IDTV User Guide



Model No 19-251







IMPORTANT GUARANTEE INFORMATION

Congratulations on purchasing this television. We hope you have many years of trouble free enjoyment from your purchase.

Your product is covered under the manufacturers guarantee for 12 months from date of purchase.

In the event of a fault being diagnosed, please refer to the frequently asked questions/ troubleshooting section at the rear of this user guide.

If you are still unable to remedy the fault, try resetting the TV to factory settings, (details in this user guide) or contact the helpline.

In the event that a fault is diagnosed, the helpline will arrange to collect the TV from your home or work address, return it to our service centre, repair the item and then return it to you.

If we believe we cannot offer a permanent repair, we will replace the item.

Sky Media UK LTD – Helpline Information

Telephone UK 0871 2000 463, ROI 01443 3940

Email: service@skymediauk.co.uk

Web support: www.skymediauk.co.uk

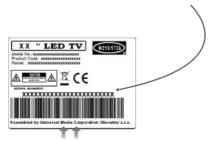
The telephone opening hours are Monday to Friday 8.30am to 6pm, Saturday 9am - 5pm.

You must retain all packaging materials, in addition to your proof of purchase/receipt, as you will need these in the event of warranty/service support.

This guarantee is in addition to and does not affect your statutory rights.

If you need to call the helpline, you will need the following information.

1) Model Number	(You can find this on the rear of the TV)
2) Date of purchase	(You can find this on your sales receipt)
3) Serial Number	(You can find this on the rear of the TV)



EXAMPLE OF LABEL ON REAR OF TV



16CH III.Ca

IMPORTANT SAFETY INSTRUCTIONS



Please read these instructions. All the safety and operating instructions should be read before the appliance is operated.

Warnings

- To reduce the risk of fire, electric shock or damage to the television, do not expose it to dust, rain or moisture, or place any objects filled with liquids on or near the television.
- Do not place the television in a confined space, ensure that nothing can obstruct the ventilation openings at the rear of the television.
- Dispose of this television and any components including batteries in an environmentally friendly manner. If in doubt, please contact your local authority for details of recycling.
- To prevent spread of fire, keep candles or other open flames away from this product at all times



Safety

- For your safety, this appliance is fitted with a fused moulded 3 pin mains plug. Should
 the fuse need to be replaced, ensure that any replacement is of the same amperage and
 approved with the BSI mark.
- Never try and replace the mains plug unless you have adequate qualifications and are legally authorised to do so. In the event that a replacement Mains cable is required, contact the manufacturer for a suitable replacement.
- Never use the television if it is damaged in any way.
- Always place the television on a flat level surface avoiding anywhere which may be subject to strong vibration.
- Ensure the television is not placed on top of the power cable as the weight of the television may damage the cable and cause a safety hazard.
- Never place mobile phones, speakers or any other device which may cause magnetic or radio interference with the television. If interference is apparent, move the device causing the interference away from the television.

Maintenance

- To clean this unit, wipe with a soft, dry cloth. If the surfaces are extremely dirty, use a soft cloth dipped in a soap and water solution or a weak detergent solution.
- Use eyeglass cleaner to remove stubborn dirt from the LCD/LED Screen.
- Never use alcohol, paint thinner or benzene to clean this unit.
- Before using a chemically treated cloth, read the instructions that came with the cloth carefully.

CAUTION: If water or other liquid enters the television through the display panel surface, a malfunction may occur.

Mild detergent

Packaging

- The safest way to transport your item is in the original box/packaging please save your packaging for this.
- You will need original box/packaging in the event of warranty/service repair or support. We are unable
 to carry out warranty/service if you are unable to package it correctly.







IMPORTANT SAFETY INSTRUCTIONS



Please read these instructions. All the safety and operating instructions should be read before the appliance is operated.

Important Information Regarding Use of Video Games, Computers, Captions or Other Fixed Image Displays

The extended use of fixed image program material can cause a permanent "shadow image" on the LCD panel.

