

Sony Ericsson

# User guide


T303c


**Congratulations** on your purchase of the Sony Ericsson T303c. For additional phone content, go to [www.sonyericsson.com/fun](http://www.sonyericsson.com/fun). Register now to get free online storage and special offers at [www.sonyericsson.com/myphone](http://www.sonyericsson.com/myphone). For product support, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support).


## Instruction symbols


The following instruction symbols appear in this User guide:


> Use a navigation key or a selection key to scroll and select.

 Press the centre selection key.

 Press the navigation key to the left.


 Press the navigation key to the right.


 Press the navigation key up.

 Press the navigation key down.

 Note

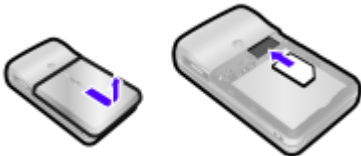
 Tip

 Warning

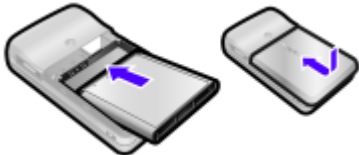
 Indicates that a service or function is network- or subscription-dependent. All menus or functions may not be available in your phone. Consult your network operator for more information.

# Preparing the phone

*To insert the SIM card and battery*



- 1 Remove the battery cover. Slide the SIM card into its holder with the contacts facing down.



- 2 Insert the battery with the label side up and the connectors facing each other. Replace the battery cover as shown in the picture.

**!** Do not force the battery cover into place. Slide the battery cover carefully onto the phone and close it.

## Charge the battery

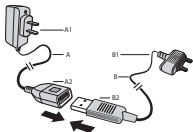
Your phone battery is partly charged when you buy it.

**!** It may take 30 minutes for the battery icon to appear on the screen.

## Non-USB Charger (old type)



## USB Charger (new type)



A AC adapter

A2 AC adapter USB socket

B1 USB cable connector

A1 AC adapter connector

B USB cable

B2 USB cable plug

## Using the USB charger

### *To connect the charger and charge the battery*

- 1 Connect the USB cable plug to the AC adapter USB socket, as shown in the above illustration. The USB cable is supplied with your phone.



- 2 Connect the USB cable connector to your phone. Press a key to view the charging status on the screen. It takes approximately 2.5 hours to fully charge the battery.

*To remove the charger*





- 1 Charge your battery until the battery icon indicates a full charge.
- 2 Tilt the USB charger connector upwards to remove it.

**Note:**



- 1 The USB cable for the new USB charger shown in the illustration (Part. B in the new-type charger illustration) on page 4 is **only intended for charging your phone. Do not use it for transferring data.**
- 2 The USB cable for the USB charger shown in the illustration (Part. B in the new-type charger illustration) is only intended for connection to the AC adapter (Part. A in the new-type charger illustration) to charge your phone. **It must not be used for connection to a PC. It can only be used for charging your phone. Never use it for charging accessories.**
- 3 Sony Ericsson strongly recommends that you use only Sony Ericsson branded original batteries, the part of power supply device in accordance with YD/T 1591-2006 specifications of Communications Industry Standards of P. R. China (Part A in the new-type charger illustration) and the USB cable supplied with your phone to charge the phone. The use of third-party products may decrease the performance of your phone and/or pose a risk to your health or safety.

- 4 Sony Ericsson recommends that you never mix the use the new USB charger and the old non-USB charger. The phone with new-type charger in box cannot be charged with the old-type charger, and vice versa. The use of both the chargers may decrease the performance of your phone and/or pose a risk to your health or safety.

 You can use the phone during charging. You can charge the battery for more or less than 2.5 hours.  
Interrupted charging will not damage the battery.


 Use only Sony Ericsson branded original batteries intended for use with your mobile phone. If you use other batteries you may not be able to charge your phone.

### To turn on the phone

- 1 Press and hold down .
- 2 Enter your PIN if requested. To correct mistakes, press .
- 3 Select **OK**.
- 4 Select a language.
- 5 Enter the time and date and select **Save**.



### To turn off the phone

- Press and hold down .

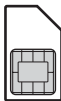
## Standby

After you have turned on the phone and entered your PIN, the name of your operator appears on the screen. This is called standby. You can now make and receive calls.

# SIM and PIN

## SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger and remove the battery before you insert or remove the SIM card.



- 💡 *You can save contacts on the SIM card before removing it from your phone. Contacts may also be saved in the phone memory. See [Contacts](#) on page 18.*

## PIN code

You may need a PIN (Personal Identification Number) to activate the services in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as \*, unless it starts with emergency number digits, for example, 112 or 911. You can call an emergency number without entering a PIN.


