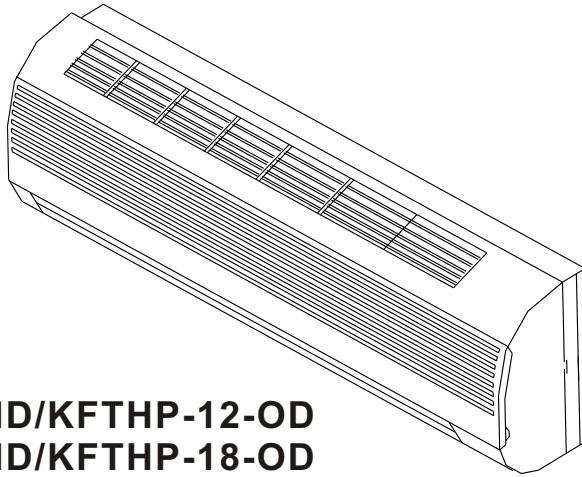**SOLEUS**AIR ®

Mini-Split Air Conditioner
OWNER 'S MANUAL

13 SEER Mini Split Air Conditioner
with Heat Pump and Back up Electric Heat Strip

KFTHP-12-ID/KFTHP-12-OD
KFTHP-18-ID/KFTHP-18-OD
KFTHP-24-ID/KFTHP-24-OD

ETL
INTERTEK
C LISTED US

3119233

Thank you for selecting Soleus Air superior quality and high performance mini split air conditioner. To insure highest performance of operation please read this manual and have a qualified HVAC technician install according to the manual

⚠ CAUTION

✤ All units must be installed by a licensed contractor or technician.

✤ Installation must be in accordance with this manual,NEC,State and Local Codes.
  Otherwise unit warranty will be void and serious damage to person and/or property may
  occur.

✤ Read all instruction manuals thoroughly before attempting installation.

✤ The Manufacturer shall NOT be liable for any damages or loss due to improper
  installation or operation or natural disasters.

✤ Do not power the unit until all wiring,refrigerant tubing and refrigerant charging has been
  checked and tested.

✤ Units must be grounded per current NEC,State and Local Codes.

✤ Wiring connections must be tightly secured to all terminals.Loose connections can
  result in electrical arcing,overheating and potential fire hazards.

CONTENTS

Preparation Before Use

Before using the air conditioner, be sure to check and pre-set the following.

● *Remote Controller Pre-setting*

  The remote controller is **NOT** preset and should be set by owner.

  Each time after the remote Control batteries are replaced, or is energized, the symbol will flash from
  "Cool" and "HEAT" alternatively.
  User can preset the remote control type depending on the air conditioner type you have purchased
  as follows：

  Press any button when the heating symbol flashes ,then Heat Pump is set.
  Press any button when the cooling symbol flashes ,then Cooling Only is set.
  If you dont press any button within 10 seconds, the remote controller is pre-set as Heat Pump automatically.
  Note:
  If the air conditioner you purchased is a Cooling Only one, but you pre-set the remote controller as Heat Pump, it
  will operate properly in cooling.. But if the air conditioner you purchased is a Heat Pump one, and you preset the remote
  controller as Cooling Only, then you CAN NOT preset the Heating operation with the remote controller.

● *Auto-restart Pre-setting(optional):*
  the air conditioner is preset as Auto-restart function by manufacturer.If Auto-restart function is not needed, follow the
  steps below to cancel this function:
  1) Make sure the air conditioner power is turned off at remote control.
  2) Keep pressing the Emergency button for more than 10 seconds until four short beeps are heard.
     Then Auto-restart function is disabled. To activate the Auto-restart function, repeat above procedure until three
     short beeps are heard.
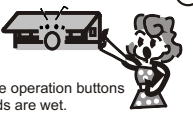
  --This air conditioner is not intended for use by young children or handicapped persons unless they have been
     adequately supervised by a responsible person to ensure that they can use the air conditioner safely
   --Young children should be supervised to ensure that they do not play with the air conditioner.

Safety Precautions

Symbols in this Use and Care Manual are interpreted as shown below.

⊘ WARNING! DANGER!

▨ CAREFUL! Pay Attention.

⏚ Grounding is essential.

❗ Be sure to follow this instruction.

🔌 Remove the power source plug from a socket.

⚠ Warning: Incorrect handling could cause a serious hazard, such as death, serious injury, etc.

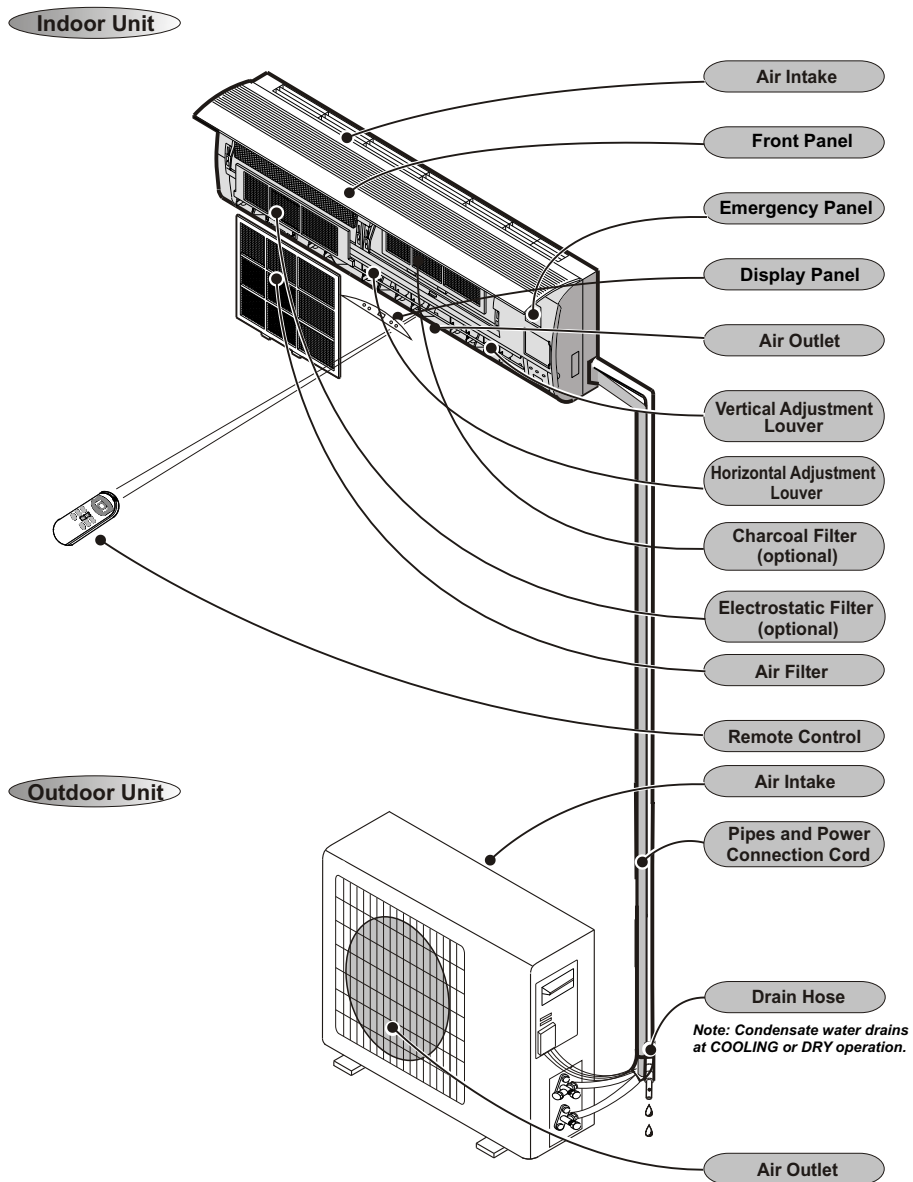|		
⚠ Use correct power supply in accordance with the rating plate requirement. Otherwise, serious faults or hazard such as a fire could occurt. If the supply cord is damaged,it must be replaced by the manufacturer,its service agent or similarly qualified persons in order to avoid a hazard.	Keep the power supply circuit breaker or plug from dirt. Connect the power supply cord to it firmly and correctly, or hazard could occur. ⚠ ON OFF	Do not use the power supply circuit breaker or pull off the plug to turn it off during operation. This may cause a fire due to spark, etc. ⚠ ON OFF ⬇
Do not tangle, pull or press the power supply cord, as this cord will be damaged and an electric shock or fire could occur. ⚠	Never insert a stick or similar obstacle to the unit. When the fan rotates at high speed, this may cause an injury. ⚠	IDo not stand in front of indoor unit for extended periods of time due to health hazard. ⊘
If malfunction occurs turn off at remote control first before turning off main power. ⚠	Do not repair the appliance by yourself. If this is done incorrectly, it may cause an electric shock, etc. ▨	⊘ Prevent the air flow from reaching the gas burners and stoves.
⊘ Do not touch the operation buttons when your hands are wet.	Do not put any objects on the outdoor unit. ❗	It is the user's responsibility to ground the appliance according to local codes or ordinances by a licenced technician. ⏚
Do not use extension cords and do not connect the air conditioner to a socket to which other electric appliances are connected. ⊘	Check that the plug is not covered with dust and make sure to insert it firmly so that it does not get loosened. ❗ Fully insert the plug firmly. If the plug is coverd with dust or improperly inserted, thes may cause electric shock or fire.	When not using the system for a long time, remove the plug from the socket to ensure safety. If the plug is covered with dust,it could cause a fire.
Make sure to use a fuse of proper electric rating. Use of steel or copper wire instead of a fuse is strictly prohibited and will void the warranty. ⊘ ▷	Do not wash the air conditioner with water. ⊘ It could cause electric shocks.	If abnormal conditions occur,such as smell of burning,immediately stop the system' operation,remove the power plug and consult your Dealer. ⚠ Operating the system under abnormal conditions could result in malfunctions,eletric shocks,fire,etc.
Do not put anything on the unit, especially vases which contain water inside. If water gets into the unit,it can cause an electrical short and this could cause electric shocks. ⊘	When the system is operating simultaneously with a combustion apparatus,you should air the room frequently. ❗ Insufficient ventilation could cause an oxygen deficiency accident.	Before cleaning the system,stop the operation and remove the power plug. ❗ Cleaning should never be carried out while the inside fans are running.

