# Model 25846 5.8 GHz Cordless Telephone/Answering System User's Guide





## **Equipment Approval Information**

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

#### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA, A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your
- telephone from your line. • If your home has specially wired alarm equipment connected to the telephone line, ensure the
- installation of this product does not disable your alarm equipment. If you have guestions about what will disable alarm equipment, consult your telephone company or a qualified installer. US Number is located on the cabinet bottom

REN number is located on the cabinet bottom

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#### Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform vou of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment. operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

#### Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation This equipment generates, uses, and can radiate radio frequency energy and, if not installed

and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is

- "receiving" the interference). • Reorient or relocate and increase the separation between the telecommunications equipment
- and receiving antenna. • Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

## Installation Hearina Aid Compatibility (HAC)

nis telephone system meets FCC standards for Hearing Aid Compatibility.

#### icensina

Licensed under US Patent 6,427,009

WARNING: TO

**EXPOSETHIS** 

OR MOISTURE.

PREVENT FIRE OF

HAZARD, DO NOT

ELECTRICAL SHOCK

PRODUCT TO RAIN

## FCC RF Radiation Exposure Statement

his equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines

SEE MARKING ON BOTTOM / BACK OF PRODUCT

- Avoid other cordless telephones or personal computers.
- Never install telephone jacks in wet locations unless the jack is specifically
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

### Introduction

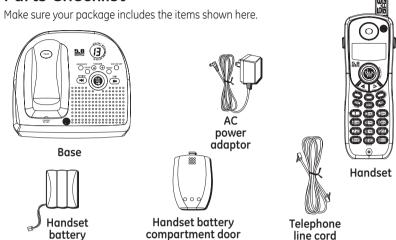


CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

## Before You Begin

## Parts Checklist



#### Telephone Jack Requirements To use this phone, you need an RJ11C type modular telephone

jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

# Wall plat line iack

## **Digital Security System**

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line

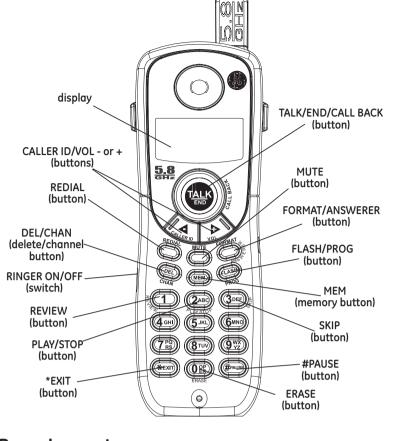
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 5.8 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

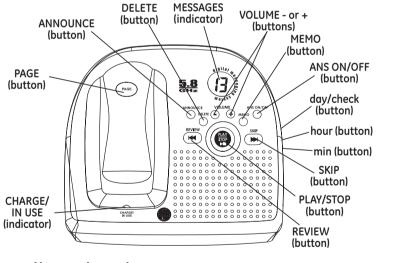
## Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Never install telephone wiring during a lightning storm.
- designed for wet locations.

#### Handset Lavout

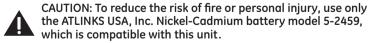


## Base Layout



### Installing the Phone Installing the Handset Battery

#### NOTE: You must connect the handset battery before use.



- 1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- 2. Locate the battery compartment on the back of the handset. 3. Plug the battery pack cord into the jack inside the compartment.
- NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.

# pack PRESS DOWN

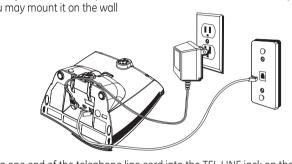
black wire

- 4. Insert the battery pack.
- 5. Close the battery compartment by pushing the door up until it snaps into place.

FIRMLY

## **Base Station**

1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop, or vou may mount it on the wall



- 2. Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.
- 3. Plug the AC power converter into the electrical outlet and the DC connector into the jack on the bottom of the base.
- 4. Set the RINGER switch (on the handset) to **ON**, and place the handset in the base cradle. The charge/in use indicator turns on, verifying the battery is charging.
- 5. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised. CAUTION: Use only the ATLINKS USA, Inc. 5-2512 power adapter



#### that came with this unit. Using other power adapters may damage the unit.

## Wall Mounting

Slip the mounting holes (on the back of the base) over the wall plate posts and slide the unit down into place. (Wall plate not included.)

### Answering System Setup

This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.

