

RuggedSwitch™ M2100

MIL-STD 19-Port Modular Managed Ethernet Switch with Gigabit Uplink Ports



Installation Guide

www.RuggedCom.com

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CAUTION

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CAUTION

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Changes or modifications not expressly approved by RuggedCom Inc. could void the user's authority to operate the equipment.

Should this device require service see the "Warranty and Service" section of this guide.

IMPORTANT

The M2100 family of products should be installed in a <u>restricted access location</u> where access can only be gained by service personnel or users who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken; and access is through the use of a tool or lock and key, or other means of security, and is controlled by the authority responsible for the location.

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3 Product Overview

3.1 Functional Overview & Feature Highlights

The RuggedSwitch[™] M2100 is an MIL-STD hardened, fully managed, modular, Ethernet switch specifically designed to operate reliably in harsh environments.

The M2100's superior ruggedized hardware design coupled with the embedded Rugged Operating System (ROS[™]) provides improved system reliability and advanced cyber security and networking features making it ideally suited for creating secure Ethernet networks for mission critical, real-time, control applications.

The M2100's modular flexibility offers 10BaseFL /100BaseFX/1000BaseSX/1000BaseLX fiber and 10/100/1000BaseTX copper port combinations, and can support multiple fiber connectors (ST, LC, Micro-D) without loss of port density, making it highly versatile for any application. The M2100 is packaged in a rugged galvanized steel enclosure and provides MIL-STD 901D shock and vibration immunity.

Ethernet Ports

- 3-Gigabit Ethernet ports supporting copper and fiber media
- 16-Fast Ethernet ports supporting copper and fiber media
- Modular port design for unrivaled flexibility
- Multimode and Singlemode fiber support
- Bi-directional simplex (single strand) fiber support
- Full compliance with IEEE: 802.3, 802.3u & 802.3z
- Non-blocking, store and forward switching
- Full duplex operation and flow control (IEEE 802.3x)
- Industry standard fiber optical connectors: LC, ST
- Long haul optics allow Gigabit distances up to 90 km

RuggedRated[™] for Reliability in Harsh Environments

- Immunity to EMI and heavy electrical surges
- Zero-Packet-Loss[™] Technology
- -40 to +85°C operating temperature (no fans)
- Conformal coated printed circuit boards
- 18 AWG galvanized steel enclosure

MIL-STD Ratings

• MIL-STD 901D – Shock (Hard Mounted)

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- MIL-STD 167 Vibration
- MIL-STD 461 EMI
- MIL-STD 1399 Magnetic Field (DC Magnetic Exposure)
- MIL-STD 810 Temperature and Humidity

Universal Power Supply Options

- Fully integrated, dual-redundant (optional) power supplies
- Universal high-voltage range: 88-300VDC or 85-264VAC
- Popular low voltage DC ranges: 12, 24 or 48 VDC
- Terminal blocks for reliable maintenance free connections
- CSA/UL 60950 safety approved to +85°C

Simple Plug and Play Operation

- Automatic learning of up to 8192 MAC addresses
- Auto-negotiation on all 10/100/1000BaseTX ports
- Auto-MDI/MDIX (crossover) on all 10/100BaseTX ports
- LED indicators for link, activity and speed

Rugged Operating System (ROS[™]) Advanced Network Management

- Enhanced Rapid Spanning Tree (eRSTP[™])
- Quality of Service (802.1p) for real-time traffic
- Port rate limiting: 128kbps 8Mbps
- VLAN (802.1q) with double tagging
- IGMP Snooping for multicast filtering
- Port configuration, status, statistics, mirroring, security
- Loss of link management on fiber ports
- Web-based, Telnet, CLI management interfaces
- SNMP v2 and RMON
- Rich set of diagnostics with logging and alarms

3.2 Ethernet Panel Description

Each Ethernet module is equipped with two LEDs that indicate link/activity status information. The LED will be solid for ports with link, and will blink for activity. The diagram in Figure 1 highlights the port and the associated link/activity LED.

