and

warranties and other rights and remedies contained in any

- Mail prepaid (with proof of purchase) and insured to:

ATLINKS Communications Canada Inc. c/o Thomson multimedia Ltd. 6200 Edwards Boulevard Mississauga, Ontario Canada L5T 2V7

provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith

If you are unable to find a qualified servicer for out of

not a modification of or subtraction from the statutory

applicable legislation, and to the extent that any such

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Attach your sales receipt to this booklet for future reference.

warranty service, you may write to:

This information is required if service is needed during the warranty period. PURCHASE DATE

NAME OF STORE

# ACCESSORY INFORMATION

DESCRIPTION	MODEL NO.	PRICE*
Belt Clip	5- 2641	**
Headset	5- 2642	**
Replacement battery	5- 2522	**
Power Supply	5- 2639	**
Interchangeable color cover pack		
(Red)	52643R	**
(Silver)	52643S	**
(Yellow)	52643Y	**
(Purple)	52643P	**

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and call toll-free 1-800-338-0376. A shipping and handling fee will be charged upon

ordering. We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent.

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