This background image is viewable on normal programs in the form of a stationary fixed image. This type of irreversible LCD/LED panel deterioration can be limited by observing the following steps:

- 1. Reduce the brightness/contrast setting to a minimum viewing level.
- 2. Do not display the fixed image for extended periods of time.
- 3. Turn the power off when not in actual use.

Examples of images that you need to watch out for are as follows (this is not an exhaustive list):

- TV Channel Logos: e.g. Shopping channel logos and pricing displays-especially if they are bright and stationary. Moving or low-contrast graphics are less likely to cause ageing of the screen.
- Time Displays
- · Teletext: Do not view a stationary page for long period of time
- TV/DVD Menus: e.g. Listings of DVD disk content
- Pause Mode: Do not leave the TV in pause mode for long periods of time, e.g. When watching DVDs or videos

Important - Once 'shadow image/screen burn' occurs, it will never disappear and is not repairable under warranty.

How do I dispose of this product?

UK: Waste electrical products should not be disposed of with household waste. Separate disposal facilities exist. For your nearest facilities, please see www.recycle-more.co.uk or in store for details.

ROI: Waste electrical products should not be disposed of with household waste. Separate disposal facilities exist. Check with your Local Authority or retailer for recycling advice.

Batteries

- Observe the correct polarity when inserting batteries.
- Do not use different types of batteries together or mix old and new batteries.
- Dispose of batteries in an environmentally friendly way.
- Certain regions may regulate the disposal of batteries.
 Please consult your local authority.











CONTENTS

Manufacti	irers Guarantee Information	3
Important	Safety Instructions	4-5
What is in	cluded in the box	8
Attaching/	Detaching the stand and wall mounting	9
Getting St	arted - Initial Set Up	11
TV Button	s and Input Source Menu	12
Remote Co	ontrol	13
Connectio	ns	14-15
TV Menu (Operation Channel Menu Picture Menu Sound Menu Time Menu Feature Menu Setup Menu	16 17 18 19
PC Operat	ion	22-23
,	Guide / USB Record	
General In	formation	26 27 28





WHAT IS INCLUDED IN THE BOX

Accessories

Included with this TV are the following accessories:





1 x Quick Start Guide



1 x Stand



1 x RF Cable



1 x Remote Control



2 x AAA Batteries



1 x TV



1 x 3.5mm to component adaptor cable

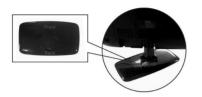


Please save your packaging as you will need this in the event of warranty/service repair or support. We are unable to carry out warranty/service if you are unable to package it correctly. The safest way to package your item in the event of warranty/service repair is in it's original box/packaging.

ATTACHING/DETACHING THE STAND

Attaching the Stand

1) Insert the TV into the stand at 45 degrees



2) Twist the TV into the CLOSE position until it clicks into place



Detaching the Stand

- 1) To remove the base, press close button and rotate 45 degrees.
- 2) Remove the 4 screws highlighted



IMPORTANT - Before drilling any holes in the wall ensure you are not drilling where there could be any electric wires, water or gas pipes.

Wall mounting the TV

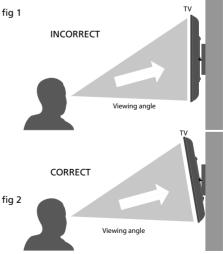
This television requires a VESA 100 wall mount, or equivalent.

- 1) Remove the four screws highlighted below.
- 2) The wall mount can now be easily attached to the mounting holes on the rear of the TV. These holes are indicated in the picture below.



For optimum viewing, if wall mounting the TV higher than eye level, the TV should be tilted downwards so that the TV's screen is 'face on'. See fig 1 and 2

Important – If wall mounting this TV, only use the screws already provided in the wall mounting holes. Using other screws which are longer could cause irreparable damage to internal parts.









GETTING STARTED - INITIAL SET UP

1) Using the RF cable supplied, connect the TV to the TV Aerial wall socket (Fig A)

2) Connect the power cable to the Electrical outlet (Fig B)



3) Insert the batteries supplied into the Remote control and press the Standby button to power on the TV



4) You will now be welcomed with the initial set-up screen.

If it does not appear, on the remote control, please press [MENU] then 8-8-8-8 and the menu will appear.

Press OK on the remote control and tuning will start.



