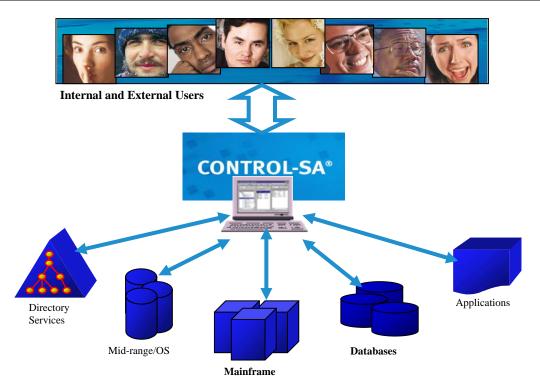


# **RSA SecurID Ready Implementation Guide**

Last Modified 02/04/2004

## 1. Partner Information

Partner Name	BMC Software
Web Site	http://www.bmc.com/
Product Name	CONTROL-SA/Agent for RSA ACE/Server
Version & Platform	CONTROL-SA 3.x
Product Description	CONTROL-SA is the foundation for secure identity management. It is a solution for centrally managing users' information and access across the various distributed security systems in the organization. CONTROL-SA integrates with numerous systems and applications via CONTROL-SA/Agents. CONTROL-SA/Agent for RSA ACE/Server is designed to integrate CONTROL-SA with RSA SecurID system by allowing bidirectional management of SecurID security entities between CONTROL-SA Enterprise SecurityStation (ESS) and RSA ACE/Server.
Product Category	User Management



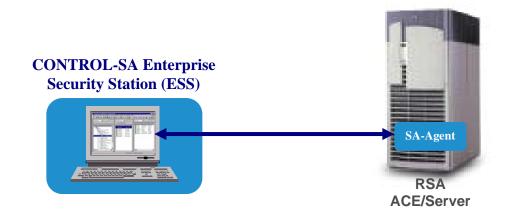
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## 2. Contact Information

	Sales Contact	Support Contact
	Maya Malevich	BMC Support
Email	maya_malevich@bmc.com	support@bmc.com
Phone	00 972 3 7662402	
Web	www.bmc.com	www.bmc.com

## 3. Solution Summary

Feature	Details		
Support for Standard Card, Key Fob, PINPAD, and SoftID	Yes (Manage Tokens as resources)		
Add a user to the ACE/Server Database	Yes		
Modify user information	Yes		
Assign a token	Yes		
Un-assign a user's token	Yes		
Delete a user from the ACE/Server Database	Yes		
Clear a token's PIN	Yes		
Enable a token	Yes		
Disable a token	Yes		
Reconcile ACE/Server Database Users with the User Management database	Yes (Several mechanisms are available: Download for all ACE/Server users and groups, Global Synchronization, and periodic Interception of changes)		



## 4. Product Requirements

#### Hardware requirements

Component Name: CONTROL-SA/Agent for RSA ACE/Server on Windows			
CPU make/speed required	Any hardware configuration supported by Microsoft Windows operating		
	system (e.g., Intel Pentium processor).		
Memory	128 MB RAM		
Disk space	32 MB of available disk space required, preferably on the local drive		
Installation device	CD-ROM drive		

### Software requirements

Component Name: CONTROL-SA/Agent for RSA ACE/Server on Windows			
Operating System	Version (Patch-level)		
Windows	NT 4.0 (Server and Workstation)		
Windows	2000 (Server and Advanced Server)		
Windows	Server 2003		
RSA ACE/Server	5.0.1		
RSA ACE/Server	5.1		
RSA ACE/Server	5.2		

## 5. Partner Configuration

#### **Installation Prerequisites**

**Note:** For a comprehensive list of all Installation Prerequisites, and Hardware and Software requirements, consult the **CONTROL-SA®/Agent for RSA ACE/Server® Administrator Guide** 

- CONTROL-SA/Agent for RSA ACE/Server should be installed on the same machine running the RSA ACE/Server managed.
- Administrative Software: it is required to install and configure CONTROL-SA Enterprise SecurityStation (ESS), version 3.1.00 or above, as specified in the CONTROL-SA®/Agent for RSA ACE/Server® Administrator Guide.

CONTROL-SA ESS allows central user management of RSA SecurID together with other security systems across the organization.

