



## **USER GUIDE**

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## **Overview**

myTalker™ by Tekkeon is a Bluetooth gateway that enables you to make and receive calls from/to your mobile phone while you're listening to your iPod or MP3 player. myTalker connects between your iPod or MP3 player and the music headsets, so you don't need to remove your music headsets to take the call.

myTalker supports advanced calling features, like last number redial and voice dialing, so you don't need immediate access to your mobile phone. In fact, you can store your mobile phone in your pocket, backpack, or briefcase—just about anywhere in close proximity that is convenient for you.

myTalker is compatible with all Bluetooth v1.1 and v1.2 mobile phones, and any iPod or MP3 player with a standard 3.5mm audio jack.

## Getting Started Unpacking myTalker

Your myTalker package includes:





## Getting to Know myTalker



# Setting Up myTalker

Before using myTalker, you must:

- Charge myTalker
- Pair myTalker to your mobile phone
- Connect myTalker to your iPod or MP3 player

Directions for each of these activities are provided in the following three sections. Once these steps are completed, you will be ready to use myTalker!

## Charging myTalker

You must charge myTalker for approximately two hours. When fully charged, the battery provides up to five hours of talk time and up to 120 hours of standby time.

### To Charge myTalker

- 1. Connect the small end of the USB cable into the USB port on myTalker.
- 2. Connect the opposite end of the USB cable into the USB port on your computer or into an optional USB power adapter, which in turns plugs into a wall outlet. *While myTalker is charging, the amber LED will remain on until fully charged.*



3. When the amber light turns off, unplug the USB cable.

NOTE: When the battery is low (less than 10% capacity), the amber LED will flash.

## Pairing myTalker to Your Mobile Phone

Pairing is the process of linking a Bluetooth headset/gateway with your Bluetooth mobile phone. Before using myTalker with your mobile phone you must pair the devices. After this process is complete, you can use myTalker with your paired mobile phone.

You can pair myTalker with up to seven Bluetooth devices. Once each device is paired with myTalker, you must disconnect the paired phone or device to connect to a different phone or device. While connected to a different paired device, myTalker will not be connected to other paired devices.

BEFORE YOU PAIR MYTALKER, ENSURE THAT THE BATTERY IS FULLY CHARGED, AND REVIEW THE INSTRUCTIONS IN YOUR MOBILE PHONE USER GUIDE FOR PAIRING YOUR MOBILE PHONE TO A BLUETOOTH HEADSET.

### To Pair the Devices

1. Turn on the mobile phone and place it next to myTalker.

- Initiate the Bluetooth device pairing (discovery) feature on the mobile phone. Refer to the mobile phone user guide for instructions on initiating this feature.
- With myTalker turned off, press and hold the POWER button until the blue and amber LEDs flash alternately or until you hear Pairing tone (approximately five seconds).
- 4. Release the POWER button. myTalker is now in Pairing Mode.
- 5. When the mobile phone discovers myTalker, it will identify myTalker as *BTHS Music*. Follow the mobile phone prompts and enter **0000** (myTalker passkey) when prompted for the passkey (also called passcode or BT PIN). When pairing is complete, myTalker will be placed in standby mode, ready to make and receive calls, the amber LED will turn off, and the blue LED will flash at two-second intervals.

### To Cancel Pairing Mode

While you are in pairing mode, you can cancel the pairing process and turn off myTalker.

1. While in pairing mode, press and hold the POWER button until both LEDs turn off or you hear the Off tone (approximately three seconds).

### To Connect to a Paired Device

 Follow the menu on the paired device to connect to myTalker. You must be disconnected from all other paired devices with which myTalker is currently connected.

### To Disconnect from a Paired Device

 With myTalker connected to a paired device, follow the menu on the device to disconnect from myTalker.

## Connecting myTalker

myTalker connects between your iPod or MP3 player, and your music headphones.

### To Connect myTalker

- 1. Connect the audio plug on myTalker into the audio (headphones) jack on your iPod or MP3 player.
- 2. Connect your iPod or MP3 headset into the audio jack on the top of myTalker.
- 3. Clip myTalker to your shirt on the upper part of your chest.



# Using myTalker

## Powering myTalker

## To Turn On myTalker

1. Press and hold the POWER button until the blue LED flashes or until you hear the On tone (approximately four seconds). *myTalker turns on and is placed in standby mode, ready to make and receive calls. The blue LED will flash at two-second intervals.* 

## To Turn Off myTalker

1. Press and hold the POWER button until the blue LED flashes four times quickly or until you hear the Off tone (approximately four seconds).

## **Making Calls**

You can make calls from your mobile phone, or directly from myTalker using the last number redial feature or voice dialing commands (if these features are supported by your mobile phone).