- ⚠️ *If you enter the wrong PIN three times in a row, **PIN blocked**. To unblock, enter your PUK code provided by your network operator. appears. To unblock it, you need to enter your PUK (Personal Unblocking Key).*

## Network coverage





The network bars show the strength of the GSM network in your area. Try moving to another location if you have trouble calling and network coverage is poor. **No network** means you are not in range of a network.


 = Good network coverage

 = Average network coverage

## Battery status

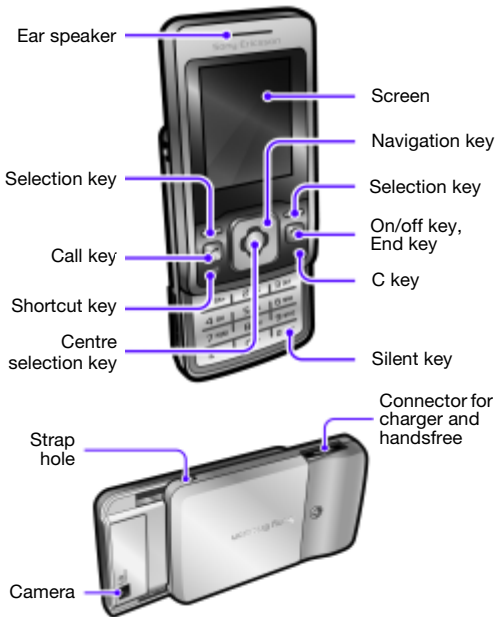
 = The phone battery is fully charged

 = The phone battery is empty

 = The phone battery is being charged



# Phone overview



# Menu overview



## Organizer

File manager, Alarms, Calendar, Tasks, Notes, Timer, Stopwatch, Calculator

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## Monternet



## Entertainment

TrackID™, My Games, FM radio, Sound recorder

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## Camera



## Messaging

Write new, Inbox, Call voicemail, Drafts, Outbox, Sent messages, Saved msgs, Templates, Settings

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## Music player

Play view, Artists, Tracks, Playlists

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## Calls\*



All

Answered

Dialled

Missed



## Contacts

New contact

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## Settings\*



General

Sounds &  
alerts

Display

Calls

Connectivity

*Some menus and icons in this document may vary depending on operator, network or subscription.*

*\* You can use the navigation key to select tabs in sub menus.*

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# Screen icons

These icons may appear on the screen.

## Icon Description



Battery icon. A completely green icon means the battery is fully charged

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You have missed a call

---



Ongoing call

---



The phone is set to silent

---



The keypad is locked

---



You have received a new text message

---



You have received a new picture message

---



An alarm is activated

---



The radio is playing

---



The music player is playing

---



A handsfree is connected

---



The Bluetooth function is activated

---



A Bluetooth handsfree is connected

---




The loudspeaker is on

# Navigation



## *To navigate the menus*

- 1 From standby press  to select **Menu**.
- 2 Press , , ,  to move through the menus.

## *To select items and actions shown on the screen*

- Press either of the selection keys or .

## *To select a tab*

- Go to the tab by pressing  or .

## *To return to standby*


- Press .

## *To operate the keypad lock*

- To lock the keypad, close the slide.
- To unlock the keypad, open the slide.
- To unlock the keypad with closed slide, press any key, then select **Unlock** > **OK**.

- ! *Calls to the international emergency number 112 can still be made, even when the keypad is locked.*

## *To set the phone to silent*

- Press and hold down .





## *To delete items*

- Press  to delete items such as numbers, letters and pictures.

## Shortcuts

You can use keypad shortcuts to go directly to a menu from standby.

### *To use the navigation key shortcuts*

- Press  to write a text or picture message, or record a voice message.
- Press  to go to the camera.
- Press  to go to the music player.
- Press  to go to your contacts.

### *To use the shortcut key*


- Press  to **Add**, **Delete**, **Move** or use shortcuts.



# Calling

You must turn on the phone and be within range of a network.


## *To make a call*

- 1 From standby enter the area code and phone number.
- 2 Press .


## *To activate the slide for answering and ending calls*

- 1 From standby select **Menu** > **Settings** > the **Calls** tab.
- 2 Select **Open to answer** > **On** to activate answering.
- 3 Select **Close to end call** > **On** to activate call ending.

## *To answer a call*

- Press  or open the slide.

## *To end a call*


- Press  or close the slide.



## *To reject a call*


- Press .

## *To turn off the ringtone when receiving a call*


- Press  to turn off the ringtone without answering or rejecting the call.

## *To turn the loudspeaker on during a call*

- Select **SpkrOn**.