Notes:For the purpose of innovation and improvement,above products are subject to change without prior notice. The air conditioner is not a toy , please keep away from children.The appliance shall not be installed in the laundry area.

1

Identification of Parts

Indoor Unit

Air Intake

Front Panel

Emergency Panel

Display Panel

Air Outlet

Vertical Adjustment Louver

Horizontal Adjustment Louver

Charcoal Filter (optional)

Electrostatic Filter (optional)

Air Filter

Remote Control

Air Intake

Pipes and Power Connection Cord

Outdoor Unit

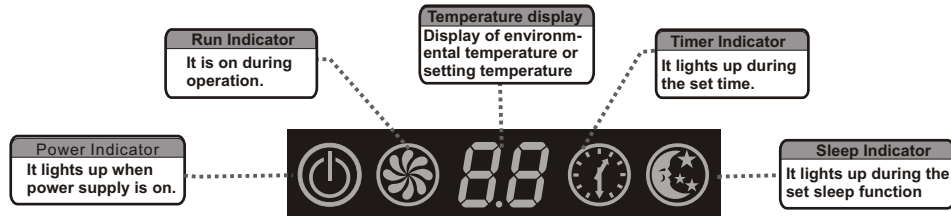Drain Hose

Note: Condensate water drains at COOLING or DRY operation.

Air Outlet

☑ *The figures in this manual are based on the external view of a standard model.*
Consequently, the shape may differ from that of the air conditioner you have selected.

2

Identification of Parts

Operating and Display

Run Indicator
It is on during operation.

Temperature display
Display of environmental temperature or setting temperature

Timer Indicator
It lights up during the set time.

Power Indicator
It lights up when power supply is on.

Sleep Indicator
It lights up during the set sleep function

The above operating sketch map is suitable for Z、BG series.

Signal Receives
Receive signal from the remote control.

Sleep Indicator
It lights up during the set sleep function

Power Indicator
It lights up when power supply is on.

Temperature display(optional)
Display of environmental temperature or setting temperature

Timer Indicator
It lights up during the set time.

Run Indicator
It is on during operation.

POWER   SLEEP   TIMER   RUN
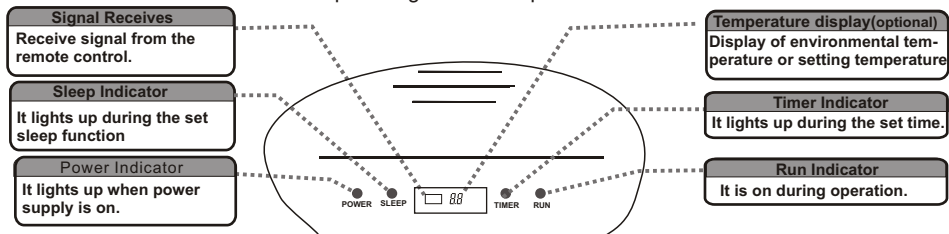
The above operating sketch map is suitable for C、D、E、F、G、H、J、K、M、N、V、Z、BD、BE、BF、BH and BJ series.

Temperature display
Display of environmental temperature or setting temperature

Power Indicator
It lights up when power supply is on.

Sleep Indicator
It lights up during the set sleep function

Signal Receives
Receive signal from the remote control.

Run Indicator
It is on during operation.

Timer Indicator
It lights up during the set time.

Temperature display
Display of environmental temperature or setting temperature

Sleep Indicator
It lights up during the set sleep function

Power Indicator
It lights up when power supply is on.

The above operating sketch map is suitable for L、R and Y series.

The above operating sketch map is suitable for Q series.
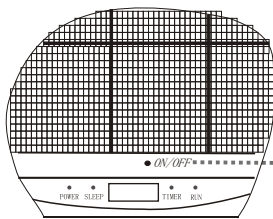
Emergency Button
Used to control the unit when the remote control is out of work. This way of operation is suitable for C、D、N、R、L、M、Y and Z series.

ON/OFF

POWER SLEEP   TIMER   RUN

Emergency Button
Used to control the unit when the remote controller is out of work. This way of operation is suitable for E、F、G、H、J、K、Q、Z、BD、BE、BF、BG、BH and BJ series.
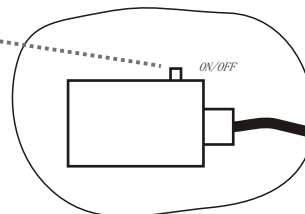
ON/OFF

Remarks:When remote control is not working properly,,open the panel and you can see emergency button there,(see above picture).The emergency button for 15K、16K、18K、22K、24K、28K and 30K series is at the top right,see "ON/OFF" button there.

☑ *The shape and position of the switches and indicators may vary from different models,but their function are simiar.*

3

Remote Control

The remote control transmits signals to the system.

1 ON/OFF button ⏻
Used to start and stop operation .

2 TIMER button ● ⏱
Used to select TIMER operation.

3 UP button (TOO COOL button) ▲
Used to increase the set room temperature (60 f ~87 f)
and time(0.5~24h or 1~12h).

4 DOWN button (TOO WARM button) ▼
 Used to decrease the set room temperature and time.

5 SLEEP button 🌙 🌙 🌙 QUIET
Used to set or cancel sleep operation.It includes
normal-SLEEP(🌙 🌙 QUIET)and Comfortable-
SLEEP(🌙),but Comfortable-SLEEP is optional.

6 SWING control button 🖐 ⩜
 Used to adjust airflow direction.

7 FAN SPEED control button ℗ ▰▰▰▰
Used to select the indoor fan motor speed:
Auto(℗ or ◯), High(✿ or ◯or ▰▰▰▰),
Mid(✿ or ◯or ▰▰▰) and Low(✿ or ◯or ▰▰).
This function is invalid in sleep mode.

8 MODE button △
Used to select the type of operation mode: FEEL(△),
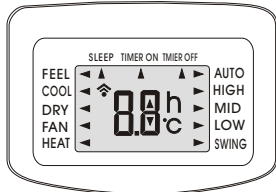COOLING(❄), DRY(●), FAN(✿) AND HEATING
(☀ Only for Heat Pump).FEEL mode can select the operation
mode such as COOL,DRY,FAN,HEAT automatically depending on the room temperature,and the feel mode is
default setting at starting.

9 3D button(optional) ⋎
 Used to start and stop 3D operation .Two-direction Airflow,the horizontal louver is opened different
 direction in different mode(optional).

10 ECO. button(optional) 🜨 EC
(This function does not apply to the Units of KFTHP-12, KFTHP-18, and KFTHP-24.)
Used to start and stop ECONOMY operation .This function is invalid in SUPER mode.

11 DISPLAY button(optional)
Used to start and stop DISPLAY screen operation .

12 ANTI-MILDEW button(optional) ❀
Used to start and stop ANTI-MILDEW operation .

13 SUPER button(optional) ⥉ POWERFUL
(This function does not apply to the Units of KFTHP-12, KFTHP-18, and KFTHP-24.)
 Used to start and stop SUPER operation .

14 HEALTHY button(optional) 🎄
 Used to start and stop HEALTHY operation .

15 RESET button(optional)
 Used to restart.

Signal Transmitting Window
Transmits signals to the system.

Setting Display

HEALTHY DISPLAY 3D ANTI-MILDEW

FAN   SWING

SLEEP   MODE   TIMER

ECO.   ON/OFF   SUPER

RESET

*Note:The position and figure of buttons are subject to the actual unit,;the relevant function
is not activated even if press the optional button which is invalid for some models;
Each mode and relevant function will be further specified in following pages.*
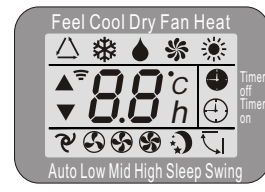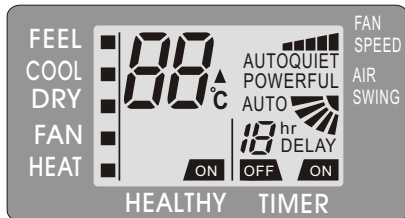
4

Remote Control

Some remote control's display:

SLEEP TIMER ON TMIER OFF

FEEL · AUTO
COOL · HIGH
DRY · MID
FAN · LOW
HEAT · SWING

Style.1

Style.2.

Feel Cool Dry Fan Heat

Timer off Timer on

Auto Low Mid High Sleep Swing

Style.3

FEEL
COOL
DRY
FAN
HEAT

AUTOQUIET
POWERFUL
AUTO

FAN SPEED
AIR SWING

hr DELAY

ON OFF ON

HEALTHY TIMER

Style.5

HEALTHY   DISPLAY   3D   ANTI-MILDEW

Style.4

Note:The above remote control is only for reference, subject to the actual unit.

☑ When inserting the batteries for the first time or each time the batteries are replaced as they are discharged, the remote control mades a short "Auto-Test" :all the symbols can be displayed are shown on the screen and keep 2 seconds,then the symbol will flash from "Cool" to "HEAT" alternatively.For cooling only air con, please press any button when the cooling symbol is flashing,the the remote controller has been set as cooling only.For cooling and heating ,please press any button when the heating symbol is flashing,then the remote control has been set as cooling and heating.If none of the button is pressed within 10 seconds,the remote controller will be set as cooling and heating automatically.Cooling only can use the remote control which has cooling and heating function,but do not have the function of heating. Although the heating is not running,remote control will still have some display.

☑ The light of the remote control will be turned on by pressing any button for 1.5~3 seconds,and it will be turned off automatically if no button is pressed within 10 seconds.

5

Remote Control

How to Insert the Batteries

Remove the battery cover according to the arrow direction.
Insert new batteries making sure that the (+) and (-) of
battery are matched correctly.
Re-attach the cover by sliding it back into position.

Note:
Use 2 LR03 AAA(1.5volt) batteries. Do not use
rechargeable batteries.Replace batteries with new
ones of the same type when the display becomes dim.