• Press the ANS ON/OFF button to turn the answering system on and off. The MESSAGES indicator lights when the answering system is on. The indicator blinks when you have new messages.

## Setting the Voice Prompt Language

The default voice prompt language is English.

To change the answering system's voice prompt language, press and hold the SKIP button for two seconds. The unit announces "SELECCIONADO ESPANOL" (Spanish

NOTE: To change to English, press and hold the SKIP button again for 2 seconds. The unit announces "ENGLISH SELECTED"

NOTE: In remote access mode, the system follows the selected language. The voice prompt language cannot be switched remotely.

## Voice Time/Day Stamp

- 1. Make sure the answering system is **ON**.
- 2. Press and hold the day/check button on the base to set the day of the week.
- 3. Press and hold the hour button on the base to set the hour (a.m. or p.m.). Example: 12AM, 1AM, or 12PM, 1PM.
- 4. Press and hold the min button on the base to set the minute. The time advances in 5-minute intervals, or tap and release to advance in 1 minute intervals.

## Speaker Volume

1. Press the FLASH/PROG button until DEFAULT shows in the display. The default is NO.

#### 2. Use the CALLER ID/VOL (- or +) buttons to select YES or NO. Recording the Outgoing Announcement 3. Press the FLASH/PROG button gagin. You will hear a confirmation tone.

For best results when recording, you should be about nine inches from the microphone, and eliminate as much background noise as possible.

- 1. Make sure the answering system is **ON**.
- 2. Press and hold the announce button on the base
- 3. Begin speaking after you hear the beep.
- 4. Release the button when you finish your announcement
- NOTE: If you choose not to record an outgoing announcement. a default announcement plays instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you

#### Sample Outgoing Announcement

hear the beep.

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

## Reviewing the Announcement

Press and release the ANNOUNCE button to review your outgoing announcement.

## Rings to Answer

Use the RINGS TO ANSWER switch on the bottom of the base to set the number of times you want the phone to ring before the answering system answers the call. You may choose 3 rings, 5 rings, or TOLL SAVER (TS).

NOTE: If you select Toll Saver (TS) the unit answers after the 3rd ring if there are NEW and unread messages, OR the unit answers after the 5th ring if there are NO new and unread messages.

## Telephone Set Up

**Programmable Menus** There are four programmable menus available on the handset: Language, Local Area Code. Ringer Tone and Factory Default. When you program these settings, make sure

### the phone is **OFF** (not in talk mode). Display Language

- 1. Press the FLASH/PROG button on the handset until 1 ENG 2 FRA 3 ESP shows in the 2. Use the CALLER ID/VOL (- or +) buttons on the handset or the handset touch-tone
- pad to select 1. 2. or 3. 3. Press the FLASH/PROG button again.
- NOTE: Press the \*EXIT button once to keep the previous setting and

return to the standby screen. Local Area Code

- 1. Press the FLASH/PROG button until AREA CODE - shows in the display. The default
- 2. Use the handset touch-tone pad to enter the area code.
- 3. Press the FLASH/PROG button again.

NOTE: Press the \*EXIT button once to keep the previous setting and return to the standby screen.

NOTE: To restore the default setting to ---, press and release DEL/ CHAN when AREA CODE shows in the display.

- 1. Press the FLASH/PROG button until RINGER TONE > 1 shows in the display. The default ringer tone is 1.
- 2. Use the CALLER ID/VOL (- or +) buttons on the handset or the handset touch-tone pad to select 1, 2, or 3. 3. Press the FLASH/PROG button again. You will hear a confirmation tone.
- NOTE: Press the \*EXIT button once to keep the previous setting and return to the standby screen.

#### Factory Default As you become familiar with this system, you may prefer to use the system's original

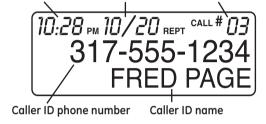
settings. Follow the steps below to return to the factory default settings.

This feature helps locate a misplaced handset.

- 1. Press the PAGE button on the base. The handset beeps for two minutes, and PAGING
- 2. To cancel the page press the TALK/END/CALL BACK button on the handset or the
- PAGE button on the base.

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. number, date, and time.



## Call Waiting Caller ID

vou receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system.

 When you hear the call waiting beep in the handset receiver, press the FLASH/PROG button to put the current call on hold and answer the incoming call. Press FLASH/ PROG again to return to the original call.

### Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer

## Storing CID Records (In CID Memory)

data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

As calls are received and stored, the display is updated to let you know how many calls

### Reviewing CID Records

2. Press the CALLER ID/VOL (-) button to review the newest CID record.

1. Press the MUTE button on the handset. The TALK/END/CALL BACK button flashes. MUTE shows in the display, and the party on the telephone cannot hear your external conversation.

Use the MUTE button during a phone conversation to speak privately and off-line with

NOTE: The default settings are ENGLISH, AREA CODE - - -, and RINGER

NOTE: Press the \*EXIT button once to keep the previous setting and

1. Pick up the handset, and press the TALK/END/CALL BACK button.

3. When finished, press the TALK/END/CALL BACK button again to hang up.

1. Dial the phone number first, then press the TALK/END/CALL BACK button.

2. When finished, press the TALK/END/CALL BACK button again to hang up.

NOTE: If you make a mistake press the DEL/CHAN button to

NOTE: The TALK/END/CALL BACK button is disabled when the

2. When finished, place the handset back in the cradle, or press the TALK/END/

IMPORTANT: Because cordless phones operate on electricity, you

should have at least one phone in your home that isn't cordless in

When the handset is **ON** (in TALK mode), the charge/in use indicator on the base is lit.

2. Press the REDIAL button to redial the last number you called (up to 32 digits). If you

get a busy signal, and want to keep dialing the number, press REDIAL to dial the

Use the FLASH/PROG button on the handset to activate custom calling services, such

as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK/END/CALL BACK button to activate custom

When the phone is ON, press the CALLER ID/VOL (- or +) buttons to adjust the volume of

There are four settings to choose from. VOL 1 is the minimum volume level and VOL 4

Press the \*EXIT button on the handset to exit a menu function and return to the

calling services such as call waiting, or you'll hang up the phone.

During an incoming call, the charge/in use indicator on the base flashes.

1. Press the TALK/END/CALL BACK button on the hands et.

the handset's earpiece to a comfortable listening level.

2. When you hear a dial tone, dial a telephone number.

backspace and erase the wrong number(s).

1. Pick up the handset, and press the TALK/END/CALL BACK button.

return to the standby screen.

Telephone Operation

Makina a Call

Answering a Call

CALL BACK button again.

In Use Indicator

Redial

Flash

Volume

is the maximum.

standby screen.

Mute

a third party.

number directly.

the event of a power failure.

handset is in

the cradle.

2. Press MUTE when finished.

## Ringer On/Off Switch

The handset ringer switch may be set to **ON** or **OFF.** If the switch is off, the unit does not ring.

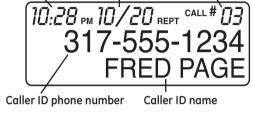
## Paging the Handset

- shows on the handset's display.

NOTE: You may still page the handset with the ringer off.

## Caller ID (CID)

This information can include the phone number, date, and time; or the name, phone



## Provided you subscribe to Call Waiting Caller ID service from your phone company; if

If you are not at home or cannot answer, your telephone's Caller ID memory stores the

have been received. To scroll CID records:

1. Make sure the phone is **OFF** (not in talk mode).

3. Press the CALLER ID/VOL (+) button to review the oldest CID record first

Dialing a CID Number

1. Make sure the phone is **OFF** (not in talk mode).

2. Use the CALLER ID/VOL (- or +) button to display the desired record. 3. Press the TALK/END/CALL BACK button. The number dials automatically

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously

pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the FORMAT/PROG button to adjust the number, and try again

#### Use the VOLUME (-/+) buttons to adjust speaker volume on the base to a comfortable level. L1 is the minimum speaker volume and L8 is the

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#### Storing CID Records in Internal Memory You may also store CID information in the phone's internal memory

NOTE: It is important that you format CID records correctly BEFORE

storing in internal memory as you cannot reformat CID records stored in memorv.

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the CALLER ID/VOL (- or +) button to scroll to the desired CID record.
- 3. Press the MEM button. 4. Use the touch-tone pad to enter a memory location (0-9) to store the number in that
- memory location. You will hear a confirmation tone NOTE: If the memory location is occupied, REPLACE MEMO? is

displayed, and you must confirm replacement by pressing the MEM

NOTE: Press the \*EXIT button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is nonnumeric, the unit will not allow this record to transfer to the internal user memory. The handset will display UNABLE TO STORE.