5) After tuning the following screen will appear.

Auto Tuning Status

Analogue Channels found ...

Digital Channels found ...

Radio Channels found ...

Data Channels found ...

Congratulations, You have completed the tuning process. Press OK to Exit.

Hote I found at the diameter were found, please by your I want to see the process of the experiment of the process of the experiment of the process of the process



If you are missing channels, the reason for this is likely to be signal strength, you should consider connecting signal booster and re-tuning the TV.

As part of our ongoing development to reduce power consumption, we have added an extra function to this Television called 'Ecohome' (you will see this during the first time installation set up). Power consumption using the Ecohome function is approximately 15% lower than some other modes. The picture brightness is reduced using the Ecohome function. If this function is not suitable for your viewing environment, you can select other modes as necessary. (Please note, 'Professional' mode is for optimum default picture settings, however, power consumption is approximately 15% higher than 'Ecohome' mode)

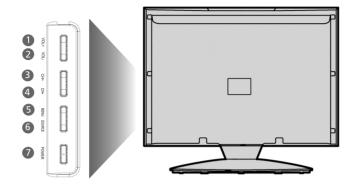
Please refer to the user guide section 'Picture settings' in order to change the mode to one that maybe more suitable for your environment. There is also a shortcut button on the remote control called 'P-Mode' should you wish to change to another mode.







TV BUTTONS & SOURCE MENU

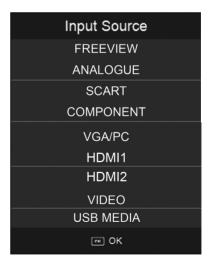


Volume up and menu right
Volume down and menu left
Programme / channel up and menu up
Programme / channel down and menu right
Display Menu / OSD
Display the input / Source menu
Standby power On/Off

Choosing Mode Input/Source

To switch between the different input/connections.

- A) Using the buttons on the remote control:
- 1) Press [SOURCE/ AV] The source menu will appear
- 2) Press [V] or $[\Lambda]$ to select the input you require.
- 3) Press [OK]
- B) Using the buttons on the Television:
- 1) Press [SOURCE]
- 2) Scroll up / down using CH+/ CH- buttons to the input/source you require
- 3) Press Vol+ to change input/source to the one selected.







Only operate when a USB key is inserted

REMOTE CONTROL

STANDBY - Switch on TV when in standby or vice versa

MUTE - Mute the sound or vice versa

TV/RADIO - Switch to Freeview and switch between TV and radio in Freeview mode

TV GUIDE - Opens the 7 Day TV Guide (Freeview mode)

ATV - Switch to analogue TV source

USB - Switch to USB Source



S.MODE - Scrolls through sound mode options

P.MODE - Scrolls through picture mode options

(w)- To restart the current chapter

- To advance forward to the next chapter - To stop the playback

(4)- To play in fast rewind mode

To play in fast forward mode
 To play/pause



SOURCE/AV - To display the input/source menu

INFO - Press once for now/next channel information Press twice for programme information about current programme

(▲/▼/◀/►/ OK) - Allows you to navigate the on-screen menus and adjust the system settings to your preference

MENU - To display OSD menu

EXIT - To exit all menus

NUMBER BUTTONS - 0 - 9 to select a TV channel directly.

- To return to the previous channel viewed

FAV - To display favourites menu



VOL ▲/▼ - To increase / decrease the sound level

SUBTITLE - To switch the dialogue at the bottom of the screen (on/off)

ASPECT - To switch the screen between the different picture formats

AUDIO - To change the audio language (if available) SLEEP - Press repeatedly to cycle through the sleep options

CH ▲/▼ To increase or decrease the channel being watched



TEXT - Teletext mode* - To enter Teletext

INDEX - Teletext mode* - To display the index page REVEAL - Teletext mode* - To reveal or hide the hidden words. DISPLAY - To switch off the screen when listening to radio