 *Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.*


## *To mute the microphone during a call*

- Press and hold  to turn the microphone on and off.

## *To change the ear speaker volume during a call*

- Press  or .



### *To make international calls*

- 1 From standby press and hold down  until a + sign appears on the screen.
- 2 Enter the country/region code, area code (without the first zero) and phone number.


## Call list

You can view information about recent calls.

### *To call a number from the call list*

- 1 From standby press .
- 2 Go between the tabs **All**, **Answered**, **Dialled** and **Missed**.
- 3 Find the name or number and press .





### *To clear the call list*

- 1 From standby press .
- 2 Select the **All** tab > **Options** > **Delete all**.

## To call a phone contact

### When Chinese has been selected as the phone language

#### *To call a contact written in Chinese characters*

- 1 **Menu** > **Contacts**. Press and hold  to switch the search language to Chinese. Then enter the entire multi-letter name, pure initial or mixed initial pinyin of Chinese contacts you want to call.
- 2 When the contact is highlighted, press  or  to select a number and press .

### *To call a contact written in Latin characters*

- 1 **Menu** > **Contacts**. Press and hold (# 123) to switch the search language to English. Then enter the first letters or all letters of the contact you want to call (a maximum of 10 letters).
- 2 When the contact is highlighted, press ⏪ or ⏩ to select a number and press (📞).

### **When English has been selected as the phone language**

#### *To call a contact written in Chinese characters*

- 1 **Menu** > **Contacts**. Scroll to the contact you want to call.
- 2 When the contact is highlighted, press ⏪ or ⏩ to select a number and press (📞).

#### *To call a contact written in Latin characters*

- 1 **Menu** > **Contacts**. Scroll to, or enter the first letters or all letters of the contact you want to call (a maximum of 10 letters).
- 2 When the contact is highlighted, press ⏪ or ⏩ to select a number and press (📞).

# Messaging

## Text messages (SMS)



You must have a service centre number, which is supplied by your service provider and saved on the SIM card. You may have to enter the number yourself.

### *To set a service centre number*

- 1 From standby select **Menu** > **Messaging** > **Settings** > **Text message** > **Service centre**.
- 2 If there is no number shown, enter the service number, including the international “+” sign and country/region code.
- 3 Select **Save**.

### *To write and send a text message*

- 1 From standby press .
- 2 Select **Text message**. Enter the message and select **Cont**.
- 3 Select a recipient (**Enter phone no.** or **Contacts look-up**) and select **Send**.

See *Entering text* on page 24.

Received messages are saved in the **Inbox**.

### *To read or delete received messages in the Inbox*

- 1 From standby select **Menu** > **Messaging** > **Inbox**.
- 2 Scroll to the message you want to read or delete.
- 3 To read the message, select **View**. To delete the message, press .






## Picture messages (MMS)



Picture messages can contain text, images and sounds.

- ! You must set an MMS profile and the address of your message server.
- You can receive all the settings from your network operator or at [www.sonyericsson.com/support](http://www.sonyericsson.com/support).


### To create and send a picture message

- 1 From standby press .
- 2 Select **Picture msg**
- 3 Press  or  to switch between writing text and adding items. Select **Options** to select writing options.
- 4 When the message is ready, select **Cont.**
- 5 Select a recipient (**Enter email addr.**, **Enter phone no.** or **Contacts look-up**) and select **Send**.


- ! Sending and receiving phones must have subscriptions that support picture messaging.
-


# Contacts

You can save contacts in the phone memory or on the SIM card. You can copy contacts from the phone memory to the SIM card or from the SIM card to the phone memory.



 See *Entering text* on page 24.

## **To add a contact**


- 1 From standby press .
- 2 Scroll to **New contact** and select **Add**.
- 3 Scroll to **Name:** and select **Add**.
- 4 Enter the name and select **OK**.
- 5 Scroll to **New number:** and select **Add**.
- 6 Enter the number and select **OK**.
- 7 Select a number option.
- 8 Navigate between tabs and fields and add information.
- 9 Select **Save**.

 You can enter the + sign and country/region code with all phonebook numbers. They can then be used abroad or at home. See *To make international calls* on page 14.



## **To call a contact**

- 1 From standby press .
- 2 Scroll to the contact, or enter the first few letters of the contact with multitap (see *Entering text* on page 24).
- 3 Press .


### ***To edit a contact***

- 1 From standby press .
- 2 Scroll to the contact and select **Options > Edit contact**.
- 3 Navigate between the tabs, edit the information and select **Save**.

### ***To delete a contact***

- 1 From standby press .
- 2 Scroll to the contact and press .