#### **Product Configuration**

The following is a basic overview of the necessary steps to Install and Configure the CONTROL-SA®/Agent for RSA ACE/Server:

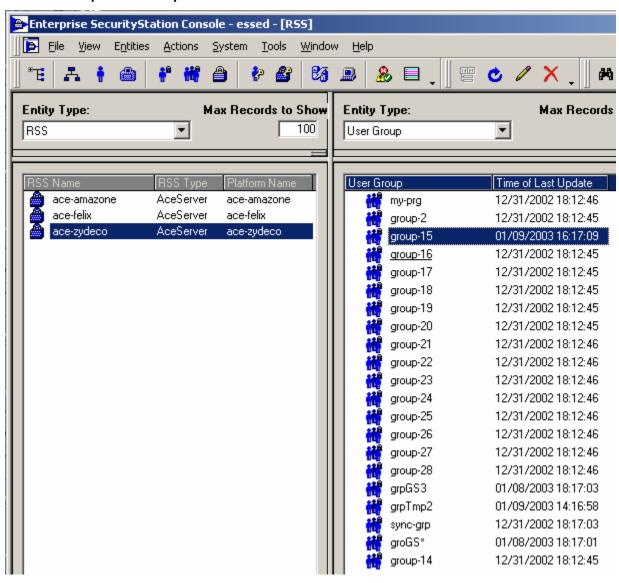
- 1. Install and configure CONTROL-SA ESS (Enterprise SecurityStation) as described in the relevant installation, administration and user guides.
- 2. Install and configure CONTROL-SA/Agent for RSA ACE/Server as described in the CONTROL-SA®/Agent for RSA ACE/Server® Administrator Guide.
- 3. Configure ESS to integrate with CONTROL-SA/Agent for RSA ACE/Server as described in the ESS administrators' guide.
- 4. Perform initial download to retrieve RSA SecurID users and groups.
- 5. Load resources to retrieve RSA SecurID tokens.

Note that the procedures above are a general overview of the appropriate configuration steps. For comprehensive information on installing the Install and Configure the CONTROL-SA®/Agent for RSA ACE/Server® Administrator Guide.

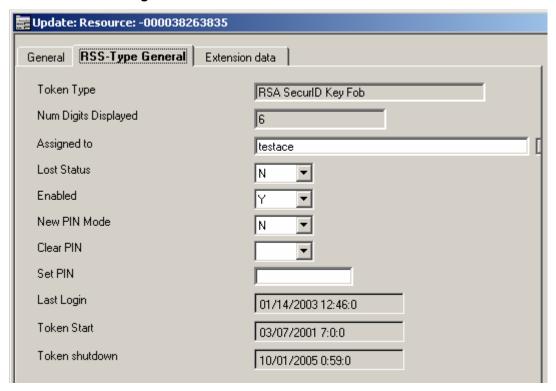
#### **Example Screenshots**

The following screenshots are intended to demonstrate some of the functionality of the *BMC CONTROL-SA®/Agent for RSA ACE/Server®:* 

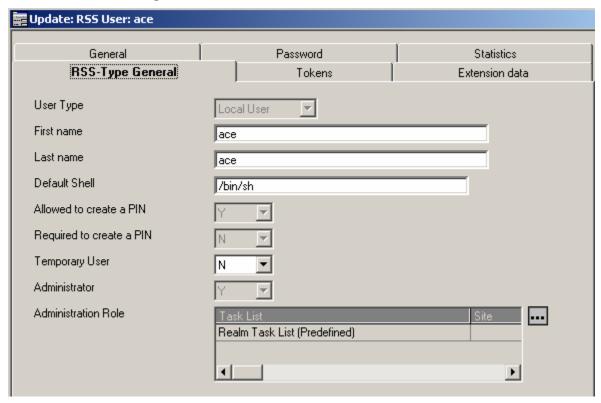
#### **SecurID Group Membership:**



#### **SecurID Token Management**



#### **ACE/Server User Management**



## 6. Certification Checklist

Date Tested: 11/11/2003

Product	Tested Version		
ACE/Server	5.1.00		
ACE/Agent	5.5.0.117		
CONTROL-SA/Agent for RSA ACE/Server	3.1.07		

Test	Pass	Fail	
1 <sup>st</sup> time connection to ACE/Server Database	Р		
User Management  Add a user	Р		
Modify a user's information Assign a token	P		
Un-assign a token Assign a password	P P		
Un-assign a password Enable a user's token	P		
Disable a user's token Clear a user token's PIN Delete a user	P   P   P		
Activate a user on a client**  De-Activate a user on a client**	N/A N/A		
Add a user to a group Remove a user from a group	P		
No ACE/Server	N/A		

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## 7. Known Issues

There are no known issues.

<sup>\*</sup>P=Pass or Yes F=Fail N/A=Non-available function

<sup>\*\*</sup> CONTROL-SA/Agent for RSA ACE/Server currently does not include management of clients. However, this is in the work plan for future versions.

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