SIZE - Teletext mode* - To change the display size in Teletext mode

HOLD - Teletext mode* - Hold current page which is displayed



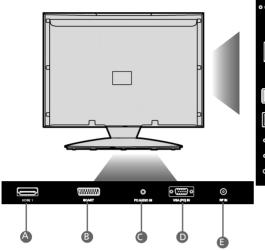


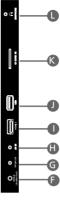


^{*} Teletext function is only available in analogue

Connections

CONNECTIONS

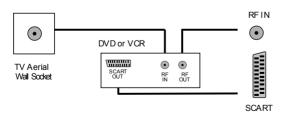


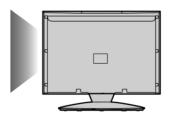


A	HDMI 1	HDMI input
	TIDIVII I	Tibivii ilipat
B	SCART	SCART input
(VGA(PC) Audio In	3.5mm PC audio input
D	VGA(PC)	VGA-PC input
(3)	RF IN	RF / TV Aerial Input
(3)	COAX Audio Out	Digital Coax output
G	Component HD	Component HD Input (3.5mm cable required)
•	VIDEO	Video and Audio input for Video&Component
•	HDMI 2	HDMI input
0	USB	USB port
•	CI CARD IN	Common Interface Card Input
•	HEADPHONES	3.5mm Headphone output

Connecting a DVD Player/Recorder, Video Recorder or Cable/Satellite Box

TVs Input/Source should be set to SCART

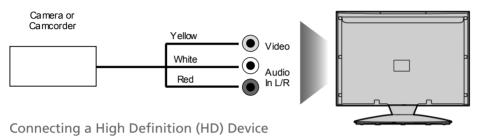




CONNECTIONS

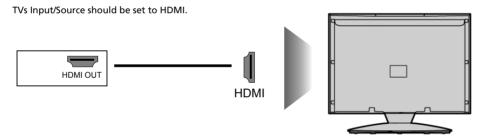
Connecting a Camcorder, Camera or Games Console

TVs Input / Source should be set to Video



Option 1 - via HDMI to HDMI cable

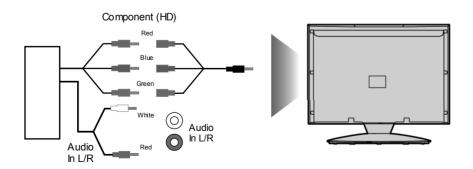
A HDMI cable can output both video and audio and enables you to enjoy digital-quality video and audio with minimal loss of quality.



Option 2 - via Component cable

If you are supplied with a cable from the device which has RED, GREEN, BLUE, RED & WHITE connectors you must connect via Component (for picture) and by phono cable (for sound).

TV Source should be set to Component.







CHANNEL MENU





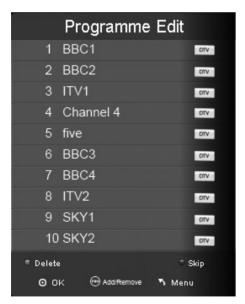
To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Auto Tuning - Allows you to retune the television for all digital channels, digital radio stations and analogue channels.

Freeview Manual Tuning- Allows you to manually tune your digital signal Analogue Manual Tuning - Allows you to manually tune your analogue signal Programme Edit - Allows you to delete, skip and add favourite channels.









PICTURE MENU





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll $\Delta \nabla \triangleright \blacktriangleleft$ buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Picture Mode - Choose from the following presets

	31
Standard	Default settings
Dynamic	Recommended settings for fast moving pictures
Mild	Set to be lighter in colour and less bright
Personal	Lets you manually alter all the settings
Ecohome	15% less power consumption

Contrast - Switch the balance between black and white

Brightness - Increase or decrease the brightness of the picture

Colour - Increases the colour from black and white

Tint - Lets you increase or decrease the level of tint within the picture

Sharpness - Increase or decrease the sharpness of the picture

Colour Temperature - Choose from the following presets

Normal	Default settings
Warm	Increases red within the picture
Cool	Increases blue within the picture

Noise Reduction - Choose from the following presets

Noise Reduction - Choose from the following presets		
Off	Turns noise reduction off	
Low	Minor system adjustment	
Middle	Medium system adjustments	
High	Maximum system adjustments	
Default	Default settings	

Tip: If you do not press any buttons for 10 seconds, the menu will automatically exit. You can change the length of time before the menu exits automatically - see 'Menu Duration' section.