Storage and Tips for Using the Remote Control

The remote control may be mounted on a wall with
a holder.
Note: The remote control holder is an optional part.

Remote control holder

1 Please slide and remove the cover.

Slide the cover
upwardly in the
direction of the
arrow.

2 Exchange the batteries.

Attention to
the ⊖ and ⊕
marks.

3 Install the cover.
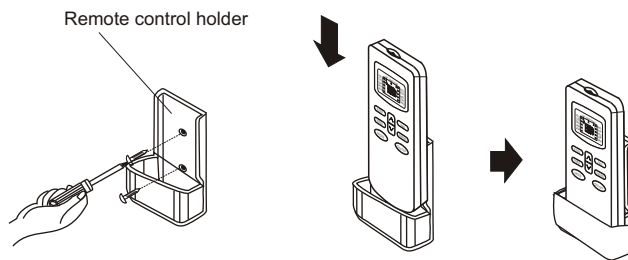
How to Use

To operate the room air conditioner, aim
the remote control to the signal receptor.
The remote control will operate the air
conditioner at a distance of up to 10 feet
when pointing at signal receptor of indoor
unit.

Signal receptor

6
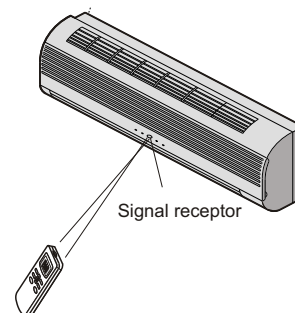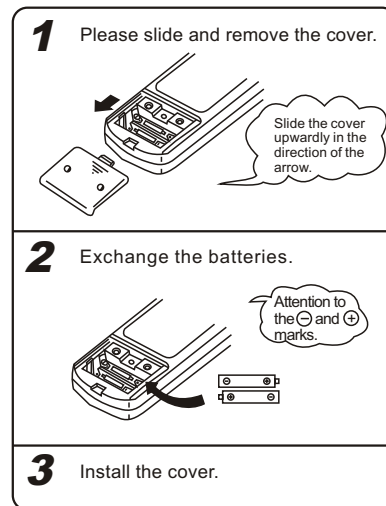
Operation Instructions

FEEL mode operation procedure

Operates by selecting automatically the operation mode(HEAT,DRY,FAN,COOL)depending on the room temperature during staring.

With the remote control pointing toward the air conditioner.

Turning on
Press ⟨ON/OFF⟩ button, when the appliance receives the signal, the RUN indicator of the indoor unit lights up.

1

When the unit is not at FEEL mode.

Selecting FEEL mode
Press the MODE select button. Move the MODE to the FEEL position.

2

Operation mode and temperature are determined by indoor temperature		
Indoor temperature	**Operation mode**	**Target temperature**
Less than 68 f	HEATING (FOR HEAT PUMP TYPE) FAN (FOR COOL ONLY TYPE)	73 f
68 f - 79 f	DRY	64 f
Over 79 f	COOL	73 f

Air temperature adjustment is possible even during FEEL operation. There are 4 levels of adjustment possible with the ∧ button or the ∨ button.

Setting temperature
Press the ∧ button or the ∨ button. When the ∧ button is pushed,the temperature will increase 1 f . After temperature will increase 2 f,the indicator will not change. When the ∨ button is pushed,the temperature will reduce 1 f . After temperature reduce 2 f ,the indicator will not change.

3

NOTE

There will be a delay when changing mode is made during the operation.
As there might not be air blown out.

The operation of the AUTO mode can be performed by only pressing the ON/OFF button from the next time.

- If you don't like the content of FEEL mode operation, change to HEATING,DRY or COOLING than FEEL.

7

Operation Instructions

TIMER mode

It is convenient to set the timer on with **TIMER** button when you go out in the morning to achieve a comfortable room temperature when you get home. You can also set timer off at night to enjoy a good sleep.

Timer-setting

When the Remote Control is OFF,press the TIMER button to set a switch-on timer,press again,the setting will be cancel.

When the Remote Control is ON,press the TIMER button to set a switch-on timer, press again,the setting will be cancel.

Press UP and DOWN button to set time.
Time setting is 30-minutes.

Note: *After setting the timer,check that TIMER INDICATOR lamp of the indoor unit lights.*

SLEEP mode

1. Normal-SLEEP& Comfortable-SLEEP(optional)

Having press the SLEEP button for 3 seconds, SLEEP operation is switched from Normal-SLEEP to Comfortable-SLEEP alternatively. Used to set or cancel sleep operation.This function is invalid in fan and dehumidify mode,This function is invalid in SUPER mode too. Switches OFF the appliance automatically after 10 hours in Normal-SLEEP mode.

2. Normal-SLEEP only

While the unit is running,. Select the operating mode and then press SLEEP button:the indoor fan speed operates at low speed.Switches OFF the appliance automatically after 8 hours.

Comfortable-SLEEP note:
In this model,the temperature will automatically be adjusted with the body temperature, like the english letter "V", at the first stage of sleep, the body temperature will decrease when our air-conditioner's set-temperature decrease together; and at the last stage of sleep, the body temperature will increase when our air-conditioner's set-temperature increase together. It will help you sleep more comfortably.

8
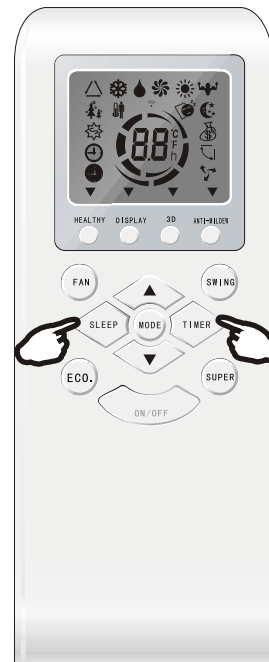
Maintenance

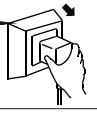## Front panel maintenance

① **Cut off the power supply**

Turn off the appliance first before disconnecting from power supply.

② Grasp position "a" and pull outward to remove the front panel.
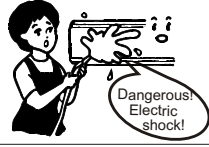
③ **Wipe with a soft and dry cloth.**
Use lukewarm water(below 104 f) to clean if the appliance is very dirty.
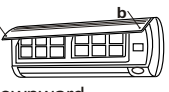
Use a dry and soft cloth to clean it.

④ **Never use volatile substance such as gasoline or polishing powder to clean the appliance.**

⑤ **Never sprinkle water onto the indoor unit**

Dangerous! Electric shock!
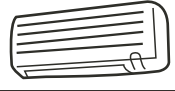
⑥ **Reinstall and shut the front panel.**
Reinstall and shut the front panel by pressing position "b" downward.

Air filter maintenance

It is necessary to clean the air filter after using it for about 100 hours.
Clean it as follows:

① **Stop the appliance and remove the air filter.**

1. Open the front panel.
2. Press the handle of the filter gently from the front.
3. Grasp the handle and slide out the filter.
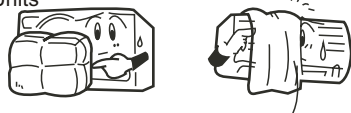
② **Clean and re-install the air filter.**
If the dirt is conspicuous, wash it with a solution of detergent in lukewarm water. After cleaning, dry well in shade.
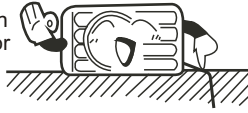
③ **Close the front panel again.**

☑ *Clean the air filter every two weeks if the air conditioner operates in an extremely dusty environment.*

At the end of the season

① Set temperature to 86 f for about half a day and perform the Cooling operation to dry well the Unit's inside.

Dry the inside of the unit.

② Stop the unit operation and then turn off the power switch for safety and for saving electric energy.

ON
OFF

③ Clean and reinstall the air filters.

④ Clean both Indoor and Outdoor Units.

⑤ Remove batteries from the remote control .

At the beginning of the season

① Make sure there are no obstacles blocking the airflow around the air intake and air outlet openings of the Indoor and Outdoor Units

② Check the installation base for corrosion or rust.

③ Make sure the earth wire is not broken or disconnected

④ Make sure the air filters are cleaned.

⑤ Turn on the power switch.

⑥ Insert batteries into the remote controller.

9

Protection

<table>
<tr><td colspan="2" align="center">Operating condition</td></tr>
<tr><td colspan="2"><i>The protective device maybe trip and stop the appliance in the cases listed below.</i></td></tr>
<tr><td rowspan="3">HEATING</td><td>Outdoor air temperature is over 75 f</td></tr>
<tr><td>Outdoor air temperature is below -19 f (-5 f for inverter models,it's optional)</td></tr>
<tr><td>Room temperature is over 80 f</td></tr>
<tr><td rowspan="2">COOLING</td><td>Outdoor air temperature is over *110 f (or below 32 f for inverter models)</td></tr>
<tr><td>Room temperature is below 69 f</td></tr>
<tr><td>DRY</td><td>Room temperature is below 64 f</td></tr>
</table>

*For Tropical (T3) Climate condition models, the temperature point is **96 f** instead of **96 f.***

If the air conditioner runs in COOLING or DRY mode with door or window opened for a long time when relative humidity is above 80%,dew may drip down from the outlet.

Noise pollution

- Install the air conditioner at a place that can bear its weight in order to operate more quietly.

- Install the outdoor unit at a place where the air discharged and the operation noise would not annoy your neighbors.

- Do not place any obstacles in front of the air outlet of the outdoor unit as it will increase the noise level and possible malfunction of fan motor.

Features of protector

❶ **The protective device will work as follows.**

- Restarting the unit at once after operation stops or changing mode during operation, you need to wait 3 minutes.

- Connect to power supply and turn on the unit at once, it may start 20 seconds later.

❷
- If all operation has stopped, press **ON/OFF** button again to restart.
- Timer should be set again if it has been canceled.

Inspection

After using for long time, the air conditioner should be inspected on the following items.

- Overheat of the power supply cord and plug or even a burned smell.
- Abnormal operating sound or vibration.
- Water leakage from indoor unit.
- Metal cabinet electrified.