### ***To copy all contacts to the SIM card***

- 1 From standby press .
- 2 Scroll to **New contact** and select **Options > Advanced > Copy to SIM > Copy all**.

## **Contacts memory**

The number of entries you can save in Contacts depends on the capacity of your SIM card.

### ***To check the Contacts memory status***

- 1 From standby press .
- 2 Scroll to **New contact** and select **Options > Advanced > Memory status**.

# Radio

## *To listen to the radio*

- 1 Connect the handsfree to the phone.
- 2 From standby select **Menu** > **Entertainment** > **FM radio**.



## *To control the radio*

- Press or to search for channels manually.
- Press or to change the volume.

## *To save a radio channel in the channels list*

- Find the radio channel, then press and hold down – to save it on the corresponding position.

## *To listen to a radio channel saved in the channels list*

- When the radio is playing, press – to listen to the radio channel on the corresponding position. You can view saved channels in **Options** > **Channels** > **Select position**.

## *To turn off the radio*

- Select **Options** > **Turn off** or press .

## *To view radio options*

- When the radio is playing, select **Options**.

## *To record radio*


- 1 Select **Options** > **Record radio** to start recording.
- 2 Select **Save** to stop the recording. The recording is saved in **Menu** > **Organizer** > **File manager** > **My radio recs**.

*This service is not available in all countries/regions.*



# Music player

You can play music files saved in the phone memory. The music stops when you receive or make a call, and the playing resumes when the call has ended.


## *To play a music track*

- 1 From standby press .
- 2 Scroll to **Tracks** and select **Open**.
- 3 Scroll to the track and select **Play**.

## *To change the volume*

- When music is playing, press  or .


## *To create a playlist*

- 1 From standby press .
- 2 Scroll to **Playlists** and select **Open**.
- 3 Scroll to **New playlist** and select **Add**.
- 4 Enter a name and select **OK**.
- 5 Scroll to a track and select **Mark** to mark the tracks you want to add.  
To browse a folder, select **Open**.
- 6 Select **Add**.

## *To minimize the music player on the screen*

- When music is playing, select **Minim.**

## *To stop the music player when minimized*






- 1 From standby press .
- 2 Select **Play view** > **Stop**.

# Camera


Your phone has a digital camera to take pictures to save or send. Pictures taken with the camera are saved in **Menu > Organizer > File manager > Camera album**. The format is JPEG.

- ! Pictures downloaded using picture messages, Internet or Bluetooth are saved in **Pictures**.

## **To start the camera and take a picture**

- 1 Open the slide.
- 2 From standby press .
- 3 Use  and  to zoom,  and  to change brightness, or select **Options** to view camera options.
- 4 Select **TakePic** to take the picture.
- 5 Select **Save** to save the picture or **Delete** to delete it.

## **To send a camera picture as a picture message (MMS)**

- 1 From standby select **Menu > Organizer > File manager > Camera album**.
- 2 Highlight a picture and select **Options > Send > As picture msg**.
- 3 Press , enter text and select **Cont**.
- 4 Select a recipient (**Enter email addr.**, **Enter phone no.** or **Contacts look-up**) and select **Send**.

-  See *To send a camera picture using Bluetooth on page 33*.

# More functions

## Ringtones and themes

Themes are used to change the appearance of the screen.

### *To select volume, ringtone or vibrating alert*

- 1 From standby select **Menu** > **Settings** > the **Sounds & alerts** tab.
- 2 Select **Ring volume** to set the volume, or select **Ringtone** to choose a ringtone, or select **Vibrating alert** to set the vibrating alert.

### *To select a key sound*

- From standby select **Menu** > **Settings** > the **Sounds & alerts** tab > **Key sound** and select an option.

### *To select a theme*

- From standby select **Menu** > **Settings** > the **Display** tab > **Themes** and select a theme.

### *To use a picture taken with camera as wallpaper*

- From standby select **Menu** > **Settings** > the **Display** tab > **Wallpaper** and select a picture.


## Alarms

You can set a sound or the radio as an alarm signal. The alarm sounds even if the phone is turned off.

### *To set an alarm*

- 1 From standby select **Menu** > **Organizer** > **Alarms**.
- 2 Scroll to an alarm and select **Edit**.
- 3 Scroll to **Time:** and select **Edit**. Enter a time and select **OK**.
- 4 Scroll to **Recurrent:** and select **Edit**. Mark the days that you want the alarm to sound and select **Done**. If you do not select a day, the alarm will only sound on the next occasion.
- 5 Select **Save** to activate this alarm.

### *To set the signal for an alarm*

- 1 From standby select **Menu** > **Organizer** > **Alarms**.
- 2 Scroll to an alarm and select **Edit**.
- 3 Select the  tab > **Alarm signal:** and select a signal.
- 4 Select **Save**.