### To Replace a Stored CID Record

- 1. Repeat steps 1 through 3 in Storing CID Records in Internal Memory, After you enter the memory location, REPLACE MEMO? shows in the display.
- 2. Press the MEM button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

### Deleting a CID Record

1. Make sure the phone is **OFF** (ot in TALK mode)

- 2. Use the CALLER ID/VOL (- or +) button to display the CID record you want to delete. 3. Press DEL/CHAN. The display shows DELETE CALL ID?
- 4. Press DEL/CHAN again to erase the record and the next Caller ID record shows in the
- display. You will hear a confirmation tone.

NOTE: Press the \*EXIT key to return to the standby mode.

## **Deleting All CID Records**

1. Make sure the phone is **OFF** (not in TALK mode).

- 2. Use the CALLER ID/VOL (- or + ) button to display any Caller ID record.
- 3. Press and hold the DEL/CHAN button until DELETE ALL? shows in the display
- 4. Press DEL/CHAN gagin to erase all records. You will hear a confirmation tone. The display shows NO CALLS.

NOTE: Press the \*EXIT key to return to the standby mode.

Each handset can store up to ten 24-digit numbers with up to 15-character names in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

## Storing a Name and Number in Memory

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the MEM button.
- 3. Press the desired memory location (0 through 9) or use cid/vol (+ or ) to scroll to the desired memory location.

NOTE: If the memory location is occupied, the memory location number and stored name and telephone number shows in the display. If the memory location is empty, EMPTY shows in the display.

- 4. Press the MEM button again. The display shows ENTER NAME.
- NOTE: If you don't want to enter the name, skip step 5

5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T: press the 4 key twice for the letter H.

#### NOTE: If you make a mistake press the DEL/CHAN button to backspace and erase the wrong character(s) or number(s).

- 6. Press the MEM button to save the name. The display shows ENTER TEL NUMBR. 7. Use the touch-tone pad to enter the telephone number you want to store (up to
- NOTE: The system treats PAUSES as delays or spaces in the dialing

## sequence.

8. Press MEM again to store the number. You will hear a confirmation tone.

## Storing the Last Number Dialed

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the REDIAL button.
- 3. Press the MEM button to store the number. You will hear a confirmation tone.

### To replace an old number with a new redial number:

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory. 2. Press the REDIAL button.
- 3. Press the MEM button, and REPLACE MEMO? shows in the display.
- 4. Press the MEM button again to replace the old number with the new number. You will hear a confirmation tone.

# Inserting a Pause in the Dialing Sequence of a

If a pause is needed to wait for a dial or access tone, press the #PAUSE button to insert a delay in dialing sequence of a stored number (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) pause shows in the display as a P, and each pause counts as one digit in the dialing sequence.

### Changing a Stored Number

- 1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- 2. Press the MEM button, and REPLACE MEMO? shows in the display.
- 3. Press the MEM button to store the number. You will hear a confirmation tone.

## Reviewing and Deleting Stored Numbers

- 1. To review stored numbers, press the memory button, and use the CALLER ID/VOL (- or +) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).
- 2. When the data shows in the display, press the DEL/CHAN button. The display shows DFI FTF?
- 3. Press DEL/CHAN again to delete the data. The display shows DELETED.

### Dialing a Stored Number

- 1. Make sure the phone is **ON** by pressing the TALK/END/CALL BACK button. 2. Press the MEM button.
- 3. Press the memory location (0-9). The number dials automatically. - OR -
- L. Make sure the phone is **OFF** (not in TALK mode). Press the MEM button.
- 3. Use the touch-tone pad or the CALLER ID/VOL ( or + ) button to scroll to the number you want to dial.
- 4. Press the TALK/END/CALL BACK button. The number dials automatically.

## Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

The Number For	Memory Location	
Long distance access number	7	
Authorization code	8	
Frequently called long distance number	9	

2. Press the MEM button and then press 7

- 3. When you hear the access tone, press the MEM button and then press 8. 4. At the next access tone, press the MEM button and then 9.
- TIP: Wait for the access tones before pressing the next Memory button, or your call may not go through.

## Answering System Operation

This section discusses the buttons and features on the answering system.

## Messages Indicator

1. Make sure the phone is **ON** (in talk mode).

The messages indicator shows you how many messages you have received, and the indicator blinks when new messages are received. The ANS ON/OFF button must be **ON** in order for the messages indicator to work.