SOUND MENU





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Sound Mode - Choose from the following presets

Standard	Default settings
Music	Emphasises music over voices
Movie	Provides live and full sound for movies
Personal	Selects your personal sound settings
Sports	Emphasises sound for sports

Tip: Treble and bass levels can only be adjusted when the sound mode 'Personal' is selected.

Treble - To adjust the amount of high frequency within the sound

Bass - To adjust the amount of low frequency within the sound

Balance - To switch the sound between the left and right speakers

Auto Volume Level (AVL) - When 'on' is selected, the volume will stay at a constant level regardless of input/source

Digital Output - This is the digital COAX Audio output. Choose from the following options:

Off	Off
Auto	Selects the best settings automatically
PCM	Select this option if you are connecting to a Stereo Hi-fi via coax cable (Pulse-code modulation (PCM) is a digital representation of an analogue signal)

AD Volume - Increase or decrease the overall volume







TIME MENU





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll $\begin{tabular}{l} A V $\begin{tabular}{l} A $\end{tabular} $\end{tabular} \begin{tabular}{l} A $\end{tabular} $\end{tabular} \begin{tabular}{l} A $\end{tabular} \begin{tabul$

To exit this menu at anytime, press [EXIT] button.

Clock - Set the date and time

Off Time - Allows you to set a specific time for your TV to turn off

On Time - Allows you to set a specific time for your TV to turn on, the channel it will then display, the source it will be on and also the volume. This function can then be toggled to repeat every day or a certain day.

Time Zone - Change your current time zone

Sleep Timer - Lets you set the sleep timer so the television automatically switches off after a set amount of time. Off -> 10min -> 20min -> 30min -> 60min -> 90min -> 120min -> 180min -> 240min

Auto standby - Toggle the Function on and off







FEATURE MENU





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Schedule List - Lists your programme reminders

CI Information - Pay per view services require a "smartcard" to be inserted into the TV.

If you subscribe to a pay per view service the provider will issue you with a 'CAM' and a "smartcard". The CAM can then be inserted into the COMMON INTERFACE PORT (CI Card In).

System Lock - Allows you to lock or unlock the menu. You will be asked to enter a 4 digit password use the ◀ button to quit the password input. Use the ▶ button to clear. Default password is 0000







SETUP MENU





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll \blacktriangle any settings press [OK] button.



Displays the 4:3

picture in its

To exit this menu at anytime, press [EXIT] button.

Menu language - Allows you to change the language of the menu

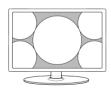
Aspect Ratio - Within the UK the picture format varies depending on the channel/broadcast. There are a number of different options to best meet your needs

Automatically displays the best picture format. So the picture is in the correct position. May have black lines At the top/bottom and/or sides.

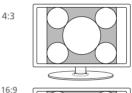
Original

Will display the picture from the broadcaster without any change

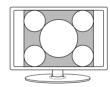
Zoom



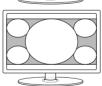
The picture is the correct proportion but zoomed in to fill the screen



original size. Side bars are shown to fill the 16:9 screen Fills the screen



with a regular 16:9 signal.



Displays the 14:9 picture in the correct proportion. As a result side bars are shown on the screen

Blue Screen - Changes the background when there is no input between clear and a blue background (Only available on some sources)

14:9

Menu Duration - Lets you adjust the amount of time the On Screen Menu stays on the screen before disappearing

Reset to default

Reset Menu System - This resets the menus to factory settings. Reset TV Channels - This clears all the TV channels from the television.

Software Update (USB) - From time to time we may release new firmware to improve the operation of the television (available to download). This menu lets you install the new software/firmware onto the television. Further details of how to do this will be issued with the firmware. Contact the helpline or refer to the 'product support' section of the website.





USING THE TELEVISION AS A COMPUTER MONITOR

IMPORTANT – Before connecting the computer to the television you must ensure the computer settings are correct for the television. You MUST do this using your old monitor.

