



## USER GUIDE

- VXI BlueParrott B10
- VXI BlueParrott TalkPro B10-GTX

*Wireless Bluetooth Headsets*



VXI. Connecting people to a digital world.

## Table of Contents

Basic Safety Instructions	4
Product Features	5
Glossary of Terms	6
Operation Summary	6
Compatibility Information	6
Maximizing Range	7
Charging the Headset	8
Charging Level / Low Battery Indicators	9
Talk Time / Standby Time	9
Headset Adjustments / Microphone Positioning	10
<b>Basic Operations</b>	
Standby Mode / Turn Headset Off /On	11
Pair The Headset With A Non-VXI Bluetooth Device	12
Pair The Headset With A VXI BlueParrott Base Unit	13
Adjust Speaker Volume	14
Microphone Mute On /Off	14
<b>Using The Headset With A Bluetooth Cellular Phone</b>	
Make A Call/ End A Call	14
Answer A Call / End A Call	15
Switch From Headset to Handset	15
Switch From Handset to Headset	15
<b>Using The Headset With Other Bluetooth Devices</b>	16
<b>Alternating The Headset With Multiple Bluetooth Devices</b>	16
<b>Visual and Audio Indicators Explained</b>	17
<b>FAQs &amp; Troubleshooting</b>	18
<b>Legal</b>	20
<b>Warranty Information</b>	21

## BASIC SAFETY INSTRUCTIONS

### CAUTION

Do not use headset while it is being charged in a VXI BlueParrott B50 charger.

Danger of explosion if battery incorrectly replaced.

Replace only with the same or equivalent battery type as recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

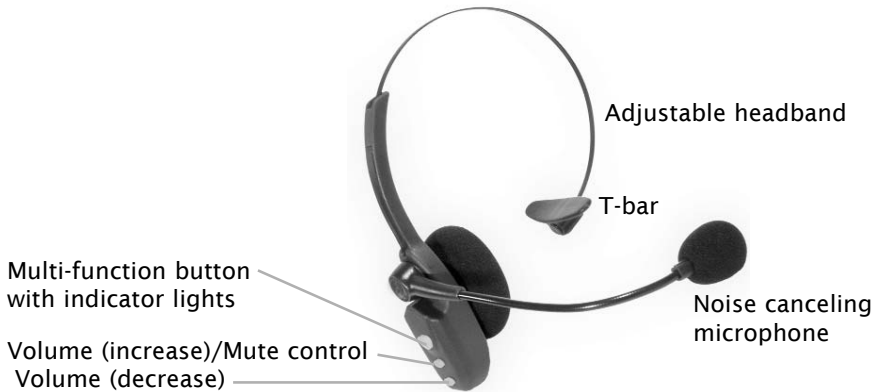
Do not dispose of batteries in fire, as they could explode.

Do not immerse the headset in water.

Plastic bags and small parts may cause choking if ingested. Keep them away from children and pets.

Avoid using during lightning storms.

## PRODUCT FEATURES



*Note: The B10-GTX has a more sensitive microphone for superior accuracy results with speech recognition applications.*

## GLOSSARY OF TERMS

**Standby Mode** – Headset is on, but not in Talk Time mode. The yellow indicator light will flash slowly, every 4-5 seconds. Standby Mode is automatic after removing headset from the charger. Standby time is up to 100 hours on a full charge.

**Talk Time Mode** – Talk Time Mode refers to the time that the headset is on and utilizing Talk Time. The yellow indicator light will flash rapidly, about once every second. Talk Time is approximately 6 hours on a full charge.

**Pair / Pairing** – Pairing is a simple and quick procedure that enables one Bluetooth product to communicate with another Bluetooth product. You must pair the B150 headset with other Bluetooth devices before using them together.

## OPERATION SUMMARY

The headset allows you to communicate hands free with a Bluetooth enabled device using the handsfree or headset profile and a passcode of 0000.