#### Screening Calls from the Base 1. Wait for the caller to begin leaving a message (to determine who is calling).

- 2. To speak to the caller, pick up the handset, and press the, TALK/END/CALL BACK

The answering system automatically stops recording when you activate the handset or pick up an extension phone. TIP: Make sure the volume on the base is set loud enough to hear

### Message Playback

your incoming calls.

The messages indicator on the base lets you know when you have messages. To play messages, press PLAY/STOP.

While a message is playing, you may do the following:

- Press PLAY/STOP to stop the message playback.
- Press and release REVIEW to restart the current message; continue pressing and releasing REVIEW to review previous messages.

#### Press and release SKIP to go to the next message Memory Ful

When the answering system memory is full, the system answers after 10 rings. You should erase some messages so the answering system may record new messages.

### Erasing Messages

You may erase messages three ways: one message at a time from the base; all messages from the base; or one message at a time from the handset or a phone in

#### 1. To erase one message at a time from the base:

- Press PLAY/STOP. The message plays. Press and release the DELETE button
- 2. To erase all reviewed messages from the base:
- Press and hold the DELETE button until the unit beeps.
- 3. To erase a message from the handset:
- Press FORMAT/ANSWERER button to enter into the handset remote access operation.
- Press PLAY/STOP on the handset (the 2 button). The message plays.
- Press ERASE (the 0 button) to erase the message during message playback.

#### NOTE: Erased messages cannot be restored. Leavina a Memo

- Use the memo feature to leave a message.
- 1. Press and hold the MEMO button on the base. You must hold the button until you finish recording the memo.
- 2. Begin speaking after you hear the beep.
- 3. Release the MEMO button when finished.

#### **Advanced Features Channel Button**

move to the next clear channel.

While talking on the phone, you might need to manually change the channel in order to reduce static caused by appliances, such as baby monitors, garage door openers, microwave ovens, or other cordless phones. Press and release the DEL/CHAN button to

#### Remote Access

You may access the answering system with the cordless handset or from any tone-dial compatible telephone.

## **Cordless Handset**

- 1. Press the FORMAT/ANSWERER button to access the answering system.
- 2. Use the corresponding handset keys just like you would use the base buttons (see "Answering System Setup"). The button functions are located on the handset above each number key. For example, to play messages:
- Press the FORMAT/ANSWERER button. The display shows ANSWERER REMOTE.
- Press 2 (PLAY/STOP).
- When you are finished listening to your messages, press the FORMAT/ANSWERER button again.

## Screening Calls from the Handset

Use the handset to screen calls even when you can't hear the answering system. When the answering system picks up:

1. Press the FORMAT/ANSWERER button to access the answering system.

waits for you to enter the 3-digit security code. If you don't enter the security code

- 2. Listen as the caller leaves a message.
- 3. Press the TALK/END/CALL BACK button to speak to the person or press the FORMAT/ ANSWERER button to stop screening the call.

#### Memory Full When answering system memory is full, the system answers after 10 rings, beeps and

within 10 seconds, the phone hangs up. You should erase some messages so the answering system can record new messages. NOTE: The unit also answers after the 10th ring if it is turned off. To

#### access the answering system, enter your 3-digit security code after you hear the been. Accessing the Answering System from Another

You can access your answering system from any touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

- 1. Dial the telephone number to which the answering system is connected to
- 3. Follow the voice menu to use the answering system's remote functions.

2. Enter the security code after you hear the tone.

he remote feature lets you perform the following functions:		
То	Press this Button	
Review message	1	
Play back messages	2	
Stop message playback	2	
Erase message	0 (during message playback)	
Skip message	3	
Turn off/on answerer	4	
Review voice menu options	7	

TIP: You can bypass the outgoing announcement by pressing any numbered key on the touch-tone pad while the announcement is playing. Then, you can enter your security code to access the answering system.

## Changing the Security Code

3. Enter the new 3-digit security code.

The default security code for accessing the answering system from another location is 123. You must use the handset to change the security code. With the phone OFF (not in TALK mode), follow these steps:

- 1. Press the FORMAT/ANSWERER button to display ANSWERER REMOTE. 2. Press the \*EXIT button.
- 4. Press the \*EXIT button again. The unit announces the new code, pauses, beeps, and then announces the menu options again

## Chanaina the Battery

Make sure the telephone is **OFF** (not in TALK mode) before you replace battery.