☑ *Stop the air conditioner if above trouble occurs. It is advisable to have a detail inspection after using it for 5 years even if none above occurs.*

Features of HEATING mode

Preheat

At the beginning of **HEATING** operation, the airflow from indoor unit is discharged 2-5 minutes later.
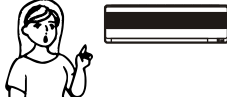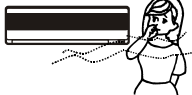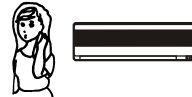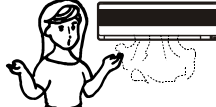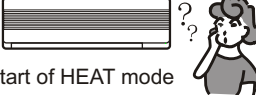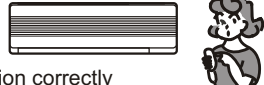
Afterheat

After the finishing of **HEATING** operation, the airflow from indoor unit is discharged 2-5 minutes.

Defrost

In **HEATING** operation the appliance will defrost (de-ice) automatically to raise efficiency. This procedure usually lasts 2-10 minutes. During defrosting, fans stop operation. After defrosting completes, it returns to **HEATING** mode automatically.

Note: Heating is NOT available for cooling only air conditioner models.

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Troubleshooting

The following cases may not always be a malfunction, please check it before asking for service.

Trouble	Analysis
Does not run	• If the plug is not properly plugged. • If batteries in the remote controller exhausted. • If the protective device works to protect the appliance. • If the protector trip or fuse is blown.
No cooling or heating air	• Are the intakes and outlets of the air conditioner blocked？ • Is the temperature set properly？ • Is the air filter dirty?
Ineffective control	• If strong interference(from excessive static electricity discharge, power supply voltage abnormality)presents, operation will be abnormal. At this time, disconnect from the power supply and connect back 2-3 seconds later.
Does not operate immediately	• Changing mode during operation, 3 minutes will delay.
Peculiar odor	• This odor may come from another source such as furniture, cigarette etc, which is sucked in the unit and blows out with the air.
A sound of flowing water	• Caused by the flow of refrigerant in the air conditioner, not a problem. • Defrosting sound in heating mode.
Cracking sound is heard	• The sound may be generated by the expansion or contraction of the front panel due to change of temperature.
Spray mist from the outlet	• Mist appears when the room air becomes very cold because of cool air discharged from indoor unit during **COOLING** or **DRY** operation mode.
The compressor indicator(red) lights on constantly,and indoor fan stops.	• The unit is shifting from heating mode to defrost. The indicator will lights go off within ten minutes and returns to heating mode.
Air will not immediately blow out at the start of HEAT mode	• The air conditioner is ready to blow out enough warm air please wait(2~5 minutes)
Stop discharging airflow for 5~10minutes during HEATING operation	• The appliance will defrost automatically ,and mist appears from outdoor.After defrosting ,it continues to run automatically.
The remote control does not function correctly	• check the distance between the remote controller and the unit. • Are the batteries exhausted? Replace them with new ones,and repeat the operation again.

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Installation Instructions

Distance from ceiling
should be over 6"

Distance from wall
should be over 6"

Distance from the wall
should be over 6"

Distance from floor
should be over 6 feet

over 20"

Air intake distance from the wall
Should be over 12"

Air intake distance from
the wall should be
over 12"

air outlet distance from the wall
should be over 6 feet

over 12"
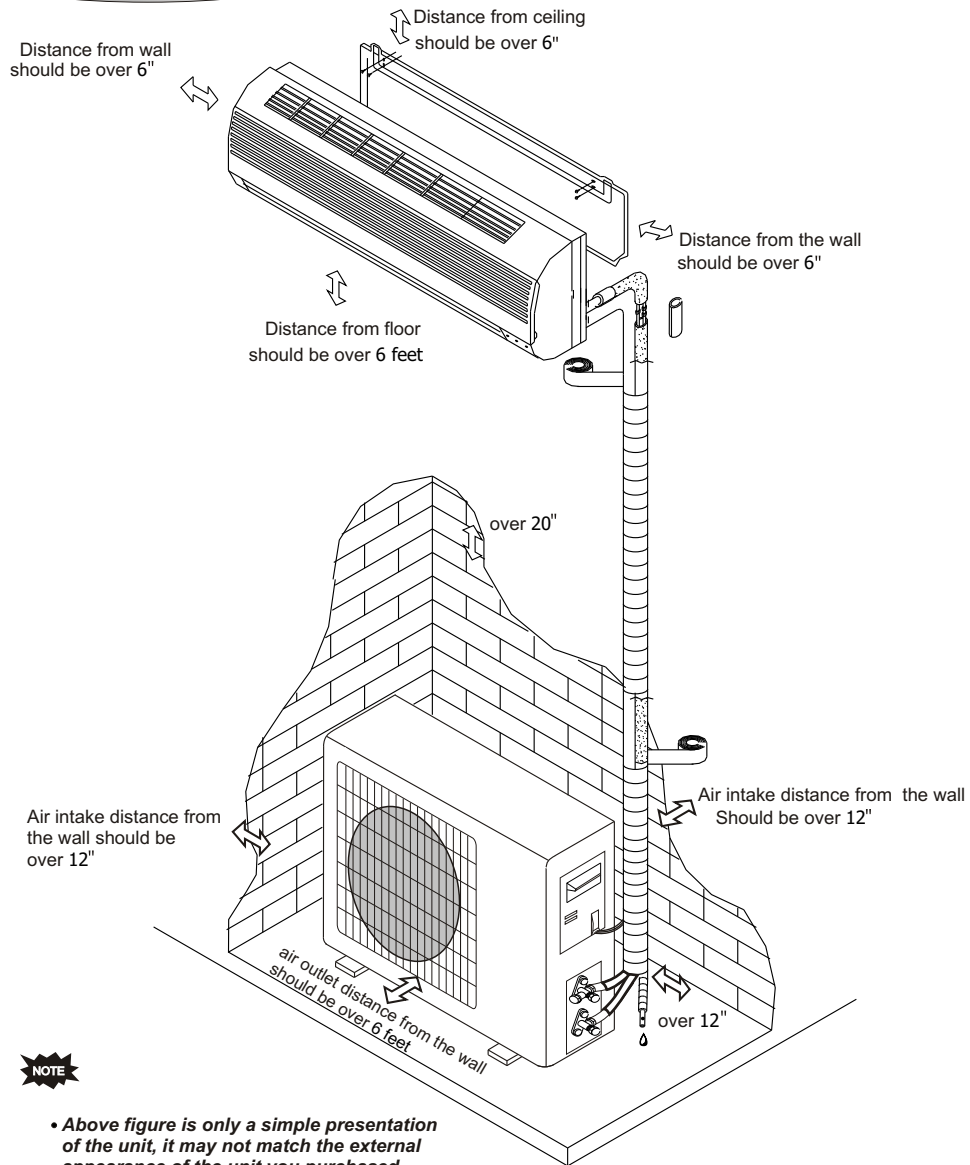
NOTE

- *Above figure is only a simple presentation
  of the unit, it may not match the external
  appearance of the unit you purchased.*
- *Installation must be performed in accordance with
  the national wiring standards by authorized personnel only.*
- *Very Important-Installation must done by a registered
  qualified installer.(Refer warranty section at the back of this manual)*

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Installation Instructions

Wiring between the indoor and outdoor units:

1) Remove the PCB cover from the indoor unit;
2) Refer to the wiring diagram attached to indoor unit when connecting cords to indoor unit terminals;
3) Reinstall the PCB cover. Be sure that side **B** is facing outside.

Front panel

Terminal (inside)

COVER

COVER

A side (before connect)

B side (after connect)

Cabinet
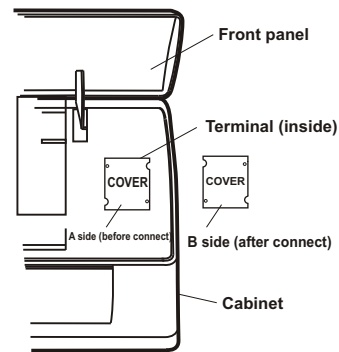
Select the best location

Location for Installing Indoor Unit

- Where there is no obstacle near the air outlet and air can be easily blown to every corner.
- Where piping and wall hole can be easily arranged.
- Keep the required space from the unit to the ceiling and wall according to the wiring diagram.
- Where the air filter can be easily removed.
- Keep the unit and remote control 3 feet or more apart from television, radio etc.
- Keep as far as possible away from fluorescent lamps. Do not put anything near the air inlet to obstruct it from air absorption.
- Where there is bearing wall to handle weight and decrease vibration and noise.

Installation Diagram

Indoor unit

Pipe length is 49 feet Max.

Height should be less than 16 feet

Outdoor unit

Location for Installing Outdoor Unit

- Where it is convenient to install and well ventilated; avoid installing it where flammable gas could leak.
- Keep the required distance apart from the wall.
- Keep the outdoor unit away from a place of greasy dirt, vulcanization gas exit or high salty seashore.
- Avoid installing it at the roadside where there is a risk of muddy water.
- A fixed base so as not to increasing operation noise. Where there is no blockage for air outlet.

Outdoor unit

Pipe length is 49feet Max.

Height should be less than16 feet

Indoor unit

13
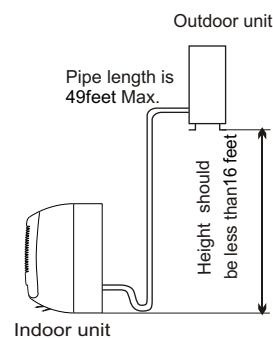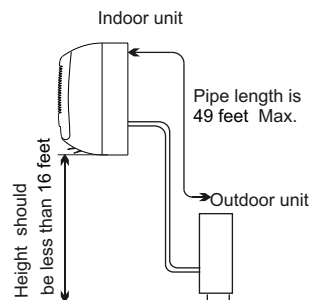
Installation Instructions

1. Installing the Mounting Plate
- Decide an installing location for the mounting plate according to the indoor unit location and piping direction.
- Keep the mounting plate horizontally with a horizontal ruler or dropping line.
- Drill holes of 1" in depth on the wall for fixing the plate.
- Insert the plastic plugs to the hole, fix the mounting plate with tapping screws.
- Inspect if the mounting plate is well fixed. Then drill a hole for piping.