How to set up for Windows XP & Windows Vista (connecting via VGA cable to the TV)

- 1) Switch on your computer
- 2) When finished booting up right click your mouse anywhere on the screen



VISTA Screen

4) Left click your mouse on Setting/Display Settings. Ensure the screen resolution is set to what is shown in the technical specifications section toward the rear of this user guide. To correct the resolution to that of the television move the slider.





XP Screen

VISTA Screen

3) Left click your mouse on Properties/Personalise



XP Screen

VISTA Screen

5) Left click your mouse on Advance/Advanced Settings and left click on Monitor





XP Screen

VISTA Screen

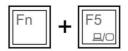
- 6) Left click on the drop down for Screen refresh rate and select 60 Hertz, if you experience picture noise or 'flickering', select 50 hertz or 70 hertz.
- 7) Click on Apply, then click Yes and the settings will be saved.
- 8) Now switch off your computer and connect the television (as shown)
- 9) Switch on the TV, select the input/source to VGA/PC and re-start your PC.

PC OR LAPTOR

Connecting a Laptop

In addition to the above if you are connecting a laptop to the television you will also need to activate the VGA connection on the laptop. This can vary based on the brand of laptop you have, on many brands/ models, it is as per below.

- 1) Connect the laptop to the television
- 2) On the Laptop push buttons The screen will now switch to the television.









PC SETTINGS





To access this menu, press [MENU] button on the remote control. To enter a menu press [OK]

If you wish to make changes to any of the default settings, use the scroll $\blacktriangle \blacktriangledown \blacktriangleright \blacktriangleleft$ buttons. To confirm any settings press [OK] button.

To exit this menu at anytime, press [EXIT] button.

Auto Adjust - Lets you automatically configure the television to be used as a computer monitor

H Offset - Changes the horizontal position of the picture

V Offset - Changes the vertical position of the picture

Size - increase picture size

Phase - To adjust delay time of phase in order to reduce the noise of picture

Position Reset - Changes back to the original settings

Tip: If the computer is left in-active for a period of time, the television will switch into a 'sleep' state (the screen will power off to save power). To switch back on press the standby button.







TV Guide is available in Digital TV mode. It provides information about forthcoming programmes (where supported by the freeview channel). You can view the start and end time of all programmes and on all channels for the next 7 days and set reminders.

1) Press [TV GUIDE]. The following 7 Day TV Guide will appear.

7 Day TV GUIDE		
10 Years Younger: The Challenge Season 2 Support worker Janice Cassidy's lifestyle of long working hours and a penchant for tanning has taken its toll, while the stress of bringing up two daughters and heavy smoking has affected interior designer Shere Morady. Surgeon Jan Stanek and the team set out to provide		
		04 Aug 2010 10:42
BBC1	05:00-06:00	10 Years Younger: The Challenge
BBC2	06:00-06:30	The Simpsons
ITV1	06:30-07:00	Hollyoaks
Channel 4	07:00-08:00	Channel 4 News
five	08:00-09:00	How to Look Good Naked
BBC3	09:00-10:00	Newlyweds: The One Year Itch
BBC4	10:00-11:15	Big Brother
ITV2	11:15-11:45	The Big Bang Theory
	• Remind	Prev Day Next Day Move View Display

2) Navigate through the menu using ▲▼ ▶ ◀

You can now:

Set a reminder by pressing GREEN View a previous day by pressing YELLOW View the next day by pressing BLUE

3) Press [EXIT] to exit the 7 day TV Guide.





USB MODE / MEDIA PLAYER

USB mode offers playback of various different types of content that you have saved on your USB Memory Stirk

Please refer to technical specification page for compatible file types

On switching to USB source the above menu screen will appear. The content will be divided into Photo, Music, Movie and Text based on file type.



1) You can navigate through the menus using the scroll ▲▼ ► ◀ buttons. To confirm the item you wish to play/view press [OK] button.



2) Select the drive you require. (If your drive only has 1 partition you will only see 1 item).



3) You can now access the item. Press OK to view.



4) While viewing you control the item using



or by pressing (i) and using $\blacktriangle \blacktriangledown \blacktriangleright \blacktriangleleft$ and (OK)







Using a Universal Remote Control.