## COMPATIBILITY INFORMATION

The VXI BlueParrott headset is compatible with other Bluetooth devices using the hands-free/headset profile and a passcode of 0000, including but not limited to Bluetooth cellular phones, Bluetooth computers and computer Bluetooth adapters. Please consult your Bluetooth device's user manual or contact the product manufacturer for assistance in setting or checking pass codes and for pairing information. Also compatible with VXI's BlueParrott base units for home or office phones and computers.

## MAXIMIZING RANGE

The range of communication distance between the headset and another Bluetooth device varies as follows. If the headset is being used with a Bluetooth cellular phone, PDA or computer, the range is typically the same as the Bluetooth standard of 33 feet. However, some of these Bluetooth devices may have other enhancements to provide longer range. Please consult your Bluetooth device's user manual or contact the Bluetooth device manufacturer for more information.

The range of communication distance between the headset and a VXI BlueParrott base unit is up to 75 feet.

Certain environmental conditions can inhibit radio wave transmission and reduce transmission range, such as metal structured beams or other wireless technologies inside a building. If range is less than expected, try moving to another location (if possible). Headset audio quality will suffer when you travel out of range. If this happens, simply move closer to the Bluetooth device to which you have paired the headset.

## CHARGING THE HEADSET



Before first time operation, the headset must be charged for 4-8 hours\*. The headset can be charged with a VXI BlueParrott B50 charger (see photo at left) or by being placed in the base unit of a VXI BlueParrott wireless headset system (see photo at right). For additional instructions consult the user guide that accompanies the B50 charger or the BlueParrott base unit.

\*Charge times vary according to the different charging units that are available to be used with this headset.



When the headset is fully charged the indicator light on the headset will turn bright green. After use, this light will turn red when it is placed back in the B50 charger or BlueParrott base unit indicating less than a full charge. *It is not necessary to wait for the light to turn green before using the headset.* Also, it is not necessary to unplug the B50 charger from the wall or car auxiliary port when the headset is not being charged. After the initial 4-8 hour charge, each additional 1 hour charge time will yield approximately 2.5 hours of talk time, up to 6 hours.



## LOW BATTERY INDICATION

When the headset battery is at the end of its charge, you will hear tones and/or beeps in the headset. This will happen when you are not pressing any control buttons. When you hear these tones/beeps, switch immediately to your phone handset. If the headset loses power before you switch over, you will not lose the call. Activate your handset to resume your conversation. Place the headset back in the charger.

## BATTERY INFORMATION

The BlueParrott battery is guaranteed for one year. To order a new battery, please call VXi at 1-800-742-8588 or order online at [www.blueparrott.com](http://www.blueparrott.com) or [www.vxicorp.com](http://www.vxicorp.com). Instructions for installation of the new battery will be included.

## TALK TIME AND STANDBY TIME

After the headset is fully charged, you will enjoy a total Talk Time of up to 6 hours and a Standby Time of up to 100 hours.

## HEADSET ADJUSTMENTS / MICROPHONE POSITIONING

*See page 5 for product features.*

### Headset Adjustment

1. Place the headset on your head with the ear cushion on your left or right ear.
2. Swivel microphone boom up and over, if necessary, to bring it to the chosen side.
3. Place T-bar on the side of your head above your ear.
4. Slide headband in or out for a secure fit.

### Microphone Positioning

Microphone positioning is very important to ensure proper microphone performance.

1. The microphone has the word TALK or a dot printed or embossed on it under the cushion. This mark must face your mouth.
2. For quality voice input and effective background noise cancellation, position microphone a finger's width away from your face just below your bottom lip.