Hook the line here   Line drops from here

Mounting plate

Dropping line

holes for fixing
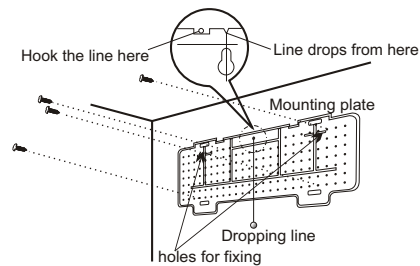
Note: The shape of your mounting plate may be different from the one above, but installation method is similar.

2. Drill a Hole for Piping
- Decide the position of hole for piping according to the location of mounting plate.
- Drill a hole on the wall. The hole should tilt a little downward toward outside.
- Install a sleeve through the wall hole to keep the wall tidy and clean.

Indoor   Outdoor

Wall hole sleeve
(hard polythene tube
prepared by user)

1/4 "
(tilt downward)
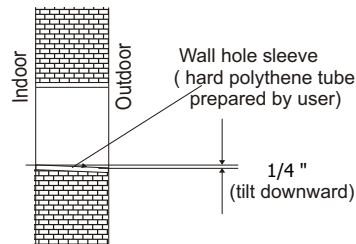
3. Indoor Unit Piping Installation
- Put the piping (liquid and suction pipe) and cables through the wall hole from outside or put them through from inside after indoor piping and cables connection complete so as to connect to outdoor unit.
- Decide whether saw the unloading piece off in accordance with the piping direction.(as shown below)

Piping direction

trough

Unloading
piece

1   4

3

Saw the unloading piece
off along the trough

2

*Note: When installing the pipe at the directions
1,2 or 4, saw the corresponding unloading piece
off the indoor unit base.*
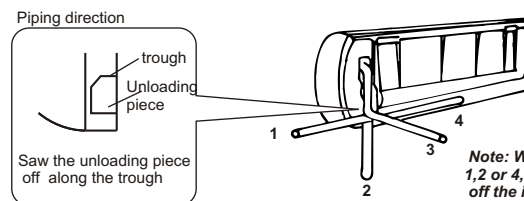
- After connecting piping as required, install the drain hose. Then connect the power cords. After connecting, wrap the piping, cords and drain hose together with thermal insulation materials.

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Installation Instructions

NOTE

- ***Piping Joints Thermal Insulation:***
  Wrap the piping joints with thermal insulation materials and then wrap with a vinyl tape.

Thermal insulation

wrapped with vinyl type
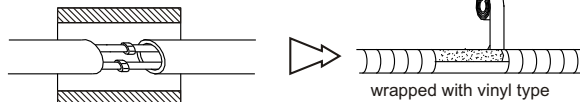
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

- ***Piping Thermal Insulation:***

  a. Place the drain hose under the piping.
  b. Insulation material uses polythene foam over 3/8" in thickness.
  Note: Drain hose is prepared by user.

- Drain pipe should point downward for easy drain flow.
  Do not arrange the drain pipe twisted, sticking out or wave around, do not immerse the end of it in water.

  If an extension drain hose is connected to the drain pipe, make sure to thermal insulated when passing along the indoor unit.

- When the piping is directed to the right, piping, power Cord and drain pipe should be thermal insulated and fixed onto the back of the unit with a piping connector.

Large pipe
Thermal insulation tube
Power cord
Power cord 1 (for heat-pump)
Small pipe
Defrost cable(for heat-pump)
Drain hose (prepared by user)

Insert here
large pipe
drain hose
small pipe
large pipe
drain hose
small pipe
Base
Piping connector
Base
Piping fixer
Base
Hook here
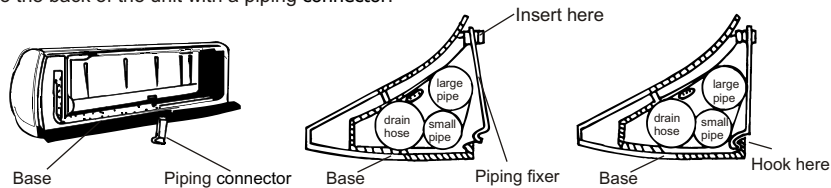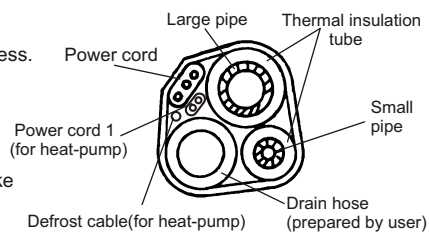
A. Insert the pipe connector to the slot. B. Press to hook the pipe connector onto the base.

Connecting the refrigerant lines between the indoor& outdoor units

Note that since the refrigerant metering device is located in the outdoor unit,both refrigerant lines must be insulated with a minimum of 3/8" foam along the entire length.

Gently bend the line set stubs from the indoor unit to the desired location and the using 2 box end or adjustable wrenches,remove the flare nuts from the indoor unit line stubs.The indoor unit is charged with a dry gas.If you do not hear the release of pressure when removing the flare nuts,it is possible that the evaporator section(indoor unit)has developed a leak and you should contact your dealer for a replacement indoor unit.Note:Using a small amount of vacuum pump oil on the male flare threads will ease installation.Snug the line set to the stubs using the 2 wrenches-one wrench on the male fitting and one wrench on the female fitting.

Tighten flares to below torques:

Refrigerant Line Connection Torque Table

Flare Nut	Tightening Torque
1/4-3/8"	25 Ft.LBs(350 Kg.Cm)
1/4-1/2"	40 Ft.LBs(560 Kg.Cm)
1/2-3/4"	60 Ft.LBs(840 Kg.Cm)
7/8-1 1/8"	110 Ft.LBs(1540 Kg.Cm)

15
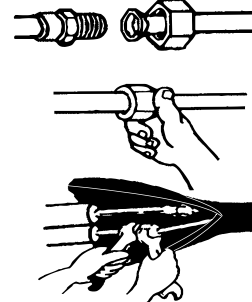
Installation Instructions

4. Connecting of the Cable

● **Indoor Unit**

Connect the power connecting cord to the indoor unit by connecting the wires to the terminals on the control board individually in accordance with the outdoor unit connection.

Note: For some models, it is necessary to remove the cabinet to connect to indoor unit terminal.

● **Outdoor Unit**

1). Remove the access door from the unit by loosening the screw. Connect the wires to the terminals on the control board individually as the following.

2). Secure the power connecting cord onto the control board with cable clamp.

3). Reinstall the access door to the original position with the screw.

4) Use a recognized circuit breaker for 24K.30K model between the power source and the unit. A disconnecting device to adequately disconnect all supply lines must be fitted.

Caution:
1. Never fail to have an individual power circuit specifically for the air conditioner. As for the method of wiring, refer to the circuit diagram posted on the inside of the access door .
2.Comfirm that the cable thickness is as specified in the power source specification.
(See the cable specification table below)
3.Check the wires and make sure that they are all tightly fastened after cable connection.
4. Be sure to install an earth leakage circuit breaker in wet or moist area.
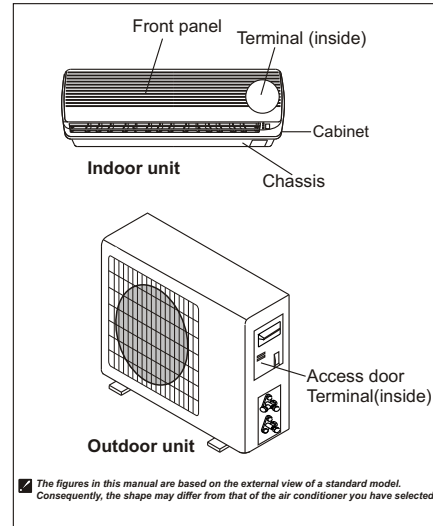
Wire Gauge Requirements

Circuit Amp	Wire Gauge at Different Wire Lengths			
	200ft	150ft	100ft	50ft
15	6	8	10	14
20	4	6	8	12
25	4	6	8	10
30	4	4	6	10
35	3	4	6	8
40	3	4	6	8
45	2	3	4	6
50	2	3	4	6

(Nec,105c/221 F Type Copper Conductors)

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Installation Instructions

Outdoor Unit Installation

1.Install Drain Port and Drain Hose (for heat-pump model only)

The condensate drains from the outdoor unit when the unit operates in heating mode. In order to protect the environment, install a drain port and a drain hose to direct the condensate water. Just install the drain port and rubber washer to the chassis of the outdoor unit, then connect a drain hose to the port as the right figure shown.

Washer
Drain port — Drain hose (prepare by user)
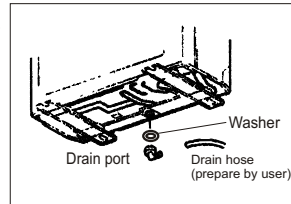
2. Install and Fix Outdoor Unit

Fix with bolts and nuts tightly on a flat and strong floor.
If installed on the wall or roof, make sure to fix the supporter well to prevent it from shaking due to serious vibration or strong wind.

3. Outdoor Unit Piping Connection

- Remove the valve caps from the 2-way and 3-way valve.
- Connect the pipes to the 2-way and 3-way valves separately according to the required torque.

4. Outdoor Unit Cable Connection (see previous page)

Air Purging

The air which contains moisture remaining in the refrigeration cycle may cause a malfunction on the compressor. After connecting the indoor and outdoor units, evacuate air and moisture from refrigerant cycle using a vacuum pump, as shown below.