- 1. Remove the battery compartment door.
- 2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset 3. Insert the new battery pack and connect the cord to the jack inside the battery

NO DATA

**EMPTY** 

NO CALLS

CALL WAITING

ANSWERER

0-59

and use the system.

CL (blinking)

An (blinking)

F (blinking)

Six bars (blinking)

LA (Line Access)

**Handset Sound Signals** 

A long warbling tone (with ringer on)

Troubleshooting Tips

telephone company to receive CID information

**Cordless Phone Solutions** 

Make sure the battery is properly charged (16 hours).

Check or repeat installation steps:

wiring or local service.

may need to be charged.

Handset does not ring

Check for dial tone.

Change channels.

Charge the battery

Three short beeps (several times)

Single beep every 7 seconds

**Caller ID Solutions** 

Caller ID Error Message

No dial tone

REMOTE

- compartment. 4. Put the battery compartment door back on.

which is compatible with this unit.

5. Place handset in the base to charge. Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised. CAUTION: To reduce the risk of fire or personal injury, use only

the ATLINKS USA, Inc. Nickel-Cadmium battery model 5-2459.

## **Battery Safety Precautions**

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury. • To reduce the risk of fire or personal injury, use only the **Nickel-Cadmium**
- battery listed in the User's Guide. Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
  - NOTE: The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are

participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information Ni-Cd or contact your local recycling center

## Display Messages

ERROR

LOW BATTERY

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The following messages shows the status of the phone, provides Caller ID information, • Charge the battery (for 16 hours). Or replace the battery or helps you set up and use your phone Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the power converter from the outlet and plug it in again

Caller information is interrupted during transmission, or

#### • You must be subscribed to the standard Name/Number Caller ID service from your local the phone is excessively noisy. ENTER TEL NUMBR Prompt telling you to enter a telephone number in one of the 10 memory locations.

ENTER NAME Prompt telling you to enter the name for one of the 10 memory locations.

**DELETE ALL?** Prompt asking if you want to erase all Caller ID records. DELETE CALL ID? Prompt asking if you want to erase a

Prompt confirming the Caller ID record is erased. DELETED END OF LIST Indicates that there is no additional information in Caller ID memory.

NEW Indicates call or calls have not been reviewed. The incoming call is from an area not serviced by UNKNOWN NAME/ CALLER/NUMBER Caller ID or the CID information was not sent. PAGING FROM BASE Indicates the page button on the base is pressed.

Caller ID record.

**BLOCKED CALL** The caller's number is blocked from transmission **BLOCKED NAME** The caller's name is blocked from transmission. CID information is interrupted during transmission, or INCOMPLETE DATA the phone line is excessively noisy.

LINE IN USE Indicates the telephone line is in use. SEARCHING Indicates the handset is searching for the base. **OUT OF RANGE** Indicates the handset is too far away from the base Move closer to the base. LONG DISTANCE Indicates the CID record is a long distance number.

> Indicates the battery needs to be charged. Repeat call message. Indicates that a new call from the same number was received more than once.

No Caller ID information was received with the call.

Memory Dialing doesn't work

Can't hear messages, beep, etc.

Time/Day setting stuck at 12 a.m Mon.

Incoming messages are incomplete

Won't respond to remote commands

• Make sure to enter the correct security code.

Atmospheric conditions, such as strong storms.

• Baby monitor is using the same frequency.

• Microwave oven is using the same frequency.

• Make sure answering system is turned on.

Adjust speaker volume.

· Set the time clock

Answers on 10th ring

message.

Aluminum siding.

Foil backing on insulation.

Handset battery is low

You're out of range of the base.

• Did you program the memory location keys correctly?

**Answering System Solutions** 

• Answering system memory may be full. Erase some messages.

Answering system memory is full. Erase some messages.

Causes of Poor Reception

• Base is installed in the basement or lower floor of the house.

• Base is plugged into AC outlet with other electronic devices.

• An extension phone may have been lifted as a message is received.

You may have accidently pressed the PLAY/STOP button during playback and stopped the

• You must use a tone-dial phone. This phone does not support pulse (rotary) dialing.

• Did unit hang up? If you take no action for a period of time, it automatically hangs up.

Heating ducts and other metal construction that can shield radio signals.

• You're too close to appliances such as microwaves, stoves, computers, etc.

• Did vou follow proper dialing sequence?

Indicates a memory location is vacant

Indicates no calls have been received.