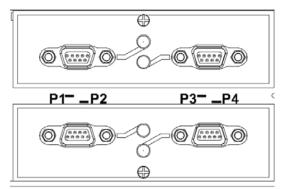


Figure 1: Ethernet panel LED description

3.2.1 Fiber Optical Transceiver Orientation and Connection

Depending on the order code of the product, the M2000 series products can be equipped with several different types of fiber optic ports. The Transmit (TX) and Receive (RX) connections of each port must be properly connected and matched for proper link and operation. Modules populated on the top row of the device typically have locking mechanisms or tabs towards the top of the unit. Modules located on the bottom row of the device have locking mechanisms or tabs towards the towards the bottom of the device.

The drawings in the following figures show each fiber optical connector style with a side and top view to allow the user to identify the proper cable connection orientation. If modules are populated on the bottom row of the device, the transceiver orientation will be reversed (i.e. RX and TX will be reversed).

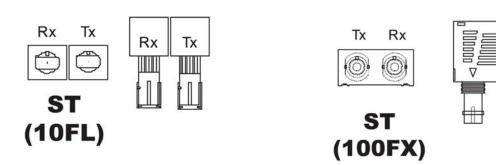


Figure 2: 10FL ST connector



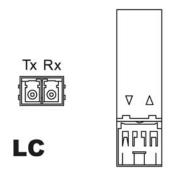
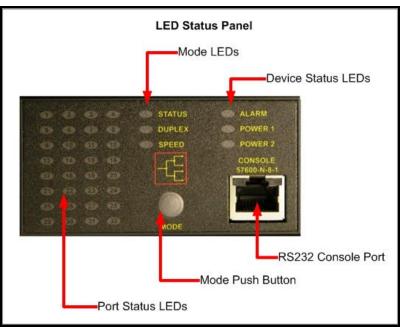


Figure 4: 100FX / 1000SX / 1000LX LC connector

3.3 Display Panel Description

The M2000 series products are equipped with a versatile display panel, shown in Figure 5, which is designed to provide quick status information for each port, as well as the entire device to allow for simple diagnostics and troubleshooting. It features:

- RS232 console port for 'out of band' console access and configuration
- Power supply and Alarm status indicators
- Convenient port status indicators conveying Link-Activity, Duplex, or Speed via pushbutton control.



• System reset via push-button if held for 5 seconds

Figure 5: M2000 Series LED Display Panel

Device status LEDs exist to provide a quick visual indicator to operators for operational status of the unit. Table 1 defines the possible LED colours and the corresponding description.

LED	Colour	Description	
	Green	Power supply operating normal	
PS1 / PS2	Red	Power supply failure	
	Off	No power supply installed	
Alarm	Red	Alarm exist – login to console to determine alarm code	
AldIII	Off	No alarms exist	

Table 1: LED Display – Device status LED behavior definition

The port-based LEDs can be cycled between three display modes: Status, Duplex, and Speed. Pushing the mode button causes the display mode to be cycled.

Mode	Colour	Description	
	Green (Solid)	Link	
Status	Green (Blinking)	Activity	
	Off	No link	
	Green (Solid)	Full-Duplex operation	
Duplex	Orange (Solid)	Half-Duplex operation	
	Off	No link	
	Green (Blinking)	1000Mb/s	
Spood	Green (Solid)	100Mb/s	
Speed	Orange (Solid)	10Mb/s	
	Off	No link	

Table 2: LED Display Description

4 Installation

4.1 Panel Mounting

The M2000 series products can be ordered with Panel mount chassis. This option involves the use of the panel adapters to be mounted on each side of the chassis enclosure. See Figure 6 for a Panel mount diagram.