Vacuum pump

Indoor unit
Refrigerant flow direction
2-way valve
3-way valve

3-way valve diagram

connect to indoor unit
open position
spindle

(6) Open 1/4 turn
(7) Turn to fully open the valve
valve cap
(1) Turn
(8) Tighten

(7) Turn to fully open the valve
Service port
(1) Turn
(2) Turn
(8) Tighten
Valve cap
(8) Tighten

Connect to outdoor unit
Valve core
needle
service port cap
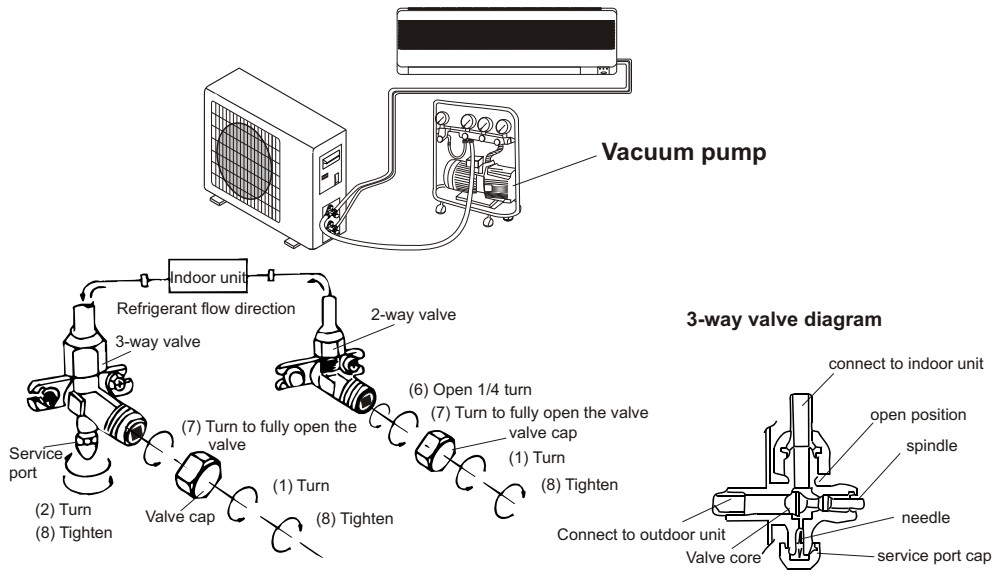
Note: To protect the environment, be sure not to discharge the refrigerant to the air directly.

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Installation Instructions

(1)Take off the cover for Interconnection cable of outdoor unit.
(2)Take off the block for Interconnection cable, then put the core of the power wire to the terminal and
   fix it according to the diagrams pasted to indoor and outdoor unit separately.
(3)Fix the accessory cable with the Interconnection cable block.
(4) Confirm the fixing of the accessory cable is ok.
(5)Fix the cover for Interconnection cable on.

Diagram for installation of Interconnection cable
(please see the pasted diagram instruction on the body first)

Circuit Diagram

12K、18K、24K indoor and outdoor interconnection cable sketch map

Indoor Unit   Outdoor Unit

| ⏚ | W | L | 1L | 2L | 3L | | ⏚ | 1L | 2L | 3L | W | L | L | W | ⏚ |

Connetting
outdoor unit

Connetting
indoor unit

Connetting
power

Cooling & Heating
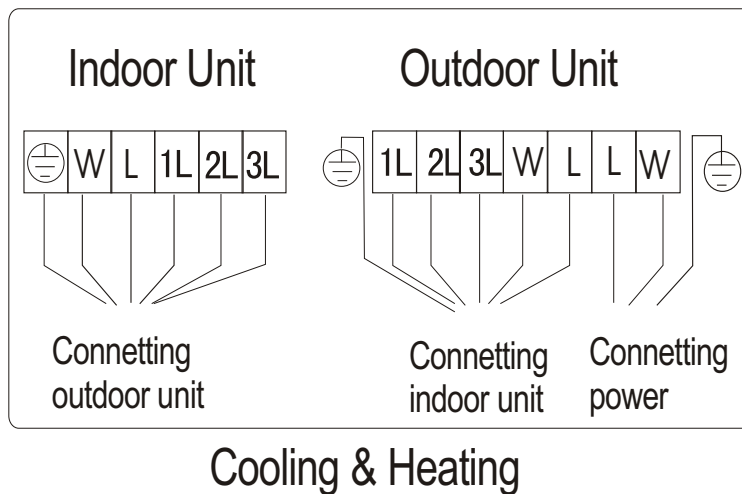
**Note: Some models are designed without the conneting terminal in indoor unit,please subject
to the connetion diagram of the product.**

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Installation Instructions

How to Purge Air Tubes

(1). Unscrew and remove caps from 2 and 3-way valves.

(2). Unscrew and remove cap from service valve.

(3). Connect vacuum pump flexible hose to the service valve.

(4). Start vacuum pump for 10-15 minutes until reaching a vacuum of 30" Hg absolutes.

(5). With vacuum pump still running close the low pressure knob on vacuum pump manifold. Then stop vacuum pump.

(6). Open 2-way valve 1/4 turn then close it after 10 seconds. Check tightness of all joints using liquid soap or an electronic leak detector.

(7). Turn 2 and 3-way valves stem to fully the valves. Disconnect vacuum pump flexible hose.

(8). Replace and tighten all valve caps.

Test Running

- Connect to the power source, check if the function selection keys on the remote controller are working properly.
- Check if the room temperature adjustments and timer settings are working properly.
- Check if the drain is open.
- Check if there is any abnormal noise or vibration during operation.
- Check if there is leakage of refrigerant.

ATTENTION:

If there is no power plug along with the air conditioner,The power cord should be connected to an air switch ,whose current carrying capacity should be more than 20A and the minimum open-circuit distance among the live polar pole,the neutral polar pole and the ground polar pole should be more than 1".If any malfuctions,please cut off the supply by the air switch and contact the manufacturer or its service agent.

The appliance shall be installed in accordance with national wiring regulations.

If the supply cord is damaged. It is better to be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

NOTE

- Please read this manual before installing and using it.
- Do not let air enter the refrigeration system or discharge refrigerant when moving the air conditioner.
- Test run the air conditioner after finishing installation, and record details of operation.
- Type of fuse used on indoor unit controller for 7K,9K,12K 15K,16K,18K, 22K,24K,30K is 50T with rating 3.15 A,250V;Type of fuse used on inverter outdoor unit controller for 7K,9K,12K is 61T with rating 15 A,250V,for 18K,22K,24K is 65TS with rating 25A,250V.
- The fuse for the whole unit is to be provided by the user according to the current at maximum power input or use other over-current protective device instead.
- Accessibility to the plug must be guaranteed even after the installation of the appliance to disconnect it in case of need. If not possible, connect appliance to a double-pole switching device with contact separation of at least 1 " placed in an accessible position even after installation.
- Please make replacing with the special assembly purchasing from our factory or our service center if something wrong with Interconnection cable.
- The security out static air pressure for our products is 0.8-1.05 * standard pressure.
- The biggest length for our connection pipe can be 49 feet. More refrigerant is necessary for per foot if the length is over 21 feet.

- Please do not place valuable things under the unit after installation.

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Model:KFTHP-12-ID

ELECTRICAL SCHEMATIC DIAGRAM OF THE INDOOR UNIT
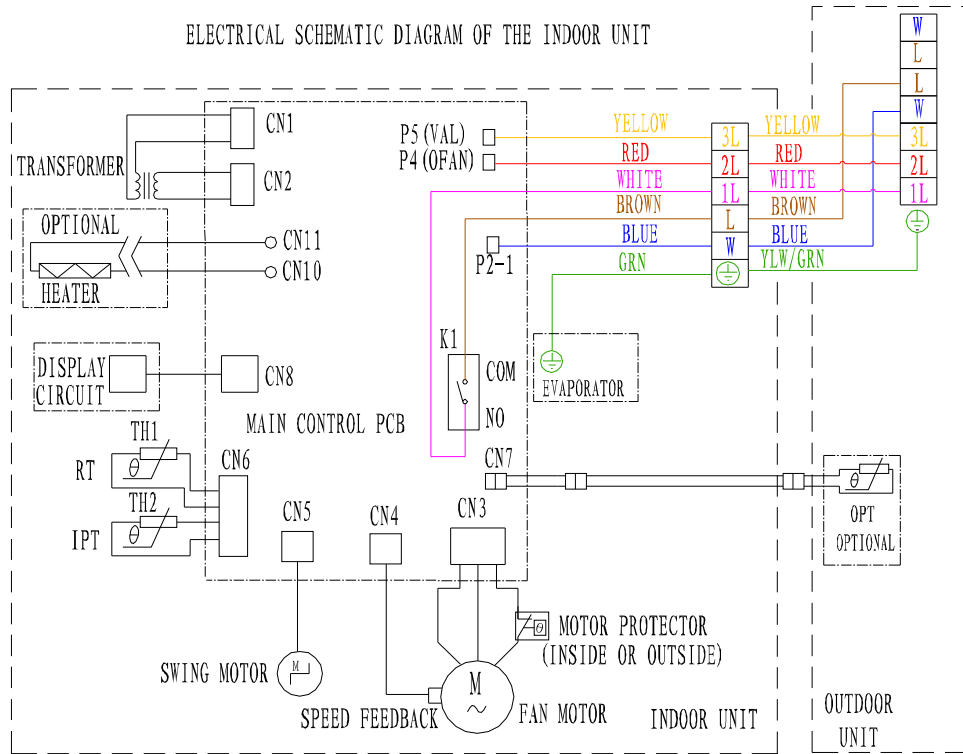
Model:KFTHP-12-OD