You may wish to use a Universal Remote control to operate your Television. In order to do so, you will need to enter the 'code' below into your universal remote control, to do this, please follow the instructions included with the Universal remote control. Please note that if your remote control does not accept the code, this is because the software/firmware installed on the remote control is too old. Please contact the manufacturer of the Universal Remote control for assistance.

Universal Remote Code - 2106 (TV functions)

2302 (DVD Functions - where included on the TV)

Using a Sky / Sky+ / Sky HD Remote Control

If you wish to use your Sky remote control to operate your Television, you need to programme a 4 digit code into your Sky, Sky+ or Sky HD remote control.

Please note that the code below will only be accepted if the Sky remote control is a Revision 9 (launched Autumn 2010) or later.

To find out which version of Sky remote you have, remove the battery cover, you should see a sticker showing the 'Rev' number.

If your Sky remote is Rev 8 or earlier, you will need to purchase a new Sky Remote control in order to operate the TV's functions. At the point of manufacture of this TV, the latest Revision 9 remote controls are only available to purchase directly from Sky, alternatively, you can purchase our versions from the helpline / website.





y Sky+/Sky HD

The very latest versions of remote controls to operate your Sky / Sky+ / Sky HD in addition to operating the functions of the Television can be purchased from the helpline or website.

www.skymediauk.co.uk

Our versions (from One for All) are slightly smaller than the regular Sky remotes and operate your Sky box the same way your current Sky remote does, in addition, our versions operate the functions of your television as they include the very latest software/firmware.

Please note that as we have to install the necessary software / firmware onto the remote control prior to shipping, you must provide us with your TV model number in order that we can do this.

If your Sky remote control is a Revision 9 or later, please follow the instructions below.

- 1) Switch on the TV set
- 2) Press the 'TV' button on the Sky Remote
- 3) Hold down the 'select' and 'red' buttons for 2-3 seconds until the LED blinks twice
- 4) Press the 'TV' button on the Sky Remote again
- 5) Enter the 4 digit code (see below)
- 6) The LED should blink twice, if not recheck the 4 digit code used and go back to step 1
- 7) Press the 'standby' button on the Sky Remote (The TV should go to standby)
- 8) Press 'select' to store this setting
- Sky / Sky+ / Sky HD Remote code 2134 (Revision 9 or later only)







FREQUENTLY ASKED QUESTIONS

General	I would like to have louder sound by connecting additional speakers	There are 2 options: 1) Use Digital COAX output connected to an external amplifier/surround sound system 2) Use the 3.5mm headphone output and a 3.5mm to phono cable (available separately) to connect to an amplifier/surround sound system
General	Why are some options in the menu unavailable and greyed out	Some options are only available in certain sources, i.e. HDMI, PC/VGA. They are unavailable in the other sources where they have no affect.
TV	I have tuned in Digital TV but I am not receiving any or all of the channels and/ or the channels I receive are breaking up	1) Check you are in an area that can receive Freeview. Visit www.freeview.co.uk. 2) Check you are using an aerial that is able to receive a good digital signal. In most cases, you will need an outdoor digital hi-gain/wideband aerial. In areas that have excellent Freeview coverage, you may be able to use a loft type aerial but it is highly likely that you will also need to connect a booster between the back of the TV and the TV aerial wall socket. Unfortunately, to receive a good enough digital signal, it is not possible to use a portable/indoor type aerial. This may change once the analogue signal is switched off in 2012 and the Digital signal strength is increased.
TV	I have re-tuned my television but when I switch it off it is not storing the channels	Complete a first time installation, please refer to the set-up menu section of the manual of how to do this
VCR/DVD Recorder	I have connected the TV to my VCR or DVD Recorder via SCART but it is not recording	In addition to connecting via SCART, you should connect the aerial cable from the wall socket to your VCR/DVD Recorder and another aerial cable from the VCR/DVD Recorder to the TV
Game Consoles	I have connected my PS3 to the TV via HDMI, but I am not receiving any pictures or sound on my Television	1) Ensure the TVs source is on HDMI 2) Check your settings on your PS3 are as per the PS3 instruction manual
Game Consoles	I have connected my Xbox 360 to the TV via Component Cables (Red, Green & Blue) but I am not receiving any sound	Component cables only provide HD Pictures. For the sound you will need to connect the Red & White audio cables on the Xbox to the Red & White phono inputs on the rear of the TV. Please refer to the 'Connections' pages.
USB Mode	I have inserted a USB Memory Key, but the TV does not recognise it	Ensure the USB Memory Key is formatted to type FAT32.
USB Mode	Using a USB portable hard drive	If you wish to use a portable hard drive larger than 32GB, please note that it must be formatted to the FAT32 file system in order to operate on this TV. Windows XP/Vista computers are only capable of formatting up to 32GB, therefore, you will need a software programme/utility to format larger hard drives. Please refer to the web site for more information.
System Lock	I have changed the password on the television and now forgotten it	There is a master password of 4711, to gain access to the TV menu and reset the normal password