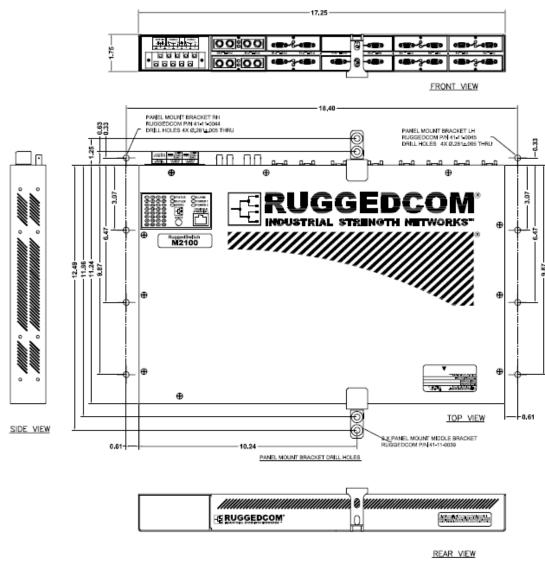


Figure 6: M2100 Panel Mounting Diagram

4.2 Power Supply Wiring and Grounding

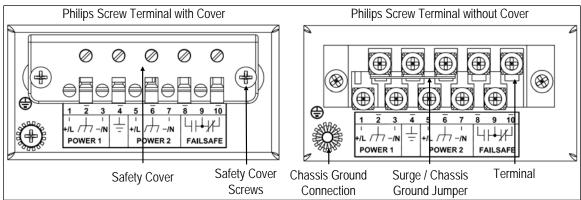


Figure 7: M2000 Series Philips Screw Terminal Block

The M2000 Family supports dual redundant power supplies – "Power Supply 1 (PS1)" and "Power Supply 2 (PS2)". The connections for PS1, PS2 and the fail-safe relay are located on the terminal block as shown in Figure 7.

The M2000 Family is equipped with a Philips Screw Terminal Block. The Philips Screw Terminal Block has Philips screws with a compression plate allowing either bare wire connections or crimped terminal lugs. RuggedCom recommend the use of #6 size ring lugs to ensure secure, reliable connections under severe shock or vibration. The terminal block has a safety cover which must be removed via two Phillips screws before connecting any wires. The safety cover must be re-attached after wiring to ensure personnel safety. Refer to Table 3 below for a description of each terminal as well as sections 4.2.1 through 4.2.3 for wiring examples.

Terminal #	Description	Usage
1 PS1 Live / +		PS1 Live / + is connected to the positive (+) terminal if the power source is DC or to the (Live) terminal if the power source is AC.
2	PS1 Surge Ground	PS1 Surge Ground is connected to the Chassis Ground via a jumper on the terminal block. Surge Ground is used as the ground conductor for all surge and transient suppression circuitry. NOTE: Surge Ground must be disconnected from Chassis Ground during HIPOT (dielectric strength) testing.
3	PS1 Neutral / -	PS1 Neutral / - is connected to the negative (-) terminal if the power source is DC or to the (Neutral) terminal if the power source is AC.
4 Chassis Ground		Chassis Ground is connected to the Safety Ground terminal for AC inputs or the equipment ground bus for DC inputs. Chassis ground connects to both power supply surge grounds via a removable jumper.
5 PS2 Live / +		PS2 Live / + is connected to the positive (+) terminal if the power source is DC or to the (Live) terminal if the power source is AC.
6	PS2 Surge Ground	PS2 Surge Ground is connected to the Chassis Ground via a jumper on the terminal block. Surge Ground is used as the ground conductor for all surge and transient suppression circuitry. NOTE: Surge Ground must be disconnected from Chassis Ground during HIPOT (dielectric strength) testing.
7 PS2 Neutral / -		PS2 Neutral / - is connected to the negative (-) terminal if the power source is DC or to the (Neutral) terminal if the power source is AC.
8	Relay NO Contact	Normally open, failsafe relay contact.
9	Relay Common	Failsafe relay common contact.
10	Relay NC Contact	Normally closed, failsafe relay contact.

Table 3: M2100 Power terminal block connection description

4.2.1 AC Power Supply Wiring Examples

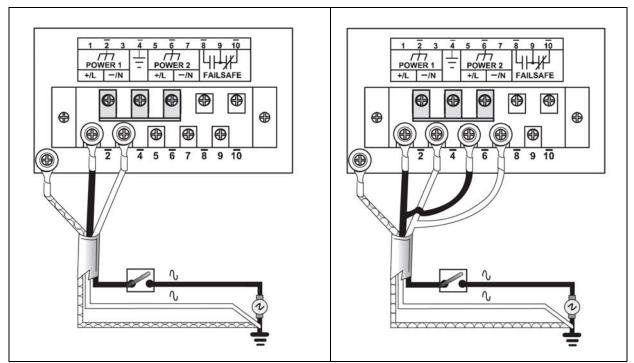


Figure 8: AC Power supply wiring examples

NOTES:

- 1. 100-240VAC rated equipment: A 250VAC appropriately rated circuit breaker must be installed within 3m of unit.
- 2. Equipment must be installed according to the applicable country wiring codes.
- **3.** When equipped with two HI voltage power supplies, independent AC sources can be used to power the product for greater redundancy.