- ! You need to keep a handsfree inserted to use the radio as an alarm signal. The handsfree works as an antenna, the signal will sound through the loudspeaker.


#### To silence the alarm

- 1 When the alarm sounds, select **Silent**.
- 2 To turn off the alarm, select **TurnOff**. To repeat the alarm, select **Snooze**.

## TrackID™

TrackID™ is a music recognition service. Search for song titles, artists and album names. You must have correct Internet settings in your phone. See *Internet* on page 31.




 For cost information contact your service provider.

#### To search for song information





- When you hear a song through a loudspeaker, from standby select **Menu > Entertainment > TrackID™**.


## Entering text

There are two methods you can use to enter text: multitap or predictive text input.

 By using predictive text input you only have to press each key once. Continue writing a word even if it appears to be wrong. The phone uses the dictionary to recognize the word when all letters are entered.

#### To enter text using multitap

- Press  –  repeatedly until the letter appears.
- Press  to add a space.
- Press  to enter punctuation marks.

 Multitap input only applies when Latin characters are selected as input language.



### To enter text using predictive text input

- For example, if you want to write the word “land”, press **5**, **2**, **6**, **3**.
- If the word or punctuation mark is the one you want, press **#\_>** to accept and add a space. To accept a word without adding a space, press **↵**.
- If the word or punctuation mark is not the one you want, press **↵** or **↶** repeatedly to view alternative words.

### To add a word to the dictionary

- 1 When you write the message, select **Options > Spell word**.
- 2 Enter the word using multitap and select **Insert**.

### How to use the keys

- Press and hold down **\*a/A** to change the input method.
- Press **\*a/A** to shift between upper case and lower case letters.
- Press and hold down **#\_>** to change the writing language.
- Press **C** to delete characters. To delete a whole word, press and hold down **C**.
- Press and hold down **0+** – **9** to enter numbers.

## Chinese input

This mobile phone has different input methods for entering Chinese characters:

- Stroke input
- Pinyin input




You can use these methods, for example, to enter Chinese names and Chinese short messages.

### Switching between Chinese input methods




In the Chinese editing mode, you can select and switch quickly to another input method by pressing and holding **\*a/A**.

### General instructions

Regardless of which input method you choose, your phone has a function to speed up the entry of Chinese characters. Whenever you enter a stroke or a Pinyin letter, a candidate row of the most frequently used characters containing that stroke or relating to that letter appears at the bottom of the screen.























If the character you want is not displayed in the candidate row, press  to present another candidate row. Continue pressing  until the character you want is displayed. Alternatively, you can enter the next stroke or Pinyin letter and a new set of characters will immediately be displayed in the candidate row. To go back to the previous row, press . To select a character in the candidate row, press the navigation key or press and hold the key corresponding to the number above the character you want to enter.

## Stroke input

A Chinese character is built up of strokes. There are more than 30 basic strokes, which are grouped into 5 stroke categories. Each category is represented on the keypad by one of the keys  - . The Wild Card key , is used when you are not sure of which stroke to use.

### Stroke categories

The 5 stroke categories are defined in the table below:


Number Key	Stroke Category	Basic Stroke	Stroke Name	Character
			Over	王十在七天
			Lift	海红牡状习
			Down	中业上门丑
			Down-Hook	小水打子承
			Short Slope Down	直真质草
			Long Left Slope	八九丹风片
			Over Slope	香千匕后丢
			Short left Slope	而页面学殿
			Dot	六学雷心性
			Right Slope	人火又送林
			Down-Curved-Over	西四酉酸
			Down-Over	山巨屯母凶

Number Key	Stroke Category	Basic Stroke	Stroke Name	Character
5		✓	Left Slope-Over	么 去 公 约 能
		㇀	Left Slope-Dot	女 要 好 巡 巢
		㇁	Down-Lift	衣 以 饭 收 长
		㇂	Right Slope-Hook	我 或 民 成 伐
		㇃	Down-Over-Hook	心 必 思 忘
		㇄	Down-Over-Curved-Hook	电 也 毛 兄 孔
		㇅	Down-Over-Left Slope	专 传 转
		㇆	Down-Over-Down-Hook	马 与 张 号 费
		㇇	Down-Over-Down	鼎 鼎
		㇈	Over-Hook	写 字 皮 通 兔
		㇉	Over-Down	口 己 户 书 骨
		㇊	Over-Down-Hook	力 习 也 同 永
		㇋	Over-Left Slope	又 之 登 多 社
		㇌	Over-Down-Over-Left Slope	及 极 廷 建
		㇍	Over-Left Slope-Curved-Hook	阿 队 陈 那 部
		㇎	Over-Down-Over-Hook	乃 透 鼎 隼 杨
		㇏	Over-Down-Over-Down	凸
		㇐	Curved-Hook	狗 豹 家 逐 狂
		㇑	Over-Down-Curved-Hook	乙 九 瓦 飞 风
		㇒	Over-Down-Over	投 沿 船 凹
㇓	Over-Down-Lift	话 计 认 讯		
6	? (Wild card key)			