**Because the headset's professional grade microphone is sensitive, slight adjustments in microphone positioning may help to achieve optimum sound quality.**

## BASIC OPERATIONS *See page 5 for location of button controls.*

### Standby Mode / Talk Time

The headset is automatically in Standby Mode when you remove it from the charger, therefore, a single press of the multifunction button will put the headset into Talk Time mode (you will hear a single beep). When the headset is in Standby Mode the yellow indicator light on the headset will flash slowly, every 4-5 seconds. If the yellow light is not flashing, turn the headset on (instructions below). Since standby time is extensive (up to 100 hours on a full charge) it is usually not necessary to turn off the headset to conserve battery power. However, if you wish to turn the headset off and on, follow the steps below.

When the headset is in Talk Time mode, the yellow light on the headset will flash faster, about once every second. To conserve Talk Time, be sure to put the headset back into Standby Mode after a call by pressing the multifunction button for 1 second (you will hear a single beep). The yellow flashing light will slow to once every 4-5 seconds. It may take a few seconds for the light to change speeds.

### Turning the Headset Off and On

- Off – Press and hold the multifunction button on the headset for about 3 seconds until you hear 3 beeps that *descend* in tone (hold it up to your ear). The yellow light on the headset will stop flashing. The headset is now off.
- On – Press and hold the multifunction button on the headset for about 3 seconds until you hear 3 beeps that *ascend* in tone (hold it up to your ear). The yellow light on the headset will begin flashing every 4-5 seconds. The headset is now on and you are in Standby Mode.

**PAIRING** See page 5 for location of button controls.

You must pair the headset with your Bluetooth device before first use.

### **Before Pairing: Turn the Headset Off**

If the yellow light on the headset is flashing (you may need to wait 5 seconds to see it), then you must turn the headset off before pairing, as follows:

Press and hold down the multifunction button on the headset for about 3 seconds. You will hear 3 beeps in the headset that descend in tone (hold it up to your ear) and the yellow light on the headset will stop flashing. The headset is now off. *Check your other Bluetooth device's pairing instructions for information about pairing preparation for those products.*

### **Pair the Headset With Another Bluetooth Device**

Examples: Bluetooth cellular phone, Bluetooth computer, computer Bluetooth adapter, Bluetooth PDA, etc., For pairing with a VXI BlueParrott base see page 13.

*See compatibility section of this User Guide (page 6). Be sure the headset is out of the charger or base and turned off.*

**IMPORTANT:** Consult your other Bluetooth device's user guide (or the manufacturer) for information about the device's pairing procedure. VXI cannot provide technical assistance for other manufacturer's products.

1. Turn off all other Bluetooth products or keep them at least 50 feet away.
2. Position the headset and your other Bluetooth device no more than 3 feet apart.
3. Press and hold down the headset's multifunction button for about 5-10 seconds.

You will hear *two* series of melodic tones (hold it up to your ear). The yellow and red indicator lights on the headset will flash alternately. Release the multifunction button. This puts the headset in pairing mode.

4. Refer to your other Bluetooth device's user manual for instructions on how to pair the other Bluetooth device to the headset. The device passcode must be set to 0000.
5. When the red indicator light on the headset stops flashing, pairing has been completed (consult the other Bluetooth device's user manual for pairing confirmation indicators). The yellow light on the headset will then flash slowly, about every 5 seconds, an indication that the headset is now in standby mode.

## **Pair the Headset With A VXI BlueParrott Base Unit**

*Be sure the headset is off the base and both are off.*

1. Turn off all other Bluetooth products or keep them at least 50 feet away.
2. Position the headset and base no more than 3 feet apart.
3. Press and hold down the pairing button on the base for approximately 5 to 10 seconds. The yellow light will flash, followed by the red and yellow indicator lights flashing alternately. Release the pairing button.
4. Press and hold down the multifunction button on the headset for about 5-10 seconds until you hear *two* series of melodic tones (hold it up to your ear). The yellow and red indicator lights on the headset will flash alternately. Release the multifunction button.
5. The red light will stop flashing on both the headset and the base. The yellow will continue (indicating Standby Mode). Successful pairing has been completed.