ELECTRICAL SCHEMATIC DIAGRAM OF THE OUTDOOR UNIT

Model:KFTHP-18-ID

ELECTRICAL SCHEMATIC DIAGRAM OF THE INDOOR UNIT
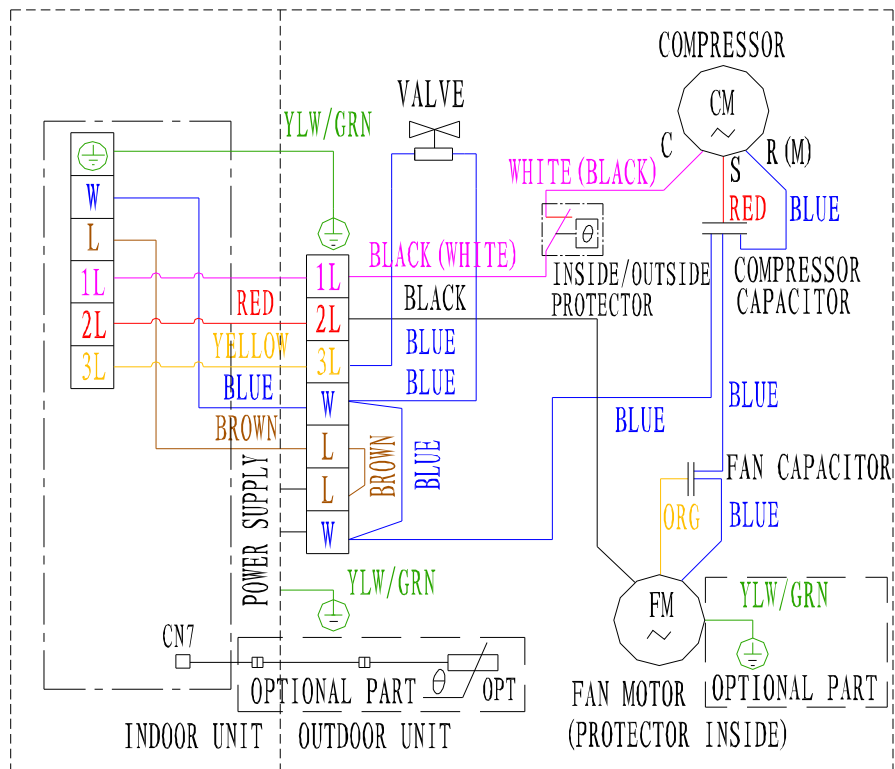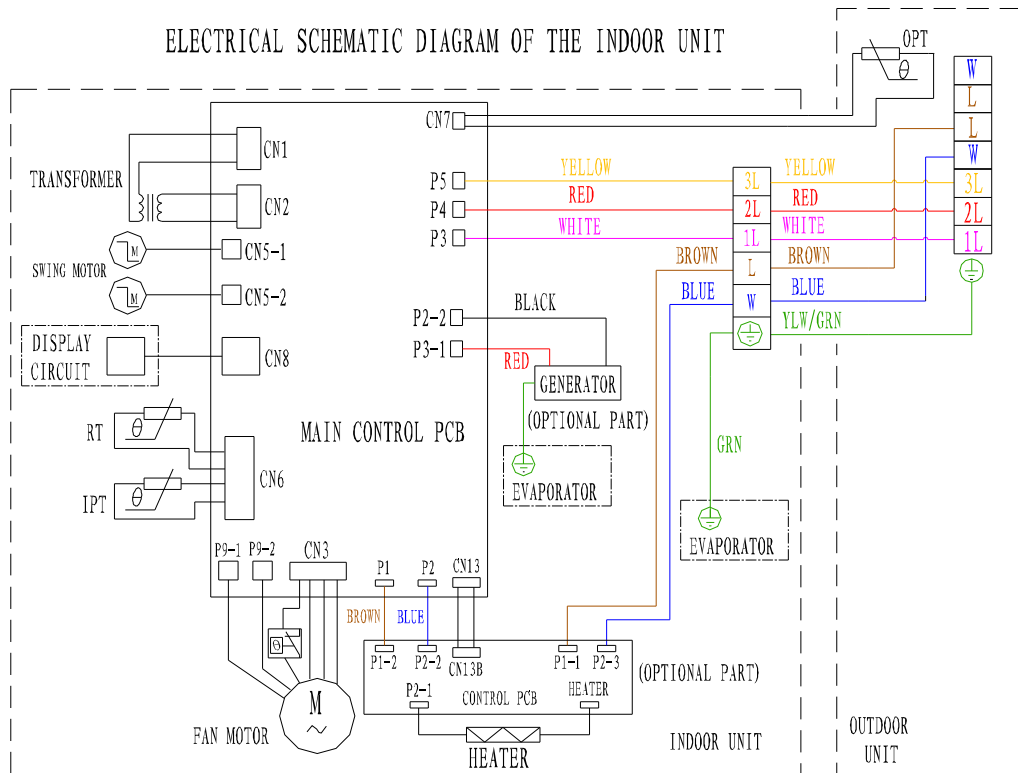
Model:KFTHP-18-OD

ELECTRICAL SCHEMATIC DIAGRAM OF THE OUTDOOR UNIT
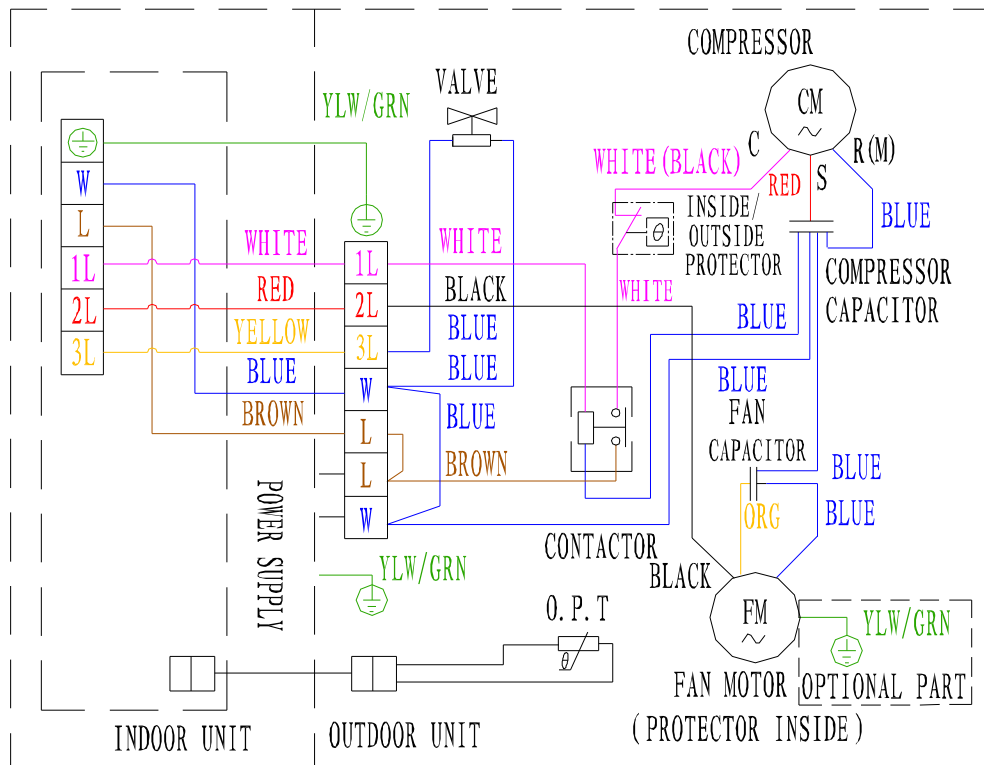
Model:KFTHP-24-ID