## Components

The basic building units of Chinese characters are components that are made up of strokes. After entering the first two strokes of the desired character, the component and character candidates that started with that stroke are displayed in the candidate row.





Using components is a fast method for entering complex characters.

 The smaller candidates surrounded by dotted frames are components, and the bigger candidates without dotted frames are characters.

For example, to enter “ 信息 ”

- 1 Enter “ / ”, “ | ” and “ \ ”.
- 2 Move the cursor to “ 信 ”, press .
- 3 Move the cursor to “ 息 ”, press  again to select “ 息 ”.







## Example of using the wild card key

The wild card key , is used to supplement unclear strokes in entering characters. If you want to enter “ 互 ”, but you only know that “ — ” is the first and the last stroke of the character and that the total number of strokes is four, enter , , , . The character is displayed in the candidate row.


## Pinyin input

Press the keys containing the required Pinyin letters, and the phone will make various proposals on the screen, according to the pronunciation rules of Mandarin.






Below is the key mapping of Pinyin letters on the keypad.

Number Key	Pinyin Letter
	a b c
	d e f
	g h i
	j k l
	m n o
	p q r s

Number Key	Pinyin Letter
8	t u ü
9	w x y z

 On the keypad, the letter u is replaced by v.



For example, to enter “信息”

- 1 Press 9, 4, 6.
- 2 When “xin” is highlighted, press  or  and select “信”, then press . (If you want to enter any of the other suggested Pinyin combinations, scroll up or down to the desired combination, then press ).
- 3 Press  again to select “息”, when “息” is highlighted.


## Fuzzy Pinyin

Fuzzy Pinyin is an option for the Pinyin input method, which contains additional spelling alternatives. When in Pinyin input mode, press [Options](#) > [Writing options](#) > [Fuzzy Pinyin](#) > [On](#).

## Input punctuation, symbols and smiles

Under any Chinese input mode, press , to see the table of punctuation marks, symbols and smiles. Use the navigation key to make a selection. Press  to enter a space into the text.

## Multiple calls

When call waiting is activated, you will hear a beep when you receive a second call. 

### To activate call waiting

- From standby select [Menu](#) > [Settings](#) > the [Calls](#) tab > [Manage calls](#) > [Call waiting](#) > [Activate](#).

### To answer a second call

- 1 When you hear a beep during a call, select [Answer](#). Your ongoing call is put on hold.
- 2 Select [Options](#) > [Switch calls](#) to switch between the calls.


### To reject a second call

- When you hear a beep during a call, select [Busy](#).

## Emergency calls

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used for emergency calls in any country/region, with or without the SIM card, if a GSM network is within range.

### *To make an emergency call*

- From standby enter 112 (the international emergency number) and press .

### *To view or edit your local emergency numbers*

- From standby select **Menu** > **Contacts** > **New contact** > **Options** > **Special numbers** > **Emergency nos.**

## Voicemail


Callers can leave a voicemail message when you cannot answer. Ask your operator for your voicemail number.



### *To enter your voicemail number*

- From standby select **Menu** > **Messaging** > **Settings** > **Voicemail no.**
- Enter the voicemail number and select **OK**.

### *To call your voicemail service*

- From standby press and hold down .

## Calendar

### *To add an appointment in the Calendar*

- From standby select **Menu** > **Organizer** > **Calendar**.
- Select a date.
- Scroll to **New appointm.** and select **Add**.
- Enter the information and confirm each entry.
- Select **Save**.

### *To view or edit an appointment*

- From standby select **Menu** > **Organizer** > **Calendar**.
- Select a date.
- Scroll to an appointment and select **View**.
- Select **OK** if you are done viewing, or select **Options** > **Edit** to edit the appointment.

## Time and date

### *To set the time*

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Time & date** > **Time**.
- 2 Select **Format** and choose a time format.
- 3 Enter the time and select **Save**.

### *To set the date*

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Time & date** > **Date**.
- 2 Select **Format** and choose a date format.
- 3 Enter the date and select **Save**.

## Language

You can select the language for the phone menus.