## HEADSET VOLUME AND MUTE CONTROLS *see Product Features page 5*

### **Adjust Speaker Volume**

To adjust the volume in your earpiece, press the increase or decrease volume button for 1 second, then release. Repeat until volume is at desired level. You will hear a single beep each time you press the button. You may also be able to adjust speaker volume on your other Bluetooth device (such as a cell phone). Check the product owner's manual for more information.

### **Mute The Microphone On The Headset**

To mute the microphone, press and *hold down* the Increase Volume button for 4 seconds. You will hear a beep and the microphone will mute. A beep will be heard periodically indicating that the microphone is in Mute Mode. This will not be heard on the other end of the call.

### **Un-Mute The Microphone On The Headset**

To un-mute the microphone, press and *hold down* the Increase Volume button for 4 seconds. You will hear a beep and the microphone will un-mute.

## USING THE HEADSET WITH A BLUETOOTH CELLULAR PHONE

### **Make A Call / End A Call**

*Before you begin, make sure the headset is on (Page 11).*

1. Put the headset on and position the microphone properly (page 10).
2. If the headset is in Standby Mode (see page 11), put the headset into Talk Time mode by pressing the multifunction button on the headset for 1 second, then release.
3. Activate your phone. You may need to select the Bluetooth headset menu option (consult your phone's user manual). There may be a delay of a few seconds while the headset and the handset discover each other. Dial as usual.

4. To end the call, press the multifunction button on the headset for 1 second. You will hear a beep and the headset will disconnect from the call. Deactivate your cellular phone.

### **Answer A Call / End A Call**

*Before answering, make sure the headset is on (page 11).*

1. Put the headset on and position the microphone properly (page 10).
2. If the headset is in Standby Mode (see page 11), put the headset into Talk Time mode by pressing the multifunction button on the headset for 1 second, then release.
3. Activate your phone. You may need to select the Bluetooth headset menu option (consult your phone's user manual).
4. To end the call, press the multifunction button on the headset for 1 second. You will hear a beep and the headset will disconnect from the call. Deactivate your cellular phone.

### **Switch From Headset To Handset While On A Call**

1. If you hear the low battery warning (page 9) you will need to immediately access the appropriate menu on your phone to end the connection to the headset and resume the conversation on the handset. For assistance, consult your phone's user guide.

### **Switch From Handset To Headset While On A Call**

*Before switching, make sure the headset is on (page 11).*

1. Access the appropriate menu on your phone to activate the connection to the headset.
2. Firmly press the multifunction button on the headset for 1 second, then release.
3. Resume your conversation using the headset.

## USING THE HEADSET WITH OTHER BLUETOOTH DEVICES

*Before use, make sure the headset is on (page 11).*

To use the headset with a VXI BlueParrott base, consult the user guide that came with the base. For use with Bluetooth cell phones, see page 14. For all other non-VXI products, please read below.

1. Put the headset on and position the microphone properly.
2. Put the headset in Talk Time mode by pressing the multifunction button on the headset for 1 second, then release.
3. Activate your other Bluetooth device according to the device's user instructions.
4. To end the headset's communication with the other Bluetooth device, press the multifunction button on the headset for 1 second, then release.

**IMPORTANT:** Computer software programs may require you to activate the Bluetooth audio option before the headset can be heard by your computer. Contact the software manufacturer if you need assistance in activating this Bluetooth option. VXI cannot provide technical assistance for other manufacturer's products.

## ALTERNATING THE HEADSET WITH MULTIPLE BLUETOOTH DEVICES

If you alternate using more than one Bluetooth device with the headset, you will need to relink the Bluetooth devices each time you alternate between them. If your other Bluetooth product has a menu option (such as a cell phone), you may have the option of relinking to the headset via the menu (consult the product's user guide). If this option is not available, relink the products together by following the Pairing procedure in this user guide on pages 12-13.