ELECTRICAL SCHEMATIC DIAGRAM OF THE INDOOR UNIT

TRANSFORMER
CN1
CN2

OPTIONAL PART
HEATER
PTC-L
PTC-N

DISPLAY CIRCUIT
CN8

MAIN CONTROL PCB

TH1
RT
TH2
IPT
CN6
CN5-1

P5 YELLOW
P4 RED
WHITE
P3 P1 BROWN
K1
P2-1 BLUE
P2-2
P3-1 RED BLACK
GENERATOR
(OPTIONAL PART)
GRN
EVAPORATOR

3L YELLOW 3L
2L RED 2L
1L WHITE 1L
L BROWN L
W BLUE W
YLW/GRN

W
L
L
W

CN7
TH3
OPT

P9-1 P9-2 CN3
SWING MOTOR
M
MOTOR PROTECTOR
(INSIDE OR OUTSIDE)
M
~
FAN MOTOR

INDOOR UNIT
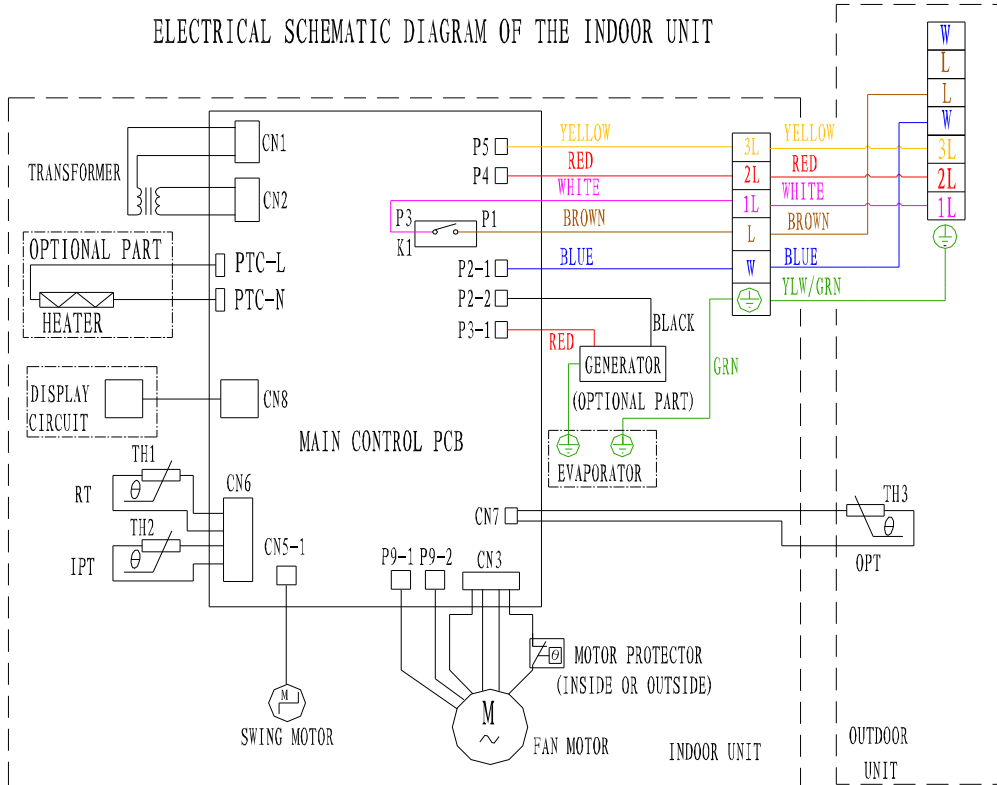
OUTDOOR UNIT

Model:KFTHP-24-OD

ELECTRICAL SCHEMATIC DIAGRAM OF THE INDOOR UNIT

COMPRESSOR
CM
~
C   R(M)
WHITE(BLACK) RED S
INSIDE/ OUTSIDE PROTECTOR
BLUE
COMPRESSOR CAPACITOR

YLW/GRN
VALVE

W
L
1L WHITE
2L RED
3L YELLOW
W BLUE
L BROWN
L
W

POWER SUPPLY

1L WHITE
2L BLACK
3L BLUE
W BLUE
L BLUE
L BROWN
W

WHITE
BLUE
BLUE
FAN CAPACITOR
ORG
BLUE
BLUE

YLW/GRN

CONTACTOR
BLACK
FM
~
FAN MOTOR
(PROTECTOR INSIDE)
YLW/GRN
OPTIONAL PART

O.P.T

INDOOR UNIT   OUTDOOR UNIT
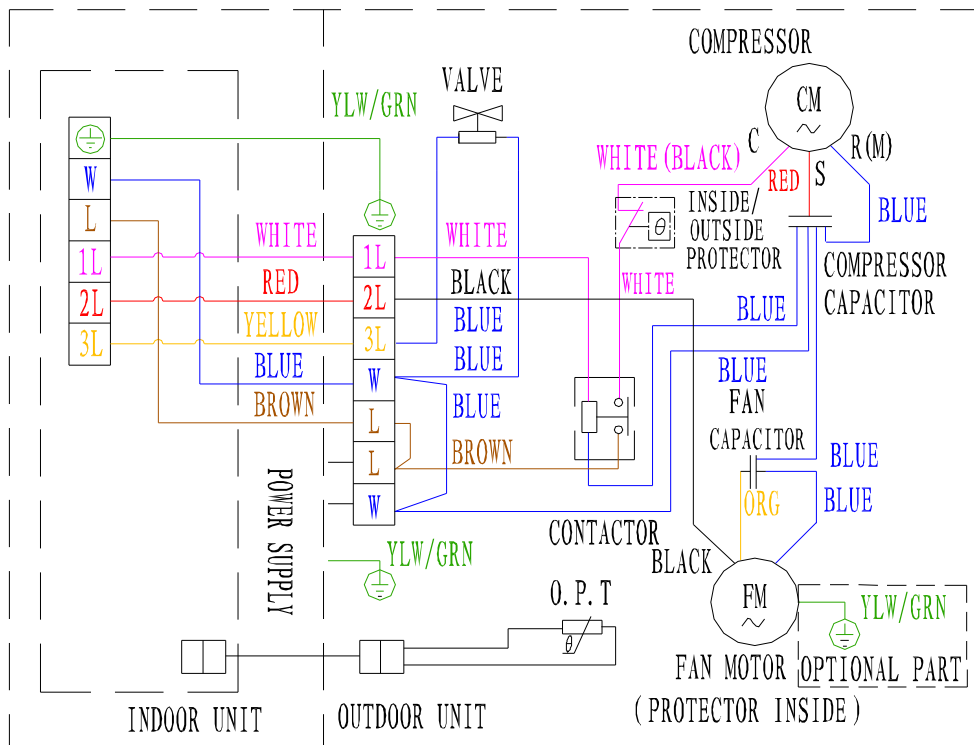
SPECIFICATION			
MODEL	KFTHP-12	KFTHP-18	KFTHP-24
Funcion	COOLING AND HEATING	COOLING AND HEATING	COOLING AND HEATING
Rated Votlage	208-230V	208-230V	208-230V
Rated Frequency(Hz)	60	60	60
Cooling/Heating Capacity(BTU)	12500/(12000+3070)	18000/(17300+3412)	24000/(23500+3412)
SEER	13.0	13.0	13.0
Declared EER/Actual EER	12.3/11.3	11.6/11.3	11.6/10.9
Declared COP/Actual COP (W/W.h)	2.6/3.5	2.4/3.3	2.5/3.2
Cooling/Heating Power Input(W)	1000/(1000+900)	1550/(1500+1000)	2050/(2050+1000)
Cooling/Heating Rated Current(A)	4.6/(4.6+4.1)	6.7/(6.4+4.5)	9.7/(9.7+4.5)
Air Flow Volume(CFM)	430/420/400	590/560/540	854/826/800
HSPF	7.7	7.7	7.7
Dehumidifying Volume(pt/h)	2.11	2.64	3.52
Auto Restart	Yes	Yes	Yes
Breaker Size (A)	10A	15A	20A
Minmiunm Circuit Ampacity	6.35	9.55	12.2

		KFTHP-12	KFTHP-18	KFTHP-24
Indoor	Fan Motor Speed(r/min)(L/M/H)	1280/1180/1080	1550/1230/1110	1550/1230/1110
	Output of Fan Motor(W)	18	60	54
	Fan Motor Capacitor(uf)	1.5	2	3
	Fan Motor RAL(A)	0.14	0.77	0.75
	Coil(L×H×W)	27.76x12.4x1	31.38x14.06x1	37.87x16.54x1
	Evaporator Fan Motor(W)	0.14	0.77	0.75
	Fuse(A)	6	6	6
	Noise Level dB (A)(L/M/H)	42/40/38	56/54/50	57/55/52
	Indoor Unit Dimension(W×H×D)(inch)	35×11×8.25	40×12.25×8.75	48.13×12.75×9.64
	Dimension of Package(W×H×D)(inch)	39×14×11.5	43.25×15.75×11.75	52×16.5×13.5
	Net Weight/Gross Weight(LB)	21.5/28	31/39.5	40.5/52.5
outdoor	Outdoor Operating Range	24℉ to 110 ℉	24℉ to 110 ℉	24℉ to 110 ℉
	Condenser	aluminum fin-copper tube	aluminum fin-copper tube	aluminum fin-copper tube
	Row-Fin Gap(inch)	2-0.059	2-0.051	2-0.059
	Coil(L×H×W)(inch)	30.51x20.08x1	35.83x23.98x1.5	39.96x30x1.5
	Fan motor Speed (rpm)	860	750	860
	Output of Fan Motor(w)	31	76	150
	Fan Motor RAL(A)	0. 32	0.86	1.3
	Fan Motor Capacitor(uf)	1.5	4.0	8.0
	Fan Type-Pipe	Axial fan	Axial fan	Axial fan
	Fan Diameter(inch)	15.8	18.5	19.3
	Defrosting Methord	Auto defrost	Auto defrost	Auto defrost
	Noise Level dB (A)	52	54	59
	Isolation	1	1	1
	Design Pressure High(PSI)	465	465	465
	Design Pressure Low(PSI)	252	252	252
	Outdoor Dimension(W×H×D)(inch)	32×21.75×13	38.75×26.25×15.5	35.75×31.62×17
	Dimension of Package(W×H×D)(inch)	34×24×14.75	40.5×28.25×17	40.5×33×17.5
	Net Weight/Gross Weight(LB)	67.5/77	109/121.5	133/146
	Refrigerant Charge(lb)	R410A/2.38	R410A/4.41	R410A/5.84
Conenection Pipe	Design Length(ft)	24.6	24.6	24.6
	Design Pressure High/Low(PSIG)	465/252	465/252	465/252
	Exrea Refrigerant Charge Per feet above design length(oz/ft)	0.22	0.33	0.33
	Outer Diameter Liquid Pipe(inch)	1/4	1/4	3/8
	Outer Diameter Gas Pipe(inch)	3/8	1/2	5/8
	Max Distance Height(ft)	16.4	16.4	16.4
	Max Distance Length(ft)	49.2	49.2	49.2

Warranty

Soleus International Inc. warrants the accompanying Soleus Air 13 SEER Mini Split Air Conditioner (Models: KFTHP-12-ID/KFTHP-12-0D, KFTHP-18-ID/KFTHP-18-0D and KFTHP-24-ID/KFTHP-24-0D) to be free of defects in material and workmanship for the applications specified in its operation instruction for the period of parts specified below.

5 YEARS FOR COMPRESSOR
1 YEAR FOR OTHER COMPONENTS

This warranty shall not apply to broken or marred cabinets, accessories, knobs, filters or routine maintenance. This warranty does not apply to uncrating, setup, installation, removal of the product for repair or reinstallation of the product after repair.

This warranty does not apply to repairs or replacements necessitated by any cause beyond the control of Soleus International including, but not limited to, any malfunction, defect or failure caused by or resulting from unauthorized service or parts, improper maintenance, operation contrary to furnished instructions, shipping or transit accidents, modification or repair by the user, abuse, misuse, neglect, accident, incorrect power line voltage, fire, flood or other Acts of God, or normal wear and tear.

Warranty service must be performed by a qualified HVAC contractor. Soleus maintains a centralized service network to provide parts and assist in resolving service problems if difficulties are encountered. Soleus agrees to provide service information, sell repair parts and reimburse the dealer /serviceman for parts in accordance with Soleus International's Policies and Procedures.

SOLEUS INTERNATIONAL MAINTAINS THAT ALL WARRANTIES, INCLUDING IMPLIED WARRANTY OR MERCHANTABILITY ARE LIMITED TO THE TERMS AND CONDITIONS SPECIFIED ABOVE. SOLEUS INTERNATIONAL DISCLAIMS ANY LIBILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES AND IN NO EVENT SHALL SOLEUS INTERNATIONAL INC.'S LIABILITY EXCEED THE RETAIL VALUE OF THE AIR CONDITIONER.

This warranty covers only new products purchased from our authorized dealers or retailers. It does not cover internet sales, used, salvaged, or refurbished products.

FOR TECHNICAL SUPPORT AND WARRANTY SERVICE

> Soleus International Inc.
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