TECHNICAL SPECIFICATION

Model	19-251
Screen size (diagonal)	18.5″/47cm
Resolution	1366 x 768
Contrast Ratio	1000:1
Brightness cd/m2	250 cd/m²
PC RGB	Yes
RF	75 ohm Antenna / PAL-SECAM
Video Inputs	1 x SCART, 1 x Video, 1 x Mini component (YPbPr - 1080P), 1 x 3.5mm jack for component, 2 x HDMI (up to 1080P)
Sound Inputs	1 x 3.5mm jack for PC audio input, 1 x 3,5mm jack audio input for Video&Component(YPbPr)
Sound Outputs	1 x Coax Audio output, 1 x Headphone output
Sound power, watts (RMS)	2 x 3
Voltage and power consumption	110 - 240V ~ 50/60Hz 20W/35W (ecomode/max) (standby less than 0.5w)
Dimensions including stand (mm)	455W x 345H x 200D
Net weight (Kgs)	3.3

Ψ

Compatible files in USB Mode

Media	File Ext.	Codec		
		Video	Audio	
Movie	.mpg	Mpeg-1, Mpeg-2		Max Resolution: 1920x1080
	.avi	Xvid, MJPEG, MPEG-4 SP/ASP		Max Data rate: 40Mbps
	.ts	Mpeg-2	NADO 10/04 A	Max Resolution: 1920x1080
	.mov	Mpeg-4 SP/ASP	MP3, WMA	Max Data rate: 40Mbps
	.dat	Mpeg-1		
	.mp4	Mpeg-1, Mpeg-2		Max Resolution: 1024x768
	.vob	Mpeg-2		Max Data rate: 40Mbps
Music	.mp3	-	MP3	Sample Rate 16K-48KHz Bit rate: 320Kbps
	.wma	-	WMA	
Picture	.jpg	Progressive JPEG		Max Resolution: 1024x768
	.jpeg	Baseline JPEG		Max Resolution: 8192x8192
	.bmp	ВМР		Max Resolution: 6500x6500

General Information



INDEX

Aspect Ratio	2	21
Auto Configuration of screen (PC)	2	23
Auto Tuning	'	16
Auto Volume Level	1	18
Balance	'	18
Bass		
Blue Screen	2	21
Brightness	1	17
Clock	1	19
Colour	1	17
Colour Temperature	1	17
Common Interface	2	20
Connections		
Contrast	1	17
Detaching the base/stand	9	9
Digital Output		
First Time Installation	'	11
Frequently Asked Questions	2	27
Getting Started	'	11
Horizontal Position (PC)	2	23
Language	2	21
Manual Search	'	16
Noise Reduction	1	17
Operating the TV with a universal or		
Sky (BSKYB) remote control	2	26
Phase (PC)	2	23
Picture Mode	1	17
Remote control	1	13
Reset to default	2	21
Sharpness	1	17
Sleep Timer	2	20
Sound Mode		
Source Menu	'	12

system Lock	20
rechnical Specifications	28
Freble	18
ΓV buttons	12
ΓV Guide	24
JSB Mode / Media Player	25
Jsing the television as a computer monitor	22
Vertical Position (PC)	23
Wall mounting	9
What is included in the box	8



















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