Indicates a call is waiting on the line.

Indicates the total number of messages.

The voice time/day stamp needs to be set

The system is recording a memo or an announcement

Meaning

Signals an incoming call

Low battery warning

Page signal

accessed remotely

The following messages show the status of the answering system or help you set up

Answering system is turned off.

The system is answering a call.

Answering system memory is full.

• The unit displays this message if it detects anything other than valid Caller ID information

• Connect another phone to the same wall jack; if it doesn't work, the problem might be you

The handset should beep when you press the TALK/END/CALL BACK button, and the charge/in

use indicator on the base should be lit when the handset rests in the cradle. If not, the battery

on the line, or that an invalid message has been sent from the telephone company.

Make sure the base power cord is connected to a working electrical outlet.

Make sure the telephone line cord is connected to the base and the

• The handset may be out of range of the base. Move closer to the base.

• Place the handset in the base for at least 20 seconds to reset the unit.

The handset may be out of range of the base. Move closer to the base.

• The handset may be out of range of the base. Move closer to the base.

You may have too many extension phones on your line. Try unplugging some phones.

• Relocate the base. Make sure the base is not plugged into an outlet with another household

Make sure the battery pack (in the handset) is properly installed

• Make sure the RINGER switch on the handset is turned to ON.

You experience static, noise, or fading in and out

during the silent period after the first ring. This message indicates either the presence of noises

External line remote answering system.

Answering System Display Messages

Indicates the answering system is being

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
- Clean charging contacts on handset and base with a soft cloth or an eraser.
- See solutions for "No dial tone."
- Replace battery.
  - For how long after your purchase:

shipment to the rental firm, whichever comes first.) What we will do:

warranty for the remainder of the original product's warranty period.

- product. We recommend using the original carton and packing materials
- product is within the warranty period must be presented to obtain warranty service." For rental firms proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to
  - ATLINKS USA, Inc. c/o Thomson 11721 B Alameda Ave.
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty. • Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or
- instructions and user controls. Any additional information, should be obtained from your Installation and setup service adjustments.
- Ratteries
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Product Registration

- **General Product Care** To keep your telephone working and looking good, follow these guidelines: • Avoid putting the phone near heating appliances and devices that generate electrical noise (for
- example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture. Avoid dropping the unit and other rough treatment
- Clean with a soft cloth. • Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

• Periodically clean the charge contacts on the handset and base with a soft cloth.

customer service at 1-800-448-0329. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is This product may be serviced only by the manufacturer or its authorized service agents. Changes

If trouble is experienced with this equipment, for repair or warranty information, please contact

or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at 1-800-448-0329.

Manager, Consumer Relation

Attach your sales receipt to the booklet for future reference or jot down the date this product was

Or refer inquiries to: ATLINKS USA, Inc.

P O Box 1976 Indianapolis, IN 46206

> purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Limited Warranty

#### What your warranty covers:

- Defects in materials or workmanship
- One year, from date of purchase.

- (The warranty period for rental units begins with the first rental or 45 days from date of

• Provide you with a new or, at our option, a refurbished unit. The exchange unit is under

- Properly pack your unit. Include any cables, etc., which were originally provided with the
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the
  - Socorro, Texas 7992
- A new or refurbished unit will be shipped to you freight prepaid.
- What your warranty does not cover: • Customer instruction. (Your Owner's Manual provides information regarding operating
- Damage from misuse or neglect.
- Acts of nature, such as but not limited to lightning damage.
- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for

#### warranty coverage

Limitation of Warranty: THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT

state to state.

- ALL OTHER WARRANTIES EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTARII ITY OR FITNESS FOR A PARTICLII AR PLIRPOSE) ARE HERERY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA. INC. ITS AGENTS OR EMPLOYEE
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OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITE!

Some states do not allow the exclusion nor limitation of incidental or consequential damages,

#### TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. How state law relates to this warranty:

- or limitations on how long an implied warranty lasts so the above limitations or exclusions may • This warranty gives you specific legal rights, and you also may have other rights that vary from
- If you purchased your product outside the USA: • This warranty does not apply. Contact your dealer for warranty information

## Accessory Information

MODEL NO. 5-2459 andset Replacement Battery C Power adaptor

o place order, have your Visa. MasterCard, or Discover Card ready and call toll-free 1-800-338-0376. A shipping and handling fee will be charged upon ordering. We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.

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