4.2.2 DC Power Supply Wiring Examples

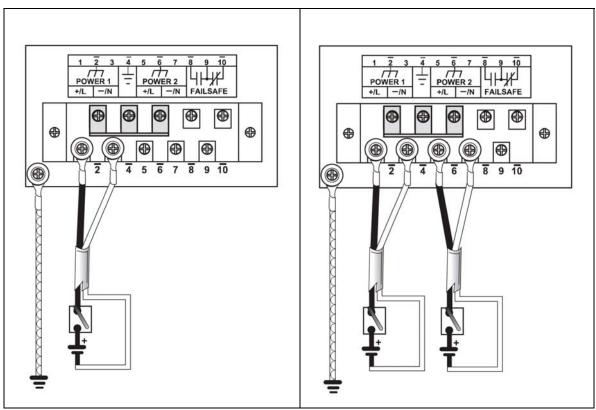
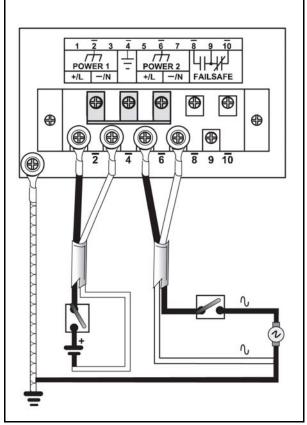


Figure 9: DC Power supply wiring examples

NOTES:

- 1. 88-300VDC rated equipment: A 300VDC appropriately rated circuit breaker must be installed within 3m of unit.
- 2. A circuit breaker is not required for 12, 24 or 48 VDC rated power supplies.
- 3. For dual DC power supplies, Separate circuit breakers must be installed and separately identified.
- 4. Equipment must be installed according to the applicable country wiring codes.



4.2.3 Dual Power Supplies – DC and AC Inputs

Figure 10: DC And AC power supply wiring examples

NOTES:

- 1. 88-300VDC rated equipment: A 300VDC appropriately rated circuit breaker must be installed within 3m of unit.
- 2. 100-240VAC rated equipment: A 250VAC appropriately rated circuit breaker must be installed within 3m of unit.
- 3. A circuit breaker is not required for 48 or 24VDC rated power supplies.
- 4. Separate circuit breakers must be installed and separately identified.
- 5. Equipment must be installed according to the applicable country wiring codes.

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4.3 Dielectric Strength (HIPOT) Testing

For dielectric strength (HIPOT) testing in the field, users must remove the metal jumper located on terminal 2, 4, and 6 of the power supply terminal block. This metal jumper connects transient suppression circuitry to chassis ground and must be removed in order to avoid damage to transient suppression circuitry during HIPOT testing. Figure 11 shows the proper HIPOT test connections and should be followed to avoid damage to the device.

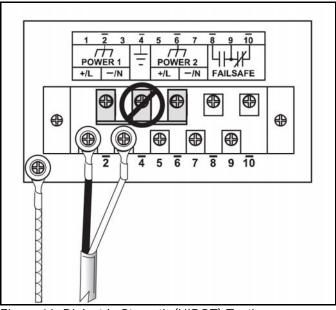


Figure 11: Dielectric Strength (HIPOT) Testing

4.4 Failsafe Alarm Relay Wiring and Specifications

The "Failsafe" output relay is provided to signal critical error conditions that may occur on the M2000 series switches. The contacts are energized upon power up of the unit and remain energized until a critical error occurs. The proper relay connections are shown in Figure 12. One common application for this output is to signal an alarm if a power failure or removal of control power occurs.