### *To change the phone language*

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Language** > **Phone language**.
- 2 Select a language.

## Internet

To browse the Internet, you need the correct settings in your phone.

If settings are not in your phone, you can:

- Get them in a text message (SMS) from your network operator.
- On a computer, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) and request a text message with the settings.

### *To select an Internet profile*

- From standby select **Menu** > **Settings** > the **Connectivity** tab > **Internet settings** > **Internet profiles**. Select a profile.

### *To start browsing the Internet*

- 1 From standby select **Menu** > **Monternet**.
- 2 Select **Options** > **Go to** and select an option.

### *To stop browsing the Internet*

- Select **Options** > **Exit browser**.

## File manager

You can use the file manager to handle files saved in the phone memory.



### **To view information about a file in the file manager**

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Navigate to the file and select **Options** > **Information**.

### **To move a file to a folder in the file manager**

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Find the file and select **Options** > **Manage file** > **Move**.
- 3 Navigate to the folder and select **Paste**.

### **To delete a file in the file manager**

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Find the file and press **(C)** or select **Options** > **Delete**.

## **Mass storage**

You can connect your phone to a computer with a USB cable to transfer files using USB **Mass storage**.

- ! *Only use a USB cable supported by your phone. Do not remove the USB cable from your phone or computer during file transfer as this may corrupt the phone memory.*

### **To use Mass storage**

- 1 Turn on your phone and connect the USB cable to your phone and computer. The phone will shut down in this mode and restart when disconnected.
- 2 Select **Yes** in the phone to start the **Mass storage** session.
- 3 In the computer, open the phone folder to view files and folders in the phone.
- 4 Drag and drop files between the phone and the computer.
- 5 In the computer, remove the removable disk safely to exit the **Mass storage** session.

## **Bluetooth™ wireless technology**

Bluetooth™ wireless technology enables wireless connections to other Bluetooth devices, for example, a Bluetooth handsfree. You can:

- Connect to several devices at the same time.
- Exchange items.

- ! *The recommended maximum distance between two Bluetooth devices is 10 metres (33 feet), with no solid objects in between.*



### **To turn the Bluetooth function on**

- From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Turn on**.

- ! Please check if local laws or regulations restrict the use of Bluetooth wireless technology. If it is not allowed, you must ensure that the Bluetooth function is turned off.

### **To show or hide your phone**

- From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Visibility** > **Show phone** or **Hide phone**.

- ! If set to hide, other devices will not be able to identify your phone using Bluetooth wireless technology.

### **To pair a device with your phone**

- 1 Make sure the phone and the device are visible and ready to paired.
- 2 From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **My devices** > **New device** to search for available devices.
- 3 Select a device from the list. Enter a passcode, if required.

### **To pair your phone with a Bluetooth handsfree**

- 1 Make sure that the phone and the handsfree are visible and ready to be paired.
- 2 From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Handsfree**.
- 3 Select **Yes** if you are adding a Bluetooth handsfree for the first time or select **My handsfree** > **New handsfree** if you are pairing with another Bluetooth handsfree.

### **To receive an item**

- 1 From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Visibility** > **Show phone**.
- 2 When you receive the item, follow the instructions in your phone.

### **To send a camera picture using Bluetooth**

- 1 From standby select **Menu** > **Organizer** > **File manager** > **Camera album**.
- 2 Scroll to the picture and select **Options** > **Send** > **Via Bluetooth**.

# Locks

## SIM card lock

The SIM card lock protects your subscription, but not your phone itself, from unauthorized use. If you change SIM cards, the phone still works with the new SIM card. Most SIM cards are locked at the time of purchase. If the SIM card lock is on, you have to enter a PIN (Personal Identity Number) every time you turn on your phone. If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message **PIN blocked. To unblock, enter your PUK code provided by your network operator.** To unblock it, enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

- ! *If the message **Wrong PIN Attempts remaining:** appears when you edit your PIN, you entered the PIN or PIN2 incorrectly.*

### To unblock your SIM card

- 1 When **PIN blocked. To unblock, enter your PUK code provided by your network operator.** is displayed, enter your PUK and select **OK**.
- 2 Enter a new PIN and select **OK**.
- 3 Re-enter the new PIN to confirm and select **OK**.

### To turn the SIM card lock on

- 1 From standby select **Menu > Settings > the General tab > Security > SIM lock > Protection > On**.
- 2 Enter your PIN and select **OK**.

### To edit your PIN

- 1 From standby select **Menu > Settings > the General tab > Security > SIM lock > Change PIN**.
- 2 Enter your PIN and select **OK**.
- 3 Enter a new PIN and select **OK**.
- 4 Re-enter the new PIN to confirm and select **OK**.