### To Make Calls from Your Mobile Phone

1. Dial the number from your mobile phone. *The call is automatically connected to myTalker.* 

### To Make Calls Using Last Number Redial (if supported by your mobile phone)

1. Press and hold the myTalker TALK button. *The last number called from your mobile phone will be redialed. You will continue to hear your iPod or MP3 player until the call begins to ring.* 

### To Make Calls Using Voice Dialing (if supported by your mobile phone)

- 1. Press the myTalker TALK button. You will hear two beeps.
- When prompted by the mobile phone (between one to five seconds depending on the phone), speak the name of the person you wish to call. The call is automatically connected to myTalker.

**TIP:** In a noisy environment, you should dial the number from the mobile phone keypad as the loud background noise may interfere with voice commands.

## **Receiving Calls**

When you receive a call on your mobile phone, you will hear the mobile phone ring before you hear a beep through your headphones as there is a small delay while the connected phone sends the incoming call to myTalker. If you do not wish to answer the call, you can reject the call and send the caller to voice mail (if available). While an incoming call is ringing on myTalker, and during your call, the music will be muted. Push pause on your iPod or MP3 player if you wish to pause the music.

If the Call Waiting feature is supported by your phone, you can answer an incoming call while you are connected on another call. In this case, the connected call is placed on hold and the incoming call is connected. While both calls are connected, you can toggle between the calls.

## To Receive a Call

1. When you hear a beep through your headphones, press the TALK button. *The call is automatically connected to myTalker.* 

### To Reject an Incoming Call (if supported by your mobile phone)

1. When you hear a beep through your headset, press the POWER button to reject the call. *You will hear a series of beeps, and the call will be diverted to your designated answer point.* 

## **Ending Calls**

1. When you have finished your call, press the POWER button. *The call will be disconnected.* 

## **Transferring Calls**

You can transfer calls from your mobile phone to myTalker, and from myTalker to your mobile phone.

### To Transfer Calls from Your Mobile Phone to myTalker

1. With the call connected to your mobile phone, press the myTalker TALK button. *The call will be connected to myTalker.* 

# To Transfer Calls from myTalker to Your Mobile Phone (if supported by your phone)

1. With the call connected to myTalker, press the myTalker TALK button. *The call will be connected to your mobile phone.* 

## Adjusting the Volume

The volume of the connected call can be adjusted using the volume controls on myTalker or your mobile phone.

### To Increase the Volume

1. Press and release the VOLUME + button.

### To Decrease the Volume

1. Press and release the VOLUME - button.

## Muting myTalker

You can mute and unmute the microphone temporarily so that you cannot be heard by the connected party.

### To Mute myTalker

1. With a call connected to myTalker, press the MUTE button. You will hear a soft beep.

## To Unmute myTalker

1. When the microphone is muted, press the MUTE button.

# Advanced Calling Features

You can use myTalker to place a call on hold, answer a call waiting call, and initiate a three-way conference with two other callers, if these features are supported by your Bluetooth mobile phone.

# Call Hold

### To Place a Call on Hold

1. With a call connected to myTalker, press the ADD CALLER button until you hear a short beep followed by a long tone (approximately 3 seconds). *The call will be placed on hold, which will be indicated on your mobile phone.* 

## **Call Waiting**

### To Answer a Call Waiting Call (if supported by your mobile phone)

- 1. When you hear two beeps while connected on a call, press the ADD CALLER button. *The original call will be placed on hold and the new call be will be connected. Your phone will display the incoming and connected calls.*
- 2. While connected on a call, press the ADD CALLER button to toggle between the two connected calls.
- 3. Press the POWER button to end a connected call. You will be reconnected to the other call.

## Conference

### To Initiate a Conference Call (if supported by your mobile phone)

- 1. With two calls connected, press and hold the ADD CALLER button for six seconds. Both calls will be connected on a conference call. Your phone will display the incoming and connected calls.
- 2. To end the conference, press the POWER button. *Both connected calls will be disconnected.*

**NOTE:** For some mobile phones, you must configure the phone to answer calls directly on your Bluetooth headset. Refer to the mobile phone user guide for instructions for initiating this feature.

## Visual and Audible Indicators Visual Indicators

LED Status	Indicates
Blue LED flashes at two-second intervals	myTalker is in standby mode, ready to make and receive calls.
Blue and amber LEDs flash alternately	myTalker is in pairing mode.
Amber LED flashes every 32 seconds	Battery is low.
Both LEDs are off	myTalker is off.