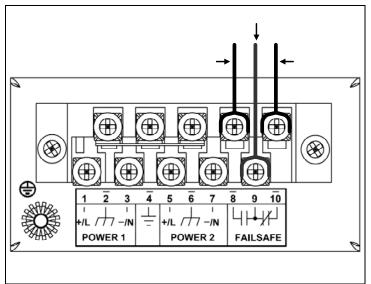


Figure 12: Failsafe Alarm Relay Wiring

Normally Open

4.5 Console Port Wiring

A RS232 console port for configuration and management of the device is located on the LED display module shown in Figure 13. This port is intended to be a temporary connection during initial configuration or troubleshooting and allows for direct access to the serial-based management console. The connection is made using the DB9-Female to RJ45 console cable included in the device packaging shown in Figure 14. Console connection settings are: 57600 baud, no parity bits, 8 data bits, and 1 stop bit.

		STATUS	ALARM
		DUPLEX	POWER 1
		SPEED	POWER 2
		FE	CONSOLE
		T-E	57600-N-8-1
			America
		MODE	

Figure 13: Console port location on display board



Figure 14: M2000 Console cable

For user reference, the console cable pin-out is show in Table 5.

RuggedCom RS232 over RJ45 pin-out specification					
Signal Name (PC is DTE)	DB9- Female	RJ45 Male			
DCD – Carrier detect	1	2			
RxD – Receive data (to DTE)	2	5			
TxD – Transmit data (from DTE)	3	6			
DTR – Data terminal ready	4	3			
Signal GND	5	4			
DSR – Data set ready	6	1*			
RTS – Ready to send	7	8			
CTS – Clear to send	8	7			
RI – Ring Indicator	9	1*			

Table 4: RS232 over RJ45 console cable pin-out

After initial configuration, the RuggedSwitch device can be configured via a number of new mechanisms such as Telnet, and the built-in web server. Consult the RuggedSwitch ROS User Guide for further details.

NOTE: This port is not intended to be a permanent connection and the cable shall be less than 2m (6.5 ft) in length.

4.6 Twisted-Pair Data Ports

4.6.1 Micro-D Twisted-Pair Data Ports

The M2100 may have several 10/100/1000BaseTX ports that allow connection to standard CAT-5 UTP cable with Micro-D connectors. Figure 15 shows the Micro-D port pin configuration.

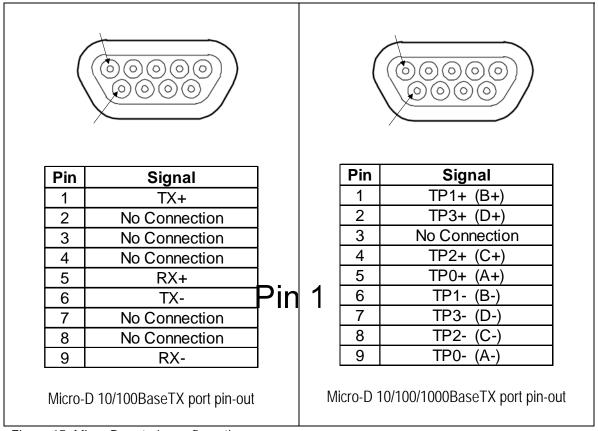


Figure 15: Micro-D port pin configuration

NOTES:

- 1. For 10/100Base-TX ports: pin2 and pin7 are internally connected, pin4 and pin8 are internally connected on PCB board.
- connected on PCB board.
 For 10/100/1000Base-TX ports: pin3 and pin8 are internally connected on PCB board.

4.6.2 RJ45 Twisted-Pair Data Ports

The M2100 series switches may have several 10/100BaseTX ports that allow connection to standard CAT-5 UTP cable with RJ45 male connectors. The RJ45 receptacles are directly connected to the chassis ground and can accept shielded CAT-5 cables. If shielded cables are used, care must be taken to ensure the shielded cables do not form a ground loop via the shield wire and the RJ45 receptacles at either end.

Pin	Signal
1	RX+
2	RX-
3	TX+
4	No Connection
5	No Connection
6	TX-
7	No Connection
8	No Connection

Figure 16: RJ45 port pins configuration

Note : pin4 and pin5 are internally connected on PCB board, pin7 and pin8 are internally connected board on PCB board.