### To edit your PIN2

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Security** > **SIM lock** > **Change PIN2**.
- 2 Enter your PIN2 and select **OK**.
- 3 Enter a new PIN2 and select **OK**.
- 4 Re-enter the new PIN2 to confirm and select **OK**.

## Phone lock

The phone lock protects the phone against unauthorized use if it is stolen and the SIM card is exchanged. You can change the phone lock code (which is 0000 by default) to any four-digit personal code. If the phone lock is set to **Automatic**, you do not need to enter your phone lock code until a different SIM card is inserted in the phone.

### To turn the phone lock on

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Security** > **Phone lock** > **Protection** > **On**.
- 2 Enter the phone lock code and select **OK**.

### To edit your phone lock code

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Security** > **Phone lock** > **Change code**.
- 2 Enter the current code and select **OK**.
- 3 Enter a new code and select **OK**.
- 4 Re-enter the new code to confirm and select **OK**.

- ! If you forget your new code, you have to take your phone to your local Sony Ericsson retailer.

### To unlock the phone

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Security** > **Phone lock** > **Protection** > **Off**.
- 2 Enter your phone lock code and select **OK**.

# Troubleshooting

Some problems require that you call your service provider, but you can correct most problems yourself. Remove the SIM card before handing your phone in for repair. Go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) for more information.

## Memory capacity and speed

If you have not restarted the phone for a while, you may experience problems with its memory capacity and speed. You can restart the phone to improve its capacity.

- 1 Turn off the phone and remove the battery cover.
- 2 Remove the phone battery and then put it back in place.
- 3 Replace the battery cover and turn on the phone.

## Master reset

If you experience problems with screen flickering, freezing, or navigation problems, you should reset the phone.

- From standby select **Menu** > **Settings** > the **General** tab > **Master reset** and select an option.



- **Reset settings** will reset all changes that you have made in your phone to default.

- **Reset all** will delete all user data as contacts, messages, pictures and sounds in your phone.

## The phone turns itself off

If your phone turns itself off when being transported, something in your pocket or bag has activated the on/off key.

- To turn on the automatic keylock, select **Menu** > **Settings** > the **General** tab > **Security** > **Auto keylock** > **On**.

## I cannot turn the phone on, what should I do?

Try charging the phone until it has finished charging. Connect the charger (make sure the power icon on the charger is facing upwards) and charge the phone for 2.5 hours. The battery icon on the screen may not appear until the phone has charged for 30 minutes.

## What is my phone lock code?

A phone lock protects your phone against unauthorized use. If a different SIM card is inserted in the phone, the phone lock code has to be entered. The default phone lock code is 0000.

## What do these error messages mean?

**PIN blocked. To unblock, enter your PUK code provided by your network operator.**

You have entered the wrong PIN code 3 times in a row. Unblock the SIM card with the PUK code provided by your operator. See *SIM card lock* on page 34.

### Insert SIM

Your SIM card is not inserted correctly or may be damaged or dirty. Try the following:

- 1 Remove the SIM card.
- 2 Clean the connectors on the SIM card and phone with a cloth or a cotton bud. Check if the SIM card is damaged.
- 3 Insert the SIM card correctly in the phone.

Contact your network operator if you need a new SIM card.

# Declaration of conformity for T303c

We, Sony Ericsson Mobile Communications AB of Nya Vattentornet S-221 88 Lund, Sweden declare under our sole responsibility that our product **Sony Ericsson type AAB-1022171-BV** and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.2.1 and EN 60950-1:2006, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment Directive 1999/5/EC.  
Lund, March 2008



Shoji Nemoto, Head of Product Business Unit GSM/UMTS  
We fulfil the requirements of the R&TTE Directive (99/5/EC).

CE 0682

## FCC statement

This device complies with Part 15 of the FCC rules.

Operation is subject to the following conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.



If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## Sony Ericsson T303c

GSM 900/1800/1900

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Please note: Some of the services in this User guide are not supported by all networks. This also applies to the GSM International Emergency Number 112. Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not. Please read the *Important information* chapters before you use your mobile phone.

All illustrations are for illustration only and may not accurately depict the actual phone.

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**Note:** Sony Ericsson advises users to backup their personal data information. All illustrations are for illustration only and may not accurately depict the actual phone.

Some products may display a 17-digit number when you press \*#06#. The first 15 digits are the IMEI number, and the last 2 digits are software update number.

Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. The stand-by time for this battery is up to 400 hours.

[www.sonyericsson.com/cn](http://www.sonyericsson.com/cn)

# Sony Ericsson

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SE-221 88 Lund, Sweden

1210-1909.1

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