# VISUAL AND AUDIO INDICATORS EXPLAINED

## Headset Indicator Lights / While In Charger:

Multifunction button not lit  
Green light  
Red light

Headset not receiving charge  
Fully charged/Okay to use  
Partially charged/okay to use

## Headset Indicator Lights / While Off Charger:

Yellow flashing slowly, every 4-5 seconds  
Yellow flashing faster, every second  
No lights  
Red/yellow lights flash alternately, then red stops

In Standby Mode  
In Talk Time Mode  
Headset off  
Pairing successful

## Headset Audio Indicators:

3 beeps that descend in tone  
3 beeps that ascend in tone  
1 single beep

Headset turned off  
Headset turned on  
Follows press of multifunction button to switch between Talk Time and Standby Modes and mute/unmute functions

1 single beep that repeats every few seconds

Microphone is muted

## FAQS / TROUBLESHOOTING

### **Why don't I hear a dial tone (phone or VoIP applications)?**

1. Make sure the headset is turned on (page 11).
2. Were the Bluetooth units paired together before first use (page 12)?
3. Be sure that the headset connection has been activated on the other Bluetooth device.\*

### **How long do I have to charge the headset before I can use it?**

You should charge the headset for 4 consecutive hours before first use. After that, the headset will continue to charge any time it is mounted in a VXI BlueParrott B50 charger or in a VXI BlueParrott base.

### **Why do people (or the computer) seem to have trouble hearing me?**

1. Check microphone positioning (page 10).
2. For Computer applications: Check Bluetooth Audio settings for your computer and/or software applications.\*
3. Be sure that the headset connection has been activated on the other Bluetooth device.\*

### **People say I sound muffled or unclear.**

Move microphone a little further away from your mouth and check microphone positioning (page 10).

## **Why do I have the sensation of hearing my own voice too loudly in my ear? (this is called “excessive sidetone”)**

1. First, check and establish acceptable volume settings on the phone’s handset.
2. Move the microphone slightly away from your mouth.
3. Reduce the speaker volume level on the headset (page 14)
4. If your Bluetooth device has a microphone volume adjustment, reduce the volume level. Some VXI BlueParrott base units have a microphone volume adjustment on the bottom of the unit.

\* For all non-VXI products, please consult the user guide or the manufacturer for more information. VXI cannot provide technical assistance for other manufacturer’s products.

## USA FCC Part 15

### FCC Notice to Users/Product Statements

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Users are not permitted to make changes or modify the device in any way. Changes or modifications not approved by VXI Corporation will void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user must place the headset at least 8" (20cm) or more from any personnel and must not be co-loaded or operating in conjunction with other antenna or transmitter in order to comply with FCC RF exposure requirements.

## Canada

### IC Notice to Users/Product Statements

Operation is subject to the following two conditions:

(1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that industry Canada approved the equipment.

## VXI LIMITED WARRANTY

1. VXI warrants that your VXI BlueParrott headset will be free from defects in material and workmanship for two years from the date of purchase. If, during the first two years from the date of purchase, your VXI BlueParrott headset fails to work due to a defect in material or workmanship, VXI will repair or replace the product, at its election, free of charge. Without proof of purchase, the warranty period begins on the date of manufacture.
2. The foregoing limited warranty does not cover equipment failure attributable to accident, improper operation, misuse, abuse, or any cause other than defects in the materials or workmanship of VXI's products.
3. VXI's obligations under this warranty are limited to repair or replacement (at our option) of any defective part returned to VXI, freight prepaid. Returned products require a Return Authorization that may be obtained by calling customer service at 1-800-742-8588.
4. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you.
5. In no event shall VXI be responsible for any other damages whatsoever, including direct, indirect, special, incidental, consequential, or other damages for breach of this or any other warranty, express or implied.
6. Products returned to VXI for in-warranty repairs, freight prepaid and with proper Return Authorization, will be return shipped to the customer at VXI's expense.

For customer service, please call:

VXI Corporation

1-800-742-8588 or 603-742-2888

Technical support is also available on our website at: [www.blueparrott.com](http://www.blueparrott.com)







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