4.6.3 Protection on Twisted-Pair Data Ports

RuggedCom does not recommend the use of CAT-5 cabling of any length for critical real-time substation automation applications. However, transient suppression circuitry is present on all copper ports to protect against damage from electrical transients and to ensure IEC 61850-3 and IEEE 1613 Class 1 conformance. This means that during the transient event communications errors or interruptions may occur but recovery is automatic.

RuggedCom also does not recommended to use these ports to interface to field devices across distances which could produce high levels of ground potential rise, (i.e. greater than 2500V) during line to ground fault conditions.

4.7 Gigabit Ethernet 1000Base-TX Cabling Recommendations

The IEEE 802.3ab Gigabit Ethernet standard defines 1000Mbit/s Ethernet communications over distances of up to 100 meters using 4 pairs of category 5 (or higher) balanced unshielded twisted-pair cabling. For wiring guidelines, system designers and integrators should refer to the Telecommunications Industry Association (TIA) TIA/EIA-568-A wiring standard that characterizes minimum cabling performance specifications required for proper Gigabit Ethernet operation. To ensure reliable, error-free data communications, new and pre-existing communication paths should be verified for TIA/EIA-568-A compliance. Table 5 summarizes cabling standards available today

Cabling Category	1000BaseTx Compliant	Required action	
< 5	No	New wire infrastructure required	
5	Yes	erify TIA/EIA-568-A compliance	
5e	Yes	No action required. New installations should be designed with Category 5e components or higher	
6	Yes	No action required	
> 6	Yes	Connector and cabling standards to be determined.	

Table 5: Cabling categories and 1000BaseTX compliance defined.

In general the following recommendations should be followed for copper data cabling in high electrical noise environments:

- Data cable lengths should be as short as possible, ideally limited to 3m (10ft) in length. Copper data cables should not be used for inter-building communications.
- Power and data cables should not be run in parallel for long distances, and ideally should be installed in separate conduits. Power and data cables should intersect at 90° angles when necessary to reduce inductive coupling.
- Shielded/screened cabling can optionally be used. The cable shield should be grounded at one single point to avoid the generation of ground loops.

5 Technical Specifications

5.1 Power Supply Specifications

Power Supply	Input Range		oly Input Range Fuse		Fuse	Max. Power Consumption ³	
Туре	Min	Max	Rating	10/100TX	Worst Case		
				FE Ports			
12 – 24 VDC	10 VDC	36 VDC	6.3A(F) ²				
24 VDC	18 VDC	36 VDC	5A(F) ²				
48 VDC	36 VDC	59 VDC	2A(T) ²	15 W	30 W		
HI (125/250 VDC) 1	88 VDC	300 VDC	3 A (T) 1 2				
HI (110/230 VAC) ¹	85 VAC	265 VAC	2A(T) ^{1,2}				

NOTES:

- 1. This is the same power supply for both AC and DC.
- 2. (F) Denotes fast-acting fuse, (T) denotes time-delay fuse
- 3. Power consumption varies based on configuration. 10/100BaseTX ports consume roughly 1W less than fiber optic ports.
- 4. For continued protection against risk of fire, replace only with same type and rating of fuse.

5.2 Failsafe Relay Specifications

Parameter	Value (Resistive Load)
Max Switching Voltage	240VAC, 125VDC
Rated Switching Current	2A @ 240VAC
	0.15A @ 125VDC, 2A @ 30VDC
Max Switching Capacity	150W, 500VA

5.3 Networking Standards Supported

Parameter	10Mbps Ports	100Mbps Ports	1000Mbps Ports	Notes
IEEE 802.3	✓			10BaseT / 10BaseFL
IEEE 802.3u		\checkmark		100BaseTX / 100BaseFX
IEEE 802.3z			\checkmark	1000BaseSX/LX
IEEE 802.3ab			✓	1000BaseTx
IEEE 802.3x	✓	\checkmark	✓	Full Duplex Operation
IEEE 802.1D	✓	\checkmark	✓	MAC Bridges
IEEE 802.1Q	✓	\checkmark	✓	VLAN (Virtual LAN)
IEEE 802.1p	\checkmark	\checkmark	\checkmark	Priority Levels