## **Audible Indicators**

Tone	Description	Indicates
On	Double beep, increasing in pitch	myTalker has been powered on.
Off	Double beep, decreasing in pitch	myTalker is about to be powered off.
Pairing	Double chime, followed by low beep	myTalker has been put into pairing mode.
Mute	Beeps every four seconds while a call is connected	myTalker is muted.
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# Troubleshooting

Issue	Solution
When you initiate the Bluetooth device pairing feature on your mobile phone, your phone cannot find myTalker.	Verify that myTalker is placed in pairing mode (blue and amber LEDs are flashing alternately). If not, place myTalker in pairing mode.
myTalker is not communicating with your mobile phone.	Ensure that myTalker is on and charged, and that you have paired myTalker with your Bluetooth mobile phone. (myTalker will not work with any mobile phone that does not support Bluetooth wireless technology.)
You are encountering poor reception via myTalker.	Verify that you have good reception on your mobile phone or move closer to your mobile phone. If the reception is still poor, try moving the mobile phone away from your body, or to the same side of your body as myTalker.
Your mobile phone does not accept voice commands when you are using myTalker.	Ensure that your mobile phone supports this feature and is set to voice control mode. If your mobile phone supports voice dialing and you are in a noisy environment, dial the number from the mobile phone as the loud background noise may interfere with the voice commands.
Last number redial isn't working.	Ensure that your mobile phone supports this feature.

# Troubleshooting (continued)

Issue	Solution
Call reject isn't working.	Ensure that your mobile phone supports this feature.
Call waiting isn't working.	Ensure that your mobile phone supports this feature.
You cannot transfer a call from myTalker to your mobile phone.	Ensure that your mobile phone supports this feature.
When you receive a call on your mobile phone, the call is not automatically connected to myTalker after you press the TALK button.	<ol> <li>Ensure that myTalker is charged and turned on.</li> <li>Ensure that your Bluetooth mobile phone is set to Bluetooth mode, and that myTalker (BTHS Music) has been selected as the connected Bluetooth device. (This is important as most Bluetooth phones are designed to pair with more than one Bluetooth device.)</li> <li>This problem may persist in some rare cases, as the phone may be too busy to process the call and have difficulty establishing the connection with myTalker. If this is the case, answer the call on the mobile phone before pressing the TALK button on myTalker. The mobile phone should transfer the call to myTalker within one second.</li> </ol>

# Troubleshooting (continued)

Issue	Solution
Even though myTalker is turned on, the call is not automatically connected to myTalker when you dial a number on your mobile phone.	<ol> <li>Ensure that your Bluetooth mobile phone is set to Bluetooth mode, and that myTalker (BTHS Music) has been selected as the connected Bluetooth device. (This is important as most Bluetooth phones are designed to pair with more than one Bluetooth device.)</li> </ol>
	2. The problem may persist in some rare cases, as the phone may be too busy to process the call and have difficulty establishing the connection with myTalker. If this is the case, make a call from your mobile phone, and then press the TALK button on myTalker. The mobile phone should transfer the call to myTalker within one second.
You hear a crackling noise when connected on a call through myTalker.	You have exceeded the 30 foot-range of the Bluetooth connection. Move your mobile phone closer to myTalker.
You hear a clicking noise when connected on a call through myTalker.	You are experiencing interference on the connection between your mobile phone and myTalker. Try changing locations.

# **Limited Warranty**

The product enclosed herein is warranted to be free of operational defects for a period of one year from the date of purchase. In the event of a defect in operation during the warranty period Tekkeon, Inc. will replace the defective product when the owner returns all product contents. The limited warranty will be considered void if the unit is tampered with, subject to misuse, negligence or accidental damage, has been improperly serviced, or if the security seal is removed. This warranty is limited to replacement only and shall not cover any other damages. Any product returned to Tekkeon, Inc. with no fault found will be returned to the owner at the owner's expense.

To obtain warranty coverage, please complete and submit the enclosed myTalker registration card.

### **Disclaimer of Warranties**

Any user of this product does so at the user's own risk. To the maximum extent permitted by applicable law, Tekkeon, Inc. and its suppliers provide the hardware and any support services related thereto "as is" and with all faults; and hereby disclaim all warranties and conditions, whether express, implied or statutory, including, but not limited to implied warranties of merchantability, fitness for a particular purpose, non-infringement, lack of negligence or correspondence to description, except for those warranties specifically and expressly provided in the Limited Warranty.

With respect to the use of this product, in no event shall the company be liable for any loss of profit or any other commercial damage, including but not limited to special, incidental, consequential and other damages.

# FCC Statement for Class B Digital Devices

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or locate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

"Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device."

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

## **Customer Support**

Customer support for myTalker is available at:

Tekkeon, Inc. c/o myTalker 3002 Dow Avenue, #134 Tustin, CA 92780 888-787-5888 / 714-832-1266

www.tekkeon.com

Tekkeon, Inc. must issue a Return Merchandise Authorization (RMA) number for all exchanges or refunds.



#### www.tekkeon.com

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