5.4 Twisted-Pair Port Specifications

Parameter	Specification	Notes
Speed	10/100 Mbps	Auto-negotiating
Duplex	FDX / HDX	Auto-negotiating
Cable-Type	> Category 5	Shielded/Unshielded
Wiring Standard	TIA/EIA T568A/B	Auto-Crossover, Auto-polarity
Max Distance	100m	
Connector	RJ45	
Isolation	1.5kV	RMS 1-minute

5.5 Fiber Optical Specifications

The following sections detail fiber optical specifications on ports that can be ordered with the M2100 series Ethernet switch. The user determines the type of optics at time of ordering, and can determine the modules installed on a particular unit by reading the factory data file via the RuggedSwitch ROS[™] user interface. The following sections detail specifications of fiber optic modules in two general categories, Ethernet / Fast Ethernet (10/100Mbps) and Gigabit Ethernet (1000Mbps).

5.5.1 Dual-Port Ethernet (10/100Mbps) Optical Specifications

The dual-port fast Ethernet optical specifications for M2100 ports 1-8 and 13-20 are shown in the following table organized by module order code. Module order codes are contained within each product's factory data when assembled and configured at the factory. Consult the RuggedCom ROS to determine the optical assemblies installed in a particular product.

Optics Order Code	Mode / Connector	Tx λ (nm)	<i>Cable</i> <i>Type</i> ² (μm)	Tx Pwr (dBm) ³ (Min/Max)	Rx Sensitivity (dBm)3	Rx Saturation (dBm) ³	Typical Distance (km)1	Power Budget (dB)
12-11-0011	MM / ST	820	50/125	-16.5/-10.6	-34	-11.2	2	21
12-11-0007	MM / ST	1310	50/125	-15.7	-33.5	-11	2	17
12-11-0012	SM / ST	1310	9/125	-27 / -14	-35	-3	5	8
12-11-0046	MM / LC	1310	50/125	-19 / -14	-32	-14	2	15
12-11-0004	SM / LC	1310	9/125	-15/-8	-32	-7	20	16.5
12-11-0032	SM / LC	1310	9/125	-5 / 0	-35	-3	50	32.5
12-11-0034	SM / LC	1310	9/125	0/5	-37	0	90	39.5

5.5.2 Gigabit Ethernet (1000Mbps) Modules

For maximum flexibility RuggedCom Inc. offers a number of different transceiver choices for Gigabit fiber optical communications. The following table details fiber optic specifications based on the 2-port modules or pluggable transceivers selected at time of ordering.

Opt Order		Mode / Connector	Tx λ (nm)	Cable Type²	Tx Pwr (dBm)³ (Min/Max)	Rx Sensitivity (dBm) ³	Rx Saturation (dBm) ³	Typical Distance (km) ¹	Power Budget (dB)
12-11-	-0036	MM / LC	850	50µ/125	-9.5/-4	-20	0	0.5	13
12-11-	-0027	SM / LC	1310	9µ/125	-9.5/-3	-22	-3	10	18.5
12-11-	-0028	SM / LC	1310	9µ/125	-5 / 0	-22	-3	25	19.5

NOTES:

- 1. Maximum segment length is greatly dependent on factors such as fiber quality, and number of patches and splices. Please consult RuggedCom sales associates when determining maximum segment distances.
- 2. All cabling is duplex type unless otherwise specified.
- 3. All optical power numbers are listed as dBm averages.
- 4. These transceivers utilize a distributed feedback (DFB) type laser and are rated for -20°C to +85°C operation only.

5.6 Type Test Specifications

Electrical Safety	Levels	Comments	
Dielectric Withstand	2 kV RMS for 1 minute	ANSI/IEEE C37.90 (1989)	
	2 KV RIVIS IOI T IIIIIIUUU	IEC 60255-5 (Section 6)	
High Voltage Impulse	5 kV peak	IEC 60255-5 (Section 8)	
Insulation Resistance	500 VDC for 1 minute	IEC 60255-5 (Section 6	

Electrical Environment	Levels	Comments
High Frequency Disturbance	2.5 kV @ 1MHz for 2s	ANSI/IEEE C37.90.1
(Oscillatory)	2.5 KV @ 110112101 23	IEC 60255-22-1
IEC Surge	4 kV / 2 kV	IEC 61000-4-5
	4 KV / 2 KV	(Level 4)
IEC Fast Transient	2 kV / 1 kV	IEC 61000-4-4
	2 KV / 1 KV	(Level 4)
ANSI/IEEE Fast Transient	4 kV	ANSI/IEEE C37.90.1
IEC Radiated RFI Immunity	10 V/m	IEC 61000-4-3
ANSI/IEEE Radiated RFI	35 V/m	ANSI/IEEE C37.90.2
Immunity	22 V/III	ANSI/IEEE C37.90.2
ESD	15 kV (air discharge)	IEC 61000-4-2
(Electrostatic Discharge)	8 kV (contact)	(Level 4)

Atmospheric Environment	Levels	Comments	
Tomporature (Dry Cold)	-40°C	IEC 60068-2-1	
Temperature (Dry Cold)	-40 C	Test Ad: 16 hrs @ -40°C	
Temperature (Dry Heat)		IEC 60068-2-2	
Temperature (Dry Heat)	85°C	Test Bd: 16 hrs @ 85°C	
Humidity	95%	IEC 60068-2-30	
Humidity	non-condensing	Test Db: 6 cycles, 55°C, 95% Humidity	

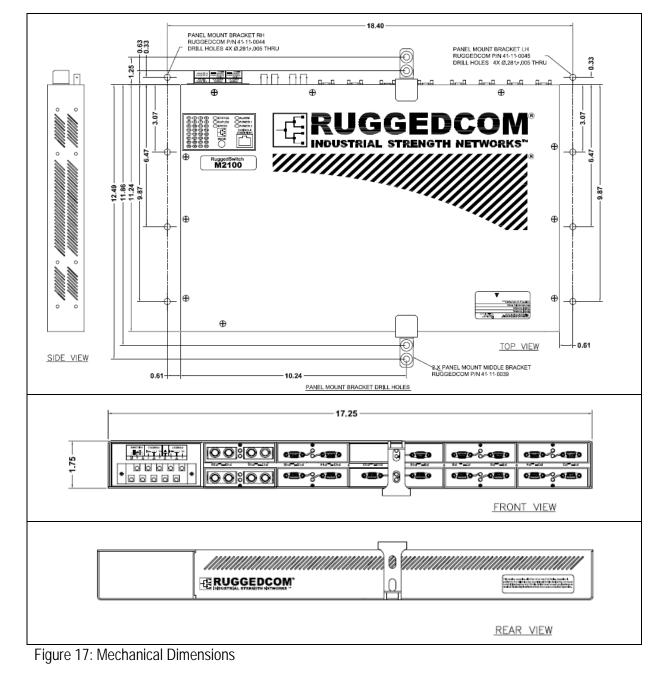
5.7 Operating Environment

Parameter Parameter	Range	Comments
Ambient Operating Temperature	-40 to 85°C	Ambient Temperature as measured from a 30cm radius surrounding the center of the enclosure.
Ambient Relative Humidity	5% to 95%	Non-condensing
Ambient Storage Temperature	-40 to 85°C	

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Parameter	Value	Comments
Dimensions	19.00x 14.5 x 2.02 inches (482.6)x (368.3) x (51.3) mm	(Length x Width x Height) with mounting brackets installed
Weight	11.2 lb (5 Kg)	with mounting brackets installed
Enclosure	18awg galvanized steel	

5.8 Mechanical Specifications



6 Agency Approvals

Agency	Standards	Comments
CE	EN 60950, EN 61000-6-2	CE Compliance is claimed via Declaration of Self Conformity Route
FCC	FCC Part 15, Class A	Passed
CISPR	EN55022, Class A	Passed
FDA/CDRH	21 CFR Chapter 1, Subchapter J	Passed
IEC/EN	EN60825-1:1994 + A11:1996 + A2:2001	Passed

7 Warranty

RuggedCom warrants this product for a period of five (5) years from date of purchase. For warranty details, visit <u>http://www.ruggedcom.com/</u> or contact your customer service representative.

Should this product require warranty or service contact the factory at:

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